# Homeless people in SAAP

SAAP National Data Collection Annual Report 2002–03

Tasmania supplementary tables

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is better health and wellbeing for Australians through better health and welfare statistics and information.

# Homeless people in SAAP

SAAP National Data Collection Annual Report 2002–03

Tasmania supplementary tables

Australian Institute of Health and Welfare Canberra

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### **Preface**

This publication contains statistical tables and charts in relation to Tasmania and is intended to supplement the seventh (2002–03) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act* 1987.

The fact that 97% of agencies in Tasmania provided data in 2002–03 is testimony to their collective commitment to, and confidence in, the collection. A 93% participation rate was recorded in 2001–02. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency remained steady at 82% in both 2001–02 and 2002–03.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this seventh annual report and the release of 2002–03 data are one step towards this goal.

Richard Madden Australian Institute of Health and Welfare

SAAP Coordination and Development Committee

## **Acknowledgments**

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Table programming and production were carried out by Qasim Shah and Ashfaq Hussein. Data entry was managed by Fiona Holland. Without the efforts of Kay Grzadka, Paul Halliday, Gloria Jackson, Neil Angel, Melinda Hecker, Stirling Lewis, Toni Stepniak and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Tasmanian Department of Health and Human Services, which provided administrative data.

# **Abbreviations and symbols**

### **Abbreviations**

ABS Australian Bureau of Statistics

AIHW Australian Institute of Health and Welfare

CAP Crisis Accommodation Program

DV Domestic violence

NDC National Data Collection

NDCA National Data Collection Agency

SAAP Supported Accommodation Assistance Program

### Symbols in tables

.. Not applicable

Nil or rounded to zero (including null cells)

n.a. Not available

n.e.s. Not elsewhere specified

# **Glossary**

### Accompanying child

A person aged under 18 years who accompanies a *client* to a SAAP *agency* during a *support period* or who requires and/or receives assistance from a SAAP *agency* as a result of their parent or guardian being a client of the same *agency*. An accompanying child may or may not require or receive assistance.

# Accompanying child support period

An accompanying child support period refers to each support period in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's support period.

Within an *accompanying child support period* the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's *support period*, it is not possible to assess the length of support for an *accompanying child*.

### **Agency**

An organisation or establishment that receives a specified amount of SAAP funds to provide services.

### Alpha code

A predetermined combination of letters from a *client's* name, together with a letter designating the *client's* gender. A 'valid *alpha code'* is a legitimate *alpha code* (that is, one containing only letters from the alphabet and ending in either M or F) joined to the *client's* reported year of birth and encrypted to create a unique *client* indicator.

#### Client

A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:

- receives *support* or assistance from a SAAP *agency* which entails generally 1 hour or more of a worker's time, either with that *client* directly or on behalf of that *client*, on a given day; or
- is accommodated by a SAAP *agency*; or
- enters into an ongoing support relationship with a SAAP agency.

## Closed accompanying child support period

An accompanying child support period associated with a closed support period.

### Closed support period

A *support period* that had finished before the end of the reporting period – 30 June.

# English proficiency group 1 countries

Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.

# English proficiency group 2-4 countries

Countries, excluding Australia, that are not included in *English* proficiency group 1.

### Homeless person

A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:

- damages, or is likely to damage, their health; or
- threatens their safety; or
- marginalises them through failing to provide access to:
  - adequate personal amenities, or
  - the economic and social supports that a home normally affords; or
- places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or
- has no security of tenure that is, they have no legal right to continued occupation of their home.

A person is also considered homeless if he or she is living in accommodation provided by a SAAP *agency* or some other form of emergency accommodation.

## Ongoing support relationship

A relationship between a SAAP *agency* and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the *agency* for the purpose of providing additional assistance.

An invitation to return to the *agency* if the need arises does not constitute an *ongoing support relationship*.

This definition is used to help establish whether a person is considered a *client* for the purposes of the National Data Collection.

#### **Recurrent allocations**

Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to SAAP agencies to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

#### Referral

For the purposes of the National Data Collection, a formal referral process — not simply the provision of information. A (formal) *referral* occurs when a SAAP *agency* contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A *referral* has not been provided if the person is not accepted for an appointment or interview.

### Support

Assistance, other than *supported accommodation*, provided to a client as part of an *ongoing support relationship* between a SAAP *agency* and the *client*. For the purposes of the National Data Collection, *support* also includes contact with, or work on behalf of, a *client* for generally more than 1 hour on a given day. *Support* may be provided to the *client* individually or in group sessions.

### Support period

A *support period* commences when a *client* begins to receive *support* and/or *supported accommodation* from a SAAP *agency*. The *support period* is considered to finish when:

- the *client* ends the relationship with the *agency*; or
- the *agency* ends the relationship with the *client*.

If it is not clear whether the *agency* or the *client* has ended the relationship, the *support period* is assumed to have ended if no assistance has been provided to the *client* for a period of 1 month. In such a case, the date the *support period* ended is 1 month after the last contact with the *client*.

## Supported accommodation

Accommodation paid for, or provided directly by, a SAAP *agency*. The accommodation may be provided at the *agency* or may be purchased using SAAP funds—at a motel, for example.

### 1 Introduction

This publication is one of eight state and territory supplements that accompany the seventh annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Tasmania only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency nonparticipation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Tasmania. Appendix 2 contains a copy of the client form used to collect data in 2002–03.

Data presented here primarily relate to the financial year ending 30 June 2003. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 7 years that the National Data Collection has been conducted (see Chapter 10). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

# 2 Funding

## 2.1 Key chart

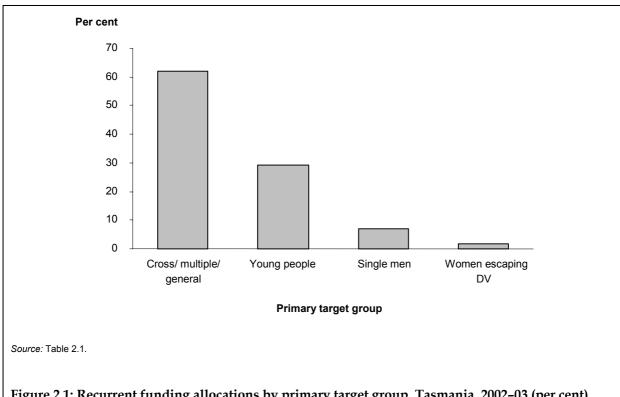


Figure 2.1: Recurrent funding allocations by primary target group, Tasmania, 2002-03 (per cent)

### 2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Tasmania, 2002–03

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
South	19	51.4	5,737,000	50.5	301,900
North	9	24.3	3,057,000	26.9	339,700
North-West	9	24.3	2,572,000	22.6	285,800
Total	37	100.0	11,366,000	100.0	307,200
Primary target group					
Young people	11	29.7	3,318,000	29.2	301,600
Single men only	2	5.4	807,000	7.1	403,600
Single women only	_	_	_	_	_
Families	_	_	_	_	_
Women escaping DV	2	5.4	206,000	1.8	103,200
Cross target/multiple/general	22	59.5	7,035,000	61.9	319,800
Total	37	100.0	11,366,000	100.0	307,200
Recurrent allocations to agencies	37	100.0	11,366,000	95.4	307,200
Other			554,000	4.6	
Total			11,920,000	100.0	

### Notes

Source: SAAP Administrative Data Collection.

<sup>1. &#</sup>x27;Recurrent allocation' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation

<sup>2.</sup> Not all agencies operated throughout the year. At 30 June 2003, 36 agencies were operating.

# 3 Level of support

### 3.1 Key chart

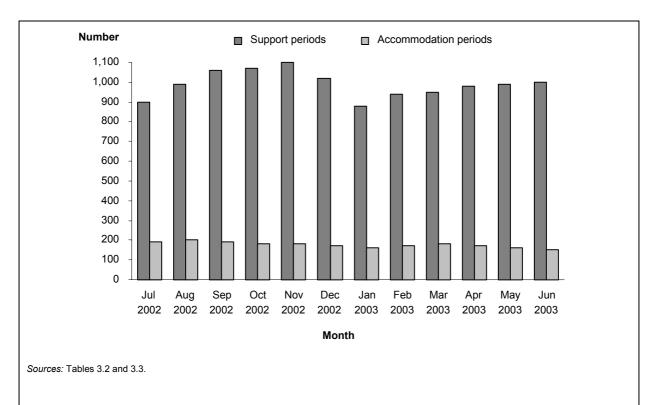


Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Tasmania, 2002–03 (number)

### 3.2 Tables

Table 3.1: SAAP support periods and clients, Tasmania, 2002-03

Support periods (number)	6,550
Clients (number)	4,250
Mean number of support periods per client	1.55
Clients per 10,000 population 10+	103

#### Notes

- 1. Number excluded due to errors and omissions (weighted): 0.
- 2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Tasmania.
- 3. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided within Tasmania.
- 4. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2002 (preliminary estimates).
- The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
- 6. Support period figures have been weighted to adjust for agency non-participation.
- 7. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2003a

Table 3.2: SAAP support periods: number of support periods active each day, average by month and region, Tasmania, 2002–03

Date	South	North	North-West	Total
July 2002	530	250	120	900
August 2002	590	270	130	990
September 2002	630	290	140	1,060
October 2002	660	260	150	1,070
November 2002	710	240	150	1,100
December 2002	670	230	120	1,020
January 2003	540	220	120	880
February 2003	550	260	130	940
March 2003	560	260	130	950
April 2003	560	280	140	980
May 2003	560	280	150	990
June 2003	550	300	150	1,000
Support periods: total number of days	216,760	95,450	49,120	361,330

#### Notes

- 1. Number excluded due to errors and omissions (unweighted): 6.
- 2. Figures are unweighted and have not been adjusted for agency non-participation.
- B. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

Table 3.3: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Tasmania, 2002–03

Date	South	North	North-West	Total
July 2002	120	40	30	190
August 2002	130	40	30	200
September 2002	120	40	20	190
October 2002	120	40	30	180
November 2002	120	30	30	180
December 2002	120	30	30	170
January 2003	110	30	20	160
February 2003	110	30	30	170
March 2003	110	30	30	180
April 2003	100	40	30	170
May 2003	100	40	20	160
June 2003	100	30	30	150
Accommodation periods: total number of nights	40,010	11,990	9,360	61,360

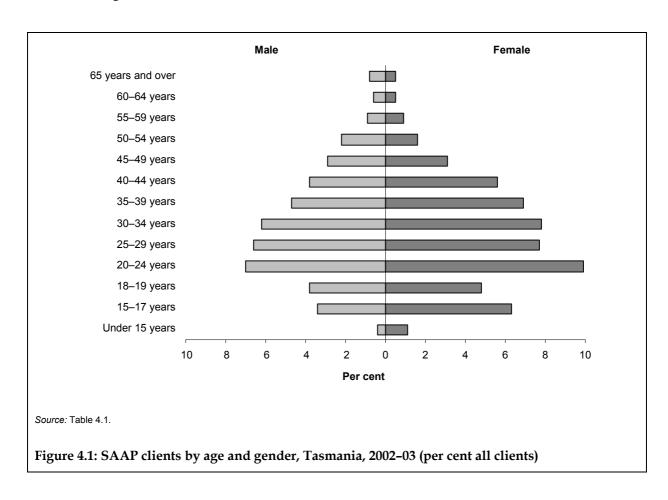
<sup>1.</sup> Number excluded due to errors and omissions (unweighted): 74.

<sup>2.</sup> Figures are unweighted and have not been adjusted for agency non-participation.

<sup>3.</sup> Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average. Source: SAAP Client Collection.

# 4 Age, gender and cultural and linguistic diversity

### 4.1 Key chart



### 4.2 Tables

Table 4.1: SAAP clients, by age and gender, Tasmania, 2002-03

	Percentage of	all clients	Percentage of g	ender group			
Age	Male	Female	Male	Female	Total		
	%	%	%	%	%	Number	
Under 15 years	0.4	1.1	0.9	2.0	1.5	50	
15-17 years	3.4	6.3	7.9	11.0	9.7	400	
18-19 years	3.8	4.8	8.7	8.4	8.5	350	
20-24 years	7.0	9.9	16.3	17.5	17.0	700	
25-29 years	6.6	7.7	15.3	13.5	14.3	600	
30-34 years	6.2	7.8	14.4	13.8	14.1	600	
35-39 years	4.7	6.9	10.9	12.2	11.6	500	
40-44 years	3.8	5.6	8.9	9.8	9.4	400	
45-49 years	2.9	3.1	6.6	5.5	5.9	250	
50-54 years	2.2	1.6	5.0	2.8	3.8	150	
55-59 years	0.9	0.9	2.0	1.7	1.8	100	
60-64 years	0.6	0.5	1.3	0.9	1.1	50	
65 years and over	0.8	0.5	1.7	0.9	1.3	50	
Total	43.2	56.8	100.0	100.0	100.0		
Total (number)	1,850	2,400	1,850	2,400		4,250	
Mean age (years)			31.9	30.2		31.0	
Median age (years)			30	28		29	

Notes

Source: SAAP Client Collection.

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 27.

<sup>2.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.2: SAAP clients: number of support periods per client by age and gender of client, Tasmania, 2002-03 (per cent)

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Tot	al
- при	,,,,,,	<b>,</b> ,	Male cli		,,,,,,	<b>y</b> 0 0	%	Number
1	68.7	64.9	75.8	72.5	75.7	81.9	72.7	1,350
2	12.9	18.5	13.3	14.5	13.6	11.1	14.3	250
3	6.1	5.4	3.7	6.1	5.4	7.0	5.6	100
4	4.8	3.5	3.4	3.0	3.3	_	3.2	50
5	4.1	2.8	1.5	2.2	0.8	_	2.1	50
6+	3.5	4.9	2.2	1.7	1.2	_	2.1	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	8.8	8.7	16.3	49.5	15.0	1.7	100.0	
Total (number)	150	150	300	900	250	50		1,850
Mean number of support periods	1.89	1.95	1.61	1.66	1.56	1.34		1.68
Per 10,000								
population	57	240	205	144	47	11		91
			Female c	lients				
1	72.9	80.3	75.0	78.7	86.8	89.1	78.4	1,900
2	17.2	12.7	16.5	13.2	9.0	10.9	13.8	350
3	3.7	4.0	5.2	5.0	3.7	_	4.6	100
4	2.2	1.7	2.5	1.5	0.4	_	1.6	50
5	2.6	1.2	0.6	0.9	_	_	1.0	<25
6+	1.5	_	0.3	0.7	_	_	0.6	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	13.0	8.4	17.5	49.3	10.8	0.9	100.0	
Total (number)	300	200	400	1,200	250	<25		2,400
Mean number of support periods	1.60	1.41	1.49	1.45	1.28	1.22		1.45
Per 10,000 population	114	314	297	180	44	6		115
			All clie	ents				
1	71.4	73.5	75.3	76.0	81.1	84.9	75.9	3,200
2	15.7	15.3	15.2	13.8	11.4	11.0	14.0	600
3	4.5	4.7	4.6	5.5	4.6	4.1	5.0	200
4	3.1	2.5	2.9	2.1	1.9	_	2.3	100
5	3.1	1.9	0.9	1.5	0.4	_	1.4	50
6+	2.2	2.2	1.1	1.1	0.6	_	1.3	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	11.2	8.5	17.0	49.4	12.6	1.3	100.0	
Total (number)	450	350	700	2,100	550	50		4,250
Mean number of support periods	1.70	1.65	1.54	1.54	1.42	1.29		1.55
Per 10,000 population	85	276	251	162	46	8		103

Sources: SAAP Client Collection; ABS 2003a.

Number excluded due to errors and omissions (weighted): 27.

<sup>&#</sup>x27;Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2002 (preliminary estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.

The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to

the number of support periods per client presented in this table.

Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.3: SAAP clients: birthplace by gender, Tasmania, 2002-03

Birthplace	Male	Female	Т	otal	Tasmanian p	opulation
	%	%	%	Number	%	Number
Australia	93.0	94.1	93.6	3,900	89.2	423,000
Oceania (excluding Australia)	1.8	0.9	1.3	50	1.0	4,700
UK, Ireland and associated islands	2.1	1.5	1.8	100	5.4	25,550
Other Europe and the former Soviet Union	1.2	0.9	1.0	50	2.6	12,350
South-East, North-East and Southern Asia	0.3	1.1	0.8	50	1.0	5,000
Other (including the Middle East, Africa, the Americas and Caribbean)	1.5	1.5	1.5	50	0.8	3,900
Total	100.0	100.0	100.0		100.0	
Total (%)	43.1	56.9	100.0			
Total (number)	1,800	2,350		4,150		474,450

Sources: SAAP Client Collection; ABS 1999.

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 92.

<sup>2. &#</sup>x27;Tasmanian population' refers to the estimated resident population aged 10 years and over at 30 June 1996.

<sup>3.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.4: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Tasmania, 2002–03

Cultural and linguistic diversity	Male	Female	Т	otal	Tasmanian popula		
Clients	%	%	%	Number	%	Number	
Indigenous Australians	7.7	9.6	8.8	350	3.2	15,300	
Australian-born non-Indigenous people	85.4	84.4	84.9	3,400	85.9	407,650	
People born overseas, English proficiency group 1	4.0	2.7	3.2	150	6.7	31,700	
People born overseas, English proficiency groups 2–4	2.9	3.3	3.1	150	4.2	19,750	
Total	100.0	100.0	100.0		100.0		
Total (%)	43.6	56.4	100.0				
Total (number)	1,750	2,250				474,450	
Support periods	Me	an number per	client	Total number			
Indigenous Australians	1.70	1.58	1.62	550			
Australian-born non-Indigenous people	1.68	1.44	1.55	5,250			
People born overseas, English proficiency group 1	1.90	1.31	1.63	200			
People born overseas, English proficiency groups 2–4	1.41	1.29	1.34	150			

Total

Total (%)

Total (number)

1.45

53.0

3,300

1.55

100.0

. .

6,200

1.68

47.0

2,950

Sources: SAAP Client Collection; ABS 1998, 1999.

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 237 clients.

<sup>2.</sup> For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.

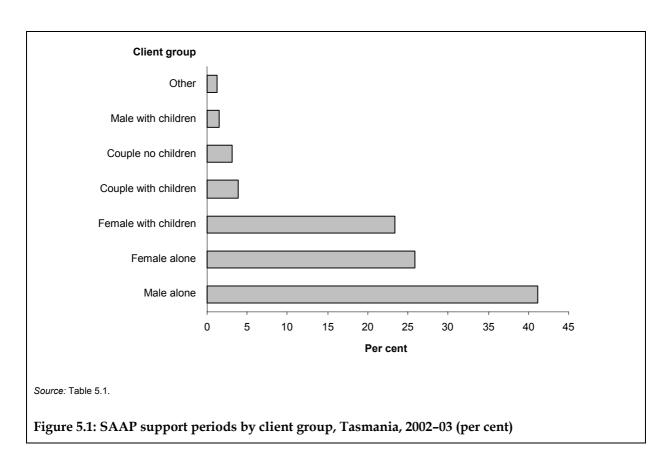
<sup>3. &#</sup>x27;Tasmanian population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.

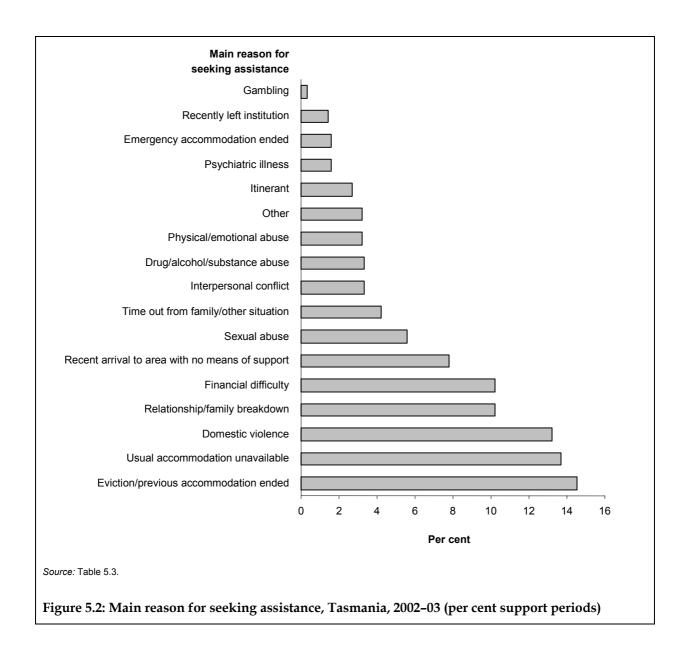
<sup>4.</sup> The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.

<sup>5.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

# 5 Client group and reasons for seeking support

### 5.1 Key charts





### 5.2 Tables

Table 5.1: SAAP support periods: region by client group, Tasmania, 2002-03 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	To	otal
- rogion	4.0.10	4.0.1.0	- Cimaron	- Cimaron	- Crimaron	- Cimaron		70147	%	Number
South	39.4	24.8	2.3	3.8	1.5	27.0	1.2	100.0	49.1	2,950
North	45.0	27.1	3.7	3.3	1.4	18.6	1.1	100.0	32.8	1,950
North-West	38.9	26.8	4.1	4.8	2.0	22.1	1.3	100.0	18.2	1,100
Total (%)	41.1	25.9	3.1	3.8	1.5	23.4	1.2	100.0	100.0	
Total (number)	2,450	1,550	200	250	100	1,400	50			6,000

#### Notes

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Tasmania, 2002-03 (per cent)

	Young	Single men	Single women		Women escaping	Cross-target/ multiple/		
Client group	people	only	only	Families	DV	general	Total	
							%	Number
Male alone, under 25	60.2	20.2	_	_	(*)	8.1	14.9	950
Male alone, 25+	(*)	79.0	_	_	(*)	22.0	27.0	1,750
Female alone, under 25	37.4	(*)	_	_	5.8	13.2	13.8	900
Female alone, 25+	0.8	(*)	_	_	25.4	15.1	11.9	750
Couple, no children	(*)	(*)	_	_	(*)	4.3	3.2	200
Couple with children	_	_	_	_	3.9	4.5	3.4	200
Male with children	_	_	_	_	(*)	1.8	1.4	100
Female with children	_	_	_	_	59.2	29.8	23.3	1,500
Other	1.0	_	_	_	(*)	1.2	1.0	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	10.1	13.5	_	_	2.0	74.4	100.0	
Total (number)	650	850	_	_	150	4,750		6,400

### Notes

Sources: SAAP Client and Administrative Data Collections.

<sup>1.</sup> Number excluded due to errors and omissions (unweighted): 396.

<sup>2.</sup> Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 204.

<sup>2.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.

<sup>3.</sup> Figures have been weighted to adjust for client non-consent and agency non-participation.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Tasmania, 2002–03 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	20.9	12.7	15.5	8.8	10.6	19.8	18.3	10.6	17.3	13.7
Time out from family/ other situation	7.5	3.7	7.9	2.5	_	(*)	(*)	2.2	7.2	4.2
Relationship/ family breakdown	14.8	8.9	18.6	6.1	5.7	(*)	17.5	7.3	(*)	10.2
Interpersonal conflict	4.7	4.5	3.4	1.8	3.0	5.1	(*)	1.6	(*)	3.3
Physical/ emotional abuse	1.0	0.7	3.3	5.8	2.8	2.9	(*)	6.5	_	3.2
Domestic violence	0.7	0.8	6.4	26.0	(*)	4.2	(*)	37.8	(*)	13.2
Sexual abuse	(*)	_	10.5	16.9	3.0	8.9	_	7.2	(*)	5.6
Financial difficulty	9.2	14.3	7.2	8.1	22.4	11.6	17.0	6.8	8.7	10.2
Gambling	(*)	1.0	_	_	_	_	_	_	_	0.3
Eviction/previous accommodation ended	19.0	13.4	14.9	11.4	22.6	18.7	22.8	11.4	26.2	14.5
Drug/alcohol/ substance abuse	4.2	8.7	0.9	1.0	_	_	_	0.3	_	3.3
Emergency accommodation ended	1.9	2.2	1.5	0.7	(*)	(*)	_	1.4	(*)	1.6
Recently left institution	1.5	2.9	0.7	1.6	(*)	_	(*)	0.5	_	1.4
Psychiatric illness	1.3	4.8	_	1.1	_	_	_	_	_	1.6
Recent arrival to area with no means of support	5.7	14.7	4.1	3.6	17.0	18.0	8.7	2.5	(*)	7.8
Itinerant	3.9	2.5	3.0	1.4	7.4	3.4	(*)	1.4	15.3	2.7
Other	3.4	4.1	2.1	3.3	3.5	5.1	(*)	2.4	(*)	3.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	15.3	26.9	13.9	11.8	3.3	3.5	1.4	23.0	1.0	100.0
Total (number)	900	1,600	850	700	200	200	100	1,350	50	5,950

<sup>(</sup>a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Psychiatric illness'. These cells have been merged to ensure client confidentiality.

Source: SAAP Client Collection.

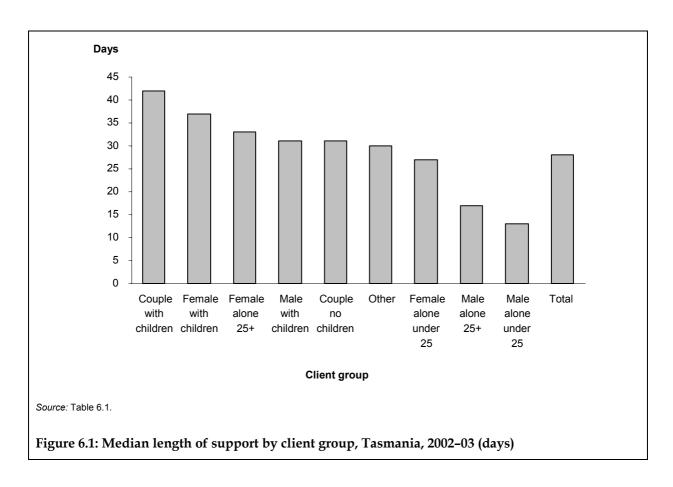
<sup>1.</sup> Number excluded due to errors and omissions (weighted): 615.

<sup>2.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.

<sup>3.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

# 6 Support provided

## 6.1 Key chart



### 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Tasmania, 2002-03 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	То	tal
										%	Number
Less than 1 day	5.7	4.4	7.5	6.3	10.6	4.7	6.0	4.9	_	5.5	300
1 day	12.6	9.6	8.0	4.5	3.0	(*)	11.3	3.7	8.1	7.5	400
2 days	4.4	5.2	5.2	2.6	3.6	(*)	_	3.3	_	4.0	200
3 days	6.1	4.0	4.4	3.2	4.0	(*)	_	1.9	(*)	3.7	200
4 days	4.3	3.7	2.8	3.0	3.2	(*)	(*)	1.7	_	3.0	150
5 days	2.1	2.4	3.0	1.1	_	(*)	_	1.2	(*)	1.8	100
6 days	2.8	2.6	1.1	1.4	(*)	(*)	_	1.6	(*)	1.9	100
7 days	2.7	2.2	2.2	2.1	4.8	(*)	(*)	1.6	9.5	2.3	150
>1-2 weeks	11.5	13.3	7.3	7.2	7.3	11.2	9.5	9.4	8.3	10.2	550
>2-4 weeks	10.0	11.3	9.5	11.2	5.9	10.5	10.5	10.6	9.0	10.4	550
>4-13 weeks	29.0	29.1	32.1	34.5	42.3	45.6	31.1	37.6	46.2	33.2	1,850
>13-26 weeks	5.3	7.9	7.4	9.6	8.5	6.0	13.7	10.6	(*)	8.2	450
>26-52 weeks	2.5	2.6	7.4	10.8	5.1	11.4	5.7	8.0	(*)	5.8	300
>52 weeks	1.1	1.6	2.1	2.7	(*)	4.3	(*)	3.9	(*)	2.4	150
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	15.6	27.9	13.8	11.4	3.3	3.3	1.3	22.3	1.1	100.0	
Total (number)	850	1,550	750	650	200	200	50	1,250	50		5,500
Mean length (days)	36	47	58	76	51	88	70	77	69		59
Median length (days)	13	17	27	33	31	42	31	37	30		28

#### Notes

Source: SAAP Client Collection.

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 190.

<sup>2.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.

<sup>3.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Tasmania, 2002–03 (per cent)

I amouth of	Male	Male	Female	Female	Couple	Couple	Male	Female			
Length of accommodation	alone under 25	alone 25+	alone under 25	alone 25+	no children	with children	with children	with children	Other	То	tal
										%	Number
1 day	23.1	19.9	15.6	18.6	(*)	(*)	(*)	8.3	32.1	17.5	400
2 days	5.9	10.1	10.6	8.6	14.5	(*)	_	5.1	(*)	8.2	200
3 days	9.5	6.1	9.2	8.7	(*)	(*)	(*)	4.2	(*)	7.2	150
4 days	6.7	5.3	6.2	5.9	(*)	_	_	4.0	_	5.4	100
5 days	3.6	5.3	5.3	2.9	(*)	_	_	3.5	_	4.2	100
6 days	4.0	5.4	2.5	2.9	_	(*)	_	3.0	_	3.8	100
7 days	4.4	3.6	3.4	3.0	24.3	(*)	_	2.5	24.1	3.9	100
>1-2 weeks	17.6	19.0	11.5	17.8	14.3	17.8	_	14.3	(*)	16.3	350
>2-4 weeks	10.7	10.5	10.8	12.1	_	(*)	(*)	13.7	(*)	11.2	250
>4-13 weeks	12.4	10.6	20.6	15.8	14.3	39.2	(*)	30.5	_	17.2	400
>13-26 weeks	1.7	1.5	3.1	(*)	_	_	(*)	6.7	_	2.9	50
>26-52 weeks	(*)	1.4	1.3	(*)	(*)	(*)	_	2.3	_	1.4	50
>52 weeks	(*)	1.2	_	_	_	_	_	2.0	_	0.9	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	22.4	31.1	15.1	8.1	1.4	1.4	0.5	19.2	0.8	100.0	
Total (number)	500	700	350	200	50	50	<25	450	<25		2,300
Mean length (days)	16	28	21	20	22	37	45	45	7		27
Median length (days)	6	6	7	7	7	19	22	21	3		7
Accommodation starting and ending on the same date (number)	<25	<25	<25	<25	<25	<25	<25	<25	_		100

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 102.

<sup>2.</sup> Clients were able to be accommodated on more than one occasion in a support period.

<sup>3.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.

<sup>4.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.3: SAAP support periods: services provided to clients, by client group, Tasmania, 2002-03 (per cent)

	Male alone	Male alone	Female alone	Female alone	Couple no	Couple with	Male with	Female with		
Type of service	under 25	25+	under 25	25+	children	children	children	children	Other	Total
Housing/accommodation	83.6	73.7	68.6	54.8	66.6	61.4	73.4	61.8	64.0	68.7
SAAP/CAP accommodation	66.2	49.2	49.7	30.6	24.9	22.9	28.4	36.7	35.7	44.7
Assistance to obtain/maintain shor term accommodation	t- 16.9	13.3	8.7	13.4	38.6	27.0	27.3	12.4	10.9	14.3
Assistance to obtain/maintain										
independent housing	26.2	25.9	27.2	29.0	36.3	39.9	36.5	37.9	32.0	30.3
Financial/employment	36.7	47.5	23.3	30.8	35.3	33.5	42.5	49.1	26.6	39.9
Assistance to obtain/maintain									(.)	
government payment	6.9	4.5	9.1	7.2	8.3		6.9	12.9	(*)	8.0
Employment/training assistance	5.1	0.9	0.8	8.0	(*)	(*)	_	0.9	(*)	1.5
Financial assistance/material aid	25.9	42.2	13.4	24.5	25.5	27.0	34.1	38.5	22.6	31.6
Financial counselling	5.2	6.4	5.7	5.2	3.7	7.6	11.3	9.4	(*)	6.7
Counselling	47.2	49.9	57.7	74.2	54.3		59.8		60.4	58.8
Incest/sexual assault	0.6	0.3	10.8	18.3	3.4	10.2	(*)	8.6	(*)	6.3
Domestic violence	0.5	0.5	7.0	28.2	(*)	5.9	(*)	29.6	(*)	11.8
Family/relationship	9.2	4.0	11.2	14.2	3.0	8.0	19.3	17.7	8.8	10.5
Emotional/other	44.1	48.2	50.7	66.1	51.7	49.0	58.4	62.3	57.9	53.7
Assistance with problem gambling		0.6	(*)	(*)	_	_		0.3	_	0.3
General support/advocacy	73.1	73.4	63.6	77.0	84.6		78.3		74.4	73.5
Living skills/personal development	18.6	3.2	15.4	7.1	6.3	8.2	5.0	9.9	11.5	9.6
Assistance with legal issues/court	4.0	0.0	4.4	7.0	(*)	0.4	4.5	44.0	(*)	0.0
support	4.6	2.2	4.1	7.9		6.1	4.5	14.9		6.6
Advice/information	64.6	62.1	54.8	65.4	76.1	72.9	68.4	64.7	66.1	63.3
Retrieval/storage/removal of belongings	9.8	14.7	8.5	8.1	4.2	6.4	(*)	10.8	(*)	10.6
Advocacy/liaison on behalf of clien		28.5	34.6	38.1	49.1	49.3	43.7	41.0	43.1	34.6
Brokerage services	13.8	27.5	13.0	25.1	52.7	33.4	39.0	26.2	35.2	24.0
Specialist services	11.2	9.1	9.2	12.3	8.3		8.3		4.9	11.5
Psychological services	(*)	0.4	(*)	(*)	(*)		_	0.5	_	0.4
Psychiatric services	0.7	1.2	(*)	(*)	_	_	_	0.4	_	0.6
Pregnancy support	_	_	2.1	(*)	(*)	(*)	_	1.8	_	0.8
Family planning support	(*)	_	0.7	(*)	_	_	_	0.4	_	0.2
Drug/alcohol support or intervention	n 4.9	4.9	2.0	5.3	(*)	(*)	(*)	2.4	_	3.7
Physical disability services	_	0.3	_	(*)	(*)	_	_	(*)	_	0.2
Intellectual disability services	(*)	(*)	_	0.7	_	(*)	_	_	_	0.2
Culturally appropriate support	0.6	0.4	0.9	1.4	_	_	_	3.0	(*)	1.2
Interpreter services	(*)	0.4	_	(*)	(*)	_	_	0.5	_	0.3
Assistance with immigration issues	s (*)	(*)	_	(*)	_	_	_	0.3	_	0.2
Health/medical services	5.4	2.7	4.8	5.9	3.2	2.6	5.0	12.4	(*)	6.1
Basic support and services n.e.s.	73.1	67.1	54.6	42.6	39.5		34.5		49.1	57.4
Meals	59.2	43.6	41.1	18.6	10.2	5.6	4.7		13.3	33.7
Laundry/shower facilities	57.5	41.1	38.8	19.1	3.3		(*)		10.9	32.8
Recreation	20.1	26.6	16.3	6.2	(*)	_	(*)	7.7	(*)	15.2
Transport	23.2	18.8	35.2	30.5	23.3		24.6	37.1	28.4	27.7
Other	13.6	32.8	13.4	13.6	14.2		8.3	23.4	14.1	21.1
No services provided directly	2.0	2.9	3.4	1.3	1.7		5.3		_	2.8
Total (number)	900	1,650	800	700	150	200	100	1,400	50	5,950

Number excluded due to errors and omissions (weighted): 630 (including cases with no information on service requirements or provision). 1.

<sup>2.</sup> 

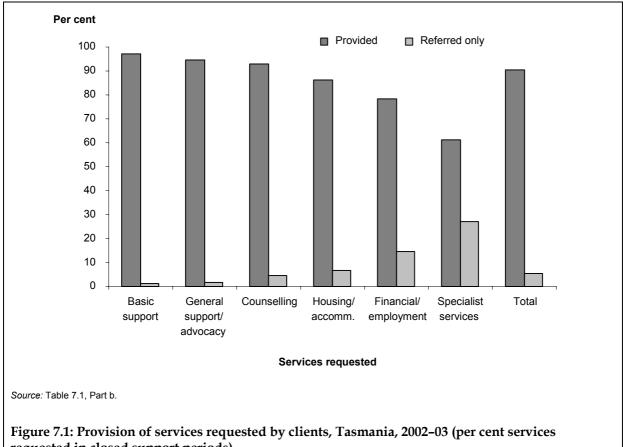
Clients were able to receive multiple services, so percentages do not total 100.

To ensure confidentiality some cells in this table have been replaced with "(\*)—'. While these cases are not presented separately, they are

Figures have been weighted to adjust for agency non-participation and client non-consent.

# Meeting the needs of clients

# 7.1 Key chart



requested in closed support periods)

## 7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Tasmania, 2002–03

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

	Not	t provided		-	Provided			Closed
	Neither provided nor			Provided	Provided and			support periods
Type of service	referred	Referred	Subtotal	only	referred	Subtotal	Total	(number
Housing/accommodation								
SAAP/CAP accommodation	1.2	2.8	4.0	94.0	2.0	96.0	100.0	2,550
Assistance to obtain/maintain short-term accommodation	8.6	8.0	16.6	74.0	9.4	83.4	100.0	750
Assistance to obtain/maintain independent housing	14.4	11.8	26.2	63.5	10.3	73.8	100.0	1,800
Financial/employment								,
Assistance to obtain/maintain								
government payment	3.4	35.4	38.8	50.7	10.5	61.2	100.0	650
Employment/training assistance	26.0	29.9	55.9	32.5	11.7	44.2	100.0	150
Financial assistance/material aid	5.9	5.1	11.0	80.9	8.1	89.0	100.0	1,700
Financial counselling	12.1	16.1	28.2	67.5	4.2	71.7	100.0	350
Counselling								
Incest/sexual assault	2.8	6.3	9.1	87.1	3.8	90.9	100.0	450
Domestic violence	4.5	10.5	15.0	80.2	4.8	85.0	100.0	700
Family/relationship	5.0	8.7	13.7	80.4	6.0	86.4	100.0	650
Emotional/other	1.5	1.2	2.7	95.0	2.3	97.3	100.0	2,650
Assistance with problem gambling	11.5	34.6	46.1	<sup>(a)</sup> 45.9	(a)8.0	53.9	100.0	5(
General support/advocacy		0			0.0	00.0		•
Living skills/personal development	9.9	2.0	11.9	86.7	1.4	88.1	100.0	500
Assistance with legal issues/court	0.0	2.0	77.5	00.1	1.4	00.7	100.0	000
support	7.4	12.2	19.6	68.1	12.2	80.3	100.0	400
Advice/information	1.0	_	1.0	98.0	0.9	98.9	100.0	3,000
Retrieval/storage/removal of								.,
belongings	4.7	3.6	8.3	89.8	2.0	91.8	100.0	550
Advocacy/liaison on behalf of client	<sup>(a)</sup> 1.9	(a)0.3	2.2	96.2	1.5	97.7	100.0	1,600
Brokerage services	9.0	3.2	12.2	81.3	6.5	87.8	100.0	1,150
Specialist services								
Psychological services	25.0	40.4	65.4	26.9	7.7	34.6	100.0	50
Psychiatric services	15.4	53.8	69.2	26.4	4.4	30.8	100.0	100
Pregnancy support	12.7	23.6	36.3	52.7	10.9	63.6	100.0	50
Family planning support	(*)	(+)	67.9	(+)	(*)	32.2	100.0	50
Drug/alcohol support or intervention	17.8	22.9	40.7	47.5	11.8	59.3	100.0	300
Physical disability services	20.0	45.0	65.0	35.0	_	35.0	100.0	<25
Intellectual disability services	20.0	45.0	65.0	<sup>(a)</sup> 19.0	<sup>(a)</sup> 16.0	35.0	100.0	<25
Culturally appropriate support	(*)	(*) (+)	12.3	(+)	(*)	87.7	100.0	50
Interpreter services	(*)	(*)	30.0	(+)	(*)	70.0	100.0	<25
Assistance with immigration issues	_	_	_	(+)	(*)	100.0	100.0	<25
Health/medical services	5.7	22.6	28.3	58.8	12.9	71.7	100.0	400
Basic support and services n.e.s.	5.7	22.0	20.0	00.0	12.0	, , , ,	.50.0	700
Meals	1.2	3.9	5.1	94.7	0.2	94.9	100.0	1,950
Laundry/shower facilities	1.1	0.5	1.6	98.1	0.2	94.9	100.0	1,850
Recreation	2.4	0.5	2.4	<sup>(a)</sup> 97.1	(a)0.5	98.4 97.6	100.0	800
Transport	4.0	0.3	4.3	94.5	1.2	97.0 95.7	100.0	1,350
Other	(a)0.4	(a)0.4	0.8	98.0	1.2	99.2	100.0	1,050

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Tasmania, 2002–03

Part b: Broad types of SAAP services requested in closed support periods, by provision

	Not	provided		P	rovided				support
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services requested	
		%	distinct se	rvices reque	sted			Number	Number
Housing/ accommodation	6.9	6.7	13.6	80.3	6.0	86.3	100.0	5,100	3,650
Financial/ employment	7.3	14.5	21.8	69.9	8.3	78.2	100.0	2,850	2,200
Counselling	2.7	4.4	7.1	89.5	3.4	92.9	100.0	4,450	3,000
General support/ advocacy	3.8	1.7	5.5	91.8	2.7	94.5	100.0	7,300	3,550
Specialist services	11.8	27.0	38.8	51.0	10.2	61.2	100.0	1,100	850
Basic support and services n.e.s.	1.7	1.4	3.1	96.3	0.6	96.9	100.0	6,950	2,950
Total (%)	4.3	5.3	9.6	86.6	3.8	90.4	100.0		
Total (number)	1,200	1,450	2,650	24,050	1,050	25,100		27,750	4,900

<sup>(</sup>a) Indicates an adjusted cell. These cells have been adjusted slightly to ensure client confidentiality. *Notes* 

- 1. Number excluded due to errors and omissions (weighted): 668 closed support periods (including cases with no information on service requirements or provision).
- In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
- 3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total. A '(\*)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
- 4. Figures have been weighted to adjust for agency non-participation.

Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Tasmania, 2002–03

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	To	otal
Broad type of service			% ι	ınmet need:	s			%	Number
Housing/accommodation	31.2	27.1	55.0	50.0	38.5	24.5	50.0	29.5	350
Financial/employment	15.2	17.5	20.0	18.2	_	22.5	10.0	17.4	200
Counselling	6.9	9.0	10.0	4.5	15.4	17.4	10.0	10.0	100
General support/ advocacy	23.1	23.8	5.0	22.7	23.1	22.9	20.0	22.9	250
Specialist services	14.6	8.5	5.0	4.5	15.4	6.7	10.0	10.6	150
Basic support and services n.e.s.	9.1	14.0	5.0	_	7.7	5.9	_	9.6	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	1,200
Summary totals									
Total unmet needs (%)	41.3	31.4	1.7	1.9	1.1	21.7	0.9	100.0	
Total unmet needs (number)	500	400	<25	<25	<25	250	<25		1,200
Total closed support periods with unmet needs (%)	41.7	30.4	2.2	2.4	1.0	21.3	1.1	100.0	
Total closed support periods with unmet needs (number)	250	200	<25	<25	<25	150	<25		650
Total closed support periods (%)	42.9	25.8	2.7	3.3	1.4	22.8	1.1	100.0	
Total closed support periods (number)	2,150	1,300	150	150	50	1,150	50		5,000

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 8 identified unmet needs.

<sup>2.</sup> Number excluded due to errors and omissions (weighted): 7 closed support periods with identified unmet needs.

<sup>3.</sup> Number excluded due to errors and omissions (weighted): 752 closed support periods (including cases with no information on service requirements or provision).

<sup>4.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

# 8 Circumstances of clients before and after support

# 8.1 Key chart

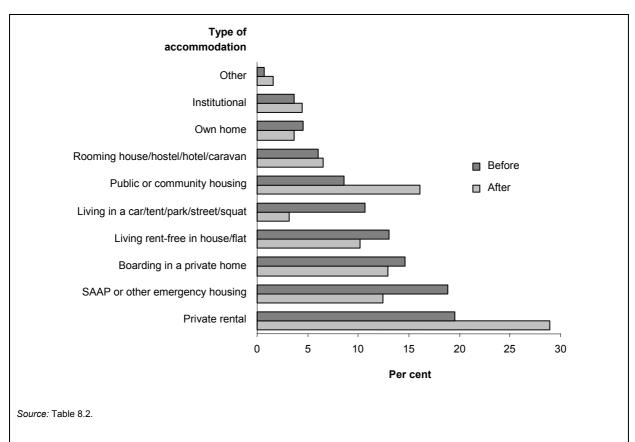


Figure 8.1: Type of accommodation immediately before and after a support period, Tasmania, 2002–03 (per cent closed support periods)

## 8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Tasmania, 2002–03 (per cent)

	Closed support pe clients needed a obtain/maintain a pe	ssistance to	All closed	support periods
Source of income	Before	After	Before	After
No income	13.1	7.5	6.3	5.3
No income, awaiting pension/benefit	3.4	3.2	1.2	0.9
Government pension/benefit	79.6	86.5	89.0	90.7
Other	3.9	2.7	3.5	3.1
Total	100.0	100.0	100.0	100.0
Total (number with valid data)	650	600	4,900	3,950
Number with missing data	<25	100	800	1,750
Total (number)	650	650	5,700	5,700

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Tasmania, 2002–03 (per cent)

	Closed support period clients needed assis obtain/maintain independ	tance to	All closed support periods		
Type of accommodation	Before	After	Before	After	
SAAP or other emergency housing	25.4	8.6	18.8	12.4	
Living rent-free in house/flat	12.7	7.4	13.0	10.2	
Private rental	17.5	35.7	19.5	28.9	
Public or community housing	7.9	20.2	8.6	16.1	
Rooming house/hostel/hotel/caravan	6.1	6.5	6.0	6.5	
Boarding in a private home	15.9	12.3	14.6	12.9	
Own home	2.6	1.7	4.5	3.7	
Living in a car/tent/park/street/squat	8.2	2.5	10.7	3.2	
Institutional	3.0	2.9	3.7	4.4	
Other	0.7	2.1	0.7	1.6	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	1,900	1,300	4,850	3,200	
Number with missing data	100	700	850	2,500	
Total (number)	2,000	2,000	5,700	5,700	

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Tasmania, 2002–03 (per cent)

Type of accommodation	1 day	>1-3 days	>3-7 days	>1-2 weeks	>2-4 weeks	>4-13 weeks	>13-26 weeks	>26-52 weeks	>52 weeks	To	otal
										%	Number
SAAP or other emergency housing	15.1	14.6	16.9	13.8	8.7	12.0	19.3	(*)	(*)	13.6	200
Living rent-free in house/flat	22.3	20.4	14.5	11.0	10.3	13.2	13.2	(*)	_	15.0	250
Private rental	14.0	16.6	16.0	19.9	22.2	23.2	19.4	32.4	23.3	19.1	300
Public or community housing	9.6	8.5	8.9	9.9	13.7	19.2	13.7	32.2	35.8	12.7	200
Rooming house/hostel/ hotel/caravan	7.1	5.9	5.7	10.6	5.4	8.9	(*)	(*)	_	7.2	100
Boarding in a private home	12.4	14.0	19.9	18.4	23.3	14.5	17.1	(*)	(*)	16.5	250
Own home	4.9	2.0	1.8	2.5	3.1	1.5	(*)	_	(*)	2.6	50
Living in a car/tent/park/ street/squat	6.5	9.6	5.7	5.3	5.4	2.5	_	_	_	5.2	100
Institutional	7.1	7.5	9.2	7.2	6.7	4.6	(*)	_	(*)	6.7	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	16.0	14.4	16.0	14.8	11.7	20.0	3.8	2.0	1.2	100.0	
Total (number)	250	200	250	250	200	300	50	50	<25		1,550

Number excluded due to errors and omissions (weighted): 866 closed support periods (type of accommodation and length of accommodation).

<sup>2.</sup> Table excludes closed support periods in which clients started and ended their accommodation on the same date.

 <sup>&#</sup>x27;Other' accommodation was reported by clients as the type of accommodation they moved into following support in a small number of closed support periods in which clients were accommodated. To ensure confidentiality, these cases are not presented separately but are included in the total.

<sup>4.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.

<sup>5.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Tasmania, 2002–03 (per cent)

Living situation	Before	After
With parent(s)	10.0	6.7
With foster family	0.3	0.2
With relatives/friends short-term	18.8	14.7
With relatives/friends long-term	3.5	4.3
With spouse/partner with/without children	22.1	14.3
Alone with children	10.8	18.3
Alone	21.4	28.2
With other unrelated persons	12.0	12.7
Other	1.1	0.5
Total	100.0	100.0
Total (number with valid data)	4,900	3,450
Number with missing data	800	2,250
Total (number)	5,700	5,700

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Tasmania, 2002–03 (per cent)

	Closed support period clients needed assis employment and t	stance in	All closed support periods		
Employment status	Before	After	Before	After	
Employed full-time	_	_	1.4	1.6	
Employed part-time/casual	4.3	<sup>(a)</sup> 10.7	4.2	4.3	
Unemployed (looking for work)	47.7	41.3	33.4	33.3	
Not in labour force	48.0	47.9	61.0	60.9	
Total	100.0	100.0	100.0	100.0	
Total (with valid data)	150	100	4,950	3,850	
Number with missing data	<25	50	750	1,850	
Total (number)	200	200	5,700	5,700	

<sup>(</sup>a) Includes a small proportion of closed support periods in which clients needed assistance in employment and training where clients were 'Employed full-time' immediately following support. These cells have been merged to ensure client confidentiality.

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

# 9 Support to accompanying children

# 9.1 Key chart

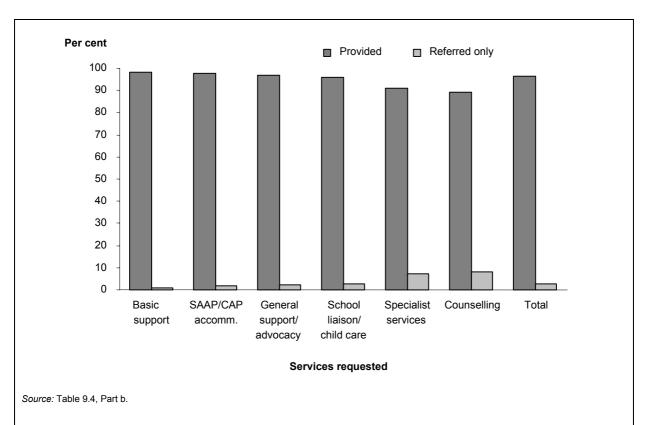


Figure 9.1: Provision of services requested for accompanying children, Tasmania, 2002–03 (per cent distinct services requested in closed accompanying child support periods)

### 9.2 Tables

Table 9.1: Accompanying children and accompanying child support periods, by age and gender of child, Tasmania, 2002–03

	Accompa	nying children	Accompanying child	support periods
Age	%	Number	%	Number
0-4 years	43.3	1,000	43.3	1,250
5–12 years	44.8	1,050	45.2	1,300
13–15 years	9.4	200	9.1	250
16-17 years	2.4	50	2.4	50
Total	100.0	2,300	100.0	2,850
Gender				
Male	52.3	1,200	51.6	1,500
Female	47.7	1,100	48.4	1,400
Total	100.0	2,300	100.0	2,900

#### Notes

- 1. Number excluded due to errors and omissions in age (weighted): 5 accompanying children.
- 2. Number excluded due to errors and omissions in gender (weighted): 5 accompanying children.
- 3. Number excluded due to errors and omissions in age (weighted): 65 accompanying child support periods.
- 4. Number excluded due to errors and omissions in gender (weighted): 38 accompanying child support periods.
- 5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.
- 6. Accompanying child support period figures have been weighted to adjust for agency non-participation

Source: SAAP Client Collection.

Table 9.2: Accompanying children, birthplace of child, Tasmania, 2002-03

Birthplace	Per cent	Number
Australia	98.1	2,200
Oceania (excluding Australia)	0.2	<25
Europe and the former Soviet Union	_	_
South-East, North-East and Southern Asia	0.2	<25
Other (including the Middle East, Africa, the Americas and Caribbean)	1.5	50
Total	100.0	2,200

#### Notes

- 1. Number excluded due to errors and omissions in birthplace (weighted): 79 accompanying children.
- 2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 9.3: Accompanying child support periods: services provided to accompanying children, by client group, Tasmania, 2002–03

Type of service	Couple with children	Male with children	Female with children	To	tal
Accompanying child support periods		(%)		%	Number
Accommodation	47.8	35.3	63.6	62.1	850
SAAP/CAP accommodation	47.8	35.3	63.6	62.1	850
School liaison/child care	8.7	2.9	40.3	37.8	500
School liaison	7.2	_	11.9	11.4	150
Child care	(*)	_	33.8	31.2	450
Counselling	20.3	17.6	25.9	25.4	350
Help with behavioural problems	18.8	(*)	8.8	9.4	150
Sexual/physical abuse counselling/support	17.4	(*)	6.7	7.3	100
Skills education	(*)	_	4.8	4.5	50
General counselling/support	13.0	17.6	16.2	16.0	200
General support/advocacy	46.4	47.1	29.7	31.0	450
Access arrangements	_	_	1.5	1.3	<25
Advice/information	20.3	14.7	14.5	14.8	200
Brokerage services	26.1	32.4	13.8	14.9	200
Advocacy	(*)	(*)	11.9	11.5	150
Specialist services	(*)	(*)	8.0	7.7	100
Culturally sensitive services	_	_	4.1	3.7	50
Health/medical services	(*)	(*)	5.0	5.0	50
Basic support and other services n.e.s.	34.8	32.4	59.9	57.9	800
Meals	17.4	14.7	35.1	33.7	450
Showers/hygiene	5.8	(*)	26.1	24.5	350
Recreation	(*)	(*)	24.1	22.6	300
Transport	27.5	14.7	36.3	35.3	500
Other	(*)	(*)	13.7	13.1	200
No services provided directly by agency	4.3	11.8	6.2	6.2	100
Total accompanying child support periods (%)	5.2	2.5	92.3	100.0	
Total accompanying child support periods (number)	50	50	1,250		1,350
Support periods for SAAP clients with accompany			1,250		1,350
Total support periods (%)	5.6	3.4	91.0	100.0	
Total support periods (number)	50	<25	650		700
Mean number of accompanying children requiring assistance	1.77	1.42	1.94		1.92

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 1,556 accompanying child support periods (including cases with no information on service requirements or provision).

<sup>2.</sup> Number excluded due to errors and omissions (weighted): 12 support periods.

<sup>3.</sup> Accompanying children were able to receive multiple services, so percentages do not total 100.

<sup>4.</sup> An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.

<sup>5.</sup> Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.

<sup>6.</sup> No people in the 'Other' client group presented with children.

<sup>7.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—' where appropriate. While these cases are not presented separately, they are included in the total.

<sup>8.</sup> Figures have been weighted to adjust for agency non-participation.

Table 9.4: SAAP services requested for accompanying children in closed support periods, by provision, Tasmania, 2002–03

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

	Not	provided			Provided			Closed
Type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	a Total	ccompany- ing child support periods (number)
Accommodation								
SAAP/CAP accommodation	<sup>(a)</sup> 0.6	<sup>(a)</sup> 1.6	2.2	<sup>(a)</sup> 97.2	<sup>(a)</sup> 0.6	97.8	100.0	750
School liaison/child care								
School liaison	(*)	(*)(+)	1.7	89.2	9.2	98.4	100.0	100
Child care	2.1	3.0	5.1	93.3	1.5	94.8	100.0	350
Counselling								
Help with behavioural problems	(*)	(+)	12.1	79.4	8.4	87.8	100.0	100
Sexual/physical abuse counselling/support	(*)	(+)	10.1	83.1	6.7	89.8	100.0	100
Skills education	(*)	(*)(+)	6.0	(+)	(*)	94.0	100.0	50
General counselling/support	2.7	8.6	11.3	(+)	(*)	88.6	100.0	200
General support/advocacy								
Access arrangements	_	29.2	29.2	70.8	_	70.8	100.0	<25
Advice/information	(*)	(*)(+)	0.7	99.3	_	99.3	100.0	150
Brokerage services	(*)(+)	(*)	3.0	77.2	19.8	97.0	100.0	150
Advocacy	(*)(+)	(*)	0.9	95.4	3.7	99.1	100.0	100
Specialist services								
Culturally sensitive services	_	_	_	100.0	_	100.0	100.0	50
Health/medical services	(*)	(+)	14.7	79.4	5.9	85.3	100.0	50
Basic support and other services n.e.s.								
Meals	0.9	2.5	3.4	96.6	_	96.6	100.0	450
Showers/hygiene	<sup>(a)</sup> 1.4	_	<sup>(a)</sup> 1.4	(+)	(*)	98.7	100.0	300
Recreation	(*)	(*)	1.0	<sup>(a)</sup> 97.0	<sup>(a)</sup> 2.0	99.0	100.0	200
Transport	(*)	(*)(+)	0.7	99.3	_	99.3	100.0	450
Other	(*)	(*)(+)	1.9	92.5	5.6	98.1	100.0	100
Further other	(*)	(*)(+)	2.0	78.4	19.6	98.0	100.0	50

(continued)

Table 9.4 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Tasmania, 2002–03

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

	Not p	rovided			Provided				Assoc.
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services requested	closed accompany- ing child support periods
		% di	stinct s	ervices req	uested			Number	Number
Accommodation	0.5	1.7	2.2	97.5	0.3	97.8	100.0	750	750
School liaison/ child care	1.6	2.7	4.3	92.2	3.6	95.8	100.0	450	400
Counselling	2.6	8.1	10.7	85.4	3.9	89.3	100.0	450	300
General support/ advocacy	0.9	2.2	3.1	88.5	8.3	96.8	100.0	450	350
Specialist services	1.8	7.3	9.1	87.3	3.6	90.9	100.0	100	100
Basic support and services n.e.s.	0.7	1.1	1.8	96.9	1.3	98.2	100.0	1,600	650
Total (%)	1.0	2.6	3.6	93.8	2.6	96.4	100.0		
Total (number)	50	100	150	3,600	100	3,700		3,800	1,000

<sup>(</sup>a) Indicates an adjusted cell. These cells have been adjusted slightly to ensure client confidentiality.

Number excluded due to errors and omissions (weighted): 1,383 closed accompanying child support periods (including cases with no information on service requirements or provision).

In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad
groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support
period, so percentages relate to accompanying child support periods.

<sup>3.</sup> To ensure confidentiality some cells in this table have been replaced with "(\*)—". While these cases are not presented separately, they are included in the total. A "(\*)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.

<sup>4.</sup> Figures have been weighted to adjust for agency non-participation.

Table 9.5: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Tasmania, 2002–03

	Female with children	Tota	ıl
Broad type of service	% unmet needs	%	Number
Accommodation	9.4	9.1	<25
School liaison/child care	18.8	21.2	<25
Counselling	31.3	30.3	<25
General support/advocacy	12.5	12.1	<25
Specialist services	3.1	3.0	<25
Basic support and services n.e.s.	25.0	24.2	<25
Total	100.0	100.0	50
Summary totals			
Total unmet needs (%)	97.0	100.0	
Total unmet needs (number)	50		50
Total closed accompanying child support periods with unmet needs (%)	95.7	100.0	
Total closed accompanying child support periods with unmet needs (number)	<25		<25
Total closed accompanying child support periods (%)	93.3	100.0	
Total closed accompanying child support periods (number)	1,100		1,150
Total closed support periods with accompanying children with unmet needs (%)	94.1	100.0	
Total closed support periods with accompanying children with unmet needs (number)	<25		<25
Total closed support periods with accompanying children requiring assistance (%)	91.9	100.0	
Total closed support periods with accompanying children requiring assistance (number)	550		600

- 1. Number excluded due to errors and omissions (weighted): 5 identified unmet needs for accompanying children.
- 2. Number excluded due to errors and omissions (weighted): 1 closed accompanying child support periods with unmet needs.
- 3. Number excluded due to errors and omissions (weighted): 1,234 closed accompanying child support periods (including cases with no information on service requirements or provision).
- 4. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children with unmet needs.
- 5. Number excluded due to errors and omissions (weighted): 6 closed support periods with accompanying children requiring assistance.
- 6. In a very small number of closed support periods, people in the 'Male with children' client group presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total. There were no closed support periods for the client group 'Couple with children' in which services requested for children were neither provided nor referred. No people in the 'Other' client group presented with children.
- 7. Figures have been weighted to adjust for agency non-participation.

# 10 Support from 1996–97 to 2002–03

# 10.1 Key charts

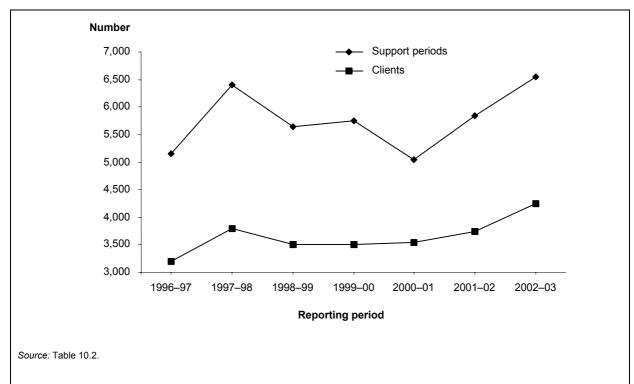
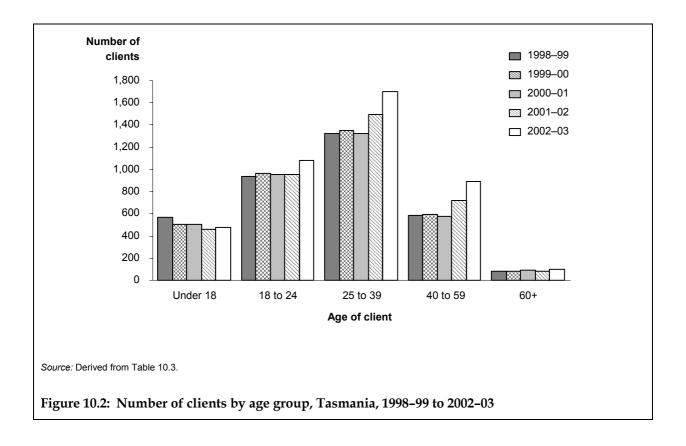
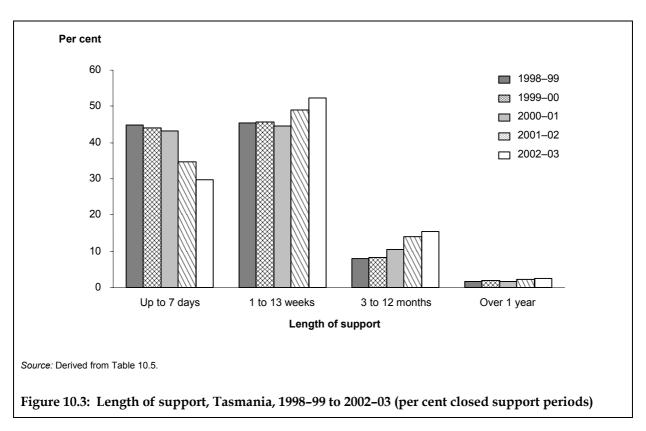


Figure 10.1: Number of SAAP support periods and clients, by reporting period, Tasmania, 1996–97 to 2002–03





### 10.2 Tables

Table 10.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2002–03 dollars, by reporting period, Tasmania, 1996–97 to 2002–03

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
		Curre	nt \$	
1996–97	9,666,000	8,990,000	1,740	2,810
1997–98	9,839,000	9,156,000	1,430	2,400
1998–99	10,065,000	9,382,000	1,660	2,680
1999–00	10,375,000	9,518,000	1,650	2,700
2000–01	11,229,000	9,693,000	1,920	2,740
2001–02	11,554,000	11,139,000	1,910	2,980
2002–03	11,920,000	11,366,000	1,730	2,670
		Constant 2	002–03 \$	
1996–97	11,019,000	10,248,000	1,990	3,210
1997–98	11,045,000	10,278,000	1,610	2,700
1998–99	10,986,000	10,240,000	1,810	2,920
1999–00	11,240,000	10,312,000	1,790	2,930
2000–01	11,768,000	10,159,000	2,010	2,870
2001–02	11,854,000	11,429,000	1,960	3,060
2002–03	11,920,000	11,366,000	1,730	2,670

### Notes

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002; ABS 2003b; FaCS unpublished data.

<sup>1.</sup> Funding per support period and funding per client are based on recurrent allocations to agencies.

 <sup>&#</sup>x27;Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).

<sup>3.</sup> Support period figures have been weighted to adjust for agency non-participation.

<sup>4.</sup> Client figures have been weighted to adjust for agency non-participation and client non-consent.

Table 10.2: SAAP support periods and clients, by reporting period, Tasmania, 1996–97 to 2002–03 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03
Support periods (number)	5,150	6,400	5,650	5,750	5,050	5,850	6,550
Clients (number)	3,200	3,800	3,500	3,500	3,550	3,750	4,250
Mean number of support periods per client	1.63	1.67	1.60	1.64	1.44	1.57	1.55
Clients per 10,000 population 10+	79	94	86	87	87	91	103
Nightly average support periods with accommodation	150	250	200	200	200	200	150
Daily average support periods	450	650	550	650	700	850	1,000

- 1. Number excluded due to errors and omissions (weighted): 0 client and support periods.
- 2. Number excluded due to errors and omissions (weighted): 951 nightly average support periods with accommodation.
- 3. Number excluded due to errors and omissions (weighted): 572 daily average support periods.
- 4. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in Tasmania.
- 5. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided with Tasmania
- 6. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
- 7. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
- 8. Support period figures have been weighted to adjust for agency non-participation.
- 9. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2003a.

Table 10.3: SAAP clients: age of client by reporting period, Tasmania, 1998–99 to 2002–03 (per cent)

Age of client	1998–99	1999–00	2000–01	2001–02	2002-03
Under 15 years	2.0	1.3	2.1	1.9	1.5
15–17 years	14.3	13.2	12.4	10.4	9.7
18–19 years	8.5	9.1	8.7	8.3	8.5
20-24 years	18.2	18.4	18.9	17.4	17.0
25-29 years	14.5	14.9	14.7	15.4	14.3
30-34 years	13.1	12.7	13.4	14.5	14.1
35–39 years	10.2	10.9	10.3	10.5	11.6
40-44 years	7.6	7.9	7.8	9.2	9.4
45-49 years	4.9	4.9	4.6	5.3	5.9
50-54 years	2.6	2.8	2.6	3.1	3.8
55-59 years	1.7	1.5	1.8	1.8	1.8
60-64 years	1.1	0.8	1.3	1.1	1.1
65 years and over	1.3	1.5	1.4	1.2	1.3
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,500	3,500	3,500	3,700	4,250
Mean age (years)	29.3	29.5	30.2	30.4	31.0
Median age (years)	27	27	27	28	29

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 67.

<sup>2.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 10.4: SAAP closed support periods: existence of a support plan by reporting period, Tasmania, 1998–99 to 2002–03 (per cent)

Existence of support plan	1998–99	1999–00	2000–01	2001–02	2002-03
Support plan	56.1	55.9	64.6	65.8	69.4
All goals achieved	n.a.	n.a.	15.4	15.5	15.1
Most or some goals achieved	n.a.	n.a.	29.8	34.7	39.8
No goals achieved	n.a.	n.a.	2.7	4.1	5.3
No information given	n.a.	n.a.	16.7	11.4	9.2
No support plan	17.9	21.8	17.8	16.4	13.5
Not appropriate	26.1	22.3	17.6	17.8	17.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	4,600	4,500	3,600	4,500	4,750

Source: SAAP Client Collection.

Table 10.5: SAAP closed support periods: length of support by reporting period, Tasmania, 1998–99 to 2002–03 (per cent)

Length of support	1998–99	1999–00	2000–01	2001–02	2002-03
Less than 1 day	11.5	13.1	13.3	7.6	5.8
1 day	11.2	10.2	9.1	8.3	7.8
2 days	5.5	4.9	4.9	4.2	3.8
3 days	4.3	4.1	3.8	3.5	3.3
4 days	3.8	3.4	3.2	3.0	3.0
5 days	3.0	2.7	3.0	2.6	1.9
6 days	3.1	2.7	3.0	2.8	1.9
7 days	2.4	3.0	3.0	2.6	2.3
>1-2 weeks	13.4	12.3	11.1	10.8	10.0
>2-4 weeks	11.2	10.9	11.1	10.2	10.9
>4-13 weeks	20.9	22.5	22.5	28.1	31.3
>13-26 weeks	4.9	5.3	6.9	8.5	9.0
>26-52 weeks	3.0	2.9	3.5	5.4	6.3
>52 weeks	1.7	2.0	1.6	2.2	2.6
Total (%)	100.0	100.0	100.0	100.0	100.0
Total (number)	5,100	5,100	4,300	5,000	5,750
Mean length (days)	42	45	45	56	62
Median length (days)	10	11	12	20	28

Notes

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 3,448.

<sup>2.</sup> Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.

<sup>3.</sup> Figures have been weighted to adjust for agency non-participation.

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 179.

Figures have been weighted to adjust for agency non-participation.

Table 10.6: SAAP clients: number of support periods per client by reporting period, Tasmania, 1996–97 to 2002–03 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03
1	76.5	76.7	73.6	70.2	78.5	78.5	76.1
2	13.3	10.6	16.1	17.4	12.2	11.0	13.9
3	5.5	8.3	5.1	6.1	5.2	5.1	5.0
4	2.3	2.0	2.1	2.4	2.3	2.8	2.3
5	1.1	0.6	1.4	1.6	0.9	1.2	1.4
6+	1.2	1.7	1.6	2.2	0.9	1.4	1.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	3,200	3,800	3,500	3,500	3,550	3,750	4,250
Mean number of support periods	1.63	1.67	1.60	1.64	1.44	1.57	1.55

- 1. Number excluded due to errors and omissions (weighted): 0.
- 2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
- 3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 10.7: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Tasmania, 1996–97 to 2002–03

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03
Agencies (number)	42	40	41	41	39	40	36
Agency participation rate (%)	95.2	100.0	100.0	97.6	100.0	92.5	97.2
Forms returned (number)	4,895	6,063	5,643	5,634	5,051	5,045	6,383
Forms returned with consent (%)	64.1	62.5	66.1	71.3	76.2	81.9	81.6
Forms returned with valid consent (%)	59.8	58.6	63.4	69.5	75.2	80.4	80.0

#### Notes

- 1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
- 2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
- 3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

# Appendix 1 The data

## **A1.1 Agency participation**

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Tasmania follows.

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Tasmania, 2002–03

	Agencie	es	For		
_	l Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
South	18	100.0	3,175	76.3	74.6
North	9	88.9	2,088	82.3	81.1
North-West	9	100.0	1,120	95.6	93.7
Total	36	97.2	6,383	81.6	80.0
Primary target group					
Young people	11	90.9	638	94.7	94.0
Single men only	2	100.0	844	90.0	89.8
Single women only	_	_	_	_	_
Families	_	_	_	_	_
Women escaping domestic violence	2	100.0	124	92.7	86.3
Cross target/multiple/general	21	100.0	4,777	78.1	76.3
Total	36	97.2	6,383	81.6	80.0

#### Notes

Sources: SAAP Administrative Data and Client Collections.

<sup>1. &#</sup>x27;Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

<sup>2.</sup> Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

<sup>3. &#</sup>x27;Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

# A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

### Region

Administrative regional classifications developed by the Tasmanian Department of Health and Human Services are used in the report. The regions are as follows:

- South
- North
- North-West.

# **Appendix 2 SAAP NDCA Client Collection form**



### **CLIENT FORM**

**JULY 2002 - JUNE 2003** 

41
VIH/V

AGENCY NUMBER		OFFICE USE
SUPPORT PERIOD	D D M M Y Y Y Y	ONLY
Date commenced		1
Date finished		2 3
SUPPORT PERIOD NOT ENDED BY		4
30 June 2003	Yes1	5
		6
CONSENT OBTAINED	Yes 1 No 2	7
		8
ALPHA CODE		9
	2ND & 3RD 1ST & 2ND LAST LETTER M/F FOR MALE LETTERS OF LETTERS OF OF SURNAME OR FEMALE	10
	FIRST NAME SURNAME	11
YEAR OF BIRTH OF CLIENT		12

### **THE 2002–2003 CLIENT FORM**

The 2002–03 Client Collection commences Monday 1 July 2002. The only change on this year's form is the addition of a shaded square at the end of the Agency Number, at the top right hand corner of the front page. Please use this space to write in your agency's new alphabetic check digit. Your new agency id is your previous four digit agency number <u>plus</u> an alphabetic check digit (eg. 9999 X).

Important points to remember:

- Either a shaded square or ellipse indicates if informed consent is required. The ellipse indicates the questions that require the informed consent of the client. The square indicates questions that should be completed even without the informed consent of the client.
- You should begin using the new pink client forms on Monday 1 July 2002. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

Prior to 1 July please read the *Collector's Manual July 2001* and quick reference information card carefully and ensure that your agency members are aware of the changes to the form and procedures to complete it. It is important that all workers at your agency are aware of these changes.

### **REMINDER**

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

I. Source of a	referral/information		4. Country of birth of client
please tick o	ne box only		Australia 1
	self	13	other (please specify) 2
	family	14	
	friends	15	5. Does the client identify as being of Aboriginal or
	school/other educational institution	2	Torres Strait Islander origin?
	community services department	3	no 🔲 1
	police/legal unit	4	yes, Aboriginal person 2
	prison/correction institution	5	yes, Torres Strait Islander person 3
	hospital/health/medical services	6	yes, both 4
	psychiatric unit	7	6. What language does the client mainly speak?
	telephone/crisis referral agency	8	What tanguage does the eticht mainty speaks.
	SAAP agency/worker	9	English 1 go to
	other government department	10	other (please specify) 2
	other non-government organisation	11	7. How well does the client speak English?
other (pleas	e specify)	999	
	don't know/no information	0	very well 1
			_ well _ 2
	receiving assistance		not well 3
please tick o	ne box only		not at all 4
	WITH child(ren)	_	8. Cultural identity of the client?
	person with child(ren)	3	
	couple with child(ren)	4	(please specify)
	WITHOUT child(ren)		2. Labour force status before and after support period
pers	on alone or with unrelated person(s)	1	please tick one box only in each column Before After
	couple without child(ren)	2	·
other (pleas	e specify)	999	employed full time 1
3. Gender of	client		employed part time 2
	female	□ 1	employed casual 3
	male	2	unemployed (looking for work) 4
IF CONSENT NO	OT OBTAINED PLEASE GO TO		not in labour force (see manual) 5
QUESTION 19	OI ODIAINED I LEASE GO IO		don't know /no information 0

Main income source before and after	support period	Presenting reasons for seeking assistance		
please tick one box only in each column	Before After	please tick as many circles as apply		
No Income		usual accommodation unavailable	$\bigcirc$	19
no income	me	eviction/previous accommodation ended/ asked to leave		9
		time out from family/other situation		2
registered/awaiting ben	efit 2	relationship/family breakdown		3
Government Payments		interpersonal conflict	Ŏ	4
newstart allowar	nce 4	physical/emotional abuse	$\bigcirc$	5
youth allowar	nce 33	domestic violence	0	6
Austudy Payment - for students ag	ged	sexual abuse	0	7
25 years of age and o		financial difficulty		10
community development employm	ent	drug/alcohol/substance abuse gambling		10 20
program (CDI		emergency accommodation ended		11
ABSTU		recently left institution	O	12
		psychiatric illness	Ō	13
disability support pens		recent arrival to area with no means of support	$\bigcirc$	14
age pens	ion 13	itinerant (moving from place to place)	$\bigcirc$	15
parenting payment (single) - forme		other (please specify)	$\bigcirc$	999
sole parent pens		other (please specify)	$\bigcirc$	998
parenting payment (partner	ed) 32	don't know/no information	$\bigcirc$	(
special ben	efit 15	Wain anno antino mono an fan analina annistan		
sickness allowar	nce 16	13. Main presenting reason for seeking assistan		. 40
partner allowar	nce 17	Please write the appropriate code number from Que	Suon	12
DVA support pens	ion 29			
DVA disability pens		14. Current period of unsafe, insecure or inaded	auat	0
other type of allowance or ben		housing (i.e. homelessness)	<i>j</i> uui	C
•		at imminent risk		88
Other Income	.i.a.a.	less than one week		1
workcover/compensat		1 week - 1 month		2
maintenance/child supp	oort 20	1-3 months		3
wages/salary/own busine	ess 21	3-6 months		4
spouse/partner's inco	me 22	6-12 months		5
other (please specify)	999	1-2 years		6
		2-5 years		7
don't know/no informat	ion	more than 5 years		8
Student status before and after suppor	t period	don't know/no information		0
please tick one box only in each column	Before After	15. Location before the period of unsafe, insecu	re	
not a stud		or inadequate housing in question 14		
primary/secondary school stud		(i.e. homelessness or at imminent risk)		
post-secondary student/employment train		state		
		state		
don't know/no informat	- = =			
don't know/no informat	- = =	suburb/town		
don't know/no informat	- = =	suburb/town		
don't know/no informat	- = =	suburb/town postcode		
don't know/no informat	- = =			999

before and after this support period		processes before or after support?
please tick one box only in each column	Before After	Before After
SAAP/CAP FUNDED ACCOMMODATION		no 🗌 1 🗍
crisis/short-term accommodation	1	OR tick as many circles as apply
medium/long term accommodation	2	protection or guardianship order
hostel	3	(including wardship or equivalent) 2
motel/hotel	4	intervention/protection/restraining order/
community placement	5	apprehended violence order (as a result of
other SAAP/CAP funded accommodation	6	violence perpetrated <u>AGAINST</u> the CLIENT) 3
NON-SAAP HOUSING ACCOMMODATION		intervention/protection/restraining order
non-SAAP emergency accommodation	7	intervention/protection/restraining order apprehended violence order (as a result of
living rent-free in house or flat	8	violence perpetrated BY the CLIENT) 6 0
renting independently in the private rental market	9	other legal processes
renting a public housing dwelling	10	don't know/no information 0 0
renting community housing	<u> </u>	
renting a caravan	12	19. Has a case management/support plan been agreed
rooming house/hostel/hotel	13	to by the end of the support period?
boarding in a private home	14	please tick one box only
purchasing or living in own home	15	_
living in a car/tent/park/street/squat	16	yes 1 go to question 20
other non-SAAP housing/accommodation	17	no 2 go to question 21
INSTITUTIONAL SETTING		not appropriate 3 go to question 21
hospital/psychiatric institution	18	20. To what extent have the client's case management
prison/youth training centre	<u> </u>	goals been achieved by the end of the support
other government residential arrangement	20	period?
detoxification unit/rehabilitation centre	21	please tick one box only
other institutional setting	22	not at all 1
don't know/no information	0	some 2
17. Who was the client living with immediate	<u>ly</u> before	most 3
and after this support period?		all 4
please tick one box only in each column	Before After	not applicable/appropriate 5
alone	10	
with both parents		
·		
with one parent and parent's spouse/partner	2	
with one parent	3	
with a foster family	4	
with relative(s) - temporary	5	
with relative(s) - long term	6	
with spouse/partner	7	
with spouse/partner and child(ren)	8	
alone with child(ren)	9	
with friend(s) - temporary	11	
with friend(s) - long term	12	
living with other unrelated persons	13	
other (please specify)	999	
don't know/no information	0	

18. Was the client the subject of a legal order or legal

16. Type of housing/accommodation immediately

2	I. Was SAAP/CAP accomm	odation provided?	22. Support to client				
	No go to question 2	2	please tick as many circles	Needed	Provided	Referral Arranged	Not provided
		ypes and dates of	as apply				or referred
		ported accommodation	SAAP/CAP accommodation (including THM's and other				
		client (including THM's managed properties)	SAAP managed properties)			$\bigcirc$	<b>43</b>
		managea properties)	assistance to obtain/maintain				
1.	Type of accommodation	Dates of accommodation	short-term accommodation				39
	please tick one box only	please complete all boxes	assistance to obtain/maintain				
	on-site off-site	D D M M Y Y Y Y	independent housing	$\circ$	$\circ$	$\bigcirc$	<b>42</b>
	Crisis/short term 1 4	Start Start	assistance to obtain/maintain				
			benefit/pension/ other government allowance				O 37
	Medium/long term 2 5	Finish LLL LLLL	employment and training				Ü
	Other SAAP 3 6		assistance				O 5
			financial assistance/material aid				O 6
2.	Type of accommodation	Dates of accommodation	financial counselling and support				O 7
	please tick one box only	please complete all boxes	incest/sexual assault	_	_	_	_
	on-site off-site	D D M M Y Y Y Y	counselling and support	$\bigcirc$	$\bigcirc$	$\bigcirc$	8
			domestic violence counselling				O 9
		Start	and support	$\circ$			9
	Medium/long term 2 5	Finish	family/relationship counselling and support			$\bigcirc$	O 10
	Other SAAP 3 6		emotional support/				<u> </u>
			other counselling	$\bigcirc$			O 11
3.	Type of accommodation	Dates of accommodation	psychological services				O 12
	please tick one box only	please complete all boxes	psychiatric services				<b>13</b>
	on-site off-site	D D M M Y Y Y Y	living skills/personal				
	Crisis/short term 1 4	Start Start	development		$\bigcirc$		<u> </u>
			pregnancy support		$\bigcirc$	$\bigcirc$	33
	Medium/long term 2 5	Finish	family planning support		$\bigcirc$	$\bigcirc$	34
	Other SAAP 3 6		drug/alcohol support or				O 40
			intervention				<ul><li>16</li><li>17</li></ul>
4.	Type of accommodation	Dates of accommodation	physical disability services	0			<ul><li>17</li><li>10</li></ul>
	please tick one box only	please complete all boxes	intellectual disability services	0			<ul><li>18</li><li>10</li></ul>
	on-site off-site	D D M M Y Y Y Y	culturally appropriate support	0		0	<ul><li>19</li><li>20</li></ul>
	Crisis/short term 1 4	Start	interpreter services	0		0	O 20
			meals	0		0	O 21
	Medium/long term 2 5	Finish	laundry/shower facilities	0		0	O 22
	Other SAAP 3 6		recreation	0		0	<ul><li>23</li><li>24</li></ul>
			transport	0			<b>24</b>
5.	Type of accommodation	Dates of accommodation	assistance with legal issues/ court support		$\bigcirc$	$\bigcirc$	O 25
	please tick one box only	please complete all boxes	health/medical services	0			O 26
	on-site off-site	$D \; D \; \; M \; \; M \; \; Y \; \; Y \; \; Y$	advice/information				O 27
	Crisis/short term 1 4	Start	brokerage services	0			28
			retrieval/storage/removal of				<u> </u>
	Medium/long term 2 5	Finish	personal belongings		$\bigcirc$	$\bigcirc$	O 29
	Other SAAP 3 6		advocacy/liaison on behalf			Ŭ	O
			of client	$\bigcirc$	$\bigcirc$	$\bigcirc$	O 30
			assistance with problem				
			gambling	$\bigcirc$	$\bigcirc$	$\bigcirc$	<b>36</b>
			assistance with immigration issues				O 38
			other (please specify)				0 30
				$\bigcirc$	$\bigcirc$	$\bigcirc$	999

### PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children rep			•				rm for	this p	eriod of s	uppor	t?		
(children should be recorded on only please tick one box only Yes, child(ren) recorded on this form				ren) rec			'other	adults'	form 2	e no	ot appl	icable	3
24.	2ND & 3F LETTER OF FIRS NAME	ALP  RD 1ST 8 S LETT  T O SURN	ERS LET	NST M/F FC TER MALE OF OR NAME FEMAL	E	2ND & LETTE OF FIF NAM	ALI  3RD 1ST ERS LET RST (	TERS LET	AST M/F FOR TITER MALE OF OR NAME FEMALE	2ND & 3 LETTEF OF FIR: NAME	RD 1ST & LETT ST O SURN	ERS LET	ST WF FOR TER MALE F OR
25. Country of birth of the child(ren)	•		Austra	ify)	1			Austra	cify)			Austra	cify)
26. Number of homes the child(ren) has lived in during the past year	e e e e e e e e e e e e e e e e e e e		hom	nes				hom	nes 📗			home	es 📗
27. Age of child(ren)	0-4 years			2	0-4 years 1 5-12 years 2 13-15 years 3 16-17 years 4			0-4 years					
28. Gender of child(ren)	female 1 male 2			:	female 1 male 2			female 1 male 2					
29. Support to child(ren)	9 9 9 9												
no assistance													
OR tick as many circles as apply	Needed	Provided	Referral Arranged	Not provided or referred	•	Needed	Provided	Referral Arranged	Not provided or referred	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties) help with behavioural problems sexual/physical abuse counselling/support child care	0000		0 0 0	O 2	21 1 2 3	0000	0 0 0	0 0 0	<ul><li>21</li><li>1</li><li>2</li><li>3</li></ul>	0000	0000	0 0 0	<ul><li>21</li><li>1</li><li>2</li><li>3</li></ul>
liaison with kindergarten/school access arrangements culturally sensitive services meals	0 0 0			<ul><li>O</li><li>O</li><li>O</li><li>1</li><li>O</li><li>1</li></ul>	4 5 10 11			00000	<ul><li>4</li><li>5</li><li>10</li><li>11</li></ul>		000000	0 0 0	<ul><li>4</li><li>5</li><li>10</li><li>11</li></ul>
showers/hygiene support recreation transport advice/information brokerage services	00000	000000	00000	<ul><li>1</li><li>1</li><li>1</li><li>1</li><li>1</li></ul>	12 13 14 15 16	000000	000000		<ul><li>12</li><li>13</li><li>14</li><li>15</li><li>16</li></ul>	00000	00000	00000	<ul><li>12</li><li>13</li><li>14</li><li>15</li><li>16</li></ul>
skills education advocacy health/medical services general counselling/support other (please specify)	0000		0 0 0	<ul><li>1</li><li>1</li><li>1</li></ul>	17 18 19 20 99	00000			<ul><li>17</li><li>18</li><li>19</li><li>20</li><li>999</li></ul>	0000			<ul><li>17</li><li>18</li><li>19</li><li>20</li><li>999</li></ul>
other (please specify)	$\circ$	$\bigcirc$	$\bigcirc$	O 99	98	$\bigcirc$	$\bigcirc$	$\bigcirc$	998	$\circ$	$\bigcirc$	$\bigcirc$	998

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

CHILD 4  ALPHA CODE  2ND & 3RD 1ST & 2ND LAST MIFFOR LETTERS LETTERS LETTER MALE OF FIRST OF OF OR NAME SURNAME SURNAME FEMALE  YEAR OF BIRTH	CHILD 5  ALPHA CODE  2ND & 3RD 1ST & 2ND LAST MF FOR LETTERS LETTERS LETTER MALE OF FIRST OF OR NAME SURNAME SURNAME FEMALE  YEAR OF BIRTH	CHILD 6 ALPHA CODE  2ND & 3RD 1ST & 2ND LAST MF FOR LETTERS LETTERS LETTER MALE OF FIRST OF OR NAME SURNAME SURNAME FEMALE  YEAR OF BIRTH	CHILD 7  ALPHA CODE  2ND & 3RD
Australia 1 other (please specify) 2	Australia 1 1 other (please specify) 2 homes	Australia 1 other (please specify) 2	Australia 1 other (please specify) 2
0-4 years	0-4 years	0-4 years	0-4 years
Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred
○       ○       ○       21         ○       ○       ○       1         ○       ○       ○       2         ○       ○       ○       3         ○       ○       ○       4         ○       ○       ○       10         ○       ○       ○       11         ○       ○       ○       12         ○       ○       ○       14         ○       ○       ○       15         ○       ○       ○       17         ○       ○       ○       19         ○       ○       ○       999         ○       ○       ○       9998	○       ○       ○       21         ○       ○       ○       2         ○       ○       ○       3         ○       ○       ○       4         ○       ○       ○       0       10         ○       ○       ○       11         ○       ○       ○       13         ○       ○       ○       14         ○       ○       ○       15         ○       ○       ○       17         ○       ○       ○       19         ○       ○       ○       999         ○       ○       ○       9998	○       ○       ○       21         ○       ○       ○       1         ○       ○       ○       2         ○       ○       ○       4         ○       ○       ○       4         ○       ○       ○       10         ○       ○       ○       11         ○       ○       ○       12         ○       ○       ○       13         ○       ○       ○       14         ○       ○       ○       15         ○       ○       ○       16         ○       ○       ○       19         ○       ○       ○       999         ○       ○       ○       999         ○       ○       998	○       ○       ○       21         ○       ○       ○       2         ○       ○       ○       3         ○       ○       ○       4         ○       ○       ○       0       4         ○       ○       ○       0       10         ○       ○       ○       11         ○       ○       ○       12         ○       ○       ○       13         ○       ○       ○       14         ○       ○       ○       16         ○       ○       ○       19         ○       ○       ○       999         ○       ○       ○       9998

### **RETURNING FORMS TO THE NDCA**

- In the first week of each month, send the forms of *clients* who have left your agency in the last month to the NDCA in the prepaid envelope provided.
- Forms should reach the NDCA by the 15th of each month.
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the
  last month record zero forms to return on the Form Return Sheet. This ensures that your
  agency is counted as participating in the National Data Collection. The NDCA is required to
  notify State/Territory funding departments of agencies that do not return forms (or Form Return
  Sheets) each month.

### **30 JUNE 2002 AND 31 DECEMBER 2002**

- Twice a year (in the first week of July 2002 and in the first week of January 2003), you should notify the NDCA of clients who are still being supported as at 30 June 2002 and 31 December 2002.
- For clients who are ongoing at 30 June 2002, transfer the information from the old 2001–2002 form to the new 2002–2003 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2002. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA addressed:

REPLY PAID
SAAP National Data Collection Agency
Australian Institute of Health and Welfare
Locked Bag 8900
Canberra ACT 2601

# References

ABS (Australian Bureau of Statistics) 1998. Experimental projections of the Aboriginal and Torres Strait Islander population, 30 June 1996–30 June 2006. ABS cat. no. 3231.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 1999. Migration, Australia 1997–98. ABS cat. no. 3412.0. Canberra: ABS.

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ABS (Australian Bureau of Statistics) 2003b. National income, expenditure and product: Australian national accounts, June quarter 2000. ABS cat. no. 5206.0. Canberra: ABS.

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AIHW (Australian Institute of Health and Welfare) 2002. Homeless people in SAAP: SAAP National Data Collection annual report 2001–2002 Tasmania. AIHW cat. no. HOU 78. Canberra: AIHW (SAAP NDCA report. Series 7).