

SHIP E-LEARNING

New and updated SHS
collection items
July 2017



Australian Government

**Australian Institute of
Health and Welfare**

Changes to SHIP from 1 July 2017

‘Support Period’ Information

Disability Items



Australian Government

**Australian Institute of
Health and Welfare**



Support Period Information

Health tab will be renamed Situation

- This will better reflect items collected on this tab.

Admin | Reasons | History | **Health** | Weak Before | Presenting | Close

Notes:

- This question should be completed for **all** clients, including children.
- This question relates to difficulties due to a long-term health condition or disability which has lasted, is expected to last, 6 months or more.
- Examples of long-term health conditions that might restrict everyday activities include severe asthma, epilepsy, mental health condition, hearing loss, arthritis, depression, autism, kidney disease, chronic pain, speech impairment and stroke.
- Select 'Have no difficulty' for clients who **do not** have a long-term health condition or disability.
- For **children** who only need help/supervision because of their young age, select 'Have no difficulty'.
- Medication** is also included under 'aids/ equipment'.

For further information on this item go to the AIHW website.

Does the client need help/supervision in the following areas due to a long-term health condition or disability?

	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment	Have no difficulty	Don't know
*Self Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
*Mobility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
*Communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>



Admin | Reasons | History | **Situation** | Weak Before | Presenting | Close

Is the client a current or former Australian Defence Force member (ADF)? This does not include non-Australian defence forces, or reservists who have never served full-time in the ADF.

*ADF Member

Does the client need help/supervision in the following areas due to a long-term health condition or disability?

	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment / medication	Have no difficulty	Don't know
*Self Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
*Mobility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
*Communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

For further information on this item go to the AIHW website.

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Support Period Information

Changes to support period information

- ADF indicator will be located under the Situation tab.

Admin | Reasons | History | **Situation** | Week Before | Presenting | Close

Is the client a current or former Australian Defence Force member (ADF)? This does not include non-Australian defence forces, or reservists who have never served full-time in the ADF.

***ADF Member**

Does the client need help/supervision in the following areas due to a long-term health condition or disability?

	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment / medication	Have no difficulty know	Don't
*Self Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
*Mobility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
*Communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

For further information on this item go to the [AIHW website](#).

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Support Period Information

Information box for disability items removed

- The Notes has been deleted and replaced by pop-up messages.
- This change is designed to improve data quality.

Admin | Reasons | History | **Health** | Week Before | Presenting | Close

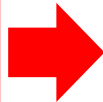
Notes:

- This question should be completed for **all** clients, including children.
- This question relates to difficulties due to a long-term health condition or disability which has lasted, is expected to last, 6 months or more.
- Examples of long-term health conditions that might restrict everyday activities include severe asthma, epilepsy, mental health condition, hearing loss, arthritis, depression, autism, kidney disease, chronic pain, speech impairment and stroke. Select 'Have no difficulty' for clients who **do not** have a long-term health condition or disability.
- For **children** who only need help/supervision because of their young age, select 'Have no difficulty'.
- Medication** is also included under 'aids/ equipment'.

For further information on this item go to the AIHW website.

Does the client need help/supervision in the following areas due to a long-term health condition or disability?

	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment	Have no difficulty	Don't know
*Self Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
*Mobility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
*Communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Admin | Reasons | History | **Situation** | Week Before | Presenting | Close

Is the client a current or former Australian Defence Force member (ADF)? This does not include non-Australian defence forces, or reservists who have never served full-time in the ADF.

*ADF Member

Does the client need help/supervision in the following areas due to a long-term health condition or disability?

	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment / medication	Have no difficulty	Don't know
*Self Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
*Mobility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
*Communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

For further information on this item go to the AIHW website.

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Information alerts added to disability items

- Pop-up message will appear if either of the following options are selected for the disability items.
 1. *'Always/sometimes needs help and/or supervision'*
 2. *'Have difficulty, but don't need help/supervision'*
- A different message will appear for adult and child clients

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Disability Items

Pop-up message for adult clients

- Message will ensure that users have enough information to make an informed decision about the correct response.

Does the client need help/supervision in the following areas due to a long-term health condition or disability?

Always / sometimes need help and/or supervision

*Self Care

*Mobility

*Communication

For further information on this

The following three questions r history

Message from webpage

! You have indicated that this client has a disability or long-term health condition.

This question relates to difficulties due to a long-term health condition or disability which has lasted, is expected to last, 6 months or more.

Select "Have no difficulty" for clients who DO NOT have a long-term health condition or disability.

OK

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Disability Items

Pop-up message for child clients

- Message is a reminder that 'Have no difficulty' should be selected for children who only need help/supervision because of their young age.

Does the client need help/supervision in the following areas due to a long-term health condition or disability?


Always / sometimes need help and/or supervision

*Self Care

*Mobility

*Communication

Message from webpage

 You have indicated that this child has a disability or long-term health condition. For children who only need help/supervision because of their young age, select 'Have no difficulty'.

OK

For further information on this item go to the AIHW website.

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Addition of medication to aids/equipment

- The response option 'Don't have difficulty, but use aids/equipment' has been updated to include 'medication' to ensure the correct interpretation of this response.



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Disability Items

Addition of medication to aids/equipment

Does the client need help/supervision in the following areas due to a long-term health condition or disability?

	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment	Have no difficulty	Don't know
*Self Care	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
*Mobility	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
*Communication	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>



Does the client need help/supervision in the following areas due to a long-term health condition or disability?

	Always / sometimes need help and/or supervision	Have difficulty, but don't need help / supervision	Don't have difficulty, but use aids / equipment / medication	Have no difficulty	Don't know
*Self Care	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
*Mobility	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
*Communication	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Definition of 'Assertive outreach for rough sleepers'

- Targeted at rough sleepers and refers to agency workers visiting clients in their usual or familiar environment to find flexible and creative ways of meeting their needs.
- Service delivery is generally intensive and not dependent on the client turning up to the service centre for appointments.
- Do not select *Assertive outreach for rough sleepers* if the client does not have a history of sleeping rough and you are visiting a client to assist them to sustain their tenancy.

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Services and Assistance

Homelessness:
clearer picture,
better future

This image shows the change on SHIP

Housing			General	Specialised	
Needs Identified	Support Provided	Referral Arranged	General assistance and support		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assertive outreach		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance to obtain/maintain government allowance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Employment assistance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Training assistance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Educational assistance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Financial information		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Material aid/brokerage		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance for incest/sexual assault		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance for domestic/family violence		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Family/relationship assistance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance for trauma		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance with challenging social/behavioural problems		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Living skills/personal development		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Legal information		

Housing			General	Specialised	
Needs Identified	Support Provided	Referral Arranged	General assistance and support		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assertive outreach for rough sleepers		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance to obtain/maintain government allowance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Employment assistance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Training assistance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Educational assistance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Financial information		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Material aid/brokerage		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance for incest/sexual assault		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance for domestic/family violence		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Family/relationship assistance		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance for trauma		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance with challenging social/behavioural problems		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Living skills/personal development		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Legal information		

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Reasons for Seeking Assistance

Definition of 'Housing crisis (e.g. eviction)'

- The client was formally evicted from their previous accommodation arrangement (for example, by a landlord or public housing official).
- The client was asked to leave their previous accommodation (for example, they were asked to leave by flatmates).

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Reasons for Seeking Assistance

This image shows the change on SHIP

Admin | Reasons | History | Health | Week Before | Presenting | Close

*What reason does the client report for seeking assistance?

- Financial difficulties
- Housing affordability stress
- Housing crisis
- Inadequate or inappropriate dwelling conditions
- Previous accommodation ended
- Time out from family/other situation
- Relationship/family breakdown
- Sexual abuse
- Domestic and family violence
- Non-family violence
- Mental health issues
- Medical issues
- Problematic drug or substance use
- Problematic alcohol use
- Employment difficulties

Admin | Reasons | History | Situation | Week Before | Presenting | Close

*What reason does the client report for seeking assistance?

- Financial difficulties
- Housing affordability stress
- Housing crisis (e.g. eviction)
- Inadequate or inappropriate dwelling conditions
- Previous accommodation ended
- Time out from family/other situation
- Relationship/family breakdown
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- Mental health issues
- Medical issues
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about the SHS collection

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collection \(AIHW\)](#)

[SHS collection resources \(AIHW\)](#)

For more information:
AIHW Hotline: 1800 627 191
Email: homelessness@aihw.gov.au

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