

2 SAAP agencies

Funding for the 384 SAAP agencies operating in New South Wales as at 30 June 1999 is provided jointly by the Commonwealth and New South Wales governments. Details about these agencies are forwarded to the NDCA by the Department of Community Services, which administers the program in New South Wales.

The information provided for the Administrative Data Collection includes the client target group of each agency and its principal activity or mode of delivering services, together with details of funding and staffing capacity where these are available. This chapter analyses information from the Administrative Data Collection to present an overview of the types of agencies funded under SAAP and the resources allocated to assisting those who are homeless and/or in crisis.

2.1 Agency Characteristics

Descriptive information about active SAAP agencies at 30 June 1999 is presented in Tables 2.1 – 2.4. It should be noted that agencies' service delivery models and target groups are subject to change from year to year. It is difficult, therefore, to compare the distribution of agency characteristics with that presented in previous reports. Numbers, therefore, may not be consistent with information presented in Chapter 1 (which necessarily included all agencies active during the reporting period in the assessment of participation rates).

There are six categories used when classifying agencies according to their service delivery model: crisis or short-term accommodation; medium- to long-term accommodation; outreach support; telephone information and referral; multiple service delivery model; and 'other'. The outreach support model is used to describe those agencies that provide support away from the physical setting of the agency. Further information about agency classifications is contained in Appendix 1.

The main models of service delivery were crisis or short-term accommodation (38%), medium- to long-term accommodation (29%) and multiple service delivery models (20%) (Table 2.1).

Agencies in New South Wales were well distributed between the State's 16 regions (Table 2.1). However the distribution of agencies according to their service delivery model across regions was quite different (Table 2.1).

An agency's primary client target group may be one of the following: young people; single men only; single women only; families; women escaping domestic violence; or cross target, multiple target or general clients. An agency may also have a secondary client target group: Indigenous Australians; people from non-English-speaking backgrounds; or some 'other' group.

2.2 Funding

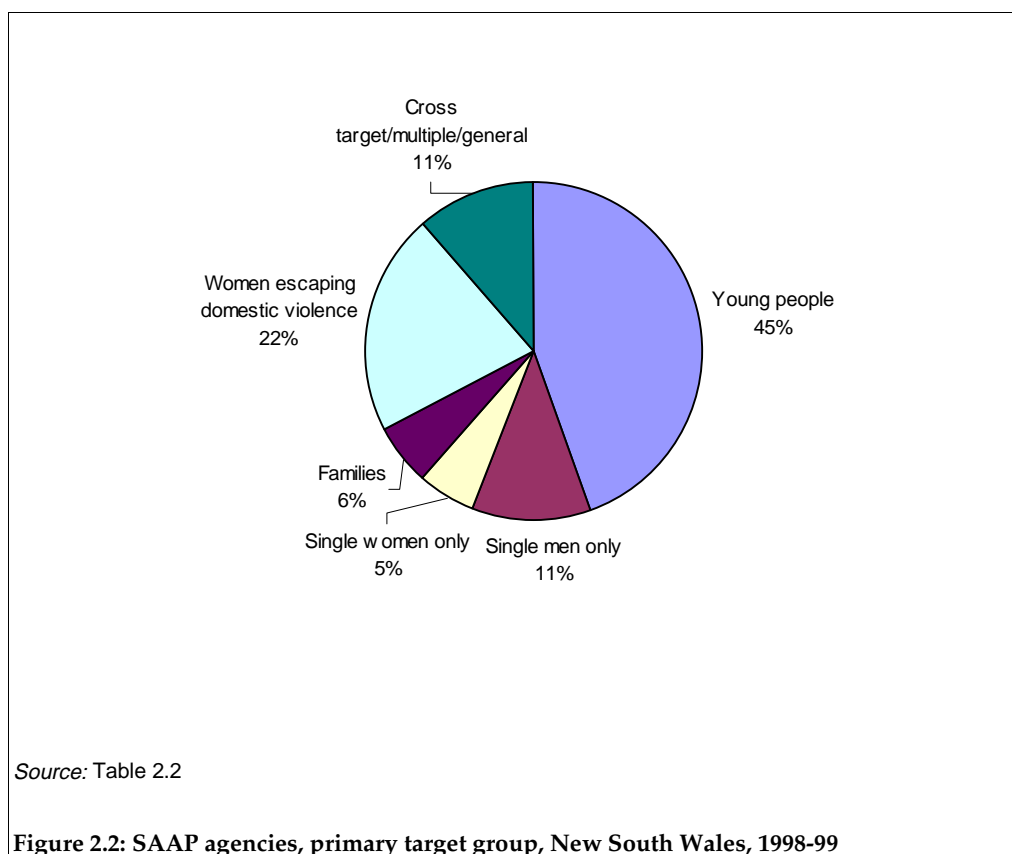
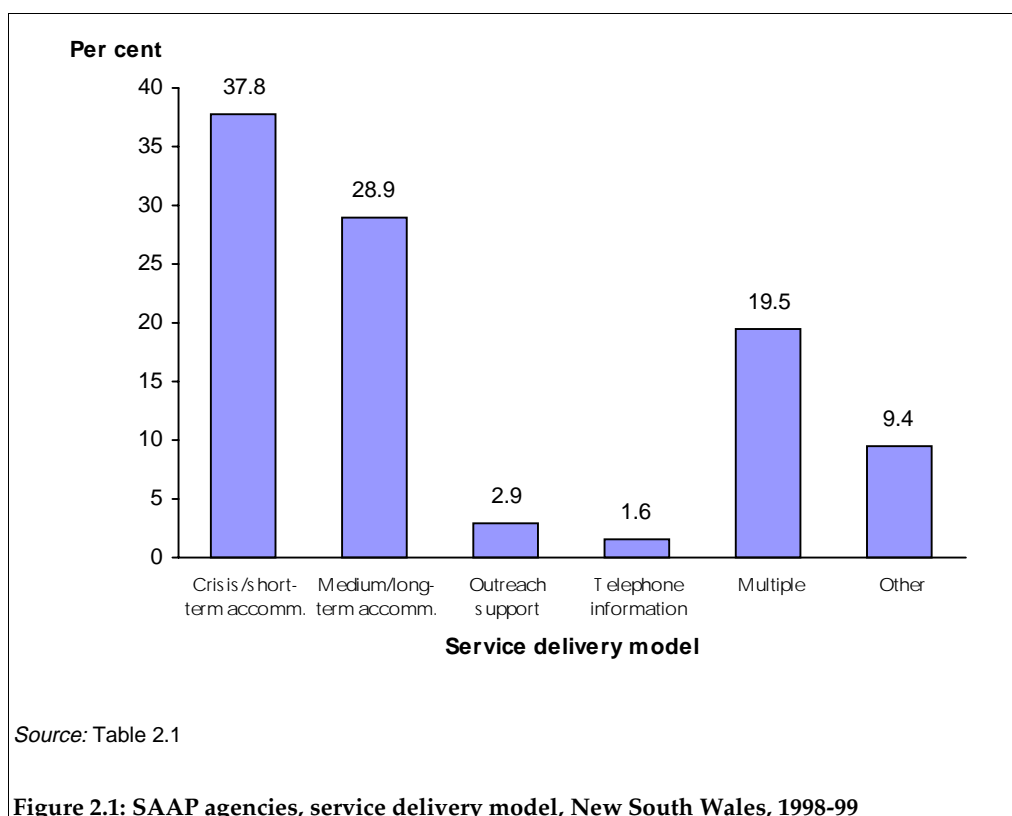
Data provided by the Department of Community Services indicate that the total recurrent 1998–99 allocation under SAAP in New South Wales was \$81,528,143. Additional funds may have been allocated on a non-recurrent basis. Non-recurrent funding is not collected under the National Data Collection and so is not included in

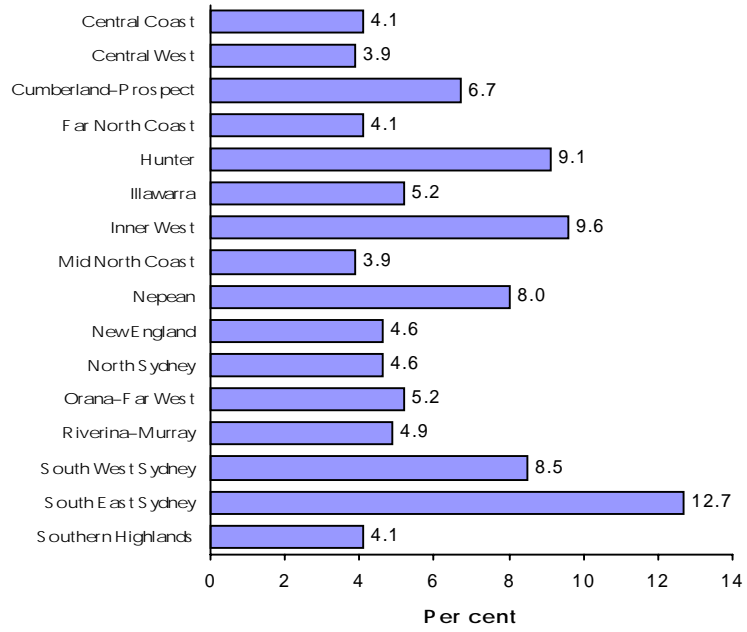
this report. Of this amount, \$78,319,900 represented recurrent allocations to SAAP agencies and the remaining \$3,208,243 was allocated for other purposes such as administration, training, standards accreditation and services.

Data representing the recurrent amount of money allocated to an agency were provided to the NDCA once, at the end of the financial year. This amount was adjusted for agencies that were expected to be active for the full financial year but were not. Information pertaining to recurrent funding of SAAP agencies, as presented in Tables 2.5-2.8, includes all agencies that received funds and operated for some part of the 1998–99 financial year. Thus, numbers of agencies may not be consistent with those in Tables 2.1 – 2.4. The total SAAP recurrent allocations to an agency refers to SAAP funds relating to salary and operating costs. A zero amount would be recorded for this data item for agencies solely in receipt of a non-recurrent grant. Table 2.5 reports recurrent allocations to SAAP agencies by service delivery model.

Allocations vary by the service delivery model and primary target group of agencies (Tables 2.5 and 2.6). This, along with the number of agencies, affects the regional allocations (Tables 2.7 and 2.8).

2.3 Key charts





Source: Derived from Table 2.1

Figure 2.3: SAAP agencies, region, New South Wales, 1998-99

2.4 Detailed tables

2.4.1 Agency characteristics

Table 2.1: SAAP agencies, service delivery model by region, New South Wales, 30 June 1999 (%)

Service delivery model	CC	CW	CP	FNC	HUN	ILL	IW	MNC	NSW
Crisis/short-term accommodation	50.0	60.0	38.5	31.3	45.7	35.0	27.0	40.0	37.8
Medium/long-term accommodation	37.5	26.7	42.3	37.5	31.4	30.0	43.2	6.7	28.9
Outreach support	6.3	6.7	7.7	—	2.9	15.0	5.4	—	2.9
Telephone information/referral	—	—	—	—	5.7	—	—	—	1.6
Multiple	—	6.7	11.5	25.0	8.6	20.0	24.3	20.0	19.5
Other	6.3	—	—	6.3	5.7	—	—	33.3	9.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	16	15	26	16	35	20	37	15	384

Table 2.1 (continued): SAAP agencies, service delivery model by region, New South Wales, 30 June 1999 (%)

Service delivery model	NEP	NE	NS	OFW	RM	SWS	SES	SH	NSW
Crisis/short-term accommodation	38.7	55.6	44.4	25.0	26.3	24.2	28.6	75.0	37.8
Medium/long-term accommodation	35.5	11.1	33.3	10.0	21.1	39.4	16.3	25.0	28.9
Outreach support	—	5.6	—	—	—	—	—	—	2.9
Telephone information/referral	—	—	—	—	—	3.0	6.1	—	1.6
Multiple	22.6	22.2	5.6	25.0	52.6	15.2	32.7	—	19.5
Other	3.2	5.6	16.7	40.0	—	18.2	16.3	—	9.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	31	18	18	20	19	33	49	16	384

Note: See Appendix 1 for descriptions of regional codes.

Source: SAAP NDCA Administrative Data Collection

Table 2.2: SAAP agencies, primary target group by region, New South Wales, 30 June 1999 (%)

Primary target group	CC	CW	CP	FNC	HUN	ILL	IW	MNC	NSW
Young people	43.8	40.0	50.0	43.8	42.9	55.0	40.5	46.7	44.5
Single men only	6.3	6.7	15.4	—	11.4	10.0	16.2	6.7	11.5
Single women only	6.3	—	—	6.3	11.4	15.0	8.1	—	5.5
Families	6.3	6.7	19.2	—	2.9	5.0	10.8	—	6.0
Women escaping domestic violence	25.0	33.3	11.5	31.3	22.9	15.0	18.9	26.7	21.4
Cross target/multiple/general	12.5	13.3	3.8	18.8	8.6	—	5.4	20.0	11.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	16	15	26	16	35	20	37	15	384

Table 2.2 (continued): SAAP agencies, primary target group by region, New South Wales, 30 June 1999 (%)

Primary target group	NEP	NE	NS	OFW	RM	SWS	SES	SH	NSW
Young people	54.8	27.8	72.2	50.0	26.3	51.5	36.7	31.3	44.5
Single men only	3.2	11.1	5.6	5.0	26.3	12.1	16.3	18.8	11.5
Single women only	6.5	—	—	—	5.3	6.1	8.2	—	5.5
Families	9.7	—	5.6	5.0	5.3	—	2.0	18.8	6.0
Women escaping domestic violence	12.9	38.9	16.7	30.0	21.1	12.1	20.4	31.3	21.4
Cross target/multiple/general	12.9	22.2	—	10.0	15.8	18.2	16.3	—	11.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	31	18	18	20	19	33	49	16	384

Note: See Appendix 1 for descriptions of regional codes.

Source: SAAP NDCA Administrative Data Collection

Table 2.3: SAAP agencies, secondary target group by region, New South Wales, 30 June 1999 (%)

Secondary target group	CC	CW	CP	FNC	HUN	ILL	IW	MNC	NSW
Indigenous Australians	6.3	20.0	--	6.3	2.9	25.0	10.8	26.7	11.5
People from non-English-speaking backgrounds	--	6.7	11.5	--	--	5.0	5.4	--	3.9
Other	--	--	11.5	--	8.6	--	35.1	--	10.4
No secondary target group	93.8	73.3	76.9	93.8	88.6	70.0	48.6	73.3	74.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	16	15	26	16	35	20	37	15	384

Table 2.3 (continued): SAAP agencies, secondary target group by region, New South Wales, 30 June 1999 (%)

Secondary target group	NEP	NE	NS	OFW	RM	SWS	SES	SH	NSW
Indigenous Australians	9.7	--	--	45.0	5.3	--	--	75.0	11.5
People from non-English-speaking backgrounds	--	--	--	5.0	5.3	15.2	2.0	--	3.9
Other	--	16.7	5.6	10.0	10.5	15.2	16.3	--	10.4
No secondary target group	90.3	83.3	94.4	40.0	78.9	69.7	81.6	25.0	74.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	31	18	18	20	19	33	49	16	384

Note: See Appendix 1 for descriptions of regional codes.

Source: SAAP NDCA Administrative Data Collection

Table 2.4: SAAP agencies, service delivery model by primary target group, New South Wales, 30 June 1999 (%)

Service delivery model	Young people	Single men only	Single women only	Families	Women escaping DV	Cross target/multiple/general	Total
Crisis/short-term accommodation	29.8	36.4	4.8	60.9	65.9	20.9	37.8
Medium/long-term accommodation	37.4	22.7	47.6	13.0	19.5	18.6	28.9
Outreach support	5.8	--	--	--	--	2.3	2.9
Telephone information/referral	2.3	--	--	--	--	4.7	1.6
Multiple	12.9	29.5	33.3	21.7	14.6	37.2	19.5
Other	11.7	11.4	14.3	4.3	--	16.3	9.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total number	171	44	21	23	82	43	384

Source: SAAP NDCA Administrative Data Collection

2.4.2 Funding and capacity

Table 2.5: SAAP agencies and recurrent allocations, service delivery model by funding and average cost per agency, New South Wales, 1998–99

Service delivery model	Number of agencies	Funding (\$)	Average cost per agency (\$)
Crisis/short-term accommodation	144	35,529,513	246,733
Medium/long-term accommodation	111	17,333,802	156,160
Outreach support	10	417,355	41,736
Telephone information/referral	6	925,588	154,265
Multiple	76	18,464,381	242,952
Other	38	5,649,221	148,664
Total	385	78,319,860	203,428

Source: SAAP NDCA Administrative Data Collection

Table 2.6: SAAP agencies and recurrent allocations, primary target group by funding and average cost per agency, New South Wales, 1998–99

Primary target group	Number of agencies	Funding (\$)	Average cost per agency (\$)
Young people	171	29,131,195	170,358
Single men only	45	11,469,224	254,872
Single women only	21	3,567,942	169,902
Families	23	4,107,967	178,607
Women escaping domestic violence	82	22,121,128	269,770
Cross target/multiple/general	43	7,922,404	184,242
Total	385	78,319,860	203,428

Source: SAAP NDCA Administrative Data Collection

Table 2.7: SAAP recurrent allocations, service delivery model by region, New South Wales, 1998–99 (%)

Service delivery model	CC	CW	CP	FNC	HUN	ILL	IW	MNC	NSW
Crisis/short-term accommodation	60.2	69.2	44.4	43.1	56.3	53.2	45.9	50.7	45.4
Medium/long-term accommodation	36.0	19.0	37.1	19.0	28.2	24.5	32.8	5.0	22.1
Outreach support	—	2.2	2.3	—	0.5	4.4	1.0	—	0.5
Telephone information/referral	—	—	—	—	2.1	—	—	—	1.2
Multiple	—	9.7	16.2	36.4	5.7	17.9	20.2	36.5	23.6
Other	3.8	—	—	1.5	7.2	—	—	7.8	7.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total recurrent allocation (\$'000)	3,129.5	2,166.2	3,967.4	2,989.0	5,835.7	3,656.9	8,289.0	2,572.0	78,319.9

Table 2.7 (continued): SAAP recurrent allocations, service delivery model by region, New South Wales, 1998–99 (%)

Service delivery model	NEP	NE	NS	OFW	RM	SWS	SES	SH	NSW
Crisis/short-term accommodation	49.7	57.9	59.4	27.1	33.5	36.6	30.8	72.7	45.4
Medium/long-term accommodation	29.1	10.6	23.8	7.4	15.2	31.4	10.7	19.7	22.1
Outreach support	—	0.2	—	—	—	—	—	—	0.5
Telephone information/referral	—	—	—	—	—	1.7	4.1	—	1.2
Multiple	20.3	30.0	6.6	25.3	51.3	20.8	40.3	—	23.6
Other	0.9	1.3	10.2	40.2	—	9.5	14.1	7.5	7.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total recurrent allocation (\$'000)	5,883.9	3,267.1	3,400.5	2,874.9	3,129.8	7,869.6	16,269.9	3,018.4	78,319.9

Note: See Appendix 1 for descriptions of regional codes.

Source: SAAP NDCA Administrative Data Collection

Table 2.8: SAAP recurrent allocations, primary target group by region, New South Wales, 1998–99 (%)

Primary target group	CC	CW	CP	FNC	HUN	ILL	IW	MNC	NSW
Young people	44.4	37.4	37.5	39.0	40.4	42.1	35.9	45.2	37.2
Single men only	14.5	0.4	24.4	—	9.1	11.4	8.6	1.2	14.6
Single women only	6.6	—	—	4.1	8.9	14.3	6.5	—	4.6
Families	1.4	6.3	20.0	—	6.2	5.5	10.6	—	5.2
Women escaping domestic violence	29.3	43.7	15.6	49.0	32.1	26.6	32.8	34.5	28.2
Cross target/ multiple/general	3.8	12.2	2.5	7.9	3.3	—	5.6	19.1	10.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total recurrent allocation (\$'000)	3,129.5	2,166.2	3,967.4	2,989.0	5,835.7	3,656.9	8,289.0	2,572.0	78,319.9

Table 2.8 (continued): SAAP recurrent allocations, primary target group by region, New South Wales, 1998–99 (%)

Primary target group	NEP	NE	NS	OFW	RM	SWS	SES	SH	NSW
Young people	50.6	27.0	57.6	48.0	31.6	46.3	21.2	32.0	37.2
Single men only	1.0	5.2	6.6	6.3	18.5	7.3	37.6	14.8	14.6
Single women only	7.2	—	—	—	3.4	6.0	4.0	—	4.6
Families	9.6	—	5.4	7.8	4.1	—	1.1	13.4	5.2
Women escaping domestic violence	24.9	50.3	30.4	25.0	31.0	19.9	19.2	39.8	28.2
Cross target/ multiple/general	6.6	17.4	—	12.9	11.4	20.5	17.0	—	10.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total recurrent allocation (\$'000)	5,883.9	3,267.1	3,400.5	2,874.9	3,129.8	7,869.6	16,269.9	3,018.4	78,319.9

Note: See Appendix 1 for descriptions of regional codes.

Source: SAAP NDCA Administrative Data Collection