

SAAP NDCA REPORT SERIES 10

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2004–05**

**Queensland
supplementary tables**

Australian Institute of Health and Welfare
Canberra

AIHW cat. no. 135

Please note that as with all statistical reports there is the potential for minor revisions of data in this report over time. Please refer to the online version at <www.aihw.gov.au>.

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Preface

This publication contains statistical tables and charts in relation to Queensland and is intended to supplement the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 94% of agencies in Queensland provided data in 2004–05 is testimony to their collective commitment to, and confidence in, the collection. A 95% participation rate was recorded in 2003–04. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 80% in 2003–04 to 86% in 2004–05.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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The SAAP Information Subcommittee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Cecilia Burke in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Queensland Department of Families, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accommodation period	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A <i>client</i> may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period.</p> <p>Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the exact length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex. This is joined to the client's reported year of birth and then encrypted to create a unique <i>client indicator</i> , or <i>statistical linkage key</i> . The statistical linkage key allows data forms about the same client to be combined without the actual name of the client being recorded.

Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"> • receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker’s time, either with that client directly or on behalf of that client, on a given day; or • is accommodated by a SAAP agency; or • enters into an ongoing support relationship with a SAAP agency.
Closed accompanying child support period	<p>An <i>accompanying child support period</i> associated with a <i>closed support period</i>.</p>
Closed support period	<p>A <i>support period</i> that had finished on or before the end of the reporting period – 30 June.</p>
English proficiency group 1 countries	<p>Canada, Ireland, New Zealand, South Africa, the United Kingdom and the United States of America.</p>
English proficiency group 2-4 countries	<p>Countries, excluding Australia, that are not included in <i>English proficiency group 1</i>.</p>
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>

Ongoing support relationship

An ongoing support relationship exists between a SAAP *agency* and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:

- a definite appointment has been made with the person to work through particular problems/issues; or
- an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or
- the agency expects the *client* to return for more assistance within a month.

However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new *support period* or to provide assistance at some future time.

Recurrent allocations

Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to SAAP *agencies* to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

Referral

For the purposes of the National Data Collection, a referral involves a formal process, not simply the provision of information. A (formal) referral occurs when a SAAP *agency* contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.

Statistical linkage key (SLK)

A statistical linkage key (SLK) is a derived variable used to link, for statistical purposes, data generated from elements of an individual's personal demographic data. The SAAP SLK comprises the *alpha code* and year of birth.

Support

Assistance, other than *supported accommodation*, provided to a *client* as part of an *ongoing support relationship* between a SAAP *agency* and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than 1 hour on a given day. Support may be provided to the client individually or in group sessions.

Support period

Commences when a *client* begins to receive *support* and/or *supported accommodation* from a SAAP *agency*. The support period is considered to finish when:

- the client ends the relationship with the agency; or
- the agency ends the relationship with the client.

If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of 1 month. In such a case, the date the support period ended is one month after the last contact with the client.

Supported accommodation

Accommodation paid for or provided directly by a SAAP *agency*. The accommodation may be provided at the agency or may be purchased using SAAP funds – at a motel, for example.

Unmet need

An unmet need occurs when a *client* expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their *support period*, and that service is not provided or referred.

1 Introduction

This publication is one of eight state and territory supplements that accompany the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Queensland only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

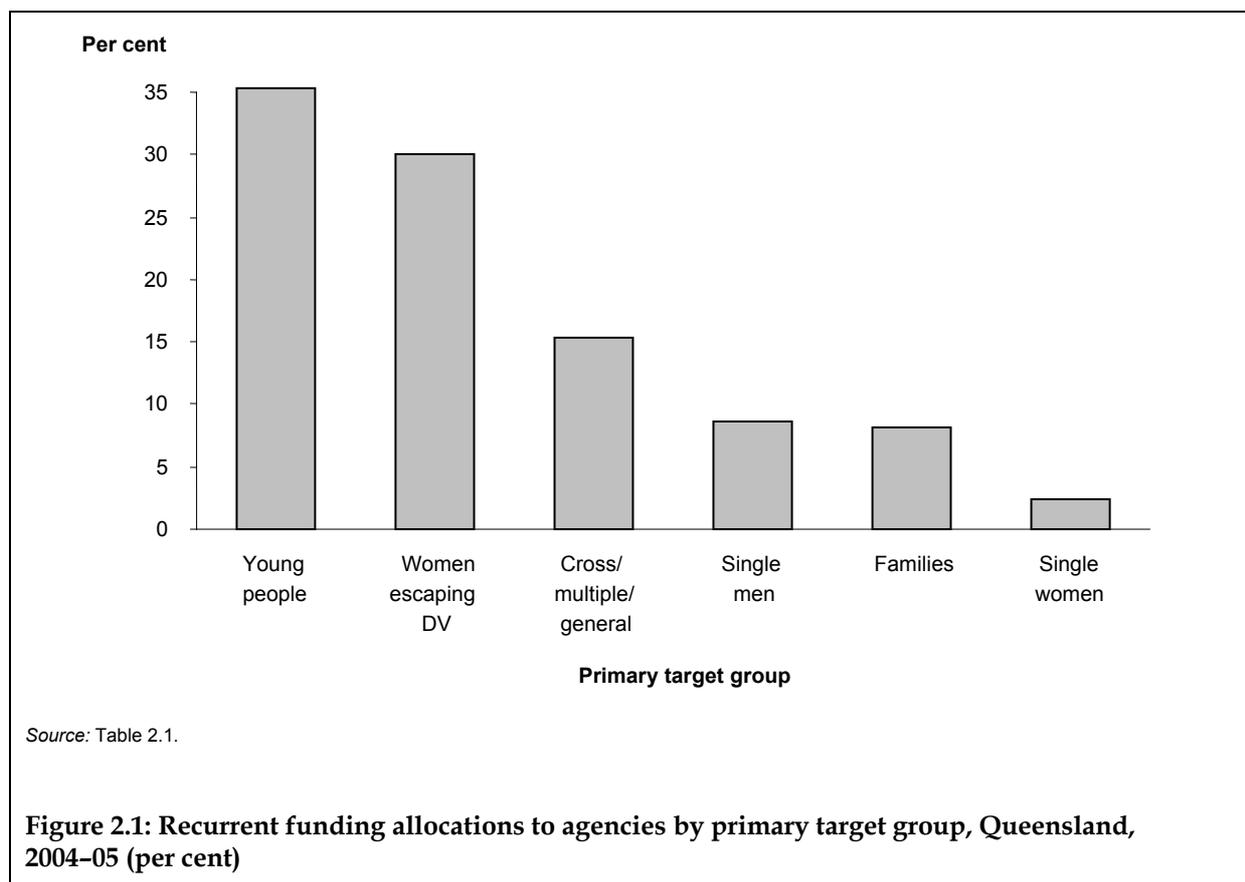
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Queensland. Appendix 2 contains a copy of the client form used to collect data in 2004–05.

Data presented here primarily relate to the financial year ending 30 June 2005. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 9 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Queensland, 2004–05

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
North Queensland	23	11.4	6,662,000	14.0	289,700
Far North Queensland	23	11.4	6,009,000	12.6	261,300
Mackay/Whitsundays	9	4.5	1,789,000	3.8	198,800
Fitzroy/Central West	20	10.0	3,481,000	7.3	174,000
Wide Bay Burnett	14	7.0	2,921,000	6.1	208,600
Darling Downs/South-West	12	6.0	2,350,000	4.9	195,800
Sunshine Coast	12	6.0	2,960,000	6.2	246,700
Greater Brisbane	59	29.4	15,588,000	32.7	264,200
Gold Coast/Redlands	15	7.5	3,033,000	6.4	202,200
Moreton	13	6.5	2,768,000	5.8	212,900
Statewide	1	0.5	80,000	0.2	79,900
Total	201	100.0	47,640,000	100.0	237,000
Primary target group					
Young people	68	33.8	16,823,000	35.3	247,400
Single men only	11	5.5	4,142,000	8.7	376,500
Single women only	5	2.5	1,147,000	2.4	229,300
Families	27	13.4	3,903,000	8.2	144,600
Women escaping domestic violence	54	26.9	14,339,000	30.1	265,500
Cross-target/multiple/general	36	17.9	7,287,000	15.3	202,400
Total	201	100.0	47,640,000	100.0	237,000
Recurrent allocations to agencies	201	100.0	47,640,000	99.2	237,000
Other recurrent allocations	375,000	0.8	..
Total	48,015,000	100.0	..

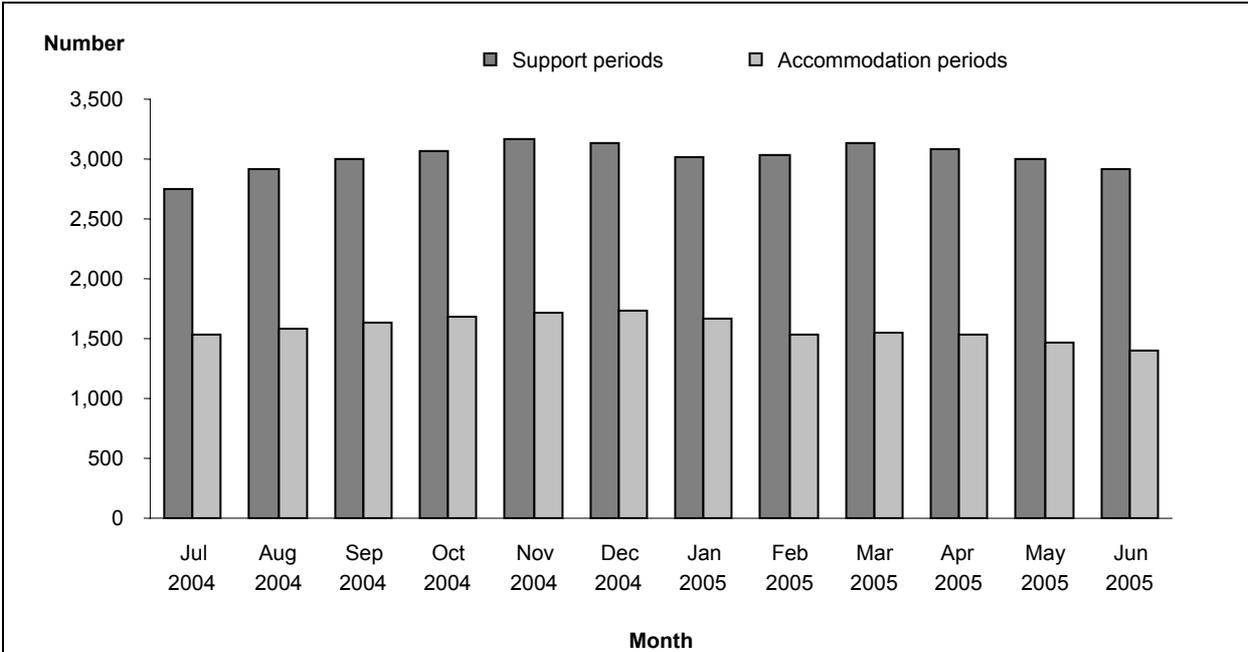
Notes

1. 'Recurrent allocation to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. Not all agencies operated throughout the year. At 30 June 2005, 199 agencies were operating.

Sources: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Source: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Queensland, 2004-05 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Queensland, 2004–05 (number)

Support periods	26,250
Clients	17,500
Mean number of support periods per client	1.50
Clients per 10,000 population 10+	52

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Queensland.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2004 (preliminary estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.2: SAAP accompanying child support periods and accompanying children, Queensland, 2004–05 (number)

Accompanying child support periods	10,700
Accompanying children	8,600
Mean number of accompanying child support periods per accompanying child	1.20
Accompanying children per 10,000 population aged 0–17	89

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in Queensland.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2004 (preliminary estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Queensland, 2004–05

Date	North Queensland	Far North Queensland	Mackay & Whitsundays	Fitzroy/ Central West	Wide Bay Burnett	Darling Downs/ South-West
July 2004	270	290	100	230	250	90
August 2004	280	370	100	250	270	90
September 2004	260	440	100	260	300	90
October 2004	250	480	100	270	280	110
November 2004	260	540	100	290	270	130
December 2004	260	590	100	300	260	120
January 2005	260	520	100	300	240	110
February 2005	280	410	100	340	260	100
March 2005	310	390	110	380	290	130
April 2005	320	400	110	350	290	140
May 2005	290	400	100	340	290	140
June 2005	300	370	100	320	290	150
Support periods: total number of days	101,850	157,910	37,120	110,690	99,840	42,540

(continued below)

Date	Sunshine Coast	Greater Brisbane	Gold Coast/ Redlands	Moreton	Total
July 2004	190	1,000	200	120	2,750
August 2004	200	1,020	200	130	2,910
September 2004	210	990	230	130	3,000
October 2004	210	1,010	220	130	3,060
November 2004	200	1,020	220	130	3,160
December 2004	190	970	220	120	3,130
January 2005	200	950	210	120	3,020
February 2005	190	980	230	120	3,030
March 2005	200	990	230	120	3,140
April 2005	210	950	220	120	3,090
May 2005	200	900	220	110	3,000
June 2005	190	870	220	110	2,920
Support periods: total number of days	72,680	354,370	79,850	44,280	1,101,130

Notes

1. Number excluded due to errors and omissions (unweighted): 1.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client and Administrative Data Collections.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Queensland, 2004–05

Date	North Queensland	Far North Queensland	Mackay & Whitsundays	Fitzroy/ Central West	Wide Bay Burnett	Darling Downs/ South-West
July 2004	170	130	70	90	150	70
August 2004	170	190	70	80	150	70
September 2004	160	260	60	80	160	70
October 2004	150	300	60	90	170	70
November 2004	150	340	70	80	160	80
December 2004	160	390	70	90	150	70
January 2005	160	310	70	80	150	70
February 2005	170	170	70	80	150	60
March 2005	180	150	70	90	160	80
April 2005	190	160	70	80	150	70
May 2005	170	150	70	90	150	70
June 2005	160	140	60	80	150	70
Accommodation periods: total number of nights	58,600	79,330	23,570	30,110	54,150	24,930

(continued below)

Date	Sunshine Coast	Greater Brisbane	Gold Coast/ Redlands	Moreton	Total
July 2004	140	540	120	70	1,530
August 2004	130	540	110	70	1,590
September 2004	150	520	120	70	1,640
October 2004	150	510	110	70	1,680
November 2004	150	510	110	70	1,720
December 2004	150	490	100	70	1,730
January 2005	150	490	120	70	1,670
February 2005	140	510	110	60	1,540
March 2005	140	500	110	60	1,550
April 2005	140	490	110	60	1,530
May 2005	140	470	110	60	1,470
June 2005	130	450	100	60	1,400
Accommodation periods: total number of nights	50,350	177,150	39,020	23,480	560,680

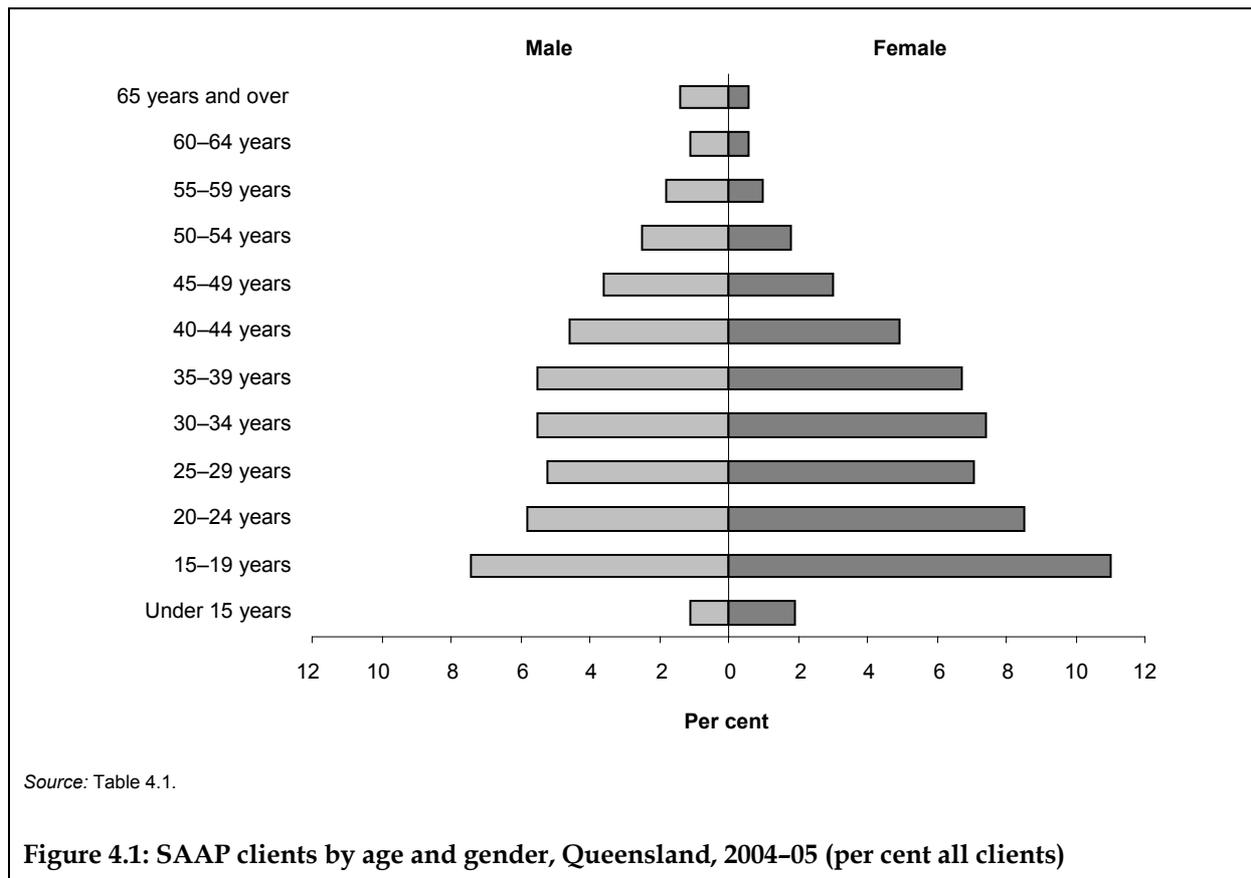
Notes

1. Number excluded due to errors and omissions (unweighted): 234.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client and Administrative Data Collections.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, Queensland, 2004–05

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%		
Under 15 years	1.1	1.9	2.4	3.5	3.0	500
15–17 years	4.5	6.8	10.0	12.5	11.4	2,000
18–19 years	2.9	4.2	6.4	7.6	7.1	1,250
20–24 years	5.8	8.5	12.7	15.6	14.3	2,500
25–29 years	5.2	7.1	11.4	13.1	12.3	2,150
30–34 years	5.5	7.4	12.0	13.5	12.8	2,250
35–39 years	5.5	6.7	12.2	12.3	12.3	2,150
40–44 years	4.6	4.9	10.1	8.9	9.5	1,650
45–49 years	3.6	3.0	7.9	5.5	6.6	1,150
50–54 years	2.5	1.8	5.5	3.3	4.3	750
55–59 years	1.8	1.0	4.0	1.8	2.8	500
60–64 years	1.1	0.6	2.3	1.1	1.6	300
65 years and over	1.4	0.6	3.1	1.1	2.0	350
<i>Total</i>	<i>45.6</i>	<i>54.4</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	7,950	9,500	7,950	9,500	..	17,450
Mean age (years)	34.0	30.3	..	32.0
Median age (years)	33	29	..	30

Notes

1. Number excluded due to errors and omissions (weighted): 61.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children, by age and gender of child, Queensland, 2004–05

Accompanying children		
Age	%	Number
0–4 years	45.9	3,950
5–12 years	42.7	3,650
13–15 years	8.7	750
16–17 years	2.7	250
Total	100.0	8,550
Gender		
Male	49.0	4,200
Female	51.0	4,350
Total	100.0	8,550

Notes

1. Number excluded due to errors and omissions in age (weighted): 20.
2. Number excluded due to errors and omissions in gender (weighted): 6.
3. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Queensland, 2004–05 (per cent)

Number of support periods	Under 15 years	15–17 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
								%	Number
Male clients									
1	74.1	71.0	74.0	76.2	73.4	72.6	74.9	73.5	5,850
2	15.5	15.6	13.8	13.2	14.5	14.4	14.3	14.4	1,150
3	5.7	5.2	5.7	6.0	5.3	5.8	5.3	5.5	450
4	(*)—	3.7	2.9	2.2	3.2	4.2	3.2	3.2	250
5	(*)—	1.0	1.3	1.1	1.5	1.5	^(a) 2.3	1.4	100
6+	2.3	3.6	2.2	1.2	2.1	1.5	(*)—	2.0	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	2.4	10.0	6.4	12.7	45.6	19.8	3.1	100.0	..
Total (number)	200	800	500	1,000	3,600	1,550	250	..	7,950
Mean number of support periods	1.58	1.74	1.61	1.49	1.59	1.61	1.50	..	1.59
Per 10,000 population	13	95	90	71	64	33	11	..	47
Female clients									
1	74.8	73.8	80.9	82.8	83.1	84.1	82.9	81.5	7,750
2	15.7	12.9	13.0	11.3	10.5	9.8	9.5	11.2	1,050
3	4.5	5.9	4.2	3.0	3.6	3.6	4.3	3.9	350
4	1.4	2.5	1.3	1.0	1.5	1.1	(*)—	1.5	150
5	2.1	1.9	(*)—	0.9	0.6	0.5	—	0.8	100
6+	1.4	3.0	(*)—	0.9	0.7	0.7	(*)—	1.0	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	3.5	12.5	7.6	15.6	47.9	11.7	1.1	100.0	..
Total (number)	350	1,200	700	1,500	4,550	1,100	100	..	9,500
Mean number of support periods	1.57	1.69	1.36	1.39	1.37	1.36	1.40	..	1.42
Per 10,000 population	22	151	135	111	80	24	4	..	56
All clients									
1	74.5	72.7	78.1	80.1	78.8	77.4	77.4	77.9	13,550
2	15.7	14.0	13.3	12.1	12.3	12.5	12.8	12.7	2,200
3	5.0	5.6	4.8	4.2	4.3	4.9	5.0	4.6	800
4	1.1	3.0	1.9	1.5	2.3	3.0	2.5	2.3	400
5	2.0	1.5	0.7	1.0	1.0	1.1	1.2	1.1	200
6+	1.8	3.2	1.1	1.1	1.3	1.2	1.0	1.5	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	3.0	11.4	7.1	14.3	46.8	15.4	2.0	100.0	..
Total (number)	500	2,000	1,250	2,500	8,150	2,700	350	..	17,450
Mean number of support periods	1.57	1.71	1.46	1.43	1.47	1.50	1.47	..	1.50
Per 10,000 population	17	122	112	90	72	28	8	..	52

(a) Includes a small proportion of clients who had 6 or more support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 61.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population of that gender and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated gender and age group as at 30 June 2004 (preliminary estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Queensland, 2004-05 (per cent)

Number of accompanying child support periods	0-4 years	5-12 years	13-15 years	16-17 years	Total	
					%	Number
1	84.4	84.0	86.8	88.2	84.5	7,250
2	13.0	13.4	11.9	^(a) 11.9	13.0	1,100
3	1.7	1.2	0.6	^(*) —	1.3	100
4	0.6	0.7	^(*) —	—	0.6	50
5	0.2	0.5	^(*) —	—	0.3	50
6+	0.1	0.2	—	—	0.2	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	45.9	42.7	8.7	2.7	100.0	..
Total (number)	3,950	3,650	750	250	..	8,550
Mean number of accompanying child support periods	1.21	1.21	1.17	1.12	..	1.21
Per 10,000 population of applicable age group	157	84	45	21	..	89

(a) Includes a small proportion of accompanying children who had 3 support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 20.
2. 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates).
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 4.5: SAAP clients: birthplace by gender, Queensland, 2004–05

Birthplace	Male	Female	Total		Queensland population 10+	
	%	%	%	Number	%	Number
Australia	89.7	88.3	89.0	15,250	79.7	2,485,050
Oceania (excluding Australia)	3.6	4.4	4.1	700	5.2	160,800
UK, Ireland and associated islands	2.2	1.3	1.7	300	6.3	196,700
Other Europe and the former Soviet Union	2.0	1.5	1.7	300	3.7	115,700
South-East, North-East and Southern Asia	1.0	2.9	2.0	350	3.3	102,750
Other (including the Middle East, Africa, the Americas and Caribbean)	1.4	1.6	1.5	250	1.8	56,950
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	45.5	54.5	100.0
Total (number)	7,800	9,350	..	17,150	..	3,117,950

Notes

1. Number excluded due to errors and omissions (weighted): 363.
2. 'Queensland population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, Queensland, 2004–05

Birthplace	Accompanying children	
	%	Number
Australia	96.4	8,050
Oceania (excluding Australia)	1.9	150
Europe and the former Soviet Union	0.4	50
South-East, North-East and Southern Asia	0.4	50
Other (including the Middle East, Africa, the Americas and Caribbean)	1.0	100
Total	100.0	8,350

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 211.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Queensland, 2004–05

Cultural and linguistic diversity	Male	Female	Total		Queensland population 10+	
Clients	%	%	%	Number	%	Number
Indigenous Australians	16.4	26.2	21.8	3,700	2.9	91,200
Other Australian-born people	73.4	62.2	67.3	11,350	76.8	2,393,900
People born overseas, English proficiency group 1	5.5	4.7	5.1	850	11.5	358,950
People born overseas, English proficiency groups 2–4	4.6	6.9	5.8	1,000	8.8	273,950
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	45.4	54.6	100.0
Total (number)	7,650	9,250	..	16,900	..	3,117,950

Support periods	Mean number per client			Total number		
Indigenous Australians	1.51	1.49	1.49	5,500
Other Australian-born people	1.62	1.42	1.52	17,250
People born overseas, English proficiency group 1	1.58	1.31	1.44	1,250
People born overseas, English proficiency groups 2–4	1.47	1.28	1.35	1,350
<i>Total</i>	<i>1.59</i>	<i>1.42</i>	<i>1.50</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	48.3	51.7	100.0
Total support periods (number)	12,250	13,100	..	25,350

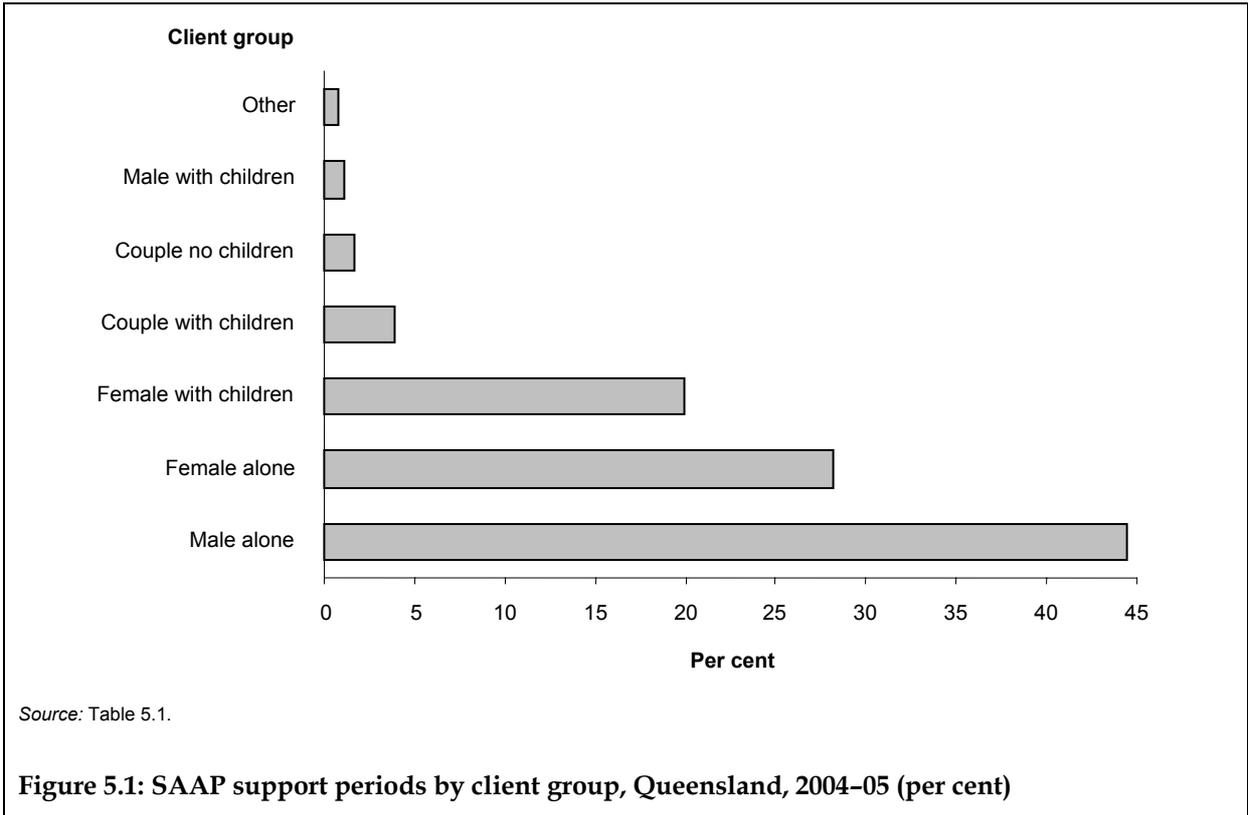
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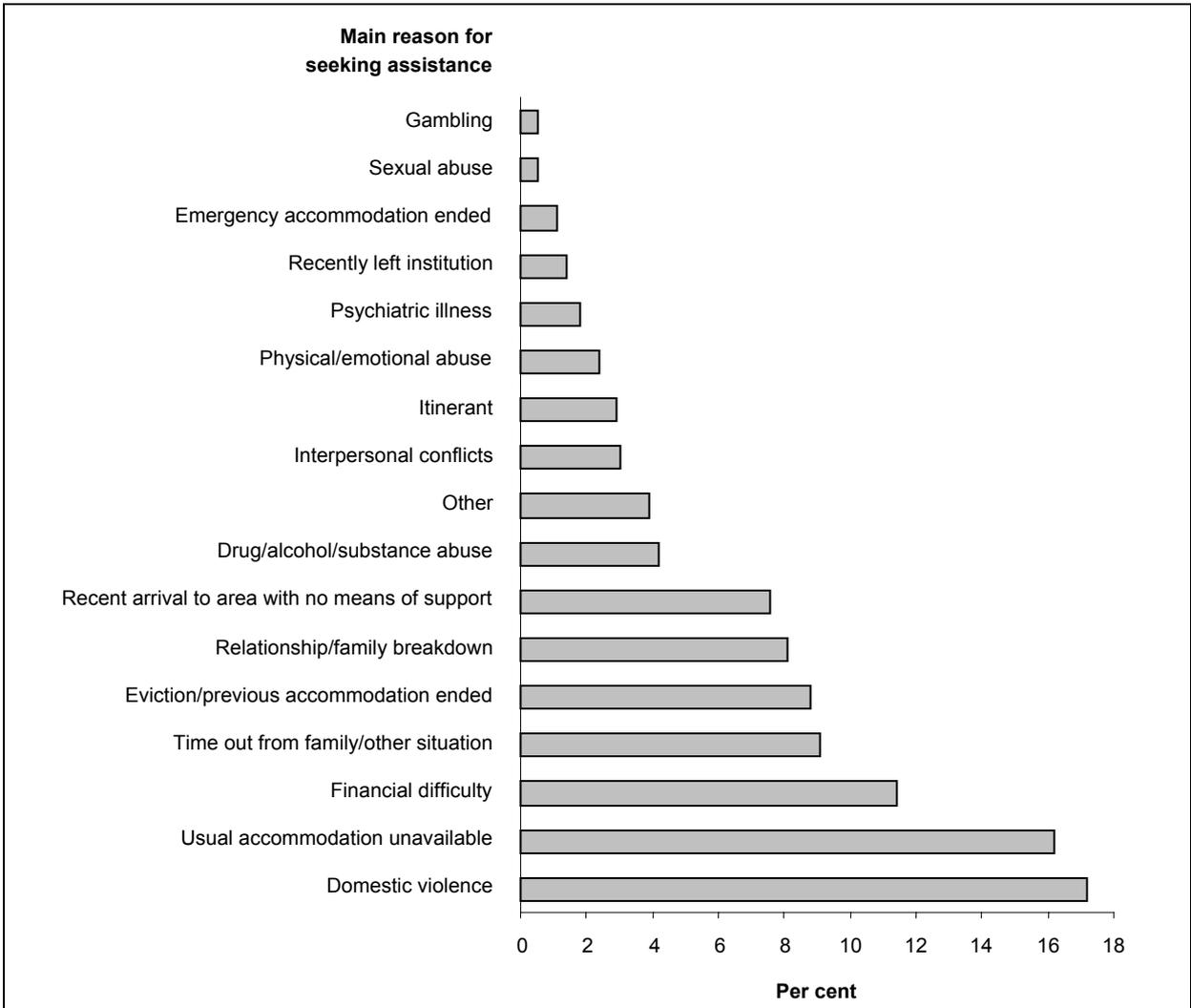
1. Number excluded due to errors and omissions (weighted): 601 clients; 853 support periods.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Queensland population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004, ABS unpublished data.

5 Client group and reasons for seeking support

5.1 Key charts





Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, Queensland, 2004-05 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, Queensland, 2004–05 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
North Queensland	32.6	24.3	0.5	6.7	1.3	34.3	0.3	100.0	12.7	3,050
Far North Queensland	38.0	31.7	1.0	1.8	0.7	25.4	1.4	100.0	12.2	2,900
Mackay/Whitsundays	51.6	23.4	(*)—	2.8	1.0	20.5	(*)—	100.0	3.3	800
Fitzroy/Central West	42.0	31.1	1.7	4.6	1.7	18.2	0.6	100.0	7.7	1,850
Wide Bay Burnett	38.3	30.7	1.5	5.3	1.3	21.6	1.3	100.0	7.4	1,750
Darling Downs/South-West	54.7	16.1	1.6	6.4	1.1	19.0	1.1	100.0	3.4	800
Sunshine Coast	22.7	30.7	0.8	5.2	2.2	36.4	1.9	100.0	4.0	950
Greater Brisbane	56.6	24.9	2.5	2.6	0.9	11.7	0.7	100.0	39.1	9,350
Gold Coast/Redlands	33.4	46.5	2.0	3.3	^(a) 1.2	13.6	(*)—	100.0	7.4	1,750
Moreton	18.5	29.7	1.6	9.9	1.4	37.1	1.7	100.0	2.9	700
Total (%)	44.4	28.2	1.7	3.9	1.1	19.9	0.8	100.0	100.0	..
Total (number)	10,650	6,750	400	950	250	4,750	200	23,950

(a) Includes a small proportion of support periods for the client group 'Other'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (unweighted): 706.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Queensland, 2004–05 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	40.5	12.4	0.6	0.9	0.2	6.3	14.2	3,650
Male alone, 25+	1.2	84.8	1.7	3.8	0.4	51.4	30.1	7,750
Female alone, under 25	46.1	0.1	31.5	2.3	6.2	3.9	14.7	3,800
Female alone, 25+	1.0	0.7	61.9	4.7	35.4	16.7	13.6	3,500
Couple, no children	1.2	1.3	—	1.9	0.2	3.8	1.7	450
Couple with children	1.3	(*)—	(*)—	26.1	0.4	4.6	3.7	950
Male with children	0.7	0.2	—	5.6	0.1	1.8	1.1	300
Female with children	7.4	—	3.2	51.8	56.0	11.2	20.0	5,150
Other	0.6	^(a) 0.5	^(a) 1.1	3.1	1.1	0.4	0.8	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	24.8	20.5	3.1	8.6	19.7	23.4	100.0	..
Total (number)	6,350	5,250	800	2,200	5,050	6,000	..	25,650

(a) Includes a small proportion of support periods for the client group 'Couple with children'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 535.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Queensland, 2004–05 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	25.1	19.5	16.6	15.4	27.5	16.5	11.9	5.4	16.5	16.2
Time out from family/ other situation	10.8	5.8	16.7	6.4	7.0	10.9	9.6	8.3	4.0	9.1
Relationship/ family breakdown	10.4	4.1	17.1	5.7	2.7	3.5	17.5	7.5	9.6	8.1
Interpersonal conflict	4.9	1.5	6.5	1.8	1.5	1.3	(*)—	2.6	(*)—	3.0
Physical/ emotional abuse	1.1	0.4	2.4	3.8	—	1.0	(*)—	5.3	(*)—	2.4
Domestic violence	0.7	0.7	8.1	39.7	2.3	2.5	3.1	46.3	22.5	17.2
Sexual abuse	0.1	(*)—	1.0	1.3	—	(*)—	—	0.5	(*)—	0.5
Financial difficulty	9.5	21.0	4.1	5.6	21.4	18.8	22.1	6.3	14.4	11.4
Gambling	0.2	1.2	(*)—	0.6	—	—	(*)—	0.1	—	0.5
Eviction/previous accommodation ended	13.7	6.2	12.0	2.8	11.9	21.0	10.3	7.7	13.8	8.8
Drug/alcohol/ substance abuse	3.0	8.8	1.7	3.8	4.4	0.6	1.8	2.2	—	4.2
Emergency accommodation ended	2.0	0.4	2.2	0.6	1.2	1.3	(*)—	0.7	—	1.1
Recently left institution	2.2	2.6	0.7	1.0	2.1	(*)—	(*)—	0.2	(*)—	1.4
Psychiatric illness	1.2	4.1	0.5	2.0	2.3	(*)—	(*)—	0.1	—	1.8
Recent arrival to area with no means of support	7.3	14.7	3.6	3.8	9.8	12.8	6.5	3.1	6.5	7.6
Itinerant	3.4	5.2	2.4	1.0	3.3	3.9	3.9	0.8	(*)—	2.9
Other	4.4	^(a) 3.6	^(b) 4.2	4.7	2.5	5.2	8.8	2.8	6.4	3.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	14.4	27.7	15.4	13.8	1.5	3.9	1.2	21.3	0.9	100.0
Total (number)	3,400	6,550	3,650	3,250	350	950	300	5,050	200	23,650

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Sexual abuse'. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure confidentiality.

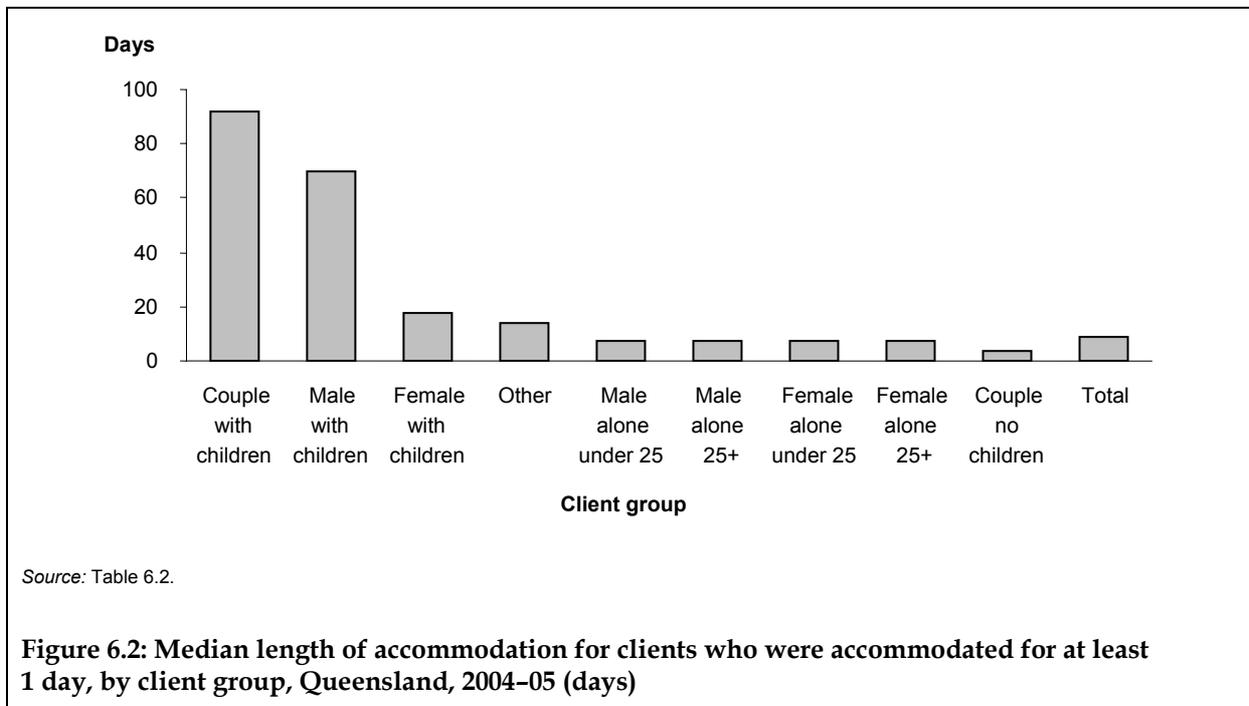
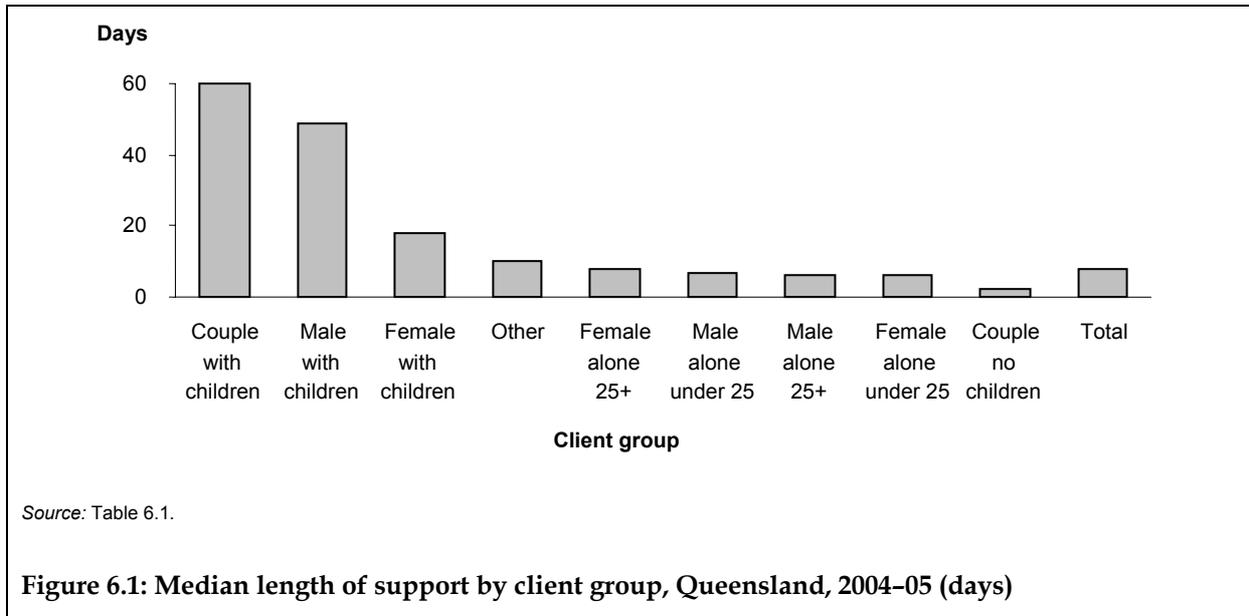
Notes

1. Number excluded due to errors and omissions (weighted): 2,531.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Queensland, 2004–05 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	7.8	15.2	10.5	16.8	32.9	12.2	22.6	14.9	16.3	13.8	3,250
1 day	16.7	13.9	15.8	12.4	9.1	4.0	2.6	8.9	13.5	12.9	3,000
2 days	8.3	6.5	9.8	5.5	10.9	1.7	(*)—	3.3	(*)—	6.3	1,500
3 days	5.6	5.5	4.4	5.0	5.0	1.1	(*)—	3.2	(*)—	4.6	1,100
4 days	3.6	4.6	4.1	3.3	3.6	(*)—	(*)—	2.7	6.5	3.7	850
5 days	3.7	3.6	2.8	2.8	(*)—	(a)1.3	(*)—	2.2	(*)—	2.9	700
6 days	3.3	3.5	2.7	2.1	1.6	0.7	(*)—	1.8	(*)—	2.7	650
7 days	2.8	3.3	1.7	1.8	(*)—	0.8	(*)—	2.3	3.2	2.5	600
>1–2 weeks	11.5	12.7	9.7	8.9	3.7	5.0	3.9	7.8	8.0	10.1	2,350
>2–4 weeks	11.3	10.1	9.6	9.6	4.1	8.7	4.5	9.6	8.7	9.8	2,300
>4–13 weeks	13.6	13.5	16.0	20.9	14.4	28.4	27.9	22.5	18.8	17.4	4,050
>13–26 weeks	5.9	4.9	6.5	5.8	8.4	17.9	16.6	10.5	10.1	7.1	1,650
>26–52 weeks	4.2	2.0	4.3	3.8	3.9	12.7	12.8	6.7	6.3	4.3	1,000
>52 weeks	1.7	0.7	2.1	1.4	(*)—	5.5	3.1	3.5	(*)—	1.9	450
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	14.5	31.0	14.8	13.7	1.6	3.3	1.1	19.1	0.8	100.0	..
Total (number)	3,400	7,250	3,500	3,200	350	800	250	4,500	200	..	23,450
Mean length (days)	41	28	42	41	39	103	88	72	49	..	46
Median length (days)	7	6	6	8	2	60	49	18	10	..	8

(a) Includes a small proportion of closed support periods where clients were supported for 4 days. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 463.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Queensland, 2004–05 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	18.7	16.3	19.3	19.9	18.9	0.9	5.7	13.0	17.9	16.5	2,500
2 days	7.6	8.7	8.7	9.0	16.1	(*)—	(*)—	5.3	6.3	7.7	1,200
3 days	7.1	6.8	6.5	6.9	10.4	(*)—	(*)—	5.0	(*)—	6.3	950
4 days	4.5	5.2	6.3	4.7	6.3	—	4.4	4.2	9.1	4.9	750
5 days	5.1	4.2	4.1	4.8	—	(*)—	(*)—	3.2	(*)—	4.1	600
6 days	4.4	4.6	3.5	2.9	4.5	(*)—	(*)—	3.0	(*)—	3.8	600
7 days	3.4	4.0	2.7	3.1	(*)—	1.9	(*)—	2.8	(*)—	3.3	500
>1–2 weeks	13.7	15.7	13.6	13.8	9.0	4.6	5.8	10.9	11.6	13.6	2,050
>2–4 weeks	13.5	12.0	12.3	12.0	3.7	7.1	5.9	12.0	11.7	12.0	1,850
>4–13 weeks	14.7	14.8	15.3	16.9	20.1	32.4	31.1	23.3	15.9	17.2	2,650
>13–26 weeks	4.5	5.2	4.0	4.4	4.5	26.4	23.4	10.4	11.7	6.5	1,000
>26–52 weeks	1.9	1.8	3.1	1.4	4.7	19.0	12.6	5.2	6.3	3.1	500
>52 weeks	0.9	0.6	0.7	0.3	(*)—	5.5	(*)—	1.9	(*)—	1.0	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	16.0	36.2	13.5	11.8	0.8	2.7	0.8	17.5	0.7	100.0	..
Total (number)	2,450	5,500	2,050	1,800	100	400	100	2,650	100	..	15,250
Mean length (days)	28	27	30	24	35	128	99	56	52	..	36
Median length (days)	7	7	7	7	4	92	70	18	14	..	9
Accommodation starting and ending on the same date (number)	50	100	100	100	—	<25	<25	50	—	..	400
Total accommodation	2,500	5,650	2,150	1,900	100	400	100	2,700	100	..	15,650

Notes

1. Number excluded due to errors and omissions (weighted): 543.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, Queensland, 2004–05 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	81.2	80.7	69.5	63.6	53.2	69.8	59.9	73.0	72.8	74.1
SAAP/CAP accommodation	74.6	78.9	63.2	59.2	35.9	58.3	51.1	63.8	65.2	68.4
Assistance to obtain/maintain short-term accommodation	14.3	7.5	14.2	11.5	16.5	15.5	14.4	13.4	10.0	11.7
Assistance to obtain/maintain independent housing	16.5	10.8	16.0	9.6	12.7	34.0	28.0	28.9	27.8	17.1
Financial/employment	33.2	30.3	33.2	35.7	49.4	52.8	54.6	50.9	48.0	37.5
Assistance to obtain/maintain government payment	10.0	6.6	10.3	10.5	6.5	7.8	12.5	20.7	11.4	11.1
Employment/training assistance	8.5	0.8	8.1	1.8	2.5	3.7	4.7	2.8	5.3	3.7
Financial assistance/material aid	24.8	25.9	24.2	30.2	41.6	41.1	46.1	41.1	41.0	30.3
Financial counselling	7.9	5.7	6.2	3.9	7.1	20.1	22.5	11.4	17.7	7.8
Counselling	40.0	17.9	61.9	63.5	34.9	48.7	50.6	72.0	47.5	46.5
Incest/sexual assault	0.4	0.1	2.2	3.3	—	0.5	1.3	3.2	—	1.5
Domestic violence	1.1	0.4	7.4	29.9	2.9	4.9	4.4	39.8	18.3	13.8
Family/relationship	8.5	2.8	17.8	11.1	11.2	16.7	19.6	28.1	18.0	13.0
Emotional/other	38.3	17.2	58.5	59.8	27.8	41.8	41.7	65.4	40.4	43.2
Assistance with problem gambling	0.4	1.0	—	0.2	—	—	—	0.3	—	0.4
General support/advocacy	74.3	60.7	74.0	64.4	40.4	68.0	64.7	75.1	59.1	67.9
Living skills/personal development	39.6	13.7	38.5	8.9	6.5	13.1	19.3	12.9	22.5	20.2
Assistance with legal issues/court support	4.9	1.2	5.9	17.4	4.4	6.1	9.5	21.7	14.5	9.1
Advice/information	57.5	44.5	61.0	53.6	32.5	57.7	53.1	65.7	43.4	54.6
Retrieval/storage/removal of belongings	27.0	45.4	19.4	12.5	12.6	8.7	10.6	14.1	14.7	25.7
Advocacy/liaison on behalf of client	17.0	13.8	19.7	21.2	16.3	31.7	26.1	37.0	26.9	21.7
Brokerage services	1.6	0.6	1.5	2.0	2.9	2.1	1.3	2.7	(*)—	1.6
Specialist services	26.6	32.3	25.3	23.3	12.6	16.4	15.8	29.0	25.5	27.4
Psychological services	1.0	0.8	1.7	1.0	—	(*)—	—	0.7	(*)—	0.9
Psychiatric services	0.8	1.5	0.6	0.4	(*)—	(*)—	—	0.5	(*)—	0.8
Pregnancy support	0.1	—	3.7	0.8	1.2	2.3	1.5	3.8	3.7	1.6
Family planning support	0.5	—	2.8	0.1	—	1.5	1.9	1.7	(*)—	0.9
Drug/alcohol support or intervention	7.5	9.4	5.2	5.8	4.7	2.1	4.1	2.6	2.3	6.2
Physical disability services	0.1	0.1	0.1	(*)—	(*)—	0.5	—	0.4	—	0.2
Intellectual disability services	0.5	0.1	0.4	(*)—	(*)—	—	—	0.3	(*)—	0.2
Culturally appropriate support	6.6	4.1	6.6	11.4	6.3	8.2	5.9	13.9	15.6	8.1
Interpreter services	0.1	0.1	0.3	1.3	—	—	—	1.7	2.2	0.7
Assistance with immigration issues	(*)—	(*)—	0.3	1.6	(*)—	(*)—	(*)—	1.3	4.0	0.6
Health/medical services	16.5	26.9	14.4	10.9	5.2	6.1	8.4	13.0	5.5	17.1
Basic support and services n.e.s.	78.3	67.0	71.8	57.8	45.2	33.4	39.8	59.4	51.7	64.5
Meals	72.1	64.5	61.6	45.2	36.4	11.4	20.7	36.8	31.9	53.8
Laundry/shower facilities	66.8	63.0	53.0	44.0	21.0	12.6	18.6	35.6	27.7	50.7
Recreation	52.5	43.2	45.1	16.6	7.9	6.9	11.5	26.4	19.7	35.3
Transport	38.7	15.2	46.2	30.2	13.8	22.2	27.7	44.9	32.5	31.6
Other	17.2	5.6	9.7	9.0	3.6	3.9	9.4	15.1	5.3	10.2
No services provided directly	1.4	2.3	0.6	2.4	6.2	2.4	5.7	1.2	3.0	1.8
Total (number)	3,600	7,650	3,700	3,450	400	950	300	5,050	200	25,400

Notes

1. Number excluded due to errors and omissions (weighted): 823 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Queensland, 2004–05 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Accommodation	90.4	88.3	87.4	91.1	87.7	6,300
SAAP/CAP accommodation	90.4	88.3	87.4	91.1	87.7	6,300
School liaison/child care	10.6	13.5	34.9	22.2	32.0	2,300
School liaison	6.3	9.8	16.5	8.9	15.4	1,100
Child care	4.6	4.9	24.7	13.3	22.3	1,600
Counselling	9.8	14.7	32.0	17.8	29.4	2,100
Help with behavioural problems	3.5	4.3	13.0	13.3	11.9	850
Sexual/physical abuse counselling/support	—	—	3.2	—	2.8	200
Skills education	(*)—	(*)—	2.4	—	2.2	150
General counselling/support	7.1	11.0	21.9	(*)—	20.1	1,450
General support/advocacy	12.1	25.2	24.3	13.3	23.1	1,650
Access arrangements	0.8	2.5	2.4	(*)—	2.2	150
Advice/information	7.4	16.6	14.9	(*)—	14.2	1,000
Brokerage services	(*)—	(*)—	0.3	—	0.3	<25
Advocacy	4.6	13.5	14.7	(*)—	13.7	1,000
Specialist services	7.6	9.2	15.1	22.2	14.3	1,000
Culturally sensitive services	5.7	8.6	8.5	(*)—	8.2	600
Health/medical services	2.5	4.9	8.6	15.6	7.9	550
Basic support and other services n.e.s.	29.9	46.6	74.5	53.3	69.5	5,000
Meals	11.7	27.0	56.1	22.2	51.0	3,650
Showers/hygiene	7.7	21.5	46.5	13.3	42.0	3,000
Recreation	8.2	12.9	45.0	33.3	40.6	2,900
Transport	17.3	28.2	58.4	46.7	53.7	3,850
Other	8.0	11.0	18.8	28.9	17.7	1,250
No services provided directly by agency	2.4	(*)—	1.6	—	1.6	100
Total accompanying child support periods (%)	9.4	2.4	87.5	0.7	100.0	..
Total accompanying child support periods (number)	700	150	6,300	50	..	7,150

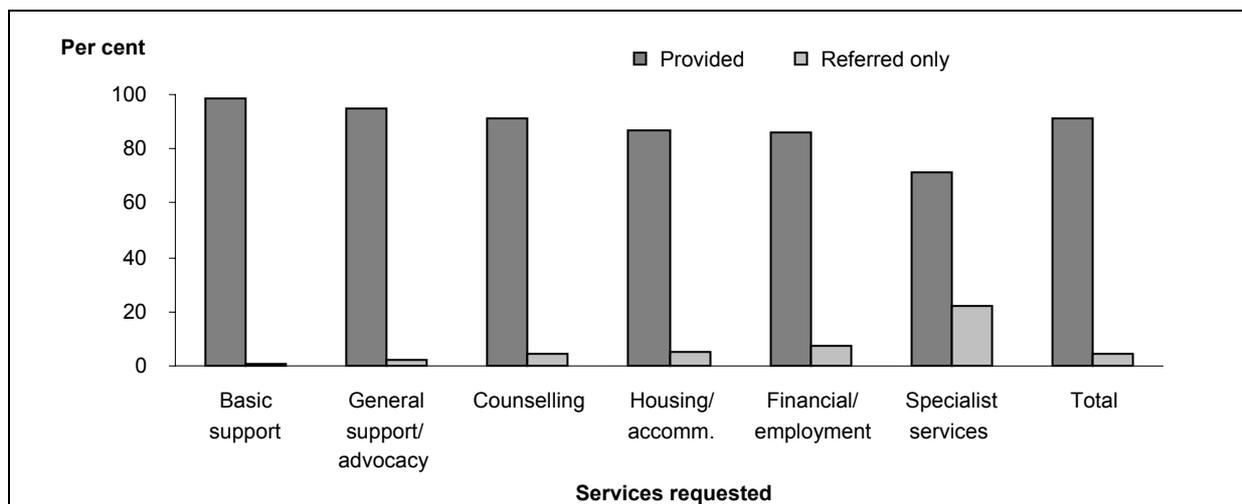
Notes

1. Number excluded due to errors and omissions (weighted): 3,508 accompanying child support periods (including cases with no information on service requirements or provision).
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

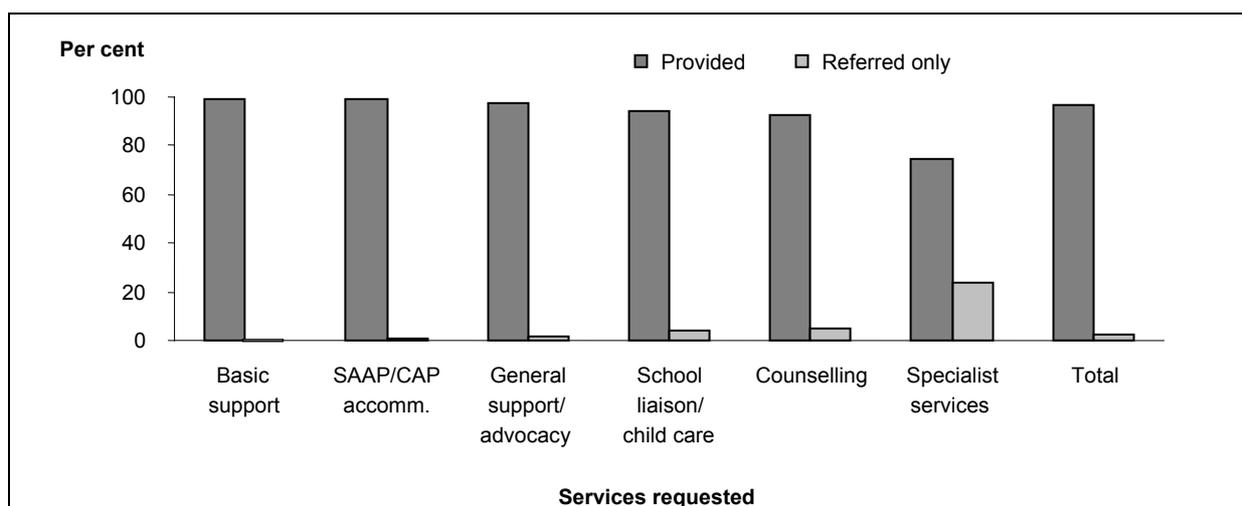
7 Meeting the needs of clients

7.1 Key charts



Source: Table 7.1, Part b.

Figure 7.1: Provision of SAAP services requested by clients, Queensland, 2004-05 (per cent services requested in closed support periods)



Source: Table 7.2, Part b.

Figure 7.2: Provision of SAAP services requested for accompanying children, Queensland, 2004-05 (per cent distinct services requested in closed accompanying child support periods)

7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Queensland, 2004–05

**Part a: Individual types of services requested in closed support periods, by provision
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	4.7	1.5	6.2	92.5	1.3	93.8	100.0	17,200
Assistance to obtain/maintain short-term accommodation	17.2	8.7	25.9	61.2	12.9	74.1	100.0	3,900
Assistance to obtain/maintain independent housing	13.0	14.9	27.9	53.7	18.4	72.1	100.0	5,100
Financial/employment								
Assistance to obtain/maintain government payment	3.8	12.1	15.9	50.5	33.6	84.1	100.0	2,950
Employment/training assistance	18.8	20.4	39.2	43.5	17.3	60.8	100.0	1,200
Financial assistance/material aid	4.7	3.8	8.5	84.4	7.2	91.6	100.0	6,950
Financial counselling	7.4	6.4	13.8	78.6	7.6	86.2	100.0	1,700
Counselling								
Incest/sexual assault	7.9	17.0	24.9	39.4	35.7	75.1	100.0	600
Domestic violence	4.4	6.5	10.9	71.9	17.2	89.1	100.0	3,450
Family/relationship	8.4	8.0	16.4	73.7	9.9	83.6	100.0	3,250
Emotional/other	2.3	0.9	3.2	92.3	4.6	96.9	100.0	9,550
Assistance with problem gambling	18.8	43.3	62.1	24.5	13.4	37.9	100.0	300
General support/advocacy								
Living skills/personal development	10.9	1.7	12.6	85.6	1.8	87.4	100.0	4,600
Assistance with legal issues/court support	3.8	19.7	23.5	52.4	24.2	76.6	100.0	2,400
Advice/information	0.7	0.2	0.9	96.9	2.3	99.2	100.0	12,450
Retrieval/storage/removal of belongings	0.8	2.0	2.8	95.2	1.9	97.1	100.0	6,500
Advocacy/liaison on behalf of client	1.4	1.1	2.5	93.0	4.5	97.5	100.0	5,250
Brokerage services	2.2	6.7	8.9	83.3	7.7	91.0	100.0	650
Specialist services								
Psychological services	17.1	38.9	56.0	25.6	18.4	44.0	100.0	450
Psychiatric services	16.2	57.3	73.5	10.9	15.6	26.5	100.0	800
Pregnancy support	4.3	18.0	22.3	53.9	23.9	77.8	100.0	400
Family planning support	11.2	20.3	31.5	55.2	13.3	68.5	100.0	250
Drug/alcohol support or intervention	10.7	24.7	35.4	49.7	14.8	64.5	100.0	2,250
Physical disability services	10.8	47.0	57.8	24.1	18.1	42.2	100.0	100
Intellectual disability services	22.3	33.9	56.2	31.3	12.5	43.8	100.0	100
Culturally appropriate support	1.5	3.9	5.4	91.1	3.5	94.6	100.0	2,000
Interpreter services	2.3	12.6	14.9	69.1	16.0	85.1	100.0	200
Assistance with immigration issues	(*)—	(*)—	16.5	48.6	34.9	83.5	100.0	150
Health/medical services	3.2	21.8	25.0	54.1	20.9	75.0	100.0	5,350
Basic support and services n.e.s.								
Meals	0.6	0.2	0.8	98.4	0.8	99.2	100.0	13,050
Laundry/shower facilities	0.7	0.4	1.1	98.5	0.4	98.9	100.0	12,200
Recreation	1.3	0.3	1.6	97.8	0.7	98.5	100.0	8,050
Transport	1.6	0.7	2.3	96.5	1.2	97.7	100.0	7,150
Other	0.4	0.6	1.0	98.3	0.7	99.0	100.0	2,200

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Queensland, 2004–05

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/accommodation	8.2	5.2	13.4	80.3	6.4	86.7	100.0	26,200	18,950
Financial/employment	6.1	7.6	13.7	72.1	14.2	86.3	100.0	12,750	8,950
Counselling	4.3	4.6	8.9	81.7	9.4	91.1	100.0	17,100	10,800
General support/advocacy	2.6	2.5	5.1	90.7	4.3	95.0	100.0	31,900	15,800
Specialist services	6.1	22.3	28.4	55.2	16.4	71.6	100.0	12,050	7,900
Basic support and services n.e.s.	0.9	0.4	1.3	98.0	0.7	98.7	100.0	42,650	15,300
Total (%)	3.9	4.7	8.7	85.2	6.1	91.3	100.0
Total (number)	5,600	6,750	12,350	121,600	8,750	130,350	..	142,700	23,250

Notes

1. Number excluded due to errors and omissions (weighted): 246 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. The substantial decrease in service requirement and provision figures compared to 2002–03 is primarily due to a change in reporting practice by a large agency for these data items.
4. To ensure confidentiality some cells in this table have been replaced with '(*)'. While these cases are not presented separately, they are included in the total. A '(*)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Queensland, 2004–05

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)	
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation									
SAAP/CAP accommodation	0.6	0.5	1.1	97.0	1.9	98.9	100.0	5,250	
School liaison/child care									
School liaison	1.6	3.4	5.0	80.9	14.1	95.0	100.0	950	
Child care	1.3	4.7	6.0	87.8	6.2	94.0	100.0	1,550	
Counselling									
Help with behavioural problems	3.1	4.3	7.4	80.9	11.6	92.5	100.0	800	
Sexual/physical abuse counselling/support	6.4	15.3	21.7	57.1	21.2	78.3	100.0	200	
Skills education	2.5	8.3	10.8	74.4	14.9	89.3	100.0	150	
General counselling/support	0.9	2.9	3.8	90.3	5.9	96.2	100.0	1,300	
General support/advocacy									
Access arrangements	7.3	9.3	16.6	69.5	13.9	83.4	100.0	150	
Advice/information	0.9	1.0	1.9	92.6	5.4	98.0	100.0	800	
Brokerage services	—	—	—	70.6	29.4	100.0	100.0	<25	
Advocacy	0.5	0.5	1.0	93.5	5.5	99.0	100.0	850	
Specialist services									
Culturally sensitive services	—	4.5	4.5	88.3	7.2	95.5	100.0	500	
Health/medical services	1.6	37.9	39.5	29.8	30.8	60.6	100.0	750	
Basic support and other services n.e.s.									
Meals	(*)—	(*)—	0.5	97.4	2.1	99.5	100.0	3,200	
Showers/hygiene	(*)—	(*)—	0.5	97.9	1.7	99.6	100.0	2,700	
Recreation	0.5	0.2	0.7	97.6	1.7	99.3	100.0	2,600	
Transport	0.3	—	0.3	98.2	1.5	99.7	100.0	3,250	
Other	—	1.6	1.6	87.6	10.8	98.4	100.0	1,150	

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Queensland, 2004–05

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	0.6	0.5	1.1	97.0	1.9	98.9	100.0	5,250	5,250
School liaison/child care	1.4	4.2	5.6	85.2	9.2	94.4	100.0	2,500	2,100
Counselling	2.2	4.7	6.9	83.4	9.6	93.0	100.0	2,450	1,950
General support/advocacy	1.3	1.5	2.8	90.8	6.4	97.2	100.0	1,850	1,400
Specialist services	0.9	24.1	25.0	54.0	21.0	75.0	100.0	1,250	1,100
Basic support and services n.e.s.	0.3	0.2	0.5	96.9	2.6	99.5	100.0	12,850	4,250
Total (%)	0.8	2.3	3.1	92.0	4.9	96.9	100.0
Total (number)	200	600	800	24,050	1,300	25,350	..	26,150	5,800

Notes

1. Number excluded due to errors and omissions (weighted): 2,947 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with "(*)". While these cases are not presented separately, they are included in the total. A "(+)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services requested by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Queensland, 2004–05

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
% unmet needs									
Housing/accommodation	30.8	41.9	44.9	52.0	58.2	46.0	15.0	38.2	2,100
Financial/employment	16.5	11.7	18.1	11.3	10.9	11.5	25.0	13.9	750
Counselling	12.0	13.8	11.8	16.3	7.3	14.7	35.0	13.2	750
General support/advocacy	17.0	12.7	17.3	9.5	7.3	13.3	15.0	14.5	800
Specialist services	16.5	11.0	7.1	7.2	10.9	11.5	5.0	13.1	700
Basic support and services n.e.s.	7.2	9.0	0.8	3.6	5.5	3.1	5.0	7.0	400
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	5,500
Summary totals									
Total unmet needs (%)	42.6	37.3	2.5	4.3	1.1	12.0	0.4	100.0	..
Total unmet needs (number)	2,350	2,050	150	250	50	650	<25	..	5,500
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	42.6	32.6	2.6	5.3	1.3	15.3	0.4	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	1,150	900	50	150	50	400	<25	..	2,700
Total closed support periods (%)									
Total closed support periods (%)	45.8	28.4	1.6	3.4	1.1	19.0	0.8	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	10,600	6,550	350	800	250	4,400	150	..	23,100

Notes

1. Number excluded due to errors and omissions (weighted): 114 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 46 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 684 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Queensland, 2004–05

	Couple with children	Female with children	Total	
			%	Number
Broad type of service	% unmet needs			
Accommodation	—	15.6	14.4	50
School liaison/child care	30.8	17.5	18.2	50
Counselling	30.8	25.6	27.1	50
General support/advocacy	7.7	12.5	12.2	<25
Specialist services	—	6.3	6.1	<25
Basic support and services n.e.s.	30.8	22.5	22.1	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>200</i>
Summary totals				
Total unmet needs (%)	7.2	88.4	100.0	..
Total unmet needs (number)	<25	150	..	200
Total closed accompanying child support periods with unmet needs (%)	8.4	88.8	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	100	..	100
Total closed accompanying child support periods (%)	8.0	89.2	100.0	..
Total closed accompanying child support periods (number)	500	5,350	..	6,000
Total closed support periods with accompanying children with unmet needs (%)	7.9	87.3	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	50	..	50
Total closed support periods with accompanying children requiring assistance (%)	6.9	89.6	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	200	2,550	..	2,850

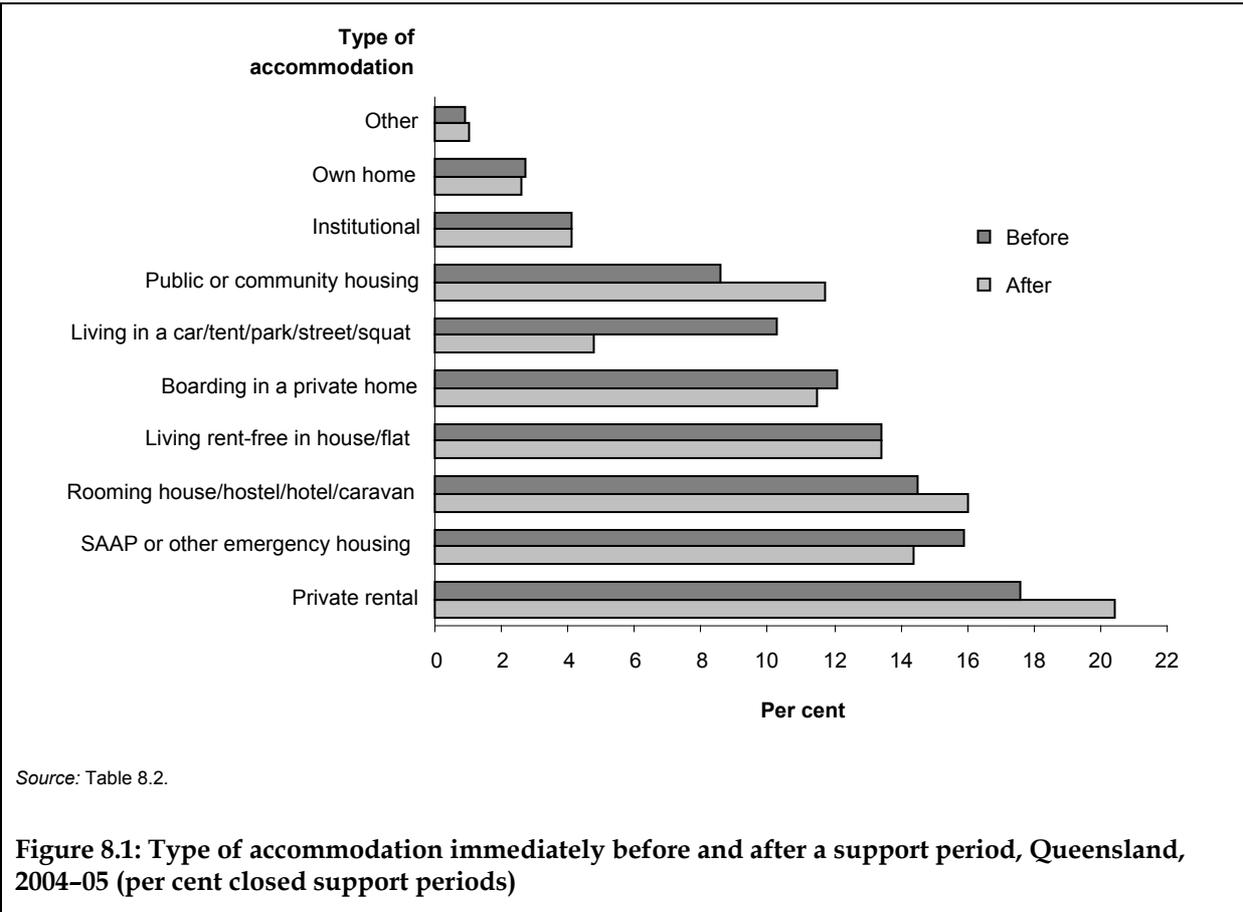
Notes

1. Number excluded due to errors and omissions (weighted): 6 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 2 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,964 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 10 closed support periods with accompanying children requiring assistance.
6. In a very small number of closed support periods, people in the 'Male with children' client group presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total. There were no closed support periods for the client group 'Other with children' in which service requested for children were neither provided nor referred. However, there were closed accompanying child support periods and closed support periods with accompanying children requiring assistance for this group. These are not presented separately but are included in the relevant total.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Queensland, 2004–05 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	12.6	7.8	10.3	8.9
No income, awaiting pension/benefit	3.2	2.4	1.2	0.9
Government pension/benefit	76.1	84.4	81.6	82.8
Other	8.0	5.4	6.8	7.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,850</i>	<i>2,100</i>	<i>22,000</i>	<i>18,400</i>
Number with missing data	50	800	1,950	5,550
Total (number)	2,900	2,900	23,950	23,950

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Queensland, 2004–05 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	20.4	15.1	15.9	14.4
Living rent-free in house/flat	11.5	8.7	13.4	13.4
Private rental	20.1	30.3	17.6	20.4
Public or community housing	5.6	13.6	8.6	11.7
Rooming house/hostel/hotel/caravan	9.7	10.4	14.5	16.0
Boarding in a private home	17.3	13.9	12.1	11.5
Own home	1.9	1.4	2.7	2.6
Living in a car/tent/park/street/squat	9.6	2.5	10.3	4.8
Institutional	3.1	3.1	4.1	4.1
Other	0.8	1.1	0.9	1.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,600</i>	<i>3,200</i>	<i>21,250</i>	<i>14,950</i>
Number with missing data	450	1,850	2,700	9,000
Total (number)	5,050	5,050	23,950	23,950

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation period by type of accommodation after support, Queensland, 2004–05 (per cent)

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	21.7	18.7	16.3	16.9	20.2	16.6	12.6	11.8	5.4	17.5	1,550
Living rent-free in house/flat	16.0	14.4	15.5	13.5	12.5	11.0	8.9	8.7	(*)—	12.9	1,150
Private rental	8.1	10.2	12.7	17.1	18.8	25.5	30.7	37.5	29.5	18.1	1,600
Public or community housing	14.6	12.9	8.2	8.4	6.6	9.9	17.6	20.9	27.8	11.4	1,000
Rooming house/hostel/hotel/caravan	9.5	10.8	12.7	13.0	10.2	11.7	6.9	2.3	5.4	10.5	900
Boarding in a private home	13.3	14.6	16.0	14.1	17.0	14.7	17.0	13.3	18.3	15.0	1,300
Own home	3.8	3.9	3.0	1.9	1.8	1.2	0.7	1.3	(*)—	2.3	200
Living in a car/tent/park/street/squat	6.4	6.6	7.4	6.6	6.0	3.0	2.7	(*)—	4.6	5.3	450
Institutional	5.5	6.8	6.6	7.2	5.3	4.5	2.0	2.6	5.4	5.4	450
Other	1.1	1.1	1.5	1.4	1.7	1.8	0.9	(*)—	(*)—	1.4	100
<i>Total</i>	<i>100.0</i>	<i>..</i>									
Total (%)	15.5	12.4	13.8	12.4	12.9	20.3	7.3	4.0	1.4	100.0	..
Total (number)	1,350	1,100	1,200	1,100	1,100	1,750	650	350	150	..	8,750

Notes

- Number excluded due to errors and omissions (weighted): 7,038 closed support periods (type of accommodation and length of accommodation).
- Table excludes closed support periods in which clients started and ended their accommodation on the same date.
- To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Queensland, 2004–05 (per cent)

Living situation	Before	After
With parent(s)	9.7	8.4
With foster family	1.0	0.9
With relatives/friends short-term	16.2	14.3
With relatives/friends long-term	3.4	4.8
With spouse/partner with/without children	19.4	13.8
Alone with children	8.7	16.2
Alone	29.2	29.8
With other unrelated persons	11.6	11.1
Other	0.8	0.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>21,900</i>	<i>16,550</i>
Number with missing data	2,050	7,400
Total (number)	23,950	23,950

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Queensland, 2004–05 (per cent)

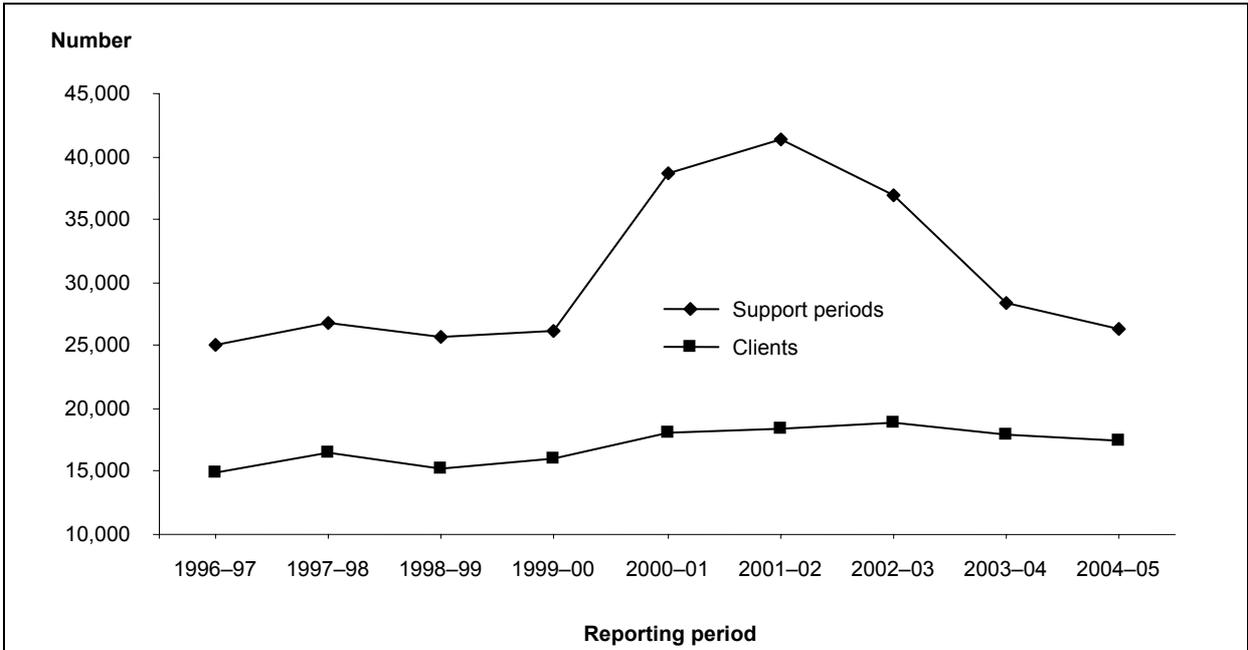
Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time	1.8	4.3	3.0	3.3
Employed part time/casual	7.7	18.4	5.9	7.2
Unemployed (looking for work)	54.2	45.7	33.3	29.4
Not in labour force	36.3	31.6	57.8	60.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>1,150</i>	<i>950</i>	<i>21,900</i>	<i>18,200</i>
Number with missing data	<25	250	2,050	5,750
Total (number)	1,200	1,200	23,950	23,950

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

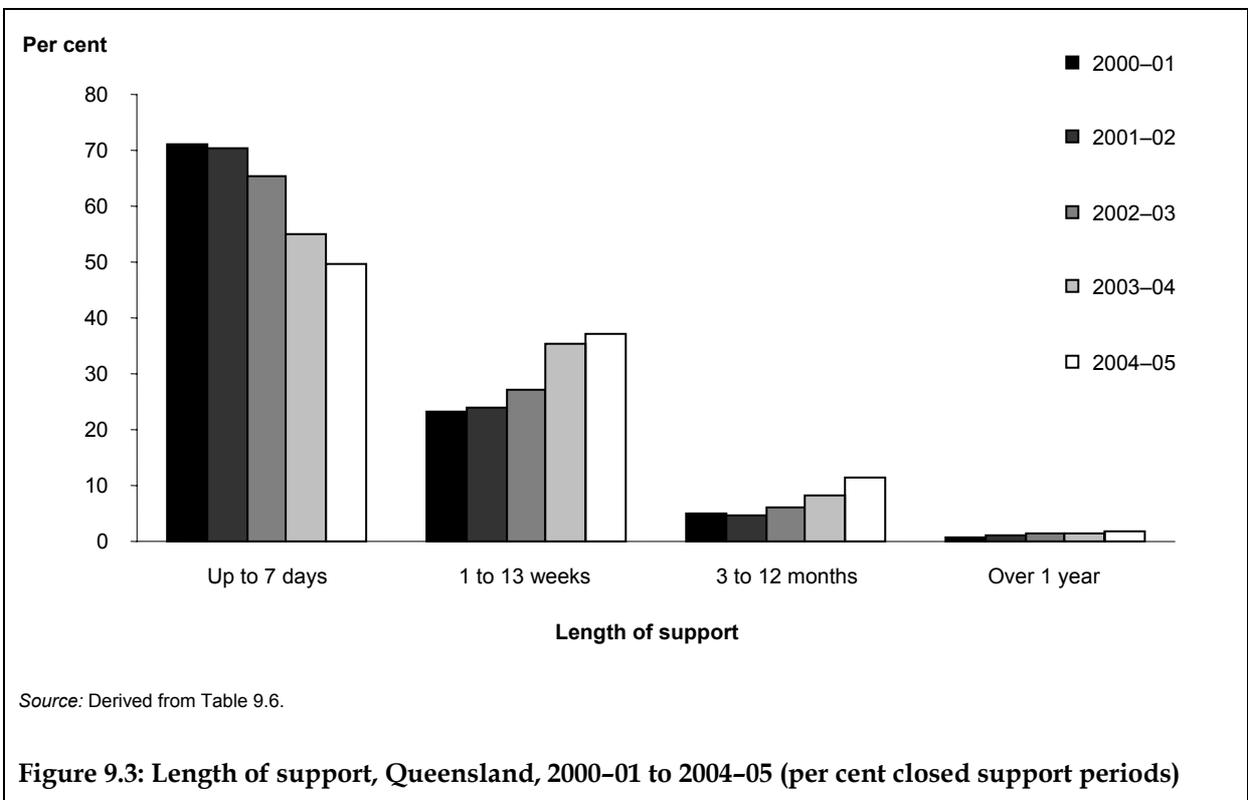
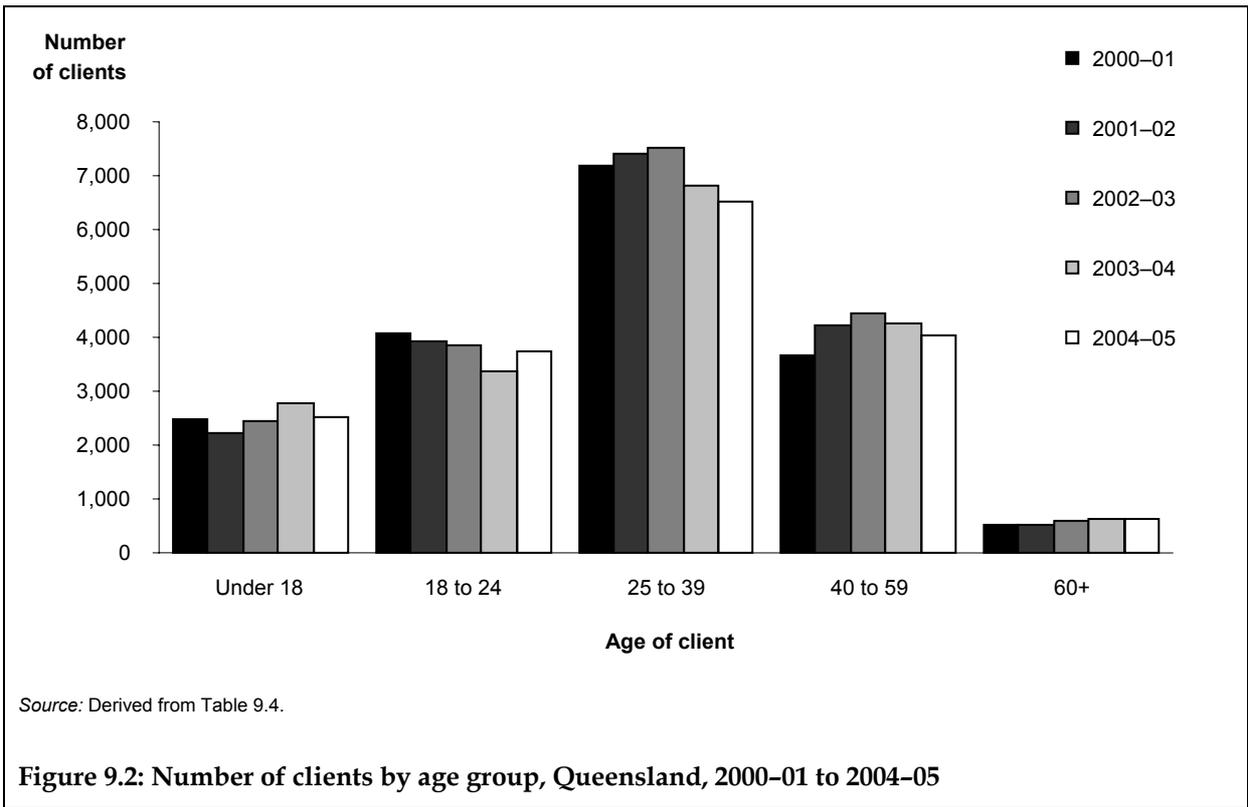
9 Support from 1996–97 to 2004–05

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Queensland, 1996-97 to 2004-05



9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2004–05 dollars, by reporting period, Queensland, 1996–97 to 2004–05

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	31,119,000	28,027,000	1,120	1,890
1997–98	31,681,000	29,468,000	1,100	1,790
1998–99	32,782,000	31,049,000	1,210	2,030
1999–00	39,402,000	38,167,000	1,460	2,380
2000–01	42,960,000	42,268,000	1,090	2,350
2001–02	44,587,000	42,972,000	1,040	2,340
2002–03	46,008,000	45,841,000	1,240	2,430
2003–04	47,531,000	46,206,000	1,630	2,580
2004–05	48,015,000	47,640,000	1,810	2,720
Constant 2004–05 \$				
1996–97	39,393,000	35,478,000	1,410	2,390
1997–98	39,258,000	36,515,000	1,360	2,210
1998–99	41,498,000	39,304,000	1,530	2,570
1999–00	46,743,000	45,278,000	1,730	2,820
2000–01	50,454,000	49,641,000	1,280	2,760
2001–02	50,083,000	48,269,000	1,170	2,630
2002–03	50,134,000	49,952,000	1,350	2,640
2003–04	49,352,000	47,977,000	1,690	2,670
2004–05	48,015,000	47,640,000	1,810	2,720

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. Total recurrent funding in 2003–04 includes funding provided by the Queensland Government which was in addition to the SAAP funding agreement between this government and the Australian Government.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005; ABS 2005b; FaCS unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, Queensland, 1996–97 to 2004–05 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Support periods	25,100	26,800	25,750	26,150	38,650	41,350	36,950	28,350	26,250
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Clients	14,850	16,500	15,300	16,050	18,000	18,350	18,900	17,950	17,500
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.68	1.63	1.68	1.63	2.15	2.25	1.96	1.58	1.50
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	52	57	52	53	59	59	59	54	52
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	850	1,150	1,100	1,250	1,250	1,350	1,400	1,450	1,650
<i>Errors and omissions</i>	512	519	924	425	225	209	287	372	249
Daily average support periods	1,700	2,050	2,250	2,850	2,500	2,750	3,000	2,750	3,200
<i>Errors and omissions</i>	1,018	632	40	42	716	250	43	8	1

Notes

1. The sharp increase in the number of support periods in 2000–01 compared to 1999–00 is due to the participation of a large high-volume agency that had not previously participated in the Client Collection. The sharp decrease in the number of support periods in 2002–03 compared to 2001–02 is due to a change in the reporting practices of a large high-volume agency part way through 2002–03. The decrease in 2003–04 is primarily due to the same agency reporting a full year under the changed reporting practices.
2. Numbers of clients in this table relate to clients who ever received assistance from a SAAP agency in Queensland.
3. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
4. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
5. Support period figures have been weighted to adjust for agency non-participation.
6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Queensland, 2001–02 to 2004–05 (number)

	2001–02	2002–03	2003–04	2004–05
Accompanying child support periods	13,200	13,200	11,150	10,700
<i>Errors and omissions</i>	—	—	—	—
Accompanying children	8,200	9,200	8,600	8,600
<i>Errors and omissions</i>	—	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.21	1.20
<i>Errors and omissions</i>	—	—	—	—
Accompanying children per 10,000 population 0–17	88	98	90	89
<i>Errors and omissions</i>	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,000	1,000	1,100	1,250
<i>Errors and omissions</i>	127	195	132	130
Daily average accompanying child support periods	1,900	2,100	1,950	2,250
<i>Errors and omissions</i>	174	38	1	—

Notes

1. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in Queensland.
2. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
4. In 2001–02, 2002–03 and 2003–04, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all agencies.
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.4: SAAP clients: age of client by reporting period, Queensland, 2000–01 to 2004–05 (per cent)

Age of client	2000–01	2001–02	2002–03	2003–04	2004–05
Under 15 years	2.4	2.4	2.7	3.8	3.0
15–17 years	11.5	9.8	10.2	11.8	11.4
18–19 years	7.7	7.0	6.8	6.2	7.1
20–24 years	14.9	14.5	13.6	12.7	14.3
25–29 years	14.2	14.0	13.4	12.2	12.3
30–34 years	14.2	14.6	14.5	14.2	12.8
35–39 years	11.7	11.8	12.0	11.7	12.3
40–44 years	9.3	10.3	10.3	9.8	9.5
45–49 years	5.4	6.2	6.4	6.6	6.6
50–54 years	3.9	4.0	4.2	4.5	4.3
55–59 years	1.9	2.5	2.7	3.0	2.8
60–64 years	1.3	1.3	1.7	1.7	1.6
65 years and over	1.5	1.6	1.5	1.9	2.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	17,950	18,300	18,850	17,850	17,450
Mean age (years)	31.0	31.8	32.1	32.1	32.0
Median age (years)	29	30	31	31	30
<i>Errors and omissions</i>	<i>43</i>	<i>79</i>	<i>65</i>	<i>78</i>	<i>61</i>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Queensland, 2000–01 to 2004–05 (per cent)

Existence of support plan	2000–01	2001–02	2002–03	2003–04	2004–05
<i>Support plan</i>	<i>60.2</i>	<i>61.1</i>	<i>64.7</i>	<i>56.9</i>	<i>51.0</i>
All goals achieved	6.7	10.6	12.3	10.7	11.1
Most or some goals achieved	27.3	35.1	40.7	37.8	32.5
No goals achieved	3.5	3.9	3.4	3.1	3.4
No information given	22.7	11.5	8.3	5.3	4.0
<i>No support plan</i>	<i>18.3</i>	<i>17.1</i>	<i>14.8</i>	<i>20.5</i>	<i>29.7</i>
<i>Not appropriate</i>	<i>21.5</i>	<i>21.8</i>	<i>20.5</i>	<i>22.6</i>	<i>19.3</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	15,855	16,850	16,450	16,450	21,650
<i>Errors and omissions</i>	<i>2,857</i>	<i>1,973</i>	<i>2,645</i>	<i>2,399</i>	<i>2,146</i>

Notes

1. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
2. In 2000–01, 2001–02, 2002–03 and 2003–04, data on support plans were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that data on support plans were collected by all agencies.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.6: SAAP closed support periods: length of support by reporting period, Queensland, 2000–01 to 2004–05 (per cent)

Length of support	2000–01	2001–02	2002–03	2003–04	2004–05
Less than 1 day	13.1	9.8	11.3	18.5	13.8
1 day	42.0	46.0	37.2	14.1	13.0
2 days	4.2	4.0	4.7	6.0	6.4
3 days	3.3	3.0	3.6	4.6	4.5
4 days	2.6	2.2	2.7	3.3	3.7
5 days	2.0	1.8	2.0	2.7	2.9
6 days	1.9	1.8	1.9	2.7	2.8
7 days	1.9	1.8	2.0	3.2	2.5
>1–2 weeks	7.4	7.2	8.0	10.6	10.2
>2–4 weeks	6.1	6.4	7.4	9.9	9.9
>4–13 weeks	9.6	10.2	11.8	14.9	17.1
>13–26 weeks	3.3	3.1	3.9	5.3	7.1
>26–52 weeks	1.8	1.6	2.0	2.8	4.3
>52 weeks	0.8	1.0	1.5	1.5	1.8
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	35,950	38,900	34,300	26,000	23,800
Mean length (days)	22	23	29	36	45
Median length (days)	1	1	2	6	8
<i>Errors and omissions</i>	<i>717</i>	<i>250</i>	<i>43</i>	<i>8</i>	<i>2</i>

Notes

1. The sharp increase in the number of closed support periods in 2000–01 compared to 1999–00 is due to the participation of a large high-volume agency that had not previously participated in the Client Collection.
2. In the last quarter of 2002–03, a high volume agency in Queensland changed its reporting practices. It is estimated that this decreased the total number of support periods in 2002–03 by about 2,400. The same agency reported a full year under the changed reporting practices in 2004–05.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.7: SAAP clients: number of support periods per client by reporting period, Queensland, 1996–97 to 2004–05 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
1	68.2	72.7	73.6	76.1	70.2	73.1	76.7	76.6	77.9
2	20.8	16.3	14.6	13.1	17.2	14.5	12.1	13.2	12.6
3	6.2	6.1	6.8	5.0	4.6	5.0	4.7	5.2	4.6
4	2.1	2.1	2.3	2.3	2.7	2.3	2.2	2.0	2.3
5	1.2	1.2	1.2	1.7	1.3	1.2	1.0	1.1	1.1
6+	1.5	1.6	1.5	1.9	4.0	4.0	3.3	1.9	1.5
<i>Total</i>	<i>100.0</i>								
Total (number)	14,850	16,500	15,300	16,050	18,000	18,350	18,900	17,950	17,500
Mean number of support periods	1.68	1.63	1.68	1.63	2.15	2.25	1.96	1.58	1.50

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Queensland, 1996–97 to 2004–05

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Agencies (number)	180	183	180	182	190	191	194	193	196
Agency participation rate (%)	94.4	92.3	88.9	92.3	92.6	92.7	94.3	95.3	93.9
Forms returned (number)	23,932	25,575	22,903	24,121	35,796	38,354	34,244	26,954	24,650
Forms returned with consent (%)	59.2	65.7	70.0	78.2	84.6	90.1	89.6	86.3	86.1
Forms returned with valid consent (%)	55.9	62.7	66.0	73.8	78.5	87.3	87.8	84.7	84.2

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Queensland follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Queensland, 2004–05

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
North Queensland	22	86.4	3,090	83.4	82.1
Far North Queensland	23	87.0	2,995	94.2	91.4
Mackay/Whitsundays	9	100.0	793	96.1	93.9
Fitzroy/Central West	20	95.0	1,918	94.5	91.9
Wide Bay Burnett	14	92.9	1,829	93.0	91.6
Darling Downs/South-West	12	83.3	826	92.3	91.3
Sunshine Coast	12	100.0	983	92.5	90.1
Greater Brisbane	58	96.6	9,710	79.0	77.3
Gold Coast/Redlands	13	100.0	1,801	90.5	88.7
Moreton	13	100.0	705	81.1	79.3
Total	196	93.9	24,650	86.1	84.2
Primary target group					
Young people	67	97.0	6,125	89.4	87.6
Single men only	11	100.0	5,100	95.3	93.9
Single women only	5	100.0	760	85.7	85.4
Families	27	96.3	2,093	93.3	90.8
Women escaping domestic violence	53	86.8	4,816	78.1	75.3
Cross target/multiple/general	33	93.9	5,756	78.5	76.9
Total	196	93.9	24,650	86.1	84.2

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region Administrative regional classifications developed by the Queensland Department of Families are used in the report. The State's twelve administrative regions are as follows:

- North Queensland
- Far North Queensland
- Mackay/Whitsundays
- Fitzroy/Central West
- Wide Bay Burnett
- Darling Downs/South-West
- Sunshine Coast
- Greater Brisbane
- Gold Coast/Redlands
- Moreton
- Statewide.

Appendix 2 SAAP NDCA Client Collection form



CLIENT FORM

JULY 2004 – JUNE 2005

AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>			
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY 30 June 2005	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE				
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		

THE 2004–2005 CLIENT FORM

The 2004–05 Client Collection commences Thursday 1 July 2004.

Important points to remember:

- Either a shaded square  or ellipse  indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Thursday 1 July 2004. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July 2004.

Prior to 1 July please read the *Collector's Manual July 2001*.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

- WITH** child(ren)
- person with child(ren) 3
- couple with child(ren) 4
- WITHOUT** child(ren)
- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

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10. Main income source before and after support period

please tick one box only in each column **Before** **After**

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column **Before** **After**

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

overseas 9998

don't know/no information 0

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column **Before** **After**

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column **Before** **After**

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (please specify) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before **After**

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

22. Support to client

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

no assistance

OR tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

CHILD 4	CHILD 5	CHILD 6	CHILD 7
ALPHA CODE	ALPHA CODE	ALPHA CODE	ALPHA CODE
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>
<input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>
<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>			
<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>
YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>
0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4
female <input type="checkbox"/> 1 male <input type="checkbox"/> 2			

Needed	Provided	Referral Arranged	Not provided or referred
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 998

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RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2004 AND 31 DECEMBER 2004

- Twice a year (in the first week of July 2004 and in the first week of January 2005), you should notify the NDCA of clients who are still being supported as at 30 June 2004 and 31 December 2004.
- For clients who are ongoing at 30 June 2004, transfer the information from the old 2003–2004 form to the new 2004–2005 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2004. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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- AIHW (Australian Institute of Health and Welfare) 2005. Homeless people in SAAP: SAAP National Data Collection annual report 2003-04 Queensland. AIHW cat. no. HOU 116. Canberra: AIHW (SAAP NDCA report. Series 9).