Homeless people in SAAP

SAAP National Data Collection
Annual Report
2004–05

Tasmania supplementary tables

Australian Institute of Health and Welfare Canberra

AIHW cat. no. HOU 138

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Preface

This publication contains statistical tables and charts in relation to Tasmania and is intended to supplement the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act* 1987.

The fact that 100% of agencies in Tasmania provided data in 2004–05 is testimony to their collective commitment to, and confidence in, the collection. A 100% participation rate was also recorded in 2003–04. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency decreased slightly from 82% in 2003–04 to at 80% in 2004–05.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Richard Madden Australian Institute of Health and Welfare

SAAP Coordination and Development Committee

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Tasmanian Department of Health and Human Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS Australian Bureau of Statistics

AIHW Australian Institute of Health and Welfare

CAP Crisis Accommodation Program

DV Domestic violence

NDC National Data Collection

NDCA National Data Collection Agency

SAAP Supported Accommodation Assistance Program

Symbols in tables

.. Not applicable

Nil or rounded to zero (including null cells)

n.a. Not available

n.e.s. Not elsewhere specified

Glossary

Accommodation period

The period during which a *client* was in SAAP *supported accommodation*. A client may have no accommodation periods or one or more accommodation periods within a *support period*. The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an *accompanying child* will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.

Accompanying child

A person aged under 18 years who accompanies a *client* to a SAAP *agency* during a *support period* or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.

Accompanying child support period

Each *support period* in which the child either accompanies a parent or guardian to a SAAP *agency* or receives assistance as a result of a parent or guardian's support period.

Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's *support period*, it is not possible to assess the exact length of support for an *accompanying child*.

Agency

An organisation or establishment that receives a specified amount of SAAP funds to provide services.

Alpha code

A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex. This is joined to the client's reported year of birth and then encrypted to create a unique *client* indicator, or *statistical linkage key*. The statistical linkage key allows data forms about the same client to be combined without the actual name of the client being recorded.

Client

A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:

- receives support or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that client directly or on behalf of that client, on a given day; or
- is accommodated by a SAAP agency; or
- enters into an ongoing support relationship with a SAAP agency.

Closed accompanying child support period

An accompanying child support period associated with a closed support period.

Closed support period

A *support period* that had finished on or before the end of the reporting period – 30 June.

English proficiency group 1 countries

Canada, Ireland, New Zealand, South Africa, the United Kingdom and the United States of America.

English proficiency group 2-4 countries

Countries, excluding Australia, that are not included in *English* proficiency group 1.

Homeless person

A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:

- damages, or is likely to damage, their health; or
- threatens their safety; or
- marginalises them through failing to provide access to:
 - adequate personal amenities, or
 - the economic and social supports that a home normally affords; or
- places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or
- has no security of tenure that is, they have no legal right to continued occupation of their home.

A person is also considered homeless if he or she is living in accommodation provided by a SAAP *agency* or some other form of emergency accommodation.

Ongoing support relationship

An ongoing support relationship exists between a SAAP *agency* and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:

- a definite appointment has been made with the person to work through particular problems/issues; or
- an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or
- the agency expects the *client* to return for more assistance within a month.

However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new *support period* or to provide assistance at some future time.

Recurrent allocations

Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to SAAP agencies to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

Referral

For the purposes of the National Data Collection, a referral involves a formal process, not simply the provision of information. A (formal) referral occurs when a SAAP *agency* contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.

Statistical linkage key (SLK)

A statistical linkage key (SLK) is a derived variable used to link, for statistical purposes, data generated from elements of an individual's personal demographic data. The SAAP SLK comprises the *alpha code* and year of birth.

Support

Assistance, other than *supported accommodation*, provided to a *client* as part of an *ongoing support relationship* between a SAAP *agency* and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than 1 hour on a given day. Support may be provided to the client individually or in group sessions.

Support period

Commences when a *client* begins to receive *support* and/or *supported accommodation* from a SAAP *agency*. The support period is considered to finish when:

- the client ends the relationship with the agency; or
- the agency ends the relationship with the client.

If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of 1 month. In such a case, the date the support period ended is one month after the last contact with the client.

Supported accommodation

Accommodation paid for or provided directly by a SAAP *agency*. The accommodation may be provided at the agency or may be purchased using SAAP funds—at a motel, for example.

Unmet need

An unmet need occurs when a *client* expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their *support period*, and that service is not provided or referred.

1 Introduction

This publication is one of eight state and territory supplements that accompany the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Tasmania only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency nonparticipation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Tasmania. Appendix 2 contains a copy of the client form used to collect data in 2004–05.

Data presented here primarily relate to the financial year ending 30 June 2005. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 9 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare www.aihw.gov.au. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart

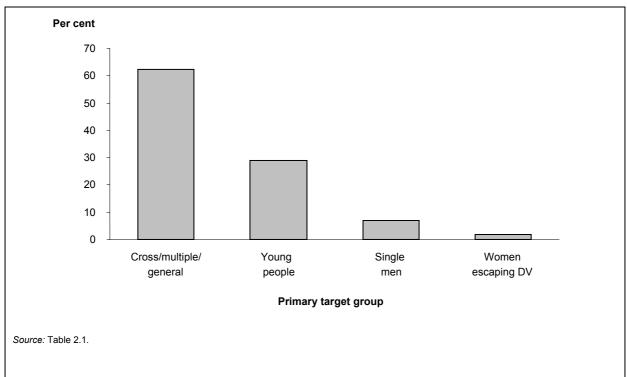


Figure 2.1: Recurrent funding allocations to agencies by primary target group, Tasmania, 2004–05 (per cent)

2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Tasmania, 2004–05

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
South	18	51.4	6,300,000	50.6	350,000
North	8	22.9	3,307,000	26.6	413,400
North-West	9	25.7	2,834,000	22.8	314,900
Total	35	100.0	12,442,000	100.0	355,500
Primary target group					
Young people	10	28.6	3,597,000	28.9	359,700
Single men only	2	5.7	873,000	7.0	436,300
Single women only	_	_	_	_	_
Families	_	_	_	_	_
Women escaping DV	2	5.7	226,000	1.8	113,000
Cross target/multiple/general	21	60.0	7,746,000	62.3	368,800
Total	35	100.0	12,442,000	100.0	355,500
Recurrent allocations to agencies	35	100.0	12,442,000	96.2	355,500
Other recurrent allocations			495,000	3.8	
Total			12,937,000	100.0	

Notes

Source: SAAP Administrative Data Collection.

 ^{&#}x27;Recurrent allocations to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.

^{2. &#}x27;Total recurrent allocations' includes \$0.5m provided by the Tasmanian funding department which was in addition to the SAAP funding agreement between Tasmania and the Australian Government.

^{3.} All agencies operated throughout the year.

3 Level of support

3.1 Key chart

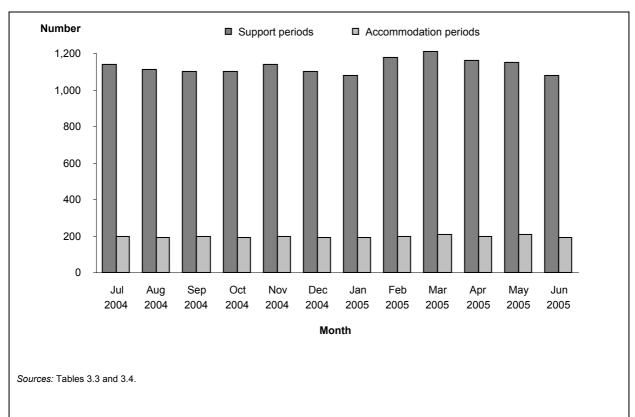


Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Tasmania, 2004–05 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Tasmania, 2004-05 (number)

Support periods	6,450
Clients	4,550
Mean number of support periods per client	1.41
Clients per 10,000 population 10+	108

Notes

- 1. Number excluded due to errors and omissions (weighted): 0.
- 2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Tasmania.
- 3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2004 (preliminary estimates).
- 4. Support period figures have been weighted to adjust for agency non-participation.
- 5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.2: SAAP accompanying child support periods and accompanying children, Tasmania, 2004–05 (number)

Accompanying child support periods	3,200
Accompanying children	2,650
Mean number of accompanying child support periods per accompanying child	1.21
Accompanying children per 10,000 population aged 0–17	224

Notes

- 1. Number excluded due to errors and omissions (weighted): 0.
- 2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in Tasmania.
- 3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2004 (preliminary estimates).
- 4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
- 5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Tasmania, 2004–05

Date	South	North	North-West	Total
July 2004	550	400	190	1,140
August 2004	550	350	210	1,110
September 2004	520	350	230	1,100
October 2004	530	340	240	1,100
November 2004	550	340	250	1,140
December 2004	550	320	220	1,100
January 2005	570	310	200	1,080
February 2005	610	350	220	1,180
March 2005	660	340	210	1,210
April 2005	620	340	200	1,160
May 2005	630	310	210	1,150
June 2005	630	260	200	1,080
Support periods: total number of days	211,990	122,170	78,180	412,340

Source: SAAP Client and Administrative Data Collections.

^{1.} Number excluded due to errors and omissions (unweighted): 0.

^{2.} Figures are unweighted and have not been adjusted for agency non-participation.

^{3.} Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Tasmania, 2004–05

Date	South	North	North-West	Total
July 2004	110	40	40	200
August 2004	110	40	40	190
September 2004	110	50	40	200
October 2004	110	40	40	190
November 2004	110	40	40	200
December 2004	110	40	40	190
January 2005	110	40	40	190
February 2005	120	40	40	200
March 2005	130	40	40	210
April 2005	130	40	40	200
May 2005	130	40	40	210
June 2005	120	30	40	190
Accommodation periods: total number of nights	41,260	14,020	14,470	69,740

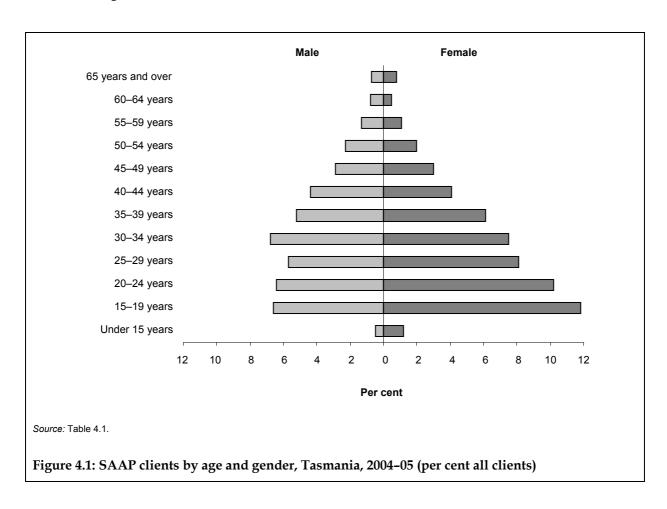
^{1.} Number excluded due to errors and omissions (unweighted): 79.

^{2.} Figures are unweighted and have not been adjusted for agency non-participation.

^{3.} Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average. Source: SAAP Client and Administrative Data Collections.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, Tasmania, 2004-05

	Percentage of	all clients	Percentage of go	ender group		
Age	Male	Female	Male	Female	To	tal
	%	%	%	%	%	Number
Under 15 years	0.5	1.2	1.1	2.1	1.7	100
15-17 years	3.0	7.0	6.8	12.4	10.0	450
18-19 years	3.6	4.8	8.3	8.5	8.4	400
20-24 years	6.4	10.2	14.7	18.0	16.6	750
25-29 years	5.7	8.1	13.2	14.4	13.9	650
30-34 years	6.8	7.5	15.7	13.3	14.3	650
35-39 years	5.2	6.1	11.9	10.8	11.3	500
40-44 years	4.4	4.1	10.0	7.3	8.5	400
45–49 years	2.9	3.0	6.6	5.3	5.9	250
50-54 years	2.3	2.0	5.3	3.6	4.3	200
55–59 years	1.3	1.1	3.1	2.0	2.4	100
60-64 years	0.8	0.5	1.9	0.8	1.3	50
65 years and over	0.7	0.8	1.6	1.4	1.5	50
Total	43.5	56.5	100.0	100.0	100.0	
Total (number)	1,950	2,550	1,950	2,550		4,550
Mean age (years)			33.0	29.9		31.3
Median age (years)			31	27		29

Notes

Source: SAAP Client Collection.

^{1.} Number excluded due to errors and omissions (weighted): 26.

^{2.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.2: SAAP accompanying children, by age and gender of child, Tasmania, 2004-05

		Accompanying children
Age	%	Number
0–4 years	47.0	1,250
5–12 years	39.6	1,050
13–15 years	9.5	250
16–17 years	3.9	100
Total	100.0	2,650
Gender		
Male	48.8	1,300
Female	51.2	1,350
Total	100.0	2,650

Source: SAAP Client Collection.

^{1.} Number excluded due to errors and omissions in age (weighted): 4.

^{2.} Number excluded due to errors and omissions in gender (weighted): 5.

^{3.} Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Tasmania, 2004-05 (per cent)

Number of	Under 18	18–19	20-24	25-44	45-64	65+	Tot	al
support periods	years	years	years	years	years	years	%	Number
				Male cl	ients			
1	72.3	76.3	78.7	75.8	78.3	73.0	76.4	1,500
2	15.5	11.4	13.2	14.0	14.6	15.1	13.9	250
3	5.0	(*)	3.9	4.9	2.7	(*)	4.1	100
4	2.9	^(b) 5.4	2.3	3.0	1.4	_	2.6	50
5	(*)	2.7	(*)	1.2	(c)3.0	(*)	1.4	50
6+	^(a) 4.3	4.1	^(a) 1.9	1.1	(*)	_	1.6	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	7.9	8.3	14.7	50.7	16.9	1.6		
Total (number)	150	150	300	1,000	350	50		1,950
Mean number of								
support periods	1.56	1.72	1.41	1.48	1.43	1.50	• •	1.49
Per 10,000	54	235	186	162	53	10		96
population	54	235	100	Female o		10		30
1	78.4	75.8	77.5	78.0	81.3	85.5	78.3	2,000
2	13.0	16.2	15.2	15.8	13.5	14.5	15.0	400
3	5.2	5.3	5.3	4.3	4.0	14.5 —	4.6	100
4	(*)	(*)	1.5	1.0	(*)		1.0	50
5	1.6		(*)	0.6	(*)		0.6	<25
6+	(*)	(*)	(*)	0.3	_	_	0.4	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	14.6	8.5	18.0	45.9	11.7	1.4	100.0	
Total (number)	350	200	450	1,200	300	50		2,550
Mean number of				.,				_,000
support periods	1.39	1.41	1.36	1.35	1.30	1.19		1.35
Per 10,000								
population	134	327	314	181	48	9		119
				All clie	ents			
1	76.6	76.0	78.0	77.0	79.7	79.6	77.5	3,500
2	13.7	14.2	14.4	14.9	14.1	14.8	14.5	650
3	5.2	3.6	4.8	4.6	3.3	(*)	4.4	200
4	1.5	2.7	1.8	1.9	0.9	_	1.7	100
5	1.3	1.2	(*)	0.9	^(c) 1.9	(*)	1.0	50
6+	1.7	2.4	1.1	0.7	(*)	_	0.9	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	11.6	8.4	16.6	48.0	13.9	1.5	100.0	
Total (number)	550	400	750	2,200	650	50		4,550
Mean number of								
support periods	1.44	1.54	1.38	1.41	1.37	1.34		1.41
Per 10,000								
population	93 Il proportion of clie	280	248	172	51	10	• •	108

⁽a) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure confidentiality.

Sources: SAAP Client Collection; ABS 2005a.

⁽b) Includes a small proportion of clients who had 3 support periods each. These cells have been merged to ensure confidentiality.

⁽c) Includes a small proportion of clients who had 6 or more support periods each. These cells have been merged to ensure confidentiality. *Notes*

^{1.} Number excluded due to errors and omissions (weighted): 26.

 ^{&#}x27;Per 10,000 population' shows how many people out of every 10,000 in the population of that gender and age group became SAAP clients.
 The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated gender and age group as at 30 June 2004 (preliminary estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.

^{3.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{4.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Tasmania, 2004–05 (per cent)

Number of accompanying	0–4	5–12	13–15	16–17	Tota	I
child support periods	years	years	years	years	%	Number
1	80.4	83.9	86.0	91.3	82.7	2,200
2	15.3	13.3	11.5	8.7	13.9	350
3	3.8	2.1	(*)	_	2.7	50
4	(a)0.5	0.4	(*)	_	0.4	<25
5	(*)	0.4	_	_	^(b) 0.2	<25
6+	_	_	(*)	_	(*)	<25
Total	100.0	100.0	100.0	100.0	100.0	
Total (%)	47.0	39.6	9.5	3.9	100.0	
Total (number)	1,250	1,050	250	100		2,650
Mean number of accompanying child support periods	1.24	1.19	1.18	1.08		1.21
Per 10,000 population of applicable age group	411	197	120	74		224

⁽a) Includes a small proportion of accompanying children who had 5 accompanying child support periods each. These cells have been merged to ensure confidentiality.

- 1. Number excluded due to errors and omissions (weighted): 4.
- 'Per 10,000 population' shows how many children out of every 10,000 in the general population aged 17 years and under accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates).
- 3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
- 4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

⁽b) Includes a small proportion of accompanying children who had 6 or more accompanying child support periods each. These cells have been merged to ensure confidentiality.

Table 4.5: SAAP clients: birthplace by gender, Tasmania, 2004-05

Birthplace	Male	Female	Т	otal	Tasmanian pop	ulation 10+
	%	%	%	Number	%	Number
Australia	93.3	93.4	93.4	4,200	87.8	357,400
Oceania (excluding Australia)	1.4	0.9	1.1	50	1.1	4,500
UK, Ireland and associated islands	1.8	1.3	1.6	50	5.9	24,200
Other Europe and the former Soviet Union	0.9	0.9	0.9	50	2.9	11,850
South-East, North-East and Southern Asia	0.7	1.6	1.2	50	1.2	4,850
Other (including the Middle East, Africa, the Americas and Caribbean)	1.9	1.8	1.9	100	1.1	4,400
Total	100.0	100.0	100.0		100.0	
Total (%)	43.4	56.6	100.0			
Total (number)	1,950	2,550		4,500	• •	407,150

- 1. Number excluded due to errors and omissions (weighted): 77.
- 2. 'Tasmanian population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.
- 3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, Tasmania, 2004-05

Birthplace	Accompanying children			
	%	Number		
Australia	98.1	2,500		
Oceania (excluding Australia)	0.3	<25		
Europe and the former Soviet Union	_	_		
South-East, North-East and Southern Asia	0.6	<25		
Other (including the Middle East, Africa, the Americas and Caribbean)	0.9	<25		
Total	100.0	2,550		

Notes

- 1. Number excluded due to errors and omissions in birthplace (weighted): 97.
- 2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Tasmania, 2004–05

Cultural and linguistic diversity	Male	Female	Total		Tasmanian pop	ulation 10+
Clients	%	%	%	Number	%	Number
Indigenous Australians	8.7	10.2	9.6	400	3.2	12,900
Other Australian-born people	84.5	83.0	83.7	3,650	84.6	344,500
People born overseas, English proficiency group 1	3.4	2.8	3.0	150	7.5	30,600
People born overseas, English proficiency groups 2–4	3.4	4.0	3.7	150	4.7	19,100
Total	100.0	100.0	100.0		100.0	
Total (%)	43.6	56.4	100.0			
Total (number)	1,900	2,450		4,350		407,150
Support periods	Mea	an number per	client	Total number		
Indigenous Australians	1.54	1.39	1.45	600		
Other Australian-born people	1.50	1.36	1.42	5,150		
People born overseas, English proficiency group 1	1.35	1.32	1.34	200		
People born overseas, English proficiency groups 2–4	1.33	1.27	1.29	200		
Total	1.49	1.36	1.42		• •	
Total (%)	46.0	54.0	100.0			
Total (number)	2,850	3,300		6,150		

Sources: SAAP Client Collection; ABS 2004; ABS unpublished data.

^{1.} Number excluded due to errors and omissions (weighted): 210 clients; 286 support periods.

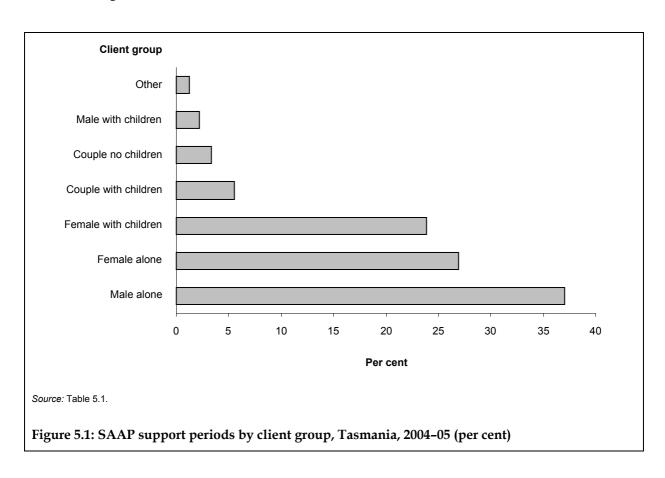
^{2.} For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.

^{3. &#}x27;Tasmanian population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Indigenous Australians.

^{4.} Figures have been weighted to adjust for agency non-participation and client non-consent.

5 Client group and reasons for seeking support

5.1 Key charts



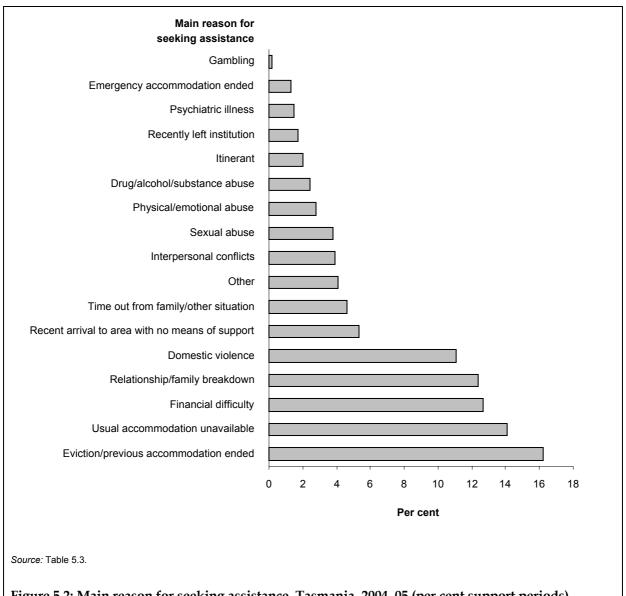


Figure 5.2: Main reason for seeking assistance, Tasmania, 2004-05 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, Tasmania, 2004-05 (per cent)

	Mala	Famala	Couple	Couple	Male	Female	_		Total		
Region	Male alone	Female alone	no children	with children	with children	with children	Other	Total	%	Number	
South	37.2	26.5	1.9	4.7	2.5	26	1.2	100.0	45.6	2,850	
North	40.7	28.6	4.2	5.1	2.0	19.3	0.1	100.0	35.3	2,200	
North-West	29.6	24.7	4.7	8.2	2.1	27.3	3.3	100.0	19.1	1,200	
Total (%)	37.0	26.9	3.3	5.5	2.2	23.9	1.2	100.0	100.0		
Total (number)	2,300	1,700	200	350	150	1,500	100			6,250	

Notes

- 1. Number excluded due to errors and omissions (unweighted): 186.
- 2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Tasmania, 2004–05 (per cent)

	Young	Single	Single		Women	Cross-target/	То	tal
Client group	people	men only	women only	Families	escaping DV	multiple/ — general	%	Number
Male alone, under 25	55.3	16.7	_	_	(*)	8.0	12.8	800
Male alone, 25+	_	81.5	_	_	(*)	22.7	26.4	1,650
Female alone, under 25	42.0	_	_	_	6.0	12.4	13.4	850
Female alone, 25+	_	^(a) 1.7	_	_	21.9	13.3	11.1	700
Couple, no children	(*)	(*)	_	_	_	4.5	3.6	250
Couple with children	_	_	_	_	2.2	6.6	5.2	350
Male with children	(*)	_	_	_	2.8	2.7	2.2	150
Female with children	1.2	_	_	_	52.4	28.7	23.9	1,500
Other	0.8	_	_	_	12.0	1.1	1.2	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	8.5	10.5	_	_	2.6	78.3	100.0	
Total (number)	550	650	_	_	150	4,950		6,300

⁽a) Includes a small proportion of support periods for the client group 'Couple, no children'. These cells have been merged to ensure confidentiality.

Notes

- 1. Number excluded due to errors and omissions (weighted): 186.
- 2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
- 3. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Tasmania, 2004–05 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	22.1	15.0	13.8	8.4	13.3	12.0	9.7	12.5	10.2	14.1
Time out from family/ other situation	7.2	2.7	12.5	2.2	5.5	1.6	3.5	2.5	5.2	4.6
Relationship/ family breakdown	22.7	8.2	23.0	8.3	7.2	3.5	23.8	8.9	10.4	12.4
Interpersonal conflict	3.8	3.3	3.7	5.4	2.9	6.0	(*)	3.9	(*)	3.9
Physical/ emotional abuse	1.2	1.9	2.2	4.1	(*)	1.4	(*)	4.9	(*)	2.8
Domestic violence	(*)	1.1	5.5	21.5	_	1.9	2.5	30.3	35.2	11.1
Sexual abuse	8.0	0.8	7.3	11.4	1.8	7.6	_	3.4	(*)	3.8
Financial difficulty	10.4	18.1	7.4	13.7	25.2	12.0	19.8	8.6	(*)	12.7
Gambling	_	0.5	_	(*)	_	_	(*)	(*)	_	0.2
Eviction/previous accommodation ended	13.6	14.6	14.2	13.4	28.1	31.3	18.7	16.2	16.1	16.2
Drug/alcohol/ substance abuse	1.7	6.0	0.9	1.3	(*)	(*)	_	0.8	(*)	2.4
Emergency accommodation ended	2.1	1.6	0.6	0.6	_	3.7	3.4	0.8	_	1.3
Recently left institution	2.6	4.0	0.6	0.6	(*)	_	(*)	0.3	_	1.7
Psychiatric illness	1.7	3.8	(*)	1.5	(*)	_	(*)	(*)	(*)	1.5
Recent arrival to area with no means of support	4.2	10.8	2.8	2.3	6.5	7.1	6.6	1.6	(*)	5.3
Itinerant	2.5	3.7	2.0	1.3	(*)	(*)	_	1.0	_	2.0
Other	^(a) 3.4	3.8	^(b) 3.5	^(c) 3.6	5.3	10.1	6.4	4.0	(*)	4.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	13.1	26.7	13.4	10.8	3.7	5.3	2.3	23.6	1.2	100.0
Total (number)	800	1,650	800	650	200	300	150	1,450	50	6,100

⁽a) Includes a small proportion of support periods where 'Domestic violence' was reported as the main reason for seeking assistance. These cells have been merged to ensure confidentiality.

Source: SAAP Client Collection.

⁽b) Includes a small proportion of support periods where 'Psychiatric illness' was reported as the main reason for seeking assistance. These cells have been merged to ensure confidentiality.

⁽c) Includes a small proportion of support periods where 'Gambling' was reported as the main reason for seeking assistance. These cells have been merged to ensure confidentiality.

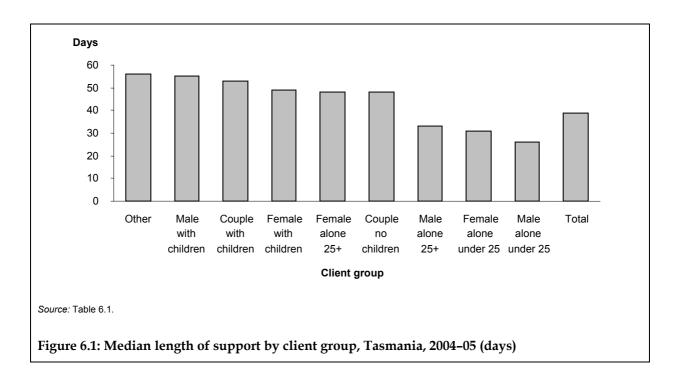
^{1.} Number excluded due to errors and omissions (weighted): 336.

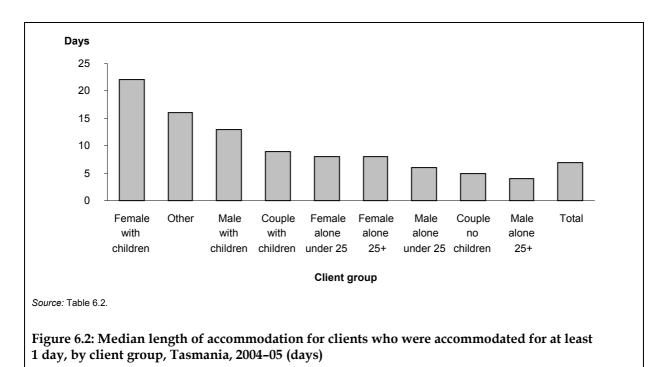
^{2.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{3.} Figures have been weighted to adjust for agency non-participation and client non-consent.

6 Support provided

6.1 Key charts





6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Tasmania, 2004–05 (per cent)

	Male	Male	Female	Female	Couple	Couple	Male	Female		Т	otal
Length of support	alone under 25	alone 25+	alone under 25	alone 25+	no children	with children	with children	with children	Other	%	Number
Less than 1 day	3.8	1.5	2.3	3.2	5.1	2.0	(*)	1.8	(*)	2.3	150
1 day	13.4	9.7	6.6	3.1	(*)	(*)	(*)	2.0	(*)	6.2	350
2 days	2.7	3.7	2.6	1.4	2.9	(*)	(*)	2.2	(*)	2.6	150
3 days	4.4	5.7	5.1	1.1	(*)	(*)	_	1.3	_	3.3	200
4 days	1.9	1.5	3.5	2.0	_	(*)	(*)	1.4	(*)	1.8	100
5 days	1.0	1.1	1.9	1.1	(*)	_	_	1.0	(*)	1.1	50
6 days	2.1	1.1	1.6	0.7	2.0	_	_	1.2	(*)	1.2	50
7 days	2.5	1.8	1.5	0.8	(*)	_	_	0.8	(*)	1.4	100
>1-2 weeks	9.3	6.7	9.0	5.8	4.4	4.9	(*)	4.6	(*)	6.4	350
>2-4 weeks	10.8	8.8	10.4	7.6	3.5	9.3	7.3	11.1	8.9	9.5	550
>4-13 weeks	34.5	41.3	35.0	43.2	62.3	54.7	60.3	48.3	33.1	43.2	2,400
>13-26 weeks	7.0	10.4	10.6	16.0	8.6	14.4	15.2	14.4	12.9	11.8	650
>26-52 weeks	3.8	4.3	7.0	9.7	2.9	6.3	5.1	5.9	14.2	5.7	300
>52 weeks	2.7	2.6	2.9	4.2	3.7	5.8	4.6	4.1	11.2	3.5	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	13.3	26.9	13.4	10.8	3.8	5.0	2.1	23.6	1.1	100.0	
Total (number)	750	1,500	750	600	200	300	100	1,300	50		5,550
Mean length (days)	62	64	68	104	107	105	87	87	283		81
Median length (days)	26	33	31	48	48	53	55	49	56		39

Notes

^{1.} Number excluded due to errors and omissions (weighted): 97.

^{2.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{3.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Tasmania, 2004–05 (per cent)

l angth of	Male	Male	Female	Female	Couple	Couple	Male	Female		T	otal
Length of accommodation	alone under 25	alone 25+	alone under 25	alone 25+	no children	with children	with children	with children	Other	%	Number
1 day	27.0	22.9	14.9	14.8	(*)	9.9	13.2	10.2	_	18.2	400
2 days	5.9	11.9	6.1	8.9	10.8	8.5	(*)	9.2	_	8.9	200
3 days	9.3	12.9	10.7	5.9	21.5	4.2	9.8	5.1	_	9.7	200
4 days	2.6	3.1	7.6	5.1	_	(*)	(*)	3.0	(*)	3.8	100
5 days	1.5	3.1	3.7	4.4	11.3	(*)	_	2.6	_	3.0	50
6 days	4.3	2.5	3.1	2.8	(*)	4.2	(*)	3.1	_	3.1	50
7 days	4.2	4.0	2.4	5.1	15.2	11.3	(*)	1.6	(*)	3.9	100
>1-2 weeks	16.1	10.4	16.4	13.6	21.7	21.1	16.6	9.4	(*)	13.1	300
>2-4 weeks	11.2	8.8	14.0	10.3	(*)	12.7	_	13.0	(*)	10.9	250
>4-13 weeks	11.6	13.3	17.3	17.2	(*)	16.9	20.5	31.6	44.8	17.8	400
>13-26 weeks	4.1	4.8	2.2	6.7	(*)	(*)	(*)	6.3	_	4.6	100
>26-52 weeks	^(a) 2.1	1.6	1.6	5.2	(*)	_	(*)	3.9		2.2	50
>52 weeks	(*)	0.6	(*)	_	_	(*)	10.0	1.0	_	8.0	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	18.1	31.8	15.5	6.6	2.3	3.5	1.5	20.3	0.4	100.0	
Total (number)	400	700	350	150	50	100	50	450	<25		2,200
Mean length (days)	26	27	21	36	16	48	89	46	25		32
Median length (days)	6	4	8	8	5	9	13	22	16		7
Accommodation starting and ending on the same date (number)	<25	<25	<25	<25	<25	<25	<25	<25	_		50
Total accommodation	400	700	350	150	50	100	50	450	<25		2,250

⁽a) Includes a small proportion of closed support periods where clients were accommodated in SAAP/CAP accommodation for longer than 52 weeks. These cells have been merged to ensure confidentiality.

^{1.} Number excluded due to errors and omissions (weighted): 96.

^{2.} Clients were able to be accommodated on more than one occasion in a support period.

^{3.} To ensure confidentiality some cells in this table have been replaced with "(*)—'. While these cases are not presented separately, they are included in the total.

^{4.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.3: SAAP support periods: services provided to clients, by client group, Tasmania, 2004-05 (per cent)

	Male alone	Male alone	Female alone	Female alone	Couple no	Couple with	Male with	Female with		
Type of service	under 25	25+	under 25		children		children	children	Other	Total
Housing/accommodation	78.9	76.2	71.2	57.0	69.0	65.0	71.5	68.3	35.9	70.4
SAAP/CAP accommodation	57.8	48.8	45.8	25.4	28.0	33.2	30.8	36.6	17.8	41.7
Assistance to obtain/maintain shor										
term accommodation	17.7	19.4	13.0	19.3	38.3	34.0	33.4	20.0	6.5	20.0
Assistance to obtain/maintain	26.9	25.5	39.2	32.6	38.6	41.3	41.6	40.1	20.0	33.4
independent housing Financial/employment	20.9 23.9	28.0	25.3	32.8	30.9	35.1	41.0 42.3	40.1 44.8	25.5	32.4 32.4
Assistance to obtain/maintain	23.9	20.0	20.3	32.0	30.9	30.1	42.3	44.0	23.3	32.4
government payment	4.9	2.9	6.8	7.2	3.4	8.5	2.5	8.4	6.4	5.8
Employment/training assistance	3.7	1.3	2.7	1.6	_	(*)	(*)	1.7	(*)	1.9
Financial assistance/material aid	17.1	24.2	18.4	25.3	23.4	27.9	42.3	38.0	17.0	26.4
Financial counselling	6.1	5.7	5.7	7.7	10.2	11.7	9.6	9.7	5.1	7.5
Counselling	37.0	39.6	59.8	67.4	35.8	51.0	50.7	63.0	57.6	51.6
Incest/sexual assault	1.1	1.3	8.9	15.7	1.8	6.1	(*)	4.4	4.8	5.0
Domestic violence	1.4	1.3	6.1	21.1	2.1	6.1	2.6	20.7	24.3	9.4
Family/relationship	6.5	4.1	12.5	14.8	5.4	13.2	12.7	19.0	14.0	11.1
Emotional/other	34.6	38.0	54.3	56.7	33.9	46.0	47.1	57.0	50.4	47.0
Assistance with problem gambling	(*)	0.5	_	_	(*)	(*)	_	0.6	_	0.4
General support/advocacy	64.4	72.5	74.2	77.3	79.2	90.2	81.1	85.4	63.0	76.5
Living skills/personal development	15.6	5.9	25.2	4.6	4.5	6.6	5.3	7.5	9.7	10.0
Assistance with legal issues/court										
support	3.2	3.0	4.5	9.2	(*)	3.8	6.9	12.3	9.1	6.3
Advice/information	54.0	63.8	67.3	70.2	72.5	81.1	71.7	77.1	46.3	68.1
Retrieval/storage/removal of										
belongings	7.9	6.5	13.9	6.3	3.1	5.4	2.5	10.1	_	8.1
Advocacy/liaison on behalf of clien	t 26.7	33.1	32.6	39.8	48.6	55.8	49.0	45.1	24.6	37.8
Brokerage services	15.8	25.4	15.5	23.4	30.4	33.6	43.7	30.4	11.2	24.6
Specialist services	7.2	8.2	10.0	8.5	5.3	7.0	7.5	13.2	7.8	9.4
Psychological services	0.5	0.5	(*)	(*)	_	(*)	_	0.4	(*)	0.4
Psychiatric services	0.6	0.9	(*)	1.2	_	(*)	_	0.6	(*)	0.6
Pregnancy support	_		2.7	(*)	_	(*)	_	0.9	_	0.6
Family planning support	_	(*)	1.3	(*)	_	_	_	(*)		0.3
Drug/alcohol support or intervention	n 3.6	3.7	2.5	2.8	3.5	(*)	(*)	2.5	(*)	2.9
Physical disability services	0.5	0.5	(*)	(*)	_	(*)	_	(*)	(*)	0.3
Intellectual disability services	(*)	0.6	_	_		_		(*)	(*)	0.3
Culturally appropriate support	(*)	0.5	1.2	0.7	(*)	3.2	(*)	1.6	(*)	1.1
Interpreter services	(*)	_	(*)	(*)	_	(*)	(*)	(*)	(*)	0.2
Assistance with immigration issues	· —	(*)	(*)	(*)	_	2.4	(*)	0.3	_	0.3
Health/medical services	3.1	3.3	4.5	5.1	(*)	3.2	5.8	9.0	5.1	5.0
Basic support and services n.e.s.	55.3	54.5	52.3	37.3	27.9	26.4	27.1	46.0	35.5	47.1
Meals	43.2	36.5	36.2	12.9	6.1	3.2	4.2	16.9	14.3	26.2
Laundry/shower facilities	41.0	32.8	33.2	11.3	(*)	_	(*)	16.8	10.9	23.8
Recreation	17.3	12.4	14.8	1.6	_	_	(*)	4.8	(*)	8.9
Transport	22.8	18.0	40.6	24.8	15.9	16.7	19.3	28.7	24.8	24.9
Other	8.9	17.6	19.4	10.7	10.0	9.9	6.1	14.9	15.2	14.4
No services provided directly	1.9	2.0	2.5	1.3	_	1.6	2.8	2.6	(*)	2.1
Total (number)	800	1,650	850	700	200	300	150	1,450	100	6,200

Number excluded due to errors and omissions (weighted): 253 (including cases with no information on service requirements or provision). 1.

^{2.}

Clients were able to receive multiple services, so percentages do not total 100.

To ensure confidentiality some cells in this table have been replaced with "(*)—'. While these cases are not presented separately, they are included in the total.

Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Tasmania, 2004–05 (per cent)

	Couple	Male	Female	Other	To	tal
Type of service	with children	with children	with children	with — children	%	Number
Accommodation	60.3	44.4	65.4	100.0	64.2	950
SAAP/CAP accommodation	60.3	44.4	65.4	100.0	64.2	950
School liaison/child care	5.1	<i>(</i> *)	30.8	100.0	27.4	400
School liaison	2.6	_	7.2	71.4	6.7	100
Child care	2.6	(*)	26.4	(*)	23.1	350
Counselling	15.4	22.2	18.1	42.9	18.1	250
Help with behavioural problems	10.3	(*)	8.4	(*)	8.5	150
Sexual/physical abuse counselling/support	10.9	(*)	7.7	_	8.0	100
Skills education	(*)	(*)	1.2	_	1.4	<25
General counselling/support	7.1	16.7	10.6	(*)	10.6	150
General support/advocacy	42.9	33.3	32.0	(*)	33.1	500
Access arrangements	(*)	_	0.7	_	0.7	<25
Advice/information	15.4	20.4	16.7	(*)	16.7	250
Brokerage services	25.0	16.7	13.8	_	15.0	200
Advocacy	16.0	22.2	12.8	_	13.5	200
Specialist services	3.8	(*)	5.1	(*)	5.0	50
Culturally sensitive services	3.2	(*)	2.4	_	2.4	50
Health/medical services	(*)	(*)	2.7	(*)	2.7	50
Basic support and other services n.e.s.	19.2	42.6	59.0	100.0	54.4	800
Meals	5.1	14.8	32.6	100.0	29.3	450
Showers/hygiene	_	(*)	25.5	57.1	22.0	300
Recreation	(*)	(*)	16.1	_	13.9	200
Transport	13.5	20.4	33.9	85.7	31.5	450
Other	(*)	13.0	10.2	_	9.3	150
No services provided directly by agency	(*)	_	3.4	_	3.1	50
Total accompanying child support periods (%)	10.6	3.7	85.2	0.5	100.0	
Total accompanying child support periods (number)	150	50	1,250	<25		1,450

^{1.} Number excluded due to errors and omissions (weighted): 1,716 accompanying child support periods (including cases with no information on service requirements or provision).

^{2.} Accompanying children were able to receive multiple services, so percentages do not total 100.

^{3.} To ensure confidentiality some cells in this table have been replaced with '(*)__'. While these cases are not presented separately, they are included in the total

^{4.} Figures have been weighted to adjust for agency non-participation.

7 Meeting the needs of clients

7.1 Key charts

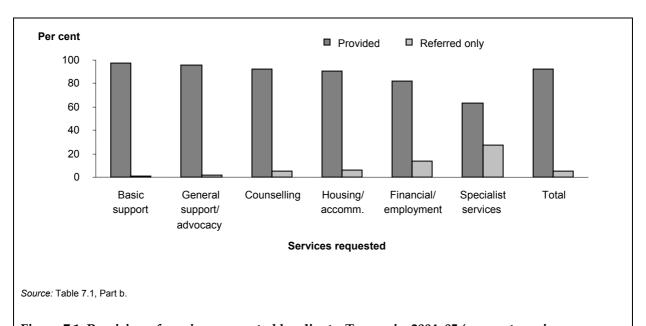
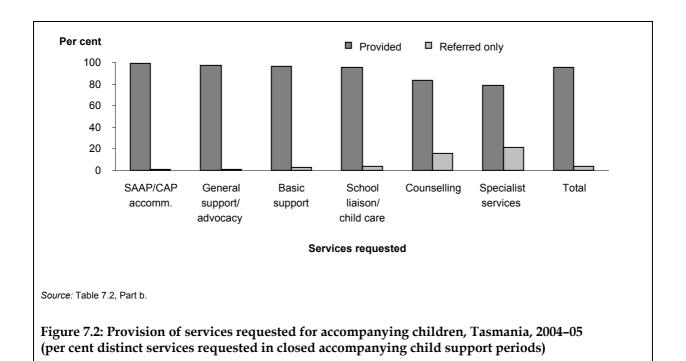


Figure 7.1: Provision of services requested by clients, Tasmania, 2004–05 (per cent services requested in closed support periods)



7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Tasmania, 2004–05

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

	Not	provided			Provided			Closed
	Neither				Provided			support
	provided nor			Provided	and			periods
Type of service	referred	Referred	Subtotal	only	referred	Subtotal	Total	(number)
Housing/accommodation								
SAAP/CAP accommodation	1.0	1.6	2.6	91.0	6.3	97.3	100.0	2,450
Assistance to obtain/maintain short-								
term accommodation	3.6	7.5	11.1	80.1	8.7	88.8	100.0	1,000
Assistance to obtain/maintain								
independent housing	8.0	10.0	18.0	64.0	17.9	81.9	100.0	1,950
Financial/employment								
Assistance to obtain/maintain								
government payment	1.0	29.5	30.5	55.1	14.4	69.5	100.0	400
Employment/training assistance	16.3	30.0	46.3	43.8	10.0	53.8	100.0	150
Financial assistance/material aid	3.5	5.8	9.3	79.7	11.0	90.7	100.0	1,300
Financial counselling	6.1	15.5	21.6	68.0	10.4	78.4	100.0	400
Counselling								
Incest/sexual assault	1.4	5.2	6.6	88.5	4.8	93.3	100.0	550
Domestic violence	2.8	13.6	16.4	72.7	10.9	83.6	100.0	550
Family/relationship	5.7	11.7	17.4	76.5	6.1	82.6	100.0	650
Emotional/other	1.2	1.6	2.8	93.7	3.6	97.3	100.0	2,500
Assistance with problem gambling	19.2	19.2	38.4	46.2	15.4	61.6	100.0	50
General support/advocacy								
Living skills/personal development	4.5	3.1	7.6	74.0	18.4	92.4	100.0	500
Assistance with legal issues/court								
support	3.6	10.6	14.2	72.6	13.2	85.8	100.0	400
Advice/information	(+)	(*)	0.6	96.3	3.2	99.5	100.0	3,450
Retrieval/storage/removal of								
belongings	5.5	5.0	10.5	86.7	2.8	89.5	100.0	400
Advocacy/liaison on behalf of client	1.4	1.2	2.6	94.8	2.6	97.4	100.0	1,750
Brokerage services	4.5	4.8	9.3	85.4	5.3	90.7	100.0	1,250
Specialist services								
Psychological services	11.8	54.9	66.7	17.6	15.7	33.3	100.0	50
Psychiatric services	13.5	55.1	68.6	18.0	13.5	31.5	100.0	100
Pregnancy support	7.7	25.0	32.7	53.8	13.5	67.3	100.0	50
Family planning support	14.8	40.7	55.5	18.5	25.9	44.4	100.0	50
Drug/alcohol support or intervention	16.0	18.4	34.4	50.5	15.0	65.5	100.0	200
Physical disability services	16.7	33.3	50.0	(+)	(*)	50.0	100.0	<25
	(*)	(+)	62.6	(+)	(*)	37.6	100.0	<25
Intellectual disability services Culturally appropriate support	(*)	(+)(*)	11.1	77.8		88.9	100.0	
,					11.1			50
Interpreter services	_	31.6	31.6	52.6	15.8	68.4	100.0	<25
Assistance with immigration issues	_	_	_	100.0	-	100.0	100.0	<25
Health/medical services	5.3	23.7	29.0	54.4	16.7	71.1	100.0	350
Basic support and services n.e.s.	_	_						
Meals	0.4	2.2	2.6	96.4	1.0	97.4	100.0	1,500
Laundry/shower facilities	0.4	0.4	0.8	98.9	0.4	99.3	100.0	1,400
Recreation	1.6	8.0	2.4	(+)	(*)	97.6	100.0	500
Transport	3.8	1.1	4.9	92.7	2.4	95.1	100.0	1,200
Other	0.5	0.5	1.0	96.3	2.6	98.9	100.0	750

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Tasmania, 2004–05

Part b: Broad types of SAAP services requested in closed support periods, by provision

	Not	provided		P	rovided				support
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services requested	
		%	distinct se	rvices reque	sted			Number	Number
Housing/ accommodation	4.0	5.8	9.8	79.2	11.0	90.2	100.0	5,400	3,900
Financial/ employment	4.4	13.3	17.7	70.8	11.4	82.2	100.0	2,250	1,700
Counselling	2.2	5.3	7.5	87.4	5.1	92.5	100.0	4,250	2,900
General support/ advocacy	2.0	2.1	4.1	91.1	4.8	95.9	100.0	7,750	3,900
Specialist services	9.3	27.2	36.5	48.4	15.0	63.4	100.0	900	650
Basic support and services n.e.s.	1.3	1.1	2.4	96.3	1.3	97.6	100.0	5,400	2,450
Total (%)	2.8	5.0	7.8	85.9	6.3	92.2	100.0		
Total (number)	700	1,300	2,000	22,250	1,650	23,900		25,950	5,300

- 1. Number excluded due to errors and omissions (weighted): 123 closed support periods (including cases with no information on service requirements or provision).
- 2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
- 3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total. A '(+)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
- 4. Figures have been weighted to adjust for agency non-participation.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Tasmania, 2004-05

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

	Not	provided		I	Provided			Closed
Type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	iccompany- ing child support periods (number)
Accommodation								
SAAP/CAP accommodation	(*)	(+)	0.7	95.2	4.1	99.3	100.0	850
School liaison/child care								
School liaison	(+)(*)	(*)	2.5	90.0	7.5	97.5	100.0	100
Child care	(*)	(+)	4.7	93.2	2.2	95.4	100.0	300
Counselling								
Help with behavioural problems	(*)	(+)	20.4	69.4	10.2	79.6	100.0	100
Sexual/physical abuse counselling/support	(*)	(+)(*)	2.7	84.0	13.3	97.3	100.0	100
Skills education	(*)	(+)(*)	17.7	82.4	_	82.4	100.0	<25
General counselling/support	(*)	(+)	22.6	72.3	5.1	77.4	100.0	150
General support/advocacy								
Access arrangements	28.6	28.6	57.2	42.9	_	42.9	100.0	<25
Advice/information	_	_	_	(+)	(*)	100.0	100.0	150
Brokerage services	(+)(*)	(*)	1.7	77.4	20.9	98.3	100.0	200
Advocacy	(+)(*)	(*)	2.2	(+)	(*)	97.9	100.0	150
Specialist services								
Culturally sensitive services	_	19.5	19.5	(+)	(*)	80.4	100.0	50
Health/medical services	_	22.7	22.7	52.3	25.0	77.3	100.0	50
Basic support and other services n.e.s.								
Meals	_	2.4	2.4	96.6	1.0	97.6	100.0	400
Showers/hygiene	(*)	(+)(*)	0.7	(+)	(*)	99.4	100.0	300
Recreation	(*)	(+)(*)	3.2	(+)	(*)	96.8	100.0	100
Transport	(+)(*)	(*)	1.2	98.8	_	98.8	100.0	400
Other	4.3	16.0	20.3	54.6	25.2	79.8	100.0	150

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Tasmania, 2004–05

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

	Not p	rovided			Provided				Assoc. closed
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services requested	9 0
		% di	stinct s	ervices req	uested			Number	Number
Accommodation	0.1	0.6	0.7	95.2	4.1	99.3	100.0	850	850
School liaison/ child care	0.8	3.3	4.1	92.5	3.3	95.8	100.0	350	300
Counselling	0.9	16.2	17.1	74.6	8.3	82.9	100.0	350	200
General support/ advocacy	1.8	1.0	2.8	88.0	9.1	97.1	100.0	500	350
Specialist services	_	21.2	21.2	64.7	14.1	78.8	100.0	100	100
Basic support and services n.e.s.	0.9	3.0	3.9	92.7	3.5	96.2	100.0	1,400	700
Total (%)	0.8	3.9	4.7	90.2	5.1	95.3	100.0		
Total (number)	50	150	200	3,150	200	3,350		3,500	1,100

- 1. Number excluded due to errors and omissions (weighted): 1,449 closed accompanying child support periods (including cases with no information on service requirements or provision).
- In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad
 groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support
 period, so percentages relate to accompanying child support periods.
- 3. To ensure confidentiality some cells in this table have been replaced with "(*)—.'. While these cases are not presented separately, they are included in the total. A "(*)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
- 4. Figures have been weighted to adjust for agency non-participation.

Table 7.3: SAAP services requested by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Tasmania, 2004–05

	Male	Female	Couple	Couple	Male with	Female with	_	То	tal
	alone	alone	children	children	children	children	Other	%	Number
Broad type of service			%	unmet nee	ds				
Housing/accommodation	31.6	30.4	15.0	21.7	58.3	29.9	18.2	30.4	200
Financial/employment	14.1	17.0	20.0	_	_	11.7	_	13.7	100
Counselling	9.7	12.4	10.0	13.0	16.7	16.8	72.7	13.0	100
General support/ advocacy	20.6	21.1	15.0	47.8	16.7	22.6	9.1	21.6	150
Specialist services	11.6	11.9	20.0	_	_	13.1	_	11.4	100
Basic support and services n.e.s.	12.5	7.2	20.0	17.4	8.3	5.8	_	9.9	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	700
Summary totals									
Total unmet needs (%)	44.6	27.1	2.8	3.2	1.7	19.1	1.5	100.0	
Total unmet needs (number)	300	200	<25	<25	<25	150	<25		700
Total closed support periods with unmet needs (%)	47.5	24.1	1.3	2.9	2.1	20.6	1.3	100.0	
Total closed support periods with unmet needs (number)	200	100	<25	<25	<25	100	<25		350
Total closed support periods (%)	38.4	26.6	3.3	5.1	2.1	23.4	1.2	100.0	
Total closed support periods (number)	2,050	1,450	200	300	100	1,250	50		5,400

^{1.} Number excluded due to errors and omissions (weighted): 4 .identified unmet needs.

^{2.} Number excluded due to errors and omissions (weighted): 3 closed support periods with identified unmet needs.

Number excluded due to errors and omissions (weighted): 208 closed support periods (including cases with no information on service requirements or provision).

^{4.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Tasmania, 2004–05

	Couple with	Female with	Т	otal
	children	children	%	Number
Broad type of service	% unmet needs			
Accommodation	_	4.2	3.6	<25
School liaison/child care	_	12.5	10.7	<25
Counselling	_	12.5	10.7	<25
General support/advocacy	75.0	25.0	32.1	<25
Specialist services	25.0	45.8	42.9	<25
Basic support and services n.e.s.	_	_	_	_
Total	100.0	100.0	100.0	50
Summary totals				
Total unmet needs (%)	14.3	85.7	100.0	
Total unmet needs (number)	<25	<25		50
Total closed accompanying child support periods with unmet needs (%)	14.3	85.7	100.0	
Total closed accompanying child support periods with unmet needs (number)	<25	<25		<25
Total closed accompanying child support periods (%)	9.1	86.6	100.0	
Total closed accompanying child support periods (number)	100	1,100		1,250
Total closed support periods with accompanying children with unmet needs (%)	21.4	78.6	100.0	
Total closed support periods with accompanying children with unmet needs (number)	<25	<25		<25
Total closed support periods with accompanying children requiring assistance (%)	9.4	85.4	100.0	
Total closed support periods with accompanying children requiring assistance (number)	50	550		650

- 1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
- 2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.
- 3. Number excluded due to errors and omissions (weighted): 1,454 closed accompanying child support periods (including cases with no information on service requirements or provision).
- 4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
- 5. Number excluded due to errors and omissions (weighted): 3 closed support periods with accompanying children requiring assistance.
- 6. There were no closed support periods for the 'Other with children' and 'Male with children' client groups in which services requested for children were neither provided nor referred. However, there were closed accompanying child support periods and closed support periods with accompanying children requiring assistance for this group. These are not presented separately but are included in the relevant total.
- 7. Figures have been weighted to adjust for agency non-participation.

8 Circumstances of clients before and after support

8.1 Key chart

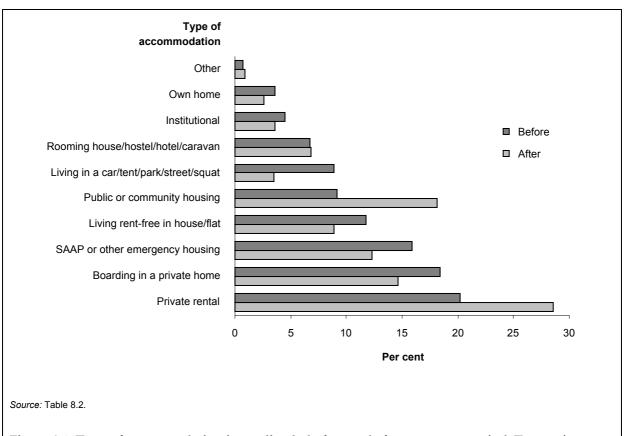


Figure 8.1: Type of accommodation immediately before and after a support period, Tasmania, 2004–05 (per cent closed support periods)

8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Tasmania, 2004–05 (per cent)

	Closed support period clients needed assi obtain/maintain a pensi	stance to	All closed suppo	ort periods
Source of income	Before	After	Before	After
No income	13.9	5.9	6.2	5.3
No income, awaiting pension/benefit	3.2	2.0	0.9	0.7
Government pension/benefit	79.1	88.7	88.1	88.4
Other	3.8	3.4	4.8	5.5
Total	100.0	100.0	100.0	100.0
Total (number with valid data)	400	350	5,200	4,150
Number with missing data	<25	50	500	1,500
Total (number)	450	450	5,650	5,650

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Tasmania, 2004–05 (per cent)

	Closed support period clients needed assis obtain/maintain independ	tance to	All closed support periods		
Type of accommodation	Before	After	Before	After	
SAAP or other emergency housing	22.6	8.5	15.9	12.3	
Living rent-free in house/flat	10.7	8.1	11.8	8.9	
Private rental	21.8	37.1	20.2	28.6	
Public or community housing	7.9	21.8	9.2	18.1	
Rooming house/hostel/hotel/caravan	5.9	4.4	6.7	6.8	
Boarding in a private home	18.0	13.1	18.4	14.6	
Own home	1.9	1.0	3.6	2.6	
Living in a car/tent/park/street/squat	7.1	1.8	8.9	3.5	
Institutional	3.8	3.5	4.5	3.6	
Other	0.4	0.8	0.7	0.9	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	2,050	1,550	5,050	3,500	
Number with missing data	100	600	600	2,200	
Total (number)	2,150	2,150	5,650	5,650	

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Tasmania, 2004–05 (per cent)

Type of		>1–3	>3-7	>1–2	>2–4	>4–13	>13–26	>26-52	>52	Т	otal
accommodation	1 day	days	days	weeks	weeks	weeks	weeks	weeks	weeks	%	Number
SAAP or other emergency housing	23.2	13.6	14.2	12.7	15.8	18.6	15.0	(*)	(*)	15.9	200
Living rent-free in house/flat	19.2	9.4	11.2	7.1	9.5	7.2	5.5	(*)	(*)	10.1	150
Private rental	10.5	19.7	24.3	21.4	30.1	24.3	17.8	23.0	(*)	21.2	300
Public or community housing	8.1	9.4	10.3	11.9	17.0	19.8	22.0	43.8	62.4	15.0	200
Rooming house/hostel/ hotel/caravan	9.4	12.7	13.9	9.1	4.0	6.6	7.2	(*)	(*)	9.0	150
Boarding in a private home	11.0	11.9	16.1	22.7	15.2	15.5	25.1	12.6	_	15.5	200
Own home	(*)	(*)	(*)	(*)	_	2.3	_	(*)	_	1.4	<25
Living in a car/tent/park/ street/squat	9.5	9.3	2.6	7.8	3.2	(*)	(*)	(*)	_	5.2	50
Institutional	7.6	12.5	6.3	5.1	4.5	2.9	(*)	_	_	6.0	100
Other	(*)	^(a) 1.5	^(a) 1.1	(*)	0.6	(b)2.8	(*)	_	_	0.7	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	15.3	15.7	13.7	13.9	12.1	19.4	5.7	3.0	1.2	100.0	
Total (number)	200	200	200	200	150	250	100	50	<25		1,400

⁽a) Includes a small proportion of closed support periods where clients who were accommodated in SAAP/CAP accommodation during their support reported that they were living in their 'Own home' following support. These cells have been merged to ensure confidentiality.

- Number excluded due to errors and omissions (weighted): 889 closed support periods (type of accommodation and length of accommodation).
- 2. Table excludes closed support periods in which clients started and ended their accommodation on the same date.
- 3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
- 4. Figures have been weighted to adjust for agency non-participation and client non-consent.

⁽b) Includes a small proportion of closed support periods where clients who were accommodated in SAAP/CAP accommodation during their support reported that they were 'Living in a car/tent/park/street/squat' following support. These cells have been merged to ensure confidentiality.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Tasmania, 2004–05 (per cent)

Living situation	Before	After
With parent(s)	10.1	6.8
With foster family	0.6	0.4
With relatives/friends short-term	21.1	14.6
With relatives/friends long-term	3.4	5.3
With spouse/partner with/without children	19.4	15.0
Alone with children	11.9	20.0
Alone	20.3	26.3
With other unrelated persons	12.3	11.1
Other	0.8	0.5
Total	100.0	100.0
Total (number with valid data)	5,300	3,750
Number with missing data	350	1,900
Total (number)	5,650	5,650

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Tasmania, 2004–05 (per cent)

	Closed support period clients needed assis employment and to	tance in	All closed support perio		
Employment status	Before	After	Before	After	
Employed full time	(*)	3.3	1.8	2.3	
Employed part time/casual	(a)9.8	15.3	5.7	6.3	
Unemployed (looking for work)	29.1	28.5	30.4	28.3	
Not in labour force	61.2	53.0	62.1	63.1	
Total	100.0	100.0	100.0	100.0	
Total (with valid data)	200	150	5,150	4,100	
Number with missing data	<25	<25	500	1,550	
Total (number)	200	200	5,650	5,650	

⁽a) Includes a small proportion of closed support periods where clients were 'Employed full-time'. These cells have been merged to ensure confidentiality.

Notes

^{1.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total

^{2.} Figures have been weighted to adjust for agency non-participation and client non-consent.

9 Support from 1996–97 to 2004–05

9.1 Key charts

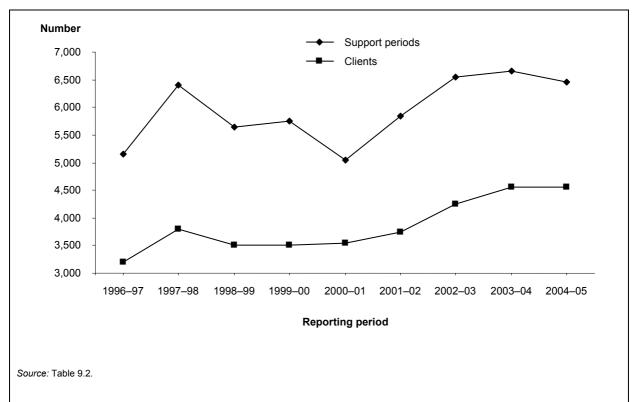
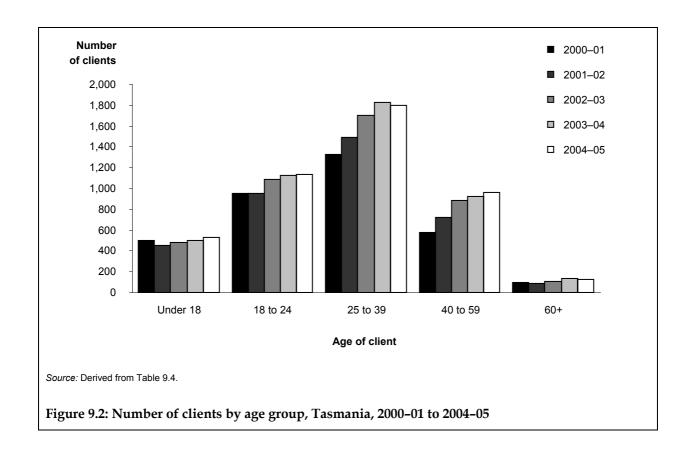
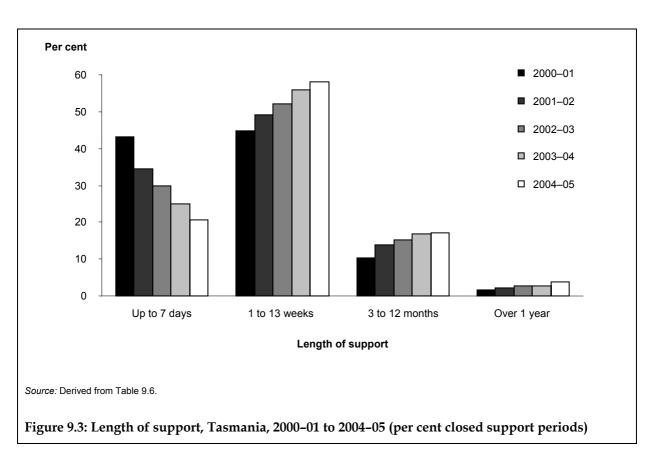


Figure 9.1: Number of SAAP support periods and clients, by reporting period, Tasmania, 1996–97 to 2004–05





9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2004–05 dollars, by reporting period, Tasmania, 1996–97 to 2004–05

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
		Curre	nt \$	
1996–97	9,666,000	8,990,000	1,740	2,810
1997–98	9,839,000	9,156,000	1,430	2,400
1998–99	10,065,000	9,382,000	1,660	2,680
1999–00	10,375,000	9,518,000	1,650	2,700
2000–01	11,229,000	9,693,000	1,920	2,740
2001–02	11,554,000	11,139,000	1,910	2,980
2002–03	11,920,000	11,366,000	1,730	2,670
2003–04	12,194,000	11,657,000	1,750	2,560
2004–05	12,937,000	12,442,000	1,930	2,730
		Constant 2	004–05 \$	
1996–97	12,236,000	11,380,000	2,210	3,560
1997–98	12,192,000	11,346,000	1,770	2,980
1998–99	12,741,000	11,876,000	2,100	3,390
1999–00	12,308,000	11,292,000	1,960	3,200
2000–01	13,188,000	11,384,000	2,250	3,220
2001–02	12,978,000	12,512,000	2,140	3,350
2002–03	12,989,000	12,386,000	1,890	2,910
2003–04	12,661,000	12,104,000	1,820	2,660
2004–05	12,937,000	12,442,000	1,930	2,730

Notes

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005; ABS 2005b; FaCS unpublished data.

^{1.} Funding per support period and funding per client are based on recurrent allocations to agencies.

^{2. &#}x27;Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1). Total recurrent funding in 2004–05 includes funding provided by the Tasmanian Government which was in addition to the SAAP funding agreement between this government and the Australian Government.

^{3.} Support period figures have been weighted to adjust for agency non-participation.

^{4.} Client figures have been weighted to adjust for agency non-participation and client non-consent.

Table 9.2: SAAP support periods and clients, by reporting period, Tasmania, 1996–97 to 2004–05 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03	2003-04	2004–05
Support periods	5,150	6,400	5,650	5,750	5,050	5,850	6,550	6,650	6,450
Errors & omissions	_	_	_	_	_	_	_	_	_
Clients	3,200	3,800	3,500	3,500	3,550	3,750	4,250	4,550	4,550
Errors & omissions	_	_	_	_	_	_	_	_	_
Mean number of support periods per client	1.63	1.67	1.60	1.64	1.44	1.57	1.55	1.46	1.41
Errors & omissions	_	_	_	_	_	_	_	_	_
Clients per 10,000 population 10+	79	94	86	87	87	91	103	109	108
Errors & omissions	_	_	_	_	_	_	_	_	_
Nightly average support periods with accommodation	150	250	200	200	200	200	150	150	200
Errors & omissions	99	167	276	158	69	106	76	91	79
Daily average support periods	450	650	550	650	700	850	1,000	1,050	1,150
Errors & omissions	233	162	19	9	57	86	6	1	_

Sources: SAAP Client Collection; ABS 2005a.

^{1.} Numbers of clients in this table relate to clients who ever received assistance from a SAAP agency in Tasmania.

^{2. &#}x27;Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.

^{3.} The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.

^{4.} Support period figures have been weighted to adjust for agency non-participation.

^{5.} Client figures have been weighted to adjust for agency non-participation and client non-consent.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Tasmania, 2001–02 to 2004–05 (number)

	2001–02	2002-03	2003–04	2004–05
Accompanying child support periods	2,350	2,950	2,750	3,200
Errors and omissions	_	_	_	_
Accompanying children	1,900	2,300	2,350	2,650
Errors and omissions	_	_	_	_
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.15	1.21
Errors and omissions	_	_	_	
Accompanying children per 10,000 population 0–17	159	194	200	224
Errors and omissions	_	_	_	_
Nightly average accompanying child support periods with accommodation	100	100	100	100
Errors and omissions	94	36	36	46
Daily average accompanying child support periods	400	550	500	600
Errors and omissions	71	8	1	_

- 1. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in Tasmania.
- 2. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
- 3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
- 4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
- Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.4: SAAP clients: age of client by reporting period, Tasmania, 2000–01 to 2004–05 (per cent)

Age of client	2000–01	2001–02	2002–03	2003–04	2004–05
Under 15 years	2.1	1.9	1.5	2.0	1.7
15-17 years	12.4	10.4	9.7	9.1	10.0
18-19 years	8.7	8.3	8.5	8.5	8.4
20-24 years	18.9	17.4	17.0	16.5	16.6
25-29 years	14.7	15.4	14.3	14.3	13.9
30-34 years	13.4	14.5	14.1	14.6	14.3
35-39 years	10.3	10.5	11.6	11.6	11.3
40-44 years	7.8	9.2	9.4	9.1	8.5
45-49 years	4.6	5.3	5.9	5.4	5.9
50-54 years	2.6	3.1	3.8	4.1	4.3
55-59 years	1.8	1.8	1.8	1.9	2.4
60-64 years	1.3	1.1	1.1	1.5	1.3
65 years and over	1.4	1.2	1.3	1.5	1.5
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,500	3,700	4,250	4,500	4,550
Mean age (years)	30.2	30.4	31.0	31.2	31.3
Median age (years)	27	28	29	29	29
Errors and omissions	11	15	27	25	25

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Tasmania, 2000-01 to 2004-05 (per cent)

Existence of support plan	2000–01	2001–02	2002-03	2003-04	2004–05
Support plan	64.6	65.8	69.4	66.1	67.6
All goals achieved	15.4	15.5	15.1	15.6	14.7
Most or some goals achieved	29.8	34.7	39.8	36.4	40.2
No goals achieved	2.7	4.1	5.3	6.0	6.3
No information given	16.7	11.4	9.2	8.2	6.5
No support plan	17.8	16.4	13.5	17.2	18.3
Not appropriate	17.6	17.8	17.2	16.6	14.1
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,600	4,500	4,750	5,150	4,950
Errors and omissions	731	561	998	593	624

Notes

^{1.} Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.

^{2.} Figures have been weighted to adjust for agency non-participation.

Table 9.6: SAAP closed support periods: length of support by reporting period, Tasmania, 2000–01 to 2004–05 (per cent)

Length of support	2000–01	2001–02	2002-03	2003-04	2004–05
Less than 1 day	13.3	7.6	5.8	4.3	2.9
1 day	9.1	8.3	7.8	7.8	7.0
2 days	4.9	4.2	3.8	3.3	2.7
3 days	3.8	3.5	3.3	2.4	2.6
4 days	3.2	3.0	3.0	1.7	1.7
5 days	3.0	2.6	1.9	1.7	1.0
6 days	3.0	2.8	1.9	1.9	1.3
7 days	3.0	2.6	2.3	1.9	1.4
>1-2 weeks	11.1	10.8	10.0	8.7	6.4
>2-4 weeks	11.1	10.2	10.9	11.0	9.7
>4-13 weeks	22.5	28.1	31.3	36.1	42.1
>13-26 weeks	6.9	8.5	9.0	11.6	11.2
>26-52 weeks	3.5	5.4	6.3	5.1	6.0
>52 weeks	1.6	2.2	2.6	2.6	3.9
Total (%)	100.0	100.0	100.0	100.0	100.0
Total (number)	4,300	5,000	5,750	5,700	5,600
Mean length (days)	45	56	62	66	82
Median length (days)	12	20	28	31	38
Errors and omissions	57	86	7	1	_

Note: Figures have been weighted to adjust for agency non-participation.

Table 9.7: SAAP clients: number of support periods per client by reporting period, Tasmania, 1996–97 to 2004–05 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03	2003-04	2004–05
1	76.5	76.7	73.6	70.2	78.5	78.5	76.1	76.7	77.5
2	13.3	10.6	16.1	17.4	12.2	11.0	13.9	14.2	14.5
3	5.5	8.3	5.1	6.1	5.2	5.1	5.0	5.3	4.4
4	2.3	2.0	2.1	2.4	2.3	2.8	2.3	2.0	1.7
5	1.1	0.6	1.4	1.6	0.9	1.2	1.4	0.9	0.9
6+	1.2	1.7	1.6	2.2	0.9	1.4	1.2	1.0	0.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	3,200	3,800	3,500	3,500	3,550	3,750	4,250	4,550	4,550
Mean number of support periods	1.63	1.67	1.60	1.64	1.44	1.57	1.55	1.46	1.41

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Tasmania, 1996–97 to 2004–05

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03	2003-04	2004–05
Agencies (number)	42	40	41	41	39	40	36	35	34
Agency participation rate (%)	95.2	100.0	100.0	97.6	100.0	92.5	97.2	100.0	100.0
Forms returned (number)	4,895	6,063	5,643	5,634	5,051	5,045	6,383	6,644	6,440
Forms returned with consent (%)	64.1	62.5	66.1	71.3	76.2	81.9	81.6	81.7	80.3
Forms returned with valid consent (%)	59.8	58.6	63.4	69.5	75.2	80.4	80.0	80.6	78.8

Notes

Sources: SAAP Administrative Data and Client Collections.

^{1.} Number excluded due to errors and omissions (weighted): 0.

^{2.} The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.

^{3.} Figures have been weighted to adjust for agency non-participation and client non-consent.

^{1. &#}x27;Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

^{2.} Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

^{3. &#}x27;Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Appendix 1 The data

A1.1 Agency participation

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Tasmania follows.

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Tasmania, 2004–05

	Agencie	es	For	rms returned		
_	I Total	Participation rate	Total	Consent	Valid consent	
Region	Number	%	Number	%	%	
South	17	100.0	2,974	75.1	74.2	
North	8	100.0	2,242	79.7	77.8	
North-West	9	100.0	1,224	94.1	91.6	
Total	34	100.0	6,440	80.3	78.8	
Primary target group						
Young people	10	100.0	564	93.8	92.9	
Single men only	2	100.0	680	58.1	57.8	
Single women only	_	_	_	_	_	
Families	_	_	_	_	_	
Women escaping domestic violence	2	100.0	165	88.5	88.5	
Cross target/multiple/general	20	100.0	5,031	81.6	79.7	
Total	34	100.0	6,440	80.3	78.8	

Notes

Sources: SAAP Administrative Data and Client Collections.

^{1. &#}x27;Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

^{2.} Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

^{3. &#}x27;Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region

Administrative regional classifications developed by the Tasmanian Department of Health and Human Services are used in the report. The regions are as follows:

- South
- North
- North-West.

Appendix 2 SAAP NDCA Client Collection form



CLIENT FORM

JULY 2004 – JUNE 2005

AGENCY NUMBER	
SUPPORT PERIOD	D D M M Y Y Y Y
Date commenced	
Date finished	
SUPPORT PERIOD NOT ENDED BY	
30 June 2005	Yes 1
CONSENT OBTAINED	Yes 1 No 2
ALPHA CODE	2ND & 3RD 1ST & 2ND LAST LETTER M/F FOR MALE LETTERS OF LETTERS OF OF SURNAME OR FEMALE FIRST NAME SURNAME
YEAR OF BIRTH OF CLIENT	

THE 2004–2005 CLIENT FORM

The 2004–05 Client Collection commences Thursday 1 July 2004. Important points to remember:

- Either a shaded square or ellipse indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Thursday 1 July 2004. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July 2004.

Prior to 1 July please read the Collector's Manual July 2001.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

_						
1.	Source of referral/information		4.	Country of birth of client		
	please tick one box only			Australia		1
	self	13		other (please specify)	П	2
	family	14				
	friends 15		5.	Does the client identify as being of Aborigin Torres Strait Islander origin?	al or	r•
	community services department	3		no		1
				yes, Aboriginal person		2
	police/legal unit	<u></u> 4		yes, Torres Strait Islander person		3
	prison/correction institution	<u></u> 5				4
	hospital/health/medical services	6		yes, both		4
	psychiatric unit	<u> </u>	6.	What language does the client mainly speak	?	
	telephone/crisis referral agency	8		F . C. L		
	SAAP agency/worker	9		English		1 go t
	other government department	10		other (please specify)	Ш	2
	other non-government organisation	11	7.	How well does the client speak English?		
	other (please specify)	999		·		,
	don't know/no information	0		very well		1
_				well		2
<i>2</i> .	Person(s) receiving assistance			not well		3
	please tick one box only			not at all	Ш	4
	WITH child(ren)		8.	Cultural identity of the client?		
	person with child(ren)	3				
	couple with child(ren)	4		(please specify)		
	WITHOUT child(ren)		9.	Labour force status before and after support	t per	iod
	person alone or with unrelated person(s)	1		please tick one box only in each column Befo	ore	After
	couple without child(ren)	2		<u> </u>	7 4	
	other (please specify)	999		employed full time] 1	
<i>3</i> .	Gender of client			employed part time	2	
	female	□ 1		employed casual	3	
	male	2		unemployed (looking for work)	4	
IF A	CONSENT NOT OBTAINED PLEASE GO TO			not in labour force (see manual)	5	
	ESTION 19			don't know /no information	0	

10.	Main income source before and after sup	port period	d 12. Presenting reasons for seeking assistance				
	please tick one box only in each column E	Before After	please tick as many circles as apply				
	No Income		usual accommodation unavailable	0	19		
	no income	□ 1 □	eviction/previous accommodation ended/ asked to leave		9		
			time out from family/other situation		2		
	registered/awaiting benefit	2	relationship/family breakdown	\circ	3		
	Government Payments		interpersonal conflict	Ö	4		
	newstart allowance	4	physical/emotional abuse	0	5		
	youth allowance	33	domestic violence	0	6		
	Austudy Payment - for students aged		sexual abuse	0	7		
	25 years of age and over	28	financial difficulty drug/alcohol/substance abuse		8 10		
	community development employment		gambling		20		
	project (CDEP)	8	emergency accommodation ended	Ö	11		
	ABSTUDY Scheme	31	recently left institution	0	12		
	disability support pension	12	psychiatric illness	0	13		
	age pension	13	recent arrival to area with no means of support	0	14		
			itinerant (moving from place to place)	\bigcirc	15		
	parenting payment (single) - formerly sole parent pension	14	other (please specify)	0	999		
			other (please specify)	0	998		
	parenting payment (partnered)	32	don't know/no information	0	0		
	special benefit	15	13. Main presenting reason for seeking assistan	ıce			
	sickness allowance	16	Please write the appropriate code number from Que		12		
	partner allowance	17					
	DVA support pension	29					
	DVA disability pension	30	4. Current period of unsafe, insecure or inade	quat	e		
	other type of allowance or benefit	18	housing (i.e. homelessness)				
	Other Income		at imminent risk		888		
	workcover/compensation	19	less than one week		1		
	maintenance/child support	20	1 week - 1 month	H	2		
	wages/salary/own business	21	1-3 months	H	3		
			3-6 months 6-12 months		4 5		
	spouse/partner's income	22	1-2 years		6		
	other (please specify)	999	2-5 years		7		
	don't know/no information	0	more than 5 years		8		
_			don't know/no information	П	0		
11.	Student status before and after support pe	riod					
	please tick one box only in each column	Before After	15. Location before the period of unsafe, insecu or inadequate housing in question 14	re			
	not a student		(i.e. homelessness or at imminent risk)				
	primary/secondary school student post-secondary student/employment training	3					
	don't know/no information		state				
	GO. 1		suburb/town				
			postcode				
			overseas		9998		
			don't know/no information		0		

before and after this support period			processes before or after support?
please tick one box only in each column	Before .	After	Before After
SAAP/CAP FUNDED ACCOMMODATION			no 1
crisis/short-term accommodation	1		OR tick as many circles as apply
medium/long term accommodation	2		protection or guardianship order
hostel	3		(including wardship or equivalent) 2
motel/hotel	4		intervention/protection/restraining order/
community placement	5		apprehended violence order (as a result of
other SAAP/CAP funded accommodation	6	Ш	violence perpetrated <u>AGAINST</u> the CLIENT) 3
NON-SAAP HOUSING ACCOMMODATION	_		intervention/protection/restraining order
non-SAAP emergency accommodation	7	Ц	apprehended violence order (as a result of
living rent-free in house or flat		Ц	violence perpetrated BY the CLIENT) 6
renting independently in the private rental market		Н	other legal processes 999
renting a public housing dwelling	10	\vdash	don't know/no information 0 0
renting community housing renting a caravan	11		
rooming house/hostel/hotel	13	H	19. Has a case management/support plan been agreed to by the end of the support period?
boarding in a private home	14	H	
purchasing or living in own home	15	H	please tick one box only
living in a car/tent/park/street/squat		П	yes 1 go to question 20
other non-SAAP housing/accommodation	17	Ħ	no 2 go to question 21
INSTITUTIONAL SETTING			not appropriate 3 go to question 21
hospital/psychiatric institution	18		20 To substant hours the allowers
prison/youth training centre	19		20. To what extent have the client's case management goals been achieved by the end of the support
other government residential arrangement	20		period?
detoxification unit/rehabilitation centre	21		please tick one box only
other institutional setting	22		not at all
don't know/no information	0	<u>Ш</u>	some 2
17. Who was the client living with immediate	<u>ly</u> befor	re	most 3
and after this support period?			all 4
please tick one box only in each column	Before .	After	not applicable/appropriate 5
alone	10		
with both parents			
with one parent and parent's spouse/partner	2		
with one parent	<u> </u>		
with a foster family	4		
with relative(s) - temporary	<u> </u>		
with relative(s) - long term			
with spouse/partner			
with spouse/partner and child(ren)	8		
alone with child(ren)	9		
with friend(s) - temporary	11		
with friend(s) - long term	12		
living with other unrelated persons	13		
other (please specify)	999	'	
don't know/no information	0		

18. Was the client the subject of a legal order or legal

16. Type of housing/accommodation immediately

2	I. Was SAAP/CAP accomm	odation provided? 2	2. Support to client				
	No go to question 2	2	please tick as many circles	Needed	Provided	Referral Arranged	Not provided
	SAAP/CAP supp	ypes and dates of ported accommodation client (including THM's	as apply SAAP/CAP accommodation (including THM's and other				or referred
	and other SAAP	managed properties)	SAAP managed properties) assistance to obtain/maintain	\circ	\circ	\circ	43
1.	Type of accommodation	Dates of accommodation	short-term accommodation	\bigcirc	\bigcirc	\bigcirc	O 39
	please tick one box only on-site off-site	please complete all boxes D D M M Y Y Y Y	assistance to obtain/maintain independent housing	\bigcirc	\bigcirc	\bigcirc	<u>42</u>
	Crisis/short term 1 4	Start	assistance to obtain/maintain benefit/pension/ other government allowance	\circ	\circ		37
	Medium/long term 2 5	Finish	employment and training				
	Other SAAP 3 6		assistance financial assistance/material aid	0			\bigcirc 5
0	Two of accommodation	Datas of accommodation	financial counselling and support	_			\bigcirc 7
2.	Type of accommodation please tick one box only	Dates of accommodation please complete all boxes	incest/sexual assault				
	on-site off-site	D D M M Y Y Y Y	counselling and support	\bigcirc	\circ	\bigcirc	0 8
	Crisis/short term 1 4	Start Start	domestic violence counselling and support		\bigcirc	\bigcirc	O 9
	Medium/long term 2 5	Finish	family/relationship counselling and support	0	0		O 10
	Other SAAP 3 6		emotional support/ other counselling	0			O 11
2	Type of accommodation	Dates of accommodation	psychological services	0			O 12
٥.	please tick one box only	please complete all boxes	psychiatric services	Ö	Ö	Ö	<u> </u>
	on-site off-site	D D M M Y Y Y Y	living skills/personal				
	Crisis/short term 1 4	Start Start	development	0			\bigcirc 14
	Medium/long term 2 5	Finish	pregnancy support family planning support	0			3334
	Other SAAP 3 6		drug/alcohol support or				<u> </u>
	Other SAAF 3 0		intervention	\bigcirc	\bigcirc	\bigcirc	O 16
1	Type of accommodation	Dates of accommodation	physical disability services	\bigcirc	0	\bigcirc	O 17
4.	please tick one box only	Dates of accommodation please complete all boxes	intellectual disability services	0	0	0	<u> </u>
	on-site off-site	D D M M Y Y Y Y	culturally appropriate support	0	0	0	<u> </u>
		Start Start	interpreter services	0	\bigcirc	0	<u>20</u>
			meals	0			O 21
	Medium/long term 2 5	Finish	laundry/shower facilities	0		0	O 22
	Other SAAP 3 6		recreation	0			O 24
			transport	\circ	0	0	<u></u>
5.	Type of accommodation	Dates of accommodation	assistance with legal issues/ court support	\circ	\bigcirc	\bigcirc	O 25
	please tick one box only	please complete all boxes	health/medical services	\circ			O 26
	on-site off-site	D D M M Y Y Y Y	advice/information	0			O 27
	Crisis/short term 1 4	Start	brokerage services	\circ			28
	Medium/long term 2 5	Finish	retrieval/storage/removal of				<u> </u>
			personal belongings	\bigcirc	\bigcirc	\bigcirc	O 29
	Other SAAP 3 6		advocacy/liaison on behalf				
			of client	0	\circ	\bigcirc	O 30
			assistance with problem gambling	\circ	0	\bigcirc	O 36
			assistance with immigration issues	\bigcirc	\bigcirc	\bigcirc	38
			other (please specify)				
							999

PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children rep (children should be recorded on only please tick one box only	, and the second se		upport?			
Yes, child(ren) recorded on this form	1 No, child(ren) record	ded on 'other adults' form 2	not applicable 3			
24.	CHILD 1 ALPHA CODE 2ND & 3RD 1ST & 2ND LAST M/F FOR LETTERS LETTERS LETTER MALE OF FIRST OF OF OR NAME SURNAME SURNAME FEMALE YEAR OF BIRTH	CHILD 2 ALPHA CODE 2ND & 3RD 1ST & 2ND LAST M/F FOR LETTERS LETTER MALE OF FIRST OF OF OR NAME SURNAME SURNAME FEMALE YEAR OF BIRTH	CHILD 3 ALPHA CODE ALPHA CODE 2ND & 3RD			
25. Country of birth of the child(ren)	Australia 1 other (please specify) 2	Australia 1 other (please specify) 2	Australia 1 other (please specify) 2			
26. Number of homes the child(ren) has lived in during the past year	homes	homes	homes			
27. Age of child(ren)	0-4 years 1 5-12 years 2 13-15 years 3 16-17 years 4	0-4 years	0-4 years 1 5-12 years 2 13-15 years 3 16-17 years 4			
28. Gender of child(ren)	female 1 male 2	female 1 male 2	female 1 male 2			
29. Support to child(ren)						
no assistance						
OR tick as many circles as apply	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred			
SAAP/CAP accommodation (including THM's and other SAAP managed properties) help with behavioural problems sexual/physical abuse counselling/support child care liaison with kindergarten/school access arrangements culturally sensitive services meals showers/hygiene support recreation transport	O O O 21 O O O 1 O O O 22 O O O O 3 O O O 4 O O O 5 O O O 10 O O O 11 O O O 12 O O O 13 O O O 14	O O O O 21 O O O 1 O O O 2 O O O 3 O O O 4 O O O 5 O O O 10 O O O 11 O O O 11 O O O 12 O O O 12 O O O 13 O O O 14	O O O 21 O O O 21 O O O 22 O O O O 3 O O O 5 O O O 10 O O O 11 O O O 11 O O O 12 O O O 13 O O O 14			
advice/information brokerage services skills education advocacy health/medical services general counselling/support other (please specify) other (please specify)	 	○ ○ ○ 15 ○ ○ ○ 16 ○ ○ ○ 17 ○ ○ ○ 18 ○ ○ ○ 19 ○ ○ ○ 20 ○ ○ ○ 999 ○ ○ 998	○ ○ 15 ○ ○ 16 ○ ○ 17 ○ ○ 18 ○ ○ 19 ○ ○ 20 ○ ○ 999 ○ ○ 998			

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

CHILD 4 ALPHA CODE 2ND & 3RD 1ST & 2ND LAST MF FOR LETTERS LETTER MALE OF FIRST OF OF OR NAME SURNAME FEMALE YEAR OF BIRTH	CHILD 5 ALPHA CODE 2ND & SRD 1ST & 2ND LAST MF FOR LETTERS LETTERS LETTER MALE OF FIRST OF OF OR NAME SURNAME SURNAME FEMALE YEAR OF BIRTH	CHILD 6 ALPHA CODE 2ND & 3RD 1ST & 2ND LAST MF FOR LETTERS LETTERS LETTER MALE OF FIRST OF OF OR NAME SURNAME SURNAME FEMALE YEAR OF BIRTH	CHILD 7 ALPHA CODE 2ND & 3RD 1ST & 2ND LAST M/F FOR LETTERS LETTERS LETTER MALE OF FIRST OF OF OR NAME SURNAME SURNAME FEMALE YEAR OF BIRTH
Australia 1 other (please specify) 2 homes	Australia 1 other (please specify) 2 homes	Australia 1 other (please specify) 2 homes	Australia 1 other (please specify) 2 homes
0-4 years	0-4 years 1 5-12 years 2 13-15 years 3 16-17 years 4 female 1 male 2	0-4 years	0-4 years
Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred
○ ○ ○ 21 ○ ○ ○ 1 ○ ○ ○ 2 ○ ○ ○ 3 ○ ○ ○ 4 ○ ○ ○ 4 ○ ○ ○ 10 ○ ○ ○ 11 ○ ○ ○ 12 ○ ○ ○ 14 ○ ○ ○ 15 ○ ○ ○ 17 ○ ○ ○ 19 ○ ○ ○ 999 ○ ○ ○ 9998	○ ○ ○ 21 ○ ○ ○ 1 ○ ○ ○ 2 ○ ○ ○ 4 ○ ○ ○ 4 ○ ○ ○ 10 ○ ○ ○ 11 ○ ○ ○ 12 ○ ○ ○ 13 ○ ○ ○ 14 ○ ○ ○ 17 ○ ○ ○ 19 ○ ○ ○ 999 ○ ○ ○ 9998	○ ○ ○ 21 ○ ○ ○ 1 ○ ○ ○ 2 ○ ○ ○ 3 ○ ○ ○ 4 ○ ○ ○ 10 ○ ○ ○ 11 ○ ○ ○ 12 ○ ○ ○ 13 ○ ○ ○ 14 ○ ○ ○ 15 ○ ○ ○ 17 ○ ○ ○ 19 ○ ○ ○ 999 ○ ○ ○ 999 ○ ○ 998	○ ○ ○ 21 ○ ○ ○ 2 ○ ○ ○ 3 ○ ○ ○ 4 ○ ○ ○ 4 ○ ○ ○ 10 ○ ○ ○ 11 ○ ○ ○ 12 ○ ○ ○ 13 ○ ○ ○ 14 ○ ○ ○ 15 ○ ○ ○ 17 ○ ○ ○ 19 ○ ○ ○ 999 ○ ○ ○ 999 ○ ○ ○ 998

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients* who have left your agency in the last month to the NDCA in the prepaid envelope provided.
- Forms should reach the NDCA by the 15th of each month.
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the
 last month record zero forms to return on the Form Return Sheet. This ensures that your
 agency is counted as participating in the National Data Collection. The NDCA is required to
 notify State/Territory funding departments of agencies that do not return forms (or Form Return
 Sheets) each month.

30 JUNE 2004 AND 31 DECEMBER 2004

- Twice a year (in the first week of July 2004 and in the first week of January 2005), you should notify the NDCA of clients who are still being supported as at 30 June 2004 and 31 December 2004.
- For clients who are ongoing at 30 June 2004, transfer the information from the old 2003–2004 form to the new 2004–2005 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2004. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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