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**Australian Institute of
Health and Welfare**

*Authoritative information and statistics
to promote better health and wellbeing*

Government-funded specialist homelessness services

**SAAP National Data Collection
annual report
2010–11**

South Australia

Australian Institute of Health and Welfare
Canberra

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Summary

This publication is one of eight state and territory supplements that accompany the 2010–11 annual report on the use of government-funded specialist homelessness services in Australia (AIHW 2011a). Information to aid readers in interpreting the data is presented in the national report and appendixes (AIHW 2011i).

In line with the national picture, South Australian service users:

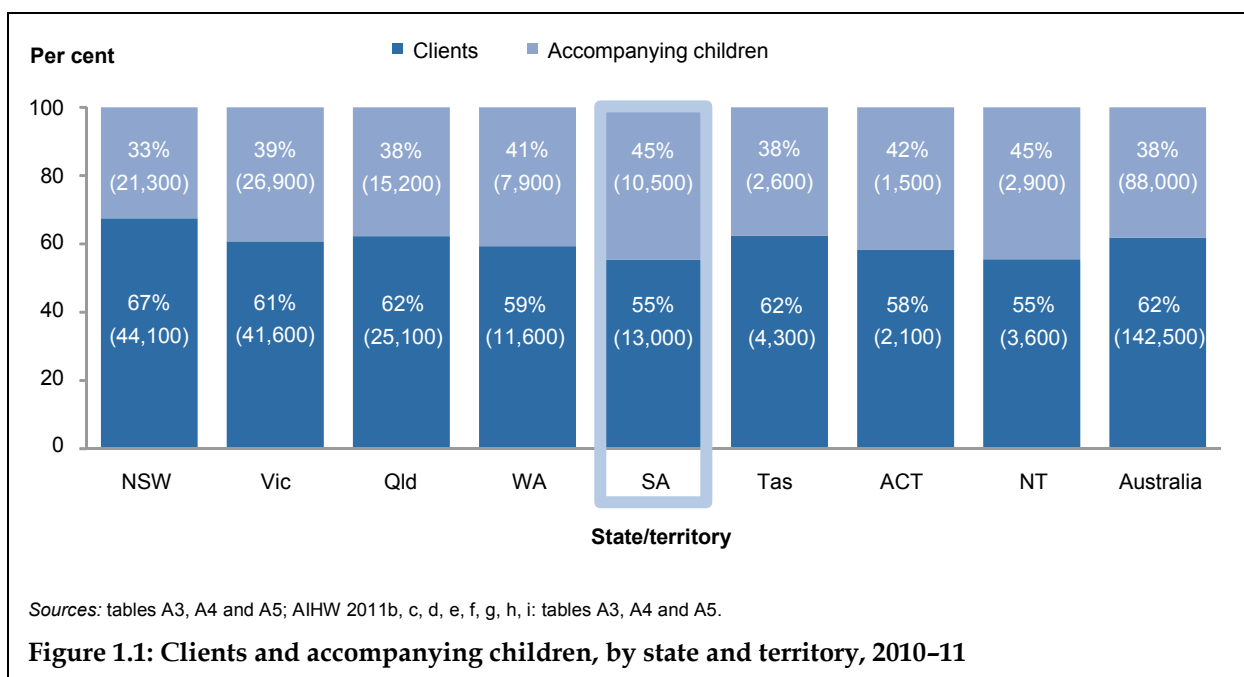
- were mostly female
- were often relatively young
- were mostly non-Indigenous, however, Aboriginal and Torres Strait Islander people were over-represented relative to their population size
- commonly sought support because of issues in their interpersonal relationships, such as domestic or family violence, or because of accommodation-related issues
- immediately on exit from support, were most often living in a house or flat; were not employed; and had a government pension or benefit as their main source of income.

Some other points of interest in South Australia were:

- the rate of use of specialist homelessness services was higher than the national average
- seeking support primarily because of domestic violence was relatively high
- the length of support was longer than the national average but the length of accommodation was shorter.

1 How many people were supported?

In 2010–11, an estimated 23,500 South Australians received support from a government-funded specialist homelessness agency. Of these, 13,000 (55%) were clients and 10,500 (45%) were children accompanying clients (Figure 1.1).



This was equivalent to 1 in 70 people in South Australia using services – a higher rate of use than the national figure of 1 in 97 people (Table 1.1).

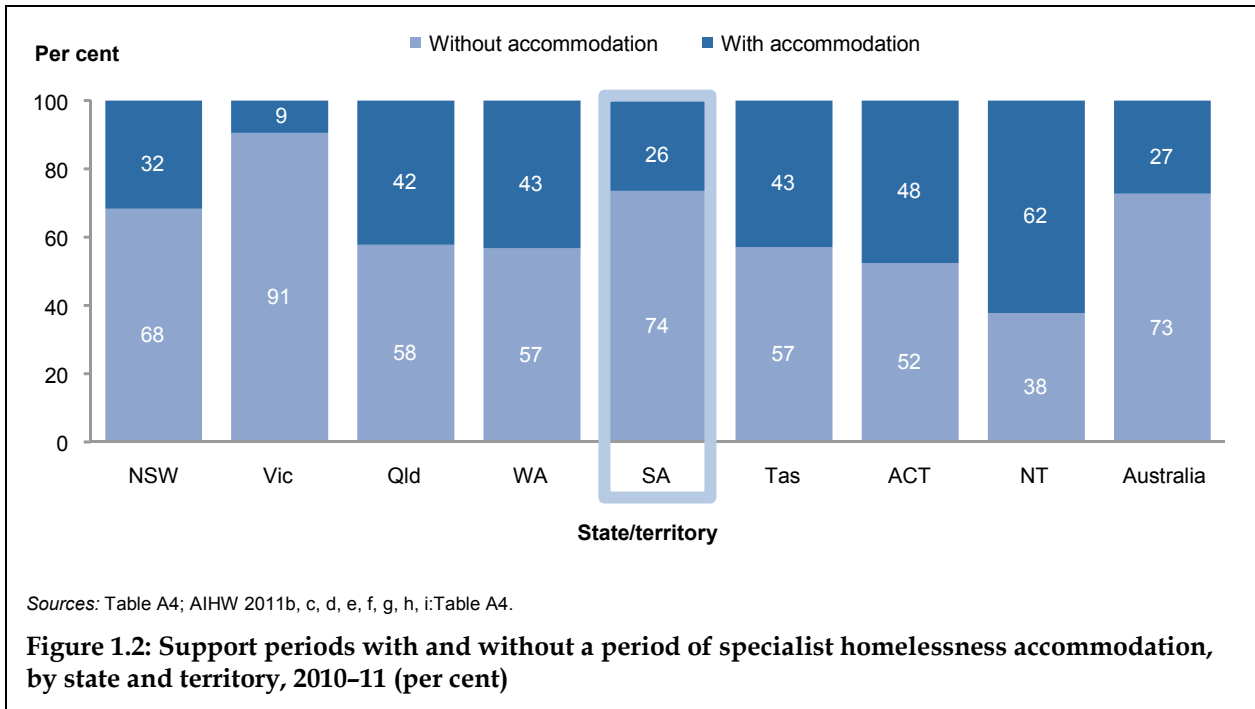
Table 1.1: Rate of service use, by state and territory, 2010-11 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Ratio	1:111	1:81	1:112	1:117	1:70	1:74	1:101	1:36	1:97

Sources: Table A3; AIHW 2011b, c, d, e, f, g, h, i: Table A3.

Most clients and accompanying children had one period of support within the year (tables A3, A4 and A5).

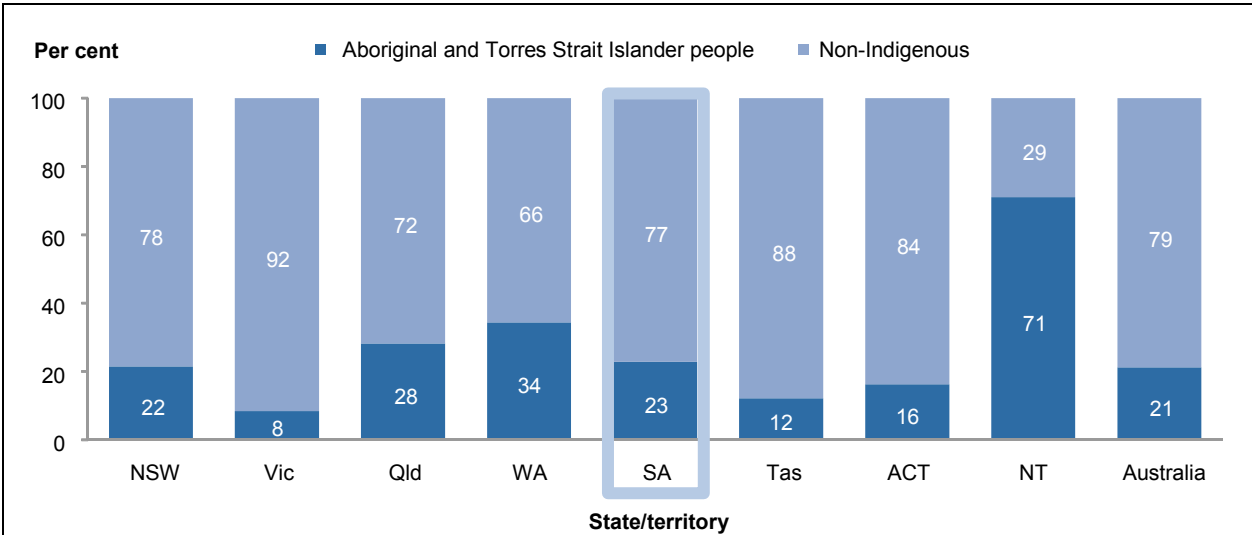
Just over a quarter (26%) of support periods in South Australia included a period of specialist homelessness accommodation (Figure 1.2). This was relatively low compared with other jurisdictions, and second after Victoria (9%). This was largely a result of the model of homelessness service delivery used in South Australia (see AIHW 2011a:Box 1.1).



2 Who was supported?

South Australian service users were:

- mostly female – 59% of all service users and 67% of clients (Table 2.1)
- relatively young – the average (mean) age of service users was 21 years overall, 32 years for clients, and 7 years for accompanying children (Table 2.2); and the highest rate of use of services was by people aged under 19 – an equivalent of 1 in 30 South Australians aged under 15 and 1 in 36 South Australians aged 15–19 used services (derived from Table A7)
- mostly non-Indigenous (77%) (Figure 2.1). Aboriginal or Torres Strait Islander people were, however, over-represented relative to their population size – 23% of South Australian service users identified as Indigenous compared with 2% of South Australians (Figure 2.1; ABS 2009)
- mostly Australian-born (92%) (Table 2.4). The next most common country of birth was Sudan (Table A15).



Source: Table 2.3.

Figure 2.1: Aboriginal and Torres Strait Islander status, by state and territory, 2010–11 (per cent)

Table 2.1: Sex, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Male	40.9	34.1	43.8	36.4	33.3	44.1	41.7	25.1	37.8
Female	59.1	65.9	56.2	63.6	66.7	55.9	58.3	74.9	62.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Male	50.5	50.6	49.9	49.8	49.8	49.4	51.6	48.9	50.2
Female	49.5	49.4	50.1	50.2	50.2	50.6	48.4	51.1	49.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Male	44.0	40.6	46.1	41.9	40.7	46.1	45.8	35.7	42.5
Female	56.0	59.4	53.9	58.1	59.3	53.9	54.2	64.3	57.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.2: Mean and median age, by state and territory, 2010–11 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Mean	32.5	33.5	32.6	33.5	31.9	31.2	30.7	32.6	32.8
Median	31	32	31	32	30	29	28	31	31
Accompanying children									
Mean	6.4	6.7	6.4	6.0	6.5	6.2	6.0	6.1	6.5
Median	5	6	6	5	6	5	5	5	6
Total									
Mean	24.0	23.0	22.7	22.4	20.5	21.8	20.4	20.8	22.7
Median	21	20	20	20	17	19	18	17	20

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.3: Aboriginal and Torres Strait Islander status, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Aboriginal and Torres Strait Islander people	18.2	7.9	24.7	30.1	21.3	10.8	14.1	66.9	18.6
Non-Indigenous	81.8	92.1	75.3	69.9	78.7	89.2	85.9	33.1	81.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Aboriginal and Torres Strait Islander people	28.2	9.3	34.2	40.6	24.7	14.3	19.2	76.3	25.5
Non-Indigenous	71.8	90.7	65.8	59.4	75.3	85.7	80.8	23.7	74.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Aboriginal and Torres Strait Islander people	21.5	8.4	28.3	34.4	22.8	12.1	16.3	71.0	21.2
Non-Indigenous	78.5	91.6	71.7	65.6	77.2	87.9	83.7	29.0	78.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A12, A13, A14; AIHW 2011b, c, d, e, f, g, h, i; tables A12, A13, A14.

Table 2.4: Country of birth, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Australian-born	83.0	81.7	86.5	78.0	88.4	93.2	79.8	94.1	83.8
Born overseas	17.0	18.3	13.5	22.0	11.6	6.8	20.2	5.9	16.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Australian-born	95.0	94.2	94.9	87.9	95.8	97.6	91.2	97.7	94.3
Born overseas	5.0	5.8	5.1	12.1	4.2	2.4	8.8	2.3	5.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Australian-born	87.0	86.4	89.7	82.0	91.7	94.9	84.6	95.7	87.7
Born overseas	13.0	13.6	10.3	18.0	8.3	5.1	15.4	4.3	12.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A15, A16, A17; AIHW 2011b, c, d, e, f, g, h, i; tables A15, A16, A17.

3 Why do people seek support?

The most common reasons why people sought support in South Australia were:

- interpersonal relationships issues (54% of support periods) – such as domestic or family violence (33%) and the breakdown of a relationship with a family member, spouse or partner (11%) (Figure 3.1 and Table A19). Seeking support because of interpersonal relationship issues was relatively high in South Australia compared with nationally (42%). This was primarily because of the high proportion seeking support for domestic or family violence (compared with 22% nationally) (AIHW 2011i)
- accommodation-related issues (22%) – such as being evicted or otherwise made to leave existing accommodation (Figure 3.1 and Table A19).

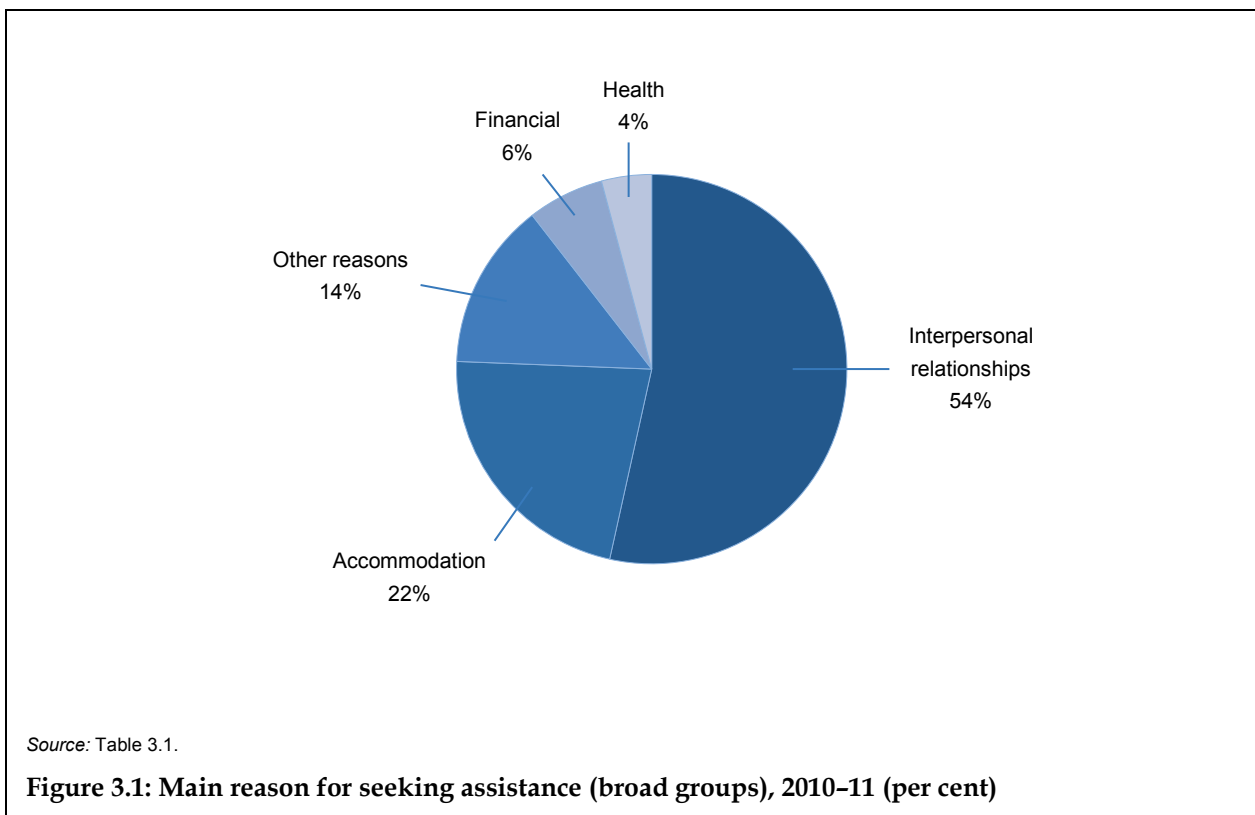


Table 3.1: Support periods: main reason for seeking assistance (broad groups), by state and territory, 2010–11 (per cent)

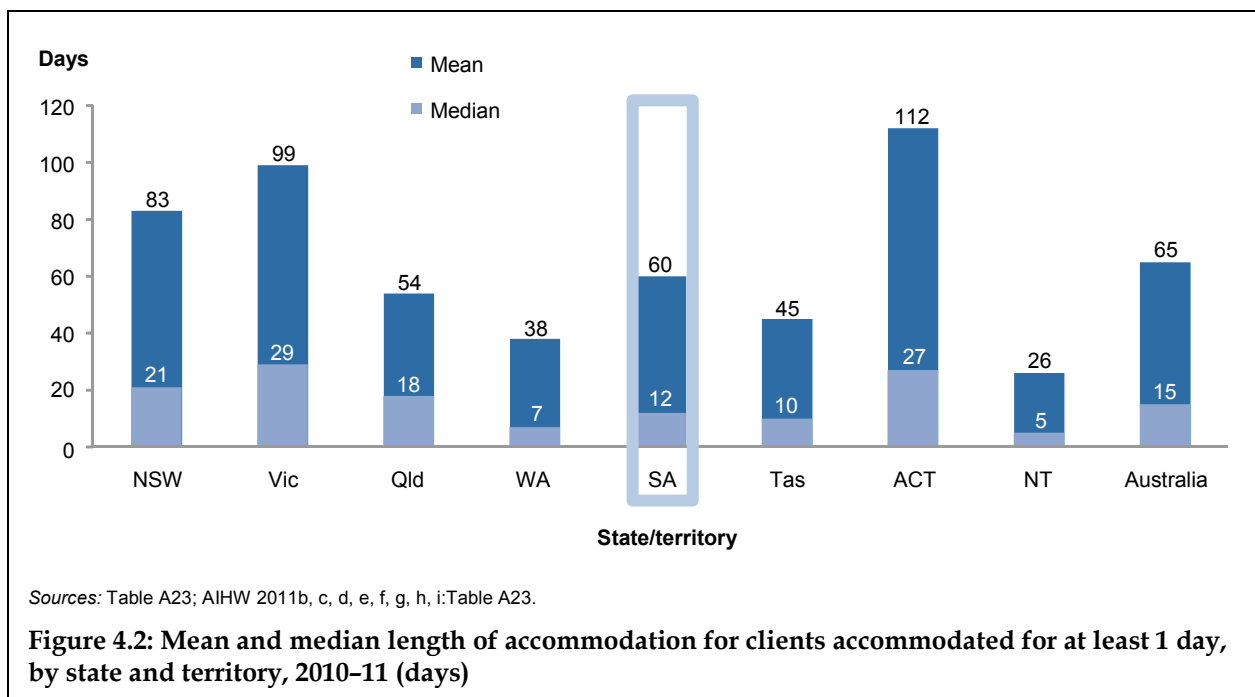
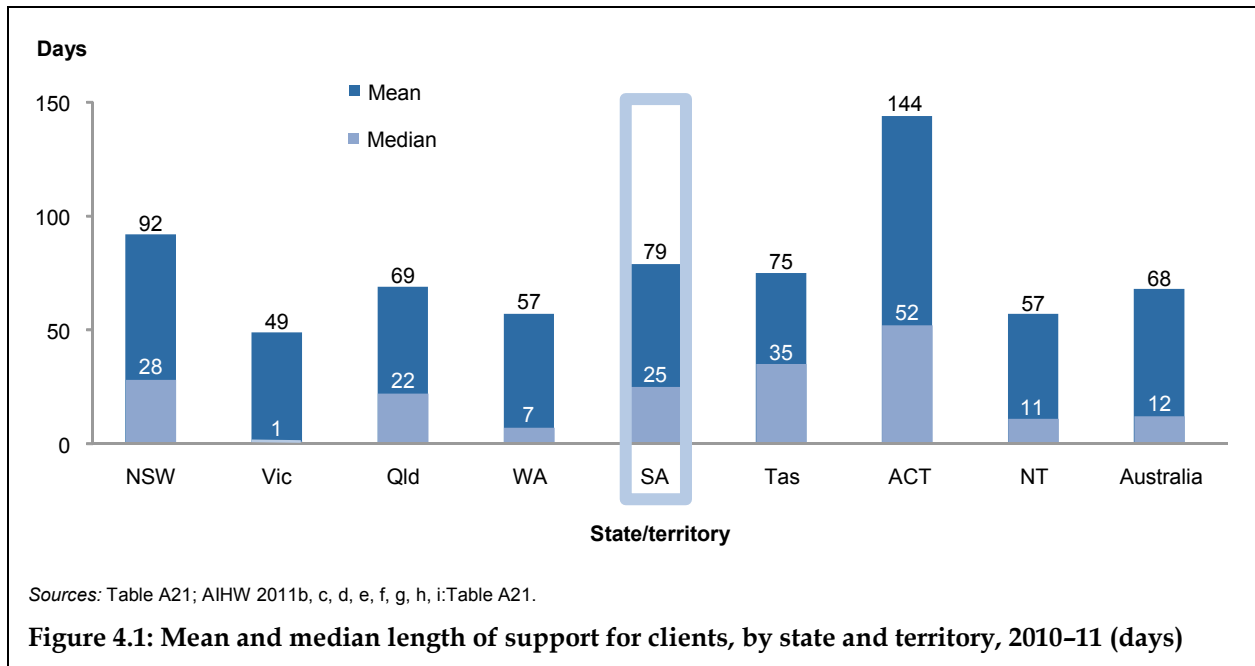
	NSW	Vic	Qld	WA ^(a)	SA	Tas	ACT ^(b)	NT ^(c)	Australia
Interpersonal relationships	40.9	42.6	31.3	46.7	53.5	42.6	46.1	55.5	42.0
Financial	19.2	19.9	25.3	14.4	6.3	10.4	7.3	6.5	18.2
Accommodation	15.1	22.6	23.0	12.6	22.2	26.7	17.9	15.5	19.7
Health	11.1	5.0	6.6	6.5	4.2	6.7	9.8	6.1	7.1
Other	13.7	9.9	13.8	19.9	13.9	13.6	19.0	16.4	13.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

- (a) The data on reasons for seeking assistance in Western Australia may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.
- (b) The data on reasons for seeking assistance in the Australian Capital Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, problematic drug, alcohol or substance use and mental health issues in the Australian Capital Territory may be under-reported because of the reporting of reasons such as 'dual diagnosis' (in which a person has a co-occurring substance use and mental health disorder) as an 'other' reason for seeking assistance.
- (c) The data on reasons for seeking assistance in the Northern Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

Sources: Table A19; AIHW 2011b, c, d, e, f, g, h, i:Table A19.

4 For how long were people supported?

The length of support in South Australia was longer than the national average—South Australian clients were supported for an average (mean) of 79 days compared with 68 days nationally (Figure 4.1). For clients who were accommodated, the length of accommodation was shorter than the national average—an average (mean) of 60 days compared with 65 days nationally (Figure 4.2).

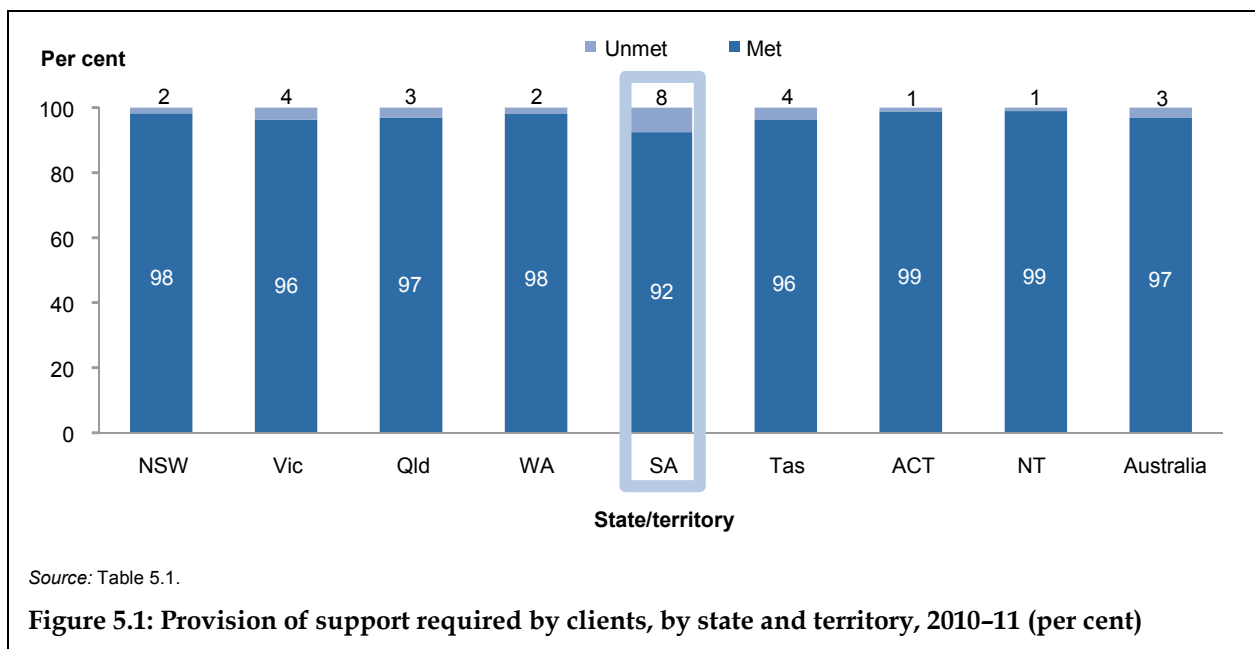


5 Were support needs met?

The support needs of South Australian service users were generally able to be met:

- the overall needs of clients were met in 92% of cases (Figure 5.1)
- the overall needs of accompanying children were met in 95% of cases (Figure 5.2).

The support needs of service users, however, were met in a lower proportion of cases overall than in the other jurisdictions, primarily because of the relatively low provision of accommodation and accommodation-related support in this state (tables 5.1 and 5.2). This was partly the result of the model of homelessness service delivery used in South Australia (see AIHW 2011a:Box 1.1).



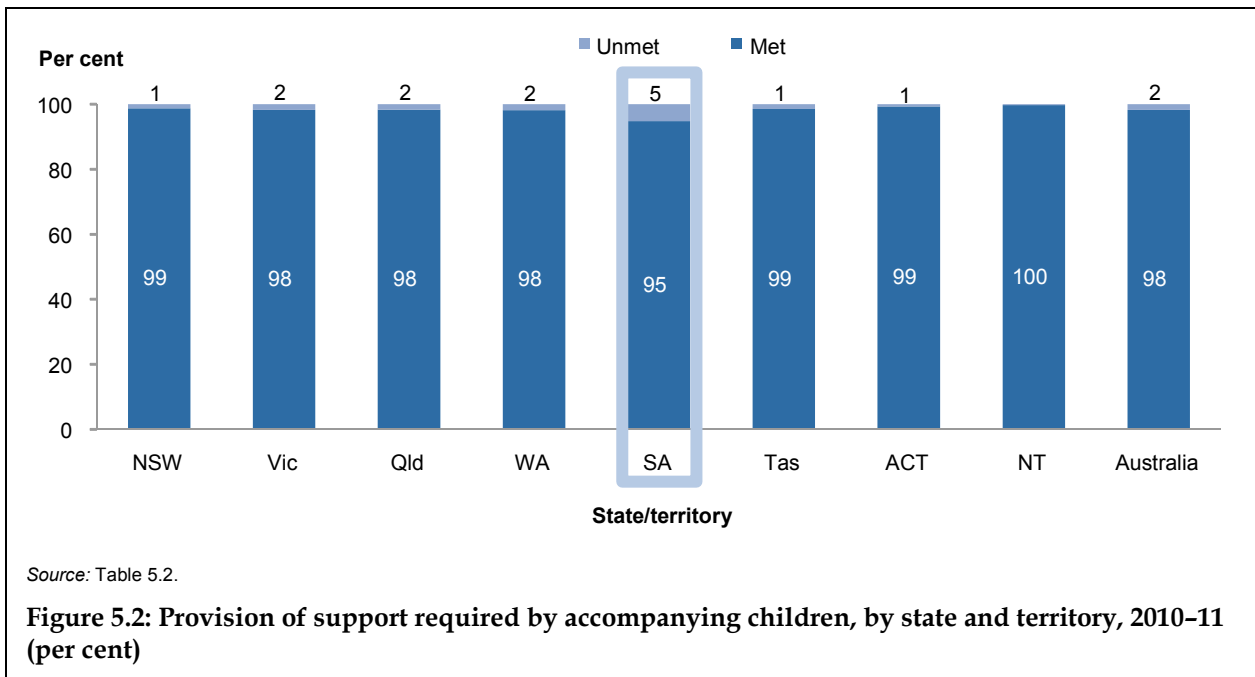


Table 5.1: Provision of support required by clients, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Housing/accommodation									
Met	96.3	92.1	93.5	96.6	84.9	95.1	97.7	96.8	93.4
Unmet	3.7	7.9	6.5	3.4	15.1	4.9	2.3	3.2	6.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Financial/employment									
Met	97.6	96.5	95.9	96.4	84.9	94.3	98.0	98.9	96.0
Unmet	2.4	3.5	4.1	3.6	15.1	5.7	2.0	1.1	4.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Personal support									
Met	99.1	97.5	97.7	98.2	95.3	96.6	99.4	99.5	97.9
Unmet	0.9	2.5	2.3	1.8	4.7	3.4	0.6	0.5	2.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
General support/advocacy									
Met	99.2	98.2	98.8	98.7	97.0	98.0	99.4	99.4	98.6
Unmet	0.8	1.8	1.2	1.3	3.0	2.0	0.6	0.6	1.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Specialist services									
Met	95.4	90.0	92.9	96.2	90.1	79.8	97.6	95.3	93.3
Unmet	4.6	10.0	7.1	3.8	9.9	20.2	2.4	4.7	6.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Basic support/other n.e.s.									
Met	98.9	97.7	98.9	99.5	97.6	98.5	99.7	99.6	98.8
Unmet	1.1	2.3	1.1	0.5	2.4	1.5	0.3	0.4	1.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Met	98.2	96.3	96.9	98.0	92.4	96.2	98.8	98.9	97.0
Unmet	1.8	3.7	3.1	2.0	7.6	3.8	1.2	1.1	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A27; AIHW 2011b, c, d, e, f, g, h, i: Table A27.

Table 5.2: Provision of support required by accompanying children, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Accommodation									
Met	96.9	98.5	99.1	98.3	79.8	97.3	99.6	98.9	95.8
Unmet	3.1	1.5	0.9	1.7	20.2	2.7	0.4	1.1	4.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
School liaison/child care									
Met	98.1	95.3	97.0	92.1	97.1	98.2	96.9	100.0	96.9
Unmet	1.9	4.7	3.0	7.9	2.9	1.8	3.1	—	3.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Personal support									
Met	98.8	93.4	96.3	91.9	97.7	96.5	98.5	98.9	97.4
Unmet	1.2	6.6	3.7	8.1	2.3	3.5	1.5	1.1	2.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
General support/advocacy									
Met	99.3	99.0	98.8	98.3	99.4	99.3	99.6	100.0	99.1
Unmet	0.7	1.0	1.2	1.7	0.6	0.7	0.4	—	0.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Specialist services									
Met	97.3	95.3	93.7	97.8	97.9	94.5	98.3	99.9	97.0
Unmet	2.7	4.7	6.3	2.2	2.1	5.5	1.7	0.1	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Basic support/other n.e.s.									
Met	99.3	98.9	98.9	99.5	99.0	99.3	99.9	99.9	99.3
Unmet	0.7	1.1	1.1	0.5	1.0	0.7	0.1	0.1	0.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Met	98.7	98.2	98.3	98.1	94.8	98.5	99.3	99.7	98.2
Unmet	1.3	1.8	1.7	1.9	5.2	1.5	0.7	0.3	1.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A30; AIHW 2011b, c, d, e, f, g, h, i; Table A30.

6 What happened after support?

Generally, client circumstances had improved by the completion of a period of support, particularly for those who specifically required assistance with income, employment and housing; and for those supported for longer periods (tables 6.1–6.4 and A32–A41).

Immediately following support, most clients: were unemployed or not in the labour force (88%); were receiving a government pension or benefit as their main source of income (84%); and were living in a house or other dwelling (95%) with some form of tenure (80%) (tables 6.1–6.4).

Compared with the other jurisdictions, South Australia reported a relatively low level of people exiting support to sleep rough or live in an improvised dwelling (Figure 6.1).

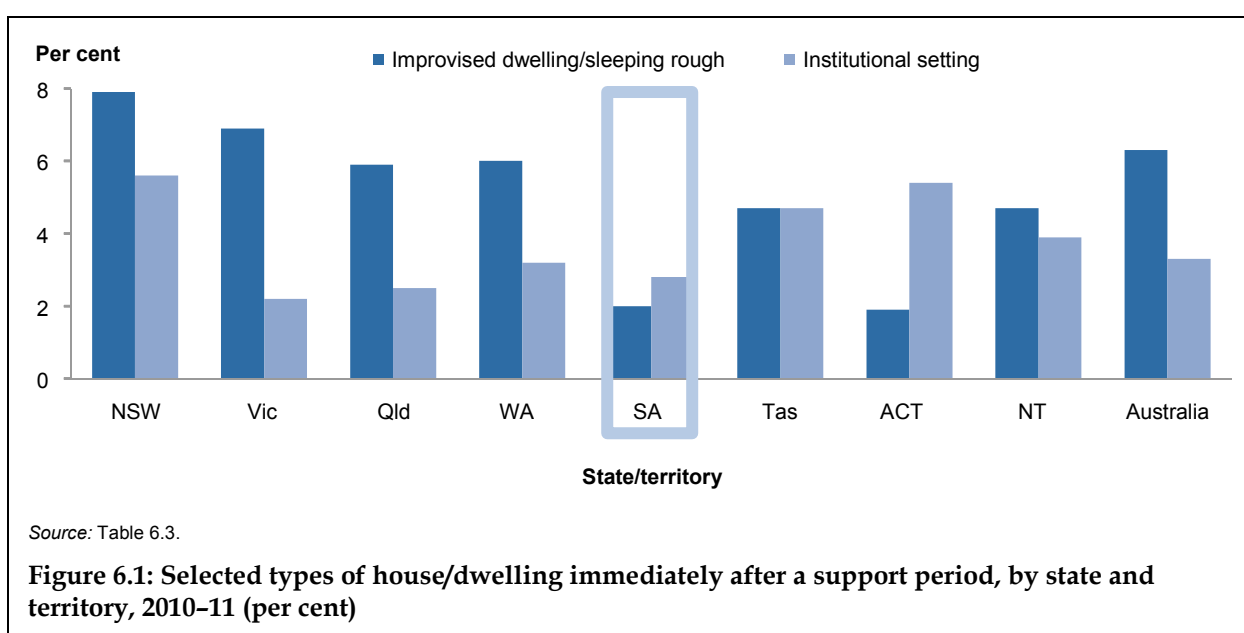


Table 6.1: Closed support periods: main source of income immediately before and after a support period, by state and territory, 2010-11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
No income	9.4	6.8	9.6	7.1	7.0	8.3	10.2	6.4	8.0
Government payments	82.1	84.9	84.8	83.0	82.2	88.1	80.7	85.8	83.9
Other	8.5	8.2	5.5	9.9	10.8	3.6	9.1	7.9	8.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
No income	6.9	5.2	7.3	4.5	4.5	6.2	4.5	5.5	5.9
Government payments	83.4	86.6	86.4	85.2	84.3	89.4	84.6	85.6	85.5
Other	9.7	8.3	6.3	10.2	11.2	4.4	11.0	8.8	8.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A32; AIHW 2011b, c, d, e, f, g, h, i: Table A32.

Table 6.2: Closed support periods: employment status in the week before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
Employed full/part time	9.7	9.6	7.6	10.2	10.6	7.4	14.9	10.0	9.4
Unemployed (looking for work)	19.2	32.6	28.8	26.5	22.6	21.6	19.0	14.1	26.5
Not in labour force	71.1	57.8	63.7	63.3	66.8	71.0	66.0	75.9	64.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
Employed full/part time	12.3	10.2	9.4	12.5	12.3	8.6	19.6	11.5	11.0
Unemployed (looking for work)	18.7	33.0	27.4	25.1	22.5	20.7	15.6	13.0	26.2
Not in labour force	69.0	56.8	63.1	62.4	65.1	70.7	64.7	75.6	62.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A34; AIHW 2011b, c, d, e, f, g, h, i:Table A34.

Table 6.3: Closed support periods: type of house/dwelling immediately before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
Improvised dwelling/sleeping rough	12.2	11.3	13.2	10.5	8.7	11.7	13.9	11.9	11.6
House/dwelling	81.8	85.6	82.7	86.7	86.3	83.5	75.3	84.7	84.2
Institutional setting	6.0	3.1	4.1	2.8	5.0	4.8	10.8	3.4	4.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
Improvised dwelling/sleeping rough	7.9	6.9	5.9	6.0	2.0	4.7	1.9	4.7	6.3
House/dwelling	86.5	90.9	91.6	90.8	95.1	90.7	92.7	91.4	90.4
Institutional setting	5.6	2.2	2.5	3.2	2.8	4.7	5.4	3.9	3.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A36; AIHW 2011b, c, d, e, f, g, h, i:Table A36.

Table 6.4: Closed support periods: type of tenure immediately after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
SAAP/CAP funded accommodation	12.8	9.1	13.4	7.0	10.2	11.5	18.4	5.0	10.7
No tenure	18.2	17.0	17.6	13.9	15.2	15.4	24.4	14.9	17.0
Tenure	69.0	73.9	69.0	79.1	74.6	73.1	57.2	80.1	72.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
SAAP/CAP funded accommodation	12.7	14.1	16.6	7.5	15.0	11.0	22.9	7.4	13.6
No tenure	12.6	11.6	8.5	9.9	4.9	7.5	6.6	7.0	10.4
Tenure	74.8	74.3	74.9	82.6	80.0	81.5	70.5	85.7	76.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Notes

1. Although the SAAP Agreement and Crisis Accommodation Program have ceased, for continuity in reporting data from the SAAP NDC the terminology and labels of data produced under that agreement have been retained. 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.
2. Accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A37; AIHW 2011b, c, d, e, f, g, h, i:Table A37.

7 Changes over time

There have been some changes in the use of specialist homelessness services in South Australia in recent years. From 2006–07 to 2010–11 there has been:

- a slight increase in the use of services – from 1 in every 73 people to 1 in 70 (or from 21,600 people to 23,500 people) (Table A3)
- a decrease in the proportion of support periods that include a period of specialist homelessness accommodation – from 36% to 26% (Table A4). This was consistent with the national downward trend
- an increase in the overall length of support and accommodation – the length of support from an average (mean) of 60 days to 79 days; and the length of accommodation from an average (mean) of 46 days to 60 days (tables A21 and A23)
- an increase in people seeking assistance because of accommodation-related reasons (Table A19) and an increase in the need for assistance to obtain or maintain short, medium and independent accommodation (Table A25)
- an increase in people seeking assistance because of financial reasons (such as insufficient money to pay for accommodation, food, bills or other essentials), and an increase in the need for financial and employment services, particularly for financial assistance and material aid.

Appendix—SA additional tables

Table A1: Funding to agencies, by reporting period, 2006–07 to 2010–11

Reporting period	Funded agencies (number)	Agreement funding (\$'000)	Additional state/territory funding (\$'000)	Total allocation (\$'000)	Mean funding per agency (\$'000)
2006–07	117	30,655	1,062	31,718	271
2007–08	127	33,403	49	33,452	263
2008–09	121	34,493	289	34,782	287
2009–10	116	36,664	—	36,664	316
2010–11	127	46,883	—	46,883	369

Notes

1. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
2. Not all funded agencies are required to participate in data collection (see Table A2).
3. Funding to agencies excludes funds not allocated directly to agencies, such as funds allocated for administration and training.
4. 'Agreement funding' refers to funding provided jointly by the Australian Government and the state and territory governments under the following agreements: from 1 July 2006 to 31 December 2008, 'agreement funding' refers to funding provided under the SAAP V Agreement; from 1 January 2009 to 30 June 2009, 'agreement funding' refers to funding provided under the NAHA from 1 July 2009 to 30 June 2010, 'agreement funding' refers to funding provided under the NAHA, NPAH and other national partnership agreements; from 1 July 2010 to 30 June 2011, 'agreement funding' refers to funding provided under the under the NAHA and NPAH.
5. 'Additional state/territory funding' refers to funding provided by the states and territories over and above the amounts determined in the above agreements.
6. Agencies may also receive funding from other sources. This is not included.
7. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Source: Administrative Data Collection.

Table A2: Agency participation rates and records returned with informed consent and valid consent, by reporting period, 2006–07 to 2010–11

Reporting period	Participating agencies ^(a) (number)	Agency participation rate ^(b) (%)	Records returned (number)	Records returned with consent (%)	Records returned with valid consent ^(c) (%)
2006–07	96	95.8	19,228	87.2	81.0
2007–08	118	90.7	19,827	87.0	81.7
2008–09	111	98.2	20,810	88.5	83.2
2009–10	102	97.1	21,458	83.4	78.1
2010–11	108	88.0	19,039	79.4	76.8

(a) 'Participating agencies' refers to the number of agencies that should have been participating in the reference period. Refer to AIHW 2011i:Appendix 5. Not all funded agencies are required to participate in the Client Collection (see Table A1). Consequently, some funded agencies are not included in this table.

(b) 'Agency participation rate' = the number of participating agencies which returned data during the reference period ÷ the total number of participating agencies x 100.

(c) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2011i:Appendix 5).

Notes

1. Table based on records returned from participating agencies during the reference period.
2. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

Table A3: Total support for clients and accompanying children, by reporting period, 2006–07 to 2010–11 (number)

Reporting period	Periods of support	People supported (service users)	Service users per 10,000 population	Rate of service use	Average number of periods of support
2006–07	33,700	21,600	138	1:73	1.56
2007–08	36,000	22,800	144	1:69	1.57
2008–09	36,400	24,200	151	1:66	1.50
2009–10	37,300	23,200	143	1:70	1.61
2010–11	38,100	23,500	143	1:70	1.62

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population used government-funded specialist homelessness services. The rate is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Period of support figures have been weighted to adjust for agency non-participation.
5. Service user figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A4: Support periods and clients, by reporting period, 2006–07 to 2010–11

	2006–07	2007–08	2008–09	2009–10	2010–11
Support periods (number)	20,000	21,900	21,200	22,100	21,600
With accommodation (per cent)	36.0	29.2	26.4	24.8	26.4
Without accommodation (per cent)	64.0	70.8	73.6	75.2	73.6
Daily average support periods (number)	3,400	4,200	4,300	4,600	4,200
Nightly average support periods with accommodation (number)	900	900	800	900	900
Clients (number)	12,200	13,000	13,600	13,100	13,000
Per 10,000 population aged 10+ years ^(a) (number)	87	91	94	90	89
Clients with only one period of support (per cent)	72.0	72.6	73.4	70.5	73.5
Mean number of support periods per client	1.64	1.69	1.56	1.68	1.67

- (a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the population became a client. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 support periods and clients; 100 nightly support periods with accommodation in 2006–07, 100 in 2007–08, 100 in 2008–09, 100 in 2009–10, 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A5: Accompanying child support periods and accompanying children, by reporting period, 2006–07 to 2010–11

	2006–07	2007–08	2008–09	2009–10	2010–11
Accompanying child support periods (number)	13,700	14,100	15,200	15,200	16,400
With accommodation ^(a) (per cent)	23.4	21.7	19.3	16.1	18.5
Without accommodation (per cent)	76.6	78.3	80.7	83.9	81.5
Daily average accompanying child support periods (number)	2,600	3,100	3,400	3,400	3,600
Nightly average accompanying child support periods with accommodation (number)	700	800	700	700	800
Accompanying children (number)	9,400	9,900	10,700	10,100	10,500
Per 10,000 population aged 0–17 years ^(b) (number)	269	281	302	284	294
Accompanying children with only one period of support (per cent)	72.9	77.1	75.6	73.7	75.7
Mean number of accompanying child support periods per accompanying child	1.46	1.43	1.42	1.50	1.53

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the population accompanied a client. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 accompanying child support periods and children; 100 nightly accompanying child support periods with accommodation in 2006–07, 100 in 2007–08, <50 in 2008–09, 100 in 2009–10, 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A6: Service users: age by sex, 2010–11 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	20.9	21.3	51.4	36.0	42.3	9,900
15–19 years	5.3	7.6	12.9	12.8	12.8	3,000
20–24 years	2.9	6.2	7.1	10.4	9.0	2,100
25–29 years	1.9	5.4	4.7	9.1	7.3	1,700
30–34 years	1.9	4.8	4.6	8.1	6.6	1,600
35–39 years	2.2	4.6	5.3	7.7	6.7	1,600
40–44 years	2.0	3.9	4.9	6.5	5.9	1,400
45–49 years	1.5	2.5	3.6	4.3	4.0	900
50–54 years	0.9	1.3	2.2	2.2	2.2	500
55–59 years	0.6	0.8	1.6	1.4	1.5	300
60–64 years	0.3	0.4	0.9	0.7	0.8	200
65 years and over	0.3	0.5	0.8	0.8	0.8	200
<i>Total</i>	<i>40.7</i>	<i>59.3</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	9,500	13,900	9,500	13,900	..	23,500
Mean age (years)	18.3	22.1	..	20.5
Median age (years)	14	20	..	17

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A7: Service users: rate per 10,000 population by age and sex and mean and median age by sex, by reporting period, 2006–07 to 2010–11

Reporting period	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
Male									
2006–07	316	198	101	92	33	6	116	18.2	14
2007–08	330	209	112	102	39	9	124	18.9	14
2008–09	344	211	116	97	40	9	125	18.5	14
2009–10	327	224	111	89	41	8	120	18.6	14
2010–11	328	223	113	84	37	7	117	18.3	14
Female									
2006–07	328	339	245	194	43	5	160	21.4	20
2007–08	335	359	259	195	46	6	164	21.6	20
2008–09	368	380	270	208	52	5	176	21.4	19
2009–10	340	365	253	197	49	6	165	21.6	20
2010–11	349	338	255	201	55	8	167	22.1	20
Total									
2006–07	322	266	171	143	38	5	138	20.1	17
2007–08	332	282	184	148	42	7	144	20.4	17
2008–09	356	293	192	152	46	7	151	20.2	17
2009–10	333	293	180	143	45	7	143	20.4	17
2010–11	338	279	183	142	46	7	143	20.5	17

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A8: Clients: age by sex, 2010–11 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	0.9	1.4	2.8	2.1	2.3	300
15–19 years	6.2	10.3	18.7	15.5	16.6	2,200
20–24 years	5.2	11.1	15.6	16.7	16.3	2,100
25–29 years	3.5	9.8	10.4	14.6	13.2	1,700
30–34 years	3.3	8.6	10.0	12.9	12.0	1,600
35–39 years	3.9	8.2	11.7	12.4	12.1	1,600
40–44 years	3.6	7.0	10.8	10.5	10.6	1,400
45–49 years	2.6	4.6	7.9	6.9	7.2	900
50–54 years	1.6	2.4	4.9	3.6	4.0	500
55–59 years	1.1	1.5	3.4	2.3	2.7	300
60–64 years	0.6	0.8	1.9	1.2	1.4	200
65 years and over	0.6	0.9	1.9	1.3	1.5	200
<i>Total</i>	33.3	66.7	100.0	100.0	100.0	..
Total (number)	4,300	8,700	4,300	8,700	..	13,000
Mean age (years)	32.4	31.6	..	31.9
Median age (years)	31	30	..	30

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Clients aged 0–17 years: 1,400 (500 males, 900 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A9: Clients: rate per 10,000 population aged 10 years and over by age and sex and mean and median age of all clients by sex, by reporting period, 2006-07 to 2010-11

Reporting period	Clients aged 10+ years							All clients	
	10-14 years	15-19 years	20-24 years	25-44 years	45-64 years	65+ years	Total	Mean age (years)	Median age (years)
Male									
2006-07	22	140	101	92	33	6	61	31.7	31
2007-08	18	141	112	102	39	9	66	32.6	32
2008-09	15	144	116	97	40	9	65	32.7	32
2009-10	17	155	111	89	41	8	64	32.5	31
2010-11	12	146	113	84	37	7	60	32.4	31
Female									
2006-07	31	274	245	194	43	5	112	30.2	29
2007-08	23	288	259	195	46	6	115	30.5	29
2008-09	25	301	270	208	52	5	122	30.5	29
2009-10	27	293	253	197	49	6	116	30.6	29
2010-11	19	256	255	201	55	8	116	31.6	30
Total									
2006-07	27	205	171	143	38	5	87	30.7	30
2007-08	20	212	184	148	42	7	91	31.2	30
2008-09	20	220	192	152	46	7	94	31.3	30
2009-10	22	222	180	143	45	7	90	31.3	30
2010-11	15	200	183	142	46	7	89	31.9	30

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A10: Accompanying children: age, by sex, 2010–11 (per cent)

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	21.1	21.4	42.4	42.5	42.4	4,400
5–9 years	13.9	14.9	28.0	29.6	28.8	3,000
10–14 years	10.7	9.9	21.5	19.6	20.6	2,200
15–17 years	4.0	4.1	8.1	8.3	8.2	900
<i>Total</i>	<i>49.8</i>	<i>50.2</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	5,200	5,300	5,200	5,300	..	10,500
Mean age (years)	6.5	6.4	..	6.5
Median age (years)	6	6	..	6

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A11: Accompanying children: rate per 10,000 population aged 0–17 years by age and mean and median age, by reporting period, 2006–07 to 2010–11

Reporting period	0–4 years	5–9 years	10–14 years	15–17 years	Total	Mean age (years)	Median age (years)
2006–07	468	276	189	103	269	6.3	5
2007–08	476	292	198	116	281	6.3	5
2008–09	516	311	207	123	302	6.2	5
2009–10	480	294	190	121	284	6.2	5
2010–11	449	321	215	135	294	6.5	6

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A12: Service users: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006-07 to 2010-11 (per cent)

Aboriginal and Torres Strait Islander status	2006-07	2007-08	2008-09	2009-10	2010-11
			Male		
Aboriginal and Torres Strait Islander people	19.3	19.1	20.4	20.1	21.1
Non-Indigenous	80.7	80.9	79.6	79.9	78.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	8,600	9,300	9,400	9,100	8,900
			Female		
Aboriginal and Torres Strait Islander people	22.6	22.7	23.3	23.4	24.0
Non-Indigenous	77.4	77.3	76.7	76.6	76.0
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	12,100	12,700	13,600	12,800	13,100
			Total		
Aboriginal and Torres Strait Islander people	21.3	21.2	22.1	22.0	22.8
Non-Indigenous	78.7	78.8	77.9	78.0	77.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	20,700	21,900	23,000	21,900	22,000

Notes

1. Number excluded due to errors and omissions (weighted): 1,000 in 2006-07; 900 in 2007-08; 1,200 in 2008-09; 1,300 in 2009-10; 1,400 in 2010-11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A13: Clients: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Male					
Aboriginal and Torres Strait Islander people	15.2	14.7	15.6	16.5	17.0
Non-Indigenous	84.8	85.3	84.4	83.5	83.0
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	4,000	4,500	4,400	4,300	4,100
Female					
Aboriginal and Torres Strait Islander people	22.4	22.1	23.0	23.1	23.4
Non-Indigenous	77.6	77.9	77.0	76.9	76.6
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	7,700	8,000	8,500	8,200	8,200
Total					
Aboriginal and Torres Strait Islander people	19.9	19.4	20.5	20.8	21.3
Non-Indigenous	80.1	80.6	79.5	79.2	78.7
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	11,700	12,500	13,000	12,500	12,300

Notes

1. Number excluded due to errors and omissions (weighted): 500 in 2006–07; 500 in 2007–08; 600 in 2008–09; 600 in 2009–10; 700 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A14: Accompanying children: Aboriginal and Torres Strait Islander status, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Aboriginal and Torres Strait Islander people	23.0	23.5	24.2	23.6	24.7
Non-Indigenous	77.0	76.5	75.8	76.4	75.3
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	9,000	9,500	10,000	9,400	9,700

Notes

1. Number excluded due to errors and omissions (weighted): 500 in 2006–07; 400 in 2007–08; 600 in 2008–09; 600 in 2009–10; 800 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A15: Service users: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(a)	2008–09 ^(a)	2009–10 ^(a)	2010–11
Australia (including external territories)	92.7	92.2	92.0	92.5	91.7
Sudan	0.6	0.6	0.7	0.6	0.7
England	0.7	0.7	0.5	0.6	0.6
New Zealand	0.7	0.7	0.6	0.5	0.6
Philippines	0.3	0.3	0.4	0.3	0.4
Other	5.0	5.5	5.9	5.5	6.0
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	21,000	22,200	23,400	22,400	22,400

(a) In 2006–07, 2007–08, 2008–09 and 2009–10 the 5 most common countries of birth were Australia, New Zealand, England, Sudan and Vietnam (with varying orders of precedence).

Notes

1. Number excluded due to errors and omissions (weighted): 600 in 2006–07; 600 in 2007–08; 800 in 2008–09; 800 in 2009–10; 1,100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A16: Clients: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(a)	2008–09 ^(a)	2009–10 ^(a)	2010–11
Australia (including external territories)	89.5	88.9	89.0	89.1	88.4
England	1.1	1.1	0.9	1.0	1.0
New Zealand	1.0	1.0	0.9	0.8	1.0
Sudan	0.7	0.7	0.8	0.8	0.8
Philippines	0.5	0.4	0.5	0.4	0.6
Other	7.1	7.8	7.9	7.8	8.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	11,900	12,600	13,200	12,800	12,500

(a) In 2006–07, 2007–08, 2008–09 and 2009–10 the 5 most common countries of birth were Australia, England, New Zealand, Sudan and Vietnam (with varying orders of precedence).

Notes

1. Number excluded due to errors and omissions (weighted): 400 in 2006–07; 300 in 2007–08; 400 in 2008–09; 400 in 2009–10; 500 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A17: Accompanying children: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10 ^(d)	2010–11
Australia (including external territories)	96.8	96.6	95.8	97.0	95.8
Sudan	0.6	0.5	0.6	0.3	0.5
Burundi	—	—	0.3	0.1	0.3
Liberia	0.1	—	—	0.1	0.3
Kenya	0.2	0.2	0.2	0.2	0.2
Other	2.3	2.7	3.1	2.3	2.8
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	9,200	9,600	10,300	9,600	9,900

(a) In 2006–07 the 5 most common countries of birth were Australia, Sudan, New Zealand, Kenya and Somalia.

(b) In 2007–08 the 5 most common countries of birth were Australia, Sudan, Afghanistan, New Zealand and Iraq.

(c) In 2008–09 the 5 most common countries of birth were Australia, Sudan, Burundi, Tanzania and Kenya.

(d) In 2009–10 the 5 most common countries of birth were Australia, Sudan, New Zealand, Vietnam and Congo.

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; 300 in 2007–08; 400 in 2008–09; 400 in 2009–10; 600 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A18: Support periods: client group, by reporting period, 2006–07 to 2010–11 (per cent)

Client group	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	10.5	10.4	9.0	9.7	9.8
Male alone, 25+	17.6	18.1	16.3	18.2	15.1
Female alone, under 25	12.4	12.5	12.3	12.5	11.5
Female alone, 25+	17.1	15.6	16.5	15.6	14.7
Couple no children	2.9	3.3	3.6	3.0	3.7
Couple with children	4.1	6.2	6.8	6.8	6.4
Male with children	1.9	1.8	2.0	1.9	2.5
Female with children	32.2	30.8	32.4	31.3	34.0
Other	1.2	1.2	1.1	1.0	2.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	19,550	21,400	20,700	21,500	21,400

Notes

1. Number excluded due to errors and omissions (weighted): 400 in 2006–07; 500 in 2007–08; 500 in 2008–09; 600 in 2009–10; 300 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A19: Support periods: main reason for seeking assistance, by reporting period, 2006–07 to 2010–11 (per cent)

Main reason for seeking assistance	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Interpersonal relationships</i>	58.7	51.2	51.3	51.7	53.5
Time out from family/other situation	9.2	5.2	4.6	5.2	4.9
Relationship/family breakdown	11.6	11.0	10.6	10.8	11.4
Interpersonal conflict	3.1	3.3	2.9	2.8	2.7
Sexual abuse	1.1	0.9	1.3	1.3	0.4
Domestic/family violence	31.8	29.2	30.5	30.3	32.8
Physical/emotional abuse	1.9	1.5	1.3	1.3	1.3
<i>Financial</i>	3.8	4.4	5.8	6.8	6.3
Gambling	0.2	0.2	0.2	0.2	0.1
Budgeting problems	1.1	1.2	2.0	1.6	1.3
Rent too high	0.5	0.5	0.6	0.5	0.9
Other financial difficulty	2.0	2.5	3.0	4.5	4.1
<i>Accommodation</i>	18.2	23.8	23.7	22.2	22.2
Overcrowding issues	2.4	3.6	4.3	3.9	4.1
Eviction/asked to leave	7.9	8.8	8.2	8.1	8.0
Emergency accommodation ended	1.4	1.7	1.1	1.2	1.2
Previous accommodation ended	6.5	9.7	10.1	8.9	8.9
<i>Health</i>	5.0	5.8	4.6	4.9	4.2
Mental health issues	1.5	1.7	1.2	1.4	1.4
Problematic drug/alcohol/substance use	2.4	2.8	2.1	2.3	1.8
Psychiatric illness	0.3	0.2	0.2	0.2	0.2
Other health issues	0.8	1.1	1.0	1.0	0.8
<i>Other reasons</i>	14.4	14.9	14.6	14.5	13.9
Gay/lesbian/transgender issues	—	—	—	—	—
Recently left institution	1.8	2.5	1.5	1.5	1.6
Recent arrival to area with no means of support	4.8	3.8	2.9	2.9	3.1
Itinerant	3.6	2.8	3.1	3.2	3.3
Other	4.2	5.7	7.1	6.8	5.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	19,300	21,200	20,400	21,100	20,800

Notes

1. Number excluded due to errors and omissions (weighted): 600 in 2006–07; 700 in 2007–08; 900 in 2008–09; 1,000 in 2009–10; 800 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A20: Support periods: main reason for seeking assistance, by client group, 2010–11 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Interpersonal relationships</i>	47.4	20.3	63.2	69.6	36.8	25.6	19.7	69.6	37.1
Time out from family/ other situation	9.0	3.3	9.0	3.0	11.8	6.5	4.7	2.8	2.1
Relationship/family breakdown	28.2	9.0	25.8	5.1	11.0	5.5	9.0	7.2	2.8
Interpersonal conflict	6.0	4.0	4.2	2.1	3.1	1.9	2.7	1.1	1.5
Sexual abuse	0.1	—	0.7	0.7	—	0.1	—	0.4	0.4
Domestic/family violence	2.7	3.2	21.2	56.3	9.5	11.5	2.7	57.2	29.9
Physical/emotional abuse	1.3	0.9	2.3	2.5	1.4	0.1	0.6	0.9	0.4
<i>Financial</i>	3.4	11.7	3.1	5.5	7.6	14.4	23.7	3.8	0.3
Gambling	0.1	0.5	—	0.1	—	0.1	—	—	—
Budgeting problems	0.9	1.1	0.8	1.2	1.2	4.2	0.3	1.3	0.3
Rent too high	0.8	0.6	0.6	0.7	1.5	3.9	1.9	0.6	—
Other financial difficulty	1.6	9.5	1.8	3.6	4.9	6.2	21.6	1.9	—
<i>Accommodation</i>	27.7	29.7	18.8	11.2	33.6	39.3	41.6	17.7	20.7
Overcrowding issues	3.0	2.2	3.6	1.3	10.1	10.8	7.6	4.7	2.2
Eviction/asked to leave	12.0	11.1	7.7	3.7	8.6	15.2	12.1	5.9	6.1
Emergency accommodation ended	2.0	2.1	1.0	0.6	1.6	1.2	1.0	0.7	3.4
Previous accommodation ended	10.7	14.3	6.4	5.6	13.3	12.2	20.9	6.3	9.0
<i>Health</i>	3.6	11.1	3.1	5.6	5.9	1.3	2.3	1.6	1.9
Mental health issues	2.1	3.1	0.9	1.7	1.1	0.5	0.5	0.7	0.9
Problematic drug/ alcohol/substance use	1.3	6.4	1.3	2.3	2.0	0.6	0.5	0.3	0.4
Psychiatric illness	0.1	0.4	—	0.7	0.2	—	0.5	—	0.4
Other health issues	0.2	1.2	0.9	0.9	2.5	0.3	0.7	0.6	0.3
<i>Other reasons</i>	17.9	27.2	11.9	8.0	16.2	19.3	12.7	7.4	40.0
Gay/lesbian/ transgender issues	—	—	—	0.1	—	—	—	—	—
Recently left institution	2.8	4.7	0.8	0.5	1.1	0.2	0.8	0.3	14.3
Recent arrival to area with no means of support	3.8	8.7	0.7	1.4	4.6	6.2	2.1	1.2	2.3
Itinerant	4.1	7.9	3.4	1.9	4.3	3.8	5.1	1.3	2.5
Other	7.1	5.8	6.9	4.3	6.1	9.0	4.7	4.5	20.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	2,000	3,100	2,400	3,100	800	1,300	500	7,100	400

Notes

1. Number excluded due to errors and omissions (weighted): 1,000.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A21: Closed support periods: length of support, by reporting period, 2006–07 to 2010–11 (per cent)

Length of support	2006–07	2007–08	2008–09	2009–10	2010–11
1 week or less	43.9	36.6	33.7	36.1	35.0
>1 week–1 month	20.8	19.0	19.6	19.0	17.5
>1–3 months	17.8	22.0	23.8	21.0	24.3
>3–6 months	9.0	11.0	11.2	11.3	12.2
>6 months	8.5	11.4	11.8	12.6	10.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	16,300	17,800	16,900	17,900	17,700
Mean length (days)	60	76	81	87	79
Median length (days)	12	20	24	21	25

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A22: Closed support periods: mean and median length of support by client group, by reporting period, 2006–07 to 2010–11 (days)

Client group	Mean					Median				
	2006–07	2007–08	2008–09	2009–10	2010–11	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	70	79	96	89	105	12	22	30	22	35
Male alone, 25+	56	71	86	79	79	8	12	12	7	9
Female alone, under 25	77	77	96	98	105	15	24	30	36	44
Female alone, 25+	42	57	49	64	55	7	7	7	11	13
Couple no children	80	97	79	110	117	28	37	35	55	47
Couple with children	112	117	110	100	102	48	63	59	51	41
Male with children	101	119	138	72	54	51	67	57	28	16
Female with children	60	79	87	105	85	13	28	36	32	30
Other	85	126	94	70	94	48	60	60	24	54

Notes

1. Number excluded due to errors and omissions (weighted): 300 in 2006–07; 300 in 2007–08; 300 in 2008–09; 400 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A23: Closed support periods in which clients were accommodated: total length of accommodation, by reporting period, 2006–07 to 2010–11 (per cent)

Length of accommodation	2006–07	2007–08	2008–09	2009–10	2010–11
1 day to 1 week	43.9	43.1	39.1	40.0	40.9
>1 week–1 month	32.1	27.9	29.6	28.1	26.2
>1–3 months	11.0	11.8	14.5	13.6	15.4
>3–6 months	5.4	7.4	6.6	8.1	8.3
>6 months	7.6	9.8	10.3	10.3	9.3
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	5,900	5,000	4,400	4,200	4,200
Mean length (days)	46	58	60	66	60
Median length (days)	10	10	12	12	12
Accommodation starting and ending on the same date (number)	100	100	100	100	100
Total closed support periods with accommodation (number)	6,000	5,200	4,500	4,200	4,400

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; <50 in 2007–08; <50 in 2008–09; 100 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A24: Closed support periods in which clients were accommodated: mean and median length of accommodation by client group, by reporting period, 2006–07 to 2010–11 (days)

Client group	Mean					Median				
	2006–07	2007–08	2008–09	2009–10	2010–11	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	39	48	49	45	50	6	7	9	8	8
Male alone, 25+	25	25	27	25	23	7	6	6	6	6
Female alone, under 25	61	70	67	91	78	11	12	18	22	16
Female alone, 25+	36	46	29	54	42	14	12	13	18	16
Couple no children	53	132	53	119	71	14	43	10	27	22
Couple with children	145	187	180	216	172	38	146	106	156	48
Male with children	200	197	181	197	78	150	119	110	115	5
Female with children	82	110	120	155	125	24	44	56	74	57
Other	80	72	56	45	69	43	73	10	14	35

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; 100 in 2007–08; 100 in 2008–09; 100 in 2009–10; 300 in 2010–11.
2. Table excludes accommodation that started and ended on the same date.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A25: Closed support periods: type of support required by clients, by reporting period, 2006–07 to 2010–11 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Housing/accommodation</i>	67.9	71.5	69.8	69.1	69.4
SAAP/CAP accommodation ^(a)	49.4	47.8	45.9	47.0	45.5
Assistance to obtain/maintain short-term accommodation	17.4	16.5	14.8	20.4	25.1
Assistance to obtain/maintain medium-term accommodation	10.5	23.6	22.2	23.7	25.7
Assistance to obtain/maintain independent housing	17.2	21.4	23.4	23.4	28.8
<i>Financial/employment</i>	25.1	28.4	31.3	30.4	30.1
Assistance to obtain/maintain government allowance	8.2	8.2	9.6	10.6	11.5
Employment and training assistance	3.8	4.8	5.5	6.0	5.4
Financial assistance/material aid	19.4	20.3	23.1	23.0	22.5
Financial counselling and support	7.6	9.1	9.0	8.4	7.5
<i>Personal support</i>	70.6	70.9	69.6	70.2	68.8
Incest/sexual assault	2.9	2.1	1.9	1.9	1.2
Domestic/family violence	31.9	27.0	26.6	28.6	29.1
Family/relationship	14.0	13.8	13.2	13.6	12.9
Emotional support	55.9	59.2	59.8	60.1	57.7
Assistance with problem gambling	0.4	0.5	0.4	0.4	0.2
<i>General support/advocacy</i>	85.7	87.3	90.0	85.8	83.5
Living skills/personal development	15.2	16.3	15.9	15.4	15.5
Assistance with legal issues/court support	10.8	12.1	12.1	11.1	6.9
Advice/information	77.6	81.2	82.4	76.9	78.0
Retrieval/storage/removal of belongings	20.6	17.7	16.1	15.4	13.1
Advocacy/liason on behalf of client	40.8	43.2	49.1	50.4	46.6
<i>Specialist services</i>	33.7	32.2	34.3	32.2	27.9
Psychological services	4.1	3.3	3.1	3.8	2.4
Specialist counselling services	17.8	15.0	15.0	14.0	11.3
Psychiatric services	2.1	2.1	1.8	1.9	1.6
Pregnancy support	1.2	1.5	1.3	1.3	1.1
Family planning support	1.4	1.5	1.1	1.0	1.1
Drug/alcohol support or intervention	5.6	6.7	5.7	5.8	5.2
Physical disability services	0.2	0.2	0.3	0.3	0.3
Intellectual disability services	0.3	0.4	0.5	0.5	0.4
Culturally specific services	4.1	5.1	8.5	7.4	7.4
Interpreter services	0.8	0.4	0.8	0.9	0.6
Assistance with immigration services	0.4	0.5	0.3	0.3	0.3
Health/medical services	10.4	10.0	9.6	8.9	7.8
<i>Basic support/other n.e.s.</i>	47.9	40.7	40.2	39.5	33.7
Meals	35.0	28.2	26.3	23.6	17.8
Laundry/shower facilities	33.5	26.5	24.5	22.4	18.4
Recreation	10.1	9.4	9.3	9.9	8.5
Transport	18.6	16.5	17.9	17.6	14.6
Other	6.7	6.7	6.6	7.8	9.3
<i>No needs recorded</i>	0.2	0.2	0.5	1.5	1.1
Total (number)	16,000	17,100	16,000	16,600	16,800

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 400 in 2006–07; 700 in 2007–08; 800 in 2008–09; 1,300 in 2009–10; 800 in 2010–11.
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. A client may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A26: Closed support periods: type of support required by clients, by client group, 2010–11 (per cent)

Type of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Housing/accommodation</i>	87.9	82.0	78.2	54.7	73.1	66.1	68.1	56.2	69.7
SAAP/CAP accommodation ^(a)	62.5	58.3	50.4	36.6	31.9	32.4	28.4	36.8	56.3
Assistance to obtain/maintain short-term accommodation	31.7	11.8	29.8	17.5	12.5	12.3	10.4	20.2	12.8
Assistance to obtain/maintain medium-term accommodation	40.9	51.2	23.7	10.0	19.2	14.1	6.5	9.2	8.9
Assistance to obtain/maintain independent housing	32.1	20.1	38.7	17.1	44.6	31.2	45.2	21.0	11.4
<i>Financial/employment</i>	40.1	23.3	41.0	31.1	36.1	32.0	29.7	25.1	16.2
Assistance to obtain/maintain government allowance	24.9	1.8	23.1	13.9	12.1	5.8	2.5	9.0	4.0
Employment and training assistance	14.1	1.2	10.7	2.5	10.2	5.4	1.7	3.7	3.7
Financial assistance/material aid	26.1	20.0	27.7	25.1	20.8	23.6	25.4	19.5	9.9
Financial counselling and support	6.3	8.1	7.6	6.1	8.8	12.4	12.8	7.8	0.5
<i>Personal support</i>	64.1	70.6	63.4	78.4	52.3	57.0	33.2	75.5	40.8
Incest/sexual assault	1.5	0.4	3.8	1.6	1.0	0.5	0.4	1.1	0.6
Domestic/family violence	4.1	2.8	20.3	44.6	11.8	12.2	3.6	50.4	24.3
Family/relationship	13.3	11.0	17.9	12.3	14.4	10.6	5.5	16.0	14.8
Emotional support	61.0	67.6	55.5	61.8	44.1	46.3	31.7	61.6	32.7
Assistance with problem gambling	0.4	0.9	0.2	0.1	—	—	—	0.1	0.4
<i>General support/advocacy</i>	92.4	82.9	90.5	86.5	74.6	73.8	85.5	87.1	72.8
Living skills/personal development	33.4	6.7	30.8	15.3	18.5	10.5	6.3	13.0	11.2
Assistance with legal issues/court support	8.0	4.1	6.2	10.0	3.5	2.6	2.1	9.0	2.6
Advice/information	84.1	79.2	82.6	81.7	63.3	65.9	74.0	82.6	62.0
Retrieval/storage/removal of belongings	26.3	43.4	6.8	8.4	3.6	2.8	1.1	3.7	3.6
Advocacy/liaison on behalf of client	49.6	33.5	57.9	52.2	45.8	40.6	52.9	51.4	42.9
<i>Specialist services</i>	22.0	22.5	32.4	36.1	14.4	14.5	8.4	30.2	20.8
Psychological services	4.3	1.2	3.8	1.9	0.7	0.7	0.8	1.2	0.4
Specialist counselling services	4.1	3.3	8.7	17.3	1.6	4.6	3.4	17.8	15.9
Psychiatric services	2.2	1.6	0.8	2.1	0.3	0.3	0.4	0.5	0.5
Pregnancy support	0.1	—	2.8	0.2	2.2	0.9	—	1.7	—
Family planning support	0.5	0.3	0.6	0.1	1.9	1.0	—	2.5	—
Drug/alcohol support or intervention	8.0	11.2	3.7	6.4	2.8	1.3	1.5	2.1	2.1
Physical disability services	0.2	0.4	0.1	0.2	0.2	—	—	0.1	—
Intellectual disability services	1.6	0.5	0.3	0.3	—	0.1	—	0.1	—
Culturally specific services	5.5	5.0	9.4	8.4	4.8	2.0	2.8	8.3	3.5
Interpreter services	0.4	—	0.8	0.9	—	0.1	—	0.8	—
Assistance with immigration services	0.2	0.1	0.6	0.5	0.3	—	—	0.5	—
Health/medical services	9.2	7.0	13.1	10.5	5.5	7.1	1.5	6.1	1.0
<i>Basic support/other n.e.s.</i>	49.7	56.6	40.4	31.6	30.8	15.7	15.8	25.3	31.0
Meals	33.1	46.1	19.7	14.9	3.4	2.2	0.8	6.7	3.1
Laundry/shower facilities	32.2	45.0	20.4	16.3	3.6	1.5	0.4	7.8	5.2
Recreation	19.0	1.7	16.9	13.3	0.5	1.1	0.7	5.3	0.6
Transport	24.6	7.5	23.2	14.0	13.6	8.5	5.7	15.1	19.4
Other	8.2	6.4	11.5	9.7	17.8	6.7	10.9	11.1	19.2
<i>No needs recorded</i>	0.3	1.5	0.5	1.7	0.7	2.6	1.7	1.7	—
Total (number)	1,600	2,700	1,900	2,700	600	1,000	400	5,600	300

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 900 (including those with no information on support requirements or provision).
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A27: Type of support required by clients in closed support periods, by provision, 2010-11

Part a: Individual types of support (percentage of closed support periods)

Type of support	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total		
<i>Housing/accommodation</i>								
SAAP/CAP accommodation ^(a)	12.7	28.0	40.7	56.3	3.0	59.3	100.0	7,700
Assistance to obtain/maintain short-term accommodation	15.8	14.2	30.0	60.5	9.5	70.0	100.0	4,200
Assistance to obtain/maintain medium-term accommodation	16.3	16.0	32.3	34.2	33.5	67.7	100.0	4,300
Assistance to obtain/maintain independent housing	17.3	14.7	32.0	54.7	13.4	68.1	100.0	4,800
<i>Financial/employment</i>								
Assistance to obtain/maintain government allowance	16.1	4.2	20.3	56.9	22.7	79.6	100.0	1,900
Employment and training assistance	42.1	8.9	51.0	41.8	7.2	49.0	100.0	900
Financial assistance/material aid	5.8	8.3	14.1	76.3	9.6	85.9	100.0	3,800
Financial counselling and support	21.9	21.5	43.4	44.3	12.4	56.7	100.0	1,300
<i>Personal support</i>								
Incest/sexual assault	7.2	9.9	17.1	70.7	12.2	82.9	100.0	200
Domestic/family violence	2.8	3.1	5.9	90.0	4.1	94.1	100.0	4,900
Family/relationship	10.9	4.1	15.0	80.1	5.0	85.1	100.0	2,200
Emotional support	4.2	0.6	4.8	93.9	1.3	95.2	100.0	9,700
Assistance with problem gambling	9.1	12.1	21.2	60.6	18.2	78.8	100.0	<50
<i>General support/advocacy</i>								
Living skills/personal development	11.8	4.1	15.9	81.0	3.2	84.2	100.0	2,600
Assistance with legal issues/court support	8.1	15.2	23.3	57.3	19.4	76.7	100.0	1,200
Advice/information	1.4	0.3	1.7	93.8	4.6	98.4	100.0	13,100
Retrieval/storage/removal of belongings	1.2	1.4	2.6	95.7	1.6	97.3	100.0	2,200
Advocacy/liaison on behalf of client	2.7	4.7	7.4	87.0	5.5	92.5	100.0	7,800
<i>Specialist services</i>								
Psychological services	24.0	28.6	52.6	38.0	9.4	47.4	100.0	400
Specialist counselling services	5.7	12.9	18.6	75.2	6.2	81.4	100.0	1,900
Psychiatric services	21.2	33.1	54.3	37.7	8.1	45.8	100.0	300
Pregnancy support	16.9	11.4	28.3	62.0	9.6	71.6	100.0	200
Family planning support	9.6	5.1	14.7	80.8	4.5	85.3	100.0	200
Drug/alcohol support or intervention	13.2	17.3	30.5	57.1	12.4	69.5	100.0	900
Physical disability services	26.2	21.4	47.6	35.7	16.7	52.4	100.0	<50
Intellectual disability services	16.7	34.8	51.5	37.9	10.6	48.5	100.0	100
Culturally specific services	6.0	8.2	14.2	80.6	5.2	85.8	100.0	1,200
Interpreter services	5.4	9.8	15.2	76.1	8.7	84.8	100.0	100
Assistance with immigration issues	6.3	20.8	27.1	58.3	14.6	72.9	100.0	100
Health/medical services	9.3	18.9	28.2	54.7	17.1	71.8	100.0	1,300
<i>Basic support/other n.e.s.</i>								
Meals	0.7	1.6	2.3	96.2	1.4	97.6	100.0	3,000
Laundry/shower facilities	0.7	0.5	1.2	98.1	0.7	98.8	100.0	3,100
Recreation	1.7	1.0	2.7	95.5	1.7	97.2	100.0	1,400
Transport	5.1	6.7	11.8	86.3	1.9	88.2	100.0	2,500
Other	5.6	2.5	8.1	83.0	8.9	91.9	100.0	1,600

(continued)

Table A27 (continued): Type of support required by clients in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	15.1	19.7	34.8	52.2	13.0	65.2	100.0	21,000	11,700
Financial/ employment	15.1	9.5	24.6	62.5	13.0	75.5	100.0	7,900	5,100
Personal support	4.7	1.9	6.6	90.6	2.8	93.4	100.0	17,000	11,600
General support/ advocacy	3.0	2.7	5.7	89.2	5.1	94.3	100.0	26,900	14,100
Specialist services	9.9	15.6	25.5	65.0	9.5	74.5	100.0	6,600	4,700
Basic support/ other n.e.s.	2.4	2.5	4.9	92.7	2.4	95.1	100.0	11,500	5,700
Total (%)	7.6	8.0	15.6	77.3	7.1	84.4	100.0
Total (number)	6,900	7,300	14,200	70,400	6,500	76,900	..	91,100	16,600

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A27 and A28

- Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 1,300 in 2009–10; 800 in 2010–11.
- In broad groups of support types, a client may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to support periods.
- Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
- Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A28: Broad types of support required in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	23.2	15.0	38.2	47.3	14.5	61.8	100.0	19,100	11,500
Financial/ employment	17.7	8.6	26.3	60.4	13.4	73.8	100.0	8,000	5,100
Personal support	6.6	1.3	7.9	88.9	3.2	92.1	100.0	17,400	11,700
General support/ advocacy	3.8	2.0	5.8	89.3	4.9	94.2	100.0	28,200	14,300
Specialist services	13.5	13.2	26.7	62.6	10.7	73.3	100.0	7,700	5,400
Basic support/ other n.e.s.	3.9	3.5	7.4	88.7	4.0	92.7	100.0	13,600	6,600
Total (%)	10.2	6.2	16.4	76.0	7.6	83.6	100.0
Total (number)	9,600	5,800	15,400	71,300	7,100	78,400	..	93,900	16,400

Table A29: Closed accompanying child support periods: type of support required by accompanying children, by reporting period, 2006–07 to 2010–11 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Accommodation</i>	54.9	60.5	59.0	53.0	47.9
SAAP/CAP accommodation ^(a)	54.9	60.5	59.0	53.0	47.9
<i>School liaison/child care</i>	11.5	9.3	7.2	10.1	6.2
School liaison	4.1	3.6	2.9	2.6	2.8
Child care	8.4	6.1	4.6	7.7	3.6
<i>Personal support</i>	11.1	8.7	7.5	11.4	7.1
Help with behavioural problems	5.1	4.7	4.6	4.0	4.4
Sexual/physical abuse support	1.6	1.0	1.1	0.5	0.5
Skills education	2.5	2.7	2.3	6.8	2.9
Structured play/skill development	6.9	4.8	3.3	8.3	3.7
<i>General support/advocacy</i>	71.0	76.9	78.4	75.4	73.5
Access arrangements	3.0	2.3	2.4	2.1	2.3
Advice/information	59.1	67.0	66.7	68.3	66.6
Advocacy	32.7	31.8	40.7	34.9	32.7
<i>Specialist services</i>	9.4	8.3	10.4	6.6	9.5
Specialist counselling	3.4	2.5	2.0	1.6	3.7
Culturally specific services	2.8	3.7	6.1	3.3	4.9
Health/medical services	4.7	3.2	3.9	3.0	2.7
<i>Basic support/other n.e.s.</i>	37.4	29.7	29.1	28.9	21.7
Meals	21.0	16.9	15.7	12.7	7.2
Showers/hygiene	19.2	15.2	15.8	11.4	7.5
Recreation	12.2	10.4	9.9	13.0	7.2
Transport	18.5	13.5	12.8	9.9	9.2
Other	7.7	6.7	7.4	8.0	10.3
<i>No needs recorded</i>	0.2	0.4	0.2	0.1	0.7
Total (number)	6,500	7,200	7,500	7,800	7,700

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 4,500 in 2006–07; 4,200 in 2007–08; 4,600 in 2008–09; 4,800 in 2009–10; 5,500 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple types of support, so the percentages do not add to 100.
3. An accompanying child may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A30: Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part a: Individual types of support (percentage of closed accompanying child support periods)

Type of support	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<i>Accommodation</i>								
SAAP/CAP accommodation ^(a)	20.2	33.2	53.4	42.8	3.8	46.6	100.0	3,700
<i>School liaison/child care</i>								
School liaison	3.6	15.5	19.1	62.2	18.7	80.9	100.0	200
Child care	2.4	9.3	11.7	69.0	19.4	88.4	100.0	300
<i>Personal support</i>								
Help with behavioural problems	3.7	5.7	9.4	78.8	11.8	90.6	100.0	300
Sexual/physical abuse support	2.9	5.9	8.8	23.5	67.6	91.1	100.0	<50
Skills education	1.0	2.0	3.0	90.8	6.1	96.9	100.0	200
Structured play/skill development	1.6	8.3	9.9	82.1	7.9	90.0	100.0	300
<i>General support/advocacy</i>								
Access arrangements	12.0	6.3	18.3	48.7	32.9	81.6	100.0	200
Advice/information	0.3	0.2	0.5	98.7	0.9	99.6	100.0	5,100
Advocacy	0.6	0.6	1.2	96.6	2.3	98.9	100.0	2,500
<i>Specialist services</i>								
Specialist counselling	2.0	17.4	19.4	67.6	13.0	80.6	100.0	300
Culturally specific services	1.2	7.5	8.7	85.3	6.0	91.3	100.0	400
Health/medical services	3.8	8.7	12.5	26.8	60.7	87.5	100.0	200
<i>Basic support/other n.e.s.</i>								
Meals	1.0	3.1	4.1	91.0	4.9	95.9	100.0	600
Showers/hygiene	0.8	0.4	1.2	98.4	0.4	98.8	100.0	600
Recreation	1.2	1.6	2.8	95.7	1.4	97.1	100.0	600
Transport	1.1	15.3	16.4	82.5	1.1	83.6	100.0	700
Other	0.9	5.0	5.9	80.7	13.4	94.1	100.0	800

(continued)

Table A30 (continued): Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support period (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	20.2	33.2	53.4	42.8	3.8	46.6	100.0	3,700	3,700
School liaison/ child care	2.9	12.0	14.9	66.0	19.0	85.0	100.0	500	500
Personal support	2.3	5.6	7.9	80.5	11.6	92.1	100.0	900	500
General support/ advocacy	0.6	0.4	1.0	96.9	2.1	99.0	100.0	7,800	5,700
Specialist services	2.1	11.0	13.1	65.6	21.3	86.9	100.0	900	700
Basic support/ other n.e.s.	1.0	5.5	6.5	88.7	4.8	93.5	100.0	3,200	1,700
Total (%)	5.2	9.7	14.9	80.2	4.9	85.1	100.0
Total (number)	900	1,600	2,500	13,600	800	14,400	..	17,000	7,700

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A30 and A31

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 4,800 in 2009–10; 5,500 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. In broad groups of support types, an accompanying child may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to accompanying child support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A31: Broad types of support required by accompanying children in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	37.3	29.6	66.9	31.4	1.7	33.1	100.0	4,100	4,100
School liaison/ child care	1.9	6.7	8.6	79.9	11.5	91.4	100.0	800	800
Personal support	1.5	3.8	5.3	85.6	9.1	94.7	100.0	1,500	900
General support/ advocacy	0.6	0.7	1.3	96.6	2.2	98.8	100.0	8,200	5,900
Specialist services	1.8	19.0	20.8	55.0	24.2	79.2	100.0	600	500
Basic support/ other n.e.s.	0.9	8.4	9.3	86.3	4.4	90.7	100.0	4,300	2,300
Total (%)	8.6	9.5	18.1	77.7	4.2	81.9	100.0
Total (number)	1,700	1,900	3,600	15,200	800	16,000	..	19,600	7,800

Table A32: Closed support periods: main source of income immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
2009–10				
No income	15.7	4.4	7.4	4.7
Government payments	71.9	84.5	83.5	86.1
Other	12.3	11.1	9.1	9.1
Total	100.0	100.0	100.0	100.0
Total (number)	1,700	1,500	17,000	15,100
2010–11				
No income	12.2	4.6	7.0	4.5
Government payments	75.9	82.9	82.2	84.3
Other	11.9	12.5	10.8	11.2
Total	100.0	100.0	100.0	100.0
Total (number)	1,900	1,800	16,700	15,000

Notes

1. Number excluded due to errors and omissions (weighted): 1,000 before support (including 'Don't know'), 2,800 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 900 before support (including 'Don't know'), 2,600 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A33: Closed support periods: main source of income immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
No income	5.0	3.7	3.8	6.1	5.8	4.7	700
Government payments	87.7	88.7	85.2	82.6	82.6	86.1	13,000
Other	7.3	7.6	11.0	11.3	11.6	9.1	1,400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	5,600	2,800	3,000	1,700	1,900	..	15,100
2010–11							
No income	4.5	3.5	3.9	6.9	4.9	4.5	700
Government payments	84.6	86.4	85.6	81.4	80.6	84.3	12,700
Other	10.9	10.2	10.5	11.7	14.4	11.2	1,700
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	5,400	2,500	3,400	1,900	1,900	..	15,000

Notes

1. Number excluded due to errors and omissions (weighted): 2,800 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 2,600 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A34: Closed support periods: employment status in the week before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
2009–10				
Employed full/part time	5.8	13.0	9.0	10.5
Unemployed (looking for work)	41.8	35.2	22.6	22.0
Not in labour force	52.4	51.8	68.3	67.4
Total	100.0	100.0	100.0	100.0
Total (number)	1,000	800	16,800	14,900
2010–11				
Employed full/part time	7.6	13.6	10.6	12.3
Unemployed (looking for work)	27.7	24.8	22.6	22.5
Not in labour force	64.6	61.7	66.8	65.1
Total	100.0	100.0	100.0	100.0
Total (number)	900	800	16,500	14,700

Notes

1. Number excluded due to errors and omissions (weighted): 1,100 before support (including 'Don't know'), 3,000 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,100 before support (including 'Don't know'), 2,900 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A35: Closed support periods: employment status in the week after a support period, by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
Employed full/part time	7.1	8.1	12.9	15.5	15.8	10.5	1,600
Unemployed (looking for work)	30.1	23.9	15.7	13.5	13.4	22.0	3,300
Not in labour force	62.8	67.9	71.4	71.0	70.8	67.4	10,100
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	5,600	2,800	3,000	1,700	1,900	..	14,900
2010–11							
Employed full/part time	9.0	10.8	14.3	14.7	17.9	12.3	1,800
Unemployed (looking for work)	31.0	24.8	15.8	14.9	14.8	22.5	3,300
Not in labour force	60.0	64.3	69.9	70.4	67.2	65.1	9,600
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	5,300	2,400	3,300	1,800	1,800	..	14,700

Notes

1. Number excluded due to errors and omissions (weighted): 2,979 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 2,900 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A36: Closed support periods: type of house/dwelling immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2009–10				
<i>Improvised dwelling/sleeping rough</i>	10.8	2.9	10.4	3.2
Improvised dwelling/car/tent/squat	7.6	2.0	6.4	1.7
Street/park/in the open	3.2	0.9	4.0	1.5
<i>House/dwelling</i>	85.2	94.9	85.1	94.0
House/flat	70.0	80.6	68.2	80.3
Caravan	2.3	1.7	1.9	1.6
Boarding/rooming house	7.6	6.8	6.5	7.3
Hostel/hotel/motel	5.4	5.8	8.5	4.8
<i>Institutional setting</i>	4.0	2.2	4.5	2.8
Hospital	0.4	0.1	1.1	0.5
Psychiatric institution	0.1	—	0.2	0.1
Prison/youth training centre	1.8	1.3	1.6	0.9
Other institutional setting	1.6	0.8	1.6	1.3
Total	100.0	100.0	100.0	100.0
Total (number)	3,800	3,100	17,200	12,900
2010–11				
<i>Improvised dwelling/sleeping rough</i>	9.5	1.9	8.7	2.0
Improvised dwelling/car/tent/squat	6.5	1.2	5.7	1.4
Street/park/in the open	3.0	0.7	3.0	0.7
<i>House/dwelling</i>	86.4	96.0	86.3	95.1
House/flat	72.1	86.7	71.4	80.4
Caravan	2.6	1.6	1.8	1.3
Boarding/rooming house	5.7	4.9	4.4	5.7
Hostel/hotel/motel	6.1	2.8	8.7	7.7
<i>Institutional setting</i>	4.0	2.1	5.0	2.8
Hospital	0.5	0.2	1.3	0.5
Psychiatric institution	0.4	0.2	0.3	0.1
Prison/youth training centre	1.7	0.9	1.8	0.8
Other institutional setting	1.4	0.7	1.7	1.4
Total	100.0	100.0	100.0	100.0
Total (number)	4,200	3,500	17,200	13,200

Notes

1. Number excluded due to errors and omissions (weighted): 700 before support (including 'Don't know'), 5,100 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 500 before support (including 'Don't know'), 4,400 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A37: Closed support periods: type of tenure immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2009–10				
<i>SAAP/CAP funded accommodation^(a)</i>	9.0	9.5	11.0	14.5
SAAP/CAP crisis/short-term accommodation	5.9	3.3	4.4	6.2
SAAP/CAP medium/long-term accommodation	1.5	3.6	1.4	6.0
Other SAAP/CAP funded accommodation	1.6	2.7	5.2	2.3
<i>No tenure</i>	15.8	6.5	16.0	6.7
Institutional setting	3.0	1.7	3.8	1.9
Improvised dwelling/sleeping rough	10.5	2.7	9.9	3.0
Other	2.3	2.2	2.3	1.8
<i>Tenure</i>	75.1	83.9	73.0	78.9
Purchasing/purchased own home	2.3	1.6	4.7	4.5
Private rental	22.9	33.0	20.4	26.0
Public housing rental	12.1	22.1	10.4	15.8
Community housing rental	1.8	4.2	5.7	8.2
Rent-free accommodation	11.0	6.3	10.6	8.1
Boarding	24.9	16.8	21.1	16.2
Total	100.0	100.0	100.0	100.0
Total (number)	3,600	2,900	16,500	12,300
2010–11				
<i>SAAP/CAP funded accommodation^(a)</i>	11.0	7.7	10.2	15.0
SAAP/CAP crisis/short-term accommodation	7.1	3.2	4.5	6.1
SAAP/CAP medium/long-term accommodation	2.0	4.0	1.4	4.7
Other SAAP/CAP funded accommodation	2.0	0.5	4.2	4.2
<i>No tenure</i>	15.3	5.1	15.2	4.9
Institutional setting	3.0	1.5	4.0	1.9
Improvised dwelling/sleeping rough	8.9	1.2	7.9	1.5
Other	3.4	2.4	3.3	1.6
<i>Tenure</i>	73.7	87.2	74.6	80.0
Purchasing/purchased own home	2.3	1.7	5.9	5.4
Private rental	22.3	35.8	24.6	31.9
Public housing rental	11.7	23.4	11.0	16.1
Community housing rental	1.2	4.2	2.8	4.7
Rent-free accommodation	9.0	4.9	10.8	7.5
Boarding	27.1	17.2	19.4	14.5
Total	100.0	100.0	100.0	100.0
Total (number)	4,000	3,400	16,400	12,700

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 1,500 before support (including 'Don't know'), 5,600 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,200 before support (including 'Don't know'), 5,000 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A38: Closed support periods: type of house/dwelling occupied immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
Improvised dwelling/sleeping rough	6.0	2.3	2.2	1.4	0.9	3.2	400
House/dwelling	91.0	93.7	96.1	95.8	96.7	94.0	12,100
Institutional setting	3.0	4.0	1.7	2.8	2.4	2.8	400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	4,400	2,300	2,800	1,600	1,800	..	12,900
2010–11							
Improvised dwelling/sleeping rough	3.2	2.1	1.5	1.2	0.8	2.0	300
House/dwelling	94.1	94.3	95.4	96.5	97.0	95.1	12,600
Institutional setting	2.7	3.6	3.1	2.3	2.2	2.8	400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	4,500	2,000	3,200	1,700	1,800	..	13,200

Notes

1. Number excluded due to errors and omissions (weighted): 5,100 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 4,400 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A39: Closed support periods: type of tenure immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
SAAP/CAP funded accommodation ^(a)	15.3	23.6	15.6	8.3	5.2	14.5	1,800
No tenure	10.4	6.3	4.4	4.7	3.8	6.7	800
Tenure	74.3	70.2	80.0	87.1	90.9	78.9	9,700
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	4,100	2,200	2,700	1,500	1,800	..	12,300
2010–11							
SAAP/CAP funded accommodation ^(a)	20.9	18.9	10.5	9.9	9.0	15.0	1,900
No tenure	6.0	5.5	4.6	4.1	3.1	4.9	600
Tenure	73.0	75.6	84.9	86.0	87.9	80.0	10,200
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	4,300	1,900	3,100	1,600	1,700	..	12,700

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 5,600 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 5,000 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A40: Closed support periods: living situation immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Living situation	Before	After
	2009–10	
With both parents	2.1	1.7
With one parent and parent's spouse/partner	1.3	1.1
With one parent	3.8	3.4
With foster family	0.1	0.1
With relatives/friends temporary	20.0	13.3
With relatives/friends long-term	4.9	6.9
With spouse/partner	7.9	6.4
With spouse/partner and child(ren)	11.9	9.6
Alone	19.2	21.4
Alone with child(ren)	16.4	25.9
With other unrelated persons	11.7	9.4
Other	0.7	0.9
Total	100.0	100.0
Total (number)	17,100	12,800
	2010–11	
With both parents	1.9	1.4
With one parent and parent's spouse/partner	1.9	1.3
With one parent	3.9	3.3
With foster family	0.2	0.1
With relatives/friends temporary	19.6	10.8
With relatives/friends long-term	3.4	4.9
With spouse/partner	8.3	6.0
With spouse/partner and child(ren)	13.6	11.7
Alone	17.9	22.6
Alone with child(ren)	16.8	27.1
With other unrelated persons	11.1	9.7
Other	1.4	1.0
Total	100.0	100.0
Total (number)	17,000	13,100

Notes

1. Number excluded due to errors and omissions (weighted): 800 before support (including 'Don't know'), 5,100 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 600 before support (including 'Don't know'), 4,600 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A41: Closed support periods: student status immediately before and after a support period, by age, by reporting period, 2009–10 to 2010–11 (per cent)

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
2009–10						
Not a student	46.8	44.1	95.3	94.7	90.6	90.5
Primary/secondary student	47.0	46.6	1.3	1.1	5.8	5.0
Post-secondary student/employment training	6.1	9.3	3.4	4.1	3.7	4.6
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	1,600	1,300	15,000	13,600	16,600	14,800
2010–11						
Not a student	42.6	43.3	94.0	93.7	89.2	89.3
Primary/secondary student	49.4	47.8	1.8	1.5	6.3	5.6
Post-secondary student/employment training	8.0	8.9	4.1	4.8	4.5	5.1
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	1,500	1,300	14,900	13,500	16,500	14,800

Notes

1. Number excluded due to errors and omissions (weighted): 1,100 before support (including 'Don't know'), 3,000 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,100 before support (including 'Don't know'), 2,700 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Table excludes closed support periods for clients aged 4 years and under.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A42: Closed support periods: existence of a case management plan by the end of a support period, by reporting period, 2006–07 to 2010–11 (per cent)

Case management plan	2006–07	2007–08	2008–09	2009–10	2010–11
Yes	64.7	69.7	67.4	66.6	60.2
No, client did not agree to one	9.4	6.0	7.6	7.9	6.2
No, support period too short	25.4	23.4	24.3	19.1	32.8
No, other reason	0.5	1.0	0.8	6.5	0.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	13,100	15,000	15,400	17,200	15,700

Notes

1. Number excluded due to errors and omissions (weighted): 3,200 in 2006–07; 2,900 in 2007–08; 1,500 in 2008–09; 700 in 2009–10; 1,900 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A43: Closed support periods where a case management plan was in place by the end of a support period: achievement of goals, by reporting period, 2006–07 to 2010–11 (per cent)

Achievement of goals	2006–07	2007–08	2008–09	2009–10	2010–11
All goals achieved	38.9	37.1	39.8	41.7	38.5
Most or some goals achieved	54.8	57.6	53.6	52.3	54.8
No goals achieved	6.2	5.4	6.5	6.0	6.8
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	8,400	10,400	10,300	11,500	9,400

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 100 in 2007–08; <50 in 2008–09; <50 in 2009–10; <50 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

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