

## 6 Support provided

In this chapter, the lengths of support and accommodation for clients are examined for closed support periods – that is, support periods that finished on or before 30 June 2006. This chapter also presents an overview of the types of services provided by SAAP agencies to clients across all support periods and to accompanying children across all accompanying child support periods.

Some 180,000 support periods were provided in Australia during 2005–06 (Table 3.1). Approximately 158,600 of these were closed support periods (Table 6.1).

### **Length of support**

Nationally, 52% (82,900) of all closed support periods lasted for 1 week or less, and 26% (41,900) lasted for less than 1 day (Table 6.1). Seventeen per cent (27,000) lasted from 1 week to 1 month, 18% (27,900) lasted from 1 month to 3 months, 7% (10,700) lasted from 3 months to 6 months and 6% (10,000) lasted for longer than 6 months.

The median length of support Australia-wide was 6 days. Because means are affected much more than medians by a small number of large values, the mean (or average) number of days of support is considerably longer than the median. The mean length of support Australia-wide was 48 days.

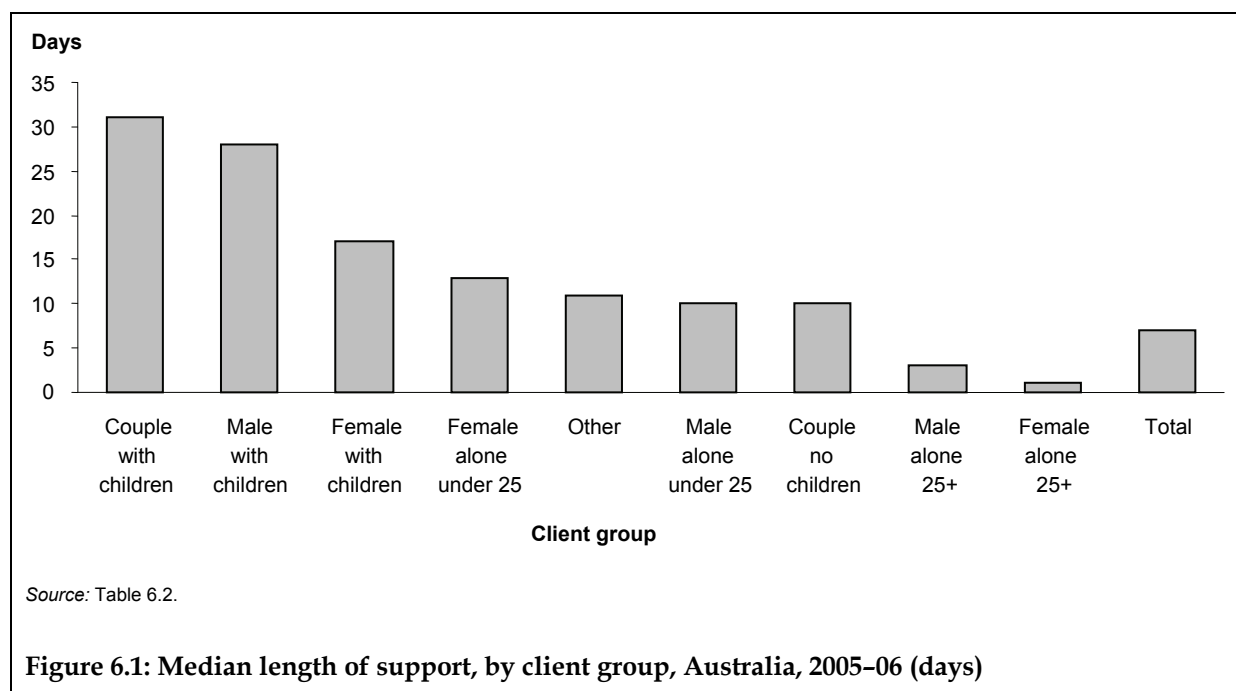
### *State and territory*

Support period lengths were not consistent across the states and territories. In particular, in Victoria 48% of closed support periods lasted less than 1 day, compared with between 3% and 15% for the other jurisdictions. In contrast, Tasmania reported a significantly higher proportion of closed support periods lasting between 1 and 3 months (41% compared with between 14% and 21% for the other states and territories). The Australian Capital Territory had the highest proportion of support periods for clients who were supported for longer than 6 months (14% compared with between 4% and 9% for the other states and territories).

These differences across the states and territories are also clearly shown in the mean and median lengths of support. Victoria had the shortest median length of support at 1 day, followed by Western Australia and the Northern Territory (both at 6 days). Tasmania had the longest median length of support at 36 days, ahead of the Australian Capital Territory (22 days). The average (mean) length of support ranged from 34 days in the Northern Territory to 86 days in the Australian Capital Territory.

### *Client group*

Patterns of support length varied according to client group. As illustrated in Figure 6.1, clients with accompanying children (couples with children, males with children and females with children) tended to have longer periods of support than other clients, with couples with children recording the longest median length of support of all (31 days). Couples with children had the smallest percentage of support periods that were one week or less in length (30%), and the greatest percentage of support periods that were for one month or more (53%) (derived from Table 6.2). Females alone aged 25 years and over had the shortest median length of support of any client group (1 day). This group had the largest percentage of support periods of 1 week or less (65%).



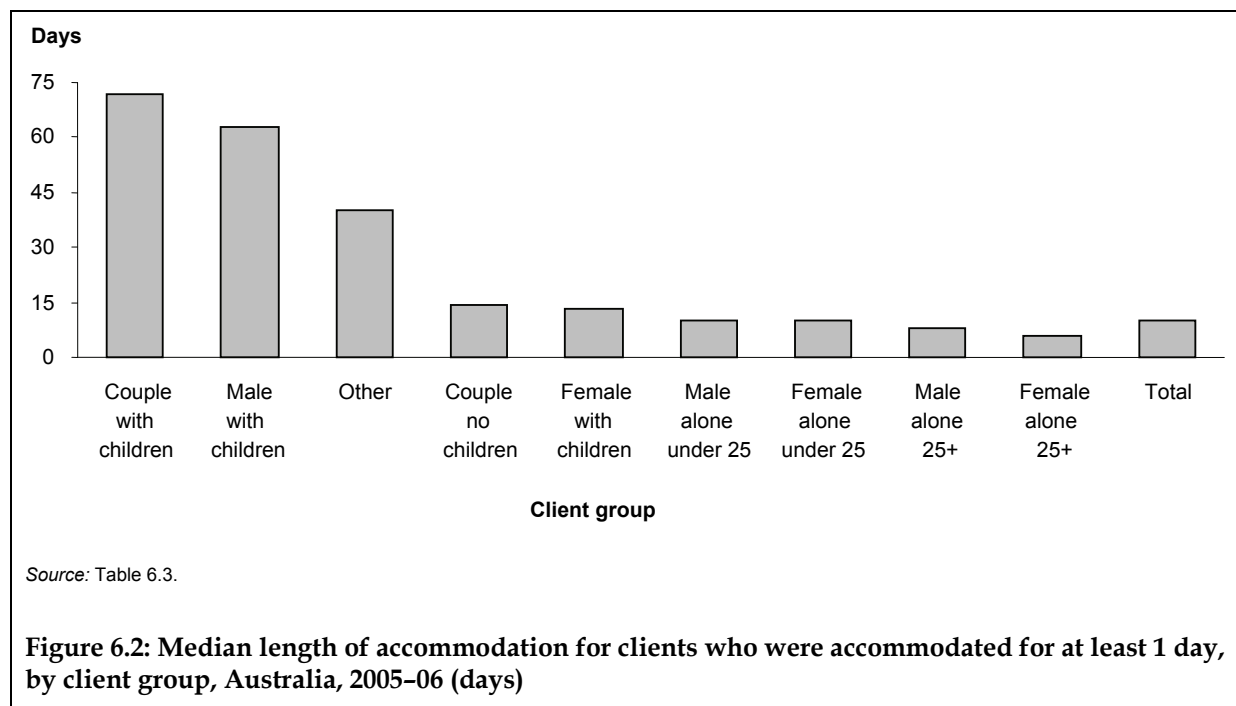
### Length of accommodation

Of the 158,600 closed support periods recorded for 2005–06, there were around 69,500 during which the client was accommodated at some point (tables 6.1 and 6.3, including errors and omissions [see Note 1 in each table]). It is important to note that a client may be accommodated for all or only some of the total time they were supported.

Of the closed support periods with accommodation reported in Table 6.3, 3,300 involved accommodation that started and ended on the same day and 62,100 involved accommodation of 1 day or longer. In 45% of these latter closed support periods the accommodation lasted for one week or less, in 25% for between 1 week and one month, and in 17% from one month to three months. In only 13%, the accommodation lasted for more than 3 months. In line with the high proportion of closed accommodated support periods in which the length of accommodation was quite short, the median length of accommodation nationally was 10 days (Figure 6.2).

### Client group

As was seen for length of support, couples with children and males with children were generally accommodated for longer periods, with median lengths of accommodation of 72 days and 63 days respectively (excluding same-day accommodation) (Table 6.3). Females and males aged 25 years and over who presented alone or with an unrelated person were the two client groups with the shortest lengths of accommodation, at 6 and 8 days respectively. In line with these median lengths, couples with children had the largest proportion of closed accommodated support periods in which accommodation lasted for longer than 3 months (42%) (Figure 6.2), and males with children recorded the second highest proportion (39%). On the other hand, females and males aged 25 years and over had the highest proportion in which accommodation lasted for one week or less (55% and 49% respectively) (Table 6.3).



### Support provided to SAAP clients

In 2005-06 SAAP collected information on 35 types of support for clients (including an 'other' category of support). These individual types of support can be grouped into 6 broad types of services. The three broad types of services most often provided were general support or advocacy (in 75% of support periods), housing or accommodation services (60%), and personal support services (52%) (Table 6.4). Specifically, the main type of general support or advocacy provided was advice or information (in 65% of support periods), the main type of housing or accommodation service provided was SAAP or CAP accommodation (45%), and the most commonly provided personal support service was emotional support (47%).

Of the six broad service groups, specialist services were those least likely to be provided, being provided in 23% of support periods. Health or medical services (provided in 10% of support periods), drug and alcohol support or intervention services (6%), and culturally specific support (5%) were the most commonly provided specialist services. Seven of the 12 specific specialist services were provided in 1% or less of support periods each.

No services were provided directly to the client by the agency in 2% of support periods. However, agencies may have arranged referrals for clients in these cases. The question of how agencies meet the needs of clients is examined further in Chapter 7.

#### *Client group*

The pattern of service use differed according to client group. Males alone aged under 25 years were provided with housing and/or accommodation support more often than the other client groups, with 70% of support periods for this group including the provision of at least one of the housing or accommodation support types. SAAP or CAP accommodation was the specific housing and/or accommodation support type provided most often to males alone under 25 (in 54% of their support periods). Females aged 25 years and over received housing and/or accommodation support types less often than the other client groups (in 45% of their support periods).

Females with children received personal support in 72% of their support periods, which was the highest figure recorded for any of the client groups. More specifically, females with children recorded relatively high levels of support for domestic or family violence (in 44% of their support periods compared with between 1% and 27% for the other client groups), and for emotional support, which they received in 64% of their support periods compared with between 35% and 50% for the other client groups.

Females with children also had the greatest proportion of support periods where specialist services were provided (27%). Males alone aged 25 years and over also received this type of support relatively often (in 25% of their support periods). Specifically, females with children had a higher proportion of support periods in which they received specialist counselling (6%) and also a higher proportion in which they received culturally specific support (10%), while males alone 25 years and over had a higher proportion of support periods in which they received drug or alcohol support or intervention (11%) and also a higher proportion where they received health or medical services (14%). Males with children received specialist services in fewer of their support periods than the other client groups (13%).

Unaccompanied males received basic support services more often than the other client groups. Males alone aged under 25 received these services in 59% of their support periods, and males aged 25 years and over received them in 58% of their support periods. Specifically, males alone often received meals (in 46% of their support periods) and often used laundry or shower facilities (in 43% for males alone under 25, and in 45% for males alone aged 25 years and over). Couples and males with children received basic support in the smallest proportion of their support periods: 33% for couples with children and 30% for males with children.

### **Support provided to accompanying children**

Of the 81,700 accompanying child support periods reported during 2005–06, at least 46,800 were for children where some information was provided on service requirements or provision (Table 6.5).

In 2005–06, 18 types of support were collected for accompanying children (including an 'other' category of support). As for clients, these individual service types can be grouped into 6 broad types of service. At the broad level, SAAP or CAP accommodation was the most commonly provided type of service, being provided in 65% of accompanying child support periods in which information was provided on service requirements or provision. Basic support services were the second most often provided (in 61% of support periods), while specialist services were the least often provided broad group of services (17%).

At a finer level, after SAAP or CAP accommodation (65%), meals and transport were the next most commonly provided types of services (each in 40% of accompanying child support periods), followed by showers or other hygiene services and recreation, which were provided in 37% and 30% of accompanying child support periods respectively. The types of services provided least often were sexual or physical abuse support (provided in 2% of accompanying child support periods), specialist counselling (3%), and assistance with access arrangements (4%). Agencies did not provide any services directly to children in 5% of the accompanying child support periods in which information was provided on service requirements or provision.

### *Client group*

The types of support provided directly to accompanying children varied by client group. The majority of accompanying child support periods were where children accompanied a female parent or guardian, and for 5 of the 6 broad categories of support listed in Table 6.5, this client group had the highest proportion of services provided directly (tables 5.3 and 6.5). For example, children who accompanied their mother or a female guardian received SAAP or CAP accommodation in 66% of their support periods compared with 64% for children who were with a couple, 58% for children with their father or a male guardian, and 51% for children who were with another client group (such as children accompanying siblings or multigenerational families).

At a finer level, children accompanying females received larger proportions of some of the basic support types such as meals, showers or hygiene services and transport. These services were provided in 40% or more of their accompanying child support periods, while for the other three client groups each of these services were provided in 27% or fewer accompanying child support periods, and sometimes in considerably less than this. Children accompanying females also received child care in 20% of their support periods, compared with between 5% and 9% for the other three client groups.

The reason for greater provision of the majority of service types to children accompanying females is not clear. It is possible that there are service delivery differences for accompanying children in the different types of agencies. For example, as females with children had a high proportion of their support periods at agencies targeting women escaping domestic violence (54%) and a high proportion of the clients of these agencies are clients with children (57%), it is possible that these agencies have infrastructure in place to be more able to provide services to accompanying children than do agencies targeting other groups (derived from Table 5.2).

## 6.1 Tables

Table 6.1: SAAP closed support periods: length of support by state and territory, Australia, 2005–06 (per cent)

Length of support	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total	
									%	Number
<b>1 week or less</b>	<b>47.4</b>	<b>60.8</b>	<b>48.3</b>	<b>54.7</b>	<b>43.4</b>	<b>23.3</b>	<b>31.6</b>	<b>53.2</b>	<b>52.3</b>	<b>82,900</b>
Less than 1 day	12.6	47.8	14.8	7.0	12.8	5.3	3.2	4.7	26.4	41,900
1 day	12.7	4.8	11.7	19.1	10.3	8.0	6.5	16.5	9.4	15,000
2 days	5.9	1.8	5.9	8.2	5.1	2.3	5.1	10.4	4.3	6,800
3 days	4.7	1.7	4.4	6.7	4.5	2.0	5.8	7.3	3.5	5,600
4 days	3.6	1.2	3.5	4.3	3.2	1.4	3.2	5.1	2.6	4,100
5 days	2.6	1.0	2.6	3.2	2.2	1.3	2.6	3.7	1.9	3,100
6 days	2.3	1.0	2.6	2.8	2.4	1.4	2.6	2.7	1.8	2,900
7 days	2.9	1.5	2.6	3.3	2.8	1.6	2.6	2.7	2.2	3,600
<b>&gt;1 week–1 month</b>	<b>19.5</b>	<b>12.5</b>	<b>21.3</b>	<b>21.0</b>	<b>19.8</b>	<b>15.7</b>	<b>22.8</b>	<b>23.6</b>	<b>17.0</b>	<b>27,000</b>
>1–2 weeks	9.7	5.5	10.9	10.1	10.2	6.2	11.4	11.3	8.2	13,000
>2–3 weeks	5.4	3.8	5.8	6.4	5.3	4.6	6.9	6.8	4.9	7,700
>3–4 weeks	4.4	3.2	4.6	4.5	4.3	5.0	4.4	5.5	4.0	6,300
<b>&gt;1 month–3 months</b>	<b>17.7</b>	<b>15.5</b>	<b>18.9</b>	<b>14.3</b>	<b>19.8</b>	<b>41.0</b>	<b>20.5</b>	<b>14.1</b>	<b>17.6</b>	<b>27,900</b>
>4–5 weeks	3.5	3.4	4.4	3.3	4.5	10.2	4.2	3.7	3.9	6,200
>5–9 weeks	8.8	7.7	9.3	7.3	9.8	20.9	9.7	6.6	8.7	13,900
>9–13 weeks	5.4	4.4	5.1	3.6	5.5	9.9	6.6	3.8	5.0	7,900
<b>&gt;3 months–6 months</b>	<b>7.8</b>	<b>5.9</b>	<b>6.3</b>	<b>5.1</b>	<b>8.0</b>	<b>11.7</b>	<b>11.1</b>	<b>5.1</b>	<b>6.7</b>	<b>10,700</b>
>13–16 weeks	2.8	2.1	2.2	1.7	2.8	4.5	4.0	2.0	2.4	3,800
>16–19 weeks	2.0	1.5	1.6	1.1	1.8	2.8	2.9	1.2	1.6	2,600
>19–22 weeks	1.5	1.2	1.4	1.0	1.8	2.3	1.6	0.9	1.4	2,200
>22–26 weeks	1.5	1.1	1.1	1.3	1.6	2.1	2.6	1.0	1.3	2,100
<b>&gt;6 months</b>	<b>7.6</b>	<b>5.3</b>	<b>5.2</b>	<b>4.9</b>	<b>9.0</b>	<b>8.2</b>	<b>14.0</b>	<b>4.1</b>	<b>6.3</b>	<b>10,000</b>
>26–39 weeks	2.8	2.2	2.2	1.9	3.4	3.6	4.9	1.3	2.5	3,900
>39–52 weeks	1.4	1.1	1.2	1.2	1.8	1.7	3.0	1.3	1.3	2,100
>52 weeks	3.4	2.0	1.8	1.8	3.8	2.9	6.2	1.5	2.5	4,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>21.8</b>	<b>41.0</b>	<b>14.0</b>	<b>7.3</b>	<b>8.5</b>	<b>3.4</b>	<b>1.5</b>	<b>2.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>34,600</b>	<b>65,000</b>	<b>22,300</b>	<b>11,500</b>	<b>13,500</b>	<b>5,300</b>	<b>2,300</b>	<b>4,000</b>	<b>..</b>	<b>158,600</b>
<b>Mean length (days)</b>	<b>58</b>	<b>39</b>	<b>44</b>	<b>39</b>	<b>64</b>	<b>73</b>	<b>86</b>	<b>34</b>	<b>..</b>	<b>48</b>
<b>Median length (days)</b>	<b>9</b>	<b>1</b>	<b>8</b>	<b>6</b>	<b>12</b>	<b>36</b>	<b>22</b>	<b>6</b>	<b>..</b>	<b>6</b>

### Notes

1. Number excluded due to errors and omissions (weighted): 3.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods: length of support by client group, Australia, 2005–06 (per cent)**

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
<b>1 week or less</b>	<b>45.6</b>	<b>62.1</b>	<b>43.9</b>	<b>65.0</b>	<b>46.3</b>	<b>30.1</b>	<b>32.3</b>	<b>40.3</b>	<b>48.2</b>	<b>51.8</b>	<b>80,400</b>
Less than 1 day	17.1	34.1	18.7	41.3	24.6	16.2	16.7	14.8	36.5	26.3	40,800
1 day	9.6	9.8	9.4	9.3	7.5	4.8	5.8	8.9	2.8	9.1	14,100
2 days	4.9	4.4	4.5	4.1	3.3	1.5	2.8	4.6	2.5	4.3	6,700
3 days	4.0	4.3	2.8	3.1	2.9	2.2	1.9	3.7	0.4	3.6	5,600
4 days	2.8	2.9	2.7	2.3	2.1	1.3	1.7	2.6	1.7	2.6	4,000
5 days	2.4	2.2	1.9	1.6	1.7	0.9	1.2	1.8	0.8	1.9	3,000
6 days	2.2	2.1	1.9	1.4	1.3	1.2	0.8	1.8	0.6	1.8	2,800
7 days	2.5	2.3	2.2	2.0	2.9	2.0	1.4	2.1	2.9	2.2	3,400
<b>&gt;1 week–1 month</b>	<b>20.7</b>	<b>17.7</b>	<b>17.1</b>	<b>13.4</b>	<b>19.6</b>	<b>17.5</b>	<b>19.1</b>	<b>17.4</b>	<b>9.6</b>	<b>17.1</b>	<b>26,600</b>
>1–2 weeks	10.0	9.6	7.6	6.2	9.0	7.3	7.5	7.6	4.9	8.2	12,700
>2–3 weeks	6.0	4.7	5.1	3.8	5.7	5.5	6.0	5.3	3.0	4.9	7,700
>3–4 weeks	4.7	3.4	4.3	3.4	5.0	4.7	5.6	4.5	1.7	4.0	6,200
<b>&gt;1 month–3 months</b>	<b>19.8</b>	<b>12.5</b>	<b>21.8</b>	<b>13.4</b>	<b>20.9</b>	<b>27.3</b>	<b>25.1</b>	<b>22.6</b>	<b>16.6</b>	<b>17.8</b>	<b>27,600</b>
>4–5 weeks	4.3	2.7	4.9	3.1	4.3	5.8	5.4	4.6	2.7	3.8	6,000
>5–9 weeks	10.0	6.3	10.9	6.7	10.8	12.6	13.0	11.3	8.7	8.9	13,800
>9–13 weeks	5.4	3.5	6.0	3.6	5.8	8.9	6.6	6.8	5.3	5.0	7,800
<b>&gt;3 months–6 months</b>	<b>7.3</b>	<b>4.3</b>	<b>8.6</b>	<b>4.5</b>	<b>7.0</b>	<b>12.1</b>	<b>12.9</b>	<b>10.0</b>	<b>10.5</b>	<b>6.9</b>	<b>10,700</b>
>13–16 weeks	2.5	1.7	3.1	1.5	2.5	3.8	4.9	3.6	3.7	2.5	3,900
>16–19 weeks	1.7	1.1	2.1	1.1	1.5	3.0	3.3	2.4	3.3	1.7	2,600
>19–22 weeks	1.5	0.7	1.9	0.9	1.4	2.5	2.5	2.1	0.8	1.4	2,100
>22–26 weeks	1.6	0.8	1.5	0.9	1.6	2.7	2.3	2.0	2.7	1.4	2,100
<b>&gt;6 months</b>	<b>6.7</b>	<b>3.4</b>	<b>8.6</b>	<b>3.7</b>	<b>6.2</b>	<b>13.1</b>	<b>10.6</b>	<b>9.7</b>	<b>15.0</b>	<b>6.4</b>	<b>9,900</b>
>26–39 weeks	2.5	1.4	3.2	1.4	2.4	5.0	3.6	3.9	6.1	2.5	3,900
>39–52 weeks	1.4	0.7	1.8	0.8	1.6	2.8	3.2	2.1	2.5	1.4	2,100
>52 weeks	2.9	1.3	3.6	1.5	2.2	5.3	3.8	3.7	6.4	2.5	4,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>11.2</b>	<b>28.1</b>	<b>12.5</b>	<b>18.6</b>	<b>2.8</b>	<b>3.7</b>	<b>1.3</b>	<b>21.4</b>	<b>0.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>17,400</b>	<b>43,600</b>	<b>19,400</b>	<b>28,900</b>	<b>4,300</b>	<b>5,700</b>	<b>2,000</b>	<b>33,300</b>	<b>600</b>	<b>..</b>	<b>155,300</b>
<b>Mean length (days)</b>	<b>56</b>	<b>31</b>	<b>62</b>	<b>31</b>	<b>52</b>	<b>84</b>	<b>71</b>	<b>66</b>	<b>87</b>	<b>..</b>	<b>48</b>
<b>Median length (days)</b>	<b>10</b>	<b>3</b>	<b>13</b>	<b>1</b>	<b>10</b>	<b>31</b>	<b>28</b>	<b>17</b>	<b>11</b>	<b>..</b>	<b>7</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 4,744.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Australia, 2005–06 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
<b>1 week or less</b>	<b>43.5</b>	<b>49.2</b>	<b>44.7</b>	<b>54.6</b>	<b>35.0</b>	<b>14.7</b>	<b>18.5</b>	<b>40.6</b>	<b>20.6</b>	<b>45.2</b>	<b>28,100</b>
1 day	14.1	16.7	16.4	20.8	9.3	4.0	4.2	13.8	8.3	15.7	9,700
2–3 days	14.1	16.0	13.6	17.8	10.6	4.5	6.9	13.8	3.0	14.7	9,100
4–5 days	8.2	9.0	8.1	9.2	5.6	2.8	4.0	7.1	3.8	8.1	5,100
6–7 days	7.1	7.4	6.5	6.8	9.5	3.4	3.3	5.9	5.5	6.7	4,200
<b>&gt;1 week–1 month</b>	<b>28.5</b>	<b>27.8</b>	<b>24.0</b>	<b>23.1</b>	<b>27.0</b>	<b>18.8</b>	<b>19.7</b>	<b>21.9</b>	<b>18.1</b>	<b>25.2</b>	<b>15,700</b>
>1–2 weeks	14.6	15.6	11.7	12.2	15.2	9.1	10.3	10.6	9.2	13.2	8,200
>2–3 weeks	7.9	7.3	6.8	6.4	7.4	4.9	5.1	6.4	5.9	6.9	4,300
>3–4 weeks	6.0	5.0	5.5	4.5	4.4	4.8	4.3	4.9	2.9	5.1	3,200
<b>&gt;1 month–3 months</b>	<b>18.1</b>	<b>14.9</b>	<b>18.2</b>	<b>14.7</b>	<b>18.4</b>	<b>24.4</b>	<b>22.5</b>	<b>19.0</b>	<b>26.1</b>	<b>17.0</b>	<b>10,600</b>
>4–5 weeks	3.9	3.2	3.8	3.3	3.5	4.2	2.0	3.7	4.5	3.5	2,200
>5–9 weeks	9.5	7.7	9.6	7.3	9.4	10.1	10.0	9.4	17.2	8.6	5,400
>9–13 weeks	4.7	4.1	4.7	4.1	5.6	10.2	10.6	5.9	4.4	4.9	3,000
<b>&gt;3 months–6 months</b>	<b>4.9</b>	<b>4.6</b>	<b>6.2</b>	<b>4.1</b>	<b>9.4</b>	<b>18.4</b>	<b>17.0</b>	<b>8.8</b>	<b>14.4</b>	<b>6.2</b>	<b>3,900</b>
>13–16 weeks	1.7	2.2	1.9	1.6	2.4	5.2	4.8	3.0	6.5	2.3	1,400
>16–19 weeks	1.1	1.1	1.9	1.1	2.0	4.3	3.9	2.1	2.2	1.5	1,000
>19–22 weeks	1.1	0.7	1.1	0.7	2.2	3.3	4.1	1.8	0.7	1.2	700
>22–26 weeks	1.0	0.7	1.3	0.6	2.9	5.6	4.3	1.8	5.0	1.3	800
<b>&gt;6 months</b>	<b>5.0</b>	<b>3.4</b>	<b>7.0</b>	<b>3.5</b>	<b>10.1</b>	<b>23.7</b>	<b>22.2</b>	<b>9.8</b>	<b>20.9</b>	<b>6.3</b>	<b>3,900</b>
>26–39 weeks	1.8	1.4	2.9	1.3	4.9	8.2	8.2	4.1	8.4	2.5	1,600
>39–52 weeks	1.2	0.7	1.6	0.7	2.6	6.3	6.2	2.1	5.1	1.4	900
>52 weeks	2.1	1.3	2.6	1.5	2.7	9.3	7.8	3.6	7.4	2.4	1,500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>14.2</b>	<b>33.1</b>	<b>12.8</b>	<b>13.5</b>	<b>1.6</b>	<b>2.6</b>	<b>0.8</b>	<b>21.2</b>	<b>0.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>8,800</b>	<b>20,500</b>	<b>7,900</b>	<b>8,400</b>	<b>1,000</b>	<b>1,600</b>	<b>500</b>	<b>13,200</b>	<b>200</b>	<b>..</b>	<b>62,100</b>
<b>Mean length (days)</b>	<b>42</b>	<b>35</b>	<b>49</b>	<b>34</b>	<b>66</b>	<b>132</b>	<b>118</b>	<b>62</b>	<b>110</b>	<b>..</b>	<b>47</b>
<b>Median length (days)</b>	<b>10</b>	<b>8</b>	<b>10</b>	<b>6</b>	<b>14</b>	<b>72</b>	<b>63</b>	<b>13</b>	<b>40</b>	<b>..</b>	<b>10</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>300</b>	<b>1,200</b>	<b>400</b>	<b>500</b>	<b>100</b>	<b>100</b>	<b>&lt;50</b>	<b>600</b>	<b>&lt;50</b>	<b>..</b>	<b>3,300</b>
<b>Total accommodation</b>	<b>9,100</b>	<b>21,800</b>	<b>8,400</b>	<b>8,900</b>	<b>1,000</b>	<b>1,700</b>	<b>500</b>	<b>13,700</b>	<b>200</b>	<b>..</b>	<b>65,400</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 4,127.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP support periods: services provided to clients, by client group, Australia, 2005–06 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>69.5</b>	<b>63.6</b>	<b>61.8</b>	<b>44.5</b>	<b>59.9</b>	<b>64.9</b>	<b>61.8</b>	<b>60.7</b>	<b>54.6</b>	<b>59.8</b>
SAAP/CAP accommodation	54.2	52.7	45.0	33.0	27.0	37.2	32.4	44.2	37.2	44.7
Assistance to obtain/maintain short-term accommodation	13.1	11.1	10.0	7.8	15.5	14.9	13.6	9.2	13.4	10.5
Assistance to obtain/maintain medium-term accommodation	10.4	5.1	11.0	4.2	11.9	12.0	9.3	8.0	12.2	7.5
Assistance to obtain/maintain independent housing	18.4	16.5	20.4	12.7	30.2	37.8	33.2	26.7	32.2	20.3
<b>Financial/employment</b>	<b>39.8</b>	<b>34.1</b>	<b>39.9</b>	<b>36.4</b>	<b>45.3</b>	<b>45.1</b>	<b>41.6</b>	<b>41.4</b>	<b>41.3</b>	<b>38.4</b>
Assistance to obtain/maintain government allowance	10.9	4.7	11.8	5.3	5.9	7.1	5.6	10.6	11.2	7.9
Employment/training assistance	9.8	1.6	8.7	1.8	2.6	3.9	2.0	2.3	8.7	3.8
Financial assistance/material aid	29.5	29.3	30.0	32.1	38.9	38.1	36.7	35.2	33.2	32.0
Financial counselling and support	9.7	5.1	9.7	5.0	9.6	12.4	10.9	8.9	11.3	7.6
<b>Personal support</b>	<b>43.5</b>	<b>36.4</b>	<b>56.2</b>	<b>56.9</b>	<b>40.4</b>	<b>47.4</b>	<b>48.1</b>	<b>72.1</b>	<b>51.2</b>	<b>52.1</b>
Incest/sexual assault	0.7	0.2	2.9	1.5	0.8	1.6	1.2	2.6	1.1	1.4
Domestic/family violence	2.0	0.8	12.5	27.2	5.1	6.8	4.7	44.2	10.8	17.3
Family/relationship	12.4	3.7	19.7	11.6	10.1	15.8	15.9	21.4	20.0	13.0
Emotional	40.2	35.4	50.4	49.7	36.7	43.0	44.3	64.2	47.7	47.4
Assistance with problem gambling	0.3	1.0	0.1	0.3	0.2	0.2	0.4	0.3	0.5	0.5
<b>General support/advocacy</b>	<b>74.9</b>	<b>69.5</b>	<b>75.0</b>	<b>72.5</b>	<b>75.2</b>	<b>77.7</b>	<b>77.4</b>	<b>81.3</b>	<b>76.7</b>	<b>74.6</b>
Living skills/personal development	30.5	12.3	29.1	7.6	11.6	11.1	9.8	10.9	17.0	15.3
Assistance with legal issues/court support	5.7	2.7	7.0	10.7	5.1	5.9	6.8	15.9	8.9	8.2
Advice/information	64.4	57.7	66.1	62.8	68.7	71.6	71.4	74.1	68.8	65.2
Retrieval/storage/removal of personal belongings	19.2	25.8	15.9	10.0	9.9	9.6	7.2	11.2	15.3	16.3
Advocacy/liaison on behalf of client	35.8	25.0	40.5	36.9	42.5	49.9	48.8	51.1	44.6	38.1
<b>Specialist services</b>	<b>20.7</b>	<b>24.5</b>	<b>22.6</b>	<b>20.7</b>	<b>15.9</b>	<b>18.1</b>	<b>12.5</b>	<b>27.1</b>	<b>23.0</b>	<b>23.1</b>
Psychological services	4.5	3.8	4.0	3.5	3.6	3.2	2.3	4.3	3.7	3.9
Specialist counselling	1.9	1.8	3.8	3.6	1.9	2.0	2.0	5.9	2.4	3.3
Psychiatric services	1.4	2.3	1.0	1.4	0.7	0.4	0.3	0.6	1.1	1.3
Pregnancy support	0.1	—	2.8	0.5	2.1	2.8	0.1	2.5	4.9	1.2
Family planning support	0.5	0.1	1.9	0.3	0.8	2.3	0.6	1.6	1.8	0.9
Drug/alcohol support or intervention	7.5	10.5	5.2	4.6	2.8	2.6	2.7	2.6	3.4	6.0
Physical disability services	0.1	0.2	0.1	0.2	0.1	0.2	0.2	0.1	0.9	0.2
Intellectual disability services	0.3	0.2	0.1	0.2	0.3	0.1	0.2	0.2	0.2	0.2
Culturally specific support	3.2	1.1	4.7	5.5	4.2	5.7	3.2	10.3	10.0	5.0
Interpreter services	0.4	0.1	0.6	1.3	0.5	1.5	0.4	2.2	2.4	1.0
Assistance with immigration issues	0.2	0.1	0.7	1.1	0.3	0.8	0.1	1.2	1.3	0.7
Health/medical services	10.1	14.4	9.6	6.9	6.2	6.6	4.4	8.1	8.5	9.8
<b>Basic support</b>	<b>58.6</b>	<b>57.8</b>	<b>52.4</b>	<b>41.8</b>	<b>38.0</b>	<b>33.1</b>	<b>30.3</b>	<b>49.8</b>	<b>47.7</b>	<b>50.6</b>
Meals	46.0	45.9	36.4	26.2	17.1	10.8	12.5	27.1	14.0	34.2
Laundry/shower facilities	43.1	45.1	33.7	25.6	13.8	8.9	9.1	26.2	11.9	32.8
Recreation	31.7	21.5	24.4	12.9	6.9	6.8	6.9	18.3	14.2	19.6
Transport	32.2	11.5	36.1	20.8	18.6	19.5	15.0	32.8	27.2	24.0
Other	10.7	12.9	9.7	10.8	13.1	10.5	10.7	14.0	17.1	12.0
<b>No services provided directly</b>	<b>2.6</b>	<b>2.0</b>	<b>3.1</b>	<b>2.5</b>	<b>3.1</b>	<b>2.8</b>	<b>2.4</b>	<b>1.9</b>	<b>5.2</b>	<b>2.4</b>
<b>Total (number)</b>	<b>19,200</b>	<b>45,900</b>	<b>21,800</b>	<b>30,700</b>	<b>4,700</b>	<b>6,700</b>	<b>2,300</b>	<b>37,700</b>	<b>700</b>	<b>169,800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 10,146 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.5: SAAP accompanying child support periods: services provided to accompanying children, by client group, Australia, 2005–06 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Accommodation</b>	<b>64.1</b>	<b>57.7</b>	<b>65.7</b>	<b>50.5</b>	<b>65.3</b>	<b>30,600</b>
SAAP/CAP accommodation	64.1	57.7	65.7	50.5	65.3	30,600
<b>School liaison/child care</b>	<b>14.5</b>	<b>16.3</b>	<b>28.7</b>	<b>12.4</b>	<b>27.1</b>	<b>12,700</b>
School liaison	9.9	11.7	13.2	3.6	12.9	6,000
Child care	5.5	5.4	20.1	8.9	18.4	8,600
<b>Personal support</b>	<b>11.9</b>	<b>10.9</b>	<b>18.3</b>	<b>16.2</b>	<b>17.5</b>	<b>8,200</b>
Help with behavioural problems	6.7	6.1	8.2	7.3	8.0	3,700
Sexual/physical abuse support	1.5	1.8	2.0	—	2.0	900
Skills education	4.8	3.5	5.2	5.5	5.1	2,400
Structured play/skill development	6.3	4.8	10.9	14.5	10.3	4,800
<b>General support/advocacy</b>	<b>34.1</b>	<b>40.7</b>	<b>40.1</b>	<b>53.0</b>	<b>39.6</b>	<b>18,500</b>
Access arrangements	2.0	5.6	3.6	7.3	3.5	1,600
Advice/information	24.6	28.0	29.0	30.9	28.6	13,400
Advocacy	23.3	26.8	25.2	27.5	25.1	11,700
<b>Specialist services</b>	<b>12.2</b>	<b>6.4</b>	<b>18.0</b>	<b>14.5</b>	<b>17.1</b>	<b>8,000</b>
Specialist counselling	1.8	1.5	3.7	—	3.4	1,600
Culturally specific services	5.8	2.3	8.5	7.3	8.1	3,800
Health/medical services	5.9	3.2	8.4	9.0	8.0	3,800
<b>Basic support</b>	<b>38.9</b>	<b>43.9</b>	<b>63.2</b>	<b>51.0</b>	<b>60.5</b>	<b>28,300</b>
Meals	15.5	21.1	43.4	10.8	40.3	18,900
Showers/hygiene	11.3	13.5	40.6	10.8	37.2	17,400
Recreation	13.0	13.8	32.5	19.8	30.2	14,100
Transport	20.2	17.1	42.7	27.3	40.0	18,700
Other	13.0	14.8	12.8	21.9	12.9	6,000
<b>No services provided directly by agency</b>	<b>5.9</b>	<b>6.0</b>	<b>4.4</b>	<b>—</b>	<b>4.6</b>	<b>2,100</b>
<b>Total accompanying child support periods (row %)</b>	<b>8.7</b>	<b>3.0</b>	<b>88.1</b>	<b>0.1</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>4,100</b>	<b>1,400</b>	<b>41,200</b>	<b>100</b>	<b>..</b>	<b>46,800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 34,909 (including accompanying child support periods with no information on service requirements or provision). In 32,709 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.