



Australian Government

**Australian Institute of
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SAAP NDC REPORT
SERIES 13

Homeless people in SAAP

**SAAP National Data Collection
annual report
2007–08**

**Victoria
supplementary tables**

April 2009

Australian Institute of Health and Welfare
Canberra

Cat. no. HOU 194

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This publication is part of the Australian Institute of Health and Welfare's SAAP NDC report series 13. A complete list of the Institute's publications is available from the Institute's website www.aihw.gov.au.

ISSN 1445-5056

ISBN 978 1 74024 896 9

Suggested citation

Australian Institute of Health and Welfare (AIHW) 2009. Homeless people in SAAP: SAAP National Data Collection annual report Victoria supplementary tables. SAAP NDC report series 13. Cat. no. HOU 194. Canberra: AIHW.

Australian Institute of Health and Welfare

Board Chair

Hon. Peter Collins, AM, QC

Director

Penny Allbon

Any enquiries about or comments on this publication should be directed to:

Manager

SAAP National Data Collection Agency

Australian Institute of Health and Welfare

GPO Box 570

Canberra ACT 2601

Phone: (02) 6244 1206

Email: ndca@aihw.gov.au

Published by the Australian Institute of Health and Welfare

Printed by

**Please note that there is the potential for minor revisions of data in this report.
Please check the online version at <www.aihw.gov.au> for any amendments.**

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Preface

This publication contains statistical tables and charts in relation to Victoria and is intended to supplement the Series 13 (2007–08) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2009). The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

The Australian Institute of Health and Welfare manages the SAAP National Data Collection Agency, and works closely with SAAP agencies which collect and provide data, and the SAAP Information Subcommittee, to produce these reports. The SAAP Coordination and Development Committee is responsible for the national direction of SAAP and provides valuable support in the reporting process.

From 1 January 2009, the SAAP V Agreement between the Australian Government and the states and territories will be replaced by the National Affordable Housing Agreement, and a new National Partnership Agreement on Homelessness. The new agreements emphasise the ongoing importance of a sound evidence base for policy development and program management.

Penny Allbon

Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

Acknowledgments

This report was prepared by staff of the SAAP National Data Collection Agency (NDCA) at the Australian Institute of Health and Welfare (AIHW). The Information Services and Publishing Unit of the AIHW provided assistance in preparing the report for publication.

Alison Verhoeven and the SAAP Information Subcommittee provided helpful comments on the draft report.

This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and the Victorian Department of Human Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	domestic violence
FaHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs
I & I	Innovation and Investment Fund
NDC	National Data Collection
NDCA	National Data Collection Agency
No.	number
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	not applicable
—	nil or rounded to zero (including null cells)
n.a.	not available
n.e.s.	not elsewhere specified

1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 13 (2007–08) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2009). The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Victoria only. Information to aid readers in interpreting the tables is given in Appendix 2 of the national report (AIHW 2009). Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules and glossary terms used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

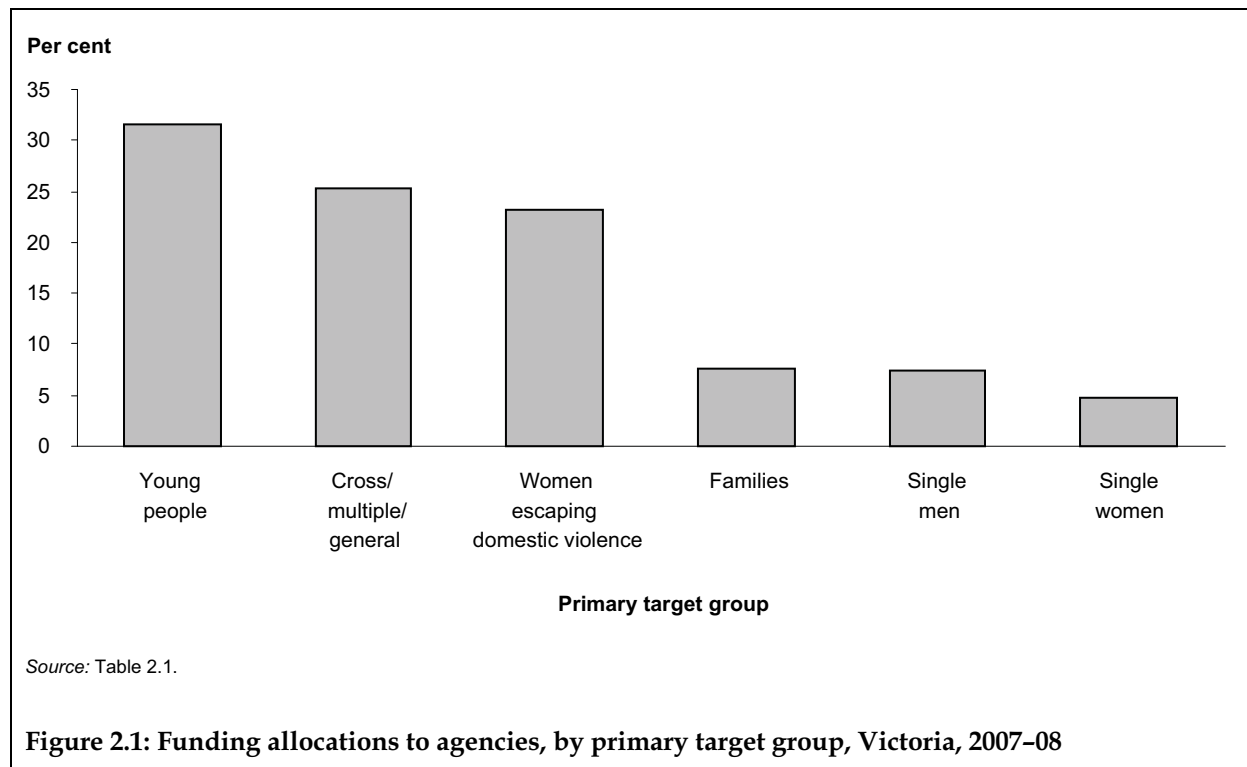
Appendix 2 to this supplementary report provides additional information relevant only to the interpretation of tables for Victoria. Appendix 3 contains a copy of the client form used to collect data in 2007–08.

Data presented here primarily relate to the financial year ending 30 June 2008. In addition, a number of tables contain data for the 12 years that the National Data Collection has been conducted (refer to Chapter 9).

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Tables

Table 2.1: SAAP agencies: funding allocations to agencies and mean funding per agency, by region and primary target group, Victoria, 2007–08

	Agencies (number)	Agencies (%)	Funding allocation (\$) ^(a)	Funding allocation (%) ^(a)	Mean funding per agency (\$)
Region^(b)					
Eastern Metropolitan	45	8.7	11,269,000	12.5	250,400
North & West Metropolitan	129	24.9	31,206,000	34.5	241,900
Southern Metropolitan	107	20.6	20,234,000	22.4	189,100
Barwon South Western	50	9.6	5,429,000	6.0	108,600
Gippsland	42	8.1	4,794,000	5.3	114,100
Grampians	39	7.5	4,315,000	4.8	110,600
Hume	51	9.8	4,441,000	4.9	87,100
Loddon Mallee	48	9.2	4,709,000	5.2	98,100
Statewide	8	1.5	4,115,000	4.5	514,400
Total	519	100.0	90,511,000	100.0	174,400
Primary target group					
Young people	205	39.5	28,619,000	31.6	139,600
Single men only	20	3.9	6,780,000	7.5	339,000
Single women only	18	3.5	4,375,000	4.8	243,100
Families	35	6.7	6,885,000	7.6	196,700
Women escaping domestic violence	117	22.5	20,984,000	23.2	179,300
Cross-target/multiple/general	124	23.9	22,870,000	25.3	184,400
Total	519	100.0	90,511,000	100.0	174,400
Funding allocations to agencies ^(a)	519	100.0	90,511,000	93.6	174,400
Other funding allocations	6,234,000	6.4	..
Total	96,745,000	100.0	..

(a) 'Funding allocation' includes Innovation and Investment Fund allocations (refer to Appendix 1 and AIHW 2009). 'Funding allocation' by region and primary target group and 'Funding allocations to agencies' exclude funds not allocated to agencies, e.g. funds allocated for administration, training, research and evaluation (these are shown in 'Other funding allocations').

(b) For the definition of region, refer to Appendix 2, Section A2.2.

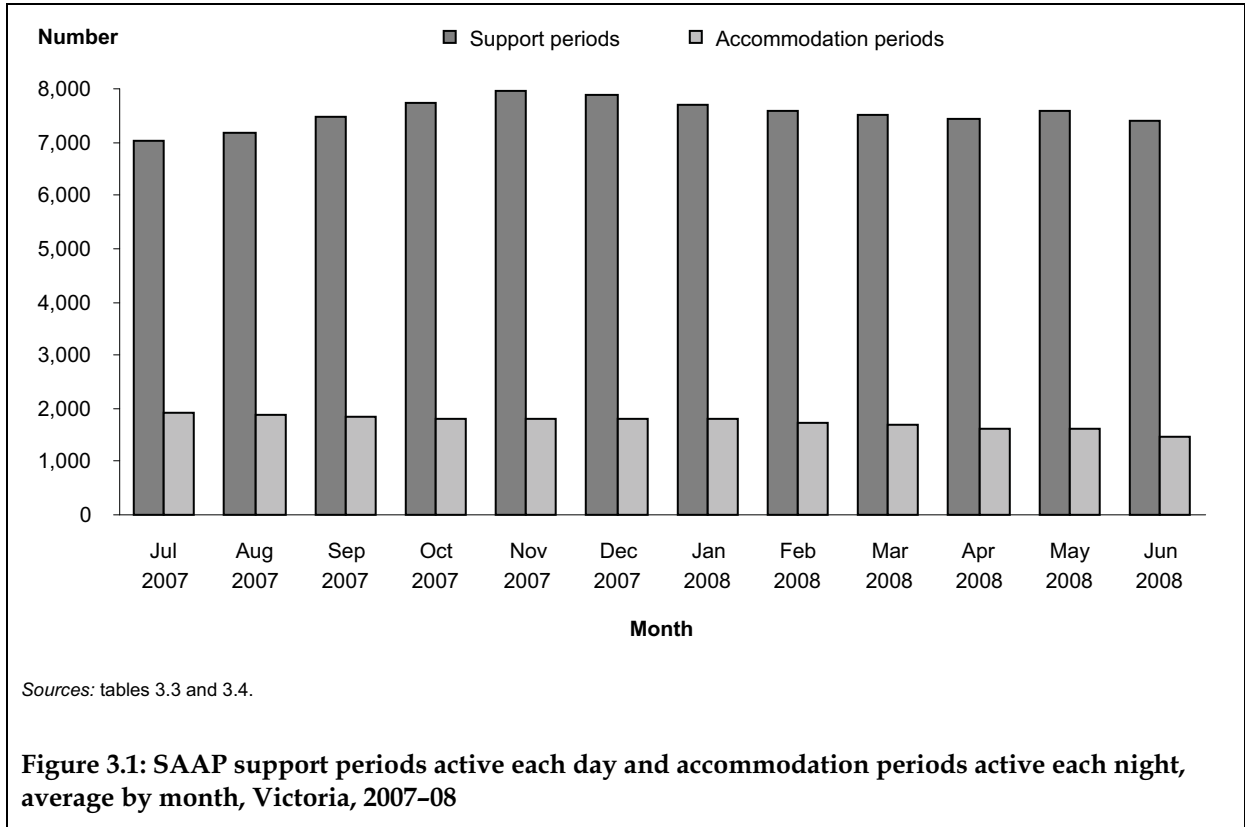
Notes

1. At 30 June 2008, 518 agencies were funded.
2. Not all funded agencies are required to participate in the Client Collection (refer to Appendix 2, Table A2.1 and AIHW 2009:Appendix 2).

Sources: SAAP Administrative Data Collection; FaHCSIA unpublished data.

3 Level of support

3.1 Key chart



3.2 Tables

Table 3.1: SAAP support periods and clients, Victoria, 2007–08

Support periods	70,300
With accommodation	12,000
Without accommodation	58,300
Clients	36,600
Mean number of support periods per client	1.92
Clients per 10,000 population aged 10+ years ^(a)	79

(a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 3.2: SAAP accompanying child support periods and accompanying children, Victoria, 2007–08

Accompanying child support periods	31,600
With accommodation ^(a)	8,000
Without accommodation ^(a)	23,700
Accompanying children	21,400
Mean number of accompanying child support periods per accompanying child	1.48
Accompanying children per 10,000 population aged 0–17 years ^(b)	180

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Victoria, 2007–08

Date	Eastern Metro.	North & West Metro.	Southern Metro	Barwon South Western	Gipps-land	Gram-pians	Hume	Loddon Malle	State-wide	Total
July 2007	900	1,970	1,360	460	440	470	480	810	120	7,010
August 2007	890	2,040	1,400	480	480	450	520	810	120	7,190
September 2007	860	2,060	1,580	500	500	440	540	840	120	7,460
October 2007	880	1,980	1,850	520	540	430	520	860	150	7,720
November 2007	900	1,960	1,990	510	560	460	540	920	150	7,980
December 2007	880	1,920	2,030	470	550	480	510	890	140	7,890
January 2008	890	1,860	1,930	480	570	470	480	880	130	7,700
February 2008	890	1,880	1,760	480	600	480	510	870	120	7,590
March 2008	890	1,870	1,660	480	620	480	490	910	110	7,500
April 2008	890	1,890	1,580	460	620	480	460	930	110	7,420
May 2008	890	1,960	1,650	460	600	490	460	980	110	7,580
June 2008	920	1,970	1,520	470	570	440	480	920	110	7,390
Support periods: total number of days	325,640	712,860	619,170	176,030	202,320	170,340	182,390	323,710	45,920	2,758,360

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. Regions are explained in Appendix 2, Section A2.2.
3. Refer to AIHW 2009:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Victoria, 2007–08

Date	Eastern Metro.	North & West Metro.	Southern Metro	Barwon South Western	Gippsland	Gram-pians	Hume	Loddon Malle	State-wide	Total
July 2007	260	620	510	130	90	120	70	110	<5	1,910
August 2007	250	620	490	120	100	110	80	100	<5	1,870
September 2007	230	610	480	120	100	110	70	100	<5	1,840
October 2007	230	600	480	120	100	110	70	100	<5	1,810
November 2007	230	590	480	110	100	120	70	100	<5	1,810
December 2007	220	600	470	110	100	120	50	100	<5	1,790
January 2008	230	620	470	100	100	110	50	110	<5	1,800
February 2008	230	590	450	90	110	110	60	100	<5	1,730
March 2008	210	570	450	80	110	100	50	100	<5	1,680
April 2008	200	540	460	90	100	100	40	100	<5	1,620
May 2008	200	540	460	80	100	100	40	100	<5	1,610
June 2008	180	490	430	80	80	90	30	90	<5	1,470
Accommodation periods: total number of nights	78,170	206,230	166,440	36,800	35,380	38,200	20,180	35,540	970	617,900

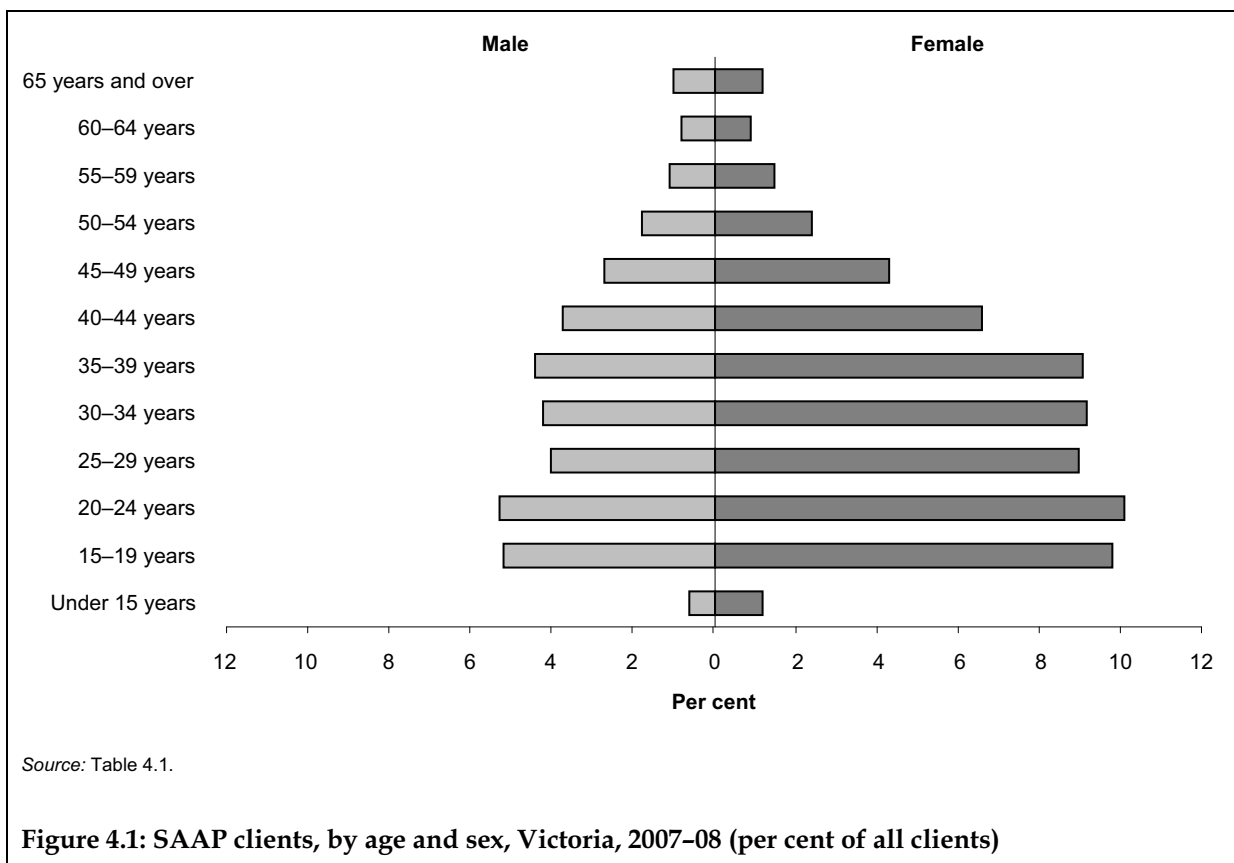
Notes

1. Number excluded due to errors and omissions (unweighted): 840.
2. Regions are explained in Appendix 2, Section A2.2.
3. Refer to AIHW 2009:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.

4 Age, sex, country of birth and cultural and linguistic diversity

4.1 Key charts



4.2 Tables

Table 4.1: SAAP clients: age, by sex, Victoria, 2007–08

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	0.6	1.2	1.6	1.8	1.7	600
15–19 years	5.2	9.8	15.0	15.0	15.0	5,500
20–24 years	5.3	10.1	15.3	15.5	15.4	5,600
25–29 years	4.0	9.0	11.6	13.9	13.1	4,800
30–34 years	4.2	9.2	12.0	14.1	13.4	4,900
35–39 years	4.4	9.1	12.8	13.9	13.5	4,900
40–44 years	3.7	6.6	10.7	10.1	10.3	3,800
45–49 years	2.7	4.3	7.7	6.5	7.0	2,500
50–54 years	1.8	2.4	5.0	3.7	4.2	1,500
55–59 years	1.1	1.5	3.0	2.4	2.6	1,000
60–64 years	0.8	0.9	2.2	1.3	1.6	600
65 years and over	1.0	1.2	2.9	1.8	2.2	800
<i>Total</i>	<i>34.8</i>	<i>65.2</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	12,700	23,900	12,700	23,900	..	36,600
Mean age (years)	33.7	32.2	..	32.7
Median age (years)	32	31	..	31

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Clients aged 0–17 years: 3,500 (1,200 males, 2,300 females).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children: age, by sex, Victoria, 2007–08

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	21.9	19.8	43.1	40.2	41.7	8,900
5–9 years	13.8	14.3	27.2	29.1	28.1	6,000
10–14 years	11.2	11.0	22.1	22.5	22.3	4,800
15–17 years	3.9	4.0	7.6	8.2	7.9	1,700
<i>Total</i>	<i>50.9</i>	<i>49.1</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	10,900	10,500	10,900	10,500	..	21,400
Mean age (years)	6.5	6.7	..	6.5
Median age (years)	6	6	..	6

Notes

1. Number excluded due to errors and omissions (weighted):0.
2. The number of accompanying children in this relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client, by age and sex, Victoria, 2007–08 (per cent)

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
Male clients								
1	89.4	71.0	72.0	64.5	65.0	74.5	67.4	8,600
2	6.1	16.5	14.7	16.7	16.1	12.8	16.0	2,000
3+	4.4	12.5	13.2	18.9	18.9	12.7	16.6	2,100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (row %)	1.6	15.0	15.3	47.1	18.0	2.9	100.0	..
Total (number)	200	1,900	1,900	6,000	2,300	400	..	12,700
Mean number of support periods	1.31	1.69	1.82	2.31	2.44	2.11	..	2.14
Per 10,000 population^(a)	3	106	102	80	36	12	..	56
Female clients								
1	93.7	68.0	67.9	69.8	74.6	77.9	70.5	16,800
2	4.9	17.7	17.2	14.9	13.8	12.4	15.3	3,700
3+	1.5	14.3	15.0	15.2	11.5	9.6	14.2	3,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (row %)	1.8	15.0	15.5	52.0	14.0	1.8	100.0	..
Total (number)	400	3,600	3,700	12,400	3,300	400	..	23,900
Mean number of support periods	1.21	1.75	1.80	1.86	1.72	1.82	..	1.80
Per 10,000 population^(a)	8	208	200	163	51	11	..	102
All clients								
1	92.3	69.0	69.3	68.1	70.7	76.3	69.4	25,400
2	5.3	17.3	16.3	15.5	14.8	12.6	15.5	5,700
3+	2.5	13.7	14.4	16.4	14.5	11.1	15.0	5,500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (row %)	1.7	15.0	15.4	50.3	15.4	2.2	100.0	..
Total (number)	600	5,500	5,600	18,400	5,600	800	..	36,600
Mean number of support periods	1.25	1.73	1.81	2.01	2.01	1.95	..	1.92
Per 10,000 population^(a)	5	156	150	122	44	11	..	79

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2007 (preliminary estimates). For the age group 'Under 15 years', only those aged 10–14 are included in the calculations.

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age, Victoria, 2007–08 (per cent)

Number of accompanying child support periods	0–4 years	5–9 years	10–14 years	15–17 years	Total	
					%	Number
1	77.0	77.3	79.9	82.8	78.2	16,700
2	15.7	16.0	14.4	12.3	15.2	3,300
3+	7.3	6.8	5.8	4.9	6.6	1,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	41.7	28.1	22.3	7.9	100.0	..
Total (number)	8,900	6,000	4,800	1,700	..	21,400
Mean number of accompanying child support periods	1.51	1.49	1.44	1.39	..	1.48
Per 10,000 population of applicable age group^(a)	276	187	142	810	..	180

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 4.5: SAAP clients: country of birth, by sex, Victoria, 2007–08 (per cent)

Country of birth	Male	Female	Total	
			%	Number
Australia (including external territories)	88.0	80.9	83.4	29,200
Oceania and Antarctica (excluding Australia)	1.7	2.5	2.2	800
Europe	3.3	4.1	3.8	1,300
North Africa and the Middle East	2.7	4.0	3.5	1,200
Asia	2.0	5.6	4.3	1,500
Americas	0.4	0.7	0.6	200
Sub-Saharan Africa	2.0	2.3	2.2	800
Total	100.0	100.0	100.0	..
Total (number)	12,100	22,900	..	35,100

Notes

1. Number excluded due to errors and omissions (weighted): 1,532.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.6: SAAP accompanying children: country of birth, Victoria, 2007–08

Country of birth	Per cent	Number
Australia (including external territories)	92.8	19,000
Oceania and Antarctica (excluding Australia)	1.5	300
Europe	0.6	100
North Africa and the Middle East	2.5	500
Asia	1.4	300
Americas	0.2	<50
Sub-Saharan Africa	1.1	200
Total	100.0	20,500

Notes

1. Number excluded due to errors and omissions (weighted): 937.
2. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client: cultural and linguistic diversity by sex, Victoria, 2007–08

Cultural and linguistic diversity	Male	Female	Total	
	Per cent	Per cent	Per cent	Number
Clients				
Aboriginal and Torres Strait Islander peoples	5.3	7.1	6.5	2,200
Other Australian-born people	82.5	73.5	76.6	26,200
People born overseas, English proficiency group 1	3.0	2.9	2.9	1,000
People born overseas, English proficiency groups 2–4	9.2	16.5	14.0	4,800
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	34.6	65.4	100.0	..
Total (number)	11,800	22,400	..	34,200
Support periods	Mean number per client			Total number
Aboriginal and Torres Strait Islander peoples	1.84	1.83	1.83	3,900
Other Australian-born people	2.14	1.81	1.93	51,300
People born overseas, English proficiency group 1	2.63	1.80	2.09	1,900
People born overseas, English proficiency groups 2–4	1.76	1.74	1.75	8,200
<i>Total</i>	<i>2.10</i>	<i>1.80</i>	<i>1.90</i>	<i>..</i>
Total support periods (row %)	38.3	61.7	100.0	..
Total support periods (number)	25,000	40,400	..	65,400

Notes

1. Number excluded due to errors and omissions (weighted): 2,400 clients; 4,917 support periods.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.8: SAAP accompanying children: cultural and linguistic diversity, Victoria, 2007–08

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	11.3	2,300
Other Australian-born children	80.9	16,200
Children born overseas, English proficiency group 1	1.3	300
Children born overseas, English proficiency groups 2–4	6.6	1,300
Total	100.0	20,000

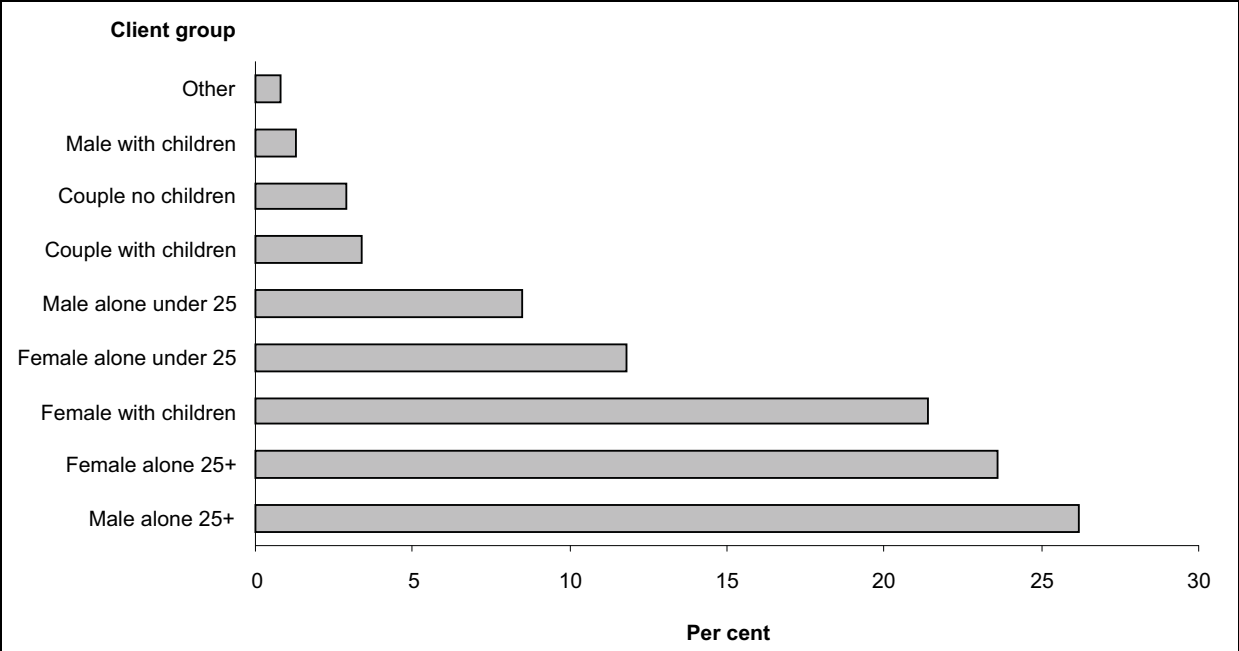
Notes

1. Number excluded due to errors and omissions (weighted): 1,396.
2. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

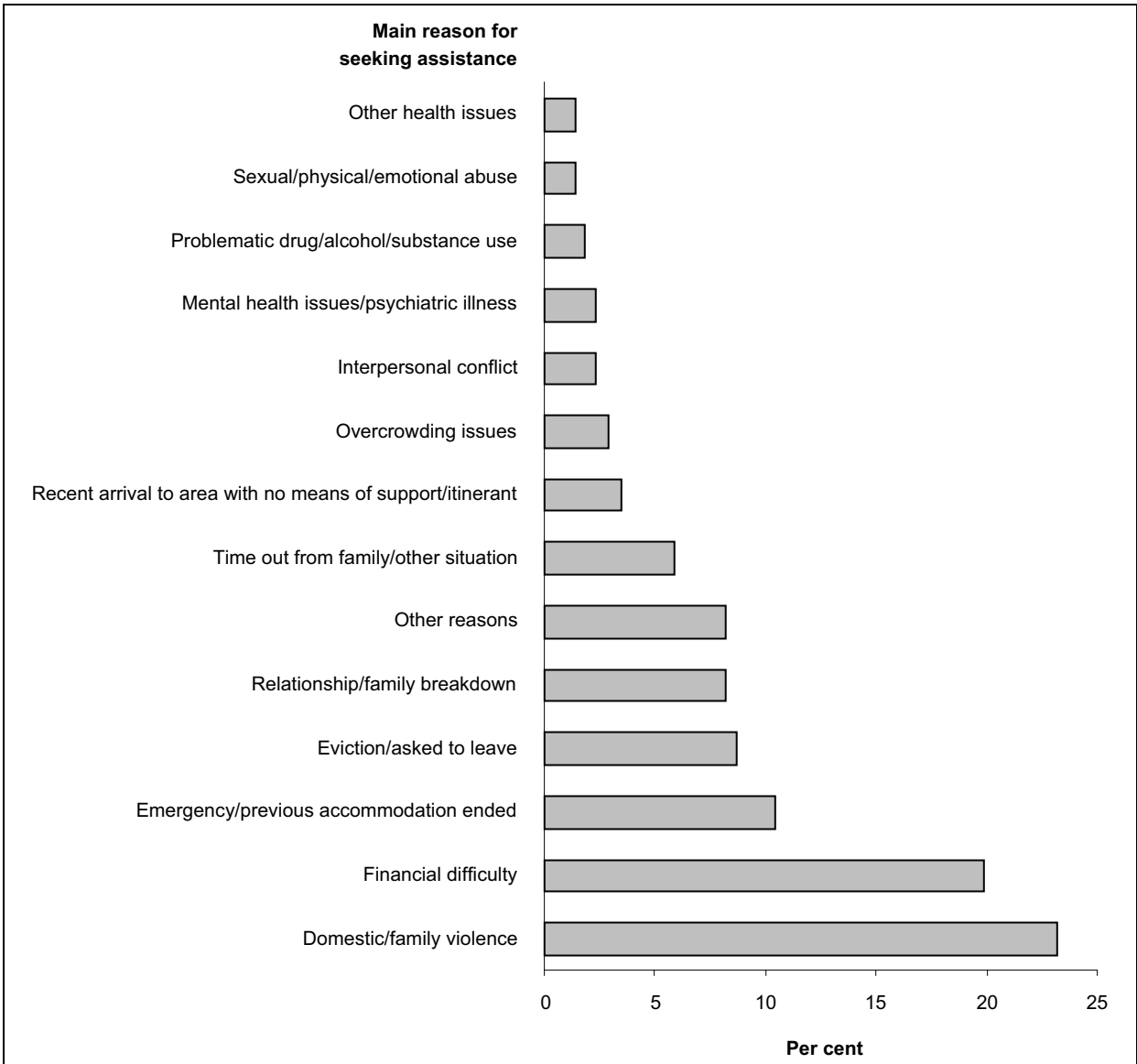
5 Client groups and reasons for seeking assistance

5.1 Key charts



Source: Table 5.2.

Figure 5.1: SAAP support periods, by client group, Victoria, 2007-08



Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, Victoria, 2007-08 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: client group, by region, Victoria, 2007–08 (per cent)

Client group	Eastern Metro.	North & West Metro.	Southern Metro.	Barwon South Western	Gippsland	Gram-pians	Hume	Loddon Mallee	State-wide	Total	
										%	Number
Male alone	26.9	30.8	48.7	21.5	24.8	21.6	21.3	19.3	0.3	34.6	21,700
Female alone	24.8	27.6	40.5	33.6	33.3	35.9	41.2	36.3	44.4	35.4	22,200
Couple no children	6.9	2.5	1.2	4.4	9.7	5.0	3.7	4.9	0.2	3.2	2,000
Couple with children	6.5	4.0	1.6	5.5	4.4	4.8	4.5	6.0	0.3	3.4	2,200
Male with children	2.6	1.7	0.4	2.6	1.7	1.9	1.7	2.4	—	1.3	800
Female with children	31.0	31.2	7.3	31.6	24.3	30.7	27.2	30.5	53.4	21.3	13,400
Other	1.3	2.3	0.3	0.8	1.9	—	0.3	0.7	1.3	0.9	600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	12.5	17.3	42.3	4.1	5.1	4.3	4.1	6.9	3.5	100.0	..
Total (number)	7,800	10,800	26,600	2,600	3,200	2,700	2,600	4,300	2,200	..	62,800

Notes

1. Number excluded due to errors and omissions (unweighted): 1,436.
2. Region abbreviations are explained in Appendix 2, Section A2.2.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group, by primary target group of agency, Victoria, 2007–08 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	31.1	7.6	—	1.7	0.5	7.0	8.5	5,900
Male alone, 25+	1.0	81.0	0.1	6.9	0.3	42.8	26.2	18,200
Female alone, under 25	40.9	0.2	10.9	3.4	8.4	7.2	11.8	8,200
Female alone, 25+	1.2	5.3	48.8	9.5	34.8	25.9	23.6	16,400
Couple no children	6.1	1.5	1.4	3.1	0.5	3.2	2.9	2,000
Couple with children	3.1	0.6	1.5	19.0	0.4	3.4	3.4	2,400
Male with children	0.7	2.5	0.1	7.2	0.1	1.3	1.3	900
Female with children	14.0	1.3	36.2	47.9	54.2	8.5	21.4	14,800
Other	1.7	—	1.0	1.4	0.8	0.6	0.8	600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	13.8	3.2	3.3	5.1	20.7	54.0	100.0	..
Total (number)	9,600	2,200	2,300	3,500	14,300	37,400	..	69,300

Notes

1. Number excluded due to errors and omissions (weighted): 970.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance, by client group, Victoria, 2007–08 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Time out from family/ other situation	9.4	9.5	8.3	3.2	6.6	4.1	4.2	2.3	3.7	5.9
Relationship/ family breakdown	18.2	3.7	19.5	3.8	11.5	6.9	19.5	7.1	12.1	8.2
Interpersonal conflict	3.5	2.1	3.1	1.8	4.6	2.6	2.6	1.7	1.8	2.3
Sexual/ physical/emotional abuse	0.8	0.4	1.7	1.8	1.2	1.2	1.4	2.1	2.6	1.4
Domestic/family violence	2.6	1.0	18.2	32.5	5.2	4.5	2.7	57.5	31.0	23.2
Financial difficulty ^(a)	14.5	32.9	12.3	24.8	14.5	16.2	14.8	6.6	8.7	19.9
Overcrowding issues	3.0	1.3	4.1	1.7	6.1	9.5	7.3	3.5	5.2	2.9
Eviction/asked to leave	12.7	6.4	9.4	6.5	17.4	24.0	15.3	7.5	15.9	8.7
Emergency/previous accommodation ended	15.6	13.1	11.5	9.4	11.2	14.2	12.0	5.0	4.6	10.4
Mental health issues/ psychiatric illness	2.5	4.4	1.5	2.5	0.6	0.4	1.1	0.4	0.8	2.3
Problematic drug/ alcohol/substance use	1.9	4.3	0.7	1.2	1.3	0.4	2.1	0.4	0.9	1.8
Other health issues	0.7	2.8	0.5	1.4	1.8	1.5	1.8	0.4	1.1	1.4
Recent arrival to area with no means of support/itinerant	4.6	5.8	2.8	2.0	6.4	5.7	4.8	1.6	3.4	3.5
Other reasons ^(b)	10.0	12.2	6.1	7.3	11.7	8.6	10.5	4.1	8.2	8.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (row %)	8.5	26.3	11.8	23.8	2.9	3.4	1.2	21.3	0.8	100.0
Total (number)	5,800	17,900	8,000	16,200	2,000	2,300	800	14,500	600	68,000

(a) 'Financial difficulty' includes the categories of 'Gambling', 'Budgeting problems', 'Rent too high' and 'Other financial difficulty'.

(b) 'Other reasons' includes the categories of 'Gay/lesbian/transgender issues', 'Recently left institution' and 'Other'.

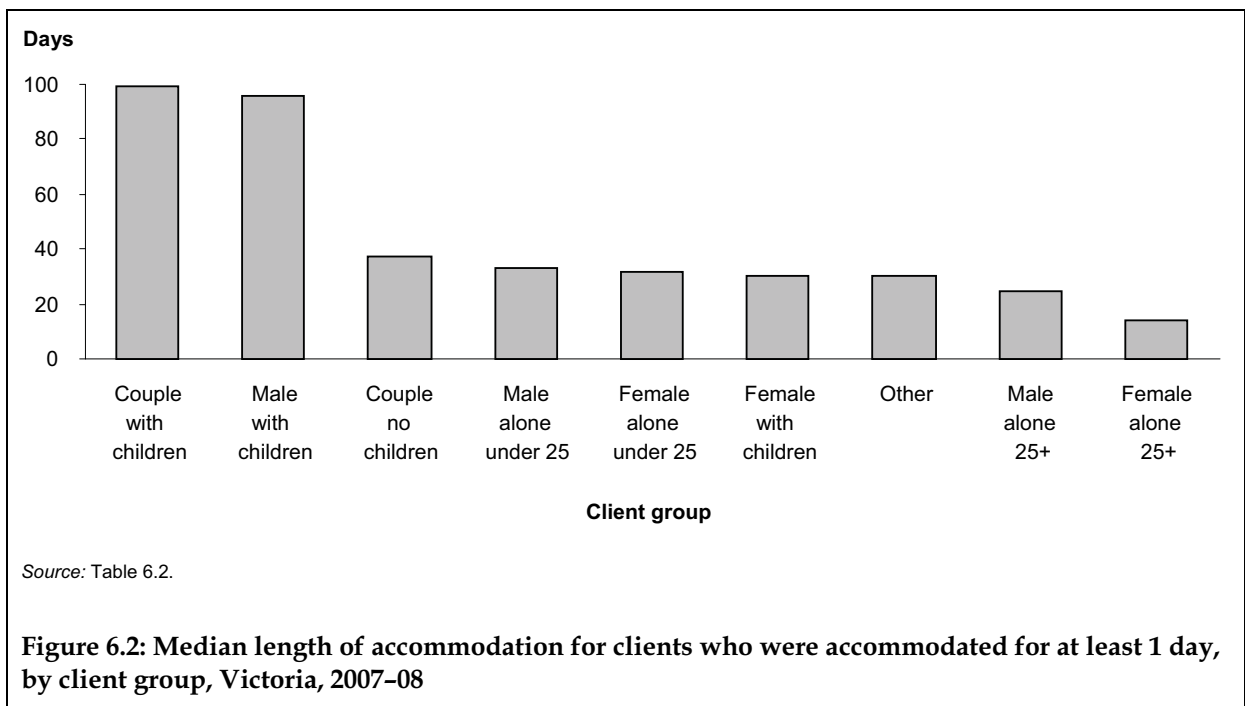
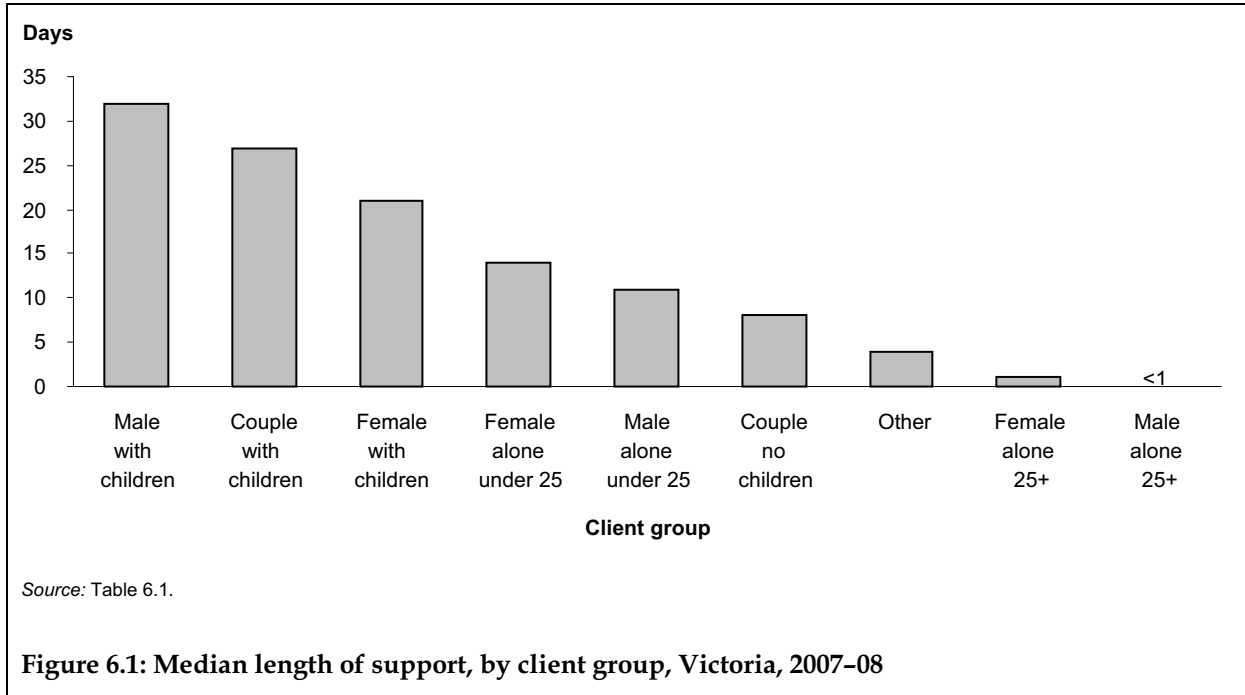
Notes

1. Number excluded due to errors and omissions (weighted): 2,257.
2. In order to ensure confidentiality, some main reason categories in this table have been combined. Please refer to the national report (AIHW 2009) for an expanded list at the Victoria level.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support, by client group, Victoria, 2007–08 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 week or less	47.2	76.1	44.8	64.3	49.7	36.5	30.1	40.2	54.1	57.4	35,800
>1–13 weeks	36.7	18.6	37.8	26.8	35.5	37.1	43.0	39.0	26.3	29.8	18,500
>13–26 weeks	9.0	3.1	8.9	5.1	7.7	11.5	13.1	10.9	11.0	6.9	4,300
>26 weeks	7.1	2.2	8.4	3.7	7.1	14.8	13.8	10.0	8.6	5.9	3,700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	8.3	27.9	11.4	24.8	2.9	3.1	1.1	19.8	0.7	100.0	..
Total (number)	5,200	17,400	7,100	15,400	1,800	1,900	700	12,300	500	..	62,200
Mean length (days)	57	20	66	35	49	89	91	67	76	..	45
Median length (days)	11	<1	14	1	8	27	32	21	4	..	2

Notes

1. Number excluded due to errors and omissions (weighted): 693.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Victoria, 2007–08 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 week or less ^(a)	21.0	22.9	25.4	41.0	19.3	7.0	7.0	29.6	26.9	26.7	2,200
>1–13 weeks	56.0	62.9	51.5	43.4	53.4	36.6	38.8	44.4	45.1	50.2	4,200
>13–26 weeks	10.7	8.2	10.2	7.4	12.5	25.0	23.3	11.1	12.2	10.6	900
>26 weeks	12.3	6.0	13.0	8.1	14.8	31.4	30.9	14.9	15.8	12.5	1,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	13.2	19.4	14.5	15.7	2.4	4.3	1.6	28.1	0.8	100.0	..
Total (number)	1,100	1,600	1,200	1,300	200	400	100	2,400	100	..	8,400
Mean length (days)	89	64	87	70	89	182	162	90	92	..	86
Median length (days)	33	25	32	14	37	99	96	30	30	..	29
Accommodation starting and ending on the same date (number)	100	100	100	100	100	100	<50	200	<50	..	800
Total closed support periods with accommodation	1,200	1,700	1,300	1,500	300	400	100	2,600	100	..	9,200

(a) Excludes accommodation starting and ending on the same date.

Notes

1. Number excluded due to errors and omissions (weighted): 894.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, Victoria, 2007–08 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	53.3	25.8	48.9	26.1	58.5	64.6	60.4	47.6	45.3	38.2
SAAP/CAP accommodation	27.7	12.1	22.5	11.4	17.0	28.9	26.7	24.9	24.0	18.1
Assistance to obtain/maintain short-term accommodation	18.0	10.0	12.9	8.3	18.8	12.8	14.3	10.7	10.6	11.2
Assistance to obtain/maintain medium-term accommodation	15.3	6.8	13.1	3.8	12.2	14.1	14.5	8.2	11.9	8.4
Assistance to obtain/maintain independent housing	20.7	10.6	21.2	11.4	31.7	36.3	34.0	24.1	26.6	17.5
Financial/employment	45.9	45.8	42.1	43.6	36.8	41.7	37.5	36.8	30.4	42.4
Assistance to obtain/maintain government allowance	12.5	5.4	11.1	6.1	7.0	4.4	4.2	7.1	10.9	7.2
Employment/training assistance	10.2	2.5	7.4	0.7	2.3	3.4	2.6	2.0	7.8	3.2
Financial assistance/material aid	34.3	41.3	30.1	38.0	30.8	36.7	32.8	32.0	23.7	36.0
Financial counselling and support	11.9	8.6	11.7	11.2	7.6	8.7	7.8	6.0	7.2	9.3
Personal support	39.2	28.2	52.6	52.6	37.0	40.1	43.6	71.7	51.7	47.9
Incest/sexual assault	0.1	—	1.3	0.9	0.5	0.1	0.3	1.7	0.7	0.8
Domestic/family violence	2.8	0.4	15.8	26.6	5.5	5.4	2.3	52.9	23.5	20.0
Family/relationship	17.0	8.2	20.6	15.6	10.1	13.8	14.8	17.2	14.8	14.4
Emotional support	35.9	27.5	47.3	46.8	33.8	36.7	41.4	62.6	43.8	43.2
Assistance with problem gambling	0.1	0.2	0.1	0.1	0.2	0.3	0.2	0.1	0.7	0.1
General support/advocacy	80.9	83.1	78.4	84.2	80.1	75.4	79.5	80.3	72.8	81.6
Living skills/personal development	24.9	17.8	20.6	10.9	11.6	8.5	9.9	8.0	15.1	14.5
Assistance with legal issues/court support	7.4	3.1	5.9	6.9	4.5	5.9	7.1	17.2	7.0	7.8
Advice/information	72.2	76.9	70.5	77.0	74.5	69.1	71.5	74.9	69.3	74.9
Retrieval/storage/removal of personal belongings	12.6	5.1	9.7	4.4	8.1	6.8	6.2	6.7	13.4	6.7
Advocacy/liaison on behalf of client	41.5	33.2	44.7	42.7	45.2	46.7	51.9	52.6	43.9	42.6
Specialist services	14.8	16.6	14.0	13.2	14.1	11.0	11.0	17.5	21.2	15.2
Psychological/psychiatric services	4.7	12.3	2.2	4.5	3.3	0.9	2.6	1.6	2.0	5.6
Specialist counselling	3.3	2.0	2.7	1.4	1.7	1.1	2.2	3.9	2.2	2.4
Pregnancy/family planning support	0.8	0.1	2.9	0.5	3.2	2.4	0.9	2.7	5.3	1.3
Drug/alcohol support or intervention	5.7	4.0	2.4	1.5	1.8	2.1	2.8	1.6	2.2	2.7
Physical/intellectual disability services	1.0	0.1	0.4	0.2	0.7	0.2	0.3	0.2	0.5	0.3
Culturally specific services	3.0	0.4	3.2	3.3	2.2	2.8	2.9	7.8	11.8	3.4
Interpreter services/assistance with immigration issues	1.4	0.2	1.8	2.6	1.7	2.5	1.7	5.1	6.7	2.3
Health/medical services	6.9	5.0	5.2	4.3	5.1	3.7	3.2	4.7	6.0	4.9
Basic support/other services n.e.s.	31.5	27.6	30.3	22.6	28.7	22.1	24.8	33.6	28.3	28.1
Meals	15.5	7.3	13.3	8.1	9.2	5.5	4.9	10.5	13.4	9.6
Laundry/shower facilities	13.0	8.8	10.8	7.8	6.9	2.8	2.8	8.9	7.8	8.9
Recreation	11.4	4.8	8.1	4.5	3.8	2.8	2.8	5.5	6.4	5.7
Transport	21.0	7.3	21.6	10.3	14.5	13.3	14.0	17.4	17.5	13.5
Other	6.3	15.9	7.3	9.1	11.7	7.7	10.1	14.3	9.5	11.6
No services provided directly	3.6	1.8	4.4	2.4	4.1	4.3	3.7	3.3	8.3	2.9
Total (number)	5,600	17,800	7,800	15,800	1,900	2,100	800	13,500	500	65,800

Notes

- Number excluded due to errors and omissions (weighted): 4,465 (including support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the Victoria level).
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Victoria, 2007–08 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
Accommodation	44.3	35.0	45.1	22.7	44.5
SAAP/CAP accommodation	44.3	35.0	45.1	22.7	44.5
School liaison/child care	7.8	14.2	15.0	—	14.2
School liaison/child care	7.8	14.2	15.0	—	14.2
Personal support	6.4	10.3	10.7	4.5	10.2
Help with behavioural problems	2.4	4.7	5.2	—	4.8
Sexual/physical abuse support	0.2	2.1	1.8	—	1.6
Skills education/structured play/skill development	4.4	6.2	6.6	4.5	6.4
General support/advocacy	36.4	39.5	47.7	59.1	46.1
Access arrangements	0.5	2.8	4.3	4.5	3.8
Advice/information	20.8	22.7	27.3	45.5	26.4
Advocacy	22.8	28.8	32.3	22.7	31.1
Specialist services	7.6	6.7	12.0	27.3	11.3
Specialist counselling	0.9	2.6	3.0	—	2.7
Culturally specific services	2.8	2.8	5.5	18.2	5.1
Health/medical services	4.1	1.7	5.2	9.1	4.9
Basic support/other services n.e.s.	23.6	33.0	42.0	36.4	39.6
Meals	3.8	7.5	20.5	13.6	18.1
Showers/hygiene	2.5	3.9	18.7	4.5	16.3
Recreation	4.0	9.0	15.1	9.1	13.6
Transport	8.6	13.5	24.8	27.3	22.6
Other	12.3	16.5	11.3	18.2	11.6
No services provided directly by agency	11.3	11.8	9.2	27.3	9.6
Total (number)	1,300	500	9,900	<50	11,700

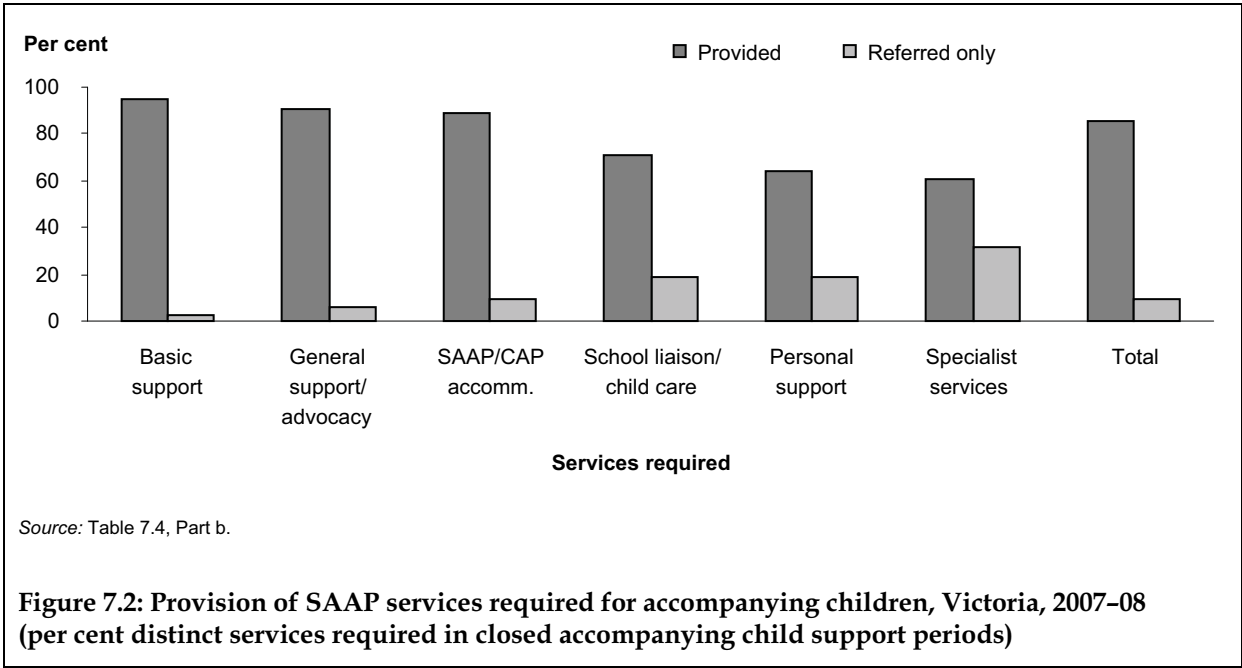
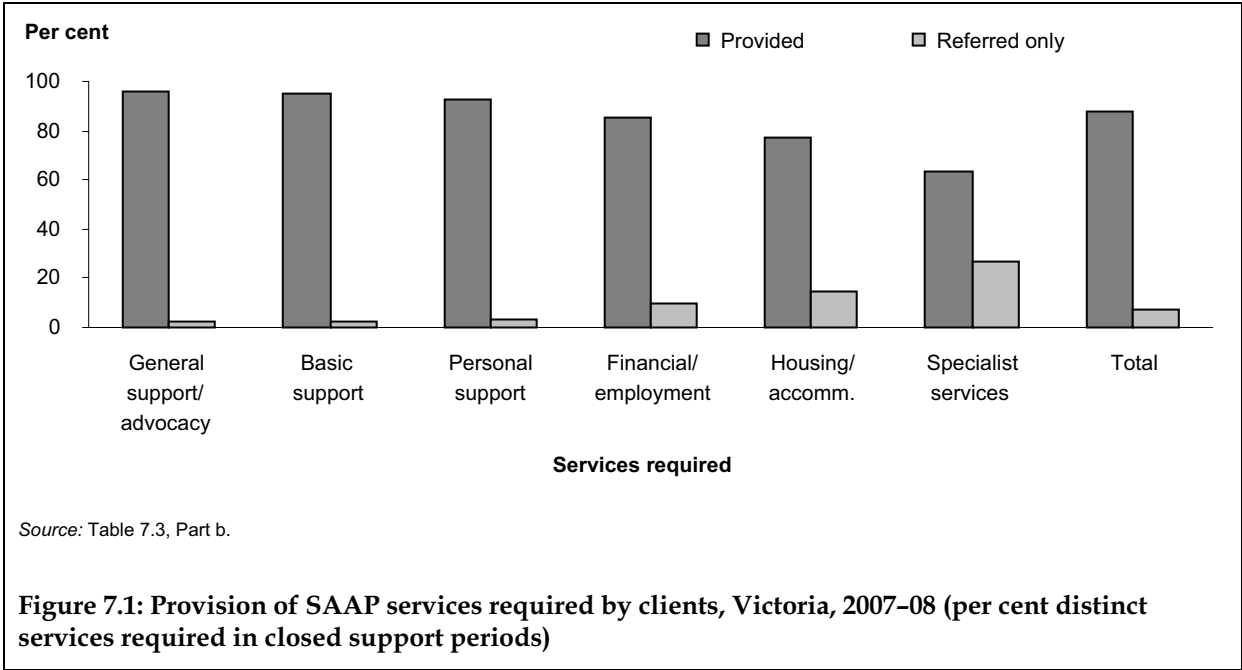
Notes

1. Number excluded due to errors and omissions (weighted): 19,912 (including accompanying child support periods with no information on service requirements or provision). In 19,514 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the Victoria level).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients and accompanying children

7.1 Key charts



7.2 Tables

Table 7.1: SAAP closed support periods: services required by clients, by client group, Victoria, 2007–08 (per cent closed support periods)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	61.6	29.8	56.6	34.2	66.3	71.8	66.8	58.6	57.3	44.9
SAAP/CAP accommodation	32.0	13.6	28.1	16.6	21.4	33.5	30.0	32.6	28.1	22.2
Assistance to obtain/maintain short-term accommodation	22.7	12.0	16.2	11.0	22.0	16.1	16.4	14.0	19.0	14.0
Assistance to obtain/maintain medium-term accommodation	19.5	7.9	15.8	5.0	13.7	16.1	16.6	9.9	19.4	10.0
Assistance to obtain/maintain independent housing	25.6	12.6	25.0	14.3	36.6	43.4	41.1	29.9	36.0	20.9
Financial/employment	51.3	49.8	46.7	48.0	41.3	48.2	44.0	42.8	38.3	47.3
Assistance to obtain/maintain government allowance	14.7	5.7	12.6	7.2	8.6	5.3	5.9	9.1	13.5	8.4
Employment and training assistance	14.7	2.6	10.6	1.5	6.1	5.3	5.0	3.9	13.4	4.8
Financial assistance/material aid	37.2	45.3	32.7	42.0	34.9	41.6	36.5	36.9	31.4	40.2
Financial counselling and support	13.8	9.2	13.4	13.0	11.8	15.5	13.0	11.0	12.3	11.7
Personal support	40.2	28.1	54.2	54.0	36.9	39.5	45.8	74.5	56.3	48.4
Incest/sexual assault	0.2	0.1	2.1	1.5	0.8	0.5	0.7	2.8	1.3	1.2
Domestic/family violence	3.8	0.8	18.0	28.8	7.5	6.3	4.4	58.0	27.7	21.6
Family/relationship	19.6	8.8	23.3	16.8	11.4	16.3	18.6	20.3	18.9	16.0
Emotional support	35.9	27.0	47.8	46.9	33.0	35.5	41.1	64.3	45.8	42.9
Assistance with problem gambling	0.3	0.4	0.1	0.3	0.8	0.4	0.4	0.3	0.3	0.3
General support/advocacy	82.0	84.2	80.5	85.2	78.2	76.6	81.2	82.0	79.3	83.0
Living skills/personal development	26.3	18.6	21.9	11.6	13.4	10.5	11.3	9.2	18.0	15.6
Assistance with legal issues/court support	8.2	3.5	7.1	8.5	6.0	7.7	10.6	21.6	10.2	9.3
Advice/information	73.5	77.8	72.1	77.7	72.3	69.9	73.0	76.5	74.6	76.1
Retrieval/storage/removal of belongings	12.1	4.7	10.0	5.0	7.9	8.0	6.7	8.4	16.2	7.0
Advocacy/liaison on behalf of client	42.2	33.6	46.0	43.4	45.0	47.1	52.3	54.4	45.8	43.2
Specialist services	20.7	20.9	19.9	18.6	20.9	19.0	19.2	25.9	27.4	21.1
Psychological/psychiatric services	7.1	14.6	4.7	8.0	6.2	2.6	5.1	5.5	7.6	8.7
Specialist counselling	5.2	2.5	5.4	3.5	4.0	4.5	6.2	9.0	3.5	4.7
Pregnancy/family planning support	0.8	0.1	3.8	0.7	5.1	4.1	1.3	3.7	8.2	1.7
Drug/alcohol support or intervention	7.8	5.3	3.7	3.1	3.8	4.8	7.1	3.3	3.4	4.3
Physical/intellectual disability services	1.4	0.3	0.6	0.5	1.3	0.7	1.3	0.6	1.3	0.6
Culturally specific services	3.2	0.4	3.7	3.5	2.6	3.5	3.4	9.6	11.7	3.8
Interpreter services/assistance with immigration issues	1.2	0.3	1.8	2.7	1.9	2.7	2.4	6.1	7.5	2.5
Health/medical services	9.9	7.1	9.0	7.6	8.8	8.7	7.8	9.7	12.2	8.3
Basic support/other services n.e.s.	32.0	27.9	30.6	22.9	29.5	23.7	26.9	36.3	33.2	28.8
Meals	16.9	7.5	14.4	8.3	10.2	6.1	5.7	11.9	14.8	10.2
Laundry/shower facilities	13.9	8.9	11.5	8.0	8.2	3.4	3.1	9.9	9.9	9.3
Recreation	12.1	4.8	8.8	4.8	5.1	3.4	3.7	6.3	8.7	6.1
Transport	20.6	7.1	21.3	10.1	14.6	13.6	14.4	18.4	19.4	13.3
Other	6.4	16.2	7.6	9.6	12.1	8.0	10.8	15.6	10.3	12.2
No needs recorded	1.5	0.2	1.9	0.4	4.1	1.7	2.9	1.6	1.0	1.0
Total (number)	5,000	17,100	6,800	15,000	1,700	1,800	700	11,500	400	59,900

Notes

1. Number excluded due to errors and omissions (weighted): 3,079 (including closed support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. A client may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the Victoria level).
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.2: SAAP closed accompanying child support periods: services required for accompanying children, by client group, Victoria, 2007–08 (per cent closed accompanying child support periods)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
Accommodation	56.3	44.4	51.0	27.3	51.2
SAAP/CAP accommodation	56.3	44.4	51.0	27.3	51.2
School liaison/child care	12.8	19.3	20.3	—	19.5
School liaison/child care	12.8	19.3	20.3	—	19.5
Personal support	11.3	15.0	15.9	18.2	15.5
Help with behavioural problems	5.8	6.4	8.0	9.1	7.7
Sexual/physical abuse support	1.1	1.6	3.3	9.1	3.0
Skills education/structured play/skill development	7.3	9.9	9.5	18.2	9.3
General support/advocacy	38.5	39.6	50.2	90.9	48.6
Access arrangements	0.9	4.8	8.9	9.1	8.0
Advice/information	24.4	22.7	28.6	63.6	28.0
Advocacy	23.0	27.5	33.6	45.5	32.3
Specialist services	13.2	10.4	18.5	45.5	17.6
Specialist counselling	2.0	4.8	7.6	9.1	7.0
Culturally specific services	4.0	2.7	6.5	27.3	6.2
Health/medical services	8.6	4.5	9.1	27.3	8.9
Basic support/other services n.e.s.	26.3	35.3	45.4	54.5	43.1
Meals	5.5	7.0	23.1	18.2	20.7
Showers/hygiene	4.0	3.5	20.7	9.1	18.4
Recreation	6.8	9.4	16.8	18.2	15.6
Transport	10.6	13.1	27.0	36.4	24.9
Other	11.3	18.2	11.4	27.3	11.7
No needs recorded	0.6	1.1	1.6	—	1.4
Total (number)	900	400	8,200	<50	9,600

Notes

1. Number excluded due to errors and omissions (weighted): 16,963 (including closed accompanying child support with no information on service requirements or provision). In 16,645 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. An accompanying child may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the Victoria level).
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods, by provision, Victoria, 2007–08

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Housing/accommodation									
SAAP/CAP accommodation	5.8	17.9	23.7	63.4	12.9	76.3	100.0	13,400	
Assistance to obtain/maintain short-term accommodation	8.4	13.0	21.4	64.0	14.7	78.7	100.0	8,500	
Assistance to obtain/maintain medium-term accommodation	9.8	15.0	24.8	58.7	16.5	75.2	100.0	5,900	
Assistance to obtain/maintain independent housing	9.9	11.7	21.6	66.7	11.7	78.4	100.0	12,900	
Financial/employment									
Assistance to obtain/maintain government allowance	6.6	10.9	17.5	69.6	12.9	82.5	100.0	4,900	
Employment and training assistance	13.3	26.5	39.8	45.6	14.6	60.2	100.0	2,900	
Financial assistance/material aid	3.6	5.6	9.2	78.8	12.1	90.9	100.0	23,600	
Financial counselling and support	6.1	15.1	21.2	70.1	8.7	78.8	100.0	6,600	
Personal support									
Incest/sexual assault	19.0	22.7	41.7	36.4	21.9	58.3	100.0	800	
Domestic/family violence	4.7	5.4	10.1	79.9	10.0	89.9	100.0	12,800	
Family/relationship	6.6	5.7	12.3	80.9	6.7	87.6	100.0	9,400	
Emotional support	2.1	0.9	3.0	93.6	3.4	97.0	100.0	25,200	
Assistance with problem gambling	25.8	34.8	60.6	20.2	19.1	39.3	100.0	200	
General support/advocacy									
Living skills/personal development	4.8	3.4	8.2	87.3	4.5	91.8	100.0	9,100	
Assistance with legal issues/court support	7.7	14.7	22.4	56.4	21.2	77.6	100.0	5,500	
Advice/information	0.8	0.4	1.2	95.6	3.2	98.8	100.0	45,400	
Retrieval/storage/removal of belongings	7.0	4.4	11.4	82.9	5.7	88.6	100.0	4,200	
Advocacy/liaison on behalf of client	1.4	1.5	2.9	90.9	6.2	97.1	100.0	25,800	
Specialist services									
Psychological/psychiatric services	8.7	26.8	35.5	51.9	12.6	64.5	100.0	5,100	
Specialist counselling	15.1	37.3	52.4	19.9	27.7	47.6	100.0	2,900	
Pregnancy/family planning support	10.5	21.8	32.3	43.8	23.9	67.7	100.0	1,000	
Drug/alcohol support or intervention	16.9	25.6	42.5	29.8	27.7	57.5	100.0	2,700	
Physical/intellectual disability services	18.2	40.9	59.1	26.8	14.1	40.9	100.0	300	
Culturally specific services	4.8	10.1	14.9	71.1	14.0	85.1	100.0	2,300	
Interpreter services/assistance with immigration issues	3.2	8.4	11.6	68.5	20.0	88.5	100.0	1,400	
Health/medical services	8.6	33.4	42.0	38.1	20.0	58.1	100.0	5,000	
Basic support/other services n.e.s.									
Meals	1.9	3.4	5.3	90.5	4.2	94.7	100.0	6,100	
Laundry/shower facilities	1.8	1.2	3.0	95.1	1.9	97.0	100.0	5,500	
Recreation	4.7	3.7	8.4	86.3	5.3	91.6	100.0	3,700	
Transport	2.8	1.5	4.3	92.6	3.1	95.7	100.0	7,900	
Other	1.1	2.3	3.4	91.5	5.1	96.6	100.0	6,600	

(continued)

Table 7.3 (continued): SAAP services required by clients in closed support periods, by provision, Victoria, 2007-08

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	8.2	14.5	22.7	63.9	13.4	77.3	100.0	40,600	27,500
Financial/ employment	5.1	9.5	14.6	73.6	11.8	85.4	100.0	37,900	27,800
Personal support	4.0	3.5	7.5	86.3	6.1	92.4	100.0	48,300	28,900
General support/ advocacy	2.1	2.1	4.2	90.4	5.4	95.8	100.0	90,000	49,700
Specialist services	10.2	26.5	36.7	43.9	19.4	63.3	100.0	21,900	12,600
Basic support/ other services n.e.s.	2.3	2.3	4.6	91.6	3.8	95.4	100.0	29,800	16,600
Total (%)	4.5	7.3	11.8	79.6	8.6	88.2	100.0
Total (number)	12,000	19,500	31,500	213,800	23,100	236,900	..	268,500	59,700

Notes

1. Number excluded due to errors and omissions (weighted): 2,770 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods, by provision, Victoria, 2007–08

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation	2.0	9.4	11.4	74.1	14.5	88.6	100.0	4,900
School liaison/child care								
School liaison/child care	10.3	18.4	28.7	56.1	15.2	71.3	100.0	1,900
Personal support								
Help with behavioural problems	14.9	23.2	38.1	42.4	19.6	62.0	100.0	700
Sexual/physical abuse counselling/support	22.2	22.6	44.8	35.3	19.9	55.2	100.0	300
Skills education/structured play/skill development	14.4	15.6	30.0	57.0	13.0	70.0	100.0	900
General support/advocacy								
Access arrangements	7.6	41.7	49.3	39.2	11.6	50.8	100.0	800
Advice/information	2.3	1.4	3.7	85.2	11.1	96.3	100.0	2,700
Advocacy	2.4	1.3	3.7	85.9	10.4	96.3	100.0	3,100
Specialist services								
Specialist counselling	13.8	46.0	59.8	17.5	22.7	40.2	100.0	700
Culturally specific services	2.8	9.6	12.4	82.0	5.6	87.6	100.0	600
Health/medical services	7.8	34.8	42.6	41.6	15.7	57.3	100.0	900
Basic support/ other services n.e.s.								
Meals	2.1	2.3	4.4	91.1	4.5	95.6	100.0	2,000
Showers/hygiene	2.1	1.1	3.2	94.2	2.5	96.7	100.0	1,800
Recreation	5.5	3.8	9.3	85.4	5.3	90.7	100.0	1,500
Transport	2.2	1.3	3.5	93.1	3.3	96.4	100.0	2,400
Other	1.4	8.9	10.3	79.6	10.1	89.7	100.0	1,100

(continued)

Table 7.4 (continued): SAAP services required for accompanying children in closed support periods, by provision, Victoria, 2007-08

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompany -ing child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	2.0	9.4	11.4	74.1	14.5	88.6	100.0	4,900	4,900
School liaison/ child care	10.7	18.6	29.3	56.9	13.8	70.7	100.0	2,000	1,900
Personal support	17.4	18.7	36.1	48.4	15.5	63.9	100.0	2,200	1,500
General support/ advocacy	3.0	6.0	9.0	80.2	10.8	91.0	100.0	6,600	4,700
Specialist services	8.3	31.4	39.7	45.2	15.1	60.3	100.0	2,100	1,700
Basic support/ other services n.e.s.	2.6	2.9	5.5	89.8	4.7	94.5	100.0	8,800	4,200
Total (%)	4.8	9.6	14.4	75.2	10.4	85.6	100.0
Total (number)	1,300	2,500	3,800	20,000	2,800	22,800	..	26,600	9,600

Notes

1. Number excluded due to errors and omissions (weighted): 16,859 (closed accompanying child support periods with no information on service requirements or provision). In 16,645 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.5: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service, by client group, Victoria, 2007–08

Broad type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
	Per cent unmet needs									%	Number
Housing/ accommodation	37.0	34.2	30.1	27.2	24.6	29.3	27.1	23.0	17.9	28.6	3,200
Financial/ employment	17.7	21.9	17.1	17.0	18.1	13.0	11.9	14.6	12.3	17.1	1,900
Personal support	10.4	7.9	16.9	16.5	15.8	11.9	13.6	17.8	31.9	14.6	1,600
General support/ advocacy	15.0	13.2	15.1	12.5	12.7	18.5	12.7	18.2	19.4	15.1	1,700
Specialist services	14.2	17.8	15.6	22.0	19.9	20.5	23.8	19.4	10.6	18.7	2,100
Basic support/ other services n.e.s.	5.7	4.9	5.3	4.7	8.8	6.8	11.0	7.0	8.0	5.9	700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>11,200</i>
Summary totals											
Total unmet needs (%)	10.6	17.6	13.1	21.2	4.3	4.0	1.5	26.8	0.8	100.0	..
Total unmet needs (number)	1,200	2,000	1,500	2,400	500	500	200	3,000	100	..	11,200
Total closed support periods with unmet needs (%)											
Total closed support periods with unmet needs (%)	10.1	22.5	13.2	22.9	3.3	3.8	1.4	22.2	0.7	100.0	..
Total closed support periods with unmet needs (number)											
Total closed support periods with unmet needs (number)	500	1,100	700	1,100	200	200	100	1,100	<50	..	5,000
Total closed support periods (%)											
Total closed support periods (%)	8.3	28.6	11.3	25.1	2.8	2.9	1.1	19.2	0.7	100.0	..
Total closed support periods (number)											
Total closed support periods (number)	5,000	17,100	6,800	15,000	1,700	1,800	700	11,500	400	..	59,900

Notes

1. Number excluded due to errors and omissions (weighted): 122 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 55 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 3,079 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.6: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service, by client group, Victoria, 2007–08

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Broad type of service	% unmet needs					
Accommodation	9.0	4.2	7.6	—	7.6	100
School liaison/child care	14.4	25.0	16.3	—	16.2	200
Personal support	24.3	25.0	29.6	40.0	29.1	400
General support/advocacy	9.0	16.7	16.0	20.0	15.4	200
Specialist services	12.6	20.8	13.5	40.0	13.7	200
Basic support/other services n.e.s.	30.6	8.3	17.0	—	18.0	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1,300</i>
Summary totals						
Total unmet needs (%)	9.4	2.0	88.1	0.4	100.0	..
Total unmet needs (number)	100	<50	1,100	<50	..	1,300
Total closed accompanying child support periods with unmet needs (%)	10.9	3.4	85.5	0.2	100.0	..
Total closed accompanying child support periods with unmet needs (number)	100	<50	500	<50	..	600
Total closed accompanying child support periods (%)	9.7	4.3	85.9	0.1	100.0	..
Total closed accompanying child support periods (number)	900	400	8,200	<50	..	9,600
Total closed support periods with accompanying children with unmet needs (%)	9.9	3.0	86.8	0.3	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<50	<50	300	<50	..	300
Total closed support periods with accompanying children requiring assistance (%)	9.0	5.1	85.7	0.2	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	400	200	4,200	<50	..	4,900

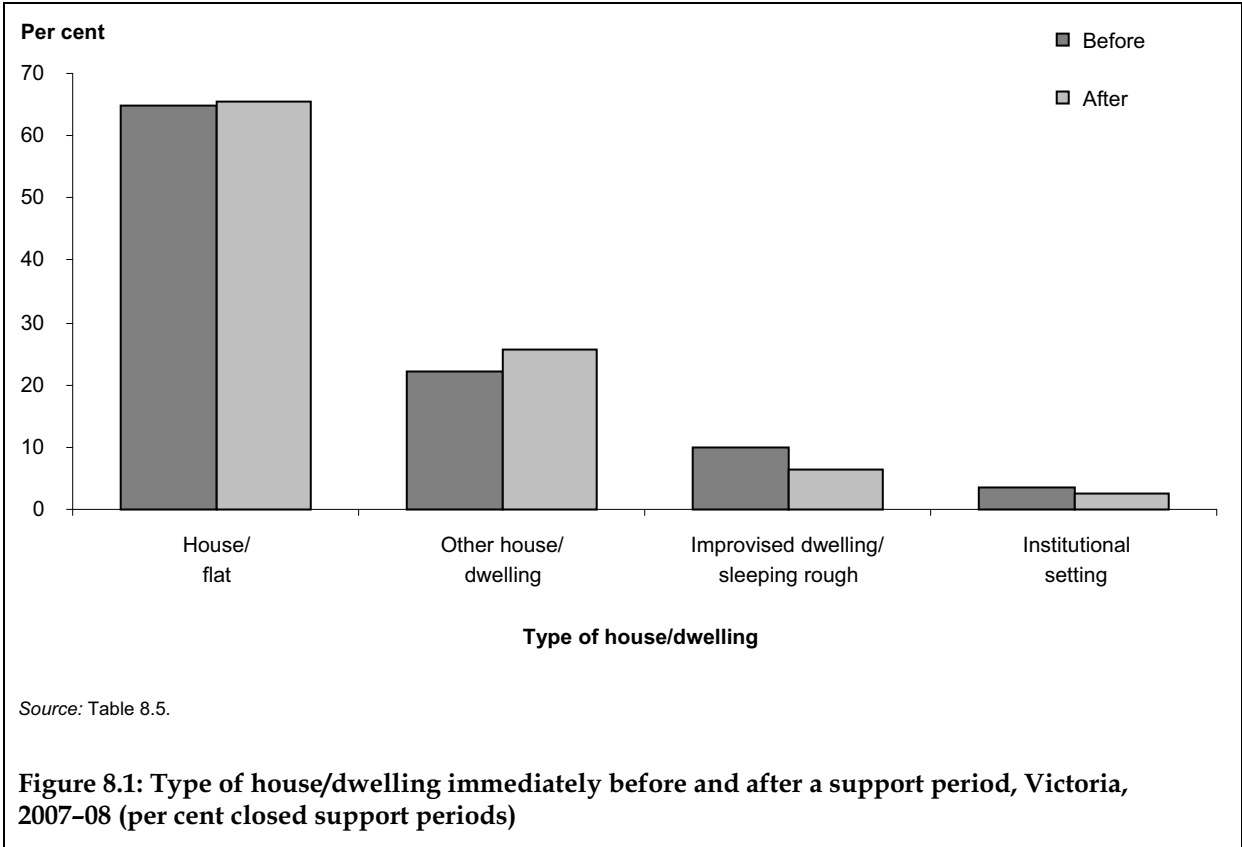
Notes

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 16,963 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 39 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, Victoria, 2007–08 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	19.0	8.5	7.1	5.0
Government payments	74.4	85.4	85.1	87.1
Other	6.7	6.0	7.8	7.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,900</i>	<i>4,700</i>	<i>58,000</i>	<i>55,300</i>
Number with 'Client left without providing any information'	..	100	..	1,700
Number with 'Don't know'	100	200	4,600	5,500
Number with missing data	<50	100	300	400
Total (number)	5,100	5,100	62,900	62,900

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, Victoria, 2007–08 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time/part time	8.3	19.0	9.0	10.1
Unemployed (looking for work)	35.8	32.1	18.0	17.4
Not in labour force	55.8	48.9	73.0	72.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,900</i>	<i>2,700</i>	<i>58,000</i>	<i>54,800</i>
Number with 'Client left without providing any information'	..	100	..	2,100
Number with 'Don't know'	<50	100	4,500	5,500
Number with missing data	<50	<50	400	600
Total (number)	2,900	2,900	62,900	62,900

Notes

1. In order to ensure confidentiality, some employment status categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods: main source of income and employment status after support, by length of support, Victoria, 2007–08 (per cent)

After support	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					Per cent	Number
Main source of income						
No income	5.6	4.4	3.7	3.1	5.0	2,700
Government payments	87.7	86.4	85.1	86.7	87.1	48,200
Other	6.6	9.2	11.2	10.2	7.9	4,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (row %)	56.9	30.0	7.0	6.1	100.0	..
Total (number)	31,400	16,600	3,900	3,400	..	55,300
Employment status						
Employed full time/part time	6.9	13.0	17.5	18.2	10.1	5,500
Unemployed (looking for work)	17.7	18.5	14.5	13.1	17.4	9,500
Not in labour force	75.4	68.5	68.0	68.6	72.5	39,700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (row %)	57.3	29.7	6.9	6.1	100.0	..
Total (number)	31,400	16,200	3,800	3,300	..	54,800

Notes

1. Number excluded due to errors and omissions (weighted): 7,644 (main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 8,165 (employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, Victoria, 2007–08 (per cent)

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	57.9	55.7	96.3	96.0	93.7	93.4
Primary/secondary student	31.9	30.6	0.8	0.7	2.9	2.6
Post-secondary student/employment training	10.2	13.7	2.9	3.4	3.4	4.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,800</i>	<i>3,500</i>	<i>54,100</i>	<i>51,500</i>	<i>58,000</i>	<i>54,900</i>
Number with 'Client left without providing any information'	..	300	..	1,600	..	1,900
Number with 'Don't know'	200	300	4,100	4,800	4,300	5,100
Number with missing data	<50	<50	300	700	300	700
Total (number)	4,000	4,000	58,500	58,500	62,600	62,600

Notes

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, Victoria, 2007–08 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
Improvised dwelling/sleeping rough ^(a)	6.4	1.9	9.8	6.3
House/flat	73.0	81.2	64.8	65.5
Other house/dwelling ^(b)	16.2	14.8	22.0	25.6
Institutional setting ^(c)	4.4	2.1	3.4	2.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>12,400</i>	<i>10,900</i>	<i>58,000</i>	<i>52,000</i>
Number with 'Client left without providing any information'	..	900	..	3,000
Number with 'Don't know'	200	700	4,600	7,500
Number with missing data	<50	100	300	500
Total (number)	12,600	12,600	62,900	62,900

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

Notes

1. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, Victoria, 2007–08 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP/CAP crisis/short-term accommodation	10.0	7.4	8.2	11.2
SAAP/CAP medium/long-term accommodation	4.4	5.4	2.3	4.2
Other SAAP/CAP funded accommodation	2.5	2.3	2.8	4.2
Institutional setting	2.8	1.3	2.2	1.5
Improvised dwelling/sleeping rough	5.3	1.5	8.9	5.6
Other, no tenure	2.0	0.8	3.1	2.3
Purchasing/purchased own home	3.4	1.8	5.6	4.1
Private rental	30.1	36.5	28.8	28.5
Public housing rental	8.2	18.0	10.5	12.9
Community housing rental	2.3	4.9	4.0	5.3
Rent-free accommodation	8.8	5.3	6.8	4.9
Boarding	20.1	14.8	16.9	15.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>11,900</i>	<i>10,500</i>	<i>54,000</i>	<i>49,000</i>
Number with 'Client left without providing any information'	..	900	..	3,100
Number with 'Don't know'	700	1,100	8,400	10,100
Number with missing data	100	100	500	700
Total (number)	12,600	12,600	62,900	62,900

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support, by length of support, Victoria, 2007–08 (per cent)

Type of house/dwelling	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					Per cent	Number
All closed support periods						
Improvised dwelling/sleeping rough ^(a)	9.7	2.5	0.7	1.0	6.3	3,300
House/flat	51.8	79.7	87.4	91.9	65.5	34,100
Other house/dwelling ^(b)	35.8	15.0	9.6	5.8	25.6	13,300
Institutional setting ^(c)	2.7	2.8	2.3	1.2	2.6	1,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	55.9	30.4	7.3	6.4	100.0	..
Total (number)	29,100	15,800	3,800	3,300	..	52,000
Closed support periods in which clients were accommodated						
Improvised dwelling/sleeping rough ^(a)	2.9	2.4	0.7	1.2	2.2	200
House/flat	57.8	71.9	80.1	93.6	72.1	6,000
Other house/dwelling ^(b)	33.8	20.3	14.5	3.9	21.0	1,800
Institutional setting ^(c)	5.5	5.5	4.7	1.4	4.8	400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	28.4	45.2	11.2	15.2	100.0	..
Total (number)	2,400	3,800	900	1,300	..	8,400

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

Notes

1. Number excluded due to errors and omissions (weighted): 10,924 closed support periods (including 'Don't know' and 'Client left without providing any information'); 1,750 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.8: SAAP closed support periods: type of tenure after support, by length of support, Victoria, 2007–08 (per cent)

Type of tenure	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					Per cent	Number
All closed support periods						
SAAP/CAP crisis/short-term accommodation	13.8	8.6	7.2	5.9	11.2	5,500
SAAP/CAP medium/long-term accommodation	2.2	6.5	6.3	6.7	4.2	2,000
Other SAAP/CAP funded accommodation	5.8	2.8	1.1	0.6	4.2	2,100
Institutional setting	1.4	1.7	1.4	1.0	1.5	700
Improvised dwelling/sleeping rough	8.9	2.1	0.6	0.4	5.6	2,800
Other, no tenure	3.4	1.3	0.5	0.6	2.3	1,200
Purchasing/purchased own home	3.3	5.0	6.9	3.8	4.1	2,000
Private rental	24.2	35.4	32.9	27.0	28.5	14,000
Public housing rental	9.5	12.4	19.9	35.8	12.9	6,300
Community housing rental	5.9	4.3	5.4	5.5	5.3	2,600
Rent-free accommodation	4.2	6.2	5.3	4.0	4.9	2,400
Boarding	17.4	13.5	12.6	8.6	15.3	7,500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	55.4	30.6	7.4	6.6	100.0	..
Total (number)	27,200	15,000	3,600	3,200	..	49,000
Closed support periods in which clients were accommodated						
SAAP/CAP crisis/short-term accommodation	39.7	16.5	14.4	8.4	21.7	1,800
SAAP/CAP medium/long-term accommodation	7.4	16.5	11.3	8.7	12.1	1,000
Other SAAP/CAP funded accommodation	10.1	5.4	1.9	0.7	5.6	500
Institutional setting	1.8	3.4	2.5	1.2	2.5	200
Improvised dwelling/sleeping rough	1.3	1.8	0.5	0.6	1.3	100
Other, no tenure	2.2	1.6	1.0	0.4	1.5	100
Purchasing/purchased own home	1.6	1.7	2.3	1.3	1.7	100
Private rental	11.1	16.7	20.6	20.6	16.1	1,300
Public housing rental	4.7	7.8	19.5	39.3	13.1	1,100
Community housing rental	2.5	8.7	8.8	5.8	6.5	500
Rent-free accommodation	7.6	7.0	3.9	3.4	6.2	500
Boarding	10.0	12.9	13.3	9.7	11.6	900
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	28.5	45.1	11.1	15.4	100.0	..
Total (number)	2,300	3,600	900	1,200	..	8,100

Notes

1. Number excluded due to errors and omissions (weighted): 13,948 closed support periods (including 'Don't know' and 'Client left without providing any information'); 2,043 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, Victoria, 2007–08 (per cent)

Living situation	Before	After
With parent(s)	6.2	4.3
With foster family	0.2	0.1
With relatives/friends temporary	13.4	9.5
With relatives/friends long-term	2.3	3.1
With spouse/partner	8.9	6.4
With spouse/partner and child(ren)	11.5	7.4
Alone	30.7	34.4
Alone with child(ren)	14.5	19.3
With other unrelated persons	11.3	14.0
Other	0.9	1.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>58,500</i>	<i>53,300</i>
Number with 'Client left without providing any information'	. .	2,800
Number with 'Don't know'	4,000	6,300
Number with missing data	400	600
Total (number)	62,900	62,900

Notes

1. In order to ensure confidentiality, some living situation categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.10: SAAP closed support periods: existence of a case management plan, Victoria, 2007–08

Case management plan	Per cent	Number
Yes	57.2	33,500
No, client did not agree to one	5.2	3,100
No, support period too short	36.6	21,400
No, other reason	0.9	500
Total	100.0	58,500

Notes

1. Number excluded due to errors and omissions (weighted): 4,516.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, Victoria, 2007–08

Achievement of goals	Per cent	Number
All goals achieved	44.0	14,500
Most or some goals achieved	50.2	16,500
No goals achieved	5.8	1,900
Total	100.0	32,900

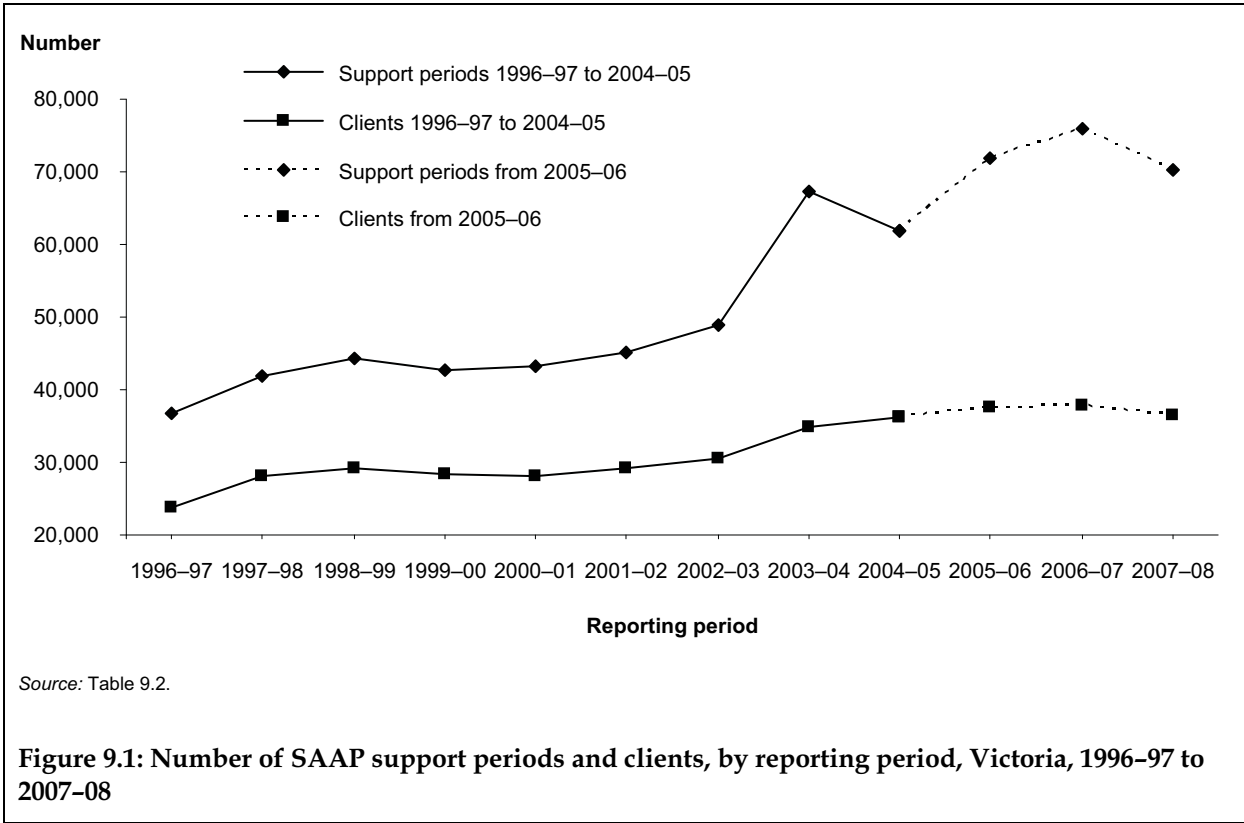
Notes

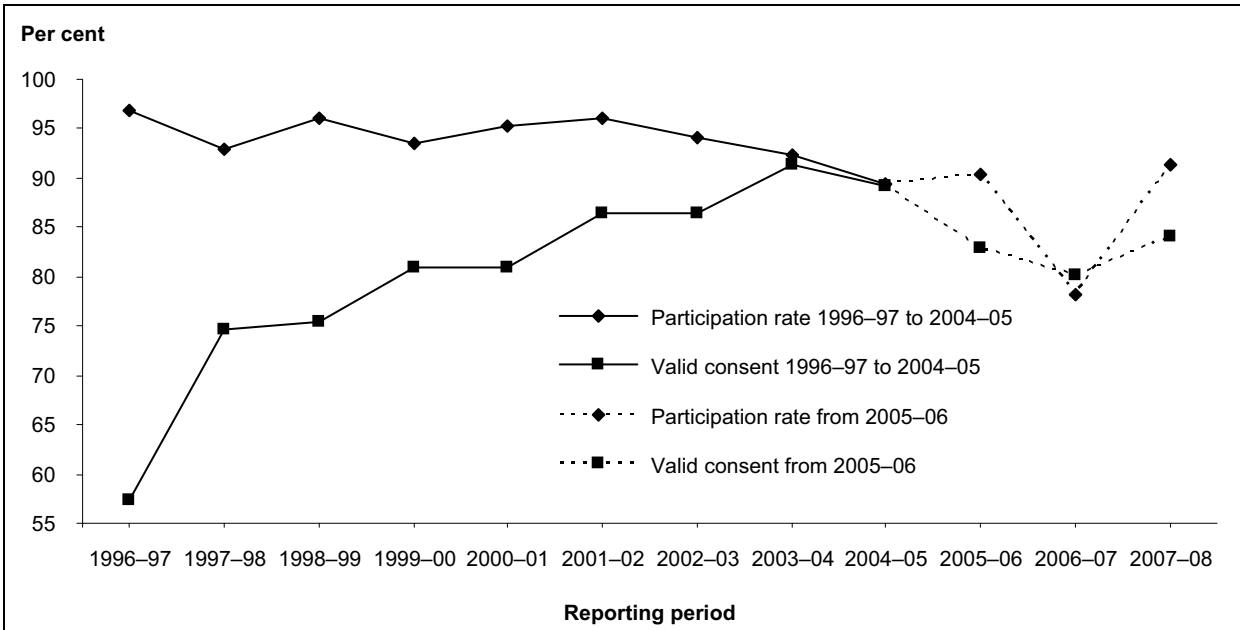
1. Number excluded due to errors and omissions (weighted): 608.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

9 Support from 1996–97 to 2007–08

9.1 Key charts





Source: Table 9.4.

Figure 9.2: Agency participation rate and valid consent, by reporting period, Victoria, 1996-97 to 2007-08

9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2007–08 dollars, by reporting period, Victoria, 1996–97 to 2007–08

Reporting period	Total funding ^{(a)(b)}	Funding to agencies ^{(a)(b)}	Funding per support period ^{(b)(c)}	Funding per client ^{(b)(c)}
Current \$				
1996–97	48,401,000	44,466,000	1,210	1,870
1997–98	49,265,000	46,237,000	1,110	1,650
1998–99	48,028,000	46,991,000	1,060	1,620
1999–00	51,247,000	46,730,000	1,090	1,640
2000–01	55,970,000	52,964,000	1,220	1,880
2001–02	65,435,000	62,843,000	1,390	2,150
2002–03	72,163,000	67,833,000	1,390	2,220
2003–04	74,398,000	71,847,000	1,070	2,060
2004–05	78,474,000	75,484,000	1,220	2,090
2005–06	83,324,000	78,887,000	1,100	2,090
2006–07 ^(d)	94,379,000	88,859,000	1,170	2,340
2007–08 ^(d)	96,745,000	90,511,000	1,290	2,470
Constant 2007–08 \$				
1996–97	71,989,000	66,136,000	1,800	2,790
1997–98	77,132,000	72,391,000	1,730	2,580
1998–99	71,708,000	70,160,000	1,590	2,410
1999–00	70,027,000	63,855,000	1,500	2,240
2000–01	72,459,000	68,567,000	1,580	2,440
2001–02	78,850,000	75,727,000	1,670	2,590
2002–03	86,284,000	81,107,000	1,660	2,660
2003–04	89,355,000	86,292,000	1,280	2,470
2004–05	87,464,000	84,132,000	1,360	2,330
2005–06	89,226,000	84,474,000	1,180	2,240
2006–07 ^(d)	98,050,000	92,314,000	1,220	2,440
2007–08 ^(d)	96,745,000	90,511,000	1,290	2,470

(a) 'Total funding' and 'Funding to agencies' for 1999–00, 2000–01 and 2002–03 includes relatively small amounts provided through the Partnerships Against Domestic Violence program (AIHW 2001a:Table 21, 2001b:Table 2.1, 2003:Table 2.1). 'Total funding' and 'Funding to agencies' for 2003–04, 2004–05, 2005–06, 2006–07 and 2007–08 includes state allocations in addition to the SAAP agreement between this government and the Australian Government (Table 2.1; AIHW 2005:Table 2.1, 2006a:Table 2.1, 2007:Table 2.1, 2008:Table 2.1).

(b) SAAP agencies may receive funding from sources other than SAAP. This is not included.

(c) 'Funding per support period' and 'Funding per client' are based on funding allocations to agencies.

(d) Funding for 2006–07 and 2007–08 includes Innovation and Investment Fund allocations. Refer to Appendix 1 and AIHW 2008.

Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Refer to AIHW 2009:Chapter 9 for further information.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2008; FaHCSIA unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, Victoria, 1996-97 to 2007-08 (number)

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08
Support periods	36,800	41,800	44,200	42,700	43,400	45,200	48,800	67,200	62,000	71,800	75,800	70,300
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—	—
Clients	23,700	28,000	29,100	28,500	28,200	29,200	30,500	34,900	36,100	37,700	37,900	36,600
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	1,200	1,900	1,800	1,400	1,400	2,000	2,200	2,200	2,400	2,200	2,200	1,900
<i>Errors and omissions</i>	1,179	1,236	1,917	1,613	977	1,146	1,067	1,783	1,306	1,523	1,145	920
Daily average support periods	5,000	5,400	6,300	6,200	6,100	6,800	7,600	7,500	8,300	7,600	8,500	8,300
<i>Errors and omissions</i>	1,576	1,305	55	63	175	281	79	30	—	—	—	—

Notes

1. In 2005-06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Refer to AIHW 2009:Chapter 9 for further information.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Victoria, 2001–02 to 2007–08 (number)

	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07	2007–08
Accompanying child support periods	23,900	25,700	25,700	29,700	29,400	32,300	31,600
<i>Errors and omissions</i>	—	—	—	—	—	—	—
Accompanying children	18,300	19,900	19,700	20,400	18,500	20,500	21,400
<i>Errors and omissions</i>	—	—	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,400	1,500	1,400	1,700	1,700	1,700	1,500
<i>Errors and omissions</i>	755	681	874	934	832	493	359
Daily average accompanying child support periods	4,600	5,000	4,800	5,300	5,600	6,100	5,800
<i>Errors and omissions</i>	167	36	25	—	—	—	—

Notes

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
4. In 2001–02, 2002–03 and 2004–05, data that enabled the number of accompanying children to be estimated were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all participating agencies.
5. Refer to AIHW 2009:Chapter 9 for further information.
6. Accompanying child support period figures have been weighted to adjust for agency non-participation.
7. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.4: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, Victoria, 1996-97 to 2007-08

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08
Agencies ^(a) (number)	292	322	321	311	310	348	337	349	349	354	503	461
Agency participation rate (%)	96.9	92.9	96.0	93.6	95.2	96.0	94.1	92.3	89.4	90.4	78.1	91.3
Records returned (number)	34,916	39,630	42,477	39,948	41,280	43,133	45,662	62,172	55,443	64,893	68,563	64,197
Records returned with consent (%)	66.1	79.9	78.5	83.0	82.4	88.0	88.3	92.6	91.3	87.9	85.9	89.0
Records returned with valid consent ^(b) (%)	57.3	74.7	75.4	81.0	80.9	86.5	86.5	91.3	89.2	82.9	80.1	84.0

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2009:Appendix 2.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2 and AIHW 2006:Glossary). Note that in 2005-06 the statistical linkage key was changed and therefore data from that point on are therefore not comparable to previous years.

Notes

1. Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
2. Refer to AIHW 2009:Chapter 9 and Appendix 2 for further information.

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 Innovation and Investment Fund Pilot Projects: additional tables

This section presents unweighted data from Innovation and Investment (I & I) Fund Pilot Project agencies in Victoria. Refer to Chapter 2 and Appendix 1 of the national report (AIHW 2009) for details of the I & I Fund.

A1.1 Tables

Table A1.1: SAAP Innovation and Investment Fund Pilot Project support periods and clients, Victoria, 2007–08 (number)

Support periods	500
With accommodation	100
Without accommodation	400
Clients	400

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Victoria.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.2: SAAP Innovation and Investment Fund Pilot Project accompanying child support periods and accompanying children, Victoria, 2007–08 (number)

Accompanying child support periods	100
With accommodation ^(a)	<50
Without accommodation ^(a)	100
Accompanying children	100

- (a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in Victoria.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.3: SAAP Innovation and Investment Fund Pilot Project clients: age, by sex, Victoria, 2007–08

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–24 years	35.8	62.2	99.2	97.3	98.0	300
25–44 years	0.3	1.4	0.8	2.2	1.7	<50
45–64 years	—	0.3	—	0.4	0.3	<50
65 years and over	—	—	—	—	—	—
<i>Total</i>	36.1	63.9	100.0	100.0	100.0	..
Total (number)	100	200	100	200	..	400
Mean age (years)	19.1	19.0	..	19.1
Median age (years)	19.0	19.0	..	19.0

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Victoria.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.4: SAAP Innovation and Investment Fund Pilot Project accompanying children: age, by sex, Victoria, 2007–08

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–9 years	54.7	41.5	100	91.7	96.2	100
10–17 years	—	3.8	—	8.3	3.8	<50
<i>Total</i>	54.7	45.3	100.0	100.0	100.0	..
Total (number)	<50	<50	<50	<50	..	100
Mean age (years)	1.6	2.2	..	1.8
Median age (years)	1	1	..	1

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in Victoria.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.5: SAAP Innovation and Investment Fund Pilot Project clients: cultural and linguistic diversity, by sex, Victoria, 2007–08 (per cent)

Cultural and linguistic diversity	Male	Female	Total	
			Per cent	Number
Aboriginal and Torres Strait Islander peoples	4.1	4.6	4.4	<50
Other Australian-born people	80.5	88.1	85.4	300
People born overseas, English proficiency group 1	3.3	1.4	2.0	<50
People born overseas, English proficiency groups 2–4	12.2	5.9	8.2	<50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	36.0	64.0	100.0	..
Total (number)	100	200	..	300

Notes

1. Number excluded due to errors and omissions (unweighted): 10.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Victoria.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.6: SAAP Innovation and Investment Fund Pilot Project accompanying children: cultural and linguistic diversity, Victoria, 2007–08

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	21.2	<50
Other Australian-born children	78.8	<50
Children born overseas, English proficiency group 1	—	—
Children born overseas, English proficiency groups 2–4	—	—
Total	100.0	100

Notes

1. Number excluded due to errors and omissions (unweighted): 1.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in Victoria.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

Appendix 2 The data

General information to help readers interpret the tables presented in this report is given in Appendix 2 of the national report (AIHW 2009). Additional information relevant only to the tables for Victoria follows.

A2.1 Agency participation

Table A2.1: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent for clients, by state and territory and primary target group, Victoria, 2007–08

	Agencies ^(a)		Records returned		
	Total	Participation rate	Total	Consent	Valid consent ^(b)
Region	Number	%	Number	%	%
Eastern Metropolitan	34	100.0	8,072	94.6	89.8
North & West Metropolitan	120	94.2	11,286	86.3	79.6
Southern Metropolitan	85	98.8	26,797	89.6	87.8
Barwon South Western	47	80.9	2,634	79.7	75.6
Gippsland	38	89.5	3,231	89.8	61.4
Grampians	35	94.3	2,800	94.6	89.3
Hume	50	84.0	2,679	86.6	81.9
Loddon Mallee	48	81.3	4,470	83.1	78.7
Statewide	4	100.0	2,228	93.9	87.8
Total	461	91.3	64,197	89.0	84.0
Primary target group					
Young people	188	87.2	8,980	90.0	86.6
Single men only	19	84.2	2,038	85.6	83.8
Single women only	17	100.0	2,182	88.5	84.1
Families	30	93.3	3,221	90.6	87.0
Women escaping domestic violence	102	96.1	13,231	84.2	76.2
Cross-target/multiple/general	105	93.3	34,545	90.7	86.0
Total	461	91.3	64,197	89.0	84.0

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2009:Appendix 2.

(b) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2).

Note: Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.

Table A2.2: SAAP Client Collection: records returned with informed consent and valid consent for accompanying children, by state and territory and primary target group, Victoria, 2007–08

	Records returned		
	Total	Consent	Valid consent ^(a)
Region	Number	Per cent	Per cent
Eastern Metropolitan	5,285	93.8	62.8
North & West Metropolitan	7,233	91.2	62.7
Southern Metropolitan	4,286	95.0	78.5
Barwon South Western	1,734	76.5	59.2
Gippsland	1,527	94.6	63.9
Grampians	1,985	95.4	69.4
Hume	1,550	88.1	58.9
Loddon Mallee	2,931	89.0	70.2
Statewide	2,365	94.3	23.5
Total	28,896	91.7	62.7
Primary target group			
Young people	1,750	94.9	70.8
Single men only	89	86.5	62.9
Single women only	1,564	96.5	80.1
Families	4,440	93.9	83.2
Women escaping domestic violence	13,659	89.4	52.8
Cross-target/multiple/general	7,394	92.8	63.1
Total	28,896	91.7	62.7

(a) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

A2.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 2 of the national report (AIHW 2009).

Region Administrative regional classifications developed by the Victorian Department of Human Services are used in the report. The state's administrative regions, which consist of three metropolitan regions, five rural regions and one statewide classification, are as follows:

- Eastern Metropolitan
- North and West Metropolitan
- Southern Metropolitan
- Barwon South Western
- Gippsland
- Grampians
- Hume
- Loddon Mallee
- Statewide.

Rounding Refer to AIHW 2009:Section A2.4.

Appendix 3 Client Collection form



CLIENT FORM

JULY 2007 – JUNE 2008

★ indicates questions that *require* the *informed consent* of the client.

AGENCY ID

SUPPORT PERIOD

Date commenced

Date finished

SUPPORT PERIOD ONGOING AT 30 JUNE 2008 Yes 1

CONSENT OBTAINED Yes 1 No 2

- Where a name is not long enough please fill in any remaining squares with a 2.
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

★ **ALPHA CODE**

Letters of first name

Letters of last name

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

★ **DATE OF BIRTH OF CLIENT**

day unknown month unknown estimated year

1 Sex of client

female 1
male 2

2 Person(s) receiving assistance

please tick one box only

WITH child(ren)

person with child(ren) 3
couple with child(ren) 4

WITHOUT child(ren)

person alone or with unrelated person(s) 1
couple without child(ren) 2

OTHER
please specify _____ 999

3 Source of referral/information

please tick one box only

self 13
family/friends 16
school/other education institution 2
community services department 3
police/legal unit/correction institution 17
health services 18
psychiatric unit 7
telephone/crisis referral agency 8
SAAP agency/worker 9
other government department 10
other non-government organisation 11
other (please specify) _____ 999
don't know/no information 0

IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 4 Country of birth of client**

Australia 1

other (please specify) _____

*** 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no 1

yes, Aboriginal 2

yes, Torres Strait Islander 3

yes, both 4

*** 6 Presenting reasons for seeking assistance**

please tick as many circles as apply

Interpersonal relationships

time out from family/other situation 2

relationship/family breakdown 3

interpersonal conflict 4

sexual abuse 7

domestic/family violence 6

physical/emotional abuse 5

Financial

gambling 20

budgeting problems 23

rent too high 24

other financial difficulty 21

Accommodation

overcrowding issues 27

eviction/asked to leave 25

emergency accommodation ended 11

previous accommodation ended 26

Health

mental health issues 28

problematic drug/alcohol/substance use 10

psychiatric illness 13

other health issues 29

Other reasons

gay/lesbian/transgender issues 30

recently left institution 12

recent arrival to area with no means of support 14

itinerant 15

other (please specify) _____ 999

don't know/no information 0

*** 7 Main presenting reason for seeking assistance**

please write only ONE code number from Question 6

eg

*** 8 Main income source before and after support**

please tick one box only in each column

Before **After**

No income

no income 1

registered/awaiting benefit 2

Government payments

newstart 4

youth allowance 33

community development employment project (CDEP) 8

ABSTUDY 31

Austudy payment for students aged 25 years and over 28

disability support pension 12

age pension 13

parenting payment 34

DVA payment (pension or support) 35

other type of allowance or benefit 36

Other income

workcover/compensation 19

maintenance/child support 20

wages/salary/own business 21

spouse/partner's income 22

other (please specify) _____ 999

client left without providing any information 98

don't know 99

*** 9 Labour force status before and after support**

please tick one box only in each column

Before **After**

employed full time (35 hours per week or more) 1

employed part time (less than 35 hours per week) 2

unemployed (looking for work) 4

not in labour force (see manual) 5

client left without providing any information 98

don't know 99

*** 10 Student status before and after support**

please tick one box only in each column

Before **After**

not a student 1

primary/secondary school student 2

post-secondary student/employment training 3

client left without providing any information 98

don't know 99

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 11 Type of house/dwelling immediately before and after this support period**

please tick one box only in each column **Before** **After**

Improvised dwelling/sleeping rough

improvised dwelling/car/tent/squat 1

street/park/in the open 2

House/dwelling

house/flat 3

caravan 4

boarding/rooming house 5

hostel/hotel/motel 6

Institutional setting

hospital 7

psychiatric institution 8

prison/youth training centre 9

other institutional setting 10

client left without providing any information 98

don't know 99

*** 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

please tick one box only in each column **Before** **After**

SAAP/CAP funded accommodation

SAAP/CAP crisis/short term accommodation (including THM crisis) 1

SAAP/CAP medium/long term accommodation 2

other SAAP/CAP funded accommodation (eg hostel, motel etc) 3

No tenure

institutional setting 4

improvised dwelling/sleeping rough 5

other (no tenure) (please specify) _____ 6

Tenure

purchasing/purchased own home 7

private rental 8

public housing rental 9

community housing rental (including THM transitional) 10

rent-free accommodation 11

boarding 12

client left without providing any information 98

don't know 99

*** 13 Who was the client living with immediately before and after this support period?**

please tick one box only in each column **Before** **After**

alone 10

with both parents 1

with one parent and parent's spouse/partner 2

with one parent 3

with foster family 4

with relatives/friends temporary 16

with relatives/friends long-term 17

with spouse/partner 7

with spouse/partner and child(ren) 8

alone with child(ren) 9

living with other unrelated persons 13

other (please specify) _____ 999

client left without providing any information 98

don't know 99

*** 14 Location of client's last home**

suburb/town

state

postcode

overseas 9998

don't know/no information 0

15 Was a case management plan agreed to by the end of the support period?

please tick one box only

yes 1 **Go to question 16**

no, client did not agree to one 4 **Go to question 17**

no, support period too short 5 **Go to question 17**

no, other (please specify) _____ 6 **Go to question 17**

16 To what extent were the client's case management goals achieved by the end of the support period?

please tick one box only

not at all 1

some 2

most 3

all 4

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

17 Support to client

please tick as many circles as apply

	Needs identified by worker	Provided	Referral arranged	
Housing/accommodation				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
Financial/employment				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
Personal support				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
General support/advocacy				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
Specialist services				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
Basic support				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details

Note: If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

<p>1 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y									<p>7 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

*** 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)**

- For short names fill in with 2's.
- For missing names fill in with 9's.

Letters of first name:

Letters of last name:

M/F for male or female: M F

*** DATE OF BIRTH OF CHILD(REN)**

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

D D M M Y Y Y Y

day unknown month unknown estimated year

Letters of first name:

Letters of last name:

M/F for male or female: M F

D D M M Y Y Y Y

day unknown month unknown estimated year

20 Sex of child(ren)

- female 1
male 2

- female 1
male 2

*** 21 Country of birth of the child(ren)**

- Australia 1
other (please specify)

- Australia 1
other (please specify)

*** 22 Is the child of Aboriginal or Torres Strait Islander origin?**

- no 1
yes, Aboriginal 2
yes, Torres Strait Islander 3
yes, both 4

- no 1
yes, Aboriginal 2
yes, Torres Strait Islander 3
yes, both 4

23 Support to child(ren)

no assistance 1

Indicate above if no assistance was given or tick as many circles below as apply

Accommodation

SAAP/CAP accommodation (including THMs and other SAAP managed properties)

School liaison/child care

school liaison
child care

Personal support

help with behavioural problems
sexual/physical abuse support
skills education
structured play/skill development

General support/advocacy

access arrangements
advice/information
advocacy

Specialist services

specialist counselling
culturally specific services
health/medical services

Basic support

meals
showers/hygiene
recreation
transport

other (please specify) _____
other (please specify) _____

1

Needs identified by worker

Provided

Referral arranged

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22
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Needs identified by worker

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Note: If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

<p>Letters of first name <table style="display: inline-table; border-collapse: collapse;"><tr><td style="border: 1px solid black; width: 20px; height: 15px;"></td><td style="border: 1px solid black; width: 20px; height: 15px;"></td><td style="border: 1px solid black; width: 20px; height: 15px;"></td><td style="border: 1px solid black; width: 20px; height: 15px;"></td><td style="border: 1px solid black; width: 20px; height: 15px;"></td><td style="border: 1px solid black; width: 20px; height: 15px;"></td><td style="border: 1px solid black; width: 20px; height: 15px;"></td></tr><tr><td style="font-size: 8px;">1st</td><td style="font-size: 8px;">2nd</td><td style="font-size: 8px;">3rd</td><td style="font-size: 8px;">4th</td><td style="font-size: 8px;">5th</td><td style="font-size: 8px;">6th</td><td style="font-size: 8px;"></td></tr></table></p> <p>Letters of last name <table style="display: inline-table; border-collapse: collapse;"><tr><td style="border: 1px solid black; width: 20px; height: 15px;"></td><td style="border: 1px solid black; 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COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2007 AND 31 DECEMBER 2007

- In the first week of July 2007 and in the first week of January 2008, you should notify the NDCA of clients who are still being supported as at 30 June 2007 and 31 December 2007.
- For clients who are ongoing at 30 June 2007, transfer the information from the old 2006–2007 form to the new 2007–2008 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December—use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2007. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

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