

SAAP NDCA REPORT SERIES 11

# **Homeless people in SAAP**

**SAAP National Data Collection  
annual report  
2005–06**

**Australian Capital Territory  
supplementary tables**

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is *better health and wellbeing for Australians through better health and welfare statistics and information.*

Please note that as with all statistical reports there is the potential for minor revisions of data in this report over its life. Please refer to the online version at <[www.aihw.gov.au](http://www.aihw.gov.au)>.

SAAP NDCA REPORT SERIES 11

# **Homeless people in SAAP**

**SAAP National Data Collection  
annual report  
2005–06**

**Australian Capital Territory  
supplementary tables**

Australian Institute of Health and Welfare  
Canberra

AIHW cat. no. HOU 160

© Australian Institute of Health and Welfare 2007

This work is copyright. Apart from any use as permitted under the *Copyright Act 1968*, no part may be reproduced without prior written permission from the Australian Institute of Health and Welfare. Requests and enquiries concerning reproduction and rights should be directed to the Head, Business Promotion and Media Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601.

A complete list of the Institute's publications is available from the Business Promotion and Media Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601, or via the Institute's web site <[www.aihw.gov.au](http://www.aihw.gov.au)>.

ISSN 1445 5005

ISBN 978 1 74024 667 5

### **Suggested citation**

Australian Institute of Health and Welfare 2007. Homeless people in SAAP: SAAP National Data Collection annual report 2005–06 Australian Capital Territory supplementary tables. Cat. no. SAAP NDCA report Series 11. HOU 160. Canberra: AIHW.

### **Australian Institute of Health and Welfare**

Board Chair  
Hon. Peter Collins, AM, QC

Director  
Penny Allbon

Any enquiries about or comments on this publication should be directed to:

Manager  
SAAP National Data Collection Agency  
Australian Institute of Health and Welfare  
GPO Box 570  
Canberra ACT 2601  
Phone: 02 6244 1206

Published by the Australian Institute of Health and Welfare

Printed by Pirion

# Contents

Preface.....	vii
Acknowledgments.....	viii
Abbreviations and symbols.....	ix
<b>1 Introduction .....</b>	<b>1</b>
<b>2 Funding.....</b>	<b>3</b>
2.1 Key chart .....	3
2.2 Tables .....	4
<b>3 Level of support .....</b>	<b>5</b>
3.1 Key chart .....	5
3.2 Tables .....	6
<b>4 Age, sex, country of birth and cultural and linguistic diversity .....</b>	<b>9</b>
4.1 Key charts.....	9
4.2 Tables .....	10
<b>5 Client groups and reasons for seeking assistance .....</b>	<b>17</b>
5.1 Key charts.....	17
5.2 Tables .....	19
<b>6 Support provided.....</b>	<b>21</b>
6.1 Key charts.....	21
6.2 Tables .....	22
<b>7 Meeting the needs of clients and accompanying children .....</b>	<b>27</b>
7.1 Key charts.....	27
7.2 Tables .....	28
<b>8 Circumstances of clients before and after support.....</b>	<b>35</b>
8.1 Key chart .....	35
8.2 Tables .....	36
<b>9 Support from 1996-97 to 2005-06 .....</b>	<b>45</b>
9.1 Key charts.....	45
9.2 Tables .....	47
<b>Appendix 1 The data .....</b>	<b>51</b>

A1.1 Agency participation .....	51
<b>Appendix 2 SAAP NDCA Client Collection form .....</b>	<b>53</b>
<b>Glossary.....</b>	<b>63</b>
<b>List of tables .....</b>	<b>67</b>
<b>List of figures .....</b>	<b>70</b>
<b>References.....</b>	<b>71</b>

# Preface

This publication contains statistical tables and charts in relation to the Australian Capital Territory and is intended to supplement the Series 11 (2005–06) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 95% of agencies in the Australian Capital Territory provided data in 2005–06 is testimony to their collective commitment to, and confidence in, the collection. A 93% participation rate was recorded in 2004–05. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency decreased slightly from 86% in 2004–05 to 82% in 2005–06.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Penny Allbon

Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

This report was prepared by Felicity Murdoch, Simon Edwards and Lynda Carney of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare. Anne Giovanetti, Justin Griffin, Diane Gibson and the SAAP Information Subcommittee provided helpful comments on the draft report.

Table programming and production were carried out by Andrew Powierski. Data entry was performed by Tom Watson and Katrina Williams. Without the efforts of Neil Angel, John Cologon, Phil Denman, Melita Kunstelj, Stirling Lewis, Michael Navaratnam, Joan Reid, Toni Stepniak, Dianne Oglesby, Kay Grzadka, Kit Loke, Frieda Rowland, Sergei Mitnik, Brett Davis and Qasim Shah who ensured that the data were collected and processed, this report would not have been possible. Cecilia Burke and Peter Nolan provided assistance in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Community Services and Indigenous Affairs (FaCSIA) and the Australian Capital Territory Department of Disability, Housing and Community Services, which provided administrative data.



# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
FaCSIA	Department of Families, Community Services and Indigenous Affairs
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified



# 1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 11 (2005–06) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to the Australian Capital Territory only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for the Australian Capital Territory. Appendix 2 contains a copy of the client form used to collect data in 2005–06.

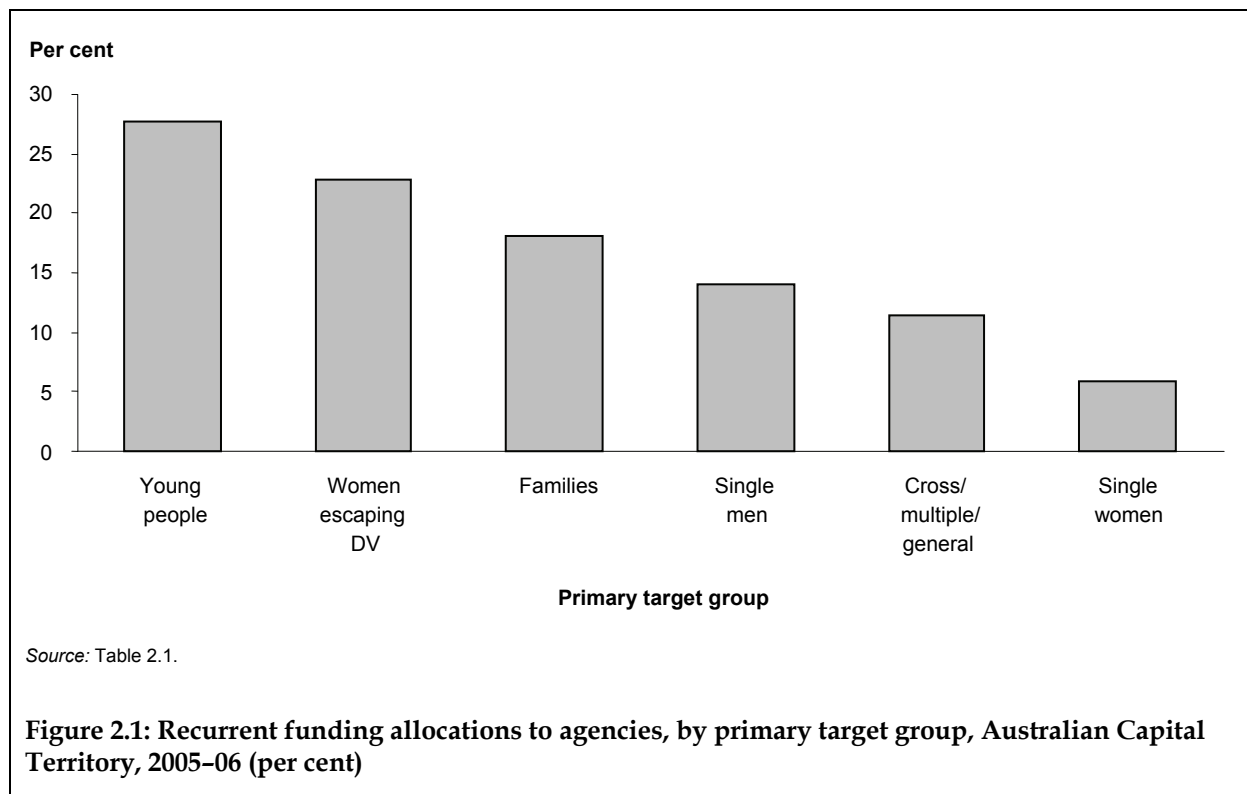
Data presented here primarily relate to the financial year ending 30 June 2006. In addition, a number of tables contain data for the 10 years that the National Data Collection has been conducted (see Chapter 9). It must be noted that, in 2005–06, the SAAP Core Data Set was introduced. This involved changes to some of the key definitions used in the National Data Collection, including support periods, clients, accompanying child support periods and accompanying children. In addition new questions were added, some questions were deleted or adjusted (that is, deletion and/or addition of categories), and a new statistical linkage key was introduced. This has effectively meant a break in the Client Collection data series. Please refer to the national report for further detail.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <[www.aihw.gov.au](http://www.aihw.gov.au)>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).



# 2 Funding

## 2.1 Key chart



## 2.2 Tables

**Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by primary target group, Australian Capital Territory, 2005-06**

	<b>Agencies (number)</b>	<b>Agencies (%)</b>	<b>Recurrent allocation (\$)</b>	<b>Recurrent allocation (%)</b>	<b>Mean funding per agency (\$)</b>
<b>Primary target group</b>					
Young people	15	30.6	4,036,000	27.7	269,100
Single men only	5	10.2	2,044,000	14.0	408,800
Single women only	3	6.1	855,000	5.9	285,000
Families	7	14.3	2,634,000	18.1	376,300
Women escaping domestic violence	9	18.4	3,324,000	22.8	369,300
Cross-target/multiple/general	10	20.4	1,664,000	11.4	166,400
<b>Total</b>	<b>49</b>	<b>100.0</b>	<b>14,556,000</b>	<b>100.0</b>	<b>297,100</b>
Recurrent allocations to agencies <sup>(a)</sup>	49	100.0	14,556,000	97.5	297,100
Other recurrent allocations	..	..	371,000	2.5	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>14,928,000</b>	<b>100.0</b>	<b>..</b>

(a) 'Recurrent allocations to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.

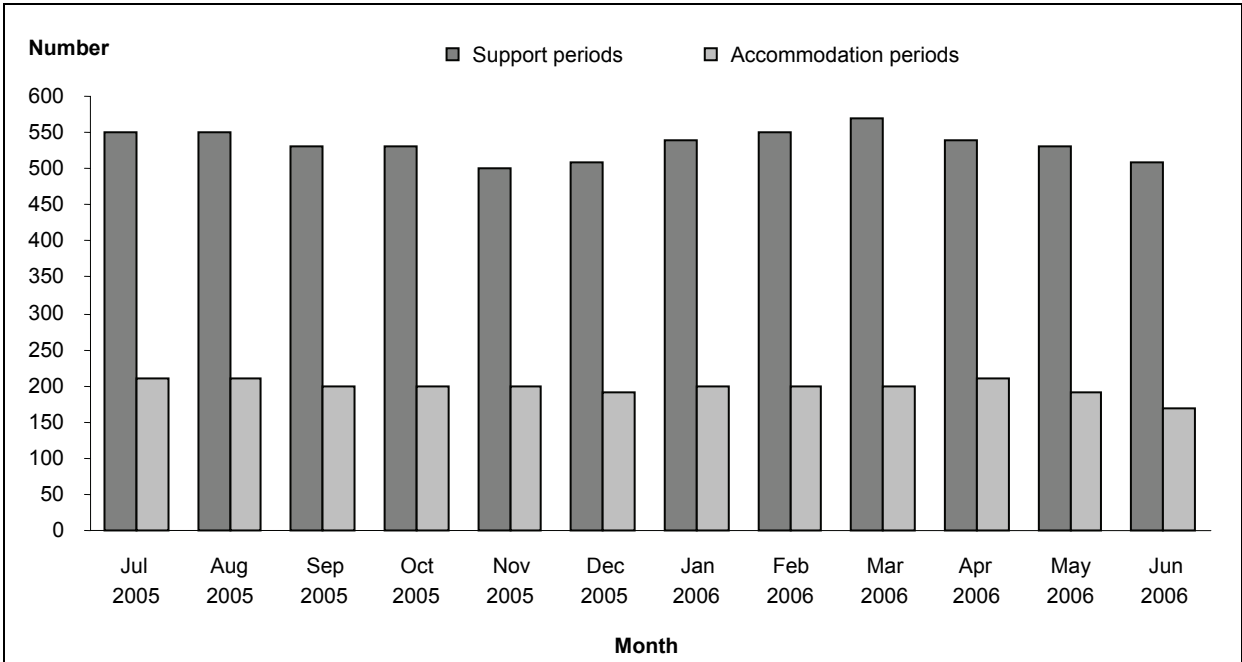
### Notes

1. Table includes \$4.0m provided by the Australian Capital Territory funding department which was in addition to the SAAP funding agreement between the Australian Capital Territory and the Australian Government.
2. All agencies were operating at 30 June 2006.

Source: SAAP Administrative Data Collection.

# 3 Level of support

## 3.1 Key chart



Sources: tables 3.3 and 3.4.

**Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Australian Capital Territory, 2005-06 (number)**

## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Australian Capital Territory, 2005–06 (number)**

Support periods	2,800
With accommodation	1,700
Without accommodation	1,100
Clients	1,950
Mean number of support periods per client	1.40
Clients per 10,000 population 10+ <sup>(a)</sup>	67

(a) 'Per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2005 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in the Australian Capital Territory.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2006a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Australian Capital Territory, 2005–06 (number)**

Accompanying child support periods	1,550
With accommodation <sup>(a)</sup>	750
Without accommodation <sup>(a)</sup>	800
Accompanying children	1,000
Mean number of accompanying child support periods per accompanying child	1.34
Accompanying children per 10,000 population aged 0–17 <sup>(b)</sup>	135

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).

(b) 'Per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2005 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in the Australian Capital Territory.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2006a.



**Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Australian Capital Territory, 2005–06**

<b>Date</b>	<b>Total</b>
July 2005	550
August 2005	550
September 2005	530
October 2005	530
November 2005	500
December 2005	510
January 2006	540
February 2006	550
March 2006	570
April 2006	540
May 2006	530
June 2006	510
<b>Support periods: total number of days</b>	<b>194,610</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Administrative Data and Client Collections.

**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Australian Capital Territory, 2005–06**

<b>Date</b>	<b>Total</b>
July 2005	210
August 2005	210
September 2005	200
October 2005	200
November 2005	200
December 2005	190
January 2006	200
February 2006	200
March 2006	200
April 2006	210
May 2006	190
June 2006	170
<b>Accommodation periods: total number of nights</b>	<b>70,220</b>

*Notes*

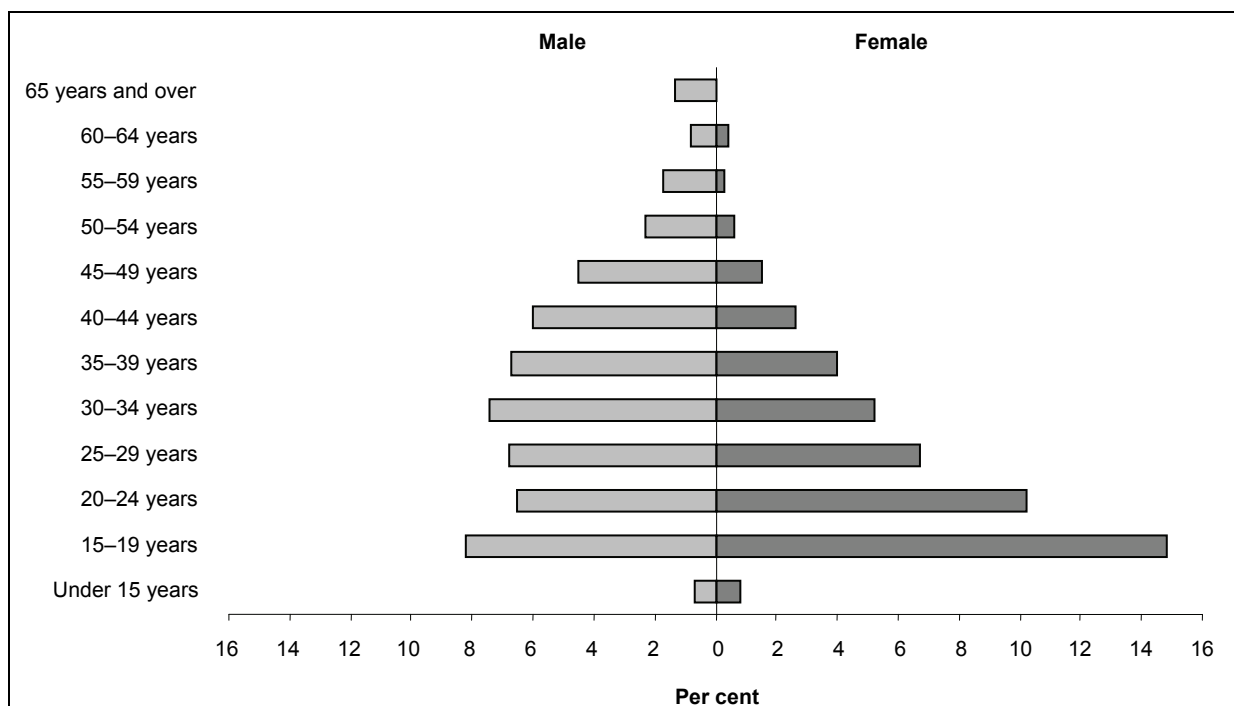
1. Number excluded due to errors and omissions (unweighted): 29.
2. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Administrative Data and Client Collections.



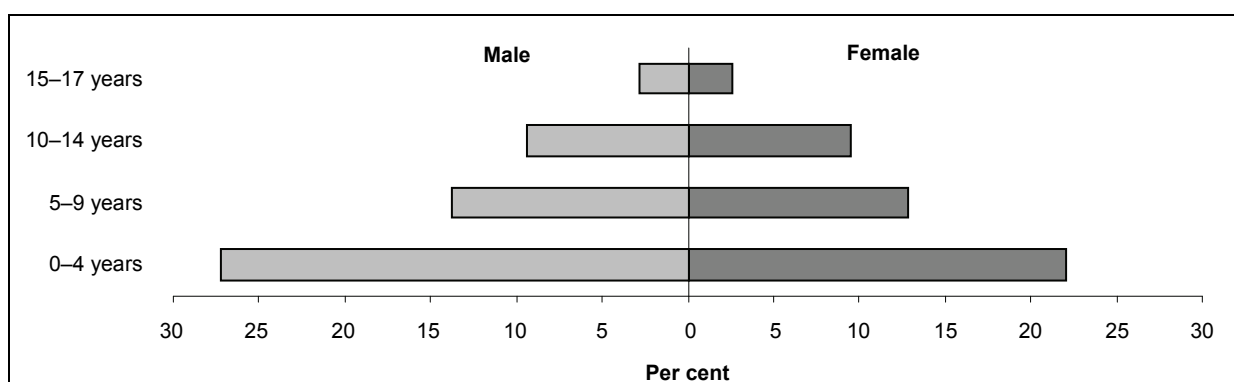
# 4 Age, sex, country of birth and cultural and linguistic diversity

## 4.1 Key charts



Source: Table 4.1.

**Figure 4.1: SAAP clients by age and sex, Australian Capital Territory, 2005-06 (per cent of all clients)**



Source: Table 4.2.

**Figure 4.2: SAAP accompanying children by age and sex, Australian Capital Territory, 2005-06 (per cent of all accompanying children)**

## 4.2 Tables

Table 4.1: SAAP clients by age and sex, Australian Capital Territory, 2005–06

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	0.7	0.8	1.3	1.6	1.4	50
15–19 years	8.2	14.8	15.5	31.3	23.0	450
20–24 years	6.5	10.2	12.3	21.7	16.7	300
25–29 years	6.8	6.7	12.8	14.2	13.5	250
30–34 years	7.4	5.2	14.1	11.0	12.6	250
35–39 years	6.7	4.0	12.6	8.4	10.6	200
40–44 years	6.0	2.6	11.3	5.6	8.6	150
45–49 years	4.5	1.5	8.5	3.2	6.0	100
50–54 years	2.3	0.6	4.4	1.4	3.0	50
55–59 years	1.7	0.3	3.2	0.7	2.0	50
60–64 years	0.8	0.4	1.5	0.9	1.2	<25
65 years and over	1.3	—	2.4	—	1.3	<25
<i>Total</i>	<i>52.8</i>	<i>47.2</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>1,000</b>	<b>900</b>	<b>1,000</b>	<b>900</b>	<b>..</b>	<b>1,900</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>33.7</b>	<b>26.3</b>	<b>..</b>	<b>30.2</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>32</b>	<b>23</b>	<b>..</b>	<b>28</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 61.
2. Clients aged 0–17 years: 250 (100 males, 200 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.2: SAAP accompanying children by age and sex of child, Australian Capital Territory, 2005–06**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%		
0–4 years	27.2	22.0	51.1	46.9	49.1	450
5–9 years	13.8	12.8	25.9	27.4	26.6	250
10–14 years	9.4	9.5	17.6	20.2	18.8	150
15–17 years	2.8	2.6	5.4	5.5	5.4	50
<i>Total</i>	<i>53.2</i>	<i>46.8</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>500</b>	<b>400</b>	<b>500</b>	<b>400</b>	<b>..</b>	<b>900</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>5.5</b>	<b>6.0</b>	<b>..</b>	<b>5.7</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>4</b>	<b>5</b>	<b>..</b>	<b>5</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 124.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client, by age and sex of client, Australian Capital Territory, 2005–06 (per cent)**

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	100.0	71.9	68.6	80.2	80.5	95.5	78.1	800
2	—	16.6	19.0	14.2	12.1	—	14.4	150
3	—	8.4	9.6	4.0	4.1	—	5.2	50
4	—	( <sup>(1)</sup> )—	—	1.2	( <sup>(1)</sup> )—	—	1.2	<25
5	—	( <sup>(1)</sup> )—	—	( <sup>(1)</sup> )—	—	—	0.4	<25
6+	—	( <sup>(1)</sup> )—	2.9	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	—	0.7	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>1.3</b>	<b>15.5</b>	<b>12.3</b>	<b>50.9</b>	<b>17.6</b>	<b>2.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>&lt;25</b>	<b>150</b>	<b>100</b>	<b>500</b>	<b>200</b>	<b>&lt;25</b>	<b>..</b>	<b>1,000</b>
<b>Mean number of support periods</b>	<b>1.05</b>	<b>1.49</b>	<b>1.52</b>	<b>1.29</b>	<b>1.31</b>	<b>1.15</b>	<b>..</b>	<b>1.35</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>11</b>	<b>130</b>	<b>84</b>	<b>103</b>	<b>45</b>	<b>17</b>	<b>..</b>	<b>71</b>
<b>Female clients</b>								
1	58.1	70.8	79.0	88.8	76.6	—	79.8	700
2	( <sup>(1)</sup> )—	14.8	11.7	8.0	( <sup>(1)</sup> )—	—	11.5	100
3	( <sup>(1)</sup> )—	7.0	6.2	1.4	( <sup>(1)</sup> )—	—	4.6	50
4	—	3.9	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	—	2.1	<25
5	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	—	—	—	0.7	<25
6+	—	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	—	—	1.4	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>1.6</b>	<b>31.3</b>	<b>21.7</b>	<b>39.2</b>	<b>6.2</b>	<b>—</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>&lt;25</b>	<b>300</b>	<b>200</b>	<b>350</b>	<b>50</b>	<b>—</b>	<b>..</b>	<b>900</b>
<b>Mean number of support periods</b>	<b>2.01</b>	<b>1.65</b>	<b>1.47</b>	<b>1.27</b>	<b>1.42</b>	<b>—</b>	<b>..</b>	<b>1.46</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>14</b>	<b>240</b>	<b>141</b>	<b>70</b>	<b>14</b>	<b>—</b>	<b>..</b>	<b>62</b>
<b>All clients</b>								
1	77.7	71.2	74.9	83.7	79.5	95.5	78.9	1,500
2	( <sup>(1)</sup> )—	15.4	14.5	11.7	12.7	—	13.0	250
3	( <sup>(1)</sup> )—	7.5	7.5	2.9	( <sup>(1)</sup> )—	—	4.9	100
4	—	2.8	( <sup>(1)</sup> )—	1.1	( <sup>(1)</sup> )—	—	1.6	50
5	( <sup>(1)</sup> )—	1.1	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	—	—	0.5	<25
6+	—	2.0	1.9	( <sup>(1)</sup> )—	( <sup>(1)</sup> )—	—	1.0	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>1.4</b>	<b>23.0</b>	<b>16.7</b>	<b>45.4</b>	<b>12.2</b>	<b>1.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>50</b>	<b>450</b>	<b>300</b>	<b>850</b>	<b>250</b>	<b>&lt;25</b>	<b>..</b>	<b>1,900</b>
<b>Mean number of support periods</b>	<b>1.56</b>	<b>1.59</b>	<b>1.49</b>	<b>1.28</b>	<b>1.34</b>	<b>1.15</b>	<b>..</b>	<b>1.40</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>12</b>	<b>184</b>	<b>112</b>	<b>86</b>	<b>29</b>	<b>8</b>	<b>..</b>	<b>67</b>

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2005 (preliminary estimates). For the age group under 15 years, only those aged 10–14 are included in the calculations.

**Notes**

1. Number excluded due to errors and omissions (weighted): 61.
2. To ensure confidentiality some cells in this table have been removed or replaced with '(<sup>(1)</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2006a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Australian Capital Territory, 2005-06 (per cent)**

Number of accompanying child support periods	0-4 years	5-9 years	10-14 years	15-17 years	Total	
					%	Number
1	83.5	84.0	87.3	90.7	84.7	750
2	9.8	10.0	9.0	—	9.5	100
3	4.7	4.0	2.3	—	3.9	50
4	—	2.1	—	—	1.1	<25
5	1.4	—	—	—	0.7	<25
6+	—	—	—	—	—	—
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>48.9</b>	<b>26.8</b>	<b>18.8</b>	<b>5.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>450</b>	<b>250</b>	<b>150</b>	<b>50</b>	<b>..</b>	<b>900</b>
<b>Mean number of accompanying child support periods</b>	<b>1.38</b>	<b>1.35</b>	<b>1.29</b>	<b>1.25</b>	<b>..</b>	<b>1.35</b>
<b>Per 10,000 population of applicable age group<sup>(a)</sup></b>	<b>219</b>	<b>118</b>	<b>78</b>	<b>36</b>	<b>..</b>	<b>135</b>

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2005 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 118.
2. To ensure confidentiality some cells in this table have been removed. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2006a.

**Table 4.5: SAAP clients: country of birth by sex, Australian Capital Territory, 2005–06 (per cent)**

Country of birth	Male	Female	Total		Australian Capital Territory population 10+ <sup>(a)</sup>	
			%	Number	%	Number
Australia (including external territories)	84.4	83.4	83.9	1,600	74.3	205,350
Oceania and Antarctica (excluding Australia)	2.7	2.1	2.4	50	2.1	5,950
United Kingdom and Ireland	1.8	1.6	1.7	50	6.9	19,100
Western and Northern Europe	0.6	0.6	0.6	<25	2.5	6,850
Southern and Eastern Europe	2.4	1.9	2.2	50	4.7	13,100
North Africa and the Middle East	2.8	2.4	2.6	50	0.6	1,600
South-East Asia	2.0	3.4	2.7	50	3.2	8,800
North-East Asia	0.5	1.0	0.7	<25	1.7	4,600
Southern and Central Asia	0.7	1.4	1.0	<25	1.6	4,400
Northern America	( <sup>(c)</sup> )—	( <sup>(c)</sup> )—	0.2	<25	1.0	2,700
South and Central America and Caribbean	( <sup>(c)</sup> )—	( <sup>(c)</sup> )—	0.5	<25	0.7	1,900
Sub-Saharan Africa	1.1	1.9	1.5	50	0.8	2,100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>53.1</b>	<b>46.9</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>1,000</b>	<b>900</b>	<b>..</b>	<b>1,900</b>	<b>..</b>	<b>276,450</b>

(a) 'Australian Capital Territory population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.

*Notes*

1. Number excluded due to errors and omissions (weighted): 46.
2. To ensure confidentiality some cells in this table have been replaced with '(<sup>(c)</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS unpublished data.

**Table 4.6: SAAP accompanying children: country of birth of children, Australian Capital Territory, 2005–06**

Country of birth	%	Number
Australia (including external territories)	94.1	900
Oceania and Antarctica (excluding Australia)	2.0	<25
Europe	( <sup>(c)</sup> )—	<25
Asia	1.0	<25
Other	( <sup>(c)</sup> )—	<25
<b>Total</b>	<b>100.0</b>	<b>950</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 89.
2. To ensure confidentiality some cells in this table have been replaced with '(<sup>(c)</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



**Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and sex of client, Australian Capital Territory, 2005–06**

Cultural and linguistic diversity	Male	Female	Total		Australian Capital Territory population 10+ <sup>(a)</sup>	
	%	%	%	Number	%	Number
<b>Clients</b>						
Aboriginal and Torres Strait Islander peoples	8.6	11.4	9.9	200	1.0	2,850
Other Australian-born people	75.8	72.1	74.1	1,400	73.2	202,500
People born overseas, English proficiency group 1	3.7	3.1	3.4	50	9.8	27,100
People born overseas, English proficiency groups 2–4	11.9	13.4	12.6	250	15.9	44,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>53.2</b>	<b>46.8</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>1,000</b>	<b>900</b>	<b>..</b>	<b>1,900</b>	<b>..</b>	<b>276,450</b>
<b>Support periods</b>						
	Mean number per client			Total number		
Aboriginal and Torres Strait Islander peoples	1.33	1.50	1.42	250	..	..
Other Australian-born people	1.36	1.49	1.42	2,000	..	..
People born overseas, English proficiency group 1	1.28	1.37	1.32	100	..	..
People born overseas, English proficiency groups 2–4	1.20	1.19	1.20	300	..	..
<i>Total</i>	<i>1.34</i>	<i>1.45</i>	<i>1.39</i>	<i>..</i>	<i>..</i>	<i>..</i>
<b>Total support periods (row %)</b>	<b>51.3</b>	<b>48.7</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>1,350</b>	<b>1,300</b>	<b>..</b>	<b>2,600</b>	<b>..</b>	<b>..</b>

(a) 'Australian Capital Territory population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Aboriginal and Torres Strait Islander peoples are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Aboriginal and Torres Strait Islander peoples.

*Notes*

1. Number excluded due to errors and omissions (weighted): 67 clients; 114 support periods.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2004; ABS unpublished data.

**Table 4.8: SAAP accompanying children: cultural and linguistic diversity of accompanying children, Australian Capital Territory, 2005–06**

<b>Cultural and linguistic diversity</b>	<b>%</b>	<b>Number</b>
Aboriginal and Torres Strait Islander children	16.4	150
Other Australian-born children	77.1	650
Children born overseas, English proficiency group 1	1.1	<25
Children born overseas, English proficiency groups 2–4	5.3	50
<b>Total</b>	<b>100.0</b>	<b>850</b>

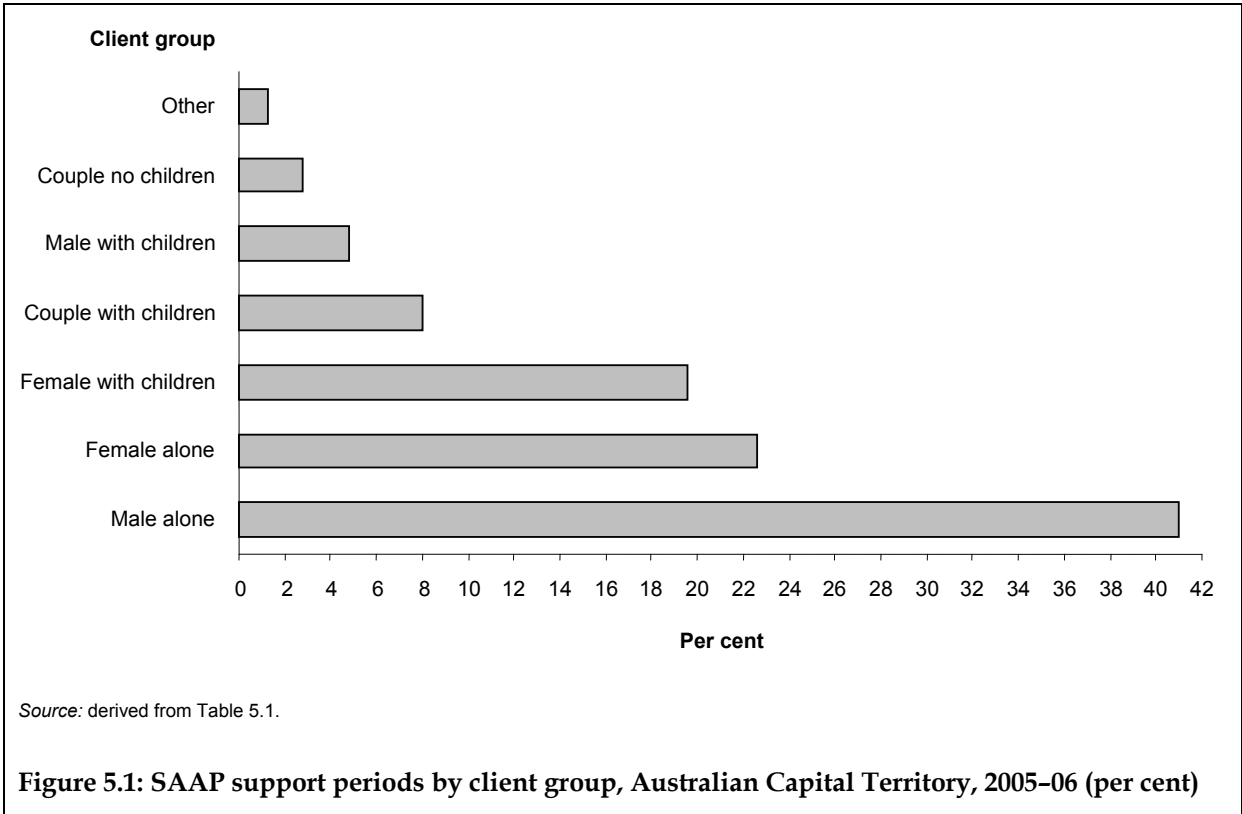
*Notes*

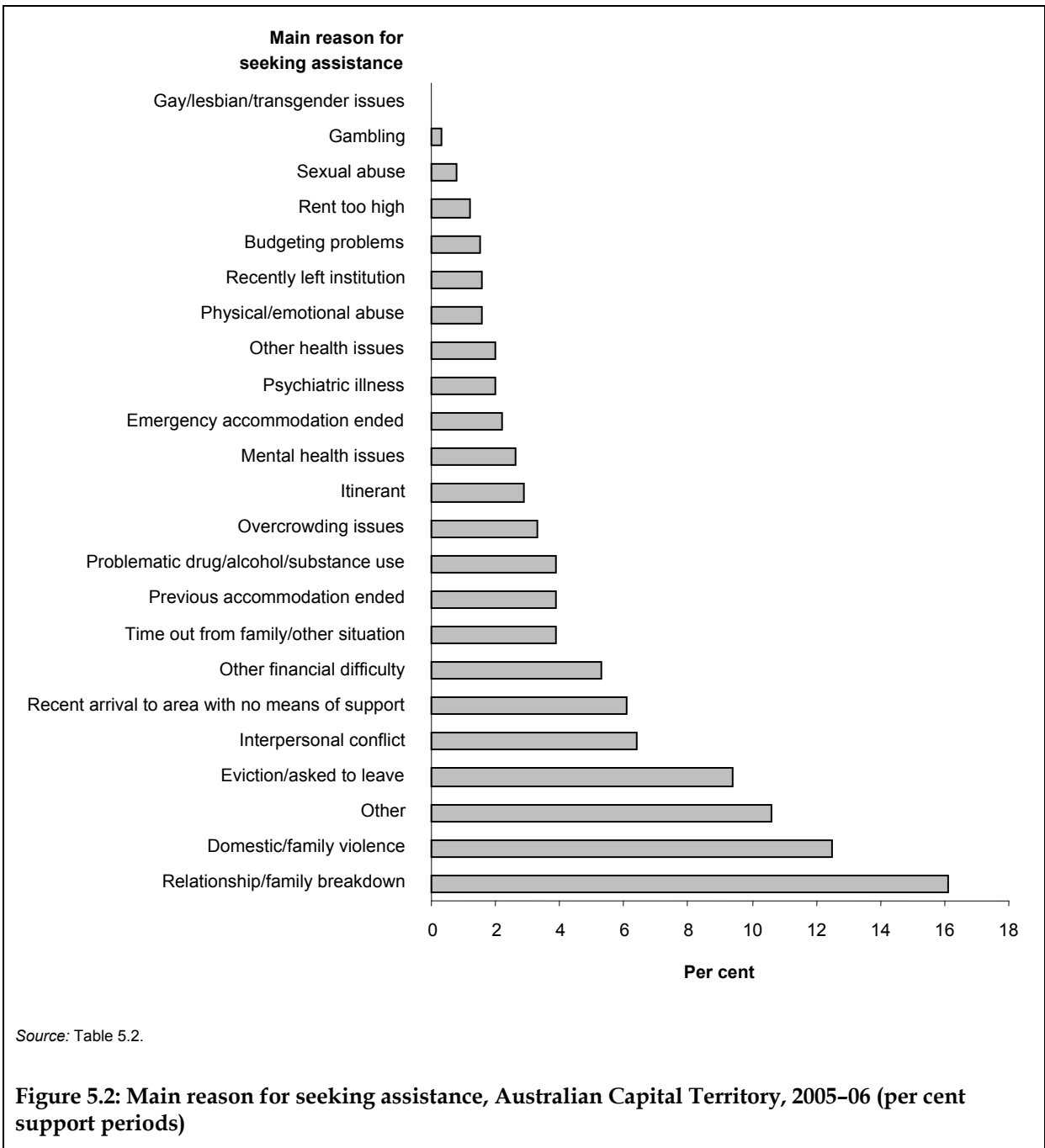
1. Number excluded due to errors and omissions (weighted): 150.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

# 5 Client groups and reasons for seeking assistance

## 5.1 Key charts





## 5.2 Tables

**Table 5.1: SAAP support periods: client group by primary target group of agency, Australian Capital Territory, 2005-06 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	33.3	14.9	—	0.6	—	8.5	14.2	350
Male alone, 25+	( <sup>1</sup> )—	82.9	—	( <sup>1</sup> )—	—	25.1	26.8	700
Female alone, under 25	54.4	( <sup>1</sup> )—	37.3	6.7	6.9	( <sup>1</sup> )—	18.2	450
Female alone, 25+	( <sup>1</sup> )—	( <sup>1</sup> )—	50.3	2.1	16.4	3.5	4.4	100
Couple no children	( <sup>1</sup> )—	—	—	2.8	( <sup>1</sup> )—	19.7	2.8	50
Couple with children	( <sup>1</sup> )—	—	—	25.4	( <sup>1</sup> )—	19.3	8.0	200
Male with children	( <sup>1</sup> )—	—	—	19.9	—	( <sup>1</sup> )—	4.8	100
Female with children	8.0	—	12.4	39.1	75.1	10.9	19.6	500
Other	( <sup>1</sup> )—	—	—	( <sup>1</sup> )—	( <sup>1</sup> )—	10.3	1.3	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>27.0</b>	<b>28.7</b>	<b>2.8</b>	<b>22.7</b>	<b>9.6</b>	<b>9.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>700</b>	<b>750</b>	<b>50</b>	<b>600</b>	<b>250</b>	<b>250</b>	<b>..</b>	<b>2,600</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 134.
2. To ensure confidentiality some cells in this table have been replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Administrative Data and Client Collections.

**Table 5.2: SAAP support periods: main reason for seeking assistance by client group, Australian Capital Territory, 2005–06 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Interpersonal relationships</b>	<b>40.6</b>	( <sup>1</sup> )—	<b>55.3</b>	<b>55.2</b>	<b>50.2</b>	( <sup>1</sup> )—	<b>49.3</b>	<b>53.4</b>	( <sup>1</sup> )—	<b>41.2</b>
Time out from family/other situation	8.6	5.4	3.7	( <sup>1</sup> )—	( <sup>1</sup> )—	—	( <sup>1</sup> )—	1.3	—	3.9
Relationship/family breakdown	16.2	13.4	23.6	( <sup>1</sup> )—	39.6	9.5	29.9	12.6	( <sup>1</sup> )—	16.1
Interpersonal conflict	10.4	3.4	11.1	( <sup>1</sup> )—	( <sup>1</sup> )—	5.5	10.9	3.5	—	6.4
Sexual abuse	—	( <sup>1</sup> )—	1.4	—	—	( <sup>1</sup> )—	( <sup>1</sup> )—	2.2	—	0.8
Domestic/family violence	4.1	1.6	12.5	40.0	( <sup>1</sup> )—	5.9	( <sup>1</sup> )—	31.7	41.1	12.5
Physical/emotional abuse	1.3	1.0	3.0	3.7	—	—	—	2.2	—	1.6
<b>Financial</b>	( <sup>1</sup> )—	( <sup>1</sup> )—	<b>3.2</b>	<b>8.5</b>	( <sup>1</sup> )—	<b>20.4</b>	<b>10.2</b>	<b>9.0</b>	—	<b>8.3</b>
Gambling	( <sup>1</sup> )—	( <sup>1</sup> )—	—	( <sup>1</sup> )—	—	—	—	( <sup>1</sup> )—	—	0.3
Budgeting problems	1.4	1.3	( <sup>1</sup> )—	( <sup>1</sup> )—	( <sup>1</sup> )—	6.4	( <sup>1</sup> )—	( <sup>1</sup> )—	—	1.5
Rent too high	—	0.9	( <sup>1</sup> )—	—	—	1.9	( <sup>1</sup> )—	2.6	—	1.2
Other financial difficulty	6.8	2.5	2.2	4.7	29.5	12.1	5.1	5.5	—	5.3
<b>Accommodation</b>	( <sup>1</sup> )—	<b>10.9</b>	<b>24.8</b>	<b>17.1</b>	<b>13.2</b>	( <sup>1</sup> )—	( <sup>1</sup> )—	<b>20.3</b>	<b>14.9</b>	<b>18.8</b>
Overcrowding issues	( <sup>1</sup> )—	2.2	4.2	( <sup>1</sup> )—	—	3.8	5.1	5.3	—	3.3
Eviction/asked to leave	7.9	3.9	13.5	5.2	9.2	18.1	13.9	10.5	14.9	9.4
Emergency accommodation ended	3.6	1.8	3.5	( <sup>1</sup> )—	( <sup>1</sup> )—	( <sup>1</sup> )—	( <sup>1</sup> )—	1.5	—	2.2
Previous accommodation ended	2.9	3.0	3.6	( <sup>1</sup> )—	( <sup>1</sup> )—	6.4	10.8	3.0	—	3.9
<b>Health</b>	<b>8.8</b>	<b>21.8</b>	<b>4.7</b>	<b>8.0</b>	( <sup>1</sup> )—	( <sup>1</sup> )—	<b>1.3</b>	<b>5.5</b>	<b>20.5</b>	<b>10.5</b>
Mental health issues	3.0	4.0	( <sup>1</sup> )—	( <sup>1</sup> )—	—	4.3	—	( <sup>1</sup> )—	—	2.6
Problematic drug/alcohol/substance use	3.8	8.2	2.0	( <sup>1</sup> )—	—	( <sup>1</sup> )—	—	1.4	20.5	3.9
Psychiatric illness	2.0	5.6	( <sup>1</sup> )—	—	—	—	—	( <sup>1</sup> )—	—	2.0
Other health issues	—	4.0	( <sup>1</sup> )—	—	( <sup>1</sup> )—	2.8	( <sup>1</sup> )—	2.1	—	2.0
<b>Other reasons</b>	<b>25.7</b>	<b>37.5</b>	<b>12.0</b>	<b>11.2</b>	<b>3.3</b>	( <sup>1</sup> )—	( <sup>1</sup> )—	<b>11.8</b>	( <sup>1</sup> )—	<b>21.2</b>
Gay/lesbian/transgender issues	—	—	—	—	—	—	—	—	—	—
Recently left institution	3.6	2.4	1.1	—	—	—	( <sup>1</sup> )—	( <sup>1</sup> )—	—	1.6
Recent arrival to area with no means of support	2.6	7.5	2.5	6.1	( <sup>1</sup> )—	15.7	( <sup>1</sup> )—	6.6	20.2	6.1
Itinerant	1.8	4.1	2.7	( <sup>1</sup> )—	( <sup>1</sup> )—	( <sup>1</sup> )—	3.8	3.3	—	2.9
Other	17.7	23.4	5.7	( <sup>1</sup> )—	—	3.2	( <sup>1</sup> )—	( <sup>1</sup> )—	—	10.6
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (row %)</b>	<b>14.1</b>	<b>27.5</b>	<b>17.9</b>	<b>4.3</b>	<b>2.8</b>	<b>8.1</b>	<b>4.8</b>	<b>19.3</b>	<b>1.3</b>	<b>100.0</b>
<b>Total (number)</b>	<b>350</b>	<b>700</b>	<b>450</b>	<b>100</b>	<b>50</b>	<b>200</b>	<b>100</b>	<b>500</b>	<b>50</b>	<b>2,500</b>

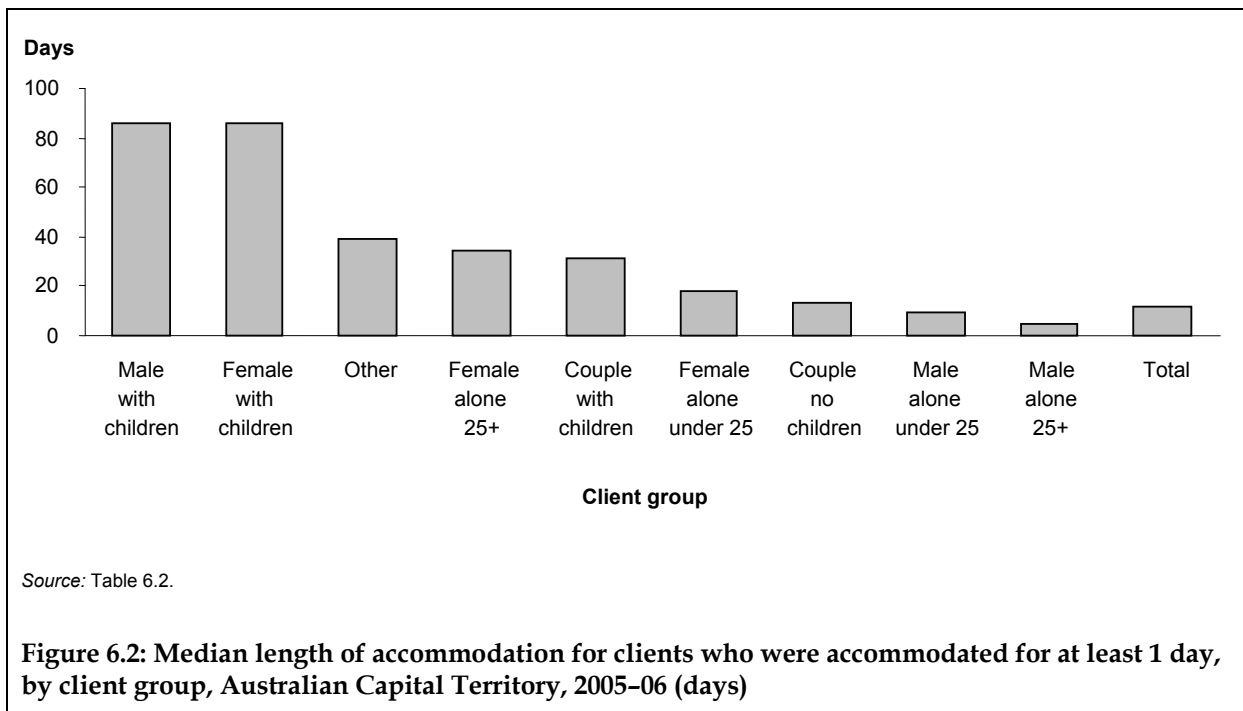
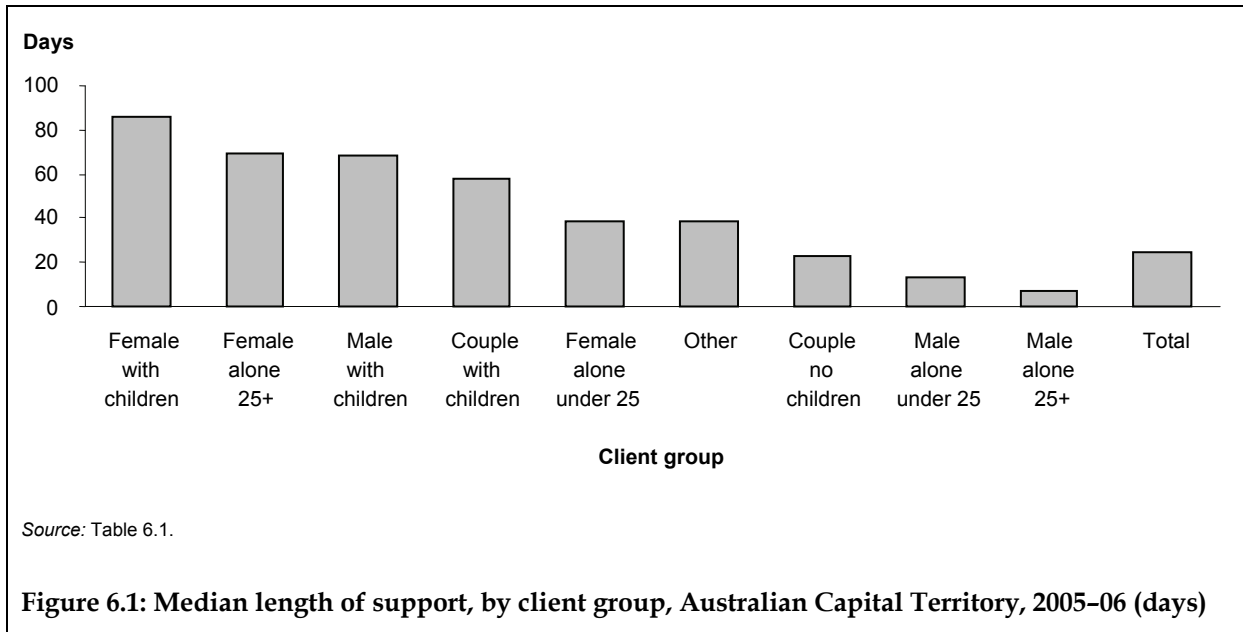
*Notes*

1. Number excluded due to errors and omissions (weighted): 233.
2. To ensure confidentiality some cells in this table have been replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 6 Support provided

## 6.1 Key charts



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Australian Capital Territory, 2005-06 (per cent)

Length of support	Male alone	Male alone	Female alone	Female alone	Couple no	Couple with	Male with	Female with	Other	Total	
	under 25	25+	under 25	25+	children	children	children	children		%	Number
<b>1 week or less</b>	<b>38.8</b>	<b>51.3</b>	<b>23.2</b>	<b>23.9</b>	<b>10.6</b>	<b>4.1</b>	<b>1.2</b>	<b>11.6</b>	<b>35.5</b>	<b>28.4</b>	<b>600</b>
Less than 1 day	1.8	2.7	1.5	5.4	—	—	—	5.4	—	2.5	50
1 day	10.5	10.3	5.9	10.2	( <sup>1</sup> )—	( <sup>1</sup> )—	—	1.1	—	6.5	150
2 days	6.1	11.1	2.4	( <sup>1</sup> )—	—	—	—	( <sup>1</sup> )—	—	4.7	100
3 days	8.0	10.0	4.1	—	—	—	—	1.6	—	5.0	100
4 days	1.7	5.7	4.2	—	( <sup>1</sup> )—	—	—	( <sup>1</sup> )—	—	2.8	50
5 days	4.7	3.7	1.2	( <sup>1</sup> )—	—	( <sup>1</sup> )—	—	( <sup>1</sup> )—	—	2.2	50
6 days	3.9	4.2	2.5	—	—	( <sup>1</sup> )—	—	( <sup>1</sup> )—	—	2.5	50
7 days	2.1	3.5	1.5	4.9	—	—	—	( <sup>1</sup> )—	29.4	2.2	50
<b>&gt;1 week–1 month</b>	<b>24.8</b>	<b>28.8</b>	<b>19.0</b>	<b>13.0</b>	<b>68.8</b>	<b>18.8</b>	<b>17.0</b>	<b>14.8</b>	—	<b>22.8</b>	<b>450</b>
>1–2 weeks	13.4	17.3	8.9	4.7	23.7	12.0	5.7	6.1	—	11.7	250
>2–3 weeks	6.2	7.9	6.2	( <sup>1</sup> )—	—	( <sup>1</sup> )—	5.6	4.6	—	6.0	100
>3–4 weeks	5.2	3.6	3.9	( <sup>1</sup> )—	45.1	( <sup>1</sup> )—	5.7	4.2	—	5.2	100
<b>&gt;1 month–3 months</b>	<b>14.5</b>	<b>10.3</b>	<b>27.2</b>	<b>24.5</b>	<b>10.6</b>	<b>36.5</b>	<b>38.6</b>	<b>25.1</b>	<b>42.3</b>	<b>21.1</b>	<b>450</b>
>4–5 weeks	1.9	2.9	4.6	5.0	—	11.2	5.4	3.0	—	3.8	100
>5–9 weeks	8.0	3.9	13.9	6.6	6.4	17.4	22.2	12.3	42.3	10.4	200
>9–13 weeks	4.6	3.5	8.8	13.0	—	7.9	11.0	9.8	—	6.9	150
<b>&gt;3 months–6 months</b>	<b>10.7</b>	<b>4.4</b>	<b>13.7</b>	<b>19.2</b>	<b>4.0</b>	<b>13.5</b>	<b>23.3</b>	<b>18.3</b>	<b>5.4</b>	<b>11.8</b>	<b>250</b>
>13–16 weeks	3.5	2.1	2.9	11.3	( <sup>1</sup> )—	( <sup>1</sup> )—	8.2	7.8	—	4.1	100
>16–19 weeks	( <sup>1</sup> )—	( <sup>1</sup> )—	5.0	( <sup>1</sup> )—	( <sup>1</sup> )—	6.3	7.2	4.5	—	3.2	50
>19–22 weeks	( <sup>1</sup> )—	( <sup>1</sup> )—	3.6	( <sup>1</sup> )—	—	2.7	( <sup>1</sup> )—	1.1	—	1.7	50
>22–26 weeks	5.3	1.3	2.2	—	—	( <sup>1</sup> )—	( <sup>1</sup> )—	4.9	—	2.8	50
<b>&gt;6 months</b>	<b>11.1</b>	<b>5.2</b>	<b>16.9</b>	<b>19.4</b>	<b>6.0</b>	<b>27.0</b>	<b>19.9</b>	<b>30.2</b>	<b>16.8</b>	<b>15.9</b>	<b>350</b>
>26–39 weeks	3.1	2.5	4.2	( <sup>1</sup> )—	( <sup>1</sup> )—	9.3	( <sup>1</sup> )—	11.3	( <sup>1</sup> )—	5.5	100
>39–52 weeks	2.3	1.2	3.6	( <sup>1</sup> )—	—	5.6	( <sup>1</sup> )—	6.6	—	3.3	50
>52 weeks	5.8	1.5	9.2	9.6	( <sup>1</sup> )—	12.1	9.3	12.3	( <sup>1</sup> )—	7.1	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>14.7</b>	<b>28.1</b>	<b>18.0</b>	<b>4.0</b>	<b>3.1</b>	<b>8.2</b>	<b>5.1</b>	<b>17.8</b>	<b>1.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>600</b>	<b>350</b>	<b>100.0</b>	<b>50</b>	<b>150</b>	<b>100</b>	<b>350</b>	<b>&lt;25</b>	<b>..</b>	<b>2,100</b>
<b>Mean length (days)</b>	<b>73</b>	<b>34</b>	<b>117</b>	<b>111</b>	<b>45</b>	<b>137</b>	<b>121</b>	<b>163</b>	<b>112</b>	<b>..</b>	<b>94</b>
<b>Median length (days)</b>	<b>13</b>	<b>7</b>	<b>39</b>	<b>69</b>	<b>23</b>	<b>58</b>	<b>68</b>	<b>86</b>	<b>39</b>	<b>..</b>	<b>25</b>

### Notes

1. Number excluded due to errors and omissions (weighted): 123.
2. To ensure confidentiality some cells in this table have been removed or replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Australian Capital Territory, 2005–06 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
<b>1 week or less</b>	<b>46.8</b>	<b>59.6</b>	<b>31.8</b>	<b>23.2</b>	<b>36.0</b>	<b>19.3</b>	<b>4.6</b>	<b>12.0</b>	<b>33.4</b>	<b>39.9</b>	<b>550</b>
1 day	12.3	12.6	8.4	17.4	7.9	—	—	( <sup>1</sup> )—	—	9.2	100
2–3 days	17.8	26.5	10.3	—	—	—	—	( <sup>1</sup> )—	—	14.4	200
4–5 days	8.8	11.5	7.7	( <sup>1</sup> )—	—	17.9	—	4.1	—	8.7	100
6–7 days	7.9	9.0	5.4	( <sup>1</sup> )—	28.1	—	—	3.3	33.4	7.5	100
<b>&gt;1 week–1 month</b>	<b>30.1</b>	<b>33.1</b>	<b>28.2</b>	<b>25.1</b>	<b>56.2</b>	<b>20.6</b>	<b>25.7</b>	<b>17.8</b>	<b>—</b>	<b>28.8</b>	<b>400</b>
>1–2 weeks	17.4	21.2	14.5	8.1	28.1	10.7	21.0	11.9	—	16.9	200
>2–3 weeks	7.4	9.0	9.3	8.5	28.1	( <sup>1</sup> )—	—	2.9	—	8.1	100
>3–4 weeks	5.3	2.9	4.4	8.5	—	( <sup>1</sup> )—	—	2.9	—	3.9	50
<b>&gt;1 month–3 months</b>	<b>13.4</b>	<b>6.7</b>	<b>24.8</b>	<b>24.8</b>	<b>5.2</b>	<b>14.2</b>	<b>23.2</b>	<b>21.4</b>	<b>48.1</b>	<b>15.2</b>	<b>200</b>
>4–5 weeks	2.0	2.9	4.9	( <sup>1</sup> )—	—	14.2	—	5.1	—	3.9	50
>5–9 weeks	7.5	2.1	11.6	( <sup>1</sup> )—	( <sup>1</sup> )—	—	( <sup>1</sup> )—	7.8	48.1	6.3	100
>9–13 weeks	4.0	1.7	8.3	16.8	( <sup>1</sup> )—	—	( <sup>1</sup> )—	8.6	—	5.0	50
<b>&gt;3 months–6 months</b>	<b>4.5</b>	<b>0.5</b>	<b>7.4</b>	<b>16.1</b>	<b>—</b>	<b>14.1</b>	<b>27.9</b>	<b>16.4</b>	<b>12.3</b>	<b>6.6</b>	<b>100</b>
>13–16 weeks	1.5	( <sup>1</sup> )—	( <sup>1</sup> )—	( <sup>1</sup> )—	—	( <sup>1</sup> )—	—	2.9	—	1.4	<25
>16–19 weeks	( <sup>1</sup> )—	( <sup>1</sup> )—	2.5	( <sup>1</sup> )—	—	8.4	( <sup>1</sup> )—	3.6	( <sup>1</sup> )—	2.1	50
>19–22 weeks	( <sup>1</sup> )—	—	( <sup>1</sup> )—	8.1	—	—	( <sup>1</sup> )—	3.5	—	1.2	<25
>22–26 weeks	2.0	—	1.4	—	—	( <sup>1</sup> )—	( <sup>1</sup> )—	6.4	( <sup>1</sup> )—	2.0	50
<b>&gt;6 months</b>	<b>5.0</b>	<b>0.2</b>	<b>7.8</b>	<b>10.8</b>	<b>2.5</b>	<b>31.7</b>	<b>18.6</b>	<b>32.3</b>	<b>6.1</b>	<b>9.5</b>	<b>150</b>
>26–39 weeks	( <sup>1</sup> )—	—	3.5	( <sup>1</sup> )—	—	10.6	( <sup>1</sup> )—	15.5	—	4.0	50
>39–52 weeks	( <sup>1</sup> )—	—	( <sup>1</sup> )—	—	—	9.9	( <sup>1</sup> )—	10.5	—	2.4	50
>52 weeks	3.0	—	( <sup>1</sup> )—	( <sup>1</sup> )—	—	11.3	( <sup>1</sup> )—	6.4	—	3.1	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>17.8</b>	<b>33.8</b>	<b>18.6</b>	<b>3.7</b>	<b>3.7</b>	<b>6.1</b>	<b>1.8</b>	<b>13.1</b>	<b>1.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>250</b>	<b>450</b>	<b>250</b>	<b>50</b>	<b>50</b>	<b>100</b>	<b>&lt;25</b>	<b>150</b>	<b>&lt;25</b>	<b>..</b>	<b>1,300</b>
<b>Mean length (days)</b>	<b>41</b>	<b>11</b>	<b>58</b>	<b>83</b>	<b>19</b>	<b>135</b>	<b>123</b>	<b>140</b>	<b>52</b>	<b>..</b>	<b>55</b>
<b>Median length (days)</b>	<b>9</b>	<b>5</b>	<b>18</b>	<b>34</b>	<b>13</b>	<b>31</b>	<b>86</b>	<b>86</b>	<b>39</b>	<b>..</b>	<b>12</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>—</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>&lt;25</b>	<b>—</b>	<b>..</b>	<b>&lt;25</b>
<b>Total accommodation</b>	<b>250</b>	<b>450</b>	<b>250</b>	<b>50</b>	<b>50</b>	<b>100</b>	<b>&lt;25</b>	<b>200</b>	<b>&lt;25</b>	<b>..</b>	<b>1,350</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 122.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been removed or replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Australian Capital Territory, 2005–06 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>90.9</b>	<b>89.4</b>	<b>87.4</b>	<b>83.8</b>	<b>92.3</b>	<b>84.5</b>	<b>51.0</b>	<b>82.5</b>	<b>95.6</b>	<b>85.6</b>
SAAP/CAP accommodation	74.4	71.2	64.1	46.2	75.1	52.0	26.0	50.1	91.4	61.8
Assistance to obtain/maintain short-term accommodation	3.3	2.2	12.2	28.2	13.4	35.1	(*)—	21.9	(*)—	12.3
Assistance to obtain/maintain medium-term accommodation	11.5	3.0	21.2	27.9	13.4	29.4	11.7	28.1	—	16.3
Assistance to obtain/maintain independent housing	40.4	51.0	44.4	44.8	42.6	59.2	33.7	58.0	53.5	49.0
<b>Financial/employment</b>	<b>50.6</b>	<b>42.0</b>	<b>63.6</b>	<b>55.0</b>	<b>20.1</b>	<b>58.3</b>	<b>35.0</b>	<b>62.1</b>	<b>15.8</b>	<b>51.7</b>
Assistance to obtain/maintain government allowance	14.5	1.0	24.3	18.8	(*)—	29.6	13.9	27.8	(*)—	16.3
Employment/training assistance	9.4	0.7	11.1	7.3	(*)—	19.3	3.2	14.7	(*)—	8.7
Financial assistance/material aid	44.9	39.7	58.1	42.7	20.1	54.5	26.4	55.1	15.8	46.7
Financial counselling and support	4.6	2.9	9.0	14.8	(*)—	37.0	7.6	27.6	(*)—	12.7
<b>Personal support</b>	<b>58.5</b>	<b>58.7</b>	<b>67.2</b>	<b>79.5</b>	<b>24.0</b>	<b>65.4</b>	<b>83.9</b>	<b>76.4</b>	<b>27.8</b>	<b>65.0</b>
Incest/sexual assault	(*)—	(*)—	3.6	5.1	(*)—	4.3	(*)—	7.8	—	3.0
Domestic/family violence	2.0	(*)—	14.0	43.3	9.5	25.6	11.7	40.7	(*)—	15.8
Family/relationship	8.9	2.8	24.4	29.8	15.0	46.7	39.6	46.4	15.4	23.1
Emotional	57.9	57.7	65.1	75.9	20.6	64.1	80.4	74.1	27.8	63.3
Assistance with problem gambling	(*)—	—	(*)—	5.1	—	(*)—	—	1.7	—	0.8
<b>General support/advocacy</b>	<b>77.4</b>	<b>59.7</b>	<b>89.9</b>	<b>89.7</b>	<b>53.9</b>	<b>86.8</b>	<b>90.8</b>	<b>88.2</b>	<b>78.8</b>	<b>78.4</b>
Living skills/personal development	52.0	34.6	59.3	19.6	9.6	45.1	3.4	38.9	15.8	40.3
Assistance with legal issues/court support	3.8	2.2	8.5	23.7	5.3	19.6	8.2	25.6	—	10.8
Advice/information	58.1	40.4	83.6	82.5	52.1	74.8	86.7	81.7	78.8	66.5
Retrieval/storage/removal of personal belongings	24.5	4.8	41.7	24.1	(*)—	29.0	(*)—	30.1	32.4	22.5
Advocacy/liaison on behalf of client	41.8	23.2	53.7	60.3	20.3	76.8	47.4	72.2	45.5	48.3
<b>Specialist services</b>	<b>22.8</b>	<b>11.4</b>	<b>45.5</b>	<b>52.1</b>	<b>18.7</b>	<b>47.0</b>	<b>8.5</b>	<b>43.6</b>	<b>8.1</b>	<b>30.3</b>
Psychological services	7.8	0.8	14.5	7.6	—	3.0	—	6.7	—	5.9
Specialist counselling	(*)—	(*)—	4.4	14.8	(*)—	14.3	(*)—	9.1	(*)—	4.7
Psychiatric services	(*)—	2.2	(*)—	3.5	—	1.9	(*)—	1.5	—	1.4
Pregnancy support	—	—	12.3	11.2	13.4	21.4	—	20.3	—	8.8
Family planning support	(*)—	—	6.8	3.8	7.7	22.6	(*)—	14.8	(*)—	6.5
Drug/alcohol support or intervention	2.1	1.6	11.0	18.3	(*)—	7.8	(*)—	10.8	—	6.5
Physical disability services	—	(*)—	—	(*)—	—	(*)—	(*)—	1.1	—	0.5
Intellectual disability services	(*)—	—	0.8	(*)—	—	—	(*)—	1.0	—	0.6
Culturally specific support	(*)—	(*)—	4.1	7.1	—	13.3	(*)—	13.3	—	5.0
Interpreter services	(*)—	(*)—	(*)—	7.2	—	5.6	(*)—	2.7	—	1.6
Assistance with immigration issues	—	(*)—	(*)—	4.7	—	6.0	—	3.0	—	1.4
Health/medical services	13.7	7.3	21.4	25.4	13.5	36.7	(*)—	28.7	(*)—	18.0
<b>Basic support</b>	<b>74.2</b>	<b>71.1</b>	<b>76.3</b>	<b>74.6</b>	<b>14.4</b>	<b>54.3</b>	<b>25.8</b>	<b>62.8</b>	<b>40.5</b>	<b>65.6</b>
Meals	62.1	65.4	59.5	34.2	(*)—	33.7	12.6	34.1	(*)—	49.0
Laundry/shower facilities	58.4	65.7	53.2	40.3	7.0	28.5	4.7	33.6	15.4	46.9
Recreation	55.5	61.0	52.9	37.5	(*)—	31.2	3.8	40.5	(*)—	46.4
Transport	39.1	12.6	59.0	57.1	10.6	47.4	17.2	48.7	36.7	37.2
Other	2.6	(*)—	5.2	5.0	—	(*)—	10.8	6.1	20.9	3.8
<b>No services provided directly</b>	<b>(*)—</b>	<b>2.3</b>	<b>2.5</b>	<b>(*)—</b>	<b>—</b>	<b>2.2</b>	<b>(*)—</b>	<b>4.0</b>	<b>—</b>	<b>2.4</b>
<b>Total (number)</b>	<b>350</b>	<b>650</b>	<b>450</b>	<b>100</b>	<b>50</b>	<b>200</b>	<b>100</b>	<b>500</b>	<b>50</b>	<b>2,500</b>

**Notes**

- Number excluded due to errors and omissions (weighted): 215 (including support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Australian Capital Territory, 2005–06 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Accommodation</b>	<b>62.2</b>	<b>63.8</b>	<b>70.3</b>	<b>71.4</b>	<b>68.1</b>	<b>700</b>
SAAP/CAP accommodation	62.2	63.8	70.3	71.4	68.1	700
<b>School liaison/child care</b>	<b>28.3</b>	<b>13.8</b>	<b>28.5</b>	—	<b>26.6</b>	<b>300</b>
School liaison	8.9	3.4	13.0	—	11.0	100
Child care	22.2	12.9	20.2	—	19.6	200
<b>Personal support</b>	<b>49.4</b>	<b>11.2</b>	<b>40.5</b>	—	<b>38.4</b>	<b>400</b>
Help with behavioural problems	38.9	4.3	23.8	—	24.1	250
Sexual/physical abuse support	(*)—	(*)—	3.6	—	3.9	50
Skills education	32.8	3.4	16.6	—	17.9	200
Structured play/skill development	(*)—	(*)—	31.3	—	29.1	300
<b>General support/advocacy</b>	<b>58.9</b>	<b>60.3</b>	<b>57.2</b>	<b>14.3</b>	<b>57.6</b>	<b>600</b>
Access arrangements	11.1	12.9	14.4	—	13.6	150
Advice/information	56.7	19.8	41.1	—	41.2	450
Advocacy	48.9	47.4	42.2	—	43.7	450
<b>Specialist services</b>	<b>42.2</b>	<b>10.3</b>	<b>27.1</b>	—	<b>27.7</b>	<b>300</b>
Specialist counselling	6.1	—	1.9	—	2.4	50
Culturally specific services	(*)—	(*)—	9.8	—	8.2	100
Health/medical services	37.2	9.5	21.8	—	23.0	250
<b>Basic support</b>	<b>57.8</b>	<b>57.8</b>	<b>66.6</b>	<b>14.3</b>	<b>63.6</b>	<b>650</b>
Meals	36.7	44.0	35.3	—	36.3	400
Showers/hygiene	32.2	9.5	37.8	—	33.2	350
Recreation	37.8	23.3	42.8	—	39.3	400
Transport	43.3	25.0	47.6	—	43.9	450
Other	24.4	7.8	30.3	—	26.5	300
<b>No services provided directly by agency</b>	(*)—	<b>1.7</b>	(*)—	—	<b>1.9</b>	<b>&lt;25</b>
<b>Total accompanying child support periods (row %)</b>	<b>18.1</b>	<b>11.6</b>	<b>69.6</b>	<b>0.7</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>200</b>	<b>100</b>	<b>750</b>	<b>&lt;25</b>	<b>..</b>	<b>1,050</b>

*Notes*

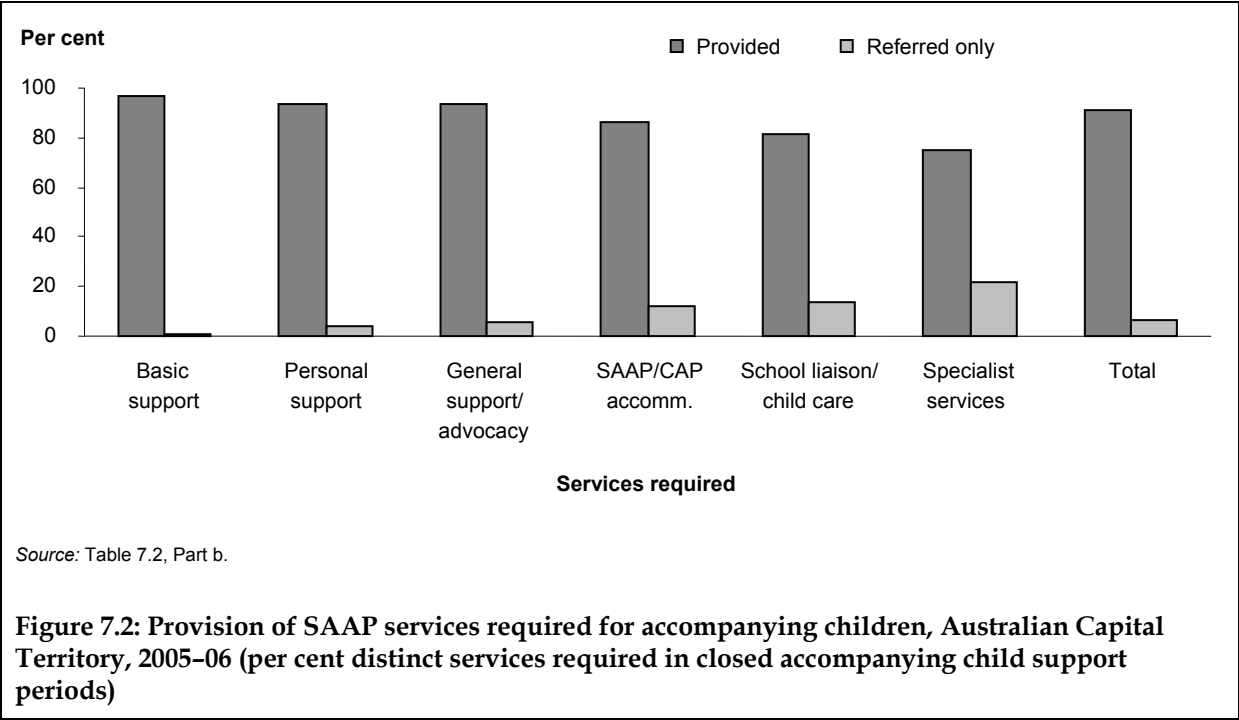
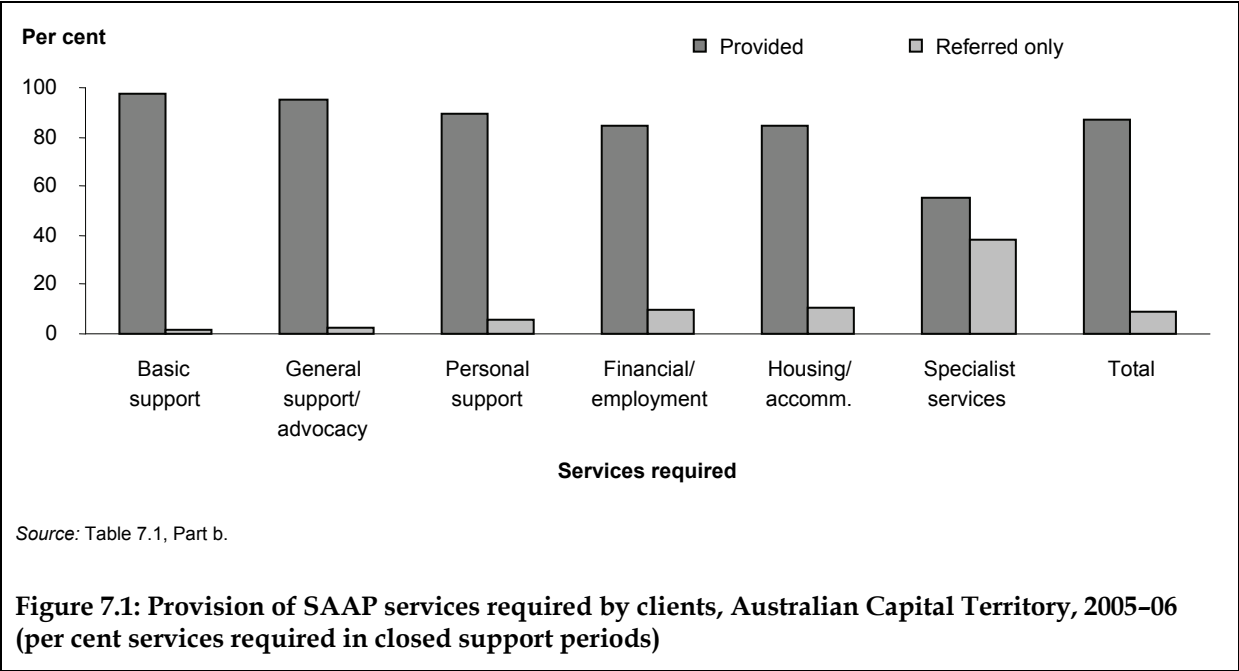
1. Number excluded due to errors and omissions (weighted): 517 (including accompanying child support periods with no information on service requirements or provision). In 501 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been removed or replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 7 Meeting the needs of clients and accompanying children

## 7.1 Key charts



## 7.2 Tables

Table 7.1: SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2005–06

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	2.8	7.0	9.8	86.5	3.7	90.2	100.0	1,700
Assistance to obtain/maintain short-term accommodation	7.0	16.5	23.5	32.3	44.2	76.5	100.0	300
Assistance to obtain/maintain medium-term accommodation	10.8	15.7	26.5	36.9	36.6	73.5	100.0	400
Assistance to obtain/maintain independent housing	6.6	11.9	18.5	62.7	18.9	81.6	100.0	1,150
<b>Financial/employment</b>								
Assistance to obtain/maintain government allowance	6.6	10.3	16.9	51.4	31.7	83.1	100.0	350
Employment/training assistance	15.8	26.1	41.9	34.0	24.1	58.1	100.0	250
Financial assistance/material aid	2.0	3.4	5.4	80.9	13.7	94.6	100.0	1,000
Financial counselling and support	8.5	14.7	23.2	42.6	34.1	76.7	100.0	250
<b>Personal support</b>								
Incest/sexual assault	6.2	37.0	43.2	12.3	44.4	56.7	100.0	100.0
Domestic/family violence	10.8	14.7	25.5	39.9	34.6	74.5	100.0	350
Family/relationship	8.6	6.7	15.3	53.4	31.3	84.7	100.0	500
Emotional	2.1	0.7	2.8	85.6	11.6	97.2	100.0	1,450
Assistance with problem gambling	(*)—	(+)(*)—	43.4	(*)—	(+)(*)—	56.5	100.0	<25
<b>General support/advocacy</b>								
Living skills/personal development	3.6	1.4	5.0	80.3	14.7	95.0	100.0	900
Assistance with legal issues/court support	7.3	20.3	27.6	32.1	40.2	72.3	100.0	250
Advice/information	1.6	0.3	1.9	82.7	15.4	98.1	100.0	1,450
Retrieval/storage/removal of personal belongings	5.6	1.3	6.9	84.1	9.1	93.2	100.0	500
Advocacy/liaison on behalf of client	2.4	1.2	3.6	81.3	15.2	96.5	100.0	1,000
<b>Specialist services</b>								
Psychological services	8.6	35.7	44.3	41.0	14.8	55.8	100.0	200
Specialist counselling	17.4	42.2	59.6	5.6	34.8	40.4	100.0	150
Psychiatric services	9.6	70.4	80.0	8.7	11.3	20.0	100.0	100
Pregnancy support	(*)—	(+)(*)—	9.8	22.4	67.8	90.2	100.0	150
Family planning support	(*)—	(+)(*)—	15.2	28.6	56.3	84.9	100.0	100
Drug/alcohol support or intervention	13.5	34.3	47.8	25.7	26.5	52.2	100.0	250
Physical disability services	(*)—	(+)(*)—	38.5	(+)(*)—	(*)—	61.6	100.0	<25
Intellectual disability services	—	53.8	53.8	(*)—	(+)(*)—	46.2	100.0	<25
Culturally specific support	(*)—	(+)(*)—	23.3	42.2	34.5	76.7	100.0	100
Interpreter services	(*)—	(+)(*)—	22.9	28.6	48.6	77.2	100.0	50
Assistance with immigration issues	(*)—	(+)(*)—	23.5	26.5	50.0	76.5	100.0	50
Health/medical services	4.4	48.8	53.2	21.0	25.7	46.7	100.0	700
<b>Basic support</b>								
Meals	1.0	1.9	2.9	95.2	1.9	97.1	100.0	1,200
Laundry/shower facilities	1.3	0.5	1.8	97.4	0.8	98.2	100.0	1,150
Recreation	1.3	0.5	1.8	94.9	3.4	98.3	100.0	1,100
Transport	1.9	1.3	3.2	94.0	2.8	96.8	100.0	750
Other	(*)—	(+)(*)—	13.6	76.1	10.2	86.3	100.0	100

(continued)

**Table 7.1 (continued): SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2005-06**

**Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	5.3	10.4	15.7	68.4	15.9	84.3	100.0	3,500	2,050
Financial/ employment	5.7	9.4	15.1	63.6	21.3	84.9	100.0	1,850	1,150
Personal support	4.9	5.7	10.6	68.7	20.7	89.4	100.0	2,450	1,500
General support/ advocacy	3.1	2.1	5.2	78.8	16.0	94.8	100.0	4,100	1,750
Specialist services	7.0	38.1	45.1	23.9	31.1	55.0	100.0	1,950	1,000
Basic support	1.3	1.3	2.6	95.1	2.3	97.4	100.0	4,300	1,500
<b>Total (%)</b>	<b>4.0</b>	<b>8.6</b>	<b>12.7</b>	<b>71.8</b>	<b>15.5</b>	<b>87.3</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>750</b>	<b>1,550</b>	<b>2,300</b>	<b>13,000</b>	<b>2,800</b>	<b>15,800</b>	..	<b>18,100</b>	<b>2,250</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 50 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)\_\_' or '(+)(\*)\_\_'. A '(\*)' indicates cells that make up the higher proportion. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.2: SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2005-06**

**Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	1.7	11.8	13.5	83.5	2.9	86.4	100.0	600
<b>School liaison/child care</b>								
School liaison	9.1	8.0	17.1	47.7	35.2	82.9	100.0	100
Child care	3.0	16.6	19.6	32.5	47.9	80.4	100.0	200
<b>Personal support</b>								
Help with behavioural problems	2.2	3.8	6.0	27.5	66.5	94.0	100.0	200
Sexual/physical abuse counselling/support	(*)—	(+)(*)—	36.4	27.3	36.4	63.7	100.0	50
Skills education	(*)—	(+)(*)—	5.3	22.0	72.7	94.7	100.0	150
Structured play/skill development	(+)(*)—	(*)—	3.0	50.0	47.0	97.0	100.0	200
<b>General support/advocacy</b>								
Access arrangements	3.0	24.6	27.6	25.4	47.0	72.4	100.0	150
Advice/information	(*)—	(+)(*)—	2.7	42.2	55.1	97.3	100.0	300
Advocacy	(*)—	(+)(*)—	2.1	59.5	38.3	97.8	100.0	350
<b>Specialist services</b>								
Specialist counselling	12.0	56.0	68.0	10.0	22.0	32.0	100.0	50
Culturally specific services	(*)—	(+)(*)—	4.6	38.5	56.9	95.4	100.0	50
Health/medical services	(*)—	(+)(*)—	20.6	11.5	67.9	79.4	100.0	200
<b>Basic support services</b>								
Meals	2.5	—	2.5	87.7	9.7	97.4	100.0	300
Showers/hygiene	4.0	—	4.0	(+)(*)—	(*)—	95.9	100.0	250
Recreation	(+)(*)—	(*)—	3.9	83.0	13.0	96.0	100.0	300
Transport	2.9	1.3	4.2	88.8	7.0	95.8	100.0	350
Other	—	3.0	3.0	59.4	37.6	97.0	100.0	200

(continued)



**Table 7.2 (continued): SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2005-06**

**Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.7	11.8	13.5	83.5	2.9	86.4	100.0	600	600
School liaison/ child care	5.1	13.6	18.7	37.7	43.6	81.3	100.0	250	250
Personal support	2.4	4.2	6.6	34.3	59.1	93.4	100.0	550	300
General support/ advocacy	1.3	5.6	6.9	46.6	46.6	93.2	100.0	800	450
Specialist services	2.8	21.9	24.7	16.7	58.6	75.3	100.0	350	250
Basic support	2.6	0.9	3.5	83.9	12.6	96.5	100.0	1,350	500
<b>Total (%)</b>	<b>2.4</b>	<b>6.7</b>	<b>9.1</b>	<b>60.1</b>	<b>30.8</b>	<b>90.9</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>100</b>	<b>250</b>	<b>350</b>	<b>2,350</b>	<b>1,200</b>	<b>3,550</b>	..	<b>3,950</b>	<b>800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 454 (closed accompanying child support periods with no information on service requirements or provision). In 446 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)' or '(+)(\*)'. A '(+)' indicates cells that make up the higher proportion. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2005–06**

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
<b>% unmet needs</b>									
Housing/accommodation	16.7	24.7	40.0	23.3	66.7	30.2	33.3	25.5	200
Financial/employment	16.7	16.2	20.0	13.7	—	10.5	—	14.3	100
Personal support	11.1	15.5	—	23.3	16.7	18.6	16.7	16.4	100
General support/advocacy	22.2	16.2	—	15.1	—	19.8	16.7	17.4	150
Specialist services	27.8	22.9	10.0	8.2	16.7	10.5	33.3	18.7	150
Basic support and services n.e.s.	5.6	4.6	30.0	16.4	—	10.5	—	7.7	50
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>700</b>
<b>Summary totals</b>									
Total unmet needs (%)	13.1	47.9	1.5	10.7	0.9	25.1	0.9	100.0	..
Total unmet needs (number)	100	350	<25	100	<25	200	<25	..	700
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	16.5	47.6	0.8	10.2	1.2	22.8	0.8	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	50	150	<25	50	<25	50	<25	..	250
Total closed support periods (%)									
Total closed support periods (%)	42.0	22.2	2.7	8.7	5.0	18.0	1.5	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	900	500	50	200	100	400	50	..	2,200

*Notes*

1. Number excluded due to errors and omissions (weighted): 10 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 6 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 125 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.4: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2005–06**

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Broad type of service</b>	<b>% unmet needs</b>					
Accommodation	7.7	—	10.8	—	9.2	<25
School liaison/child care	15.4	—	16.9	—	14.9	<25
Personal support	30.8	33.3	9.2	—	14.9	<25
General support/advocacy	15.4	—	12.3	—	11.5	<25
Specialist services	—	33.3	9.2	—	10.3	<25
Basic support	30.8	33.3	41.5	—	39.1	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100</i>
<b>Summary totals</b>						
Total unmet needs (%)	14.9	10.3	74.7	—	100.0	..
Total unmet needs (number)	<25	<25	50	—	..	100
Total closed accompanying child support periods with unmet needs (%)	17.0	12.8	70.2	—	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	50	—	..	50
Total closed accompanying child support periods (%)	18.0	12.5	68.6	0.9	100.0	..
Total closed accompanying child support periods (number)	150	100	550	<25	..	800
Total closed support periods with accompanying children with unmet needs (%)	21.2	6.1	72.7	—	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	50	—	..	50
Total closed support periods with accompanying children requiring assistance (%)	20.7	12.6	65.5	1.3	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	100	50	250	<25	..	400

*Notes*

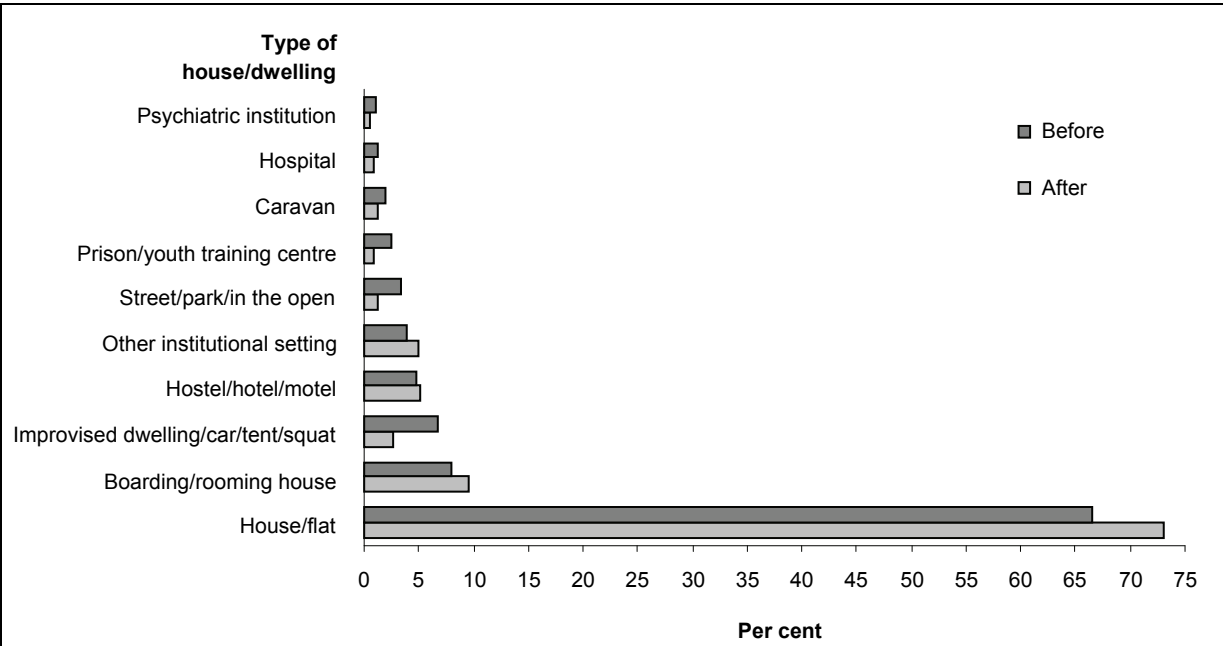
1. Number excluded due to errors and omissions (weighted): 2 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 2 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 457 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 3 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 8 Circumstances of clients before and after support

## 8.1 Key chart



Source: Table 8.5.

**Figure 8.1: Type of house/dwelling immediately before and after a support period, Australian Capital Territory, 2005-06 (per cent closed support periods)**

## 8.2 Tables

**Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, Australian Capital Territory, 2005–06 (per cent)**

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	23.7	11.7	11.7	7.7
Government payments	63.1	76.8	77.1	78.9
Other	13.2	11.4	11.2	13.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>350</i>	<i>350</i>	<i>2,100</i>	<i>1,900</i>
Number with 'Client left without providing any information'	n.a.	<25	n.a.	150
Number with 'Don't know'	<25	<25	50	100
Number with missing data	<25	<25	<25	50
<b>Total (number)</b>	<b>350</b>	<b>350</b>	<b>2,200</b>	<b>2,200</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, Australian Capital Territory, 2005–06 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time	2.6	7.8	5.6	8.6
Employed part time	10.7	18.5	8.6	9.9
Unemployed (looking for work)	35.3	20.2	26.9	22.2
Not in labour force	51.4	53.5	58.9	59.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>250</i>	<i>250</i>	<i>2,050</i>	<i>1,800</i>
Number with 'Client left without providing any information'	n.a.	<25	n.a.	250
Number with 'Don't know'	<25	<25	150	150
Number with missing data	—	<25	<25	50
<b>Total (number)</b>	<b>250</b>	<b>250</b>	<b>2,200</b>	<b>2,200</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods: main source of income and employment status after support by length of support, Australian Capital Territory, 2005–06 (per cent)**

After support	1 day or less	>1–7 days	>1–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
								%	Number
<b>Main source of income</b>									
No income	12.3	11.6	9.7	5.0	7.0	( <sup>(*)</sup> —	( <sup>(*)</sup> —	7.7	150
Government payments	76.5	79.8	78.4	78.4	75.6	85.8	80.2	78.9	1,500
Other	11.1	8.6	11.9	16.6	17.4	( <sup>(*)</sup> —	( <sup>(*)</sup> —	13.4	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>8.3</b>	<b>20.1</b>	<b>23.7</b>	<b>21.4</b>	<b>11.2</b>	<b>8.1</b>	<b>7.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>150</b>	<b>400</b>	<b>450</b>	<b>400</b>	<b>200</b>	<b>150</b>	<b>150</b>	<b>..</b>	<b>1,900</b>
<b>Employment status</b>									
Employed full time	4.8	4.5	12.0	10.1	7.9	9.0	10.8	8.6	150
Employed part time	7.8	4.3	6.0	9.4	16.2	15.7	23.1	9.9	200
Unemployed (looking for work)	30.2	30.3	27.9	18.5	9.0	15.4	16.0	22.2	400
Not in labour force	57.2	61.0	54.1	62.0	66.9	60.0	50.1	59.2	1,050
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>9.0</b>	<b>19.3</b>	<b>21.8</b>	<b>21.0</b>	<b>12.4</b>	<b>9.0</b>	<b>7.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>150</b>	<b>350</b>	<b>400</b>	<b>400</b>	<b>200</b>	<b>150</b>	<b>150</b>	<b>..</b>	<b>1,800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 295 (length of support and main source of income, including 'Don't know' and 'client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 403 (length of support and employment status, including 'Don't know' and 'client left without providing any information').
3. To ensure confidentiality some cells in this table have been replaced with '(<sup>(\*)</sup>—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, Australian Capital Territory, 2005–06 (per cent)**

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	42.5	45.9	91.2	90.7	82.3	82.1
Primary/secondary student	54.0	50.9	3.2	2.1	12.5	11.5
Post-secondary student/employment training	3.5	3.2	5.5	7.2	5.2	6.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>350</i>	<i>350</i>	<i>1,600</i>	<i>1,400</i>	<i>1,950</i>	<i>1,750</i>
Number with 'Client left without providing any information'	n.a.	<25	n.a.	250	n.a.	250
Number with 'Don't know'	<25	<25	150	100	150	100
Number with missing data	<25	<25	<25	50	50	50
<b>Total (number)</b>	<b>350</b>	<b>350</b>	<b>1,750</b>	<b>1,750</b>	<b>2,150</b>	<b>2,150</b>

*Notes*

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, Australian Capital Territory, 2005-06 (per cent)**

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<b>Improvised dwelling/sleeping rough</b>	<b>8.6</b>	<b>3.2</b>	<b>10.0</b>	<b>3.9</b>
Improvised dwelling/car/tent/squat	6.2	2.5	6.7	2.6
Street/park/in the open	2.4	0.7	3.3	1.2
<b>House/dwelling</b>	<b>83.1</b>	<b>93.1</b>	<b>81.3</b>	<b>88.9</b>
House/flat	68.5	77.9	66.5	73.0
Caravan	2.6	1.3	2.0	1.2
Boarding/rooming house	8.0	9.3	8.0	9.6
Hostel/hotel/motel	4.0	4.6	4.8	5.1
<b>Institutional setting</b>	<b>8.3</b>	<b>3.7</b>	<b>8.8</b>	<b>7.2</b>
Hospital	1.3	(*)—	1.3	0.9
Psychiatric institution	1.0	(*)—	1.1	0.5
Prison/youth training centre	2.4	0.7	2.4	0.9
Other institutional setting	3.5	2.3	3.9	5.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<i>Total (number with valid data)</i>	<i>1,100</i>	<i>950</i>	<i>2,050</i>	<i>1,600</i>
Number with 'Client left without providing any information'	n.a.	100	n.a.	300
Number with 'Don't know'	50	100	150	250
Number with missing data	<25	50	<25	50
<b>Total (number)</b>	<b>1,150</b>	<b>1,150</b>	<b>2,200</b>	<b>2,200</b>

*Notes*

1. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, Australian Capital Territory, 2005–06 (per cent)**

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<b>SAAP/CAP funded accommodation</b>	<b>19.8</b>	<b>19.1</b>	<b>19.8</b>	<b>22.1</b>
SAAP/CAP crisis/short term accommodation	14.5	7.2	14.4	8.5
SAAP/CAP medium/long term accommodation	4.4	11.5	4.5	12.4
Other SAAP/CAP funded accommodation	0.9	0.4	0.9	1.2
<b>No tenure</b>	<b>16.2</b>	<b>5.8</b>	<b>17.6</b>	<b>9.7</b>
Institutional setting	6.6	2.3	7.2	5.6
Improvised dwelling/sleeping rough	7.9	2.9	9.1	3.6
Other	1.7	0.6	1.3	0.5
<b>Tenure</b>	<b>64.0</b>	<b>75.1</b>	<b>62.6</b>	<b>68.2</b>
Purchasing/purchased own home	2.0	0.9	2.2	1.2
Private rental	17.5	15.5	16.9	15.2
Public housing rental	13.5	33.7	14.6	28.0
Community housing rental	1.5	6.9	1.6	5.1
Rent-free accommodation	14.1	7.8	15.1	9.3
Boarding	15.4	10.3	12.2	9.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,100</i>	<i>900</i>	<i>1,900</i>	<i>1,550</i>
Number with 'Client left without providing any information'	n.a.	100	n.a.	300
Number with 'Don't know'	50	100	250	300
Number with missing data	<25	<25	<25	50
<b>Total (number)</b>	<b>1,150</b>	<b>1,150</b>	<b>2,200</b>	<b>2,200</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support by length of support, Australian Capital Territory, 2005–06 (per cent)**

Type of house/dwelling	1 day or less	>1–7 days	>1–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
								%	Number
<b>All closed support periods</b>									
<b>Improvised dwelling/sleeping rough</b>	<b>4.0</b>	<b>8.9</b>	<b>4.9</b>	<sup>(*)</sup> —	—	<sup>(*)</sup> —	—	<b>3.9</b>	<b>50</b>
Improvised dwelling/car/tent/squat	<sup>(*)</sup> —	4.8	3.4	3.4	—	<sup>(*)</sup> —	—	2.6	50
Street/park/in the open	<sup>(*)</sup> —	4.1	1.5	<sup>(*)</sup> —	—	—	—	1.2	<25
<b>House/dwelling</b>	<b>81.5</b>	<sup>(*)</sup> —	<b>89.3</b>	<sup>(*)</sup> —	<sup>(*)</sup> —	<sup>(*)</sup> —	<sup>(*)</sup> —	<b>88.9</b>	<b>1,450</b>
House/flat	63.8	56.4	66.4	74.3	83.7	88.3	93.7	73.0	1,200
Caravan	3.4	<sup>(*)</sup> —	1.4	<sup>(*)</sup> —	<sup>(*)</sup> —	2.4	<sup>(*)</sup> —	1.2	<25
Boarding/rooming house	8.0	10.1	13.7	12.5	7.2	3.0	2.8	9.6	150
Hostel/hotel/motel	6.3	8.3	7.7	3.6	2.6	<sup>(*)</sup> —	<sup>(*)</sup> —	5.1	100
<b>Institutional setting</b>	<b>14.6</b>	<sup>(*)</sup> —	<b>5.8</b>	<b>5.0</b>	<sup>(*)</sup> —	<sup>(*)</sup> —	<sup>(*)</sup> —	<b>7.2</b>	<b>100</b>
Hospital	<sup>(*)</sup> —	1.6	1.1	<sup>(*)</sup> —	—	—	—	0.9	<25
Psychiatric institution	<sup>(*)</sup> —	<sup>(*)</sup> —	<sup>(*)</sup> —	—	—	<sup>(*)</sup> —	<sup>(*)</sup> —	0.5	<25
Prison/youth training centre	<sup>(*)</sup> —	2.0	<sup>(*)</sup> —	<sup>(*)</sup> —	<sup>(*)</sup> —	—	—	0.9	<25
Other institutional setting	9.4	11.1	3.2	3.7	4.8	2.6	—	5.0	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>7.5</b>	<b>16.6</b>	<b>22.1</b>	<b>22.9</b>	<b>12.8</b>	<b>9.7</b>	<b>8.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>100</b>	<b>250</b>	<b>350</b>	<b>350</b>	<b>200</b>	<b>150</b>	<b>150</b>	<b>..</b>	<b>1,600</b>
<b>Closed support periods in which clients were accommodated</b>									
<b>Improvised dwelling/sleeping rough</b>	<sup>(*)</sup> —	<b>9.6</b>	<b>5.1</b>	<b>1.2</b>	—	—	—	<b>4.4</b>	<b>50</b>
Improvised dwelling/car/tent/squat	<sup>(*)</sup> —	5.2	3.3	<sup>(*)</sup> —	—	—	—	2.6	50
Street/park/in the open	<sup>(*)</sup> —	4.4	1.8	<sup>(*)</sup> —	—	—	—	1.8	<25
<b>House/dwelling</b>	<sup>(*)</sup> —	<sup>(*)</sup> —	<sup>(*)</sup> —	<b>90.6</b>	<sup>(*)</sup> —	<sup>(*)</sup> —	<b>100.0</b>	<b>87.0</b>	<b>900</b>
House/flat	64.4	54.1	65.6	67.5	80.2	91.6	94.8	68.1	700
Caravan	<sup>(*)</sup> —	<sup>(*)</sup> —	<sup>(*)</sup> —	—	<sup>(*)</sup> —	<sup>(*)</sup> —	<sup>(*)</sup> —	1.1	<25
Boarding/rooming house	9.5	11.0	14.7	16.9	9.0	<sup>(*)</sup> —	<sup>(*)</sup> —	11.7	100
Hostel/hotel/motel	4.0	9.0	8.3	6.1	<sup>(*)</sup> —	<sup>(*)</sup> —	—	6.2	50
<b>Institutional setting</b>	<b>15.2</b>	<sup>(*)</sup> —	<sup>(*)</sup> —	<b>8.2</b>	<sup>(*)</sup> —	<sup>(*)</sup> —	—	<b>8.6</b>	<b>100</b>
Hospital	4.0	1.7	<sup>(*)</sup> —	<sup>(*)</sup> —	—	—	—	1.1	<25
Psychiatric institution	—	<sup>(*)</sup> —	<sup>(*)</sup> —	—	—	—	—	0.4	<25
Prison/youth training centre	—	2.2	<sup>(*)</sup> —	<sup>(*)</sup> —	—	—	—	1.0	<25
Other institutional setting	11.2	10.5	3.0	6.7	<sup>(*)</sup> —	<sup>(*)</sup> —	—	6.1	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>8.5</b>	<b>24.0</b>	<b>28.9</b>	<b>17.4</b>	<b>6.4</b>	<b>8.1</b>	<b>6.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>100</b>	<b>250</b>	<b>300</b>	<b>200</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>..</b>	<b>1,050</b>

*Notes*

- Number excluded due to errors and omissions (weighted): 628 closed support periods (including 'Don't know' and 'client left without providing any information'); 463 closed accommodated support periods (including 'Don't know' and 'client left without providing any information').
- To ensure confidentiality some cells in this table have been replaced with <sup>(\*)</sup>—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.8: SAAP closed support periods: type of tenure after support by length of support, Australian Capital Territory, 2005–06 (per cent)**

Type of tenure	1 day	>1–7	>1–4	>4–13	>13–26	>26–52	>52	Total	
	or less	days	weeks	weeks	weeks	weeks	weeks	%	Number
<b>All closed support periods</b>									
<b>SAAP/CAP funded accommodation</b>	(?)	(?)	(?)	<b>30.3</b>	(?)	(?)	(?)	<b>22.1</b>	<b>350</b>
SAAP/CAP crisis/short term accommodation	13.5	14.9	9.0	9.7	5.1	(?)	(?)	8.5	150
SAAP/CAP medium/long term accommodation	3.3	11.6	13.5	19.6	11.7	8.6	5.8	12.4	200
Other SAAP/CAP funded accommodation	(?)	(?)	(?)	1.0	(?)	(?)	(?)	1.2	<25
<b>No tenure</b>	(?)	<b>19.4</b>	(?)	<b>8.2</b>	<b>6.1</b>	(?)	(?)	<b>9.7</b>	<b>150</b>
Institutional setting	13.6	11.8	4.6	2.7	4.3	(?)	(?)	5.6	100
Improvised dwelling/sleeping rough	(?)	7.5	4.5	3.8	(?)	—	—	3.6	50
Other	—	—	(?)	1.7	(?)	—	—	0.5	<25
<b>Tenure</b>	<b>64.3</b>	(?)	(?)	<b>61.5</b>	(?)	<b>84.9</b>	<b>91.4</b>	<b>68.2</b>	<b>1,050</b>
Purchasing/purchased own home	(?)	(?)	(?)	1.1	(?)	(?)	(?)	1.2	<25
Private rental	13.2	13.7	22.4	16.0	16.7	6.2	8.7	15.2	250
Public housing rental	22.9	10.8	10.6	22.3	35.4	64.6	69.3	28.0	450
Community housing rental	(?)	2.9	11.1	3.6	5.0	(?)	3.6	5.1	100
Rent-free accommodation	12.1	15.8	13.0	8.5	5.5	(?)	(?)	9.3	150
Boarding	10.3	7.8	9.2	10.1	11.8	7.8	7.8	9.3	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>7.4</b>	<b>16.4</b>	<b>21.6</b>	<b>22.9</b>	<b>12.7</b>	<b>10.1</b>	<b>8.8</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>100</b>	<b>250</b>	<b>350</b>	<b>350</b>	<b>200</b>	<b>150</b>	<b>150</b>	<b>..</b>	<b>1,550</b>
<b>Closed support periods in which clients were accommodated</b>									
<b>SAAP/CAP funded accommodation</b>	(?)	(?)	(?)	<b>41.6</b>	<b>26.4</b>	(?)	<b>3.4</b>	<b>25.0</b>	<b>250</b>
SAAP/CAP crisis/short term accommodation	11.9	15.2	8.4	11.7	(?)	(?)	—	9.7	100
SAAP/CAP medium/long term accommodation	(?)	11.6	14.3	27.9	13.4	8.8	(?)	13.7	150
Other SAAP/CAP funded accommodation	(?)	(?)	(?)	2.0	(?)	—	(?)	1.5	<25
<b>No tenure</b>	(?)	<b>20.1</b>	(?)	<b>4.7</b>	<b>5.5</b>	(?)	—	<b>10.6</b>	<b>100</b>
Institutional setting	15.4	11.9	5.1	3.3	(?)	(?)	—	6.5	50
Improvised dwelling/sleeping rough	(?)	8.2	4.6	(?)	—	—	—	3.7	50
Other	—	—	(?)	(?)	(?)	—	—	0.4	<25
<b>Tenure</b>	<b>63.8</b>	(?)	<b>66.8</b>	<b>53.7</b>	<b>68.1</b>	(?)	<b>96.6</b>	<b>64.4</b>	<b>650</b>
Purchasing/purchased own home	(?)	(?)	—	(?)	(?)	—	—	0.5	<25
Private rental	15.2	14.4	21.9	13.9	11.3	8.4	10.2	15.5	150
Public housing rental	16.5	8.9	7.3	14.9	39.7	71.7	79.4	22.4	200
Community housing rental	(?)	3.2	13.5	4.9	7.5	(?)	(?)	6.4	50
Rent-free accommodation	16.8	16.1	15.3	(?)	(?)	—	—	11.8	100
Boarding	10.9	7.8	8.8	7.4	(?)	6.9	(?)	7.9	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>8.4</b>	<b>23.7</b>	<b>28.1</b>	<b>17.9</b>	<b>6.4</b>	<b>8.5</b>	<b>7.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>100</b>	<b>250</b>	<b>300</b>	<b>200</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>..</b>	<b>1,000</b>

*Notes*

- Number excluded due to errors and omissions (weighted): 306 closed support periods (including 'Don't know' and 'client left without providing any information'); 222 closed accommodated support periods (including 'Don't know' and 'client left without providing any information').
- To ensure confidentiality some cells in this table have been replaced with '(?)'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, Australian Capital Territory, 2005–06 (per cent)**

<b>Living situation</b>	<b>Before</b>	<b>After</b>
With both parents	2.7	2.0
With one parent and parent's spouse/partner	2.2	(*)—
With one parent	5.3	4.2
With foster family	0.6	(*)—
With relatives/friends temporary	19.0	10.7
With relatives/friends long-term	3.8	4.0
With spouse/partner	7.8	5.1
With spouse/partner and child(ren)	10.4	10.8
Alone	16.4	21.1
Alone with child(ren)	6.9	14.2
With other unrelated persons	21.8	23.2
Other	3.1	3.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,100</i>	<i>1,700</i>
Number with 'Client left without providing any information'	n.a.	300
Number with 'Don't know'	100	200
Number with missing data	<25	50
<b>Total (number)</b>	<b>2,200</b>	<b>2,200</b>

*Notes*

1. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.10: SAAP closed support periods: existence of a case management plan, Australian Capital Territory, 2005–06 (per cent)**

<b>Case management plan</b>	<b>%</b>	<b>Number</b>
Yes	66.0	1,400
No, client did not agree to one	4.3	100
No, support period too short	29.5	650
No, other reason	0.3	<25
<b>Total</b>	<b>100.0</b>	<b>2,150</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 164.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, Australian Capital Territory, 2005–06 (per cent)**

<b>Achievement of goals</b>	<b>%</b>	<b>Number</b>
All goals achieved	26.7	400
Most or some goals achieved	63.2	900
No goals achieved	10.1	150
<b>Total</b>	<b>100.0</b>	<b>1,400</b>

*Notes*

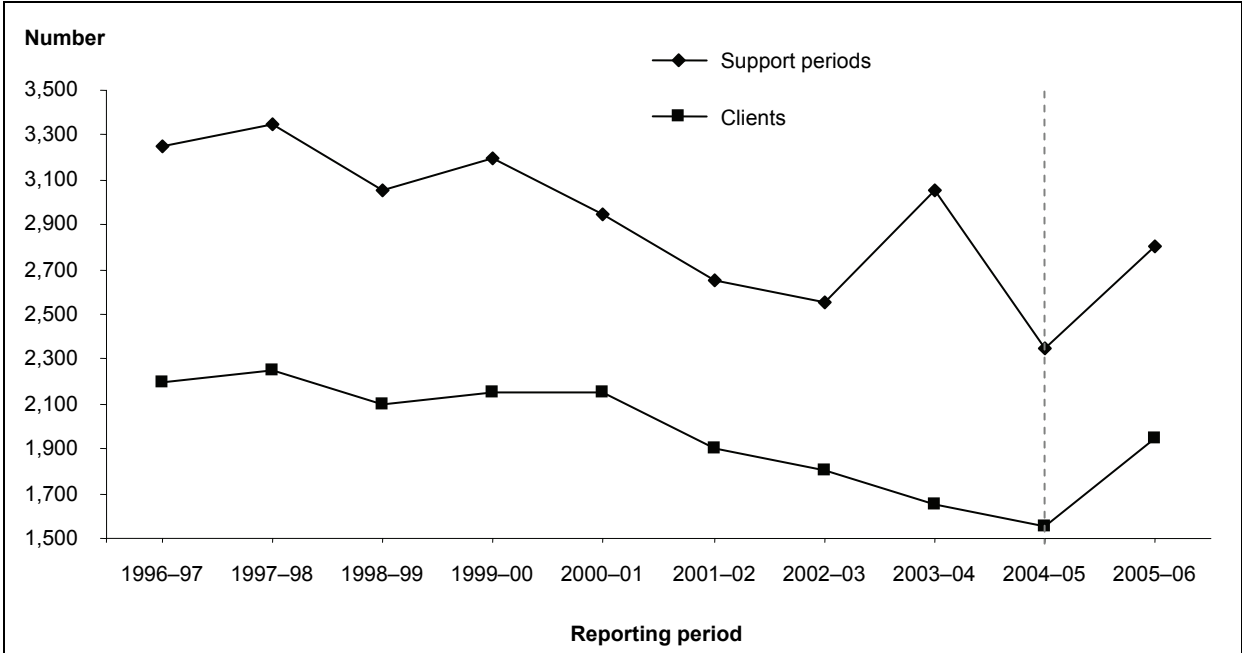
1. Number excluded due to errors and omissions (weighted): 9.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.



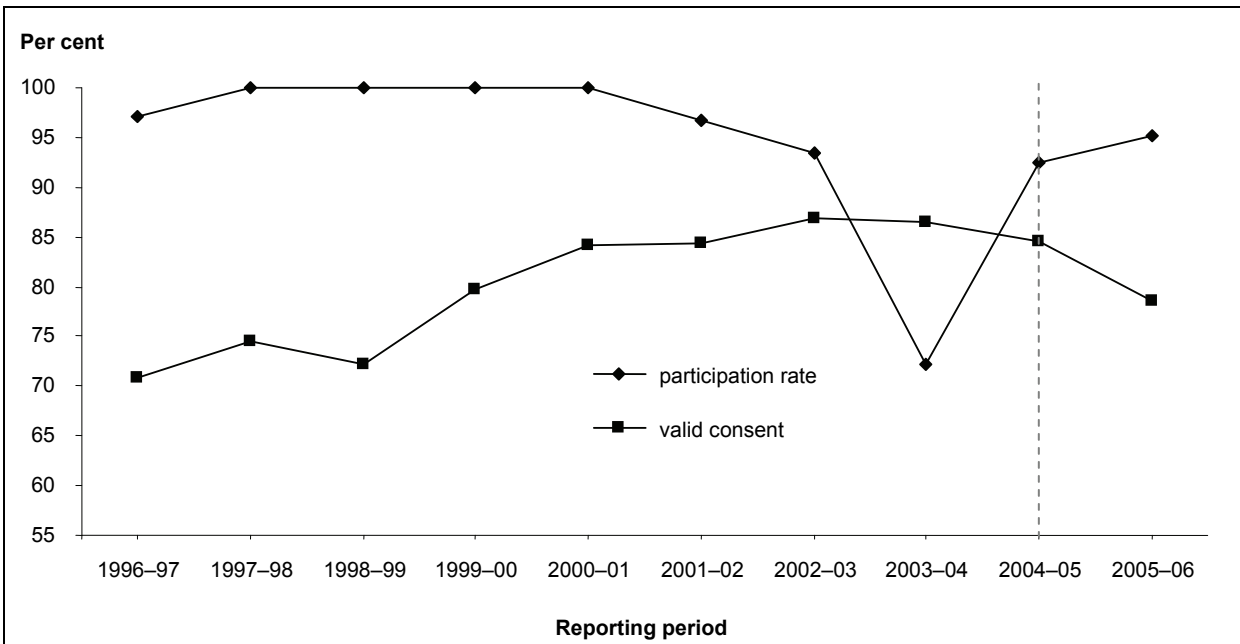
# 9 Support from 1996-97 to 2005-06

## 9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996-97 to 2005-06



Source: Table 9.4.

**Figure 9.2: Agency participation rate and valid consent, by reporting period, Australian Capital Territory, 1996-97 to 2005-06 (per cent)**



## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2005–06 dollars, by reporting period, Australian Capital Territory, 1996–97 to 2005–06**

Reporting period	Total recurrent funding <sup>(a)</sup>	Funding to agencies <sup>(a)</sup>	Funding per support period <sup>(b)</sup>	Funding per client <sup>(b)</sup>
<b>Current \$</b>				
1996–97	6,941,000	6,517,000	2,020	2,940
1997–98	7,066,000	6,705,000	2,000	2,960
1998–99	7,070,000	6,705,000	2,210	3,230
1999–00	7,326,000	6,948,000	2,180	3,210
2000–01	9,636,000	8,751,000	2,980	4,120
2001–02	9,916,000	7,942,000	2,980	4,130
2002–03	10,230,000	9,835,000	3,900	5,530
2003–04	12,825,000	12,600,000	4,140	7,570
2004–05	14,561,000	14,349,000	6,150	9,150
2005–06	14,928,000	14,556,000	5,160	7,450
<b>Constant 2005–06 \$</b>				
1996–97	9,075,000	8,521,000	2,640	3,850
1997–98	9,174,000	8,705,000	2,600	3,850
1998–99	9,376,000	8,893,000	2,930	4,280
1999–00	8,992,000	8,528,000	2,670	3,940
2000–01	11,500,000	10,444,000	3,560	4,910
2001–02	11,764,000	9,422,000	3,530	4,900
2002–03	10,968,000	10,544,000	4,180	5,930
2003–04	13,318,000	13,084,000	4,300	7,860
2004–05	14,683,000	14,470,000	6,210	9,230
2005–06	14,928,000	14,556,000	5,160	7,450

(a) 'Total recurrent funding' and 'Funding to agencies' for 2003–04, 2004–05 and 2005–06 includes state-only recurrent allocations which are in addition to the SAAP agreement between this government and the Australian Government (see Table 2.1; AIHW 2005:Table 2.1; AIHW 2006:Table 2.1).

(b) 'Funding per support period' and 'Funding per client' are based on recurrent allocations to agencies.

### Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Support period figures have been weighted to adjust for agency non-participation.
3. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005, 2006; ABS 2006b; FaCSIA unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996–97 to 2005–06 (number)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06
Support periods	3,250	3,350	3,050	3,200	2,950	2,650	2,550	3,050	2,350	2,800
<i>Errors &amp; omissions</i>	—	—	—	—	—	—	—	—	—	—
Clients	2,200	2,250	2,100	2,150	2,150	1,900	1,800	1,650	1,550	1,950
<i>Errors &amp; omissions</i>	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	150	350	300	250	300	200	200	250	200	200
<i>Errors &amp; omissions</i>	49	52	138	186	58	40	60	57	54	30
Daily average support periods	450	500	450	450	500	400	450	550	500	550
<i>Errors &amp; omissions</i>	54	63	15	2	13	13	3	1	—	—

*Notes*

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Numbers of clients in this table relate to clients who ever received assistance from a SAAP agency in the Australian Capital Territory.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.3: SAAP accompanying child support periods and accompanying children by reporting period, Australian Capital Territory, 2001–02 to 2005–06 (number)**

	2001–02	2002–03	2003–04	2004–05	2005–06
Accompanying child support periods	950	1,000	1,150	950	1,550
<i>Errors &amp; omissions</i>	—	—	—	—	—
Accompanying children	800	850	750	800	1,000
<i>Errors &amp; omissions</i>	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	100	100	150	150	200
<i>Errors &amp; omissions</i>	15	42	43	12	16
Daily average accompanying child support periods	250	250	350	300	450
<i>Errors &amp; omissions</i>	3	3	1	—	—

*Notes*

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in the Australian Capital Territory.
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 9.4: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Australian Capital Territory, 1996–97 to 2005–06**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06
Agencies <sup>(a)</sup> (number)	34	31	30	30	30	31	31	43	40	41
Agency participation rate (%)	97.1	100.0	100.0	100.0	100.0	96.8	93.5	72.1	92.5	95.1
Forms returned (number)	3,050	3,178	3,028	3,188	2,934	2,583	2,361	2,194	2,103	2,685
Forms returned with consent (%)	72.4	76.7	73.6	80.9	85.3	86.4	87.3	87.4	86.1	82.1
Forms returned with valid consent <sup>(b)</sup> (%)	70.9	74.5	72.2	79.7	84.2	84.3	86.8	86.5	84.5	78.6

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

(b) 'Valid consent' here refers to forms with a valid statistical linkage key (see 'statistical linkage key' in the Glossary and AIHW 2006:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data using this is not comparable to previous years.

Note: Table based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that provide only support to other agencies or casual assistance lasting less than 1 hour on a given day and which is not of an ongoing nature are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.



# Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for the Australian Capital Territory follows.

## A1.1 Agency participation

**Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Australian Capital Territory, 2005–06**

	Agencies <sup>(a)</sup>		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent <sup>(b)</sup>
<b>Primary target group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>%</b>
Young people	15	93.3	689	90.1	88.0
Single men only	5	100.0	767	97.0	95.3
Single women only	3	100.0	76.0	78.9	71.1
Families	7	85.7	583	83.9	76.0
Women escaping domestic violence	9	100.0	260	78.5	73.5
Cross-target/multiple/general	2	100.0	310	27.7	27.7
<b>Total</b>	<b>41</b>	<b>95.1</b>	<b>2,685</b>	<b>82.1</b>	<b>78.6</b>

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

(b) 'Valid consent' here refers to all forms with a valid statistical linkage key (see 'statistical linkage key' in the Glossary).

*Note:* Table based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that provide only support to other agencies or casual assistance lasting less than 1 hour on a given day and which is not of an ongoing nature are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

*Sources:* SAAP Administrative Data and Client Collections.



# **Appendix 2 SAAP NDCA Client Collection form**







# CLIENT FORM

JULY 2005 – JUNE 2006

\* indicates questions that *require* the informed consent of the client.

**AGENCY ID**

**SUPPORT PERIOD**

Date commenced

Date finished

**SUPPORT PERIOD ONGOING AT 30 JUNE 2006** Yes  1

**CONSENT OBTAINED** Yes  1 No  2

- Where a name is not long enough please fill in any remaining squares with a 2.  
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.  
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

\* **ALPHA CODE**

Letters of first name

1st	2nd	3rd	4th	5th	6th
-----	-----	-----	-----	-----	-----

Letters of last name

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

\* **DATE OF BIRTH OF CLIENT**

day unknown  month unknown  estimated year

**1 Sex of client**

female  1  
male  2

**2 Person(s) receiving assistance**

*please tick one box only*

**WITH** child(ren)

person with child(ren)  3  
couple with child(ren)  4

**WITHOUT** child(ren)

person alone or with unrelated person(s)  1  
couple without child(ren)  2

**OTHER**  
please specify \_\_\_\_\_  999

**3 Source of referral/information**

*please tick one box only*

self  13  
family/friends  16  
school/other education institution  2  
community services department  3  
police/legal unit/correction institution  17  
health services  18  
psychiatric unit  7  
telephone/crisis referral agency  8  
SAAP agency/worker  9  
other government department  10  
other non-government organisation  11  
other (please specify) \_\_\_\_\_  999  
don't know/no information  0

**IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15**

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**\* 4 Country of birth of client**

Australia  1

other (please specify) \_\_\_\_\_

**\* 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no  1

yes, Aboriginal  2

yes, Torres Strait Islander  3

yes, both  4

**\* 6 Presenting reasons for seeking assistance**

*please tick as many circles as apply*

**Interpersonal relationships**

time out from family/other situation  2

relationship/family breakdown  3

interpersonal conflict  4

sexual abuse  7

domestic/family violence  6

physical/emotional abuse  5

**Financial**

gambling  20

budgeting problems  23

rent too high  24

other financial difficulty  21

**Accommodation**

overcrowding issues  27

eviction/asked to leave  25

emergency accommodation ended  11

previous accommodation ended  26

**Health**

mental health issues  28

problematic drug/alcohol/substance use  10

psychiatric illness  13

other health issues  29

**Other reasons**

gay/lesbian/transgender issues  30

recently left institution  12

recent arrival to area with no means of support  14

itinerant  15

other (please specify) \_\_\_\_\_  999

don't know/no information  0

**\* 7 Main presenting reason for seeking assistance**

*please write only ONE code number from Question 6*

eg 0 2 7

--	--	--

**\* 8 Main income source before and after support**

*please tick one box only in each column*

Before	After
--------	-------

**No income**

no income  1

registered/awaiting benefit  2

**Government payments**

newstart  4

youth allowance  33

community development employment project (CDEP)  8

ABSTUDY  31

Austudy payment for students aged 25 years and over  28

disability support pension  12

age pension  13

parenting payment  34

DVA payment (pension or support)  35

other type of allowance or benefit  36

**Other income**

workcover/compensation  19

maintenance/child support  20

wages/salary/own business  21

spouse/partner's income  22

other (please specify) \_\_\_\_\_  999

client left without providing any information 98

don't know  99

**\* 9 Labour force status before and after support**

*please tick one box only in each column*

Before	After
--------	-------

employed full time (35 hours per week or more)  1

employed part time (less than 35 hours per week)  2

unemployed (looking for work)  4

not in labour force (see manual)  5

client left without providing any information 98

don't know  99

**\* 10 Student status before and after support**

*please tick one box only in each column*

Before	After
--------	-------

not a student  1

primary/secondary school student  2

post-secondary student/employment training  3

client left without providing any information 98

don't know  99

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**\* 11 Type of house/dwelling immediately before and after this support period**

*please tick one box only in each column*

**Before** **After**

**Improvised dwelling/sleeping rough**

- improvised dwelling/car/tent/squat  1   
 street/park/in the open  2

**House/dwelling**

- house/flat  3   
 caravan  4   
 boarding/rooming house  5   
 hostel/hotel/motel  6

**Institutional setting**

- hospital  7   
 psychiatric institution  8   
 prison/youth training centre  9   
 other institutional setting  10

- client left without providing any information 98   
 don't know  99

**\* 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

*please tick one box only in each column*

**Before** **After**

**SAAP/CAP funded accommodation**

- SAAP/CAP crisis/short term accommodation (including THM crisis)  1   
 SAAP/CAP medium/long term accommodation  2   
 other SAAP/CAP funded accommodation (eg hostel, motel etc)  3

**No tenure**

- institutional setting  4   
 improvised dwelling/sleeping rough  5   
 other (no tenure) (please specify)  6

**Tenure**

- purchasing/purchased own home  7   
 private rental  8   
 public housing rental  9   
 community housing rental (including THM transitional)  10   
 rent-free accommodation  11   
 boarding  12   
 client left without providing any information 98   
 don't know  99

**\* 13 Who was the client living with immediately before and after this support period?**

*please tick one box only in each column*

**Before** **After**

- alone  10   
 with both parents  1   
 with one parent and parent's spouse/partner  2   
 with one parent  3   
 with foster family  4   
 with relatives/friends temporary  16   
 with relatives/friends long-term  17   
 with spouse/partner  7   
 with spouse/partner and child(ren)  8   
 alone with child(ren)  9   
 living with other unrelated persons  13   
 other (please specify) \_\_\_\_\_  999   
 client left without providing any information 98   
 don't know  99

**\* 14 Location of client's last home**

- suburb/town   
 state   
 postcode   
 overseas  9998  
 don't know/no information  0

**15 Was a case management plan agreed to by the end of the support period?**

*please tick one box only*

- yes  1  **Go to question 16**  
 no, client did not agree to one  4  **Go to question 17**  
 no, support period too short  5  **Go to question 17**  
 no, other (please specify) \_\_\_\_\_  6  **Go to question 17**

**16 To what extent were the client's case management goals achieved by the end of the support period?**

*please tick one box only*

- not at all  1  
 some  2  
 most  3  
 all  4

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

## 17 Support to client

*please tick as many circles as apply*

	Needs identified by worker	Provided	Referral arranged	
<b>Housing/accommodation</b>				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
<b>Financial/employment</b>				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
<b>Personal support</b>				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
<b>General support/advocacy</b>				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
<b>Specialist services</b>				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
<b>Basic support</b>				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details**

**Note:** If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

**1 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**7 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**2 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**8 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**3 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**9 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**4 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**10 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**5 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**11 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**6 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**12 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

D	D	M	M	Y	Y	Y	Y

other SAAP  9

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

**\* 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)**

- For short names fill in with 2's.
- For missing names fill in with 9's.

**\* DATE OF BIRTH OF CHILD(REN)**

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

Letters of first name

1st	2nd	3rd	4th	5th	6th
-----	-----	-----	-----	-----	-----

Letters of last name

1st	2nd	3rd	4th	5th	6th
-----	-----	-----	-----	-----	-----

M/F for male or female

D D M M Y Y Y Y

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------	--------------------------	--------------------------	--------------------------	--------------------------	--------------------------	--------------------------

day unknown month unknown estimated year

Letters of first name

1st	2nd	3rd	4th	5th	6th
-----	-----	-----	-----	-----	-----

Letters of last name

1st	2nd	3rd	4th	5th	6th
-----	-----	-----	-----	-----	-----

M/F for male or female

D D M M Y Y Y Y

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------	--------------------------	--------------------------	--------------------------	--------------------------	--------------------------	--------------------------

day unknown month unknown estimated year

**20 Sex of child(ren)**

female  1  
male  2

female  1  
male  2

**\* 21 Country of birth of the child(ren)**

Australia  1  
other (please specify)

Australia  1  
other (please specify)

**\* 22 Is the child of Aboriginal or Torres Strait Islander origin?**

no  1  
yes, Aboriginal  2  
yes, Torres Strait Islander  3  
yes, both  4

no  1  
yes, Aboriginal  2  
yes, Torres Strait Islander  3  
yes, both  4

**23 Support to child(ren)**

no assistance  1

1

1

**Indicate above if no assistance was given or tick as many circles below as apply**

**Accommodation**

SAAP/CAP accommodation (including THMs and other SAAP managed properties)

Needs identified by worker	Provided	Referral arranged	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21

Needs identified by worker	Provided	Referral arranged	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21

**School liaison/child care**

school liaison  
child care

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3

**Personal support**

help with behavioural problems  
sexual/physical abuse support  
skills education  
structured play/skill development

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22

**General support/advocacy**

access arrangements  
advice/information  
advocacy

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18

**Specialist services**

specialist counselling  
culturally specific services  
health/medical services

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19

**Basic support**

meals  
showers/hygiene  
recreation  
transport

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14

other (please specify) \_\_\_\_\_  999

999

999

other (please specify) \_\_\_\_\_

998

998

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**Note:** If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

Letters of first name	Letters of last name	M/F for male or female																																																																																																																																																																																																																																																
<table border="1"> <tr><td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td></tr> <tr><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td></tr> </table>	1st	2nd	3rd	4th	5th	6th	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<table border="1"> <tr><td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td></tr> <tr><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td></tr> </table>	1st	2nd	3rd	4th	5th	6th	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> M <input type="checkbox"/> F																																																																																																																																																																																																																								
1st	2nd	3rd	4th	5th	6th																																																																																																																																																																																																																																													
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>																																																																																																																																																																																																																																													
1st	2nd	3rd	4th	5th	6th																																																																																																																																																																																																																																													
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>																																																																																																																																																																																																																																													
<table border="1"> <tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr> <tr><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>day unknown</td><td>month unknown</td><td colspan="2">estimated year</td><td></td><td></td><td></td><td></td></tr> </table>	D	D	M	M	Y	Y	Y	Y	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	day unknown	month unknown	estimated year						<table border="1"> <tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr> <tr><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>day unknown</td><td>month unknown</td><td colspan="2">estimated year</td><td></td><td></td><td></td><td></td></tr> </table>	D	D	M	M	Y	Y	Y	Y	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	day unknown	month unknown	estimated year						<table border="1"> <tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr> <tr><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>day unknown</td><td>month unknown</td><td colspan="2">estimated year</td><td></td><td></td><td></td><td></td></tr> </table>	D	D	M	M	Y	Y	Y	Y	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	day unknown	month unknown	estimated year																																																																																																																																																					
D	D	M	M	Y	Y	Y	Y																																																																																																																																																																																																																																											
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>																																																																																																																																																																																																																																											
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																																																																																																																																																																																																																											
day unknown	month unknown	estimated year																																																																																																																																																																																																																																																
D	D	M	M	Y	Y	Y	Y																																																																																																																																																																																																																																											
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>																																																																																																																																																																																																																																											
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																																																																																																																																																																																																																											
day unknown	month unknown	estimated year																																																																																																																																																																																																																																																
D	D	M	M	Y	Y	Y	Y																																																																																																																																																																																																																																											
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>																																																																																																																																																																																																																																											
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																																																																																																																																																																																																																											
day unknown	month unknown	estimated year																																																																																																																																																																																																																																																
female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	female <input type="checkbox"/> 1 male <input type="checkbox"/> 2																																																																																																																																																																																																																																																
Australia <input type="checkbox"/> 1 other (please specify) <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="text"/>																																																																																																																																																																																																																																																
no <input type="checkbox"/> 1 yes, Aboriginal <input type="checkbox"/> 2 yes, Torres Strait Islander <input type="checkbox"/> 3 yes, both <input type="checkbox"/> 4	no <input type="checkbox"/> 1 yes, Aboriginal <input type="checkbox"/> 2 yes, Torres Strait Islander <input type="checkbox"/> 3 yes, both <input type="checkbox"/> 4	no <input type="checkbox"/> 1 yes, Aboriginal <input type="checkbox"/> 2 yes, Torres Strait Islander <input type="checkbox"/> 3 yes, both <input type="checkbox"/> 4																																																																																																																																																																																																																																																
<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1																																																																																																																																																																																																																																																
<table border="1"> <thead> <tr> <th style="background-color: #003366; color: white;">Needs identified by worker</th> <th style="background-color: #003366; color: white;">Provided</th> <th style="background-color: #003366; color: white;">Referral arranged</th> <th></th> </tr> </thead> <tbody> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>21</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>4</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>3</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>1</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>24</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>17</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>22</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>5</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>15</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>18</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>23</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>10</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>19</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>11</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>12</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>13</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>14</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>999</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>998</td></tr> </tbody> </table>	Needs identified by worker	Provided	Referral arranged		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998	<table border="1"> <thead> <tr> <th style="background-color: #003366; color: white;">Needs identified by worker</th> <th style="background-color: #003366; color: white;">Provided</th> <th style="background-color: #003366; color: white;">Referral arranged</th> <th></th> </tr> </thead> <tbody> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>21</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>4</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>3</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>1</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>24</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>17</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>22</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>5</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>15</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>18</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>23</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>10</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>19</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>11</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>12</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>13</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>14</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>999</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>998</td></tr> </tbody> </table>	Needs identified by worker	Provided	Referral arranged		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998	<table border="1"> <thead> <tr> <th style="background-color: #003366; color: white;">Needs identified by worker</th> <th style="background-color: #003366; color: white;">Provided</th> <th style="background-color: #003366; color: white;">Referral arranged</th> <th></th> </tr> </thead> <tbody> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>21</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>4</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>3</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>1</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>24</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>17</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>22</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>5</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>15</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>18</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>23</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>10</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>19</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>11</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>12</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>13</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>14</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>999</td></tr> <tr><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td>998</td></tr> </tbody> </table>	Needs identified by worker	Provided	Referral arranged		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998
Needs identified by worker	Provided	Referral arranged																																																																																																																																																																																																																																																
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998																																																																																																																																																																																																																																															
Needs identified by worker	Provided	Referral arranged																																																																																																																																																																																																																																																
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998																																																																																																																																																																																																																																															
Needs identified by worker	Provided	Referral arranged																																																																																																																																																																																																																																																
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999																																																																																																																																																																																																																																															
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998																																																																																																																																																																																																																																															

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

### RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

### 30 JUNE 2005 AND 31 DECEMBER 2005

- In the first week of July 2005 and in the first week of January 2006, you should notify the NDCA of clients who are still being supported as at 30 June 2005 and 31 December 2005.
- For clients who are ongoing at 30 June 2005, refer to the *July 2005 Transfer Guide* and transfer the information from the old 2004–2005 form to the new 2005–2006 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2005. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.



# Glossary

<b>Accommodation period</b>	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A client may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
<b>Accompanying child</b>	A person aged under 18 years who: <ul style="list-style-type: none"><li>• has a parent or guardian who is a SAAP <i>client</i>; and</li><li>• accompanies that client to a SAAP <i>agency</i> any time during that client's <i>support period</i>; and/or</li><li>• receives assistance directly as a consequence of a parent or guardian's support period.</li></ul>
<b>Accompanying child support period</b>	Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period. Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of a parent's or guardian's support period, it is not possible to assess the exact length of support for an <i>accompanying child</i> .
<b>Agency</b>	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
<b>Alpha code</b>	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with informed consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex.
<b>Client</b>	A person who is <i>homeless</i> or at imminent risk of homelessness who: <ul style="list-style-type: none"><li>• is accommodated by a SAAP <i>agency</i>; or</li><li>• enters into an <i>ongoing support relationship</i> with a SAAP agency; or</li><li>• receives <i>support</i> or assistance from a SAAP agency which entails generally one hour or more of a worker's time, either with that client directly or on behalf of that client, on a given day.</li></ul> <p>This includes people who are aged 18 years or older and people of any age not accompanied by a parent or guardian.</p>

<b>Closed accompanying child support period</b>	<i>An accompanying child support period associated with a closed support period.</i>
<b>Closed support period</b>	A <i>support period</i> that had finished on or before the end of the reporting period – 30 June 2006.
<b>English proficiency group 1 countries</b>	Canada, Ireland, New Zealand, South Africa, the United Kingdom, the United States of America and Zimbabwe.
<b>English proficiency group 2-4 countries</b>	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
<b>Homeless person</b>	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> <li>• damages, or is likely to damage, their health; or</li> <li>• threatens their safety; or</li> <li>• marginalises them through failing to provide access to: <ul style="list-style-type: none"> <li>- adequate personal amenities, or</li> <li>- the economic and social supports that a home normally affords; or</li> </ul> </li> <li>• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or</li> <li>• has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul> <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
<b>Ongoing support relationship</b>	<p>An ongoing support relationship exists between a SAAP <i>agency</i> and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:</p> <ul style="list-style-type: none"> <li>• a definite appointment has been made with the person to work through particular problems/issues; or</li> <li>• an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or</li> <li>• the agency expects the client to return for more assistance within a month.</li> </ul> <p>However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new <i>support period</i> or to provide assistance at some future time.</p>

<b>Recurrent allocations</b>	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> <li>• to a SAAP <i>agency</i> to fund salaries and associated on-costs, and ongoing operating costs; or</li> <li>• for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.</li> </ul>
<b>Referral</b>	<p>For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) referral occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.</p>
<b>Statistical linkage key (SLK)</b>	<p>A statistical linkage key (SLK) is a derived variable that allows demographic data about the same <i>client</i> to be combined across support periods without the name of the client being recorded.</p> <p>For the purposes of the National Data Collection, a valid SLK is comprised of a valid <i>alpha code</i> and <i>valid date of birth</i> that were supplied for a <i>support period</i> where the client gave informed consent.</p>
<b>Support</b>	<p>Assistance, other than <i>supported accommodation</i>, provided to a <i>client</i> as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than one hour on a given day. Support may be provided to the client individually or in group sessions.</p>
<b>Support period</b>	<p>Commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The support period is considered to finish when:</p> <ul style="list-style-type: none"> <li>• the client ends the relationship with the agency; or</li> <li>• the agency ends the relationship with the client.</li> </ul> <p>If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of one month. In such a case, the date the support period ended is the last contact with the client.</p>
<b>Supported accommodation</b>	<p>Accommodation paid for or provided directly by a SAAP <i>agency</i>. The accommodation may be provided at the agency or may be purchased using SAAP funds – at a motel, for example.</p>
<b>Unmet need</b>	<p>An unmet need occurs when a SAAP <i>agency</i> worker assesses that a <i>client</i> needs a support service during their <i>support period</i>, and that service is not provided or referred.</p>

**Valid date of birth**

For the purposes of the National Data Collection, a valid date of birth is the client's date of birth provided with informed consent and for which:

- the day, month and year of birth are completed and not estimated; or
- the day and month of birth are completed and not estimated, and the year of birth is completed (either estimated or not estimated).

# List of tables

Table 2.1:	SAAP agencies: recurrent allocations and mean funding per agency, by primary target group, Australian Capital Territory, 2005–06 .....	4
Table 3.1:	SAAP support periods and clients, Australian Capital Territory, 2005–06 .....	6
Table 3.2:	SAAP accompanying child support periods and accompanying children, Australian Capital Territory, 2005–06 .....	6
Table 3.3:	SAAP support periods: number of support periods active each day, average by month and region, Australian Capital Territory, 2005–06 .....	7
Table 3.4:	SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Australian Capital Territory, 2005–06 .....	7
Table 4.1:	SAAP clients by age and sex, Australian Capital Territory, 2005–06 .....	10
Table 4.2:	SAAP accompanying children by age and sex of child, Australian Capital Territory, 2005–06 .....	11
Table 4.3:	SAAP clients: number of support periods per client, by age and sex of client, Australian Capital Territory, 2005–06.....	12
Table 4.4:	SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Australian Capital Territory, 2005–06.....	13
Table 4.5:	SAAP clients: country of birth by sex, Australian Capital Territory, 2005–06.....	14
Table 4.6:	SAAP accompanying children: country of birth of children, Australian Capital Territory, 2005–06.....	14
Table 4.7:	SAAP clients and support periods per client, by cultural and linguistic diversity and sex of client, Australian Capital Territory, 2005–06 .....	15
Table 4.8:	SAAP accompanying children: cultural and linguistic diversity of accompanying children, Australian Capital Territory, 2005–06.....	16
Table 5.1:	SAAP support periods: client group by primary target group of agency, Australian Capital Territory, 2005–06 .....	19
Table 5.2:	SAAP support periods: main reason for seeking assistance by client group, Australian Capital Territory, 2005–06.....	20
Table 6.1:	SAAP closed support periods: length of support by client group, Australian Capital Territory, 2005–06 .....	22
Table 6.2:	SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Australian Capital Territory, 2005–06.....	23
Table 6.3:	SAAP support periods: services provided to clients, by client group, Australian Capital Territory, 2005–06 .....	24

Table 6.4:	SAAP accompanying child support periods: services provided to accompanying children, by client group, Australian Capital Territory, 2005–06 .....	25
Table 7.1:	SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2005–06 .....	28
Table 7.2:	SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2005–06.....	30
Table 7.3:	SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2005–06 .....	32
Table 7.4:	SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2005–06.....	33
Table 8.1:	SAAP closed support periods: main source of income immediately before and after a support period, Australian Capital Territory, 2005–06.....	36
Table 8.2:	SAAP closed support periods: employment status in the week before and after a support period, Australian Capital Territory, 2005–06.....	36
Table 8.3:	SAAP closed support periods: main source of income and employment status after support by length of support, Australian Capital Territory, 2005–06.....	37
Table 8.4:	SAAP closed support periods: student status immediately before and after a support period, by age, Australian Capital Territory, 2005–06 .....	37
Table 8.5:	SAAP closed support periods: type of house/dwelling immediately before and after a support period, Australian Capital Territory, 2005–06.....	38
Table 8.6:	SAAP closed support periods: type of tenure immediately before and after a support period, Australian Capital Territory, 2005–06.....	39
Table 8.7:	SAAP closed support periods: type of house/dwelling occupied after support by length of support, Australian Capital Territory, 2005–06 .....	40
Table 8.8:	SAAP closed support periods: type of tenure after support by length of support, Australian Capital Territory, 2005–06 .....	41
Table 8.9:	SAAP closed support periods: living situation immediately before and after a support period, Australian Capital Territory, 2005–06.....	42
Table 8.10:	SAAP closed support periods: existence of a case management plan, Australian Capital Territory, 2005–06 .....	43
Table 8.11:	SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client’s case management goals were achieved, Australian Capital Territory, 2005–06.....	43
Table 9.1:	SAAP funding to agencies and mean funding per support period and client: current and constant 2005–06 dollars, by reporting period, Australian Capital Territory, 1996–97 to 2005–06.....	47
Table 9.2:	SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996–97 to 2005–06.....	48

Table 9.3: SAAP accompanying child support periods and accompanying children by reporting period, Australian Capital Territory, 2001-02 to 2005-06 .....49

Table 9.4: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Australian Capital Territory, 1996-97 to 2005-06 .....49

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Australian Capital Territory, 2005-06.....51

# List of figures

Figure 2.1:	Recurrent funding allocations to agencies, by primary target group, Australian Capital Territory, 2005–06 .....	3
Figure 3.1:	SAAP support periods active each day and accommodation periods active each night, average by month, Australian Capital Territory, 2005–06.....	5
Figure 4.1:	SAAP clients by age and sex, Australian Capital Territory, 2005–06 .....	9
Figure 4.2:	SAAP accompanying children by age and sex, Australian Capital Territory, 2005–06.....	9
Figure 5.1:	SAAP support periods by client group, Australian Capital Territory, 2005–06.....	17
Figure 5.2:	Main reason for seeking assistance, Australian Capital Territory, 2005–06.....	18
Figure 6.1:	Median length of support, by client group, Australian Capital Territory, 2005–06.....	21
Figure 6.2:	Median length of accommodation for clients who were accommodated for at least 1 day, by client group, Australian Capital Territory, 2005–06.....	21
Figure 7.1:	Provision of SAAP services required by clients, Australian Capital Territory, 2005–06.....	27
Figure 7.2:	Provision of SAAP services required for accompanying children, Australian Capital Territory, 2005–06 .....	27
Figure 8.1:	Type of house/dwelling immediately before and after a support period, Australian Capital Territory, 2005–06 .....	35
Figure 9.1:	Number of SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996–97 to 2005–06.....	45
Figure 9.2:	Agency participation rate and valid consent, by reporting period, Australian Capital Territory, 1996–97 to 2005–06.....	46



# References

- ABS (Australian Bureau of Statistics) 2004. Experimental estimates and projections, Aboriginal and Torres Strait Islander Australians. ABS cat. no. 3238.0. Canberra: AGPS.
- ABS 2006a. Australian demographic statistics. ABS cat. no. 3101.0. Canberra: ABS.
- ABS 2006b. National income, expenditure and product: Australian national accounts, June quarter 2005. ABS cat. no. 5206.0. Canberra: ABS.
- AIHW (Australian Institute of Health and Welfare) 1997. SAAP National Data Collection annual report 1996–97 Australian Capital Territory. SAAP NDCA report Series 2. Cat. no. HOU 17. Canberra: AIHW.
- AIHW 1999. SAAP National Data Collection annual report 1997–98 Australian Capital Territory. SAAP NDCA report Series 3. Cat. no. HOU 31. Canberra: AIHW.
- AIHW 2000. SAAP National Data Collection annual report 1998–99 Australian Capital Territory. SAAP NDCA report Series 4. Cat. no. HOU 47. Canberra: AIHW.
- AIHW 2001a. SAAP National Data Collection annual report 1999–2000 Australian Capital Territory. SAAP NDCA report Series 5. Cat. no. HOU 57. Canberra: AIHW.
- AIHW 2001b. SAAP National Data Collection annual report 2000–2001 Australian Capital Territory. SAAP NDCA report Series 6. Cat. no. HOU 68. Canberra: AIHW.
- AIHW 2002. Homeless people in SAAP: SAAP National Data Collection annual report 2001–2002 Australian Capital Territory. SAAP NDCA report Series 7. Cat. no. HOU 79. Canberra: AIHW.
- AIHW 2003. Homeless people in SAAP: SAAP National Data Collection annual report 2002–2003 Australian Capital Territory. SAAP NDCA report Series 8. Cat. no. HOU 98. Canberra: AIHW.
- AIHW 2005. Homeless people in SAAP: SAAP National Data Collection annual report 2003–2004 Australian Capital Territory. SAAP NDCA report Series 9. Cat. no. HOU 117. Canberra: AIHW.
- AIHW 2006. Homeless people in SAAP: SAAP National Data Collection annual report 2004–2005 Australian Capital Territory. SAAP NDCA report Series 10. Cat. no. HOU 139. Canberra: AIHW.