



Australian Government

Australian Institute of Health and Welfare



Australian Institute of Health and Welfare

Corporate Plan 2022–23



The AIHW is an independent statutory Australian Government agency producing authoritative and accessible information and statistics to inform and support better policy and service delivery decisions, leading to better health and wellbeing for all Australians.

© The Australian Institute of Health and Welfare 2023



All material presented in this document is provided under a Creative Commons Attribution 4.0 International licence, with the exception of the Commonwealth Coat of Arms (the terms of use for the Coat of Arms are available at <https://www.pmc.gov.au/government/commonwealth-coat-arms>) or any material owned by third parties, including for example, design, layout or images obtained under licence from third parties and signatures. All reasonable efforts have been made to identify and label material owned by third parties. The details of the relevant licence conditions are available on the Creative Commons website (available at <https://creativecommons.org>), as is the full legal code for the CC BY 4.0 license.

A complete list of the Institute's publications is available from the Institute's website www.aihw.gov.au.

ISBN 978-1-922802-09-5 (PDF)

ISBN 978-1-922802-10-1 (Print)

Suggested citation

Australian Institute of Health and Welfare (2023) *Corporate Plan 2022-23*, catalogue number AUS 243, AIHW, Australian Government.

Australian Institute of Health and Welfare

Board Chair (acting)

Dr Erin Lalor

Chief Executive Officer

Mr Rob Heferen

Any enquiries about or comments on this publication should be directed to:

Australian Institute of Health and Welfare

GPO Box 570

Canberra ACT 2601

Tel: (02) 6244 1000

Email: info@aihw.gov.au

Published by the Australian Institute of Health and Welfare.

Contents

Foreword	iv
1 About us	1
How we operate	1
2 Our purpose	2
Our strategic directions	2
Our vision	2
Our strategic goals	2
Our values	3
Our legislation and governance	3
3 Our operating context	5
Our environment	5
Our capability	7
Risk oversight and management	8
Stakeholders	9
4 Our performance	10
Our Performance reporting framework	10
Performance criteria	11
Performance monitoring	12
Strategic framework	12
Appendixes	13
Abbreviations and acronyms	13
References	13
Contact information	13

Foreword

This corporate plan is a key strategic planning document for the Australian Institute of Health and Welfare (AIHW). It sets out the key strategic priorities and the activities we will pursue to achieve our purpose.

Our corporate plan assists the Australian Government, the Australian Parliament and the people of Australia to assess how we are performing, how we use the public resources entrusted to us and how we cooperate with others to achieve wider objectives. It has been developed in accordance with the requirements of the *Public Governance, Performance and Accountability Act 2013* (PGPA Act) and the Public Governance, Performance and Accountability Rule 2014.

Statement of preparation

On behalf of the AIHW Board, which is the accountable authority of the Australian Institute of Health and Welfare, I present the Australian Institute of Health and Welfare Corporate Plan 2022–23, which covers the period of 2022–23 to 2025–26, as required under paragraph 35(1)(b) of the PGPA Act.



Dr Erin Lalor
AIHW Board Chair (acting)

31 March 2023

1 About us

The Australian Institute of Health and Welfare (AIHW) is an independent corporate Commonwealth entity, existing for over 30 years, established under section 4 of the *Australian Institute of Health and Welfare Act 1987* (AIHW Act).

As an information agency, we are committed to using data to:

- create information and statistics on a range of health and welfare topics, and
- prepare data, analysis and information for a variety of purposes.

The AIHW is committed to making data and information available in response to requests from researchers, non-government organisations, frontline health care providers, journalists, educators, consumers and government policymakers with strict privacy, confidentiality and security requirements.

The independence of the AIHW is central to maintaining ready acceptance of the accuracy and relevance of the evidence base developed by the AIHW.

How we operate

The AIHW is focused on turning data into useful information and telling the broader story.

We:

- publicly release 200+ publicly available reports and data releases annually covering a diverse range of health and welfare topics
- provide 180+ customised data extracts annually for researchers, consumers, service providers, and organisations
- manage controlled access to Australia's most comprehensive collection of health and welfare data
- deliver a full range of data services from requests and access, through to analysis and linkage.

We are supported by numerous data holdings and unmatched knowledge of data and information related to the Australian health and welfare sectors.

Our governance arrangements are robust; we have strong privacy and confidentiality controls; our business processes and infrastructure are effective; and we have access to a network of government, research, and private sector collaborators from Australia and overseas.

We work with a broad range of stakeholders—with some of our relationships dating back to our establishment in 1987. We convene or participate in committees with experts from many different subject areas, meaning we are informed by contemporary best practice and a wide range of perspectives.

Our partners, collaborators and clients include:

- Australian, and state and territory government agencies (including the Australian Bureau of Statistics)
- international organisations, such as World Health Organisation and Organisation for Economic Co-operation and Development
- universities and research centres, non-government organisations including Aboriginal and Torres Strait Islander organisations, health and welfare service providers, and clinicians.

Our purpose

As an information agency, we are committed to using data to:

- create information and statistics on a range of health and welfare topics, and
- prepare data, analysis and information for a variety of purposes.

Our strategic directions

Our AIHW strategic directions 2022–2026 set out our vision, strategic goals and values.

Our vision

Stronger evidence, better decisions, improved health and welfare.

Our strategic goals

We have developed four key strategic goals and supporting objectives that will shape our direction for the next five years. We will be:



A trusted leader in health and welfare data and analysis

To achieve this we will:

- 1.1 Proactively inform and respond to emerging policy issues
- 1.2 Build our reputation as an authoritative source of health and welfare data and analysis
- 1.3 Lead the adoption of best practice in data collection, presentation, and analysis



Innovative producers of data sets and analysis

To achieve this we will:

- 2.1 Invest in capability and systems to respond quickly to emerging issues and deliver an innovative approach to data and analysis to meet stakeholder needs
- 2.2 Identify and fill priority data gaps
- 2.3 Facilitate sustainable and secure access to timely, relevant and fit-for-purpose data and analysis



A strong strategic partner

To achieve this we will:

- 3.1 Expand and deepen our partnerships
- 3.2 Enhance our engagement and communications to increase the impact of our work



Recognised for our organisational excellence

To achieve this we will:

- 4.1 Grow our capability and support a high-performing and adaptable workforce
- 4.2 Expand our program of renewal to ensure provision of high quality technology and tools to deliver our data and analysis

Our values

We uphold the following Australian Public Service values of Impartial, Committed to service, Accountable, Respectful and Ethical (I CARE) (see Figure 2.1).

Figure 2.1: Our values



Our legislation and governance

Enabling legislation

The AIHW Act specifies our functions, operations and responsibilities as follows:

- collect and produce, and coordinate and assist in the collection and production of, health- and welfare-related information and statistics
- conduct and promote research into Australians' health and their health services
- develop specialised standards and classifications for health, health services and welfare services
- publish reports on our work
- make recommendations to the Minister on prevention and treatment of diseases and improvement and promotion of the health awareness of Australians
- provide researchers with access to health- and welfare-related information and statistics, subject to confidentiality provisions.

Governance

We are a corporate Commonwealth entity in the Health and Aged Care portfolio, operating under the PGPA Act. The AIHW's accountable authority under the PGPA Act is the AIHW Board (board). The AIHW is led by its Chief Executive Officer (CEO) who is responsible for its day-to-day administration.

AIHW Board

The AIHW board is responsible for ensuring the proper, efficient and effective performance of the AIHW's functions. The AIHW board is accountable to the Parliament of Australia through the Minister for Health and Aged Care.

AIHW Ethics Committee

The AIHW Act requires the AIHW Board to appoint an AIHW Ethics Committee. Its functions and membership are prescribed in the Australian Institute of Health and Welfare (Ethics Committee) Regulations 2018.

Our Ethics Committee exists to ensure data about people is handled with respect and in line with best practice. Its main responsibility is to advise on the ethical acceptability of activities undertaken by the AIHW and our stakeholders.

The Committee is recognised by the National Health and Medical Research Council (NHMRC) as a properly constituted Human Research Ethics Committee as outlined in the National Statement on Ethical Conduct in Human Research (National Statement).

3 Our operating context

The AIHW's operating context is constantly evolving, complex, and provides opportunities for growth. To maintain our relevance to our stakeholders, we keep abreast of the information and data landscape. We are focused on scanning the environment and responding to trends and challenges with agility and adaptability. Our success is measured by how we anticipate and flexibly respond to these environmental changes while ensuring we strive towards achieving our purpose and strategic goals.

Our environment

During the next 4 years, we will continue to focus on the following key environmental factors and adapt our operations to achieve our purpose.

Data priorities

To fulfil our role in providing statistics and information about key issues of relevance to Australia, the AIHW will continue to advocate for health and welfare data and analysis improvement including work to identify and close data gaps and improve data quality and comparability. The AIHW will also continue to undertake innovative data analysis.

Examples of our work in this area include work to build the evidence base related to family, domestic and sexual violence through development of a specialist data collection, data integration and improved reporting. In addition, we are prioritising activity to improve aged care data which includes:

- developing an aged care data strategy
- scoping the current aged care data landscape
- considering options for advisory and decision-making structures
- supporting data improvement activities through engagement arrangements.

We also continue to support the work of the Independent Review of Past Defence and Veteran Suicides for the National Commissioner for Defence and Veteran Suicide Prevention and the Royal Commission into Defence and Veteran Suicide through supply of data and provision of advice on gaps.

COVID-19 pandemic response and recovery

We will continue to support national responses to the ongoing risks posed by COVID-19 by releasing timely data, ensuring our work program and priorities complement national pandemic response and recovery goals, providing a safe work environment for AIHW staff, and sharing critical skills with agencies where our expertise is needed.

Examples of our work in this area include the establishment of a national COVID-19 linked data set which aims to address the emerging medium and long-term research and data needs of the COVID-19 pandemic. This data will inform health service planning, monitoring and evaluation, and health policy development at the national and state and territory level.

The National Suicide and Self-harm Monitoring System and expanded mental health data collections, data sharing and reporting and analysis will provide an enhanced evidence base that can be used to help prevent suicide and improve the mental health of Australians.

Stakeholder expectations

Our stakeholders are important to us as groups to whom we are accountable, who fund us and to whom we target our products and provide services. We will build on our collaboration and partnerships with Australian, state and territory government agencies and non-government organisations and continue to embed the National Agreement on Closing the Gap priority reforms in our work.

Data needs to be easily accessible, available at the right time to inform discussion and decisions. Integrated data at national, state, territory, and local level supports new insights and allow us, and others, to better understand complex interactions people have with services, for example, client or patient journeys, and population outcomes.

Examples of our work in this area include the evolution of the National Integrated Health Services Information (NIHSI) analysis asset, which provides useful insights into patient journeys through the health and aged care sectors. The NIHSI analysis asset, is continuing to evolve in terms of increased access to the asset, improved timeliness and consideration of broadening scope. We are also leading the development of a primary health care information system that encompasses the governance, standards, infrastructure, collection, and analysis and reporting of primary health care data within Australia. The creation of a national general practice data collection is one aspect of this program of work.

Privacy and trust

We operate in an environment of evolving community and data provider expectations about the protection of personal information and other data from both privacy and confidentiality perspectives. Much of the data we hold is given to us voluntarily by organisations that have collected it for another purpose – generally an administrative purpose related to providing (often government-funded) services to Australians.

We protect the privacy of the information we hold in compliance with legislation and under a comprehensive set of data governance arrangements involving designated data custodians, the AIHW Ethics Committee, audit activities and physical and ICT security. These multiple layers of defence ensure that data are accessed only by authorised personnel for appropriate purposes in a secure environment.

Our Capability

Workforce capability

Our People Plan 2022–23 outlines how we plan to enhance our workforce capability. To achieve our purpose, we will continue to ensure our employees have the appropriate balance of core, technical, and leadership skills to undertake their roles. We will:

- use flexible training delivery with an appropriate mix of face-to-face, virtual, and blended learning
- draw on internal expertise and external partnerships to deliver contemporary technical training
- provide training in core leadership and management skills
- provide on-the-job training and mentoring opportunities
- encourage internal and external mobility opportunities
- learn from others through guest speaker presentations
- offer e-learning opportunities through our Learning Management System.

Our graduate intakes remain a key strategy for building our workforce capability. In addition to our annual graduate intake, we participate in the APS Data Professional Stream Graduate Program to attract candidates who specifically seek an APS career in data.

We have established relationships with organisations to increase opportunities to attract and engage Aboriginal and Torres Strait Islander people, people with a disability and people from diverse backgrounds, including targeted recruitment and internships. Our strategies to attract and retain Aboriginal and Torres Strait Islander people are aligned with the [Commonwealth Aboriginal and Torres Strait Islander Workforce Strategy 2020–24](#), which aims to achieve 5% of the APS workforce to be Aboriginal and Torres Strait Islander people by 2024.

We continue to work with organisations such as the Australian Network on Disability to assist us to achieve the goals of the [Australian Public Service Disability Employment Strategy 2020–25](#), which aims to reflect an APS-wide workforce that includes at least 7% of staff with a disability by 2025. Through training programs, our diversity networks, and raising staff awareness, we promote a culture that embraces accessibility and inclusivity.

One of our key focus areas is maintaining a flexible workforce so that we can adjust our staff numbers in line with our variable funding streams. To achieve this, we will continue to engage some non-ongoing APS staff and contract staff, and partner with universities for internship and scholarship opportunities.

Information and Communications Technology capability

The AIHW Information and Communications Technology Strategy sets an ambitious plan that focuses on contemporary and future technology needs. The strategy includes growing requirements for accessing complex data sets from home, building resilience to the increasing threat of cyber attacks targeting the health sector and delivering stakeholder- and customer-focused services.

In 2022–23, the AIHW continues its transition to contemporary technology solutions, enabling the Institute to embrace emerging trends in machine learning, analytical toolsets and artificial intelligence. We will adapt to meet the needs of increasing workforce numbers and locations as well as increasing demands for quality and complex data sets.

An important focus for AIHW is to ensure that dynamic and responsive data visualisations can be produced, that the analytical tools used to generate insights have longevity and are scalable, and the information and data we publish are available and secure. To achieve this, we are developing capabilities in cloud-commoditised computing and assistive technical infrastructure. These changes will ensure data scientists have access to the latest tools and analytics.

AIHW has a proactive focus on security. ICT will continue to play a pivotal role in ensuring the confidentiality, integrity and availability of AIHW information and data. We will comply with the Essential Eight mitigation strategies and the requirements of the Australian Cyber Security Centre. With the increasing cyber threat environment, we will continue to keep cybersecurity at the forefront of ICT decision making and capability.

Risk oversight and management

Over the next 4 years, the AIHW Board will continue oversight of our Risk Management Framework (RMF), Strategic Risk Profile (SRP) and high-level operational risks reported every 6 months via the Risk, Audit and Finance Committee (RAFC), including the CEO's annual strategic risk report.

As outlined in our RMF, the protection and enhancement of AIHW's reputation with its key stakeholders is paramount. Accordingly, the AIHW has a very low appetite for behaviours, activities, processes, investments and other decisions that put this hard-won reputation at risk. However, in endeavouring to enhance our relevance to our stakeholders we need to occasionally embark on initiatives with new risks that will be managed with effective mitigation strategies to achieve desired outcomes.

Therefore, the AIHW has a moderate appetite for accepting some well-managed risks on activities that have a high probability of increasing the AIHW's reputation. The board sets the risk appetite and the CEO and the Executive Committee are expected to manage risk, consistent with the expressed Board risk appetite and risk tolerances for various categories of risk.

The 8 strategic risks identified in the SRP are:

- breach of cybersecurity
- externally driven disruption
- major project delivery failure
- growing pains
- preparedness of IT systems to handle large, complex data sets
- data governance and privacy
- key person risk
- loss of reputation

For each of these risks mitigation strategies are reviewed and updated every six months.

The CEO and Executive Committee will continue ongoing monitoring of the RMF and SRP under the leadership of the Chief Risk Officer.

Fraud control

In addition, we will minimise the potential for instances of fraud within the AIHW in accord with our Fraud Control Plan 2021–23. Key fraud management controls contained in the plan include appropriate fraud prevention, detection, investigation, reporting and data collection procedures, and processes to meet our specific needs.

Internal audit

We will continue to contract out our internal audit function. Each year the internal auditors undertake a program of compliance and performance audits examining controls over financial procedures, ICT systems and data collections.

Stakeholders

Our major stakeholders include:

- the Australian Government and through it to the Australian Parliament and the people of Australia
- the Minister for Health and Aged Care as our responsible minister
- Australian Government departments and agencies
- state and territory governments and their departments
- health, welfare and housing service providers and non-government organisations
- consumers of health, welfare and housing services
- the research community
- professional associations
- interested citizens.

We maintain memoranda of understanding or similar agreements with many of our key stakeholders. In the next 4 years we will continue to work with a large number of Australian Government departments and agencies in developing, collecting, compiling, analysing, managing and disseminating health and welfare data and information. These agencies include the Department of Health and Aged Care, the Department of Social Services (DSS), the Australian Bureau of Statistics (ABS), National Mental Health Commission and the Department of Veterans' Affairs. In the 2022–23 Health Portfolio Budget Statements (PBS) we have linked programs with the Department of Health and Aged Care, DSS, ABS, Australian Commission on Safety and Quality in Health Care, Independent Hospital Pricing Authority and National Health Funding Body.

We will also continue to actively engage in a range of national committees across health and welfare sectors to ensure we are meeting stakeholder needs and expectations.

State and territory governments

Much of the government services data that we report at a national level are provided by state and territory government departments that fund and deliver those services. Our focus over the next 4 years will be to continue our close working relationships with state and territory government departments that are critical to developing and reporting nationally consistent and comparable health and welfare data.

Along with numerous government entities from all jurisdictions, we are a party to national information agreements that underpin the activities of national information committees. Separate agreements cover health, community services, early childhood education and care, and housing and homelessness. The agreements ensure that effective infrastructure and governance arrangements are in place for the development, supply and use of nationally consistent data for each of these areas.

Non-government organisations

Over the next 4 years we will continue our engagement with non-government organisations by providing briefings on forthcoming releases (including providing embargo access to reports) and where possible partnering on stakeholder engagement and communication activities.

International cooperation

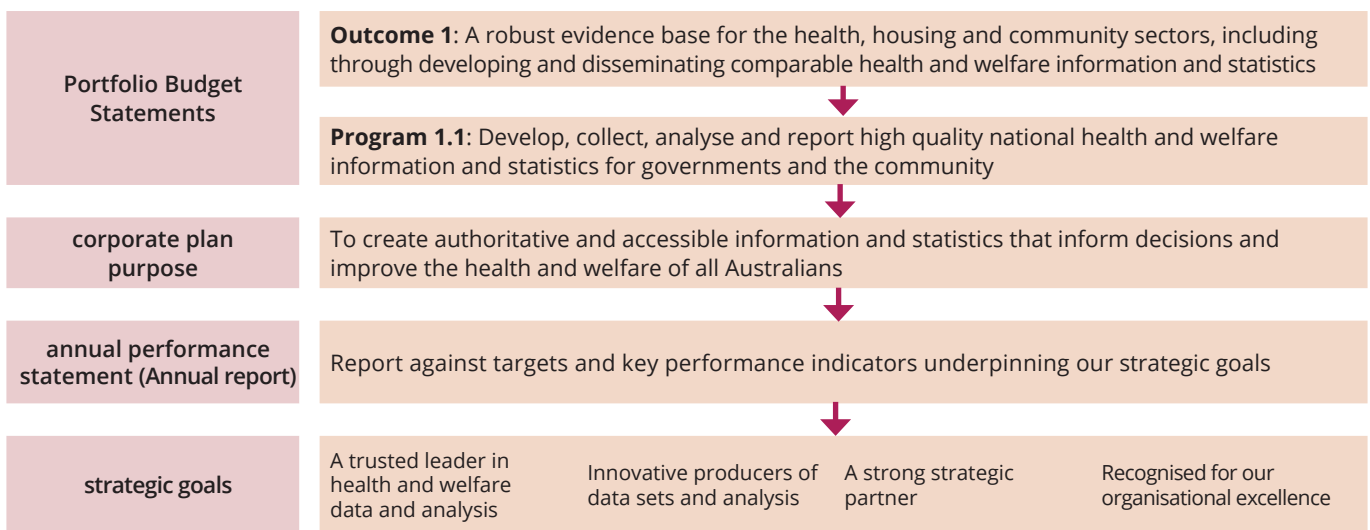
We will continue our role in information sharing with a number of international organisations, such as the WHO and the OECD. We will maintain informal collaborative arrangements with other international agencies and bodies, such as the Canadian Institute for Health Information and the International Group for Indigenous Health Measurement.

4 Our performance

Our performance reporting framework

The corporate plan is a key strategic planning document. It articulates our planned activities and performance measures against which we will monitor our progress. Figure 4.1 provides an overview of our performance planning and reporting framework.

Figure 4.1: Relationships between Portfolio Budget Statements, corporate plan and annual performance statements



Activities

As outlined in the 2022–23 Health Portfolio Budget Statements, the AIHW will publish extensive, policy-relevant health and welfare information to assist consumers, health care, housing and community service providers, researchers, and all levels of government. Accurate statistical information, comprehensive data development and high quality analyses support an increased understanding of health and welfare issues. This creates an evidence base that can drive changes in policy and service delivery directly to improve the health and welfare of all Australians.

Delivery

Specifically, the AIHW will:

- Develop, maintain and promote statistical information standards for the health, community services and housing assistance sectors, and publish comprehensive biennial reports on Australia’s health and Australia’s welfare
- Release a range of health and welfare data and information products relevant to key policy areas.
- Enhance data resources with the addition of new health and welfare data assets to the AIHW’s data holdings to fill data gaps in the health and welfare sectors.
- Modernise the presentation of national health and welfare data and analyses to meet the needs of diverse audiences.

Performance criteria

Key activities	2022-23	2023-24	2024-25	2025-26
Publish health and welfare data products incorporating expert analysis on the AIHW's website for public access.	≥210	≥210	≥210	≥210
Publish annual products incorporating expert analysis on the AIHW's website within 6 months of receipt of final data.	≥82%	≥85%	≥85%	≥85%
Enhance data resources with 4 new or significantly enhanced data collections or linkages to fill in identified information gaps.	✓	✓	✓	✓
Finalise Australia's welfare 2023 for presenting to the Minister for Health in 2023-24.	✓	*	**	***
Increase the number of annual reports produced on a quarterly basis by 2.	✓	✓	✓	✓
Collaborate with: <ul style="list-style-type: none"> the Australian Bureau of Statistics, the Department of Social Services and participating jurisdictions to co-design, test, and establish a model for data integration and associated governance arrangements for the NDDA stakeholders to implement continuous improvement of the National Suicide and Self-Harm Monitoring project and publish updated data quarterly the Defence and Veteran Suicides Royal Commission to confirm data analysis scope, timing, deliverables and funding, and produce reports in advance of the Royal Commission interim report (due by 11 August 2022) and final report (due no later than 17 June 2024). 	✓	✓	✓	✓
5.5 million sessions on the AIHW website.	✓	✓	✓	✓
Data linkage projects completed in accordance with agreed requirements.	✓	✓	✓	✓
Enhance the AIHW website to deliver the requirements of the AIHW Board.	✓	✓	✓	✓
Improve access to NIHSI for state and territory officials and researchers.	✓	✓	✓	✓
Improve the visibility of our strategic approaches to data.	✓	✓	✓	✓
Improve the breadth of our partnerships.	✓	✓	✓	✓
Demonstrate the impact of our work on decision making.	✓	✓	✓	✓
Support staff by facilitating flexible work arrangements.	✓	✓	✓	✓
Support staff and manage growth by implementing a Learning and Development Strategy focused on capability development.	✓	✓	✓	✓
Facilitate greater diversity in AIHW staff.	✓	✓	✓	✓
Provide accessible, scalable and available ICT services to staff.	✓	✓	✓	✓
Ensure ICT and Data environments are protected against malicious attacks.	✓	✓	✓	✓
Enable access to contemporary analytics tools and applications to facilitate AIHW business delivery.	✓	✓	✓	✓
<input type="checkbox"/> Performance criteria included in the 2022-23 Health Portfolio Budget Statements.				
* Finalise and present Australia's welfare 2023 to the Minister for Health and publish it on the AIHW's website by December 2023. Undertake planning and preparation of Australia's health 2024 for presentation to the Minister for Health in June 2024.				
** Undertake planning and preparation of Australia's welfare 2025 for presenting to the Minister for Health in 2025-26.				
*** Finalise the Australia's welfare 2025 and Australia's health 2026 reports and present to the Minister for Health.				
n.a. not applicable.				

Performance monitoring

Over the next 4 years we will continue to monitor progress against our performance by measuring achievements against our purpose and strategic goals using measures outlined in the 2022–23 Health PBS and our corporate plan as part of our Performance monitoring framework. We will provide regular performance reports to senior executives, the RAFC and the AIHW Board.

Strategic framework

Vision: Stronger evidence, better decisions, improved health and welfare.					
Purpose: We produce high quality data sets and analysis to support improvements in health and welfare.					
Goals: We will be...	1 A trusted leader in health and welfare data and analysis	2 Innovative producers of data sets and analysis	3 A strong strategic partner	4 Recognised for our organisational excellence	
Objectives: Over the next five years, AIHW will:					
	1.1 Proactively inform and respond to emerging policy issues 1.2 Build our reputation as an authoritative source of health and welfare data and analysis 1.3 Lead the adoption of best practice in data collection, presentation, and analysis	2.1 Invest in capability and systems to respond quickly to emerging issues and deliver an innovative approach to data and analysis to meet stakeholder needs 2.2 Identify and fill priority data gaps 2.3 Facilitate sustainable and secure access to timely, relevant and fit-for-purpose data and analysis	3.1 Expand and deepen our partnerships 3.2 Enhance our engagement and communications to increase the impact of our work	4.1 Grow our capability and support a high-performing and adaptable workforce 4.2 Expand our program of renewal to ensure provision of high quality technology and tools to deliver our data and analysis	
Values:	Impartial	Committed to service	Accountable	Respectful	Ethical

Appendixes

Abbreviations and acronyms

AIHW	Australian Institute of Health and Welfare
AIHW Act	<i>Australian Institute of Health and Welfare Act 1987</i>
APS	Australian Public Service
CEO	Chief Executive Officer
I CARE	Impartial, Committed to service, Accountable, Respectful, Ethical
ICT	information and communications technology
IT	information technology
NIHSI	National Integrated Health Services Information
OECD	Organisation for Economic Co-operation and Development
PBS	Portfolio Budget Statements
PGPA Act	<i>Public Governance, Performance and Accountability Act 2013</i>
RAFC	Risk, Audit and Finance Committee
RMF	Risk Management Framework
SRP	Strategic Risk Profile
WHO	World Health Organization

References

Department of Finance 2020. Corporate plans for Commonwealth entities: Resource management guide No. 132. Canberra: Department of Finance.

Department of Health 2021. Budget 2022–23: Portfolio Budget Statements 2022–23. Budget related paper No. 1.7, Health Portfolio. Canberra: Department of Health.

Contact information

Contact for enquiries, comments and services

The AIHW welcomes your comments on this Corporate Plan, including your feedback on our planned performance. Your feedback will help us understand the information needs and interests of our stakeholders so that we can continue to improve our performance reporting. Please direct your enquiries or comments to:

Australian Institute of Health and Welfare

GPO Box 570

Canberra ACT 2601

Tel: (02) 6244 1000


Email: info@aihw.gov.au


Australian Institute of Health and Welfare

Corporate Plan 2022–23


The Australian Institute of Health and Welfare Corporate Plan 2022–23 covering the reporting period 2022–23 to 2022–26 highlights the achievements planned to occur during the 2022–23 year that will help to provide Australians with quality, nationally consistent health and welfare information. It describes our purpose, practices and capabilities and sets out the ways that Australians can assess our performance.



 1 Thynne Street, Bruce ACT 2617, Australia

 GPO Box 570, Canberra ACT 2601, Australia

 +61 2 6244 1000  info@aihw.gov.au

 www.aihw.gov.au  [@aihw](https://twitter.com/aihw)



Stronger evidence,
better decisions,
improved health and welfare