

Appendix 1 State and Territory tables

Table A1.1: SAAP support periods: support services provided to clients or referred on, by broad service type and State/Territory, Australia, 1999–2000 (per cent support periods)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total
Support services provided									
SAAP/CAP accommodation	79.4	32.0	72.5	77.6	60.6	53.3	83.8	77.0	63.0
Other assistance with housing/accommodation	16.0	37.4	18.1	20.0	30.2	29.0	33.2	14.8	24.2
Employment	2.4	3.7	2.8	4.0	4.3	1.5	7.9	2.8	3.2
Financial	24.1	36.7	30.8	30.5	32.2	34.1	43.8	36.5	30.9
Counselling	26.7	47.6	38.4	45.7	47.5	52.0	52.2	41.4	39.2
General support/advocacy	65.0	79.9	63.8	58.7	76.4	67.1	82.7	68.4	69.6
Specialist services	19.3	19.6	22.4	33.9	23.5	11.7	29.9	33.2	21.8
Other support	83.6	42.5	67.1	72.7	61.4	56.4	85.4	80.4	66.2
Mean number of individual support services provided	5.1	4.7	5.2	5.4	5.5	4.6	7.4	6.1	5.1
Support services referred									
SAAP/CAP accommodation	3.4	12.3	2.7	2.9	5.6	2.8	4.1	2.3	5.7
Other assistance with housing/accommodation	7.7	17.5	6.7	6.2	15.7	11.6	23.3	5.7	11.0
Employment	2.0	3.8	1.8	2.3	3.0	2.0	6.0	3.0	2.7
Financial	5.4	16.6	6.5	6.4	13.8	16.8	12.6	9.8	10.0
Counselling	5.7	11.8	5.4	6.0	7.9	7.6	10.2	8.1	7.7
General support/advocacy	7.0	16.1	6.7	6.3	13.1	7.9	15.7	8.8	10.0
Specialist services	11.0	16.5	8.5	12.9	13.2	9.5	24.8	12.4	12.7
Other support	4.8	6.6	2.3	6.1	5.4	4.0	5.2	3.4	5.0
Mean number of individual support services referred	0.6	1.3	0.5	0.6	1.0	0.8	1.3	0.7	0.8
Total (%)	32.5	27.1	16.6	8.3	6.9	3.7	2.0	3.0	100.0
Total (number)	51,200	42,700	26,100	13,100	10,900	5,800	3,200	4,700	157,600

Notes

1. Cases excluded due to missing data: 0.
2. Clients were able to receive multiple services, so percentages do not total 100. See note 3 to Table 2.1 for services included in the broad service types.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection

Table A1.2: SAAP estimated potential clients, by State/Territory and method of derivation: 2 week collections November 1997, 1998 and 1999 (number)

State/Territory	Old method			New method
	1997	1998	1999	1999
NSW	1,260	1,270	1,220	1,200
Vic	990	990	1,210	1,190
Qld	830	790	970	990
WA	350	370	380	370
SA	380	280	410	400
Tas	100	120	100	110
ACT	70	110	110	110
NT	50	90	80	80
Total	4,030	4,020	4,490	4,450

Notes

1. Cases excluded from table due to missing data: 0.
2. 'Estimated potential clients' estimates the number of people who request support or accommodation from SAAP agencies but who are not provided with that assistance. People who refuse an offer of assistance are excluded. Adjustments have been made to allow for missing information in both methods. However, in the old method adjustments were made at the State/Territory level, while the new method adjusts at the record level. See Appendix 2 for a description of the adjustment procedures used under the new method. For information on the old adjustment method see the 1998–99 annual report (AIHW 2000a:185). Due to data limitations potential clients may be counted twice if they make more than one type of request.

Sources: SAAP Unmet Demand Collection and Administrative Data Collection

Table A1.3: SAAP estimated valid unmet requests and potential clients, by main type of support requested and State/Territory, 11–24 November 1999 (number)

State/ Territory	Estimated valid unmet requests, main support requested				Estimated potential clients, main support requested			
	Accommodation		Other support	Total	Accommodation		Other support	Total
	Required within 24 hours	Other			Required within 24 hours	Other		
NSW	970	400	50	1,420	800	360	40	1,200
Vic	670	740	120	1,530	490	580	130	1,190
Qld	680	400	120	1,190	560	320	110	990
WA	300	120	20	440	250	100	20	370
SA	290	150	50	500	220	120	50	400
Tas	100	30	10	130	80	20	10	110
ACT	70	60	—	130	60	50	—	110
NT	60	20	—	80	50	20	—	80
Total	3,130	1,920	370	5,420	2,520	1,570	360	4,450

Notes

1. Cases excluded from table due to missing data: 0.
2. 'Estimated potential clients' estimates the number of people who request support or accommodation from SAAP agencies but who are not provided with that assistance. People who refuse an offer of assistance are excluded. Adjustments have been made to allow for missing information. See Appendix 2 for a description of the adjustment procedures used. Due to data limitations potential clients may be counted twice if they make more than one type of request.
3. 'Valid unmet requests' excludes those made at an agency of an inappropriate target group, those where the requested service (for example, accommodation) is not provided by the agency, or those where proffered assistance is refused. An adjustment for missing information on validity of request has been made (see Appendix 2).
4. 'Other' main support requested includes cases where the required assistance was reported as 'SAAP support only' or as 'other'.

Sources: SAAP Unmet Demand Collection and Administrative Data Collection

Table A1.4: SAAP estimated potential clients and valid unmet requests, by gender, age and State/Territory, 11–24 November 1999 (number)

State/ Territory	Male				Female				Total
	Under 25	25+	Age unknown	Total	Under 25	25+	Age unknown	Total	
NSW									
Potential clients	250	170	60	480	300	250	150	690	1,170
Valid unmet requests	300	200	70	570	330	290	180	810	1,380
Vic									
Potential clients	280	180	10	470	400	270	20	690	1,160
Valid unmet requests	350	250	20	610	530	320	30	880	1,490
Qld									
Potential clients	240	120	20	380	280	240	60	580	960
Valid unmet requests	270	130	30	430	370	290	80	740	1,160
WA									
Potential clients	100	40	10	140	80	70	60	220	360
Valid unmet requests	120	40	10	160	110	90	70	260	430
SA									
Potential clients	50	70	10	130	90	90	70	240	370
Valid unmet requests	60	80	10	150	120	120	90	320	460
Tas									
Potential clients	40	10	—	50	40	10	10	60	110
Valid unmet requests	40	20	—	70	40	10	20	60	130
ACT									
Potential clients	20	—	—	20	30	40	20	90	110
Valid unmet requests	20	10	—	30	40	40	10	90	120
NT									
Potential clients	20	10	—	30	10	20	10	40	80
Valid unmet requests	20	10	—	40	10	20	10	40	80
Total									
Potential clients	980	610	110	1,700	1,230	990	390	2,610	4,310
Valid unmet requests	1,170	740	140	2,050	1,550	1,160	490	3,200	5,250

Notes

1. Cases excluded due to missing data: 140 potential clients and 170 valid unmet requests.
2. 'Estimated potential clients' estimates the number of people who request support or accommodation from SAAP agencies but who are not provided with that assistance. People who refuse an offer of assistance are excluded. Adjustments have been made to allow for missing information. See Appendix 2 for a description of the adjustment procedures used. Due to data limitations potential clients may be counted twice if they make more than one type of request.
3. 'Valid unmet requests' excludes those made at an agency of an inappropriate target group, those where the requested service (for example, accommodation) is not provided by the agency, or those where proffered assistance is refused. An adjustment for missing information on validity of request has been made (see Appendix 2).

Sources: SAAP Unmet Demand Collection and Administrative Data Collection

Table A1.5: SAAP casual contacts: one-off assistance, by State/Territory, Australia, 18–31 May 2000 (per cent contacts)

One-off assistance provided	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total	
				%					%	No.
Information	69.8	66.6	35.4	39.2	67.1	65.9	71.9	38.9	52.5	15,390
Referral arranged	30.5	26.0	10.8	10.2	24.0	25.5	24.1	17.2	19.3	5,640
Emotional support	25.1	22.6	11.0	23.5	33.7	35.0	30.5	34.0	20.1	5,890
Meals	28.5	32.4	61.1	53.7	12.9	19.7	19.0	62.8	43.4	12,730
Financial/material aid	8.2	11.1	9.9	6.1	13.2	11.2	13.9	7.4	9.6	2,830
Transport	7.8	3.1	3.5	0.9	1.2	7.1	3.6	6.9	3.9	1,150
Laundry/shower facilities	13.1	8.0	9.0	11.0	7.6	10.7	9.4	57.6	10.4	3,060
Other	17.3	47.3	13.2	26.4	31.0	44.4	24.5	9.1	24.9	7,310
Mean number of types of assistance provided	2.0	2.2	1.5	1.7	1.9	2.2	2.0	2.3	. .	1.8
Total (%)	19.2	23.0	36.4	11.3	5.5	1.6	1.6	1.4	100.0	. .
Total (number)	5,640	6,750	10,670	3,310	1,610	470	470	410	. .	29,310

Notes

1. Cases excluded due to missing data: 736.
2. In the Casual Client Collection casual contacts are reported for the group receiving assistance. Numbers, therefore, understate the number of contacts by individuals.
3. In any casual contact the assisted group was able to receive more than one type of one-off assistance, so percentages do not total 100.

Sources: SAAP Casual Client Collection and Administrative Data Collection

Table A1.6: Contacts by people with unmet requests for support or accommodation at SAAP agencies: one-off assistance, by State/Territory, Australia, 11–24 November 1999 (per cent contacts by people)

One-off assistance provided	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total	
				%					%	No.
Information	64.3	79.8	74.5	70.5	65.3	64.5	89.0	77.2	72.2	5,340
Referral for accommodation	39.0	51.9	36.2	50.6	29.9	40.4	75.5	41.9	43.1	3,190
Referral for non-accommodation	7.1	14.6	11.9	6.1	7.0	9.3	11.0	17.6	10.4	770
Emotional support	17.0	30.4	16.7	20.2	18.2	23.5	24.5	32.4	21.5	1,590
Meals	4.2	5.5	6.6	2.7	6.3	3.8	3.0	7.4	5.1	380
Financial assistance/material aid	2.8	9.2	5.1	2.3	6.0	12.0	1.5	6.6	5.5	410
Transport	3.9	4.7	2.2	2.0	2.4	5.5	6.0	16.2	3.8	280
Laundry/shower facilities	2.6	2.3	1.9	1.3	1.0	3.8	1.0	1.5	2.1	160
Other	2.0	3.3	2.3	2.0	1.6	2.2	1.5	6.6	2.5	180
None	22.0	8.0	13.8	15.1	24.7	15.8	2.0	18.4	15.4	1,140
Mean number of types of assistance provided	1.4	2.0	1.6	1.6	1.4	1.7	2.1	2.1	. .	1.7
Total (%)	27.8	27.0	21.7	8.2	8.3	2.5	2.7	1.8	100.0	. .
Total (number)	2,050	2,000	1,610	600	620	180	200	140	. .	7,390

Notes

1. Cases excluded due to missing data: 0.
2. Adults seeking assistance together are counted separately.
3. Numbers exclude accompanying children.
4. People seeking assistance were able to receive more than one type of one-off assistance, so percentages do not total 100.

Sources: SAAP Unmet Demand Collection and Administrative Data Collection