

4 Services received

This section provides some tables and discussion on services received to provide some points of comparison with data from previous collections and for this year with the consumer estimates given in Section 3. Table A3.1 provides basic frequency counts of all data items by jurisdiction.

A description of services received counts is given in Section 2.5. A substantial number of tables relating to characteristics of recipients of services, that have been provided in previous reports, are now included in the Appendix Tables (Tables A3.2 to A3.21).

4.1 State distribution

Data on the number of services received of various service types in each State and Territory are presented in Table 4.1. Of the 74,216 services received on the snapshot day, one-third were received in Victoria (25,262). New South Wales had the next highest numbers (19,094), followed by Western Australia (10,541).

The type of services received varies from State to State. Overall 29% were accommodation support services and 24% were employment services. In New South Wales, 31% were employment services and in Victoria 15%. Community support and community access services received also show variation in the proportion between jurisdictions. For example, in Western Australia, 43% were community support services and 6% were community access services, compared with the overall proportions of 23% and 20% respectively.

There were 21,453 accommodation support services received: 41% were group homes, 26% institutions or large residential facilities, 20% were outreach support services and 6% were attendant care.

There were 17,858 employment services received: 72% were supported employment, 22% were open employment and 6% were a combined employment service.

For respite services received the overall pattern was: 37% (1,114) centre-based respite, 32% (964) 'other' respite, 19% (566) own home respite and 13% (392) host family/peer support respite.

There were 14,886 community access services received: 56% (8,311) were post-school options/social and community support/community access services, 27% (4,054) were continuing education/independent living training/activity therapy centres and 17% (2,521) were other community access services.

Community support services were the other service type category, received on 16,983 occasions on the 1999 snapshot day. However, equivalent data for some community support service types, such as advocacy and information and print disability were not collected (see Section 2.3). The overall pattern for community support services received was that 21% (3,519) family/individual case practice/management services, 17% (2,861) were therapy (PT OT ST) services, 14% (2,395) recreation/holiday programs and 13% (2,249) early childhood intervention.

Table 4.1: CSDA-funded services received on a snapshot day, service type by State and Territory, Commonwealth, States and Territories, 1999

Service type	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total
Accommodation support									
Institutions/large residentials	2,456	918	390	532	1,071	167	0	0	5,534
Hostels	266	428	72	90	12	89	0	0	957
Group homes	2,228	3,100	1,301	859	647	338	242	96	8,811
Attendant care	170	573	92	378	63	37	0	9	1,322
Outreach/other 'in-home'/drop-in support	605	1,456	1,394	440	239	50	36	17	4,237
Alternative family placement	8	61	39	13	0	0	0	0	121
Accommodation support: other/not stated	246	153	38	29	0	0	0	5	471
<i>Total accommodation support</i>	<i>5,979</i>	<i>6,689</i>	<i>3,326</i>	<i>2,341</i>	<i>2,032</i>	<i>681</i>	<i>278</i>	<i>127</i>	<i>21,453</i>
Community support									
Early childhood intervention	780	1,076	72	133	178	0	0	10	2,249
Recreation/holiday programs	303	914	144	644	286	39	48	17	2,395
Therapy (PT OT ST)	631	773	239	978	208	0	32	0	2,861
Family/individual case practice/management	185	1,295	114	1,263	526	118	18	0	3,519
Behaviour/specialist intervention	254	202	27	161	21	0	0	0	665
Counselling: individual/family/group	10	0	83	168	16	0	0	0	277
Brokerage/direct funding	22	512	124	831	229	0	70	1	1,789
Mutual support/self-help groups	41	767	4	57	76	0	0	0	945
Resource teams/regional teams	1,392	0	298	90	0	43	0	5	1,828
Community support: other or not stated	249	0	20	162	11	1	0	12	455
<i>Total community support</i>	<i>3,867</i>	<i>5,539</i>	<i>1,125</i>	<i>4,487</i>	<i>1,551</i>	<i>201</i>	<i>168</i>	<i>45</i>	<i>16,983</i>
Community access									
Continuing education/independent living training/adult training centre	1,155	1,185	1,420	73	121	67	19	14	4,054
Post-school options/social and community support/community access	1,141	5,829	515	474	259	15	70	8	8,311
Community access and day programs: other/not stated	570	1,236	120	136	22	406	2	29	2,521
<i>Total community access</i>	<i>2,866</i>	<i>8,250</i>	<i>2,055</i>	<i>683</i>	<i>402</i>	<i>488</i>	<i>91</i>	<i>51</i>	<i>14,886</i>
Respite									
Own home respite	6	145	100	216	27	27	27	18	566
Respite: centre/respite home	252	299	187	276	42	36	19	3	1,114
Respite: host family/peer support	52	60	28	177	70	5	0	0	392
Respite: other/flexible/combination	150	385	201	175	34	0	8	11	964
<i>Total respite</i>	<i>460</i>	<i>889</i>	<i>516</i>	<i>844</i>	<i>173</i>	<i>68</i>	<i>54</i>	<i>32</i>	<i>3,036</i>
Employment									
Open employment	1,071	900	921	527	338	138	74	28	3,997
Supported employment	4,733	2,629	1,688	1,513	1,734	393	53	69	12,812
Open and supported combined	112	320	218	146	14	33	120	34	997
Employment: other, and not stated	6	46	0	0	0	0	0	0	52
<i>Total employment</i>	<i>5,922</i>	<i>3,895</i>	<i>2,827</i>	<i>2,186</i>	<i>2,086</i>	<i>564</i>	<i>247</i>	<i>131</i>	<i>17,858</i>
Total	19,094	25,262	9,849	10,541	6,244	2,002	838	386	74,216

Notes

1. An individual may be counted more than once if more than one service type was accessed on the snapshot day.
2. Data for recipients of CSDA-funded services with service types Advocacy, Information/referral, Combined advocacy/information, Print disability/alt. formats of communication, Service evaluation/training, Peak bodies, Research/development and Other were not collected.
3. Data provided by the Commonwealth are preliminary and cover 98% of Commonwealth-funded services.
4. This table is revised since published in *Disability Data Briefing No. 17* in March 2000, following small changes in Tasmanian data.

4.2 Additional counts of services received

Four other separate counts of ‘people (who) received a service’ were obtained on the Service Forms returned by CSDA-funded service outlets (see Section 2.5). When aggregated, these data include:

- the number of services received on the snapshot day (see Table 4.2, note 2);
- the estimated number of services received on a typical 1998–99 operating day; and
- the estimated number of services received over the 1998–99 financial year.¹⁵

Service providers made these estimates. For each service type category, the number of services received on the selected snapshot day was broadly similar to those reported as receiving services on a typical operating day (see Table 4.2). Community support, community access and respite services showed a greater level of variation from the typical day than did the other service types. They also had a larger estimated number of services received over the year than on any single day, indicating greater consumer turnover. For all service type categories, the number of services received over the year was greater in the non-government sector than in the directly provided government sector.

Table 4.2: CSDA-funded services received, service type by auspicing organisation and time period, Commonwealth, States and Territories, 1999

Service type	Government			Non-government		
	Snapshot day	Estimate for a typical day	Estimate for 1998–99	Snapshot day	Estimate for a typical day	Estimate for 1998–99
Accommodation support	8,643	8,791	13,685	12,677	13,113	24,280
Community support	12,215	13,388	104,892	8,312	10,200	161,041
Community access	1,439	1,538	16,010	13,368	14,288	84,371
Respite	568	676	8,308	2,172	2,719	25,527
Employment	292	273	592	17,516	19,101	42,520

Notes

1. An individual may be counted more than once if more than one service type was accessed on the snapshot day.
2. The snapshot day count for this table was compiled from service provider returns, and may differ from the actual number of Consumer Forms returned, thus the count may vary from counts presented elsewhere in this report. Data estimating recipients of Commonwealth-funded employment services for 1998–99 are the number of consumers ‘on the books’ on the snapshot day.
3. Data for recipients of CSDA-funded services with service types Advocacy, Information/referral, Combined advocacy/information, Print disability/alt. formats of communication, Service evaluation/training, Peak bodies, Research/development and Other were not collected.
4. Data provided by the Commonwealth are preliminary and cover 98% of Commonwealth-funded services. Government-auspiced employment services can include university-auspiced employment services (see footnote 3 on page 5).

¹⁵ The number of services received over the week ending on the snapshot day was also estimated.