### SHIP E-LEARNING



Homelessness:

better future

clearer picture,

New and updated SHS collection items July 2017

Australian Government

Australian Institute of Health and Welfare



## Changes to SHIP from 1 July 2017

'Support Period' Information

**Disability Items** 



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#### **Support Period Information**



#### Health tab will be renamed Situation

This will better reflect items collected on this tab.

Admin Reasons Hi Notes: • This question sh children. • This question re condition or dis: months or more • Examples of lon everyday activit health condition kidney disease, • Select 'Have no term health cond For children wi young age, sele • Medication is a For further inform	nould be con dates to diff ability which a g-term hea dies include chronic pai difficulty' for dition or dis to only nee ct 'Have no also include	mpleted for ficulties due n has lasted lth condition severe asth severe asth severe asth ror clients wi ability. d help/supe difficulty'. d under 'aid	to a long- , is expected ns that mig ma, epilep , depression npairment no <b>do not</b> rvision beco s/ equipme	including term hea ed to last ht restric sy, ment n, autisn and strol have a lo ause of t ent'.	g Ith t, 6 tt al n, ke. mg- their				
Does the client need help/supervision in the following areas due to a long-term health condition or disability?									
	condition or		e following	arcas a	ue to				
	Always / sometimes need help and/or	Have difficulty, but don't	Don't have difficulty, but use aids /	Have no difficulty	Don't				
a long-term health	Always / sometimes need help and/or	Have difficulty, but don't need help /	Don't have difficulty, but use aids /	Have no	Don't				
a long-term health (	Always / sometimes need help and/or supervision	Have difficulty, but don't need help /	Don't have difficulty, but use aids /	Have no	Don't				

Admin Reasons Hi	st ry Situati	on We k B	efore Preser	nting	se		Support Perio	
Is the client a curre (ADF)? This does no reservists who have	ot include n	on-Australi	an defence	forces, o		$\square$	Dischilityiter	
*ADF Membe				~			Disability iten	<u>ns</u>
Does the client nee a long-term health				) areas o	ue to			
	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment / medication	Have no difficulty		Ser	vices and Assis	<u>st</u>
*Self Care *Mobility	0	0	0	•	0			
*Communication	0	0	õ	۲	0			
For further informat	tion on this	item go to	the AIHW v	vebsite.		<u>R</u> (	easons for See <u>Assistance</u>	<u>k</u>

**Changes to SHIP** 

Assistance



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#### **Support Period Information**

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### **Changes to support period information**

• ADF indicator will be located under the Situation tab.

Admin Reasons History Situation Week Before Presenting Close

Is the client a current or former Australian Defence Force member (ADF)? This does not include non-Australian defence forces, or reservists who have never served full-time in the ADF.

\*ADF Member

Does the client need help/supervision in the following areas due to a long-term health condition or disability?

	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment / medication	Have no difficulty	
*Self Care	0	0	0	۲	0
*Mobility	0	0	0	۲	0
*Communication	0	0	0	۲	0
For further informat	tion on this	item go to	the AIHW w	vebsite.	





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#### **Support Period Information**



Information box for disability items removed	Changes to SHIP
<ul> <li>The Notes has been deleted and replaced by pop-up messages.</li> <li>This change is designed to improve data quality.</li> </ul>	Support Period Information
Admin Reasons History Health Week Before Presenting Close Admin Reasons History Situation Week Before Presenting Close Notes:  This question should be completed for all clients, including children. This question relates to difficulties due to a long-term health	Disability items
condition or disability which has lasted, is expected to last, 6 months or more. Examples of long-term health conditions that might restrict everyday activities include severe asthma, epilepsy, mental health condition, hearing loss, arthritis, depression, autism, kidney disease, chronic pain, speech impairment and stroke. Select 'Have no difficulty' for clients who do not have a long-term health condition or disability? Always / sometimes Always / difficulty, but don't have difficulty, but don't have meand reader to or disability?	Services and Assistance
<ul> <li>For children who only need help/supervision because of their young age, select 'Have no difficulty'.</li> <li>Medication is also included under 'aids/ equipment'.</li> <li>For further information on this item go to the AIHW website.</li> <li>Does the client need help/supervision in the following areas due to a long-term health condition or disability?</li> <li>For further information on this item go to the AIHW website.</li> </ul>	Reasons for Seeking Assistance
Always / Have Don't have sometimes difficulty, need help but don't but use aids / supervision supervision supervision equipment       Have no Don't difficulty, difficulty, have no Don't but use aids / difficulty know aids / supervision supervision equipment         *Self Care       O       O         *Mobility       O       O         *Communication       O       O	Home Page



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#### **Disability Items**

# Information alerts added to disability items

- Pop-up message will appear if either of the following options are selected for the disability items.
  - 1. 'Always/sometimes needs help and/or supervision'
  - 2. 'Have difficulty, but don't need help/supervision'
- A different message will appear for adult and child clients

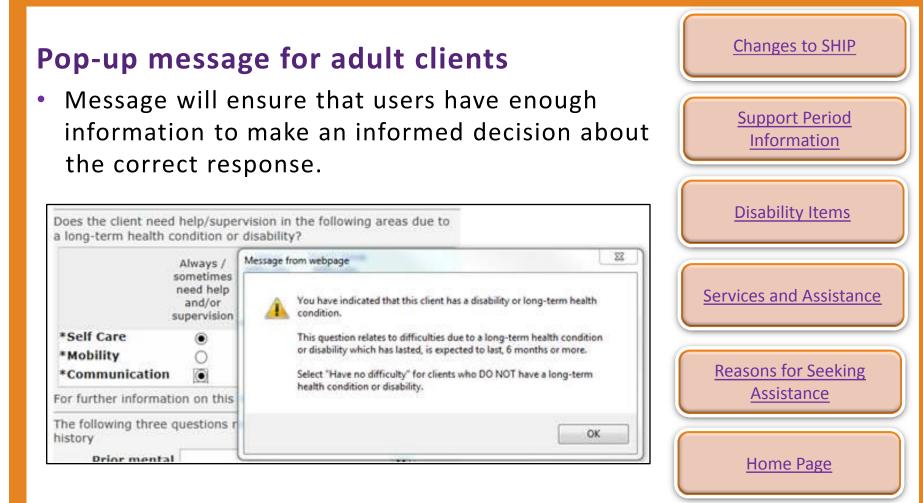




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#### **Disability Items**







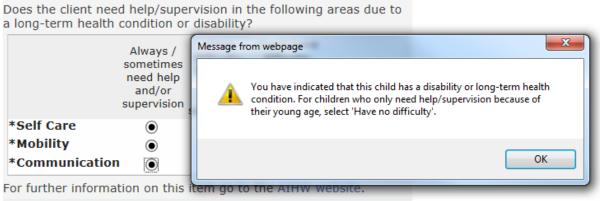
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#### **Disability Items**



#### **Pop-up message for child clients**

Message is a reminder that 'Have no difficulty' • should be selected for children who only need help/supervision because of their young age.







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Don't have

difficulty, but use

aids/equipment

#### **Disability Items**

Don't have

difficulty, but use

aids/equipment/

medication

#### Addition of medication to aids/equipment

 The response option 'Don't have difficulty, but use aids/equipment' has been updated to include 'medication' to ensure the correct interpretation of this response.

will be

replaced by



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#### **Disability Items**



	Always / sometimes need help and/or supervision	Have difficulty, but don't need help supervision	Don't have difficulty, but use aids / equipment	Have no difficulty	
*Self Care	0	0		0	0
*Mobility	0	0	۲	0	0
*Communication	0	0	$\odot$	0	0
Does the client need				areas du	ue to
Does the client need a long-term health o		disability?		areas du	ue to
	Always / sometimes need help and/or	disability? Have difficulty, but don't need help /		areas du Have no difficulty	Don't
	Always / sometimes need help and/or	disability? Have difficulty, but don't need help /	Don't have difficulty, but use aids / equipment /	Have no	Don'
a long-term health o	Always / sometimes need help and/or	disability? Have difficulty, but don't need help /	Don't have difficulty, but use aids / equipment /	Have no	Don'



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#### **Services and Assistance**

# Definition of 'Assertive outreach for rough sleepers'

- Targeted at rough sleepers and refers to agency workers visiting clients in their usual or familiar environment to find flexible and creative ways of meeting their needs.
- Service delivery is generally intensive and not dependent on the client turning up to the service centre for appointments.
- Do not select Assertive outreach for rough sleepers if the client does not have a history of sleeping rough and you are visiting a client to assist them to sustain their tenancy.





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#### Services and Assistance



Thi	This image shows the change on SHIP									<u>Changes to SHIP</u> Support Period
Housing G	Seneral Spe	cialised			Housing G	eneral Spe	cialised			Information
Needs Identified	Support Provided	Referral Arranged	2		Needs Identified	Support Provided	Referral Arranged	2		
			General assistance and support Assertive outreach					General assistance and support Assertive outreach for rough	ſ	
			Assistance to obtain/maintain government allowance Employment assistance					sleepers Assistance to obtain/maintain government allowance Employment assistance		Disability items
			Training assistance Educational assistance					Training assistance Educational assistance	C	
			Financial information Material aid/brokerage					Financial information Material aid/brokerage		Services and Assistance
			Assistance for incest/sexual assault Assistance for domestic/family violence					Assistance for incest/sexual assault Assistance for domestic/family violence		
			Family/relationship assistance Assistance for trauma					Family/relationship assistance Assistance for trauma		Reasons for Seeking
			Assistance with challenging social/behavioural problems Living skills/personal development					Assistance with challenging social/behavioural problems Living skills/personal		Assistance
			Legal information	l				development Legal information	C	

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#### **Reasons for Seeking Assistance**



# Definition of 'Housing crisis (e.g. eviction)'

- The client was formally evicted from their previous accommodation arrangement (for example, by a landlord or public housing official).
- The client was asked to leave their previous accommodation (for example, they were asked to leave by flatmates).





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#### **Reasons for Seeking Assistance**



#### **Changes to SHIP** This image shows the change on SHIP Support Period Admin Reasons History Health Week Before Presenting Close Admin Reasons History Situation Week Before Presenting Close Information \*What reason does the client report for seeking What reason does the client report for seeking assistance? assistance? Financial difficulties Financial difficulties Housing affordability stress Housing affordability stress **Disability items** Housing crisis Housing crisis (e.g. eviction) Inadequate or inappropriate dwelling conditions Inadequate or inappropriate dwelling conditions Previous accommodation ended Previous accommodation ended Time out from family/other situation Time out from family/other situation Relationship/family breakdown Relationship/family breakdown Sexual abuse Sexual abuse Domestic and family violence Domestic and family violence Services and Assistance Non-family violence Non-family violence Mental health issues Mental health issues Medical issues Medical issues Problematic drug or substance use Problematic drug or substance use Problematic alcohol use Problematic alcohol use **Reasons for Seeking** Employment difficulties Employment difficulties Assistance

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> Specialist Homelessness Services collection (AIHW)

SHS collection resources (AIHW)

For more information: AIHW Hotline: 1800 627 191 Email: homelessness@aihw.gov.au



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