

SAAP NDCA REPORT SERIES 10

# **Homeless people in SAAP**

**SAAP National Data Collection  
Annual Report  
2004–05**

**South Australia  
supplementary tables**

Australian Institute of Health and Welfare  
Canberra

AIHW cat. no. HOU 137

Please note that as with all statistical reports there is the potential for minor revisions of data in this report over time. Please refer to the online version at <[www.aihw.gov.au](http://www.aihw.gov.au)>.

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# Preface

This publication contains statistical tables and charts in relation to South Australia and is intended to supplement the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 96% of agencies in South Australia provided data in 2004–05 is testimony to their collective commitment to, and confidence in, the collection. A 97% participation rate was recorded in 2003–04. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 86% in 2003–04 to 87% in 2004–05.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Richard Madden  
Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the South Australian Department of Families and Communities, which provided administrative data.

# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

# Glossary

<b>Accommodation period</b>	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A <i>client</i> may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
<b>Accompanying child</b>	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
<b>Accompanying child support period</b>	<p>Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period.</p> <p>Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the exact length of support for an <i>accompanying child</i>.</p>
<b>Agency</b>	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
<b>Alpha code</b>	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex. This is joined to the client's reported year of birth and then encrypted to create a unique <i>client indicator</i> , or <i>statistical linkage key</i> . The statistical linkage key allows data forms about the same client to be combined without the actual name of the client being recorded.

<b>Client</b>	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"> <li>• receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker’s time, either with that client directly or on behalf of that client, on a given day; or</li> <li>• is accommodated by a SAAP agency; or</li> <li>• enters into an ongoing support relationship with a SAAP agency.</li> </ul>
<b>Closed accompanying child support period</b>	<p>An <i>accompanying child support period</i> associated with a <i>closed support period</i>.</p>
<b>Closed support period</b>	<p>A <i>support period</i> that had finished on or before the end of the reporting period – 30 June.</p>
<b>English proficiency group 1 countries</b>	<p>Canada, Ireland, New Zealand, South Africa, the United Kingdom and the United States of America.</p>
<b>English proficiency group 2-4 countries</b>	<p>Countries, excluding Australia, that are not included in <i>English proficiency group 1</i>.</p>
<b>Homeless person</b>	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> <li>• damages, or is likely to damage, their health; or</li> <li>• threatens their safety; or</li> <li>• marginalises them through failing to provide access to: <ul style="list-style-type: none"> <li>- adequate personal amenities, or</li> <li>- the economic and social supports that a home normally affords; or</li> </ul> </li> <li>• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or</li> <li>• has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul> <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>

**Ongoing support relationship**

An ongoing support relationship exists between a SAAP *agency* and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:

- a definite appointment has been made with the person to work through particular problems/issues; or
- an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or
- the agency expects the *client* to return for more assistance within a month.

However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new *support period* or to provide assistance at some future time.

**Recurrent allocations**

Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to SAAP *agencies* to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

**Referral**

For the purposes of the National Data Collection, a referral involves a formal process, not simply the provision of information. A (formal) referral occurs when a SAAP *agency* contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.

**Statistical linkage key (SLK)**

A statistical linkage key (SLK) is a derived variable used to link, for statistical purposes, data generated from elements of an individual's personal demographic data. The SAAP SLK comprises the *alpha code* and year of birth.

**Support**

Assistance, other than *supported accommodation*, provided to a *client* as part of an *ongoing support relationship* between a SAAP *agency* and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than 1 hour on a given day. Support may be provided to the client individually or in group sessions.

**Support period**

Commences when a *client* begins to receive *support* and/or *supported accommodation* from a SAAP *agency*. The support period is considered to finish when:

- the client ends the relationship with the agency; or
- the agency ends the relationship with the client.

If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of 1 month. In such a case, the date the support period ended is one month after the last contact with the client.

**Supported accommodation**

Accommodation paid for or provided directly by a SAAP *agency*. The accommodation may be provided at the agency or may be purchased using SAAP funds – at a motel, for example.

**Unmet need**

An unmet need occurs when a *client* expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their *support period*, and that service is not provided or referred.





# 1 Introduction

This publication is one of eight state and territory supplements that accompany the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to South Australia only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for South Australia. Appendix 2 contains a copy of the client form used to collect data in 2004–05.

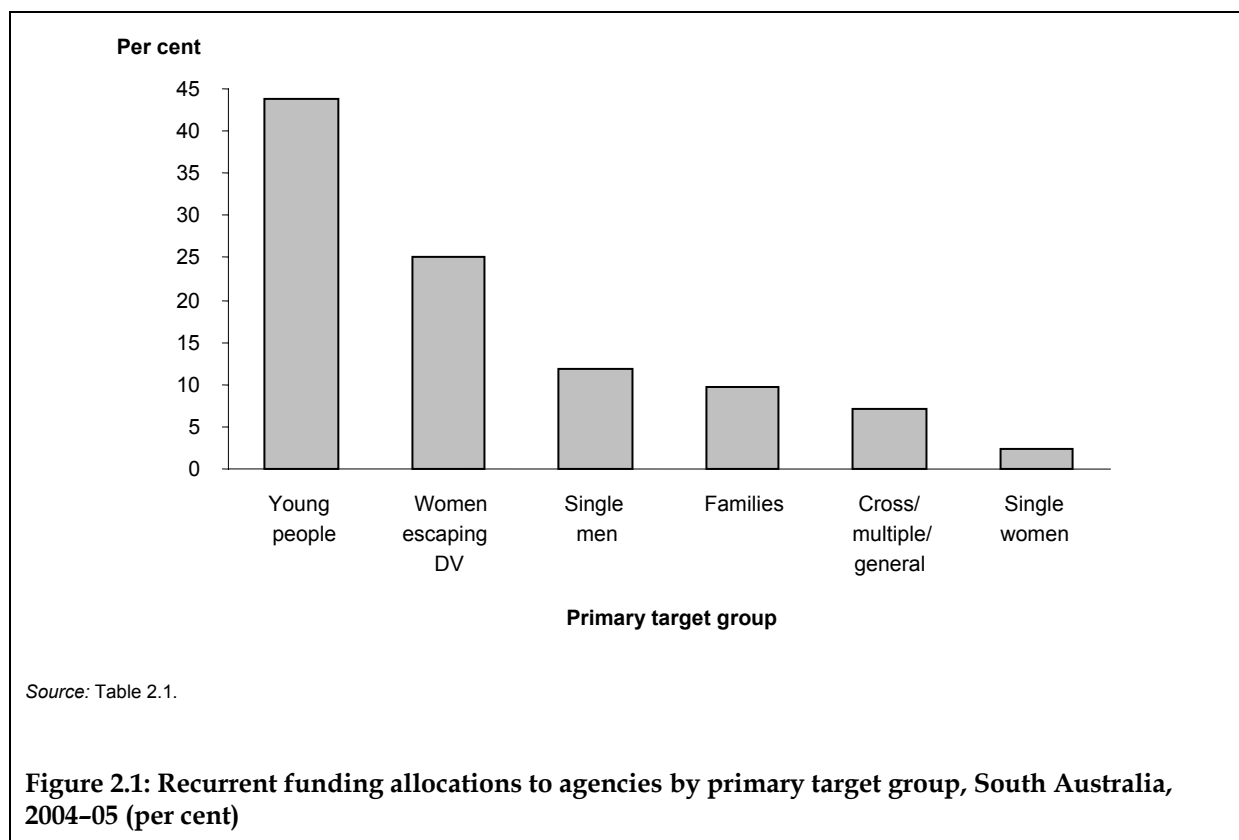
Data presented here primarily relate to the financial year ending 30 June 2005. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 9 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <[www.aihw.gov.au](http://www.aihw.gov.au)>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).



# 2 Funding

## 2.1 Key chart



## 2.2 Table

**Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, South Australia, 2004–05**

	<b>Agencies (number)</b>	<b>Agencies (%)</b>	<b>Recurrent allocation (\$)</b>	<b>Recurrent allocation (%)</b>	<b>Mean funding per agency (\$)</b>
<b>Region</b>					
Metropolitan, Eastern	30	36.1	11,183,000	43.1	372,800
Metropolitan, Western	6	7.2	2,199,000	8.5	366,600
Metropolitan, Northern	7	8.4	2,906,000	11.2	415,200
Metropolitan, Southern	7	8.4	3,186,000	12.3	455,100
Country, North	22	26.5	4,217,000	16.3	191,700
Country, South	11	13.3	2,233,000	8.6	203,000
<b>Total</b>	<b>83</b>	<b>100.0</b>	<b>25,924,000</b>	<b>100.0</b>	<b>312,300</b>
<b>Primary target group</b>					
Young people	26	31.3	11,385,000	43.9	437,900
Single men only	12	14.5	3,082,000	11.9	256,900
Single women only	2	2.4	603,000	2.3	301,600
Families	10	12.0	2,494,000	9.6	249,400
Women escaping domestic violence	22	26.5	6,514,000	25.1	296,100
Cross-target/multiple/general	11	13.3	1,846,000	7.1	167,800
<b>Total</b>	<b>83</b>	<b>100.0</b>	<b>25,924,000</b>	<b>100.0</b>	<b>312,300</b>
Recurrent allocations to agencies	83	100.0	25,924,000	97.3	312,300
Other recurrent allocations	..	..	713,000	2.7	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>26,637,000</b>	<b>100.0</b>	<b>..</b>

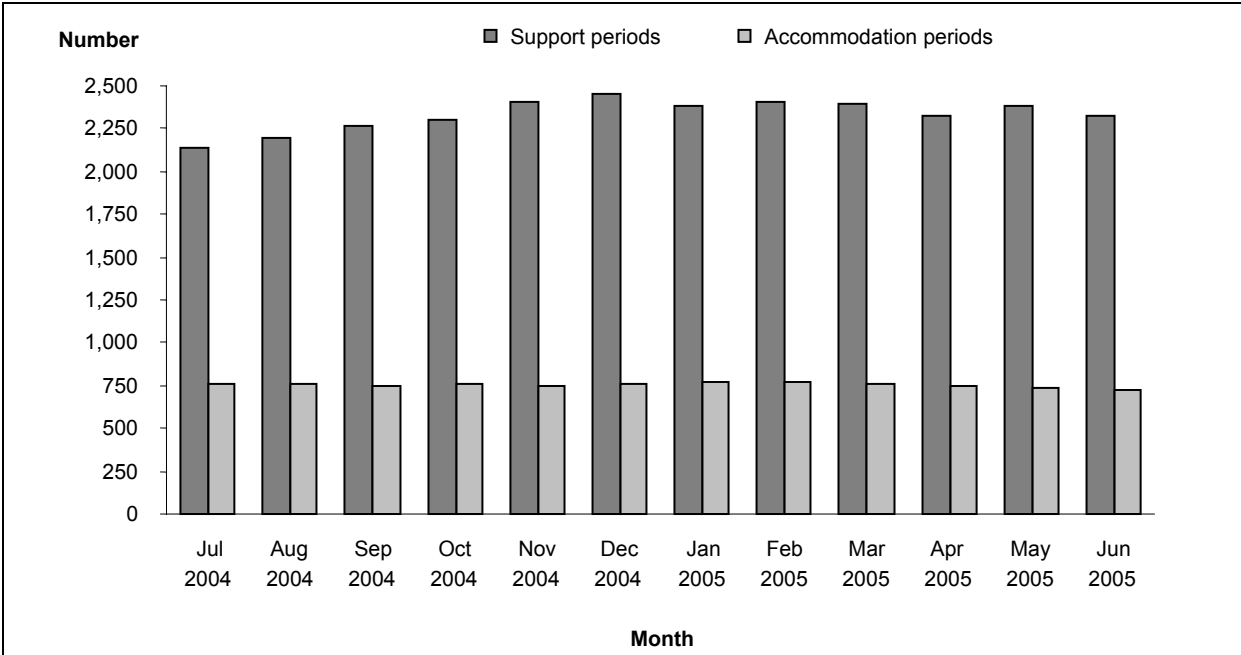
*Notes*

1. 'Recurrent allocations to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. All agencies operated throughout the year.

Source: SAAP Administrative Data Collection.

# 3 Level of support

## 3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, South Australia, 2004-05 (number)

## 3.2 Tables

**Table 3.1: SAAP support periods and clients, South Australia, 2004–05 (number)**

Support periods	15,600
Clients	9,650
Mean number of support periods per client	1.62
Clients per 10,000 population 10+	71

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in South Australia.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2004 (preliminary estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, South Australia, 2004–05 (number)**

Accompanying child support periods	9,350
Accompanying children	7,100
Mean number of accompanying child support periods per accompanying child	1.31
Accompanying children per 10,000 population aged 0–17	204

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in South Australia.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2004 (preliminary estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

**Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, South Australia, 2004–05**

<b>Date</b>	<b>Metro, Eastern</b>	<b>Metro, Western</b>	<b>Metro, Northern</b>	<b>Metro, Southern</b>	<b>Country, North</b>	<b>Country, South</b>	<b>Total</b>
July 2004	890	150	250	280	360	210	2,140
August 2004	940	150	260	280	340	230	2,200
September 2004	1,000	150	260	280	340	230	2,270
October 2004	1,050	160	250	270	340	230	2,300
November 2004	1,110	170	250	260	380	240	2,410
December 2004	1,130	170	280	250	380	240	2,450
January 2005	1,080	150	270	250	380	260	2,380
February 2005	1,090	140	280	260	360	280	2,410
March 2005	1,070	120	290	270	360	270	2,390
April 2005	1,060	120	290	240	340	270	2,320
May 2005	1,130	120	290	230	350	270	2,380
June 2005	1,090	110	270	240	360	260	2,330
<b>Support periods: total number of days</b>	<b>384,160</b>	<b>52,440</b>	<b>98,230</b>	<b>94,480</b>	<b>130,290</b>	<b>91,060</b>	<b>850,660</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

*Source:* SAAP Client and Administrative Data Collections.

**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, South Australia, 2004–05**

<b>Date</b>	<b>Metro, Eastern</b>	<b>Metro, Western</b>	<b>Metro, Northern</b>	<b>Metro, Southern</b>	<b>Country, North</b>	<b>Country, South</b>	<b>Total</b>
July 2004	260	70	110	130	110	90	760
August 2004	260	70	110	120	110	90	760
September 2004	250	60	110	120	110	90	750
October 2004	250	70	110	130	100	100	760
November 2004	240	70	110	130	110	100	750
December 2004	230	70	110	130	120	100	760
January 2005	240	70	110	140	120	100	770
February 2005	230	70	110	140	120	100	770
March 2005	240	60	100	130	120	100	760
April 2005	250	60	110	130	120	100	750
May 2005	240	60	110	130	120	90	740
June 2005	240	50	100	120	110	90	720
<b>Accommodation: total number of nights</b>	<b>85,790</b>	<b>23,070</b>	<b>38,110</b>	<b>45,260</b>	<b>40,260</b>	<b>33,780</b>	<b>266,280</b>

*Notes*

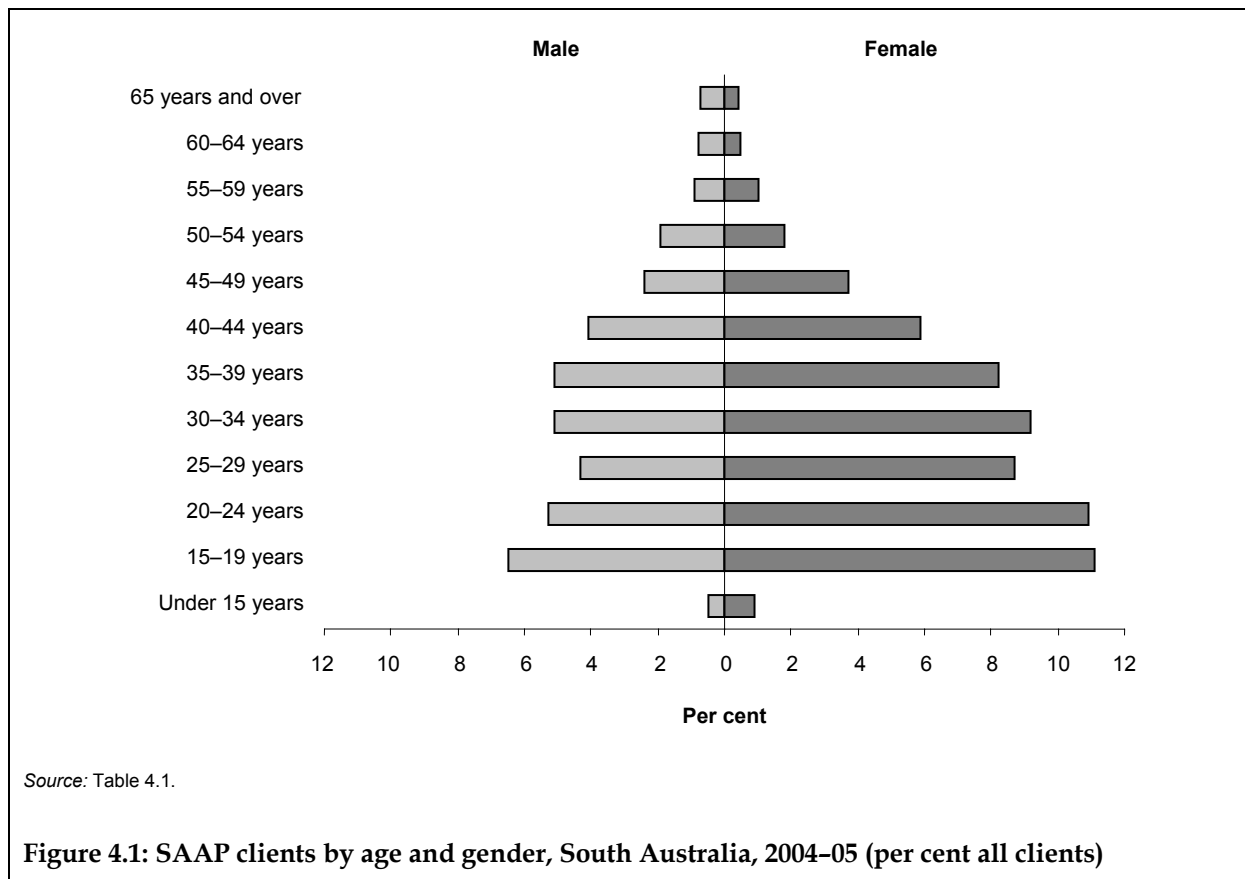
1. Number excluded due to errors and omissions (unweighted): 105.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

*Source:* SAAP Client and Administrative Data Collections.



# 4 Age, gender and cultural and linguistic diversity

## 4.1 Key chart



## 4.2 Tables

Table 4.1: SAAP clients, by age and gender, South Australia, 2004–05

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	0.5	0.9	1.4	1.5	1.4	150
15–17 years	3.7	5.9	9.9	9.5	9.7	950
18–19 years	2.8	5.2	7.5	8.4	8.1	750
20–24 years	5.3	10.9	14.2	17.4	16.2	1,550
25–29 years	4.3	8.7	11.3	13.9	13.0	1,250
30–34 years	5.1	9.2	13.4	14.7	14.2	1,350
35–39 years	5.1	8.2	13.5	13.1	13.3	1,250
40–44 years	4.1	5.9	10.9	9.5	10.1	950
45–49 years	2.4	3.7	6.4	5.9	6.1	600
50–54 years	1.9	1.8	5.1	2.8	3.7	350
55–59 years	0.9	1.0	2.3	1.7	1.9	200
60–64 years	0.8	0.5	2.1	0.8	1.3	100
65 years and over	0.7	0.4	2.0	0.7	1.2	100
<i>Total</i>	<i>37.7</i>	<i>62.3</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>3,600</b>	<b>5,950</b>	<b>3,600</b>	<b>5,950</b>	<b>..</b>	<b>9,600</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>32.8</b>	<b>30.6</b>	<b>..</b>	<b>31.4</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>32</b>	<b>29</b>	<b>..</b>	<b>30</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 52.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.2: SAAP accompanying children, by age and gender of child, South Australia, 2004–05**

<b>Accompanying children</b>		
<b>Age</b>	<b>%</b>	<b>Number</b>
0–4 years	43.3	3,050
5–12 years	42.5	3,000
13–15 years	10.6	750
16–17 years	3.6	250
<b>Total</b>	<b>100.0</b>	<b>7,050</b>
<b>Gender</b>		
Male	50.7	3,600
Female	49.3	3,500
<b>Total</b>	<b>100.0</b>	<b>7,050</b>

*Notes*

1. Number excluded due to errors and omissions in age (weighted): 24.
2. Number excluded due to errors and omissions in gender (weighted): 6.
3. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client by age and gender of client, South Australia, 2004–05 (per cent)**

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	65.4	77.8	69.9	68.3	71.9	86.0	69.9	2,500
2	17.7	10.5	17.5	17.7	17.4	7.7	16.9	600
3	6.7	4.2	5.2	6.5	6.8	<sup>(c)</sup> —	6.2	200
4	2.5	2.9	2.8	3.6	1.5	—	2.9	100
5	1.9	<sup>(c)</sup> —	1.7	1.9	0.9	<sup>(c)</sup> —	1.7	50
6+	5.8	<sup>(a)</sup> 4.5	2.8	2.0	1.4	—	2.5	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>11.3</b>	<b>7.5</b>	<b>14.2</b>	<b>49.2</b>	<b>15.9</b>	<b>2.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>400</b>	<b>250</b>	<b>500</b>	<b>1,800</b>	<b>550</b>	<b>50</b>	<b>..</b>	<b>3,600</b>
<b>Mean number of support periods</b>	<b>1.99</b>	<b>1.61</b>	<b>1.65</b>	<b>1.63</b>	<b>1.51</b>	<b>1.30</b>	<b>..</b>	<b>1.65</b>
<b>Per 10,000 population</b>	<b>48</b>	<b>126</b>	<b>98</b>	<b>83</b>	<b>30</b>	<b>7</b>	<b>..</b>	<b>54</b>
<b>Female clients</b>								
1	69.4	68.4	68.3	70.6	78.8	86.2	70.9	4,250
2	16.7	16.1	19.1	17.4	13.4	<sup>(b)</sup> 13.8	17.0	1,000
3	6.4	7.2	5.6	6.4	3.8	<sup>(c)</sup> —	6.0	350
4	2.7	3.9	3.1	2.7	1.6	—	2.7	150
5	1.2	1.2	1.7	1.4	1.4	—	1.4	100
6+	3.5	3.2	2.2	1.5	1.0	—	1.9	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>11.0</b>	<b>8.4</b>	<b>17.4</b>	<b>51.3</b>	<b>11.1</b>	<b>0.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>650</b>	<b>500</b>	<b>1,050</b>	<b>3,050</b>	<b>650</b>	<b>50</b>	<b>..</b>	<b>5,950</b>
<b>Mean number of support periods</b>	<b>1.74</b>	<b>1.73</b>	<b>1.67</b>	<b>1.59</b>	<b>1.43</b>	<b>1.26</b>	<b>..</b>	<b>1.61</b>
<b>Per 10,000 population</b>	<b>82</b>	<b>246</b>	<b>212</b>	<b>145</b>	<b>34</b>	<b>3</b>	<b>..</b>	<b>87</b>
<b>All clients</b>								
1	67.9	71.7	68.8	69.8	75.6	86.1	70.5	6,750
2	17.1	14.1	18.6	17.5	15.2	9.0	17.0	1,650
3	6.5	6.1	5.4	6.5	5.2	<sup>(c)</sup> —	6.1	600
4	2.6	3.6	3.0	3.0	1.6	—	2.8	250
5	1.5	1.2	1.7	1.6	1.2	<sup>(c)</sup> —	1.5	150
6+	4.4	3.3	2.4	1.7	1.2	—	2.1	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>11.1</b>	<b>8.1</b>	<b>16.2</b>	<b>50.5</b>	<b>12.9</b>	<b>1.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,050</b>	<b>750</b>	<b>1,550</b>	<b>4,850</b>	<b>1,250</b>	<b>100</b>	<b>..</b>	<b>9,600</b>
<b>Mean number of support periods</b>	<b>1.84</b>	<b>1.69</b>	<b>1.66</b>	<b>1.60</b>	<b>1.47</b>	<b>1.28</b>	<b>..</b>	<b>1.62</b>
<b>Per 10,000 population</b>	<b>65</b>	<b>184</b>	<b>153</b>	<b>114</b>	<b>32</b>	<b>5</b>	<b>..</b>	<b>71</b>

(a) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of clients who had 3 support periods each. These cells have been merged to ensure confidentiality.

*Notes*

- Number excluded due to errors and omissions (weighted): 52.
- 'Per 10,000 population' shows how many people out of every 10,000 in the population of that gender and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated gender and age group as at 30 June 2004 (preliminary estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
- To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, South Australia, 2004–05 (per cent)**

Number of accompanying child support periods	0–4 years	5–12 years	13–15 years	16–17 years	Total	
					%	Number
1	79.1	79.9	82.9	88.2	80.2	5,650
2	13.7	14.4	12.2	9.4	13.7	950
3	4.7	4.0	3.2	2.5	4.2	300
4	1.7	1.2	1.4	—	1.4	100
5	0.5	0.3	( <sup>1</sup> )—	—	0.3	<25
6+	0.3	0.2	( <sup>1</sup> )—	—	0.2	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>43.3</b>	<b>42.5</b>	<b>10.6</b>	<b>3.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,050</b>	<b>3,000</b>	<b>750</b>	<b>250</b>	<b>..</b>	<b>7,050</b>
<b>Mean number of accompanying child support periods</b>	<b>1.33</b>	<b>1.30</b>	<b>1.27</b>	<b>1.18</b>	<b>..</b>	<b>1.31</b>
<b>Per 10,000 population of applicable age group</b>	<b>345</b>	<b>191</b>	<b>123</b>	<b>63</b>	<b>..</b>	<b>204</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 24.
2. 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates).
3. To ensure confidentiality some cells in this table have been replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2005a.

**Table 4.5: SAAP clients: birthplace by gender, South Australia, 2004–05**

Birthplace	Male	Female	Total		South Australian population 10+	
	%	%	%	Number	%	Number
Australia	88.5	89.3	89.0	8,450	76.1	1,005,550
Oceania (excluding Australia)	1.7	1.0	1.3	100	1.0	13,450
UK, Ireland and associated islands	3.2	2.0	2.4	250	10.4	136,700
Other Europe and the former Soviet Union	2.3	2.4	2.4	200	7.8	103,350
South-East, North-East and Southern Asia	1.4	2.9	2.3	200	3.2	41,850
Other (including the Middle East, Africa, the Americas and Caribbean)	2.8	2.5	2.6	250	1.5	19,650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>37.9</b>	<b>62.1</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>3,600</b>	<b>5,900</b>	<b>..</b>	<b>9,500</b>	<b>..</b>	<b>1,320,550</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 130.
2. 'South Australian population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

**Table 4.6: SAAP accompanying children, birthplace of child, South Australia, 2004–05**

Birthplace	Accompanying children	
	%	Number
Australia	96.6	6,650
Oceania (excluding Australia)	0.6	50
Europe and the former Soviet Union	0.7	50
South-East, North-East and Southern Asia	0.5	50
Other (including the Middle East, Africa, the Americas and Caribbean)	1.6	100
<b>Total</b>	<b>100.0</b>	<b>6,900</b>

*Notes*

1. Number excluded due to errors and omissions in birthplace (weighted): 185.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, South Australia, 2004–05**

Cultural and linguistic diversity	Male	Female	Total		South Australian population 10+	
	%	%	%	Number	%	Number
<b>Clients</b>						
Indigenous Australians	11.9	20.8	17.4	1,650	1.4	18,900
Other Australian-born people	76.7	68.4	71.5	6,700	74.7	986,600
People born overseas, English proficiency group 1	4.8	3.2	3.8	350	11.8	155,800
People born overseas, English proficiency groups 2–4	6.6	7.7	7.2	700	12.1	159,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>38.0</b>	<b>62.0</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>3,550</b>	<b>5,800</b>	<b>..</b>	<b>9,350</b>	<b>..</b>	<b>1,320,550</b>
<b>Support periods</b>	<b>Mean number per client</b>			<b>Total number</b>		
Indigenous Australians	1.59	1.76	1.72	2,800	..	..
Other Australian-born people	1.68	1.60	1.63	10,900	..	..
People born overseas, English proficiency group 1	1.59	1.51	1.55	600	..	..
People born overseas, English proficiency groups 2–4	1.46	1.31	1.36	950	..	..
<i>Total</i>	<i>1.65</i>	<i>1.61</i>	<i>1.63</i>	<i>..</i>	<i>..</i>	<i>..</i>
<b>Total support periods (%)</b>	<b>38.4</b>	<b>61.6</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>5,850</b>	<b>9,350</b>	<b>..</b>	<b>15,200</b>	<b>..</b>	<b>..</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 277 clients; 424 support periods.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. South Australian population 10+ refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

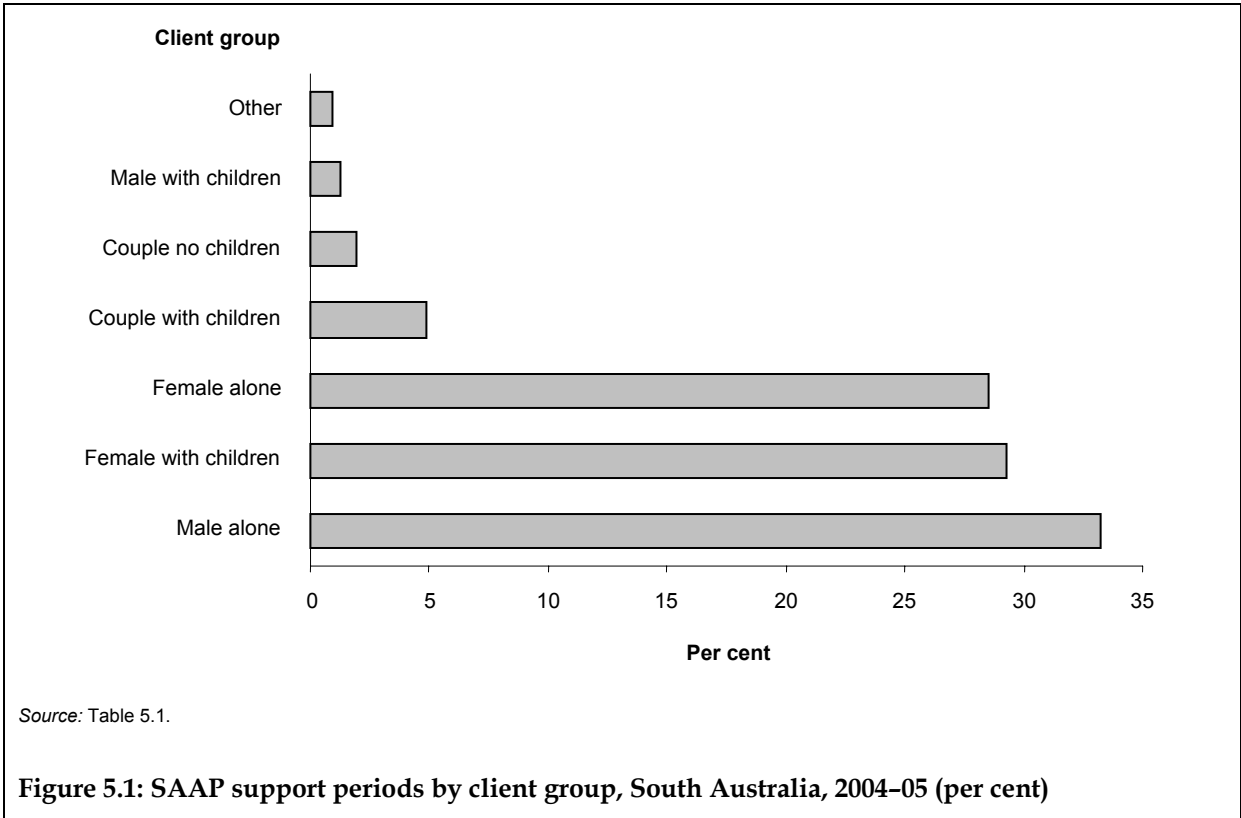
*Sources:* SAAP Client Collection; ABS 2004; ABS unpublished data.

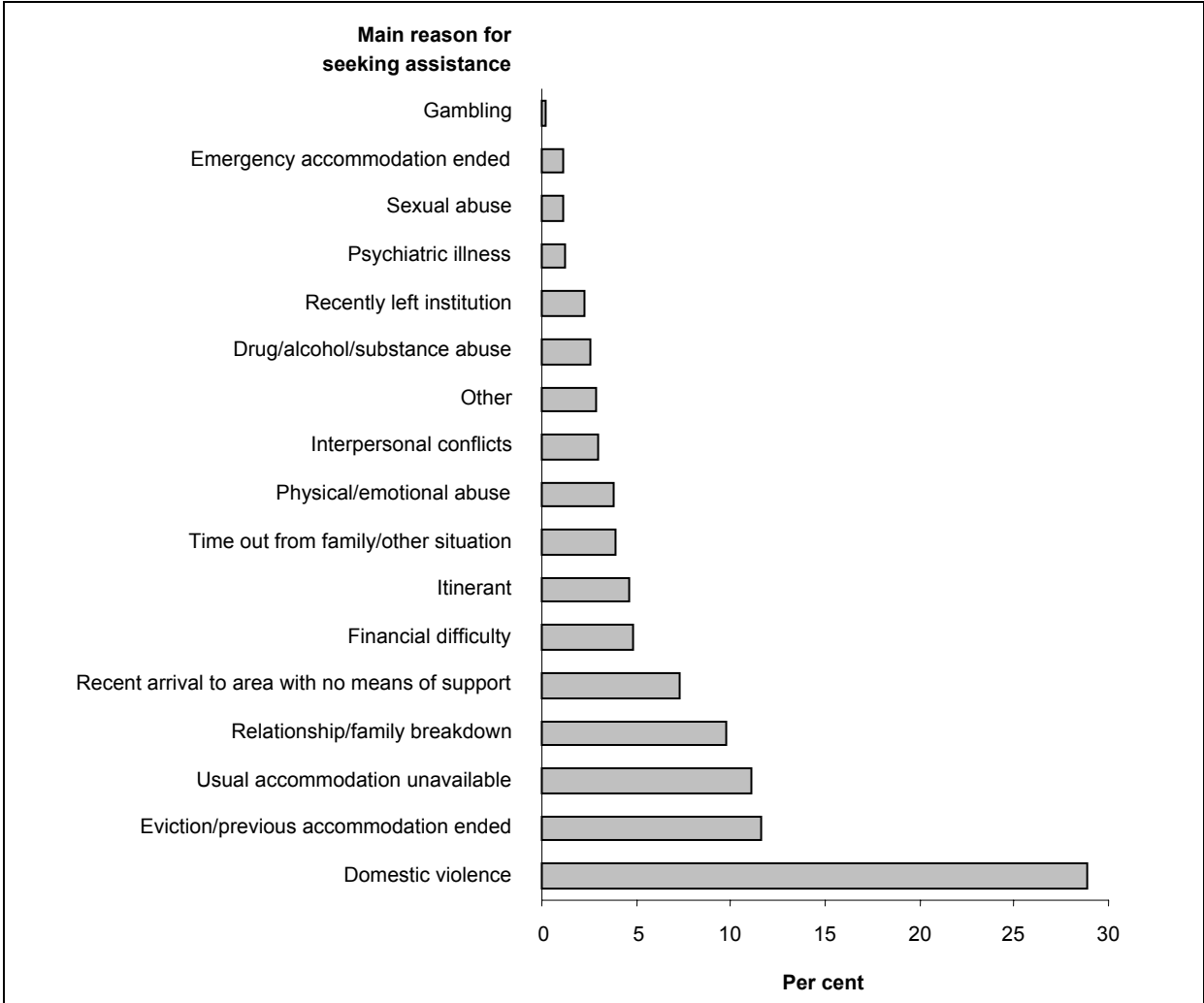




# 5 Client group and reasons for seeking support

## 5.1 Key charts





Source: Table 5.3.

**Figure 5.2: Main reason for seeking assistance, South Australia, 2004-05 (per cent support periods)**

## 5.2 Tables

Table 5.1: SAAP support periods: region by client group, South Australia, 2004-05 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Metropolitan, Eastern	39.8	28.2	1.4	4.1	1.1	24.8	0.7	100.0	64.3	9,300
Metropolitan, Western	21.3	28.9	3.0	8.1	1.3	35.7	1.7	100.0	3.7	550
Metropolitan, Northern	15.7	28.1	2.2	5.4	2.2	45.3	1.0	100.0	6.2	900
Metropolitan, Southern	27.8	23.0	3.6	11.4	2.3	30.7	1.2	100.0	7.3	1,050
Country, North	17.6	38.4	2.4	3.0	1.0	36.1	1.5	100.0	11.2	1,650
Country, South	24.9	21.7	3.3	6.2	2.6	39.9	1.4	100.0	7.3	1,050
<b>Total (%)</b>	<b>33.2</b>	<b>28.5</b>	<b>1.9</b>	<b>4.9</b>	<b>1.3</b>	<b>29.3</b>	<b>0.9</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>4,800</b>	<b>4,100</b>	<b>300</b>	<b>700</b>	<b>200</b>	<b>4,250</b>	<b>150</b>	<b>..</b>	<b>..</b>	<b>14,450</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 535.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

**Table 5.2: SAAP support periods: client group by primary target group of agency, South Australia, 2004–05 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	36.3	11.4	—	2.9	0.1	7.5	12.1	1,850
Male alone, 25+	0.6	82.8	—	5.3	0.4	49.4	20.6	3,150
Female alone, under 25	42.4	0.6	14.5	2.1	7.6	4.5	14.3	2,200
Female alone, 25+	0.7	3.0	78.5	2.5	28.9	12.8	14.6	2,200
Couple, no children	2.2	0.3	1.1	4.5	0.1	6.7	1.8	250
Couple with children	1.3	0.3	—	32.8	0.4	6.0	4.8	750
Male with children	0.3	0.4	—	8.1	0.1	2.3	1.3	200
Female with children	14.8	0.9	5.9	39.4	61.5	10.0	29.5	4,500
Other	1.3	0.4	—	2.3	0.8	0.7	1.0	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>24.8</b>	<b>18.5</b>	<b>3.8</b>	<b>11.5</b>	<b>32.7</b>	<b>8.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,800</b>	<b>2,850</b>	<b>600</b>	<b>1,750</b>	<b>5,000</b>	<b>1,300</b>	<b>..</b>	<b>15,250</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 386.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

*Sources:* SAAP Client and Administrative Data Collections.

**Table 5.3: SAAP support periods: main reason for seeking assistance by client group, South Australia, 2004–05 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	17.3	15.0	10.7	7.5	23.9	20.3	24.5	5.2	5.2	11.1
Time out from family/other situation	6.5	3.7	7.3	2.5	2.8	2.4	(*)—	2.5	3.3	3.9
Relationship/family breakdown	19.6	7.4	19.9	3.9	5.1	4.5	12.6	6.1	20.8	9.8
Interpersonal conflict	4.5	4.5	3.8	2.3	2.6	2.0	(*)—	1.6	(*)—	3.0
Physical/emotional abuse	2.8	1.2	6.2	5.9	1.8	1.3	(*)—	4.4	4.2	3.8
Domestic violence	1.1	0.8	16.6	53.2	(*)—	3.1	4.4	60.5	15.8	28.9
Sexual abuse	1.4	(*)—	3.9	0.7	—	(*)—	—	0.6	(*)—	1.1
Financial difficulty	3.7	7.6	3.4	3.0	8.4	11.9	8.8	3.4	5.7	4.8
Gambling	0.2	0.7	—	—	—	—	—	(*)—	—	0.2
Eviction/previous accommodation ended	18.1	13.3	10.9	5.7	20.7	29.8	21.4	6.8	19.1	11.6
Drug/alcohol/substance abuse	1.9	8.2	1.3	2.6	1.4	—	2.4	0.3	(*)—	2.6
Emergency accommodation ended	1.7	1.0	2.1	0.6	2.1	1.0	(*)—	0.6	—	1.1
Recently left institution	4.5	4.1	1.7	2.9	—	1.6	(*)—	0.5	(*)—	2.3
Psychiatric illness	0.4	3.4	0.8	1.5	(*)—	(*)—	(*)—	0.2	—	1.2
Recent arrival to area with no means of support	7.3	20.0	1.8	2.7	15.2	14.8	7.2	1.9	7.7	7.3
Itinerant	7.7	7.0	6.0	2.4	13.2	2.7	6.4	1.8	4.9	4.6
Other	1.3	<sup>(a)</sup> 2.1	3.7	2.6	1.9	4.1	5.8	<sup>(b)</sup> 3.6	8.3	2.9
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (%)</b>	<b>12.1</b>	<b>20.3</b>	<b>14.3</b>	<b>14.7</b>	<b>1.8</b>	<b>4.7</b>	<b>1.3</b>	<b>29.8</b>	<b>1.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>1,800</b>	<b>3,050</b>	<b>2,150</b>	<b>2,200</b>	<b>250</b>	<b>700</b>	<b>200</b>	<b>4,450</b>	<b>150</b>	<b>14,950</b>

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Sexual abuse'. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure confidentiality.

**Notes**

1. Number excluded due to errors and omissions (weighted): 675.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



# 6 Support provided

## 6.1 Key charts

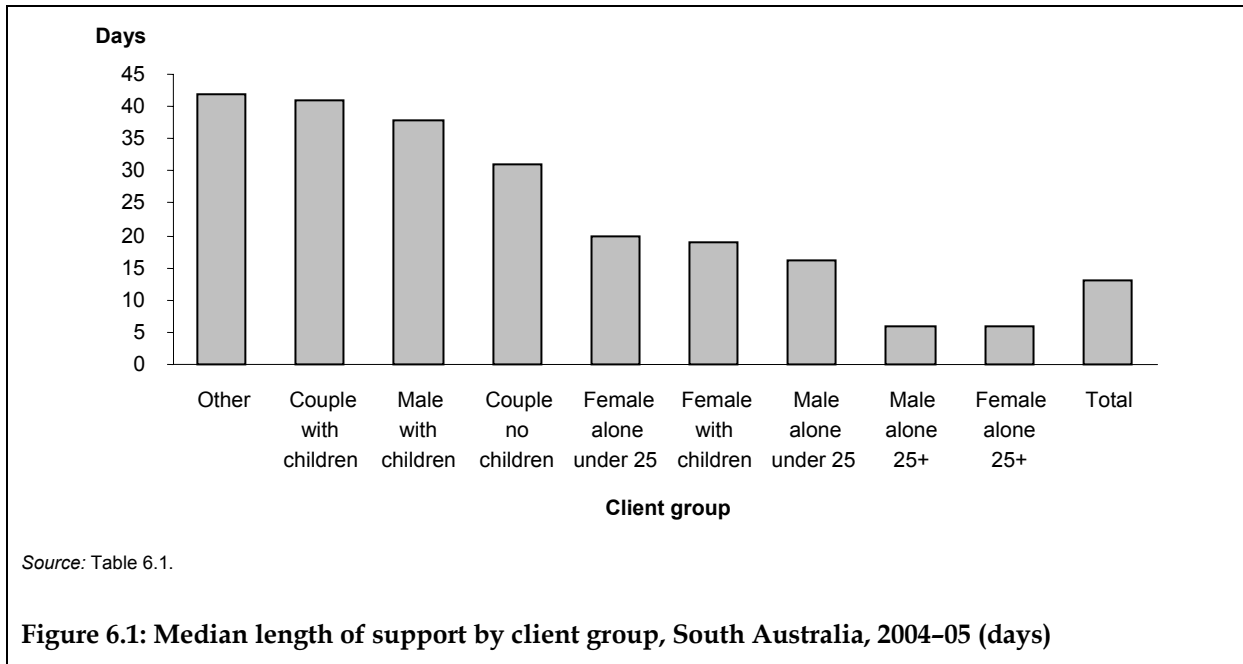


Figure 6.1: Median length of support by client group, South Australia, 2004-05 (days)

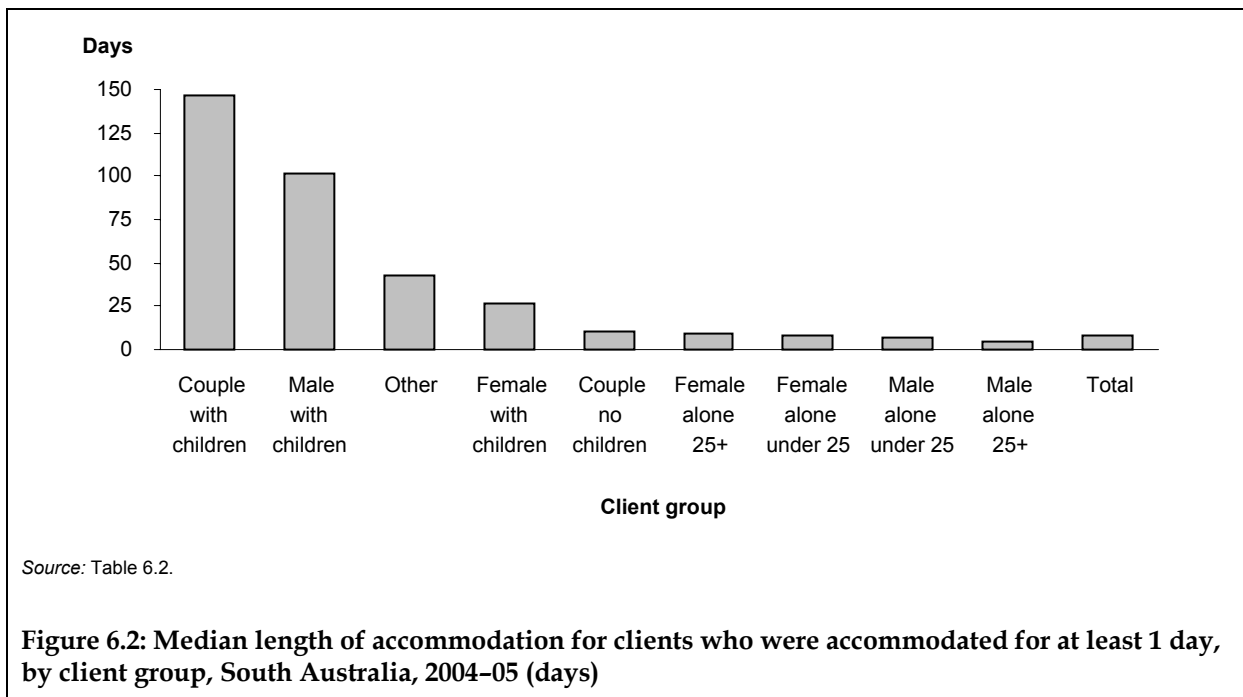


Figure 6.2: Median length of accommodation for clients who were accommodated for at least 1 day, by client group, South Australia, 2004-05 (days)

## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, South Australia, 2004–05 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	2.3	2.7	9.8	17.2	8.6	4.4	2.6	11.8	6.7	8.7	1,150
1 day	9.7	17.9	7.6	13.8	5.1	1.9	(*)—	7.9	6.2	10.7	1,400
2 days	6.3	9.7	5.0	6.5	5.4	2.8	(*)—	5.0	7.2	6.3	800
3 days	6.5	7.6	4.5	5.4	3.8	0.7	(*)—	4.6	—	5.3	700
4 days	3.7	4.2	3.0	4.4	(a)3.4	(*)—	(*)—	3.0	(*)—	3.4	450
5 days	2.0	4.3	1.9	2.4	(*)—	1.1	(*)—	2.4	—	2.6	350
6 days	3.0	4.3	2.3	1.8	6.2	(*)—	(*)—	2.1	(*)—	2.6	350
7 days	3.9	3.9	3.1	2.6	3.2	1.3	(*)—	2.0	(*)—	2.9	400
>1–2 weeks	11.4	15.5	8.5	7.3	5.5	5.3	3.4	8.0	3.8	9.7	1,250
>2–4 weeks	9.7	10.8	9.2	7.8	4.4	7.0	10.9	8.4	7.9	9.0	1,200
>4–13 weeks	21.9	9.1	24.1	15.3	34.3	47.3	41.7	23.1	36.4	20.6	2,700
>13–26 weeks	8.3	4.0	9.2	6.8	9.4	12.8	13.0	10.5	14.4	8.3	1,100
>26–52 weeks	5.8	3.8	7.0	5.6	7.0	8.3	12.4	7.0	10.7	6.1	800
>52 weeks	5.4	2.3	4.7	3.0	3.8	6.3	7.6	4.2	3.2	3.9	500
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>12.1</b>	<b>21.2</b>	<b>13.8</b>	<b>15.2</b>	<b>1.8</b>	<b>4.7</b>	<b>1.3</b>	<b>29.1</b>	<b>0.9</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,600</b>	<b>2,800</b>	<b>1,800</b>	<b>2,000</b>	<b>250</b>	<b>600</b>	<b>150</b>	<b>3,850</b>	<b>100</b>	<b>..</b>	<b>13,150</b>
<b>Mean length (days)</b>	<b>81</b>	<b>42</b>	<b>82</b>	<b>52</b>	<b>75</b>	<b>96</b>	<b>113</b>	<b>74</b>	<b>84</b>	<b>..</b>	<b>67</b>
<b>Median length (days)</b>	<b>16</b>	<b>6</b>	<b>20</b>	<b>6</b>	<b>31</b>	<b>41</b>	<b>38</b>	<b>19</b>	<b>42</b>	<b>..</b>	<b>13</b>

(a) Includes a small proportion of closed support periods where clients were supported for '5 days'. These cells have been merged to ensure confidentiality.

### Notes

1. Number excluded due to errors and omissions (weighted): 338.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, South Australia, 2004–05 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	14.4	21.1	10.8	11.7	—	(*)—	(*)—	6.2	(*)—	14.0	800
2 days	8.7	10.9	8.7	7.0	9.8	4.0	(*)—	6.9	(*)—	8.8	500
3 days	9.7	7.6	8.4	8.1	—	—	—	4.5	(*)—	7.2	400
4 days	5.5	5.2	5.5	6.1	7.6	—	—	3.4	(*)—	4.9	300
5 days	2.6	5.3	5.1	5.0	—	—	—	3.3	—	4.2	250
6 days	4.3	5.1	4.1	3.3	18.2	—	(*)—	2.4	(*)—	4.1	250
7 days	5.8	4.9	5.4	5.2	(*)—	—	—	3.0	(*)—	4.7	250
>1–2 weeks	16.3	18.7	17.8	13.8	10.4	(*)—	(*)—	10.8	(*)—	15.6	900
>2–4 weeks	11.5	10.7	12.0	13.5	(*)—	—	—	10.4	10.8	10.9	600
>4–13 weeks	9.7	4.8	9.2	13.4	(*)—	25.7	14.9	18.4	29.1	10.3	600
>13–26 weeks	5.1	2.5	5.8	6.3	17.1	23.9	22.0	14.9	14.3	6.9	400
>26–52 weeks	4.6	2.3	5.1	5.0	15.0	32.0	22.0	11.2	13.7	6.0	350
>52 weeks	2.0	0.9	2.3	1.6	7.9	11.5	18.3	4.4	(*)—	2.4	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>17.1</b>	<b>36.3</b>	<b>13.0</b>	<b>10.4</b>	<b>0.9</b>	<b>2.2</b>	<b>0.5</b>	<b>18.9</b>	<b>0.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>950</b>	<b>2,050</b>	<b>750</b>	<b>600</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>1,050</b>	<b>50</b>	<b>..</b>	<b>5,650</b>
<b>Mean length (days)</b>	<b>41</b>	<b>23</b>	<b>40</b>	<b>43</b>	<b>119</b>	<b>192</b>	<b>174</b>	<b>87</b>	<b>105</b>	<b>..</b>	<b>48</b>
<b>Median length (days)</b>	<b>7</b>	<b>5</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>146</b>	<b>101</b>	<b>27</b>	<b>43</b>	<b>..</b>	<b>8</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>—</b>	<b>50</b>	<b>&lt;25</b>	<b>..</b>	<b>50</b>
<b>Total accommodation</b>	<b>950</b>	<b>2,050</b>	<b>750</b>	<b>600</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>1,100</b>	<b>50</b>	<b>-</b>	<b>5,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 331.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, South Australia, 2004–05 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>69.5</b>	<b>85.5</b>	<b>53.2</b>	<b>45.4</b>	<b>60.3</b>	<b>57.4</b>	<b>57.7</b>	<b>47.9</b>	<b>57.5</b>	<b>59.5</b>
SAAP/CAP accommodation	59.9	72.0	41.5	31.9	26.4	25.0	25.2	32.6	37.6	44.6
Assistance to obtain/maintain short-term accommodation	18.0	11.5	20.8	14.5	23.4	27.7	26.3	15.4	17.3	16.4
Assistance to obtain/maintain independent housing	19.3	10.8	24.1	15.1	30.3	36.1	36.7	26.3	23.5	21.0
<b>Financial/employment</b>	<b>28.8</b>	<b>22.4</b>	<b>33.1</b>	<b>35.6</b>	<b>34.6</b>	<b>29.2</b>	<b>31.4</b>	<b>34.3</b>	<b>31.5</b>	<b>30.9</b>
Assistance to obtain/maintain government payment	8.6	3.6	13.6	13.4	8.0	8.4	9.1	13.8	3.2	10.5
Employment/training assistance	7.3	2.0	7.8	1.4	3.4	2.7	(*)—	2.3	4.1	3.5
Financial assistance/material aid	22.1	17.0	25.0	28.7	29.1	24.3	22.1	26.7	26.6	24.1
Financial counselling	7.4	9.7	8.4	8.7	17.6	13.0	15.1	11.3	9.8	9.9
<b>Counselling</b>	<b>48.1</b>	<b>82.0</b>	<b>57.7</b>	<b>82.1</b>	<b>50.0</b>	<b>65.8</b>	<b>63.2</b>	<b>85.0</b>	<b>60.6</b>	<b>73.6</b>
Incest/sexual assault	2.2	1.0	6.8	2.7	1.4	0.6	(*)—	2.8	2.5	2.8
Domestic violence	3.8	1.9	17.4	47.9	2.0	6.3	5.9	60.4	18.0	28.9
Family/relationship	13.3	8.1	21.8	23.3	13.3	15.6	19.1	34.5	20.4	21.5
Emotional/other	44.6	81.3	51.3	70.8	49.5	62.1	60.3	73.6	55.7	66.7
Assistance with problem gambling	—	1.1	0.2	0.6	(*)—	(*)—	—	0.3	—	0.4
<b>General support/advocacy</b>	<b>85.2</b>	<b>90.9</b>	<b>85.9</b>	<b>91.5</b>	<b>81.5</b>	<b>91.4</b>	<b>86.7</b>	<b>91.7</b>	<b>89.1</b>	<b>89.6</b>
Living skills/personal development	19.4	9.4	20.5	11.7	8.6	6.8	5.7	9.2	10.8	12.3
Assistance with legal issues/court support	5.2	3.0	10.0	15.2	4.3	4.7	9.2	17.6	7.5	10.6
Advice/information	79.4	87.4	75.3	81.2	76.5	86.7	80.4	83.3	79.6	82.2
Retrieval/storage/removal of belongings	33.5	62.9	16.2	14.2	12.4	9.0	8.6	8.4	14.7	24.7
Advocacy/liaison on behalf of client	38.1	23.7	51.9	57.3	51.3	71.0	62.2	60.6	46.3	48.8
Brokerage services	1.6	2.2	10.0	4.1	6.9	7.0	8.0	4.7	5.7	4.7
<b>Specialist services</b>	<b>16.2</b>	<b>21.3</b>	<b>25.2</b>	<b>27.7</b>	<b>27.8</b>	<b>15.2</b>	<b>11.6</b>	<b>19.4</b>	<b>25.5</b>	<b>21.4</b>
Psychological services	1.0	1.3	3.8	1.2	(*)—	(*)—	—	1.1	(*)—	1.5
Psychiatric services	0.9	3.6	3.0	2.8	(*)—	(*)—	(*)—	0.8	(*)—	2.0
Pregnancy support	0.2	—	4.5	0.7	1.9	3.1	—	2.9	(*)—	1.8
Family planning support	0.3	(*)—	1.9	0.2	(*)—	0.8	(*)—	3.1	(*)—	1.3
Drug/alcohol support or intervention	3.9	8.3	5.9	9.5	3.6	1.6	5.2	3.0	(*)—	5.5
Physical disability services	0.2	0.3	0.3	0.2	—	(*)—	(*)—	0.2	(*)—	0.2
Intellectual disability services	0.3	0.2	0.5	0.5	—	—	—	0.1	—	0.3
Culturally appropriate support	6.1	1.9	7.3	8.4	4.5	6.2	3.3	9.8	19.7	6.9
Interpreter services	(*)—	—	0.3	0.9	—	(*)—	—	1.1	—	0.5
Assistance with immigration issues	0.3	(*)—	0.2	0.9	—	0.6	—	0.6	(*)—	0.4
Health/medical services	7.1	15.7	13.4	14.9	22.3	6.5	5.3	9.5	5.8	11.8
<b>Basic support and services n.e.s.</b>	<b>57.1</b>	<b>84.8</b>	<b>44.1</b>	<b>40.8</b>	<b>41.6</b>	<b>21.1</b>	<b>20.4</b>	<b>34.1</b>	<b>36.2</b>	<b>49.0</b>
Meals	47.5	74.9	30.4	27.4	31.8	6.5	7.5	15.6	16.4	35.2
Laundry/shower facilities	46.2	76.1	29.8	28.0	29.4	4.7	4.8	17.1	19.4	35.6
Recreation	19.7	8.2	21.8	17.6	4.2	2.3	2.9	6.5	(*)—	11.9
Transport	24.9	8.3	29.6	23.0	15.7	11.5	9.7	20.2	15.5	19.4
Other	10.5	14.1	11.1	14.4	24.5	8.5	8.5	12.7	11.1	12.7
<b>No services provided directly</b>	<b>1.5</b>	<b>0.2</b>	<b>2.2</b>	<b>0.4</b>	<b>2.7</b>	<b>1.3</b>	<b>4.0</b>	<b>0.8</b>	<b>(*)—</b>	<b>1.0</b>
<b>Total (number)</b>	<b>1,800</b>	<b>3,050</b>	<b>2,150</b>	<b>2,200</b>	<b>250</b>	<b>700</b>	<b>200</b>	<b>4,450</b>	<b>150</b>	<b>14,950</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 676 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, South Australia, 2004–05 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Accommodation</b>	<b>36.7</b>	<b>44.0</b>	<b>39.1</b>	<b>66.7</b>	<b>39.1</b>	<b>2,500</b>
SAAP/CAP accommodation	36.7	44.0	39.1	66.7	39.1	2,500
<b>School liaison/child care</b>	<b>10.8</b>	<b>13.6</b>	<b>14.9</b>	<b>22.2</b>	<b>14.5</b>	<b>900</b>
School liaison	7.7	12.0	5.4	—	5.7	350
Child care	6.3	4.8	11.1	22.2	10.6	650
<b>Counselling</b>	<b>22.6</b>	<b>14.4</b>	<b>14.9</b>	<b>—</b>	<b>15.5</b>	<b>1,000</b>
Help with behavioural problems	4.1	5.6	6.7	—	6.4	400
Sexual/physical abuse counselling/support	2.4	—	1.8	—	1.8	100.0
Skills education	3.3	4.8	3.9	—	3.9	250
General counselling/support	20.4	12.8	11.8	—	12.5	800
<b>General support/advocacy</b>	<b>63.9</b>	<b>63.2</b>	<b>64.7</b>	<b>55.6</b>	<b>64.5</b>	<b>4,100</b>
Access arrangements	—	( <sup>c</sup> )—	2.4	—	2.1	150
Advice/information	37.7	44.8	54.4	38.9	52.7	3,350
Brokerage services	1.4	( <sup>c</sup> )—	3.3	—	3.1	200
Advocacy	50.3	45.6	33.6	33.3	35.2	2,250
<b>Specialist services</b>	<b>4.9</b>	<b>6.4</b>	<b>11.1</b>	<b>22.2</b>	<b>10.5</b>	<b>650</b>
Culturally sensitive services	2.0	4.0	8.0	( <sup>c</sup> )—	7.4	450
Health/medical services	3.3	( <sup>c</sup> )—	5.3	( <sup>c</sup> )—	5.0	300
<b>Basic support and other services n.e.s.</b>	<b>19.1</b>	<b>17.6</b>	<b>35.2</b>	<b>55.6</b>	<b>33.5</b>	<b>2,150</b>
Meals	7.9	11.2	20.3	38.9	19.1	1,200
Showers/hygiene	3.3	( <sup>c</sup> )—	19.6	27.8	18.0	1,150
Recreation	3.9	7.2	14.1	22.2	13.2	850
Transport	9.8	5.6	16.0	—	15.2	950
Other	4.3	3.2	14.6	27.8	13.5	850
<b>No services provided directly by agency</b>	<b>5.3</b>	( <sup>c</sup> )—	<b>5.4</b>	<b>—</b>	<b>5.3</b>	<b>350</b>
<b>Total accompanying child support periods (%)</b>	<b>8.3</b>	<b>2.0</b>	<b>89.3</b>	<b>0.3</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>550</b>	<b>150</b>	<b>5,650</b>	<b>&lt;25</b>	<b>..</b>	<b>6,350</b>

*Notes*

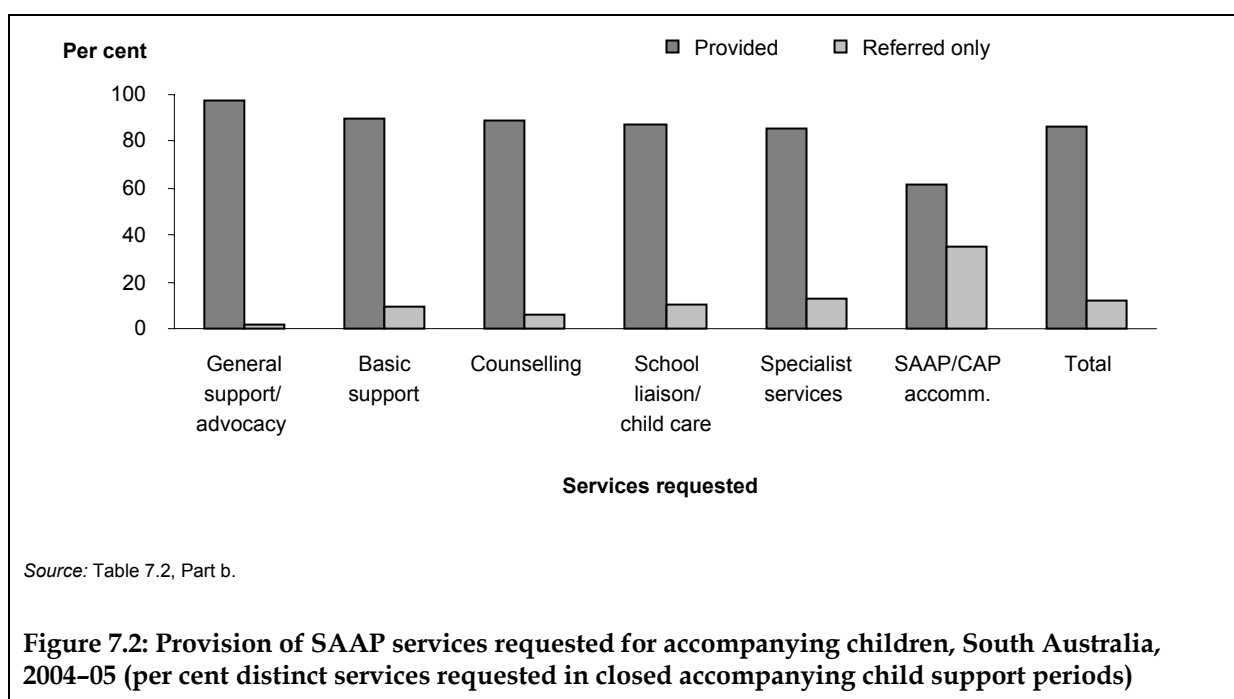
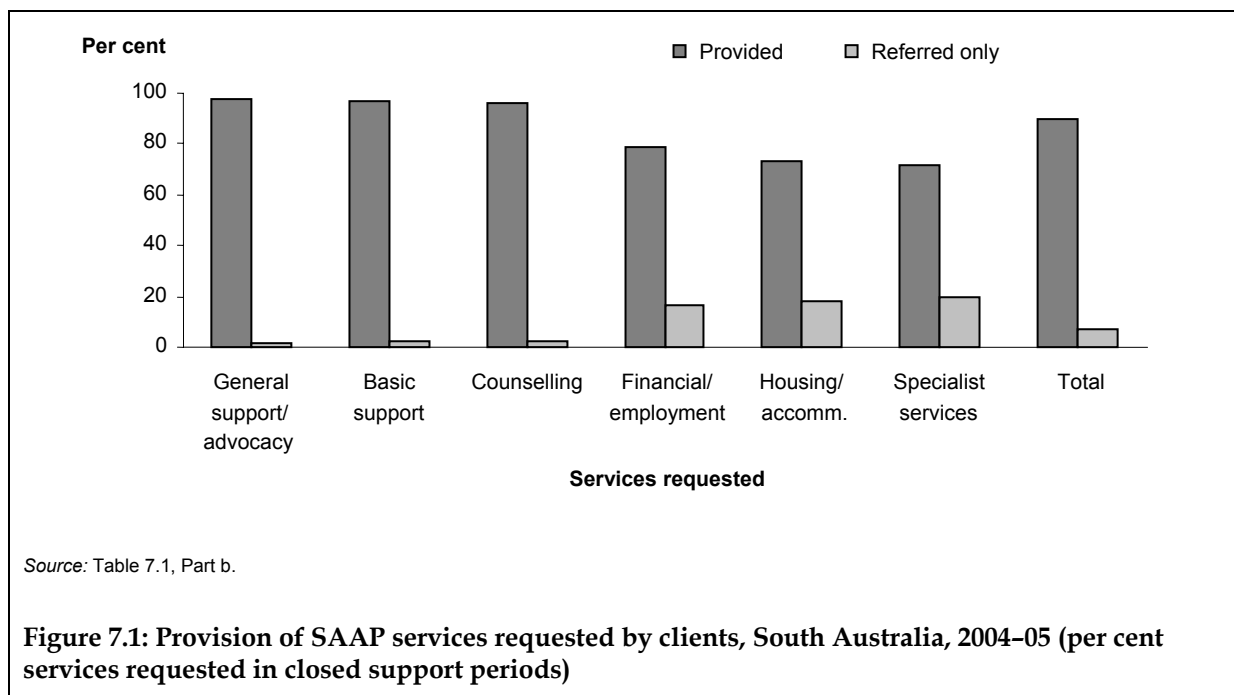
1. Number excluded due to errors and omissions (weighted): 3,000 accompanying child support periods (including cases with no information on service requirements or provision).
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—' where appropriate. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 7 Meeting the needs of clients

## 7.1 Key charts



## 7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, South Australia, 2004–05

**Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	6.4	18.6	25.0	71.7	3.3	75.0	100.0	8,000
Assistance to obtain/maintain short-term accommodation	10.3	22.0	32.3	55.2	12.5	67.7	100.0	3,000
Assistance to obtain/maintain independent housing	12.1	12.9	25.0	55.5	19.6	75.1	100.0	3,100
<b>Financial/employment</b>								
Assistance to obtain/maintain government payment	3.7	17.6	21.3	48.1	30.6	78.7	100.0	1,450
Employment/training assistance	16.5	25.7	42.2	38.7	19.1	57.8	100.0	550
Financial assistance/material aid	2.3	14.9	17.2	67.0	15.8	82.8	100.0	3,250
Financial counselling	7.6	15.4	23.0	58.9	18.1	77.0	100.0	1,250
<b>Counselling</b>								
Incest/sexual assault	8.3	16.8	25.1	58.4	16.5	74.9	100.0	350
Domestic violence	2.9	2.4	5.3	90.7	4.1	94.8	100.0	3,800
Family/relationship	3.2	4.1	7.3	84.9	7.7	92.6	100.0	2,600
Emotional/other	0.8	0.6	1.4	96.0	2.6	98.6	100.0	8,700
Assistance with problem gambling	25.4	20.6	46.0	39.7	14.3	54.0	100.0	50
<b>General support/advocacy</b>								
Living skills/personal development	5.8	3.1	8.9	87.2	3.9	91.1	100.0	1,350
Assistance with legal issues/court support	4.5	12.5	17.0	57.1	25.9	83.0	100.0	1,400
Advice/information	0.4	0.1	0.5	98.1	1.4	99.5	100.0	10,750
Retrieval/storage/removal of belongings	1.2	1.9	3.1	94.0	2.9	96.9	100.0	3,650
Advocacy/liaison on behalf of client	0.5	0.2	0.7	95.1	4.1	99.2	100.0	6,100
Brokerage services	1.5	5.4	6.9	87.3	5.9	93.2	100.0	600
<b>Specialist services</b>								
Psychological services	14.1	42.0	56.1	14.7	29.2	43.9	100.0	350
Psychiatric services	12.1	34.3	46.4	22.4	31.2	53.6	100.0	450
Pregnancy support	10.9	10.9	21.8	54.0	24.2	78.2	100.0	200
Family planning support	20.5	7.6	28.1	49.2	22.7	71.9	100.0	150
Drug/alcohol support or intervention	16.4	15.7	32.1	46.2	21.7	67.9	100.0	850
Physical disability services	12.5	42.5	55.0	17.5	27.5	45.0	100.0	50
Intellectual disability services	17.4	28.3	45.7	21.7	32.6	54.3	100.0	50
Culturally appropriate support	1.7	6.0	7.7	84.4	7.9	92.3	100.0	800
Interpreter services	(*)—	(*)—	25.7	56.8	17.6	74.4	100.0	100
Assistance with immigration issues	(*)—	(*)—	16.3	59.2	24.5	83.7	100.0	50
Health/medical services	4.1	22.1	26.2	49.9	23.9	73.8	100.0	1,850
<b>Basic support and services n.e.s.</b>								
Meals	0.2	0.8	1.0	98.5	0.5	99.0	100.0	5,000
Laundry/shower facilities	0.2	0.8	1.0	98.8	0.1	98.9	100.0	5,050
Recreation	(*)—	(*)—	1.2	97.8	1.0	98.8	100.0	1,600
Transport	1.6	9.9	11.5	85.5	3.0	88.5	100.0	2,650
Other	0.4	0.7	1.1	91.2	7.6	98.8	100.0	1,450

(continued)

**Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, South Australia, 2004–05**

**Part b: Broad types of SAAP services requested in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	8.5	18.1	26.6	64.7	8.8	73.5	100.0	14,100	10,100
Financial/ employment	4.9	16.5	21.4	58.8	19.8	78.6	100.0	6,500	4,200
Counselling	2.0	2.1	4.1	91.7	4.2	95.9	100.0	15,550	9,700
General support/ advocacy	1.1	1.5	2.6	93.4	4.0	97.4	100.0	23,850	11,700
Specialist services	8.3	20.0	28.3	49.8	21.9	71.7	100.0	4,900	3,100
Basic support and services n.e.s.	0.5	2.3	2.8	95.7	1.5	97.2	100.0	15,750	6,850
<b>Total (%)</b>	<b>3.2</b>	<b>7.0</b>	<b>10.2</b>	<b>83.1</b>	<b>6.8</b>	<b>89.8</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>2,600</b>	<b>5,650</b>	<b>8,250</b>	<b>66,950</b>	<b>5,450</b>	<b>72,400</b>	..	<b>80,600</b>	<b>13,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 222 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total. A '(\*)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2004–05**

**Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
<b>Accommodation</b>								
SAAP/CAP accommodation	3.5	34.8	38.3	60.1	1.5	61.6	100.0	3,150
<b>School liaison/child care</b>								
School liaison	2.6	5.2	7.8	68.9	23.2	92.1	100.0	300
Child care	2.2	12.9	15.1	75.1	9.8	84.9	100.0	600
<b>Counselling</b>								
Help with behavioural problems	8.0	7.3	15.3	61.5	23.3	84.8	100.0	300
Sexual/physical abuse counselling/support	8.8	15.2	24.0	37.6	38.4	76.0	100.0	150
Skills education	3.9	4.7	8.6	85.8	5.5	91.3	100.0	150
General counselling/support	3.2	2.8	6.0	87.1	6.9	94.0	100.0	600
<b>General support/advocacy</b>								
Access arrangements	4.7	13.3	18.0	46.9	35.2	82.1	100.0	150
Advice/information	1.1	1.0	2.1	97.3	0.6	97.9	100.0	3,100
Brokerage services	(*)—	(+)(*)—	1.1	95.4	3.4	98.8	100.0	200
Advocacy	0.3	3.0	3.3	95.2	1.6	96.8	100.0	2,050
<b>Specialist services</b>								
Culturally sensitive services	(*)—	(+)*—	6.8	(+)*—	(*)—	93.2	100.0	300
Health/medical services	3.1	20.6	23.7	27.2	49.0	76.2	100.0	250
<b>Basic support and other services n.e.s.</b>								
Meals	0.4	4.2	4.6	93.3	2.1	95.4	100.0	1,000
Showers/hygiene	0.6	3.9	4.5	(+)*—	(*)—	95.6	100.0	950
Recreation	0.6	0.6	1.2	98.0	0.8	98.8	100.0	700
Transport	0.5	22.7	23.2	74.4	2.4	76.8	100.0	900
Other	1.1	15.0	16.1	68.0	15.9	83.9	100.0	800

(continued)



**Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2004–05**

**Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	3.5	34.8	38.3	60.1	1.5	61.6	100.0	3,150	3,150
School liaison/ child care	2.3	10.5	12.8	73.2	14.0	87.2	100.0	900	800
Counselling	5.1	5.6	10.7	74.7	14.5	89.2	100.0	1,150	750
General support/ advocacy	0.9	2.0	2.9	95.2	1.9	97.1	100.0	5,450	3,800
Specialist services	1.9	12.5	14.4	61.6	23.9	85.5	100.0	600	550
Basic support and services n.e.s.	0.6	9.5	10.1	85.8	4.1	89.9	100.0	4,350	2,000
<b>Total (%)</b>	<b>1.8</b>	<b>11.9</b>	<b>13.7</b>	<b>81.5</b>	<b>4.9</b>	<b>86.3</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>300</b>	<b>1,850</b>	<b>2,150</b>	<b>12,700</b>	<b>750</b>	<b>13,450</b>	..	<b>15,600</b>	<b>5,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,302 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)'. While these cases are not presented separately, they are included in the total. A '(+)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services requested by clients in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2004–05**

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
<b>% unmet needs</b>									
Housing/accommodation	35.7	40.4	69.6	66.4	54.9	55.8	100.0	46.4	1,200
Financial/employment	18.7	11.7	—	8.8	6.6	7.9	—	12.3	300
Counselling	8.2	16.8	10.9	7.1	8.8	13.4	—	11.9	300
General support/advocacy	11.8	11.6	2.2	4.6	15.4	9.6	—	10.4	250
Specialist services	21.8	15.1	10.9	12.6	13.2	10.6	—	15.7	400
Basic support and services n.e.s.	3.9	4.4	6.5	0.4	1.1	2.6	—	3.3	100
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>2,550</b>
<b>Summary totals</b>									
Total unmet needs (%)	31.3	28.8	1.9	9.7	3.7	24.5	0.2	100.0	..
Total unmet needs (number)	800	750	50	250	100	650	<25	..	2,550
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	25.7	25.9	2.6	11.0	3.8	30.6	0.3	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	350	350	50	150	50	400	<25	..	1,350
Total closed support periods (%)									
Total closed support periods (%)	33.8	28.6	1.8	4.7	1.3	29.0	0.9	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	4,350	3,700	250	600	150	3,750	100	..	12,900

*Notes*

1. Number excluded due to errors and omissions (weighted): 16 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 11 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 517 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2004–05**

	Couple with children	Male with children	Female with children	Total	
				%	Number
<b>Broad type of service</b>	<b>% unmet needs</b>				
Accommodation	22.2	9.1	44.2	40.5	100
School liaison/child care	7.4	—	8.0	7.6	<25
Counselling	3.7	27.3	22.6	20.8	50
General support/advocacy	11.1	45.5	16.8	17.4	50
Specialist services	14.8	—	3.1	4.2	<25
Basic support and services n.e.s.	40.7	18.2	5.3	9.5	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>250</i>
<b>Summary totals</b>					
Total unmet needs (%)	10.2	4.2	85.6	100.0	..
Total unmet needs (number)	50	<25	250	..	250
Total closed accompanying child support periods with unmet needs (%)	7.8	2.9	89.3	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	200	..	200
Total closed accompanying child support periods (%)	8.0	2.0	89.8	100.0	..
Total closed accompanying child support periods (number)	450	100	5,000	..	5,600
Total closed support periods with accompanying children with unmet needs (%)	6.8	2.5	90.7	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	100	..	100
Total closed support periods with accompanying children requiring assistance (%)	7.1	2.6	89.9	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	200	50	2,550	..	2,850

*Notes*

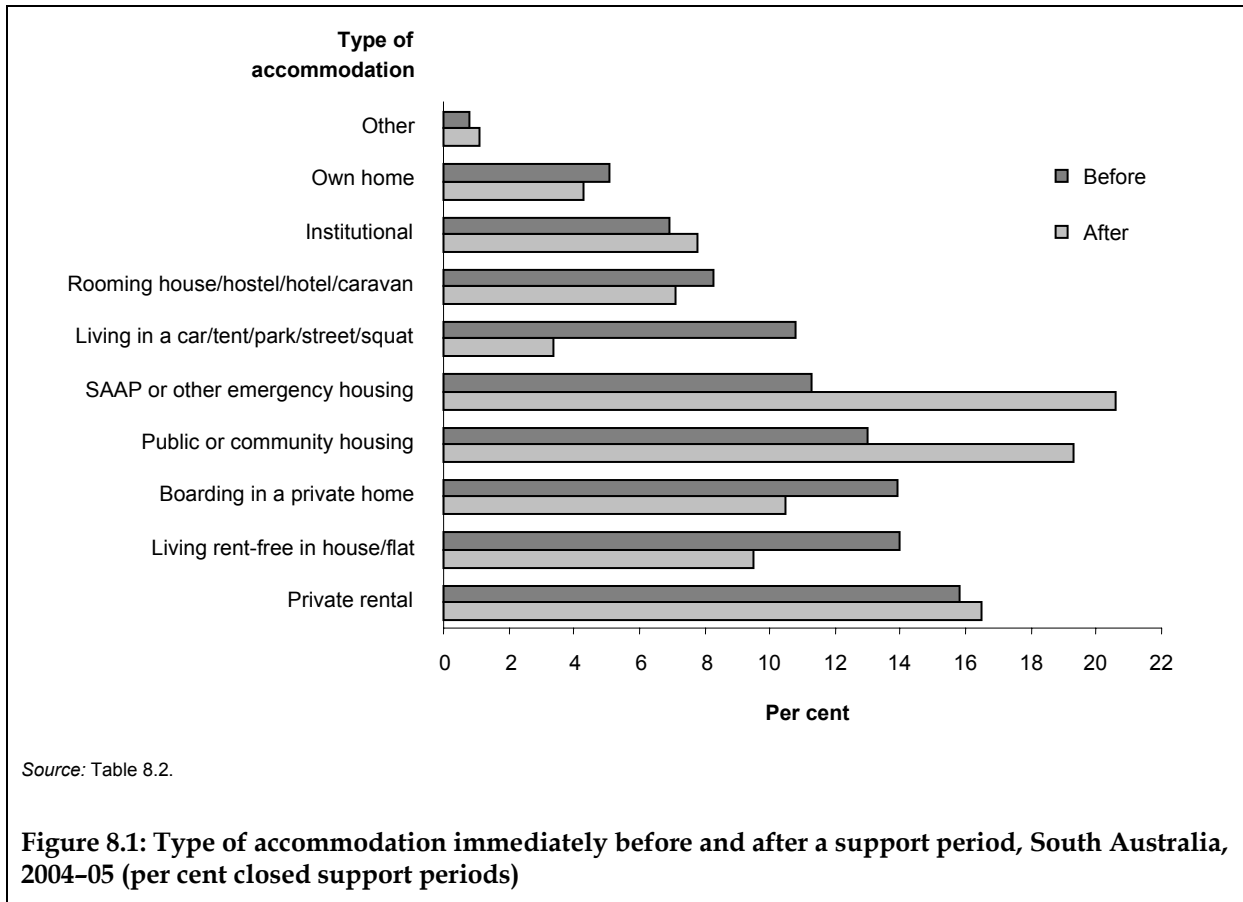
1. Number excluded due to errors and omissions (weighted): 2 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 1 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,312 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 4 closed support periods with accompanying children requiring assistance.
6. There were no closed support periods for the client group 'Other with children' in which services requested for children were neither provided nor referred. However, there were closed accompanying child support periods and closed support periods with accompanying children requiring assistance. These are not reported separately but are included in the relevant total.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, South Australia, 2004-05 (per cent)**

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	12.3	3.6	7.2	4.2
No income, awaiting pension/benefit	2.4	1.3	0.6	0.3
Government pension/benefit	77.8	90.0	85.6	88.9
Other	7.5	5.1	6.6	6.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,450</i>	<i>1,300</i>	<i>12,600</i>	<i>10,650</i>
Number with missing data	50	200	900	2,850
<b>Total (number)</b>	<b>1,500</b>	<b>1,500</b>	<b>13,500</b>	<b>13,500</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, South Australia, 2004–05 (per cent)**

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	13.1	13.6	11.3	20.6
Living rent-free in house/flat	12.7	6.5	14.0	9.5
Private rental	16.1	23.5	15.8	16.5
Public or community housing	11.7	28.4	13.0	19.3
Rooming house/hostel/hotel/caravan	8.4	6.8	8.3	7.1
Boarding in a private home	18.4	12.8	13.9	10.5
Own home	3.3	1.3	5.1	4.3
Living in a car/tent/park/street/squat	8.4	2.6	10.8	3.4
Institutional	6.8	3.2	6.9	7.8
Other	1.0	1.2	0.8	1.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,950</i>	<i>2,200</i>	<i>12,450</i>	<i>7,800</i>
Number with missing data	150	850	1,050	5,700
<b>Total (number)</b>	<b>3,100</b>	<b>3,100</b>	<b>13,500</b>	<b>13,500</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation period by type of accommodation after support, South Australia, 2004–05 (per cent)**

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	19.5	26.5	26.8	20.6	22.2	22.0	11.8	7.5	5.1	19.8	600
Living rent-free in house/flat	10.2	13.7	11.1	12.0	8.0	6.7	8.0	2.9	6.2	9.2	300
Private rental	8.4	8.6	8.5	6.9	11.6	22.0	19.1	14.6	18.5	12.5	400
Public or community housing	11.9	7.4	7.0	7.3	11.7	18.8	34.5	54.7	56.2	18.9	550
Rooming house/hostel/hotel/caravan	4.7	6.4	7.9	11.9	13.9	5.3	2.3	3.5	( <sup>c</sup> )—	7.1	200
Boarding in a private home	8.6	7.5	14.1	14.8	13.4	14.5	16.2	10.7	7.9	12.5	400
Own home	1.5	1.6	1.9	1.6	( <sup>c</sup> )—	1.6	3.1	( <sup>c</sup> )—	( <sup>c</sup> )—	1.6	50
Living in a car/tent/park/street/squat	4.4	3.7	3.5	2.9	3.7	1.3	( <sup>c</sup> )—	( <sup>c</sup> )—	—	2.5	100
Institutional	30.7	22.3	19.2	20.8	11.5	7.2	3.9	3.1	3.1	14.8	450
Other	—	2.3	—	1.1	( <sup>a</sup> )4.0	0.6	( <sup>c</sup> )—	1.6	( <sup>c</sup> )—	1.2	50
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>10.0</b>	<b>12.3</b>	<b>14.9</b>	<b>14.3</b>	<b>11.4</b>	<b>13.7</b>	<b>9.9</b>	<b>9.5</b>	<b>4.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>350</b>	<b>450</b>	<b>450</b>	<b>350</b>	<b>400</b>	<b>300</b>	<b>300</b>	<b>100</b>	<b>..</b>	<b>3,050</b>

(a) Includes a small proportion of closed support periods where clients who were accommodated in SAAP/CAP accommodation during their support reported that they were living in their 'Own home' following support. These cells have been merged to ensure confidentiality.

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,941 closed support periods (type of accommodation and length of accommodation).
1. Table excludes closed support periods in which clients started and ended their accommodation on the same date.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, South Australia, 2004–05 (per cent)**

Living situation	Before	After
With parent(s)	8.5	7.1
With foster family	0.5	0.4
With relatives/friends short-term	19.3	12.4
With relatives/friends long-term	3.5	4.7
With spouse/partner with/without children	24.5	15.8
Alone with children	12.3	24.3
Alone	18.6	22.1
With other unrelated persons	12.4	12.6
Other	0.4	0.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>13,100</i>	<i>8,350</i>
Number with missing data	400	5,150
<b>Total (number)</b>	<b>13,500</b>	<b>13,500</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, South Australia, 2004–05 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time	2.0	5.1	2.6	3.2
Employed part time/casual	6.9	12.1	6.1	6.7
Unemployed (looking for work)	44.4	40.2	26.0	25.3
Not in labour force	46.7	42.6	65.2	64.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>600</i>	<i>500</i>	<i>12,750</i>	<i>10,600</i>
Number with missing data	<25	100	750	2,900
<b>Total (number)</b>	<b>600</b>	<b>600</b>	<b>13,500</b>	<b>13,500</b>

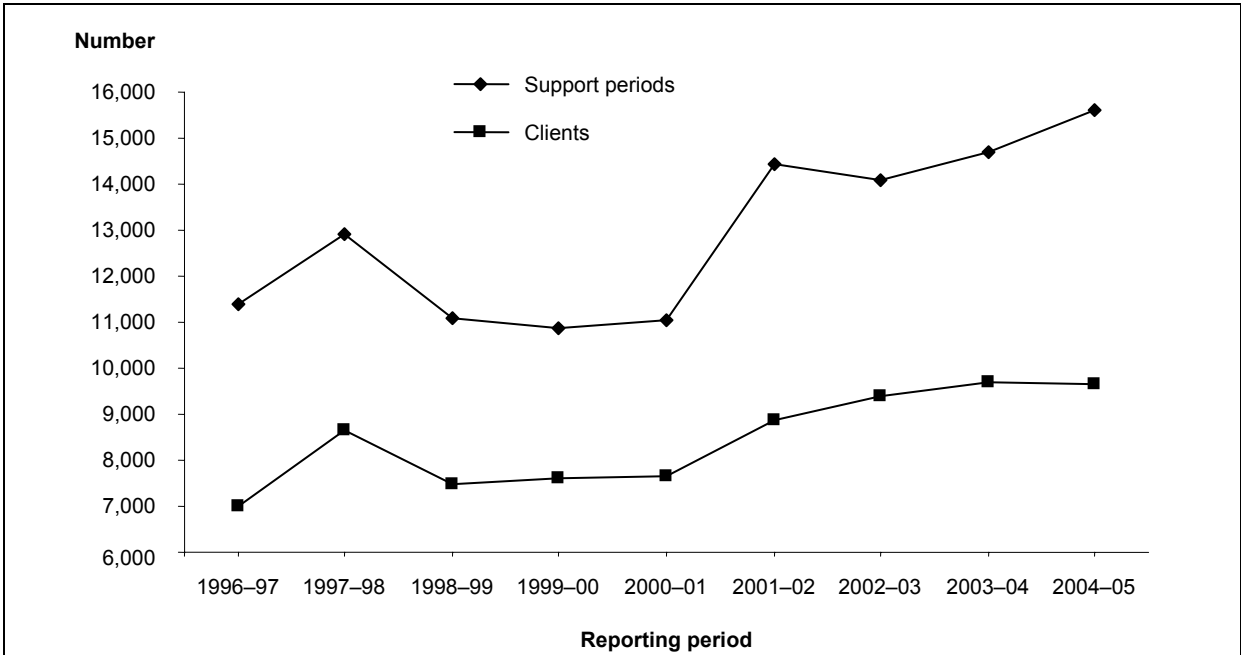
*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



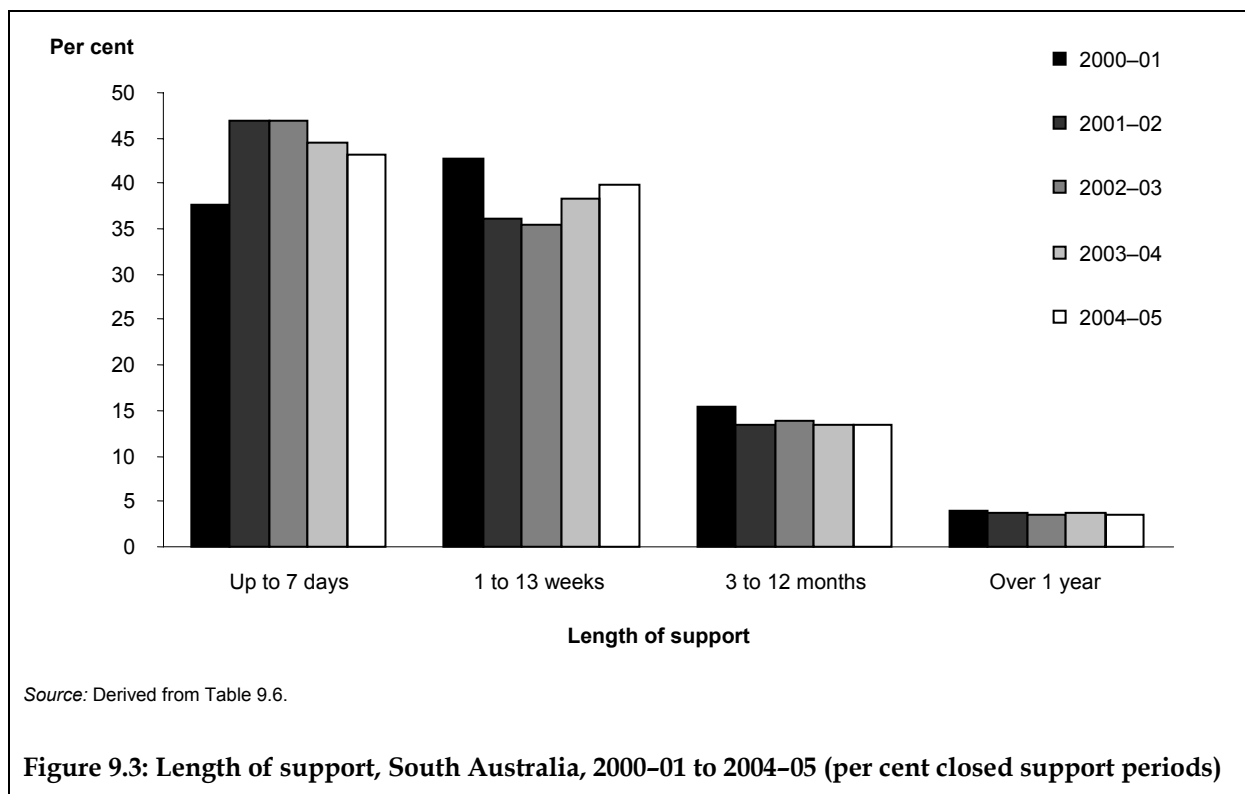
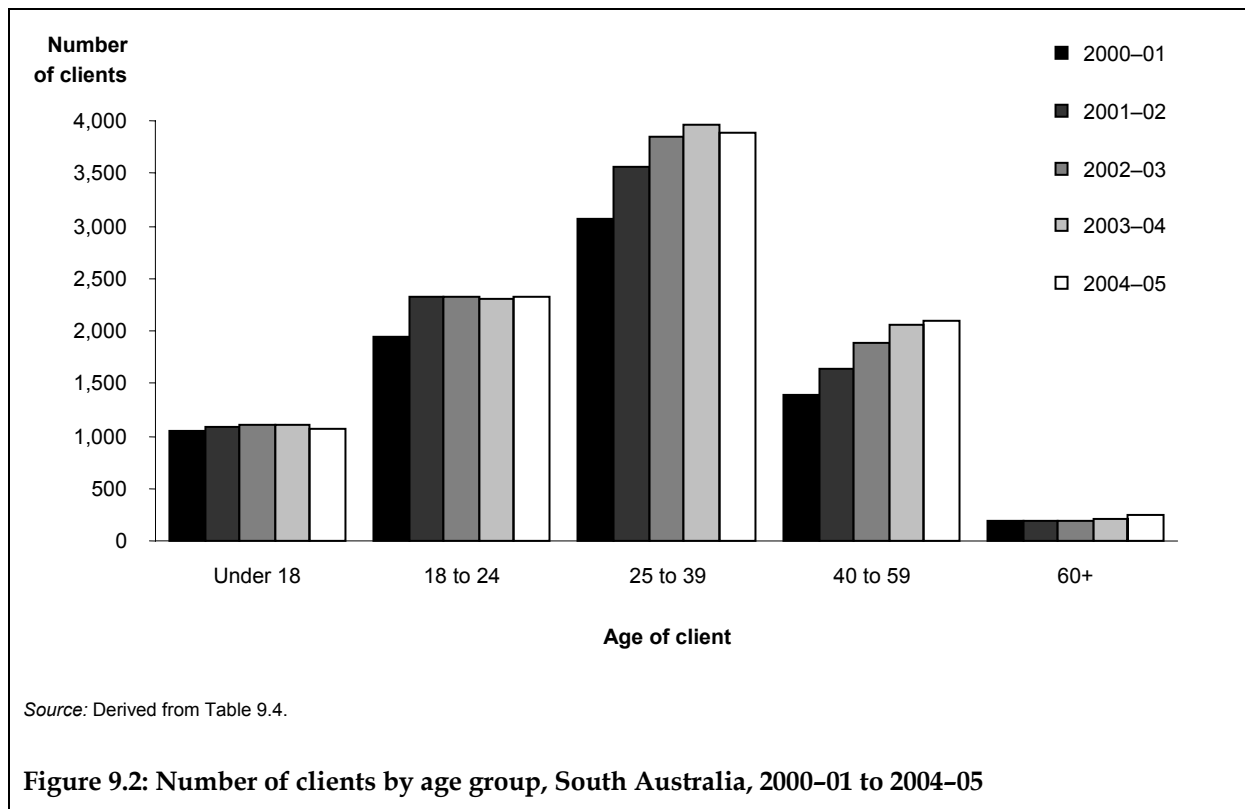
# 9 Support from 1996–97 to 2004–05

## 9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, South Australia, 1996-97 to 2004-05



## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2004–05 dollars, by reporting period, South Australia, 1996–97 to 2004–05**

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
<b>Current \$</b>				
1996–97	20,903,000	18,066,000	1,590	2,580
1997–98	21,280,000	19,905,000	1,540	2,300
1998–99	22,363,000	21,530,000	1,940	2,860
1999–00	22,398,000	20,865,000	1,920	2,740
2000–01	24,045,000	21,929,000	1,990	2,860
2001–02	24,743,000	23,063,000	1,600	2,610
2002–03	25,527,000	24,070,000	1,710	2,560
2003–04	26,114,000	24,684,000	1,680	2,550
2004–05	26,637,000	25,924,000	1,660	2,690
<b>Constant 2004–05 \$</b>				
1996–97	26,460,000	22,869,000	2,010	3,270
1997–98	26,369,000	24,666,000	1,910	2,850
1998–99	28,308,000	27,255,000	2,460	3,620
1999–00	26,571,000	24,753,000	2,280	3,250
2000–01	28,240,000	25,754,000	2,330	3,360
2001–02	27,793,000	25,906,000	1,790	2,930
2002–03	27,817,000	26,229,000	1,860	2,780
2003–04	27,114,000	25,629,000	1,740	2,650
2004–05	26,637,000	25,924,000	1,660	2,690

*Notes*

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005; ABS 2005b; FaCS unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, South Australia, 1996-97 to 2004-05 (number)**

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05
Support periods	11,400	12,900	11,100	10,850	11,050	14,450	14,100	14,700	15,600
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Clients	7,000	8,650	7,500	7,600	7,650	8,850	9,400	9,700	9,650
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.70	1.50	1.46	1.42	1.44	1.63	1.50	1.52	1.62
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	55	67	58	58	58	67	70	72	71
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	500	650	650	700	650	850	800	750	750
<i>Errors and omissions</i>	277	254	284	167	176	98	61	47	109
Daily average support periods	1,250	1,550	1,600	1,850	1,750	2,300	2,300	2,350	2,450
<i>Errors and omissions</i>	617	295	17	21	138	221	14	1	—

*Notes*

1. Numbers of clients in this table relate to clients who *ever* received assistance from a SAAP agency in South Australia.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002-03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

**Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, South Australia, 2001–02 to 2004–05 (number)**

	2001–02	2002–03	2003–04	2004–05
Accompanying child support periods—all	9,200	9,750	9,100	9,350
<i>Errors and omissions</i>	—	—	—	—
Accompanying children	4,950	5,350	4,850	7,100
<i>Errors and omissions</i>	—	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.14	1.31
<i>Errors and omissions</i>	—	—	—	—
Accompanying children per 10,000 population 0–17	140	153	139	204
<i>Errors and omissions</i>	—	—	—	—
Nightly average accompanying child support periods with accommodation	650	700	550	600
<i>Errors and omissions</i>	55	34	32	99
Daily average accompanying child support periods	1,600	1,750	1,600	1,700
<i>Errors and omissions</i>	180	2	—	—

*Notes*

1. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in South Australia.
2. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
4. In 2001–02, 2002–03 and 2003–04, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all agencies.
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

**Table 9.4: SAAP clients: age of client by reporting period, South Australia, 2000–01 to 2004–05 (per cent)**

Age of client	2000–01	2001–02	2002–03	2003–04	2004–05
Under 15 years	1.1	1.1	1.4	1.4	1.4
15–17 years	12.6	11.2	10.5	10.0	9.7
18–19 years	9.5	9.1	8.8	7.9	8.1
20–24 years	15.9	17.3	16.0	16.0	16.2
25–29 years	14.2	13.6	13.5	13.5	13.0
30–34 years	14.1	14.2	14.7	14.6	14.2
35–39 years	11.8	12.7	12.9	13.0	13.3
40–44 years	7.9	8.3	9.3	10.0	10.1
45–49 years	5.0	5.2	5.6	5.9	6.1
50–54 years	3.2	3.4	3.6	3.6	3.7
55–59 years	2.2	1.8	1.7	1.9	1.9
60–64 years	1.2	1.0	1.1	1.1	1.3
65 years and over	1.3	1.1	1.0	1.1	1.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>7,650</b>	<b>8,800</b>	<b>9,350</b>	<b>9,650</b>	<b>9,600</b>
<b>Mean age (years)</b>	<b>30.3</b>	<b>30.4</b>	<b>30.8</b>	<b>31.2</b>	<b>31.4</b>
<b>Median age (years)</b>	<b>28</b>	<b>29</b>	<b>29</b>	<b>30</b>	<b>30</b>
<i>Errors and omissions</i>	<i>22</i>	<i>34</i>	<i>46</i>	<i>39</i>	<i>52</i>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, South Australia, 2000–01 to 2004–05 (per cent)**

Existence of support plan	2000–01	2001–02	2002–03	2003–04	2004–05
<i>Support plan</i>	<i>73.7</i>	<i>73.1</i>	<i>69.6</i>	<i>67.8</i>	<i>62.1</i>
All goals achieved	13.4	21.4	20.9	19.3	20.6
Most or some goals achieved	29.7	43.3	42.2	42.2	35.3
No goals achieved	3.1	4.6	4.7	4.3	3.9
No information given	27.5	3.8	1.9	2.0	2.2
<i>No support plan</i>	<i>9.9</i>	<i>10.0</i>	<i>10.7</i>	<i>11.7</i>	<i>12.5</i>
<i>Not appropriate</i>	<i>16.4</i>	<i>17.0</i>	<i>19.6</i>	<i>20.5</i>	<i>25.4</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>5,853</b>	<b>6,700</b>	<b>6,700</b>	<b>6,850</b>	<b>10,700</b>
<i>Errors and omissions</i>	<i>1,066</i>	<i>1,025</i>	<i>793</i>	<i>1,734</i>	<i>2,726</i>

*Notes*

1. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
2. In 2000–01, 2001–02, 2002–03 and 2003–04, data on support plans were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that data on support plans were collected by all agencies.
3. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.



**Table 9.6: SAAP closed support periods: length of support by reporting period, South Australia, 2000–01 to 2004–05 (per cent)**

<b>Length of support</b>	<b>2000–01</b>	<b>2001–02</b>	<b>2002–03</b>	<b>2003–04</b>	<b>2004–05</b>
Less than 1 day	9.4	17.9	16.2	13.4	8.8
1 day	9.5	9.7	10.0	10.1	11.4
2 days	4.6	4.6	4.9	5.1	6.1
3 days	3.9	3.9	4.5	4.6	5.2
4 days	3.0	3.2	3.6	3.2	3.4
5 days	2.3	2.5	2.5	2.7	2.7
6 days	2.4	2.5	2.2	2.6	2.7
7 days	2.6	2.6	3.1	2.7	2.8
>1–2 weeks	11.5	9.9	10.3	10.1	10.2
>2–4 weeks	11.0	10.1	9.9	9.7	9.3
>4–13 weeks	20.2	16.1	15.3	18.5	20.4
>13–26 weeks	8.9	7.8	8.2	8.4	8.0
>26–52 weeks	6.6	5.6	5.7	5.1	5.5
>52 weeks	4.0	3.7	3.5	3.8	3.6
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>9,200</b>	<b>12,100</b>	<b>11,950</b>	<b>12,600</b>	<b>13,450</b>
<b>Mean length (days)</b>	<b>70</b>	<b>64</b>	<b>61</b>	<b>64</b>	<b>63</b>
<b>Median length (days)</b>	<b>15</b>	<b>9</b>	<b>9</b>	<b>11</b>	<b>12</b>
<i>Errors and omissions</i>	<i>138</i>	<i>221</i>	<i>14</i>	<i>1</i>	<i>—</i>

*Note:* Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 9.7: SAAP clients: number of support periods per client by reporting period, South Australia, 1996–97 to 2004–05 (per cent)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
1	72.9	79.1	78.5	79.6	78.8	71.5	77.4	75.5	70.6
2	15.8	11.6	13.3	13.4	14.1	15.3	13.3	13.9	17.0
3	5.4	5.0	4.5	4.1	4.2	7.5	4.7	5.4	6.0
4	2.8	2.2	1.9	1.7	1.4	2.3	2.3	2.4	2.8
5	1.5	1.0	0.7	0.6	0.7	1.3	1.1	1.4	1.5
6+	1.6	1.1	1.0	0.6	0.9	2.0	1.1	1.4	2.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>7,000</b>	<b>8,650</b>	<b>7,500</b>	<b>7,600</b>	<b>7,650</b>	<b>8,850</b>	<b>9,400</b>	<b>9,700</b>	<b>9,650</b>
<b>Mean number of support periods</b>	<b>1.70</b>	<b>1.50</b>	<b>1.46</b>	<b>1.42</b>	<b>1.44</b>	<b>1.63</b>	<b>1.50</b>	<b>1.52</b>	<b>1.62</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, South Australia, 1996–97 to 2004–05**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Agencies (number)	68	72	76	77	82	82	80	77	76
Agency participation rate (%)	97.1	97.2	96.1	93.5	93.9	92.7	96.3	97.4	96.1
Forms returned (number)	10,884	12,315	10,656	10,158	10,362	13,349	13,210	14,191	15,003
Forms returned with consent (%)	66.8	77.8	78.8	81.0	81.1	75.2	87.3	86.3	87.1
Forms returned with valid consent (%)	64.6	75.1	75.8	79.3	79.2	73.2	85.4	84.6	84.9

*Notes*

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

*Sources:* SAAP Administrative Data and Client Collections.

# Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for South Australia follows.

## A1.1 Agency participation

**Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, South Australia, 2004–05**

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Metropolitan, Eastern	26	100.0	9,631	87.6	86.3
Metropolitan, Western	6	100.0	547	79.9	77.9
Metropolitan, Northern	6	83.3	925	87.8	85.7
Metropolitan, Southern	7	100.0	1,095	86.8	85.2
Country, North	21	90.5	1,723	80.9	73.7
Country, South	10	100.0	1,082	95.4	93.2
<b>Total</b>	<b>76</b>	<b>96.1</b>	<b>15,003</b>	<b>87.1</b>	<b>84.9</b>
<b>Primary target group</b>					
Young people	20	95.0	3,724	79.9	78.5
Single men only	12	100.0	2,941	92.3	91.3
Single women only	2	100.0	569	71.4	71.2
Families	10	100.0	1,677	93.9	92.4
Women escaping domestic violence	22	90.9	4,816	88.1	84.2
Cross target/multiple/general	10	100.0	1,276	90.0	87.9
<b>Total</b>	<b>76</b>	<b>96.1</b>	<b>15,003</b>	<b>87.1</b>	<b>84.9</b>

### Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

## A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

### Region

Seven administrative regional classifications developed by the South Australian Department of Families and Communities are used in this report. The names of these regions are as follows:

- Metropolitan, Western – including the Local Government Areas of Charles Sturt, West Torrens, Port Adelaide, Enfield-Coast and Port;
- Metropolitan, Northern – including the Local Government Areas of Gawler, Playford, Salisbury, Tea Tree Gully, Port Adelaide, Enfield-East and Inner;
- Metropolitan, Eastern – including the Local Government Areas of Adelaide, Burnside, Cambelltown, Norwood, Payneham, Saint Peters, Prospect, Unley, Walkerville, Adelaide Hills-Central and Ranges;
- Metropolitan, Southern – including the Local Government Areas of Holdfast Bay, Marion, Mitcham, Onkaparinga;
- Country, North – including the Eyre, Mid-North, North and Far West, Wakefield regions; and
- Country, South – including the Hills Mallee and Southern, Riverland, and South East regions.

# **Appendix 2 SAAP NDCA Client Collection form**



# CLIENT FORM



JULY 2004 – JUNE 2005

AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>			
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY								
30 June 2005	Yes	<input type="checkbox"/>	1					
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME		LAST LETTER OF SURNAME		M/F FOR MALE OR FEMALE	
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

## THE 2004–2005 CLIENT FORM

The 2004–05 Client Collection commences Thursday 1 July 2004.

Important points to remember:

- Either a shaded square  or ellipse  indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Thursday 1 July 2004. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July 2004.

**Prior to 1 July please read the *Collector's Manual July 2001*.**

## REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**1. Source of referral/information**

*please tick one box only*

- self  13
- family  14
- friends  15
- school/other educational institution  2
- community services department  3
- police/legal unit  4
- prison/correction institution  5
- hospital/health/medical services  6
- psychiatric unit  7
- telephone/crisis referral agency  8
- SAAP agency/worker  9
- other government department  10
- other non-government organisation  11
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**2. Person(s) receiving assistance**

*please tick one box only*

- WITH** child(ren)
- person with child(ren)  3
- couple with child(ren)  4
- WITHOUT** child(ren)
- person alone or with unrelated person(s)  1
- couple without child(ren)  2
- other (please specify) \_\_\_\_\_  999

**3. Gender of client**

- female  1
- male  2

**IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19**

**4. Country of birth of client**

- Australia  1
- other (please specify) \_\_\_\_\_  2

**5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

- no  1
- yes, Aboriginal person  2
- yes, Torres Strait Islander person  3
- yes, both  4

**6. What language does the client mainly speak?**

- English  1 go to **8.**
- other (please specify) \_\_\_\_\_  2

**7. How well does the client speak English?**

- very well  1
- well  2
- not well  3
- not at all  4

**8. Cultural identity of the client?**

(please specify) \_\_\_\_\_

**9. Labour force status before and after support period**

*please tick one box only in each column*      **Before**      **After**

- employed full time  1
- employed part time  2
- employed casual  3
- unemployed (looking for work)  4
- not in labour force (see manual)  5
- don't know /no information  0

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**10. Main income source before and after support period**

please tick one box only in each column **Before** **After**

**No Income**

- no income  1
- registered/awaiting benefit  2

**Government Payments**

- newstart allowance  4
- youth allowance  33
- Austudy Payment - for students aged 25 years of age and over  28
- community development employment project (CDEP)  8
- ABSTUDY Scheme  31
- disability support pension  12
- age pension  13
- parenting payment (single) - formerly sole parent pension  14
- parenting payment (partnered)  32
- special benefit  15
- sickness allowance  16
- partner allowance  17
- DVA support pension  29
- DVA disability pension  30
- other type of allowance or benefit  18

**Other Income**

- workcover/compensation  19
- maintenance/child support  20
- wages/salary/own business  21
- spouse/partner's income  22
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**11. Student status before and after support period**

please tick one box only in each column **Before** **After**

- not a student  1
- primary/secondary school student  2
- post-secondary student/employment training  3
- don't know/no information  0

**12. Presenting reasons for seeking assistance**

please tick as many circles as apply

- usual accommodation unavailable  19
- eviction/previous accommodation ended/asked to leave  9
- time out from family/other situation  2
- relationship/family breakdown  3
- interpersonal conflict  4
- physical/emotional abuse  5
- domestic violence  6
- sexual abuse  7
- financial difficulty  8
- drug/alcohol/substance abuse  10
- gambling  20
- emergency accommodation ended  11
- recently left institution  12
- psychiatric illness  13
- recent arrival to area with no means of support  14
- itinerant (moving from place to place)  15
- other (please specify) \_\_\_\_\_  999
- other (please specify) \_\_\_\_\_  998
- don't know/no information  0

**13. Main presenting reason for seeking assistance**

Please write the appropriate code number from Question 12




**14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)**

- at imminent risk  888
- less than one week  1
- 1 week - 1 month  2
- 1-3 months  3
- 3-6 months  4
- 6-12 months  5
- 1-2 years  6
- 2-5 years  7
- more than 5 years  8
- don't know/no information  0

**15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)**

state

suburb/town

postcode

- overseas  9998
- don't know/no information  0

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**16. Type of housing/accommodation immediately before and after this support period**

*please tick one box only in each column*      **Before**    **After**

**SAAP/CAP FUNDED ACCOMMODATION**

- crisis/short-term accommodation  1
- medium/long term accommodation  2
- hostel  3
- motel/hotel  4
- community placement  5
- other SAAP/CAP funded accommodation  6

**NON-SAAP HOUSING ACCOMMODATION**

- non-SAAP emergency accommodation  7
- living rent-free in house or flat  8
- renting independently in the private rental market  9
- renting a public housing dwelling  10
- renting community housing  11
- renting a caravan  12
- rooming house/hostel/hotel  13
- boarding in a private home  14
- purchasing or living in own home  15
- living in a car/tent/park/street/squat  16
- other non-SAAP housing/accommodation  17

**INSTITUTIONAL SETTING**

- hospital/psychiatric institution  18
- prison/youth training centre  19
- other government residential arrangement  20
- detoxification unit/rehabilitation centre  21
- other institutional setting  22
- don't know/no information  0

**17. Who was the client living with immediately before and after this support period?**

*please tick one box only in each column*      **Before**    **After**

- alone  10
- with both parents  1
- with one parent and parent's spouse/partner  2
- with one parent  3
- with a foster family  4
- with relative(s) - temporary  5
- with relative(s) - long term  6
- with spouse/partner  7
- with spouse/partner and child(ren)  8
- alone with child(ren)  9
- with friend(s) - temporary  11
- with friend(s) - long term  12
- living with other unrelated persons  13
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**18. Was the client the subject of a legal order or legal processes before or after support?**

**Before**    **After**

no  1

*OR tick as many circles as apply*

- protection or guardianship order (including wardship or equivalent)  2
- intervention/protection/restraining order/apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT)  3
- intervention/protection/restraining order/apprehended violence order (as a result of violence perpetrated BY the CLIENT)  6
- other legal processes  999
- don't know/no information  0

**19. Has a case management/support plan been agreed to by the end of the support period?**

*please tick one box only*

- yes  1 go to question 20
- no  2 go to question 21
- not appropriate  3 go to question 21

**20. To what extent have the client's case management goals been achieved by the end of the support period?**

*please tick one box only*

- not at all  1
- some  2
- most  3
- all  4
- not applicable/appropriate  5

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**21. Was SAAP/CAP accommodation provided?**

No  go to question 22  
 Yes  please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

2. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

3. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

4. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

5. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

**22. Support to client**

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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**PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN**

(Complete a separate client form for each child aged 18 years and over)

**23. Does this client have children reported on this form or another form for this period of support?**

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form  1 No, child(ren) recorded on 'other adults' form  2 not applicable  3

**24.**

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

**25. Country of birth of the child(ren)**

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

**26. Number of homes the child(ren) has lived in during the past year**

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

**27. Age of child(ren)**

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

**28. Gender of child(ren)**

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

**29. Support to child(ren)**

no assistance <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>OR tick as many circles as apply</b>	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 998

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CHILD 4	CHILD 5	CHILD 6	CHILD 7
<b>ALPHA CODE</b>	<b>ALPHA CODE</b>	<b>ALPHA CODE</b>	<b>ALPHA CODE</b>
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND &amp; 3RD LETTERS OF FIRST NAME    1ST &amp; 2ND LETTERS OF SURNAME    LAST LETTER OF SURNAME    M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND &amp; 3RD LETTERS OF FIRST NAME    1ST &amp; 2ND LETTERS OF SURNAME    LAST LETTER OF SURNAME    M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND &amp; 3RD LETTERS OF FIRST NAME    1ST &amp; 2ND LETTERS OF SURNAME    LAST LETTER OF SURNAME    M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND &amp; 3RD LETTERS OF FIRST NAME    1ST &amp; 2ND LETTERS OF SURNAME    LAST LETTER OF SURNAME    M/F FOR MALE OR FEMALE</small>
YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Australia <input type="checkbox"/> 1 other (please specify) ..... <input type="checkbox"/> 2  homes <input type="text"/> <input type="text"/>  0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4  female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) ..... <input type="checkbox"/> 2  homes <input type="text"/> <input type="text"/>  0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4  female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) ..... <input type="checkbox"/> 2  homes <input type="text"/> <input type="text"/>  0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4  female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) ..... <input type="checkbox"/> 2  homes <input type="text"/> <input type="text"/>  0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4  female <input type="checkbox"/> 1 male <input type="checkbox"/> 2
---	---	---	---

CHILD 4	CHILD 5	CHILD 6	CHILD 7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needed    Provided    Referral Arranged    Not provided or referred	Needed    Provided    Referral Arranged    Not provided or referred	Needed    Provided    Referral Arranged    Not provided or referred	Needed    Provided    Referral Arranged    Not provided or referred
<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 21 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 1 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 2 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 3 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 4 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 5 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 10 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 11 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 12 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 13 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 14 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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

## RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

## 30 JUNE 2004 AND 31 DECEMBER 2004

- Twice a year (in the first week of July 2004 and in the first week of January 2005), you should notify the NDCA of clients who are still being supported as at 30 June 2004 and 31 December 2004.
- For clients who are ongoing at 30 June 2004, transfer the information from the old 2003–2004 form to the new 2004–2005 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2004. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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