

SAAP NDCA REPORT SERIES 9

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2003–04**

**Australian Capital Territory
supplementary tables**

Australian Institute of Health and Welfare
Canberra

AIHW cat. no. HOU 117

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Preface

This publication contains statistical tables and charts in relation to the Australian Capital Territory and is intended to supplement the eighth (2003–04) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 72% of agencies in the Australian Capital Territory provided data in 2003–04 is testimony to their collective commitment to, and confidence in, the collection. A 94% participation rate was recorded in 2002–03. The decrease in the participation rate was due to the introduction late in the financial year of several agencies that were not set up in time to submit data. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency remained steady at 87% in both 2002–03 and 2003–04.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this eighth annual report and the release of 2003–04 data are one step towards this goal.

Dr Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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This report was written and prepared by staff of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare: Anne Giovanetti, Felicity Murdoch, Bevan Sharp and Sonia Marcolin. Justin Griffin provided helpful comments during the preparation of the report.

Table programming and production were carried out by Qasim Shah. Data entry was managed by Raye Lee and Tom Watson. Without the efforts of Kay Grzadka, Gloria Jackson, Stirling Lewis, Neil Angel, Elizabeth Apperley, Carmen D'Costa, Toni Stepniak, Joan Reid and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Information Sub-committee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Lauren Di Salvia in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Australian Capital Territory Department of Education and Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator, or statistical linkage key.
Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none">• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or• is accommodated by a SAAP agency; or• enters into an <i>ongoing support relationship</i> with a SAAP agency.
Closed accompanying child support period	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

Closed support period	<i>A support period</i> that had finished on or before the end of the reporting period – 30 June.
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

Recurrent allocations	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> • to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or • for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.
Referral	<p>For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
Support	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
Support period	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> • the <i>client</i> ends the relationship with the <i>agency</i>; or • the <i>agency</i> ends the relationship with the <i>client</i>. <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
Supported accommodation	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>
Unmet need	<p>An unmet need occurs when a <i>client</i> expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their <i>support period</i>, and that service is not provided or referred.</p>

1 Introduction

This publication is one of eight state and territory supplements that accompany the eighth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to the Australian Capital Territory only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

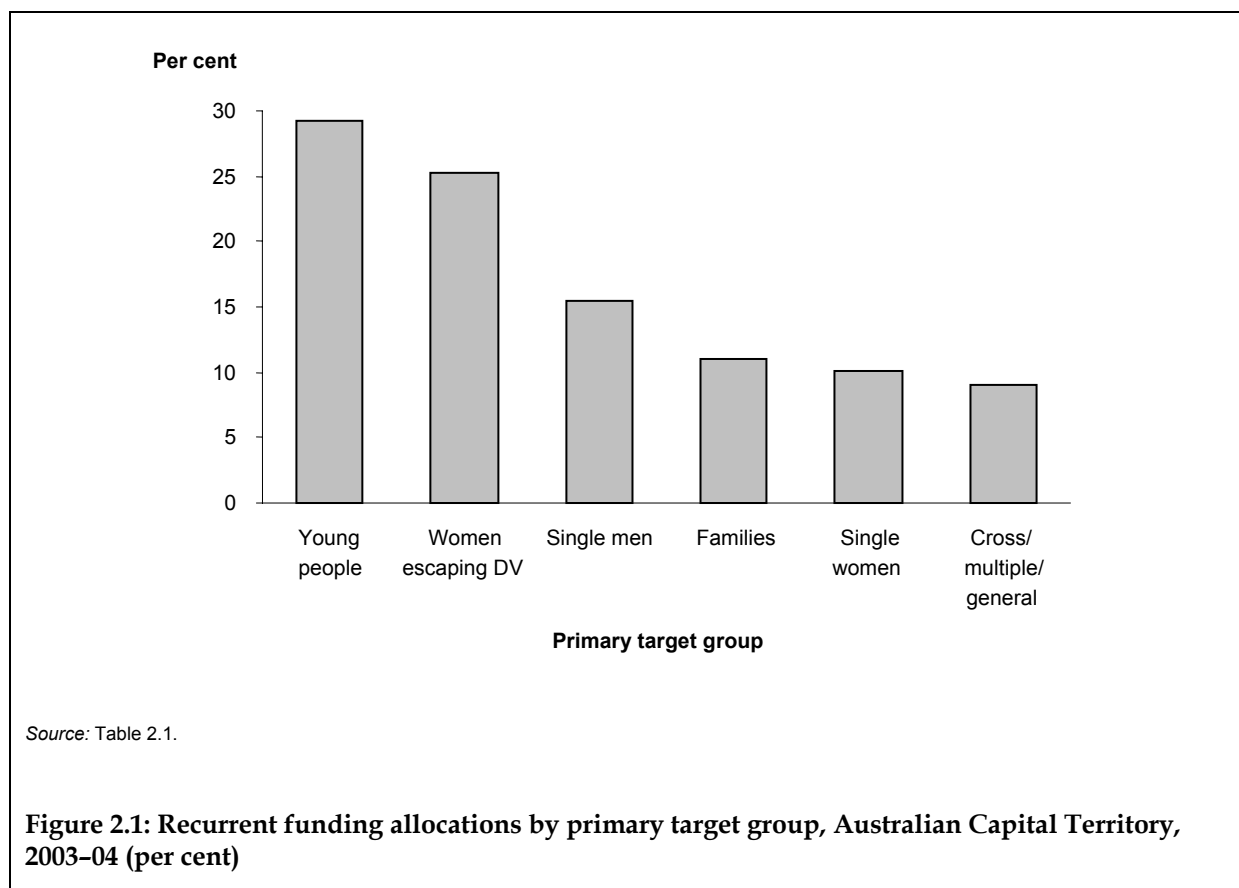
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for the Australian Capital Territory. Appendix 2 contains a copy of the client form used to collect data in 2002-03.

Data presented here primarily relate to the financial year ending 30 June 2004. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 8 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by primary target group, Australian Capital Territory, 2003-04

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Primary target group					
Young people	14	30.4	3,691,000	29.3	263,700
Single men only	5	10.9	1,938,000	15.4	387,700
Single women only	3	6.5	1,275,000	10.1	425,000
Families	9	19.6	1,380,000	11.0	153,300
Women escaping domestic violence	9	19.6	3,171,000	25.2	352,300
Cross-target/multiple/general	6	13.0	1,145,000	9.1	190,800
Total	46	100.0	12,600,000	100.0	273,900
Recurrent allocations to agencies	46	100.0	12,600,000	98.2	273,900
Other recurrent allocations	225,000	1.8	..
Total	12,825,000	100.0	..

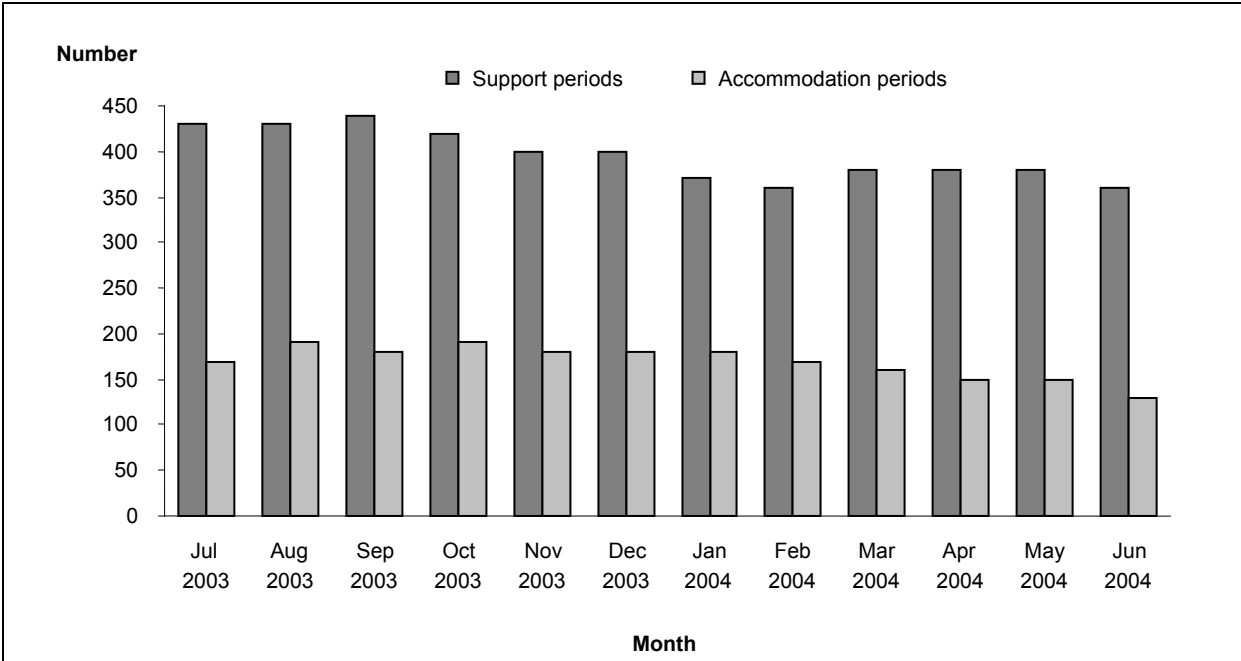
Notes

1. 'Other recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation. Included in this amount is \$92,000 for National Research and Development.
2. 'Total recurrent allocations' includes \$2.4m provided by the Australian Capital Territory funding department which was in addition to the SAAP funding agreement between the Australian Capital Territory and the Australian Government.
3. Not all agencies operated throughout the year. Eight new agencies were introduced on 28 June 2004 and did not submit data.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Australian Capital Territory, 2003-04 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Australian Capital Territory, 2003–04 (number)

Support periods	3,050
Clients	1,650
Mean number of support periods per client	1.81
Clients per 10,000 population 10+	59

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that *ever* received assistance from a SAAP agency in the Australian Capital Territory.
3. 'Per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2003 (final estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 3.2: SAAP accompanying child support periods and accompanying children, Australian Capital Territory, 2003–04 (number)

Accompanying child support periods	1,150
Accompanying children	750
Mean number of accompanying child support periods per accompanying child	1.48
Accompanying children per 10,000 population aged 0–17	94

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that *ever* accompanied a client to a SAAP agency in the Australian Capital Territory.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2003 (final estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month, Australian Capital Territory, 2003–04

Date	Total
July 2003	430
August 2003	430
September 2003	440
October 2003	420
November 2003	400
December 2003	400
January 2004	370
February 2004	360
March 2004	380
April 2004	380
May 2004	380
June 2004	360
Support periods: total number of days	144,840

Notes

1. Number excluded due to errors and omissions (unweighted): 1.
2. Figures are unweighted and have not been weighted to adjust for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

Table 3.4: Number of SAAP support periods with accommodation: number of accommodation periods active each night, average by month, Australian Capital Territory, 2003–04

Date	Total
July 2003	170
August 2003	190
September 2003	180
October 2003	190
November 2003	180
December 2003	180
January 2004	180
February 2004	170
March 2004	160
April 2004	150
May 2004	150
June 2004	130
Accommodation periods: total number of nights	59,660

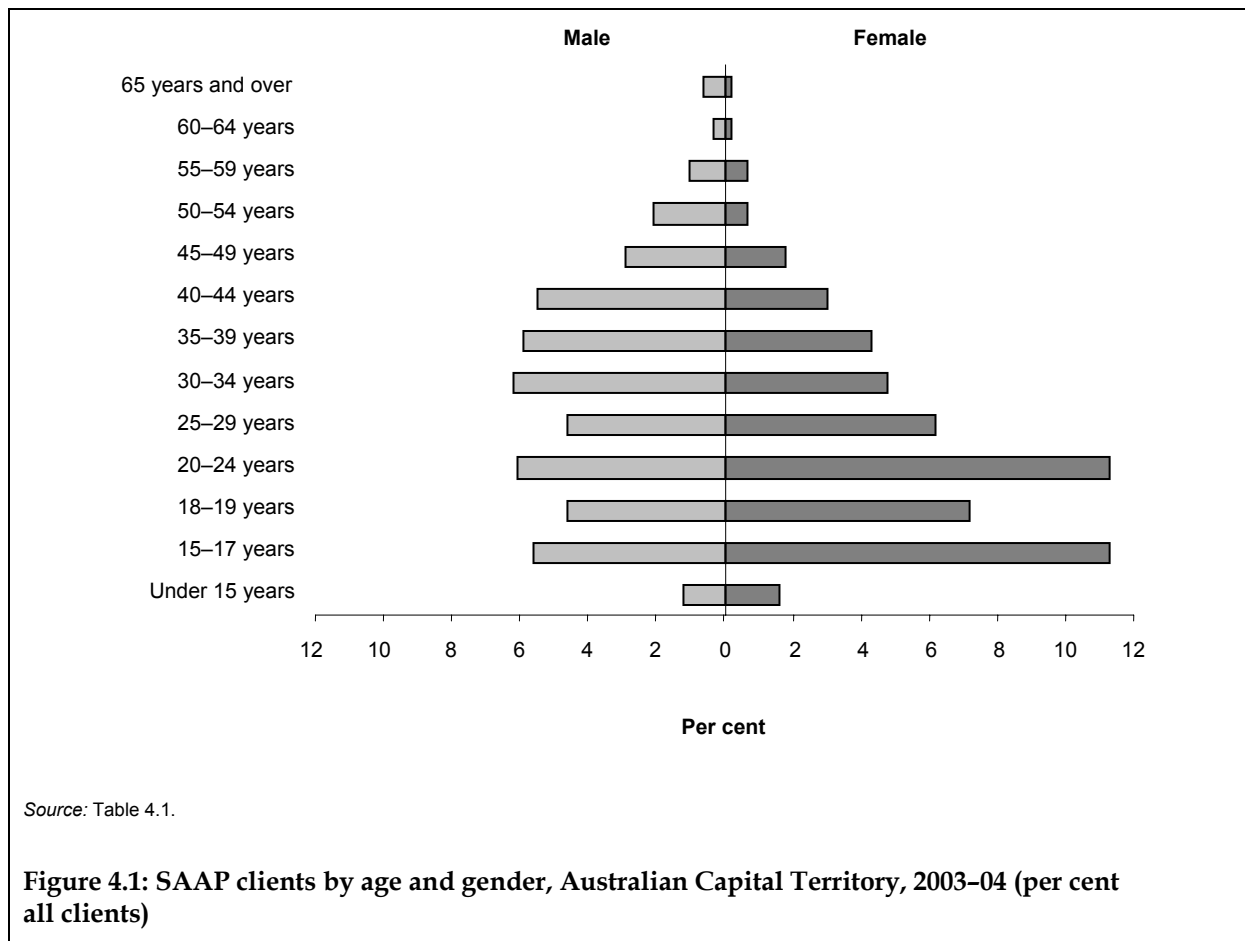
Notes

1. Number excluded due to errors and omissions (unweighted): 41.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, Australian Capital Territory, 2003–04

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	1.2	1.6	2.5	3.0	2.8	50
15–17 years	5.6	11.3	12.1	21.1	16.9	300
18–19 years	4.6	7.2	9.9	13.5	11.8	200
20–24 years	6.1	11.3	13.1	21.1	17.4	300
25–29 years	4.6	6.2	9.8	11.6	10.8	200
30–34 years	6.2	4.8	13.4	8.9	11.0	200
35–39 years	5.9	4.3	12.7	8.1	10.3	150
40–44 years	5.5	3.0	11.7	5.7	8.5	150
45–49 years	2.9	1.8	6.3	3.4	4.7	100
50–54 years	2.1	0.7	4.4	1.3	2.8	50
55–59 years	1.0	0.7	2.1	1.3	1.7	50
60–64 years	0.3	0.2	0.7	0.4	0.5	<25
65 years and over	0.6	0.2	1.3	0.4	0.8	<25
<i>Total</i>	<i>46.6</i>	<i>53.4</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	750	900	750	900	..	1,650
Mean age (years)	31.3	25.8	..	28.4
Median age (years)	31	22	..	25

Notes

1. Number excluded due to errors and omissions (weighted): 7.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children, by age and gender of child, Australian Capital Territory, 2003–04

Accompanying children		
Age	%	Number
0–4 years	49.0	350
5–12 years	38.0	300
13–15 years	8.9	50
16–17 years	4.1	50
Total	100.0	750
Gender		
Male	49.3	350
Female	50.7	350
Total	100.0	750

Notes

1. Number excluded due to errors and omissions in age (weighted): 1.
2. Number excluded due to errors and omissions in gender (weighted): 0.
3. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Australian Capital Territory, 2003–04 (per cent)

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
Male clients								
1	68.1	84.3	75.6	83.1	89.3	^(b) 100.0	81.0	650
2	—	—	3.9	1.5	^(*) —	—	1.4	<25
3	19.3	^(a) 15.7	16.2	12.9	5.2	—	13.2	100
4	7.7	—	4.3	^(*) —	^(*) —	—	2.6	<25
5	^(*) —	—	—	1.5	^(*) —	—	1.3	<25
6+	^(*) —	—	—	^(*) —	—	—	0.6	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	14.6	9.9	13.1	47.6	13.5	1.3	100.0	..
Total (number)	100	100	100	350	100	<25	..	750
Mean number of support periods	2.07	1.63	1.72	1.65	1.60	1.54	..	1.71
Per 10,000 population	61	141	72	74	28	8	..	56
Female clients								
1	60.8	67.7	70.5	72.3	68.8	100.0	68.4	600
2	3.6	6.6	11.1	12.5	18.7	—	9.6	100
3	19.1	14.2	14.1	10.6	^(*) —	—	13.5	100
4	10.1	8.6	^(*) —	^(c) 3.2	^(*) —	—	5.2	50
5	2.7	^(*) —	^(*) —	—	—	—	1.3	<25
6+	3.7	^(*) —	^(*) —	1.5	—	—	1.9	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	24.2	13.5	21.1	34.4	6.4	0.4	100.0	..
Total (number)	200	100	200	300	50	<25	..	900
Mean number of support periods	2.27	1.93	1.77	1.76	1.72	1.41	..	1.90
Per 10,000 population	121	230	138	59	14	2	..	62
All clients								
1	63.3	74.2	72.3	78.2	82.1	91.7	74.3	1,250
2	2.4	4.0	8.6	6.5	7.4	—	5.8	100
3	19.2	13.7	14.8	11.9	5.5	^(*) —	13.4	200
4	9.3	6.4	2.7	1.4	^(c) 5.0	—	4.0	50
5	2.4	^(*) —	^(*) —	1.2	—	—	1.3	<25
6+	3.4	^(*) —	^(*) —	0.8	—	—	1.3	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	19.7	11.8	17.4	40.5	9.7	0.8	100.0	..
Total (number)	350	200	300	650	150	<25	..	1,650
Mean number of support periods	2.20	1.81	1.75	1.70	1.65	1.50	..	1.81
Per 10,000 population	91	185	104	67	21	5	..	59

(a) Includes a small proportion of clients who had 4 support periods each. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of clients who had 3 support periods each. These cells have been merged to ensure client confidentiality.

(c) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure client confidentiality.

Notes

- Number excluded due to errors and omissions (weighted): 7.
- 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2003 (final estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
- To ensure confidentiality some cells in this table have been replaced with ^(*)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Australian Capital Territory, 2003–04 (per cent)

Number of accompanying child support periods	0–4 years	5–12 years	13–15 years	16–17 years	Total	
					%	Number
1	90.1	90.4	88.2	100.0	90.5	650
2	2.9	1.4	—	—	2.1	<25
3	4.8	8.2	^(b) 11.8	—	6.3	50
4	^(a) 2.1	—	—	—	0.7	<25
5	—	—	—	—	0.4	<25
6+	—	—	—	—	—	—
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	49.0	38.0	8.9	4.1	100.0	..
Total (number)	350	300	50	50	..	750
Mean number of accompanying child support periods	1.50	1.47	1.49	1.36	..	1.48
Per 10,000 population aged 0–17 years	174	80	48	33	..	94

(a) Includes a small proportion of accompanying children who had 5 accompanying child support periods each. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of accompanying children who had 2 accompanying child support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 1.
2. "Per 10,000 population" shows how many children out of every 10,000 in the general population aged 17 years and under accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2003 (final estimates).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 4.5: SAAP clients: birthplace by gender, Australian Capital Territory, 2003–04

Birthplace	Male	Female	Total	Australian Capital Territory population		
	%	%	%	Number	%	Number
Australia	86.6	85.7	86.1	1,400	74.3	205,350
Oceania (excluding Australia)	2.7	2.1	2.4	50	2.1	5,950
UK, Ireland and associated islands	2.4	1.4	1.9	50	6.9	19,100
Other Europe and the former Soviet Union	2.4	2.5	2.4	50	7.2	20,000
South-East, North-East and Southern Asia	3.5	5.0	4.3	50	6.4	17,800
Other (including the Middle East, Africa, the Americas and Caribbean)	2.3	3.4	2.9	50	3.0	8,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	46.8	53.2	100.0
Total (number)	750	850	..	1,650	..	276,450

Notes

1. Number excluded due to errors and omissions (weighted): 37.
2. 'Australian Capital Territory population' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, Australian Capital Territory, 2003–04

Birthplace	Accompanying children	
	%	Number
Australia	^(a) 96.8	700
Oceania (excluding Australia)	^(*) —	<25
Europe and the former Soviet Union	1.5	<25
South-East, North-East and Southern Asia	0.9	<25
Other (including the Middle East, Africa, the Americas and Caribbean)	0.8	<25
Total	100.0	700

(a) Includes a small proportion of accompanying children who were born in 'Oceania'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 16.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Australian Capital Territory, 2003–04

Cultural and linguistic diversity	Male	Female	Total	Australian Capital Territory population		
Clients	%	%	%	Number	%	Number
Indigenous Australians	10.0	15.6	12.9	200	1.0	2,850
Australian-born non-Indigenous people	76.7	70.5	73.4	1,200	73.2	202,500
People born overseas, English proficiency group 1	4.3	2.8	3.5	50	9.7	26,900
People born overseas, English proficiency groups 2–4	9.0	11.2	10.2	150	16.0	44,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	47.0	53.0	100.0
Total (number)	750	850	..	1,600	..	276,450
Support periods	Mean number per client			Total number		
Indigenous Australians	1.63	1.83	1.76	400
Australian-born non-Indigenous people	1.75	1.95	1.85	2,200
People born overseas, English proficiency group 1	1.47	2.05	1.72	100
People born overseas, English proficiency groups 2–4	1.59	1.70	1.65	250
<i>Total</i>	<i>1.71</i>	<i>1.91</i>	<i>1.81</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	44.4	55.6	100.0
Total support periods (number)	1,300	1,600	..	2,900

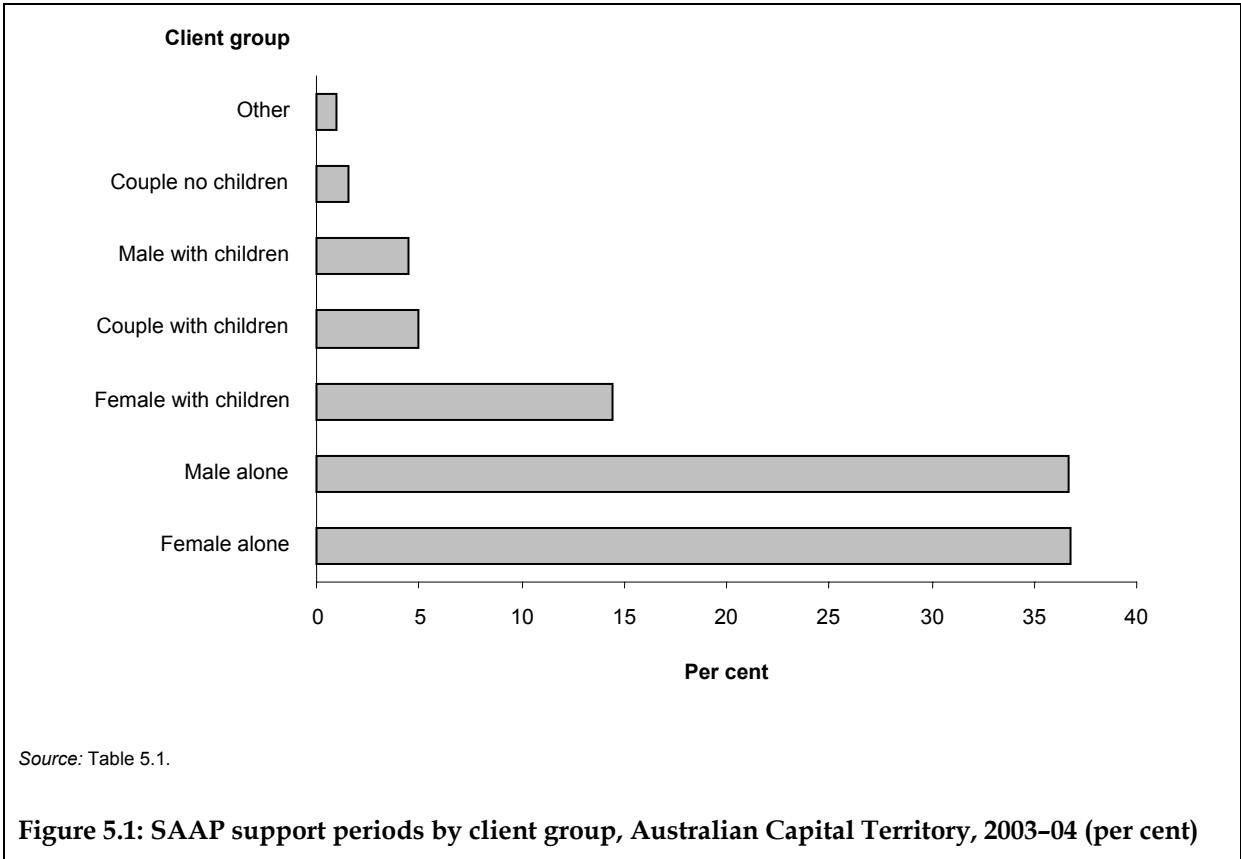
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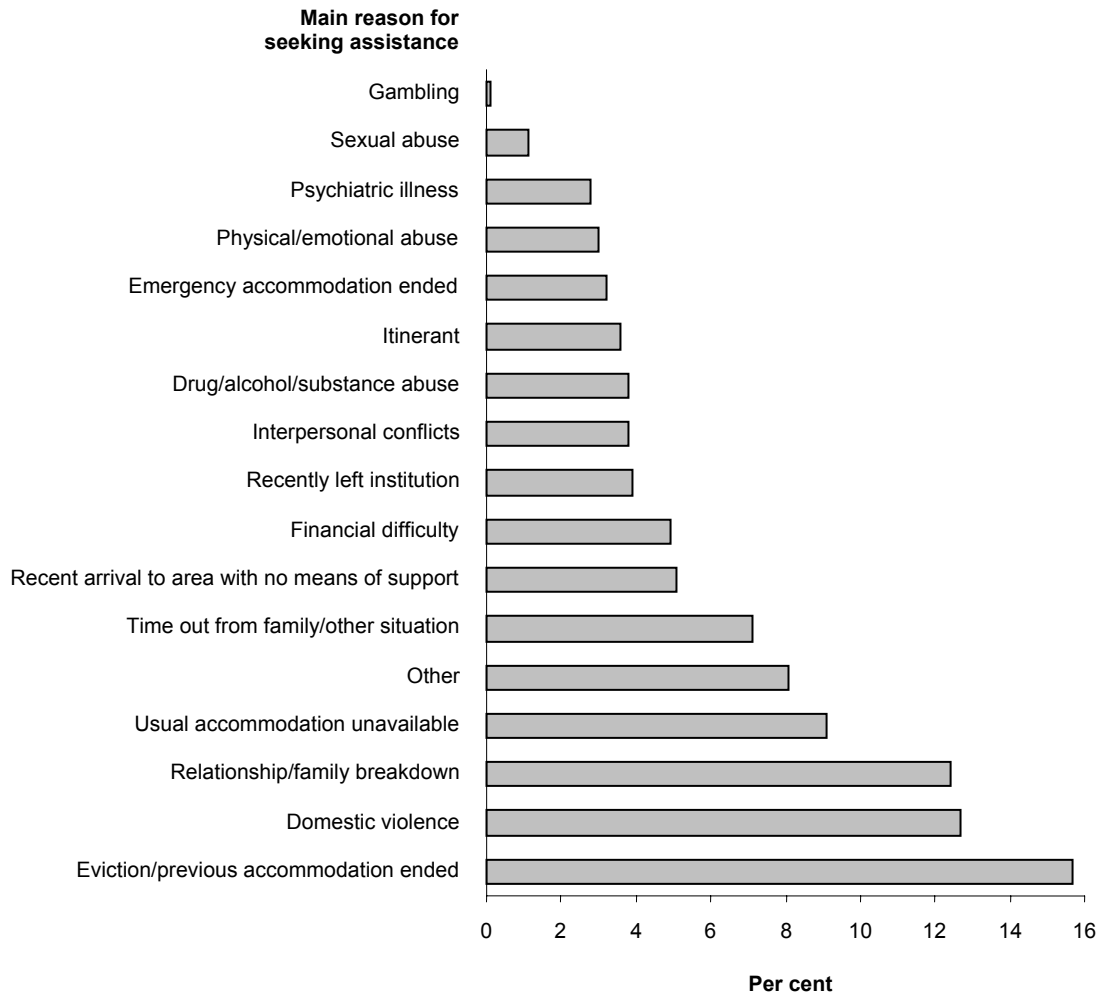
1. Number excluded due to errors and omissions (weighted): 58 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Australian Capital Territory population' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004b; ABS unpublished data.

5 Client group and reasons for seeking support

5.1 Key charts





Source: Table 5.2.

Figure 5.2: Main reason for seeking assistance, Australian Capital Territory, 2003-04 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: client group by primary target group of agency, Australian Capital Territory, 2003-04 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	31.8	16.5	—	—	—	—	16.3	500
Male alone, 25+	0.3	81.4	—	0.9	—	(*)—	20.5	600
Female alone, under 25	55.4	—	30.3	11.2	4.5	—	26.6	800
Female alone, 25+	0.1	(*)—	^(a) 69.7	3.1	19.9	(*)—	10.1	300
Couple, no children	1.6	(*)—	—	3.5	—	35.3	1.6	50
Couple with children	2.4	(*)—	—	26.2	—	23.5	5.0	150
Male with children	0.4	1.2	—	27.9	—	(*)—	4.5	150
Female with children	6.4	—	—	26.0	73.6	17.6	14.4	400
Other	1.6	—	—	1.3	1.9	—	1.0	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	38.4	24.7	10.7	14.5	10.8	0.9	100.0	..
Total (number)	1,150	750	300	450	300	50	..	2,950

(a) Includes a small proportion of support periods for the client group 'Female with children'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 77.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: main reason for seeking assistance by client group, Australian Capital Territory, 2003–04 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	12.2	7.8	12.4	8.0	16.9	4.4	3.8	4.2	(*)—	9.1
Time out from family/ other situation	14.9	1.8	10.9	3.7	—	3.4	3.7	3.2	20.0	7.1
Relationship/ family breakdown	12.2	9.7	16.6	7.9	—	10.7	23.6	10.9	—	12.4
Interpersonal conflict	5.9	0.7	4.2	5.5	8.5	4.5	8.7	1.5	—	3.8
Physical/ emotional abuse	1.6	0.8	6.0	2.8	—	(*)—	4.8	2.3	—	3.0
Domestic violence	1.3	2.3	6.7	31.6	7.2	(*)—	8.6	43.5	25.9	12.7
Sexual abuse	—	—	2.0	3.1	4.0	—	—	1.2	—	1.1
Financial difficulty	1.9	5.6	2.0	4.8	8.5	28.1	2.5	4.3	13.2	4.9
Gambling	0.6	—	—	—	—	—	—	—	—	0.1
Eviction/previous accommodation ended	18.1	7.7	22.5	7.9	19.0	18.9	22.1	13.4	15.6	15.7
Drug/alcohol/ substance abuse	1.3	10.7	1.9	1.2	17.7	(*)—	(*)—	2.3	—	3.8
Emergency accommodation ended	3.8	2.8	4.2	2.9	4.2	(*)—	3.8	1.5	—	3.2
Recently left institution	3.9	9.9	1.8	5.0	—	(*)—	4.7	—	—	3.9
Psychiatric illness	2.9	7.6	0.9	3.3	—	(*)—	—	—	—	2.8
Recent arrival to area with no means of support	5.2	9.4	1.3	6.2	6.5	15.9	(*)—	2.3	—	5.1
Itinerant	3.8	5.4	2.7	1.5	7.5	3.2	(*)—	3.8	(*)—	3.6
Other	10.6	17.9	3.8	4.4	—	(*)—	8.7	^(a) 5.6	(*)—	8.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	16.4	20.5	26.8	10.0	1.6	4.9	4.5	14.3	1.0	100.0
Total (number)	450	600	800	300	50	150	150	400	50	2,900

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Psychiatric illness'. These cells have been merged to ensure confidentiality.

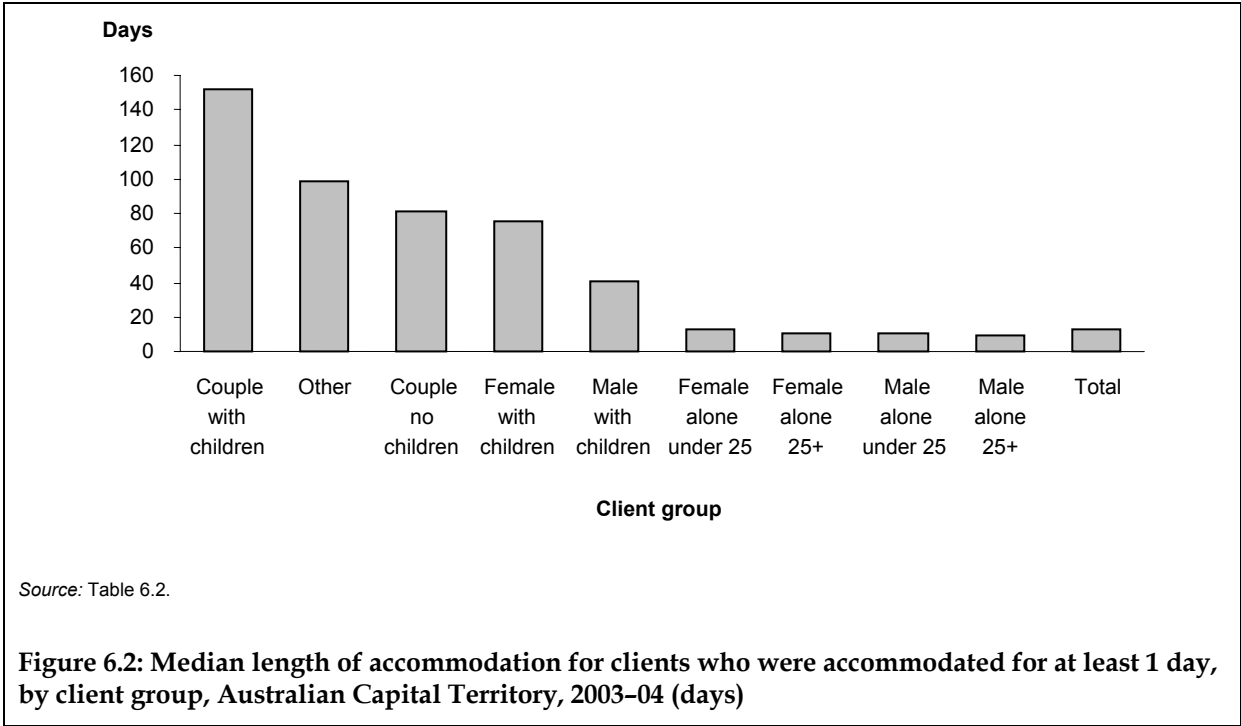
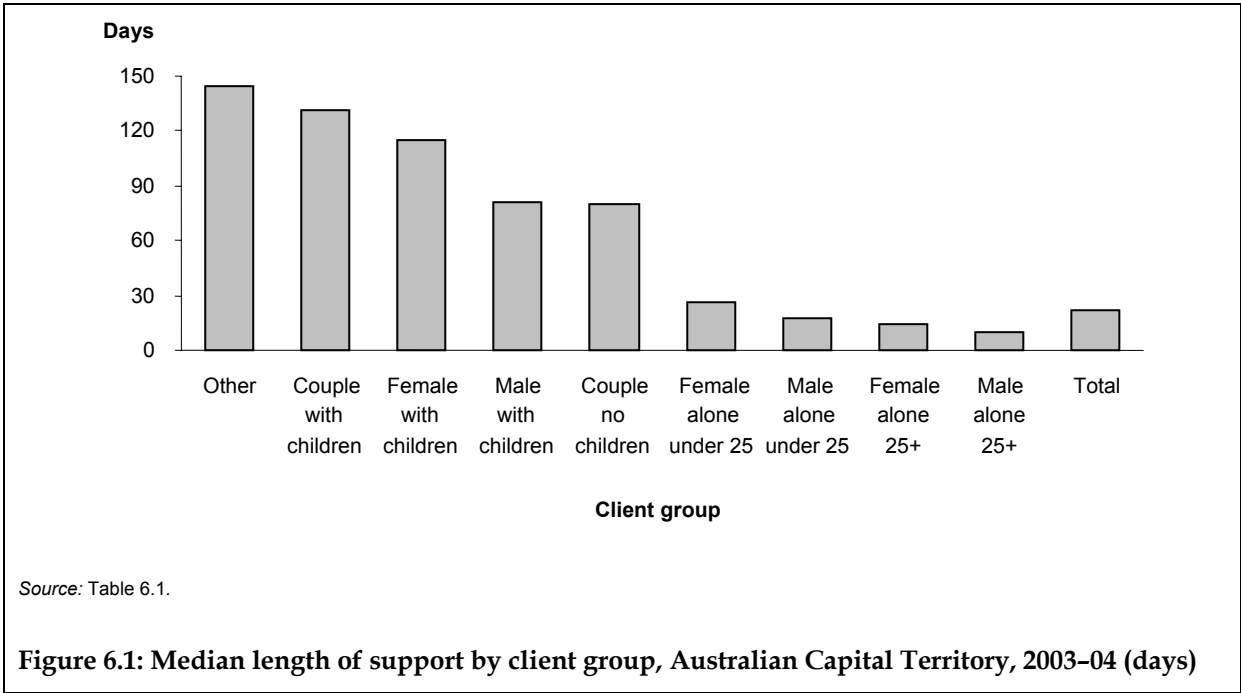
Notes

1. Number excluded due to errors and omissions (weighted): 124.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Australian Capital Territory, 2003-04 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	1.3	3.0	0.8	—	(*)—	—	(*)—	(*)—	—	1.5	50
1 day	6.3	9.3	8.8	^(a) 14.3	(*)—	(*)—	(*)—	2.2	—	7.4	200
2 days	8.4	6.3	4.4	8.3	—	(*)—	—	1.2	—	5.1	150
3 days	4.1	5.3	4.8	5.7	—	—	—	2.3	—	4.1	100
4 days	3.1	5.1	4.0	2.3	—	(*)—	(*)—	—	—	3.1	100
5 days	3.5	4.6	2.4	2.3	—	—	(*)—	2.4	—	2.9	50
6 days	2.4	5.9	1.9	3.8	—	(*)—	—	(*)—	—	2.8	50
7 days	3.1	3.9	3.4	3.0	—	—	—	—	—	2.7	50
>1-2 weeks	12.8	21.1	8.8	12.5	—	(*)—	4.9	3.1	—	11.4	300
>2-4 weeks	11.7	21.6	13.6	15.0	—	—	6.4	4.1	—	12.9	350
>4-13 weeks	19.9	9.0	21.5	23.0	54.2	27.1	40.1	25.7	38.2	20.7	500
>13-26 weeks	13.4	3.4	10.7	4.4	10.0	21.3	20.3	22.8	35.1	11.3	300
>26-52 weeks	5.2	1.0	8.6	3.7	21.0	26.5	22.0	24.5	^(b) 26.7	9.3	250
>52 weeks	4.9	0.5	6.2	1.7	(*)—	16.5	(*)—	10.4	—	4.9	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	16.8	23.4	26.3	10.4	1.4	4.0	4.8	12.2	0.9	100.0	..
Total (number)	450	600	650	250	50	100	100	300	<25	..	2,550
Mean length (days)	70	29	85	41	117	207	109	171	151	..	82
Median length (days)	18	10	26	14	80	131	81	115	145	..	22

(a) Includes a small proportion of closed support periods where clients were supported for 'Less than 1 day'. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of closed support periods where clients were supported for '>52 weeks'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 47.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Australian Capital Territory, 2003–04 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	8.6	10.6	11.5	14.3	(*)—	(*)—	(*)—	4.4	—	10.0	200
2 days	11.3	6.6	6.2	8.3	—	—	—	(*)—	—	6.6	100
3 days	5.7	6.0	6.7	6.9	—	—	—	4.3	—	5.8	100
4 days	4.1	5.5	5.6	2.5	—	—	(*)—	—	—	4.1	100
5 days	4.5	5.0	3.7	2.5	—	—	(*)—	4.4	—	4.0	50
6 days	2.7	6.7	2.7	4.2	—	—	—	(*)—	—	3.7	50
7 days	4.1	4.4	4.5	3.3	—	—	—	—	—	3.5	50
>1–2 weeks	16.1	23.4	11.1	14.3	—	(*)—	20.8	3.9	—	15.0	300
>2–4 weeks	13.7	23.7	17.8	15.0	(*)—	—	(*)—	6.3	—	16.4	300
>4–13 weeks	18.3	5.8	18.9	20.2	51.0	20.5	16.6	29.9	41.6	16.8	300
>13–26 weeks	5.5	1.8	4.4	3.2	(*)—	34.6	33.3	19.0	^(b) 58.5	6.8	150
>26–52 weeks	2.7	(*)—	3.8	^(a) 5.3	—	27.3	12.5	21.2	—	5.3	100
>52 weeks	2.7	(*)—	3.1	—	—	(*)—	—	4.6	—	2.1	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	17.6	28.0	25.5	12.9	0.5	2.3	1.9	10.7	0.6	100.0	..
Total (number)	350	500	500	250	<25	50	50	200	<25	..	1,850
Mean length (days)	43	23	48	37	65	149	77	119	116	..	50
Median length (days)	11	9	13	11	81	152	41	75	99	..	13
Accommodation starting and ending on the same date (number)	<25	<25	<25	<25	<25	—	—	<25	—	..	50
Total accommodation	350	550	500	250	0	50	50	200	<25	..	1,900

(a) Includes a small proportion of closed support periods where clients were accommodated for '>52 weeks'. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of closed support periods where clients were accommodated for '>26–52 weeks'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 72.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, Australian Capital Territory, 2003–04 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	91.1	97.8	88.4	99.3	91.2	86.6	71.6	89.0	90.2	91.2
SAAP/CAP accommodation	75.5	96.3	68.8	96.3	33.2	53.1	31.9	65.1	47.1	74.6
Assistance to obtain/maintain short-term accommodation	22.1	43.7	26.4	39.1	43.4	37.6	22.0	24.2	15.9	30.6
Assistance to obtain/maintain independent housing	48.7	69.3	38.9	53.8	66.0	76.4	60.7	67.3	64.6	55.7
Financial/employment	58.2	62.2	63.8	72.1	36.9	74.4	25.1	67.4	53.4	62.2
Assistance to obtain/maintain government payment	23.9	35.6	22.1	24.1	14.5	45.7	11.7	28.5	16.5	26.7
Employment/training assistance	17.3	24.1	14.9	7.2	11.6	26.3	4.7	11.9	(¹)—	15.9
Financial assistance/material aid	43.9	52.7	50.9	62.5	29.7	67.9	17.8	58.6	41.8	51.3
Financial counselling	21.8	38.1	13.8	17.5	14.4	48.0	10.4	32.6	(¹)—	24.5
Counselling	72.7	87.0	71.2	81.4	56.5	85.3	57.5	85.4	55.1	77.4
Incest/sexual assault	1.3	1.4	5.6	10.3	(¹)—	4.4	(¹)—	7.8	—	4.5
Domestic violence	6.4	8.4	11.1	28.2	8.8	17.7	4.9	45.7	20.7	16.5
Family/relationship	26.7	29.6	23.2	20.2	17.6	69.3	21.5	46.3	10.6	29.9
Emotional/other	69.8	84.9	68.1	79.7	56.5	79.6	51.6	81.8	55.1	74.4
Assistance with problem gambling	(¹)—	3.7	—	3.7	—	2.1	(¹)—	—	—	1.4
General support/advocacy	89.5	78.6	93.6	89.8	74.0	89.4	89.8	91.6	80.0	88.4
Living skills/personal development	63.1	27.2	59.7	15.7	24.2	49.0	13.0	37.3	20.7	42.5
Assistance with legal issues/court support	16.2	23.6	11.5	24.7	3.4	29.7	19.2	31.3	11.2	20.0
Advice/information	72.2	46.1	86.7	85.3	69.8	84.3	82.4	86.0	60.0	75.0
Retrieval/storage/removal of belongings	41.2	42.4	44.0	45.5	16.5	41.4	8.0	35.1	30.7	39.8
Advocacy/liaison on behalf of client	62.2	61.1	71.3	72.0	48.7	73.6	70.7	74.4	45.2	67.7
Brokerage services	6.5	0.8	22.0	3.9	9.9	35.5	8.1	21.9	20.7	13.1
Specialist services	37.2	79.0	34.4	62.2	32.0	58.3	21.6	46.8	44.5	49.1
Psychological services	4.5	14.9	1.5	5.8	—	6.6	(¹)—	3.1	—	5.6
Psychiatric services	10.5	32.3	1.1	5.6	(¹)—	4.3	3.5	(¹)—	—	9.6
Pregnancy support	(¹)—	—	8.5	5.3	16.4	19.6	—	15.2	23.1	6.5
Family planning support	0.9	(¹)—	4.7	—	(¹)—	19.6	—	9.3	10.4	3.9
Drug/alcohol support or intervention	30.3	60.5	11.4	28.6	10.1	16.3	9.6	9.1	(¹)—	26.0
Physical disability services	—	3.1	(¹)—	4.0	—	4.4	—	1.2	(¹)—	1.5
Intellectual disability services	(¹)—	2.1	(¹)—	(¹)—	—	5.8	—	1.5	—	1.1
Culturally appropriate support	2.2	7.9	6.3	15.1	8.8	18.0	10.9	18.6	16.2	9.5
Interpreter services	(¹)—	(¹)—	—	2.1	—	(¹)—	—	4.0	(¹)—	1.1
Assistance with immigration issues	(¹)—	(¹)—	0.6	1.6	—	4.7	—	4.7	—	1.4
Health/medical services	14.9	48.6	19.2	42.3	21.0	39.6	8.0	26.6	11.0	28.2
Basic support and services n.e.s.	85.7	95.9	83.7	95.0	47.1	78.7	41.3	77.0	56.9	83.8
Meals	71.7	94.3	53.2	13.3	17.7	51.7	26.7	44.4	26.0	57.2
Laundry/shower facilities	67.5	93.5	59.1	90.8	(¹)—	37.6	27.3	46.7	26.8	65.3
Recreation	57.1	80.5	50.5	66.5	11.2	35.3	15.0	41.0	15.8	54.7
Transport	73.3	88.1	71.9	78.1	43.9	64.3	31.7	60.7	52.0	71.7
Other	31.4	33.0	18.3	2.2	(¹)—	(¹)—	6.0	8.4	(¹)—	18.8
No services provided directly	(¹)—	—	0.7	—	—	—	3.9	(¹)—	—	0.5
Total (number)	450	600	750	300	50	150	150	400	50	2,850

Notes

1. Number excluded due to errors and omissions (weighted): 165 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Australian Capital Territory, 2003–04 (per cent)

Type of service	Couple with children	Male with children	Female with children	Total	
				%	Number
Accommodation	47.0	62.2	70.8	66.0	550
SAAP/CAP accommodation	47.0	62.2	70.8	66.0	550
School liaison/child care	32.0	17.8	32.6	31.6	250
School liaison	11.0	17.8	18.9	17.9	150
Child care	28.0	—	20.1	19.7	150
Counselling	54.0	17.8	50.2	48.3	400
Help with behavioural problems	37.0	(*)—	23.7	24.1	200
Sexual/physical abuse counselling/support	3.0	—	5.3	4.4	50
Skills education	23.0	—	16.4	16.2	150
General counselling/support	39.0	17.8	40.2	38.3	300
General support/advocacy	64.0	44.4	56.6	57.1	450
Access arrangements	4.0	17.8	7.3	7.7	50
Advice/information	45.0	11.1	41.8	40.1	350
Brokerage services	16.0	—	13.5	13.3	100
Advocacy	47.0	37.8	38.8	40.5	350
Specialist services	44.0	26.7	35.4	35.9	300
Culturally sensitive services	12.0	17.8	18.7	17.3	150
Health/medical services	38.0	11.1	22.6	24.1	200
Basic support and other services n.e.s.	77.0	71.1	82.4	80.8	650
Meals	45.0	40.0	48.9	47.3	400
Showers/hygiene	30.0	55.6	51.1	48.0	400
Recreation	33.0	33.3	50.0	45.9	350
Transport	46.0	26.7	56.8	53.1	450
Other	38.0	11.1	25.6	26.7	200
No services provided directly by agency	(*)—	—	2.1	1.7	<25
Total accompanying child support periods (%)	17.0	7.7	74.5	100.0	..
Total accompanying child support periods (number)	150	50	600	..	800

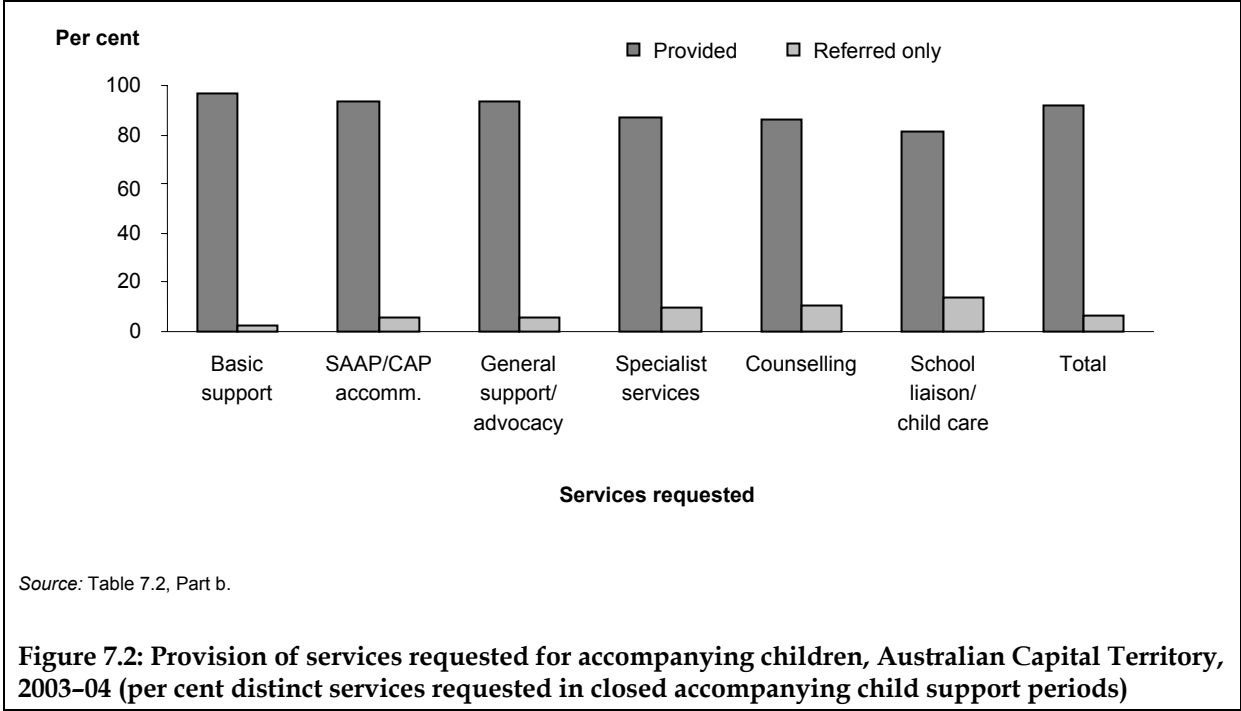
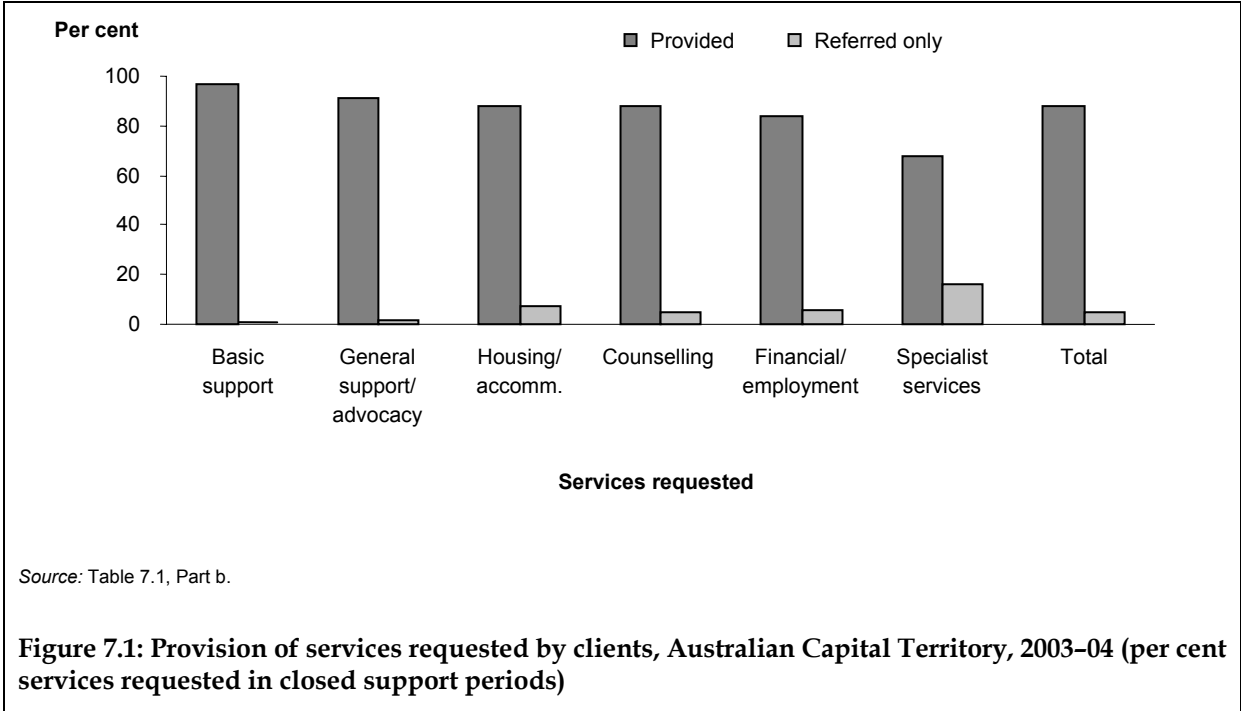
Notes

1. Number excluded due to errors and omissions (weighted): 311 accompanying child support periods (including cases with no information on service requirements or provision).
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
4. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Australian Capital Territory, 2003–04

**Part a: Individual types of services requested in closed support periods, by provision
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	0.5	4.5	5.0	86.8	8.2	95.0	100.0	2,100
Assistance to obtain/maintain short-term accommodation	7.7	8.6	16.3	44.9	38.8	83.7	100.0	900
Assistance to obtain/maintain independent housing	8.1	9.7	17.8	39.9	42.3	82.2	100.0	1,650
Financial/employment								
Assistance to obtain/maintain government payment	9.2	6.3	15.5	44.0	40.5	84.5	100.0	750
Employment/training assistance	21.6	14.2	35.8	40.9	23.3	64.2	100.0	600
Financial assistance/material aid	6.8	2.7	9.5	74.8	15.8	90.6	100.0	1,450
Financial counselling	8.4	5.6	14.0	62.5	23.5	86.0	100.0	700
Counselling								
Incest/sexual assault	20.3	22.7	43.0	32.0	25.0	57.0	100.0	200
Domestic violence	13.8	11.7	25.5	45.3	29.2	74.5	100.0	550
Family/relationship	11.0	7.2	18.2	58.7	23.2	81.9	100.0	850
Emotional/other	1.7	0.9	2.6	84.3	13.0	97.3	100.0	1,900
Assistance with problem gambling	(+)	(-)	34.3	31.4	34.3	65.7	100.0	50
General support/advocacy								
Living skills/personal development	11.5	3.0	14.5	72.0	13.5	85.5	100.0	1,200
Assistance with legal issues/court support	12.4	10.0	22.4	37.2	40.4	77.6	100.0	650
Advice/information	1.6	0.4	2.0	84.7	13.3	98.0	100.0	1,850
Retrieval/storage/removal of belongings	9.0	0.6	9.6	86.4	4.0	90.4	100.0	1,100
Advocacy/liaison on behalf of client	2.3	0.7	3.0	80.2	16.8	97.0	100.0	1,700
Brokerage services	25.5	1.9	27.4	64.5	8.1	72.6	100.0	350
Specialist services								
Psychological services	34.8	30.5	65.3	13.1	21.6	34.7	100.0	400
Psychiatric services	25.9	21.7	47.6	10.3	42.1	52.4	100.0	500
Pregnancy support	5.2	13.3	18.5	28.1	53.3	81.4	100.0	200
Family planning support	15.6	13.0	28.6	20.8	50.6	71.4	100.0	100
Drug/alcohol support or intervention	12.3	7.7	20.0	43.4	36.5	79.9	100.0	850
Physical disability services	(+)	(-)	18.2	33.3	48.5	81.8	100.0	50
Intellectual disability services	25.9	(-)	29.6	18.5	51.9	70.4	100.0	50
Culturally appropriate support	4.5	2.3	6.8	73.4	19.8	93.2	100.0	250
Interpreter services	(-)	40.7	44.4	40.7	14.8	55.5	100.0	50
Assistance with immigration issues	(-)	12.5	18.8	43.8	37.5	81.3	100.0	50
Health/medical services	10.6	20.1	30.7	22.1	47.2	69.3	100.0	1,050
Basic support and services n.e.s.								
Meals	1.5	0.3	1.8	94.7	3.6	98.3	100.0	1,550
Laundry/shower facilities	(+)	(-)	0.4	98.6	1.0	99.6	100.0	1,750
Recreation	2.2	0.5	2.7	94.8	2.4	97.2	100.0	1,400
Transport	3.4	0.3	3.7	94.2	2.1	96.3	100.0	1,850
Other	13.2	1.2	14.4	66.4	19.1	85.5	100.0	600

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Australian Capital Territory, 2003–04

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	4.6	7.2	11.8	62.0	26.3	88.3	100.0	4,600	2,400
Financial/ employment	10.1	6.0	16.1	60.0	23.9	83.9	100.0	3,450	1,700
Counselling	7.1	5.2	12.3	68.8	18.9	87.7	100.0	3,550	2,050
General support/ advocacy	6.9	1.9	8.8	76.2	15.0	91.2	100.0	6,900	2,300
Specialist services	15.4	16.4	31.8	29.0	39.1	68.1	100.0	3,500	1,600
Basic support and services n.e.s.	2.8	0.3	3.1	93.2	3.6	96.8	100.0	7,150	2,150
Total (%)	7.0	5.0	11.9	69.6	18.4	88.1	100.0
Total (number)	2,050	1,450	3,500	20,300	5,350	25,650	..	29,100	2,550

Notes

1. Number excluded due to errors and omissions (weighted): 33 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.
4. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total. A '(+)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Australian Capital Territory, 2003-04

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	0.9	5.5	6.4	91.6	2.0	93.6	100.0	500
School liaison/child care								
School liaison	(*)—	(+)—	6.7	76.4	16.9	93.3	100.0	100
Child care	7.4	20.7	28.1	31.4	40.5	71.9	100.0	150
Counselling								
Help with behavioural problems	4.2	14.7	18.9	30.8	50.3	81.1	100.0	200
Sexual/physical abuse counselling/support	(*)—	(+)—	40.0	23.3	36.7	60.0	100.0	50
Skills education	(+)—	(*)—	7.4	34.0	58.5	92.5	100.0	150
General counselling/support	(*)—	(+)—	9.0	56.1	34.8	90.9	100.0	300
General support/advocacy								
Access arrangements	4.3	33.3	37.6	44.9	17.4	62.3	100.0	100.0
Advice/information	(*)—	(*)—	1.0	57.8	41.2	99.0	100.0	300
Brokerage services	(*)—	(*)—	6.2	87.7	6.2	93.9	100.0	100
Advocacy	(*)—	(*)—	1.6	55.3	43.1	98.4	100.0	250
Specialist services								
Culturally sensitive services	(*)—	(*)—	3.6	81.7	14.6	96.3	100.0	100
Health/medical services	3.7	13.6	17.3	25.3	57.4	82.7	100.0	200
Basic support and other services n.e.s.								
Meals	(*)—	(+)—	1.6	86.0	12.4	98.4	100.0	350
Showers/hygiene	(*)(+)—	(*)—	0.9	99.1	—	99.1	100.0	300
Recreation	1.3	2.2	3.5	87.0	9.4	96.4	100.0	300
Transport	(*)—	(+)—	3.1	90.7	6.2	96.9	100.0	350
Other	—	7.7	7.7	58.0	34.3	92.3	100.0	200

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Australian Capital Territory, 2003-04

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	0.9	5.5	6.4	91.6	2.0	93.6	100.0	500	500
School liaison/ child care	5.2	13.8	19.0	50.5	30.5	81.0	100.0	300	250
Counselling	3.1	10.5	13.6	42.4	44.1	86.5	100.0	700	350
General support/ advocacy	1.3	5.3	6.6	58.9	34.4	93.3	100.0	750	400
Specialist services	2.9	9.8	12.7	44.3	43.0	87.3	100.0	350	300
Basic support and services n.e.s.	0.6	2.4	3.0	86.4	10.6	97.0	100.0	1,500	550
Total (%)	1.7	6.1	7.8	68.6	23.6	92.2	100.0
Total (number)	50	250	300	2,750	950	3,700	..	4,050	700

Notes

1. Number excluded due to errors and omissions (weighted): 264 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total. A '(+)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2003–04

	Male alone	Female alone	Couple with children	Male with children	Female with children	Other	Total	
							%	Number
Broad type of service	% unmet needs							
Housing/accommodation	8.8	9.9	23.8	17.6	12.0	35.7	10.3	200
Financial/employment	10.5	22.8	9.5	11.8	16.2	—	17.3	350
Counselling	6.2	14.4	28.6	8.8	18.8	35.7	12.0	250
General support/advocacy	21.0	26.3	19.0	20.6	27.4	—	23.9	450
Specialist services	39.5	19.9	19.0	26.5	17.1	—	26.7	550
Basic support and services n.e.s.	14.0	6.7	—	14.7	8.5	28.6	9.8	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	1,950
Summary totals								
Total unmet needs (%)	36.2	50.3	1.5	2.4	8.2	1.0	100.0	..
Total unmet needs (number)	700	1,000	50	50	150	<25	..	1,950
Total closed support periods with unmet needs (%)								
Total closed support periods with unmet needs (%)	38.2	46.8	2.3	2.0	9.5	0.7	100.0	..
Total closed support periods with unmet needs (number)								
Total closed support periods with unmet needs (number)	300	350	<25	<25	50	<25	..	750
Total closed support periods (%)								
Total closed support periods (%)	38.8	37.6	3.9	4.3	12.8	1.1	100.0	..
Total closed support periods (number)								
Total closed support periods (number)	1,000	950	100	100	300	50	..	2,550

Notes

1. Number excluded due to errors and omissions (weighted): 55 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 12 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 63 closed support periods (including cases with no information on service requirements or provision).
4. In a very small number of closed support periods, requested services were neither provided nor referred for the 'Couple no children' client group. To ensure confidentiality, these cases are not presented separately but are included in the total.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2003–04

	Female with children	Total	
		%	Number
Broad type of service	% unmet needs		
Accommodation	4.5	6.0	<25
School liaison/child care	25.0	22.0	<25
Counselling	29.5	30.0	<25
General support/advocacy	13.6	14.0	<25
Specialist services	11.4	14.0	<25
Basic support and services n.e.s.	15.9	14.0	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>50</i>
Summary totals			
Total unmet needs (%)	88.0	100.0	..
Total unmet needs (number)	50	..	50
Total closed accompanying child support periods with unmet needs (%)	88.6	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	..	50
Total closed accompanying child support periods (%)	74.0	100.0	..
Total closed accompanying child support periods (number)	500	..	700
Total closed support periods with accompanying children with unmet needs (%)	88.9	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	50	..	50
Total closed support periods with accompanying children requiring assistance (%)	73.0	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	250	..	350

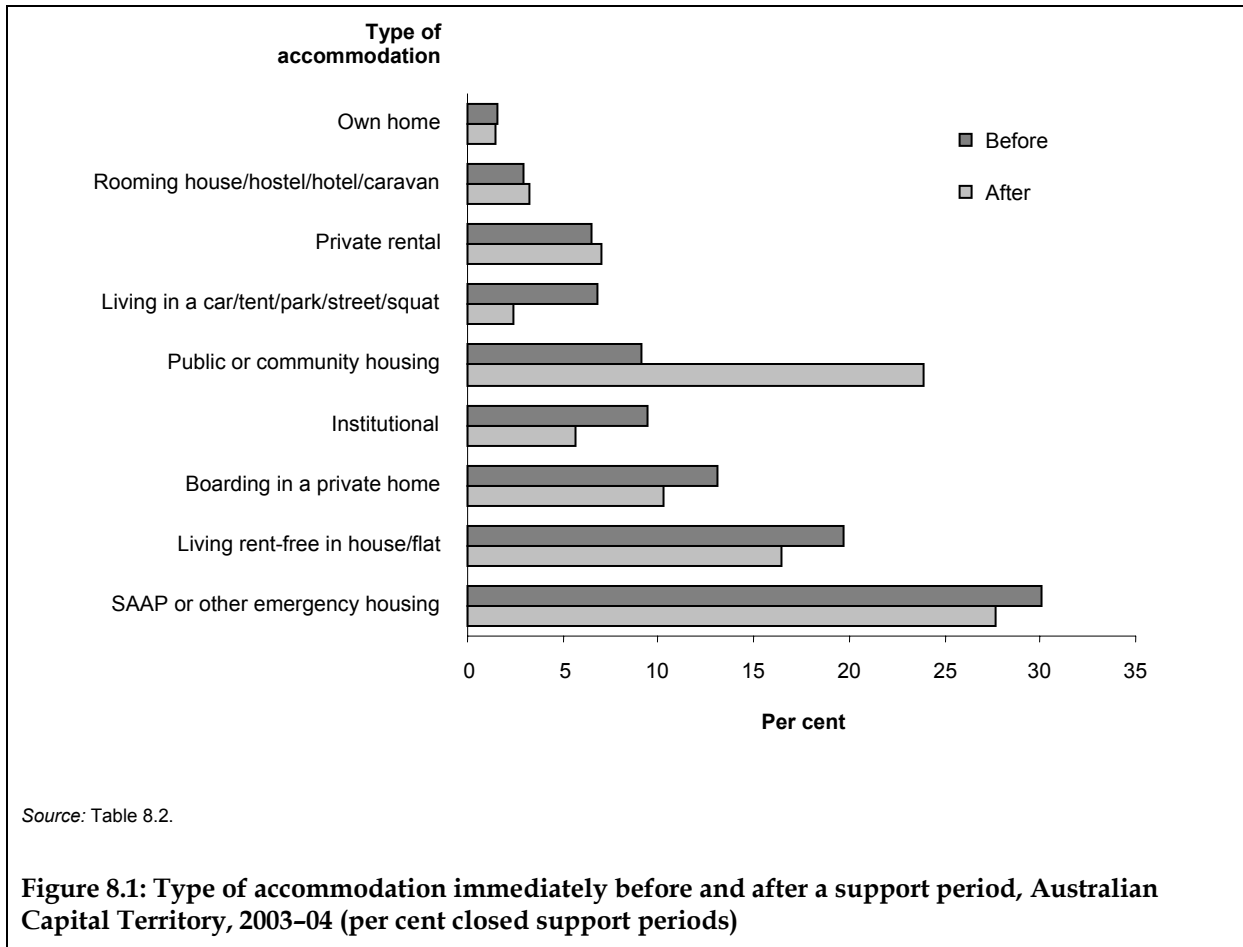
Notes

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 265 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 1 closed support period with accompanying children requiring assistance.
6. In a very small number of closed support periods, people in the 'Couple with children' client group presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total. There were no closed support periods for the client groups 'Male with children' and 'Other with children' in which services requested for children were neither provided nor referred. However, there were closed accompanying child support periods and closed support periods with accompanying children requiring assistance for these groups. These are not presented separately but are included in the relevant total.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Australian Capital Territory, 2003–04 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	17.4	8.8	12.9	9.7
No income, awaiting pension/benefit	3.2	1.2	1.7	1.0
Government pension/benefit	69.2	81.1	76.2	79.9
Other	10.1	8.9	9.1	9.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>750</i>	<i>750</i>	<i>2,500</i>	<i>2,300</i>
Number with missing data	<25	50	100	250
Total (number)	800	800	2,600	2,600

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Australian Capital Territory, 2003-04 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	28.0	25.4	30.1	27.7
Living rent-free in house/flat	15.9	12.3	19.7	16.5
Private rental	7.2	8.3	6.5	7.0
Public or community housing	9.3	28.5	9.1	23.9
Rooming house/hostel/hotel/caravan	3.2	3.5	2.9	3.2
Boarding in a private home	16.3	12.0	13.1	10.3
Own home	1.8	1.6	1.6	1.5
Living in a car/tent/park/street/squat	7.7	2.3	6.8	2.4
Institutional	9.7	4.5	9.4	5.7
Other	0.9	1.8	0.8	1.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,650</i>	<i>1,300</i>	<i>2,500</i>	<i>1,950</i>
Number with missing data	50	350	100	600
Total (number)	1,700	1,700	2,600	2,600

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Australian Capital Territory, 2003–04 (per cent)

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	26.7	43.3	24.3	33.5	41.4	37.6	21.7	11.6	(*)—	32.0	450
Living rent-free in house/flat	20.1	18.2	25.3	22.1	10.3	19.1	12.2	^(a) 9.8	(*)—	17.3	250
Private rental	4.1	4.2	4.7	4.5	3.1	(*)—	9.4	8.0	20.0	4.5	50
Public or community housing	14.8	8.0	16.4	10.6	16.6	22.4	43.4	55.9	39.7	20.8	300
Rooming house/hostel/hotel/caravan	2.2	4.8	5.5	2.9	6.2	2.8	(*)—	—	(*)—	3.8	50
Boarding in a private home	12.4	5.8	7.3	9.8	9.9	12.1	7.9	14.6	(*)—	9.8	150
Own home	—	(*)—	(*)—	2.2	—	—	—	—	—	0.8	<25
Living in a car/tent/park/street/squat	3.5	(*)—	4.5	4.5	2.4	—	—	—	—	2.2	50
Institutional	13.0	7.7	9.5	8.3	7.5	3.5	(*)—	—	—	6.7	100
Other	3.1	4.2	(*)—	—	2.6	(*)—	—	—	(*)—	2.1	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	9.2	11.0	13.5	14.2	17.2	18.5	7.8	6.5	2.1	100.0	..
Total (number)	150	150	200	200	250	250	100	100	50	..	1,450

(a) Includes a small proportion of closed support periods where client who were accommodated reported that they were living in their 'Own home' following a period of emergency accommodation. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 490 closed support periods (type of accommodation and length of accommodation).
2. Table excludes closed support periods in which clients started and ended their accommodation on the same date.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—' where appropriate. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Australian Capital Territory, 2003–04 (per cent)

Living situation	Before	After
With parent(s)	13.5	10.5
With foster family	0.7	0.3
With relatives/friends short-term	18.9	13.9
With relatives/friends long-term	2.2	4.8
With spouse/partner with/without children	12.9	9.8
Alone with children	5.3	11.3
Alone	12.2	16.8
With other unrelated persons	33.1	31.0
Other	1.3	1.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,550</i>	<i>2,000</i>
Number with missing data	50	600
Total (number)	2,600	2,600

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Australian Capital Territory, 2003–04 (per cent)

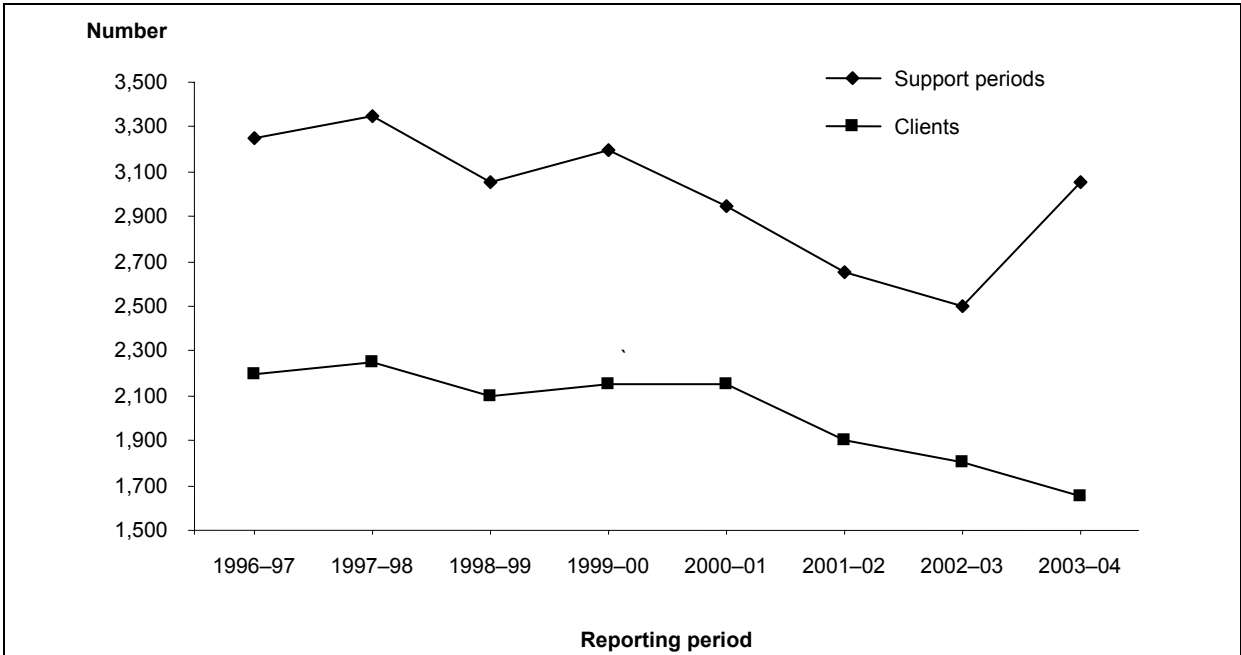
Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	5.3	7.5	3.4	4.1
Employed part-time/casual	13.6	18.6	10.2	11.6
Unemployed (looking for work)	42.9	35.5	36.2	33.2
Not in labour force	38.2	38.4	50.2	51.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>600</i>	<i>550</i>	<i>2,550</i>	<i>2,300</i>
Number with missing data	<25	50	50	250
Total (number)	600	600	2,600	2,600

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

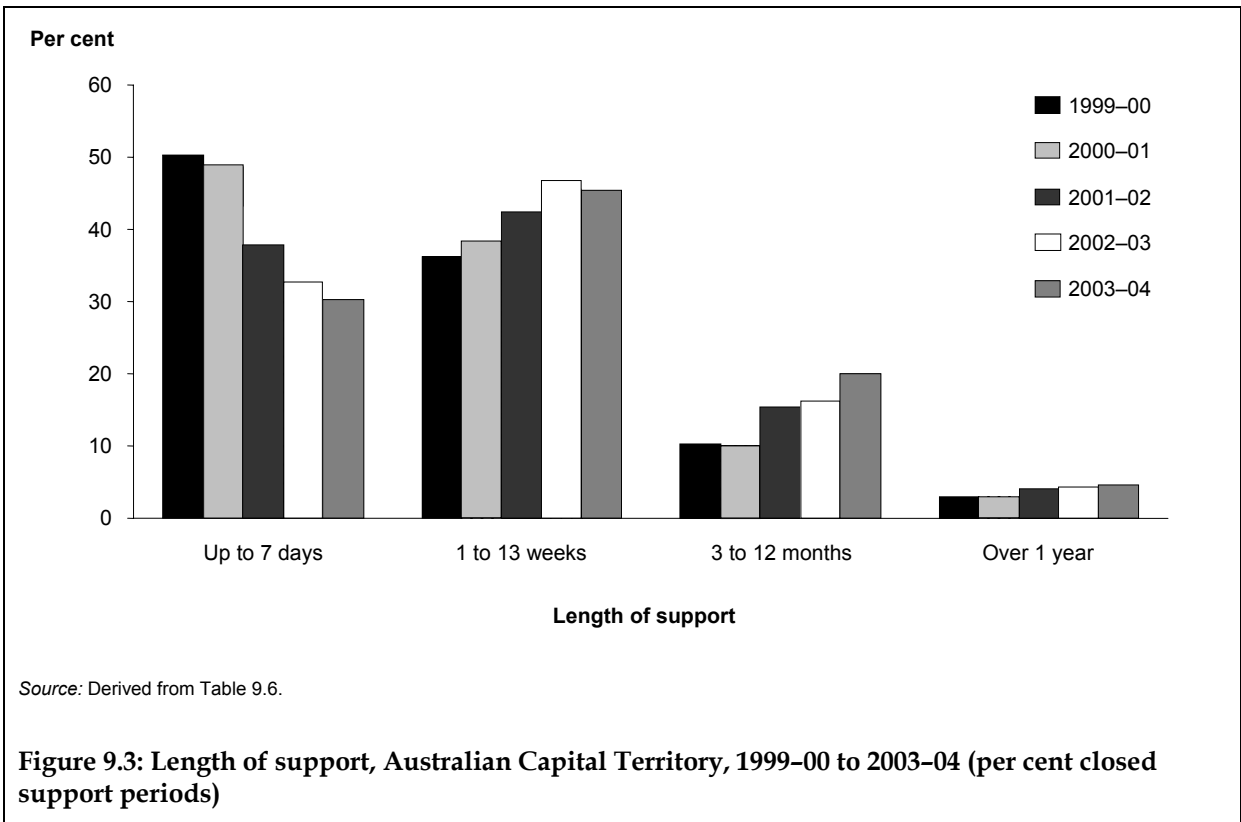
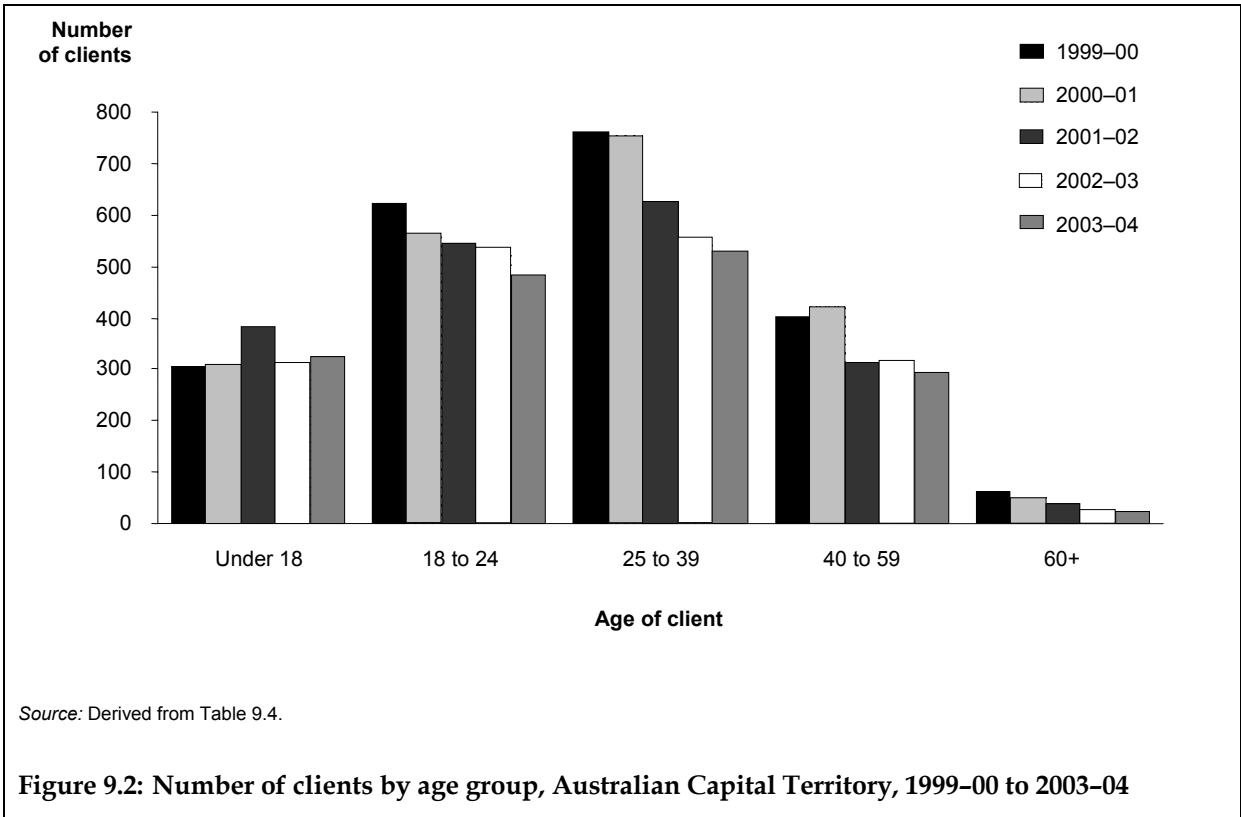
9 Support from 1996–97 to 2003–04

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996-97 to 2003-04



9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2003–04 dollars, by reporting period, Australian Capital Territory, 1996–97 to 2003–04

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	6,941,000	6,517,000	2,020	2,940
1997–98	7,066,000	6,705,000	2,000	2,960
1998–99	7,070,000	6,705,000	2,210	3,230
1999–00	7,326,000	6,948,000	2,180	3,210
2000–01	9,636,000	8,751,000	2,980	4,120
2001–02	9,916,000	7,942,000	2,980	4,130
2002–03	10,230,000	9,835,000	3,900	5,530
2003–04	12,825,000	12,600,000	4,140	7,570
Constant 2003–04 \$				
1996–97	8,505,000	7,985,000	2,470	3,610
1997–98	8,465,000	8,032,000	2,400	3,550
1998–99	8,662,000	8,215,000	2,710	3,950
1999–00	8,421,000	7,986,000	2,500	3,690
2000–01	10,982,000	9,973,000	3,400	4,690
2001–02	10,942,000	8,763,000	3,280	4,560
2002–03	10,823,000	10,405,000	4,120	5,850
2003–04	12,825,000	12,600,000	4,140	7,570

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. Support period figures have been weighted to adjust for agency non-participation.
3. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003; ABS 2004c; FaCS unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996–97 to 2003–04 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Support periods	3,250	3,350	3,050	3,200	2,950	2,650	2,550	3,050
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—
Clients	2,200	2,250	2,100	2,150	2,150	1,900	1,800	1,650
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.46	1.49	1.51	1.43	1.38	1.37	1.41	1.81
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	84	85	78	80	78	69	63	59
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	150	350	300	250	300	200	200	250
<i>Errors & omissions</i>	49	52	138	186	58	40	60	57
Daily average support periods	450	500	450	450	500	400	450	550
<i>Errors & omissions</i>	54	63	15	2	13	13	3	1

Notes

1. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in the Australian Capital Territory.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Australian Capital Territory, 2001–02 to 2003–04 (number)

	2001–02	2002–03	2003–04
Accompanying child support periods	950	1,000	1,150
<i>Errors & omissions</i>	—	—	—
Accompanying children	800	850	750
<i>Errors & omissions</i>	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.48
<i>Errors & omissions</i>	—	—	—
Accompanying children per 10,000 population 0–17	103	105	94
<i>Errors & omissions</i>	—	—	—
Nightly average accompanying child support periods with accommodation	100	100	150
<i>Errors & omissions</i>	15	42	43
Daily average accompanying child support periods	250	250	350
<i>Errors & omissions</i>	3	3	1

Notes

1. Numbers of accompanying children in this table relate to children that ever accompanied a client to a SAAP agency in the Australian Capital Territory.
2. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 9.4: SAAP clients: age of client by reporting period, Australian Capital Territory, 1999–00 to 2003–04 (per cent)

Age of client	1999–00	2000–01	2001–02	2002–03	2003–04
Under 15 years	2.8	2.4	3.9	3.3	2.8
15–17 years	11.4	12.4	16.2	14.6	16.9
18–19 years	10.4	10.7	13.2	13.6	11.8
20–24 years	18.5	16.2	15.4	17.0	17.4
25–29 years	13.8	13.8	13.6	12.3	10.8
30–34 years	11.8	11.8	10.7	10.8	11.0
35–39 years	9.8	10.3	8.6	8.8	10.3
40–44 years	7.1	7.9	7.1	7.8	8.5
45–49 years	6.7	6.7	4.3	4.6	4.7
50–54 years	3.3	3.8	3.7	3.6	2.8
55–59 years	1.6	1.7	1.3	2.0	1.7
60–64 years	1.2	1.1	1.4	0.8	0.5
65 years and over	1.7	1.3	0.6	0.8	0.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,150	2,100	1,900	1,750	1,650
Mean age (years)	30.0	30.1	28.1	28.5	28.4
Median age (years)	27	28	25	25	25
<i>Errors and omissions</i>	<i>7</i>	<i>3</i>	<i>6</i>	<i>10</i>	<i>7</i>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Australian Capital Territory, 1999–00 to 2003–04 (per cent)

Existence of support plan	1999–00	2000–01	2001–02	2002–03	2003–04
<i>Support plan</i>	<i>61.0</i>	<i>63.7</i>	<i>67.8</i>	<i>79.3</i>	<i>81.6</i>
All goals achieved	n.a.	18.3	16.7	20.2	20.0
Most or some goals achieved	n.a.	37.4	44.9	52.6	52.6
No goals achieved	n.a.	2.0	2.1	3.4	5.4
No information given	n.a.	6.0	4.2	3.1	3.6
<i>No support plan</i>	<i>9.9</i>	<i>7.6</i>	<i>9.9</i>	<i>4.8</i>	<i>4.5</i>
<i>Not appropriate</i>	<i>29.1</i>	<i>28.7</i>	<i>22.2</i>	<i>15.8</i>	<i>13.9</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,550	2,250	2,250	1,950	2,450
<i>Errors and omissions</i>	<i>165</i>	<i>185</i>	<i>75</i>	<i>164</i>	<i>123</i>

Notes

1. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.6: SAAP closed support periods: length of support by reporting period, Australian Capital Territory, 1999–00 to 2003–04 (per cent)

Length of support	1999–00	2000–01	2001–02	2002–03	2003–04
Less than 1 day	6.4	2.7	1.7	1.6	2.0
1 day	24.7	23.5	13.5	8.5	7.7
2 days	5.5	7.3	5.7	5.2	4.8
3 days	3.4	3.9	5.3	5.5	4.0
4 days	3.1	3.5	3.3	3.7	3.4
5 days	2.7	2.5	2.3	2.5	3.0
6 days	2.4	2.4	3.1	2.6	2.7
7 days	2.2	2.8	2.9	3.1	2.6
>1–2 weeks	11.3	11.4	11.6	13.5	11.9
>2–4 weeks	10.3	11.5	12.4	13.2	12.7
>4–13 weeks	14.6	15.5	18.3	20.1	20.7
>13–26 weeks	6.1	5.8	9.3	10.5	10.9
>26–52 weeks	4.1	4.2	6.2	5.8	9.2
>52 weeks	3.1	3.1	4.1	4.3	4.5
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,700	2,450	2,300	2,100	2,600
Mean length (days)	61	61	76	81	79
Median length (days)	7	9	15	18	21
<i>Errors and omissions</i>	<i>2</i>	<i>13</i>	<i>13</i>	<i>3</i>	<i>1</i>

Note: Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.7: SAAP clients: number of support periods per client by reporting period, Australian Capital Territory, 1996–97 to 2003–04 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
1	72.9	75.6	77.1	75.3	76.3	80.3	80.7	74.3
2	20.3	15.9	13.8	15.3	15.9	13.4	12.1	5.8
3	4.5	5.1	5.0	5.0	4.3	3.9	4.4	13.4
4	1.0	1.7	1.4	2.2	2.3	1.4	1.7	4.0
5	1.0	1.0	0.7	0.8	0.7	0.7	0.2	1.3
6+	0.4	0.8	2.0	1.3	0.6	0.3	0.9	1.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,200	2,250	2,100	2,150	2,150	1,900	1,800	1,650
Mean number of support periods	1.46	1.49	1.51	1.43	1.38	1.37	1.41	1.81

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Australian Capital Territory, 1996–97 to 2003–04 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Agencies (number)	34	31	30	30	30	31	31	43
Agency participation rate (%)	97.1	100.0	100.0	100.0	100.0	96.8	93.5	72.1
Forms returned (number)	3,050	3,178	3,028	3,188	2,934	2,583	2,361	2,194
Forms returned with consent (%)	72.4	76.7	73.6	80.9	85.3	86.4	87.3	87.4
Forms returned with valid consent (%)	70.9	74.5	72.2	79.7	84.2	84.3	86.8	86.5

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. The decrease in the agency participation rate in 2003–04 was due to the establishment of 8 agencies late in the financial year. These agencies were not set up in time to submit data.
4. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

A1.1 Agency participation

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for the Australian Capital Territory follows.

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by primary target group, Australian Capital Territory, 2003–04

Primary target group	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
	Number	%	Number	%	%
Young people	14	85.7	821	93.2	92.8
Single men only	5	60.0	543	89.0	88.4
Single women only	3	66.7	237	70.9	70.9
Families	10	40.0	321	88.2	85.0
Women escaping domestic violence	10	90.0	246	80.9	80.5
Cross target/multiple/general	1	100.0	26	76.9	65.4
Total	43	72.1	2,194	87.4	86.5

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 2 SAAP NDCA Client Collection form



CLIENT FORM

JULY 2003 – JUNE 2004



AGENCY NUMBER	<input type="text"/>							
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y
Date commenced	<input type="text"/>		<input type="text"/>		<input type="text"/>			
Date finished	<input type="text"/>		<input type="text"/>		<input type="text"/>			
SUPPORT PERIOD NOT ENDED BY 30 June 2004	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
ALPHA CODE	<input type="text"/>		<input type="text"/>		<input type="text"/>	<input type="text"/>		
	2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME		LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE		
YEAR OF BIRTH OF CLIENT	<input type="text"/>							

THE 2003–2004 CLIENT FORM

The 2003–04 Client Collection commences Monday 1 July 2003.

Important points to remember:

- Either a shaded square or ellipse indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Tuesday 1 July 2003. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

Prior to 1 July please read the *Collector's Manual July 2001*.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
- couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

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10. Main income source before and after support period

please tick one box only in each column **Before** **After**

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged
25 years of age and over 28
- community development employment
project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly
sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column **Before** **After**

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/
asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

- state
- suburb/town
- postcode
- overseas 9998
- don't know/no information 0

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16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column

Before After

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column

Before After

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (please specify) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before After

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site										
		1		4	Start	D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/>		<input type="checkbox"/>		Finish	D	D	M	M	Y	Y	Y	Y
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5									
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6									

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site										
		1		4	Start	D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/>		<input type="checkbox"/>		Finish	D	D	M	M	Y	Y	Y	Y
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5									
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6									

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site										
		1		4	Start	D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/>		<input type="checkbox"/>		Finish	D	D	M	M	Y	Y	Y	Y
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5									
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6									

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site										
		1		4	Start	D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/>		<input type="checkbox"/>		Finish	D	D	M	M	Y	Y	Y	Y
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5									
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6									

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site										
		1		4	Start	D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/>		<input type="checkbox"/>		Finish	D	D	M	M	Y	Y	Y	Y
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5									
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6									

22. Support to client

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21
	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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CHILD 4
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 5
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 6
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 7
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Needed	Provided	Referral Arranged	Not provided or referred
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Needed	Provided	Referral Arranged	Not provided or referred
--------	----------	----------------------	--------------------------------

Needed	Provided	Referral Arranged	Not provided or referred
--------	----------	----------------------	--------------------------------

Needed	Provided	Referral Arranged	Not provided or referred
--------	----------	----------------------	--------------------------------

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2003 AND 31 DECEMBER 2003

- Twice a year (in the first week of July 2003 and in the first week of January 2004), you should notify the NDCA of clients who are still being supported as at 30 June 2003 and 31 December 2003.
- For clients who are ongoing at 30 June 2003, transfer the information from the old 2002–2003 form to the new 2003–2004 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2003. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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