

## Appendix 1: Disability Data Reference and Advisory Group

Organisation	Representative
National Caucus of Disability Consumer Organisations	Dianne Temby Mark Pattison
Carers Association of Australia	Rose Ross (to mid 1997) David Fisher (mid 1997)
ACROD	Helen McAuley
Federation of Ethnic Community Councils of Australia	Kin Win May
ABS	Jennie Widdowson
DSS	Trevor Hughes
DHFS	Angela Hewson
DEETYA	Monica McMahon
DSSC	Karl Mortimer (SA) Sharyn Campbell (NSW)
Person expert in Aboriginal and Torres Strait Islander statistics	Tony Barnes
Independent experts	Maree Dyson Bill Jolley (to mid 1997) Trevor Parmenter John Taplin John Walsh
AIHW	Ching Choi (Chair) Ros Madden Tracie Hogan

## Appendix 2: National Community Services Information Model

The Australian Institute of Health and Welfare is undertaking the development of a National Community Services Information Model in consultation with the National Community Services Data Committee. The Institute has considerable experience in information modelling having published the *National Health Information Model Version 1.0* in January 1996. (This publication extensively describes the concepts, techniques and rules for developing an information model.)

Development of the model has occurred via four workshops held between June and September 1997. Units from the Welfare Division of the Institute (Children and Family Services, Disability, Aged Care, SAAP and Welfare Expenditure) participated in the workshops as well people working on mental health within the Institute's Health Division. The Institute has not been resourced to undertake extensive national consultation on this project. National consultation will be facilitated by the Data Committee and the jurisdictions they represent. Representation on the Data Committee includes members from Commonwealth and State Governments as well three representatives from non-government organisations.

The overall objective of the model is to provide a framework for community services information development culminating in the publication of the inaugural National Community Services Data Dictionary. The existence, endorsement and use of a framework will ensure that the Data Dictionary is not driven by individual data collections and their associated data development activities. Other objectives of the model are to:

- identify a commonly agreed information base to enable research and policy development of national community services information;
- assist in minimising duplication of effort in community services information development;
- assist in promoting a common language and the identification of commonality in information requirements across community service sectors;
- inform and facilitate record linkage via improving data comparability; and
- provide a management tool to assist the ongoing development and communication of national community services information, and a coordinating mechanism for this work.

Version 0.5 of the model is shown on the following page. Version 1.0 of the model will be published as part of the Data Dictionary in early 1998. Comment on the current stage of development of the model is welcomed. Feedback can be provided to Joe Christenson (Head, National Information Development Unit, AIHW) by telephone 02 6244 1148 or by mail at GPO Box 570, Canberra, ACT, 2601.

Please note the NCS Information Model (and Data Dictionary) are undergoing development, and changes will be made continually. If using the Model (or Dictionary) for development or presentation in another context, please be advised of their developmental status. If you have any comments or queries on the latest versions of the Model or Dictionary please contact Joe Christenson.

**National Community Services Information Model  
Version 0.5**  
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**PARTY**

PERSON	<b>PARTY GROUP</b>
	FAMILY
	HOUSEHOLD
AGENCY	TARGET GROUP
	OTHER PARTY GROUP

**LOCATION**

ADDRESS
<b>SETTING</b>
SERVICE DELIVERY SETTING
OTHER SETTING

*Party characteristics*

<b>PERSON CHARACTERISTIC</b>	<b>PARTY GROUP CHARACTERISTIC</b>
DEMOGRAPHIC CHARACTERISTIC	FAMILY CHARACTERISTIC
SOCIO-CULTURAL CHARACTERISTIC	FAMILY INCOME CHARACTERISTIC
EDUCATIONAL CHARACTERISTIC	OTHER FAMILY CHARACTERISTIC
LABOUR CHARACTERISTIC	HOUSEHOLD CHARACTERISTIC
ACCOMMODATION / LIVING CHARACTERISTIC	HOUSEHOLD INCOME CHARACTERISTIC
INCOME CHARACTERISTIC	OTHER HOUSEHOLD CHARACTERISTIC
LEGAL CHARACTERISTIC	AGENCY CHARACTERISTIC
IMPAIRMENT CHARACTERISTIC	STATE OF WELLBEING
DISABILITY CHARACTERISTIC	PERSON VIEW
FUNCTIONAL CHARACTERISTIC	
OTHER PERSON CHARACTERISTIC	

NEED

PERSON PARTICIPATION / INDEPENDENCE

**EVENT**

<b>PERSON EVENT</b>	<b>HEALTH AND WELFARE SERVICE EVENT</b>
BIRTH EVENT	REFERRAL EVENT
LIFE EVENT	ASSESSMENT OF ELIGIBILITY FOR SERVICE EVENT
DEATH EVENT	ENTRY INTO SERVICE EVENT
	ASSESSMENT EVENT
<b>ENVIRONMENTAL EVENT</b>	SERVICE PROVISION EVENT
ENVIRONMENTAL MODIFICATION EVENT	CASE MANAGEMENT EVENT
	LEAVE FROM SERVICE EVENT
<b>ECONOMIC TRANSACTION EVENT</b>	EXIT / DISCHARGE FROM SERVICE EVENT
EXPENDITURE	DETERMINATION OF LEGAL STATUS EVENT
TRANSFER/SUBSIDY	OTHER HEALTH AND WELFARE SERVICE EVENT
REVENUE/RECEIPT	OTHER EVENT
<b>COMMUNITY / FAMILY EVENT</b>	
INFORMAL CARER ASSISTANCE EVENT	
INFORMAL CARE EVENT	

**ENVIRONMENT**

TOOLS AND EQUIPMENT
PERSONAL SUPPORT
SOCIAL AND CULTURAL ENVIRONMENT
ECONOMIC AND POLITICAL ENVIRONMENT
HUMAN MADE PHYSICAL ENVIRONMENT
NATURAL ENVIRONMENT

**PARTY ROLE**

<b>PERSON ROLE</b>	<b>AGENCY ROLE</b>
CITIZEN ROLE	SERVICE PROVIDER ROLE (Agency)
FAMILY RELATIONSHIP ROLE	SERVICE FUNDER ROLE
CARER ROLE	SERVICE PURCHASER ROLE
RECIPIENT ROLE	OTHER ROLE
SERVICE PROVIDER ROLE (Person)	

*Enabling factors*

RESOURCE
KNOWLEDGE FACTOR
AVAILABILITY FACTOR
ACCESSIBILITY FACTOR

OUTCOME

HEALTH AND WELFARE PROGRAM

**SERVICE**

FEE STRUCTURE
ACTIVITY

# Appendix 3: One- and two-digit codes of the draft ICDH-2

## Classification of impairment

### Classification of impairments of function

Chapter 1	Mental functions
Chapter 2	Voice, speech, hearing and vestibular functions
Chapter 3	Seeing functions
Chapter 4	Other sensory functions
Chapter 5	Cardiovascular and respiratory functions
Chapter 6	Digestive, nutritional and metabolic functions
Chapter 7	Immunological and endocrinological functions
Chapter 8	Genitourinary functions
Chapter 9	Neuromusculoskeletal and movement related functions
Chapter 10	Functions of the skin and related organs

### Classification of impairments of structure

Chapter 1	Brain, spinal cord and related structures
Chapter 2	Structures involved in voice and speech
Chapter 3	Structures of the ear and vestibular system
Chapter 4	The eye and related structures
Chapter 5	Structures of the circulatory and respiratory systems
Chapter 6	Structures related to the digestive system and metabolism
Chapter 7	Structures related to the immunological endocrinological systems
Chapter 8	Structures related to the urogenital system, continence and reproduction
Chapter 9	Structures related to movement
Chapter 10	Skin and related structures

# **Classification of activities**

## **Chapter 1 Seeing, hearing and recognising**

seeing  
hearing  
recognising by sensory input  
recognising relationships in space and time

## **Chapter 2 Learning, applying knowledge, and performing tasks**

remembering  
acquiring and applying knowledge  
problem solving  
learning a task  
performing tasks  
managing different kinds of tasks  
sustaining performance  
managing general psychological demands  
other activities relating to knowledge acquisition and use

## **Chapter 3 Communication activities**

understanding messages in speech and formal sign language  
understanding non-verbal messages (other than sign language)  
understanding written language  
producing messages in speech or formal sign language  
communicating messages  
producing non-verbal messages other than formal sign language  
producing written language  
using communication devices/techniques

## **Chapter 4 Movement activities**

maintaining a body position  
shifting the weight of the body  
changing a body position  
walking and related activities  
transferring oneself while sitting or lying  
activities involving fine hand use  
activities aimed at making objects move

## **Chapter 5 Moving around**

moving around in the general environment  
climbing  
moving around in specified environments  
moving around in traffic situations as a pedestrian  
using transportation  
moving around in traffic situations as a driver

## **Chapter 6 Daily life activities**

washing oneself  
care of body parts, teeth, nails, hair  
activities related to excretion  
dressing  
eating and drinking  
caring for own wellbeing  
dealing with everyday objects and appliances

## **Chapter 7 Care of necessities and domestic activities**

procuring and taking care of daily necessities  
procuring and taking care of shelter  
taking care of meals  
laundry and caring for clothes and footwear  
taking care of dwelling  
taking care of other household or family members  
looking after possessions, plants and animals

## **Chapter 8 Interpersonal behaviours**

general interactive skills  
other interpersonal skills  
managing own personal behaviour  
maintaining close personal relationships  
maintaining relationships with friends and peers

## **Chapter 9 Responding to and dealing with particular situations**

managing in a specific climate or temperature  
managing in other environmental circumstances  
managing in a dangerous environment  
work- and school-related behaviours  
work acquisition and retentions skills  
personal social activities  
economic skills

## **Chapter 10 Use of assistive devices, technical aids and other related activities**

using aids for therapy and training  
using orthoses and prosthesis  
using aids for personal care and protection  
using aids for personal mobility  
using aids for housekeeping  
using furnishings and adaptations to homes and other premises  
using aids for communication, information and signalling  
using aids for handling products and goods  
using aids and equipment for environmental improvement, tools and machines  
using aids for recreation

# **Classification of participation**

## **Chapter 1 Participation in personal maintenance**

participation in personal care  
participation in health maintenance  
participation in nourishment  
participation in housing and shelter

## **Chapter 2 Participation in mobility**

participation in home environment mobility  
participation in mobility outside the home  
participation in transportation

## **Chapter 3 Participation in exchange of information**

participation in spoken and non-spoken exchange of information  
participation in written exchange of information  
participation in exchange of information by symbols and signs  
participation in exchange of information by public symbols  
participation in exchange of information by means of telecommunication

## **Chapter 4 Participation in social relationships**

participation in family relationships  
participation in intimate relationships  
participation in relationships with friends and acquaintances  
participation in relationships with peers  
participation in relationships with strangers  
participation in other social relationships

## **Chapter 5 Participation in the areas of work, education, leisure and spirituality**

participation in education  
participation in work  
participation in play, recreation and leisure  
participation in spirituality

## **Chapter 6 Participation in economic life**

participation in economic transactions  
participation in economic security

## **Chapter 7 Participation in civic and community life**

participation in citizenship  
participation in community

# List of contextual factors

## **Chapter 1 Products, tools and consumables**

products or substances for personal consumption  
money and other assets  
assistive technology  
products for personal use in daily living  
products for commercial, industrial or employment use  
educational products and equipment  
cultural or religious objects

## **Chapter 2 Personal support and assistance**

family members  
friends  
acquaintances, peers and colleagues  
personal assistants and other care providers  
health service providers  
animals

## **Chapter 3 Social, economic and political institutions**

social security system  
social assistance and health system  
education and training system  
associations and organisations  
economic institutions  
political institutions  
other public infrastructure

## **Chapter 4 Sociocultural structures, norms and rules**

sociocultural structures  
informal social attitudes  
formal social rules  
population composition, variation and movement

## **Chapter 5 Human-made physical environment**

architecture  
land use

## **Chapter 6 Natural environment**

geography  
flora and fauna  
weather and air quality  
time-related changes  
sound  
light



## **Appendix 4: Australian proposals about participation qualifiers (December 1996)—excerpt and adaptation**

'Enabling response' is the response, from supports or factors external to the person, needed by the person to enable their desired level of participation in a particular domain. Because participation reflects an interaction between the person with an impairment and/or activity limitation and the environment, the enabling response may be provided in the form of assistance to the person or modification of the environment.

Enabling responses may be, broadly:

- person-focused enabling response—assistance to the person (employment support, equipment, carer etc.); and/or
- environmental-focused enabling response—systemic or environmental modification (ramps, toilets, parking spaces, large print or plain English publications, legislative reforms, attitudinal change, etc.)

'Enabling response' identifies what the person needs in order to achieve the desired level of participation. They may or may not be receiving this response. Information gathered on this variable gauges the ongoing need for various responses (e.g. equipment, personal assistance in various areas). Further questions, for instance, in population surveys or service-related interviews, would elicit what the current level of unmet need is, either on a personal or population basis.

The information or rating should be provided, as far as possible, by the person concerned.

The proposed 'qualifier' is related to the rest of the draft classification in the following way:

- it complements the other originally proposed qualifier of the third dimension (level of satisfaction); whereas that indicates the level of individual satisfaction with participation in various areas, this qualifier indicates the individual's analysis of what external 'response' will enhance their level of participation;
- whereas the 'environmental factors' as presently classified, provide a framework in which an environment can be evaluated, the 'enabling response' indicator shows the specific factors which, for a particular individual in a particular area of participation, need to change or respond in order to enhance participation in a given domain by that individual.

**Table A4.1: Person-focused enabling response**

Suggested code	Suggested interpretation
0	No response needed in usual environment to participate to desired level.
1	No response generally needed if person is in a suitable community environment (of a standard it is reasonable to expect)—or may experience minor difficulty in a suitable environment. (May imply need for environmental response — eg workplace modification.— but no person-focussed response)
2	Needs equipment and/or financial assistance only—and then experiences at most only minor or occasional difficulty to participate at desired level.
3	Needs no assistance (other than perhaps aids and/or financial assistance), but is experiencing moderate to significant difficulty, or experiencing some curtailment in participation.
4	Is not participating to desired level, is experiencing significant financial hardship (as a result of their disability?), and chiefly requires financial assistance rather than personal assistance with particular activities
5	Needs occasional or infrequent help to participate to desired level, even with equipment or financial assistance.  Includes use of signing translator for deaf people  Includes when social interaction is difficult beyond friends, colleagues and family?
6	Needs regular support with particular tasks eg 1-4 times per week, but manages many tasks independently on a daily basis.  Includes when person does not participate in relationships beyond spouse or immediate family, or can obtain employment only under special circumstances.  Includes curtailed participation without support.
7	Needs regular support most days with particular tasks, to participate to desired level. Includes: <ul style="list-style-type: none"> <li>• total dependence on external economic supports; or</li> <li>• difficulty with sustaining employment, education or leisure activities under most favourable circumstances.</li> </ul>
8	Needs significant daily support by a carer but can be left alone safely for at least an hour.
9	Needs substantial support by a carer on a daily basis and cannot be left alone safely. Includes someone who is totally economically reliant on others, including government assistance. Generally signifies extremely low levels of participation in the domain.

Source: Australian Collaborating Centre comments on Alpha draft ICIDH, December 1996.

The Australian proposal represents a change of focus from ‘degree of difficulty’ in the 1980 ‘handicap’ and in the June 1996 US proposals on ‘level of satisfaction’, to the idea of ‘response needed’. The gain is a shift from a static view or assessment of difficulty to an emphasis on enabling the person to achieve their desired level of participation.

Similarly there is a shift from the consideration of norms to the consideration of the person’s own goals. ‘Restricted occupation’ (p. 196 of 1980 ICIDH) is measured against some norm. The Australian proposal relates to the person’s own goals, i.e. what is needed to help them achieve their potential—thus focusing on avoidable disadvantage rather than some objective ‘extent of disadvantage’ against social norms.

This qualifier indicated the individual’s analysis of what external response will enhance their participation. The ‘severity of handicap’ scale of the 1980 ‘handicap’ classification can be mapped fairly well onto the ‘person-focused enabling response’ — thus affording some continuity of the old and new versions of the ICIDH.

The environment-focused response (box A4.2) explicitly incorporates the impact of the environment into the third level by describing the particular factors of the

environment that need to change or respond in order to enhance participation in the area by that individual.

**Table A4.2: Environment-focused enabling response**

<b>Suggested code</b>	<b>Suggested interpretation: Environmental factor needed to respond</b>
0	No environmental response needed to enhance participation
1	Physical factors
2	Technological change, equipment(Comment: not just support needed—see above—but change in the mix of services etc)
3	Social, psychological climate, culture Includes informal support, from family, friends, community Organizations (Comment: not just support needed—see above—but change in the mix of services etc)
4	Legal factors and other administrative policy, practice ('politico economic' factors)
5	Economic system including labour market
6	Health and social services (Comment: not just support needed—see above—but change in the mix of services, eligibility etc)
7	Education and training system response
8	Public infrastructure including public transport
9	

*Source:* Australian Collaborating Centre comments on Alpha draft ICIDH 1996.

The specific types of response would probably have to be culture-specific and modified by individual countries. In Australia such responses could include: formal disability support services, informal assistance, environmental modification, other improved access to mainstream services, assistive equipment, ongoing medication, or 'self-help'.