

# 1 Introduction

This publication is one of eight State and Territory supplements that accompany the sixth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to New South Wales only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for New South Wales. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2000–01.

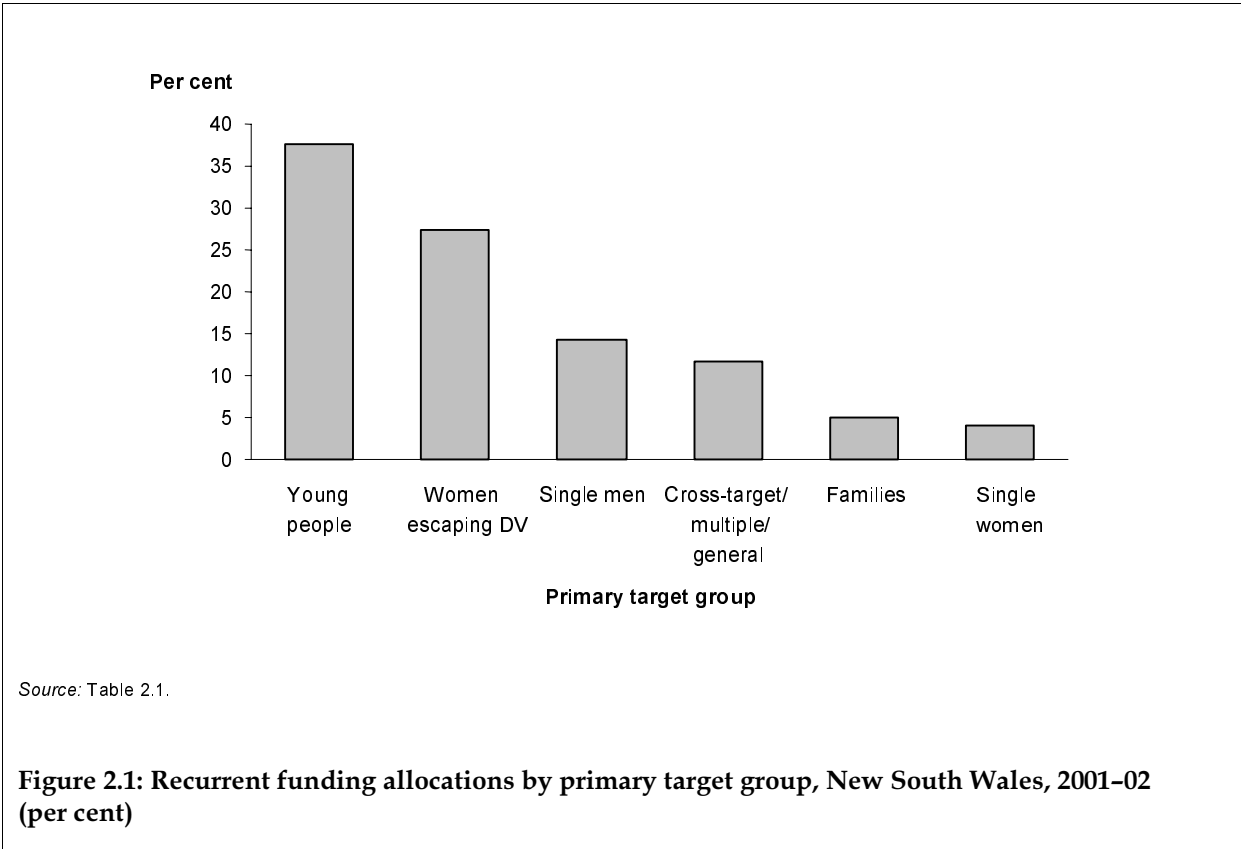
Data presented here primarily relate to the financial year ending 30 June 2002. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 6 years that the National Data Collection has been conducted (see Chapter 10). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare ([www.aihw.gov.au](http://www.aihw.gov.au)). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([NDCA@aihw.gov.au](mailto:NDCA@aihw.gov.au)).



# 2 Funding

## 2.1 Key chart



## 2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, New South Wales, 2001–02

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
<b>Region</b>					
Central Coast	15	3.8	3,390,000	3.8	226,000
Central West	15	3.8	2,310,000	2.6	154,000
Far North Coast	19	4.8	3,429,000	3.9	180,500
Hunter	34	8.6	6,199,000	7.0	182,300
Illawarra	21	5.3	4,317,000	4.9	205,600
Mid North Coast	14	3.6	2,863,000	3.2	204,500
Nepean	30	7.6	6,709,000	7.6	223,600
New England	19	4.8	3,463,000	3.9	182,200
Orana/Far West	21	5.3	3,228,000	3.7	153,700
Riverina/Murray	19	4.8	3,379,000	3.8	177,900
Southern Highlands	19	4.8	3,533,000	4.0	185,900
Sydney, Cumberland/Prospect	26	6.6	4,657,000	5.3	179,100
Sydney, Inner West	35	8.9	8,683,000	9.8	248,100
Sydney, North	16	4.1	3,678,000	4.2	229,900
Sydney, South-East	54	13.7	18,958,000	21.5	351,100
Sydney, South-West	37	9.4	9,388,000	10.6	253,700
<b>Total</b>	<b>394</b>	<b>100.0</b>	<b>88,184,000</b>	<b>100.0</b>	<b>223,800</b>
<b>Primary target group</b>					
Young people	176	44.7	33,190,000	37.6	188,600
Single men only	40	10.2	12,534,000	14.2	313,400
Single women only	20	5.1	3,524,000	4.0	176,200
Families	24	6.1	4,516,000	5.1	188,100
Women escaping domestic violence	85	21.6	24,215,000	27.5	284,900
Cross-target/multiple/general	49	12.4	10,206,000	11.6	208,300
<b>Total</b>	<b>394</b>	<b>100.0</b>	<b>88,184,000</b>	<b>100.0</b>	<b>223,800</b>
Recurrent allocations to agencies	394	100.0	88,184,000	93.3	223,800
Other	..	..	6,333,000	6.7	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>94,517,000</b>	<b>100.0</b>	<b>..</b>

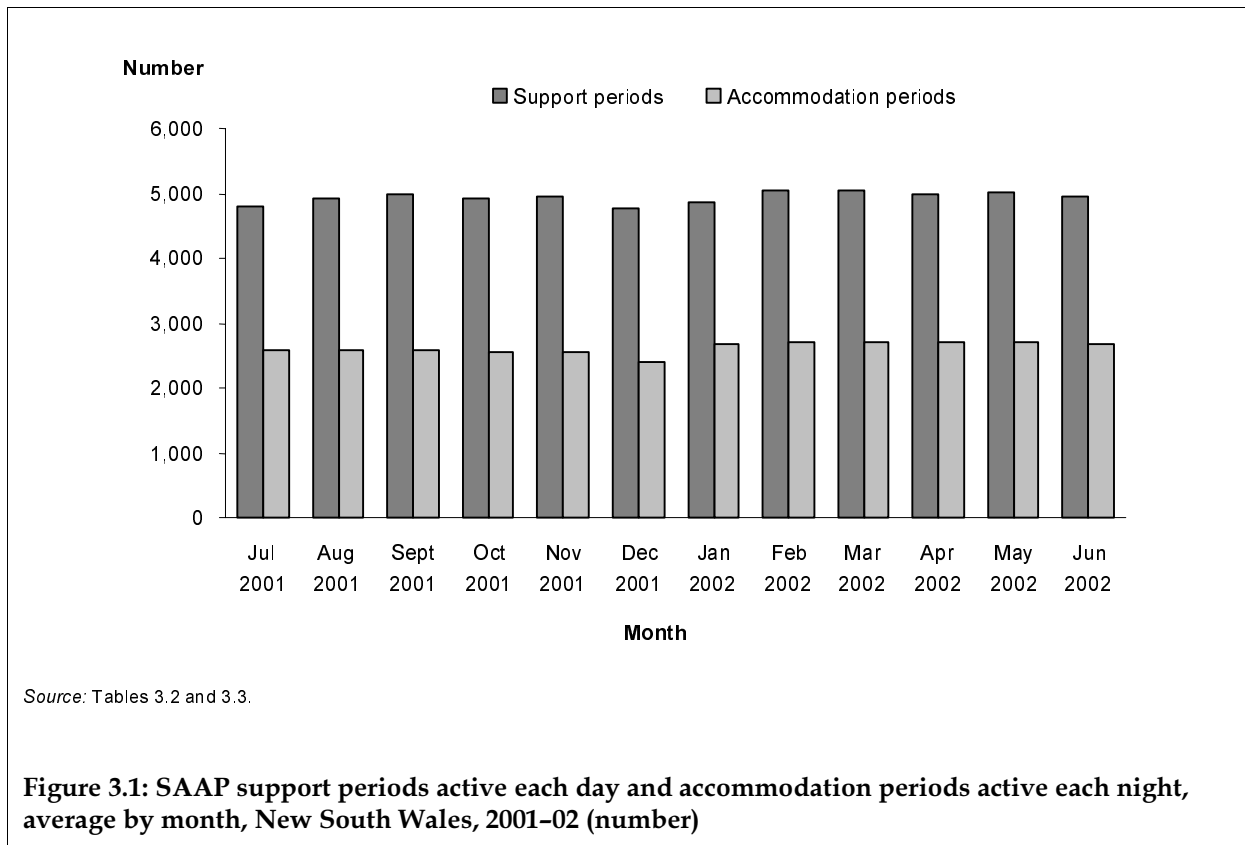
*Notes*

1. 'Recurrent allocation' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. For New South Wales 'Total recurrent funds' includes \$269,400 provided through the Partnership Against Domestic Violence, all of which was allocated to agencies.
3. Not all agencies operated throughout the year. At 30 June 2002, 390 agencies were operating.

Source: SAAP Administrative Data Collection.

# 3 Level of support

## 3.1 Key chart



## 3.2 Tables

**Table 3.1: SAAP support periods and clients, New South Wales, 2001-02**

Support periods (number)	47,850
Clients (number)	26,450
Mean number of support periods per client	2.00
Clients per 10,000 population 10+	46

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in New South Wales.
3. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within New South Wales.
4. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2001 (preliminary estimates). Age-standardised estimates have been derived to allow for different age distributions in the various jurisdictions. The Australian estimated resident population at 30 June 2001 has been used as the reference population.
5. Support period figures have been weighted to adjust for agency non-participation.
6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection; ABS 2001.

**Table 3.2: SAAP support periods: number of support periods active each day, average by month and region, New South Wales, 2001–02**

Date	CC	CW	FNC	HUN	ILL	MNC	NEP	NE	Total
July 2001	130	100	120	380	440	140	260	220	4,800
August 2001	130	100	130	410	460	150	250	230	4,910
September 2001	130	100	120	420	460	170	260	240	5,000
October 2001	140	120	120	410	450	170	260	220	4,920
November 2001	140	120	140	410	440	170	260	200	4,950
December 2001	140	120	130	360	430	180	270	200	4,770
January 2002	160	120	130	410	440	170	240	190	4,860
February 2002	160	130	130	410	450	200	270	190	5,040
March 2002	160	120	140	410	450	180	280	180	5,040
April 2002	150	130	120	410	420	180	280	200	4,990
May 2002	140	130	120	410	430	190	280	210	5,030
June 2002	140	110	120	420	440	150	260	200	4,950
<b>Support periods: total number of days</b>	<b>52,490</b>	<b>41,920</b>	<b>46,090</b>	<b>147,990</b>	<b>161,480</b>	<b>62,200</b>	<b>96,150</b>	<b>75,370</b>	<b>1,802,650</b>

Date	OFW	RM	SH	S/CP	S/IW	S/N	S/SE	S/SW	Total
July 2001	130	220	170	180	370	220	1,470	270	4,800
August 2001	130	240	150	180	360	220	1,500	260	4,910
September 2001	140	230	160	190	370	220	1,510	270	5,000
October 2001	130	230	170	200	340	200	1,500	270	4,920
November 2001	170	240	170	190	330	190	1,500	270	4,950
December 2001	170	230	160	180	310	150	1,500	260	4,770
January 2002	130	210	150	180	370	210	1,470	290	4,860
February 2002	150	210	150	180	380	230	1,500	290	5,040
March 2002	160	210	150	190	370	230	1,520	280	5,040
April 2002	140	210	160	190	370	240	1,550	260	4,990
May 2002	140	210	160	190	370	230	1,550	260	5,030
June 2002	140	210	160	190	380	230	1,550	270	4,950
<b>Support periods: total number of days</b>	<b>52,420</b>	<b>80,760</b>	<b>58,540</b>	<b>67,760</b>	<b>131,290</b>	<b>78,450</b>	<b>551,360</b>	<b>98,380</b>	<b>1,802,650</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 317.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
4. Acronyms for region are explained in Appendix 1.2.

*Source:* SAAP Client Collection.

**Table 3.3: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, New South Wales, 2001-02**

Date	CC	CW	FNC	HUN	ILL	MNC	NEP	NE	Total
July 2001	80	30	70	160	180	60	110	70	2,590
August 2001	80	40	80	170	180	60	110	70	2,570
September 2001	80	40	80	160	170	70	110	80	2,580
October 2001	80	40	70	160	160	60	110	70	2,550
November 2001	80	40	70	160	160	60	110	70	2,540
December 2001	80	40	60	150	150	50	110	70	2,390
January 2002	100	40	70	140	190	60	110	80	2,680
February 2002	100	50	70	140	190	60	110	70	2,700
March 2002	100	40	70	150	190	60	110	70	2,720
April 2002	90	40	70	160	180	70	110	80	2,710
May 2002	90	40	70	160	190	70	110	70	2,700
June 2002	90	30	70	160	180	60	110	70	2,670
<b>Accommodation periods: total number of nights</b>	<b>30,800</b>	<b>14,450</b>	<b>24,550</b>	<b>55,460</b>	<b>62,290</b>	<b>21,900</b>	<b>39,140</b>	<b>25,870</b>	<b>923,600</b>

Date	OFW	RM	SH	S/CP	S/IW	S/N	S/SE	S/SW	Total
July 2001	30	130	80	150	270	80	860	210	2,590
August 2001	30	130	70	150	270	90	830	210	2,570
September 2001	40	130	70	150	280	80	830	210	2,580
October 2001	30	140	80	160	260	80	830	210	2,550
November 2001	40	130	70	160	240	90	860	200	2,540
December 2001	30	130	70	150	230	70	830	190	2,390
January 2002	40	120	70	140	280	90	930	230	2,680
February 2002	30	130	60	150	280	90	930	220	2,700
March 2002	30	130	70	150	280	90	950	220	2,720
April 2002	30	120	70	150	270	100	970	210	2,710
May 2002	30	120	70	150	270	100	950	210	2,700
June 2002	30	120	70	150	280	90	930	220	2,670
<b>Accommodation periods: total number of nights</b>	<b>11,310</b>	<b>44,930</b>	<b>24,940</b>	<b>53,250</b>	<b>93,710</b>	<b>30,980</b>	<b>315,310</b>	<b>74,730</b>	<b>923,600</b>

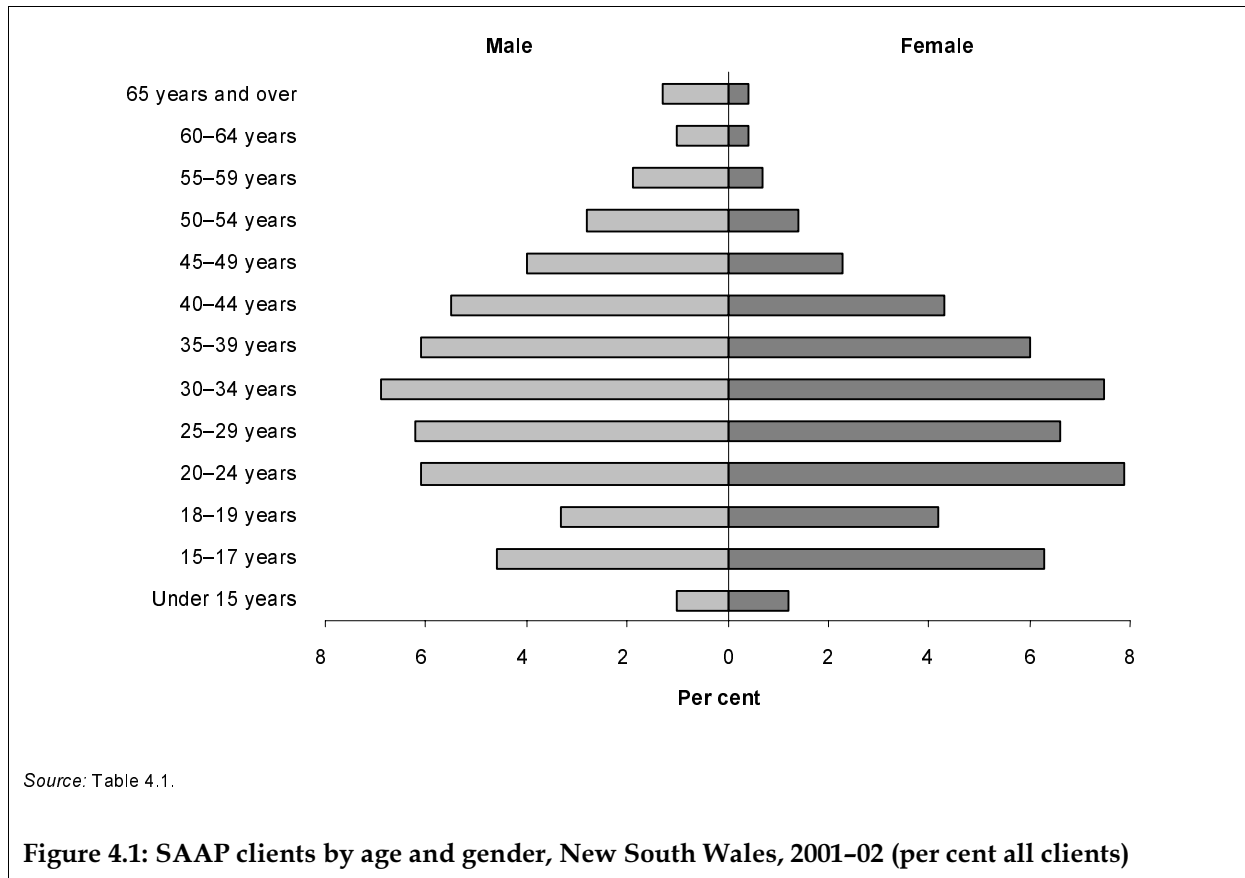
*Notes*

1. Number excluded due to errors and omissions (weighted): 499.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
4. Acronyms for region are explained in Appendix 1.2.

Source: SAAP Client Collection.

# 4 Age, gender and cultural and linguistic diversity

## 4.1 Key chart



## 4.2 Tables

Table 4.1: SAAP clients, by age and gender, New South Wales, 2001-02

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	Number
Under 15 years	1.0	1.2	1.9	2.5	2.2	600
15-17 years	4.6	6.3	9.0	12.8	10.9	2,850
18-19 years	3.3	4.2	6.6	8.5	7.6	2,000
20-24 years	6.1	7.9	12.0	16.0	13.9	3,650
25-29 years	6.2	6.6	12.2	13.4	12.8	3,350
30-34 years	6.9	7.5	13.6	15.2	14.4	3,800
35-39 years	6.1	6.0	12.0	12.2	12.1	3,200
40-44 years	5.5	4.3	10.9	8.8	9.9	2,600
45-49 years	4.0	2.3	7.9	4.6	6.3	1,650
50-54 years	2.8	1.4	5.6	2.9	4.2	1,100
55-59 years	1.9	0.7	3.8	1.4	2.6	700
60-64 years	1.0	0.4	2.0	0.9	1.5	400
65 years and over	1.3	0.4	2.5	0.8	1.7	450
<i>Total</i>	<i>50.7</i>	<i>49.3</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>13,350</b>	<b>12,950</b>	<b>13,350</b>	<b>12,950</b>	<b>..</b>	<b>26,350</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>34.0</b>	<b>29.7</b>	<b>..</b>	<b>31.8</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>33</b>	<b>28</b>	<b>..</b>	<b>30</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 124.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.2: SAAP clients: number of support periods per client by age and gender of client, New South Wales, 2001-02 (per cent)**

Number of support periods	Under 15 years	15-17 years	18-19 years	20-24 years	25-44 years	45-64 years	65+ years	Total	
<b>Male clients</b>									
								%	Number
1	76.9	62.7	64.0	63.1	57.1	58.0	63.4	59.5	7,950
2	15.9	20.4	18.6	16.4	18.4	17.6	14.7	18.0	2,400
3	4.5	8.0	8.7	8.6	9.1	8.0	8.2	8.6	1,150
4	1.3	3.5	2.6	4.4	5.2	4.1	4.2	4.5	600
5	0.5	2.2	1.9	2.2	2.8	3.2	2.3	2.6	350
6+	0.9	3.1	4.1	5.3	7.6	9.3	7.2	6.9	900
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>1.9</b>	<b>9.0</b>	<b>6.6</b>	<b>12.0</b>	<b>48.7</b>	<b>19.3</b>	<b>2.5</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>250</b>	<b>1,200</b>	<b>900</b>	<b>1,600</b>	<b>6,500</b>	<b>2,550</b>	<b>350</b>	..	<b>13,350</b>
<b>Mean number of support periods</b>	<b>1.35</b>	<b>1.77</b>	<b>1.81</b>	<b>1.99</b>	<b>2.43</b>	<b>2.86</b>	<b>2.84</b>	..	<b>2.35</b>
<b>Per 10,000 population</b>	<b>9</b>	<b>86</b>	<b>96</b>	<b>73</b>	<b>66</b>	<b>34</b>	<b>9</b>	..	<b>47</b>
<b>Female clients</b>									
1	71.8	63.1	66.2	66.0	69.8	73.6	86.5	68.6	8,900
2	14.0	19.7	20.2	21.1	17.4	15.1	4.5	18.1	2,350
3	6.4	9.4	7.5	6.9	6.8	6.2	5.7	7.1	900
4	3.8	3.4	3.0	2.7	2.5	1.7	1.1	2.6	350
5	1.8	2.2	1.3	1.1	1.4	0.8	—	1.4	200
6+	2.3	2.2	1.7	2.2	2.2	2.6	2.3	2.2	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>2.5</b>	<b>12.8</b>	<b>8.5</b>	<b>16.0</b>	<b>49.6</b>	<b>9.8</b>	<b>0.8</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>300</b>	<b>1,650</b>	<b>1,100</b>	<b>2,050</b>	<b>6,450</b>	<b>1,250</b>	<b>100</b>	..	<b>12,950</b>
<b>Mean number of support periods</b>	<b>1.62</b>	<b>1.78</b>	<b>1.64</b>	<b>1.66</b>	<b>1.62</b>	<b>1.59</b>	<b>1.35</b>	..	<b>1.64</b>
<b>Per 10,000 population</b>	<b>12</b>	<b>125</b>	<b>127</b>	<b>97</b>	<b>64</b>	<b>17</b>	<b>2</b>	..	<b>45</b>
<b>All clients</b>									
1	74.0	62.9	65.2	64.7	63.4	63.1	68.9	64.0	16,850
2	14.8	20.0	19.5	19.1	17.9	16.8	12.2	18.1	4,750
3	5.5	8.8	8.1	7.6	7.9	7.4	7.6	7.8	2,050
4	2.7	3.4	2.9	3.4	3.8	3.3	3.5	3.6	950
5	1.2	2.2	1.6	1.6	2.1	2.4	1.7	2.0	550
6+	1.7	2.6	2.8	3.6	4.9	7.1	6.0	4.6	1,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>2.2</b>	<b>10.9</b>	<b>7.6</b>	<b>13.9</b>	<b>49.2</b>	<b>14.6</b>	<b>1.7</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>600</b>	<b>2,850</b>	<b>2,000</b>	<b>3,650</b>	<b>12,950</b>	<b>3,850</b>	<b>450</b>	..	<b>26,350</b>
<b>Mean number of support periods</b>	<b>1.50</b>	<b>1.77</b>	<b>1.71</b>	<b>1.80</b>	<b>2.03</b>	<b>2.44</b>	<b>2.49</b>	..	<b>2.00</b>
<b>Per 10,000 population</b>	<b>11</b>	<b>105</b>	<b>111</b>	<b>85</b>	<b>65</b>	<b>25</b>	<b>5</b>	..	<b>46</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 124.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2001 (preliminary estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 2001.

**Table 4.3: SAAP clients: birthplace by gender, New South Wales, 2001-02**

Birthplace	Male	Female	Total	New South Wales population	
	%	%	%	Number	%
Australia	83.9	82.5	83.2	21,650	75.5
Oceania (excluding Australia)	4.3	3.6	3.9	1,050	2.3
UK, Ireland and associated islands	3.5	1.6	2.5	650	5.4
Other Europe and the former Soviet Union	2.9	2.2	2.6	650	6.3
South-East, North-East and Southern Asia	2.4	6.7	4.5	1,200	6.7
Other (including the Middle East, Africa, the Americas and Caribbean)	3.0	3.4	3.2	850	3.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	<i>100.0</i>
<b>Total (%)</b>	<b>50.8</b>	<b>49.2</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>13,200</b>	<b>12,800</b>	..	<b>26,050</b>	..

*Notes*

1. Number excluded due to errors and omissions (weighted): 413.
2. 'New South Wales population' refers to the estimated resident population aged 10 years and over at 30 June 1996.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection; ABS 1999.

**Table 4.4: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, New South Wales, 2001–02**

Cultural and linguistic diversity	Male	Female	Total	New South Wales population		
				%	Number	
<b>Clients</b>	%	%	%	<b>Number</b>	%	<b>Number</b>
Indigenous Australians	12.3	20.3	16.2	4,150	1.8	109,950
Australian-born non-Indigenous people	71.7	62.5	67.2	17,250	73.7	4,575,500
People born overseas, English proficiency group 1	7.4	4.1	5.8	1,500	7.7	480,100
People born overseas, English proficiency groups 2–4	8.6	13.1	10.8	2,800	16.7	1,039,250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	<i>100.0</i>	..
<b>Total (%)</b>	<b>50.8</b>	<b>49.2</b>	<b>100.0</b>	..	..	..
<b>Total (number)</b>	<b>13,050</b>	<b>12,650</b>	..	<b>25,700</b>	..	<b>6,204,750</b>
<b>Support periods</b>	<b>Mean number per client</b>			<b>Total number</b>		
Indigenous Australians	2.17	1.80	1.94	7,600	..	..
Australian-born non-Indigenous people	2.44	1.66	2.08	31,900	..	..
People born overseas, English proficiency group 1	2.30	1.62	2.06	2,850	..	..
People born overseas, English proficiency groups 2–4	1.89	1.38	1.58	4,150	..	..
<i>Total</i>	<i>2.35</i>	<i>1.65</i>	<i>2.00</i>	..	..	..
<b>Total support periods (%)</b>	<b>59.3</b>	<b>40.7</b>	<b>100.0</b>	..	..	..
<b>Total support periods (number)</b>	<b>27,600</b>	<b>18,900</b>	..	<b>46,550</b>	..	..

*Notes*

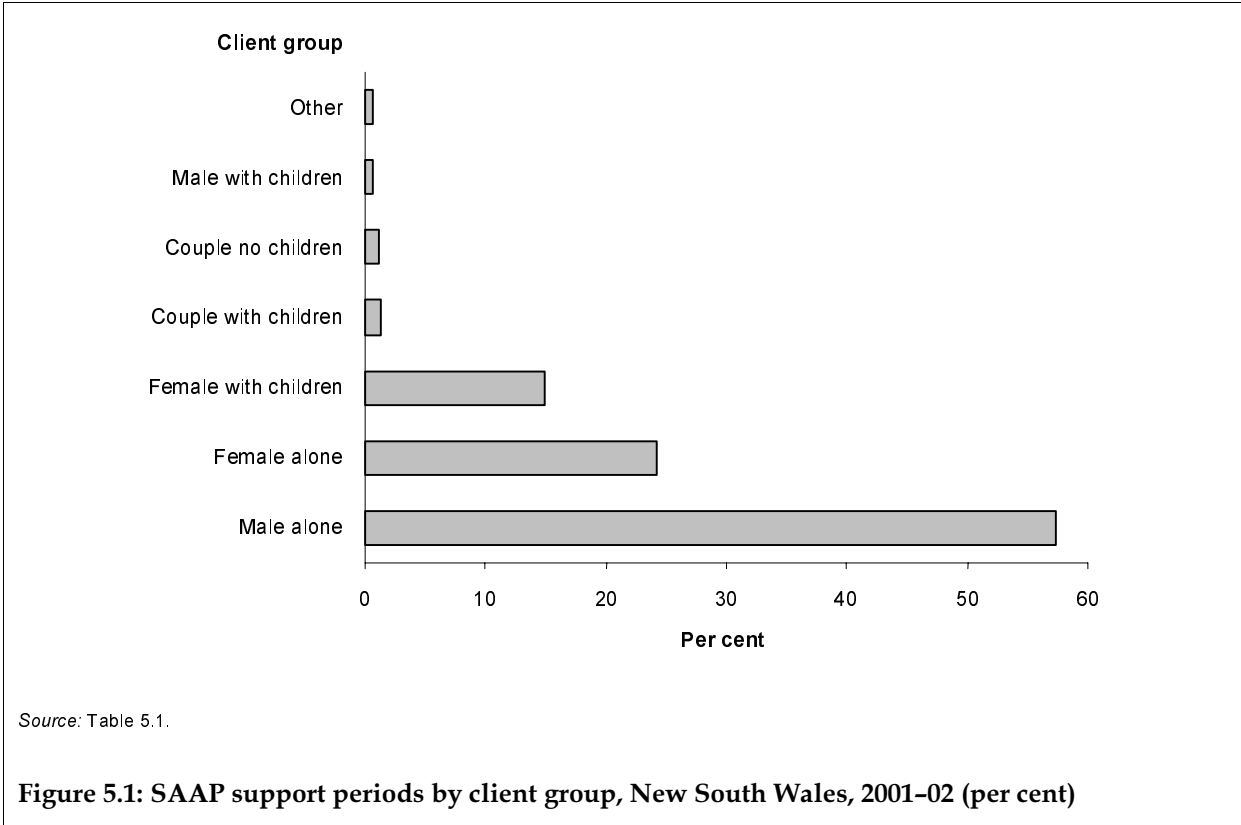
1. Number excluded due to errors and omissions (weighted): 766 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'New South Wales population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

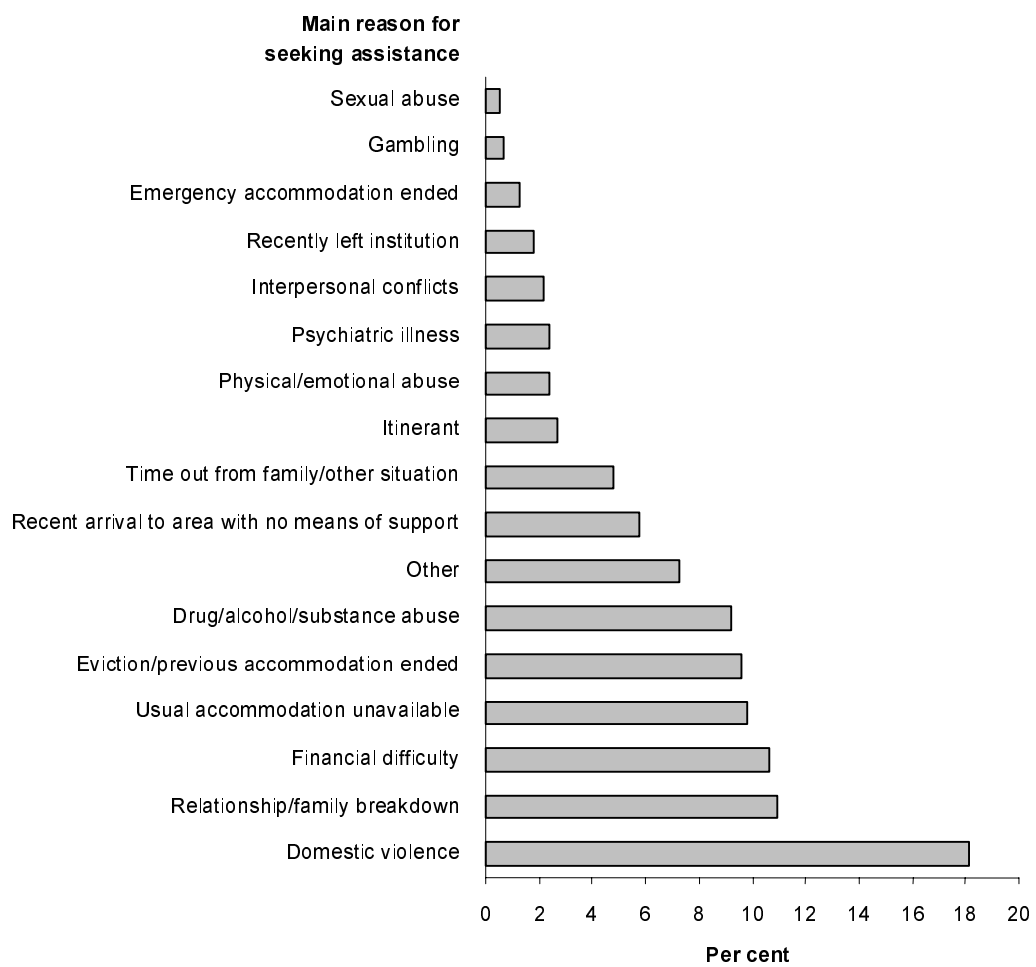
Source: SAAP Client Collection; ABS 1998, 1999.



# 5 Client group and reasons for seeking assistance

## 5.1 Key charts





Source: Table 5.3.

**Figure 5.2: Main reason for seeking assistance, New South Wales, 2001-02 (per cent support periods)**

## 5.2 Tables

Table 5.1: SAAP support periods: region by client group, New South Wales, 2001-02 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Central Coast	27.2	34.0	0.4	3.1	0.4	33.9	1.0	100.0	2.1	900
Central West	31.4	32.8	3.5	4.7	1.4	25.4	1.0	100.0	2.9	1,250
Far North Coast	27.6	31.9	1.8	2.1	2.1	33.9	0.6	100.0	4.4	1,900
Hunter	38.4	28.7	1.6	1.2	0.1	29.2	0.8	100.0	6.5	2,850
Illawarra	50.5	24.8	2.2	3.0	0.8	18.0	0.7	100.0	4.4	1,900
Mid North Coast	22.4	37.8	1.8	3.0	0.7	33.2	1.2	100.0	3.5	1,550
Nepean	20.3	38.5	1.3	5.0	1.2	32.4	1.3	100.0	3.2	1,400
New England	38.5	34.2	1.9	1.4	0.6	22.1	1.2	100.0	4.8	2,100
Orana/Far West	44.1	31.1	3.4	2.1	0.8	17.3	1.1	100.0	4.8	2,050
Riverina/Murray	58.5	19.1	0.8	0.8	0.2	19.9	0.7	100.0	4.9	2,150
Southern Highlands	45.6	21.8	0.6	2.4	1.0	28.3	0.3	100.0	2.5	1,100
Sydney/Cumberland/Prospect	76.8	11.3	0.3	0.7	0.4	10.2	0.3	100.0	6.1	2,650
Sydney, Inner West	62.8	18.4	0.7	0.1	0.6	16.8	0.7	100.0	6.5	2,800
Sydney, North	47.9	32.1	0.3	2.0	0.5	15.5	1.7	100.0	2.4	1,050
Sydney, South-East	80.2	17.8	0.3	0.1	0.2	1.2	0.2	100.0	34.6	15,100
Sydney, South-West	44.5	33.6	1.6	1.4	1.2	16.9	0.9	100.0	6.6	2,900
<b>Total (%)</b>	<b>57.3</b>	<b>24.2</b>	<b>1.1</b>	<b>1.3</b>	<b>0.6</b>	<b>14.9</b>	<b>0.6</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>25,000</b>	<b>10,550</b>	<b>450</b>	<b>550</b>	<b>250</b>	<b>6,500</b>	<b>250</b>	<b>..</b>	<b>..</b>	<b>43,600</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,177.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Source: SAAP Client and Administrative Data Collections.

**Table 5.2: SAAP support periods: client group by primary target group of agency, New South Wales, 2001-02 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	41.0	10.9	3.8	4.2	0.4	5.9	13.1	6,150
Male alone, 25+	3.1	85.7	2.9	8.0	0.6	66.6	44.3	20,800
Female alone, under 25	41.2	0.6	22.0	6.1	8.2	3.6	11.4	5,350
Female alone, 25+	1.5	1.1	42.2	13.6	38.3	13.4	12.6	5,900
Couple, no children	2.6	0.3	—	3.8	0.3	1.3	1.1	550
Couple with children	1.7	0.2	1.0	14.3	0.5	1.1	1.3	600
Male with children	0.6	0.2	0.2	4.6	0.2	0.7	0.6	250
Female with children	6.9	0.8	26.8	44.4	51.0	7.0	14.9	7,000
Other	1.4	0.2	1.0	1.0	0.7	0.3	0.6	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>19.7</b>	<b>29.0</b>	<b>1.7</b>	<b>3.3</b>	<b>18.6</b>	<b>27.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>9,250</b>	<b>13,600</b>	<b>800</b>	<b>1,550</b>	<b>8,700</b>	<b>13,000</b>	<b>..</b>	<b>46,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,013.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

*Source:* SAAP Client and Administrative Data Collections.

**Table 5.3: SAAP support periods: main reason for seeking assistance by client group, New South Wales, 2001–02 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	12.0	15.0	9.2	3.6	15.0	12.0	7.2	3.9	9.0	9.8
Time out from family/other situation	8.2	3.1	9.5	3.2	3.8	5.2	3.0	2.5	6.6	4.8
Relationship/family breakdown	17.3	6.0	22.7	5.7	10.4	9.4	20.5	8.1	20.8	10.9
Interpersonal conflict	2.8	1.8	2.9	2.3	1.5	2.7	1.8	1.7	1.1	2.2
Physical/emotional abuse	1.5	0.7	3.3	3.8	2.3	1.8	1.2	4.1	3.0	2.4
Domestic violence	1.0	0.6	9.3	38.9	2.2	7.3	4.8	53.4	15.7	18.1
Sexual abuse	0.2	0.1	1.4	0.7	—	0.4	—	0.6	—	0.5
Financial difficulty	12.4	13.6	10.2	5.6	24.2	21.0	16.1	6.3	14.6	10.6
Gambling	0.4	1.8	0.1	0.4	—	0.2	—	0.1	—	0.7
Eviction/previous accommodation ended	15.3	8.1	12.8	4.2	11.8	22.6	17.0	7.2	13.8	9.6
Drug/alcohol/substance abuse	7.1	18.4	4.1	8.9	5.7	3.0	6.4	1.4	0.9	9.2
Emergency accommodation ended	1.8	1.3	1.6	0.7	0.6	1.8	2.4	1.2	1.7	1.3
Recently left institution	2.6	3.0	1.0	1.4	1.4	0.7	1.2	0.3	0.6	1.8
Psychiatric illness	1.4	4.2	0.8	4.6	0.6	0.5	0.6	0.2	—	2.4
Recent arrival to area with no means of support	4.9	10.6	2.6	3.1	10.1	5.8	10.0	2.8	6.1	5.8
Itinerant	2.9	4.3	2.4	2.2	4.8	1.4	1.2	0.9	2.2	2.7
Other	8.2	7.4	6.0	10.7	5.4	4.1	6.5	5.4	4.1	7.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (%)</b>	<b>15.1</b>	<b>32.1</b>	<b>14.5</b>	<b>13.8</b>	<b>1.3</b>	<b>1.7</b>	<b>0.6</b>	<b>20.0</b>	<b>0.8</b>	<b>100.0</b>
<b>Total (number)</b>	<b>5,100</b>	<b>10,750</b>	<b>4,850</b>	<b>4,600</b>	<b>450</b>	<b>550</b>	<b>200</b>	<b>6,700</b>	<b>250</b>	<b>33,500</b>

*Notes*

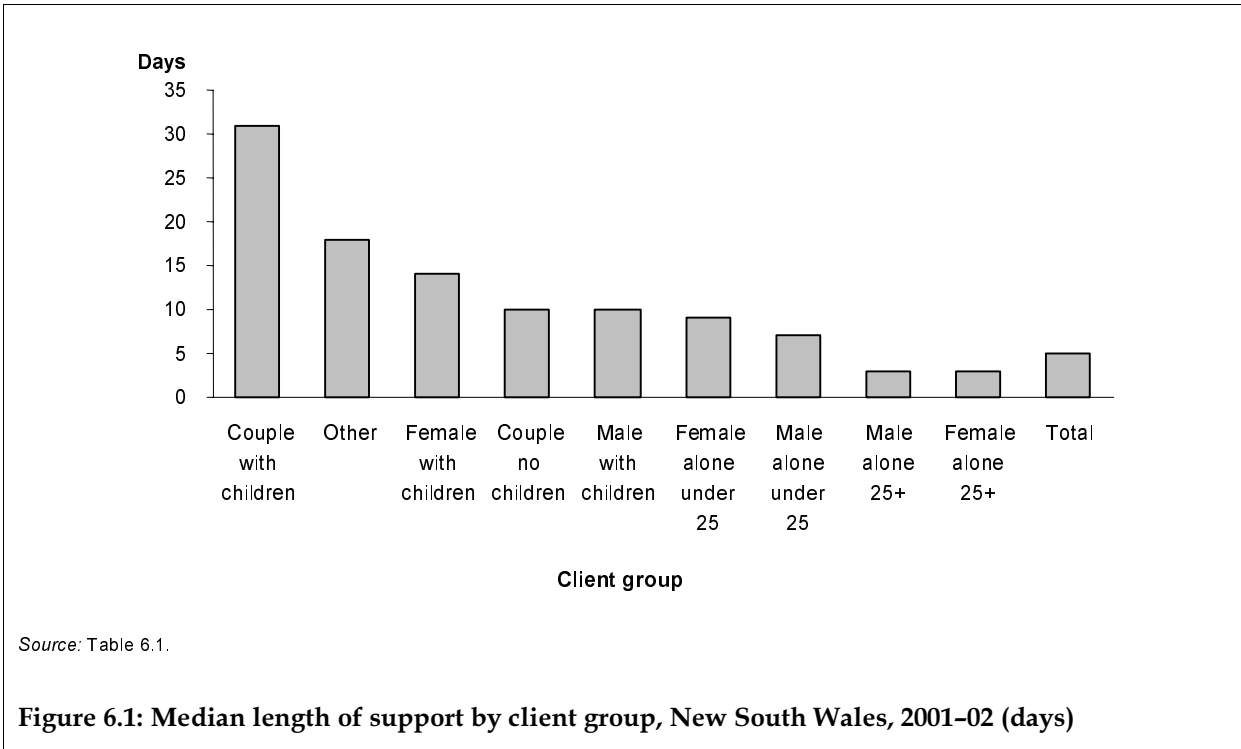
1. Number excluded due to errors and omissions (weighted): 1,725.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



# 6 Support provided

## 6.1 Key chart



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, New South Wales, 2001-02 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total		
											%	Number
Less than 1 day	12.8	9.3	16.4	23.0	16.1	11.7	13.5	11.4	13.5	12.8	5,400	
1 day	14.8	30.3	12.3	18.2	6.1	7.3	9.9	8.7	11.7	21.0	8,850	
2 days	6.3	7.0	4.7	6.1	6.9	3.3	2.8	5.2	5.8	6.2	2,600	
3 days	5.6	7.0	4.4	5.3	1.4	2.8	3.8	4.5	3.6	5.8	2,450	
4 days	3.3	4.1	2.9	3.1	2.6	1.6	2.8	3.2	1.1	3.5	1,500	
5 days	2.8	3.0	2.7	3.6	3.2	0.6	2.1	2.6	0.7	2.9	1,250	
6 days	2.4	3.1	2.5	2.1	4.6	2.7	4.5	2.9	1.3	2.8	1,200	
7 days	3.3	2.6	2.1	2.3	3.4	1.9	6.4	2.7	2.5	2.6	1,100	
>1-2 weeks	9.2	9.9	8.2	7.6	11.9	7.1	10.7	9.5	8.7	9.2	3,900	
>2-4 weeks	9.7	8.9	9.2	8.4	7.5	9.6	11.8	10.7	13.7	9.3	3,900	
>4-13 weeks	15.8	9.5	16.8	11.7	16.4	24.0	15.3	19.6	18.6	13.1	5,550	
>13-26 weeks	6.1	2.4	9.0	4.4	10.3	9.8	6.8	8.7	7.2	5.0	2,100	
>26-52 weeks	5.0	1.3	5.1	2.3	7.7	7.8	5.2	6.1	5.5	3.2	1,350	
>52 weeks	3.0	1.5	3.5	1.9	1.8	10.0	4.4	4.1	6.3	2.5	1,050	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
<b>Total (%)</b>	<b>12.9</b>	<b>45.7</b>	<b>10.7</b>	<b>13.1</b>	<b>1.1</b>	<b>1.1</b>	<b>0.5</b>	<b>14.4</b>	<b>0.5</b>	<b>100.0</b>	<b>..</b>	
<b>Total (number)</b>	<b>5,450</b>	<b>19,350</b>	<b>4,550</b>	<b>5,500</b>	<b>450</b>	<b>450</b>	<b>250</b>	<b>6,100</b>	<b>200</b>	<b>..</b>	<b>42,300</b>	
<b>Mean length (days)</b>	<b>54</b>	<b>30</b>	<b>63</b>	<b>35</b>	<b>55</b>	<b>117</b>	<b>59</b>	<b>65</b>	<b>81</b>	<b>..</b>	<b>44</b>	
<b>Median length (days)</b>	<b>7</b>	<b>3</b>	<b>9</b>	<b>3</b>	<b>10</b>	<b>31</b>	<b>10</b>	<b>14</b>	<b>18</b>	<b>..</b>	<b>5</b>	

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,177.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, New South Wales, 2001–02 (per cent)**

Length of accommodation	Male alone	Male alone	Female alone	Female alone	Couple no	Couple with	Male with	Female with	Other	Total	
	under 25	25+	under 25	25+	children	children	children	children		%	Number
1 day	21.0	34.3	19.8	28.5	15.2	12.5	16.0	12.7	22.2	27.7	8,500
2 days	8.4	7.9	7.6	10.1	11.7	4.3	3.5	7.8	12.4	8.1	2,500
3 days	7.7	8.0	7.1	8.4	4.1	2.6	5.0	6.5	7.0	7.7	2,350
4 days	4.6	4.6	4.4	5.0	5.8	2.3	1.7	4.1	3.9	4.6	1,400
5 days	3.7	3.4	4.1	6.0	4.7	1.0	2.4	3.8	—	3.8	1,150
6 days	3.8	3.5	3.6	2.7	6.8	7.5	5.3	4.0	2.7	3.6	1,100
7 days	4.4	2.8	3.1	3.4	11.0	2.7	6.0	3.6	2.8	3.3	1,000
>1–2 weeks	12.5	11.0	12.1	10.3	10.3	6.3	10.9	12.9	6.4	11.4	3,500
>2–4 weeks	11.5	9.7	10.5	8.8	6.6	11.9	15.3	11.8	9.4	10.2	3,150
>4–13 weeks	14.1	9.8	17.1	11.3	10.5	21.5	19.8	19.5	13.7	12.5	3,800
>13–26 weeks	4.4	2.6	5.0	2.8	8.1	14.7	6.7	6.7	7.1	3.7	1,150
>26–52 weeks	2.5	1.3	2.8	1.4	4.4	4.5	5.1	4.0	5.4	2.0	600
>52 weeks	1.5	1.0	2.6	1.1	0.6	8.2	2.5	2.6	6.9	1.5	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>12.1</b>	<b>54.2</b>	<b>8.6</b>	<b>10.2</b>	<b>0.7</b>	<b>0.9</b>	<b>0.5</b>	<b>12.5</b>	<b>0.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,700</b>	<b>16,600</b>	<b>2,650</b>	<b>3,100</b>	<b>200</b>	<b>250</b>	<b>150</b>	<b>3,850</b>	<b>100</b>	<b>..</b>	<b>30,650</b>
<b>Mean length (days)</b>	<b>34</b>	<b>23</b>	<b>44</b>	<b>24</b>	<b>34</b>	<b>109</b>	<b>50</b>	<b>48</b>	<b>90</b>	<b>..</b>	<b>31</b>
<b>Median length (days)</b>	<b>7</b>	<b>3</b>	<b>8</b>	<b>4</b>	<b>7</b>	<b>26</b>	<b>14</b>	<b>11</b>	<b>7</b>	<b>..</b>	<b>5</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>150</b>	<b>1,400</b>	<b>150</b>	<b>300</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>100</b>	<b>&lt;25</b>	<b>..</b>	<b>2,150</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 916.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, New South Wales, 2001–02 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>80.2</b>	<b>95.5</b>	<b>72.9</b>	<b>71.5</b>	<b>71.6</b>	<b>78.6</b>	<b>83.7</b>	<b>78.3</b>	<b>62.5</b>	<b>84.7</b>
SAAP/CAP accommodation	71.2	93.2	61.7	66.6	46.6	63.0	72.0	69.2	46.7	78.7
Assistance to obtain/maintain short-term accommodation	16.1	11.5	14.3	11.9	18.4	11.7	19.2	16.6	7.4	13.3
Assistance to obtain/maintain independent housing	14.4	6.1	18.6	13.2	29.1	35.1	24.1	31.2	20.3	14.0
<b>Financial/employment</b>	<b>33.6</b>	<b>20.2</b>	<b>39.4</b>	<b>30.3</b>	<b>35.8</b>	<b>43.9</b>	<b>35.3</b>	<b>45.9</b>	<b>31.4</b>	<b>29.8</b>
Assistance to obtain/maintain government payment	9.8	2.9	12.4	7.3	5.8	7.9	5.1	16.7	8.5	7.6
Employment/training assistance	8.3	1.4	8.6	2.1	3.9	2.5	4.2	3.0	4.7	3.5
Financial assistance/material aid	22.7	14.7	28.1	24.8	29.2	39.1	29.6	36.1	23.3	22.3
Financial counselling	8.2	6.6	6.9	5.8	5.6	14.8	6.0	11.5	4.7	7.5
<b>Counselling</b>	<b>34.9</b>	<b>21.8</b>	<b>50.4</b>	<b>52.4</b>	<b>25.3</b>	<b>45.0</b>	<b>41.7</b>	<b>71.9</b>	<b>43.6</b>	<b>38.5</b>
Incest/sexual assault	1.4	0.3	3.0	3.1	0.3	1.9	2.0	3.6	1.6	1.6
Domestic violence	1.3	0.5	8.2	25.5	3.2	9.4	3.8	41.5	9.8	10.8
Family/relationship	11.4	3.2	18.6	16.6	6.3	18.9	12.4	29.9	15.3	12.0
Emotional/other	31.7	20.5	45.9	48.2	22.1	41.3	37.3	64.9	41.7	35.3
Assistance with problem gambling	0.8	1.4	0.2	0.8	0.3	1.0	1.1	0.4	0.9	0.9
<b>General support/advocacy</b>	<b>75.5</b>	<b>66.8</b>	<b>76.7</b>	<b>73.7</b>	<b>66.7</b>	<b>67.4</b>	<b>65.8</b>	<b>79.1</b>	<b>67.3</b>	<b>71.7</b>
Living skills/personal development	32.6	12.9	34.1	11.3	8.0	10.2	16.2	14.2	17.2	17.8
Assistance with legal issues/court support	8.2	1.9	9.0	15.9	3.6	8.9	8.8	23.8	5.3	8.6
Advice/information	60.4	42.6	62.6	56.4	52.5	57.5	51.7	68.6	56.2	53.2
Retrieval/storage/removal of belongings	29.1	46.6	18.4	22.4	12.4	11.7	14.2	17.7	16.6	32.7
Advocacy/liaison on behalf of client	30.8	11.4	39.6	32.1	31.3	39.6	31.0	48.5	30.8	26.0
Brokerage services	14.6	2.7	16.3	6.9	29.7	18.6	18.2	12.2	10.3	8.4
<b>Specialist services</b>	<b>20.9</b>	<b>20.8</b>	<b>26.5</b>	<b>26.5</b>	<b>14.2</b>	<b>17.2</b>	<b>20.8</b>	<b>33.7</b>	<b>19.1</b>	<b>23.9</b>
Psychological services	1.2	0.7	1.6	1.4	0.5	1.2	1.1	1.7	1.6	1.1
Psychiatric services	1.3	2.2	0.9	1.5	0.8	0.6	0.6	1.3	1.5	1.7
Pregnancy support	0.1	—	3.1	1.5	2.4	4.9	1.0	4.6	3.3	1.3
Family planning support	0.5	0.1	1.9	0.6	1.0	0.6	—	2.3	1.4	0.8
Drug/alcohol support or intervention	11.7	13.7	8.9	7.7	6.9	4.9	9.8	6.3	4.2	10.8
Physical disability services	0.2	0.2	0.1	0.5	—	0.6	—	0.3	—	0.3
Intellectual disability services	0.5	0.1	0.4	0.3	—	0.2	—	0.4	0.4	0.3
Culturally appropriate support	1.8	0.6	5.3	11.2	0.5	3.4	2.7	14.8	6.7	4.8
Interpreter services	0.2	0.2	0.7	3.6	—	2.7	1.4	4.2	4.4	1.3
Assistance with immigration issues	0.3	0.1	0.7	1.7	0.6	0.8	—	2.0	2.5	0.7
Health/medical services	11.3	8.7	14.5	7.3	5.9	7.9	10.8	15.1	3.7	10.4
<b>Basic support and services n.e.s.</b>	<b>75.8</b>	<b>94.2</b>	<b>66.6</b>	<b>73.4</b>	<b>53.7</b>	<b>55.4</b>	<b>66.5</b>	<b>70.0</b>	<b>53.7</b>	<b>81.2</b>
Meals	66.1	86.1	52.9	62.2	39.5	24.6	50.3	50.4	36.8	69.7
Laundry/shower facilities	61.5	90.3	48.4	61.8	33.5	26.5	49.9	51.5	29.6	70.5
Recreation	34.1	18.6	31.6	17.3	7.8	15.0	29.9	31.5	30.5	23.8
Transport	34.4	13.8	43.6	28.3	23.8	35.9	35.5	53.6	36.1	28.2
Other	10.4	22.0	8.7	17.2	7.9	7.1	5.5	7.8	10.3	15.8
<b>No services provided directly</b>	<b>2.1</b>	<b>0.2</b>	<b>2.3</b>	<b>0.5</b>	<b>0.5</b>	<b>1.7</b>	<b>1.5</b>	<b>0.8</b>	<b>1.7</b>	<b>0.8</b>
<b>Total (number)</b>	<b>6,050</b>	<b>20,600</b>	<b>5,200</b>	<b>5,600</b>	<b>500</b>	<b>600</b>	<b>250</b>	<b>6,750</b>	<b>250</b>	<b>45,800</b>

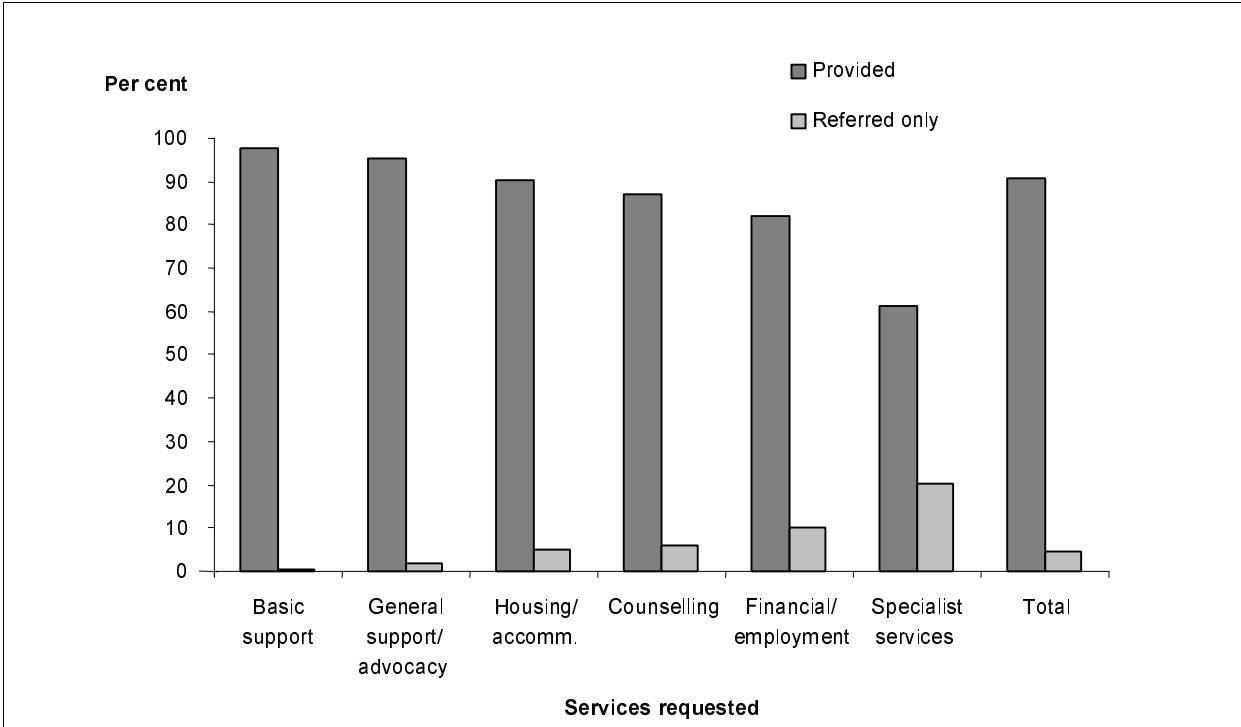
*Notes*

1. Number excluded due to errors and omissions (weighted): 2,135 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 7 Meeting the needs of clients

## 7.1 Key chart



Source: Table 7.1, Part b.

**Figure 7.1: Provision of services requested by clients, New South Wales, 2001-02 (per cent services requested in closed support periods)**

## 7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, New South Wales, 2001–02

**Part a: Individual types of services requested in closed support periods, by provision  
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	1.0	1.0	2.0	94.9	3.0	97.9	100.0	34,300
Assistance to obtain/maintain short-term accommodation	11.4	10.1	21.5	64.5	14.0	78.5	100.0	6,950
Assistance to obtain/maintain independent housing	16.6	17.8	34.4	45.2	20.5	65.7	100.0	7,600
<b>Financial/employment</b>								
Assistance to obtain/maintain government payment	10.5	14.5	25.0	48.2	26.8	75.0	100.0	3,600
Employment/training assistance	19.0	27.1	46.1	34.1	19.7	53.8	100.0	2,200
Financial assistance/material aid	3.7	5.0	8.7	80.7	10.6	91.3	100.0	9,450
Financial counselling	11.0	8.2	19.2	73.7	7.1	80.8	100.0	3,350
<b>Counselling</b>								
Incest/sexual assault	17.9	22.7	40.6	40.3	19.0	59.3	100.0	1,050
Domestic violence	9.0	7.2	16.2	70.6	13.1	83.7	100.0	5,050
Family/relationship	10.7	10.4	21.1	65.8	13.1	78.9	100.0	5,600
Emotional/other	3.7	1.7	5.4	88.0	6.7	94.7	100.0	14,150
Assistance with problem gambling	22.9	15.1	38.0	43.1	18.9	62.0	100.0	550
<b>General support/advocacy</b>								
Living skills/personal development	5.9	1.9	7.8	88.8	3.5	92.3	100.0	7,200
Assistance with legal issues/court support	7.7	12.6	20.3	54.9	24.8	79.7	100.0	4,100
Advice/information	1.2	0.3	1.5	92.4	6.1	98.5	100.0	21,750
Retrieval/storage/removal of belongings	1.4	0.8	2.2	96.4	1.4	97.8	100.0	13,900
Advocacy/liaison on behalf of client	2.1	1.2	3.3	88.1	8.6	96.7	100.0	10,300
Brokerage services	2.4	5.8	8.2	83.5	8.3	91.8	100.0	3,350
<b>Specialist services</b>								
Psychological services	34.4	33.3	67.7	19.9	12.4	32.3	100.0	1,300
Psychiatric services	22.7	36.7	59.4	22.1	18.5	40.6	100.0	1,600
Pregnancy support	13.0	13.9	26.9	49.7	23.5	73.2	100.0	600
Family planning support	18.2	20.0	38.2	40.0	21.8	61.8	100.0	400
Drug/alcohol support or intervention	28.4	11.6	40.0	45.4	14.6	60.0	100.0	6,950
Physical disability services	16.6	28.4	45.0	34.9	20.1	55.0	100.0	200
Intellectual disability services	28.8	24.5	53.3	29.3	17.3	46.6	100.0	200
Culturally appropriate support	4.8	6.4	11.2	74.1	14.7	88.8	100.0	1,900
Interpreter services	3.2	9.9	13.1	68.4	18.5	86.9	100.0	550
Assistance with immigration issues	7.9	10.8	18.7	44.1	37.2	81.3	100.0	300
Health/medical services	8.0	29.2	37.2	42.9	19.9	62.8	100.0	6,100
<b>Basic support and services n.e.s.</b>								
Meals	1.5	0.6	2.1	96.9	1.0	97.9	100.0	30,350
Laundry/shower facilities	1.0	0.1	1.1	98.5	0.4	98.9	100.0	30,350
Recreation	2.2	0.3	2.5	95.9	1.5	97.4	100.0	9,800
Transport	3.7	2.2	5.9	92.1	2.1	94.2	100.0	11,300
Other	1.2	0.5	1.7	96.5	1.8	98.3	100.0	6,600

(continued)

**Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, New South Wales, 2001-02**

**Part b: Broad types of SAAP services requested in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	4.9	4.9	9.8	82.8	7.3	90.1	100.0	48,850	36,950
Financial/ employment	8.2	10.1	18.3	67.6	14.2	81.8	100.0	18,600	13,100
Counselling	7.1	5.8	12.9	77.1	10.0	87.1	100.0	26,400	16,050
General support/ advocacy	2.5	1.9	4.4	89.1	6.5	95.6	100.0	60,600	29,600
Specialist services	18.1	20.3	38.4	44.2	17.3	61.5	100.0	20,150	13,450
Basic support and services n.e.s.	1.7	0.6	2.3	96.7	1.0	97.7	100.0	88,400	34,450
<b>Total (%)</b>	<b>4.7</b>	<b>4.4</b>	<b>9.1</b>	<b>84.3</b>	<b>6.5</b>	<b>90.9</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>12,450</b>	<b>11,550</b>	<b>24,000</b>	<b>221,800</b>	<b>17,200</b>	<b>239,000</b>	..	<b>263,000</b>	<b>42,050</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,159 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2001-02**

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
<b>Broad type of service</b>	<b>% unmet needs</b>							<b>%</b>	<b>Number</b>
Housing/accommodation	19.1	18.2	28.9	20.7	19.6	22.2	23.3	19.4	2,350
Financial/employment	11.6	12.7	14.4	16.5	8.7	11.9	29.1	12.1	1,450
Counselling	8.9	21.0	16.9	25.6	21.7	24.6	12.8	15.1	1,850
General support/ advocacy	8.8	15.3	19.3	11.6	17.4	16.0	15.1	12.0	1,450
Specialist services	38.3	20.9	13.3	21.5	19.6	17.6	12.8	29.5	3,600
Basic support and services n.e.s.	13.3	12.0	7.2	4.1	13.0	7.9	7.0	11.9	1,450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>12,150</i>
<b>Summary totals</b>									
Total unmet needs (%)	53.1	28.3	0.7	1.1	0.4	15.7	0.8	100.0	..
Total unmet needs (number)	6,450	3,450	100	150	50	1,900	100	..	12,150
Total closed support periods with unmet needs (%)	59.0	24.4	0.8	0.9	0.4	14.0	0.5	100.0	..
Total closed support periods with unmet needs (number)	3,650	1,500	50	50	50	850	50	..	6,200
Total closed support periods (%)	59.3	23.4	1.0	1.1	0.6	14.2	0.5	100.0	..
Total closed support periods (number)	24,600	9,700	450	450	250	5,900	200	..	41,500

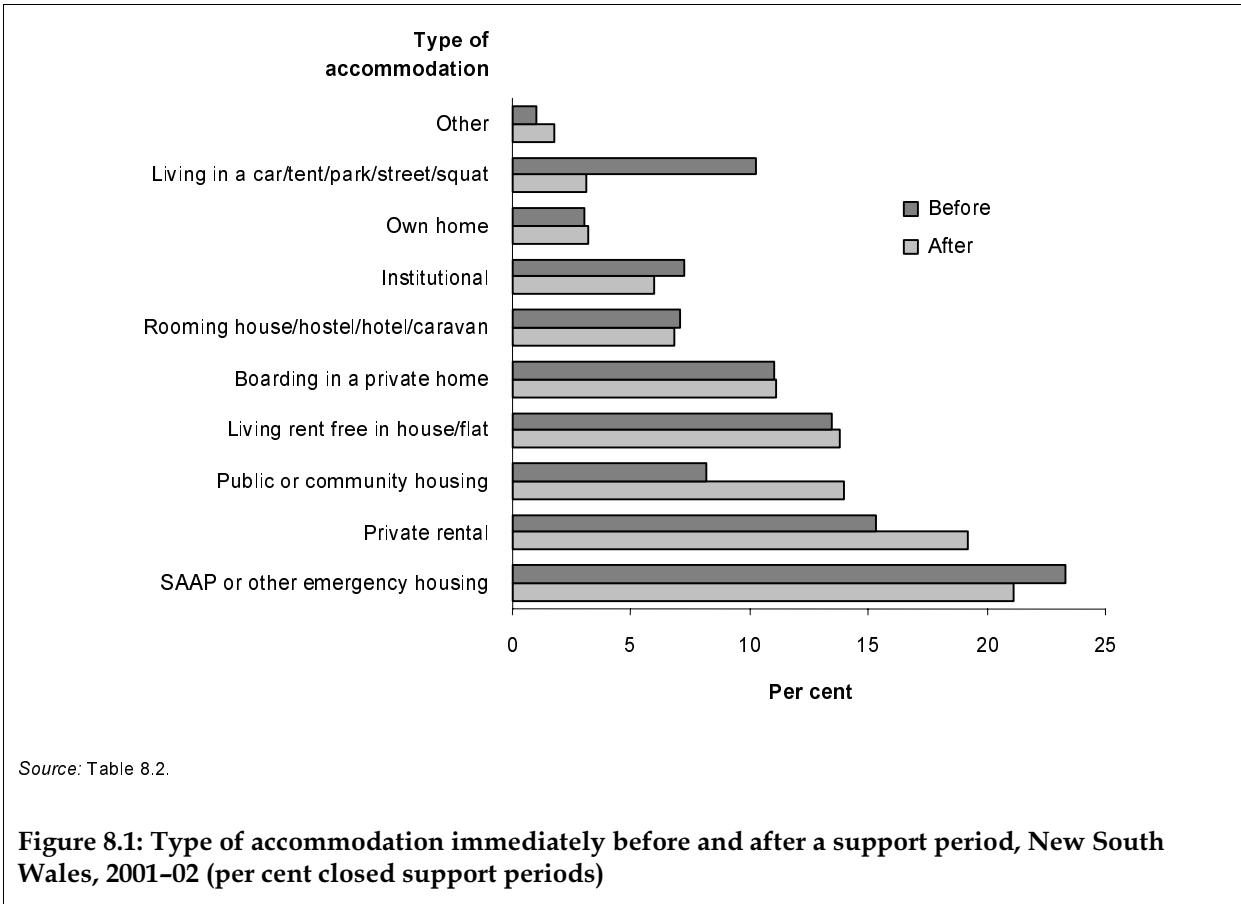
*Notes*

1. Number excluded due to errors and omissions (weighted): 287 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 112 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,870 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, New South Wales, 2001–02 (per cent)**

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	23.3	6.9	10.5	7.3
No income, awaiting pension/benefit	4.0	4.5	1.5	1.2
Government pension/benefit	65.5	82.2	81.3	83.9
Other	7.1	6.4	6.7	7.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,400</i>	<i>3,100</i>	<i>27,000</i>	<i>23,550</i>
Number with missing data	200	550	3,950	7,400
<b>Total (number)</b>	<b>3,650</b>	<b>3,650</b>	<b>30,950</b>	<b>30,950</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, New South Wales, 2001-02 (per cent)**

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	24.5	17.4	23.3	21.1
Living rent-free in house/flat	11.7	8.6	13.5	13.8
Private rental	17.9	27.6	15.3	19.2
Public or community housing	7.9	19.6	8.2	14.0
Rooming house/hostel/hotel/caravan	7.4	7.9	7.1	6.8
Boarding in a private home	15.3	12.3	11.0	11.1
Own home	2.0	1.0	3.0	3.2
Living in a car/tent/park/street/squat	6.7	1.2	10.3	3.1
Institutional	5.7	2.9	7.2	6.0
Other	1.0	1.5	1.0	1.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>7,000</i>	<i>5,500</i>	<i>26,600</i>	<i>18,300</i>
Number with missing data	450	2,000	4,350	12,650
<b>Total (number)</b>	<b>7,450</b>	<b>7,450</b>	<b>30,950</b>	<b>30,950</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods: living situation immediately before and after a support period, New South Wales, 2001–02 (per cent)**

Living situation	Before	After
With parent(s)	11.6	9.9
With foster family	0.7	0.7
With relatives/friends short-term	15.1	12.9
With relatives/friends long-term	3.6	5.7
With spouse/partner with/without children	18.8	12.9
Alone with children	8.3	17.0
Alone	20.4	20.7
With other unrelated persons	20.4	18.9
Other	1.1	1.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>26,500</i>	<i>19,100</i>
Number with missing data	4,450	11,850
<b>Total (number)</b>	<b>30,950</b>	<b>30,950</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: employment status immediately before and after a support period, New South Wales, 2001–02 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	1.9	8.3	2.8	3.8
Employed part-time/casual	6.9	13.6	5.4	6.3
Unemployed (looking for work)	51.2	41.4	33.1	30.3
Not in labour force	40.0	36.7	58.8	59.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>2,150</i>	<i>1,800</i>	<i>26,750</i>	<i>22,650</i>
Number with missing data	100	400	4,250	8,300
<b>Total (number)</b>	<b>2,250</b>	<b>2,250</b>	<b>30,950</b>	<b>30,950</b>

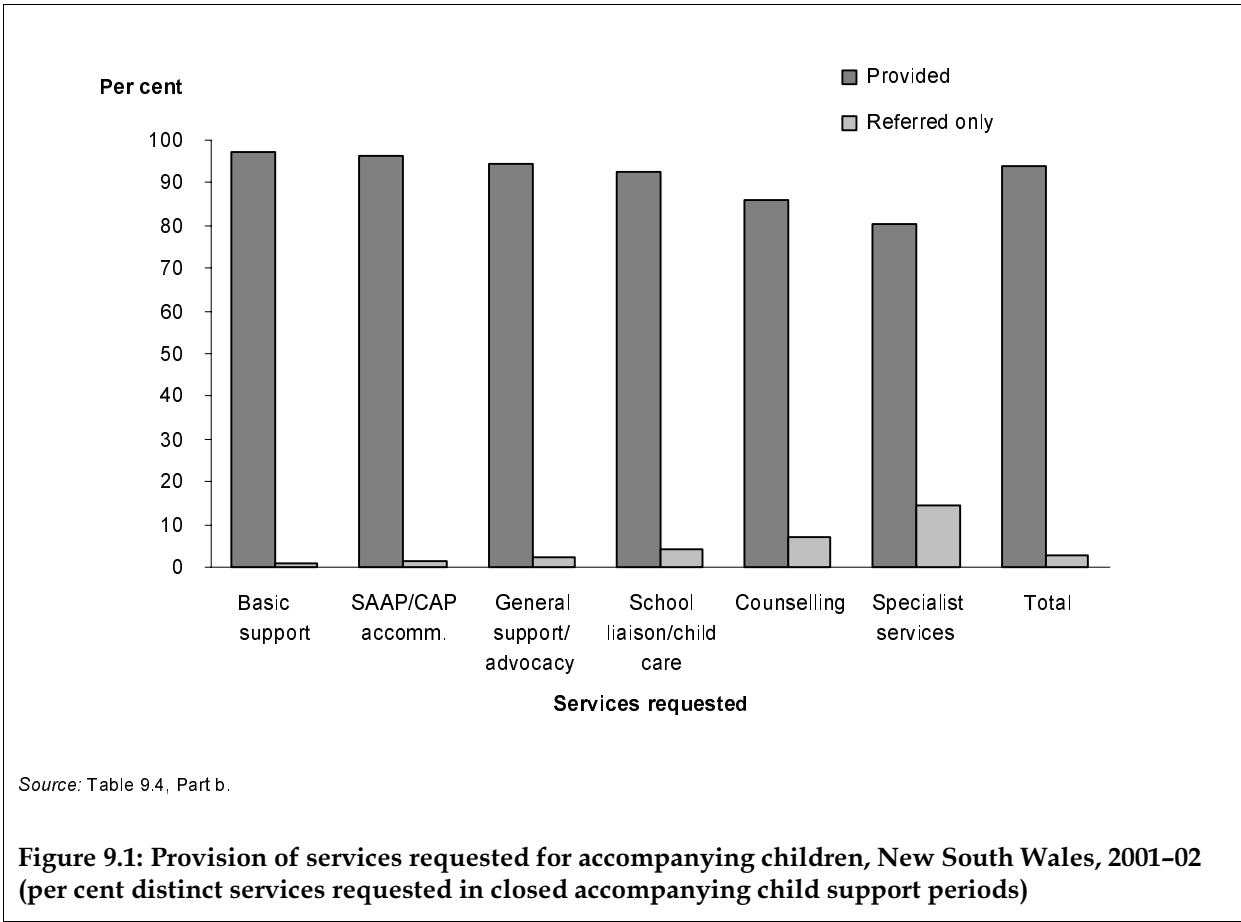
*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 9 Support to accompanying children

## 9.1 Key chart



## 9.2 Tables

**Table 9.1: Accompanying children and accompanying child support periods, by age and gender of child, New South Wales, 2001–02**

Age	Accompanying children		Accompanying child support periods	
	%	Number	%	Number
0–4 years	49.3	5,050	48.9	6,250
5–12 years	41.7	4,300	40.9	5,200
13–15 years	7.4	750	7.4	950
16–17 years	1.7	150	2.8	350
<b>Total</b>	<b>100.0</b>	<b>10,300</b>	<b>100.0</b>	<b>12,750</b>
<b>Gender</b>				
Male	50.1	5,150	50.0	6,300
Female	49.9	5,150	50.0	6,300
<b>Total</b>	<b>100.0</b>	<b>10,300</b>	<b>100.0</b>	<b>12,550</b>

*Notes*

1. Number excluded due to errors and omissions in age (weighted): 14 accompanying children.
2. Number excluded due to errors and omissions in gender (weighted): 19 accompanying children.
3. Number excluded due to errors and omissions in age (weighted): 348 accompanying child support periods.
4. Number excluded due to errors and omissions in gender (weighted): 529 accompanying child support periods.
5. Table excludes high-volume records because not all items were included on the high-volume form.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.
7. Accompanying child support period figures have been weighted to adjust for agency non-participation

Source: SAAP Client Collection.

**Table 9.2: Accompanying children, birthplace of child, New South Wales, 2001–02**

Birthplace	Per cent	Number
Australia	96.0	9,550
Oceania (excluding Australia)	1.7	150
Europe and the former Soviet Union	0.5	50
South-East, North-East and Southern Asia	1.1	100
Other (including the Middle East, Africa, the Americas and Caribbean)	0.9	100
<b>Total</b>	<b>100.0</b>	<b>9,950</b>

*Notes*

1. Number excluded due to errors and omissions in birthplace (weighted): 342 children.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 9.3: Accompanying child support periods: services provided to accompanying children, by client group, New South Wales, 2001–02**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
<b>Accompanying child support periods</b>	(%)				%	<b>Number</b>
<b>Accommodation</b>	<b>68.0</b>	<b>72.5</b>	<b>73.5</b>	<b>65.4</b>	<b>73.2</b>	<b>7,700</b>
SAAP/CAP accommodation	68.0	72.5	73.5	65.4	73.2	7,700
<b>School liaison/child care</b>	<b>25.8</b>	<b>30.5</b>	<b>46.3</b>	<b>30.8</b>	<b>44.8</b>	<b>4,700</b>
School liaison	13.1	15.9	17.0	—	16.8	1,750
Child care	13.9	16.7	39.1	30.8	37.3	3,900
<b>Counselling</b>	<b>19.1</b>	<b>18.5</b>	<b>31.6</b>	<b>42.3</b>	<b>30.7</b>	<b>3,250</b>
Help with behavioural problems	3.6	5.2	12.8	15.4	12.2	1,300
Sexual/physical abuse counselling/support	1.2	1.7	4.1	—	3.9	400
Skills education	2.4	3.0	6.2	—	5.9	600
General counselling/support	15.7	13.7	24.1	42.3	23.5	2,450
<b>General support/advocacy</b>	<b>41.6</b>	<b>34.3</b>	<b>36.5</b>	<b>42.3</b>	<b>36.7</b>	<b>3,850</b>
Access arrangements	2.2	1.3	3.6	3.8	3.4	350
Advice/information	18.9	20.2	22.3	42.3	22.1	2,300
Brokerage services	16.3	12.0	6.3	19.2	6.9	750
Advocacy	20.3	7.7	21.7	3.8	21.3	2,250
<b>Specialist services</b>	<b>15.1</b>	<b>13.7</b>	<b>22.1</b>	<b>7.7</b>	<b>21.5</b>	<b>2,250</b>
Culturally sensitive services	3.2	2.6	13.2	3.8	12.4	1,300
Health/medical services	12.5	12.0	12.0	3.8	12.0	1,250
<b>Basic support and other services n.e.s.</b>	<b>57.3</b>	<b>67.4</b>	<b>76.8</b>	<b>65.4</b>	<b>75.5</b>	<b>7,950</b>
Meals	23.7	45.5	58.5	53.8	56.4	5,950
Showers/hygiene	22.7	40.8	52.4	57.7	50.6	5,300
Recreation	21.1	33.5	43.0	38.5	41.7	4,400
Transport	35.2	39.1	53.1	42.3	51.9	5,450
Other	14.3	8.2	10.3	7.7	10.4	1,100
<b>No services provided directly by agency</b>	<b>3.2</b>	<b>3.4</b>	<b>2.9</b>	<b>3.8</b>	<b>2.9</b>	<b>300</b>
<b>Total accompanying child support periods (%)</b>	<b>5.0</b>	<b>2.4</b>	<b>92.3</b>	<b>0.3</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>550</b>	<b>250</b>	<b>9,700</b>	<b>50</b>	<b>..</b>	<b>10,500</b>
<b>Support periods for SAAP clients with accompanying children requiring assistance</b>						
Total support periods (%)	4.3	2.4	93.0	0.3	100.0	..
Total support periods (number)	250	150	5,000	<25	..	5,350
Mean number of accompanying child support periods in which accompanying children required assistance	2.31	1.93	1.95	1.86	..	1.96

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,584 accompanying child support periods (including cases with no information on service requirements or provision).
2. Number excluded due to errors and omissions (weighted): 83 support periods.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Accompanying children were able to receive multiple services, so percentages do not total 100.
5. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.
6. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 9.4: SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, 2001-02**

**Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
<b>Accommodation</b>								
SAAP/CAP accommodation	2.4	1.4	3.8	92.3	3.9	96.2	100.0	6,800
<b>School liaison/child care</b>								
School liaison	3.9	4.0	7.9	72.1	20.0	92.1	100.0	1,500
Child care	2.8	4.2	7.0	87.4	5.6	93.0	100.0	3,600
<b>Counselling</b>								
Help with behavioural problems	9.6	8.8	18.4	63.7	17.9	81.6	100.0	1,300
Sexual/physical abuse counselling/support	12.1	17.0	29.1	44.1	26.8	70.9	100.0	500
Skills education	6.4	5.1	11.5	74.9	13.6	88.5	100.0	600
General counselling/support	4.1	4.2	8.3	82.2	9.4	91.6	100.0	2,250
<b>General support/advocacy</b>								
Access arrangements	9.0	14.4	23.4	58.0	18.5	76.5	100.0	400
Advice/information	3.1	1.2	4.3	84.5	11.1	95.6	100.0	2,050
Brokerage services	3.8	2.7	6.5	83.8	9.8	93.6	100.0	650
Advocacy	2.3	1.0	3.3	81.2	15.6	96.8	100.0	1,950
<b>Specialist services</b>								
Culturally sensitive services	3.5	2.1	5.6	86.6	7.8	94.4	100.0	1,150
Health/medical services	6.0	25.4	31.4	41.6	27.0	68.6	100.0	1,400
<b>Basic support and other services n.e.s.</b>								
Meals	2.0	0.5	2.5	95.4	2.1	97.5	100.0	5,350
Showers/hygiene	1.9	0.1	2.0	97.2	0.8	98.0	100.0	4,750
Recreation	2.2	0.8	3.0	94.7	2.3	97.0	100.0	3,750
Transport	1.9	0.3	2.2	95.8	2.0	97.8	100.0	4,650
Other	2.1	6.9	9.0	81.1	10.0	91.1	100.0	750
Further other	1.8	10.6	12.4	51.2	36.4	87.6	100.0	250

(continued)

**Table 9.4 (continued): SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, 2001-02**

**Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	2.4	1.4	3.8	92.3	3.9	96.2	100.0	6,800	6,800
School liaison/ child care	3.1	4.2	7.3	82.9	9.8	92.7	100.0	5,050	4,200
Counselling	6.8	7.0	13.8	71.9	14.3	86.2	100.0	4,600	3,000
General support/ advocacy	3.3	2.4	5.7	81.1	13.2	94.3	100.0	5,050	3,450
Specialist services	4.9	14.7	19.6	62.2	18.2	80.4	100.0	2,550	2,200
Basic support and services n.e.s.	2.0	0.8	2.8	94.7	2.5	97.2	100.0	19,450	6,950
<b>Total (%)</b>	<b>3.0</b>	<b>2.9</b>	<b>6.0</b>	<b>87.1</b>	<b>7.0</b>	<b>94.0</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>1,300</b>	<b>1,300</b>	<b>2,600</b>	<b>37,900</b>	<b>3,050</b>	<b>40,950</b>	..	<b>43,500</b>	<b>8,950</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,229 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 9.5: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2001-02**

	Couple with children	Male with children	Female with children	Other with children	Total	
<b>Broad type of service</b>		<b>% unmet needs</b>			<b>%</b>	<b>Number</b>
Accommodation	6.1	20.7	12.3	50.0	12.3	150
School liaison/child care	14.3	17.2	11.6	—	11.9	150
Counselling	20.4	17.2	23.9	—	23.6	300
General support/advocacy	36.7	6.9	12.1	—	12.9	150
Specialist services	4.1	3.4	9.6	50.0	9.3	100
Basic support and services n.e.s.	18.4	34.5	30.5	—	30.1	400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1,300</i>
<b>Summary totals</b>						
Total unmet needs (%)	4.0	2.4	93.4	0.2	100.0	..
Total unmet needs (number)	50	50	1,200	<25	..	1,300
Total closed accompanying child support periods with unmet needs (%)						
	4.1	3.8	91.8	0.3	100.0	..
Total closed accompanying child support periods with unmet needs (number)						
	50	<25	600	<25	..	650
Total closed accompanying child support periods (%)						
	4.3	2.3	93.1	0.3	100.0	..
Total closed accompanying child support periods (number)						
	400	200	8,500	50	..	9,100
Total closed support periods with accompanying children with unmet needs (%)						
	3.9	2.9	92.7	0.5	100.0	..
Total closed support periods with accompanying children with unmet needs (number)						
	<25	<25	400	<25	..	450
Total closed support periods with accompanying children requiring assistance (%)						
	3.7	2.4	93.6	0.3	100.0	..
Total closed support periods with accompanying children requiring assistance (number)						
	150	100	4,400	<25	..	4,700

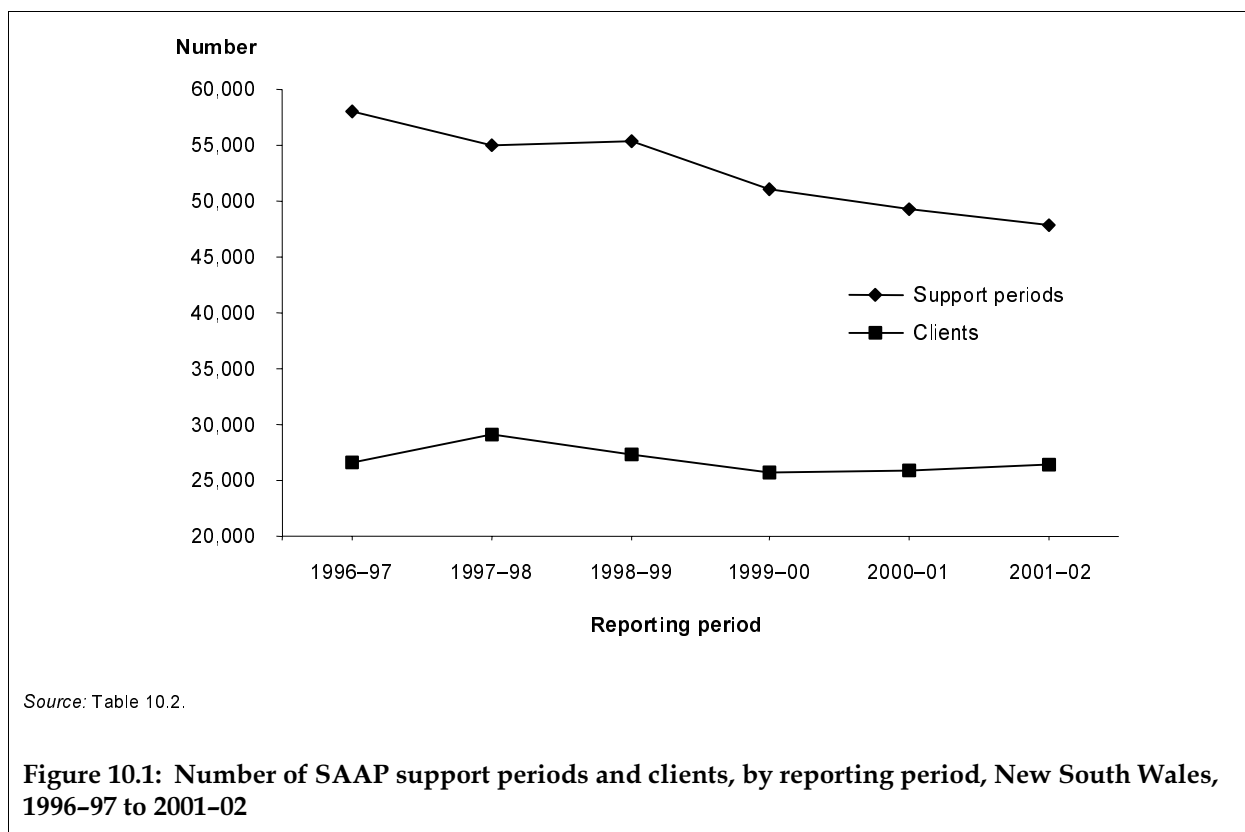
*Notes*

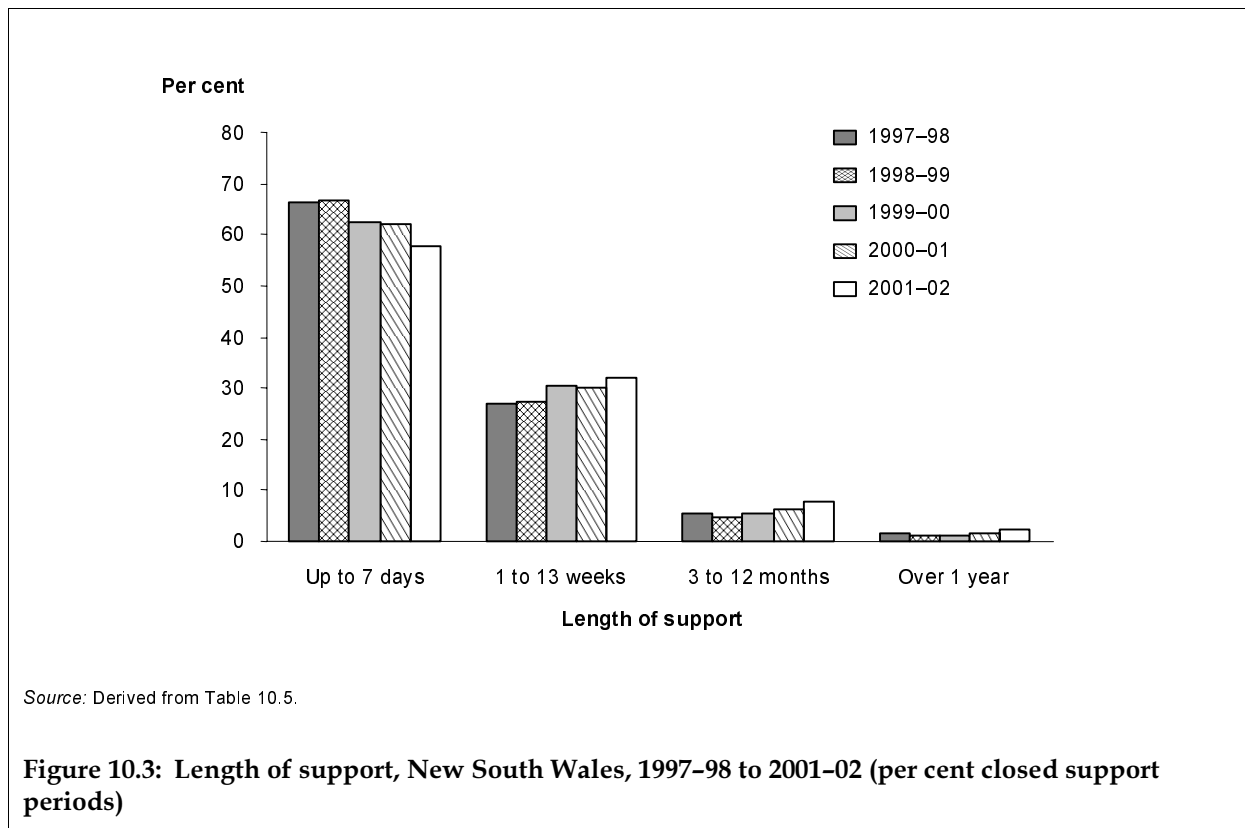
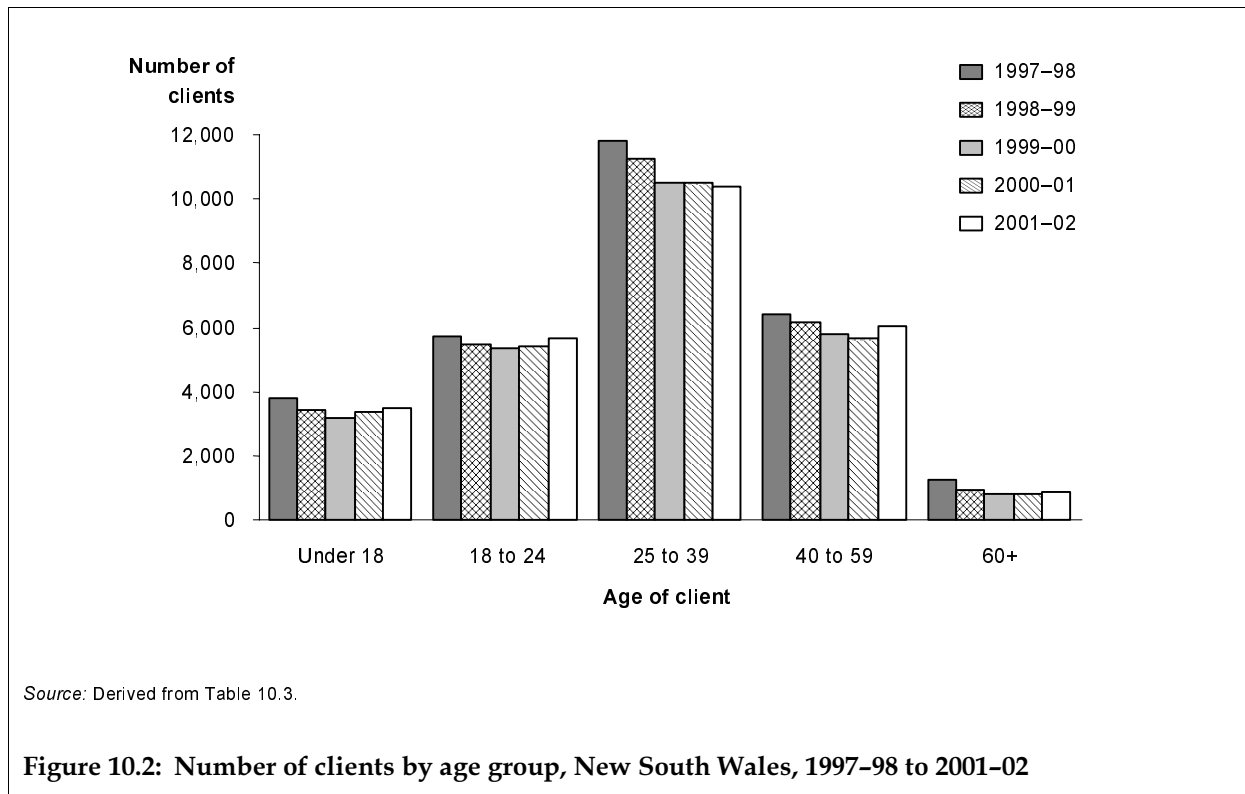
1. Number excluded due to errors and omissions (weighted): 29 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 15 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,061 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 9 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 51 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

# 10 Support from 1996–97 to 2001–02

## 10.1 Key charts





## 10.2 Tables

**Table 10.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2001-02 dollars, by reporting period, New South Wales, 1996-97 to 2001-02**

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
<b>Current \$</b>				
1996-97	80,112,000	72,679,000	1,250	2,730
1997-98	81,554,000	78,829,000	1,430	2,710
1998-99	81,528,000	78,320,000	1,410	2,870
1999-00	84,905,000	80,398,000	1,570	3,120
2000-01	91,853,000	84,561,000	1,720	3,270
2001-02	94,517,000	88,184,000	1,840	3,330
<b>Constant 2001-02 \$</b>				
1996-97	91,710,000	83,200,000	1,440	3,120
1997-98	91,826,000	88,758,000	1,610	3,050
1998-99	90,022,000	86,480,000	1,560	3,170
1999-00	90,448,000	85,647,000	1,670	3,320
2000-01	94,425,000	86,929,000	1,760	3,360
2001-02	94,517,000	88,184,000	1,840	3,330

*Notes*

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999-00 and 2000-01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (Table 2.1; AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b; ABS 2002; FaCS unpublished data.

**Table 10.2: SAAP support periods and clients, by reporting period, New South Wales, 1996--97 to 2001-02 (number)**

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02
Support periods (number)	57,950	54,950	55,400	51,150	49,250	47,850
Clients (number)	26,650	29,100	27,300	25,800	25,900	26,450
Mean number of support periods per client	2.54	2.15	2.15	2.07	2.02	2.00
Clients per 10,000 population 10+	50	54	50	46	46	46
Nightly average support periods with accommodation	1,850	2,600	2,450	2,400	2,500	2,700
Daily average support periods	3,400	4,000	3,800	4,050	4,500	5,250

*Notes*

1. Number excluded due to errors and omissions (weighted): 0 client and support periods.
2. Number excluded due to errors and omissions (weighted): 6,028 nightly average support periods with accommodation.
3. Number excluded due to errors and omissions (weighted): 3,645 daily average support periods.
4. Numbers of clients in this table relate to clients that *ever* received assistance from a SAAP agency in New South Wales.
5. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided with New South Wales.
6. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
7. Support period figures have been weighted to adjust for agency non-participation.
8. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Administrative Data and Client Collections.

**Table 10.3: SAAP clients: age of client by reporting period, New South Wales, 1997-98 to 2001-02 (per cent)**

Age of client	1997-98	1998-99	1999-00	2000-01	2001-02
Under 15 years	2.7	2.5	2.2	2.2	2.2
15-17 years	10.4	10.0	10.2	10.9	10.9
18-19 years	7.0	7.0	7.4	7.5	7.6
20-24 years	12.7	13.1	13.4	13.4	13.9
25-29 years	14.6	14.5	14.2	14.2	12.8
30-34 years	13.5	14.3	14.1	14.0	14.4
35-39 years	12.6	12.4	12.7	12.6	12.1
40-44 years	9.0	9.8	9.7	9.3	9.9
45-49 years	6.0	6.0	6.1	5.9	6.3
50-54 years	4.3	4.3	4.1	4.1	4.2
55-59 years	2.8	2.6	2.6	2.7	2.6
60-64 years	1.6	1.5	1.5	1.5	1.5
65 years and over	2.6	2.0	1.7	1.7	1.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>29,100</b>	<b>27,250</b>	<b>25,650</b>	<b>25,750</b>	<b>26,350</b>
<b>Mean age (years)</b>	<b>32.4</b>	<b>32.1</b>	<b>32.0</b>	<b>31.8</b>	<b>31.8</b>
<b>Median age (years)</b>	<b>30</b>	<b>30</b>	<b>30</b>	<b>30</b>	<b>30</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 438.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 10.4: SAAP closed support periods: existence of a support plan by reporting period, New South Wales, 1997–98 to 2001–02 (per cent)**

Existence of support plan	1997–98	1998–99	1999–00	2000–01	2001–02
<i>Support plan</i>	54.4	54.4	56.8	58.3	57.8
All goals achieved	n.a.	n.a.	n.a.	8.2	12.1
Most or some goals achieved	n.a.	n.a.	n.a.	30.4	35.7
No goals achieved	n.a.	n.a.	n.a.	5.0	4.8
No information given	n.a.	n.a.	n.a.	14.6	5.1
<i>No support plan</i>	18.5	16.0	17.5	20.4	19.1
<i>Not appropriate</i>	27.1	29.6	25.7	21.3	23.2
<i>Total</i>	100.0	100.0	100.0	100.0	100.0
<b>Total (number)</b>	<b>26,450</b>	<b>26,150</b>	<b>25,300</b>	<b>23,590</b>	<b>27,750</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 15,188.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 10.5: SAAP closed support periods: length of support by reporting period, New South Wales, 1997–98 to 2001–02 (per cent)**

Length of support	1997–98	1998–99	1999–00	2000–01	2001–02
Less than 1 day	14.6	14.7	12.1	12.6	12.8
1 day	27.1	25.7	24.1	24.0	21.3
2 days	7.4	7.4	7.1	7.3	6.1
3 days	6.2	7.2	7.3	6.4	5.6
4 days	3.7	3.8	3.8	3.6	3.5
5 days	2.7	2.9	3.1	3.0	3.0
6 days	2.3	2.5	2.4	2.5	2.8
7 days	2.2	2.5	2.6	2.8	2.6
>1–2 weeks	8.0	8.7	9.7	9.5	9.5
>2–4 weeks	7.2	7.6	8.8	8.3	9.4
>4–13 weeks	11.8	10.9	12.0	12.2	13.2
>13–26 weeks	3.5	3.2	3.7	3.9	4.8
>26–52 weeks	1.8	1.6	1.9	2.3	3.0
>52 weeks	1.6	1.2	1.3	1.7	2.4
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>50,800</b>	<b>51,950</b>	<b>47,400</b>	<b>44,950</b>	<b>43,050</b>
<b>Mean length (days)</b>	<b>29</b>	<b>27</b>	<b>30</b>	<b>33</b>	<b>42</b>
<b>Median length (days)</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>5</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,918.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

