

Use of a clinical outcomes national data collection in measuring performance of mental health services

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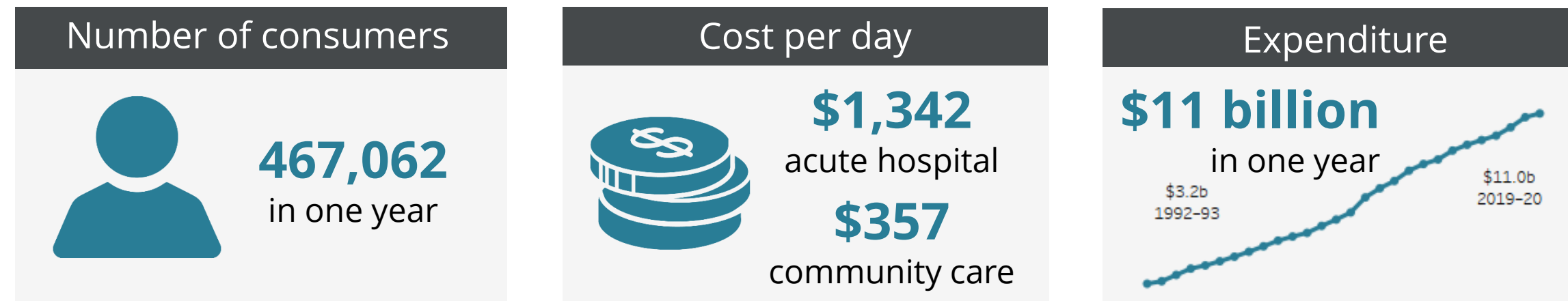
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CONSUMER OUTCOMES IS ONE WAY TO MEASURE QUALITY OF MENTAL HEALTH SERVICES

Data show a lot of activity and money for public mental health services



Monitoring health service performance is about reach, efficiency, & quality



Key Performance Indicators for Australian Public Mental Health Services



Change in consumers' **clinical outcomes** relates to health service **Effectiveness**



METHOD: DO PEOPLE GET BETTER FROM PUBLIC MENTAL HEALTH CARE? A NATIONAL DATA COLLECTION

Features of the national outcomes data collection



- ✓ **Agreed** by all levels of government
- ✓ **Practical** data approach
- ✓ **Public** reporting
- ✓ **Investment** and commitment at all levels

Data supply is **NOT** mandatory

Key data variables in the outcomes data collection



Service setting community, hospital



Consumer age 0 to 65 years and older



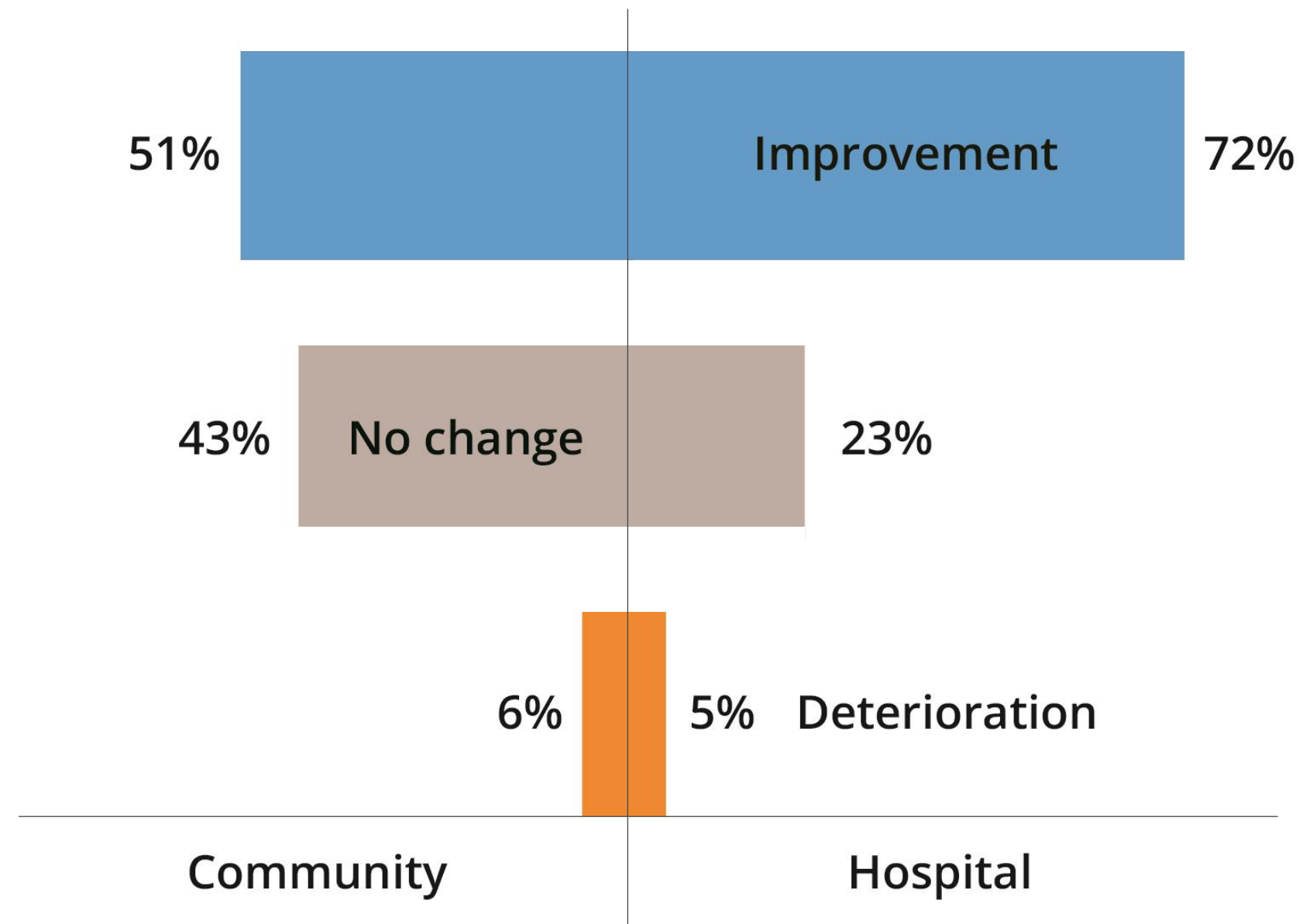
Measures completed by clinician, consumer

Scope is public specialised mental health services

43% of people who received mental health care

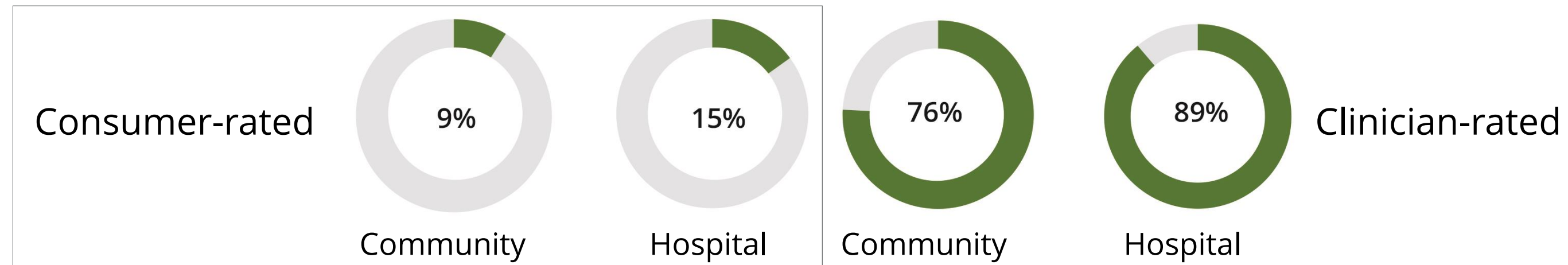
RESULTS I: MANY CONSUMERS HAVE POSITIVE OUTCOMES AFTER CARE

Clinician-rated outcomes from care episodes

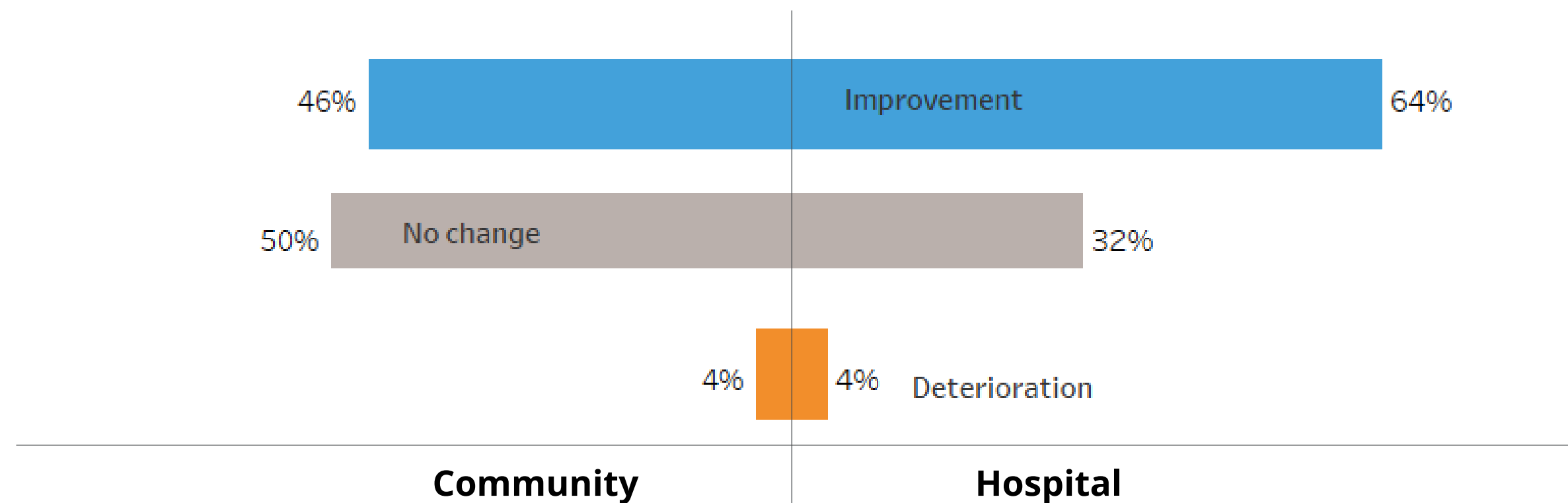


RESULTS II: CONSUMER MEASURES HAVE LOW COMPLETION COMPARED TO CLINICIAN MEASURES

Care episodes with PAIRED T1 and T2 scores (outcomes can be calculated)



Consumer-rated outcomes from care episodes



National totals, 11 years and older, 2019-20; Outcomes show significant change in Time 1 and Time 2 scores
Data published: Consumer outcomes in mental health care <www.aihw.gov.au/mhsa>

WANT MORE DATA?



Mental health services in Australia
<www.aihw.gov.au/mhsa>



Australian Mental Health Outcomes and Classification Network
Data Portal <www.amhocn.org>



Contact
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