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## About Michael Legg & Associates

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Michael Legg & Associates is a consultancy in information and organisational systems providing outsourced knowledge work including:

- ⇒ Representation and negotiation with Government and others
  
- ⇒ Advice in health informatics including
  - Privacy
  - Clinical messaging (HL7 and XML)
  - E-commerce
  - Logistics and materials management
  - System design including the web
  - Health concept representation
  - Decision support and expert systems
  - Standards
  - Market analysis
  
- ⇒ Organisational support and system design including
  - Facilitated strategic and operational planning
  - Development of systems to encourage and engage people
  - Development of performance indicators and balanced score cards

Professor Michael Legg (PhD MCom(BIS) BSc(Hons) AFAIM FAICD) is the principal.

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## Michael Legg & Associates

Consultants in Information and Organisational Systems

12 Dianella Street, Caringbah, NSW 2230, Australia - ABN 34 706 197 112

**Phone: +61 (0)2 9531 0612** Mobile: +61 (0)4 1125 6312

[michael\\_legg@optusnet.com.au](mailto:michael_legg@optusnet.com.au)

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## About Michael Legg

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### Michael Legg

- ⇒ **Is a freelance knowledge worker and the principal of Michael Legg and Associates, a consultancy in information and organisational systems** (Clients include the Australian Association of Pathology Practices, Standards Australia, the Royal College of Pathologists Australasia, NSW and Commonwealth Health Departments and private companies)
- ⇒ **Is an experienced and successful business leader in the health sector** (has operated at CEO level for 15 years; turned around 3 professional service organisations, small, medium and large; has led through quantum market change and been involved in mergers and acquisitions)
- ⇒ **Is a trained negotiator, successful in agreements with Government, Unions and in business** (Involved in negotiating a 3 year Government Agreement for funding of Pathology, the first of its kind; Negotiated a first industrial award for Pathology in NSW; Gained agreement for a joint venture with the Labour Council and 3 large unions for a rehabilitation service)
- ⇒ **Is a trained facilitator and leader in quality** (through the Australian Quality Council and the University of Wollongong with emphasis on planning, measurement and people)
- ⇒ **Has been recognised for leading organisations and establishing systems worthy of benchmark** (first recognition for a health care provider by the Australian Quality Awards Foundation; Benchmark site for Employee Opinion Best Practice against 165 others; First ISO 9000 implementation for an Australian health care provider)
- ⇒ **Is a life long learner with tertiary education in management, information systems and health and biological sciences** (PhD Sydney, MCom(BIS) Wollongong, BSc(Hons) Sydney, Macquarie Advanced Management Program, AQC courses, Professorial Fellow Initiative in eHealth University of Wollongong )
- ⇒ **Has a passion for innovation and technology with knowledge and experience in IT&T, e-commerce and health** (Has designed and deployed leading edge technology and information systems in each of the organisations led; a leader in health informatics standards setting with Government and Standards Australia and has been influential in health policy development)

- 1997 – 2000 Director Developments – Pathology, Mayne Health**  
 The largest private health care provider in Australia with 17,000 people and revenue in health care in excess of a billion dollars. Included time on secondment as Chief Executive Officer of Hampson Sugerma (now Laverty) Pathology.
- 1990 – 1997 General Manager, Southern Pathology**  
 The principal community pathology laboratory in a 12,000 sq km region on the south coast of NSW from Sydney to the Victorian border with laboratories in Wollongong and Nowra. Winner of the Australian Quality Award for Business Excellence.
- 1984 – 1990 Executive Director and Chief Executive Officer, Professional Health Screening Services**  
 Owned by the AW Tyree Foundation, PHSS traded as Medichcek, the Sydney Square Diagnostic Breast Clinic and Breast Health. It provided preventive and diagnostic medical services to around 15,000 clients a year including senior personnel from some 300 companies. PHSS pioneered the application of new technology. Of the 50 people working for PHSS many were highly respected in their fields with 4 now recognised by the Order of Australia. PHSS was sold to MBF in May 1990.
- 1982 – 1984 Co-ordinator of Computing and Quality Control, Macquarie Health Corporation**  
 Macquarie Pathology, the parent company, was then the largest pathology practice in NSW. It had diversified into hospitals, medical instrument manufacture and sale, computing, micrographics and property development; employed more than 1000. Mayne Nickless Ltd acquired Macquarie Pathology Services in 1999.

**Other Positions Held**

- 2002 – now Professorial Fellow, The Initiative in eHealth, University of Wollongong
- 2002 – now Member Pathology Informatics Working Party of the Royal College of Pathologists Australasia
- 2001 – now Member and former Chairman of the Joint Health and Food Standards Sector Board Standards Australia and Standards NZ, Board Member of the Standards Development Board and Honorary Councillor of Standards Australia.
- 2000 – now Member of the National Health Information Standards Advisory Committee
- 1995 – now Member of Standards Australia IT/14 Health Informatics Committee, Foundation Chairman of IT14/6/5, the Pathology Informatics Committee and member of numerous work groups
- 1994 – now Vice President (96-97) and member of the Executive Committee of the Australian Association of Pathology Practices (AAPP) and since 2000 consultant adviser to the Executive
- 1990 – 2002 Honorary Secretary to the AW Tyree Foundation
- 1998 – 2000 Member of the Federal Department of Health's Quality Use of Pathology Committee and the associated Strategy Development Sub-committee
- 1994 – 2000 Member of the Pathology Services Table Committee, the Government advisory committee that determines the Medicare Benefits Schedule for pathology
- 1992 – 1997 Chairman of the AAPP Industrial Relations Committee, Chairman of the NSW practices IR group, & industry member of the NSW Industrial Relations Commission Conciliation Committee.
- 1994 – 1997 Chairman of the AAPP Health Informatics Committee,
- 1993 – 1997 Member of the Executive of the Australian Institute of Management – Illawarra
- 1994 – 1997 Chairman of the Pathology Services Table Review Group (a tripartite committee of the AAPP, RCPA and AMA)
- 1994 – 1995 Member of a task force on electronic communication in pathology (established under the auspices of the Royal College of Pathologists in Australasia)
- 1988 – 1992 Member of Finance and Public Relations Committees for Medical Research Week, Australian Society of Medical Research (ASMR); Convener of the Finance Committee for Medical Research Week, ASMR; Convener of Medical Research Week in the Illawarra, ASMR
- 1988 – 1990 Director of the International Health Evaluation Association
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