

1 Introduction

This report presents information about Aboriginal and Torres Strait Islander Australians who received support from the Supported Accommodation Assistance Program (SAAP) at some time during the 2006–07 financial year.

This report opens by presenting the demographic profile of Aboriginal and Torres Strait Islander clients and accompanying children (in Chapter 2), while the number of support periods provided to clients of each client group, the type of SAAP agency attended and the main reason for seeking assistance are provided in Chapter 3. Chapter 4 presents information on the location (or remoteness) of the SAAP agency attended, while the length of support and accommodation received are discussed in Chapter 5. Chapter 6 presents information on the types of support required by Indigenous and non-Indigenous clients and accompanying children and the extent to which these supports were able to be provided by the SAAP agency. Chapter 7 presents information on the circumstances of clients before and after their SAAP support periods (such as the type of accommodation, who they were living with, their main source of income and their employment status), while Chapter 8 shows how often a case management plan was put in place and the extent to which these plans were successful. In Appendix 1 much of the data from the body of the report is presented by state and territory, Appendix 2 contains the counting rules used throughout the report and a glossary of terms, and Appendix 3 shows the 2006–07 Client Collection form.

Note that an accurate interpretation of the analyses presented here requires an understanding of the particular concepts and terms used in the National Data Collection. Readers are therefore encouraged to consult Appendix 2 of this report, the National Data Collection Agency (NDCA) collectors manual (AIHW 2005) and the SAAP NDCA Series 12 annual report (AIHW 2008b).

The Supported Accommodation Assistance Program

SAAP is the major response by the Australian Government and state and territory governments to resolve and prevent homelessness. SAAP was established in 1985 to consolidate a number of Australian and state and territory government programs designed to assist people who are homeless or at risk of becoming homeless. Each year the program funds non-government, community or local government agencies that range from small stand-alone agencies with single outlets to auspices with multiple outlets. These agencies provide accommodation and support services to a range of groups – single men, single women, young people, families, women and children escaping domestic violence, or a combination of client groups. In 2006–07 there were 1,539 SAAP funded agencies Australia-wide (AIHW 2008b:8).

While SAAP is the major response to resolve and prevent homelessness, it is important to note that not all homeless people in Australia become SAAP clients. In the *Counting the Homeless* project, based largely on the 2006 Census of population and housing, Chamberlain and MacKenzie found that around 19% of the homeless on Census night 2006 were in SAAP accommodation (Chamberlain & MacKenzie, 2008:13). While an additional number of homeless Australians would have been SAAP clients but not have been in SAAP accommodation, it is obvious that not all those enumerated in the *Counting the Homeless*

project are accessing SAAP services. The data presented in this report are gathered only from those people who accessed SAAP services.

Indigenous Australians who were homeless or at risk of homelessness were overrepresented in the SAAP client population relative to both the Australian population and the homeless population. According to preliminary estimates from the 2006 Census, around 2% of the Australian population were Indigenous Australians (ABS 2007a), and, from the *Counting the Homeless* project, around 9% of the homeless on Census night 2006 were Indigenous (Chamberlain & MacKenzie, 2008:29). Both these proportions are lower than the 22% of SAAP clients and accompanying children who were Indigenous,¹ and further investigation is required to explain this. Factors that could have contributed to these differences include:

- An undercount of Indigenous Australians in the 2006 Census. Taylor & Biddle (2008) reported that there was an 11.5% undercount nationally, however there was variation between states and between regions. As this undercount was picked up in the Census post enumeration survey, an adjustment was applied to the estimated resident Indigenous population. Chamberlain & MacKenzie (2008:29), however, believe that this undercount would still have affected their count of homeless Indigenous Australians.
- Chamberlain & MacKenzie (2008:29) believe that cultural differences around the concept of 'home' could have resulted in Indigenous Australians less often reporting 'no usual address' when staying with family or friends after escaping domestic violence or other family problems. This would result in fewer Indigenous Australians being counted as homeless.
- The nature of SAAP as a service response to homelessness means that the number of people who are able to receive SAAP support and the demographic profile of these people can be influenced by factors such as the location and the primary target group of SAAP agencies.

Data issues

The Indigenous status of SAAP clients is established through the question 'Does the client identify as being of Aboriginal or Torres strait Islander origin?'. The client's response to this question is only available for use if the client provided informed consent to participate in the collection. In 2006-07, 80% of support periods were returned with consent and a valid response for the Indigenous status question (AIHW unpublished data). A similar question is asked to gauge the Indigenous status of accompanying children, and this data becomes available if the accompanying child's parent or guardian provided consent to participate in the collection. In 2006-07, 85% of accompanying child support periods had both a valid response to the Indigenous status question and consent.

A component of the SAAP National Data Collection (NDC) weighting system (see AIHW 2008b:102-103) adjusts for client non-consent, and an adjustment is also made for accompanying children where the accompanying child's parent or guardian did not give consent. These adjustments are applied to the majority of tables in this report. No adjustment is made for those records returned with consent but without a valid response to the

1 From tables 2.1 and 2.2 we calculate: number of Indigenous clients and accompanying children (37,800) ÷ number of SAAP clients and accompanying children with a valid response for the 'Indigenous status' questions (175,500) × 100 = 22%.

Indigenous status questions, and the number of records excluded for this reason contribute to the errors and omissions reported in the footnotes for each table.

As is the case for many data collections, there are issues around the collection of the Indigenous status of clients and accompanying children. For example, collecting Indigenous status information in the SAAP NDC could be problematic due to a feeling among some individuals that declaring their Indigenous heritage could result in discrimination. In addition, there is anecdotal evidence to suggest that some SAAP agencies apply different identification criteria when answering the Indigenous status questions. NDC protocols advise that the questions be answered from the client's point of view. However some agencies apply more rigorous criteria that require clients to additionally demonstrate Aboriginal and/or Torres Strait Islander descent and be accepted as an Indigenous person by an Indigenous community. In 2007 a training package specifically targeted towards SAAP workers who work with Indigenous clients was developed by the NDCA, and one of the benefits of this package will be to further clarify the reporting requirements around this issue.

In this report Aboriginal and Torres Strait Islanders are reported together as Indigenous Australians. In the 2006–07 collection year 94% of Indigenous clients identified as Aboriginal, 3% as Torres Strait Islander and 3% as both Aboriginal and Torres Strait Islander (AIHW unpublished data). There was some variation by state and territory, with the proportion of Indigenous clients who identified as Aboriginal ranging from 98% in South Australia to 86% in Queensland. A greater proportion of Indigenous clients in Queensland identified as a Torres Strait Islander (8% compared with 3% or less for the other states and territories), and both Queensland and the Northern Territory had higher proportions of Indigenous clients who identified as both Aboriginal and Torres Strait Islander (6% and 5%, respectively, compared with 3% or less for the other states and territory).

The experience of homelessness for Indigenous Australians may differ from that of non-Indigenous Australians in ways that cannot be captured by the SAAP NDC. For example, the authors of a major study into Indigenous homelessness considered 'spiritual homelessness' to be 'the most fundamental form of homelessness in the Indigenous context' (Keys Young, 1998:26). Spiritual homelessness was described as the state of being disconnected from one's homeland, separation from family or kinship networks (possibly due to state child removal policies), or not being familiar with one's heritage, and was said to be a consequence of 'the history of Aboriginal and Torres Strait Islander people in the last 200 years'. It is possible that experiences such as this are affecting the extent to which Indigenous Australians use SAAP, however this is not captured directly by the NDC.

As this report is national in scope and attempts to give an overview of the experience of Indigenous clients in SAAP generally, some detail is lost due to aggregation of the data. To minimise the negative effect of this, most tables, in addition to presenting information by the Indigenous status of the clients, are further broken down by sex, age, or client group. Five boxes provide summary statistics on subpopulations of interest (Indigenous clients who presented to SAAP agencies in different remoteness regions, and Indigenous and non-Indigenous women with children), and Appendix 1 presents much of the information from the body of the report by state and territory.

2 Profile of Aboriginal and Torres Strait Islander people in SAAP

This chapter presents information on SAAP clients and accompanying children. These populations differ from the support period and accompanying child support period populations used in the majority of this report as they are a representation of individuals who received SAAP support in 2006–07. For information on the derivation of these populations see Appendix 2 and AIHW 2005.

Information presented in this chapter includes demographic information such as the sex and age of clients and accompanying children, and, as a client or accompanying child can present to a SAAP agency more than once during the year, the number of support periods or accompanying child support periods received per client or accompanying child is provided. The rate of SAAP use by the Indigenous and non-Indigenous Australian population is also presented for clients and accompanying children.

Clients

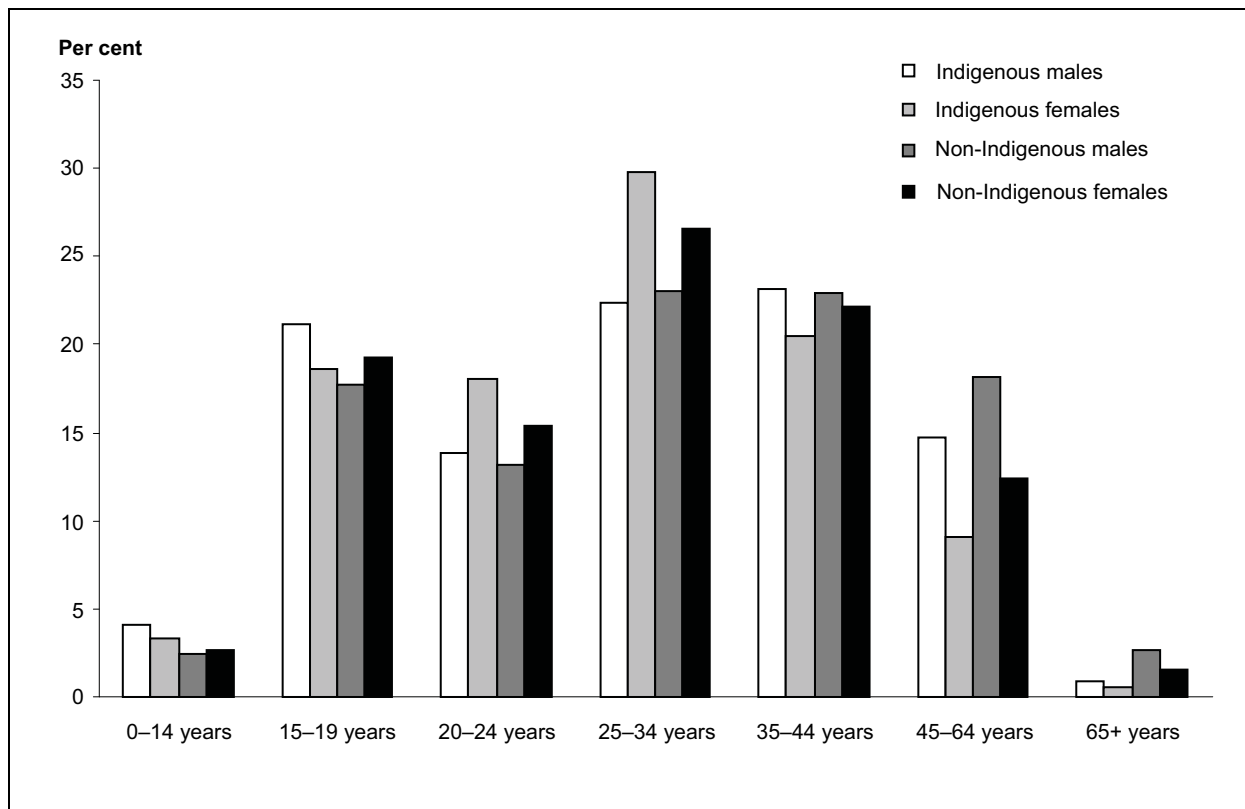
In 2006–07, 20,100 (or 18% of) SAAP clients identified as Indigenous Australians (Table 2.1).² This figure does not include accompanying children.

Sex and age

A greater proportion of Indigenous clients in SAAP were female compared with non-Indigenous clients (72% compared with 59%) and Indigenous clients were on average slightly younger than non-Indigenous clients, with a median age of 28 years compared with 30 years for non-Indigenous clients (Table 2.1). This could be expected considering that the Indigenous population is younger than the non-Indigenous population, with a median age of 21 years compared with 37 years (ABS 2008:14).

Indigenous male clients had a median age of 30 years compared with 32 years for non-Indigenous male clients, and Indigenous female clients had a median age of 28 years compared with 29 years for non-Indigenous female clients. Figure 2.1 shows the proportion of clients in each of the age and sex cohorts. Indigenous males had the greatest proportion of clients in the two youngest cohorts, with 4% aged 0–14 years and 21% aged 15–19 years. Indigenous female clients had the greatest proportion aged 20–24 years (18%) and also the greatest proportion aged 25–34 (30%). There were more Indigenous females than males in every age cohort (Table 2.1).

2 Data refer to those clients for whom a valid response to the Indigenous status question was returned. Indigenous status was missing (invalid) for 8,911 (or 7%) of the 118,800 SAAP clients in 2006–07.



Source: Table 2.1.

Figure 2.1: SAAP clients: Indigenous status, by sex and age, Australia, 2006-07 (per cent)

SAAP use

Support periods per client

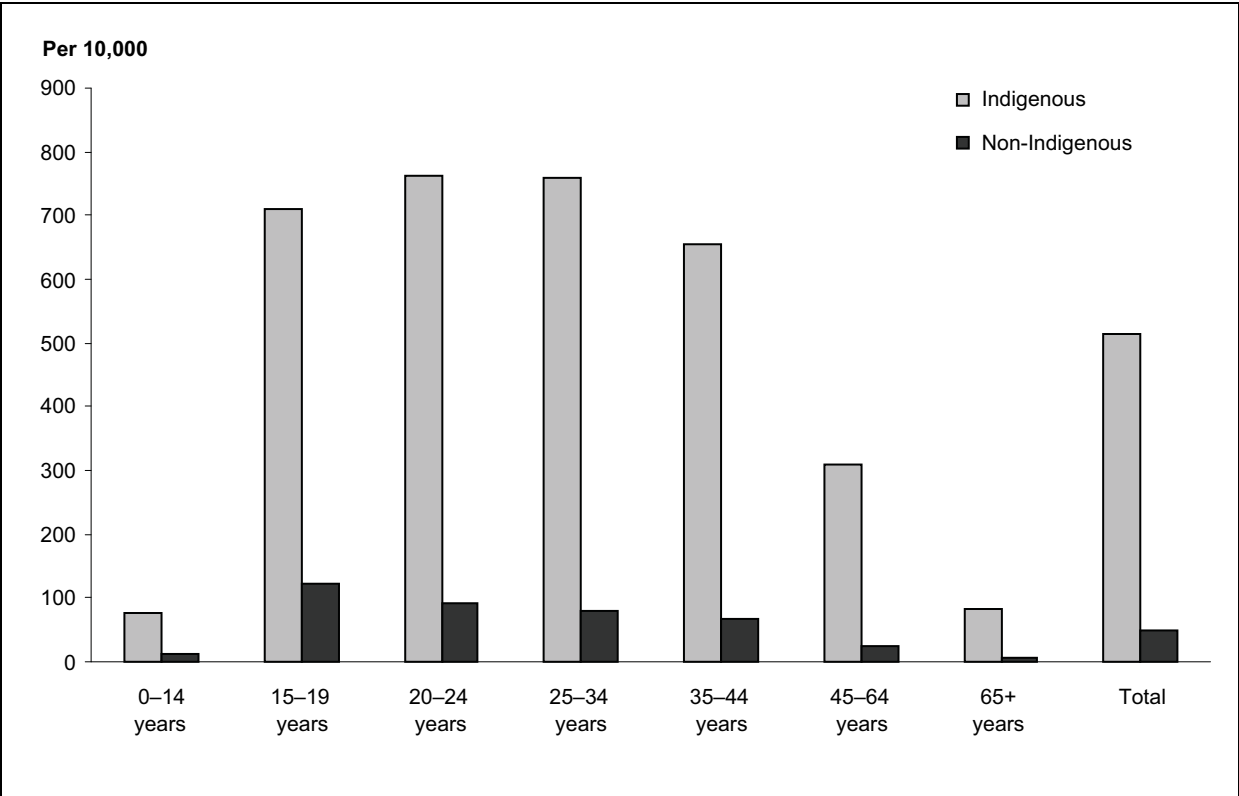
Overall, Indigenous and non-Indigenous clients had a similar average number of support periods per client in 2006-07 (1.7 and 1.8 respectively) and a similar proportion of clients who had just one support period in the year (72% of Indigenous clients and 73% of non-Indigenous clients) (tables 2.3 and 2.4).

Indigenous male clients had fewer support periods per client than non-Indigenous male clients (on average 1.7 compared with 1.9, respectively), and this was also the case for each age group. This difference was largest for older clients, with Indigenous male clients aged 45-64 years having, on average, 1.6 support periods per client and those aged 65 years and over having 1.5, compared with 2.1 and 2.0 for the comparable non-Indigenous male age groups. There was less difference between female Indigenous and non-Indigenous clients in this regard, although Indigenous females, on average, had slightly more support periods per client than non-Indigenous females (1.7 compared with 1.6). Indigenous males and females had a similar average number of support periods per client (1.7 for each sex).

Rate of SAAP use

Relative to their proportion in the population, Indigenous Australians are overrepresented in the SAAP client population. Eighteen per cent of SAAP clients identified as an Indigenous

Australian, compared with 2% of people in the Australian population (Table 2.1 and ABS 2007a). On average 1 in 19 Indigenous Australians (or 513 clients per 10,000 population aged 10 years and over) received substantial support from a SAAP agency in 2006–07. This compares with 1 in 200 non-Indigenous Australians (or 50 per 10,000 population aged 10 years and over) (Figure 2.2). On average 1 in 14 Indigenous females (or 733 per 10,000) became a SAAP client, as did 1 in 35 Indigenous males (or 288 per 10,000). These rates were considerably higher than the comparable non-Indigenous rates which were 1 in 169 (or 59 per 10,000) for females and 1 in 238 (or 42 per 10,000) for males. Indigenous females aged 20–24 years were most likely to have been a SAAP client in 2006–07 at a rate of 1 in 8 (or 1,190 per 10,000) and Indigenous females aged 25–34 years were the next most likely at 1 in 9 (or 1,159 per 10,000).



Sources: tables 2.3 and 2.4.

Figure 2.2: SAAP clients: number of SAAP clients per 10,000 population aged 10 years and over, by Indigenous status, Australia, 2006–07

Accompanying children

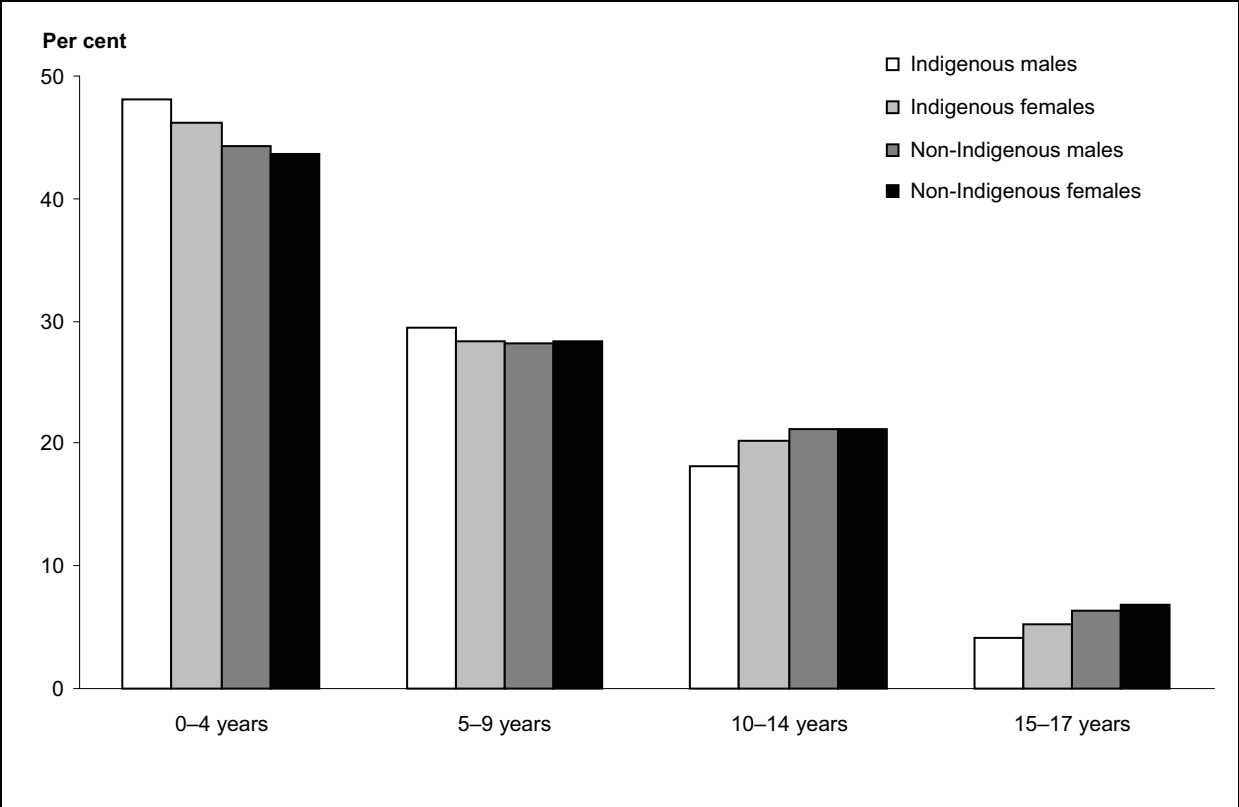
In 2006–07, 17,700 (or 27% of) accompanying children in SAAP were Indigenous (Table 2.2).³ Interestingly, Indigenous accompanying children made up a larger proportion of the SAAP accompanying child population (27%) than Indigenous clients did of the SAAP client

³ Data refer to those accompanying children for whom a valid response to the accompanying child Indigenous status question was returned. Indigenous status was missing (invalid) for 3,506 (or 5%) of the 69,100 accompanying children in SAAP in 2006–07

population (18%). This difference may largely be explained by the higher proportion of Indigenous clients who were female (72% compared with 59% of non-Indigenous clients; Table 2.1), and the fact that the majority of children accompanied a female guardian to SAAP (87% of accompanying child support periods for Indigenous children and 85% for non-Indigenous accompanying children; Table 3.2). This may account for the greater proportion of support periods for Indigenous clients with at least one associated accompanying child (33% compared with 23%; AIHW unpublished data). Another contributing factor for the greater proportion of Indigenous accompanying children could be that, when they did have accompanying children, Indigenous clients had more accompanying children per support period than non-Indigenous clients (2.15 compared with 1.99) (Table 2.5).

Sex and age

Figure 2.3 shows that Indigenous and non-Indigenous accompanying children were similarly distributed by sex and age. Forty-eight per cent of Indigenous accompanying children were male, as were 50% of non-Indigenous accompanying children, and the median age of both Indigenous and non-Indigenous accompanying children was 5 years (Table 2.2).



Source: Table 2.2.

Figure 2.3: SAAP accompanying children: Indigenous status by sex and age, Australia, 2006-07 (per cent)

Rate of SAAP use

Relative to their proportion in the Australian population, Indigenous accompanying children were more likely to have visited a SAAP agency and/or received SAAP support in 2006–07. Twenty-seven per cent of accompanying children in SAAP were Indigenous, which was greater than the 5% of the Australian population aged 0–17 years who were Indigenous (Table 2.2; ABS 2007a; ABS unpublished data). On average 1 in 13 Indigenous children (or 775 per 10,000) accompanied a parent or guardian who was a SAAP client, compared with 1 in 98 non-Indigenous children (or 102 per 10,000). Once in SAAP Indigenous and non-Indigenous accompanying children had very similar numbers of accompanying child support periods per accompanying child (1.45 compared with 1.44, respectively).

Tables

Table 2.1: SAAP clients: sex and age, by Indigenous status, Australia, 2006–07

| | Indigenous | | Non-Indigenous | | Total | |
|---------------------------|--------------|---------------|----------------|---------------|--------------|----------------|
| | % | Number | % | Number | % | Number |
| Total SAAP clients | 18.3 | 20,100 | 81.7 | 89,800 | 100.0 | 109,900 |
| Sex and age | | | | | | |
| Male | 27.8 | 5,600 | 40.8 | 36,600 | 38.4 | 42,200 |
| 0–14 years | 4.1 | 200 | 2.4 | 900 | 2.6 | 1,100 |
| 15–19 years | 21.1 | 1,200 | 17.7 | 6,500 | 18.1 | 7,600 |
| 20–24 years | 13.9 | 800 | 13.2 | 4,800 | 13.2 | 5,600 |
| 25–34 years | 22.4 | 1,200 | 23.0 | 8,400 | 22.9 | 9,700 |
| 35–44 years | 23.1 | 1,300 | 22.9 | 8,400 | 22.9 | 9,700 |
| 45–64 years | 14.7 | 800 | 18.2 | 6,700 | 17.7 | 7,500 |
| 65+ years | 0.9 | <50 | 2.7 | 1,000 | 2.4 | 1,000 |
| <i>Total (%)</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>..</i> |
| Female | 72.2 | 14,500 | 59.2 | 53,200 | 61.6 | 67,700 |
| 0–14 years | 3.3 | 500 | 2.7 | 1,400 | 2.8 | 1,900 |
| 15–19 years | 18.6 | 2,700 | 19.3 | 10,300 | 19.1 | 13,000 |
| 20–24 years | 18.0 | 2,600 | 15.4 | 8,200 | 16.0 | 10,800 |
| 25–34 years | 29.8 | 4,300 | 26.6 | 14,100 | 27.3 | 18,500 |
| 35–44 years | 20.5 | 3,000 | 22.1 | 11,800 | 21.8 | 14,700 |
| 45–64 years | 9.1 | 1,300 | 12.4 | 6,600 | 11.7 | 7,900 |
| 65+ years | 0.6 | 100 | 1.5 | 800 | 1.3 | 900 |
| <i>Total (%)</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>..</i> |
| Mean age | .. | 29.7 | .. | 31.8 | .. | 31.4 |
| Male | .. | 30.8 | .. | 33.3 | .. | 32.9 |
| Female | .. | 29.3 | .. | 30.8 | .. | 30.5 |
| Median age | .. | 28 | .. | 30 | .. | 30 |
| Male | .. | 30 | .. | 32 | .. | 32 |
| Female | .. | 28 | .. | 29 | .. | 29 |

Notes

1. Number excluded due to errors and omissions in 'Indigenous status' (weighted): 8,911 clients.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 2.2: SAAP accompanying children: selected measures by Indigenous status, Australia, 2006–07

| | Indigenous | | Non-Indigenous | | Total | |
|---|-------------|---------------|----------------|---------------|--------------|---------------|
| | % | Number | % | Number | % | Number |
| Total accompanying children | 27.0 | 17,700 | 73.0 | 47,900 | 100.0 | 65,600 |
| Sex and age | | | | | | |
| Male | 48.4 | 8,600 | 50.3 | 24,100 | 49.8 | 32,600 |
| 0–4 years | 48.1 | 4,100 | 44.3 | 10,700 | 45.3 | 14,800 |
| 5–9 years | 29.5 | 2,500 | 28.2 | 6,800 | 28.6 | 9,300 |
| 10–14 years | 18.1 | 1,600 | 21.1 | 5,100 | 20.3 | 6,600 |
| 15–17 years | 4.2 | 400 | 6.4 | 1,500 | 5.8 | 1,900 |
| Total (%) | 100.0 | .. | 100.0 | .. | 100.0 | .. |
| Female | 51.6 | 9,100 | 49.7 | 23,800 | 50.2 | 32,900 |
| 0–4 years | 46.2 | 4,200 | 43.7 | 10,400 | 44.4 | 14,600 |
| 5–9 years | 28.3 | 2,600 | 28.3 | 6,700 | 28.3 | 9,300 |
| 10–14 years | 20.3 | 1,900 | 21.2 | 5,100 | 21.0 | 6,900 |
| 15–17 years | 5.3 | 500 | 6.8 | 1,600 | 6.4 | 2,100 |
| Total (%) | 100.0 | .. | 100.0 | .. | 100.0 | .. |
| Mean age | .. | 5.8 | .. | 6.3 | .. | 6.2 |
| Male | .. | 5.7 | .. | 6.3 | .. | 6.1 |
| Female | .. | 6.0 | .. | 6.3 | .. | 6.2 |
| Median age | .. | 5 | .. | 5 | .. | 5 |
| Male | .. | 5 | .. | 5 | .. | 5 |
| Female | .. | 5 | .. | 5 | .. | 5 |
| Mean number of accompanying child support periods per accompanying child | .. | 1.45 | .. | 1.44 | .. | 1.44 |
| Male | .. | 1.45 | .. | 1.44 | .. | 1.44 |
| Female | .. | 1.44 | .. | 1.43 | .. | 1.44 |
| Per 10,000 population 0–17 years^(a) | .. | 775 | .. | 102 | .. | 134 |
| Male | .. | 731 | .. | 100 | .. | 130 |
| Female | .. | 821 | .. | 105 | .. | 138 |

(a) 'Per 10,000 population 0–17 years' shows how many children out of every 10,000 Indigenous, non-Indigenous and total children aged 0–17 years in the population became SAAP accompanying children. The rates are estimated by comparing the number of SAAP accompanying children with the designated estimated resident population as at 30 June 2006 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions in 'Indigenous status' (weighted): 3,506 accompanying children.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a; ABS unpublished data.

Table 2.3: Indigenous SAAP clients: number of support periods per client, by sex and age, Australia, 2006–07 (per cent)

| Number of support periods | 0–14 years | 15–19 years | 20–24 years | 25–34 years | 35–44 years | 45–64 years | 65+ years | Total | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|---------------|
| | | | | | | | | % | Number |
| Indigenous male clients | | | | | | | | | |
| 1 | 86.3 | 74.4 | 78.1 | 73.1 | 72.7 | 75.0 | 70.9 | 74.8 | 4,200 |
| 2 | 8.9 | 14.8 | 13.2 | 14.8 | 14.7 | 12.8 | 24.2 | 14.1 | 800 |
| 3+ | 4.8 | 10.8 | 8.7 | 12.2 | 12.6 | 12.2 | 4.9 | 11.1 | 600 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 4.1 | 21.1 | 13.9 | 22.4 | 23.1 | 14.7 | 0.9 | 100.0 | .. |
| Total (number) | 200 | 1,200 | 800 | 1,200 | 1,300 | 800 | <50 | .. | 5,600 |
| Mean number of support periods | 1.29 | 1.66 | 1.58 | 1.73 | 1.73 | 1.64 | 1.49 | .. | 1.66 |
| Per 10,000 population^(a) | 47 | 417 | 343 | 346 | 413 | 244 | 71 | .. | 288 |
| Indigenous female clients | | | | | | | | | |
| 1 | 81.5 | 74.7 | 70.7 | 68.3 | 68.0 | 75.5 | 80.0 | 71.0 | 10,300 |
| 2 | 12.0 | 14.8 | 15.7 | 15.8 | 17.0 | 14.3 | 11.5 | 15.6 | 2,300 |
| 3+ | 6.5 | 10.5 | 13.7 | 15.9 | 15.0 | 10.1 | 8.5 | 13.4 | 2,000 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 3.3 | 18.6 | 18.0 | 29.8 | 20.5 | 9.1 | 0.6 | 100.0 | .. |
| Total (number) | 500 | 2,700 | 2,600 | 4,300 | 3,000 | 1,300 | 100 | .. | 14,500 |
| Mean number of support periods | 1.44 | 1.58 | 1.69 | 1.84 | 1.79 | 1.60 | 1.45 | .. | 1.72 |
| Per 10,000 population^(a) | 111 | 1020 | 1190 | 1159 | 877 | 367 | 94 | .. | 733 |
| All Indigenous clients | | | | | | | | | |
| 1 | 83.1 | 74.6 | 72.4 | 69.4 | 69.4 | 75.3 | 76.8 | 72.1 | 14,500 |
| 2 | 11.0 | 14.8 | 15.1 | 15.6 | 16.3 | 13.8 | 16.0 | 15.1 | 3,000 |
| 3+ | 6.0 | 10.6 | 12.5 | 15.1 | 14.3 | 10.9 | 7.2 | 12.8 | 2,600 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 3.5 | 19.3 | 16.9 | 27.7 | 21.3 | 10.7 | 0.7 | 100.0 | .. |
| Total (number) | 700 | 3,900 | 3,400 | 5,600 | 4,300 | 2,100 | 100 | .. | 20,100 |
| Mean number of support periods | 1.39 | 1.61 | 1.66 | 1.81 | 1.77 | 1.61 | 1.46 | .. | 1.70 |
| Per 10,000 population^(a) | 78 | 709 | 762 | 759 | 655 | 308 | 84 | .. | 513 |

(a) 'Per 10,000 population' shows how many Indigenous people out of every 10,000 Indigenous people in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of Indigenous SAAP clients with the estimated resident Indigenous population in the designated sex and age group as at 30 June 2006 (preliminary estimates). Neither the client nor population figures include those aged under 10 years.

Notes

1. When interpreting this table note that there were 8,911 (weighted) clients nationally for whom 'Indigenous status' was not known.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

Table 2.4: Non-Indigenous SAAP clients: number of support periods per client, by sex and age, Australia, 2006–07 (per cent)

| Number of support periods | 0–14 years | 15–19 years | 20–24 years | 25–34 years | 35–44 years | 45–64 years | 65+ years | Total | |
|--|--------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|---------------|
| | | | | | | | | % | Number |
| Non-Indigenous male clients | | | | | | | | | |
| 1 | 82.2 | 70.7 | 72.0 | 68.3 | 68.7 | 70.1 | 76.2 | 70.1 | 25,700 |
| 2 | 10.1 | 16.2 | 15.8 | 15.8 | 14.5 | 14.8 | 12.7 | 15.2 | 5,600 |
| 3+ | 7.7 | 13.2 | 12.2 | 16.0 | 16.8 | 15.1 | 11.2 | 14.7 | 5,400 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | .. |
| Total (row %) | 2.4 | 17.7 | 13.2 | 23.0 | 22.9 | 18.2 | 2.7 | 100.0 | .. |
| Total (number) | 900 | 6,500 | 4,800 | 8,400 | 8,400 | 6,700 | 1,000 | .. | 36,600 |
| Mean number of support periods | 1.44 | 1.73 | 1.73 | 2.04 | 2.01 | 2.08 | 1.95 | .. | 1.93 |
| Per 10,000 population^(a) | 8 | 93 | 66 | 60 | 56 | 26 | 8 | .. | 42 |
| Non-Indigenous female clients | | | | | | | | | |
| 1 | 82.5 | 72.4 | 72.5 | 73.9 | 75.8 | 79.5 | 86.0 | 75.0 | 39,900 |
| 2 | 11.5 | 15.8 | 15.8 | 14.6 | 14.2 | 11.9 | 8.0 | 14.4 | 7,700 |
| 3+ | 6.0 | 11.8 | 11.7 | 11.5 | 10.0 | 8.6 | 6.0 | 10.6 | 5,700 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | .. |
| Total (row %) | 2.7 | 19.3 | 15.4 | 26.6 | 22.1 | 12.4 | 1.5 | 100.0 | .. |
| Total (number) | 1,400 | 10,300 | 8,200 | 14,100 | 11,800 | 6,600 | 800 | .. | 53,200 |
| Mean number of support periods | 1.40 | 1.64 | 1.65 | 1.67 | 1.61 | 1.55 | 1.46 | .. | 1.62 |
| Per 10,000 population^(a) | 14 | 155 | 117 | 100 | 78 | 26 | 5 | .. | 59 |
| All non-Indigenous clients | | | | | | | | | |
| 1 | 82.4 | 71.7 | 72.3 | 71.8 | 72.9 | 74.8 | 80.5 | 73.0 | 65,600 |
| 2 | 11.0 | 15.9 | 15.8 | 15.0 | 14.3 | 13.4 | 10.6 | 14.7 | 13,200 |
| 3+ | 6.6 | 12.3 | 11.9 | 13.2 | 12.8 | 11.9 | 8.9 | 12.3 | 11,000 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | .. |
| Total (row %) | 2.6 | 18.6 | 14.5 | 25.1 | 22.4 | 14.8 | 2.0 | 100.0 | .. |
| Total (number) | 2,300 | 16,700 | 13,000 | 22,600 | 20,100 | 13,300 | 1,800 | .. | 89,800 |
| Mean number of support periods | 1.41 | 1.68 | 1.68 | 1.81 | 1.77 | 1.82 | 1.73 | .. | 1.75 |
| Per 10,000 population^(a) | 11 | 123 | 91 | 80 | 67 | 26 | 7 | .. | 50 |

(a) 'Per 10,000 population' shows how many non-Indigenous people out of every 10,000 non-Indigenous people in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of non-Indigenous SAAP clients with the estimated resident non-Indigenous population in the designated sex and age group as at 30 June 2006 (preliminary estimates). Neither the client nor population figures include those aged under 10 years.

Notes

1. When interpreting this table note that there were 8,911 (weighted) clients nationally for whom 'Indigenous status' was not known.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

Table 2.5: Mean number of accompanying child support periods per support period, by Indigenous status of client and client group, Australia, 2006–07

| | Couple with children | Male with children | Female with children | Other with children | Total |
|---|-----------------------------|---------------------------|-----------------------------|----------------------------|--------------|
| Indigenous | | | | | |
| Mean no. of accompanying child support periods per support period | 2.40 | 1.76 | 2.14 | 2.02 | 2.15 |
| Non-Indigenous | | | | | |
| Mean no. of accompanying child support periods per support period | 2.20 | 1.75 | 1.98 | 1.46 | 1.99 |

Notes

1. Number excluded due to errors and omissions (weighted): 2,096 support periods with associated accompanying child support periods.
2. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

3 Client groups and main reason for seeking assistance

This chapter presents information on the Indigenous and non-Indigenous client groups that were supported by SAAP during 2006–07, and discusses the primary target group of the agency from which these groups received support. The main reason for seeking SAAP assistance for Indigenous and non-Indigenous clients is also presented.

The client groups were classified according to the relationship the client had to the people they were assisted with, not according to what they may more generally have considered their family situation to be. For example, if a married woman with children was escaping a violent situation and was supported by a SAAP agency with her children but without her partner, she would have been classified as a female with children, not as part of a couple.

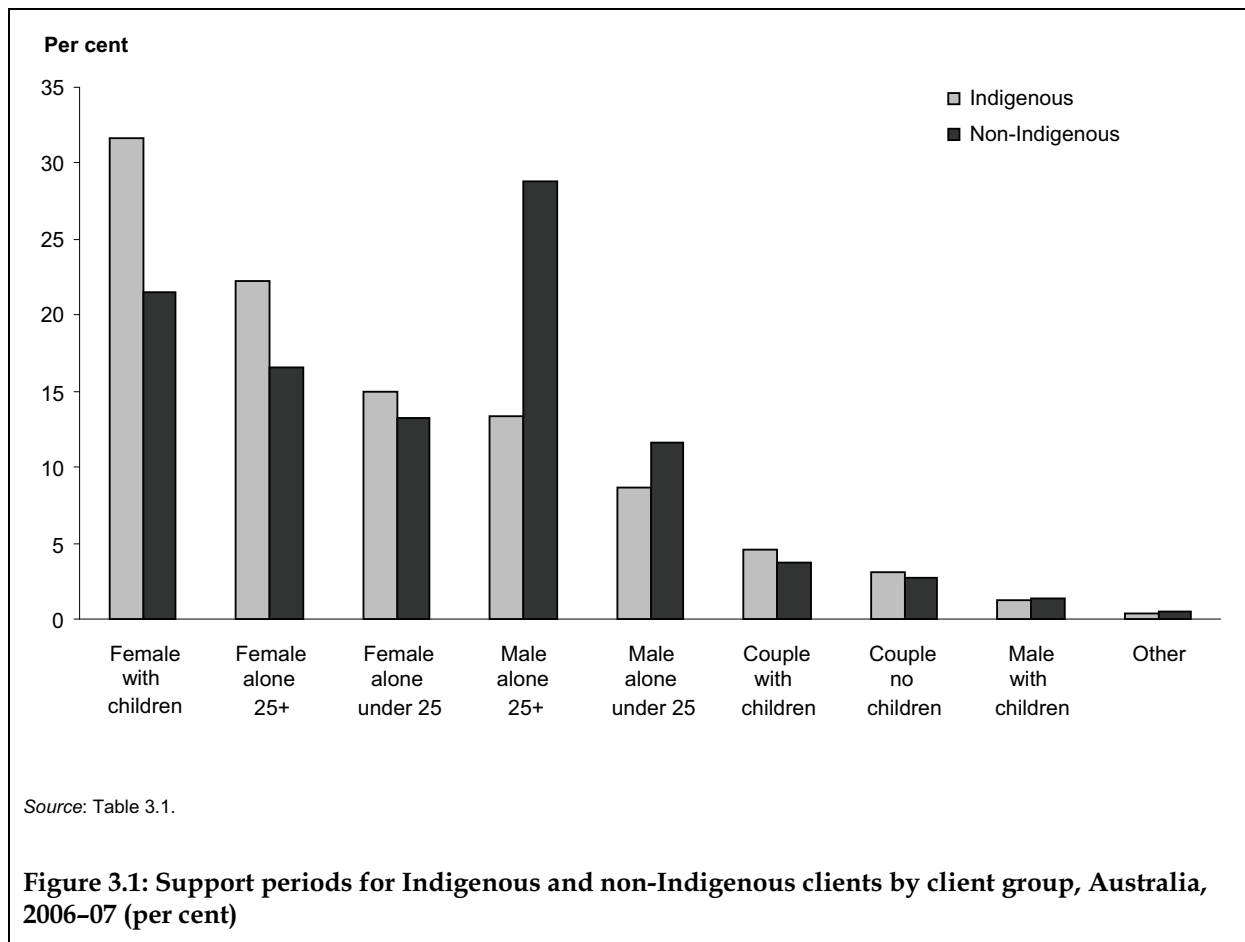
Information in this chapter is about support periods rather than clients (client information was presented in Chapter 2). A client can have more than one support period during a reporting year, and who they present to a SAAP agency with and the type of agency they attend can vary from one support period to the next.

Support periods for Indigenous SAAP clients and accompanying children

Figure 3.1 shows the proportion of support periods provided to each client group by Indigenous status. It can be seen that the female client groups made up a greater proportion of the support periods for Indigenous clients; the group 'females with children' had the largest proportion (32%), followed by females alone aged 25 years and over (22%) and females alone aged under 25 years (15%). These proportions were higher than those seen for the corresponding non-Indigenous client groups (22%, 17% and 13%, respectively).

A smaller proportion of the support periods for Indigenous clients were for the male client groups than was the case for non-Indigenous clients; most notably for males alone aged 25 and over. This client group comprised 13% of support periods for Indigenous clients, but for non-Indigenous clients it contributed 29% of support periods.

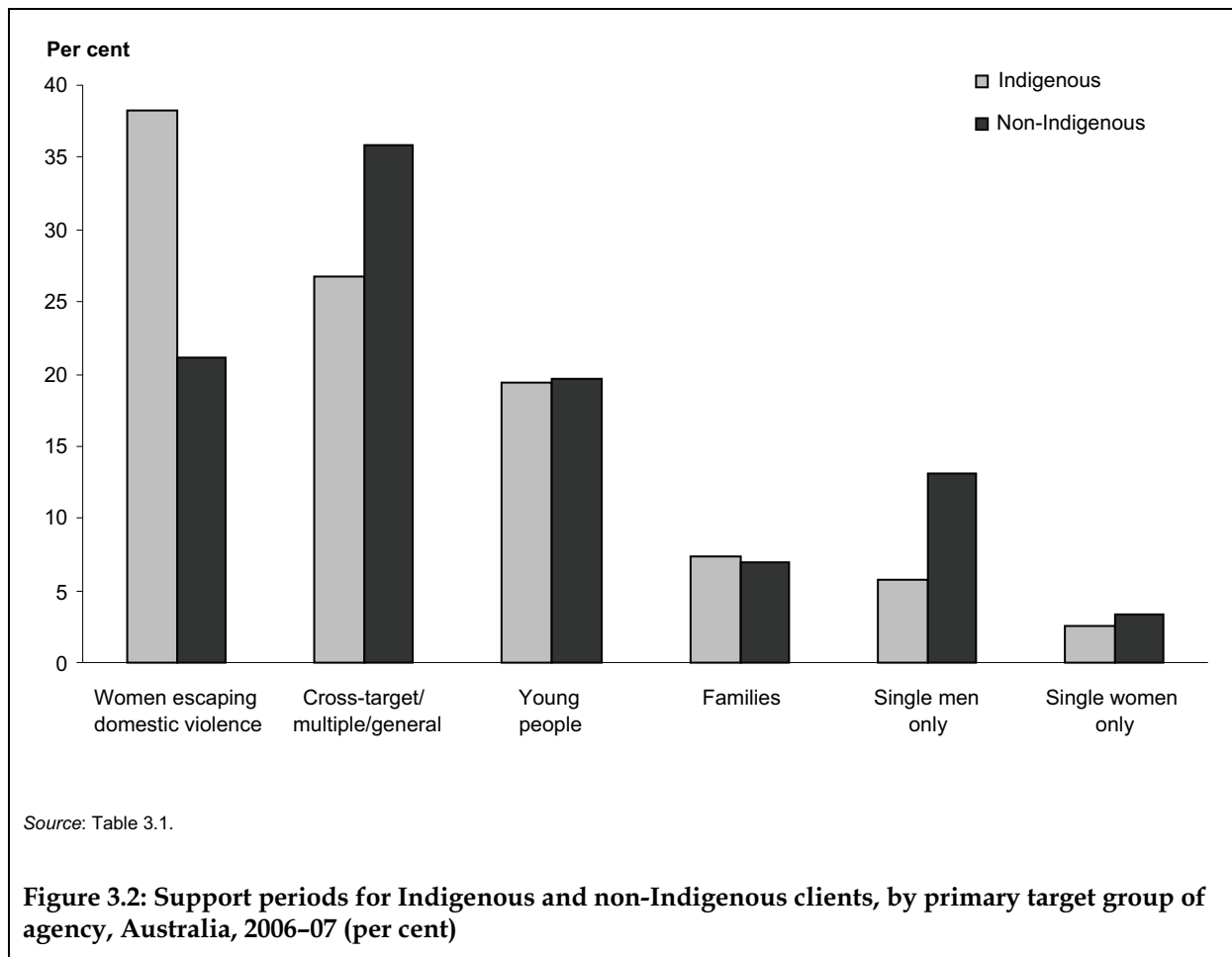
Eighty-seven per cent of accompanying child support periods for Indigenous children were provided to a child who presented with their mother or other female guardian. This was similar for non-Indigenous accompanying children, for whom 85% of accompanying child support periods were provided to those accompanying their mother or other female guardian (Table 3.2). Smaller proportions of Indigenous children accompanied a couple (10%) or their father or other male guardian (3%).



Type of SAAP agency attended

Agencies primarily targeting women escaping domestic violence provided 38% of the support periods for Indigenous clients, agencies with a cross-target or general focus provided 27%, and agencies targeting young people provided 19% (Figure 3.2). Agencies targeting families, single men and single women provided smaller numbers of support periods to Indigenous clients (7%, 6% and 3% respectively). This differed from that reported for non-Indigenous clients mainly in the proportion of support periods provided by agencies targeting women escaping domestic violence (38% for Indigenous clients and 21% for non-Indigenous clients), in that provided by cross-target or general agencies (27% for Indigenous clients and 36% for non-Indigenous clients) and those agencies primarily targeting single men (6% for Indigenous clients and 13% for non-Indigenous clients).

Similar to that seen for clients, a higher proportion of Indigenous accompanying child support periods were provided by agencies primarily targeting women escaping domestic violence (58% for Indigenous accompanying children and 48% for non-Indigenous accompanying children) (Table 3.2).

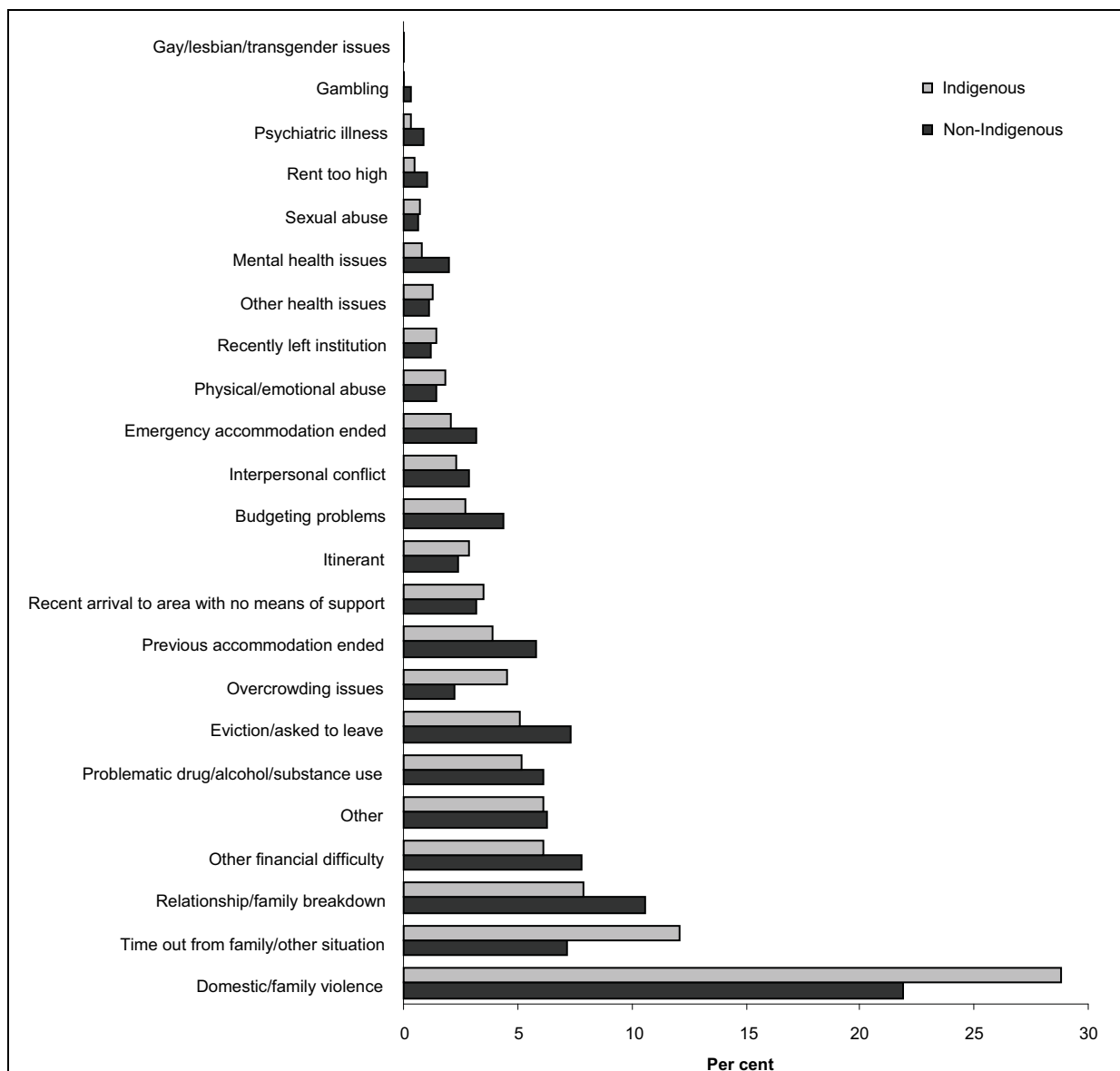


Main reason for seeking assistance

Overall there were some differences in the main reasons for seeking assistance reported in support periods for Indigenous and non-Indigenous clients in 2006-07.

Of the five broad categories reported in Table 3.3, one (interpersonal relationships) was reported in a substantially greater proportion of support periods for Indigenous clients (54% for Indigenous clients compared with 45% for non-Indigenous clients).

Within the interpersonal relationships broad group, the specific main reason of domestic or family violence was reported in 29% of support periods for Indigenous clients and 22% of those for non-Indigenous clients, and time-out from family/other situation was also more frequently reported (12% of support periods for Indigenous clients compared with 7% for non-Indigenous clients). Relationship or family breakdown was given as the main reason for seeking assistance in a smaller percentage of support periods for Indigenous clients (8% compared with 11% of those for non-Indigenous clients) (Figure 3.3).



Source: Table 3.3.

Figure 3.3: Support periods for Indigenous and non-Indigenous clients, by main reason for seeking assistance, Australia, 2006-07 (per cent)

When the main reason for seeking assistance is analysed by sex, it is seen that the proportions of Indigenous and non-Indigenous males and females reporting domestic or family violence is very similar. Thirty-eight per cent of support periods for Indigenous women and 3% for Indigenous men had domestic or family violence as the main reason, compared with 38% of non-Indigenous women and 2% of men. The higher percentage seen overall for Indigenous clients is partly because a greater proportion of the support periods for Indigenous clients in 2006-07 were provided to females than was the case for non-Indigenous clients (73% compared with 55%) (AIHW unpublished data).

Indigenous clients reported main reasons for seeking assistance from the 'other reasons' broad category in a slightly greater proportion of their support periods (14% compared with 13%), while reasons from the remaining three broad categories (financial, accommodation and health) were generally less often reported (Table 3.3). An exception to this was 'overcrowding issues'. Evidence is provided in other publications that overcrowding is a problem experienced more often by Indigenous Australians, and that it is influenced by the type of dwelling occupied and the remoteness of that dwelling (see, for example, Keys Young 1998:29; ABS 2008:29; ABS & AIHW 2008:41). The SAAP data provide some support for this, as overcrowding issues made up a greater proportion of the main reasons for seeking assistance for Indigenous clients (5% compared with 2%). Indigenous clients were most likely to cite overcrowding as the main reason for seeking assistance in support periods where they reported 'boarding' as their type of tenure before support (in 10%, or 500, of such support periods). Overcrowding was also a more frequent response for those Indigenous clients who reported 'other, no tenure' before support (9%, or less than 100 support periods), or who came to SAAP from rent-free accommodation (6% or 100 support periods) (AIHW unpublished data). By remoteness, overcrowding was most likely to be reported for support periods provided by agencies in Inner or Outer Regional Australia (in 7% of such support periods), while it was given as the main reason in 2% of support periods provided by Remote or Very Remote agencies and 4% of agencies in Major Cities (AIHW unpublished data).

In the health category, mental health issues, psychiatric illness and problematic drug/alcohol/substance use were each reported as the main reason for seeking assistance in roughly 1% fewer support periods for Indigenous clients than for non-Indigenous clients. Problematic drug/alcohol/substance use was reported more often by both Indigenous and non-Indigenous males (12% for Indigenous males compared with 3% for Indigenous females, and 11% for non-Indigenous males compared with 2% for non-Indigenous females) (AIHW unpublished data).

Tables

Table 3.1: SAAP support periods: Indigenous status, by primary target group of agency and client group, Australia, 2006–07 (per cent)

| Primary target group of agency | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total | |
|----------------------------------|---------------------|----------------|-----------------------|------------------|--------------------|----------------------|--------------------|----------------------|--------------|--------------|----------------|
| | | | | | | | | | | % | Number |
| Indigenous | | | | | | | | | | | |
| Young people | 70.5 | 1.5 | 55.1 | 1.5 | 25.3 | 16.8 | 15.4 | 8.9 | 20.9 | 19.4 | 6,400 |
| Single men only | 7.9 | 34.4 | 0.2 | 0.8 | 0.5 | 0.5 | 1.6 | 0.4 | — | 5.7 | 1,900 |
| Single women only | 0.1 | 0.1 | 2.7 | 6.9 | 0.1 | 0.2 | 0.7 | 1.7 | 4.8 | 2.5 | 800 |
| Families | 2.6 | 2.5 | 2.1 | 2.5 | 9.6 | 38.8 | 35.5 | 10.7 | 32.9 | 7.4 | 2,500 |
| Women escaping domestic violence | 2.6 | 2.7 | 26.5 | 60.2 | 4.1 | 4.2 | 3.0 | 62.8 | 24.6 | 38.2 | 12,600 |
| Cross-target/multiple/general | 16.3 | 58.8 | 13.4 | 28.1 | 60.4 | 39.6 | 43.9 | 15.5 | 16.7 | 26.7 | 8,800 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 8.6 | 13.4 | 15.0 | 22.2 | 3.1 | 4.6 | 1.2 | 31.6 | 0.4 | 100.0 | .. |
| Total (number) | 2,800 | 4,400 | 4,900 | 7,300 | 1,000 | 1,500 | 400 | 10,400 | 100 | .. | 33,000 |
| Non-Indigenous | | | | | | | | | | | |
| Young people | 63.8 | 0.9 | 64.0 | 1.2 | 27.0 | 14.4 | 6.2 | 8.3 | 26.1 | 19.6 | 30,100 |
| Single men only | 12.3 | 38.8 | 0.3 | 1.4 | 2.1 | 0.8 | 3.7 | 0.3 | — | 13.1 | 20,100 |
| Single women only | 0.0 | 0.1 | 3.5 | 11.4 | 0.8 | 0.8 | 0.4 | 4.4 | 1.7 | 3.4 | 5,200 |
| Families | 1.7 | 1.3 | 2.1 | 2.5 | 9.0 | 42.6 | 36.3 | 14.9 | 26.2 | 6.9 | 10,700 |
| Women escaping domestic violence | 0.6 | 0.4 | 12.8 | 42.6 | 5.5 | 3.8 | 3.9 | 54.6 | 24.7 | 21.1 | 32,500 |
| Cross-target/multiple/general | 21.6 | 58.6 | 17.4 | 40.9 | 55.6 | 37.6 | 49.5 | 17.5 | 21.2 | 35.9 | 55,300 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 11.6 | 28.8 | 13.2 | 16.6 | 2.7 | 3.7 | 1.4 | 21.5 | 0.5 | 100.0 | .. |
| Total (number) | 17,800 | 44,400 | 20,300 | 25,600 | 4,200 | 5,700 | 2,200 | 33,000 | 800 | .. | 154,000 |

Notes

1. Number excluded due to errors and omissions (weighted): 20,744 support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 3.2: SAAP accompanying child support periods: Indigenous status, by primary target group of agency and client group, Australia, 2006–07 (per cent)

| Primary target group of agency | Couple with children | Male with children | Female with children | Other with children | Total | |
|----------------------------------|----------------------|--------------------|----------------------|---------------------|--------------|---------------|
| | | | | | % | Number |
| Indigenous | | | | | | |
| Young people | 13.0 | 10.5 | 5.8 | 14.1 | 6.7 | 1,700 |
| Single men only | 0.1 | 0.5 | 0.4 | — | 0.4 | 100 |
| Single women only | 0.2 | 0.8 | 1.9 | 20.6 | 1.7 | 400 |
| Families | 47.1 | 44.7 | 12.0 | — | 16.4 | 4,200 |
| Women escaping domestic violence | 3.9 | 3.3 | 65.6 | 65.4 | 57.8 | 14,700 |
| Cross-target/multiple/general | 35.7 | 40.2 | 14.3 | — | 17.1 | 4,400 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 9.9 | 2.8 | 87.3 | <0.1 | 100.0 | .. |
| Total (number) | 2,500 | 700 | 22,200 | <50 | .. | 25,500 |
| Non-Indigenous | | | | | | |
| Young people | 9.4 | 3.8 | 5.3 | 8.4 | 5.7 | 3,900 |
| Single men only | 0.5 | 3.5 | 0.3 | — | 0.4 | 300 |
| Single women only | 1.2 | 0.6 | 4.2 | 15.1 | 3.7 | 2,600 |
| Families | 48.2 | 44.3 | 16.6 | 42.7 | 21.2 | 14,500 |
| Women escaping domestic violence | 4.5 | 4.8 | 56.1 | 9.9 | 48.4 | 33,100 |
| Cross-target/multiple/general | 36.0 | 42.9 | 17.5 | 23.8 | 20.5 | 14,000 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 10.5 | 4.3 | 85.1 | 0.1 | 100.0 | .. |
| Total (number) | 7,200 | 2,900 | 58,200 | 100 | .. | 68,400 |

Notes

1. Number excluded due to errors and omissions (weighted): 5,255 accompanying child support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 3.3: SAAP support periods: Indigenous status, by main reason for seeking assistance, Australia, 2006–07 (per cent)

| Main reason for seeking assistance | Indigenous | Non-Indigenous | Total | |
|---|---------------|----------------|--------------|----------------|
| | | | % | Number |
| Interpersonal relationships | 53.5 | 44.7 | 46.2 | 85,000 |
| Time out from family/other situation | 12.1 | 7.2 | 8.1 | 14,800 |
| Relationship/family breakdown | 7.9 | 10.6 | 10.2 | 18,700 |
| Interpersonal conflict | 2.3 | 2.9 | 2.8 | 5,200 |
| Sexual abuse | 0.7 | 0.6 | 0.6 | 1,100 |
| Domestic/family violence | 28.8 | 21.9 | 23.1 | 42,500 |
| Physical/emotional abuse | 1.8 | 1.4 | 1.5 | 2,700 |
| Financial | 9.5 | 13.5 | 12.8 | 23,500 |
| Gambling | 0.1 | 0.3 | 0.3 | 500 |
| Budgeting problems | 2.7 | 4.4 | 4.1 | 7,500 |
| Rent too high | 0.5 | 1.0 | 0.9 | 1,600 |
| Other financial difficulty | 6.1 | 7.8 | 7.5 | 13,900 |
| Accommodation | 15.6 | 18.6 | 18.0 | 33,200 |
| Overcrowding issues | 4.5 | 2.2 | 2.6 | 4,800 |
| Eviction/asked to leave | 5.1 | 7.3 | 6.9 | 12,700 |
| Emergency accommodation ended | 2.1 | 3.2 | 3.0 | 5,600 |
| Previous accommodation ended | 3.9 | 5.8 | 5.5 | 10,100 |
| Health | 7.5 | 10.0 | 9.6 | 17,600 |
| Mental health issues | 0.8 | 2.0 | 1.8 | 3,300 |
| Problematic drug/alcohol/substance use | 5.2 | 6.1 | 5.9 | 10,900 |
| Psychiatric illness | 0.3 | 0.9 | 0.7 | 1,400 |
| Other health issues | 1.3 | 1.1 | 1.1 | 2,100 |
| Other reasons | 14.0 | 13.2 | 13.3 | 24,500 |
| Gay/lesbian/transgender issues | 0.1 | 0.1 | 0.1 | 300 |
| Recently left institution | 1.4 | 1.2 | 1.2 | 2,300 |
| Recent arrival to area with no means of support | 3.5 | 3.2 | 3.2 | 5,900 |
| Itinerant | 2.9 | 2.4 | 2.5 | 4,600 |
| Other | 6.1 | 6.3 | 6.2 | 11,500 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 32,600 | 151,300 | .. | 183,800 |

Notes

1. Number excluded due to errors and omissions (weighted): 23,863 support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

4 Location of SAAP agency attended

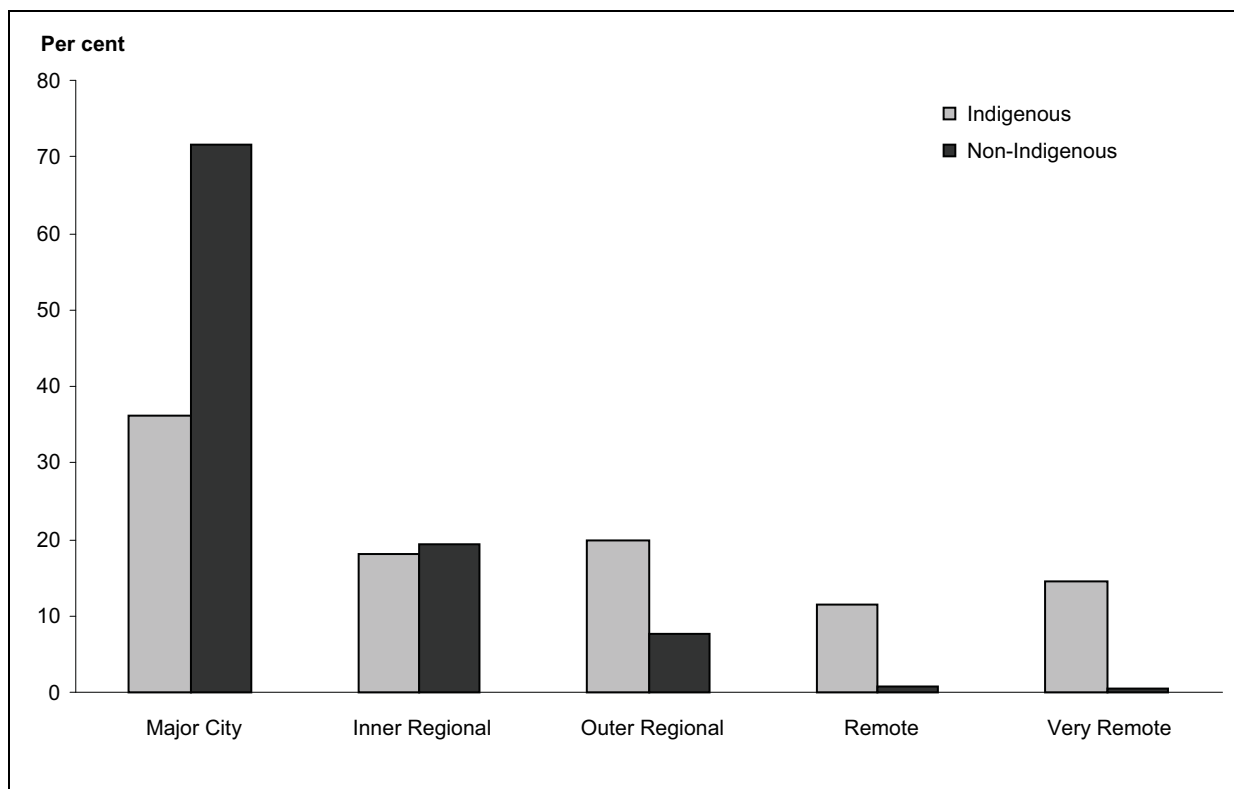
This chapter presents information on the location (or remoteness) of the SAAP agencies from which Indigenous and non-Indigenous clients received support. This information is also presented for Indigenous and non-Indigenous accompanying children.

The location of the agency is derived from the postcode that is supplied to the NDCA by the relevant state or territory community services department. This postcode forms part of the mailing address of the agency and may not match the actual location of the agency.

When interpreting these data please note that in the Australian Standard Geographical Classification Remoteness Structure used in this report Hobart is classified as Inner Regional and Darwin as Outer Regional, while all other capital cities are considered to be Major Cities (GISCA; ABS 2007c:6). This classification of Darwin in particular affects data on Indigenous clients, as a greater proportion of their support periods were provided by SAAP agencies in the Northern Territory (10% of Indigenous support periods compared with 1% of non-Indigenous support periods (Table A6)).

Clients

Indigenous clients generally attended SAAP agencies in more remote locations than non-Indigenous clients. Sixty-four per cent of support periods for Indigenous clients were provided by agencies located outside of Major Cities, while this was the case for just 28% of support periods for non-Indigenous clients (derived from Table 4.1). A comparatively large proportion of support periods for Indigenous clients were provided in Remote (11%) or Very Remote (15%) locations; for non-Indigenous clients less than 1% of support periods were provided by agencies located in each of these regions (Figure 4.1).



Source: Table 4.1.

Figure 4.1: Support periods for Indigenous and non-Indigenous clients, by region of agency, Australia, 2006-07 (per cent)

When the Indigenous client groups are examined by region some differences are observed. The female client groups had a greater proportion of their support periods outside Major Cities than the comparable male groups. For example, 75% of support periods for Indigenous female clients aged 25 and over were provided by agencies located outside Major Cities compared with 47% for Indigenous male clients aged 25 and over (derived from Table 4.1).

The type of SAAP agencies present in each of the remoteness regions could be responsible for some of this variation. For example, in Major Cities 21% of the SAAP agencies that participated in the 2006-07 Client Collection primarily targeted women escaping domestic violence, however this figure rose with increasing remoteness to a peak of 64% in Very Remote regions (AIHW unpublished data).

Boxes 1, 2 and 3 (below) present further information on Indigenous SAAP clients by the remoteness of the agency they attended. Box 1 summarises the responses from Indigenous clients who received support from a SAAP agency in either a Remote or Very Remote region, Box 2 presents the corresponding information from agencies in an Inner or Outer Regional centre, while Box 3 presents this information for Indigenous clients who received support from agencies in Major Cities.

Accompanying children

Like Indigenous clients, Indigenous accompanying children had a greater proportion of their support periods in more remote locations than non-Indigenous accompanying children. The

majority (63%) of support periods for Indigenous accompanying children were provided by agencies located outside a Major City, while only 33% of the support periods for non-Indigenous accompanying children were (derived from Table 4.2).

Box 1: Indigenous clients who attended SAAP agencies in a Remote or Very Remote region: characteristics and frequent responses, Australia, 2006–07

Number of support periods: 7,700 (26.6% of all Indigenous support periods)^(a)

| Before support periods (most frequent responses) | | During support periods (most frequent responses) | | After support periods (most frequent responses) | |
|--|-------|--|---------|---|-------|
| <i>Client groups^(a)</i> | | | | | |
| | | Female with child(ren) | 36.0% | | |
| | | Female alone, 25+ | 35.3% | | |
| <i>Type of house/dwelling</i> | | <i>Main reasons for seeking assistance^(a)</i> | | <i>Type of house/dwelling</i> | |
| House/flat | 82.3% | Domestic/family violence | 48.6% | House/flat | 84.9% |
| Improvised dwelling/sleeping rough | 9.2% | Time out from family/other situation | 19.5% | Improvised dwelling/sleeping rough | 6.5% |
| <i>Type of tenure</i> | | <i>Broad services provided^(b)</i> | | <i>Type of tenure</i> | |
| Community housing rental | 37.2% | Basic support and other services n.e.s | 99.2% | Community housing rental | 38.2% |
| Public housing rental | 23.9% | Housing/accommodation | 96.1% | Public housing rental | 25.1% |
| <i>Living situation</i> | | <i>Broad services unmet^(b)</i> | | <i>Living situation</i> | |
| With relatives/friends temporary | 23.2% | Specialist services | 3.4% | With relatives/friends temporary | 28.5% |
| With spouse/partner and child(ren) | 22.0% | Housing/accommodation | 2.3% | With spouse/partner and child(ren) | 16.0% |
| <i>Length of support</i> | | | | | |
| | | Mean | 19 days | | |
| | | Median | 3 days | | |
| <i>Length of accommodation^(c)</i> | | | | | |
| | | Mean | 12 days | | |
| | | Median | 3 days | | |
| | | <i>Proportion of closed support periods with accommodation</i> | 69.3% | | |

(a) Figures for the number of support periods, client group and main reason for seeking assistance include support periods that were either closed or ongoing on 30 June 2007. The other figures in this box are for support periods that were closed on or before 30 June 2007.

(b) 'Broad services provided' and 'Broad services unmet' present the types of support that, when needed, were most often provided or unmet.

(c) Excludes accommodation that started and ended on the same date.

Notes

1. Region in this report is based on the Australian Standard Geographical Classification Remoteness Structure (ABS 2007b). SAAP agencies are categorised based on the postcode supplied by the relevant state or territory community services department. Note that this postcode forms part of the mailing address of the agency and may not match the actual location of the agency.
2. Unweighted data. Figures cannot be weighted to adjust for agency non-participation and client non-consent at the remoteness level.

Source: SAAP Client Collection.

Box 2: Indigenous clients who attended SAAP agencies in an Inner or Outer Regional centre: characteristics and frequent responses, Australia, 2006–07

Number of support periods: 11,000 (38.2% of all Indigenous support periods)^(a)

| Before support periods (most frequent responses) | | During support periods (most frequent responses) | | After support periods (most frequent responses) | |
|--|-------|--|---------|---|-------|
| | | <i>Client groups^(a)</i> | | | |
| | | Female with child(ren) | 32.8% | | |
| | | Female alone, 25+ | 18.3% | | |
| <i>Type of house/dwelling</i> | | <i>Main reasons for seeking assistance^(a)</i> | | <i>Type of house/dwelling</i> | |
| House/flat | 75.3% | Domestic/family violence | 24.7% | House/flat | 81.3% |
| Improvised dwelling/sleeping rough | 8.8% | Time out from family/other situation | 11.0% | Caravan/boarding/rooming house | 7.0% |
| <i>Type of tenure</i> | | <i>Broad services provided^(b)</i> | | <i>Type of tenure</i> | |
| Public housing rental | 21.7% | Basic support and other services n.e.s | 97.0% | Public housing rental | 26.4% |
| Boarding | 20.1% | General support/advocacy | 95.4% | Private rental | 24.1% |
| <i>Living situation</i> | | <i>Broad services unmet^(b)</i> | | <i>Living situation</i> | |
| With relatives/friends temporary | 25.5% | Specialist services | 11.7% | Alone with child(ren) | 23.7% |
| Alone with child(ren) | 13.4% | Housing/accommodation | 7.8% | With relatives/friends temporary | 17.7% |
| | | <i>Length of support</i> | | | |
| | | Mean | 53 days | | |
| | | Median | 12 days | | |
| | | <i>Length of accommodation^(c)</i> | | | |
| | | Mean | 34 days | | |
| | | Median | 7 days | | |
| | | <i>Proportion of closed support periods with accommodation</i> | 52.4% | | |

(a) Figures for the number of support periods, client group and main reason for seeking assistance include support periods that were either closed or ongoing on 30 June 2007. The other figures in this box are for support periods that were closed on or before 30 June 2007.

(b) 'Broad services provided' and 'Broad services unmet' present the types of support that, when needed, were most often provided or unmet.

(c) Excludes accommodation that started and ended on the same date.

Notes

1. Region in this report is based on the Australian Standard Geographical Classification Remoteness Structure (ABS 2007b). SAAP agencies are categorised based on the postcode supplied by the relevant state or territory community services department. Note that this postcode forms part of the mailing address of the agency and may not match the actual location of the agency.

2. Unweighted data. Figures cannot be weighted to adjust for agency non-participation and client non-consent at the remoteness level.

Source: SAAP Client Collection.

Box 3: Indigenous clients who attended SAAP agencies in a Major City: characteristics and frequent responses, Australia, 2006–07

Number of support periods: 10,200 (35.2% of all Indigenous support periods)^(a)

| Before support periods (most frequent responses) | | During support periods (most frequent responses) | | After support periods (most frequent responses) | |
|--|-------|--|---------|---|-------|
| <i>Client groups^(a)</i> | | | | | |
| | | Female with child(ren) | 30.0% | | |
| | | Male alone, 25+ | 19.6% | | |
| <i>Type of house/dwelling</i> | | <i>Main reasons for seeking assistance^(a)</i> | | <i>Type of house/dwelling</i> | |
| House/flat | 61.5% | Domestic/family violence | 19.8% | House/flat | 68.7% |
| Improvised dwelling/sleeping rough | 13.9% | Relationship/family breakdown | 9.5% | Caravan/boardrooming house | 10.6% |
| <i>Type of tenure</i> | | <i>Broad services provided^(b)</i> | | <i>Type of tenure</i> | |
| Public housing rental | 18.7% | Basic support and other services n.e.s | 97.5% | Public housing rental | 23.2% |
| SAAP/CAP accommodation | 18.0% | General support/advocacy | 95.6% | SAAP/CAP accommodation | 22.7% |
| <i>Living situation</i> | | <i>Broad services unmet^(b)</i> | | <i>Living situation</i> | |
| Alone | 22.1% | Specialist services | 7.9% | Alone | 24.3% |
| With relatives/friends temporary | 17.9% | Housing/accommodation | 7.9% | Alone with child(ren) | 22.9% |
| <i>Length of support</i> | | | | | |
| | | Mean | 65 days | | |
| | | Median | 12 days | | |
| <i>Length of accommodation^(c)</i> | | | | | |
| | | Mean | 53 days | | |
| | | Median | 12 days | | |
| | | <i>Proportion of closed support periods with accommodation</i> | 46.1% | | |

(a) Figures for the number of support periods, client group and main reason for seeking assistance include support periods that were either closed or ongoing on 30 June 2007. The other figures in this box are for support periods that were closed on or before 30 June 2007.

(b) 'Broad services provided' and 'Broad services unmet' present the types of support that, when needed, were most often provided or unmet.

(c) Excludes accommodation that started and ended on the same date.

Notes

1. Region in this report is based on the Australian Standard Geographical Classification Remoteness Structure (ABS 2007b). SAAP agencies are categorised based on the postcode supplied by the relevant state or territory community services department. Note that this postcode forms part of the mailing address of the agency and may not match the actual location of the agency.

2. Unweighted data. Figures cannot be weighted to adjust for agency non-participation and client non-consent at the remoteness level.

Source: SAAP Client Collection.

Tables

Table 4.1: SAAP support periods: Indigenous status, by region and client group, Australia, 2006–07 (per cent)

| Region | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total | |
|-----------------------|---------------------------|----------------------|-----------------------------|------------------------|--------------------------|----------------------------|--------------------------|----------------------------|--------------|--------------|----------------|
| | | | | | | | | | | % | Number |
| Indigenous | | | | | | | | | | | |
| Major City | 46.1 | 52.7 | 32.8 | 25.1 | 37.2 | 44.5 | 55.3 | 33.2 | 59.4 | 36.1 | 9,800 |
| Inner Regional | 25.0 | 18.5 | 20.5 | 13.4 | 18.5 | 19.6 | 18.1 | 17.6 | 11.2 | 18.0 | 4,800 |
| Outer Regional | 18.7 | 18.6 | 19.3 | 18.9 | 25.3 | 26.7 | 18.6 | 20.3 | 12.1 | 19.9 | 5,400 |
| Remote | 4.4 | 2.9 | 14.9 | 18.4 | 2.5 | 3.3 | 4.5 | 12.7 | 10.1 | 11.4 | 3,100 |
| Very Remote | 5.7 | 7.3 | 12.4 | 24.2 | 16.5 | 5.9 | 3.5 | 16.2 | 7.2 | 14.6 | 3,900 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 8.3 | 13.5 | 14.5 | 21.5 | 3.0 | 4.9 | 1.2 | 32.7 | 0.4 | 100.0 | .. |
| Total (number) | 2,200 | 3,600 | 3,900 | 5,800 | 800 | 1,300 | 300 | 8,800 | 100 | .. | 27,000 |
| Non-Indigenous | | | | | | | | | | | |
| Major City | 69.7 | 80.8 | 65.1 | 72.1 | 59.4 | 65.5 | 69.6 | 67.0 | 77.5 | 71.7 | 87,000 |
| Inner Regional | 21.1 | 12.9 | 24.4 | 18.0 | 30.2 | 23.1 | 20.9 | 23.2 | 14.0 | 19.4 | 23,600 |
| Outer Regional | 8.1 | 5.2 | 9.2 | 8.4 | 9.4 | 10.8 | 8.5 | 8.7 | 2.9 | 7.7 | 9,400 |
| Remote | 0.8 | 0.6 | 1.0 | 0.9 | 0.6 | 0.5 | 0.6 | 0.9 | 5.6 | 0.8 | 1,000 |
| Very Remote | 0.3 | 0.4 | 0.3 | 0.5 | 0.4 | 0.1 | 0.4 | 0.3 | — | 0.4 | 400 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 11.5 | 28.9 | 12.9 | 15.7 | 2.8 | 3.9 | 1.5 | 22.2 | 0.5 | 100.0 | .. |
| Total (number) | 14,000 | 35,100 | 15,600 | 19,100 | 3,400 | 4,800 | 1,800 | 27,000 | 600 | .. | 121,400 |

Notes

1. Number excluded due to errors and omissions (unweighted): 19,527 support periods.
2. 'Region' in this report is based on the Australian Standard Geographical Classification Remoteness Structure (ABS 2007b). SAAP agencies are categorised based on the postcode supplied by the relevant state or territory community services department. Please note that this postcode forms part of the mailing address of the agency and may not match the actual location of the agency. For more information please see 'Region' in Appendix 2.
3. Unweighted data. Figures cannot be weighted to adjust for agency non-participation and client non-consent at the remoteness level. Note that only those records for which consent was obtained are included in this table.

Sources: SAAP Client and Administrative Data Collections, AIHW 2008a.

Table 4.2: SAAP accompanying child support periods: Indigenous status, by region and client group, Australia, 2006–07 (per cent)

| Region | Couple with children | Male with children | Female with children | Other with children | Total | |
|---|----------------------|--------------------|----------------------|---------------------|--------------|---------------|
| | | | | | % | Number |
| Indigenous accompanying children | | | | | | |
| Major City | 50.4 | 51.0 | 34.7 | 18.2 | 36.8 | 8,200 |
| Inner Regional | 18.1 | 18.7 | 19.6 | 54.3 | 19.5 | 4,300 |
| Outer Regional | 24.7 | 24.1 | 20.7 | 0.2 | 21.2 | 4,700 |
| Remote | 3.9 | 3.6 | 11.0 | 22.3 | 10.0 | 2,200 |
| Very Remote | 2.9 | 2.5 | 14.0 | 5.1 | 12.6 | 2,800 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 10.3 | 2.7 | 87.0 | <0.1 | 100.0 | .. |
| Total (number) | 2,300 | 600 | 19,300 | <50 | .. | 22,200 |
| Non-Indigenous accompanying children | | | | | | |
| Major City | 66.9 | 68.5 | 66.5 | 78.0 | 66.6 | 36,900 |
| Inner Regional | 21.6 | 22.4 | 23.4 | 22.0 | 23.2 | 12,800 |
| Outer Regional | 10.8 | 8.4 | 9.0 | — | 9.1 | 5,000 |
| Remote | 0.6 | 0.4 | 0.9 | — | 0.8 | 400 |
| Very Remote | 0.1 | 0.3 | 0.3 | — | 0.2 | 100 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 10.5 | 4.5 | 85.0 | 0.1 | 100 | .. |
| Total (number) | 5,800 | 2,500 | 47,100 | <50 | .. | 55,400 |

Notes

1. Number excluded due to errors and omissions (unweighted): 6,748 accompanying child support periods.
2. 'Region' in this report is based on the Australian Standard Geographical Classification Remoteness Structure (ABS 2007b). SAAP agencies are categorised based on the postcode supplied by the relevant state or territory community services department. Please note that this postcode forms part of the agency mailing address and may not match the actual location of the agency. For more information please see 'Region' in Appendix 2.
3. Unweighted data. Figures cannot be weighted to adjust for agency non-participation and client non-consent at the remoteness level. Note that only those records for which consent was obtained are included in this table.

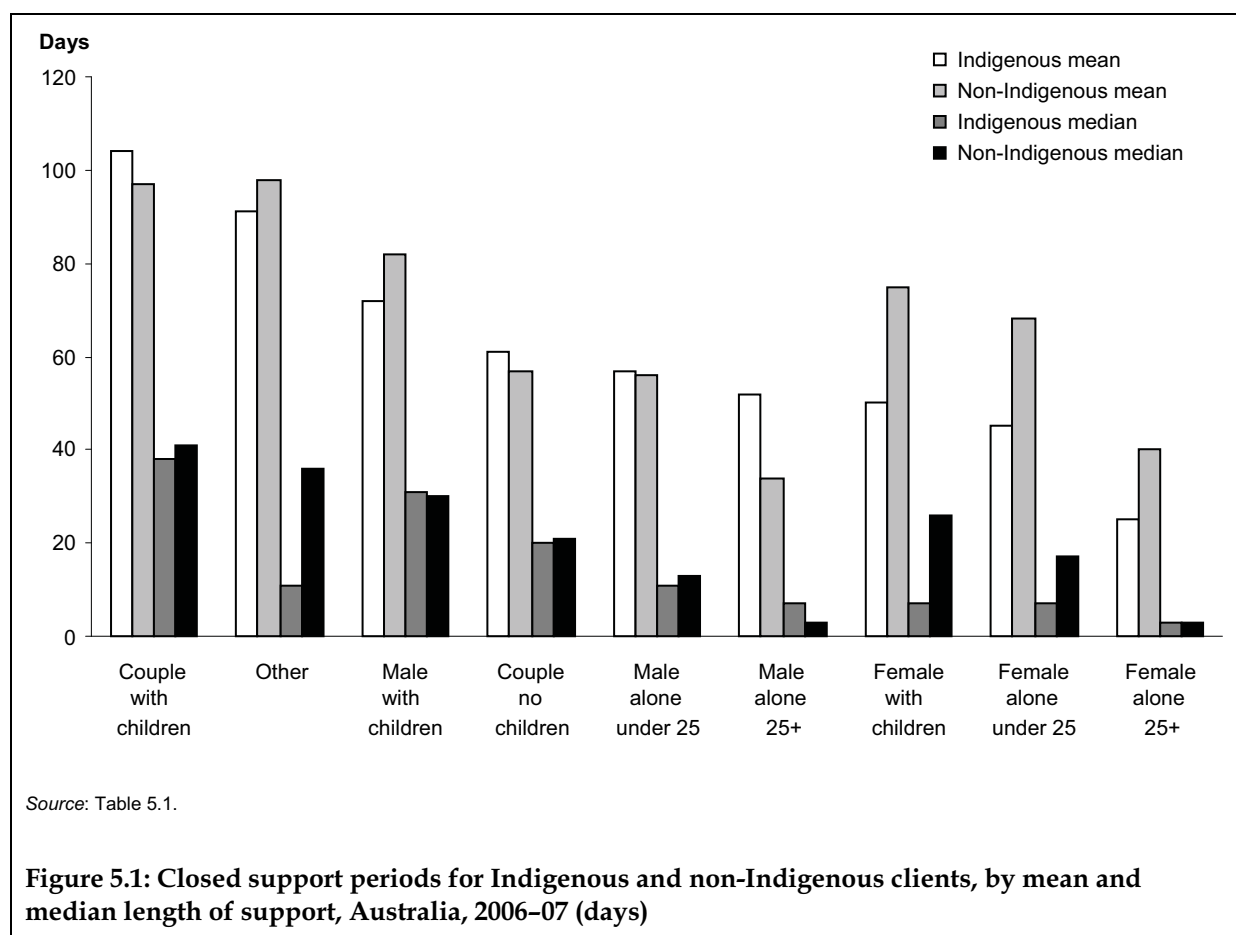
Sources: SAAP Client and Administrative Data Collections, AIHW 2008a.

5 Length of support and accommodation

In this chapter, the lengths of support and accommodation for Aboriginal and Torres Strait Islander and non-Indigenous clients are examined for closed support periods – that is, support periods that finished on or before 30 June 2007. Information about the length of support is presented by client group and by sex, and information on the length of accommodation is presented by client group. This chapter closes by presenting some summary data on the client group that contributes the greatest proportion of support periods for Indigenous clients, females with children (boxes 4 and 5).

Length of support

On average, Indigenous clients had shorter support periods than non-Indigenous clients, with a mean length of support of 47 days compared with 54 days. The median length of support was also shorter for Indigenous clients, at 7 days compared with 9 days (Table 5.1).



Indigenous females tended to be supported for shorter periods of time, both in comparison with Indigenous males and non-Indigenous females. The mean length of support for Indigenous females was 44 days, which was shorter than the average of 56 days for

Indigenous males and the 63 days for non-Indigenous females (Table 5.2). Further, the three female client groups (females with children, females alone aged 25 years and over and females alone aged under 25 years) contributed the majority of the closed support periods for Indigenous clients (70%), and on average had shorter support periods than the comparable client groups for Indigenous males and the groups for non-Indigenous clients (Table 5.1, Figure 5.1).

Length of accommodation

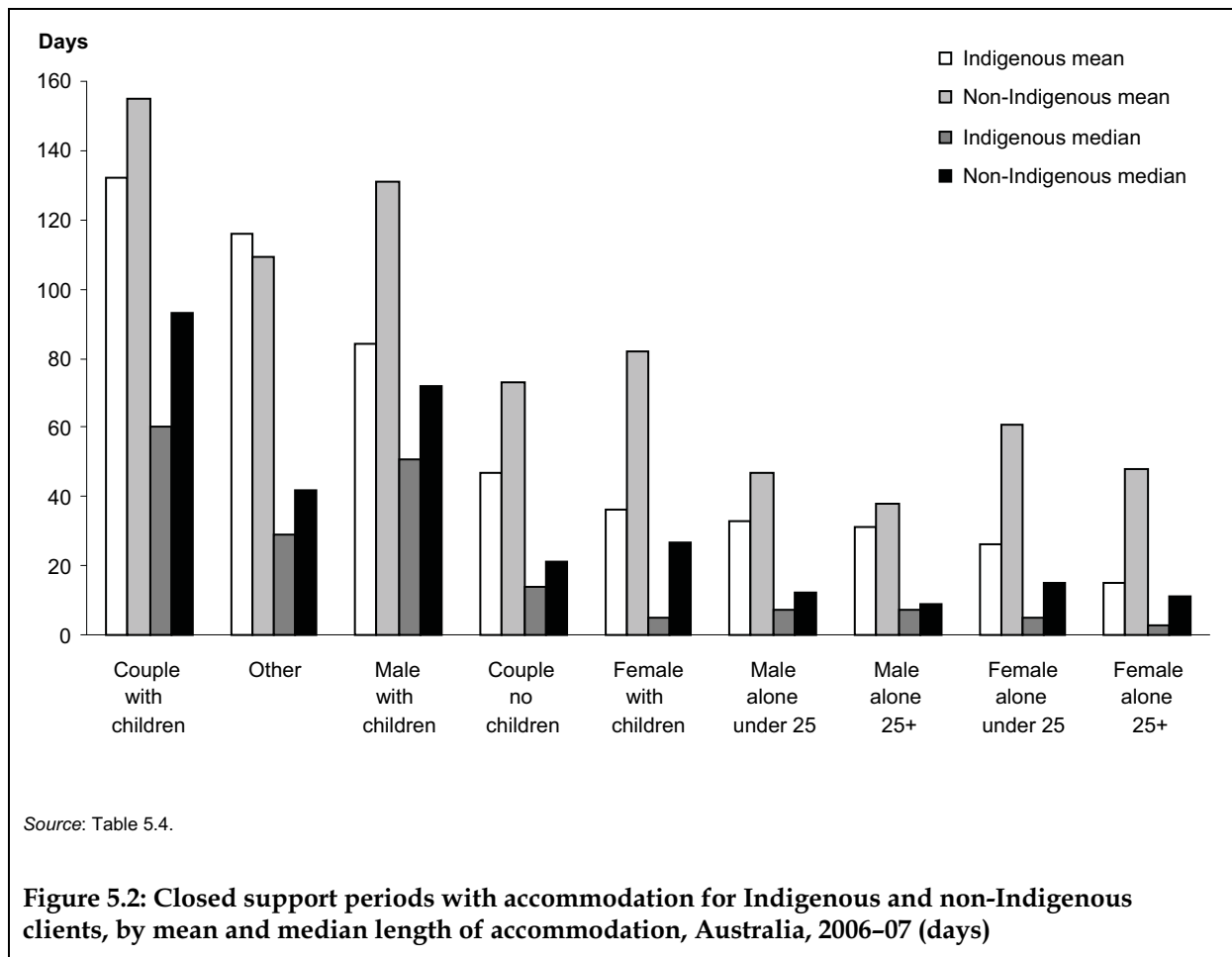
Just over half (53%) of the closed support periods for Indigenous clients included at least one period of accommodation, higher than the 38% of closed support periods for non-Indigenous clients (Table 5.3). Of the Indigenous client groups, males alone aged 25 years and over had the highest proportion of closed support periods that included accommodation, with 61% in this group receiving accommodation. Indigenous males with children had the smallest proportion, with 27% of their closed support periods including accommodation.

The majority (94%) of closed support periods with accommodation for Indigenous clients had accommodation of at least one night's duration and the remaining 6% had accommodation that started and finished on the same day (derived from Table 5.4). For the remainder of this section only those closed support periods with accommodation of at least 1 night's duration contributed to the calculations.

As was seen for the length of support, the average length of accommodation was shorter for Indigenous than non-Indigenous clients in 2006–07. The mean length of accommodation was 32 days for Indigenous clients compared with 56 days for non-Indigenous clients, and the median length was 6 days for Indigenous clients compared with 13 days for non-Indigenous clients.

When length of accommodation was examined by client group there was also a similar pattern seen to length of support. The client groups that contributed the majority of closed accommodated support periods for Indigenous clients had shorter average lengths of accommodation. Indigenous females with children made up one third of the closed accommodated support periods for Indigenous clients and had a mean length of accommodation of 36 days and a median length of 5 days, and Indigenous females aged 25 years and over who presented alone accounted for 23% of the closed accommodated support periods and had a mean length of accommodation of 15 days and a median length of 3 days (Figure 5.2).

The shorter lengths of support and accommodation seen for the Indigenous female client groups may lend some support to an observation made in a qualitative study conducted by Keys & Young (1998:39); that Indigenous women escaping domestic violence use SAAP as a 'time out' to escape the worst periods in a violent relationship. It was suggested that Indigenous women escaping domestic violence generally stayed in SAAP for a shorter period of time, and were more likely to return home to the perpetrator of the violence after SAAP support.



When just those closed support periods for Indigenous and non-Indigenous women escaping domestic violence are examined⁴, Indigenous women on average had shorter support and accommodation periods. For Indigenous females escaping domestic violence the mean and median length of support were 33 days and 4 days respectively compared with 64 days and 15 days for non-Indigenous women escaping domestic violence. Similarly, the mean and median lengths of accommodation for Indigenous women escaping domestic violence were 23 days and 3 days respectively compared with 59 and 16 days for non-Indigenous women escaping domestic violence (AIHW unpublished data).

4 Closed support periods included in this analysis were those that were provided by a SAAP agency primarily targeting women escaping domestic violence, or where one of the reasons given by the client for seeking assistance was domestic or family violence, or the client required, was provided with, or was referred elsewhere for domestic or family violence support.

Box 4: Indigenous females with children: characteristics and frequent responses, Australia, 2006–07

Number of support periods: 10,400^(a)

| Before support periods (most frequent responses) | | During support periods (most frequent responses) | | After support periods (most frequent responses) | |
|--|-------|---|---------|---|-------|
| <i>Main reasons for seeking assistance^(a)</i> | | | | | |
| | | Domestic/family violence | 49.8% | | |
| | | Time out from family/other situation | 9.4% | | |
| <i>Broad services provided^(b)</i> | | | | | |
| <i>Type of house/dwelling</i> | | | | <i>Type of house/dwelling</i> | |
| House/flat | 86.5% | Basic support and other services n.e.s. | 97.9% | House/flat | 89.2% |
| Caravan/boarding/rooming house | 5.1% | General support/advocacy | 94.9% | Hostel/hotel/motel | 4.0% |
| <i>Broad services unmet^(b)</i> | | | | | |
| <i>Type of tenure</i> | | | | <i>Type of tenure</i> | |
| Public housing rental | 29.4% | Specialist services | 7.2% | Public housing rental | 31.5% |
| Private rental | 17.3% | Housing/accommodation | 6.5% | Community housing rental | 18.7% |
| <i>Living situation</i> | | <i>Length of support</i> | | <i>Living situation</i> | |
| Alone with child(ren) | 29.1% | Mean | 50 days | Alone with child(ren) | 45.4% |
| With spouse/partner and child(ren) | 27.7% | Median | 7 days | With relatives/friends temporary | 19.9% |
| <i>Length of accommodation^(c)</i> | | | | | |
| | | Mean | 36 days | | |
| | | Median | 5 days | | |
| | | <i>Proportion of closed support periods with accommodation</i> | 55.5% | | |
| | | <i>Mean number of accompanying child support periods per support period^(a)</i> | 2.15 | | |

(a) Figures for the number of support periods, main reason for seeking assistance and the mean number of accompanying child support periods per support period include support periods that were either closed or ongoing on 30th June 2007. The other figures in this box are for support periods that were closed on or before 30th June 2007.

(b) 'Broad services provided' and 'Broad services unmet' present the types of support that, when needed, were most often provided or unmet.

(c) Excludes accommodation that started and ended on the same date.

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Box 5: Non-Indigenous females with children: characteristics and frequent responses, Australia, 2006–07

Number of support periods: 33,000^(a)

| Before support periods (most frequent responses) | | During support periods (most frequent responses) | | After support periods (most frequent responses) | |
|---|--|--|---------|---|--|
| <i>Main reasons for seeking assistance^(a)</i> | | | | | |
| | | Domestic/family violence | 56.5% | | |
| | | Relationship/family breakdown | 8.1% | | |
| <i>Broad services provided^(b)</i> | | | | | |
| | | Basic support and other services n.e.s. | 96.3% | | |
| | | General support/advocacy | 94.9% | | |
| <i>Broad services unmet^(b)</i> | | | | | |
| | | Housing/accommodation | 7.3% | | |
| | | Specialist services | 7.0% | | |
| <i>Length of support</i> | | | | | |
| | | Mean | 75 days | | |
| | | Median | 26 days | | |
| <i>Length of accommodation^(c)</i> | | | | | |
| | | Mean | 82 days | | |
| | | Median | 27 days | | |
| | | Support periods with accommodation | 32.8% | | |
| <i>Mean number of accompanying child support periods per support period^(a)</i> | | | | | |
| | | | 1.99 | | |

(a) Figures for the number of support periods, main reason for seeking assistance and the mean number of accompanying child support periods per support period include support periods that were either closed or ongoing on 30th June 2007. The other figures in this box are for support periods that were closed on or before 30th June 2007.

(b) 'Broad services provided' and 'Broad services unmet' present the types of support that, when needed, were most often provided or unmet.

(c) Excludes accommodation that started and ended on the same date.

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Tables

Table 5.1: SAAP closed support periods: Indigenous status, by length of support and client group, Australia, 2006–07 (per cent)

| Length of support | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total | |
|-----------------------------|---------------------------|----------------------|-----------------------------|------------------------|--------------------------|----------------------------|--------------------------|----------------------------|--------------|--------------|----------------|
| | | | | | | | | | | % | Number |
| Indigenous | | | | | | | | | | | |
| 1 week or less | 45.1 | 51.8 | 50.4 | 66.1 | 30.0 | 23.2 | 33.7 | 50.4 | 41.9 | 51.8 | 15,000 |
| >1–4 weeks | 19.2 | 22.7 | 19.2 | 18.0 | 28.7 | 18.9 | 15.0 | 18.1 | 15.6 | 19.3 | 5,600 |
| >4–26 weeks | 28.1 | 20.7 | 24.6 | 13.1 | 33.1 | 42.1 | 39.0 | 24.7 | 25.1 | 22.9 | 6,600 |
| >26 weeks | 7.6 | 4.7 | 5.8 | 2.8 | 8.1 | 15.9 | 12.3 | 6.8 | 17.3 | 6.0 | 1,700 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 8.4 | 13.5 | 14.7 | 23.3 | 3.0 | 4.2 | 1.0 | 31.6 | 0.4 | 100.0 | .. |
| Total (number) | 2,400 | 3,900 | 4,200 | 6,700 | 900 | 1,200 | 300 | 9,100 | 100 | .. | 28,900 |
| Mean length (days) | 57 | 52 | 45 | 25 | 61 | 104 | 72 | 50 | 91 | .. | 47 |
| Median length (days) | 11 | 7 | 7 | 3 | 20 | 38 | 31 | 7 | 11 | .. | 7 |
| Non-Indigenous | | | | | | | | | | | |
| 1 week or less | 42.5 | 60.0 | 40.3 | 57.2 | 36.7 | 25.9 | 32.7 | 35.6 | 36.0 | 47.7 | 62,800 |
| >1–4 weeks | 20.2 | 17.9 | 17.7 | 14.1 | 19.5 | 15.7 | 15.6 | 16.3 | 11.6 | 17.1 | 22,500 |
| >4–26 weeks | 30.0 | 18.2 | 32.9 | 23.4 | 36.3 | 42.5 | 38.7 | 37.1 | 33.4 | 27.9 | 36,700 |
| >26 weeks | 7.3 | 3.9 | 9.0 | 5.3 | 7.5 | 15.8 | 13.0 | 11.1 | 19.1 | 7.4 | 9,700 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 11.6 | 30.1 | 12.9 | 17.0 | 2.7 | 3.4 | 1.3 | 20.6 | 0.5 | 100.0 | .. |
| Total (number) | 15,300 | 39,700 | 17,000 | 22,400 | 3,500 | 4,500 | 1,700 | 27,100 | 600 | .. | 131,700 |
| Mean length (days) | 56 | 34 | 68 | 40 | 57 | 97 | 82 | 75 | 98 | .. | 54 |
| Median length (days) | 13 | 3 | 17 | 3 | 21 | 41 | 30 | 26 | 36 | .. | 9 |

Notes

1. Number excluded due to errors and omissions (weighted): 17,408 closed support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 5.2: SAAP closed support periods: Indigenous status, by length of support and sex, Australia, 2006–07 (per cent)

| Length of support | Indigenous | | Non-Indigenous | | Total | |
|-------------------------------|--------------|---------------|----------------|---------------|---------------|---------------|
| | Male | Female | Male | Female | Male | Female |
| 1 week or less | 46.8 | 54.0 | 52.8 | 43.3 | 52.2 | 45.8 |
| >1–4 weeks | 21.6 | 18.6 | 18.5 | 15.9 | 18.8 | 16.6 |
| >4–26 weeks | 25.0 | 21.7 | 23.1 | 31.9 | 23.4 | 29.5 |
| >26 weeks | 6.5 | 5.7 | 5.6 | 8.9 | 5.7 | 8.1 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (% within group) | 26.4 | 73.6 | 46.1 | 53.9 | 42.5 | 57.5 |
| Total (number) | 8,000 | 22,000 | 61,700 | 72,200 | 69,700 | 94,200 |
| Mean length (days) | 56 | 44 | 44 | 63 | 45 | 58 |
| Median length (days) | 9 | 6 | 6 | 14 | 7 | 11 |

Notes

1. Number excluded due to errors and omissions (weighted): 14,174 closed support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 5.3: SAAP closed support periods: Indigenous status, by support periods with or without accommodation and client group, Australia, 2006–07 (per cent)

| | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total | |
|-----------------------|---------------------------|----------------------|-----------------------------|------------------------|--------------------------|----------------------------|--------------------------|----------------------------|--------------|--------------|----------------|
| | | | | | | | | | | % | Number |
| Indigenous | | | | | | | | | | | |
| Accommodated | 51.9 | 61.0 | 49.5 | 54.6 | 34.7 | 34.9 | 27.1 | 55.5 | 53.9 | 53.0 | 15,400 |
| Not accommodated | 48.1 | 39.0 | 50.5 | 45.4 | 65.3 | 65.1 | 72.9 | 44.5 | 46.1 | 47.0 | 13,600 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 2,400 | 3,900 | 4,200 | 6,700 | 900 | 1,200 | 300 | 9,100 | 100 | .. | 28,900 |
| Non-Indigenous | | | | | | | | | | | |
| Accommodated | 48.3 | 47.2 | 37.1 | 26.7 | 23.2 | 30.5 | 26.0 | 32.8 | 41.1 | 38.1 | 50,100 |
| Not accommodated | 51.7 | 52.8 | 62.9 | 73.3 | 76.8 | 69.5 | 74.0 | 67.2 | 58.9 | 61.9 | 81,600 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 15,300 | 39,700 | 17,000 | 22,400 | 3,500 | 4,500 | 1,700 | 27,100 | 600 | .. | 131,700 |

Notes

1. Number excluded due to errors and omissions (weighted): 17,408 closed support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 5.4: SAAP closed support periods in which clients were accommodated: Indigenous status, by length of accommodation and client group, Australia, 2006–07 (per cent)

| Length of Accommodation | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total | |
|--|---------------------|----------------|-----------------------|------------------|--------------------|----------------------|--------------------|----------------------|---------------|--------------|---------------|
| | | | | | | | | | | % | Number |
| Indigenous | | | | | | | | | | | |
| 1 week or less ^(a) | 51.4 | 50.3 | 60.4 | 68.7 | 28.1 | 25.4 | 29.5 | 59.1 | 31.0 | 57.7 | 8,200 |
| >1–4 weeks | 24.8 | 28.5 | 21.9 | 21.9 | 45.6 | 13.8 | 7.7 | 17.7 | 14.9 | 21.9 | 3,100 |
| >4–26 weeks | 20.2 | 18.3 | 14.5 | 8.0 | 19.9 | 35.9 | 47.6 | 17.7 | 30.6 | 16.1 | 2,300 |
| >26 weeks | 3.6 | 2.9 | 3.2 | 1.4 | 6.4 | 24.9 | 15.2 | 5.5 | 23.5 | 4.4 | 600 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 8.5 | 15.3 | 13.6 | 23.4 | 2.1 | 2.8 | 0.5 | 33.4 | 0.3 | 100.0 | .. |
| Total (number) | 1,200 | 2,200 | 1,900 | 3,300 | 300 | 400 | 100 | 4,700 | <50 | .. | 14,200 |
| Mean length (days) | 33 | 31 | 26 | 15 | 47 | 132 | 84 | 36 | 116 | .. | 32 |
| Median length (days) | 7 | 7 | 5 | 3 | 14 | 60 | 51 | 5 | 29 | .. | 6 |
| <i>Accommodation starting and ending on the same date (number)</i> | <i><50</i> | <i>100</i> | <i>100</i> | <i>300</i> | <i><50</i> | <i><50</i> | <i><50</i> | <i>200</i> | <i><50</i> | <i>..</i> | <i>900</i> |
| Total closed support periods with accommodation (number) | 1,200 | 2,300 | 2,100 | 3,600 | 300 | 400 | 100 | 5,000 | 100 | .. | 15,000 |
| Non-Indigenous | | | | | | | | | | | |
| 1 week or less ^(a) | 41.2 | 45.9 | 37.1 | 43.6 | 29.5 | 10.7 | 12.1 | 28.7 | 22.7 | 39.1 | 17,800 |
| >1–4 weeks | 27.4 | 28.6 | 26.9 | 26.0 | 28.3 | 15.0 | 17.7 | 22.8 | 18.0 | 26.4 | 12,000 |
| >4–26 weeks | 25.7 | 21.9 | 27.1 | 24.4 | 30.9 | 43.9 | 45.4 | 34.5 | 37.8 | 26.7 | 12,200 |
| >26 weeks | 5.7 | 3.6 | 8.9 | 6.0 | 11.3 | 30.4 | 24.8 | 13.9 | 21.5 | 7.8 | 3,600 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 15.2 | 36.8 | 12.8 | 11.7 | 1.6 | 2.7 | 0.9 | 18.0 | 0.5 | 100.0 | .. |
| Total (number) | 6,900 | 16,800 | 5,900 | 5,300 | 700 | 1,200 | 400 | 8,200 | 200 | .. | 45,600 |
| Mean length (days) | 47 | 38 | 61 | 48 | 73 | 155 | 131 | 82 | 109 | .. | 56 |
| Median length (days) | 12 | 9 | 15 | 11 | 21 | 93 | 72 | 27 | 42 | .. | 13 |
| <i>Accommodation starting and ending on the same date (number)</i> | <i>300</i> | <i>1,400</i> | <i>300</i> | <i>400</i> | <i>100</i> | <i>100</i> | <i><50</i> | <i>400</i> | <i><50</i> | <i>..</i> | <i>3,000</i> |
| Total closed support periods with accommodation (number) | 7,200 | 18,200 | 6,100 | 5,700 | 800 | 1,300 | 400 | 8,600 | 200 | .. | 48,600 |

(a) Percentages, total numbers, means and medians exclude accommodation that started and ended on the same date.

Notes

1. Number excluded due to errors and omissions (weighted): 5,516 closed support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Meeting the needs of clients and accompanying children

This chapter presents information on the types of services required for SAAP clients and their accompanying children. The section 'services required' presents the types of services SAAP agency workers assessed clients or their accompanying children to need, while the section 'service provision' gives information on whether these services were provided directly by the agency, whether the clients were referred elsewhere, or if the required service remained unmet at the end of support. As it is only possible to determine if the needs of a client or accompanying child have been met after support has finished, this section reports on closed support periods.

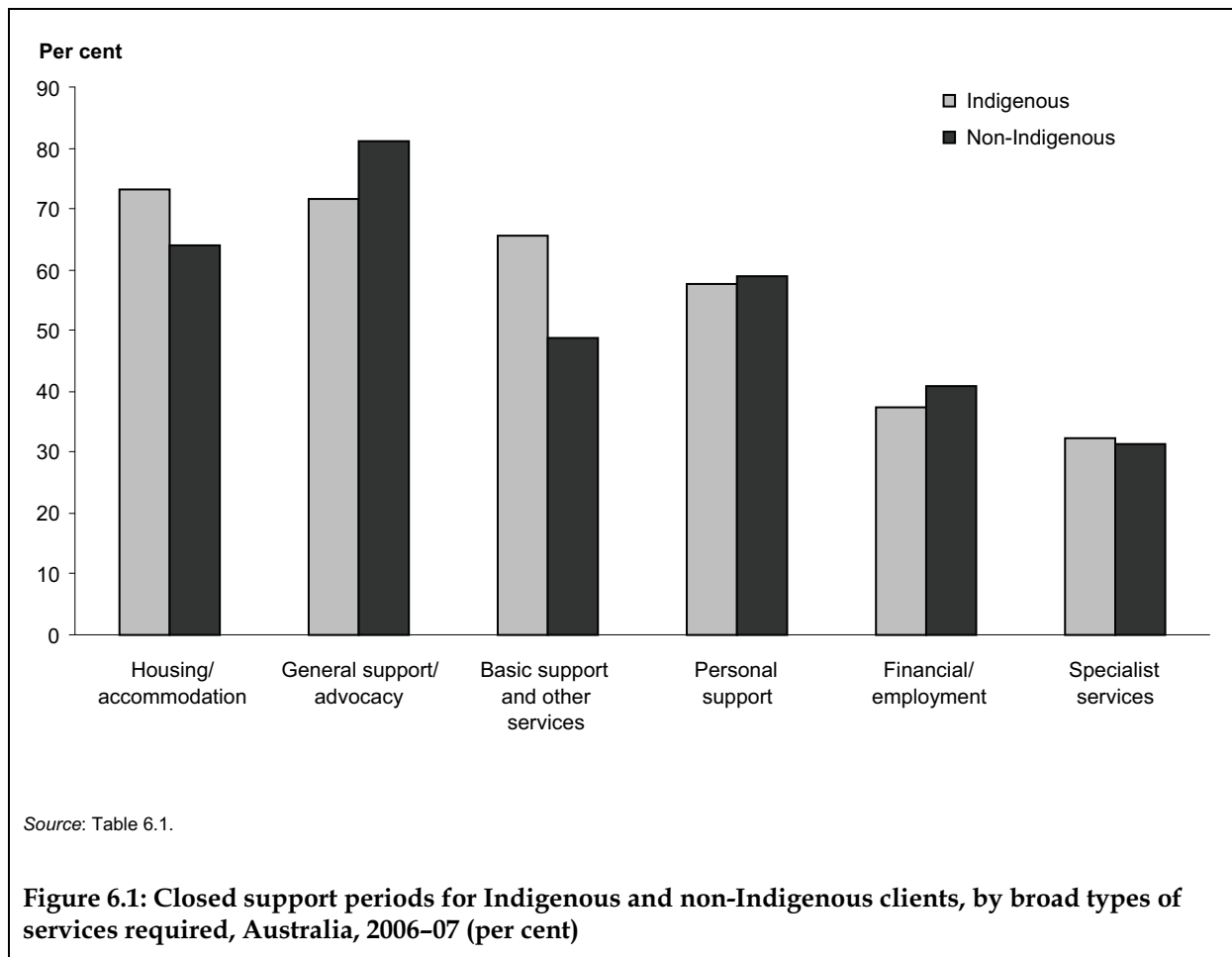
The SAAP NDC collects information on the types of support required, provided or referred during a support period but does not collect information on how many times a particular service may have been required, provided or referred. For example, a client may require a meal three times within a support period but the NDC will only be able to report that a meal was required sometime during support, not that it was required three times. Another consequence of this collection method is that a service is only reported as unmet if it is required and never provided throughout the entire period of support. If, for example, a service is required three times but only able to be provided once, that service will be reported as provided.

Services required

Clients

As was seen in Chapter 5, Indigenous clients were more likely to have been accommodated during their closed support periods than non-Indigenous clients, and this had an effect on which services were most often required. Housing or accommodation support was the broad type of service most often required for Indigenous clients, recorded in 73% of closed support periods, higher than the 64% recorded for non-Indigenous clients (Figure 6.1). Specifically, SAAP or CAP (Crisis Accommodation Program) accommodation was required in 58% of the closed support periods for Indigenous clients compared with 44% for non-Indigenous clients (Table 6.1). Basic support and other services were also required in a greater proportion of closed support periods for Indigenous than non-Indigenous clients (66% compared with 49%). This broad category includes supports such as meals, laundry and shower facilities that may also have been provided to clients who received accommodation.

Culturally specific support was required in a greater proportion of closed support periods for Indigenous clients (16% compared with 4% for non-Indigenous clients), while advice or information was required in a smaller proportion (62% compared with 74%).

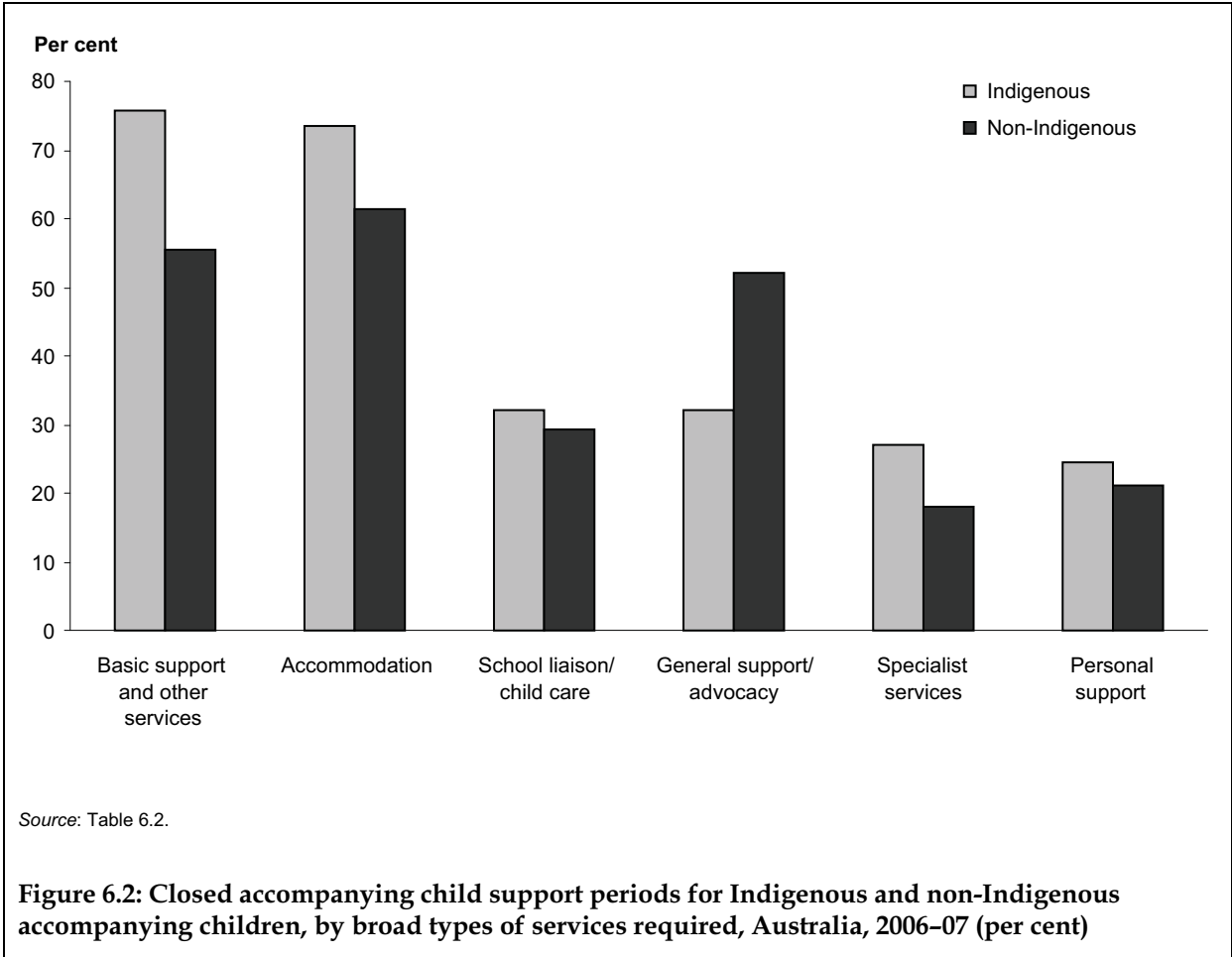


Accompanying children

A similar pattern was observed for accompanying children, with SAAP workers indicating that in 74% of closed accompanying child support periods for Indigenous children, SAAP or CAP accommodation was required; higher than the 61% for non-Indigenous accompanying children. The broad category of basic support (which includes meals and showers) was required more often as well. It was required in 76% of closed accompanying child support periods for Indigenous accompanying children, compared with 56% for non-Indigenous accompanying children (Figure 6.2). Indigenous accompanying children required culturally specific services in 18% of their closed accompanying child support periods compared with 4% for non-Indigenous accompanying children, while 'advice or information' and advocacy were required less often (in 22% and 21% respectively for Indigenous accompanying children, compared with 35% and 34%, respectively, for non-Indigenous accompanying children (Table 6.2).

Thirty-one per cent of closed accompanying child support periods for Indigenous accompanying children and 47% for non-Indigenous accompanying children were returned without information on service requirements or provision (derived from tables 6.5 and 6.6). This is largely because an accompanying child may not receive support directly from a SAAP agency, but may receive support indirectly as a consequence of the support provided to their parent(s) or guardian(s), or may have accompanied their parent(s) or guardian(s) to the agency and received no support whatsoever. These records are not included in the analysis

presented in the previous paragraph or in the discussion of service provision for accompanying children.



Service provision

Clients

There was little difference between Indigenous and non-Indigenous clients in the extent to which required services were able to be provided. Both groups on average required six specific support types per closed support period (derived from tables 6.3 and 6.4), and the vast majority (91%) of these services for Indigenous clients were provided directly by the SAAP agency, as were 90% for non-Indigenous clients. Four per cent of the services that were required were neither provided nor referred for both Indigenous and non-Indigenous clients, and clients were referred elsewhere for the remaining required services (5% for Indigenous clients and 7% for non-Indigenous clients) (tables 6.3 and 6.4).

The three types of support required in the greatest number of closed support periods for Indigenous clients had similar rates of provision for both Indigenous and non-Indigenous clients. Advice or information was provided in 99% of the closed support periods in which it was required for both Indigenous and non-Indigenous clients, SAAP or CAP

accommodation was provided in 93% for Indigenous clients and 88% for non-Indigenous clients, while emotional support was provided in 98% for both Indigenous and non-Indigenous clients.

Although required in fewer closed support periods, greater differences were seen in the provision of some of the specialist services. Culturally specific support was required in 16% (4,600) of the closed support periods for Indigenous clients and was provided in 87% of these, while for non-Indigenous clients it was required in 4% (5,300) of closed support periods and was provided in 71% (tables 6.1, 6.3, 6.4). Psychiatric services were unmet (neither provided nor referred) in 20% of the closed support periods in which they were required for Indigenous clients; higher than the 13% for non-Indigenous clients. It must be noted, however, that Indigenous clients were assessed to need these services in just 2% (400) of their closed support periods. Similarly, for Indigenous clients, family planning support was unmet in 18% of the closed support periods in which it was required; higher than the 10% reported for non-Indigenous clients, although again this type of support was required in a small proportion of the closed support periods for Indigenous clients (1%).

Accompanying children

Overall, 94% of the services required for Indigenous accompanying children were able to be provided directly by the SAAP agency. The accompanying child was referred on for a further 4% of the services required, and the remaining 2% were neither provided nor referred at the end of support. A slightly smaller proportion of the services required for non-Indigenous accompanying children were provided directly by the agency (90%), however non-Indigenous accompanying children were referred elsewhere for a greater proportion (7%). The proportion that remained unmet at the end of support was similar to that for Indigenous accompanying children (3%) (tables 6.5 and 6.6). Both Indigenous and non-Indigenous accompanying children on average required 4 types of support during their closed accompanying child support periods (derived from tables 6.5 and 6.6).

As mentioned, services required for Indigenous accompanying children were more often provided directly by the SAAP agency, and they were referred elsewhere to receive the services less often. The broad group 'specialist services' is one of the starker examples of this. These services remained unmet after 6% of closed accompanying child support periods for both Indigenous and non-Indigenous accompanying children, however, for Indigenous accompanying children, they were provided directly (without also being referred) 57% of the time, and Indigenous accompanying children were referred elsewhere for these services (without direct provision by the agency) 15% of the time. In contrast, for non-Indigenous accompanying children, specialist services were provided directly 38% of the time, and the children were referred elsewhere 33% of the time.

Tables

Table 6.1: SAAP closed support periods: services required for clients, by Indigenous status, Australia, 2006–07 (per cent of closed support periods)

| Type of service | Indigenous | Non-Indigenous | Total | |
|---|---------------|----------------|-------------|----------------|
| | | | % | Number |
| Housing/accommodation | 73.2 | 64.0 | 65.7 | 104,600 |
| SAAP/CAP accommodation | 58.1 | 44.3 | 46.9 | 74,700 |
| Assistance to obtain/maintain short-term accommodation | 11.8 | 15.0 | 14.4 | 23,000 |
| Assistance to obtain/maintain medium-term accommodation | 8.1 | 10.9 | 10.3 | 16,500 |
| Assistance to obtain/maintain independent housing | 20.8 | 24.7 | 24.0 | 38,200 |
| Financial/employment | 37.3 | 40.7 | 40.1 | 63,900 |
| Assistance to obtain/maintain government allowance | 9.1 | 9.5 | 9.5 | 15,100 |
| Employment and training assistance | 4.9 | 6.2 | 6.0 | 9,500 |
| Financial assistance/material aid | 30.6 | 33.1 | 32.6 | 51,900 |
| Financial counselling and support | 8.6 | 9.5 | 9.3 | 14,800 |
| Personal support | 57.6 | 59.0 | 58.8 | 93,600 |
| Incest/sexual assault | 1.6 | 1.9 | 1.8 | 2,900 |
| Domestic/family violence | 22.9 | 21.0 | 21.4 | 34,100 |
| Family/relationship | 14.8 | 15.0 | 15.0 | 23,900 |
| Emotional | 49.9 | 52.9 | 52.4 | 83,400 |
| Assistance with problem gambling | 0.5 | 0.8 | 0.8 | 1,200 |
| General support/advocacy | 71.6 | 81.1 | 79.3 | 126,400 |
| Living skills/personal development | 16.0 | 19.0 | 18.5 | 29,400 |
| Assistance with legal issues/court support | 10.9 | 10.7 | 10.7 | 17,000 |
| Advice/information | 62.3 | 73.9 | 71.8 | 114,300 |
| Retrieval/storage/removal of belongings | 13.7 | 17.8 | 17.1 | 27,200 |
| Advocacy/liaison on behalf of client | 37.1 | 37.5 | 37.5 | 59,700 |
| Specialist services | 32.3 | 31.3 | 31.5 | 50,200 |
| Psychological services | 3.9 | 7.4 | 6.8 | 10,800 |
| Specialist counselling services | 5.8 | 7.5 | 7.2 | 11,500 |
| Psychiatric services | 1.5 | 3.1 | 2.8 | 4,500 |
| Pregnancy support | 1.7 | 1.5 | 1.5 | 2,400 |
| Family planning support | 1.3 | 1.3 | 1.3 | 2,000 |
| Drug/alcohol support or intervention | 7.3 | 8.0 | 7.9 | 12,600 |
| Physical disability services | 0.2 | 0.3 | 0.3 | 500 |
| Intellectual disability services | 0.3 | 0.4 | 0.4 | 600 |
| Culturally specific support | 15.8 | 4.1 | 6.2 | 9,900 |
| Interpreter services | 0.1 | 1.6 | 1.3 | 2,100 |
| Assistance with immigration issues | 0.1 | 1.2 | 1.0 | 1,600 |
| Health/medical services | 13.3 | 14.0 | 13.9 | 22,100 |
| Basic support and other services | 65.7 | 48.9 | 52.0 | 82,800 |
| Meals | 48.9 | 32.0 | 35.1 | 56,000 |
| Laundry/shower facilities | 45.9 | 30.1 | 33.0 | 52,600 |
| Recreation | 23.6 | 17.3 | 18.5 | 29,400 |
| Transport | 37.7 | 20.7 | 23.8 | 38,000 |
| Other | 13.3 | 12.1 | 12.3 | 19,600 |
| No needs recorded | 0.4 | 0.6 | 0.6 | 900 |
| Total (number) | 29,200 | 130,100 | .. | 159,300 |

Notes

1. Number excluded due to errors and omissions (weighted): 18,768 (including closed support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed accompanying child support periods: services required for accompanying children, by indigenous status, Australia, 2006–07 (per cent of closed accompanying child support periods)

| Type of service | Indigenous | Non-Indigenous | Total | |
|---|---------------|----------------|-------------|---------------|
| | | | % | Number |
| Accommodation | 73.6 | 61.3 | 65.4 | 29,300 |
| SAAP/CAP accommodation | 73.6 | 61.3 | 65.4 | 29,300 |
| School liaison/child care | 32.0 | 29.2 | 30.1 | 13,500 |
| School liaison | 13.8 | 12.9 | 13.2 | 5,900 |
| Child care | 24.3 | 20.4 | 21.7 | 9,700 |
| Personal support | 24.5 | 21.1 | 22.3 | 10,000 |
| Help with behavioural problems | 6.5 | 9.0 | 8.2 | 3,700 |
| Sexual/physical abuse support | 2.2 | 3.3 | 2.9 | 1,300 |
| Skills education | 6.4 | 7.0 | 6.8 | 3,000 |
| Structured play/skill development | 18.5 | 12.8 | 14.7 | 6,600 |
| General support/advocacy | 32.0 | 52.2 | 45.4 | 20,300 |
| Access arrangements | 2.0 | 5.1 | 4.1 | 1,800 |
| Advice/information | 21.8 | 35.0 | 30.5 | 13,700 |
| Advocacy | 20.7 | 33.5 | 29.2 | 13,100 |
| Specialist services | 27.0 | 17.9 | 21.0 | 9,400 |
| Specialist counselling | 4.1 | 6.7 | 5.8 | 2,600 |
| Culturally specific services | 18.0 | 3.8 | 8.6 | 3,900 |
| Health/medical services | 10.5 | 10.5 | 10.5 | 4,700 |
| Basic support and other services | 75.7 | 55.6 | 62.4 | 28,000 |
| Meals | 57.4 | 31.9 | 40.5 | 18,100 |
| Showers/hygiene | 52.5 | 28.6 | 36.7 | 16,400 |
| Recreation | 40.3 | 26.0 | 30.8 | 13,800 |
| Transport | 51.7 | 32.7 | 39.1 | 17,500 |
| Other | 12.4 | 17.5 | 15.7 | 7,100 |
| No needs recorded | 0.7 | 0.6 | 0.6 | 300 |
| Total (number) | 15,100 | 29,700 | .. | 44,800 |

Notes

1. Number excluded due to errors and omissions (weighted): 36,064 (including closed accompanying child support periods with no information on service requirements or provision). In 32,888 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP closed support periods: services required for Indigenous clients, by provision, Australia, 2006–07 (per cent)

Part a: Individual services required (per cent closed support periods)

| Type of service (Indigenous clients) | Not provided | | | Provided | | | Total | Closed support periods (number) |
|---|-------------------------------|---------------|-----------|---------------|-----------------------|-----------|-------|---------------------------------|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | | |
| Housing/accommodation | | | | | | | | |
| SAAP/CAP accommodation | 3.3 | 3.9 | 7.2 | 89.5 | 3.3 | 92.8 | 100.0 | 17,000 |
| Assistance to obtain/maintain short-term accommodation | 11.5 | 13.9 | 25.4 | 56.3 | 18.3 | 74.6 | 100.0 | 3,400 |
| Assistance to obtain/maintain medium-term accommodation | 16.5 | 19.4 | 35.9 | 44.9 | 19.2 | 64.1 | 100.0 | 2,400 |
| Assistance to obtain/maintain independent housing | 10.4 | 12.6 | 23.0 | 50.4 | 26.6 | 77.0 | 100.0 | 6,100 |
| Financial/employment | | | | | | | | |
| Assistance to obtain/maintain government allowance | 5.4 | 14.5 | 19.9 | 51.5 | 28.6 | 80.1 | 100.0 | 2,700 |
| Employment and training assistance | 16.7 | 22.6 | 39.3 | 36.8 | 24.0 | 60.8 | 100.0 | 1,400 |
| Financial assistance/material aid | 3.9 | 6.0 | 9.9 | 78.9 | 11.3 | 90.2 | 100.0 | 8,900 |
| Financial counselling and support | 13.8 | 12.2 | 26.0 | 57.3 | 16.6 | 73.9 | 100.0 | 2,500 |
| Personal support | | | | | | | | |
| Incest/sexual assault | 16.2 | 23.1 | 39.3 | 36.2 | 24.5 | 60.7 | 100.0 | 500 |
| Domestic/family violence | 3.9 | 6.1 | 10.0 | 75.5 | 14.5 | 90.0 | 100.0 | 6,700 |
| Family/relationship | 7.9 | 4.3 | 12.2 | 69.7 | 18.2 | 87.9 | 100.0 | 4,300 |
| Emotional | 1.7 | 0.4 | 2.1 | 94.5 | 3.4 | 97.9 | 100.0 | 14,600 |
| Assistance with problem gambling | 34.4 | 29.0 | 63.4 | 23.3 | 13.4 | 36.7 | 100.0 | 100 |
| General support/advocacy | | | | | | | | |
| Living skills/personal development | 6.0 | 2.4 | 8.4 | 86.7 | 4.9 | 91.6 | 100.0 | 4,700 |
| Assistance with legal issues/court support | 4.8 | 16.4 | 21.2 | 50.4 | 28.4 | 78.8 | 100.0 | 3,200 |
| Advice/information | 0.9 | 0.3 | 1.2 | 95.0 | 3.7 | 98.7 | 100.0 | 18,200 |
| Retrieval/storage/removal of belongings | 2.3 | 1.5 | 3.8 | 91.3 | 4.9 | 96.2 | 100.0 | 4,000 |
| Advocacy/liaison on behalf of client | 2.8 | 0.7 | 3.5 | 80.9 | 15.6 | 96.5 | 100.0 | 10,800 |
| Specialist services | | | | | | | | |
| Psychological services | 11.3 | 15.6 | 26.9 | 43.5 | 29.7 | 73.2 | 100.0 | 1,100 |
| Specialist counselling services | 12.5 | 23.3 | 35.8 | 46.8 | 17.4 | 64.2 | 100.0 | 1,700 |
| Psychiatric services | 20.1 | 45.6 | 65.7 | 18.1 | 16.2 | 34.3 | 100.0 | 400 |
| Pregnancy support | 11.0 | 23.8 | 34.8 | 42.9 | 22.4 | 65.3 | 100.0 | 500 |
| Family planning support | 17.9 | 25.7 | 43.6 | 36.7 | 19.7 | 56.4 | 100.0 | 400 |
| Drug/alcohol support or intervention | 16.4 | 19.6 | 36.0 | 45.0 | 19.0 | 64.0 | 100.0 | 2,100 |
| Physical disability services | 16.5 | 44.9 | 61.4 | 27.4 | 11.2 | 38.6 | 100.0 | 100 |
| Intellectual disability services | 22.1 | 39.0 | 61.1 | 24.0 | 15.0 | 39.0 | 100.0 | 100 |
| Culturally specific support | 2.9 | 10.1 | 13.0 | 70.3 | 16.6 | 86.9 | 100.0 | 4,600 |
| Interpreter services | 9.3 | 38.0 | 47.3 | 52.7 | — | 52.7 | 100.0 | <50 |
| Assistance with immigration issues | — | 68.6 | 68.6 | 23.1 | 8.3 | 31.4 | 100.0 | <50 |
| Health/medical services | 4.9 | 33.5 | 38.4 | 36.5 | 25.1 | 61.6 | 100.0 | 3,900 |
| Basic support and other services | | | | | | | | |
| Meals | 1.3 | 0.7 | 2.0 | 96.2 | 1.8 | 98.0 | 100.0 | 14,300 |
| Laundry/shower facilities | 0.8 | 0.1 | 0.9 | 98.5 | 0.6 | 99.1 | 100.0 | 13,400 |
| Recreation | 1.4 | 0.7 | 2.1 | 96.4 | 1.4 | 97.8 | 100.0 | 6,900 |
| Transport | 2.0 | 1.7 | 3.7 | 94.1 | 2.2 | 96.3 | 100.0 | 11,000 |
| Other | 0.7 | 0.8 | 1.5 | 91.2 | 7.3 | 98.5 | 100.0 | 3,900 |

(continued)

Table 6.3 (continued): SAAP closed support periods: services required for Indigenous clients, by provision, Australia, 2006–07 (per cent)

Part b: Broad types of services required (per cent distinct services)

| Broad type of service (Indigenous clients) | Not provided | | | Provided | | | Total | Distinct services required (number) | Assoc. Closed support periods (number) |
|---|--|------------------|---------------|------------------|-----------------------------|----------------|--------------|--|--|
| | Neither provided nor referred | Referred only | Sub- total | Provided only | Provided and referred | Sub- total | | | |
| Housing/accommodation | 6.8 | 8.2 | 15.0 | 73.7 | 11.3 | 85.0 | 100.0 | 28,800 | 21,400 |
| Financial/employment | 6.9 | 10.0 | 16.9 | 66.8 | 16.3 | 83.1 | 100.0 | 15,500 | 10,900 |
| Personal support | 3.7 | 3.0 | 6.7 | 84.1 | 9.1 | 93.2 | 100.0 | 26,200 | 16,800 |
| General support/advocacy | 2.4 | 2.0 | 4.4 | 86.5 | 9.1 | 95.6 | 100.0 | 40,900 | 20,900 |
| Specialist services | 8.4 | 21.8 | 30.2 | 49.5 | 20.4 | 69.9 | 100.0 | 15,000 | 9,400 |
| Basic support and other services | 1.3 | 0.8 | 2.1 | 96.0 | 1.9 | 97.9 | 100.0 | 49,500 | 19,200 |
| Total (row %) | 3.9 | 5.2 | 9.1 | 81.8 | 9.0 | 90.9 | 100.0 | .. | .. |
| Total (number) | 6,900 | 9,200 | 16,100 | 143,900 | 15,900 | 159,800 | .. | 175,900 | 29,100 |

Notes

1. Number excluded due to errors and omissions (weighted): 867 (including closed support periods with no information on service requirements or provision). Note that there were 14,174 closed support periods (weighted) nationally for which 'Indigenous status' was not known.
2. Part a of this table presents the percentage of specific services that were provided or not provided. These percentages relate to closed support periods. Part b presents the percentage of service types that were provided or not provided in broad groups of service types. These percentages relate to the number of distinct services required in each broad group.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP closed support periods: services required for non-Indigenous clients, by provision, Australia, 2006–07 (per cent)

Part a: Individual services required (per cent closed support periods)

| Type of service (non-Indigenous clients) | Not provided | | | Provided | | | Total | Closed support periods (number) |
|---|-------------------------------|---------------|-----------|---------------|-----------------------|-----------|-------|------------------------------------|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | | |
| Housing/accommodation | | | | | | | | |
| SAAP/CAP accommodation | 3.7 | 8.2 | 11.9 | 82.0 | 6.1 | 88.1 | 100.0 | 57,700 |
| Assistance to obtain/maintain short-term accommodation | 7.3 | 14.8 | 22.1 | 63.6 | 14.3 | 77.9 | 100.0 | 19,600 |
| Assistance to obtain/maintain medium-term accommodation | 11.4 | 19.4 | 30.8 | 52.5 | 16.7 | 69.2 | 100.0 | 14,100 |
| Assistance to obtain/maintain independent housing | 8.6 | 11.6 | 20.2 | 62.3 | 17.5 | 79.8 | 100.0 | 32,100 |
| Financial/employment | | | | | | | | |
| Assistance to obtain/maintain government allowance | 5.4 | 15.6 | 21.0 | 58.1 | 20.9 | 79.0 | 100.0 | 12,400 |
| Employment and training assistance | 15.3 | 24.8 | 40.1 | 44.0 | 15.9 | 59.9 | 100.0 | 8,000 |
| Financial assistance/material aid | 3.6 | 7.0 | 10.6 | 76.9 | 12.5 | 89.4 | 100.0 | 43,000 |
| Financial counselling and support | 10.9 | 15.3 | 26.2 | 61.4 | 12.3 | 73.7 | 100.0 | 12,300 |
| Personal support | | | | | | | | |
| Incest/sexual assault | 9.8 | 22.9 | 32.7 | 47.6 | 19.6 | 67.2 | 100.0 | 2,500 |
| Domestic/family violence | 3.4 | 5.0 | 8.4 | 82.6 | 9.0 | 91.6 | 100.0 | 27,400 |
| Family/relationship | 8.1 | 5.6 | 13.7 | 77.1 | 9.2 | 86.3 | 100.0 | 19,600 |
| Emotional | 1.4 | 0.5 | 1.9 | 94.8 | 3.3 | 98.1 | 100.0 | 68,900 |
| Assistance with problem gambling | 40.6 | 18.5 | 59.1 | 31.2 | 9.7 | 40.9 | 100.0 | 1,100 |
| General support/advocacy | | | | | | | | |
| Living skills/personal development | 4.5 | 2.0 | 6.5 | 88.6 | 4.9 | 93.5 | 100.0 | 24,700 |
| Assistance with legal issues/court support | 5.4 | 14.4 | 19.8 | 57.0 | 23.2 | 80.2 | 100.0 | 13,900 |
| Advice/information | 0.8 | 0.3 | 1.1 | 95.7 | 3.2 | 98.9 | 100.0 | 96,100 |
| Retrieval/storage/removal of belongings | 2.3 | 2.2 | 4.5 | 91.9 | 3.6 | 95.5 | 100.0 | 23,200 |
| Advocacy/liaison on behalf of client | 1.9 | 0.9 | 2.8 | 88.9 | 8.3 | 97.2 | 100.0 | 48,800 |
| Specialist services | | | | | | | | |
| Psychological services | 8.1 | 21.1 | 29.2 | 63.2 | 7.6 | 70.8 | 100.0 | 9,600 |
| Specialist counselling services | 9.2 | 27.9 | 37.1 | 46.3 | 16.7 | 63.0 | 100.0 | 9,800 |
| Psychiatric services | 13.3 | 40.1 | 53.4 | 29.8 | 16.8 | 46.6 | 100.0 | 4,100 |
| Pregnancy support | 8.2 | 21.5 | 29.7 | 42.4 | 27.9 | 70.3 | 100.0 | 1,900 |
| Family planning support | 10.0 | 21.1 | 31.1 | 51.4 | 17.6 | 69.0 | 100.0 | 1,600 |
| Drug/alcohol support or intervention | 16.7 | 16.0 | 32.7 | 51.7 | 15.6 | 67.3 | 100.0 | 10,500 |
| Physical disability services | 16.2 | 48.3 | 64.5 | 20.8 | 14.7 | 35.5 | 100.0 | 400 |
| Intellectual disability services | 17.4 | 39.5 | 56.9 | 24.2 | 18.8 | 43.0 | 100.0 | 500 |
| Culturally specific support | 2.9 | 26.1 | 29.0 | 60.6 | 10.4 | 71.0 | 100.0 | 5,300 |
| Interpreter services | 3.2 | 16.5 | 19.7 | 70.6 | 9.8 | 80.4 | 100.0 | 2,000 |
| Assistance with immigration issues | 4.6 | 17.1 | 21.7 | 48.4 | 29.8 | 78.2 | 100.0 | 1,600 |
| Health/medical services | 5.4 | 27.3 | 32.7 | 49.3 | 18.0 | 67.3 | 100.0 | 18,200 |
| Basic support and other services | | | | | | | | |
| Meals | 1.0 | 1.0 | 2.0 | 96.2 | 1.8 | 98.0 | 100.0 | 41,700 |
| Laundry/shower facilities | 0.8 | 0.2 | 1.0 | 98.4 | 0.6 | 99.0 | 100.0 | 39,200 |
| Recreation | 1.9 | 1.3 | 3.2 | 94.6 | 2.2 | 96.8 | 100.0 | 22,500 |
| Transport | 2.3 | 1.9 | 4.2 | 93.2 | 2.5 | 95.7 | 100.0 | 26,900 |
| Other | 1.0 | 1.8 | 2.8 | 91.8 | 5.3 | 97.1 | 100.0 | 15,700 |

(continued)

Table 6.4 (continued): SAAP closed support periods: services required for non-Indigenous clients, by provision, Australia, 2006–07 (per cent)

Part b: Broad types of services required (per cent distinct services)

| Broad type of service (non-Indigenous clients) | Not provided | | | Provided | | | Total | Distinct services required (number) | Assoc. Closed support periods (number) |
|---|--|------------------|---------------|------------------|-----------------------------|----------------|--------------|--|--|
| | Neither provided nor referred | Referred only | Sub- total | Provided only | Provided and referred | Sub- total | | | |
| Housing/accommodation | 6.4 | 11.4 | 17.8 | 70.6 | 11.6 | 82.2 | 100.0 | 123,500 | 83,200 |
| Financial/employment | 6.3 | 11.7 | 18.0 | 67.8 | 14.2 | 82.0 | 100.0 | 75,800 | 53,000 |
| Personal support | 3.5 | 3.0 | 6.5 | 87.6 | 6.0 | 93.6 | 100.0 | 119,400 | 76,800 |
| General support/advocacy | 2.0 | 1.8 | 3.8 | 90.2 | 6.0 | 96.2 | 100.0 | 206,700 | 105,500 |
| Specialist services | 8.7 | 24.7 | 33.4 | 51.1 | 15.5 | 66.6 | 100.0 | 65,500 | 40,800 |
| Basic support and other services | 1.3 | 1.1 | 2.4 | 95.5 | 2.1 | 97.6 | 100.0 | 146,000 | 63,600 |
| Total (row %) | 3.9 | 6.5 | 10.4 | 81.8 | 7.8 | 89.6 | 100.0 | .. | .. |
| Total (number) | 28,600 | 48,000 | 76,600 | 602,600 | 57,800 | 660,400 | .. | 737,000 | 129,300 |

Notes

1. Number excluded due to errors and omissions (weighted): 4,649 (including closed support periods with no information on service requirements or provision). Note that there were 14,174 closed support periods (weighted) nationally for which 'Indigenous status' was not known.
2. Part a of this table presents the percentage of specific services that were provided or not provided. These percentages relate to closed support periods. Part b presents the percentage of service types that were provided or not provided in broad groups of service types. These percentages relate to the number of distinct services required in each broad group.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.5: SAAP closed accompanying child support periods: services required for Indigenous accompanying children, by provision, Australia, 2006–07 (per cent)

Part a: Individual services required (per cent closed accompanying child support periods)

| Type of service (Indigenous accompanying children) | Not provided | | | Provided | | | Total | Closed accompanying child support periods (number) |
|--|-------------------------------|---------------|----------|---------------|-----------------------|----------|-------|--|
| | Neither provided nor referred | Referred only | Subtotal | Provided only | Provided and referred | Subtotal | | |
| Accommodation | | | | | | | | |
| SAAP/CAP accommodation | 2.5 | 4.7 | 7.2 | 89.6 | 3.2 | 92.8 | 100.0 | 11,100 |
| School liaison/child care | | | | | | | | |
| School liaison | 4.5 | 6.7 | 11.2 | 61.5 | 27.2 | 88.7 | 100.0 | 2,100 |
| Child care | 2.1 | 5.6 | 7.7 | 86.4 | 6.0 | 92.4 | 100.0 | 3,700 |
| Personal support | | | | | | | | |
| Help with behavioural problems | 13.0 | 9.7 | 22.7 | 61.1 | 16.3 | 77.4 | 100.0 | 1,000 |
| Sexual/physical abuse support | 13.1 | 25.9 | 39.0 | 42.7 | 18.3 | 61.0 | 100.0 | 300 |
| Skills education | 6.0 | 3.6 | 9.6 | 84.9 | 5.4 | 90.3 | 100.0 | 1,000 |
| Structured play/skill development | 2.7 | 3.1 | 5.8 | 91.1 | 3.0 | 94.1 | 100.0 | 2,800 |
| General support/advocacy | | | | | | | | |
| Access arrangements | 6.8 | 23.3 | 30.1 | 59.0 | 11.0 | 70.0 | 100.0 | 300 |
| Advice/information | 1.5 | 0.9 | 2.4 | 93.8 | 3.7 | 97.5 | 100.0 | 3,300 |
| Advocacy | 2.5 | 2.1 | 4.6 | 80.4 | 15.0 | 95.4 | 100.0 | 3,100 |
| Specialist services | | | | | | | | |
| Specialist counselling | 22.6 | 29.3 | 51.9 | 31.6 | 16.6 | 48.2 | 100.0 | 600 |
| Culturally specific services | 3.0 | 5.4 | 8.4 | 71.4 | 20.2 | 91.6 | 100.0 | 2,700 |
| Health/medical services | 4.1 | 25.0 | 29.1 | 42.5 | 28.3 | 70.8 | 100.0 | 1,600 |
| Basic support and other services | | | | | | | | |
| Meals | 0.7 | 0.9 | 1.6 | 97.1 | 1.3 | 98.4 | 100.0 | 8,700 |
| Showers/hygiene | 0.8 | 0.1 | 0.9 | 98.4 | 0.7 | 99.1 | 100.0 | 8,000 |
| Recreation | 0.9 | 0.5 | 1.4 | 97.0 | 1.5 | 98.5 | 100.0 | 6,100 |
| Transport | 0.7 | 1.5 | 2.2 | 96.1 | 1.7 | 97.8 | 100.0 | 7,800 |
| Other | 2.0 | 2.9 | 4.9 | 68.1 | 27.0 | 95.1 | 100.0 | 1,900 |

(continued)

Table 6.5 (continued): SAAP closed accompanying child support periods: services required for Indigenous accompanying children, by provision, Australia, 2006–07 (per cent)

Part b: Broad types of services required (per cent distinct services)

| Broad type of service (Indigenous accompanying children) | Not provided | | | Provided | | | Total | Distinct services required (number) | Assoc. closed accompanying child support periods (number) |
|---|-------------------------------|---------------|--------------|---------------|-----------------------|---------------|--------------|-------------------------------------|---|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | | | |
| Accommodation | 2.5 | 4.7 | 7.2 | 89.6 | 3.2 | 92.8 | 100.0 | 11,100 | 11,100 |
| School liaison/ child care | 3.0 | 6.0 | 9.0 | 77.3 | 13.7 | 91.0 | 100.0 | 5,800 | 4,800 |
| Personal support | 6.0 | 6.0 | 12.0 | 80.9 | 7.1 | 88.0 | 100.0 | 5,100 | 3,700 |
| General support/ advocacy | 2.2 | 2.5 | 4.7 | 86.0 | 9.3 | 95.3 | 100.0 | 6,700 | 4,800 |
| Specialist services | 5.8 | 14.7 | 20.5 | 57.1 | 22.3 | 79.4 | 100.0 | 4,900 | 4,100 |
| Basic support and other services | 0.9 | 0.9 | 1.8 | 95.5 | 2.8 | 98.3 | 100.0 | 32,400 | 11,500 |
| Total (%) | 2.2 | 3.6 | 5.8 | 88.0 | 6.3 | 94.2 | 100.0 | .. | .. |
| Total (number) | 1,500 | 2,400 | 3,900 | 58,100 | 4,100 | 62,200 | .. | 66,100 | 15,000 |

Notes

1. Number excluded due to errors and omissions (weighted): 6,653 (including closed accompanying child support periods with no information on service requirements or provision). In 6,177 of these, 'no assistance' was indicated as required for the accompanying child. Note that there were 3,705 closed accompanying child support periods (weighted) nationally for which 'Indigenous status' was not known.
2. Part a of this table presents the percentage of specific services that were provided or not provided. These percentages relate to closed accompanying child support periods. Part b presents the percentage of service types that were provided or not provided in broad groups of service types. These percentages relate to the number of distinct services required in each broad group.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.6: SAAP closed accompanying child support periods: services required for non-Indigenous accompanying children, by provision, Australia, 2006–07 (per cent)

Part a: Individual services required (per cent closed accompanying child support periods)

| Type of service (Indigenous accompanying children) | Not provided | | | Provided | | | Total | Closed accompanying child support periods (number) |
|--|-------------------------------|---------------|----------|---------------|-----------------------|----------|-------|--|
| | Neither provided nor referred | Referred only | Subtotal | Provided only | Provided and referred | Subtotal | | |
| Accommodation | | | | | | | | |
| SAAP/CAP accommodation | 3.6 | 11.3 | 14.9 | 78.5 | 6.6 | 85.1 | 100.0 | 18,200 |
| School liaison/child care | | | | | | | | |
| School liaison | 6.2 | 8.5 | 14.7 | 71.7 | 13.7 | 85.4 | 100.0 | 3,800 |
| Child care | 3.8 | 10.5 | 14.3 | 74.9 | 10.8 | 85.7 | 100.0 | 6,100 |
| Personal support | | | | | | | | |
| Help with behavioural problems | 8.1 | 15.0 | 23.1 | 56.8 | 20.1 | 76.9 | 100.0 | 2,700 |
| Sexual/physical abuse support | 5.9 | 19.8 | 25.7 | 47.7 | 26.6 | 74.3 | 100.0 | 1,000 |
| Skills education | 4.6 | 6.7 | 11.3 | 80.9 | 7.8 | 88.7 | 100.0 | 2,100 |
| Structured play/skill development | 3.6 | 5.2 | 8.8 | 84.2 | 7.0 | 91.2 | 100.0 | 3,800 |
| General support/advocacy | | | | | | | | |
| Access arrangements | 7.1 | 27.2 | 34.3 | 51.0 | 14.6 | 65.6 | 100.0 | 1,500 |
| Advice/information | 1.2 | 1.0 | 2.2 | 92.7 | 5.1 | 97.8 | 100.0 | 10,400 |
| Advocacy | 1.5 | 1.6 | 3.1 | 90.3 | 6.6 | 96.9 | 100.0 | 9,900 |
| Specialist services | | | | | | | | |
| Specialist counselling | 9.8 | 40.0 | 49.8 | 28.1 | 22.0 | 50.1 | 100.0 | 2,000 |
| Culturally specific services | 4.8 | 11.0 | 15.8 | 77.2 | 7.1 | 84.3 | 100.0 | 1,100 |
| Health/medical services | 3.9 | 36.5 | 40.4 | 29.3 | 30.3 | 59.6 | 100.0 | 3,100 |
| Basic support and other services | | | | | | | | |
| Meals | 0.8 | 2.0 | 2.8 | 95.3 | 2.0 | 97.3 | 100.0 | 9,400 |
| Showers/hygiene | 0.9 | 0.1 | 1.0 | 98.0 | 1.0 | 99.0 | 100.0 | 8,500 |
| Recreation | 1.6 | 1.3 | 2.9 | 93.6 | 3.5 | 97.1 | 100.0 | 7,700 |
| Transport | 1.0 | 2.1 | 3.1 | 94.9 | 2.0 | 96.9 | 100.0 | 9,700 |
| Other | 1.1 | 6.0 | 7.1 | 77.5 | 15.4 | 92.9 | 100.0 | 5,200 |

(continued)

Table 6.6 (continued): SAAP closed accompanying child support periods: services required for non-Indigenous accompanying children, by provision, Australia, 2006–07 (per cent)

Part b: Broad types of services required (per cent distinct services)

| Broad type of service (non-Indigenous accompanying children) | Not provided | | | Provided | | | | Distinct services required (number) | Assoc. closed accompanying child support periods (number) |
|--|-------------------------------|---------------|---------------|---------------|-----------------------|---------------|--------------|-------------------------------------|---|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | Total | | |
| Accommodation | 3.6 | 11.3 | 14.9 | 78.5 | 6.6 | 85.1 | 100.0 | 18,200 | 18,200 |
| School liaison/child care | 4.7 | 9.7 | 14.4 | 73.6 | 11.9 | 85.5 | 100.0 | 9,900 | 8,700 |
| Personal support | 5.3 | 9.8 | 15.1 | 72.1 | 12.9 | 85.0 | 100.0 | 9,500 | 6,300 |
| General support/advocacy | 1.8 | 3.1 | 4.9 | 88.7 | 6.4 | 95.1 | 100.0 | 21,900 | 15,500 |
| Specialist services | 5.9 | 33.0 | 38.9 | 37.7 | 23.4 | 61.1 | 100.0 | 6,200 | 5,300 |
| Basic support and other services | 1.0 | 2.0 | 3.0 | 93.2 | 3.8 | 97.0 | 100.0 | 40,500 | 16,500 |
| Total (%) | 2.6 | 7.1 | 9.7 | 82.8 | 7.5 | 90.3 | 100.0 | .. | .. |
| Total (number) | 2,800 | 7,500 | 10,300 | 87,900 | 8,000 | 95,900 | .. | 106,200 | 29,500 |

Notes

1. Number excluded due to errors and omissions (weighted): 25,997 (including closed accompanying child support periods with no information on service requirements or provision). In 24,998 of these, 'no assistance' was indicated as required for the accompanying child. Note that there were 3,705 closed accompanying child support periods (weighted) nationally for which 'Indigenous status' was not known.
2. Part a of this table presents the percentage of specific service types that were provided or not provided. These percentages relate to closed accompanying child support periods. Part b presents the percentage of service types that were provided or not provided in broad groups of service types. These percentages relate to the number of distinct services required in each broad group.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

7 Circumstances before and after support

This chapter presents information on the circumstances of Indigenous and non-Indigenous clients before and after their closed support periods. Information on the type of house or dwelling, the type of tenure, the client's living situation (that is, who they were living with), their main source of income and their employment status are presented. This is further broken down by sex and by length of support.

A comparatively high proportion of the support periods that closed during 2006–07 were returned with the questions that will be analysed in this section either left blank or with 'don't know' or 'client left without providing any information' indicated. Such closed support periods are excluded from the analysis in this section. The proportion of excluded information is higher for the 'after support' component of the questions; for the five questions analysed in this section, between 21% and 36% of closed support periods are excluded from the analysis of client outcomes after support. For the majority of these the SAAP agency worker entered either 'don't know' or 'client left without providing any information'; on average these two responses were returned for between 64% and 81% of the records that were excluded from the after support calculations (AIHW unpublished data). Therefore, most of the excluded records are not the result of invalid entries, but may be more a consequence of conducting a data collection on a population that it is difficult to collect such information on.

Note that the high proportion of closed support periods for Indigenous females had an effect on the overall Indigenous figures throughout this chapter.

Type of house/dwelling

Indigenous clients reported that they were staying in a house or flat before and after a greater proportion of their closed support periods than non-Indigenous clients. This was the case before 72% of closed support periods and after 78% for Indigenous clients, compared with before 64% and after 69% for non-Indigenous clients. Indigenous clients had a smaller proportion of closed support periods where they were in a 'caravan, boarding or rooming house' or a 'hostel, hotel or motel' before and after support (Table 7.1).

The type of house or dwelling a client was in before and after support seemed to be influenced more by sex than by Indigenous status. For example, 80% of Indigenous and 79% of non-Indigenous females were in a house or flat before their closed support periods, compared with 52% of Indigenous and 45% of non-Indigenous males (Table 7.3). As a greater proportion of the closed support periods provided to Indigenous clients were provided to females than was the case for non-Indigenous clients (73% compared with 54%), the type of house or dwelling Indigenous females came from or exited to had a large effect on the overall Indigenous figures (AIHW unpublished data).

Males were more likely than females to have been in an improvised dwelling or sleeping rough before and/or after support. Nineteen per cent of both Indigenous and non-Indigenous males reported this before their closed support periods, compared with 8% and 5%, respectively, for Indigenous and non-Indigenous females.

Type of tenure

Indigenous clients were more often in public or community housing rental accommodation before and after their closed support periods than non-Indigenous clients, and in private rental accommodation less often. Public housing was the type of tenure reported most often before and after support for Indigenous clients (before 21% and after 24%); higher than the 9% before and 13% after for non-Indigenous clients. Community housing rental was reported before 13% and after 15% for Indigenous clients, which was a substantially higher proportion than the 3% before and 6% after reported for non-Indigenous clients. Private rental accommodation was recorded before 15% of closed support periods for Indigenous clients, rising to 17% after support, however these proportions were lower than the 28% and 30% before and after support for non-Indigenous clients (Table 7.1).

Both public and community housing rental accommodation were reported before and after a greater proportion of closed support periods for Indigenous females than for Indigenous males. Twenty-five per cent of Indigenous females were in public housing before their closed support periods, and this figure rose to 27% after support, higher than the 10% before and 15% after support for Indigenous males. Indigenous females were in community housing rental before 17% and after 19% of their closed support periods, which was also higher than the 3% before and 5% after support for Indigenous males (Table 7.3).

Indigenous males were more likely to have been in accommodation types that could be considered less secure before and after support. Indigenous males came from and exited to SAAP or CAP accommodation, an institution, an improvised dwelling or sleeping rough, a situation of 'other, no tenure' or rent-free accommodation in a greater proportion of their closed support periods than Indigenous females (Table 7.3).

Living situation

Indigenous clients reported living alone before and after a smaller proportion of their closed support periods than non-Indigenous clients did (14% before support and 16% after for Indigenous clients compared with 28% before and 32% after for non-Indigenous clients) (Table 7.1). Indigenous clients were, however, more likely to have reported living with relatives or friends (either temporarily or long term), reporting this before 30% and after 28% of their closed support periods, higher than the 15% and 12% for non-Indigenous clients (derived from Table 7.1).

Different responses were seen before and after support for Indigenous males and females. Indigenous males were more likely to have lived alone or with unrelated people, while Indigenous females were more often living with their spouse or partner (with or without children) or alone with children. For example, Indigenous males reported living alone before 30% of their closed support periods and after 34%, considerably higher proportions than the 8% before and 11% after reported by Indigenous females (Table 7.3). These variations of living situation, which were dependent on the sex of the client, were generally seen for non-Indigenous males and females as well.

Main income source

The majority of Indigenous clients (89% before support and 90% after) reported a government payment as their main source of income before and after their closed support periods, as did the majority of non-Indigenous clients (82% before and 85% after) (derived from Table 7.2). The 'Parenting payment' was the specific type of income reported most often before and after closed support periods for Indigenous clients (before 35% and after 36%), higher than the 20% before and 22% after reported by non-Indigenous clients. Newstart Allowance was the next most frequently reported, before 23% and after 22% of closed support periods for Indigenous clients, and in roughly equivalent proportions for non-Indigenous clients (24% before and after support). The third most frequently reported income source was the Disability Support Pension, although this constituted the main source of income before and after a smaller proportion of closed support periods for Indigenous clients (before 13% and after 14%) than non-Indigenous clients (before 23% and after 24%).

Nearly half (46% before and 48% after) of Indigenous females reported the Parenting Payment as their main source of income before and after support. This was much higher than the 3% reported before and after by Indigenous males. This was similar for non-Indigenous males and females, although the proportions for non-Indigenous females were not as high (36% before and 39% after). Indigenous males were more likely to have received Newstart Allowance, Youth Allowance, or the Disability Support Pension before and after support than Indigenous females, with these payments being reported before or after between 13% and 37% of closed support periods for Indigenous males compared with between 7% and 18% for Indigenous females (Table 7.4).

The SAAP NDC collects information on two government payments specifically targeted for Indigenous people; the Community Development Employment Project (CDEP) payment, which was reported as the main income source before and after 3% of closed support periods for Indigenous clients, and the 'Abstudy' payment, which was reported before and after 1%.

Employment status

The majority of clients were not in the labour force before or after support. This was the case for approximately three-quarters of the closed support periods for Indigenous clients (74% before support and 75% after) and a smaller proportion for non-Indigenous clients (68% before and after). A further 18% of Indigenous clients reported that they were 'unemployed (looking for work)' before support, with a corresponding figure of 17% after support; lower than the 22% before and 21% after support for non-Indigenous clients (Table 7.2). Indigenous clients were slightly less likely to have been employed (either full or part time) before and after their closed support periods (8% before and 9% after for Indigenous clients compared with 10% and 12% for non-Indigenous clients) (derived from Table 7.2).

Indigenous males were more likely to have been 'unemployed (looking for work)' than Indigenous females (32% before support and 30% after compared with 13% and 12%, respectively), and less likely to have reported that they were not in the labour force (60% before support and 61% after for males, compared with 79% and 80% for females). This was similar to what was reported for non-Indigenous males and females, although the proportion of Indigenous females who were not in the labour force before and after support was higher than for non-Indigenous females (Table 7.4).

There were only slight changes in employment status from before to after support for both Indigenous and non-Indigenous clients of both sexes. Generally there was a small increase in the proportion of each group that was employed (either full or part time) after support compared with before support, while the proportion unemployed (looking for work) fell very slightly from before to after support. The proportion not in the labour force stayed relatively constant before and after support.

Tables

Table 7.1: SAAP closed support periods: Indigenous status, by accommodation and living situation before and after support, Australia, 2006–07 (per cent)

| | Indigenous | | Non-Indigenous | | Total | |
|------------------------------------|---------------|---------------|----------------|----------------|----------------|----------------|
| | Before | After | Before | After | Before | After |
| Type of house/dwelling | | | | | | |
| Improvised dwelling/sleeping rough | 10.6 | 5.2 | 11.0 | 5.5 | 10.9 | 5.4 |
| House/flat | 72.4 | 78.0 | 63.5 | 68.6 | 65.1 | 70.2 |
| Caravan/boarding or rooming house | 7.0 | 7.3 | 12.3 | 14.2 | 11.3 | 13.0 |
| Hostel/hotel/motel | 5.2 | 5.6 | 8.0 | 7.5 | 7.5 | 7.1 |
| Institutional setting | 4.7 | 3.9 | 5.2 | 4.3 | 5.1 | 4.2 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 27,700 | 21,400 | 124,100 | 98,900 | 151,800 | 120,200 |
| Type of tenure | | | | | | |
| SAAP/CAP accommodation | 12.6 | 14.2 | 14.4 | 17.4 | 14.1 | 16.9 |
| Institutional setting | 3.2 | 2.2 | 3.4 | 2.4 | 3.4 | 2.4 |
| Improvised dwelling/sleeping rough | 8.6 | 4.3 | 9.1 | 4.5 | 9.0 | 4.4 |
| Other, no tenure | 1.7 | 0.9 | 2.6 | 1.6 | 2.5 | 1.5 |
| Purchased/purchasing own home | 0.7 | 0.7 | 5.1 | 4.4 | 4.3 | 3.7 |
| Private rental | 15.0 | 17.0 | 28.1 | 29.8 | 25.8 | 27.6 |
| Public housing rental | 20.8 | 24.4 | 9.1 | 12.9 | 11.2 | 14.9 |
| Community housing rental | 13.2 | 15.4 | 3.4 | 5.6 | 5.2 | 7.3 |
| Rent-free accommodation | 8.1 | 6.3 | 8.2 | 6.1 | 8.2 | 6.1 |
| Boarding | 16.0 | 14.6 | 16.5 | 15.2 | 16.4 | 15.1 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 25,800 | 20,000 | 116,500 | 93,400 | 142,300 | 113,400 |
| Living situation | | | | | | |
| With parent(s) | 7.8 | 6.6 | 8.4 | 6.2 | 8.3 | 6.3 |
| With foster family | 0.4 | 0.3 | 0.3 | 0.2 | 0.4 | 0.2 |
| With spouse/partner | 10.2 | 7.7 | 8.7 | 6.3 | 9.0 | 6.6 |
| With spouse/partner and child(ren) | 14.3 | 11.1 | 11.2 | 7.8 | 11.8 | 8.4 |
| Alone | 14.0 | 16.4 | 28.1 | 32.1 | 25.5 | 29.3 |
| Alone with children | 12.5 | 19.7 | 12.3 | 18.7 | 12.4 | 18.9 |
| With relatives/friends temporary | 22.2 | 18.6 | 12.9 | 8.8 | 14.6 | 10.5 |
| With relatives/friends long-term | 8.1 | 9.4 | 2.4 | 3.4 | 3.4 | 4.5 |
| With other unrelated persons | 9.5 | 9.1 | 14.6 | 15.2 | 13.7 | 14.1 |
| Other | 0.9 | 1.1 | 0.9 | 1.2 | 0.9 | 1.2 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 28,000 | 21,900 | 124,400 | 102,400 | 152,500 | 124,400 |

Notes

1. Number excluded due to errors and omissions for Indigenous status and/or type of house/dwelling (weighted): 26,282 closed support periods before support, 57,842 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions for Indigenous status and/or type of tenure (weighted): 35,776 closed support periods before support, 64,637 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
3. Number excluded due to errors and omissions for Indigenous status and/or living situation (weighted): 25,618 closed support periods before support, 53,697 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.2: SAAP closed support periods: Indigenous status, by income and employment status before and after support, Australia, 2006–07 (per cent)

| | Indigenous | | Non-Indigenous | | Total | |
|--|---------------|---------------|----------------|----------------|----------------|----------------|
| | Before | After | Before | After | Before | After |
| Main income source | | | | | | |
| No income | 7.1 | 5.4 | 9.4 | 6.5 | 9.0 | 6.3 |
| Community Development Employment Project (CDEP) | 3.3 | 3.0 | — | 0.1 | 0.7 | 0.6 |
| Newstart Allowance | 22.6 | 22.4 | 23.8 | 23.7 | 23.5 | 23.5 |
| Youth Allowance | 8.7 | 9.2 | 10.9 | 11.2 | 10.5 | 10.8 |
| Disability Support Pension | 13.2 | 13.8 | 23.2 | 23.9 | 21.3 | 22.1 |
| Parenting Payment | 34.7 | 35.9 | 20.4 | 21.6 | 23.1 | 24.2 |
| Abstudy | 1.3 | 1.3 | 0.1 | 0.1 | 0.3 | 0.3 |
| Other government payments | 5.1 | 4.7 | 4.0 | 4.1 | 4.2 | 4.2 |
| Wages/salary/own business | 3.1 | 3.5 | 6.3 | 7.3 | 5.7 | 6.6 |
| Other income sources | 0.9 | 0.8 | 2.1 | 1.6 | 1.9 | 1.5 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 28,400 | 25,000 | 125,300 | 114,900 | 153,700 | 139,900 |
| Employment status | | | | | | |
| Employed full time | 2.2 | 2.8 | 3.8 | 4.9 | 3.5 | 4.5 |
| Employed part time | 5.4 | 5.7 | 6.3 | 7.1 | 6.1 | 6.8 |
| Unemployed (looking for work) | 18.0 | 16.5 | 21.9 | 20.5 | 21.2 | 19.8 |
| Not in labour force | 74.4 | 75.1 | 68.1 | 67.6 | 69.2 | 68.9 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 27,000 | 23,400 | 123,300 | 111,100 | 150,200 | 134,500 |

Notes

1. Number excluded due to errors and omissions for Indigenous status and/or main income source (weighted): 24,350 closed support periods before support, 38,177 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions for Indigenous status and/or employment status (weighted): 27,841 closed support periods before support, 43,572 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.3: SAAP closed support periods: Indigenous status and sex, by accommodation and living situation before and after support, Australia, 2006–07 (per cent)

| | Indigenous | | | | Non-Indigenous | | | |
|------------------------------------|--------------|--------------|---------------|---------------|----------------|---------------|---------------|---------------|
| | Male | | Female | | Male | | Female | |
| | Before | After | Before | After | Before | After | Before | After |
| Type of house/dwelling | | | | | | | | |
| Improvised dwelling/sleeping rough | 19.4 | 9.9 | 7.7 | 3.8 | 18.5 | 10.3 | 4.7 | 2.0 |
| House/flat | 51.5 | 58.8 | 79.6 | 83.7 | 44.5 | 49.2 | 79.2 | 82.4 |
| Caravan/boarding or rooming house | 10.3 | 14.1 | 5.9 | 5.3 | 18.2 | 23.6 | 7.4 | 7.4 |
| Hostel/hotel/motel | 8.6 | 9.5 | 4.1 | 4.4 | 10.9 | 10.3 | 5.7 | 5.5 |
| Institutional setting | 10.2 | 7.6 | 2.8 | 2.8 | 7.9 | 6.5 | 3.0 | 2.7 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 7,000 | 5,000 | 20,700 | 16,400 | 56,200 | 41,300 | 67,900 | 57,600 |
| Type of tenure | | | | | | | | |
| SAAP/CAP accommodation | 16.5 | 17.4 | 11.3 | 13.2 | 15.4 | 17.4 | 13.5 | 17.5 |
| Institutional setting | 7.6 | 5.8 | 1.7 | 1.1 | 5.4 | 4.1 | 1.8 | 1.3 |
| Improvised dwelling/sleeping rough | 14.9 | 7.7 | 6.5 | 3.3 | 15.3 | 8.5 | 3.9 | 1.5 |
| Other, no tenure | 2.8 | 1.4 | 1.3 | 0.7 | 3.5 | 2.4 | 1.9 | 1.1 |
| Purchased/purchasing own home | 0.5 | 0.5 | 0.8 | 0.8 | 1.2 | 1.1 | 8.3 | 6.8 |
| Private rental | 15.3 | 20.1 | 14.9 | 16.0 | 21.2 | 23.9 | 33.9 | 34.2 |
| Public housing rental | 9.9 | 14.8 | 24.6 | 27.3 | 6.5 | 10.4 | 11.2 | 14.6 |
| Community housing rental | 3.3 | 4.8 | 16.5 | 18.6 | 4.9 | 7.3 | 2.3 | 4.4 |
| Rent-free accommodation | 11.1 | 9.5 | 7.1 | 5.4 | 7.9 | 5.8 | 8.5 | 6.3 |
| Boarding | 18.0 | 18.0 | 15.3 | 13.6 | 18.7 | 19.2 | 14.7 | 12.4 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 6,500 | 4,600 | 19,300 | 15,500 | 52,900 | 39,100 | 63,500 | 54,200 |
| Living situation | | | | | | | | |
| With parent(s) | 8.4 | 7.9 | 7.6 | 6.2 | 7.8 | 5.7 | 8.9 | 6.6 |
| With foster family | 0.5 | 0.3 | 0.4 | 0.3 | 0.4 | 0.3 | 0.3 | 0.2 |
| With spouse/partner | 6.4 | 6.2 | 11.6 | 8.2 | 5.6 | 5.2 | 11.3 | 7.2 |
| With spouse/partner and child(ren) | 5.8 | 6.9 | 17.3 | 12.4 | 4.4 | 4.6 | 16.9 | 10.3 |
| Alone | 30.2 | 34.4 | 8.3 | 10.7 | 45.4 | 50.0 | 13.9 | 18.7 |
| Alone with children | 2.0 | 3.1 | 16.1 | 25.0 | 1.9 | 2.6 | 20.9 | 30.7 |
| With relatives/friends temporary | 21.6 | 14.8 | 22.5 | 19.9 | 11.6 | 7.8 | 13.9 | 9.5 |
| With relatives/friends long-term | 5.8 | 7.9 | 8.8 | 9.8 | 2.2 | 3.0 | 2.6 | 3.8 |
| With other unrelated persons | 18.2 | 17.5 | 6.5 | 6.5 | 19.9 | 20.0 | 10.3 | 11.5 |
| Other | 1.0 | 1.0 | 0.8 | 1.1 | 0.9 | 0.7 | 1.0 | 1.5 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 7,300 | 5,300 | 20,800 | 16,600 | 56,200 | 43,900 | 68,300 | 58,600 |

Notes

1. Number excluded due to errors and omissions for Indigenous status and/or type of house/dwelling (weighted): 26,282 closed support periods before support, 57,842 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions for Indigenous status and/or type of tenure (weighted): 35,776 closed support periods before support, 64,637 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
3. Number excluded due to errors and omissions for Indigenous status and/or living situation (weighted): 25,618 closed support periods before support, 53,696 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.4: SAAP closed support periods: Indigenous status and sex, by income and employment status before and after support, Australia, 2006–07 (per cent)

| | Indigenous | | | | Non-Indigenous | | | |
|---|--------------|--------------|---------------|---------------|----------------|---------------|---------------|---------------|
| | Male | | Female | | Male | | Female | |
| | Before | After | Before | After | Before | After | Before | After |
| Main income source | | | | | | | | |
| No income | 10.9 | 8.4 | 5.7 | 4.3 | 9.0 | 6.2 | 9.8 | 6.7 |
| Community Development Employment Project (CDEP) | 3.5 | 2.8 | 3.3 | 3.1 | — | 0.1 | — | — |
| Newstart Allowance | 36.2 | 37.1 | 17.6 | 17.1 | 35.1 | 34.7 | 13.9 | 14.1 |
| Youth Allowance | 13.2 | 14.3 | 7.1 | 7.4 | 10.6 | 11.1 | 11.1 | 11.2 |
| Disability Support Pension | 24.4 | 26.3 | 9.1 | 9.4 | 33.7 | 34.7 | 14.0 | 14.5 |
| Parenting Payment | 3.0 | 2.9 | 46.1 | 47.7 | 2.1 | 2.1 | 36.4 | 38.5 |
| Abstudy | 1.5 | 1.3 | 1.2 | 1.3 | — | — | 0.1 | 0.1 |
| Other government payments | 3.1 | 1.9 | 5.8 | 5.7 | 3.9 | 4.0 | 4.0 | 4.2 |
| Wages/salary/own business | 3.5 | 4.3 | 2.9 | 3.2 | 4.7 | 6.3 | 7.6 | 8.2 |
| Other income sources | 0.6 | 0.6 | 1.1 | 0.9 | 0.8 | 0.8 | 3.2 | 2.3 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 7,500 | 6,600 | 20,900 | 18,500 | 58,300 | 53,400 | 67,000 | 61,500 |
| Employment status | | | | | | | | |
| Employed full time | 2.9 | 4.1 | 2.0 | 2.3 | 3.6 | 5.3 | 3.9 | 4.6 |
| Employed part time | 5.2 | 5.7 | 5.4 | 5.7 | 4.2 | 5.1 | 8.0 | 8.7 |
| Unemployed (looking for work) | 31.7 | 29.5 | 13.3 | 12.1 | 30.2 | 28.0 | 14.7 | 14.0 |
| Not in labour force | 60.3 | 60.7 | 79.2 | 79.9 | 62.0 | 61.5 | 73.4 | 72.7 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (number) | 6,900 | 5,900 | 20,000 | 17,500 | 57,200 | 51,200 | 66,100 | 60,000 |

Notes

1. Number excluded due to errors and omissions for Indigenous status and/or main income source (weighted): 24,350 closed support periods before support, 38,177 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions for Indigenous status and/or employment status (weighted): 27,841 closed support periods before support, 43,572 closed support periods after support (including 'Don't know' and 'Client left without providing any information').
3. Table includes only those records where information was provided for both before and after support.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.5: SAAP closed support periods: Indigenous status, by accommodation and living situation after support and length of support, Australia, 2006–07 (per cent)

| | Indigenous | | | | | Non-Indigenous | | | | |
|------------------------------------|----------------|--------------|--------------|--------------|---------------|----------------|---------------|---------------|--------------|----------------|
| | 1 week or less | >1–4 weeks | >4–26 weeks | >26 weeks | Total (no.) | 1 week or less | >1–4 weeks | >4–26 weeks | >26 weeks | Total (no.) |
| Type of house/dwelling | | | | | | | | | | |
| Improvised dwelling/sleeping rough | 6.2 | 6.1 | 3.2 | 2.1 | 1,100 | 8.1 | 4.8 | 2.5 | 2.4 | 5,400 |
| House/flat | 76.5 | 75.5 | 80.3 | 88.3 | 16,700 | 57.5 | 68.5 | 81.0 | 88.2 | 67,800 |
| Caravan/boarding or rooming house | 8.0 | 6.7 | 7.3 | 4.0 | 1,600 | 20.3 | 12.1 | 8.2 | 4.5 | 14,000 |
| Hostel/hotel/motel | 5.7 | 7.3 | 4.9 | 2.6 | 1,200 | 9.9 | 8.5 | 4.6 | 1.9 | 7,400 |
| Institutional setting | 3.6 | 4.5 | 4.3 | 3.0 | 800 | 4.2 | 6.2 | 3.8 | 3.0 | 4,300 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 52.0 | 19.0 | 22.4 | 6.6 | 100.0 | 46.8 | 16.2 | 28.6 | 8.5 | 100.0 |
| Total (number) | 11,100 | 4,100 | 4,800 | 1,400 | 21,400 | 46,300 | 16,000 | 28,200 | 8,400 | 98,900 |
| Type of tenure | | | | | | | | | | |
| SAAP/CAP accommodation | 14.0 | 15.9 | 13.8 | 12.4 | 2,800 | 19.5 | 19.4 | 15.1 | 10.4 | 16,300 |
| Institutional setting | 1.8 | 2.7 | 2.9 | 1.9 | 400 | 2.5 | 3.2 | 2.1 | 2.1 | 2,300 |
| Improvised dwelling/sleeping rough | 5.3 | 5.2 | 2.1 | 1.5 | 900 | 6.9 | 3.6 | 1.9 | 1.7 | 4,200 |
| Other, no tenure | 0.7 | 1.2 | 1.0 | 1.3 | 200 | 2.0 | 1.6 | 1.3 | 0.8 | 1,500 |
| Purchased/purchasing own home | 0.7 | 0.6 | 0.8 | 0.7 | 100 | 3.9 | 4.0 | 5.6 | 3.8 | 4,100 |
| Private rental | 13.7 | 17.5 | 23.2 | 19.9 | 3,400 | 25.1 | 32.5 | 35.4 | 32.0 | 27,900 |
| Public housing rental | 22.8 | 22.1 | 25.7 | 39.4 | 4,900 | 10.5 | 9.0 | 14.2 | 28.3 | 12,000 |
| Community housing rental | 21.2 | 11.4 | 7.5 | 8.0 | 3,100 | 6.6 | 3.3 | 4.9 | 7.2 | 5,200 |
| Rent-free accommodation | 6.1 | 8.4 | 5.6 | 4.5 | 1,300 | 5.8 | 7.0 | 6.3 | 5.2 | 5,700 |
| Boarding | 13.8 | 15.1 | 17.3 | 10.4 | 2,900 | 17.2 | 16.5 | 13.3 | 8.7 | 14,200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 52.2 | 18.6 | 22.4 | 6.7 | 100.0 | 46.5 | 16.0 | 28.8 | 8.7 | 100.0 |
| Total (number) | 10,500 | 3,700 | 4,500 | 1,400 | 20,000 | 43,400 | 14,900 | 26,900 | 8,100 | 93,400 |
| Living situation | | | | | | | | | | |
| With parent(s) | 6.2 | 6.3 | 7.1 | 9.2 | 1,400 | 4.4 | 6.5 | 8.5 | 8.1 | 6,400 |
| With foster family | 0.4 | 0.1 | 0.3 | 0.2 | 100 | 0.2 | 0.2 | 0.2 | 0.1 | 200 |
| With spouse/partner | 8.7 | 8.2 | 5.2 | 7.2 | 1,700 | 6.3 | 6.6 | 6.5 | 5.7 | 6,500 |
| With spouse/partner and child(ren) | 11.2 | 9.7 | 10.9 | 14.7 | 2,400 | 6.5 | 7.1 | 9.5 | 11.1 | 8,000 |
| Alone | 16.4 | 15.4 | 16.8 | 18.1 | 3,600 | 41.0 | 26.7 | 22.4 | 25.0 | 32,900 |
| Alone with children | 17.3 | 18.6 | 24.0 | 27.4 | 4,300 | 14.7 | 17.4 | 23.3 | 28.0 | 19,200 |
| With relatives/friends temporary | 20.4 | 20.3 | 15.9 | 9.3 | 4,100 | 8.8 | 10.8 | 8.6 | 5.3 | 9,000 |
| With relatives/friends long-term | 10.3 | 9.0 | 8.2 | 6.8 | 2,100 | 2.1 | 3.6 | 5.0 | 5.7 | 3,500 |
| With other unrelated persons | 7.9 | 11.5 | 10.8 | 6.4 | 2,000 | 14.5 | 20.0 | 15.0 | 10.3 | 15,600 |
| Other | 1.3 | 0.9 | 0.8 | 0.7 | 200 | 1.4 | 1.1 | 1.0 | 0.7 | 1,200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 51.8 | 19.2 | 22.5 | 6.5 | 100.0 | 47.1 | 16.3 | 28.2 | 8.4 | 100.0 |
| Total (number) | 11,400 | 4,200 | 4,900 | 1,400 | 21,900 | 48,300 | 16,700 | 28,900 | 8,600 | 102,400 |

Notes

1. Number excluded due to errors and omissions for Indigenous status and/or type of house/dwelling (weighted): 57,842 closed support periods (including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions for Indigenous status and/or type of tenure (weighted): 64,637 closed support periods (including 'Don't know' and 'Client left without providing any information').
3. Number excluded due to errors and omissions for Indigenous status and/or living situation (weighted): 53,697 closed support periods (including 'Don't know' and 'Client left without providing any information').
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.6: SAAP closed support periods: Indigenous status, by income and employment status after support and length of support, Australia, 2006–07 (per cent)

| | Indigenous | | | | | Non-Indigenous | | | | |
|---|----------------|--------------|--------------|--------------|---------------|----------------|---------------|---------------|--------------|----------------|
| | 1 week or less | >1–4 weeks | >4–26 weeks | >26 weeks | Total (no.) | 1 week or less | >1–4 weeks | >4–26 weeks | >26 weeks | Total (no.) |
| Main income source | | | | | | | | | | |
| No income | 6.3 | 4.8 | 4.0 | 3.5 | 1,300 | 7.3 | 6.8 | 5.5 | 4.2 | 7,400 |
| Community Development Employment Project (CDEP) | 4.0 | 2.6 | 1.7 | 1.0 | 800 | — | — | 0.1 | 0.1 | 100 |
| Newstart Allowance | 22.2 | 26.3 | 21.0 | 16.1 | 5,600 | 26.9 | 24.7 | 19.9 | 14.7 | 27,200 |
| Youth Allowance | 7.0 | 9.6 | 12.9 | 13.6 | 2,300 | 8.0 | 13.5 | 14.4 | 14.3 | 12,800 |
| Disability Support Pension | 14.5 | 13.4 | 12.9 | 12.4 | 3,500 | 28.6 | 23.2 | 17.6 | 18.1 | 27,500 |
| Parenting Payment | 35.9 | 31.4 | 38.2 | 42.7 | 9,000 | 17.6 | 19.5 | 27.0 | 32.3 | 24,800 |
| Abstudy | 0.8 | 2.0 | 1.6 | 1.9 | 300 | 0.1 | — | — | 0.1 | 100 |
| Other government payments | 5.6 | 6.0 | 2.2 | 1.9 | 1,200 | 4.5 | 3.6 | 3.8 | 3.8 | 4,800 |
| Wages/salary/own business | 2.8 | 3.2 | 4.7 | 6.3 | 900 | 5.5 | 7.3 | 9.7 | 10.8 | 8,400 |
| Other income sources | 0.9 | 0.8 | 0.8 | 0.8 | 200 | 1.5 | 1.3 | 1.9 | 1.7 | 1,800 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 52.8 | 19.7 | 21.6 | 5.9 | 100.0 | 48.0 | 17.4 | 27.1 | 7.6 | 100.0 |
| Total (number) | 13,200 | 4,900 | 5,400 | 1,500 | 25,000 | 55,100 | 20,000 | 31,100 | 8,700 | 114,900 |
| Employment status | | | | | | | | | | |
| Employed full time | 2.2 | 2.4 | 3.8 | 5.0 | 600 | 3.4 | 5.1 | 6.6 | 7.8 | 5,500 |
| Employed part time | 5.0 | 5.7 | 6.6 | 7.9 | 1,300 | 4.4 | 7.5 | 10.1 | 12.4 | 7,800 |
| Unemployed (looking for work) | 15.4 | 17.3 | 18.3 | 16.1 | 3,800 | 22.6 | 21.2 | 17.9 | 14.6 | 22,700 |
| Not in labour force | 77.3 | 74.6 | 71.3 | 71.0 | 17,500 | 69.6 | 66.2 | 65.4 | 65.2 | 75,100 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 53.1 | 18.7 | 22.1 | 6.1 | 100.0 | 48.1 | 17.3 | 27.0 | 7.7 | 100.0 |
| Total (number) | 12,400 | 4,400 | 5,200 | 1,400 | 23,400 | 53,400 | 19,200 | 30,000 | 8,500 | 111,100 |

Notes

1. Number excluded due to errors and omissions for Indigenous status and/or main income source (weighted): 38,177 closed support periods (including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions for Indigenous status and/or employment status (weighted): 43,572 closed support periods (including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

8 Case management

SAAP agency workers are encouraged to implement case management plans for their clients (FaHCSIA 2005). In 2006–07, more than half (57%) of closed support periods provided to Indigenous clients had a case management plan in place by the end of support, slightly lower than the 61% recorded for non-Indigenous clients. Thirty-one per cent of the closed support periods for Indigenous clients did not have a case management plan in place because the support periods were too short, in 11% of their closed support periods Indigenous clients did not agree to one, and in less than 1% a case management plan was not put into place for other reasons (Table 8.1).

In more than half (54%) of those closed support periods for Indigenous clients in which a case management plan was put in place some or most of the goals set out in the plan were achieved, in 39% all the goals were achieved, and in 7% no goals were achieved. These figures were very similar to what was reported for non-Indigenous clients; in 55% some or most goals were achieved, in 38% all goals were achieved and in 7% no goals were achieved (Table 8.2).

Tables

Table 8.1: SAAP closed support periods: Indigenous status, by existence of a case management plan, Australia, 2006–07 (per cent)

| Case management plan | Indigenous | Non-Indigenous | Total | |
|---------------------------------|---------------|----------------|--------------|----------------|
| | | | % | Number |
| Yes | 57.0 | 61.3 | 60.5 | 90,000 |
| No, client did not agree to one | 11.4 | 7.4 | 8.1 | 12,100 |
| No, support period too short | 30.8 | 30.2 | 30.3 | 45,100 |
| No, other reason | 0.8 | 1.1 | 1.0 | 1,500 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 26,600 | 122,200 | .. | 148,800 |

Notes

1. Number excluded due to errors and omissions (weighted): 29,319 closed support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods where a case management plan was in place by the end of the support period: Indigenous status, by the extent to which the client's case management goals were achieved, Australia, 2006–07 (per cent)

| Achievement of goals | Indigenous | Non-Indigenous | Total | |
|-----------------------------|---------------|----------------|--------------|---------------|
| | | | % | Number |
| All goals achieved | 38.5 | 37.8 | 37.9 | 33,800 |
| Most or some goals achieved | 54.2 | 55.2 | 55.1 | 49,100 |
| No goals achieved | 7.3 | 7.0 | 7.0 | 6,300 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 15,000 | 74,100 | .. | 89,100 |

Notes

1. Number excluded due to errors and omissions (weighted): 6,895 closed support periods.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.