

8 Performance indicators

This part of the report contains further analysis requested by the Data and Research Advisory Committee to assist in monitoring the performance of SAAP.

Table 8.1: SAAP clients, accommodation and support by ethnicity of client, Australian Capital Territory, 1998–99 (%)

Accommodation and support	Indigenous Australian	Non-English-speaking background	Other	Total
Supported accommodation	68.4	91.3	69.8	70.0
Support only	26.0	7.7	25.2	24.9
Both	5.6	1.0	5.1	5.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	1,450	100	1,600	3,200

Notes

1. Number excluded due to errors (weighted): 0
2. Number excluded due to omissions (weighted): 99
3. Percentages are based on valid values only.
4. Components may not add to totals due to rounding.
5. Figures have been weighted to adjust for client non-consent.

Source: SAAP NDCA Client Collection

Table 8.2: SAAP clients, duration of supported accommodation by service delivery model, Australian Capital Territory, 1998–99 (%)

Duration of accommodation	Crisis/short-term accommodation	Medium/long-term accommodation	Outreach support	Other	Total
1 day or less	23.5	—	5.1	19.6	20.8
2–3 days	22.5	2.9	—	19.5	20.3
4–7 days	20.8	3.7	15.7	16.0	18.4
>1–2 weeks	13.2	2.6	11.1	18.3	13.9
>2–4 weeks	9.6	11.3	—	14.1	10.8
>4–13 weeks	8.4	36.9	52.8	7.7	10.5
>13–26 weeks	1.4	25.6	5.1	2.5	3.2
>26–52 weeks	0.4	10.4	10.2	1.9	1.5
>52 weeks	0.1	6.6	—	0.4	0.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	1,400	150	<25	550	2,150

Notes

1. Number excluded due to errors (weighted): 6
2. Number excluded due to omissions (weighted): 214
3. Percentages are based on valid values only.
4. Components may not add to totals due to rounding.
5. Figures have been weighted to adjust for client non-consent.

Source: SAAP NDCA Client and Administrative Data Collections

Table 8.3: SAAP clients, clients' reasons ever given for seeking assistance, Australian Capital Territory, 1998–99

Reasons for assistance	Number	Per cent
Usual accommodation unavailable	600	20.2
Time out from family/Other situation	850	29.1
Relationship/family breakdown	1,000	34.6
Interpersonal conflicts	750	26.6
Physical/emotional abuse	850	29.4
Domestic violence	900	31.8
Sexual abuse	200	6.7
Financial difficulty	1,550	53.3
Eviction/previous accommodation ended	300	11.2
Drug/alcohol/substance abuse	400	13.3
Emergency accommodation ended	50	2.4
Recently left institution	50	1.9
Psychiatric illness	50	2.1
Recent arrival to area with no means of support	550	18.5
Itinerant	250	9.2
Other	300	9.9
Total number	2,850	

Notes

1. Number excluded due to errors (weighted): 0
2. Number excluded due to omissions (weighted): 20
3. Reasons for seeking assistance were not included on the high-volume form.
4. Percentages are based on valid values only.
5. Figures have been weighted to adjust for client non-consent.
6. Clients were able to give more than one reason for seeking assistance and so percentages do not total 100.

Source: SAAP NDCA Client Collection