



## Specialist Homelessness Services Collection e-Newsletter for homelessness agencies

2 November 2020



### Validata™ is ready to receive October extracts

If your August and September extracts have been submitted to Validata™, you can now upload and submit your October extracts.



### Cut-off date for 2020-21 3 month data

The cut-off date for agencies to submit extracts for inclusion in the 3 month Statistical Summary report is **Monday, 9 November 2020**. Please ensure all extracts for July to September 2020 are submitted by this date.



### SHS interactive dashboard using monthly data

At the end of September, the AIHW published an interactive dashboard presenting monthly SHS data at the national and state/territory levels. The inaugural release comprised SHS client counts from January 2018 to June 2020 for all clients as well as for selected target client groups (for example, family and domestic violence and Indigenous clients). Breakdowns include age group, sex, state/territory and reasons for seeking assistance (including COVID-19 from March 2020). The dashboard will be updated quarterly and, for future iterations, data will be released shortly after the quarterly agency cut-off date. For example, the 2020-21 3 month agency cut-off date is **9 November** and the dashboard will be updated on the AIHW website by early December.

To view the SHS monthly data please follow the link below:

<https://www.aihw.gov.au/reports/homelessness-services/specialist-homelessness-services-monthly-data/contents/monthly-data>

If you have any feedback on the dashboard please email: [hadmin@aihw.gov.au](mailto:hadmin@aihw.gov.au)



### SHIP Satisfaction Survey – Participant suggestions/requests

In 2019, the AIHW conducted a survey to gauge the level of satisfaction of users with SHIP. The survey included free text questions to seek any additional functions, fields or reports users would like to see added or any other suggested system improvements.

The responses to these questions have been analysed and the AIHW are pleased to announce that the following enhancements have been implemented in SHIP as a result of the feedback received:

- Search by mobile phone
- Search by address
- Ability to produce customised reports
- Enhanced case plan functionality





## Monthly Tip - Recording Care and Protection Orders

Care and protection orders are legal orders or arrangements that give child protection departments some responsibility for a child's welfare. A client can be on a care or a protection order ONLY if they are under the age of 18.

For all clients aged 18 or more, including parents of children on a care and protection order, select 'Not applicable'.



## SHS webinar training

Register for a webinar now by clicking the registration links in the table below. Webinar invitations will be sent **after** the 'Register by' date.

	Webinar date	Register by	What is covered?	Who should attend?
<b>Validata™ Webinar</b>  Register <a href="#">here</a>	<b>19 November 11 am AEDT</b>	12 November	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin.	All Validata™ users
<b>Basic</b>  Register <a href="#">here</a>	<b>11 November 2 pm AEDT</b>	4 November	Opening a client support period, SHSC concepts and definitions.	Staff new to agency, staff not able to attend face to face training, new to CMS
	<b>2 December 2 pm AEDT</b>	25 November		
<b>Advanced</b>  Register <a href="#">here</a>	<b>12 November 2 pm AEDT</b>	4 November	SHIP case management functions.	Managers or anyone responsible for SHS reporting
	<b>3 December 2 pm AEDT</b>	25 November	SHIP reports.	Managers or coordinators with basic SHIP experience

SHS concepts and basic data entry eLearning modules can be found [here](#)

Additional eLearning modules and resources can be found on the [AIHW website](#)

