

SAAP NDCA REPORT SERIES 11

Homeless people in SAAP

**SAAP National Data Collection
annual report
2005–06**

**Victoria
supplementary tables**

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Australian Institute of Health and Welfare
Canberra

AIHW cat. no. HOU 158

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Preface

This publication contains statistical tables and charts in relation to Victoria and is intended to supplement the Series 11 (2005–06) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 90% of agencies in Victoria provided data in 2005–06 is testimony to their collective commitment to, and confidence in, the collection. An 89% participation rate was recorded in 2004–05. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency decreased slightly from 91% in 2004–05 to 88% in 2005–06.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Penny Allbon

Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Table programming and production were carried out by Andrew Powierski. Data entry was performed by Tom Watson and Katrina Williams. Without the efforts of Neil Angel, John Cologon, Phil Denman, Melita Kunstelj, Stirling Lewis, Michael Navaratnam, Joan Reid, Toni Stepniak, Dianne Oglesby, Kay Grzadka, Frieda Rowland, Sergei Mitnik, Brett Davis and Qasim Shah who ensured that the data were collected and processed, this report would not have been possible. Cecilia Burke and Peter Nolan provided assistance in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Community Services and Indigenous Affairs (FaCSIA) and the Victorian Department of Human Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
FaCSIA	Department of Families, Community Services and Indigenous Affairs
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 11 (2005–06) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Victoria only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

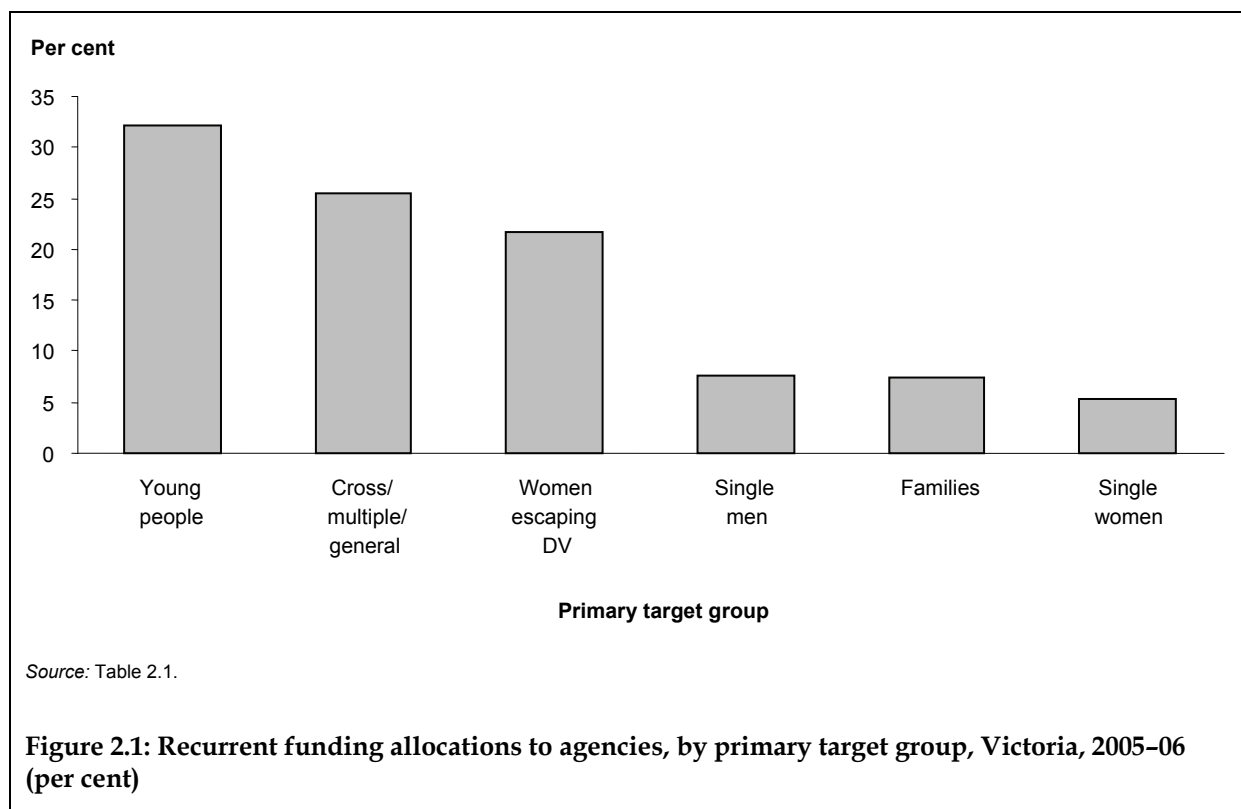
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Victoria. Appendix 2 contains a copy of the client form used to collect data in 2005–06.

Data presented here primarily relate to the financial year ending 30 June 2006. In addition, a number of tables contain data for the 10 years that the National Data Collection has been conducted (see Chapter 9). It must be noted that, in 2005–06, the SAAP Core Data Set was introduced. This involved changes to some of the key definitions used in the National Data Collection, including support periods, clients, accompanying child support periods and accompanying children. In addition new questions were added, some questions were deleted or adjusted (that is, deletion and/or addition of categories), and a new statistical linkage key was introduced. This has effectively meant a break in the Client Collection data series. Please refer to the national report for further detail.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Tables

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Victoria, 2005-06

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Eastern Metropolitan	37	9.7	9,560,000	12.1	258,400
North & West Metropolitan	112	29.4	25,194,000	31.9	224,900
Southern Metropolitan	69	18.1	15,773,000	20.0	228,600
Barwon South Western	29	7.6	4,453,000	5.6	153,500
Gippsland	27	7.1	4,197,000	5.3	155,400
Grampians	36	9.4	3,632,000	4.6	100,900
Hume	33	8.7	5,399,000	6.8	163,600
Loddon Mallee	28	7.3	4,623,000	5.9	165,100
Statewide	10	2.6	6,055,000	7.7	605,500
Total	381	100.0	78,887,000	100.0	207,100
Primary target group					
Young people	142	37.3	25,415,000	32.2	179,000
Single men only	15	3.9	6,085,000	7.7	405,600
Single women only	18	4.7	4,283,000	5.4	237,900
Families	38	10.0	5,911,000	7.5	155,600
Women escaping domestic violence	68	17.8	17,097,000	21.7	251,400
Cross-target/multiple/general	100	26.2	20,096,000	25.5	201,000
Total	381	100.0	78,887,000	100.0	207,100
Recurrent allocations to agencies	381	100.0	78,887,000	94.7	207,100
Other	4,437,000	5.3	..
Total	83,324,000	100.0	..

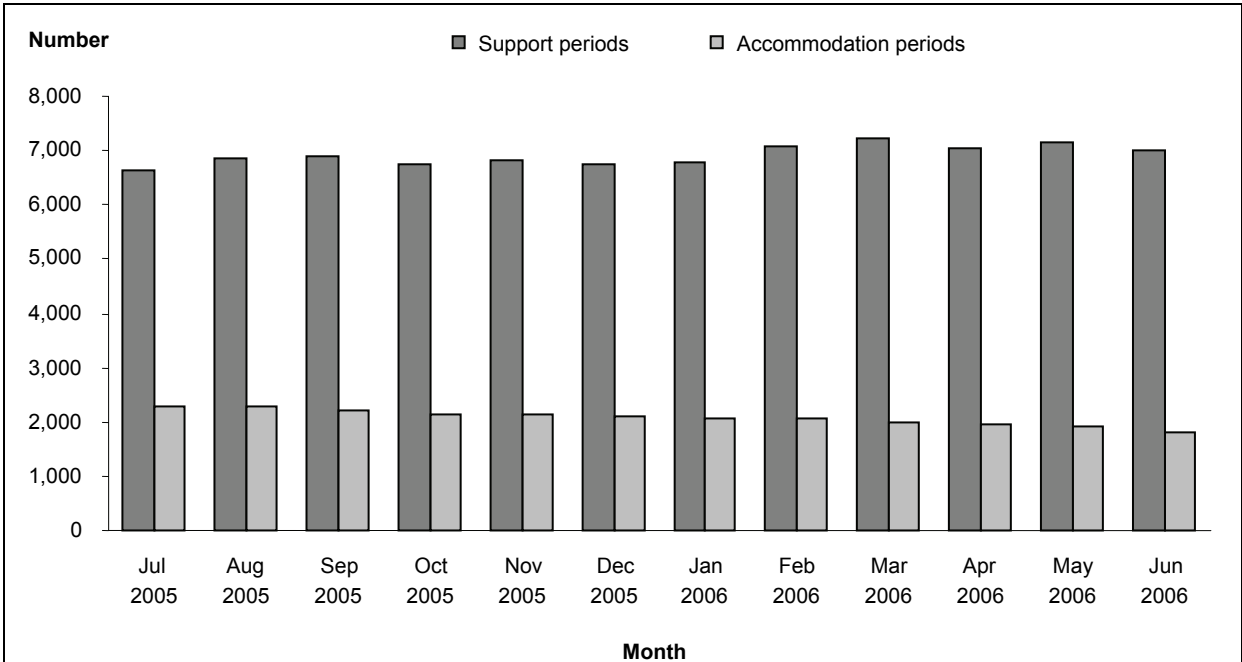
Notes

1. 'Recurrent allocations to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. 'Total recurrent allocations' includes \$20.0m provided by the Victorian funding department which was in addition to the SAAP funding agreement between Victoria and the Australian Government.
3. All agencies were operating at 30 June 2006.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Victoria, 2005-06 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Victoria, 2005–06 (number)

Support periods	71,800
With accommodation	14,350
Without accommodation	57,400
Clients	37,650
Mean number of support periods per client	1.90
Clients per 10,000 population 10+ ^(a)	83

(a) 'Per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2005 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Victoria.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2006a.

Table 3.2: SAAP accompanying child support periods and accompanying children, Victoria, 2005–06 (number)

Accompanying child support periods	29,400
With accommodation ^(a)	8,950
Without accommodation ^(a)	20,450
Accompanying children	18,500
Mean number of accompanying child support periods per accompanying child	1.46
Accompanying children per 10,000 population aged 0–17 ^(b)	160

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).

(b) 'Per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2005 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in Victoria.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2006a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Victoria, 2005–06

Date	East Metro.	North & West Metro.	South Metro.	Barwon South Western	Gipps-land	Gramp-ians	Hume	Loddon Mallee	State-wide	Total
July 2005	880	1,780	1,400	440	490	350	350	690	250	6,630
August 2005	880	1,810	1,470	450	490	370	370	730	270	6,850
September 2005	860	1,850	1,520	470	470	360	360	740	250	6,890
October 2005	840	1,880	1,470	470	440	360	340	710	240	6,750
November 2005	860	1,820	1,450	510	460	370	340	750	240	6,810
December 2005	850	1,790	1,440	460	480	360	340	760	250	6,730
January 2006	840	1,860	1,460	480	450	370	340	740	240	6,780
February 2006	860	1,900	1,540	490	480	380	360	800	260	7,070
March 2006	890	1,870	1,570	510	510	370	400	810	290	7,210
April 2006	820	1,780	1,590	530	500	320	450	780	290	7,040
May 2006	820	1,740	1,630	530	490	350	480	810	310	7,160
June 2006	790	1,720	1,530	540	450	350	490	790	340	7,000
Support periods: total number of days	310,520	663,130	549,210	178,540	173,400	131,160	140,430	277,200	97,940	2,521,520

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Administrative Data and Client Collections.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Victoria, 2005–06

Date	East Metro.	North & West Metro.	South Metro.	Barwon South Western	Gipps-land	Gramp-ians	Hume	Loddon Mallee	State-wide	Total
July 2005	360	710	560	130	110	100	50	120	120	2,270
August 2005	350	690	570	140	100	120	50	120	120	2,270
September 2005	330	680	570	140	90	120	40	120	120	2,210
October 2005	310	680	550	130	90	110	40	120	110	2,140
November 2005	310	670	540	140	100	110	50	120	100	2,140
December 2005	310	640	520	140	100	110	50	120	100	2,110
January 2006	310	640	510	140	90	100	50	120	90	2,070
February 2006	310	620	520	140	90	100	50	120	100	2,050
March 2006	300	620	510	140	90	90	40	120	90	2,000
April 2006	300	620	510	130	80	80	40	120	90	1,960
May 2006	290	590	500	130	80	80	40	120	80	1,910
June 2006	260	550	460	130	80	80	40	100	80	1,790
Accommodation periods: total number of nights	110,060	226,990	186,120	48,180	32,910	35,780	16,310	41,530	35,310	733,200

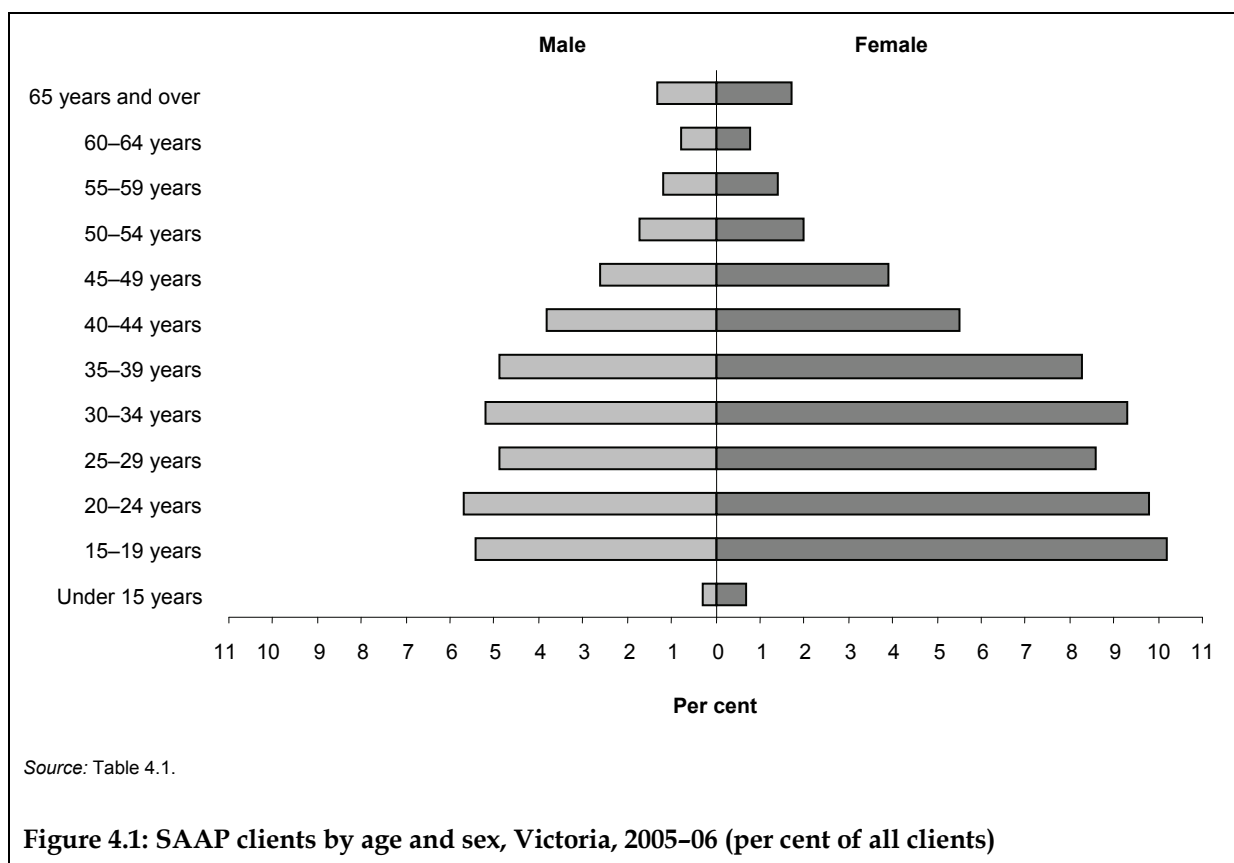
Notes

1. Number excluded due to errors and omissions (unweighted): 1,377.
2. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Administrative Data and Client Collections.

4 Age, sex, country of birth and cultural and linguistic diversity

4.1 Key charts



4.2 Tables

Table 4.1: SAAP clients by age and sex, Victoria, 2005–06

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	Number
Under 15 years	0.3	0.7	0.8	1.1	1.0	350
15–19 years	5.4	10.2	14.3	16.4	15.6	5,700
20–24 years	5.7	9.8	15.0	15.7	15.5	5,650
25–29 years	4.9	8.6	13.1	13.8	13.5	4,950
30–34 years	5.2	9.3	13.7	15.0	14.5	5,300
35–39 years	4.9	8.3	13.0	13.4	13.2	4,850
40–44 years	3.8	5.5	10.1	8.9	9.3	3,400
45–49 years	2.6	3.9	6.8	6.2	6.4	2,350
50–54 years	1.7	2.0	4.6	3.3	3.8	1,400
55–59 years	1.2	1.4	3.1	2.2	2.5	950
60–64 years	0.8	0.8	2.0	1.2	1.5	550
65 years and over	1.3	1.7	3.5	2.8	3.1	1,150
<i>Total</i>	<i>37.8</i>	<i>62.2</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	13,850	22,750	13,850	22,750	..	36,600
Mean age (years)	34.0	32.3	..	32.9
Median age (years)	32	30	..	31

Notes

1. Number excluded due to errors and omissions (weighted): 1,090.
2. Clients aged 0–17 years: 3,400 (1,100 males, 2,250 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children by age and sex of child, Victoria, 2005–06

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%		
0–4 years	20.9	20.6	42.3	40.7	41.5	6,850
5–9 years	14.2	14.5	28.7	28.5	28.6	4,700
10–14 years	10.7	11.8	21.7	23.2	22.5	3,700
15–17 years	3.6	3.8	7.3	7.5	7.4	1,200
<i>Total</i>	<i>49.4</i>	<i>50.6</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	8,100	8,350	8,100	8,350	..	16,450
Mean age (years)	6.5	6.6	..	6.6
Median age (years)	6	6	..	6

Notes

1. Number excluded due to errors and omissions (weighted): 2,019.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client, by age and sex of client, Victoria, 2005–06 (per cent)

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
Male clients								
1	87.4	74.4	71.4	65.4	68.0	69.5	68.3	9,450
2	8.5	15.4	14.7	16.1	15.6	21.3	15.8	2,200
3	(¹)—	4.6	5.3	6.5	6.1	(¹)—	5.9	800
4	—	1.9	3.2	3.9	3.1	1.9	3.3	450
5	(¹)—	1.0	1.2	1.3	0.5	(¹)—	1.0	150
6+	(¹)—	2.8	4.2	6.8	6.6	(¹)—	5.6	750
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	0.8	14.3	15.0	49.9	16.4	3.5	100.0	..
Total (number)	100	1,950	2,100	6,900	2,250	500	..	13,850
Mean number of support periods	1.37	1.71	1.89	2.24	2.18	1.70	..	2.08
Per 10,000 population^(a)	3	115	115	94	38	16	..	64
Female clients								
1	87.9	74.1	72.3	71.0	72.5	69.7	72.1	16,400
2	9.2	15.4	14.2	13.9	14.7	21.5	14.5	3,300
3	1.5	4.6	6.0	5.4	5.9	4.4	5.3	1,200
4	(¹)—	2.3	2.8	3.5	2.8	(¹)—	3.1	700
5	—	1.3	1.5	1.9	1.0	0.2	1.5	350
6+	(¹)—	2.3	3.1	4.3	3.1	(¹)—	3.5	800
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	1.1	16.4	15.7	51.0	13.0	2.8	100.0	..
Total (number)	250	3,750	3,550	11,600	2,950	650	..	22,750
Mean number of support periods	1.32	1.68	1.80	1.91	1.80	1.63	..	1.83
Per 10,000 population^(a)	9	227	203	156	48	17	..	101
All clients								
1	87.7	74.2	72.0	68.9	70.6	69.6	70.7	25,850
2	9.0	15.4	14.4	14.7	15.1	21.4	15.0	5,500
3	1.6	4.6	5.8	5.8	6.0	5.0	5.6	2,050
4	(¹)—	2.1	3.0	3.7	2.9	(¹)—	3.2	1,150
5	(¹)—	1.2	1.4	1.6	0.8	(¹)—	1.4	500
6+	(¹)—	2.5	3.5	5.2	4.6	(¹)—	4.3	1,550
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	1.0	15.6	15.5	50.6	14.3	3.1	100.0	..
Total (number)	350	5,700	5,650	18,500	5,200	1,150	..	36,600
Mean number of support periods	1.33	1.69	1.83	2.03	1.97	1.66	..	1.92
Per 10,000 population^(a)	6	170	158	125	43	17	..	83

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2005 (preliminary estimates). For the age group under 15 years, only those aged 10–14 are included in the calculations.

Notes

1. Number excluded due to errors and omissions (weighted): 1,090.
2. To ensure confidentiality some cells in this table have been replaced with '(¹)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2006a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Victoria, 2005–06 (per cent)

Number of accompanying child support periods	0–4 years	5–9 years	10–14 years	15–17 years	Total	
					%	Number
1	81.6	83.4	84.0	88.1	83.1	13,700
2	10.0	9.9	10.1	7.8	9.8	1,600
3	5.1	3.9	3.5	2.7	4.2	700
4	1.9	1.5	1.0	0.6	1.5	250
5	0.8	0.9	0.7	—	0.8	150
6+	0.6	0.5	0.6	0.7	0.6	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	41.5	28.6	22.4	7.4	100.0	..
Total (number)	6,850	4,750	3,700	1,200	..	16,500
Mean number of accompanying child support periods	1.50	1.46	1.45	1.37	..	1.47
Per 10,000 population of applicable age group^(a)	224	149	111	61	..	160

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2005 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 1,979.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2006a.

Table 4.5: SAAP clients: country of birth by sex, Victoria, 2005–06 (per cent)

Country of birth	Male	Female	Total		Victorian population 10+ ^(a)	
			%	Number	%	Number
Australia (including external territories)	86.4	80.2	82.5	29,700	72.3	3,015,150
Oceania and Antarctica (excluding Australia)	1.9	2.6	2.3	850	1.7	72,500
United Kingdom and Ireland	1.3	0.9	1.0	350	5.7	236,350
Western and Northern Europe	0.4	0.3	0.3	100	1.8	75,900
Southern and Eastern Europe	2.5	3.8	3.3	1,200	8.1	338,950
North Africa and the Middle East	2.8	4.0	3.5	1,250	1.6	64,850
South-East Asia	1.4	3.1	2.5	900	3.7	154,200
North-East Asia	0.3	0.9	0.7	250	1.7	69,500
Southern and Central Asia	0.7	1.1	0.9	350	1.7	69,000
Northern America	0.2	0.2	0.2	50	0.4	16,700
South and Central America and Caribbean	0.3	0.5	0.4	150	0.5	19,950
Sub-Saharan Africa	1.9	2.4	2.2	800	0.9	36,900
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (row %)	37.5	62.5	100.0
Total (number)	13,500	22,500	..	36,050	..	4,169,850

(a) 'Victorian population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.

Notes

1. Number excluded due to errors and omissions (weighted): 1,646.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children: country of birth of children, Victoria, 2005–06

Country of birth	%	Number
Australia (including external territories)	92.5	15,800
Oceania and Antarctica (excluding Australia)	1.4	250
Europe	0.6	100
Asia	1.2	200
Other	4.4	750
Total	100.0	17,100

Notes

1. Number excluded due to errors and omissions (weighted): 1,390.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and sex of client, Victoria, 2005–06

Cultural and linguistic diversity	Male	Female	Total		Victoria population 10+ ^(a)	
	%	%	%	Number	%	Number
Clients						
Aboriginal and Torres Strait Islander peoples	4.6	6.0	5.4	1,900	0.5	20,500
Other Australian-born people	81.0	73.6	76.3	26,350	71.8	2,994,650
People born overseas, English proficiency group 1	3.0	3.0	3.0	1,050	7.8	327,100
People born overseas, English proficiency groups 2–4	11.4	17.5	15.2	5,250	19.8	827,650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (row %)	37.3	62.7	100.0
Total (number)	12,900	21,650	..	34,500	..	4,169,850
Support periods						
	Mean number per client			Total number		
Aboriginal and Torres Strait Islander peoples	1.83	1.75	1.78	3,200
Other Australian-born people	2.16	1.86	1.98	50,950
People born overseas, English proficiency group 1	2.00	1.92	1.95	1,950
People born overseas, English proficiency groups 2–4	1.65	1.66	1.66	8,600
<i>Total</i>	<i>2.08</i>	<i>1.82</i>	<i>1.92</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (row %)	40.2	59.8	100.0
Total support periods (number)	26,000	38,700	..	64,700

(a) 'Victorian population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Aboriginal and Torres Strait Islander peoples are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Aboriginal and Torres Strait Islander peoples.

Notes

1. Number excluded due to errors and omissions (weighted): 3,163 clients; 7,034 support periods.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004; ABS unpublished data.

Table 4.8: SAAP accompanying children: cultural and linguistic diversity of accompanying children, Victoria, 2005–06

Cultural and linguistic diversity	%	Number
Aboriginal and Torres Strait Islander children	9.3	1,450
Other Australian-born children	81.8	12,750
Children born overseas, English proficiency group 1	1.3	200
Children born overseas, English proficiency groups 2–4	7.5	1,150
Total	100.0	15,600

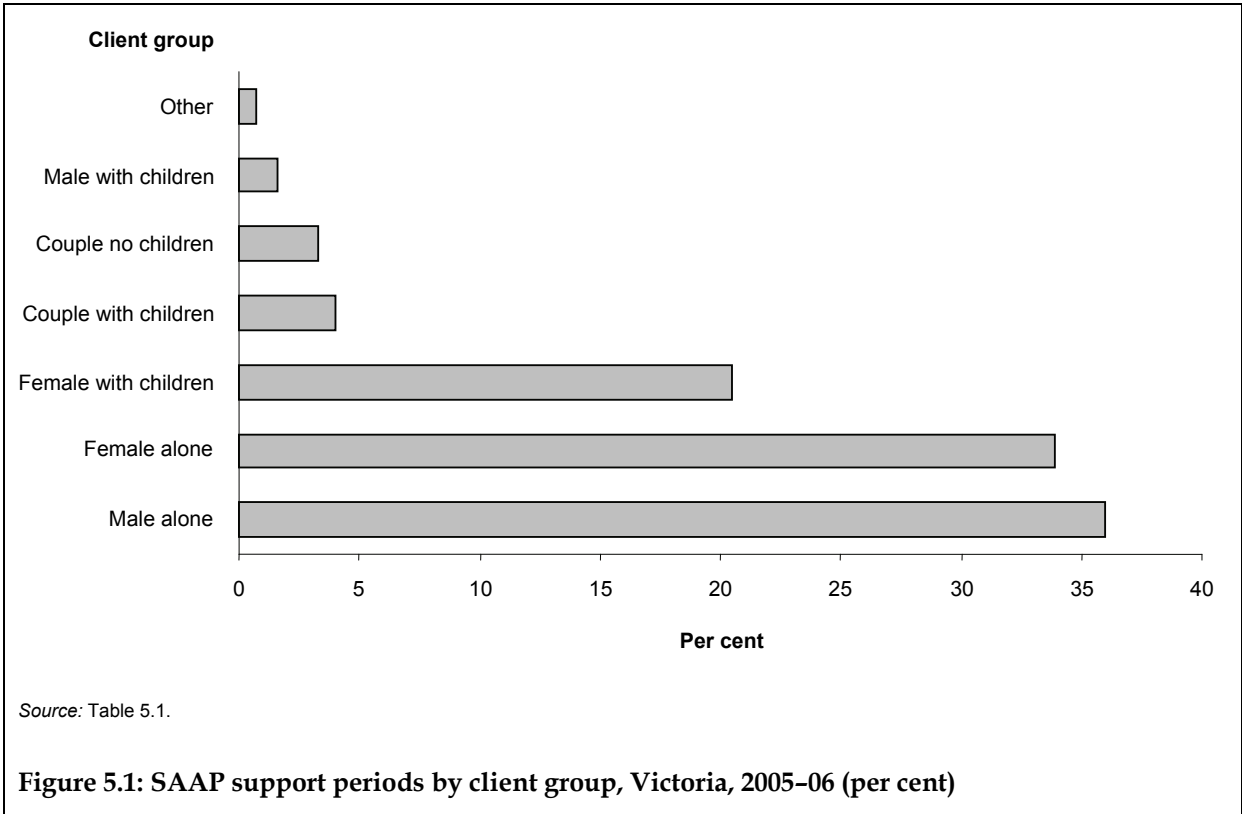
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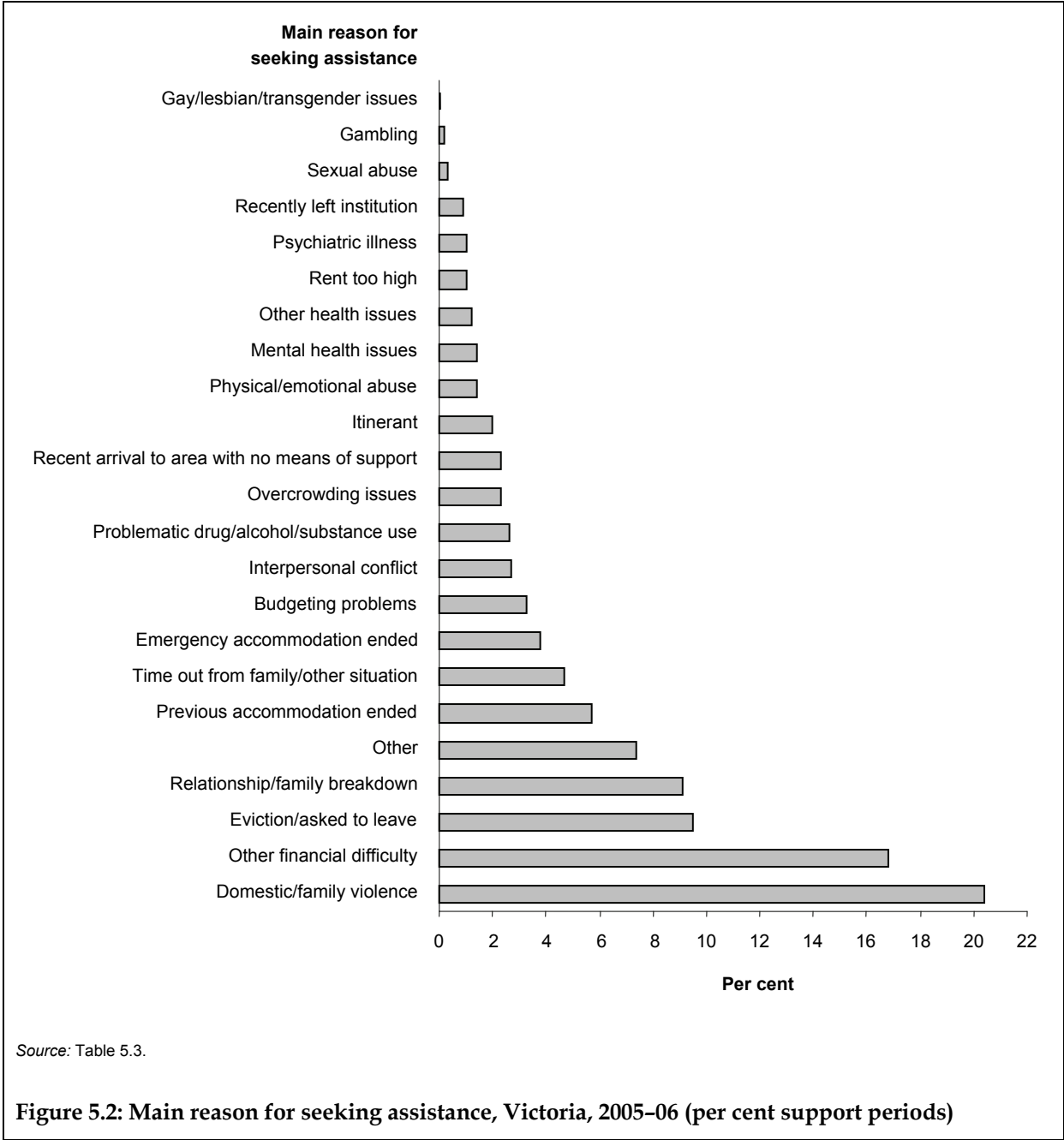
1. Number excluded due to errors and omissions (weighted): 2,894.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

5 Client groups and reasons for seeking assistance

5.1 Key charts





5.2 Tables

Table 5.1: SAAP support periods: region by client group, Victoria, 2005–06 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Eastern Metropolitan	26.9	26.6	7.7	7.8	3.5	27.0	0.5	100.0	11.0	7,000
North and West Metropolitan	30.7	26.8	4.0	4.3	2.1	31.1	1.1	100.0	15.8	10,100
Southern Metropolitan	45.8	39.4	1.9	2.5	0.8	8.9	0.7	100.0	49.8	31,700
Barwon South Western	17.0	26.8	3.7	7.5	2.1	42.0	0.9	100.0	4.3	2,750
Gippsland	25.1	29.7	5.3	6.0	2.6	30.3	0.9	100.0	3.2	2,050
Grampians	27.7	28.9	6.3	7.7	1.6	27.5	0.3	100.0	3.4	2,200
Hume	20.5	35.6	3.0	4.1	1.3	35.4	0.2	100.0	3.1	2,000
Loddon Mallee	22.0	32.3	5.1	5.7	2.7	31.8	0.4	100.0	5.3	3,350
Statewide	28.8	29.8	0.2	—	0.2	40.5	0.4	100.0	4.1	2,600
Total (%)	36.0	33.9	3.3	4.0	1.6	20.5	0.7	100.0	100.0	..
Total (number)	22,950	21,600	2,150	2,550	1,000	13,050	450	63,750

Notes

1. Number excluded due to errors and omissions (unweighted): 1,162.
2. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Administrative Data and Client Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Victoria, 2005–06 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	33.3	10.0	—	2.9	0.2	7.7	9.0	6,300
Male alone, 25+	0.9	82.1	—	5.0	0.2	39.1	26.4	18,450
Female alone, under 25	42.2	0.7	11.7	4.7	7.3	7.8	11.5	8,000
Female alone, 25+	1.2	3.0	48.6	5.5	31.7	25.1	22.3	15,600
Couple no children	5.4	0.9	0.8	5.4	0.5	4.3	3.6	2,550
Couple with children	3.7	0.7	0.9	19.0	0.6	4.0	4.1	2,850
Male with children	0.5	1.1	—	7.5	0.1	1.7	1.6	1,100
Female with children	11.6	1.0	37.8	49.1	59.1	9.4	20.8	14,500
Other	1.1	0.6	0.2	1.0	0.3	0.7	0.7	500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	11.7	3.5	3.6	5.8	16.2	59.1	100.0	..
Total (number)	8,200	2,450	2,550	4,050	11,350	41,250	..	69,850

Notes

1. Number excluded due to errors and omissions (weighted): 1,916.
2. To ensure confidentiality some cells in this table have removed. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Victoria, 2005–06 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Interpersonal relationships	34.3	15.6	50.1	38.1	26.8	(¹)—	(¹)—	67.7	(¹)—	38.5
Time out from family/other situation	7.4	6.3	7.4	2.1	6.5	5.0	3.9	2.3	3.1	4.7
Relationship/family breakdown	19.6	5.0	21.1	3.6	11.5	6.4	19.5	7.9	15.2	9.1
Interpersonal conflict	4.2	2.6	4.0	2.3	4.5	4.0	2.8	1.4	3.1	2.7
Sexual abuse	0.1	0.1	0.7	0.4	0.2	(¹)—	(¹)—	0.3	(¹)—	0.3
Domestic/family violence	2.1	1.0	14.9	28.1	3.4	5.6	3.3	53.7	13.7	20.4
Physical/emotional abuse	0.9	0.5	2.1	1.6	0.7	1.1	0.9	2.2	4.0	1.4
Financial	14.4	33.9	11.5	27.4	(¹)—	(¹)—	(¹)—	9.5	(¹)—	21.3
Gambling	0.2	0.4	0.1	0.2	(¹)—	(¹)—	(¹)—	0.1	(¹)—	0.2
Budgeting problems	2.9	4.6	2.4	3.1	5.8	4.4	3.9	2.1	3.3	3.3
Rent too high	0.8	0.6	0.5	0.7	1.5	2.9	3.0	1.4	2.3	1.0
Other financial difficulty	10.5	28.4	8.6	23.5	10.8	10.4	10.6	5.9	11.4	16.8
Accommodation	29.7	22.0	23.2	16.0	31.4	42.5	30.4	14.7	23.8	21.3
Overcrowding issues	2.5	1.0	3.3	1.1	3.2	7.6	7.1	2.9	7.0	2.3
Eviction/asked to leave	11.7	8.3	9.5	6.5	18.2	24.2	15.8	8.3	10.2	9.5
Emergency accommodation ended	6.1	5.1	3.6	3.7	3.7	4.6	3.0	1.5	1.8	3.8
Previous accommodation ended	9.4	7.7	6.8	4.7	6.3	6.1	4.5	2.0	4.8	5.7
Health	6.8	11.3	4.4	6.4	4.9	3.0	(¹)—	1.7	(¹)—	6.2
Mental health issues	1.3	2.3	1.6	1.7	0.5	0.6	0.5	0.3	—	1.4
Problematic drug/alcohol/substance use	3.9	5.3	1.3	1.9	2.5	1.7	2.2	0.6	1.1	2.6
Psychiatric illness	1.0	1.7	0.8	1.2	0.3	0.2	(¹)—	0.2	(¹)—	1.0
Other health issues	0.6	2.0	0.8	1.6	1.6	0.6	1.2	0.5	1.2	1.2
Other reasons	14.8	17.1	10.8	12.0	(¹)—	14.5	(¹)—	6.4	16.7	12.7
Gay/lesbian/transgender issues	0.1	—	—	—	(¹)—	—	(¹)—	—	—	<0.1
Recently left institution	1.7	1.8	0.5	0.5	1.2	0.7	1.5	0.2	—	0.9
Recent arrival to area with no means of support	3.5	3.1	1.8	1.6	3.2	5.5	2.4	1.2	4.6	2.3
Itinerant	3.2	2.8	1.8	1.0	5.4	2.5	2.9	0.7	1.9	2.0
Other	6.3	9.4	6.7	8.9	8.7	5.8	10.1	4.3	9.7	7.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (row %)	9.1	25.7	11.8	22.5	3.6	4.0	1.5	21.2	0.5	100.0
Total (number)	5,800	16,350	7,500	14,300	2,300	2,550	950	13,450	350	63,550

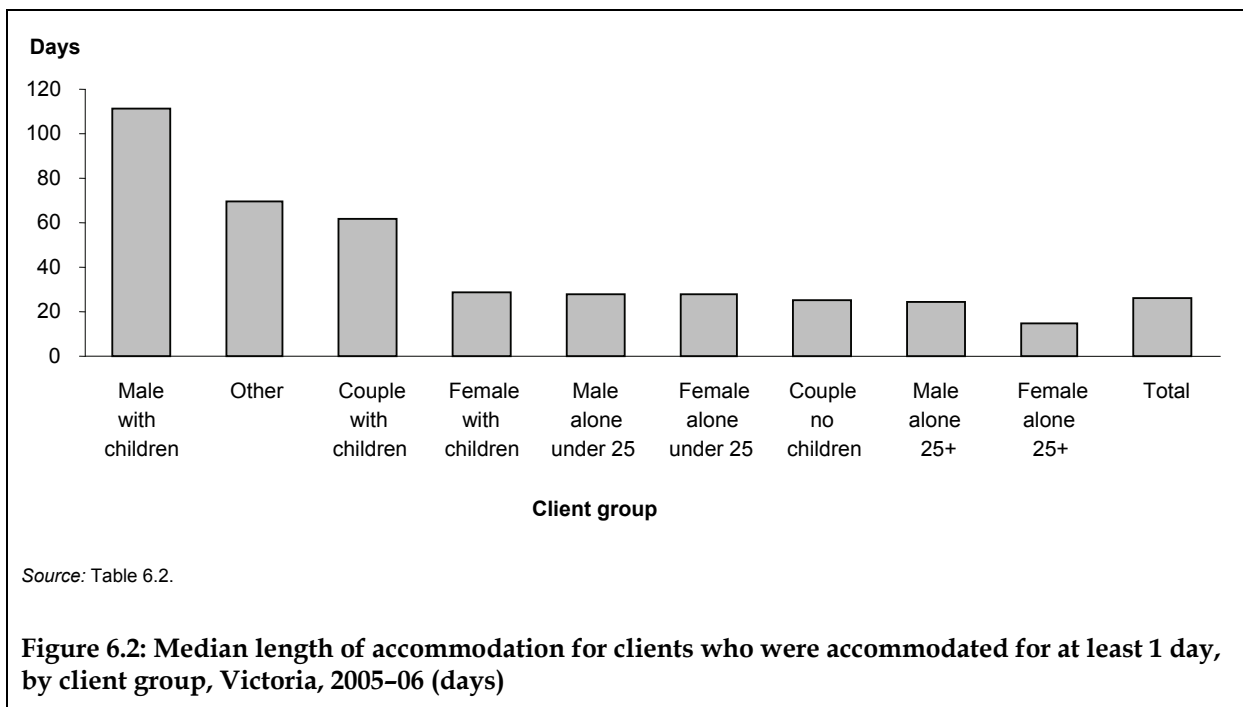
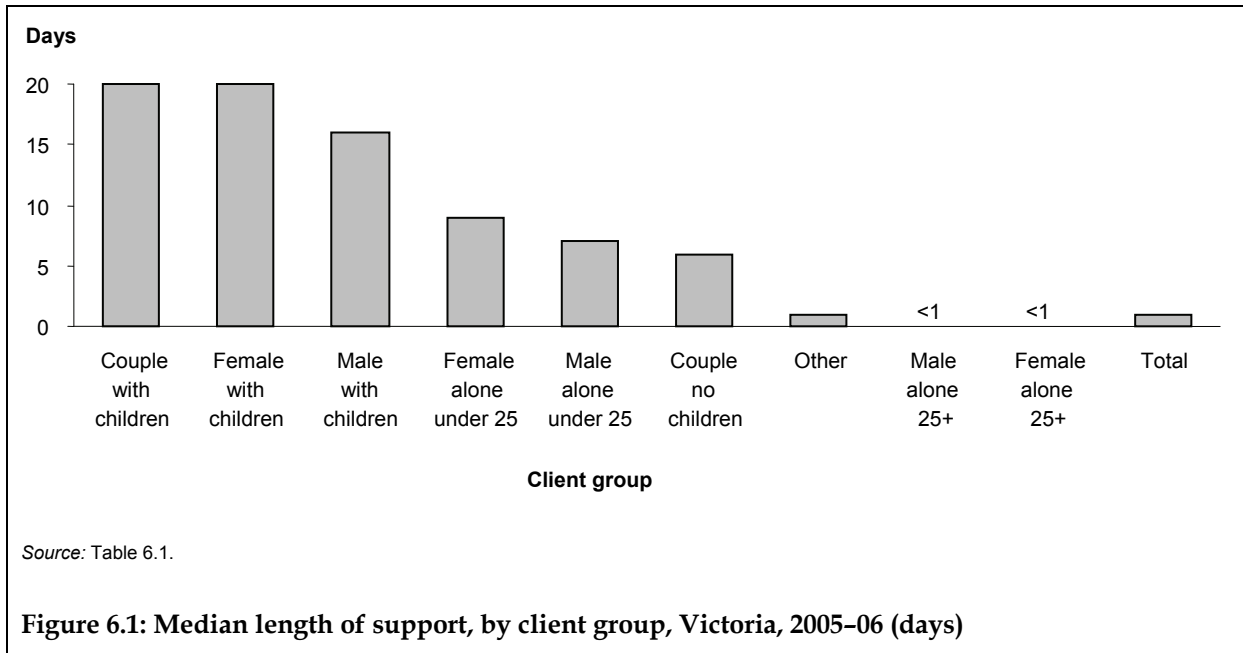
Notes

1. Number excluded due to errors and omissions (weighted): 8,186.
2. To ensure confidentiality some cells in this table have been removed or replaced with '(¹)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Victoria, 2005–06 (per cent)

Length of support	Male alone	Male alone	Female alone	Female alone	Couple no	Couple with	Male with	Female with	Other	Total	
	under 25	25+	under 25	25+	children	children	children	children		%	Number
1 week or less	51.3	78.0	48.0	73.1	54.0	38.6	40.0	40.2	58.9	60.9	38,650
Less than 1 day	39.2	70.6	33.7	61.8	31.8	23.3	24.2	20.3	49.7	48.0	30,500
1 day	4.3	1.9	5.6	4.4	7.8	5.2	6.7	7.9	2.0	4.7	3,000
2 days	1.7	1.0	2.3	1.6	3.3	1.2	1.7	3.0	2.5	1.8	1,150
3 days	1.4	1.1	1.5	1.5	2.7	2.4	(¹)—	2.9	(¹)—	1.7	1,100
4 days	1.1	0.7	1.4	1.0	2.1	1.3	1.5	1.8	1.6	1.2	750
5 days	0.8	0.8	1.1	0.7	1.7	0.9	1.6	1.3	—	0.9	600
6 days	1.2	0.9	1.0	0.7	1.2	1.9	(¹)—	1.2	(¹)—	1.0	650
7 days	1.7	1.1	1.4	1.4	3.3	2.2	1.3	1.7	2.1	1.5	950
>1 week–1 month	14.3	8.8	14.4	9.6	17.9	17.3	18.3	14.6	9.3	12.0	7,600
>1–2 weeks	6.0	4.2	5.7	4.0	8.5	7.7	8.4	6.5	4.7	5.3	3,350
>2–3 weeks	4.5	2.7	4.7	2.5	5.9	5.6	5.1	4.4	3.2	3.6	2,300
>3–4 weeks	3.8	1.9	4.0	3.0	3.5	3.9	4.9	3.7	1.4	3.1	1,950
>1 month–3 months	20.9	8.4	23.4	11.2	17.5	20.7	17.9	23.6	12.5	15.7	9,950
>4–5 weeks	4.7	1.9	5.6	2.4	3.7	4.3	3.4	4.5	2.8	3.4	2,150
>5–9 weeks	10.6	4.1	11.8	5.6	9.7	9.0	9.3	11.9	4.7	7.8	4,950
>9–13 weeks	5.6	2.5	6.0	3.2	4.2	7.3	5.2	7.2	5.0	4.5	2,850
>3 months–6 months	7.3	2.6	7.4	3.7	5.7	11.0	12.4	11.0	6.7	6.0	3,800
>13–16 weeks	2.7	0.9	2.8	1.4	2.1	3.1	3.8	4.1	3.4	2.2	1,400
>16–19 weeks	1.8	0.7	1.8	0.9	1.1	2.4	3.6	2.7	2.0	1.5	950
>19–22 weeks	1.2	0.5	1.7	0.7	1.4	2.8	(¹)—	2.2	(¹)—	1.2	750
>22–26 weeks	1.5	0.5	1.2	0.6	1.0	2.8	(¹)—	2.0	(¹)—	1.1	700
>6 months	6.2	2.2	6.8	2.4	4.9	12.4	11.4	10.7	12.7	5.4	3,450
>26–39 weeks	2.4	0.9	3.0	0.9	2.0	5.0	3.3	4.4	6.8	2.2	1,400
>39–52 weeks	1.1	0.5	1.3	0.6	1.3	2.7	3.8	2.3	1.8	1.2	750
>52 weeks	2.7	0.8	2.5	0.9	1.6	4.6	4.3	4.0	4.0	2.1	1,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	8.8	28.1	11.1	23.2	3.6	3.7	1.5	19.3	0.7	100.0	..
Total (number)	5,600	17,850	7,050	14,750	2,300	2,350	950	12,250	400	..	63,550
Mean length (days)	52	19	49	23	38	74	71	71	63	..	40
Median length (days)	7	<1	9	<1	6	20	16	20	1	..	1

Notes

1. Number excluded due to errors and omissions (weighted): 1,618.
2. To ensure confidentiality some cells in this table have been replaced with '(¹)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Victoria, 2005–06 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 week or less	22.1	21.4	27.3	37.0	20.6	11.7	10.5	30.5	9.9	26.1	2,600
1 day	5.9	3.2	10.3	13.1	2.8	1.6	(¹)—	11.9	(¹)—	8.2	800
2–3 days	6.3	6.0	8.7	11.7	5.5	3.9	(¹)—	8.9	(¹)—	7.8	750
4–5 days	4.4	6.1	4.6	6.5	4.4	2.1	(¹)—	5.3	(¹)—	5.1	500
6–7 days	5.5	6.1	3.8	5.8	7.9	4.0	(¹)—	4.3	(¹)—	5.0	500
>1 week–1 month	28.5	32.8	23.4	26.5	32.6	25.4	(¹)—	19.2	(¹)—	25.6	2,550
>1–2 weeks	12.1	16.0	10.2	13.0	21.4	14.5	11.2	9.0	7.4	12.3	1,200
>2–3 weeks	9.4	9.8	6.8	7.3	5.4	6.2	3.8	5.7	7.4	7.4	750
>3–4 weeks	7.0	7.0	6.5	6.2	5.8	4.6	(¹)—	4.6	(¹)—	5.9	600
>1 month–3 months	28.7	29.2	27.0	20.8	24.4	23.5	(¹)—	19.8	(¹)—	24.4	2,400
>4–5 weeks	5.8	4.9	5.1	4.3	4.5	2.8	(¹)—	3.6	(¹)—	4.5	450
>5–9 weeks	15.5	15.3	14.3	9.5	14.5	10.6	7.7	10.2	12.3	12.6	1,250
>9–13 weeks	7.4	9.0	7.6	7.0	5.4	10.1	7.5	5.9	7.2	7.4	750
>3 months–6 months	9.5	8.8	8.9	8.3	9.2	19.0	17.7	12.9	15.9	10.7	1,050
>13–16 weeks	2.5	4.0	3.1	3.7	3.3	4.4	6.1	4.3	10.7	3.8	400
>16–19 weeks	2.1	2.3	2.1	2.5	(¹)—	5.2	3.1	3.1	(¹)—	2.7	250
>19–22 weeks	2.2	1.4	1.8	1.1	(¹)—	4.4	5.4	2.4	(¹)—	2.0	200
>22–26 weeks	2.7	1.1	1.9	1.0	(¹)—	5.0	3.1	3.1	(¹)—	2.2	200
>6 months	11.2	7.8	13.3	7.4	13.3	20.5	37.1	17.6	29.0	13.1	1,300
>26–39 weeks	4.1	2.2	5.7	2.4	8.7	6.8	10.8	6.4	12.8	4.8	450
>39–52 weeks	2.6	2.1	2.5	1.6	1.6	6.1	11.6	3.9	5.3	3.0	300
>52 weeks	4.5	3.6	5.2	3.3	2.9	7.6	14.7	7.3	11.0	5.3	550
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	13.2	20.8	14.2	13.9	3.0	5.5	1.7	27.0	0.7	100.0	..
Total (number)	1,300	2,050	1,400	1,400	300	550	150	2,700	50	..	9,900
Mean length (days)	78	73	79	65	79	118	174	102	143	..	86
Median length (days)	28	24	28	15	25	62	111	29	70	..	26
Accommodation starting and ending on the same date (number)	100	100	100	100	50	50	<25	200	<25	..	650
Total accommodation	1,400	2,150	1,500	1,500	350	600	200	2,850	50	..	10,550

Notes

1. Number excluded due to errors and omissions (weighted): 1,526.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(¹)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, Victoria, 2005–06 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	52.8	31.9	48.5	27.5	58.6	64.3	61.5	50.7	45.5	41.4
SAAP/CAP accommodation	29.6	14.4	26.0	12.7	18.5	34.0	26.6	28.0	24.3	20.7
Assistance to obtain/maintain short-term accommodation	15.7	12.9	10.2	9.0	18.8	14.5	13.9	9.4	13.0	11.5
Assistance to obtain/maintain medium-term accommodation	13.7	8.2	11.8	4.1	14.0	14.7	11.7	8.7	9.8	8.8
Assistance to obtain/maintain independent housing	19.4	14.0	21.1	12.1	32.9	39.3	35.1	27.9	33.4	19.9
Financial/employment	41.6	47.6	38.3	41.7	48.9	51.0	46.5	41.1	45.0	43.5
Assistance to obtain/maintain government allowance	8.9	4.1	8.4	3.1	4.4	4.7	4.9	7.5	9.2	5.6
Employment/training assistance	8.9	1.8	6.8	1.1	2.6	4.5	2.2	2.3	6.7	3.2
Financial assistance/material aid	32.9	43.9	28.9	38.2	43.6	46.7	42.4	36.1	38.8	38.3
Financial counselling and support	8.1	5.2	8.6	5.0	11.0	11.3	8.9	7.5	10.0	6.8
Personal support	35.1	29.3	48.2	46.4	40.5	46.4	44.0	71.2	43.5	45.9
Incest/sexual assault	0.2	0.2	1.6	1.0	0.5	2.2	2.1	2.3	—	1.1
Domestic/family violence	1.9	0.8	12.7	22.2	3.5	6.2	2.2	46.1	8.0	16.8
Family/relationship	10.9	3.7	16.3	7.3	9.0	15.4	14.8	16.7	14.4	10.2
Emotional	30.8	28.3	41.4	41.2	38.4	43.5	41.0	64.6	41.7	41.7
Assistance with problem gambling	0.2	0.4	0.2	0.2	(¹)—	—	(¹)—	0.2	0.5	0.2
General support/advocacy	73.7	66.2	74.8	72.6	76.4	75.6	76.2	82.2	77.7	73.6
Living skills/personal development	19.6	7.9	18.9	5.9	10.6	10.6	8.0	7.4	14.4	9.9
Assistance with legal issues/court support	5.0	4.1	5.6	7.7	4.5	6.6	7.3	17.6	7.6	8.1
Advice/information	63.6	58.4	66.7	65.0	71.4	70.4	69.7	76.4	70.9	66.2
Retrieval/storage/removal of personal belongings	10.8	7.0	9.8	6.0	9.5	10.1	7.3	8.6	11.3	8.0
Advocacy/liaison on behalf of client	42.9	34.5	41.9	39.9	46.2	52.3	48.4	54.4	45.8	42.8
Specialist services	15.8	15.7	15.3	13.4	13.8	16.2	11.9	19.6	16.5	15.8
Psychological services	3.6	6.8	2.1	3.5	4.6	4.0	3.2	3.8	3.1	4.3
Specialist counselling	1.7	1.4	2.1	1.1	0.8	1.7	1.6	2.6	1.2	1.7
Psychiatric services	2.5	4.3	1.1	1.7	1.3	0.5	(¹)—	0.4	(¹)—	2.0
Pregnancy support	0.1	(¹)—	2.2	0.2	1.8	2.6	(¹)—	1.6	3.5	0.8
Family planning support	0.3	0.1	1.0	0.1	0.7	2.6	(¹)—	0.8	(¹)—	0.5
Drug/alcohol support or intervention	6.5	6.6	3.2	2.2	3.1	3.3	3.2	1.9	1.4	3.9
Physical disability services	—	0.2	0.1	0.2	(¹)—	(¹)—	(¹)—	0.1	0.9	0.2
Intellectual disability services	0.2	0.2	0.1	0.1	0.3	0.1	—	0.1	—	0.1
Culturally specific support	2.8	0.6	3.2	3.3	2.0	2.3	1.9	7.4	7.4	3.3
Interpreter services	0.4	0.2	0.7	1.6	0.4	1.7	0.6	2.7	1.8	1.2
Assistance with immigration issues	0.5	0.2	0.9	1.2	0.3	1.1	(¹)—	1.3	(¹)—	0.8
Health/medical services	8.0	8.8	6.4	5.0	6.6	7.6	5.6	5.6	7.0	6.7
Basic support	36.2	30.9	33.9	25.0	34.7	32.7	27.0	39.2	44.9	32.3
Meals	17.6	12.3	14.4	8.7	10.2	8.4	6.4	11.7	11.7	11.7
Laundry/shower facilities	14.2	11.8	11.6	8.0	8.4	5.4	3.9	8.8	8.1	10.0
Recreation	12.9	9.8	10.0	5.2	7.4	6.0	5.0	6.9	10.9	8.2
Transport	22.0	10.5	22.0	10.3	15.4	18.2	12.9	19.5	22.8	15.3
Other	9.6	15.0	9.8	11.8	18.4	15.3	14.7	18.7	20.6	14.1
No services provided directly	4.0	3.7	4.0	3.9	3.3	3.4	3.2	2.6	7.0	3.5
Total (number)	6,100	18,050	7,800	15,300	2,450	2,700	1,050	13,950	450	67,900

Notes

- Number excluded due to errors and omissions (weighted): 3,864 (including support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- To ensure confidentiality some cells in this table have been removed or replaced with '(¹)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Victoria, 2005-06 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Accommodation	56.1	44.1	49.3	33.3	49.8	6,200
SAAP/CAP accommodation	56.1	44.1	49.3	33.3	49.8	6,200
School liaison/child care	14.6	18.6	21.3	—	20.4	2,550
School liaison	11.9	16.5	14.1	—	14.0	1,750
Child care	3.0	2.7	8.6	—	7.7	950
Personal support	10.1	11.9	13.3	5.6	12.9	1,600
Help with behavioural problems	5.9	(*)—	8.0	(*)—	7.8	950
Sexual/physical abuse support	1.7	0.8	1.6	—	1.6	200
Skills education	1.8	2.3	3.0	—	2.8	350
Structured play/skill development	4.8	(*)—	6.2	(*)—	6.0	750
General support/advocacy	35.0	40.5	49.1	61.1	47.1	5,900
Access arrangements	(*)—	6.1	4.8	(*)—	4.5	550
Advice/information	19.2	26.7	30.4	38.9	29.0	3,600
Advocacy	26.0	26.5	33.9	27.8	32.7	4,050
Specialist services	7.1	5.1	11.8	—	10.9	1,350
Specialist counselling	0.6	1.7	2.4	—	2.2	250
Culturally specific services	2.6	1.9	5.8	—	5.3	650
Health/medical services	4.2	2.7	5.5	—	5.2	650
Basic support	40.1	45.3	47.8	50.0	46.8	5,850
Meals	10.7	13.4	24.6	—	22.5	2,800
Showers/hygiene	5.9	7.6	17.1	—	15.4	1,900
Recreation	12.4	15.7	18.2	—	17.4	2,150
Transport	17.3	17.0	30.6	22.2	28.4	3,550
Other	20.1	24.1	13.1	33.3	14.4	1,800
No services provided directly by agency	8.9	8.5	8.7	—	8.7	1,100
Total accompanying child support periods (row %)	11.2	4.7	83.9	0.2	100.0	..
Total accompanying child support periods (number)	1,400	600	10,450	<25	..	12,450

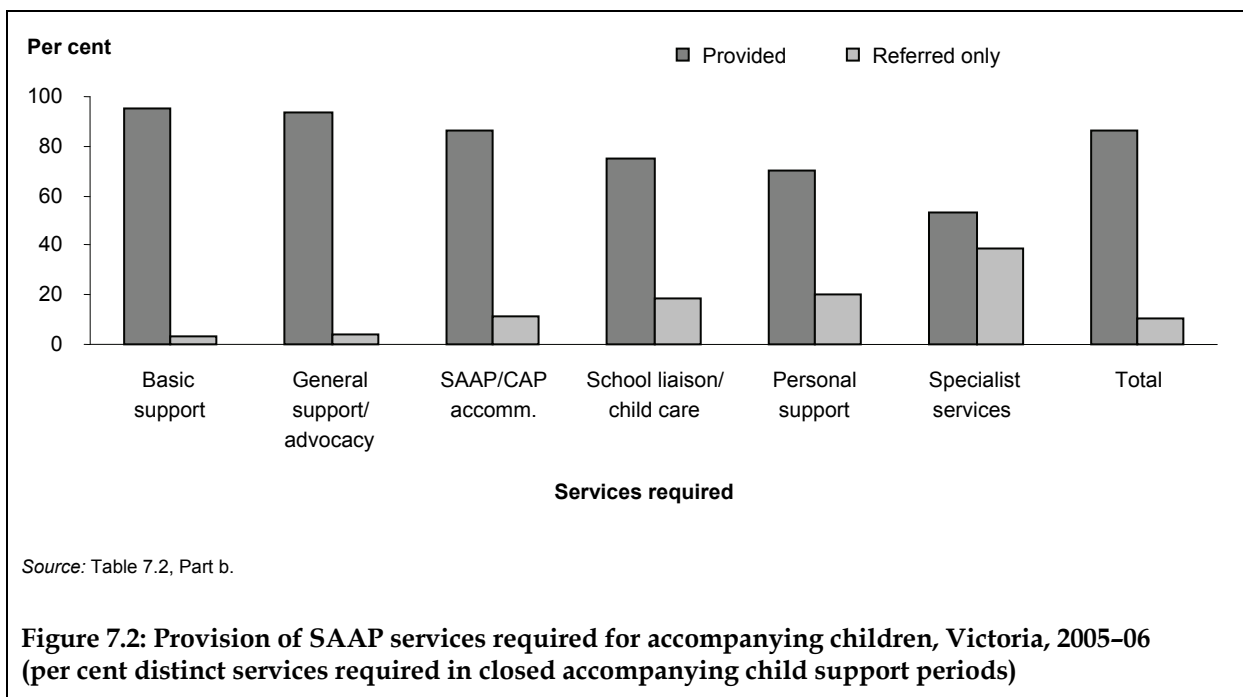
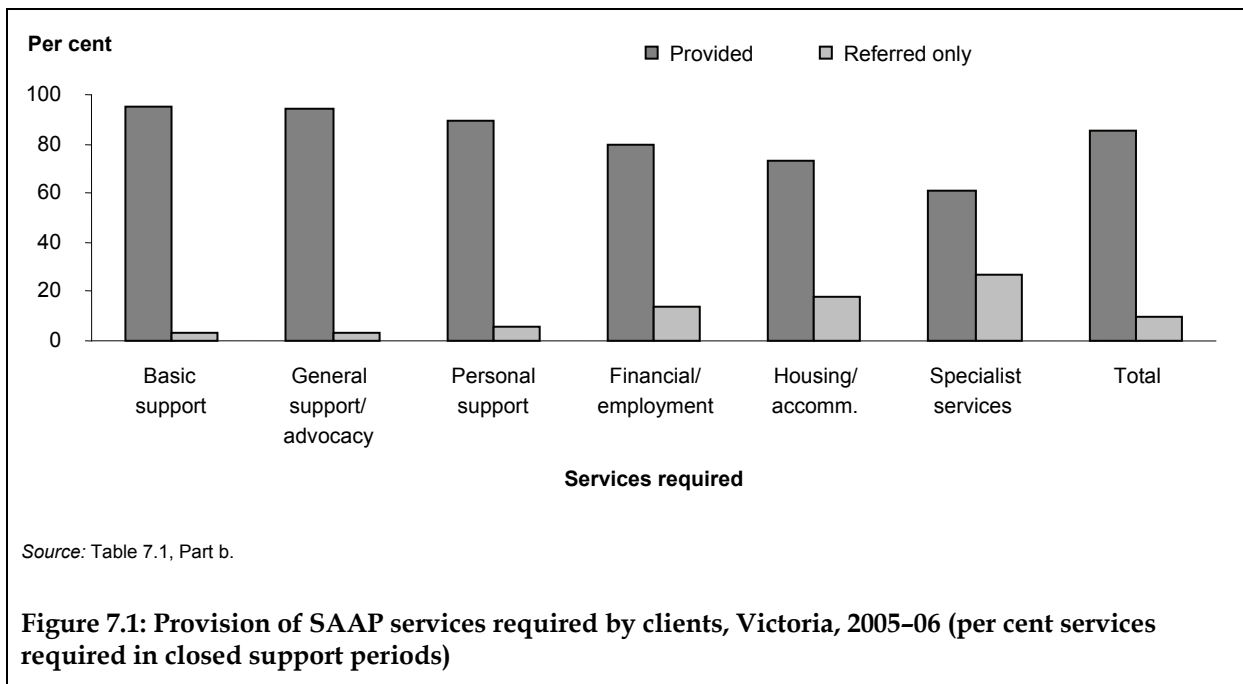
Notes

1. Number excluded due to errors and omissions (weighted): 16,935 (including accompanying child support periods with no information on service requirements or provision). In 15,615 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been removed or replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients and accompanying children

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services required by clients in closed support periods, by provision, Victoria, 2005–06

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	6.9	18.0	24.9	61.9	13.1	75.0	100.0	15,850
Assistance to obtain/maintain short-term accommodation	8.7	21.6	30.3	55.6	14.1	69.7	100.0	10,250
Assistance to obtain/maintain medium-term accommodation	11.7	19.0	30.7	54.9	14.4	69.3	100.0	7,150
Assistance to obtain/maintain independent housing	10.4	15.1	25.5	63.6	10.9	74.5	100.0	15,450
Financial/employment								
Assistance to obtain/maintain government allowance	6.8	19.0	25.8	59.0	15.2	74.2	100.0	4,150
Employment/training assistance	14.7	31.0	45.7	36.7	17.7	54.4	100.0	3,100
Financial assistance/material aid	4.0	9.8	13.8	74.9	11.3	86.2	100.0	27,750
Financial counselling and support	11.5	21.4	32.9	55.9	11.1	67.0	100.0	5,700
Personal support								
Incest/sexual assault	15.7	27.4	43.1	41.1	15.8	56.9	100.0	1,050
Domestic/family violence	5.2	7.9	13.1	77.8	9.1	86.9	100.0	11,400
Family/relationship	11.5	10.6	22.1	69.7	8.2	77.9	100.0	7,600
Emotional	2.5	1.5	4.0	92.8	3.1	95.9	100.0	26,400
Assistance with problem gambling	25.2	28.4	53.6	29.4	17.0	46.4	100.0	300
General support/advocacy								
Living skills/personal development	9.6	4.3	13.9	81.0	5.0	86.0	100.0	7,300
Assistance with legal issues/court support	8.5	18.4	26.9	53.5	19.6	73.1	100.0	6,150
Advice/information	0.9	0.6	1.5	90.8	7.7	98.5	100.0	42,150
Retrieval/storage/removal of personal belongings	5.8	5.3	11.1	83.9	5.1	89.0	100.0	5,050
Advocacy/liaison on behalf of client	1.7	3.2	4.9	88.0	7.1	95.1	100.0	27,000
Specialist services								
Psychological services	8.6	20.9	29.5	64.8	5.8	70.6	100.0	4,750
Specialist counselling	20.6	42.4	63.0	24.5	12.5	37.0	100.0	2,500
Psychiatric services	12.0	30.3	42.3	46.7	11.0	57.7	100.0	2,200
Pregnancy support	15.6	24.9	40.5	41.7	17.8	59.5	100.0	700
Family planning support	21.4	23.7	45.1	38.8	16.1	54.9	100.0	550
Drug/alcohol support or intervention	18.4	25.7	44.1	39.9	16.1	56.0	100.0	4,000
Physical disability services	20.6	38.3	58.9	23.0	18.2	41.2	100.0	250
Intellectual disability services	30.0	36.4	66.4	16.2	17.4	33.6	100.0	300
Culturally specific support	6.3	13.8	20.1	65.1	14.7	79.8	100.0	2,400
Interpreter services	4.2	12.6	16.8	72.3	10.8	83.1	100.0	800
Assistance with immigration issues	7.2	18.8	26.0	47.9	26.0	73.9	100.0	650
Health/medical services	9.3	30.1	39.4	46.8	13.8	60.6	100.0	6,600
Basic support								
Meals	1.3	3.9	5.2	90.5	4.2	94.7	100.0	7,700
Laundry/shower facilities	1.5	1.7	3.2	94.9	1.9	96.8	100.0	6,450
Recreation	2.6	4.1	6.7	89.8	3.5	93.3	100.0	5,400
Transport	2.4	2.1	4.5	93.1	2.4	95.5	100.0	9,200
Other	1.5	3.0	4.5	87.6	8.0	95.6	100.0	9,150

(continued)

Table 7.1 (continued): SAAP services required by clients in closed support periods, by provision, Victoria, 2005–06

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	9.1	18.0	27.1	60.1	12.8	72.9	100.0	48,650	31,500
Financial/ employment	6.2	14.0	20.2	67.7	12.1	79.8	100.0	40,700	31,700
Personal support	5.1	5.3	10.4	83.8	5.8	89.6	100.0	46,800	29,950
General support/ advocacy	2.7	3.2	5.9	86.1	8.0	94.1	100.0	87,650	47,250
Specialist services	12.2	26.5	38.7	48.5	12.8	61.3	100.0	25,700	15,000
Basic support	1.8	2.9	4.7	91.1	4.2	95.3	100.0	37,900	20,550
Total (%)	5.4	9.6	15.0	76.0	9.0	85.0	100.0
Total (number)	15,500	27,650	43,150	218,500	25,750	244,250	..	287,400	63,350

Notes

1. Number excluded due to errors and omissions (weighted): 1,341 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services required for accompanying children in closed support periods, by provision, Victoria, 2005–06

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation	2.0	11.6	13.6	74.5	11.9	86.4	100.0	5,550
School liaison/child care								
School liaison	6.9	7.9	14.8	74.6	10.6	85.2	100.0	1,650
Child care	6.8	31.3	38.1	47.2	14.6	61.8	100.0	1,300
Personal support								
Help with behavioural problems	9.3	24.0	33.3	48.7	18.0	66.7	100.0	1,200
Sexual/physical abuse counselling/support	16.6	36.6	53.2	33.1	13.8	46.9	100.0	300
Skills education	7.8	15.0	22.8	63.4	13.8	77.2	100.0	400
Structured play/skill development	6.7	10.7	17.4	71.8	10.7	82.5	100.0	750
General support/advocacy								
Access arrangements	6.8	25.9	32.7	52.5	14.8	67.3	100.0	650
Advice/information	1.8	1.4	3.2	88.3	8.4	96.7	100.0	3,050
Advocacy	1.8	2.4	4.2	88.2	7.5	95.7	100.0	3,350
Specialist services								
Specialist counselling	15.8	53.9	69.7	16.9	13.4	30.3	100.0	750
Culturally specific services	5.6	9.8	15.4	76.3	8.4	84.7	100.0	650
Health/medical services	3.5	45.7	49.2	37.4	13.4	50.8	100.0	1,100
Basic support services								
Meals	1.0	2.5	3.5	92.0	4.5	96.5	100.0	2,600
Showers/hygiene	1.5	1.3	2.8	94.7	2.5	97.2	100.0	1,800
Recreation	2.7	4.9	7.6	86.0	6.5	92.5	100.0	1,950
Transport	1.3	1.2	2.5	94.3	3.2	97.5	100.0	3,050
Other	0.8	9.8	10.6	68.8	20.6	89.4	100.0	1,800

(continued)

Table 7.2 (continued): SAAP services required for accompanying children in closed support periods, by provision, Victoria, 2005-06

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	2.0	11.6	13.6	74.5	11.9	86.4	100.0	5,550	5,550
School liaison/ child care	6.9	18.2	25.1	62.6	12.3	74.9	100.0	2,950	2,650
Personal support	9.2	20.5	29.7	55.4	14.9	70.3	100.0	2,700	1,850
General support/ advocacy	2.3	4.2	6.5	84.9	8.6	93.5	100.0	7,050	4,900
Specialist services	7.7	39.0	46.7	41.2	12.1	53.3	100.0	2,500	2,050
Basic support	1.4	3.5	4.9	88.3	6.7	95.0	100.0	11,150	5,250
Total (%)	3.4	10.6	14.0	76.3	9.7	86.0	100.0
Total (number)	1,050	3,400	4,450	24,300	3,050	27,350	..	31,800	9,800

Notes

1. Number excluded due to errors and omissions (weighted): 14,689 (closed accompanying child support periods with no information on service requirements or provision). In 13,575 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2005–06

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
% unmet needs									
Housing/accommodation	29.7	29.1	34.8	30.2	27.2	25.4	23.7	28.6	4,350
Financial/employment	19.6	15.9	13.3	15.9	15.1	13.7	11.4	16.2	2,500
Personal support	12.1	15.4	15.8	15.0	15.1	18.4	29.8	15.4	2,350
General support/advocacy	14.6	14.9	14.8	10.4	15.8	17.5	13.9	15.2	2,300
Specialist services	19.5	19.9	18.5	23.6	23.2	20.7	19.6	20.2	3,100
Basic support and services n.e.s.	4.5	4.9	2.7	4.9	3.7	4.4	1.6	4.5	700
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	15,300
Summary totals									
Total unmet needs (%)	28.6	33.9	4.3	5.0	2.2	24.2	1.8	100.0	..
Total unmet needs (number)	4,350	5,200	650	750	350	3,700	250	..	15,300
Total closed support periods with unmet needs (%)	32.2	33.4	4.1	4.6	2.1	22.6	1.1	100.0	..
Total closed support periods with unmet needs (number)	2,000	2,100	250	300	150	1,400	50	..	6,250
Total closed support periods (%)	37.5	34.5	3.2	3.6	1.5	19.0	0.7	100.0	..
Total closed support periods (number)	23,550	21,650	2,000	2,300	900	11,900	400	..	62,700

Notes

1. Number excluded due to errors and omissions (weighted): 233 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 94 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,301 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2005–06

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Broad type of service	% unmet needs					
Accommodation	25.8	11.5	9.0	—	10.2	100
School liaison/child care	25.8	7.7	19.2	—	18.8	200
Personal support	12.1	13.5	24.8	—	23.1	250
General support/advocacy	15.2	38.5	13.7	—	15.0	150
Specialist services	10.6	13.5	18.9	11.1	18.0	200
Basic support	10.6	15.4	14.4	88.9	14.9	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1,050</i>
Summary totals						
Total unmet needs (%)	6.9	5.4	86.8	0.9	100.0	..
Total unmet needs (number)	50	50	900	<25	..	1,050
Total closed accompanying child support periods with unmet needs (%)	8.2	4.4	86.9	0.4	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	<25	500	<25	..	550
Total closed accompanying child support periods (%)	9.9	4.8	85.1	0.1	100.0	..
Total closed accompanying child support periods (number)	1,000	500	8,400	<25	..	9,900
Total closed support periods with accompanying children with unmet needs (%)	10.4	4.7	84.6	0.3	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	50	<25	300	<25	..	350
Total closed support periods with accompanying children requiring assistance (%)	10.5	5.6	83.8	0.2	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	550	300	4,400	<25	..	5,250

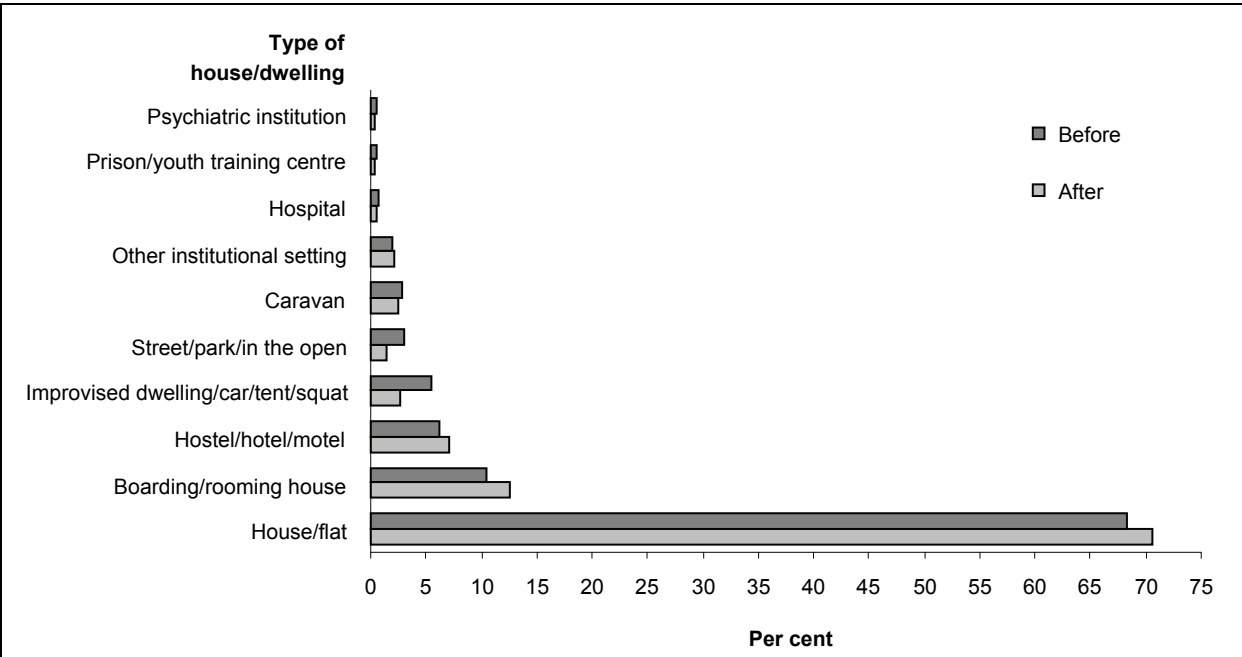
Notes

1. Number excluded due to errors and omissions (weighted): 10 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 7 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 14,744 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 7 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 34 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



Source: Table 8.5.

Figure 8.1: Type of house/dwelling immediately before and after a support period, Victoria, 2005-06 (per cent closed support periods)

8.2 Tables

Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, Victoria, 2005–06 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	20.4	7.5	5.8	3.9
Government payments	71.8	85.9	88.1	90.2
Other	7.8	6.5	6.1	5.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,200</i>	<i>3,950</i>	<i>58,900</i>	<i>57,450</i>
Number with 'Client left without providing any information'	n.a.	100	n.a.	1,300
Number with 'Don't know'	50	100	5,700	5,650
Number with missing data	50	50	550	800
Total (number)	4,250	4,250	65,150	65,150

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, Victoria, 2005–06 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time	1.5	5.5	2.6	3.2
Employed part time	6.0	11.7	4.6	5.1
Unemployed (looking for work)	42.0	36.7	22.3	21.4
Not in labour force	50.5	46.0	70.5	70.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,100</i>	<i>2,850</i>	<i>54,500</i>	<i>51,250</i>
Number with 'Client left without providing any information'	n.a.	100	n.a.	1,600
Number with 'Don't know'	50	200	9,950	11,400
Number with missing data	50	50	650	900
Total (number)	3,200	3,200	65,150	65,150

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods: main source of income and employment status after support by length of support, Victoria, 2005–06 (per cent)

After support	1 day or less	>1–7 days	>1–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
								%	Number
Main source of income									
No income	3.7	5.4	3.9	4.2	3.4	3.0	2.1	3.9	2,250
Government payments	92.1	88.5	89.1	86.8	88.6	88.5	89.2	90.2	51,800
Other	4.2	6.1	7.0	9.0	8.0	8.5	8.7	5.9	3,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	51.6	8.2	12.5	15.8	6.1	3.5	2.1	100.0	..
Total (number)	29,650	4,750	7,200	9,100	3,550	2,000	1,250	..	57,450
Employment status									
Employed full time	1.9	2.8	3.9	5.3	4.2	4.7	5.5	3.2	1,600
Employed part time	2.5	4.4	6.2	8.6	9.6	10.6	9.9	5.1	2,650
Unemployed (looking for work)	22.2	22.5	23.9	19.8	17.8	16.5	17.6	21.4	11,000
Not in labour force	73.5	70.3	66.0	66.3	68.3	68.1	67.0	70.3	36,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	47.7	9.0	13.5	17.0	6.6	3.8	2.4	100.0	..
Total (number)	24,450	4,600	6,900	8,700	3,400	1,950	1,200	..	51,250

Notes

1. Number excluded due to errors and omissions (weighted): 7,715 (length of support and main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 13,910 (length of support and employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, Victoria, 2005–06 (per cent)

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	58.0	58.4	96.0	95.7	93.2	93.0
Primary/secondary student	33.9	31.4	0.9	0.7	3.4	2.9
Post-secondary student/employment training	8.1	10.2	3.1	3.6	3.5	4.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,700</i>	<i>3,300</i>	<i>46,000</i>	<i>43,150</i>	<i>49,700</i>	<i>46,500</i>
Number with 'Client left without providing any information'	n.a.	250	n.a.	1,350	n.a.	1,600
Number with 'Don't know'	500	600	12,800	14,050	13,300	14,700
Number with missing data	50	50	850	1,100	900	1,150
Total (number)	4,250	4,250	59,650	59,650	63,900	63,900

Notes

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, Victoria, 2005–06 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<i>Improvised dwelling/sleeping rough</i>	7.8	1.7	8.5	4.2
Improvised dwelling/car/tent/squat	5.8	1.4	5.5	2.7
Street/park/in the open	2.0	0.4	3.0	1.4
<i>House/dwelling</i>	88.5	96.0	87.6	92.4
House/flat	71.2	79.6	68.2	70.5
Caravan	3.7	3.3	2.8	2.4
Boarding/rooming house	7.3	8.7	10.4	12.5
Hostel/hotel/motel	6.3	4.5	6.2	7.1
<i>Institutional setting</i>	3.7	2.3	3.9	3.4
Hospital	0.6	0.3	0.7	0.5
Psychiatric institution	0.6	0.4	0.5	0.4
Prison/youth training centre	0.7	0.3	0.6	0.3
Other institutional setting	1.8	1.3	2.0	2.2
<i>Total</i>	100.0	100.0	100.0	100.0
<i>Total (number with valid data)</i>	14,800	13,050	53,000	48,050
Number with 'Client left without providing any information'	n.a.	850	n.a.	2,350
Number with 'Don't know'	450	1,250	7,700	10,050
Number with missing data	350	450	4,450	4,750
Total (number)	15,600	15,600	65,150	65,150

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, Victoria, 2005–06 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP/CAP funded accommodation	15.2	15.3	12.2	18.2
SAAP/CAP crisis/short term accommodation	8.7	6.1	6.7	9.3
SAAP/CAP medium/long term accommodation	3.9	6.8	2.8	5.2
Other SAAP/CAP funded accommodation	2.6	2.4	2.7	3.7
No tenure	11.0	3.7	13.5	8.7
Institutional setting	2.2	1.4	2.7	2.1
Improvised dwelling/sleeping rough	6.7	1.5	9.1	5.6
Other	2.1	0.8	1.7	1.1
Tenure	73.8	81.0	74.3	73.1
Purchasing/purchased own home	3.3	1.9	4.8	3.4
Private rental	29.5	35.2	26.1	25.4
Public housing rental	7.5	18.7	12.6	16.5
Community housing rental	1.8	3.5	2.2	3.2
Rent-free accommodation	9.6	4.8	8.5	5.9
Boarding	22.2	16.9	20.1	18.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>14,350</i>	<i>12,700</i>	<i>53,200</i>	<i>48,050</i>
Number with 'Client left without providing any information'	n.a.	850	n.a.	2,400
Number with 'Don't know'	850	1,650	10,200	12,850
Number with missing data	400	400	1,800	1,900
Total (number)	15,600	15,600	65,150	65,150

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support by length of support, Victoria, 2005–06 (per cent)

Type of house/dwelling	1 day or less	>1–7 days	>1–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
								%	Number
All closed support periods									
Improvised dwelling/sleeping rough	7.0	2.4	2.0	1.6	0.8	0.7	0.4	4.2	2,000
Improvised dwelling/car/tent/squat	4.4	1.8	1.6	1.3	0.6	(⁽¹⁾ —	(⁽¹⁾ —	2.7	1,300
Street/park/in the open	2.6	0.6	0.5	0.3	0.2	(⁽¹⁾ —	(⁽¹⁾ —	1.4	700
House/dwelling	89.3	93.3	94.1	95.7	97.0	97.1	96.8	92.4	44,400
House/flat	61.7	67.2	71.2	81.0	86.6	91.3	92.7	70.5	33,850
Caravan	2.1	3.2	3.6	2.5	1.5	1.2	0.5	2.4	1,150
Boarding/rooming house	16.3	12.4	11.5	8.5	7.2	4.0	2.9	12.5	6,000
Hostel/hotel/motel	9.1	10.4	7.8	3.8	1.7	0.7	0.7	7.1	3,400
Institutional setting	3.7	4.3	3.8	2.7	2.2	2.1	2.8	3.4	1,650
Hospital	0.6	0.7	0.5	0.2	0.1	0.3	0.3	0.5	200
Psychiatric institution	0.3	0.9	0.7	0.4	0.3	0.3	0.7	0.4	200
Prison/youth training centre	0.2	0.2	0.4	0.4	0.7	0.7	0.9	0.3	150
Other institutional setting	2.7	2.5	2.2	1.8	1.1	0.8	0.9	2.2	1,050
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	47.4	8.6	13.1	17.5	7.0	3.9	2.5	100.0	..
Total (number)	22,800	4,100	6,300	8,400	3,350	1,900	1,200	..	48,050
Closed support periods in which clients were accommodated									
Improvised dwelling/sleeping rough	2.0	2.4	1.9	1.0	0.3	0.6	—	1.3	150
Improvised dwelling/car/tent/squat	1.2	2.0	1.6	0.7	0.3	0.4	—	1.0	100
Street/park/in the open	0.7	0.4	0.4	0.3	—	—	—	0.3	50
House/dwelling	89.8	89.4	90.9	93.7	96.6	97.5	97.4	93.0	8,950
House/flat	58.1	64.4	65.0	74.2	84.8	92.4	93.9	73.3	7,050
Caravan	1.4	2.1	2.7	1.6	1.0	(⁽¹⁾ —	(⁽¹⁾ —	1.7	150
Boarding/rooming house	11.8	10.2	12.5	10.2	7.6	3.3	2.9	9.4	900
Hostel/hotel/motel	18.5	12.6	10.7	7.6	3.3	(⁽¹⁾ —	(⁽¹⁾ —	8.6	850
Institutional setting	8.3	8.2	7.1	5.3	3.0	1.9	2.6	5.7	550
Hospital	0.3	1.4	1.1	0.4	(⁽¹⁾ —	(⁽¹⁾ —	—	0.6	50
Psychiatric institution	0.5	1.2	1.7	0.8	(⁽¹⁾ —	(⁽¹⁾ —	0.8	0.9	100
Prison/youth training centre	0.3	0.5	0.4	0.7	1.1	0.5	0.7	0.6	50
Other institutional setting	7.1	5.2	3.9	3.4	1.2	1.0	1.0	3.5	350
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	12.2	13.4	21.8	24.2	11.5	9.3	7.6	100.0	..
Total (number)	1,200	1,300	2,100	2,350	1,100	900	750	..	9,650

Notes

- Number excluded due to errors and omissions (weighted): 17,098 closed support periods (including 'Don't know' and 'Client left without providing any information'); 2,458 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
- To ensure confidentiality some cells in this table have been removed or replaced with '(⁽¹⁾—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.8: SAAP closed support periods: type of tenure after support by length of support, Victoria, 2005–06 (per cent)

Type of tenure	1 day or less	>1–7 days	>1–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
								%	Number
All closed support periods									
SAAP/CAP funded accommodation	16.3	30.5	23.3	18.5	13.7	10.0	14.0	18.2	8,750
SAAP/CAP crisis/short term accommodation	9.4	19.0	11.0	7.2	4.0	4.0	4.3	9.3	4,450
SAAP/CAP medium/long term accommodation	2.2	5.7	8.2	9.6	8.8	5.5	9.2	5.2	2,500
Other SAAP/CAP funded accommodation	4.6	5.8	4.1	1.7	0.9	0.5	0.5	3.7	1,750
No tenure	13.9	5.0	4.5	3.5	2.3	2.3	2.8	8.7	4,200
Institutional setting	2.2	2.7	2.0	1.8	1.3	1.4	2.3	2.1	1,000
Improvised dwelling/sleeping rough	10.2	1.5	1.4	1.1	0.4	(¹)—	(¹)—	5.6	2,700
Other	1.4	0.8	1.1	0.7	0.6	(¹)—	(¹)—	1.1	500
Tenure	69.9	64.5	72.2	77.9	84.1	87.6	83.2	73.1	35,100
Purchasing/purchased own home	2.2	3.7	3.9	5.7	5.0	3.3	2.2	3.4	1,600
Private rental	20.6	28.7	30.9	31.2	31.4	27.3	22.8	25.4	12,200
Public housing rental	15.8	7.5	10.4	14.7	24.6	39.0	45.0	16.5	7,900
Community housing rental	2.6	1.7	3.4	5.0	4.9	3.3	2.7	3.2	1,550
Rent-free accommodation	5.9	5.8	7.4	5.9	4.9	5.1	2.8	5.9	2,850
Boarding	22.7	17.0	16.2	15.4	13.3	9.7	7.7	18.7	9,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	49.5	8.0	12.5	16.8	6.8	3.9	2.5	100.0	..
Total (number)	23,800	3,850	6,050	8,100	3,250	1,850	1,200	..	48,050
Closed support periods in which clients were accommodated									
SAAP/CAP funded accommodation	58.6	43.6	37.4	38.0	24.2	(¹)—	(¹)—	35.3	3,350
SAAP/CAP crisis/short term accommodation	44.4	30.1	15.9	13.3	6.9	5.4	3.8	17.7	1,700
SAAP/CAP medium/long term accommodation	7.1	9.4	14.9	21.8	15.4	7.2	8.1	13.7	1,300
Other SAAP/CAP funded accommodation	7.1	4.2	6.6	3.0	1.8	(¹)—	(¹)—	3.9	350
No tenure	8.0	7.1	5.5	4.6	1.9	(¹)—	(¹)—	4.8	450
Institutional setting	1.7	4.6	3.6	3.5	1.4	0.8	1.9	2.8	250
Improvised dwelling/sleeping rough	5.5	1.2	0.8	0.5	—	0.6	—	1.2	100
Other	0.8	1.3	1.2	0.6	0.5	(¹)—	(¹)—	0.8	100
Tenure	33.4	49.2	57.1	57.3	73.9	84.9	85.5	59.9	5,650
Purchasing/purchased own home	1.8	3.0	1.5	1.6	1.2	1.5	1.1	1.7	150
Private rental	9.3	15.6	18.3	17.4	20.4	20.8	20.6	17.2	1,650
Public housing rental	2.7	5.6	7.6	10.8	26.5	45.0	53.5	16.7	1,600
Community housing rental	1.8	2.5	4.5	8.1	8.1	3.9	2.9	5.0	450
Rent-free accommodation	7.8	8.7	9.8	5.6	4.4	4.5	2.1	6.7	650
Boarding	10.1	13.8	15.4	13.8	13.4	9.2	5.3	12.6	1,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	12.6	13.0	21.6	24.3	11.5	9.4	7.6	100.0	..
Total (number)	1,200	1,250	2,050	2,300	1,100	900	700	..	9,450

Notes

- Number excluded due to errors and omissions (weighted): 17,094 closed support periods (including 'Don't know' and 'Client left without providing any information'); 2,648 closed accommodated support periods (including 'Don't know' 'Client left without providing any information').
- To ensure confidentiality some cells in this table have been removed or replaced with '(¹)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, Victoria, 2005-06 (per cent)

Living situation	Before	After
With both parents	2.1	1.3
With one parent and parent's spouse/partner	1.5	0.8
With one parent	2.8	2.2
With foster family	0.2	0.1
With relatives/friends temporary	11.9	7.1
With relatives/friends long-term	2.6	3.4
With spouse/partner	9.9	7.5
With spouse/partner and child(ren)	11.6	7.4
Alone	31.3	35.9
Alone with child(ren)	14.9	20.3
With other unrelated persons	10.6	12.7
Other	0.6	1.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>53,300</i>	<i>48,350</i>
Number with 'Client left without providing any information'	n.a.	2,050
Number with 'Don't know'	11,500	14,050
Number with missing data	350	700
Total (number)	65,150	65,150

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.10: SAAP closed support periods: existence of a case management plan, Victoria, 2005–06 (per cent)

Case management plan	%	Number
Yes	63.2	34,200
No, client did not agree to one	10.2	5,500
No, support period too short	24.4	13,200
No, other reason	2.2	1,200
Total	100.0	54,100

Notes

1. Number excluded due to errors and omissions (weighted): 10,916.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, Victoria, 2005–06 (per cent)

Achievement of goals	%	Number
All goals achieved	50.6	16,150
Most or some goals achieved	43.7	13,900
No goals achieved	5.7	1,800
Total	100.0	31,900

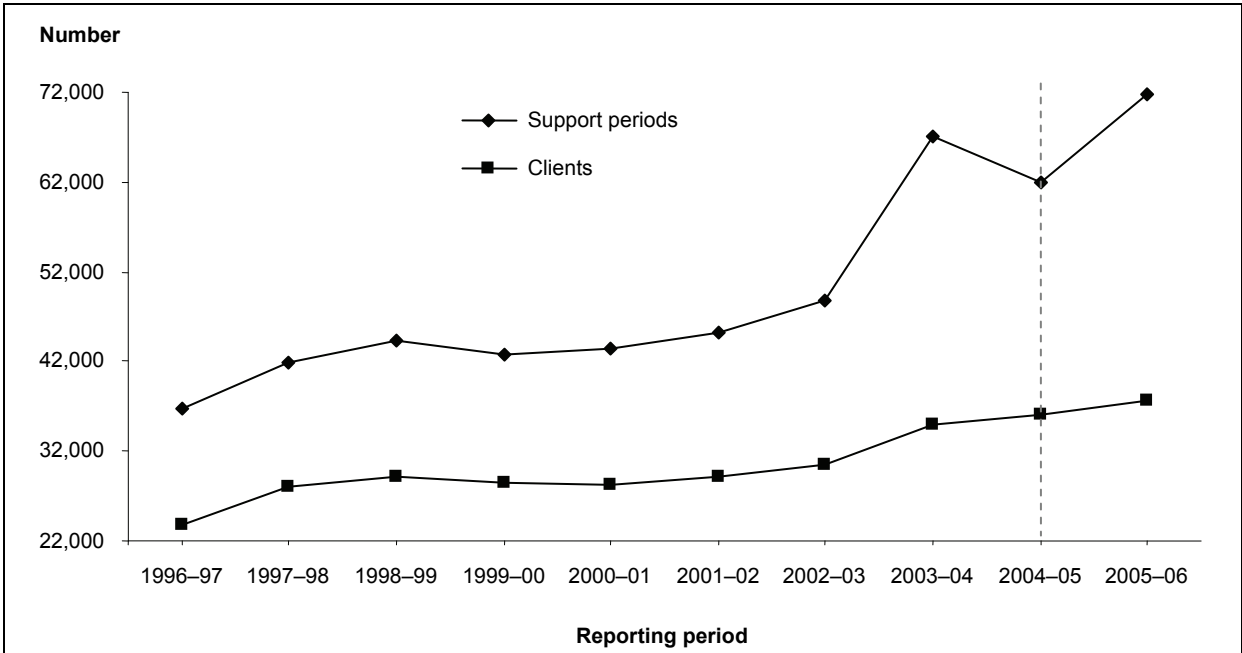
Notes

1. Number excluded due to errors and omissions (weighted): 2,307.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

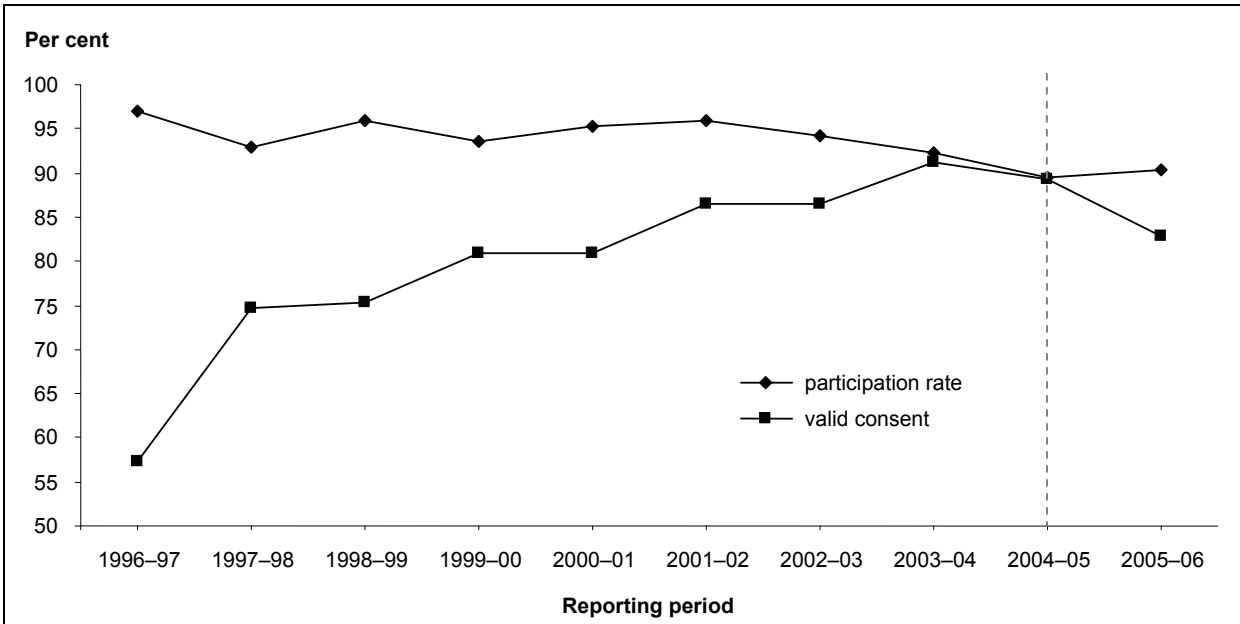
9 Support from 1996–97 to 2005–06

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Victoria, 1996-97 to 2005-06



Source: Table 9.4.

Figure 9.2: Agency participation rate and valid consent, by reporting period, Victoria, 1996-97 to 2005-06 (per cent)

9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2005–06 dollars, by reporting period, Victoria, 1996–97 to 2005–06

Reporting period	Total recurrent funding ^(a)	Funding to agencies ^(a)	Funding per support period ^(b)	Funding per client ^(b)
Current \$				
1996–97	48,401,000	44,466,000	1,210	1,870
1997–98	49,265,000	46,237,000	1,110	1,650
1998–99	48,028,000	46,991,000	1,060	1,620
1999–00	51,247,000	46,730,000	1,090	1,640
2000–01	55,970,000	52,964,000	1,220	1,880
2001–02	65,435,000	62,843,000	1,390	2,150
2002–03	72,163,000	67,833,000	1,390	2,220
2003–04	74,398,000	71,847,000	1,070	2,060
2004–05	78,474,000	75,484,000	1,220	2,090
2005–06	83,324,000	78,887,000	1,100	2,090
Constant 2005–06 \$				
1996–97	64,692,000	59,432,000	1,620	2,510
1997–98	69,225,000	64,970,000	1,550	2,320
1998–99	64,542,000	63,149,000	1,430	2,170
1999–00	63,414,000	57,825,000	1,350	2,030
2000–01	65,292,000	61,785,000	1,420	2,190
2001–02	71,409,000	68,580,000	1,520	2,350
2002–03	78,514,000	73,803,000	1,510	2,420
2003–04	81,487,000	78,694,000	1,170	2,250
2004–05	79,365,000	76,341,000	1,230	2,110
2005–06	83,324,000	78,887,000	1,100	2,090

(a) 'Total recurrent funding' and 'Funding to agencies' for 1999–00, 2000–01 and 2002–03 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a:Table 2.1; AIHW 2001b:Table 2.1; AIHW 2003:Table 2.1). Total recurrent funding' and 'Funding to agencies' for 2003–04, 2004–05 and 2005–06 includes state-only recurrent allocations which are in addition to the SAAP agreement between this government and the Australian Government (see Table 2.1;AIHW 2005:Table 2.1; AIHW 2006:Table 2.1).

(b) 'Funding per support period' and 'Funding per client' are based on recurrent allocations to agencies.

Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Support period figures have been weighted to adjust for agency non-participation.
3. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005, 2006; ABS 2006b; FaCSIA unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, Victoria, 1996–97 to 2005–06 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06
Support periods	36,800	41,850	44,250	42,700	43,350	45,200	48,800	67,200	62,000	71,800
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—	—
Clients	23,700	28,050	29,100	28,500	28,150	29,200	30,500	34,950	36,100	37,650
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	1,250	1,900	1,800	1,450	1,450	2,000	2,150	2,250	2,450	2,250
<i>Errors & omissions</i>	1,179	1,236	1,917	1,613	977	1,146	1,067	1,783	1,306	1,523
Daily average support periods	5,000	5,400	6,250	6,250	6,100	6,850	7,550	7,450	8,350	7,650
<i>Errors & omissions</i>	1,576	1,305	55	63	175	281	79	30	—	—

Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Numbers of clients in this table relate to clients who ever received assistance from a SAAP agency in Victoria.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: SAAP accompanying child support periods and accompanying children by reporting period, Victoria, 2001–02 to 2005–06 (number)

	2001–02	2002–03	2003–04	2004–05	2005–06
Accompanying child support periods	23,900	25,650	25,700	29,700	29,400
<i>Errors & omissions</i>	—	—	—	—	—
Accompanying children	18,300	19,900	19,650	20,450	18,500
<i>Errors & omissions</i>	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,350	1,500	1,450	1,700	1,700
<i>Errors & omissions</i>	755	681	874	934	832
Daily average accompanying child support periods	4,600	5,000	4,850	5,250	5,650
<i>Errors & omissions</i>	167	36	25	—	—

Notes

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in Victoria.
4. In 2001–02, 2002–03 and 2003–04, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all participating agencies.
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.4: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Victoria, 1996–97 to 2005–06

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06
Agencies ^(a) (number)	292	322	321	311	310	348	337	349	349	354
Agency participation rate (%)	96.9	92.9	96.0	93.6	95.2	96.0	94.1	92.3	89.4	90.4
Forms returned (number)	34,916	39,630	42,477	39,948	41,280	43,133	45,662	62,172	55,443	64,893
Forms returned with consent (%)	66.1	79.9	78.5	83.0	82.4	88.0	88.3	92.6	91.3	87.9
Forms returned with valid consent ^(b) (%)	57.3	74.7	75.4	81.0	80.9	86.5	86.5	91.3	89.2	82.9

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

(b) 'Valid consent' here refers to forms with a valid statistical linkage key (see 'statistical linkage key' in the Glossary and AIHW 2006:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data using this is not comparable to previous years.

Note: Table based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that provide only support to other agencies or casual assistance lasting less than 1 hour on a given day and which is not of an ongoing nature are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Victoria follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Victoria, 2005–06

	Agencies ^(a)		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent ^(b)
Region	Number	%	Number	%	%
Eastern Metropolitan	35	82.9	7,150	94.4	86.3
North and West Metropolitan	104	92.3	10,536	86.9	80.9
Southern Metropolitan	67	89.6	31,963	88.0	85.4
Barwon South Western	26	96.2	2,806	81.9	78.0
Gippsland	24	100.0	2,064	84.5	67.0
Grampians	34	100.0	2,252	93.3	87.2
Hume	32	75.0	2,021	85.1	77.9
Loddon Mallee	25	84.0	3,435	87.2	78.5
Statewide	7	100.0	2,666	79.9	74.4
Total	354	90.4	64,893	87.9	82.9
Primary target group					
Young people	140	86.4	7,742	89.0	83.7
Single men only	14	100.0	2,258	90.4	88.0
Single women only	18	100.0	2,468	87.9	80.6
Families	30	96.7	3,711	90.3	79.8
Women escaping domestic violence	66	89.4	10,533	82.3	73.2
Cross target/multiple/general	86	91.9	38,181	88.8	85.6
Total	354	90.4	64,893	87.9	82.9

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

(b) 'Valid consent' here refers to all forms with a valid statistical linkage key (see 'statistical linkage key' in the Glossary).

Note: Table based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that provide only support to other agencies or casual assistance lasting less than 1 hour on a given day and which is not of an ongoing nature are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region Administrative regional classifications developed by the Victorian Department of Human Services are used in the report. The State's administrative regions, which consist of three metropolitan regions, five rural regions and one statewide classification, are as follows:

- Eastern Metropolitan
- North and West Metropolitan
- Southern Metropolitan
- Barwon South Western
- Gippsland
- Grampians
- Hume
- Loddon Mallee
- Statewide.

Appendix 2 SAAP NDCA Client Collection form



CLIENT FORM

JULY 2005 – JUNE 2006

* indicates questions that require the informed consent of the client.

AGENCY ID

SUPPORT PERIOD

Date commenced

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Date finished

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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SUPPORT PERIOD ONGOING AT 30 JUNE 2006 Yes 1

CONSENT OBTAINED Yes 1 No 2

- Where a name is not long enough please fill in any remaining squares with a 2.
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

* **ALPHA CODE**

Letters of first name

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
1st	2nd	3rd	4th	5th	6th

Letters of last name

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

* **DATE OF BIRTH OF CLIENT**

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
day unknown		month unknown		estimated year			

1 Sex of client

female 1
male 2

2 Person(s) receiving assistance

please tick one box only

WITH child(ren)

person with child(ren) 3
couple with child(ren) 4

WITHOUT child(ren)

person alone or with unrelated person(s) 1
couple without child(ren) 2

OTHER
please specify _____ 999

3 Source of referral/information

please tick one box only

self 13
family/friends 16
school/other education institution 2
community services department 3
police/legal unit/correction institution 17
health services 18
psychiatric unit 7
telephone/crisis referral agency 8
SAAP agency/worker 9
other government department 10
other non-government organisation 11
other (please specify) _____ 999
don't know/no information 0

IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 4 Country of birth of client**

Australia 1

other (please specify) _____

*** 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no 1

yes, Aboriginal 2

yes, Torres Strait Islander 3

yes, both 4

*** 6 Presenting reasons for seeking assistance**

please tick as many circles as apply

Interpersonal relationships

time out from family/other situation 2

relationship/family breakdown 3

interpersonal conflict 4

sexual abuse 7

domestic/family violence 6

physical/emotional abuse 5

Financial

gambling 20

budgeting problems 23

rent too high 24

other financial difficulty 21

Accommodation

overcrowding issues 27

eviction/asked to leave 25

emergency accommodation ended 11

previous accommodation ended 26

Health

mental health issues 28

problematic drug/alcohol/substance use 10

psychiatric illness 13

other health issues 29

Other reasons

gay/lesbian/transgender issues 30

recently left institution 12

recent arrival to area with no means of support 14

itinerant 15

other (please specify) _____ 999

don't know/no information 0

*** 7 Main presenting reason for seeking assistance**

please write only ONE code number from Question 6

eg 0 2 7

--	--	--

*** 8 Main income source before and after support**

please tick one box only in each column

Before After

No income

no income 1

registered/awaiting benefit 2

Government payments

newstart 4

youth allowance 33

community development employment project (CDEP) 8

ABSTUDY 31

Austudy payment for students aged 25 years and over 28

disability support pension 12

age pension 13

parenting payment 34

DVA payment (pension or support) 35

other type of allowance or benefit 36

Other income

workcover/compensation 19

maintenance/child support 20

wages/salary/own business 21

spouse/partner's income 22

other (please specify) _____ 999

client left without providing any information 98

don't know 99

*** 9 Labour force status before and after support**

please tick one box only in each column

Before After

employed full time (35 hours per week or more) 1

employed part time (less than 35 hours per week) 2

unemployed (looking for work) 4

not in labour force (see manual) 5

client left without providing any information 98

don't know 99

*** 10 Student status before and after support**

please tick one box only in each column

Before After

not a student 1

primary/secondary school student 2

post-secondary student/employment training 3

client left without providing any information 98

don't know 99

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 11 Type of house/dwelling immediately before and after this support period**

please tick one box only in each column

Before **After**

Improvised dwelling/sleeping rough

- improvised dwelling/car/tent/squat 1
 street/park/in the open 2

House/dwelling

- house/flat 3
 caravan 4
 boarding/rooming house 5
 hostel/hotel/motel 6

Institutional setting

- hospital 7
 psychiatric institution 8
 prison/youth training centre 9
 other institutional setting 10
 client left without providing any information 98
 don't know 99

*** 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

please tick one box only in each column

Before **After**

SAAP/CAP funded accommodation

- SAAP/CAP crisis/short term accommodation (including THM crisis) 1
 SAAP/CAP medium/long term accommodation 2
 other SAAP/CAP funded accommodation (eg hostel, motel etc) 3

No tenure

- institutional setting 4
 improvised dwelling/sleeping rough 5
 other (no tenure) (please specify) 6

Tenure

- purchasing/purchased own home 7
 private rental 8
 public housing rental 9
 community housing rental (including THM transitional) 10
 rent-free accommodation 11
 boarding 12
 client left without providing any information 98
 don't know 99

*** 13 Who was the client living with immediately before and after this support period?**

please tick one box only in each column

Before **After**

- alone 10
 with both parents 1
 with one parent and parent's spouse/partner 2
 with one parent 3
 with foster family 4
 with relatives/friends temporary 16
 with relatives/friends long-term 17
 with spouse/partner 7
 with spouse/partner and child(ren) 8
 alone with child(ren) 9
 living with other unrelated persons 13
 other (please specify) _____ 999
 client left without providing any information 98
 don't know 99

*** 14 Location of client's last home**

- suburb/town
 state
 postcode
 overseas 9998
 don't know/no information 0

15 Was a case management plan agreed to by the end of the support period?

please tick one box only

- yes 1 **Go to question 16**
 no, client did not agree to one 4 **Go to question 17**
 no, support period too short 5 **Go to question 17**
 no, other (please specify) _____ 6 **Go to question 17**

16 To what extent were the client's case management goals achieved by the end of the support period?

please tick one box only

- not at all 1
 some 2
 most 3
 all 4

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

17 Support to client

please tick as many circles as apply

	Needs identified by worker	Provided	Referral arranged	
Housing/accommodation				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
Financial/employment				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
Personal support				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
General support/advocacy				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
Specialist services				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
Basic support				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details

Note: If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

1 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

7 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

2 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

8 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

3 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

9 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

4 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

10 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

5 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

11 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

6 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

12 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

*** 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)**

- For short names fill in with 2's.
- For missing names fill in with 9's.

*** DATE OF BIRTH OF CHILD(REN)**

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

Letters of first name

1st	2nd	3rd	4th	5th	6th

Letters of last name

--	--	--	--	--	--

 M/F for male or female

D D M M Y Y Y Y

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
day unknown	month unknown	estimated year					

Letters of first name

1st	2nd	3rd	4th	5th	6th

Letters of last name

--	--	--	--	--	--

 M/F for male or female

D D M M Y Y Y Y

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
day unknown	month unknown	estimated year					

20 Sex of child(ren)

female 1
male 2

female 1
male 2

*** 21 Country of birth of the child(ren)**

Australia 1
other (please specify)

Australia 1
other (please specify)

*** 22 Is the child of Aboriginal or Torres Strait Islander origin?**

no 1
yes, Aboriginal 2
yes, Torres Strait Islander 3
yes, both 4

no 1
yes, Aboriginal 2
yes, Torres Strait Islander 3
yes, both 4

23 Support to child(ren)

no assistance 1

1

1

Indicate above if no assistance was given or tick as many circles below as apply

Accommodation

SAAP/CAP accommodation (including THMs and other SAAP managed properties)

Needs identified by worker	Provided	Referral arranged	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21

Needs identified by worker	Provided	Referral arranged	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21

School liaison/child care

school liaison
child care

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3

Personal support

help with behavioural problems
sexual/physical abuse support
skills education
structured play/skill development

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22

General support/advocacy

access arrangements
advice/information
advocacy

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18

Specialist services

specialist counselling
culturally specific services
health/medical services

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19

Basic support

meals
showers/hygiene
recreation
transport

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14

other (please specify) _____ 999

999

999

other (please specify) _____

998

998

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Note: If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p> <p>day unknown month unknown estimated year</p>	<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p> <p>day unknown month unknown estimated year</p>	<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p> <p>day unknown month unknown estimated year</p>																																																																																																																																																																																																																																																
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COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2005 AND 31 DECEMBER 2005

- In the first week of July 2005 and in the first week of January 2006, you should notify the NDCA of clients who are still being supported as at 30 June 2005 and 31 December 2005.
- For clients who are ongoing at 30 June 2005, refer to the *July 2005 Transfer Guide* and transfer the information from the old 2004–2005 form to the new 2005–2006 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2005. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

Glossary

Accommodation period	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A client may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
Accompanying child	A person aged under 18 years who: <ul style="list-style-type: none">• has a parent or guardian who is a SAAP <i>client</i>; and• accompanies that client to a SAAP <i>agency</i> any time during that client's <i>support period</i>; and/or• receives assistance directly as a consequence of a parent or guardian's support period.
Accompanying child support period	Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period. Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of a parent's or guardian's support period, it is not possible to assess the exact length of support for an <i>accompanying child</i> .
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with informed consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex.
Client	A person who is <i>homeless</i> or at imminent risk of homelessness who: <ul style="list-style-type: none">• is accommodated by a SAAP <i>agency</i>; or• enters into an <i>ongoing support relationship</i> with a SAAP agency; or• receives <i>support</i> or assistance from a SAAP agency which entails generally one hour or more of a worker's time, either with that client directly or on behalf of that client, on a given day. <p>This includes people who are aged 18 years or older and people of any age not accompanied by a parent or guardian.</p>

Closed accompanying child support period	<i>An accompanying child support period associated with a closed support period.</i>
Closed support period	<i>A support period that had finished on or before the end of the reporting period – 30 June 2006.</i>
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, the United States of America and Zimbabwe.
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>An ongoing support relationship exists between a SAAP <i>agency</i> and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:</p> <ul style="list-style-type: none"> • a definite appointment has been made with the person to work through particular problems/issues; or • an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or • the agency expects the client to return for more assistance within a month. <p>However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new <i>support period</i> or to provide assistance at some future time.</p>
Recurrent allocations	Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to a SAAP *agency* to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

Referral	For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) referral occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.
Statistical linkage key (SLK)	A statistical linkage key (SLK) is a derived variable that allows demographic data about the same <i>client</i> to be combined across support periods without the name of the client being recorded. For the purposes of the National Data Collection, a valid SLK is comprised of a valid <i>alpha code</i> and <i>valid date of birth</i> that were supplied for a <i>support period</i> where the client gave informed consent.
Support	Assistance, other than <i>supported accommodation</i> , provided to a <i>client</i> as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than one hour on a given day. Support may be provided to the client individually or in group sessions.
Support period	Commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i> . The support period is considered to finish when: <ul style="list-style-type: none"> • the client ends the relationship with the agency; or • the agency ends the relationship with the client. If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of one month. In such a case, the date the support period ended is the last contact with the client.
Supported accommodation	Accommodation paid for or provided directly by a SAAP <i>agency</i> . The accommodation may be provided at the agency or may be purchased using SAAP funds – at a motel, for example.
Unmet need	An unmet need occurs when a SAAP <i>agency</i> worker assesses that a <i>client</i> needs a support service during their <i>support period</i> , and that service is not provided or referred.
Valid date of birth	For the purposes of the National Data Collection, a valid date of birth is the client’s date of birth provided with informed consent and for which:

- the day, month and year of birth are completed and not estimated; or
- the day and month of birth are completed and not estimated, and the year of birth is completed (either estimated or not estimated).

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