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**Australian Institute of  
Health and Welfare**

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SAAP NDC REPORT  
SERIES 13

# **Homeless people in SAAP**

**SAAP National Data Collection  
annual report  
2007–08**

**Australian Capital Territory  
supplementary tables**

**April 2009**

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# Preface

This publication contains statistical tables and charts in relation to Australian Capital Territory and is intended to supplement the Series 13 (2007–08) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2009). The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

The Australian Institute of Health and Welfare manages the SAAP National Data Collection Agency, and works closely with SAAP agencies which collect and provide data, and the SAAP Information Subcommittee, to produce these reports. The SAAP Coordination and Development Committee is responsible for the national direction of SAAP and provides valuable support in the reporting process.

From 1 January 2009, the SAAP V Agreement between the Australian Government and the states and territories will be replaced by the National Affordable Housing Agreement, and a new National Partnership Agreement on Homelessness. The new agreements emphasise the ongoing importance of a sound evidence base for policy development and program management.

Penny Allbon

Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

This report was prepared by staff of the SAAP National Data Collection Agency (NDCA) at the Australian Institute of Health and Welfare (AIHW). The Information Services and Publishing Unit of the AIHW provided assistance in preparing the report for publication.

Alison Verhoeven and the SAAP Information Subcommittee provided helpful comments on the draft report.

This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and the Australian Capital Territory Department of Disability, Housing and Community Services, which provided administrative data.

# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	domestic violence
FaHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs
I & I	Innovation and Investment Fund
NDC	National Data Collection
NDCA	National Data Collection Agency
No.	number
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	not applicable
—	nil or rounded to zero (including null cells)
n.a.	not available
n.e.s.	not elsewhere specified





# 1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 13 (2007–08) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2009). The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Australian Capital Territory only. Information to aid readers in interpreting the tables is given in Appendix 2 of the national report (AIHW 2009). Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules and glossary terms used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

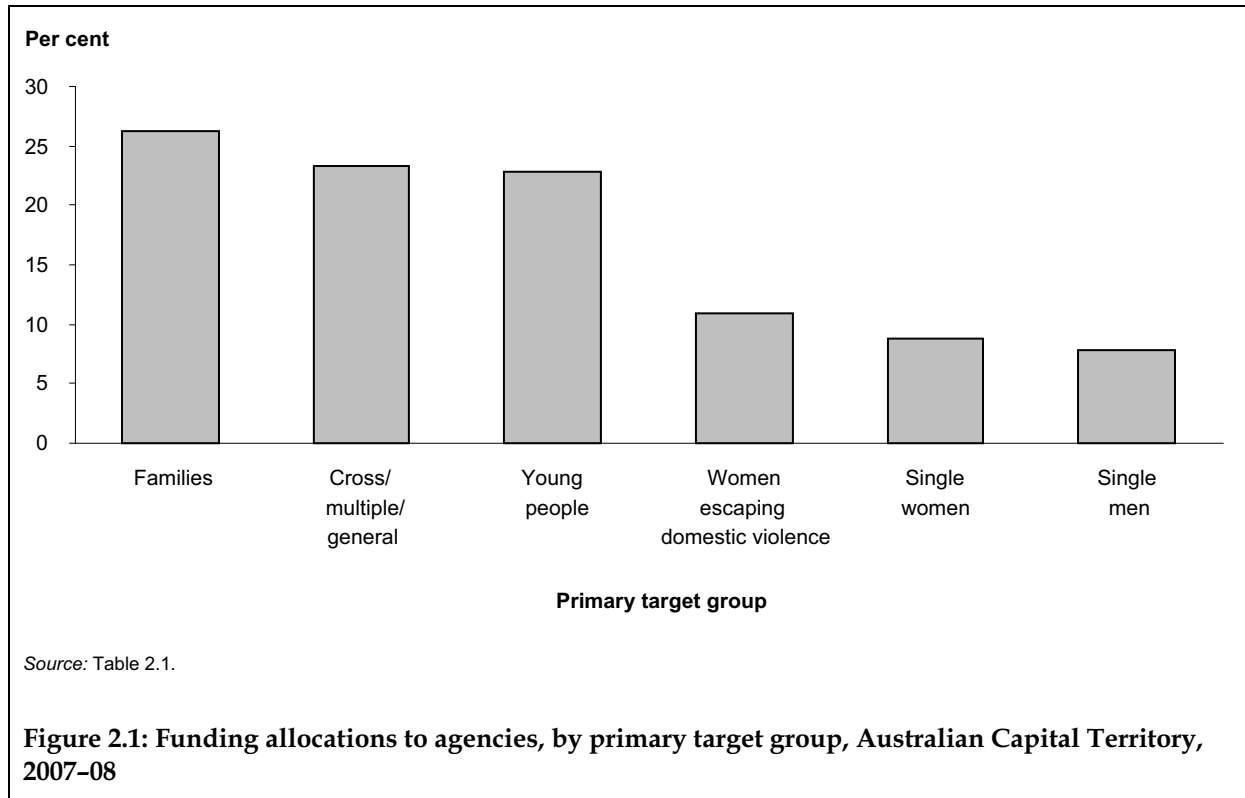
Appendix 2 to this supplementary report provides additional information relevant only to the interpretation of tables for Australian Capital Territory. Appendix 3 contains a copy of the client form used to collect data in 2007–08.

Data presented here primarily relate to the financial year ending 30 June 2008. In addition, a number of tables contain data for the 12 years that the National Data Collection has been conducted (refer to Chapter 9).

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare <[www.aihw.gov.au](http://www.aihw.gov.au)>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).

## 2 Funding

### 2.1 Key chart



## 2.2 Tables

**Table 2.1: SAAP agencies: funding allocations to agencies and mean funding per agency, by primary target group, Australian Capital Territory, 2007–08**

Primary target group	Agencies (number)	Agencies (%)	Funding allocation (\$) <sup>(a)</sup>	Funding allocation (%) <sup>(a)</sup>	Mean funding per agency (\$)
Young people	15	34.9	3,287,000	22.8	219,200
Single men only	3	7.0	1,130,000	7.8	376,700
Single women only	1	2.3	1,273,000	8.8	1,273,100
Families	8	18.6	3,782,000	26.2	472,700
Women escaping domestic violence	4	9.3	1,592,000	11.0	398,100
Cross-target/multiple/general	12	27.9	3,352,000	23.3	279,400
<b>Total</b>	<b>43</b>	<b>100.0</b>	<b>14,417,000</b>	<b>100.0</b>	<b>335,300</b>
Funding allocations to agencies <sup>(a)</sup>	43	100.0	14,417,000	95.5	335,300
Other funding allocations	..	..	683,000	4.5	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>15,100,000</b>	<b>100.0</b>	<b>..</b>

(a) 'Funding allocation' includes Innovation and Investment Fund allocations (refer to Appendix 1 and AIHW 2009). 'Funding allocation' by region and primary target group and 'Funding allocations to agencies' exclude funds not allocated to agencies, e.g. funds allocated for administration, training, research and evaluation (these are shown in 'Other funding allocations').

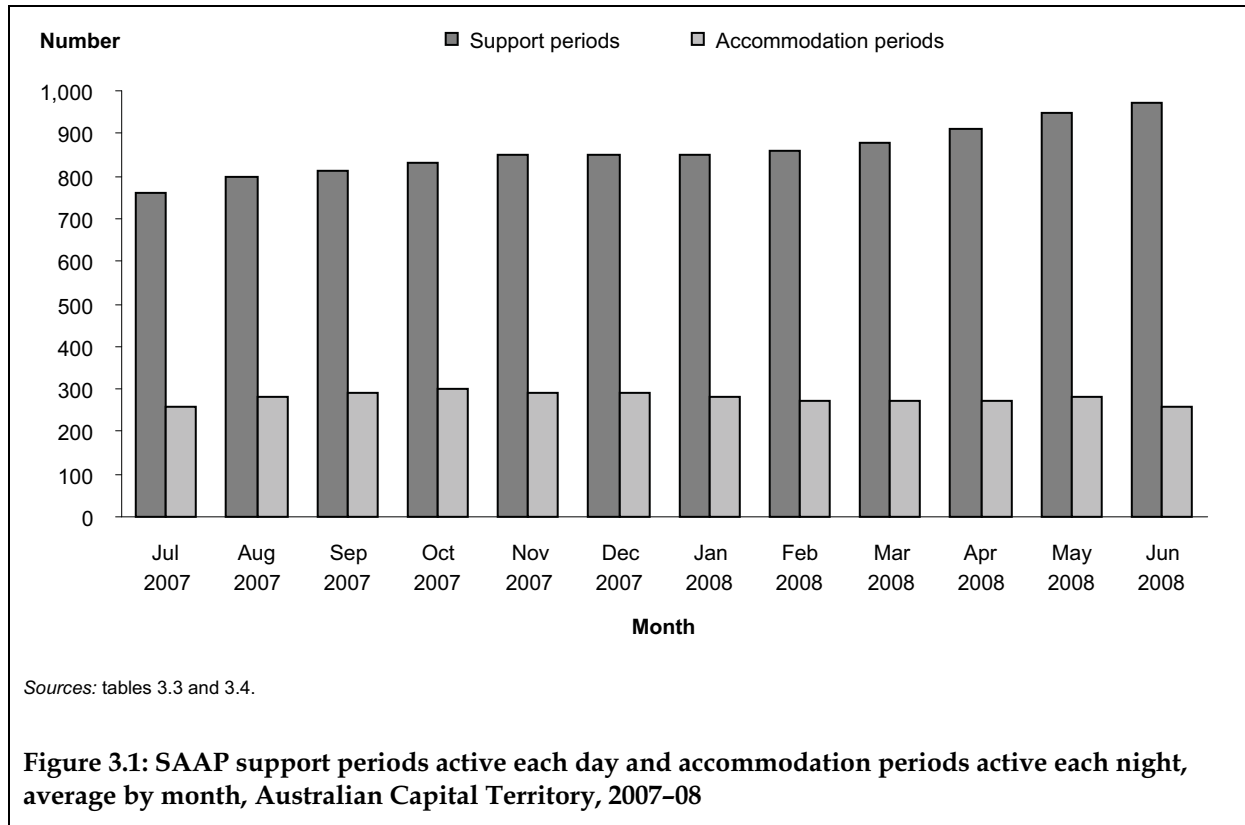
### Notes

1. At 30 June 2008, 42 agencies were funded.
2. Total funding allocations include \$2.7 million provided by the Australian Capital Territory funding department in addition to the SAAP funding agreement between the Australian Capital Territory and the Australian Government.
3. In 2007–08, the Australian Capital Territory reclassified the primary target group of some agencies.
4. Not all funded agencies are required to participate in the Client Collection (refer to Table A2.1 and AIHW 2009:Appendix 2).

Sources: SAAP Administrative Data Collection; FaHCSIA unpublished data.

# 3 Level of support

## 3.1 Key chart



## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Australian Capital Territory, 2007–08**

Support periods	2,900
With accommodation	1,200
Without accommodation	1,700
Clients	2,000
Mean number of support periods per client	1.49
Clients per 10,000 population aged 10+ years <sup>(a)</sup>	65

(a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2007 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Australian Capital Territory, 2007–08**

Accompanying child support periods	1,900
With accommodation <sup>(a)</sup>	800
Without accommodation <sup>(a)</sup>	1,200
Accompanying children	1,500
Mean number of accompanying child support periods per accompanying child	1.33
Accompanying children per 10,000 population aged 0–17 years <sup>(b)</sup>	195

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2007 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007.

**Table 3.3: SAAP support periods: number of support periods active each day, average by month, Australian Capital Territory, 2007-08**

<b>Date</b>	<b>Total</b>
July 2007	760
August 2007	800
September 2007	810
October 2007	830
November 2007	850
December 2007	850
January 2008	850
February 2008	860
March 2008	880
April 2008	910
May 2008	950
June 2008	970
<b>Support periods: total number of days</b>	<b>314,720</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. Refer to AIHW 2009:Appendix 2 for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Client Collection.

**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month, Australian Capital Territory, 2007-08**

<b>Date</b>	<b>Total</b>
July 2007	260
August 2007	280
September 2007	290
October 2007	300
November 2007	290
December 2007	290
January 2008	280
February 2008	270
March 2008	270
April 2008	270
May 2008	280
June 2008	260
<b>Accommodation periods: total number of nights</b>	<b>98,580</b>

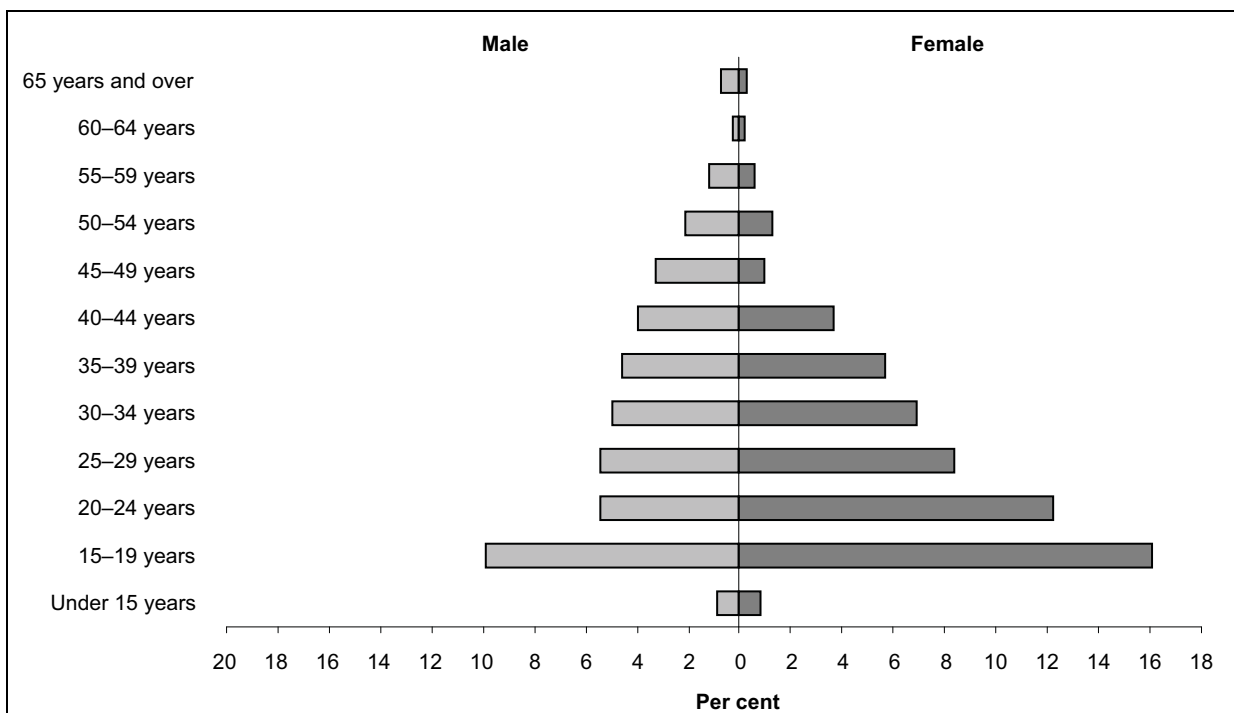
*Notes*

1. Number excluded due to errors and omissions (unweighted): 2.
2. Refer to AIHW 2009:Appendix 2 for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Client Collection.

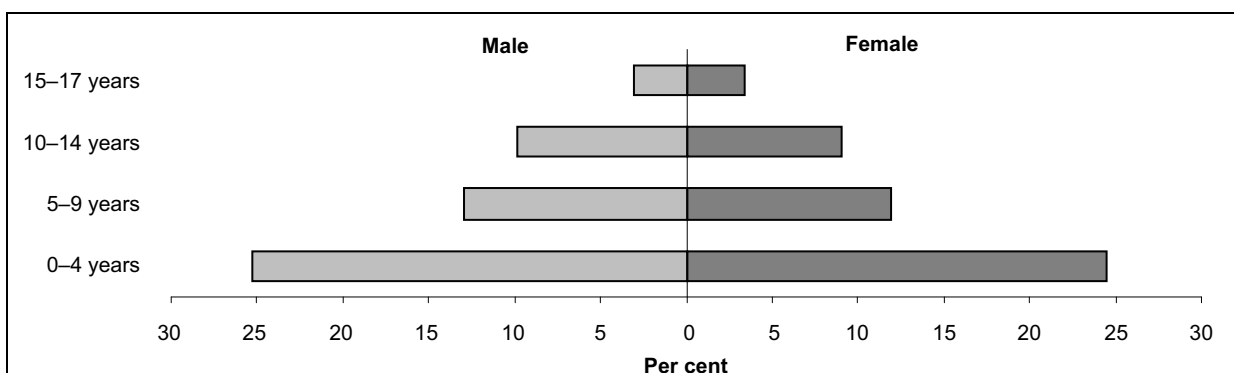
# 4 Age, sex, country of birth and cultural and linguistic diversity

## 4.1 Key charts



Source: Table 4.1.

**Figure 4.1: SAAP clients, by age and sex, Australian Capital Territory, 2007-08 (per cent of all clients)**



Source: Table 4.2.

**Figure 4.2: SAAP accompanying children, by age and sex, Australian Capital Territory, 2007-08 (per cent of all accompanying children)**



## 4.2 Tables

Table 4.1: SAAP clients: age, by sex, Australian Capital Territory, 2007–08

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	0.9	0.8	2.2	1.4	1.7	<50
15–19 years	9.9	16.1	23.2	28.1	26.0	500
20–24 years	5.4	12.2	12.5	21.3	17.5	300
25–29 years	5.4	8.4	12.5	14.6	13.7	300
30–34 years	5.0	6.9	11.7	12.1	11.9	200
35–39 years	4.6	5.7	10.7	10.0	10.3	200
40–44 years	4.0	3.7	9.4	6.4	7.7	200
45–49 years	3.3	1.0	7.8	1.8	4.4	100
50–54 years	2.1	1.3	5.0	2.4	3.5	100
55–59 years	1.2	0.6	2.8	1.0	1.7	<50
60–64 years	0.3	0.2	0.6	0.4	0.5	<50
65 years and over	0.7	0.3	1.6	0.5	1.0	<50
<i>Total</i>	<i>42.9</i>	<i>57.1</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>800</b>	<b>1,100</b>	<b>800</b>	<b>1,100</b>	<b>..</b>	<b>2,000</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>31.2</b>	<b>26.9</b>	<b>..</b>	<b>28.7</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>29</b>	<b>24</b>	<b>..</b>	<b>26</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Clients aged 0–17 years: 300 (100 males, 200 females).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.2: SAAP accompanying children: age, by sex, Australian Capital Territory, 2007–08**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	25.3	24.5	49.5	50.1	49.8	700
5–9 years	13.0	11.9	25.4	24.4	24.9	400
10–14 years	9.8	9.0	19.1	18.5	18.8	300
15–17 years	3.1	3.4	6.0	7.0	6.5	100
<i>Total</i>	<i>51.1</i>	<i>48.9</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>800</b>	<b>700</b>	<b>800</b>	<b>700</b>	<b>..</b>	<b>1,500</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>5.7</b>	<b>5.7</b>	<b>..</b>	<b>5.7</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>5</b>	<b>4</b>	<b>..</b>	<b>5</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this relates to the first visit for that child in Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client, by age and sex, Australian Capital Territory, 2007–08 (per cent)**

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	93.7	73.9	81.1	75.3	83.6	100.0	77.8	700
2	—	17.3	11.2	17.6	12.1	—	15.1	100
3+	6.3	8.8	7.7	7.2	4.3	—	7.0	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>2.2</b>	<b>23.2</b>	<b>12.5</b>	<b>44.3</b>	<b>16.1</b>	<b>1.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>&lt;50</b>	<b>200</b>	<b>100</b>	<b>400</b>	<b>100</b>	<b>&lt;50</b>	<b>..</b>	<b>800</b>
<b>Mean number of support periods</b>	<b>1.24</b>	<b>1.46</b>	<b>1.44</b>	<b>1.46</b>	<b>1.38</b>	<b>1.18</b>	<b>..</b>	<b>1.43</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>7</b>	<b>155</b>	<b>68</b>	<b>71</b>	<b>34</b>	<b>9</b>	<b>..</b>	<b>57</b>
<b>Female clients</b>								
1	100.0	63.7	72.7	70.7	77.4	100.0	70.1	800
2	—	24.4	17.7	21.6	18.7	—	21.0	200
3+	—	11.9	9.6	7.7	3.9	—	9.0	100.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>1.4</b>	<b>28.1</b>	<b>21.3</b>	<b>43.1</b>	<b>5.6</b>	<b>0.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>&lt;50</b>	<b>300</b>	<b>200</b>	<b>500</b>	<b>100</b>	<b>&lt;50</b>	<b>..</b>	<b>1,100</b>
<b>Mean number of support periods</b>	<b>1.09</b>	<b>1.69</b>	<b>1.54</b>	<b>1.45</b>	<b>1.34</b>	<b>1.10</b>	<b>..</b>	<b>1.52</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>4</b>	<b>265</b>	<b>166</b>	<b>92</b>	<b>15</b>	<b>3</b>	<b>..</b>	<b>74</b>
<b>All clients</b>								
1	96.6	67.6	75.2	72.7	81.7	100.0	73.4	1,400
2	—	21.7	15.7	19.8	14.2	—	18.5	400
3+	3.4	10.7	9.0	7.5	4.2	—	8.1	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>1.7</b>	<b>26.0</b>	<b>17.5</b>	<b>43.6</b>	<b>10.1</b>	<b>1.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>&lt;50</b>	<b>500</b>	<b>300</b>	<b>900</b>	<b>200</b>	<b>&lt;50</b>	<b>..</b>	<b>2,000</b>
<b>Mean number of support periods</b>	<b>1.17</b>	<b>1.60</b>	<b>1.51</b>	<b>1.46</b>	<b>1.37</b>	<b>1.16</b>	<b>..</b>	<b>1.49</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>6</b>	<b>209</b>	<b>115</b>	<b>82</b>	<b>24</b>	<b>6</b>	<b>..</b>	<b>65</b>

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2007 (preliminary estimates). For the age group 'Under 15 years', only those aged 10–14 are included in the calculations.

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age, Australian Capital Territory, 2007–08 (per cent)**

Number of accompanying child support periods	0–4 years	5–9 years	10–14 years	15–17 years	Total	
					%	Number
1	78.6	84.9	84.3	83.7	81.6	1,200
2	15.0	12.0	11.0	14.8	13.5	200
3+	6.4	3.1	4.7	1.5	4.9	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>49.8</b>	<b>24.9</b>	<b>18.8</b>	<b>6.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>700</b>	<b>400</b>	<b>300</b>	<b>100</b>	<b>..</b>	<b>1,500</b>
<b>Mean number of accompanying child support periods</b>	<b>1.38</b>	<b>1.27</b>	<b>1.29</b>	<b>1.23</b>	<b>..</b>	<b>1.33</b>
<b>Per 10,000 population of applicable age group<sup>(a)</sup></b>	<b>348</b>	<b>184</b>	<b>132</b>	<b>71</b>	<b>..</b>	<b>195</b>

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2007 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007.

**Table 4.5: SAAP clients: country of birth, by sex, Australian Capital Territory, 2007–08 (per cent)**

Country of birth	Male	Female	Total	
			%	Number
Australia (including external territories)	83.5	80.1	81.6	1,600
Oceania and Antarctica (excluding Australia)	1.4	2.4	2.0	<50
Europe	3.9	3.9	3.9	100
North Africa and the Middle East	5.2	5.6	5.4	100
Asia	4.1	5.5	4.9	100
Americas	0.4	0.7	0.6	<50
Sub-Saharan Africa	1.5	1.8	1.7	<50
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>800</b>	<b>1,100</b>	<b>..</b>	<b>1,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 44.
2. The number of clients in this table relates to the first visit for that client in Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.6: SAAP accompanying children: country of birth, Australian Capital Territory, 2007–08**

Country of birth	Per cent	Number
Australia (including external territories)	86.9	1,300
Oceania and Antarctica (excluding Australia)	2.2	<50
Europe	0.2	<50
North Africa and the Middle East	6.7	100
Asia	1.7	<50
Americas	—	—
Sub-Saharan Africa	2.4	<50
<b>Total</b>	<b>100.0</b>	<b>1,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 50.
2. The number of accompanying children in this table relates to the first visit for that child in Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.7: SAAP clients and support periods per client: cultural and linguistic diversity by sex, Australian Capital Territory, 2007–08**

Cultural and linguistic diversity	Male	Female	Total	
	Per cent	Per cent	Per cent	Number
<b>Clients</b>				
Aboriginal and Torres Strait Islander peoples	10.5	15.8	13.6	300
Other Australian-born people	73.6	64.3	68.3	1,300
People born overseas, English proficiency group 1	3.0	3.2	3.1	100
People born overseas, English proficiency groups 2–4	12.9	16.7	15.0	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>43.1</b>	<b>56.9</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>800</b>	<b>1,100</b>	<b>..</b>	<b>1,900</b>
Support periods	Mean number per client			Total number
Aboriginal and Torres Strait Islander peoples	1.41	1.57	1.52	400
Other Australian-born people	1.46	1.56	1.51	1,900
People born overseas, English proficiency group 1	1.64	1.43	1.51	100
People born overseas, English proficiency groups 2–4	1.29	1.37	1.34	400
<i>Total</i>	<i>1.44</i>	<i>1.53</i>	<i>1.49</i>	<i>..</i>
<b>Total support periods (row %)</b>	<b>41.7</b>	<b>58.3</b>	<b>100.0</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>1,200</b>	<b>1,600</b>	<b>..</b>	<b>2,800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 93 clients; 138 support periods.
2. The number of clients in this table relates to the first visit for that client in Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.8: SAAP accompanying children: cultural and linguistic diversity, Australian Capital Territory, 2007–08**

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	18.0	300
Other Australian-born children	68.2	1,000
Children born overseas, English proficiency group 1	1.6	<50
Children born overseas, English proficiency groups 2–4	12.2	200
<b>Total</b>	<b>100.0</b>	<b>1,400</b>

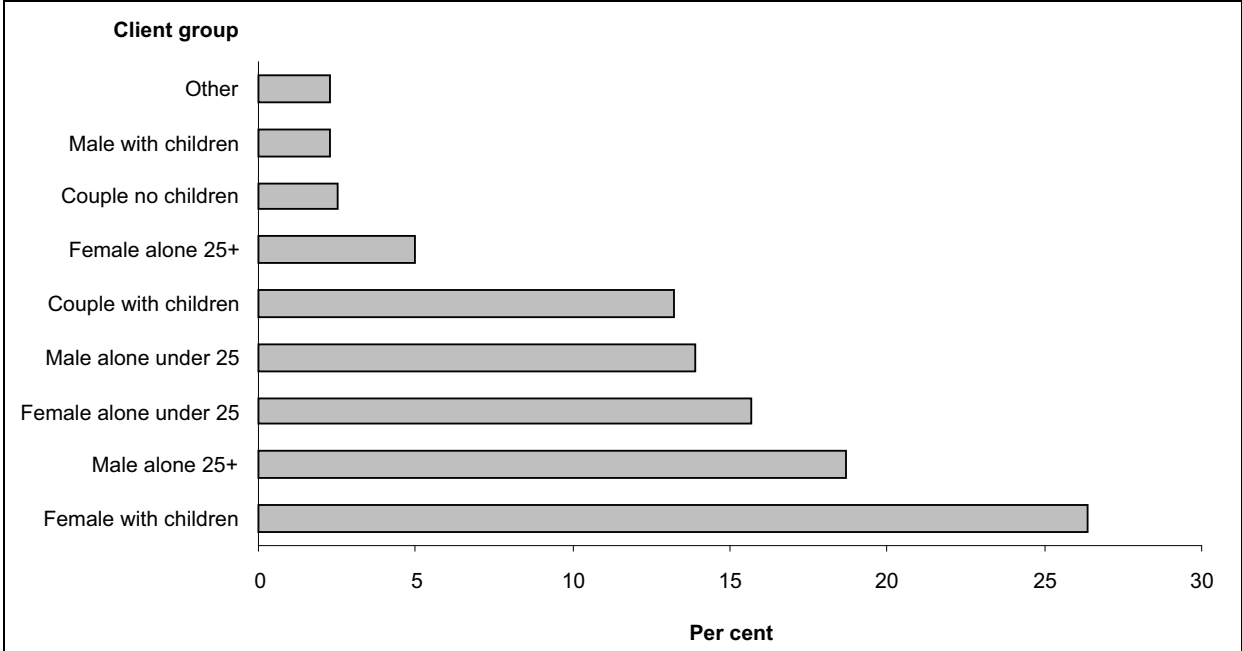
*Notes*

1. Number excluded due to errors and omissions (weighted): 81.
2. The number of accompanying children in this table relates to the first visit for that child in Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

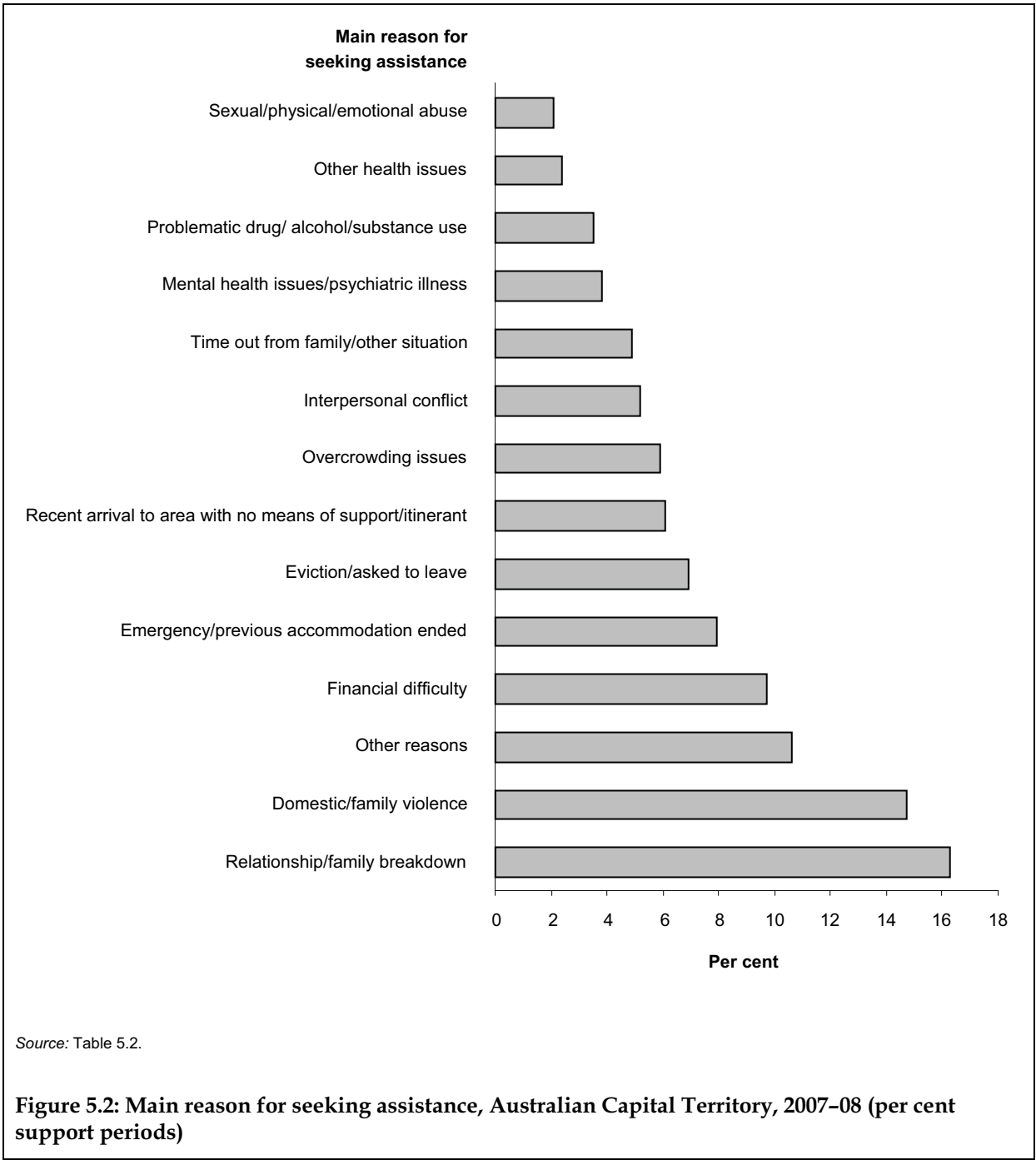
# 5 Client groups and reasons for seeking assistance

## 5.1 Key charts



Source: Table 5.1.

Figure 5.1: SAAP support periods, by client group, Australian Capital Territory, 2007-08





## 5.2 Tables

Table 5.1: SAAP support periods: client group, by primary target group of agency, Australian Capital Territory, 2007–08 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	35.3	20.5	—	1.6	—	7.2	13.9	400
Male alone, 25+	0.2	79.3	—	0.9	—	28.8	18.7	500
Female alone, under 25	49.7	—	20.9	5.5	0.7	5.2	15.7	400
Female alone, 25+	—	—	74.7	2.2	6.7	8.4	5.0	100
Couple no children	1.6	0.3	4.4	3.5	—	4.2	2.5	100
Couple with children	2.3	—	—	35.2	—	10.4	13.2	400
Male with children	0.4	—	—	5.6	0.7	2.4	2.3	100
Female with children	10.6	—	—	44.6	91.9	23.9	26.4	800
Other	—	—	—	1.1	—	9.5	2.3	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>24.8</b>	<b>15.6</b>	<b>2.9</b>	<b>29.8</b>	<b>6.0</b>	<b>20.9</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>700</b>	<b>400</b>	<b>100</b>	<b>900</b>	<b>200</b>	<b>600</b>	<b>..</b>	<b>2,900</b>

### Notes

1. Number excluded due to errors and omissions (weighted): 77.
2. In 2007–08, the Australian Capital Territory reclassified the primary target group of some agencies.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

**Table 5.2: SAAP support periods: main reason for seeking assistance, by client group, Australian Capital Territory, 2007–08 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Time out from family/ other situation	8.1	7.3	7.3	3.1	—	2.8	2.0	2.3	—	4.9
Relationship/ family breakdown	18.4	15.8	27.8	6.4	10.3	9.7	39.9	12.1	20.6	16.3
Interpersonal conflict	9.9	5.1	8.8	1.2	7.4	5.1	6.0	1.4	2.1	5.2
Sexual/ physical/emotional abuse	0.6	1.9	2.8	6.3	—	1.7	—	2.3	2.1	2.1
Domestic/family violence	3.2	3.2	11.7	33.9	10.0	5.8	5.7	33.8	2.7	14.7
Financial difficulty <sup>(a)</sup>	1.4	5.5	3.9	8.1	23.7	26.4	8.1	11.8	5.3	9.7
Overcrowding issues	2.3	2.2	5.4	0.9	10.3	17.1	2.0	6.1	8.3	5.9
Eviction/asked to leave	7.8	5.4	6.5	2.0	—	9.6	12.0	8.1	2.0	6.9
Emergency/previous accommodation ended	12.3	7.4	8.1	4.4	8.4	4.4	9.8	7.1	18.9	7.9
Mental health issues/ psychiatric illness	3.5	9.5	1.2	7.3	2.0	1.4	4.0	2.2	2.7	3.8
Problematic drug/ alcohol/substance use	4.4	9.9	1.5	3.2	—	2.1	—	1.4	—	3.5
Other health issues	0.4	4.7	0.6	3.8	2.0	4.1	—	2.4	—	2.4
Recent arrival to area with no means of support/itinerant	5.6	8.7	3.3	5.2	4.5	6.7	2.0	6.5	4.8	6.1
Other reasons <sup>(b)</sup>	22.2	13.3	11.2	14.2	21.5	3.1	8.5	2.6	30.6	10.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (row %)</b>	<b>13.9</b>	<b>19.1</b>	<b>15.8</b>	<b>4.9</b>	<b>2.5</b>	<b>12.9</b>	<b>2.2</b>	<b>26.4</b>	<b>2.3</b>	<b>100.0</b>
<b>Total (number)</b>	<b>400</b>	<b>500</b>	<b>400</b>	<b>100</b>	<b>100</b>	<b>400</b>	<b>100</b>	<b>700</b>	<b>100</b>	<b>2,800</b>

(a) 'Financial difficulty' includes the categories of 'Gambling', 'Budgeting problems', 'Rent too high' and 'Other financial difficulty'.

(b) 'Other reasons' includes the categories of 'Gay/lesbian/transgender issues', 'Recently left institution' and 'Other'.

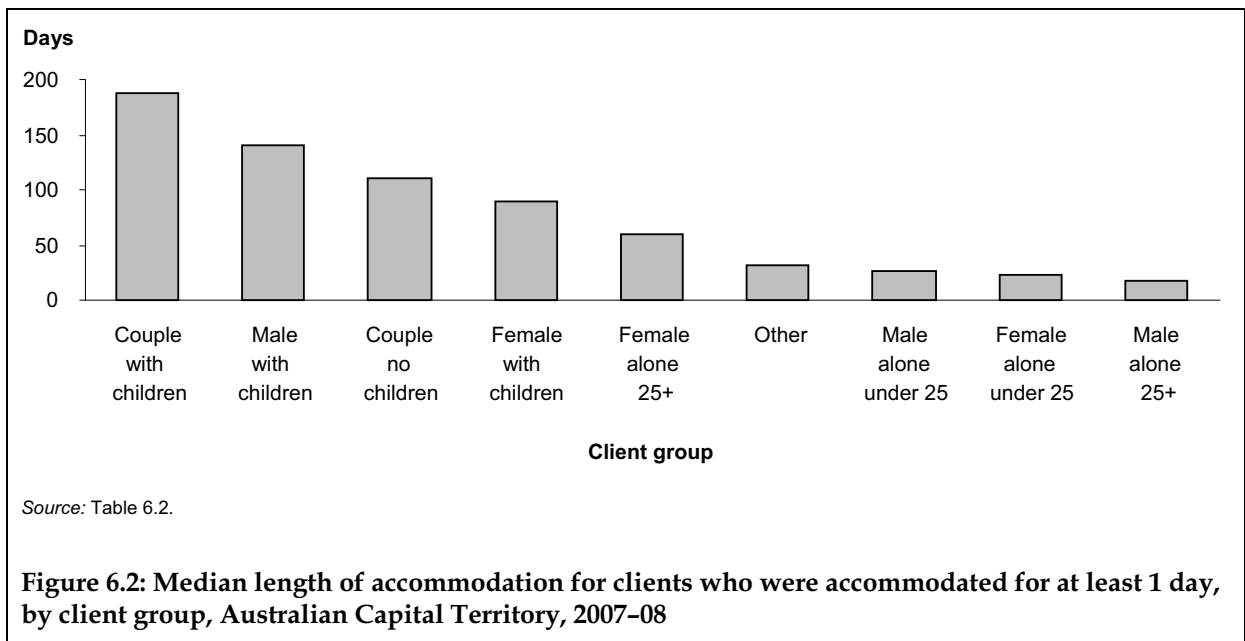
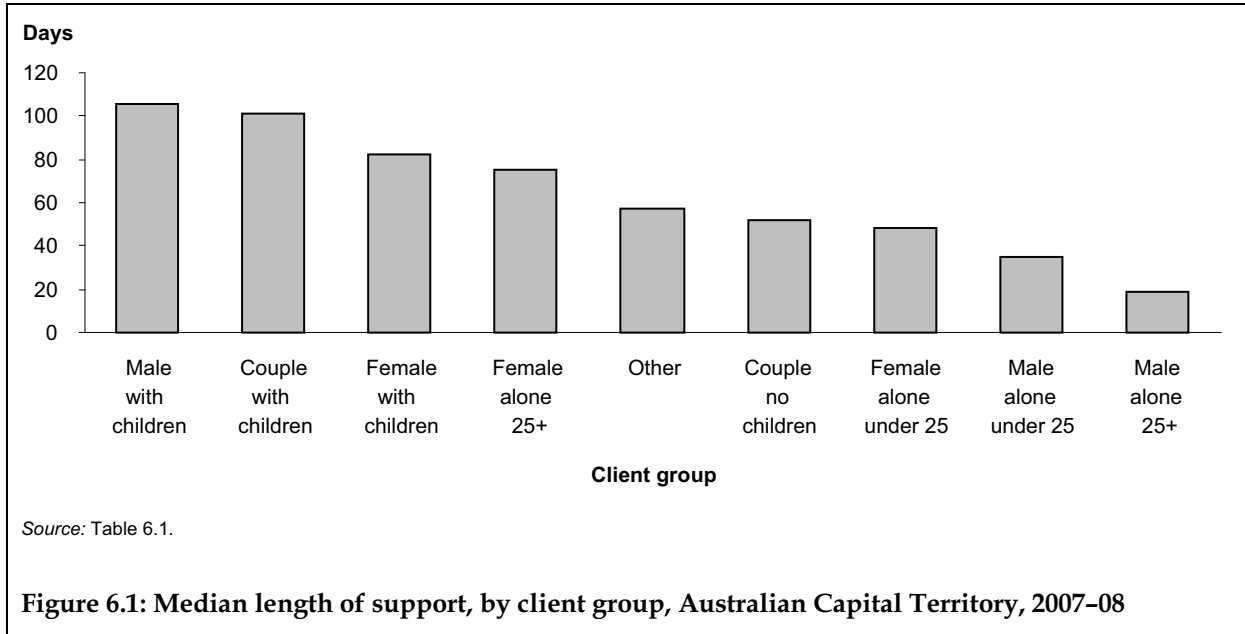
*Notes*

1. Number excluded due to errors and omissions (weighted): 162.
2. In order to ensure confidentiality, some main reason categories in this table have been combined. Please refer to the national report (AIHW 2009) for an expanded list at the Australian Capital Territory level.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 6 Support provided

## 6.1 Key charts



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support, by client group, Australian Capital Territory, 2007–08 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 week or less	26.1	30.8	20.3	7.3	10.4	7.2	4.9	13.3	—	18.8	400
>1–13 weeks	50.0	54.6	46.4	53.0	53.6	42.7	42.0	38.7	64.0	46.8	900
>13–26 weeks	9.4	4.5	13.0	15.2	6.4	13.5	18.4	19.0	21.8	12.4	200
>26 weeks	14.5	10.1	20.2	24.5	29.6	36.6	34.7	29.1	14.2	22.0	400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>15.7</b>	<b>21.2</b>	<b>16.6</b>	<b>3.9</b>	<b>2.0</b>	<b>11.6</b>	<b>2.8</b>	<b>25.2</b>	<b>1.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>400</b>	<b>300</b>	<b>100</b>	<b>&lt;50</b>	<b>200</b>	<b>100</b>	<b>500</b>	<b>&lt;50</b>	<b>..</b>	<b>1,900</b>
<b>Mean length (days)</b>	<b>94</b>	<b>66</b>	<b>123</b>	<b>122</b>	<b>111</b>	<b>170</b>	<b>210</b>	<b>160</b>	<b>89</b>	<b>..</b>	<b>123</b>
<b>Median length (days)</b>	<b>35</b>	<b>19</b>	<b>48</b>	<b>75</b>	<b>52</b>	<b>101</b>	<b>106</b>	<b>82</b>	<b>57</b>	<b>..</b>	<b>50</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 22.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Australian Capital Territory, 2007–08 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 week or less <sup>(a)</sup>	24.8	21.1	29.5	17.2	—	3.6	—	9.3	—	18.5	200
>1–13 weeks	57.4	75.0	49.9	41.4	40.3	22.3	38.9	40.9	75.3	53.2	500
>13–26 weeks	8.6	1.2	6.0	12.5	37.9	19.8	22.2	23.3	12.0	11.0	100
>26 weeks	9.2	2.8	14.6	28.8	21.9	54.3	38.9	26.6	12.7	17.3	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>21.4</b>	<b>24.1</b>	<b>18.0</b>	<b>3.5</b>	<b>0.7</b>	<b>7.6</b>	<b>2.5</b>	<b>21.1</b>	<b>1.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>200</b>	<b>200</b>	<b>200</b>	<b>&lt;50</b>	<b>&lt;50</b>	<b>100</b>	<b>&lt;50</b>	<b>200</b>	<b>&lt;50</b>	<b>..</b>	<b>900</b>
<b>Mean length (days)</b>	<b>63</b>	<b>32</b>	<b>77</b>	<b>111</b>	<b>109</b>	<b>216</b>	<b>206</b>	<b>140</b>	<b>75</b>	<b>..</b>	<b>92</b>
<b>Median length (days)</b>	<b>27</b>	<b>18</b>	<b>23</b>	<b>59</b>	<b>110</b>	<b>188</b>	<b>140</b>	<b>90</b>	<b>31</b>	<b>..</b>	<b>35</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>&lt;50</b>	<b>&lt;50</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>..</b>	<b>&lt;50</b>
<b>Total closed support periods with accommodation</b>	<b>200</b>	<b>200</b>	<b>200</b>	<b>&lt;50</b>	<b>&lt;50</b>	<b>100</b>	<b>&lt;50</b>	<b>200</b>	<b>&lt;50</b>	<b>..</b>	<b>900</b>

(a) Excludes accommodation starting and ending on the same date.

*Notes*

1. Number excluded due to errors and omissions (weighted): 5.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Australian Capital Territory, 2007–08 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>82.2</b>	<b>85.5</b>	<b>78.8</b>	<b>71.0</b>	<b>68.3</b>	<b>74.2</b>	<b>60.2</b>	<b>74.8</b>	<b>84.3</b>	<b>77.7</b>
SAAP/CAP accommodation	69.5	52.3	51.9	37.8	19.2	30.0	38.0	40.0	49.1	46.3
Assistance to obtain/maintain short-term accommodation	4.6	5.6	12.0	15.4	17.4	21.7	4.0	21.2	26.1	14.2
Assistance to obtain/maintain medium-term accommodation	8.0	5.2	15.2	17.3	27.4	24.4	7.8	27.5	25.3	17.6
Assistance to obtain/maintain independent housing	39.3	41.0	37.6	40.1	41.5	56.6	34.2	50.8	27.9	44.4
<b>Financial/employment</b>	<b>47.5</b>	<b>18.3</b>	<b>61.7</b>	<b>42.3</b>	<b>48.5</b>	<b>53.5</b>	<b>23.9</b>	<b>54.1</b>	<b>33.8</b>	<b>46.5</b>
Assistance to obtain/maintain government allowance	17.9	4.9	17.6	11.3	13.7	12.1	5.9	15.0	—	13.0
Employment/training assistance	11.9	6.5	12.4	10.4	9.9	11.7	2.0	9.8	—	9.8
Financial assistance/material aid	37.2	7.3	52.9	33.1	38.1	41.7	17.9	45.6	33.8	37.1
Financial counselling and support	7.1	4.9	8.5	13.9	16.5	27.8	6.0	21.0	10.5	14.2
<b>Personal support</b>	<b>57.9</b>	<b>70.8</b>	<b>68.3</b>	<b>81.5</b>	<b>73.3</b>	<b>65.4</b>	<b>69.8</b>	<b>72.9</b>	<b>61.0</b>	<b>68.8</b>
Incest/sexual assault	0.6	0.6	2.0	3.5	2.1	2.4	—	3.3	—	2.0
Domestic/family violence	1.3	0.9	12.9	49.4	12.0	13.8	4.0	28.8	—	15.1
Family/relationship	22.5	34.9	19.4	35.4	36.1	42.8	31.9	34.5	10.7	30.9
Emotional support	43.9	44.0	65.3	80.6	67.4	63.3	67.8	70.5	61.0	60.8
Assistance with problem gambling	—	1.8	—	1.8	—	—	—	—	—	0.4
<b>General support/advocacy</b>	<b>83.3</b>	<b>73.7</b>	<b>87.6</b>	<b>83.1</b>	<b>77.1</b>	<b>78.7</b>	<b>82.1</b>	<b>75.5</b>	<b>61.0</b>	<b>79.0</b>
Living skills/personal development	66.0	44.5	51.8	28.7	23.1	28.2	8.0	26.6	14.5	38.7
Assistance with legal issues/court support	15.6	25.1	7.8	12.5	9.5	6.6	7.8	16.9	—	14.1
Advice/information	70.7	67.3	77.6	81.2	74.5	73.5	78.3	72.2	59.0	72.6
Retrieval/storage/removal of personal belongings	25.9	2.0	29.5	18.0	14.8	11.1	8.0	19.4	—	17.1
Advocacy/liaison on behalf of client	37.8	29.3	48.4	56.9	43.6	54.9	38.0	54.9	39.8	46.3
<b>Specialist services</b>	<b>30.2</b>	<b>44.9</b>	<b>33.2</b>	<b>44.5</b>	<b>26.0</b>	<b>32.0</b>	<b>7.8</b>	<b>28.9</b>	<b>—</b>	<b>32.4</b>
Psychological/psychiatric services	13.7	24.2	6.5	3.8	1.7	1.4	—	1.1	—	7.7
Specialist counselling	8.0	18.0	4.1	13.5	5.9	3.7	—	4.7	—	7.4
Pregnancy/family planning support	—	—	13.3	6.6	20.3	17.8	—	16.4	—	9.9
Drug/alcohol support or intervention	10.4	15.3	6.9	8.7	1.9	8.0	3.8	5.0	—	8.1
Physical/intellectual disability services	0.7	0.3	1.0	2.6	—	1.0	—	1.6	—	1.0
Culturally specific services	1.7	2.3	5.3	6.6	2.1	10.5	2.0	8.2	—	5.6
Interpreter services/assistance with immigration issues	0.4	0.8	0.5	9.5	6.2	3.5	4.0	2.3	—	2.1
Health/medical services	14.8	25.1	16.1	28.0	14.4	18.8	—	19.9	—	18.6
<b>Basic support/other services n.e.s.</b>	<b>71.0</b>	<b>70.9</b>	<b>64.1</b>	<b>64.6</b>	<b>45.3</b>	<b>49.4</b>	<b>44.3</b>	<b>51.3</b>	<b>46.5</b>	<b>59.4</b>
Meals	56.4	57.0	44.1	8.6	13.7	15.6	13.9	20.3	6.7	33.5
Laundry/shower facilities	60.0	55.7	42.7	19.7	11.1	17.1	13.9	26.4	8.0	35.9
Recreation	49.2	52.2	32.6	14.7	9.2	23.7	9.9	22.7	5.9	31.6
Transport	55.0	62.5	56.0	52.3	34.5	38.1	28.1	36.6	28.5	47.2
Other	5.8	1.5	4.4	6.0	9.7	6.6	14.0	7.6	36.5	6.5
<b>No services provided directly</b>	<b>3.0</b>	<b>4.5</b>	<b>1.4</b>	<b>5.9</b>	<b>1.9</b>	<b>3.5</b>	<b>1.9</b>	<b>4.0</b>	<b>10.5</b>	<b>3.6</b>
<b>Total (number)</b>	<b>400</b>	<b>400</b>	<b>400</b>	<b>100</b>	<b>100</b>	<b>400</b>	<b>100</b>	<b>700</b>	<b>100</b>	<b>2,600</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 303 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the Australian Capital Territory level).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Australian Capital Territory, 2007–08 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
<b>Accommodation</b>	<b>46.1</b>	<b>66.1</b>	<b>59.5</b>	—	<b>56.6</b>
SAAP/CAP accommodation	46.1	66.1	59.5	—	56.6
<b>School liaison/child care</b>	<b>17.5</b>	<b>12.5</b>	<b>23.2</b>	—	<b>21.3</b>
School liaison/child care	17.5	12.5	23.2	—	21.3
<b>Personal support</b>	<b>27.9</b>	<b>19.6</b>	<b>35.4</b>	—	<b>32.8</b>
Help with behavioural problems	15.0	5.4	15.2	—	14.7
Sexual/physical abuse support	1.4	—	3.0	—	2.5
Skills education/structured play/skill development	25.7	14.3	34.2	—	31.2
<b>General support/advocacy</b>	<b>55.0</b>	<b>33.9</b>	<b>47.7</b>	—	<b>48.8</b>
Access arrangements	4.3	1.8	5.2	—	4.8
Advice/information	45.4	26.8	34.4	—	36.7
Advocacy	40.4	17.9	37.8	—	37.5
<b>Specialist services</b>	<b>33.2</b>	—	<b>19.0</b>	—	<b>21.5</b>
Specialist counselling	0.4	—	1.0	—	0.8
Culturally specific services	9.3	—	4.6	—	5.5
Health/medical services	25.7	—	15.3	—	17.1
<b>Basic support/other services n.e.s.</b>	<b>57.5</b>	<b>48.2</b>	<b>59.4</b>	—	<b>58.4</b>
Meals	25.0	14.3	26.3	—	25.4
Showers/hygiene	13.2	10.7	32.5	—	26.8
Recreation	23.6	28.6	33.3	—	30.8
Transport	28.2	26.8	35.9	—	33.6
Other	25.4	8.9	22.5	—	22.5
<b>No services provided directly by agency</b>	<b>1.8</b>	<b>7.1</b>	<b>4.6</b>	—	<b>4.0</b>
<b>Total (number)</b>	<b>300</b>	<b>100</b>	<b>900</b>	—	<b>1,300</b>

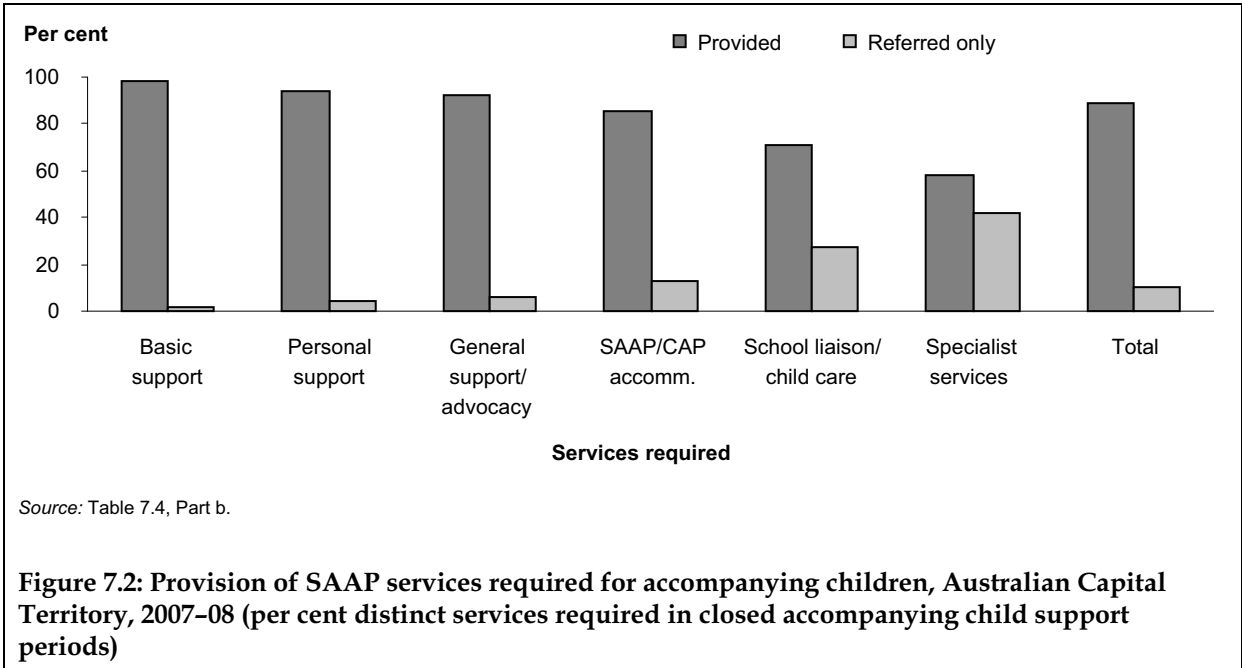
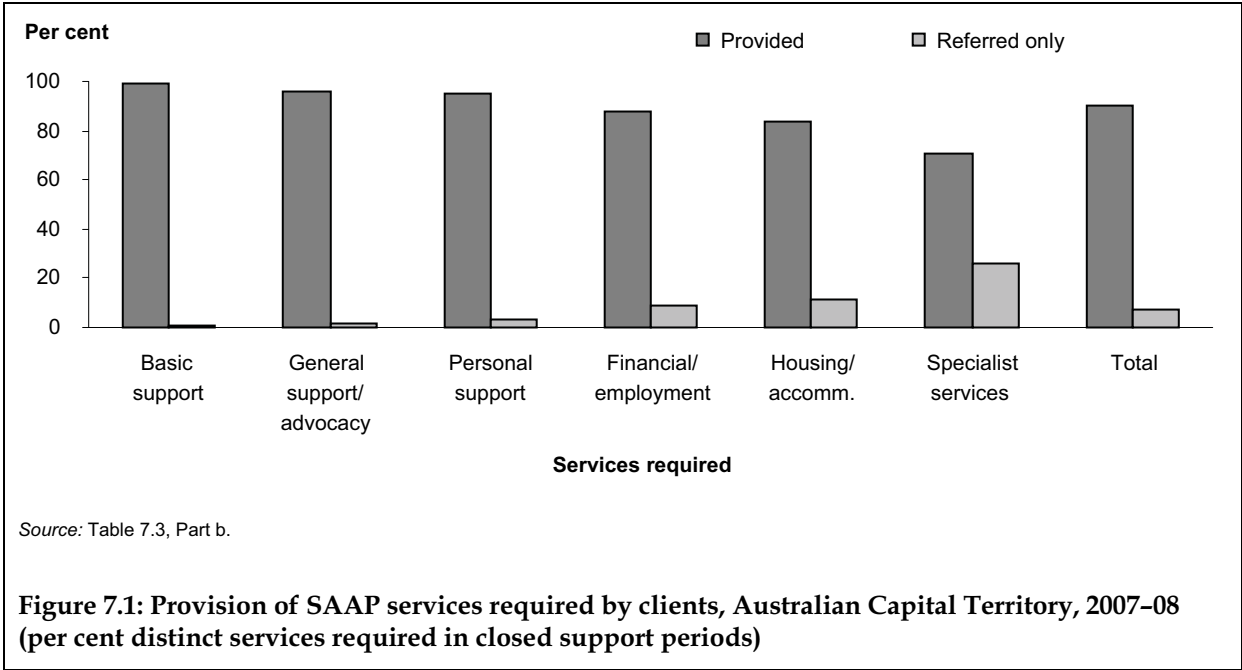
*Notes*

1. Number excluded due to errors and omissions (weighted): 671 (including accompanying child support periods with no information on service requirements or provision). In 663 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the Australian Capital Territory level).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

# 7 Meeting the needs of clients and accompanying children

## 7.1 Key charts



## 7.2 Tables

Table 7.1: SAAP closed support periods: services required by clients, by client group, Australian Capital Territory, 2007–08 (per cent closed support periods)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>84.2</b>	<b>94.6</b>	<b>85.8</b>	<b>77.3</b>	<b>75.7</b>	<b>81.0</b>	<b>78.0</b>	<b>82.6</b>	<b>81.5</b>	<b>84.9</b>
SAAP/CAP accommodation	73.2	67.7	57.7	46.7	37.7	43.1	58.1	55.6	72.3	58.7
Assistance to obtain/maintain short-term accommodation	5.4	4.8	17.0	16.4	22.6	27.9	10.0	25.2	29.0	16.6
Assistance to obtain/maintain medium-term accommodation	9.8	4.7	23.9	24.2	29.3	34.9	4.8	33.9	37.9	22.1
Assistance to obtain/maintain independent housing	48.7	49.3	49.1	52.5	46.4	67.5	48.9	62.3	37.9	54.8
<b>Financial/employment</b>	<b>49.4</b>	<b>18.3</b>	<b>69.7</b>	<b>57.2</b>	<b>60.9</b>	<b>70.3</b>	<b>36.5</b>	<b>67.0</b>	<b>41.9</b>	<b>54.8</b>
Assistance to obtain/maintain government allowance	17.6	4.5	20.5	12.1	6.4	15.1	9.7	18.0	—	14.7
Employment and training assistance	16.4	7.3	16.8	17.0	6.7	19.0	9.7	17.1	—	14.8
Financial assistance/material aid	39.0	7.9	59.2	48.7	50.6	56.2	26.7	55.3	41.9	43.8
Financial counselling and support	6.7	4.2	11.4	22.6	20.4	41.3	4.9	25.8	16.1	17.5
<b>Personal support</b>	<b>62.1</b>	<b>76.2</b>	<b>76.9</b>	<b>92.9</b>	<b>83.3</b>	<b>76.1</b>	<b>70.7</b>	<b>83.6</b>	<b>85.5</b>	<b>77.0</b>
Incest/sexual assault	0.9	1.5	4.9	6.5	3.1	4.5	—	4.5	—	3.3
Domestic/family violence	1.8	1.3	18.4	66.1	17.4	20.6	4.9	36.4	—	19.2
Family/relationship	26.2	45.9	28.0	48.3	45.7	57.3	36.5	44.8	30.3	40.6
Emotional support	43.5	39.3	71.7	92.9	73.0	71.0	68.2	79.6	85.5	64.6
Assistance with problem gambling	0.9	3.7	—	3.4	—	—	—	—	—	1.0
<b>General support/advocacy</b>	<b>90.8</b>	<b>78.5</b>	<b>94.9</b>	<b>96.5</b>	<b>90.0</b>	<b>86.4</b>	<b>78.2</b>	<b>83.0</b>	<b>85.5</b>	<b>86.5</b>
Living skills/personal development	73.7	53.7	64.3	31.0	36.3	36.8	2.4	32.0	16.1	47.6
Assistance with legal issues/court support	11.2	15.0	10.2	20.9	24.0	10.1	4.9	21.8	—	14.7
Advice/information	74.8	72.3	83.2	94.8	90.0	80.1	78.2	79.2	85.5	79.0
Retrieval/storage/removal of belongings	29.0	2.7	33.9	23.6	19.3	15.7	9.7	22.7	—	20.5
Advocacy/liaison on behalf of client	40.4	24.4	53.1	65.6	46.6	61.4	34.4	63.2	56.4	49.6
<b>Specialist services</b>	<b>41.6</b>	<b>54.8</b>	<b>44.9</b>	<b>60.3</b>	<b>41.5</b>	<b>46.8</b>	<b>14.6</b>	<b>45.8</b>	<b>6.9</b>	<b>46.0</b>
Psychological/psychiatric services	22.2	37.2	11.0	12.1	3.1	10.6	—	10.4	—	16.7
Specialist counselling	12.5	25.4	8.3	22.3	9.8	7.9	—	12.5	—	13.4
Pregnancy/family planning support	0.5	—	16.8	10.5	28.4	25.9	—	21.5	—	13.0
Drug/alcohol support or intervention	13.4	19.7	9.7	5.0	10.1	14.1	2.4	7.2	—	11.5
Physical/intellectual disability services	1.4	0.4	2.1	4.9	—	2.3	—	2.1	—	1.7
Culturally specific services	3.8	2.6	7.5	12.2	10.3	11.3	9.8	10.9	—	7.7
Interpreter services/assistance with immigration issues	1.0	0.5	1.3	10.7	3.6	5.6	4.8	4.4	—	3.0
Health/medical services	29.0	47.6	27.4	44.9	24.2	39.7	2.4	33.2	6.9	34.1
<b>Basic support/other services n.e.s.</b>	<b>78.0</b>	<b>80.8</b>	<b>71.3</b>	<b>70.2</b>	<b>45.1</b>	<b>54.4</b>	<b>46.2</b>	<b>53.2</b>	<b>63.3</b>	<b>65.7</b>
Meals	66.5	71.7	55.1	14.1	13.4	19.6	19.3	23.3	7.3	42.9
Laundry/shower facilities	69.5	71.2	53.5	29.5	12.7	17.1	16.9	28.8	21.1	44.8
Recreation	61.1	66.9	41.6	17.5	12.8	24.9	12.1	24.7	13.8	39.8
Transport	60.0	71.6	62.7	59.5	37.8	45.4	26.9	41.1	39.6	54.1
Other	8.0	0.5	3.0	—	—	5.5	9.6	3.7	42.2	4.2
<b>No needs recorded</b>	<b>—</b>	<b>0.4</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>0.8</b>	<b>—</b>	<b>0.3</b>
<b>Total (number)</b>	<b>300</b>	<b>300</b>	<b>300</b>	<b>100</b>	<b>&lt;50</b>	<b>200</b>	<b>&lt;50</b>	<b>500</b>	<b>&lt;50</b>	<b>1,800</b>

### Notes

1. Number excluded due to errors and omissions (weighted): 152 (including closed support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. A client may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the Australian Capital Territory level).
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 7.2: SAAP closed accompanying child support periods: services required for accompanying children, by client group, Australian Capital Territory, 2007–08 (per cent closed accompanying child support periods)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
<b>Accommodation</b>	<b>47.0</b>	<b>74.5</b>	<b>70.5</b>	—	<b>65.6</b>
SAAP/CAP accommodation	47.0	74.5	70.5	—	65.6
<b>School liaison/child care</b>	<b>25.0</b>	<b>11.8</b>	<b>30.8</b>	—	<b>28.3</b>
School liaison/child care	25.0	11.8	30.8	—	28.3
<b>Personal support</b>	<b>34.1</b>	<b>21.6</b>	<b>40.2</b>	—	<b>37.6</b>
Help with behavioural problems	17.7	5.9	19.8	—	18.4
Sexual/physical abuse support	2.4	—	4.1	—	3.5
Skills education/structured play/skill development	32.3	15.7	37.8	—	35.1
<b>General support/advocacy</b>	<b>71.3</b>	<b>35.3</b>	<b>54.2</b>	—	<b>56.7</b>
Access arrangements	9.1	2.0	12.5	—	11.1
Advice/information	58.5	27.5	37.8	—	41.6
Advocacy	54.3	19.6	41.9	—	43.1
<b>Specialist services</b>	<b>46.3</b>	<b>7.8</b>	<b>34.4</b>	—	<b>35.2</b>
Specialist counselling	0.6	2.0	7.1	—	5.3
Culturally specific services	11.0	5.9	6.4	—	7.3
Health/medical services	41.5	5.9	28.6	—	29.9
<b>Basic support/other services n.e.s.</b>	<b>65.9</b>	<b>49.0</b>	<b>64.9</b>	—	<b>64.0</b>
Meals	32.3	15.7	27.9	—	28.0
Showers/hygiene	15.2	11.8	36.6	—	30.3
Recreation	18.9	31.4	34.8	—	31.1
Transport	31.7	25.5	40.2	—	37.3
Other	31.7	13.7	24.1	—	25.1
<b>No needs recorded</b>	—	—	<b>0.4</b>	—	<b>0.3</b>
<b>Total (number)</b>	<b>200</b>	<b>100</b>	<b>600</b>	—	<b>800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 481 (including closed accompanying child support with no information on service requirements or provision). In 477 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. An accompanying child may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the Australian Capital Territory level).
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2007–08**

**Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	2.4	12.2	14.6	73.0	12.4	85.4	100.0	1,000
Assistance to obtain/maintain short-term accommodation	7.3	11.1	18.4	28.4	53.3	81.7	100.0	300
Assistance to obtain/maintain medium-term accommodation	11.4	9.4	20.8	36.2	43.0	79.2	100.0	400
Assistance to obtain/maintain independent housing	5.3	10.6	15.9	52.9	31.2	84.1	100.0	900
<b>Financial/employment</b>								
Assistance to obtain/maintain government allowance	1.3	6.8	8.1	51.3	40.6	91.9	100.0	300
Employment and training assistance	3.8	22.6	26.4	42.7	31.0	73.7	100.0	300
Financial assistance/material aid	4.3	2.8	7.1	67.1	25.8	92.9	100.0	700
Financial counselling and support	3.0	12.5	15.5	40.4	44.2	84.6	100.0	300
<b>Personal support</b>								
Incest/sexual assault	5.9	19.6	25.5	17.6	56.9	74.5	100.0	100
Domestic/family violence	2.6	6.0	8.6	47.4	44.0	91.4	100.0	300
Family/relationship	3.5	3.1	6.6	61.4	32.0	93.4	100.0	700
Emotional support	1.0	0.7	1.7	79.5	18.8	98.3	100.0	1,100
Assistance with problem gambling	14.3	21.4	35.7	21.4	42.9	64.3	100.0	<50
<b>General support/advocacy</b>								
Living skills/personal development	4.0	1.1	5.1	72.0	22.9	94.9	100.0	800
Assistance with legal issues/court support	3.4	14.6	18.0	24.5	57.5	82.0	100.0	300
Advice/information	0.6	0.6	1.2	76.9	22.0	98.9	100.0	1,400
Retrieval/storage/removal of belongings	1.9	2.5	4.4	82.0	13.6	95.6	100.0	300
Advocacy/liaison on behalf of client	1.0	1.1	2.1	71.1	26.7	97.8	100.0	900
<b>Specialist services</b>								
Psychological/psychiatric services	9.5	29.0	38.5	36.6	24.8	61.4	100.0	300
Specialist counselling	4.8	27.8	32.6	42.1	25.4	67.5	100.0	200
Pregnancy/family planning support	3.0	7.0	10.0	13.9	76.1	90.0	100.0	200
Drug/alcohol support or intervention	3.9	12.7	16.6	31.5	51.9	83.4	100.0	200
Physical/intellectual disability services	4.2	33.3	37.5	8.3	54.2	62.5	100.0	<50
Culturally specific services	1.8	17.5	19.3	26.3	54.4	80.7	100.0	100
Interpreter services/assistance with immigration issues	4.3	23.9	28.2	30.4	41.3	71.7	100.0	100
Health/medical services	1.1	35.0	36.1	9.3	54.6	63.9	100.0	600
<b>Basic support/other services n.e.s.</b>								
Meals	0.3	0.7	1.0	92.7	6.3	99.0	100.0	700
Laundry/shower facilities	0.3	—	0.3	98.9	0.8	99.7	100.0	800
Recreation	0.5	0.5	1.0	93.4	5.7	99.1	100.0	700
Transport	1.2	0.7	1.9	93.6	4.5	98.1	100.0	900
Other	3.4	1.7	5.1	89.8	5.1	94.9	100.0	100

(continued)

**Table 7.3 (continued): SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2007–08**

**Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	5.3	11.1	16.4	55.7	27.9	83.6	100.0	2,600	1,500
Financial/ employment	3.5	8.6	12.1	55.3	32.6	87.9	100.0	1,500	900
Personal support	2.2	2.9	5.1	67.0	27.9	94.9	100.0	2,200	1,300
General support/ advocacy	1.8	2.0	3.8	71.3	25.0	96.3	100.0	3,700	1,500
Specialist services	3.9	25.7	29.6	22.7	47.7	70.4	100.0	1,800	800
Basic support/ other services n.e.s.	0.7	0.5	1.2	94.6	4.3	98.9	100.0	3,200	1,100
<b>Total (%)</b>	<b>2.7</b>	<b>7.0</b>	<b>9.6</b>	<b>65.2</b>	<b>25.1</b>	<b>90.4</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>400</b>	<b>1,100</b>	<b>1,500</b>	<b>9,800</b>	<b>3,800</b>	<b>13,600</b>	..	<b>15,100</b>	<b>1,800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 136 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.4: SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2007–08**

**Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	2.0	12.8	14.8	81.1	4.1	85.2	100.0	500
<b>School liaison/child care</b>								
School liaison/child care	2.4	27.4	29.8	46.2	24.1	70.3	100.0	200
<b>Personal support</b>								
Help with behavioural problems	2.2	5.1	7.3	26.8	65.9	92.7	100.0	200
Sexual/physical abuse counselling/support	—	23.1	23.1	7.7	69.2	76.9	100.0	<50
Skills education/structured play/skill development	1.5	2.3	3.8	52.1	44.1	96.2	100.0	300
<b>General support/advocacy</b>								
Access arrangements	3.6	44.6	48.2	19.3	32.5	51.8	100.0	100
Advice/information	1.0	1.3	2.3	39.7	58.0	97.7	100.0	300
Advocacy	1.2	0.3	1.5	57.9	40.6	98.5	100.0	400
<b>Specialist services</b>								
Specialist counselling	—	85.0	85.0	5.0	10.0	15.0	100.0	<50
Culturally specific services	—	43.6	43.6	23.6	32.7	56.3	100.0	100
Health/medical services	—	34.4	34.4	4.9	60.7	65.6	100.0	200
<b>Basic support/other services n.e.s.</b>								
Meals	—	—	—	84.8	15.2	100.0	100.0	200
Showers/hygiene	—	—	—	99.1	0.9	100.0	100.0	200
Recreation	—	1.3	1.3	85.4	13.3	98.7	100.0	300
Transport	0.4	2.1	2.5	88.6	8.9	97.5	100.0	300
Other	0.5	3.7	4.2	59.6	36.2	95.8	100.0	200

(continued)

**Table 7.4 (continued): SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2007–08**

**Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompany -ing child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	2.0	12.8	14.8	81.1	4.1	85.2	100.0	500	500
School liaison/ child care	2.2	27.1	29.3	46.7	24.0	70.7	100.0	300	200
Personal support	1.9	4.5	6.4	37.7	55.9	93.6	100.0	600	300
General support/ advocacy	1.4	5.8	7.2	45.5	47.2	92.7	100.0	800	500
Specialist services	—	42.3	42.3	8.2	49.5	57.7	100.0	300	300
Basic support/ other services n.e.s.	0.2	1.4	1.6	84.5	13.9	98.4	100.0	1,200	500
<b>Total (%)</b>	<b>1.1</b>	<b>10.0</b>	<b>11.0</b>	<b>59.0</b>	<b>30.0</b>	<b>89.0</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>&lt;50</b>	<b>400</b>	<b>400</b>	<b>2,200</b>	<b>1,100</b>	<b>3,300</b>	..	<b>3,800</b>	<b>800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 480 (closed accompanying child support periods with no information on service requirements or provision). In 478 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.5: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service, by client group, Australian Capital Territory, 2007–08**

Broad type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
	Per cent unmet needs									%	Number
Housing/ accommodation	18.8	13.3	33.4	22.0	44.8	31.9	74.6	41.2	51.3	34.1	100
Financial/ employment	—	5.3	20.5	10.4	15.1	14.2	25.4	12.1	—	13.8	100
Personal support	19.1	7.4	16.4	23.1	10.0	9.9	—	8.9	—	12.0	<50
General support/ advocacy	12.0	20.7	16.6	32.8	25.1	12.1	—	13.0	—	15.8	100
Specialist services	23.0	49.2	9.5	11.6	5.0	23.9	—	20.3	—	18.7	100
Basic support/ other services n.e.s.	27.1	4.1	3.6	—	—	8.0	—	4.4	48.7	5.7	<50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>400</i>
<b>Summary totals</b>											
Total unmet needs (%)	5.3	8.5	27.7	3.5	7.2	16.5	1.3	29.4	0.7	100.0	..
Total unmet needs (number)	<50	<50	100	<50	<50	100	<50	100	<50	..	400
Total closed support periods with unmet needs (%)	7.3	15.4	21.1	3.2	3.9	16.5	2.8	28.3	1.5	100.0	..
Total closed support periods with unmet needs (number)	<50	<50	<50	<50	<50	<50	<50	<50	<50	..	200
Total closed support periods (%)	15.0	18.1	17.7	4.1	2.1	12.5	2.9	26.5	1.0	100.0	..
Total closed support periods (number)	300	300	300	100	<50	200	<50	500	<50	..	1,800

*Notes*

1. Number excluded due to errors and omissions (weighted): 4 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 3 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 152 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 7.6: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service, by client group, Australian Capital Territory, 2007–08**

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Broad type of service</b>	<b>Per cent unmet needs</b>					
Accommodation	25.0	—	27.3	—	27.0	<50
School liaison/child care	—	—	15.2	—	13.5	<50
Personal support	25.0	—	27.3	—	27.0	<50
General support/advocacy	—	—	30.3	—	27.0	<50
Specialist services	—	—	—	—	—	—
Basic support/other services n.e.s.	50.0	—	—	—	5.4	<50
<i>Total</i>	<i>100.0</i>	<i>—</i>	<i>100.0</i>	<i>—</i>	<i>100.0</i>	<i>&lt;50</i>
<b>Summary totals</b>						
Total unmet needs (%)	10.8	—	89.2	—	100.0	..
Total unmet needs (number)	<50	—	<50	—	..	<50
Total closed accompanying child support periods with unmet needs (%)	11.5	—	88.5	—	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<50	—	<50	—	..	<50
Total closed accompanying child support periods (%)	21.9	6.8	71.3	—	100.0	..
Total closed accompanying child support periods (number)	200	100	600	—	..	800
Total closed support periods with accompanying children with unmet needs (%)	18.8	—	81.3	—	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<50	—	<50	—	..	<50
Total closed support periods with accompanying children requiring assistance (%)	20.8	6.3	72.8	—	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	100	<50	300	—	..	500

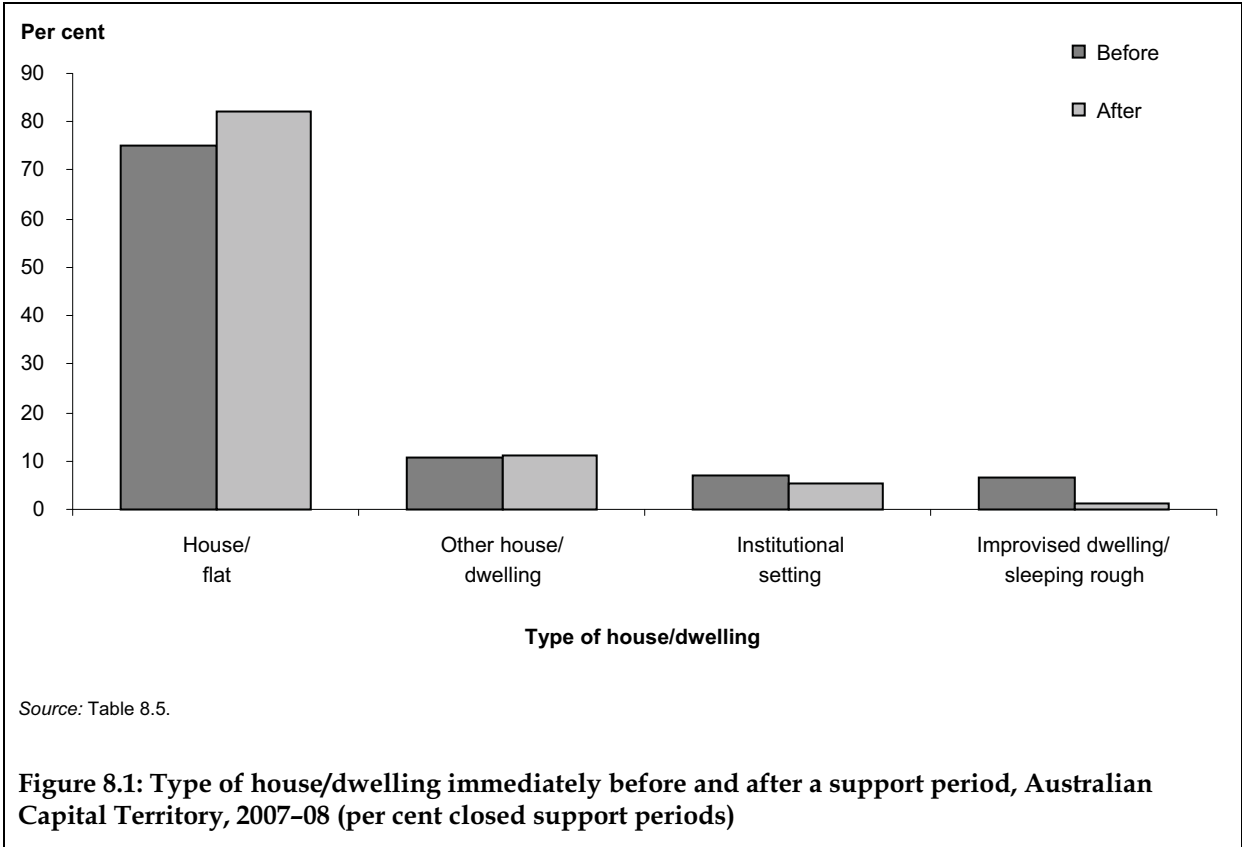
*Notes*

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 481 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

# 8 Circumstances of clients before and after support

## 8.1 Key chart





## 8.2 Tables

**Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, Australian Capital Territory, 2007–08 (per cent)**

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	27.2	9.1	11.8	6.7
Government payments	52.8	77.3	75.6	79.0
Other	20.1	13.6	12.6	14.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>300</i>	<i>200</i>	<i>1,800</i>	<i>1,700</i>
Number with 'Client left without providing any information'	..	<50	..	100
Number with 'Don't know'	<50	<50	100	100
Number with missing data	—	<50	<50	<50
<b>Total (number)</b>	<b>300</b>	<b>300</b>	<b>1,900</b>	<b>1,900</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, Australian Capital Territory, 2007–08 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time/part time	11.6	16.9	16.1	19.8
Unemployed (looking for work)	25.3	19.5	21.5	19.4
Not in labour force	63.2	63.6	62.3	60.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>300</i>	<i>200</i>	<i>1,800</i>	<i>1,700</i>
Number with 'Client left without providing any information'	..	<50	..	100
Number with 'Don't know'	—	<50	100	100
Number with missing data	—	—	<50	<50
<b>Total (number)</b>	<b>300</b>	<b>300</b>	<b>1,900</b>	<b>1,900</b>

*Notes*

1. In order to ensure confidentiality, some employment status categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods: main source of income and employment status after support, by length of support, Australian Capital Territory, 2007–08 (per cent)**

After support	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					Per cent	Number
<b>Main source of income</b>						
No income	10.4	8.3	3.5	2.0	6.7	100
Government payments	79.3	76.5	81.5	82.8	79.0	1,300
Other	10.3	15.2	15.0	15.3	14.3	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>18.7</b>	<b>46.8</b>	<b>12.4</b>	<b>22.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>800</b>	<b>200</b>	<b>400</b>	<b>..</b>	<b>1,700</b>
<b>Employment status</b>						
Employed full time/part time	14.2	21.2	20.6	21.2	19.8	300
Unemployed (looking for work)	32.9	19.6	12.2	11.7	19.4	300
Not in labour force	52.9	59.2	67.1	67.1	60.7	1,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>18.4</b>	<b>47.3</b>	<b>12.5</b>	<b>21.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>800</b>	<b>200</b>	<b>400</b>	<b>..</b>	<b>1,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 197 (main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 243 (employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, Australian Capital Territory, 2007–08 (per cent)**

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	45.8	52.1	89.1	87.7	81.8	81.8
Primary/secondary student	46.1	39.3	4.8	3.9	11.7	9.8
Post-secondary student/employment training	8.1	8.6	6.1	8.4	6.4	8.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>300</i>	<i>300</i>	<i>1,500</i>	<i>1,400</i>	<i>1,800</i>	<i>1,600</i>
Number with 'Client left without providing any information'	..	<50	..	100	..	100
Number with 'Don't know'	<50	<50	100	100	100	100
Number with missing data	<50	<50	<50	<50	<50	<50
<b>Total (number)</b>	<b>300</b>	<b>300</b>	<b>1,600</b>	<b>1,600</b>	<b>1,900</b>	<b>1,900</b>

*Notes*

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, Australian Capital Territory, 2007-08 (per cent)**

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
Improvised dwelling/sleeping rough <sup>(a)</sup>	4.8	1.1	6.8	1.3
House/flat	77.5	86.5	75.3	82.2
Other house/dwelling <sup>(b)</sup>	12.2	8.8	10.9	11.1
Institutional setting <sup>(c)</sup>	5.5	3.6	7.0	5.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>900</i>	<i>800</i>	<i>1,800</i>	<i>1,600</i>
Number with 'Client left without providing any information'	..	100	..	200
Number with 'Don't know'	<50	100	100	100
Number with missing data	<50	<50	<50	<50
<b>Total (number)</b>	<b>1,000</b>	<b>1,000</b>	<b>1,900</b>	<b>1,900</b>

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

*Notes*

1. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, Australian Capital Territory, 2007–08 (per cent)**

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP/CAP crisis/short-term accommodation	14.8	9.7	12.6	9.9
SAAP/CAP medium/long-term accommodation	5.6	9.2	5.3	9.8
Other SAAP/CAP funded accommodation	0.8	0.1	0.8	0.7
Institutional setting	4.6	2.0	6.1	4.3
Improvised dwelling/sleeping rough	5.2	1.4	6.6	1.4
Other, no tenure	—	—	—	0.1
Purchasing/purchased own home	1.7	0.6	2.1	1.4
Private rental	14.4	12.0	15.4	12.4
Public housing rental	18.0	40.3	18.9	34.2
Community housing rental	2.2	6.5	2.1	5.1
Rent-free accommodation	14.0	7.0	15.8	10.3
Boarding	18.6	11.1	14.2	10.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>900</i>	<i>800</i>	<i>1,700</i>	<i>1,500</i>
Number with 'Client left without providing any information'	..	100	..	200
Number with 'Don't know'	<50	100	100	200
Number with missing data	<50	<50	<50	<50
<b>Total (number)</b>	<b>1,000</b>	<b>1,000</b>	<b>1,900</b>	<b>1,900</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support, by length of support, Australian Capital Territory, 2007–08 (per cent)**

Type of house/dwelling	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					Per cent	Number
<b>All closed support periods</b>						
Improvised dwelling/sleeping rough <sup>(a)</sup>	4.3	1.0	0.6	—	1.3	<50
House/flat	70.8	78.4	88.6	94.6	82.2	1,300
Other house/dwelling <sup>(b)</sup>	14.9	14.7	7.2	3.2	11.1	200
Institutional setting <sup>(c)</sup>	9.9	5.9	3.6	2.2	5.4	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>16.9</b>	<b>46.8</b>	<b>12.8</b>	<b>23.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>700</b>	<b>200</b>	<b>400</b>	<b>..</b>	<b>1,600</b>
<b>Closed support periods in which clients were accommodated</b>						
Improvised dwelling/sleeping rough <sup>(a)</sup>	3.8	0.3	—	—	0.7	<50
House/flat	69.9	68.2	87.6	95.5	77.4	600
Other house/dwelling <sup>(b)</sup>	17.0	23.1	8.0	3.9	15.7	100
Institutional setting <sup>(c)</sup>	9.2	8.4	4.3	0.7	6.2	<50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>15.0</b>	<b>49.1</b>	<b>10.8</b>	<b>25.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>100.0</b>	<b>400</b>	<b>100</b>	<b>200</b>	<b>..</b>	<b>700</b>

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 319 closed support periods (including 'Don't know' and 'Client left without providing any information'); 156 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.8: SAAP closed support periods: type of tenure after support, by length of support, Australian Capital Territory, 2007–08 (per cent)**

Type of tenure	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					Per cent	Number
<b>All closed support periods</b>						
SAAP/CAP crisis/short-term accommodation	11.0	14.2	7.1	2.0	9.9	200
SAAP/CAP medium/long-term accommodation	8.5	10.5	14.1	7.2	9.8	200
Other SAAP/CAP funded accommodation	0.5	1.3	—	—	0.7	<50
Institutional setting	8.7	4.8	1.2	1.6	4.3	100
Improvised dwelling/sleeping rough	3.5	1.4	0.6	—	1.4	<50
Other, no tenure	—	0.2	—	—	0.1	<50
Purchasing/purchased own home	1.0	1.9	1.2	0.7	1.4	<50
Private rental	13.6	12.3	12.2	11.8	12.4	200
Public housing rental	22.0	22.0	43.6	62.0	34.2	500
Community housing rental	2.5	8.1	3.5	1.9	5.1	100
Rent-free accommodation	15.6	13.1	5.0	3.7	10.3	200
Boarding	13.2	10.1	11.5	9.1	10.6	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>17.1</b>	<b>46.6</b>	<b>12.7</b>	<b>23.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>700</b>	<b>200</b>	<b>400</b>	<b>..</b>	<b>1,500</b>
<b>Closed support periods in which clients were accommodated</b>						
SAAP/CAP crisis/short-term accommodation	15.1	19.4	7.5	3.3	13.3	100
SAAP/CAP medium/long-term accommodation	7.6	11.5	15.8	6.5	10.1	100
Other SAAP/CAP funded accommodation	—	2.7	—	—	1.3	<50
Institutional setting	7.1	7.7	3.0	0.7	5.3	<50
Improvised dwelling/sleeping rough	2.8	0.7	—	—	0.8	<50
Other, no tenure	—	0.4	—	—	0.2	<50
Purchasing/purchased own home	2.5	0.7	—	0.6	0.9	<50
Private rental	13.7	9.8	12.7	13.2	11.5	100
Public housing rental	9.5	12.1	37.4	64.6	28.0	200
Community housing rental	3.9	13.4	5.1	3.2	8.5	100
Rent-free accommodation	21.1	12.5	6.0	1.9	10.4	100
Boarding	16.9	9.2	12.5	6.0	9.9	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>15.0</b>	<b>48.5</b>	<b>10.8</b>	<b>25.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>100</b>	<b>300</b>	<b>100</b>	<b>200</b>	<b>..</b>	<b>700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 372 closed support periods (including 'Don't know' and 'Client left without providing any information'); 180 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, Australian Capital Territory, 2007–08 (per cent)**

<b>Living situation</b>	<b>Before</b>	<b>After</b>
With parent(s)	12.0	9.0
With foster family	0.4	0.2
With relatives/friends temporary	18.6	10.9
With relatives/friends long-term	2.3	3.6
With spouse/partner	6.3	4.5
With spouse/partner and child(ren)	13.3	12.9
Alone	12.6	14.1
Alone with child(ren)	10.0	19.8
With other unrelated persons	22.8	23.6
Other <sup>(a)</sup>	1.8	1.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,800</i>	<i>1,600</i>
Number with 'Client left without providing any information'	..	200
Number with 'Don't know'	100	100
Number with missing data	<50	<50
<b>Total (number)</b>	<b>1,900</b>	<b>1,900</b>

(a) 'Other' includes the category of 'With foster family'.

*Notes*

1. In order to ensure confidentiality, some living situation categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.10: SAAP closed support periods: existence of a case management plan, Australian Capital Territory, 2007–08**

<b>Case management plan</b>	<b>Per cent</b>	<b>Number</b>
Yes	70.1	1,300
No, client did not agree to one	12.2	200
No, support period too short	17.5	300
No, other reason	0.2	<50
<b>Total</b>	<b>100.0</b>	<b>1,800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 104.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, Australian Capital Territory, 2007–08**

<b>Achievement of goals</b>	<b>Per cent</b>	<b>Number</b>
All goals achieved	25.9	300
Most or some goals achieved	70.1	900
No goals achieved	4.0	100
<b>Total</b>	<b>100.0</b>	<b>1,300</b>

*Notes*

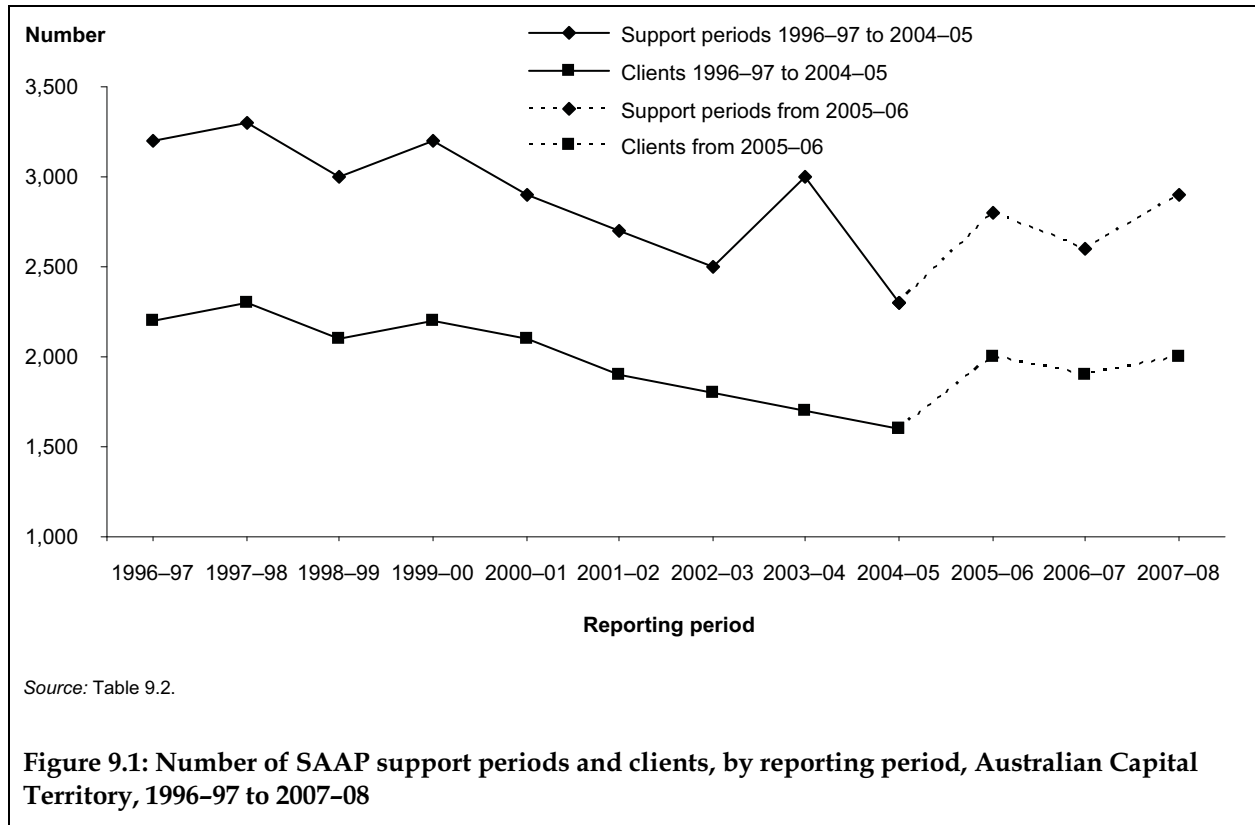
1. Number excluded due to errors and omissions (weighted): 3.
2. Figures have been weighted to adjust for agency non-participation.

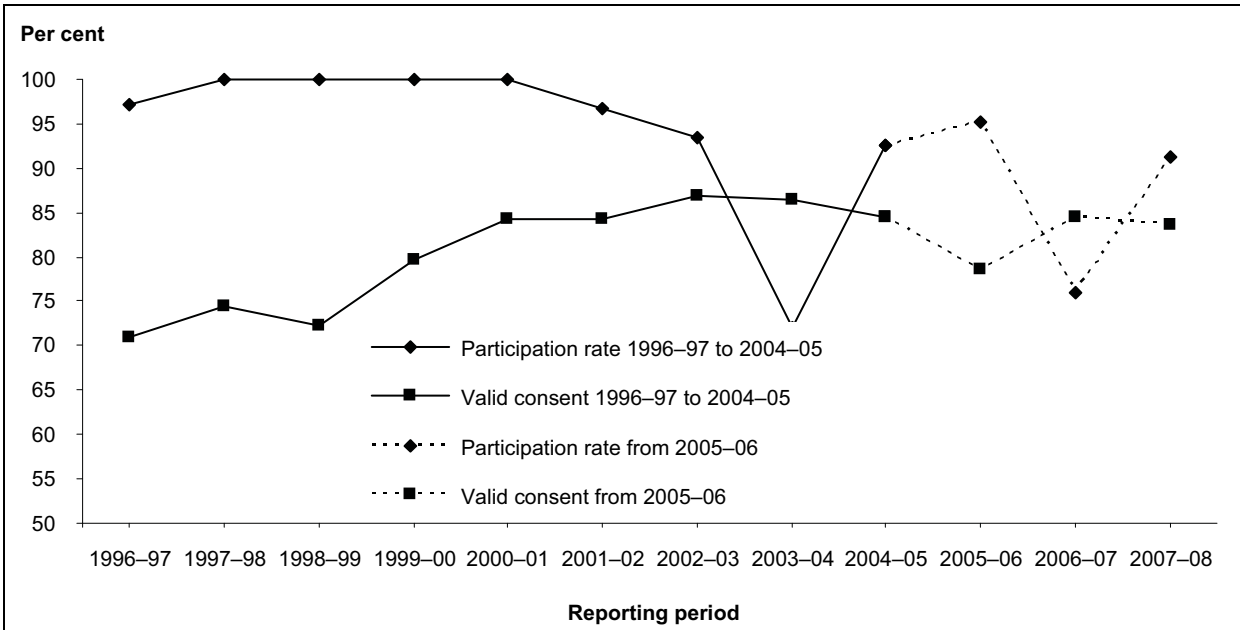
*Source:* SAAP Client Collection.



# 9 Support from 1996–97 to 2007–08

## 9.1 Key charts





Source: Table 9.4.

**Figure 9.2: Agency participation rate and valid consent, by reporting period, Australian Capital Territory, 1996-97 to 2007-08**

## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2007–08 dollars, by reporting period, Australian Capital Territory, 1996–97 to 2007–08**

Reporting period	Total funding <sup>(a)(b)</sup>	Funding to agencies <sup>(a)(b)</sup>	Funding per support period <sup>(b)(c)</sup>	Funding per client <sup>(b)(c)</sup>
<b>Current \$</b>				
1996–97	6,941,000	6,517,000	2,020	2,940
1997–98	7,066,000	6,705,000	2,000	2,960
1998–99	7,070,000	6,705,000	2,210	3,230
1999–00	7,326,000	6,948,000	2,180	3,210
2000–01	9,636,000	8,751,000	2,980	4,120
2001–02	9,916,000	7,942,000	2,980	4,130
2002–03	10,230,000	9,835,000	3,900	5,530
2003–04	12,825,000	12,600,000	4,140	7,570
2004–05	14,561,000	14,349,000	6,150	9,150
2005–06	14,928,000	14,556,000	5,160	7,450
2006–07 <sup>(d)</sup>	14,689,000	13,931,000	5,430	7,500
2007–08 <sup>(d)</sup>	15,100,000	14,417,000	4,900	7,320
<b>Constant 2007–08 \$</b>				
1996–97	9,273,000	8,707,000	2,700	3,930
1997–98	9,349,000	8,871,000	2,650	3,920
1998–99	9,579,000	9,085,000	3,000	4,370
1999–00	9,160,000	8,686,000	2,720	4,020
2000–01	11,683,000	10,609,000	3,620	4,990
2001–02	11,984,000	9,598,000	3,600	5,000
2002–03	11,126,000	10,696,000	4,240	6,020
2003–04	13,817,000	13,575,000	4,460	8,150
2004–05	15,276,000	15,054,000	6,460	9,600
2005–06	15,130,000	14,753,000	5,230	7,550
2006–07 <sup>(d)</sup>	14,745,000	13,984,000	5,450	7,530
2007–08 <sup>(d)</sup>	15,100,000	14,417,000	4,900	7,320

(a) 'Total funding' and 'Funding to agencies' for 2003–04, 2004–05, 2005–06, 2006–07 and 2007–08 include territory allocations in addition to the SAAP agreement between this government and the Australian Government (Table 2.1; AIHW 2005:Table 2.1, 2006a:Table 2.1, 2007:Table 2.1, 2008:Table 2.1).

(b) SAAP agencies may receive funding from sources other than SAAP. This is not included.

(c) 'Funding per support period' and 'Funding per client' are based on funding allocations to agencies.

(d) Funding for 2006–07 and 2007–08 includes Innovation and Investment Fund allocations. Refer to Appendix 1 and AIHW 2008.

### Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Refer to AIHW 2009:Chapter 9 for further information.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2008; FaHCSIA unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996-97 to 2007-08 (number)**

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08
Support periods	3,200	3,300	3,000	3,200	2,900	2,700	2,500	3,000	2,300	2,800	2,600	2,900
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—	—
Clients	2,200	2,300	2,100	2,200	2,100	1,900	1,800	1,700	1,600	2,000	1,900	2,000
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	200	300	300	300	300	200	200	200	200	200	200	300
<i>Errors and omissions</i>	49	52	138	186	58	40	60	57	54	30	14	2
Daily average support periods	500	500	500	500	500	400	400	500	500	600	600	900
<i>Errors and omissions</i>	54	63	15	2	13	13	3	1	—	—	—	—

*Notes*

1. In 2005-06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. The number of clients in this table relates to the first visit for that client in Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Refer to AIHW 2009:Chapter 9 for further information.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Australian Capital Territory, 2001–02 to 2007–08 (number)**

	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07	2007–08
Accompanying child support periods	1,000	1,000	1,100	900	1,600	1,600	1,900
<i>Errors and omissions</i>	—	—	—	—	—	—	—
Accompanying children	800	800	700	800	1,000	1,300	1,500
<i>Errors and omissions</i>	—	—	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	100	100	100	200	200	200	200
<i>Errors and omissions</i>	15	42	43	12	16	11	—
Daily average accompanying child support periods	200	300	300	300	400	400	600
<i>Errors and omissions</i>	3	3	1	—	—	—	—

**Notes**

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. The number of accompanying children in this table relates to the first visit for that child in Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
4. Refer to AIHW 2009:Chapter 9 for further information.
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 9.4: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, Australian Capital Territory, 1996–97 to 2007–08**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07	2007–08
Agencies <sup>(a)</sup> (number)	34	31	30	30	30	31	31	43	40	41	50	34
Agency participation rate (%)	97.1	100.0	100.0	100.0	100.0	96.8	93.5	72.1	92.5	95.1	76.0 <sup>(b)</sup>	91.2
Records returned (number)	3,050	3,178	3,028	3,188	2,934	2,583	2,361	2,194	2,103	2,685	2,442	2,683
Records returned with consent (%)	72.4	76.7	73.6	80.9	85.3	86.4	87.3	87.4	86.1	82.1	89.8	87.6
Records returned with valid consent <sup>(c)</sup> (%)	70.9	74.5	72.2	79.7	84.2	84.3	86.8	86.5	84.5	78.6	84.4	83.7

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2009:Appendix 2.

(b) The 2006–07 participation rate for the Australian Capital Territory was affected by extensive agency re-structuring. A number of agencies were consolidated and operated for only part of the year and/or did not return data. The principle for inclusion or exclusion of reporting agencies assumes that all agencies operate for a full twelve months (refer to AIHW 2008:Appendix 2).

(c) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2 and AIHW 2006b:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data from that point on are therefore not comparable to previous years.

**Notes**

1. Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
2. Refer to AIHW 2009:Chapter 9 and Appendix 2 for further information.

Sources: SAAP Administrative Data and Client Collections.

# Appendix 1 Innovation and Investment Fund Pilot Projects: additional tables

This section presents unweighted data from Innovation and Investment (I & I) Fund Pilot Project agencies in Australian Capital Territory. Refer to Chapter 2 and Appendix 1 of the national report (AIHW 2009) for details of the I & I Fund.

## A1.1 Tables

**Table A1.1: SAAP Innovation and Investment Fund Pilot Project support periods and clients, Australian Capital Territory, 2007–08 (number)**

Support periods	<50
With accommodation	<50
Without accommodation	<50
Clients	<50

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Australian Capital Territory.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

*Source:* SAAP Client Collection.

**Table A1.2: SAAP Innovation and Investment Fund Pilot Project accompanying child support periods and accompanying children, Australian Capital Territory, 2007–08 (number)**

Accompanying child support periods	—
With accommodation <sup>(a)</sup>	—
Without accommodation <sup>(a)</sup>	—
Accompanying children	—

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in Australian Capital Territory.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

*Source:* SAAP Client Collection.

**Table A1.3: SAAP Innovation and Investment Fund Pilot Project clients: age, by sex, Australian Capital Territory, 2007–08**

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–24 years	63.6	36.4	100.0	100.0	100.0	<50
25–44 years	—	—	—	—	—	—
45–64 years	—	—	—	—	—	—
65 years and over	—	—	—	—	—	—
<i>Total</i>	63.6	36.4	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>&lt;50</b>	<b>&lt;50</b>	<b>&lt;50</b>	<b>&lt;50</b>	..	<b>&lt;50</b>
<b>Mean age (years)</b>	..	..	<b>16.7</b>	<b>16.8</b>	..	<b>16.7</b>
<b>Median age (years)</b>	..	..	<b>17</b>	<b>17</b>	..	<b>17</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Australian Capital Territory.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

**Table A1.4: SAAP Innovation and Investment Fund Pilot Project accompanying children: age, by sex, Australian Capital Territory, 2007–08**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–9 years	—	—	—	—	—	—
10–17 years	—	—	—	—	—	—
<i>Total</i>	—	—	100.0	100.0	100.0	..
<b>Total (number)</b>	—	—	—	—	..	—
<b>Mean age (years)</b>	..	..	—	—	..	—
<b>Median age (years)</b>	..	..	—	—	..	—

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in Australian Capital Territory.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.



**Table A1.5: SAAP Innovation and Investment Fund Pilot Project clients: cultural and linguistic diversity, by sex, Australian Capital Territory, 2007–08 (per cent)**

Cultural and linguistic diversity	Male	Female	Total	
			Per cent	Number
Aboriginal and Torres Strait Islander peoples	16.7	—	11.1	<50
Other Australian-born people	83.3	100.0	88.9	<50
People born overseas, English proficiency group 1	—	—	—	—
People born overseas, English proficiency groups 2–4	—	—	—	—
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>66.7</b>	<b>33.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>&lt;50</b>	<b>&lt;50</b>	<b>..</b>	<b>&lt;50</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 2.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Australian Capital Territory.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

**Table A1.6: SAAP Innovation and Investment Fund Pilot Project accompanying children: cultural and linguistic diversity, Australian Capital Territory, 2007–08**

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	—	—
Other Australian-born children	—	—
Children born overseas, English proficiency group 1	—	—
Children born overseas, English proficiency groups 2–4	—	—
<b>Total</b>	<b>100.0</b>	<b>—</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in Australian Capital Territory.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

## Appendix 2 The data

General information to help readers interpret the tables presented in this report is given in Appendix 2 of the national report (AIHW 2009). Additional information relevant only to the tables for Australian Capital Territory follows.

### A2.1 Agency participation

**Table A2.1: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent for clients, by state and territory and primary target group, Australian Capital Territory, 2007–08**

	Agencies <sup>(a)</sup>		Records returned		
	Total	Participation rate	Total	Consent	Valid consent <sup>(b)</sup>
Primary target group	Number	Per cent	Number	Per cent	Per cent
Young people	15	93.3	666	89.9	86.8
Single men only	3	100.0	409	98.5	89.0
Single women only	1	100.0	78.0	91.0	89.7
Families	8	75.0	796	90.5	87.4
Women escaping domestic violence	4	100.0	157	95.5	94.3
Cross-target/multiple/general	3	100.0	577	70.7	67.8
<b>Total</b>	<b>34</b>	<b>91.2</b>	<b>2,683</b>	<b>87.6</b>	<b>83.7</b>

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2009:Appendix 2.

(b) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2).

#### Notes

- Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
- In 2007–08, the Australian Capital Territory reclassified the primary target group of some agencies.

Sources: SAAP Administrative Data and Client Collections.

**Table A2.2: SAAP Client Collection: records returned with informed consent and valid consent for accompanying children, by state and territory and primary target group, Australian Capital Territory, 2007–08**

	Records returned		
	Total	Consent	Valid consent <sup>(a)</sup>
Primary target group	Number	Per cent	Per cent
Young people	128	86.7	56.3
Single men only	—	—	—
Single women only	—	—	—
Families	1,102	93.2	81.1
Women escaping domestic violence	301	93.0	84.4
Cross-target/multiple/general	245	74.7	54.7
<b>Total</b>	<b>1,776</b>	<b>90.1</b>	<b>76.2</b>

(a) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

## A2.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 2 of the national report (AIHW 2009).

**Rounding**                      Refer to AIHW 2009:Section A2.4.

# Appendix 3 Client Collection form



## CLIENT FORM

JULY 2007 – JUNE 2008

★ indicates questions that *require* the *informed consent* of the client.

**AGENCY ID**

**SUPPORT PERIOD**

Date commenced

Date finished

**SUPPORT PERIOD ONGOING AT 30 JUNE 2008** Yes  1

**CONSENT OBTAINED** Yes  1 No  2

- Where a name is not long enough please fill in any remaining squares with a 2.  
*For example, a male client called Ng Tien will have the alpha code G2 IE2 M.*
- Where a part of the name is missing or unknown please substitute a 9.  
*For example, a female client known to you only as Jane will have the code AN 999 F.*
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

★ **ALPHA CODE**

Letters of first name

Letters of last name

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

★ **DATE OF BIRTH OF CLIENT**

day unknown  month unknown  estimated year

**1 Sex of client**

female  1  
male  2

---

**2 Person(s) receiving assistance**

*please tick one box only*

**WITH** child(ren)

person with child(ren)  3  
couple with child(ren)  4

**WITHOUT** child(ren)

person alone or with unrelated person(s)  1  
couple without child(ren)  2

**OTHER**  
please specify \_\_\_\_\_  999

**3 Source of referral/information**

*please tick one box only*

self  13  
family/friends  16  
school/other education institution  2  
community services department  3  
police/legal unit/correction institution  17  
health services  18  
psychiatric unit  7  
telephone/crisis referral agency  8  
SAAP agency/worker  9  
other government department  10  
other non-government organisation  11  
other (please specify) \_\_\_\_\_  999  
don't know/no information  0

**IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15**

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**\* 4 Country of birth of client**

Australia  1

other (please specify) \_\_\_\_\_

**\* 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no  1

yes, Aboriginal  2

yes, Torres Strait Islander  3

yes, both  4

**\* 6 Presenting reasons for seeking assistance**

*please tick as many circles as apply*

**Interpersonal relationships**

time out from family/other situation  2

relationship/family breakdown  3

interpersonal conflict  4

sexual abuse  7

domestic/family violence  6

physical/emotional abuse  5

**Financial**

gambling  20

budgeting problems  23

rent too high  24

other financial difficulty  21

**Accommodation**

overcrowding issues  27

eviction/asked to leave  25

emergency accommodation ended  11

previous accommodation ended  26

**Health**

mental health issues  28

problematic drug/alcohol/substance use  10

psychiatric illness  13

other health issues  29

**Other reasons**

gay/lesbian/transgender issues  30

recently left institution  12

recent arrival to area with no means of support  14

itinerant  15

other (please specify) \_\_\_\_\_  999

don't know/no information  0

**\* 7 Main presenting reason for seeking assistance**

*please write only ONE code number from Question 6*

eg

**\* 8 Main income source before and after support**

*please tick one box only in each column*

**Before** **After**

**No income**

no income  1

registered/awaiting benefit  2

**Government payments**

newstart  4

youth allowance  33

community development employment project (CDEP)  8

ABSTUDY  31

Austudy payment for students aged 25 years and over  28

disability support pension  12

age pension  13

parenting payment  34

DVA payment (pension or support)  35

other type of allowance or benefit  36

**Other income**

workcover/compensation  19

maintenance/child support  20

wages/salary/own business  21

spouse/partner's income  22

other (please specify) \_\_\_\_\_  999

client left without providing any information 98

don't know  99

**\* 9 Labour force status before and after support**

*please tick one box only in each column*

**Before** **After**

employed full time (35 hours per week or more)  1

employed part time (less than 35 hours per week)  2

unemployed (looking for work)  4

not in labour force (see manual)  5

client left without providing any information 98

don't know  99

**\* 10 Student status before and after support**

*please tick one box only in each column*

**Before** **After**

not a student  1

primary/secondary school student  2

post-secondary student/employment training  3

client left without providing any information 98

don't know  99

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**\* 11 Type of house/dwelling immediately before and after this support period**

**please tick one box only in each column**      **Before**      **After**

- Improvised dwelling/sleeping rough**
- improvised dwelling/car/tent/squat       1
- street/park/in the open       2
- House/dwelling**
- house/flat       3
- caravan       4
- boarding/rooming house       5
- hostel/hotel/motel       6
- Institutional setting**
- hospital       7
- psychiatric institution       8
- prison/youth training centre       9
- other institutional setting       10
- client left without providing any information      98
- don't know       99

**\* 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

**please tick one box only in each column**      **Before**      **After**

- SAAP/CAP funded accommodation**
- SAAP/CAP crisis/short term accommodation (including THM crisis)       1
- SAAP/CAP medium/long term accommodation       2
- other SAAP/CAP funded accommodation (eg hostel, motel etc)       3
- No tenure**
- institutional setting       4
- improvised dwelling/sleeping rough       5
- other (no tenure) (please specify) \_\_\_\_\_       6
- Tenure**
- purchasing/purchased own home       7
- private rental       8
- public housing rental       9
- community housing rental (including THM transitional)       10
- rent-free accommodation       11
- boarding       12
- client left without providing any information      98
- don't know       99

**\* 13 Who was the client living with immediately before and after this support period?**

**please tick one box only in each column**      **Before**      **After**

- alone       10
- with both parents       1
- with one parent and parent's spouse/partner       2
- with one parent       3
- with foster family       4
- with relatives/friends temporary       16
- with relatives/friends long-term       17
- with spouse/partner       7
- with spouse/partner and child(ren)       8
- alone with child(ren)       9
- living with other unrelated persons       13
- other (please specify) \_\_\_\_\_       999
- client left without providing any information      98
- don't know       99

**\* 14 Location of client's last home**

suburb/town

state

postcode

overseas       9998

don't know/no information       0

**15 Was a case management plan agreed to by the end of the support period?**

**please tick one box only**

- yes       1      **Go to question 16**
- no, client did not agree to one       4      **Go to question 17**
- no, support period too short       5      **Go to question 17**
- no, other (please specify) \_\_\_\_\_       6      **Go to question 17**

**16 To what extent were the client's case management goals achieved by the end of the support period?**

**please tick one box only**

- not at all       1
- some       2
- most       3
- all       4

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## 17 Support to client

*please tick as many circles as apply*

	Needs identified by worker	Provided	Referral arranged	
<b>Housing/accommodation</b>				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
<b>Financial/employment</b>				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
<b>Personal support</b>				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
<b>General support/advocacy</b>				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
<b>Specialist services</b>				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
<b>Basic support</b>				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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**18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details**

**Note:** If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

<p><b>1 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>2 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>3 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>4 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>7 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>8 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>9 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>10 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>11 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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<p><b>12 Type of accommodation</b> <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p>	<p><b>Date of accommodation</b> <i>please complete all boxes</i></p> <p>Start <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> Finish <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></p>	D	D	M	M	Y	Y	Y	Y									D	D	M	M	Y	Y	Y	Y								
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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

**\* 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)**

- For short names fill in with 2's.
- For missing names fill in with 9's.

Letters of first name:

Letters of last name:

M/F for male or female:  M  F

**\* DATE OF BIRTH OF CHILD(REN)**

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

D D M M Y Y Y Y

day unknown month unknown estimated year

Letters of first name:

Letters of last name:

M/F for male or female:  M  F

D D M M Y Y Y Y

day unknown month unknown estimated year

**20 Sex of child(ren)**

- female  1  
male  2

- female  1  
male  2

**\* 21 Country of birth of the child(ren)**

- Australia  1  
other (please specify)

- Australia  1  
other (please specify)

**\* 22 Is the child of Aboriginal or Torres Strait Islander origin?**

- no  1  
yes, Aboriginal  2  
yes, Torres Strait Islander  3  
yes, both  4

- no  1  
yes, Aboriginal  2  
yes, Torres Strait Islander  3  
yes, both  4

**23 Support to child(ren)**

no assistance  1

1

1

**Indicate above if no assistance was given or tick as many circles below as apply**

**Accommodation**

SAAP/CAP accommodation (including THMs and other SAAP managed properties)

	Needs identified by worker	Provided	Referral arranged		Needs identified by worker	Provided	Referral arranged	
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<b>School liaison/child care</b>								
school liaison	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
child care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<b>Personal support</b>								
help with behavioural problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
sexual/physical abuse support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24
skills education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
structured play/skill development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22
<b>General support/advocacy</b>								
access arrangements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
advice/information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
advocacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18
<b>Specialist services</b>								
specialist counselling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23
culturally specific services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
health/medical services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19
<b>Basic support</b>								
meals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
showers/hygiene	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
recreation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**Note:** If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

<p>Letters of first name <table border="1" style="display: inline-table; border-collapse: collapse;"><tr><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td></tr><tr><td style="font-size: 8px;">1st</td><td style="font-size: 8px;">2nd</td><td style="font-size: 8px;">3rd</td><td style="font-size: 8px;">4th</td><td style="font-size: 8px;">5th</td><td style="font-size: 8px;">6th</td></tr></table> <input style="width: 20px; height: 20px;" type="checkbox"/></p> <p>Letters of last name <table border="1" style="display: inline-table; border-collapse: collapse;"><tr><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; 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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

### RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

### 30 JUNE 2007 AND 31 DECEMBER 2007

- In the first week of July 2007 and in the first week of January 2008, you should notify the NDCA of clients who are still being supported as at 30 June 2007 and 31 December 2007.
- For clients who are ongoing at 30 June 2007, transfer the information from the old 2006–2007 form to the new 2007–2008 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December—use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2007. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

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