



Specialist Homelessness Services Collection e-Newsletter for homelessness agencies

5 January 2021



Validata™ is ready to receive December extracts

If your October and November extracts have been submitted to Validata™, you can now upload and submit your December extracts. Please remember to submit your extract once it has been validated and has zero critical errors.



Cut-off date for 2020-21 6 month data

The cut-off date for agencies to submit extracts for inclusion in the 6 month Statistical Summary report is **Monday, 8 February 2021**. Please ensure all extracts for July to December 2020 are submitted by this date.



Specialist Homelessness Services Annual Report is out now

The Specialist Homelessness Services Annual Report 2019-20 was released on 11 December 2020. This report is the ninth annual report from the Specialist Homelessness Services Collection (SHSC). It describes the characteristics of clients of specialist homelessness services, the services requested, the outcomes achieved, and unmet request for services during 2019-20. All annual SHS data products are now available. Select the link below to access these.

[Specialist homelessness services annual report](#)

[Specialist homelessness services: data tables](#)



Improving data quality for the SHS Collection

The type of housing where a SHS client is living is very important information. It is used to measure how a client's housing situation has changed after receiving services from your SHS agency.

This information is collected in the questions: *type of dwelling, tenure and conditions of occupancy*.

To ensure that high quality information is provided, please record this information:

- Where a client is living prior to the start of a support period
 - Record the client's housing situation the night before you start assisting the client.
 - If this information cannot be obtained during the initial interview, please update the information as soon as possible.
- Where a client is living after the end of a support period
 - Record where the client will be living the night after you finish supporting them.

Please ensure housing information is completed as fully as possible.

Further information on each of these questions is detailed in the [SHS Collection Manual](#) (pg. 59-66).





SHS webinar training

Register for a webinar now by clicking the registration links in the table below. Webinar invitations will be sent **after** the 'Register by' date.

	Webinar date	Register by	What is covered?	Who should attend?
Validata™ Webinar Register here	21 January 2 pm AEDT	14 January	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin.	All Validata™ users
Basic Register here	19 January 2 pm AEDT	12 January	Opening a client support period, SHSC concepts and definitions.	Staff new to agency, staff not able to attend face to face training, new to CMS
	23 February 2 pm AEDT	16 February		
Advanced Register here	20 January 2 pm AEDT	12 January	Data quality and fixing errors	Managers or anyone responsible for SHS reporting
	24 February 2 pm AEDT	16 February	SHIP administrative functions	Managers or coordinators with basic SHIP experience

SHS concepts and basic data entry eLearning modules can be found [here](#)

Additional eLearning modules and resources can be found on the [AIHW website](#)

