## 7 Problems managed

A 'problem managed' is a formal statement of the provider's understanding of a health problem presented by the patient, family or community. It can be described in terms of a disease, symptom or complaint, social problem or ill-defined condition managed at the encounter. As GPs were instructed to record each problem to the most specific level possible from the information available, the problem managed may at times be limited to the level of presenting symptoms.
At each patient encounter, up to four problems could be recorded by the GP, a minimum of one problem being compulsory. The status of each problem to the patient-new (first presentation to a medical practitioner) or old (follow-up of previous problem) - was also indicated. The concept of a principal diagnosis, which is often used in hospital statistics, is not adopted in studies of general practice where multiple problem management is the norm rather than the exception. Further, the range of problems managed at the encounter often crosses multiple systems and may include undiagnosed symptoms, psychosocial problems or chronic disease, which makes the designation of a principal diagnosis difficult. Thus, the order in which the problems were recorded by the GP is not significant.
Problems were coded using ICPC-2 PLUS, an extension of the internationally recognised International Classification of Primary Care - Version 2 (ICPC-2). ICPC-2 has a bi-axial structure with 17 chapters on one axis and seven components on the other. Chapters are based on body systems, with an additional chapter for psychological problems and one for social problems (see Chapter 2-Methods).
The relative frequency of problems managed can be described in two ways: as a percentage of all problems managed in the study, or as a rate of problems managed per 100 encounters. Where groups of problems are reported (e.g. circulatory problems), it must be remembered that more than one type of problem (e.g. hypertension and oedema) could have been managed at a single encounter. In considering these results, the reader must be mindful that although a rate per 100 encounters for a single ungrouped problem (e.g. asthma, 2.7 per 100 encounters) can be regarded as equivalent to 'asthma is managed at $2.7 \%$ of encounters', such a statement cannot be made for grouped concepts.

### 7.1 Number of problems managed at encounter

A total of 146,336 problems were managed at the 100,987 patient encounters, at an average rate of 144.9 problems per 100 encounters. At two-thirds of encounters ( $66.9 \%$ ) only one problem was managed, while three or more problems were managed at $9.7 \%$ of encounters (Table 7.1).

Table 7.1: Number of problems managed at an encounter

| Number of problems managed at encounter | Number of encounters | Per cent | 95\% LCL | 95\% UCL |
| :--- | ---: | ---: | ---: | ---: |
| One problem | 67,588 | 66.9 | 65.8 | 68.1 |
| Two problems | 23,585 | 23.4 | 22.6 | 24.1 |
| Three problems | 7,678 | 7.6 | 7.2 | 8.0 |
| Four problems | 2,136 | 2.1 | 1.7 | 2.5 |
| Total | $\mathbf{1 0 0 , 9 8 7}$ | $\mathbf{1 0 0 . 0}$ | $-\mathbf{n}$ | - |

Note: LCL—lower confidence limit; UCL—upper confidence limit.

### 7.2 Nature of morbidity

## Problems managed by ICPC-2 chapter

Table 7.2 presents (in decreasing order of frequency) the frequency and distribution of problems managed by ICPC-2 chapter. Individual problem types most frequently recorded within each chapter are also included where they represent more than $0.5 \%$ of all problems managed. Each ICPC-2 chapter and problem managed is expressed as a percentage of all problems managed and as a rate per 100 encounters with $95 \%$ confidence intervals.
Overall, half of the problems managed in general practice related to four major body systems - the respiratory, musculoskeletal, skin and circulatory systems. Problems related to the endocrine and metabolic system were commonly managed as were psychological problems and problems relating to the digestive system. Problems least frequently presented related to the blood and blood-forming organs, the male genital system or were of a social nature. Almost $11 \%$ of problems managed were not simply related to a single body system and were classified in the general and unspecified chapter.
At the chapter level, respiratory problems were the most frequently managed at a rate of 20.6 per 100 encounters, accounting for $14.2 \%$ of all problems managed. The high occurrence of upper respiratory tract infection, asthma and bronchitis contributed to this result. Other common respiratory problems included influenza vaccination, sinusitis, tonsillitis and chronic obstructive pulmonary disease.
The management rate of problems associated with the musculoskeletal system was 17.1 per 100 encounters. Back complaints (back pain and symptoms) were the most frequent musculoskeletal problem managed followed closely by osteoarthritis (both at a rate of 2.6 per 100 encounters). Other common musculoskeletal problems included arthritis and injuries such as sprains/strains and fractures.
Skin-related problems were managed at a rate of 16.5 per 100 encounters, contact dermatitis (including non-specific dermatitis and eczema) being most common (1.9 per 100 encounters), followed by solar keratosis, malignant skin neoplasms and injuries to the skin (such as lacerations and cuts).
Hypertension (8.9 per 100 encounters) constituted over half of all circulatory problems ( 16.0 per 100 encounters) and was the most frequently managed individual problem overall, accounting for $6.1 \%$ of all problems. Ischaemic heart disease, cardiac check-ups and heart failure were other circulatory conditions managed at a relatively high rate.

Table 7.2: Distribution of problems managed across ICPC-2 chapter and most frequent individual problems within chapter

| Problem managed | Number | $\begin{array}{r} \text { Per cent total } \\ \text { problems }^{(a)} \\ (n=146,336) \end{array}$ | $\begin{array}{r} \text { Rate per } 100 \\ \text { encounters }{ }^{(a)} \\ (n=100,987) \end{array}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Respiratory | 20,828 | 14.2 | 20.6 | 20.0 | 21.3 |
| Upper respiratory tract infection | 6,451 | 4.4 | 6.4 | 5.9 | 6.8 |
| Asthma | 2,752 | 1.9 | 2.7 | 2.5 | 2.9 |
| Acute bronchitis/bronchiolitis | 2,599 | 1.8 | 2.6 | 2.3 | 2.8 |
| Immunisation/vaccination-respiratory | 1,822 | 1.3 | 1.8 | 1.0 | 2.6 |
| Sinusitis | 1,294 | 0.9 | 1.3 | 1.1 | 1.4 |
| Tonsillitis* | 1,134 | 0.8 | 1.1 | 0.9 | 1.3 |
| Chronic obstructive pulmonary disease | 683 | 0.5 | 0.7 | 0.5 | 0.9 |
| Musculoskeletal | 17,221 | 11.8 | 17.1 | 16.5 | 17.6 |
| Back complaint* | 2,624 | 1.8 | 2.6 | 2.3 | 2.8 |
| Osteoarthritis* | 2,586 | 1.8 | 2.6 | 2.4 | 2.8 |
| Sprain/strain* | 1,702 | 1.2 | 1.7 | 1.5 | 1.9 |
| Fracture* | 992 | 0.7 | 1.0 | 0.8 | 1.1 |
| Osteoporosis | 807 | 0.6 | 0.8 | 0.6 | 1.0 |
| Bursitis/tendonitis/synovitis NOS | 784 | 0.5 | 0.8 | 0.6 | 0.9 |
| Injury musculoskeletal NOS | 724 | 0.5 | 0.7 | 0.6 | 0.9 |
| Arthritis* | 724 | 0.5 | 0.7 | 0.5 | 1.0 |
| Musculoskeletal disease, other | 681 | 0.5 | 0.7 | 0.6 | 0.8 |
| Skin | 16,642 | 11.4 | 16.5 | 16.0 | 17.0 |
| Contact dermatitis | 1,938 | 1.3 | 1.9 | 1.8 | 2.1 |
| Solar keratosis/sunburn | 1,174 | 0.8 | 1.2 | 0.9 | 1.4 |
| Malignant neoplasm skin | 845 | 0.6 | 0.8 | 0.6 | 1.1 |
| Laceration/cut | 801 | 0.6 | 0.8 | 0.7 | 0.9 |
| Injury skin, other | 734 | 0.5 | 0.7 | 0.4 | 1.0 |
| Skin disease, other | 688 | 0.5 | 0.7 | 0.5 | 0.8 |
| Circulatory | 16,142 | 11.0 | 16.0 | 15.3 | 16.7 |
| Hypertension* | 8,935 | 6.1 | 8.9 | 8.4 | 9.3 |
| Ischaemic heart disease* | 1,194 | 0.8 | 1.2 | 1.0 | 1.4 |
| Cardiac check-up* | 1,109 | 0.8 | 1.1 | 0.8 | 1.4 |
| Heart failure | 746 | 0.5 | 0.7 | 0.6 | 0.9 |
| Atrial fibrillation/flutter | 656 | 0.5 | 0.7 | 0.5 | 0.8 |
| General \& unspecified | 15,909 | 10.9 | 15.8 | 15.2 | 16.3 |
| General immunisation/vaccination | 2,160 | 1.5 | 2.1 | 1.9 | 2.4 |
| General check-up* | 1,952 | 1.3 | 1.9 | 1.7 | 2.1 |
| Viral disease, other/NOS | 1,422 | 1.0 | 1.4 | 1.1 | 1.7 |
| Medication/request/renew/inject NOS | 1,304 | 0.9 | 1.3 | 0.9 | 1.7 |
|  |  |  |  |  | nued) |

Table 7.2 (continued): Distribution of problems managed across ICPC-2 chapter and most frequent individual problems within chapter

| Problem managed | Number | $\begin{array}{r} \text { Per cent total } \\ \text { problems }{ }^{(a)} \\ (n=146,336) \end{array}$ | $\begin{array}{r} \text { Rate per } 100 \\ \text { encounters }{ }^{(a)} \\ (n=100,987) \end{array}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| General \& unspecified (cont.) | 15,909 | 10.9 | 15.8 | 15.2 | 16.3 |
| Other reason for encounter NEC | 859 | 0.6 | 0.9 | 0.4 | 1.3 |
| Results tests/procedures NOS | 775 | 0.5 | 0.8 | 0.6 | 1.0 |
| Endocrine \& metabolic | 10,717 | 7.3 | 10.6 | 10.2 | 11.0 |
| Lipid disorder | 3,043 | 2.1 | 3.0 | 2.8 | 3.2 |
| Diabetes, non-gestational* | 2,936 | 2.0 | 2.9 | 2.7 | 3.1 |
| Obesity ( $\mathrm{BMI}>30$ ) | 749 | 0.5 | 0.7 | 0.5 | 1.0 |
| Psychological | 10,405 | 7.1 | 10.3 | 9.8 | 10.8 |
| Depression* | 3,560 | 2.4 | 3.5 | 3.3 | 3.8 |
| Sleep disturbance | 1,580 | 1.1 | 1.6 | 1.4 | 1.7 |
| Anxiety* | 1,562 | 1.1 | 1.6 | 1.4 | 1.7 |
| Digestive | 10,186 | 7.0 | 10.1 | 9.8 | 10.4 |
| Oesophageal disease | 1,917 | 1.3 | 1.9 | 1.7 | 2.1 |
| Gastroenteritis, presumed infection | 1,234 | 0.8 | 1.2 | 1.0 | 1.4 |
| Female genital system | 6,727 | 4.6 | 6.7 | 6.2 | 7.1 |
| Female genital check-up/Pap smear* | 1,781 | 1.2 | 1.8 | 1.5 | 2.1 |
| Menopausal complaint | 1,469 | 1.0 | 1.5 | 1.3 | 1.6 |
| Menstrual problems* | 753 | 0.5 | 0.8 | 0.6 | 0.9 |
| Neurological | 4,278 | 2.9 | 4.2 | 4.0 | 4.4 |
| Migraine | 783 | 0.5 | 0.8 | 0.6 | 0.9 |
| Pregnancy \& family planning | 4,203 | 2.9 | 4.2 | 3.8 | 4.5 |
| Oral contraception* | 928 | 0.6 | 0.9 | 0.7 | 1.1 |
| Pregnancy* | 855 | 0.6 | 0.9 | 0.6 | 1.1 |
| Contraception, other | 845 | 0.6 | 0.8 | 0.6 | 1.0 |
| Pre/postnatal check-up* | 800 | 0.6 | 0.8 | 0.4 | 1.2 |
| Ear | 4,035 | 2.8 | 4.0 | 3.8 | 4.2 |
| Acute otitis media/myringitis | 1,314 | 0.9 | 1.3 | 1.1 | 1.5 |
| Excessive ear wax | 705 | 0.5 | 0.7 | 0.6 | 0.8 |
| Urology | 2,844 | 1.9 | 2.8 | 2.7 | 3.0 |
| Urinary tract infection* | 1,686 | 1.2 | 1.7 | 1.6 | 1.8 |
| Eye | 2,639 | 1.8 | 2.6 | 2.5 | 2.7 |
| Infectious conjunctivitis | 779 | 0.5 | 0.8 | 0.6 | 0.9 |
| Male genital system | 1,458 | 1.0 | 1.4 | 1.3 | 1.6 |
| Blood | 1,383 | 1.0 | 1.4 | 1.2 | 1.5 |
| Social | 719 | 0.5 | 0.7 | 0.5 | 0.9 |
| Total problems | 146,336 | 100.0 | 144.9 | 143.0 | 146.8 |

[^0]The most common problem managed in the general and unspecified chapter was general immunisation/ vaccination, followed by general check-ups, and ill-defined or unspecified viral illnesses. Medication provision for an unspecified diagnosis/problem and test results were also commonly recorded by GPs.

## Problems managed by ICPC-2 component

Examination of problems managed across ICPC-2 components provides an alternative way of viewing the types of matters dealt with at general practice consultations (Table 7.3).
GPs were instructed to record problems managed in the most specific terms possible at the time of the encounter. In an ideal world we could therefore predict that problems managed should fall into three components of ICPC-2: diagnosis/disease; symptoms and complaints; and diagnostic and preventive procedures (e.g. check-up). Although these components were the most frequently recorded, there were a small number of problems described in terms of a prescription, referral, test result or administrative procedure. In these circumstances the lack of clinical description of the underlying problem required the label to be coded in terms of the process described (e.g. problem was recorded as referral to dermatologist).
The majority of problems ( $64.3 \%$ ) were described in terms of a diagnosis or disease (e.g. hypertension, depression, asthma) at an average rate of 93.1 per 100 encounters. Problems described in terms of a symptom or complaint (e.g. feeling tired) represented a fifth of all problems managed and were recorded at a rate of 31.4 per 100 encounters. Diagnostic screening and preventive procedures were used as problem labels at a rate of 13.6 per 100 encounters and were most commonly check-ups and vaccinations/immunisations. Problems related to the provision of medication and non-pharmacological treatments where no other diagnostic information was given were recorded at a rate of 3.6 per 100 encounters. There were relatively few problems described in terms of a referral, test result or administrative procedure ( $2.2 \%$ of all problems).

Table 7.3: Distribution of problems managed, by ICPC-2 component

| ICPC-2 component | Number | Per cent of total problems ( $n=146,336$ ) | $\begin{array}{r} \text { Rate per } 100 \\ \text { encounters }{ }^{(a)} \\ (n=100,987) \end{array}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Diagnosis, diseases | 94,061 | 64.3 | 93.1 | 91.5 | 94.8 |
| Symptoms \& complaints | 31,663 | 21.6 | 31.4 | 30.5 | 32.2 |
| Diagnostic \& preventive procedures | 13,718 | 9.4 | 13.6 | 12.9 | 14.3 |
| Medications, treatments \& therapeutics | 3,609 | 2.5 | 3.6 | 3.3 | 3.9 |
| Referral \& other RFEs | 1,675 | 1.1 | 1.7 | 1.3 | 2.0 |
| Results | 1,069 | 0.7 | 1.1 | 0.8 | 1.3 |
| Administrative | 542 | 0.4 | 0.5 | 0.3 | 0.7 |
| Total problems | 146,336 | 100.0 | 144.9 | 143.0 | 146.8 |

(a) Figures do not total $100 \%$ as more than one problem can be managed at each encounter.

Note: LCL—lower confidence limit; UCL—upper confidence limit, RFE—reason for encounter.

## Most frequently managed problems

The 30 most commonly recorded problems are listed in descending order of frequency in Table 7.4. In this analysis, the specific chapter to which 'across chapter concepts' (immunisation/vaccination, and prescriptions) apply is ignored and the concept grouped to all other similar concepts. For example, immunisation/vaccination includes influenza vaccinations (from chapter R) as well as those for childhood immunisation (chapter A), hepatitis immunisation (chapter D) and neurological immunisations such as the haemophilus B vaccine (chapter N).
The 30 most frequently managed problems accounted for almost half of all problems managed. Hypertension was the most common, accounting for $6.1 \%$ of all problems, managed at a rate of 8.9 per 100 encounters. This was followed by URTI, which was recorded at a rate of 6.4 per 100 encounters and immunisation/ vaccination (4.6 per 100 encounters). Together these top three problems accounted for $13.7 \%$ of all problems managed.
Depression was the fourth most commonly managed problem ( 3.5 per 100 encounters). Lipid disorder, non-gestational diabetes, asthma, back complaint, acute bronchitis and osteoarthritis were all commonly managed at a similar rate (3.0, 2.9, 2.7, 2.6, 2.6 and 2.6 per 100 encounters respectively).
The remaining problems in the top 30 included some problems from body systems that were relatively low in frequency. Although urological problems were relatively infrequent overall (only $1.9 \%$ of total problems - Table 7.2), urinary tract infections were among the most frequent individual problems. Similarly, although problems relating to the ear were uncommon (only $2.8 \%$ of total problems - Table 7.2), otitis media was among the most frequent individual problems.
It is also notable that a number of non-diagnostic problem labels fell into the top 30 problems most frequently managed by general practitioners. These included preventive care (immunisations/vaccinations), general and body system specific check-ups (female genital, and circulatory chapters), reviewing test results and medication provision or review.

## Most common new problems

The most common new problems managed are listed in Table 7.5. The order of new problems was different from the order of most common problems overall (Table 7.4).

Acute respiratory conditions (URTI and acute bronchitis) were two of the most common new problems managed, together representing $12.3 \%$ of all new problems managed. New presentations of URTI were managed at a rate of 5.1 per 100 encounters, and new acute bronchitis at a rate of 1.9 problems per 100 encounters. Immunisation was the second most common new problem ( 2.9 per 100 encounters). Urinary tract infections, sprains/strains and unspecified viral disease were also frequent new presentations.
Although hypertension was the most common problem managed overall, new presentations of hypertension were uncommon, managed at a rate of 0.5 per 100 encounters.

Table 7.4: Most frequently managed problems

| Problem managed | Number | Per cent of total problems ( $n=146,336$ ) | Rate per 100 encounters ${ }^{(a)}$ ( $n=100,987$ ) | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Hypertension* | 8,935 | 6.1 | 8.9 | 8.4 | 9.3 |
| Upper respiratory tract infection | 6,451 | 4.4 | 6.4 | 5.9 | 6.8 |
| Immunisation/vaccination-all* | 4,678 | 3.2 | 4.6 | 4.2 | 5.1 |
| Depression* | 3,560 | 2.4 | 3.5 | 3.3 | 3.8 |
| Lipid disorder | 3,043 | 2.1 | 3.0 | 2.8 | 3.2 |
| Diabetes* (non-gestational) | 2,949 | 2.0 | 2.9 | 2.7 | 3.1 |
| Asthma | 2,752 | 1.9 | 2.7 | 2.5 | 2.9 |
| Back complaint* | 2,624 | 1.8 | 2.6 | 2.3 | 2.8 |
| Acute bronchitis/bronchiolitis | 2,599 | 1.8 | 2.6 | 2.3 | 2.8 |
| Osteoarthritis* | 2,586 | 1.8 | 2.6 | 2.4 | 2.8 |
| Prescription—all* | 2,003 | 1.4 | 2.0 | 1.6 | 2.3 |
| General check-up* | 1,952 | 1.3 | 1.9 | 1.7 | 2.1 |
| Contact dermatitis | 1,938 | 1.3 | 1.9 | 1.8 | 2.1 |
| Oesophageal disease | 1,917 | 1.3 | 1.9 | 1.7 | 2.1 |
| Female genital check-up/Pap smear* | 1,781 | 1.2 | 1.8 | 1.5 | 2.1 |
| Sprain/strain* | 1,702 | 1.2 | 1.7 | 1.5 | 1.9 |
| Urinary tract infection* | 1,686 | 1.2 | 1.7 | 1.6 | 1.8 |
| Sleep disturbance | 1,580 | 1.1 | 1.6 | 1.4 | 1.7 |
| Anxiety* | 1,562 | 1.1 | 1.6 | 1.4 | 1.7 |
| Menopausal complaint | 1,469 | 1.0 | 1.5 | 1.3 | 1.6 |
| Viral disease, other/NOS | 1,422 | 1.0 | 1.4 | 1.1 | 1.7 |
| Acute otitis media/myringitis | 1,314 | 0.9 | 1.3 | 1.1 | 1.5 |
| Sinusitis acute/chronic | 1,294 | 0.9 | 1.3 | 1.1 | 1.4 |
| Gastroenteritis, presumed infection | 1,234 | 0.8 | 1.2 | 1.0 | 1.4 |
| Ischaemic heart disease* | 1,194 | 0.8 | 1.2 | 1.0 | 1.4 |
| Solar keratosis/sunburn | 1,174 | 0.8 | 1.2 | 0.9 | 1.4 |
| Tonsillitis* | 1,134 | 0.8 | 1.1 | 0.9 | 1.3 |
| Cardiac check-up* | 1,109 | 0.8 | 1.1 | 0.8 | 1.4 |
| Test results* | 1,069 | 0.7 | 1.1 | 0.8 | 1.3 |
| Fracture* | 992 | 0.7 | 1.0 | 0.8 | 1.1 |
| Subtotal | 69,702 | 47.6 | - | - | - |
| Total problems | 146,336 | 100.0 | 144.9 | 143.0 | 146.8 |

(a) Figures do not total $100 \%$ as more than one problem can be managed at each encounter.

* Includes multiple ICPC-2 or ICPC-2 PLUS codes (see Appendix 3).

Note: UCL—upper confidence limit; LCL—lower confidence limit; NOS—not otherwise specified.

Table 7.5: Most frequently managed new problems

| New problem managed | Number | Per cent of total new problems ( $n=57,509$ ) | $\begin{array}{r} \text { Rate per } 100 \\ \text { encounters }{ }^{(a)} \\ (n=100,987) \end{array}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Upper respiratory tract infection | 5,158 | 9.0 | 5.1 | 4.7 | 5.5 |
| Immunisation/vaccination-all* | 2,939 | 5.1 | 2.9 | 2.5 | 3.3 |
| Acute bronchitis/bronchiolitis | 1,914 | 3.3 | 1.9 | 1.7 | 2.1 |
| Urinary tract infection* | 1,089 | 1.9 | 1.1 | 1.0 | 1.2 |
| Viral disease, other/NOS | 1,079 | 1.9 | 1.1 | 0.7 | 1.4 |
| Sprain/strain* | 1,017 | 1.8 | 1.0 | 0.9 | 1.2 |
| Gastroenteritis, presumed infection | 966 | 1.7 | 1.0 | 0.8 | 1.1 |
| Acute otitis media/myringitis | 950 | 1.7 | 0.9 | 0.8 | 1.1 |
| Contact dermatitis | 939 | 1.6 | 0.9 | 0.8 | 1.1 |
| General check-up* | 897 | 1.6 | 0.9 | 0.7 | 1.1 |
| Sinusitis | 892 | 1.6 | 0.9 | 0.7 | 1.0 |
| Tonsillitis* | 856 | 1.5 | 0.9 | 0.7 | 1.0 |
| Female genital check-up* | 708 | 1.2 | 0.7 | 0.3 | 1.1 |
| Back complaint* | 685 | 1.2 | 0.7 | 0.5 | 0.9 |
| Depression* | 658 | 1.1 | 0.7 | 0.5 | 0.8 |
| Infectious conjunctivitis | 613 | 1.1 | 0.6 | 0.5 | 0.7 |
| Solar keratosis/sunburn | 560 | 1.0 | 0.6 | 0.3 | 0.9 |
| Hypertension* | 537 | 0.9 | 0.5 | 0.4 | 0.7 |
| Injury skin, other | 496 | 0.9 | 0.5 | 0.1 | 0.8 |
| Fracture* | 475 | 0.8 | 0.5 | 0.3 | 0.6 |
| Bursitis/tendonitis/synovitis NOS | 456 | 0.8 | 0.5 | 0.3 | 0.6 |
| Osteoarthritis* | 444 | 0.8 | 0.4 | 0.2 | 0.6 |
| Skin infection, post-traumatic | 445 | 0.8 | 0.4 | 0.3 | 0.6 |
| Malignant neoplasm skin | 430 | 0.8 | 0.4 | 0.2 | 0.6 |
| Oesophagus disease | 429 | 0.8 | 0.4 | 0.3 | 0.6 |
| Menstrual problems* | 422 | 0.7 | 0.4 | 0.3 | 0.6 |
| Laceration/cut | 424 | 0.7 | 0.4 | 0.3 | 0.6 |
| Otitis externa | 410 | 0.7 | 0.4 | 0.3 | 0.6 |
| Excessive ear wax | 414 | 0.7 | 0.4 | 0.3 | 0.5 |
| Subtotal | 27,303 | 47.5 | - | - | - |
| Total new problems | 57,509 | 100.0 | 57.0 | 55.6 | 58.3 |

(a) Figures do not total $100 \%$ as more than one problem can be managed at each encounter.

* Includes multiple ICPC-2 or ICPC-2 PLUS codes (see Appendix 3).

Note: LCL—lower confidence limit; UCL—upper confidence limit; NOS—not otherwise specified.

### 7.3 Changes from 1998-99 to 2002-03

There has been no significant change in the number of problems managed per 100 encounters between 1998-99 and 2002-03 (Appendix 4, Table A4.2).
There have been a number of significant changes in the relative rates of management of some broad condition groups. These include a significant decrease in the relative rate of management of:

- respiratory problems (Table A4.7), in particular asthma and acute bronchitis (Table A4.8)
- problems associated with the ear (Table A4.7).

Increased management rates were found for:

- problems related to the endocrine and metabolic system (Table A4.7), particularly lipid disorder (Table A4.8)
- problems of a general or unspecified nature (Table A4.7).

Other significant changes included an increase in the management rate of osteoarthritis (Table A4.8)
Many of these changes are investigated with more precise statistical methods in Chapter 13, and some are investigated in relationship to GP management behaviour in Chapter 14.

## 8 Overview of management

The BEACH survey form allowed GPs to record several aspects of patient management for each problem managed at each encounter. Pharmaceutical management was recorded in detail. Other modes of treatment, including clinical treatments (e.g. counselling) and procedures recorded briefly in the GP's own words, were also related to a single problem. Provision was made on the form for referrals and hospital admissions, and for pathology and imaging orders to be related to multiple problems.
GPs undertook a total of 211,283 management activities at a rate of 209 per 100 encounters and 144 per 100 problems. The most common management activity was medication prescribed, advised or supplied, at a rate of 103.8 per 100 encounters or 71.6 per 100 problems. Non-pharmacological treatments took place at the rate of 51.8 per 100 encounters, referrals at a rate of 11.1, pathology orders at a rate of 32.9 and imaging at a rate of 8.6 per 100 encounters (Table 8.1).

Table 8.1: Summary of management

| Management type | Number | $\begin{array}{r} \text { Rate per } 100 \\ \text { encounters } \\ (n=100,987) \end{array}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ | $\begin{array}{r} \text { Rate per } 100 \\ \text { problems } \\ (n=146,336) \end{array}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Medications | 104,813 | 103.8 | 101.4 | 106.2 | 71.6 | 70.1 | 73.1 |
| Prescribed | 85,161 | 84.3 | 81.8 | 86.9 | 58.2 | 56.6 | 59.8 |
| Advised OTC | 10,270 | 10.2 | 9.2 | 11.1 | 7.0 | 6.3 | 7.7 |
| GP supplied | 9,382 | 9.3 | 7.6 | 11.0 | 6.4 | 5.3 | 7.5 |
| Non-pharmacological treatments | 52,292 | 51.8 | 49.3 | 54.3 | 35.7 | 34.1 | 37.3 |
| Clinical | 37,543 | 37.2 | 35.0 | 39.4 | 25.7 | 24.2 | 27.1 |
| Procedural | 14,748 | 14.6 | 13.9 | 15.3 | 10.1 | 9.6 | 10.6 |
| Referrals | 11,254 | 11.1 | 10.7 | 11.6 | 7.7 | 7.4 | 8.0 |
| Specialist | 7,743 | 7.7 | 7.3 | 8.0 | 5.3 | 5.1 | 5.5 |
| Allied health | 2,536 | 2.5 | 2.3 | 2.8 | 1.7 | 1.6 | 1.9 |
| Hospital | 566 | 0.6 | 0.3 | 0.8 | 0.4 | 0.2 | 0.6 |
| Emergency dept | 137 | 0.1 | 0.0 | 0.4 | 0.1 | 0.0 | 0.3 |
| Other referral | 271 | 0.3 | 0.0 | 0.5 | 0.2 | 0.0 | 0.4 |
| Pathology | 33,234 | 32.9 | 31.5 | 34.4 | 22.7 | 21.8 | 23.6 |
| Imaging | 8,678 | 8.6 | 8.2 | 9.0 | 5.9 | 5.7 | 6.2 |
| Other investigations | 1,012 | 1.0 | 0.8 | 1.2 | 0.7 | 0.5 | 0.8 |
| Total management activities | 211,283 | 209.2 | - | - | 144.4 | - | - |

Note: LCL—lower confidence limit; UCL—upper confidence limit; OTC—over-the-counter.

Another perspective emerges in analysis of the number of encounters or problems for which at least one form of management was recorded by the GP. At least one management action was recorded at $91.3 \%$ of encounters and for $86.4 \%$ of problems managed. At least one medication was given at two-thirds ( $65.8 \%$ ) of encounters and for $56.8 \%$ of problems. At least one non-pharmacological treatment was given at $39.4 \%$ of encounters and for $30.9 \%$ of problems, a clinical treatment being more likely than a procedure. A referral was made at

10,696 encounters ( $10.6 \%$ ) and for $7.7 \%$ of problems. At least one test or investigation was ordered at $20.8 \%$ of encounters and for $16.2 \%$ of problems. These were most commonly pathology test orders, which were reported at $14.7 \%$ of encounters (for $11.4 \%$ of problems). Imaging orders were placed less frequently at $7.5 \%$ of encounters and for $5.3 \%$ of problems (Table 8.2).

Table 8.2: Encounters and problems for which management was recorded

| Management type | Number of encounters | $\begin{aligned} & \text { Per cent of total } \\ & \text { encounters }{ }^{(a)} \\ & (n=100,987) \end{aligned}$ | Number of problems | $\begin{aligned} & \text { Per cent of total } \\ & \text { problems }{ }^{(a)} \\ & (n=146,336) \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| At least one management type | 92,168 | 91.3 | 126,466 | 86.4 |
| At least one medication or non-pharmacological treatment | 83,311 | 82.5 | 109,886 | 75.1 |
| At least one medication | 66,470 | 65.8 | 83,143 | 56.8 |
| At least one prescription | 55,428 | 54.9 | 69,031 | 47.2 |
| At least one OTC advised | 9,136 | 9.1 | 9,347 | 6.4 |
| At least one GP supplied | 6,898 | 6.8 | 7,663 | 5.2 |
| At least one non-pharmacological treatment | 39,762 | 39.4 | 45,257 | 30.9 |
| At least one clinical treatment | 29,448 | 29.2 | 33,165 | 22.7 |
| At least one therapeutic procedure | 13,340 | 13.2 | 13,749 | 9.4 |
| At least one referral | 10,696 | 10.6 | 11,276 | 7.7 |
| At least one referral to a specialist | 7,492 | 7.4 | 7,851 | 5.4 |
| At least one referral to allied health | 2,443 | 2.4 | 2,544 | 1.7 |
| At least one referral to hospital | 566 | 0.6 | 587 | 0.4 |
| At least one referral to emergency dept | 137 | 0.1 | 139 | 0.1 |
| At least one referral NOS | 271 | 0.3 | 278 | 0.2 |
| At least one investigation | 21,025 | 20.8 | 23,654 | 16.2 |
| At least one pathology order | 14,890 | 14.7 | 16,632 | 11.4 |
| At least one imaging order ${ }^{(b)}$ | 7,524 | 7.5 | 7,799 | 5.3 |
| At least one other investigation ${ }^{(\text {b }}$ | 969 | 1.0 | 992 | 0.7 |

(a) Figures will not total 100 as multiple events may occur in one encounter or in the management of one problem at encounter.
(b) In General practice activity in Australia 1998-99, 1999-00, and 2000-01, 'Imaging orders' included 'Other investigations'.

Note: LCL—lower confidence limit; UCL—upper confidence limit; OTC—over-the-counter; dept—department; NOS—not otherwise specified.

The combinations of management types related to each problem were then investigated. There were 19,870 problems ( $13.6 \%$ ) for which no specific management was recorded by the GP. Check-ups (either partial or full) ( $10.6 \%$ ), hypertension ( $7.9 \%$ ), upper respiratory tract infections ( $3.8 \%$ ) and test results ( $3.1 \%$ ) together accounted for one-quarter of these (results not shown). The majority of treatments occurred either as a single component or in combination with one other component. Single component management was provided for $62.8 \%$ of problems, and double component for $20.1 \%$. More than two components were provided in the management of less than $5 \%$ of problems.

Table 8.3 provides a list of the most common problem management combinations. The most common management choice was medication alone (for $38.7 \%$ of problems), followed by clinical treatment alone ( $9.7 \%$ ), but the combination of medication and clinical treatment was also relatively frequently recorded ( $8.0 \%$ ).

Table 8.3: Most common management combinations

| Medication | Clinica treatment | Therapeutic procedure | Referral | Imaging order | $\begin{array}{r} 1+ \\ \begin{array}{r} 1+ \\ \text { Pathology } \\ \text { order } \end{array} \end{array}$ | Per cent of total encounters ( $n=100,987$ ) | Per cent of total problems ( $n=146,336$ ) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1+ management recorded |  |  |  |  |  | 91.3 | 86.4 |
| $\checkmark$ |  |  |  |  |  | 33.8 | 38.7 |
| $\checkmark$ | $\checkmark$ |  |  |  |  | 12.1 | 8.0 |
|  | $\checkmark$ |  |  |  |  | 7.2 | 9.7 |
| $\checkmark$ |  |  |  |  | $\checkmark$ | 3.8 | 2.5 |
|  |  | $\checkmark$ |  |  |  | 3.6 | 4.1 |
| $\checkmark$ |  | $\checkmark$ |  |  |  | 3.6 | 2.2 |
|  |  |  | $\checkmark$ |  |  | 3.0 | 3.9 |
|  |  |  |  |  | $\checkmark$ | 2.7 | 4.2 |
| $\checkmark$ |  |  | $\checkmark$ |  |  | 2.4 | 1.2 |
| $\checkmark$ |  |  |  | $\checkmark$ |  | 1.8 | 1.1 |
| $\checkmark$ | $\checkmark$ |  |  |  | $\checkmark$ | 1.6 | 0.6 |
|  |  |  |  | $\checkmark$ |  | 1.6 | 2.0 |
|  | $\checkmark$ |  |  |  | $\checkmark$ | 1.2 | 1.2 |
| $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  | 1.2 | 0.4 |
| $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  | 1.0 | 0.3 |
| No recorded management |  |  |  |  |  | 8.7 | 13.6 |

Note: $1+$-at least one specified management type. Within the top 15 management combinations, there were none containing more than 2 management components.

### 8.1 Changes from 1998-99 to 2002-03

Changes in rates of medications, non-pharmacological treatments, referrals, pathology orders and imaging orders over the five years of BEACH are discussed in Chapters $9,10,11$ and 12.

## 9 Medications

### 9.1 Source of medications

The survey form allowed GPs to record up to four medications for each of four problems. A maximum of 16 medications could therefore be recorded at each encounter. Each medication could be recorded as prescribed (the default), recommended for over-the-counter (OTC) purchase or supplied by the GP from surgery stocks or samples. GPs were requested to enter the brand or generic name, the strength, regimen and number of repeats ordered for each medication and to designate if this was a new or continued medication for that patient for this problem. This structure allowed analysis of the medications prescribed, advised by GPs for OTC purchase and those supplied by the GP, and the prescribed daily dose (PDD) of medications. Generic or brand names were entered into the database in the form recorded by the GP. Medications were classified using the CAPS system (developed by the Family Medicine Research Centre) from which they were also mapped to the ATC classification (see Chapter 2 -Methods). ${ }^{13}$ Although analysis can be conducted at brand name level, results in this chapter are reported only at the generic level.
Overall, GPs recorded $85.3 \%$ of medications by brand name and $14.7 \%$ by their generic (non-proprietary) name. Of those recorded by their brand names, $87.1 \%$ were prescribed, $80.1 \%$ were supplied by the GP and $75.0 \%$ were OTC medications.
A total of 104,814 medications were recorded at a rate of 104 per 100 encounters and 72 per 100 problems managed. Most medications ( $81.3 \%$ ) were prescribed. However, $9.8 \%$ of medications were recommended by the GP for OTC purchase, and $9.0 \%$ were supplied to the patient by the GP (Figure 9.1). Extrapolated to the 100 million general practice encounters in Australia in 2002-03, GPs prescribed approximately 84 million medications (not counting repeats) and recommended 10 million medications to their patients for OTC purchase at 9.1 million encounters per annum. GPs also supplied 9.3 million medications directly to the patient at 6.8 million encounters.


Figure 9.1: Distribution of medications by source

### 9.2 Prescribed medications

There were 85,162 prescriptions recorded, at a rate of 84.3 per 100 encounters and 58.2 per 100 problems managed. At least one prescription was recorded at $54.9 \%$ of encounters and for almost half ( $47.2 \%$ ) of the problems managed.
No medications were prescribed at $45.1 \%$ of encounters, one medication at $36.2 \%$ of encounters, two at $12.0 \%$ and three at $4.2 \%$. Four or more medications were prescribed at only $2.5 \%$ of encounters (Figure 9.2). No prescription was given for half ( $52.8 \%$ ) of all problems managed, one for $38.6 \%$, two for $6.6 \%$ and three or more for $1.9 \%$ (Figure 9.3).


Figure 9.2: Number of medications prescribed per encounter


## Number of repeats

GPs were also asked to record the number of repeat prescriptions ordered for each prescribed medication. In previous BEACH years, there was a very high level of missing data in this field (up to $50.0 \%$ ). However, with an improved instruction sheet, which asked participating GPs to indicate with a zero or dash if there were no repeats, the missing rate dropped to $30.1 \%$. For the 59,557 prescriptions for which data were available, the distribution of the specified number of repeats (from specified zero to $6+$ ) is provided in Figure 9.4. For $38.0 \%$ of these prescriptions, the GP specified that no repeats had been prescribed and for $27.4 \%$, five repeats were ordered. The latter proportion reflects the Pharmaceutical Benefits Scheme (PBS) provision of one month's supply and five repeats for many medications used for chronic conditions such as hypertension. The ordering of one or two repeats $(17.7 \%$ and $12.0 \%$ ) was also not unusual.


Figure 9.4: Number of repeats ordered per prescription

## Age-sex-specific rates of prescribed medications

Age-sex-specific charts show the prescription rate per 100 encounters for all the male or female patients respectively in the age group under consideration. Figure 9.5 shows that the prescription rate per 100 encounters was similar for males and females. It also shows the well-described tendency for the number of prescriptions written at each encounter to rise with advancing age of the patient.
Figure 9.6, however, demonstrates that the age-based increase almost disappears if the prescription rate is related to problems. This suggests that the increased prescription rate in older patients is largely accounted for by the increased number of health problems that they have managed in general practice.


Age group (years)
Figure 9.5: Age-sex-specific prescription rates per 100 encounters


Figure 9.6: Age-sex-specific prescription rates per 100 problems managed

## Types of medications prescribed

## Medications prescribed by major groups

The distribution of prescribed medications by major groups is presented graphically in Figure 9.7. Antibiotics were the most commonly prescribed group, representing $16.4 \%$ of all prescriptions. These were followed by cardiovascular ( $15.5 \%$ ), central nervous system ( $12.5 \%$ ), psychological ( $8.3 \%$ ), musculoskeletal ( $6.8 \%$ ) and respiratory ( $6.3 \%$ ) medications.


Figure 9.7: Distribution of prescribed medications by group

Table 9.1 shows the distribution of medications commonly prescribed by group, subgroup and generic name in order of medication group frequency. In the antibiotic group, broadspectrum penicillins were prescribed at a rate of 4.7 per 100 encounters. Amoxycillin and amoxycillin + potassium clavulanate were the most frequently prescribed generic drugs in that subgroup. Cephalosporins were also prescribed often, at 3.0 per 100 encounters.
Within cardiovascular medications, anti-hypertensives accounted for more than half the prescriptions ( 7.3 per 100 encounters). Other cardiovascular medications, principally lipid-lowering agents, contributed 2.6 prescriptions per 100 encounters. Beta-blockers were also frequently recorded.
Prescribed central nervous system medications were mainly simple analgesics ( 3.9 per 100 encounters) and compound analgesics (2.4). The psychological medications most frequently prescribed were anti-depressants. Musculoskeletal drugs were prescribed, at a rate of 5.7 per 100 encounters. These were mainly non-steroidal anti-inflammatory drugs, in particular, rofecoxib and celecoxib.
Hormones were also commonly prescribed, with hypoglycaemics the most frequent, followed by sex hormones and anabolic agents. In other groups, medications for the control or prevention of asthma were the most common in the respiratory group. Immunisation accounted for most of the allergy/immune system group, with influenza vaccine prescribed at a rate of 1.4 per 100 encounters. The wide range of medications prescribed reflects the extensive variety of problems managed in general practice.

Table 9.1: Distribution of medications prescribed, by group, subgroup and generic medication


Table 9.1 (continued): Distribution of medications prescribed, by group, subgroup and generic medication


Table 9.1 (continued): Distribution of medications prescribed, by group, subgroup and generic medications

(continued)

Table 9.1 (continued): Distribution of medications prescribed, by group, subgroup and generic medication

| Group | Subgroup | Generic | Number | Per cent of scripts ( $n=85,161$ ) | $\begin{gathered} \text { Rate per } \\ 100 \text { encs }^{(\mathrm{a})} \\ (n=100,987) \end{gathered}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nutrition, metabolism |  |  | 1,658 | 1.9 | 1.6 | 1.4 | 1.8 |
|  | Minerals/ton |  | 519 | 0.6 | 0.5 | 0.3 | 0.7 |
|  | Nutrition/me |  | 480 | 0.6 | 0.5 | 0.3 | 0.7 |
|  | Anti-obesity |  | 440 | 0.5 | 0.4 | 0.3 | 0.6 |
| Eye medications |  |  | 1,643 | 1.9 | 1.6 | 1.5 | 1.8 |
|  | Anti-infectiv |  | 1,052 | 1.2 | 1.0 | 0.9 | 1.2 |
|  |  | Chloramphenicol, eye | 927 | 1.1 | 0.9 | 0.8 | 1.1 |
| Ear, nose topical |  |  | 1,584 | 1.9 | 1.6 | 1.4 | 1.7 |
|  | Topical otic |  | 866 | 1.0 | 0.9 | 0.7 | 1.0 |
|  | Topical nas |  | 716 | 0.8 | 0.7 | 0.5 | 0.9 |
| Miscellaneous |  |  | 353 | 0.4 | 0.3 | 0.1 | 0.6 |
| Anti-neoplastics |  |  | 352 | 0.4 | 0.3 | 0.2 | 0.5 |
| Surgical preparations |  |  | 159 | 0.2 | 0.2 | 0.0 | 0.4 |
| Diagnostic agents |  |  | 76 | 0.1 | 0.1 | 0 | 0.5 |

(a) Column will not add to 100 because multiple prescriptions could be written at each encounter and only the most frequent subgroups and generic drugs are included.
Note: Scripts—prescriptions; encs—encounters; LCL—lower confidence limit; UCL—upper confidence limit.

## Most frequently prescribed medications

The most frequently prescribed individual medications are listed in Table 9.2. Together, these accounted for more than half ( $52.5 \%$ ) of all prescribed medications. Antibiotics accounted for four of the top ten medications, and analgesics were also frequently prescribed.

## Distribution of medications prescribed by ATC group

Table 9.3 shows the distribution of prescribed medications using the WHO ATC classification ${ }^{13}$ as an alternative method of grouping. This allows comparison with other data classified in ATC such as those produced by the HIC.
With this classification 'other analgesics and anti-pyretics', which includes paracetamol and aspirin, was the most frequently prescribed group. This was followed by penicillins, then non-steroid anti-inflammatory drugs. Inhaled adrenergics, other beta-lactam anti-bacterials (principally cephalosporins) and anti-depressants were also common.

Table 9.2: Most frequently prescribed medications

| Generic medication | Number | Per cent of scripts ( $n=85,161$ ) | $\begin{gathered} \text { Rate per } \\ 100 \text { encs }^{(a)} \\ (n=100,987) \end{gathered}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Paracetamol | 3,148 | 3.7 | 3.1 | 2.7 | 3.6 |
| Amoxycillin | 3,145 | 3.7 | 3.1 | 2.8 | 3.5 |
| Paracetamol/codeine | 2,020 | 2.4 | 2.0 | 1.8 | 2.2 |
| Cephalexin | 1,916 | 2.3 | 1.9 | 1.7 | 2.1 |
| Salbutamol | 1,734 | 2.0 | 1.7 | 1.5 | 1.9 |
| Amoxycillin/potassium clavulanate | 1,593 | 1.9 | 1.6 | 1.4 | 1.8 |
| Influenza virus vaccine | 1,454 | 1.7 | 1.4 | 0.6 | 2.3 |
| Roxithromycin | 1,355 | 1.6 | 1.3 | 1.1 | 1.6 |
| Temazepam | 1,177 | 1.4 | 1.2 | 1.0 | 1.3 |
| Rofecoxib | 1,161 | 1.4 | 1.2 | 0.9 | 1.4 |
| Levonorgestrel/ethinyloestradiol | 1,148 | 1.3 | 1.1 | 1.0 | 1.3 |
| Celecoxib | 1,069 | 1.3 | 1.1 | 0.9 | 1.2 |
| Atorvastatin | 1,059 | 1.2 | 1.0 | 0.9 | 1.2 |
| Cefaclor monohydrate | 1,026 | 1.2 | 1.0 | 0.7 | 1.3 |
| Diazepam | 1,011 | 1.2 | 1.0 | 0.8 | 1.2 |
| Tramadol | 984 | 1.2 | 1.0 | 0.8 | 1.1 |
| Chloramphenicol, eye | 927 | 1.1 | 0.9 | 0.8 | 1.1 |
| Fluticasone/salmeterol | 916 | 1.1 | 0.9 | 0.7 | 1.1 |
| Simvastatin | 879 | 1.0 | 0.9 | 0.7 | 1.0 |
| Metformin | 857 | 1.0 | 0.8 | 0.7 | 1.0 |
| Omeprazole | 851 | 1.0 | 0.8 | 0.7 | 1.0 |
| Irbesartan | 830 | 1.0 | 0.8 | 0.7 | 1.0 |
| Atenolol | 818 | 1.0 | 0.8 | 0.6 | 1.0 |
| Warfarin sodium | 791 | 0.9 | 0.8 | 0.6 | 1.0 |
| Diclofenac sodium systemic | 740 | 0.9 | 0.7 | 0.5 | 0.9 |
| Aspirin | 726 | 0.9 | 0.7 | 0.5 | 0.9 |
| Betamethasone topical | 725 | 0.9 | 0.7 | 0.6 | 0.9 |
| Doxycycline | 721 | 0.8 | 0.7 | 0.5 | 0.9 |
| Frusemide | 689 | 0.8 | 0.7 | 0.5 | 0.9 |
| Subtotal | 44,496 | 52.5 | - | - | - |
| Total prescribed medications | 85,161 | 100.0 | 84.3 | 81.8 | 86.9 |

(a) Column will not add to 100 because multiple prescriptions could be written at each encounter and only the most frequently prescribed medications are included in this table.

Note: Scripts—prescriptions; encs—encounters; LCL—lower confidence limit; UCL—upper confidence limit.

Table 9.3: Distribution of prescribed medications, by ATC medication group

| Generic medication | Number | Per cent of scripts ( $n=85,161$ ) | $\begin{aligned} & \text { Rate per } 100 \text { encs }^{(\mathrm{a})} \\ & \qquad(n=100,987) \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Other analgesics and anti-pyretics | 6,028 | 7.1 | 6.0 | 5.5 | 6.5 |
| Beta-lactam anti-bacterials, penicillins | 5,938 | 7.0 | 5.9 | 5.5 | 6.3 |
| Anti-inflammatory/anti-rheumatic non-steroid | 4,819 | 5.7 | 4.8 | 4.5 | 5.0 |
| Adrenergics, inhalants | 3,078 | 3.6 | 3.0 | 2.8 | 3.3 |
| Other beta-lactam anti-bacterials | 3,049 | 3.6 | 3.0 | 2.8 | 3.2 |
| Anti-depressants | 2,953 | 3.5 | 2.9 | 2.7 | 3.1 |
| ACE inhibitors, plain | 2,508 | 2.9 | 2.5 | 2.3 | 2.7 |
| Viral vaccines | 2,455 | 2.9 | 2.4 | 2.0 | 2.9 |
| Drugs for peptic ulcer and GORD | 2,420 | 2.8 | 2.4 | 2.2 | 2.6 |
| Cholesterol and triglyceride reducers | 2,406 | 2.8 | 2.4 | 2.2 | 2.6 |
| Macrolides, lincosamides and streptogramins | 2,288 | 2.7 | 2.3 | 2.0 | 2.5 |
| Opioids | 2,271 | 2.7 | 2.2 | 2.0 | 2.5 |
| Corticosteroids, plain | 2,181 | 2.6 | 2.2 | 2.0 | 2.3 |
| Hormonal contraceptives for systemic use | 1,910 | 2.2 | 1.9 | 1.7 | 2.1 |
| Anxiolytics | 1,871 | 2.2 | 1.9 | 1.7 | 2.1 |
| Hypnotics and sedatives | 1,739 | 2.0 | 1.7 | 1.5 | 1.9 |
| Beta-blocking agents | 1,617 | 1.9 | 1.6 | 1.4 | 1.8 |
| Oral blood glucose lowering drugs | 1,592 | 1.9 | 1.6 | 1.3 | 1.8 |
| Other inhalants for obstructive airway diseases | 1,506 | 1.8 | 1.5 | 1.3 | 1.7 |
| Angiotensin II antagonists, plain | 1,350 | 1.6 | 1.3 | 1.2 | 1.5 |
| Selective calcium channel blockers | 1,340 | 1.6 | 1.3 | 1.1 | 1.5 |
| Bacterial vaccines | 1,185 | 1.4 | 1.2 | 0.9 | 1.4 |
| Anti-infectives, eye and ear | 1,160 | 1.4 | 1.1 | 1.0 | 1.3 |
| Anti-psychotics | 1,108 | 1.3 | 1.1 | 0.9 | 1.3 |
| Anti-thrombotic agents | 1,105 | 1.3 | 1.1 | 0.9 | 1.3 |
| Corticosteroids for systemic use, plain | 1,077 | 1.3 | 1.1 | 0.9 | 1.2 |
| Tetracyclines | 879 | 1.0 | 0.9 | 0.7 | 1.0 |
| Oestrogens | 770 | 0.9 | 0.8 | 0.6 | 0.9 |
| Propulsives | 730 | 0.9 | 0.7 | 0.6 | 0.9 |
| High-ceiling diuretics | 714 | 0.8 | 0.7 | 0.5 | 0.9 |
| Subtotal | 64,044 | 75.2 | - | - | - |
| Total prescribed medications | 85,161 | 100.0 | 84.3 | 81.8 | 86.9 |

(a) Column will not add to 100 because multiple prescriptions could be written at each encounter and only the most frequently prescribed medications are included in this table.

Note: Scripts—prescriptions; encs—encounters; UCL—upper confidence limit; LCL—lower confidence limit; GORD—gastro-oesophageal reflux disorder.

## Significant changes from 1998-99 to 2002-03

Since 1998-99 there has been a significant decrease in overall medication rates, from 109.7 per 100 encounters ( $95 \%$ CI: 107.4-112.0) in 1998-99 to 103.8 ( $95 \%$ CI: 101.4-106.2) in 2002-03. The decrease in total medications was reflected particularly in the rates of prescribed medications which fell steadily from 93.6 ( $95 \%$ CI: 91.2-96.1) per 100 encounters in 1998-99 to 84.3 ( $95 \%$ CI: $81.8-86.9$ ) in 2002-03. The rate of advised OTC medications and those supplied by the GP showed no significant changes or trends over this period (Appendix 4, Table A4.2). Figure 9.8 provides a graphic view of the changes in medication rates per 100 problems managed over time. The graph demonstrates that decreased prescribing rates are not due to any decrease in total problem management rates.


## Changes in prescribed medications (classified in CAPS)

Table A4.9 (Appendix 4) provides a summary of the annual results for prescribed medications, classified according to CAPS. The overall decrease was reflected in results from specific medication groups. These results suggest there has been a significant decline in prescribing rates of:

- total antibiotics, in particular cephalosporins, tetracyclines and 'other' antibiotics (which include macrolides)
- anti-angina medications
- simple and compound analgesics
- total respiratory medications, and bronchodilators in particular
- total musculoskeletal medications; rates for these medications increased significantly in 2000-01 but returned to 1998-99 levels in 2002-03
- total skin medications (from 1999-2001 levels), probably due to recent OTC availability
- total urogenital medications, especially plain diuretics which are now available combined with anti-hypertensives
- ear and nose topical medications, and topical nasal medications in particular.

The annual results suggest a significant increase in prescribing rates of:

- 'other' cardiovascular medications, which include lipid-lowering drugs
- narcotic analgesics.


## Changes in prescription rates of individual generic medications

Table A4.10 (Appendix 4) shows the most frequently prescribed medications for each of the years from 1998-99 to 2002-03. During that time, significant decreases in prescribing rates of the following medications were noted:

- paracetamol/codeine
- salbutamol
- cefaclor monohydrate
- diclofenac sodium systemic
- doxycycline.

The following medications were uncommon in 1998-99 but were significantly more frequent in the later studies:

- atorvastatin
- omeprazole
- tramadol.

The prescribing rate of celecoxib was seen to peak in 2000-01 and then decrease significantly over the next two years.
Medications which increased significantly over the more recent years were:

- rofecoxib
- fluticasone/salmeterol.


## Changes in prescribed medications (classified in ATC)

The comparative results for prescribed medication rates using the ATC classification are presented in Table A4.11 (Appendix 4).
Significant decreases were apparent in prescribing rates of:

- other analgesics and anti-pyretics
- anti-inflammatory/anti-rheumatic non-steroids (down from 2000-01 levels)
- other beta-lactam anti-bacterials
- plain ACE inhibitors
- macrolides and lincosamides
- calcium channel blockers.

Significant increases were apparent in the rate of prescribing of:

- other inhalants for obstructive airway diseases; rates for these medications significantly decreased in 2000-02 but returned to 1999-00 levels in 2002-03
- cholesterol \& triglyceride reducers
- opioids.

These trends are further investigated with statistical trend analyses in Chapter 13 and some are evaluated relative to the management of selected morbidities in Chapter 14.

### 9.3 Medications advised for over-the-counter purchase

The total number of medications recorded as recommended by the GP for OTC purchase was 10,270 , a rate of 10.2 per 100 encounters and 7.0 per 100 problems managed. At least one medication was recorded as advised at $9.1 \%$ of encounters and for $6.4 \%$ of problems.

## Types of medications advised

## Medications advised by major groups

Central nervous system medications predominated in those advised to patients, with almost one-third of the advised medications being in this group. They were followed by medications acting on the respiratory system (Figure 9.9).


Figure 9.9: Distribution of advised medications by major groups

Paracetamol was the most frequently advised medication, accounting for $25.1 \%$ of all advised OTC medications (Table 9.4). There was a wide range of medications advised in relatively small numbers, including analgesics, cold and skin preparations. The 30 medications listed in this table accounted for two-thirds of all OTC medications advised.

Table 9.4: Most frequently advised over-the-counter medications

| Generic medication | Number | $\begin{array}{r} \text { Per cent of OTCs } \\ (n=10,269) \end{array}$ | $\begin{aligned} & \text { Rate per } 100 \text { encs }{ }^{(\mathrm{a})} \\ & \qquad(n=100,987) \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Paracetamol | 2,579 | 25.1 | 2.6 | 2.1 | 3.0 |
| Ibuprofen | 671 | 6.5 | 0.7 | 0.1 | 1.3 |
| Loratadine | 257 | 2.5 | 0.3 | 0.0 | 0.6 |
| Diclofenac topical | 228 | 2.2 | 0.2 | 0.0 | 0.5 |
| Clotrimazole topical | 201 | 2.0 | 0.2 | 0.0 | 0.4 |
| Codeine/paraceamol/pseudoephedrine | 168 | 1.6 | 0.2 | 0.0 | 1.4 |
| Aspirin | 159 | 1.5 | 0.2 | 0.0 | 0.4 |
| Saline bath/solution/gargle | 152 | 1.5 | 0.2 | 0.0 | 0.6 |
| Chlorpheniramine/pseudoephidrine | 149 | 1.5 | 0.1 | 0.0 | 0.7 |
| Paracetamol/codeine | 147 | 1.4 | 0.1 | 0.0 | 0.5 |
| Sodium chloride topical nasal | 143 | 1.4 | 0.1 | 0.0 | 0.7 |
| Sodium/potassium/citric/glucose | 141 | 1.4 | 0.1 | 0.0 | 0.5 |
| Clotrimazole vaginal | 133 | 1.3 | 0.1 | 0.0 | 0.4 |
| Bromhexine | 114 | 1.1 | 0.1 | 0.0 | 0.7 |
| Sodium citrotartrate/tartaric acid | 113 | 1.1 | 0.1 | 0.0 | 0.4 |
| Brompheniramine/phenylephrine | 102 | 1.0 | 0.1 | 0.0 | 0.6 |
| Pseudoephedrine | 100 | 1.0 | 0.1 | 0.0 | 0.6 |
| Povidone-iodine topical | 95 | 0.9 | 0.1 | 0.0 | 0.5 |
| Fexofenadine | 93 | 0.9 | 0.1 | 0.0 | 0.4 |
| Sorbolene/glycerol/cetomac | 93 | 0.9 | 0.1 | 0.0 | 0.4 |
| Hyoscine butylbromide | 92 | 0.9 | 0.1 | 0.0 | 0.4 |
| Cetirzine | 92 | 0.9 | 0.1 | 0.0 | 0.5 |
| Loperamide | 90 | 0.9 | 0.1 | 0.0 | 0.7 |
| Chlorpheniramine/phenylephrine | 75 | 0.7 | 0.1 | 0.0 | 0.7 |
| Budesonide topical nasal | 71 | 0.7 | 0.1 | 0.0 | 0.5 |
| Cinchocaine/hydrocortisone | 69 | 0.7 | 0.1 | 0.0 | 0.4 |
| Pholcodine | 65 | 0.6 | 0.1 | 0.0 | 0.7 |
| Mouthwash/gargle, other | 65 | 0.6 | 0.1 | 0.0 | 1.1 |
| Calamine lotion | 64 | 0.6 | 0.1 | 0.0 | 0.9 |
| Dexchlorpheniram | 63 | 0.6 | 0.1 | 0.0 | 0.9 |
| Subtotal | 6,584 | 64.1 | - | - | - |
| Total medications advised | 10,268 | 100.0 | 10.2 | 9.2 | 11.1 |

(a) Column will not add to 100 because multiple medications could be given at each encounter and only the medications most frequently advised for over-the-counter purchase are included.

Note: OTCs—over-the-counter medications; encs—encounters; LCL—lower confidence limit; UCL—upper confidence limit.

### 9.4 Medications supplied by GPs

GPs supplied their patients with a total of 9,384 medications in this study, at a rate of 9.3 medications per 100 encounters and 6.4 per 100 problems. At least one medication was supplied at $6.8 \%$ of encounters for $5.2 \%$ of problems.

## Types of medications supplied by GPs

The distribution of supplied medications by group showed that those acting on the allergy/ immune system constituted $26.1 \%$ of all medications supplied. Antibiotics made up $10.6 \%$, and cardiovascular medications accounted for $10.3 \%$ of GP-supplied medications (Figure 9.10).


Figure 9.10: Distribution of GP-supplied medications by major groups
Of the ten most common medications supplied by the GP, seven were vaccines, principally influenza virus vaccine, which accounted for 7.5\% of GP-supplied medications (Table 9.5). There was a wide spread of other medications supplied, mostly prescription medications, presumably from manufacturers' sample packs. They reflect a range of medications that are often supplied by the GP (e.g. vaccines). Others may be needed urgently, or samples may be supplied to test efficacy for a particular patient, or where cost is an issue. The most common of these were the NSAID rofecoxib and the antibiotic amoxycillin, accounting for $2.6 \%$ and $2.4 \%$ respectively of all medications supplied.

### 9.5 Changes from 1998-99 to 2002-03

As shown in Appendix 4, Tables A4.12 and A4.13, there were no significant changes apparent in the relative rate of provision of advice for OTC purchase of any of the medications that were commonly available in 1998-99. However, for medications supplied directly by the GP, the impact of the introduction of Cox-2 inhibitors on the last 3 years of the BEACH program can be seen.

Table 9.5: Medications most frequently supplied by GPs

| Generic medication | Number | $\begin{array}{r} \text { Per cent of } \\ \text { GP-supplied } \\ (n=9,382) \end{array}$ | $\begin{array}{r} \text { Rate per } 100 \\ \text { encs }{ }^{(\mathrm{a})} \\ (n=100,987) \end{array}$ | $\begin{aligned} & \text { 95\% } \\ & \text { LCL } \end{aligned}$ | $\begin{aligned} & \text { 95\% } \\ & \text { UCL } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Influenza virus vaccine | 705 | 7.5 | 0.7 | 0.0 | 1.9 |
| Polio vaccine oral sabin/injection | 290 | 3.1 | 0.3 | 0.0 | 0.7 |
| Rofecoxib | 245 | 2.6 | 0.2 | 0.0 | 0.6 |
| Amoxycillin | 230 | 2.4 | 0.2 | 0.0 | 1.5 |
| Diphtheria/pertussis/tetanus/hepatitis B | 184 | 2.0 | 0.2 | 0.0 | 0.7 |
| Meningitis vaccine | 158 | 1.7 | 0.2 | 0.0 | 0.9 |
| Haemophilus $B$ vaccine | 157 | 1.7 | 0.2 | 0.0 | 0.6 |
| Mumps/measles/Rubella vaccine | 147 | 1.6 | 0.1 | 0.0 | 0.4 |
| Celecoxib | 147 | 1.6 | 0.1 | 0.0 | 0.5 |
| Triple antigen(diphtheria/pertussis/tetanus) | 146 | 1.6 | 0.1 | 0.0 | 0.6 |
| ADT/CDT (diphtheria/tetanus) vaccine | 144 | 1.5 | 0.1 | 0.0 | 0.5 |
| Paracetamol | 137 | 1.5 | 0.1 | 0.0 | 0.8 |
| Metoclopramide | 137 | 1.5 | 0.1 | 0.0 | 0.4 |
| Salbutamol | 135 | 1.4 | 0.1 | 0.0 | 0.7 |
| Cephalexin | 131 | 1.4 | 0.1 | 0.0 | 0.9 |
| Paracetamol/codeine | 128 | 1.4 | 0.1 | 0.0 | 0.8 |
| Meloxicam | 124 | 1.3 | 0.1 | 0.0 | 0.6 |
| Sertraline | 118 | 1.3 | 0.1 | 0.0 | 0.4 |
| Amoxycillin/potassium clavulanate | 108 | 1.2 | 0.1 | 0.0 | 0.9 |
| Citalopram | 90 | 1.0 | 0.1 | 0.0 | 0.4 |
| Omeprazole | 90 | 1.0 | 0.1 | 0.0 | 0.5 |
| Tramadol | 90 | 1.0 | 0.1 | 0.0 | 0.6 |
| Mometasone | 89 | 1.0 | 0.1 | 0.0 | 0.5 |
| Fluticasone/salmeterol | 87 | 0.9 | 0.1 | 0.0 | 0.5 |
| Hepatitis B vaccine | 86 | 0.9 | 0.1 | 0.0 | 0.4 |
| Esomeprazole | 85 | 0.9 | 0.1 | 0.0 | 0.5 |
| Levonorgestrel/ethinyloestradiol | 84 | 0.9 | 0.1 | 0.0 | 0.6 |
| Roxithromycin | 77 | 0.8 | 0.1 | 0.0 | 0.8 |
| Prochlorperazine | 74 | 0.8 | 0.1 | 0.0 | 0.4 |
| Diclofenac sodium systemic | 72 | 0.8 | 0.1 | 0.0 | 0.7 |
| Subtotal | 4,495 | 55.3 | - | - | - |
| Total medications supplied | 9,382 | 100.0 | 9.3 | 7.6 | 11.0 |

[^1]
[^0]:    (a) Figures do not total $100 \%$ as more than one problem can be managed at each encounter.

    * Includes multiple ICPC-2 or ICPC-2 PLUS codes (see Appendix 3).

    Note: LCL—lower confidence limit; UCL—upper confidence limit; NOS—not otherwise specified; NEC—not elsewhere classified.

[^1]:    (a) Column will not add to 100 because multiple medications could be given at each encounter and only the medications most frequently supplied by GPs are included.

    Note: Encs—encounters; LCL—lower confidence limit; UCL—upper confidence limit.

