

**Commonwealth–State Housing
Agreement national data
reports 2001–02**

CSHA Community Housing

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Commonwealth–State Housing Agreement national data reports 2001–02

CSHA Community Housing

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1 Introduction

This document is part of a series of documents that report about all forms of housing assistance under the 1999–03 Commonwealth–State Housing Agreement (CSHA).

These are:

- ◆ Public Rental Housing
- ◆ Community Housing
- ◆ Aboriginal Rental Housing
- ◆ Home Purchase Assistance
- ◆ Crisis Accommodation
- ◆ Private Rent Assistance

This document reports on the data collected under the 2001–02 CSHA Community Housing data collection. The specifications for each performance indicator are briefly examined with the data. The Community Housing Data Manual is available at http://www.aihw.gov.au/housing/assistance/data_collections/manuals_and_reports.html#arhp.

2 Background

The 1999–03 CSHA aims to facilitate access to affordable, appropriate and secure housing for people on low incomes and people with special needs. Under this CSHA a new national performance indicator framework was developed. Figure 2.1 outlines the eleven indicators under the new framework. The 2001–02 Community Housing Data Collection was the third collection to occur under the 1999–03 CSHA National Performance Indicator Framework.

This document examines the summary and performance indicator data collected in the 2001–02 Community Housing Data Collection. The following section outlines the general notes and data qualifications for the summary and performance indicator data.

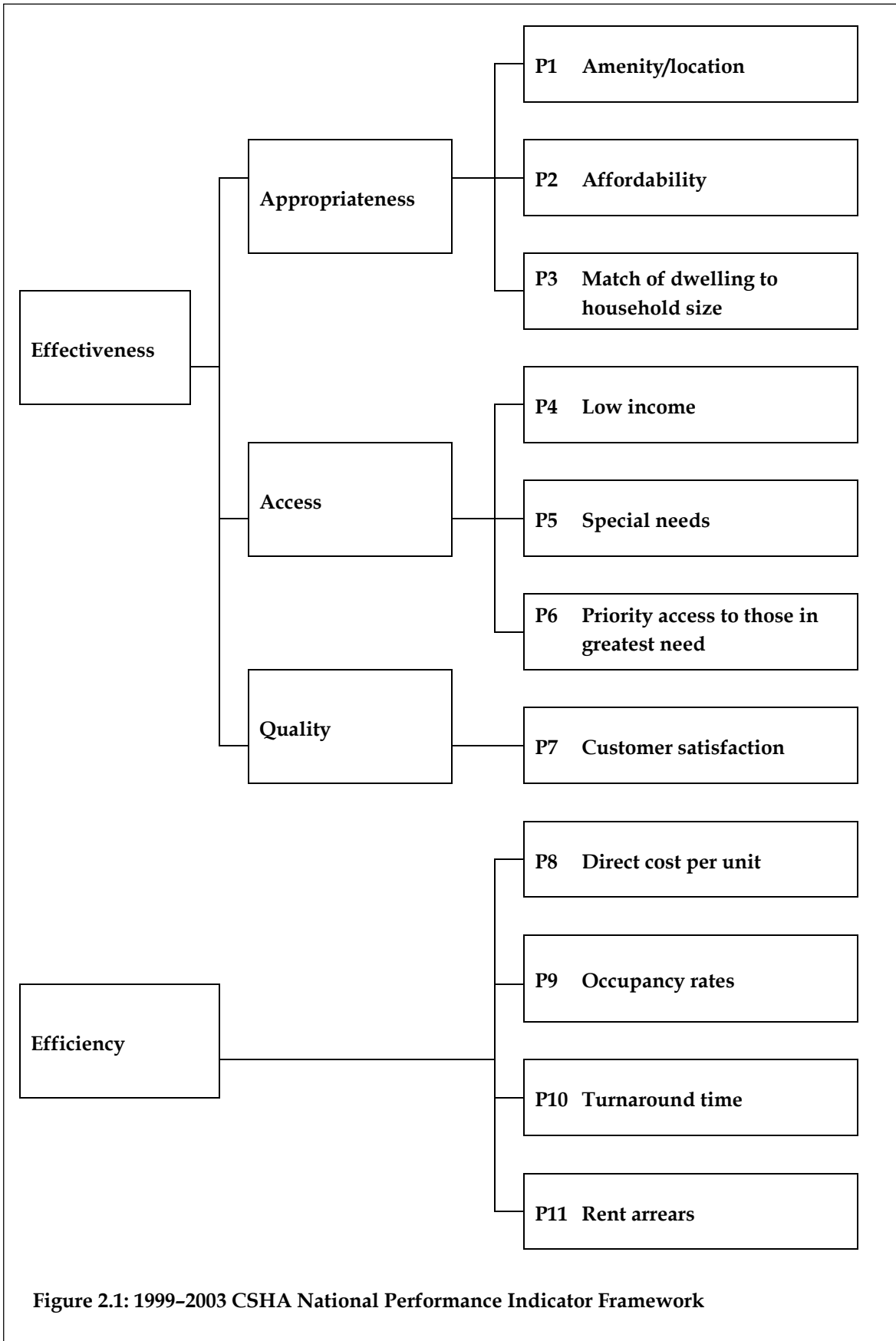


Figure 2.1: 1999-2003 CSHA National Performance Indicator Framework

2.1 Changes to the 2001–02 data collection

2.1.1 National Housing Assistance Data Dictionary Version 1—amended data definitions

The *National Housing Assistance Data Dictionary* Version 1 was the authoritative source of data definitions and standards for this data collection.

Version 2 of the *National Housing Assistance Data Dictionary* is currently under development and will include revision to some data items and inclusion of extra data items specific to community housing, Indigenous housing and private rent assistance.

2.1.2 Changes to data definitions

The following definitions in the *National Housing Assistance Data Dictionary* Version 1 were not used in this data collection as they had been amended prior to the release of Version 2 of the *National Housing Assistance Data Dictionary*:

- **Greatest need status** and **special needs category**: the definitions for these items are provided in the data manual.
- **The ‘collection methods’ section of the ‘waitlist type’ definition**: the definition of this is provided in the data manual.

2.1.3 Modifications to existing data items

The 2001–02 CSHA Community Housing Data Collection incorporated changes to various data items as follows:

- Summary data items on the number of older households (24e and 27e) have been changed from 75 years and over to 65 years and over to better reflect community housing classifications.
- Performance indicator P2a Commonwealth Rent Assistance (CRA) component of AF3 has changed and used state and territory CRA averages for equivalent households. This calculation method was used in the 1999–00 data collection.
- Performance indicator P4 data items have been amended and in the 2001–02 collection it has been assumed that all households paying a rent less than the market rent value of the dwelling are low income households. In the 2000–01 collection, government statutory income limits were used to identify low income households.
- Performance indicator P8 has been disaggregated into provider and administrator costs to improve data accuracy and facilitate data consistency over time. P8 will also report on financial information for 2000–01 to allow adequate timeframes for the collection of both provider and administrator financial information, thereby aiming to improve data coverage and quality.
- Performance indicator P11 ‘Rent collected as a percentage of total rent charged’ will report on financial information for 2000–01 to allow adequate timeframes for the collection of financial information.

- In an effort to improve provider data accuracy 'Total number of targeted providers with a primary target group being people with greatest need at 30 June' and 'Total number of targeted providers with a primary target group being other target group at 30 June' are no longer collected. New data items were developed and are outlined below.

2.1.4 New data items

A number of new summary data items were included in the 2001–02 CSHA Community Housing Collection. For the second time the CSHA collection included provider level data that describes community housing target groups.

Changes to target group categories

Changes to target group categories have been introduced in the 2001–02 Community Housing Data Collection to provide more information on community housing programs. The new data items are the inclusion of:

- two new aged target group categories (55 years and over and 65 years and over) at the targeted provider level (S23e, and S23f);
- a homeless persons target group category at the targeted provider level, (S23h);
- a people escaping domestic violence target group category at the targeted provider level, (S23i);
- a multiple target group category, at both the targeted provider level (S23j) and at the household level (S24f and S27f); and,
- a primary target group not specified above category, at both the targeted provider level (S23k) and at the household level (S24g and S27g).

Other new data items:

Additional data items about the number of dwellings head-leased from the private rental sector (S29) and about community housing boarding house dwellings (S30a to S30c) were also introduced in this collection to provide more information about community housing programs.

2.2 National Social Housing Survey—Community Housing

The results for P1 'Amenity/location' and P7 'Customer satisfaction' are collected biennially through the National Social Housing Survey – Community Housing. The data for P1 and P7 has consistently demonstrated that there is little variation in these indicators across years. It was decided at the March 2002 Housing Ministers Advisory Committee (HMAC) meeting that a biennial collection is sufficient for reporting against P1 and P7.

A social housing survey of community housing tenants was conducted in early 2002 and the survey report was finalised in mid 2002. The report will be available on the Department of Family and Community Services (FACS) website (www.facs.gov.au) in the near future.

3 General notes

This data should be read in conjunction with the Community Housing Data Manual 2001–02 which can be downloaded from http://www.aihw.gov.au/housing/assistance/data_collections/manuals_and_reports.html#arhp.


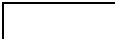
3.1 Data sources: survey and administrative data

The community housing data is produced from a range of data sources, including both administrative and survey data, and from a range of community housing providers. Administrative data is based on all community housing providers and dwellings, whereas survey data is based on a sample of providers and dwellings.

Survey response rates affect the reliability of the survey data reported. Information about survey response rates is reported below at Section 3.4.

Given there are different collection methodologies, care should be excised in interpreting the results of this collection. Raw figures from different sources should not be compared.

To assist with distinguishing between the two data sources, shaded cells pertain to administrative data and un-shaded cells pertain to survey data. For example,

- : denotes results pertaining to administrative data.
: denotes results pertaining to survey data.

3.2 Symbols

..	not applicable
n.a.	not available
no.	number
\$	Australian dollars
%	per cent
'000	thousands

3.3 Data qualifications

In addition to minor qualifications detailed in the footnotes the following qualifications apply to the reported data:

1. National totals are calculated using only those states/territories where information is available. Of particular note is that national performance indicator percentages are based on available and valid values only (i.e. both numerator and denominator are available and valid).

2. Household and dwelling information from community housing providers for whom CSHA funds were provided as one off grants many years ago are generally not available. They are therefore excluded from this report.

3.4 Survey data coverage

Table 3.1 Survey response rates by jurisdiction

Jurisdiction	Response Rate	Comments
NSW	86%	Both survey and administrative data has been utilised. Survey data is from 166 providers who responded to the survey from a total of 192 providers.
Vic	30%	Both survey and administrative data has been utilised. Survey data is from 64 providers who responded to the survey (who manage 860 properties) from a total of 215 providers. A survey was conducted in Victoria for the first time. The survey instrument was tailored according to funding and service agreements. Some organisations completed two surveys as they manage stock under different agreements. The survey was not distributed to 19 agencies that manage 3,151 properties under the Transitional Housing Management program that targets accommodation to homeless persons.
Qld	60%	Both survey and administrative data has been utilised. Survey data is from 202 providers who responded to the survey from a total of 337 providers. Organisations were given separate surveys for each type of funding, some organisations completed up to three surveys. 213 surveys were returned. As non-responsive organisations tend to manage a smaller number of dwellings, 81% of dwellings are included in the surveys received.
WA	56%	Both survey and administrative data has been utilised. Survey data is from 135 providers who responded to the survey from a total of 239 providers.
SA	88%	Both survey and administrative data has been utilised. 134 providers received 2 surveys: (a) 118 providers responded to the household survey; and (b) 78 providers responded to the waiting list survey.
Tas	46%	Both survey and administrative data has been utilised. Survey data is from 21 providers who responded to the survey from a total of 46 providers.
ACT	100%	Both survey and administrative data has been utilised. Survey data is from 11 providers who manage 85% of all community housing properties. There are 20 providers in the ACT however 9 providers were not sent surveys.
NT	..	Only administrative data has been utilised.

3.5 Definitions

Community housing:

Community housing for the purpose of this collection includes dwellings where:

- funding (capital and/or recurrent) is provided fully or partly through the CSHA;
- the tenancy management functions are undertaken by a community provider or local government;
- a principle of the community provider is to provide medium to long term housing tenure to tenants; and
- it specifically excludes dwellings funded under the Crisis Accommodation Program (CAP).

The definition of *community housing* therefore incorporates:

- properties leased for the provision of community housing (headleasing) provided the tenancy management function is undertaken by a community provider;
- properties bought by the State Housing/Community Housing Authority but managed by a community housing provider or local government; and
- 'joint ventures' where the purpose of the arrangement is to provide housing which falls into the scope of community housing. In the case of mixed funding that includes a CSHA component, only the CSHA component should be reported for this performance information. It has not been possible to separate these components, the total is reported accompanied by footnotes identifying each situation.

The definition aims to exclude properties where the tenancy management function is managed under:

- Public Rental Housing;
- the Aboriginal Rental Housing Program; or
- the Crisis Accommodation Program.

The definition also excludes non-CSHA programs and properties owned and managed by community housing providers not funded under the CSHA.

Dwelling:

For the purpose of this collection a *dwelling* equals a rental tenancy unit which can be defined as the unit of accommodation to which a rental agreement can be made. In the majority of cases there will be only one rental tenancy unit within a dwelling structure, however in a small number of cases, there may be more than one tenancy unit.

Household:

For the purpose of this collection a *household* equals a tenancy agreement. In the majority of cases there will be one household per rental tenancy unit.

4 2001–02 CSHA Community Housing data

4.1 Summary data

Some summary data is linked to performance indicators to assist with providing context for that indicator. For example:

- S4 and S5 add context when analysing data for P6 Priority access to those in greatest need;
- S6 and S7 add context when analysing data for P9 Occupancy rates.

However, some summary data is independent of performance indicators and provides additional information about community housing programs that is not collected via performance indicators. In particular, summary items about community housing providers and households assisted (S22–S28), the location of dwellings (S15–S21) and the number and size of boarding houses (S29–S30) attempt to inform about community housing programs.

Table 4.1: Community Housing summary data 2001-02

Data item	Summary data	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
S1	For year ending 30 June current financial year										
S2	Total number of new households assisted for year ending 30 June 2002	no.	2,447	9216	2154	5622	869	94	264	n.a.	20,666
S3	Total number of new Indigenous households assisted for year ending 30 June 2002	no.	175	n.a.	327	2536	13	n.a.	15	n.a.	3,066
S4	At 30 June current financial year										
S5	Total number of Indigenous households at 30 June 2002	no.	537	n.a.	445	1165	33	n.a.	18	n.a.	2,198
S6	Total number of 'greatest need' applicants on waiting list at 30 June 2002	no.	11,465	n.a.	3104	1755	1049	45	215	n.a.	17,633
S7	Total number of applicants on waiting list on 30 June 2002	no.	19,770	n.a.	4813	2772	2137	123	272	n.a.	29,887
S8	Total number of tenatable dwellings at 30 June 2002	no.	9,134	7463	3916	3640	3827	227	420	122	28,749
S9	Total number of untenatable dwellings at 30 June 2002	no.	46	247	51	0	7	0	14	0	365
S10	Number of households paying 20% or less of assessable income in rent at 30 June 2002	no.	1,912	165	369	486	407	50	4	n.a.	3,393
S11	Number of households paying more than 20% but not more than 25% of assessable income in rent at 30 June 2002	no.	6,973	7780	2094	1814	1542	18	446	n.a.	20,667
S12	Number of households paying more than 25% but not more than 30% of assessable income in rent at 30 June 2002	no.	196	263	797	144	808	123	0	n.a.	2,331
S13	Number of households paying more than 30% of assessable income in rent at 30 June 2002	no.	116	0	204	88	215	36	12	n.a.	671
S14	Total number of households occupying community housing for whom income details are known at 30 June 2002	no.	9,197	8178	3464	2532	2972	227	462	n.a.	27,032
S15	Number of households with moderate overcrowding at 30 June 2002	no.	398	n.a.	n.a.	24	128	6	14	n.a.	570
S16	Number of households with under utilisation at 30 June 2002	no.	542	n.a.	n.a.	160	570	14	8	n.a.	1,294
S17	Total number of dwellings in capital cities at 30 June 2002	no.	3,399	5607	1684	2239	3367	129	468	75	16,968
S18	Total number of dwellings in other metropolitan centres at 30 June 2002	no.	716	357	389	0	0	0	0	0	1,462
S19	Total number of dwellings in large rural centres at 30 June 2002	no.	344	608	933	0	1	11	0	0	1,897
S20	Total number of dwellings in small rural centres at 30 June 2002	no.	579	628	381	192	112	8	0	0	1,900
S21	Total number of dwellings in other rural centres at 30 June 2002	no.	611	516	883	627	348	79	0	5	3,069
S22	Total number of dwellings in remote centres at 30 June 2002	no.	0	0	200	233	0	0	0	31	464

Table 4.1 (continued): Community Housing summary data 2001-02

Data item	Summary data	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
S21	Total number of dwellings in other remote centres at 30 June 2002	no.	27	34	437	349	6	0	0	11	864
S22	Total number of community housing providers at 30 June 2002	no.	192	234	336	239	134	46	20	22	1,223
	Targeted community housing providers only: Provider level data										
S23a	Total number of targeted providers with a primary target group being Indigenous Australians at 30 June 2002	no.	11	0	5	11	1	0	1	1	30
S23b	Total number of targeted providers with a primary target group being people with a disability at 30 June 2002	no.	11	71	22	36	14	3	2	13	172
S23c	Total number of targeted providers with a primary target group being people of non-English speaking background at 30 June 2002	no.	14	0	2	5	14	1	1	1	38
S23d	Total number of targeted providers with a primary target group being people aged 24 years and under at 30 June 2002	no.	10	n.a.	10	18	3	1	1	0	43
S23e	Total number of targeted providers with a primary target group being people aged 55 years and over at 30 June 2002	no.	20	0	32	70	0	4	1	2	129
S23f	Total number of targeted providers with a primary target group being people aged 65 years and over at 30 June 2002	no.	14	0	24	0	16	5	0	0	59
S23g	Total number of targeted providers with a primary target group being people aged 75 years and over at 30 June 2002	no.	2	0	5	0	0	0	0	0	7
S23h	Total number of targeted providers with a primary target group being homeless people at 30 June 2002	no.	12	17	5	11	1	0	1	0	47
S23i	Total number of targeted providers with a primary target group being people escaping domestic violence at 30 June 2002	no.	n.a.	1	2	25	1	0	0	1	30
S23j	Total number of targeted providers with a primary target group being people in multiple target groups at 30 June 2002	no.	0	17	65	30	9	2	1	1	125
S23k	Total number of targeted providers with a primary target group not specified above at 30 June 2002	no.	45	0	23	33	6	3	1	2	113
S23l	Total number of targeted community housing providers at 30 June 2002	no.	139	106	195	239	65	19	9	21	793
	Targeted community housing providers only: Household level data										
S24a	Total number of Indigenous households assisted by targeted providers at 30 June 2002	no.	320	0	274	190	13	0	4	n.a.	801
S24b	Total number of households with a disability assisted by targeted providers at 30 June 2002	no.	902	1327	559	944	558	10	18	n.a.	4,318
S24c	Total number of households from a non-English speaking background assisted by targeted providers at 30 June 2002	no.	843	n.a.	142	81	128	3	24	n.a.	1,221

Table 4.1 (continued): Community Housing summary data 2001-02

Data item	Summary data	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
	At 30 June current financial year										
S24d	Total number of households with a principal tenant aged 24 years and under assisted by targeted providers at 30 June 2002	no.	315	n.a.	292	180	156	6	42	n.a.	991
S24e	Total number of households with principal tenant aged 65 years and over assisted by targeted providers at 30 June 2002	no.	443	n.a.	732	529	224	68	1	n.a.	1,997
S24f	Total number of households with multiple target group needs assisted by targeted providers at 30 June 2002	no.	n.a.	4678	853	478	189	16	22	n.a.	6,236
S24g	Total number of households with a primary target group not specified above assisted by targeted providers at 30 June 2002	no.	572	0	739	789	83	12	18	n.a.	2,213
S24h	Total number of households in a need target group assisted by targeted providers at 30 June 2002	no.	2,908	6005	3591	3191	1351	115	118	n.a.	17,279
S25	Total number of households with no specific need target group assisted by targeted providers at 30 June 2002	no.	2,347	n.a.	99	217	566	0	3	n.a.	3,232
	Non-targeted community housing providers only: Provider level data										
S26	Total number of non-targeted community housing providers at 30 June 2002	no.	27	128	22	0	69	2	11	1	260
	Non-targeted community housing providers only: Household level data										
S27a	Total number of Indigenous households assisted by non-targeted providers at 30 June 2002	no.	217	n.a.	0	0	14	n.a.	12	n.a.	243
S27b	Total number of households with a disability assisted by non-targeted providers at 30 June 2002	no.	436	233	4	0	170	0	44	n.a.	887
S27c	Total number of households from a non-English speaking background assisted by non-targeted providers at 30 June 2002	no.	925	n.a.	1	0	139	0	22	n.a.	1,087
S27d	Total number of households with a principal tenant aged 24 years and under assisted by non-targeted providers at 30 June 2002	no.	248	n.a.	0	0	800	0	76	n.a.	1,124
S27e	Total number of households with a principal tenant aged 65 years and over assisted by non-targeted providers at 30 June 2002	no.	318	n.a.	1	0	113	0	11	n.a.	443
S27f	Total number of households with multiple target group needs assisted by non-targeted providers at 30 June 2002	no.	n.a.	n.a.	0	0	28	0	4	n.a.	32
S27g	Total number of households with a primary target group not specified above assisted by non-targeted providers at 30 June 2002	no.	265	n.a.	4	0	0	0	1	n.a.	270
S27h	Total number of households in a need target group assisted by non-targeted providers at 30 June 2002	no.	2,278	233	10	0	1264	0	164	n.a.	3,949
S28	Total number of households with no specific need target group assisted by non-targeted providers at 30 June 2002	no.	1,207	2173	292	0	113	112	165	n.a.	4,062

Table 4.1 (continued): Community Housing summary data 2001-02

Data item	Summary data	Units	NSW 2001-02	Vic 2001-02	Qld 2001-02	WA 2001-02	SA 2001-02	Tas 2001-02	ACT 2001-02	NT 2001-02	National 2001-02
	At 30 June current financial year										
	Dwelling descriptors										
S29	Total number of head-leased dwellings (private) at 30 June 2002	no.	4,825	613	1599	0	0	0	80	n.a.	7,117
S30a	Total number of boarding / rooming / lodging house buildings at 30 June 2002	no.	2	108	173	220	0	0	34	n.a.	537
S30b	Total number of boarding / rooming / lodging house units at 30 June 2002	no.	1	1504	370	20	0	0	0	n.a.	1,895
S30c	Total number of boarding / rooming / lodging house rooms at 30 June 2002	no.	22	n.a.	203	621	0	0	72	n.a.	918

: denotes results pertaining to administrative data.

: denotes results pertaining to survey data.

General notes

- All General This data is produced from a range of data sources, including both administrative and survey data, and from a range of community housing providers. Administrative data is based on all community housing providers and dwellings, whereas survey data is based on a sample of providers and dwellings. Therefore, raw figures from different sources cannot be compared. Given there are different collection methodologies, care should be excised in interpreting the results of this collection.
- Vic General Excluded properties under joint venture arrangements where state housing authority contributes a portion of capital funding to a property. No recurrent funding is provided. These agencies are not required to report on client or financial information and the only information retained internally relates to stock.
- Qld General The company reporting on Cercs properties did not provide post codes for 2002. However there has been no growth in the program and apart from a few properties that may have been sold and replaced, postcode information would be similar to 2001.
- WA General Relates to organisations providing services funded under the Community Rent Scheme, Boarding House Program and the Long Term Community Housing Program.
- Tas General Administrative data includes 394 CAP dwellings and households occupying these dwellings that are outside the scope of this collection.
- Tas General Variation in results reported between 2000-01 and 2001-02 is due to survey response rate increasing from 16% in 2000-01 to 46% in 2001-02.

Notes—Summary data

- All General Changes have been made to provider and household data items (S23 to S27) to better reflect community housing classifications. Additional data items are included to collect information about dwellings head leased from the private sector (S29) and boarding houses (S30a-c). Refer to Community Housing 2001-02 Data Manual for additional details.

- NSW S1, S2, S4 Includes all applicant types including equivalent waitlist type 'new applicant'.

S16–S21	Postcode data is available to the Office for capital properties and a small number of leasehold properties, viz Long Term Leasing Program and Surplus Government Leasehold Program. Hence the number of properties classified by RRMA is less than the total number of properties reported elsewhere
S22	Includes 2 providers who have reported short term (e.g. 6 months or less), as the intended length of stay of their tenants and may not match the definition of provider in the CH Data Manual.
S23b	Excludes targeted providers who target people with a mental illness.
S23i	17 providers target women and women with children. This could include women escaping domestic violence. This group is counted in S23k.
S23j	All providers with target groups indicated: one or more target groups; one only main target group except those specifying 'other'. It is assumed they had only one main target group.
S23k	Targeted providers include: 8 targeting people with a mental illness; 17 targeting women and women with children; 20 where target group is not specified in the data collection. Categories in the Data Collection are non-English speaking, ATSI, people with disabilities, people with mental illness, homeless people, women and women with children, young people, older people.
S24e, S27e	This is an underestimate as data was collected where the principle tenant was 75 years or older.
S24g, S27g	Target groups include: households with support needs; newly arrived migrants refugees or asylum seekers; other special needs. Households can be in more than 1 category.
S24h, S25	Excludes 87 households with unknown special needs status.
S27h, S28	Excludes 529 households with unknown special needs status.
Vic	
S1	Includes households assisted in transitional housing for up to 12 months (and up to 18 months for youth) with an average stay of 5 months.
S2, S3	Not applicable to Community Housing Program as Indigenous households access accommodation through the General Rental Program and housing managed by the Aboriginal Housing Program.
S5	There is no centralised waiting list for community housing agencies.
S15–S21	The sum of dwellings by geographic qualification is greater than total number of dwellings at 30 June 2002 as postcode details for Cercs properties are reported at 30 June 2001.
S22	Large decrease since 2000–01 is due to exclusion of 100 Joint Venture Properties which are outside the scope of this collection.
S23d	Under the Transitional Housing Program which manages 2,538 properties over 600 properties are designated for youth. It is estimated that 1188 youth households were assisted during 2001–02.
S30b, S30c	Rooming houses provide both a combination of rooms with shared facilities and self contained units. Unable to distinguish between the counts of rooms and units.
S24, S25, S27, S28	Some households may have been counted in more than one target group category.
Qld	
S13, S14	Data was not collected in Qld survey.
S23k	Targeted providers include: 4 Australian South Sea Islanders; 1 rural and regional households; 18 with more than 1 explicit target group.
S30a	Defined buildings as 'A building containing multiple boarding house bedrooms and/or boarding house units'. Includes group homes where one or more tenants share facilities The number of bedrooms plus the number of self-contained units equals the available tenancy units within each building.
S30b	Defined units as 'Self contained units within a boarding, lodging or rooming house building'.
S30c	Defined rooms as 'bedrooms within a boarding house building that are not self contained (absence of cooking, bathroom and/or toilet facilities)'.

WA	S1 & S2	Includes households assisted in crisis accommodation program that provide short-term housing and are outside the scope of this collection. This inclusion has influenced the large variation in results reported in 1999–2000.
	S6,	
	S15–S21	Includes 394 CAP dwellings
	S15–S21	Changes in results reported this year are due to errors in 2000–01 data.
	S23a–S23l	Includes CAP providers
	S23k	Includes families and single persons target groups.
	S26–S28	All community housing properties are approved to provide housing to nominated target groups only.
SA	S1	May include households that transferred between community housing properties.
	S4	Proxy for greatest needs is the number of Category 1 households currently on the waiting list. Applicants may apply to more than one provider at a time, so an applicant may be counted more than once. Applicants in other categories of the waiting list who meet the greatest need definition are excluded from the count.
	S5	Figure is an underestimate as waiting list information was received from 78 providers.
	S23k	Target groups include: student; gender; single parents.
	S24a	Excludes 2 Indigenous households counted in S24f and 2 Indigenous households counted S24d.
	S24b	Excludes 148 households with disabilities counted in S24f.
	S24c	Excludes 89 NESB households counted in S24f.
	S24d	Excludes 42 households where the head tenant is aged 24 or under counted in S24f.
	S24e	Excludes 102 households where the head tenant is aged 65 or more counted in S24f.
	S24f	Includes: 2 Indigenous households with a disability; 30 NESB households aged 65 or more; 67 households aged 65 or more with a disability; 2 Indigenous households aged 24 or under; 29 households aged 24 or under with a disability; 9 NESB households aged 24 or under; 43 NESB households with a disability; 2 NESB households aged 24 or under with a disability; 5 NESB households aged 65 or more with a disability.
	S27a	Excludes 2 Indigenous households counted in S27f.
	S27b	Excludes 20 households with disabilities counted in S27f.
	S27c	Excludes 9 NESB households counted in S27f.
	S27d	Excludes 9 households where the head tenant is aged 24 or under counted in S24f.
	S27e	Excludes 17 households where the head tenant is aged 65 or more counted in S27f.
	S27f	Includes: 2 Indigenous households with a disability; 4 NESB households aged 65 or more; 13 households aged 65 or more with a disability; 4 households aged 24 or under with a disability; 4 NESB households aged 24 or under; 1 NESB household aged 24 or under with a disability.
	S24g, S27g	Target groups include: students; gender; single parents.
	S25	Excludes 103 vacant properties.

S28	Excludes 42 vacant properties.
Tas S22	Variation from last year is due to some non-CSHA funded providers being included in the 2000–01 collection. These providers were not included in the 2001–02 collection.
ACT S4, S5	ACT Housing allocates tenants to 86 properties managed by a community housing provider. No waiting list details are available for these properties.
S7	13 properties are currently being re-furnished
S15	Includes the following properties funded under: Community Housing Program (43); CORHAP properties used for community housing (36); Havelock House (98); Abbeyfield Society (2); properties transferred to CHC (209); properties head-leased from the private market (80).
S23j	Target groups include: youth and homeless.
S23k	Target groups include: students.
S24f	Target groups include: Indigenous; disability; youth; and homeless.
S24g	Target groups include: students.
S24, S25, S27, S28	Some households where target group category was not known may have been excluded.
S30a–S30c	Includes shared dwellings and number of rooms within these dwellings.
NT S6, S7	Estimates only.
S16–S22	The figure for last year is incorrect. This has influenced the significant change in result since 2000–01.
S23c	Refugees are the proxy for people of Non-English speaking background.
S23j	Target groups include: people with a disability (renal patients); Indigenous Australians; families; pregnancy care.
S23k	Target groups include: women; low income earners.

4.2 Performance indicators

4.2.1 P2 Affordability

This indicator assesses the level of housing affordability within the community sector. It measures two components of affordability:

- (a) The rent charged as a proportion of the market rent for each dwelling (adjusted for Commonwealth Rent Assistance).
- (b) The proportion of household income left after rent.

These are calculated as:

$$\begin{aligned} \text{P2a} & \frac{\text{Total rents charged to tenants for week of 30 June 2002 (AF1)} \times 100}{\text{Total market rent value of dwellings for which a rent was charged for week of 30 June 2002 (AF2) - Total value of Commonwealth Rent Assistance entitlements for households where rent was charged for week of 30 June 2002 (AF3)}} \\ \text{P2b} & \frac{\text{Total household assessable income for week of 30 June 2002 (AF4) - Total rent charged to tenants for week of 30 June 2002 (AF1)}}{\text{Total household assessable income for week of 30 June 2002 (AF4)}} \end{aligned}$$

Data qualifications:

1. Jurisdictions and providers have different methods for determining market rent and this may cause variation in the results of this indicator.
2. In the 2001-02 Community Housing Data Collection, AF3 utilised the average Commonwealth Rent Assistance payable to equivalent households for each state or territory. In 2000-01, AF3 utilised an actual estimate of the Commonwealth Rent Assistance each household would receive if they were in the private rental market. Changes in the calculation of this data item may have influenced changes in jurisdictions' results for this item.

Table 4.2.1: CSHA Community Housing 2001-02: P2 Affordability

Data item	Affordability	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
	At 30 June current financial year										
AF1	Total rents charged for week of 30 June 2002	\$'000	753.7	n.a.	391.9	n.a.	272.7	17.2	30.7	n.a.	712.6
AF2	Total market rent value of dwellings for which a rent was charged for week of 30 June 2002	\$'000	n.a.	987.4	651.7	n.a.	405.2	25.2	71.5	n.a.	1,153.6
AF3	Total value of average Commonwealth rent assistance entitlements for households where a rent was charged for week of 30 June 2002	\$'000	n.a.	n.a.	86.1	n.a.	95.2	5.0	13.5	n.a.	199.8
AF4	Total household assessable income for week of 30 June 2002	\$'000	2,917.9	n.a.	993.7	n.a.	1,104.8	77.0	126.9	n.a.	2,302.4
P2a	The rent charged as a proportion of the market rent for each dwelling (adjusted for Commonwealth Rent Assistance)	%	n.a.	n.a.	69.3	n.a.	88.0	85.1	53.0	n.a.	74.7
P2b	The proportion of household income left after rent	%	74.2	n.a.	60.6	n.a.	75.3	77.7	75.8	n.a.	71.9

: denotes results pertaining to administrative data.

: denotes results pertaining to survey data.

Notes – P2

All	General	AF3 uses State and Territory CRA averages for equivalent households. In 2000–01 an estimate of actual CRA for a household was calculated.
Vic	AF1, AF3, AF4	Survey data is incomplete. Administrative data is incomplete due to non-receipt of rental reports.
	AF2	Represents stock concentrated in the inner suburbs of Melbourne.
Qld	AF1 – AF4	Only includes figures for the 103 organisations that responded to all four data items and may not be representative of the community housing sector.
WA	AF1 – AF4	Survey data is not reported as it was unreliable. Providers experienced difficulty calculating CRA and Market Rent due to changes in AF3 methodology.

National totals

AF1	Excludes NSW figure as they were not able to provide a complete set for P2. Including NSW in the calculation would record a national total of 1466.3.
AF2	Excludes Vic figure as they were not able to provide a complete set for P2. Including Vic in the calculation would record a national total of 2141.0.
AF4	Excludes NSW figure as they were not able to provide a complete set for P2. Including NSW in the calculation would record a national total of 5220.3.

National averages

P2a	National average excludes NSW (AF1), Vic (AF2) figures as they were not able to provide a complete set for P2a.
P2b	National average excludes Vic (AF2) figures as they were not able to provide a complete set for P2b.

4.2.2 P3 Match of dwelling to household size

This indicator assesses the degree of 'over' occupation of dwellings. It measures the proportion of households where dwelling size is not appropriate due to overcrowding. It is calculated as:

$$\frac{\text{Total number of households with overcrowding at 30 June 2002 (HS1)} \times 100}{\text{Total number of households occupying community housing at 30 June 2002 for which household composition details are known (HS2)}}$$

To derive the number of households with overcrowding every household is assigned a proxy occupancy status based on the following Proxy Occupancy Standard:

Household component	Dwelling size required
Single adult only	1 bedroom
Single adult (group)	1 bedroom (per adult)
Couple with no children	2 bedrooms
Sole parent or couple with 1 child	2 bedrooms
Sole parent or couple with 2 or 3 children	3 bedrooms
Sole parent or couple with 4+ children	4 bedrooms

Overcrowding occurs where two or more additional bedrooms are required to satisfy the proxy occupancy standard.

Table 4.2.2: CSHA Community Housing 2001-02: P3 Match of dwelling to household size

	Match of dwelling to household size	Units	NSW		Vic		Qld		WA		SA		Tas		ACT		NT		National	
			2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02
	At 30 June current financial year																			
HS1	Total number of households with overcrowding at 30 June 2002	no.	142	87	n.a.	4	6	5	14	258										
HS2	Total number of households occupying community housing for which household composition and dwelling details are known at 30 June 2002	no.	8,505	3,824	8,178	3,339	3,293	221	462	19,644										
P3	The proportion of households where dwelling size is not appropriate due to overcrowding	%	1.7	2.3	n.a.	0.1	0.2	2.3	3.0	1.3										

: denotes results pertaining to administrative data.

: denotes results pertaining to survey data.

Notes – P3

National totals

HS2 Excludes Vic figure as they were not able to provide a complete set for P3. Including Vic in the calculation would record a national total of 27,822.

National averages

P3 National average excludes Vic (HS2) figures as they were not able to provide a complete set for P3.

4.2.3 P4 Low income

This indicator assesses the low income need status of all households receiving assistance. It measures the number of all households paying less than market rent plus special need households paying market rent, as a proportion of all households. It is calculated as:

$$\frac{\text{Total number of all households paying less than market rent at 30 June 2002 (LI1) + Total number of all special needs households paying market rent (LI2) at 30 June 2002} \times 100}{\text{Total number of all households at 30 June 2002 (LI4) - Total number of households paying market rent at 30 June 2002 where special need details are not known (LI3)}}$$

Data qualifications

1. In the Community Housing data collection the proxy for identifying low income households is households paying less than the market rent value for the dwelling. In the CSHA Public Housing and Aboriginal Rental Housing Data Collections, statutory income benefits are the proxy for identifying low income households.

Table 4.2.3: CSHA Community Housing 2001-02: P4 Low income

Data item	Low income	Units	NSW	Vic	Qld	WA	SA		Tas		ACT		NT	National
							2001-02	2001-02	2001-02	2001-02	2001-02	2001-02		
	As at 30 June current financial year		2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02
L11	Total number of all households paying less than market rent at 30 June 2002	no.	9,006	7,915	3,597	3,138	2,587	206	439				n.a.	26,888
L12	Total number of all special needs households paying market rent at 30 June 2002	no.	80	0	207	22	200	1	5				n.a.	515
L13	Total number of households paying market rent where special need details are not known at 30 June 2002	no.	45	263	88	68	378	0	6				n.a.	848
L14	Total number of all households at 30 June 2002	no.	9,356	8,178	3,992	3,408	3,294	227	462				n.a.	28,917
P4	The number of all households paying less than market rent plus special need households paying market rent as a proportion of all households (new and existing)	%	97.6	100.0	97.4	94.6	95.6	91.2	97.4				n.a.	97.6

█ : denotes results pertaining to administrative data.

█ : denotes results pertaining to survey data.

Notes – P4

- All General Households paying a rent less than the market rent value of the dwelling is the proxy for identifying low income households.
- SA L11 Ceiling rent is the proxy for market rent and it is usually less than market rent. For properties up to \$94,000 value, annual ceiling rent is 7.53% of the capital value of the property; properties valued between \$94,001 and \$101,500, ceiling rent is fixed at \$136.20 per week; properties worth more than \$101,500, the annual ceiling rent is 7% of capital value.
- L12 This figure includes: 5 Indigenous households; 104 other households with disabilities; 52 aged households; 26 youth households.
- L13 27 dwellings are excluded as it is not known if the tenant is paying ceiling rent or not (see L14).
- L14 Properties with known tenancy details is the proxy for households.

4.2.4 P5 Special needs

This indicator assesses the special need status of all households receiving assistance. It measures the proportion of new tenancies that are allocated to households with special needs. It is calculated as:

$$\frac{\text{Total number of new households with special needs for year ending 30 June 2002 (SN1)} \times 100}{\text{Total number of new households for year ending 30 June 2002 for whom details of whether or not they have special needs are known (SN2)}}$$

Special need¹ is defined as low income households²:

- that satisfy the Indigenous household definition; or
- that have a household member with a disability; or
- where the principal tenant is aged 24 years or under; or,
- where the principal tenant is aged 75 years or more.

¹ Special need definition in the CSHA Aboriginal Rental Housing data collection is different to that used in mainstream CSHA data collections. Special need is defined in the CSHA Aboriginal Rental Housing Program (ARHP) data collection as low income households:

- that have a household member with a disability; or
- where the principal tenant is aged 24 years or under; or,
- where the principal tenant is aged 50 years or more.

² A low income household for the CSHA special need definition is a household who satisfies an eligibility test to receive CSHA funded program assistance.

Table 4.2.4: CSHA Community Housing 2001-02: P5 Special needs

Data item	Special Needs	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
	For year ending 30 June current financial year										
SN1	Total number of new households with special needs for year ending 30 June 2002	no.	1,595	n.a.	1,313	4,027	521	37	71	n.a.	7,564
SN2	Total number of new households for year ending 30 June 2002 for whom details of whether or not they have special needs are known	no.	2,386	n.a.	2,047	5,533	741	94	258	n.a.	11,059
P5	The proportion of new tenancies that are allocated to households with special needs	%	66.8	n.a.	64.1	72.8	70.3	39.4	27.5	n.a.	68.4

█ : denotes results pertaining to administrative data.

█ : denotes results pertaining to survey data.

Notes – P5

Qld, SA, ACT SN2 Variation from last year is due to reporting about 74% (Qld), 100% (SA) and 32% (ACT) of new allocations in 2000-01 compared to 95% (Qld), 85% (SA), and 96% (ACT) of new allocations in 2001-02.

ACT SN1 Data is unreliable as some organisations provided incorrect data about special needs allocations.

4.2.5 P6 Priority access to those in greatest need

This indicator assesses whether allocation processes are such that those in greatest need have first access to housing. It measures the proportion of new tenancies that are allocated to households in greatest need.

It is calculated as:

$$\frac{\text{Total number of greatest need allocations for year ending 30 June 2002 (PA1)} \times 100}{\text{Total number of allocations for year ending 30 June 2002(PA2)}}$$

The P6 measure in the community housing collection is an abbreviated version of the indicator used in the public housing collection. The community housing measure reports about only the total greatest need allocations for the financial year.

The Priority access to those in greatest need national standard includes low-income households³ that at the time of allocation were subject to one or more of the following circumstances:

- they were homeless; or
- their life or safety was at risk in their accommodation; or
- their health condition was aggravated by their housing; or
- their housing was inappropriate to their needs; or
- they had very high rental housing costs.

³ A low income household for the CSHA greatest need definition is a household who satisfies an eligibility test to receive CSHA funded program assistance.

Table 4.2.5: CSHA Community Housing 2001-02: P6 Priority access to those in greatest need

Data item	Priority access to those in greatest need	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
	For year ending 30 June current financial year		2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02
PA1	Total number of new greatest need allocations for year ending 30 June 2002	no.	1,920	7,710	1,830	5,256	437	27	196	n.a.	17,376
PA2	Total number of new allocations for year ending 30 June 2002	no.	2,447	9,216	2,154	5,622	628	94	264	n.a.	20,425
P6	The proportion of new allocations to those in greatest need.	%	78.5	83.7	85.0	93.5	69.6	28.7	74.2	n.a.	85.1

█ : denotes results pertaining to administrative data.

□ : denotes results pertaining to survey data.

4.2.6 P8 Direct costs per unit

This indicator assesses the cost of community housing provision by measuring the average cost of providing assistance (excluding capital) per dwelling.

Direct costs are divided into costs borne by:

- (a) providers: community housing organisations responsible for the day to day management of community housing dwellings and tenancies;
- (b) administrators: state and territory government bodies with the responsibility of administering community housing programs; and,
- (c) total costs: both provider and administrator costs.

These are calculated as:

$$P8a = \frac{\text{Provider direct costs for year ending 30 June 2001 (DC1)}}{\text{Total number of dwellings at 30 June 2001 (DC4)}}$$

$$P8b = \frac{\text{Administrator direct costs for year ending 30 June 2001 (DC2)}}{\text{Total number of dwellings at 30 June 2001 (DC4)}}$$

$$P8c = \frac{\text{Total direct costs for year ending 30 June 2001 (DC3)}}{\text{Total number of dwellings at 30 June 2001 (DC4)}}$$

Data qualifications

1. The 2001-02 Community Housing Data Collection reports about the 2000-01 not the 2001-02 direct costs. Extra time was provided for these items in an attempt to improve data coverage and quality.
2. These performance indicators have replaced a single measure of costs that was used in the 2000-01 data collection.

Table 4.2.6: CSHA Community Housing 2000–01: P8 Direct costs per unit

Data item	Direct costs per unit	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
	For year ending 30 June 2001										
DC1	Provider direct costs for year ending 30 June 2001	\$'000	19,408.2	n.a.	12,540.9	24,975.5	8,820.0	n.a.	1,936.6	n.a.	65,744.6
DC2	Administrator direct costs for year ending 30 June 2001	\$'000	1,479.7	17,160.3	924.6	1,471.3	4,267.0	1,222.1	n.a.	n.a.	8,142.6
DC3	Total direct costs for year ending 30 June 2001	\$'000	20,887.9	n.a.	13,465.5	26,446.8	13,087.0	n.a.	n.a.	n.a.	73,887.2
DC4	Total number of dwellings at 30 June 2001	no.	7,548	7,146	3,740	3,468	3,452	260	409	99	18,208
P8a	Provider cost of providing assistance (excluding capital) per dwelling.	\$	2,571.3	n.a.	3,353.2	7,201.7	2,555.0	n.a.	4,735.1	n.a.	3,635.5
P8b	Administrator cost of providing assistance (excluding capital) per dwelling.	\$	196.0	2,401.4	247.2	424.3	1,236.1	4,700.2	n.a.	n.a.	1,035.6
P8c	The average cost of providing assistance (excluding capital) per dwelling	\$	2,767.3	n.a.	3,600.4	7,626.0	3,791.1	n.a.	n.a.	n.a.	4,058.0

: denotes results pertaining to administrative data.

: denotes results pertaining to survey data.

Notes – P8

- All General 2000–01 financial year data is reported to provide additional time to collate financial data. P8 has been disaggregated into provider (DC1) and administrator (DC2) direct costs.
- NSW DC1 Provider costs are taken from the annual income and expenditure returns provided by housing associations in the Community Housing Leasehold Program. Returns may be cash based or accrual based.
 Provider costs include: [a] bad debts written off; [b] property management costs including salaries and on costs, other operating costs such as telephone, postage, equipment, training, insurance, travel and office rent; [c] for leasehold properties—leasehold maintenance, provisions e.g. bonds, cleaning, debt collection, water usage; [d] for capital properties—capital maintenance, water and council rates, insurance, provisions for future repairs and maintenance, cleaning, debt collection, corporate fees, water usage.
 Provider costs are partly funded from Office of Community Housing (OCH) grants. Total grant for 2000–01 property management was \$3,802,470. Grants to subsidise market rents are not included as market rents are excluded from provider costs.
- DC2 Excludes market rents paid by providers to landlords for private rental properties.
 Administrator costs are estimated by dividing salaries and operating costs between the administration of CSHA properties and other properties based on included categories of activities.
- DC4 Excludes \$554,400 provided to the NSW Federation of Housing Associations to provide training and development services.
- DC1, DC2 This is a subset of the 9180 properties reported by providers responding to the Data Collection.
 Includes GST

DC1, DC2, DC3, DC4	This analysis of costs is based on capital and leasehold properties managed by housing associations on behalf of the Office of Community Housing under the Community Housing Leasing Program. These properties constitute the majority, but not all, of the properties that fall within the scope of this report.
P8c	This figure differs substantially from that reported in 1999–2000 because it is based on actual administration and operating expenses incurred by community housing associations. The 1999–2000 figure was based on the grants paid to housing associations to offset their net expenses and as such, represented the cost to Government of these activities.
Vic	Incomplete information. Some agencies consolidate operating and administrative expenses for both government and non government programs in audited financial statements.
DC2	Direct costs borne by the administrator in Victoria include maintenance, rates and charges and, in some cases, utility expenses.
DC4	2001 number revised to exclude Joint venture properties.
Qld	DC1, DC3, DC4 Based on 60% survey response rate.
DC2	Administrator costs reduced pro rata in line with the response rate to the survey. The full administrative cost is \$1,542,500.
P8a, P8b, P8c	See DC1–DC4 comments.
WA	DC1 Survey information totalled \$9,490,699 representing 92 of 239 providers (38%). Estimate for 100% of providers is \$24,975,523.
	DC4 Includes 373 CAP dwellings.
SA	DC1 Grant funding of \$0.400m was provided to Large CHOs during 2000–01 to assist with the administrative costs associated with managing increases in housing stock.
	DC2 Includes funding to the Community Housing Council of SA (peak body) of \$0.279m during 2000–01
Tas	DC2 Includes Grant Funds to the value of \$282,337
ACT	DC2 Not available due to small size of section, and spread of functions across the Department, therefore need to calculate pro-rata expenses for staff.
NT	DC4 Figure reported for Total number of dwellings at 30 June 2001 (DC2) in 2000–01 was incorrect and the correct figure is reported this year.
National totals	
DC1	Excludes ACT figures as they were not able to provide a complete set for P8. Including ACT in the calculation would record a national total of 67,681.2.
DC2	Excludes Vic and Tas figures as they were not able to provide a complete set for P8. Including Vic and Tas in the calculation would record a national total of 26,238.9.
DC4	Excludes Vic, Tas, ACT and NT figures as they were not able to provide a complete set for P8. Including Vic, Tas, ACT and NT in the calculation would record a national total of 26,145.
National averages	
P8a	National average excludes Vic (DC4), Tas (DC4) and NT (DC4) as they were not able to provide a complete set for P8a.
P8b	National average excludes ACT (DC4) and NT (DC4) as they were not able to provide a complete set for P8b.
P8c	National average excludes Vic (DC4), Tas (DC4), ACT (DC4) and NT (DC4) as they were not able to provide a complete set for P8c.

4.2.7 P9 Occupancy rates

This indicator assesses utilisation of community housing stock by measuring the occupancy rate of rental housing stock.

The indicator is calculated as:

$$\frac{\text{Total number of occupied dwellings at 30 June 2002 (OR1)} \times 100}{\text{Total number of dwellings at 30 June 2002 (OR2)}}$$

The term 'occupied dwelling' refers to tenantable dwellings occupied by tenants who have a tenancy agreement with a community housing provider.

Table 4.2.7: CSHA Community Housing 2001–02: P9 Occupancy rates

Data item	Occupancy rates											
	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National		
		2001–02	2001–02	2001–02	2001–02	2001–02	2001–02	2001–02	2001–02	2001–02	2001–02	2001–02
As at 30 June current financial year												
OR1	Total number of occupied dwellings at 30 June 2002	no. 9,012	7,370	3,760	2,041	3,294	227	411	122	26,237		
OR2	Total number of dwellings at 30 June 2002	no. 9,180	7,710	3,967	2,099	3,439	227	434	122	27,178		
P9	The occupancy rate of rental housing stock	% 98.2	95.6	94.8	97.2	95.8	100.0	94.7	100.0	96.5		

: denotes results pertaining to administrative data.

: denotes results pertaining to survey data.

Notes – P9

NSW OR2

Different data sources are used for reporting DC4 and OR2. DC4 reports about the number of CHLP properties as direct costs data is only available for these properties. OR2 reports about dwelling numbers across all CH programs. The increase in dwelling numbers is not due to an actual increase in dwelling numbers between financial years.

Vic, NT

OR1, P9

Estimates only.

ACT OR2

Includes the following properties funded under: Community Housing Program (43); CORHAP properties used for community housing (36); Havelock House (98); Abbeyfield Society (2); properties transferred to CHC (209); properties head-leased from the private rental market (80).

4.2.8 P10 Turnaround time

This indicator assesses the time taken to utilise vacant community housing stock. It measures the average time taken for occupancy of vacant stock. It is calculated as:

$$\frac{\text{Total number of days that dwellings vacated are vacant for year ending 30 June 2002 (TT1)}}{\text{Total number of vacancy episodes for year ending 30 June 2002 (TT2)}}$$

Data qualifications:

1. In previous collections, TT2 was described as 'Total number of dwellings that are vacated and subsequently tenanted for year ending 30 June'. The intention was to count the number of vacancy episodes for all community housing dwellings. This clarification has been made to the 2001-02 data manual, however as this counting rule was implemented in 2000-01, this clarification should not affect the data reported for 2001-02.

Table 4.2.8: CSHA Community Housing 2001-02: P10 Turnaround time

Data item	Turnaround time	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
	For year ending 30 June current financial year		2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02
TT1	Total number of days that dwellings vacated are vacant for year ending 30 June 2002	no.	46,359	n.a.	38,888	14,191	n.a.	823	3,399	n.a.	103,660
TT2	Total number of vacancy episodes for year ending 30 June 2002	no.	2,722	n.a.	2,065	2,832	1,078	74	223	n.a.	7,916
P10	The average time taken for occupancy of vacant stock	Days	17	n.a.	19	5	n.a.	11	15	n.a.	13

□ : denotes results pertaining to administrative data.

□ : denotes results pertaining to survey data.

Notes – P10

NSW TT2 Providers reported on the number of dwellings occupied at 30 June 2002 which were vacant during the year.

SA TT2 Represents the number of times properties were let to new tenants during the year.

National totals

P10 TT2 Excludes SA figure as they were not able to provide a complete set for P10. Including SA in the calculation would record a national total of 8,994.

National averages

P10 National average excludes SA (TT2) as they were not able to provide a complete set for P10.

4.2.9 P11 Rent arrears

This indicator assesses the management of rent arrears by measuring the total rent actually collected as a percentage of total rent charged. It is calculated as:

$$\frac{\text{Total rent collected from tenants for year ending 30 June 2002 (RA1)} \times 100}{\text{Total rent charged to tenants for year ending 30 June 2002 (RA2)}}$$

Data qualifications:

1. In the 2001-02 Community Housing data collection 2000-01 financial year data is reported to provide additional time to collate financial data.

Table 4.2.9: CSHA Community Housing 2000-01: P11 Rent arrears

Data item	Rent arrears	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
	For year ending 30 June 2001		2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02
RA1	Total rent collected from tenants for year ending 30 June 2001	\$'000	30,563.1	n.a.	12,952.0	6,906.0	11,974.1	n.a.	1,346.9	n.a.	63,742.0
RA2	Total rent charged to tenants for year ending 30 June 2001	\$'000	33,034.9	n.a.	13,133.0	6,961.6	12,239.2	n.a.	1,379.7	n.a.	66,748.3
P11	Total rent actually collected as a percentage of total rent charged	%	92.5	n.a.	98.6	99.2	97.8	n.a.	97.6	n.a.	95.5

█ : denotes results pertaining to administrative data.

□ : denotes results pertaining to survey data.

Notes – P11

All General 2000-01 financial year data is reported to provide additional time to collate financial data.

WA RA1, RA2 Only 120 providers responded to these questions.

4.3 National data

Table 4.3: CSHA Community Housing 2001-02: National data

DESCRIPTORS	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
For year ending 30 June current financial year										
S1 Total number of new households assisted for year ending 30 June 2002	no.	2,447	9216	2154	5622	869	94	264	n.a.	20,666
S2 Total number of new Indigenous households assisted for year ending 30 June 2002	no.	175	n.a.	327	2536	13	n.a.	15	n.a.	3,066
At 30 June current financial year										
S3 Total number of Indigenous households at 30 June 2002	no.	537	n.a.	445	1165	33	n.a.	18	n.a.	2,198
S4 Total number of 'greatest need' applicants on waiting list at 30 June 2002	no.	11,465	n.a.	3104	1755	1049	45	215	n.a.	17,633
S5 Total number of applicants on waiting list on 30 June 2002	no.	19,770	n.a.	4813	2772	2137	123	272	n.a.	29,887
S6 Total number of tenatable dwellings at 30 June 2002	no.	9,134	7463	3916	3640	3827	227	420	122	28,749
S7 Total number of untenatable dwellings at 30 June 2002	no.	46	247	51	0	7	0	14	0	365
S8 Number of households paying 20% or less of assessable income in rent at 30 June 2002	no.	1,912	165	369	486	407	50	4	n.a.	3,393
S9 Number of households paying more than 20% but not more than 25% of assessable income in rent at 30 June 2002	no.	6,973	7780	2094	1814	1542	18	446	n.a.	20,667
S10 Number of households paying more than 25% but not more than 30% of assessable income in rent at 30 June 2002	no.	196	263	797	144	808	123	0	n.a.	2,331
S11 Number of households paying more than 30% of assessable income in rent at 30 June 2002	no.	116	0	204	88	215	36	12	n.a.	671
S12 Total number of households occupying community housing for whom income details are known at 30 June 2002	no.	9,197	8178	3464	2532	2972	227	462	n.a.	27,032
S13 Number of households with moderate overcrowding at 30 June 2002	no.	398	n.a.	n.a.	24	128	6	14	n.a.	570
S14 Number of households with under utilisation at 30 June 2002	no.	542	n.a.	n.a.	160	570	14	8	n.a.	1,294
S15 Total number of dwellings in capital cities at 30 June 2002	no.	3,399	5607	1684	2239	3367	129	468	75	16,968
S16 Total number of dwellings in other metropolitan centres at 30 June 2002	no.	716	357	389	0	0	0	0	0	1,462
S17 Total number of dwellings in large rural centres at 30 June 2002	no.	344	608	933	0	1	11	0	0	1,897
S18 Total number of dwellings in small rural centres at 30 June 2002	no.	579	628	381	192	112	8	0	0	1,900
S19 Total number of dwellings in other rural centres at 30 June 2002	no.	611	516	883	627	348	79	0	5	3,069

DESCRIPTORS	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
At 30 June current financial year										
S20	Total number of dwellings in remote centres at 30 June 2002	no.	0	200	233	0	0	0	31	464
S21	Total number of dwellings in other remote centres at 30 June 2002	no.	34	437	349	6	0	0	11	864
S22	Total number of community housing providers at 30 June 2002	no.	234	336	239	134	46	20	22	1,223
	Targeted community housing providers only: Provider level data									
S23a	Total number of targeted providers with a primary target group being Indigenous Australians at 30 June 2002	no.	11	5	11	1	0	1	1	30
S23b	Total number of targeted providers with a primary target group being people with a disability at 30 June 2002	no.	11	22	36	14	3	2	13	172
S23c	Total number of targeted providers with a primary target group being people of non-English speaking background at 30 June 2002	no.	14	2	5	14	1	1	1	38
S23d	Total number of targeted providers with a primary target group being people aged 24 years and under at 30 June 2002	no.	10	10	18	3	1	1	0	43
S23e	Total number of targeted providers with a primary target group being people aged 55 years and over at 30 June 2002	no.	20	32	70	0	4	1	2	129
S23f	Total number of targeted providers with a primary target group being people aged 65 years and over at 30 June 2002	no.	14	24	0	16	5	0	0	59
S23g	Total number of targeted providers with a primary target group being people aged 75 years and over at 30 June 2002	no.	2	5	0	0	0	0	0	7
S23h	Total number of targeted providers with a primary target group being homeless people at 30 June 2002	no.	12	17	11	1	0	1	0	47
S23i	Total number of targeted providers with a primary target group being people escaping domestic violence at 30 June 2002	no.	n.a.	2	25	1	0	0	1	30
S23j	Total number of targeted providers with a primary target group being people in multiple target groups at 30 June 2002	no.	0	65	30	9	2	1	1	125
S23k	Total number of targeted providers with a primary target group not specified above at 30 June 2002	no.	45	23	33	6	3	1	2	113
S23l	Total number of targeted community housing providers at 30 June 2002	no.	139	195	239	65	19	9	21	793
	Targeted community housing providers only: Household level data									
S24a	Total number of Indigenous households assisted by targeted providers at 30 June 2002	no.	320	274	190	13	0	4	n.a.	801
S24b	Total number of households with a disability assisted by targeted providers at 30 June 2002	no.	902	559	944	558	10	18	n.a.	4,318
S24c	Total number of households from a non-English speaking background assisted by targeted providers at 30 June 2002	no.	843	142	81	128	3	24	n.a.	1,221

DESCRIPTORS	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
At 30 June current financial year										
S24d Total number of households with a principal tenant aged 24 years and under assisted by targeted providers at 30 June 2002	no.	315	n.a.	292	180	156	6	42	n.a.	991
S24e Total number of households with principal tenant aged 65 years and over assisted by targeted providers at 30 June 2002	no.	443	n.a.	732	529	224	68	1	n.a.	1,997
S24f Total number of households with multiple target group needs assisted by targeted providers at 30 June 2002	no.	n.a.	4678	853	478	189	16	22	n.a.	6,236
S24g Total number of households with a primary target group not specified above assisted by targeted providers at 30 June 2002	no.	572	0	739	789	83	12	18	n.a.	2,213
S24h Total number of households in a need target group assisted by targeted providers at 30 June 2002	no.	2,908	6005	3591	3191	1351	115	118	n.a.	17,279
S25 Total number of households with no specific need target group assisted by targeted providers at 30 June 2002	no.	2,347	n.a.	99	217	566	0	3	n.a.	3,232
Non-targeted community housing providers only: Provider level data										
S26 Total number of non-targeted community housing providers at 30 June 2002	no.	27	128	22	0	69	2	11	1	260
Non-targeted community housing providers only: Household level data										
S27a Total number of Indigenous households assisted by non-targeted providers at 30 June 2002	no.	217	n.a.	0	0	14	n.a.	12	n.a.	243
S27b Total number of households with a disability assisted by non-targeted providers at 30 June 2002	no.	436	233	4	0	170	0	44	n.a.	887
S27c Total number of households from a non-English speaking background assisted by non-targeted providers at 30 June 2002	no.	925	n.a.	1	0	139	0	22	n.a.	1,087
S27d Total number of households with a principal tenant aged 24 years and under assisted by non-targeted providers at 30 June 2002	no.	248	n.a.	0	0	800	0	76	n.a.	1,124
S27e Total number of households with a principal tenant aged 65 years and over assisted by non-targeted providers at 30 June 2002	no.	318	n.a.	1	0	113	0	11	n.a.	443
S27f Total number of households with multiple target group needs assisted by non-targeted providers at 30 June 2002	no.	n.a.	n.a.	0	0	28	0	4	n.a.	32
S27g Total number of households with a primary target group not specified above assisted by non-targeted providers at 30 June 2002	no.	265	n.a.	4	0	0	0	1	n.a.	270
S27h Total number of households in a need target group assisted by non-targeted providers at 30 June 2002	no.	2,278	233	10	0	1264	0	164	n.a.	3,949
S28 Total number of households with no specific need target group assisted by non-targeted providers at 30 June 2002	no.	1,207	2173	292	0	113	112	165	n.a.	4,062

DESCRIPTORS	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
For year ending 30 June current financial year										
Dwelling descriptors										
S29	no.	4,825	613	1599	0	0	0	80	n.a.	7,117
S30a	no.	2	108	173	220	0	0	34	n.a.	537
S30b	no.	1	1504	370	20	0	0	0	n.a.	1,895
S30c	no.	22	n.a.	203	621	0	0	72	n.a.	918
PERFORMANCE INDICATORS—DATA ITEMS										
P2 Affordability										
At 30 June current financial year										
AF1	\$'000	753.7	n.a.	391.9	n.a.	272.7	17.2	30.7	n.a.	712.6
AF2	\$'000	n.a.	987.4	651.7	n.a.	405.2	25.2	71.5	n.a.	1,153.6
AF3	\$'000	n.a.	n.a.	86.1	n.a.	95.2	5.0	13.5	n.a.	199.8
AF4	\$'000	2,917.9	n.a.	993.7	n.a.	1,104.8	77.0	126.9	n.a.	2,302.4
P3 Match of dwelling to household size										
At 30 June current financial year										
HS1	no.	142	n.a.	87	4	6	5	14	n.a.	258
HS2	no.	8,505	8,178	3,824	3,339	3,293	221	462	n.a.	19,644
P4 Low income										
At 30 June current financial year										
L11	no.	9,006	7,915	3,597	3,138	2,587	206	439	n.a.	26,888
L12	no.	80	0	207	22	200	1	5	n.a.	515
L13	no.	45	263	88	68	378	0	6	n.a.	848
L14	no.	9,356	8,178	3,992	3,408	3,294	227	462	n.a.	28,917

PERFORMANCE INDICATORS—DATA ITEMS											
	Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National	
		2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	2001-02	
P5 Special needs											
For year ending 30 June current financial year											
SN1	no.	1,595	n.a.	1,313	4,027	521	37	71	n.a.	7,564	
SN2	no.	2,386	n.a.	2,047	5,533	741	94	258	n.a.	11,059	
P6 Priority access to those in greatest need											
For year ending 30 June current financial year											
PA1	no.	1,920	7,710	1,830	5,256	437	27	196	n.a.	17,376	
PA2	no.	2,447	9,216	2,154	5,622	628	94	264	n.a.	20,425	
P8 Direct costs per unit											
For year ending 30 June 2001											
DC1	\$'000	19,408.2	n.a.	12,540.9	24,975.5	8,820.0	n.a.	1,936.6	n.a.	65,744.6	
DC2	\$'000	1,479.7	17,160.3	924.6	1,471.3	4,267.0	1,222.1	n.a.	n.a.	8,142.6	
DC3	\$'000	20,887.9	n.a.	13,465.5	26,446.8	13,087.0	n.a.	n.a.	n.a.	73,887.2	
DC4	no.	7,548	7,146	3,740	3,468	3,452	260	409	99	18,208	
P9 Occupancy rates											
At 30 June current financial year											
OR1	no.	9,012	7,370	3,760	2,041	3,294	227	411	122	26,237	
OR2	no.	9,180	7,710	3,967	2,099	3,439	227	434	122	27,178	
P10 Turnaround time											
For year ending 30 June current financial year											
TT1	no.	46,359	n.a.	38,888	14,191	n.a.	823	3,399	n.a.	103,660	
TT2	no.	2,722	n.a.	2,065	2,832	1,078	74	223	n.a.	7,916	

PERFORMANCE INDICATORS—DATA ITEMS											
P11 Rent arrears											
		Units	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	National
			2000-01	2000-01	2000-01	2000-01	2000-01	2000-01	2000-01	2000-01	2000-01
For year ending 30 June 2001											
RA1	Total rent collected from tenants for year ending 30 June 2001	\$'000	30,563.1	n.a.	12,952.0	6,906.0	11,974.1	n.a.	1,346.9	n.a.	63,742.0
RA2	Total rent charged to tenants for year ending 30 June 2001	\$'000	33,034.9	n.a.	13,133.0	6,961.6	12,239.2	na	1,379.7	n.a.	66,748.3
PERFORMANCE INDICATORS											
At 30 June current financial year											
P2a	The rent charged as a proportion of the market rent for each dwelling (adjusted for Commonwealth Rent Assistance)	%	n.a.	n.a.	69.3	n.a.	88.0	85.1	53.0	n.a.	74.7
P2b	The proportion of household income left after rent	%	74.2	n.a.	60.6	n.a.	75.3	77.7	75.8	n.a.	71.9
P3	The proportion of households where dwelling size is not appropriate due to overcrowding	%	1.7	n.a.	2.3	0.1	0.2	2.3	3.0	n.a.	1.3
P4	The number of all households paying less than market rent plus special need households paying market rent as a proportion of all households (new and existing).	%	97.6	100.0	97.4	94.6	95.6	91.2	97.4	n.a.	97.6
P9	The occupancy rate of rental housing stock	%	98.2	95.6	94.8	97.2	95.8	100.0	94.7	100.0	96.5
For year ending 30 June current financial year											
P5	The proportion of new tenancies that are allocated to households with special needs	%	66.8	n.a.	64.1	72.8	70.3	39.4	27.5	n.a.	68.4
P6	The proportion of new allocations to those in greatest need.	%	78.5	83.7	85.0	93.5	69.6	28.7	74.2	n.a.	85.1
P10	The average time taken for occupancy of vacant stock	Days	17	n.a.	19	5	n.a.	11	15	n.a.	13
For year ending 30 June 2001											
P8a	Provider cost of providing assistance (excluding capital) per dwelling.	\$	2,571.3	n.a.	3,353.2	7,201.7	2,555.0	n.a.	4,735.1	n.a.	3,635.5
P8b	Administrator cost of providing assistance (excluding capital) per dwelling.	\$	196.0	2,401.4	247.2	424.3	1,236.1	4,700.2	n.a.	n.a.	1,035.6
P8c	The average cost of providing assistance (excluding capital) per dwelling	\$	2,767.3	n.a.	3,600.4	7,626.0	3,791.1	n.a.	n.a.	n.a.	4,058.0
P11	Total rent actually collected as a percentage of total rent charged	%	92.5	n.a.	98.6	99.2	97.8	n.a.	97.6	n.a.	95.5

: denotes results pertaining to administrative data.

: denotes results pertaining to survey data.

Coverage information notes

Survey response rate and comments

NSW	86%	Both survey and administrative data. Survey data is from 166 providers who responded to the survey from a total of 192 providers.
Vic	30%	Both survey and administrative data. Survey data is from 64 providers (who manage 860 properties) who responded to the survey from a total of 215 providers. Survey was conducted in Victoria for the first time. Survey was not distributed to 19 agencies that manage 3,151 properties under the Transitional Housing Management program that targets accommodation to homeless persons. The survey instrument was tailored for community housing programs according to funding and service agreements. Some organisations completed two surveys as they manage stock under different agreements.
Qld	60%	Both survey and administrative data. Survey data is from 202 providers who responded to the survey from a total of 337 providers. As non-responsive organisations tend to manage a smaller number of dwellings, 81% of dwellings are included in the surveys received. Organisations were given separate surveys for each type of funding, some organisations completed up to three surveys. There were 213 surveys returned. Administrative data relates to all providers
WA	56%	Both survey and administrative data. Survey data is from 135 providers who responded to the survey from a total of 239 providers.
SA	88%	Both survey and administrative data. Providers received 2 surveys, one requesting household information and the other requesting waiting list information. Household survey data is from 118 providers who responded to the household survey from a total of 134 providers. Waiting list data was received from 78 providers.
Tas	46%	Both survey and administrative data. Survey data is from 21 providers who responded to the survey from a total of 46 providers.
ACT	100%	Both survey and administrative data. Survey data is from 11 providers, from a total of 11 to whom the survey was administered. There is a total of 20 providers in the ACT. The 11 providers surveyed manage 85% of all community housing properties.
NT	..	Administrative data only. Only limited data is available for the NT, as the survey was not carried out due to the small number of community housing providers and community housing tenants

General notes

All	General	This data is produced from a range of data sources, including both administrative and survey data, and from a range of Community Housing providers. Administrative data is based on all Community Housing providers and dwellings, whereas survey data is based on a sample of providers and dwellings. Therefore, raw figures from different sources cannot be compared. Given there are different collection methodologies, care should be excised in interpreting the results of this collection.
Vic	General	Excluded properties under Joint Venture arrangements where state housing authority contributes a portion of capital funding to a property. No recurrent funding is provided. These agencies are not required to report on client or financial information and the only information retained internally relates to stock.
		The Company reporting on Cerecs properties did not provide post codes for 2002. However there has been no growth in the program and apart from a few properties that may have been sold and replaced, post code information would be similar to 2001.
Qld	General	Relates to organisations providing services funded under the Community Rent Scheme, Boarding House Program and the Long Term Community Housing Program.
WA	General	Administrative data includes 394 CAP dwellings and households occupying these dwellings that are outside the scope of this collection.
Tas	General	Variation in results reported between 2000-01 and 2001-02 is due to survey response rate increasing from 16% in 2000-01 to 46% in 2001-02.

Notes – Summary data

All	General	Changes have been made to provider and household data items (S23 to S27) to better reflect community housing classifications. Additional data items are included to collect information about dwellings head leased from the private sector (S29) and boarding houses (S30a–c). Refer to Community Housing 2001–02 Data Manual for additional details.
NSW	S1, S2, S4	Includes all applicant types including equivalent waitlist type 'new applicant'.
	S16–S21	Postcode data is available to the Office for Capital Properties and a small number of leasehold properties, viz Long Term Leasing Program and Surplus Government Leasehold Program. Hence the number of properties classified by RRMA is less than the total number of properties reported elsewhere
	S22	Includes 2 providers who have reported short term (e.g. 6 months or less), as the intended length of stay of their tenants and may not match the definition of provider in the CH Data Manual.
	S23b	Excludes targeted providers who target people with a mental illness.
	S23i	17 providers target women and women with children. This could include women escaping domestic violence. This group is counted in S23k.
	S23j	All providers with target groups indicated: one or more target groups; one only main target group except those specifying 'other'. It is assumed they had only one main target group.
	S23k	Targeted providers include: 8 targeting people with a mental illness; 17 targeting women and women with children; 20 where target group is not specified in the Data Collection. Categories in the Data Collection are non-English speaking, ATSI, people with disabilities, people with mental illness, homeless people, women and women with children, young people, older people.
	S24e, S27e	This is an underestimate as data was collected where the principle tenant was 75 years or older.
	S24g, S27g	Target groups include: households with support needs; newly arrived migrants refugees or asylum seekers; other special needs. Households can be in more than 1 category.
	S24h, S25	Excludes 87 households with unknown special needs status.
	S27h, S28	Excludes 529 households with unknown special needs status.
Vic	S1	Includes households assisted in transitional housing for up to 12 months (and up to 18 months for youth) with an average stay of 5 months.
	S2, S3	Not applicable to Community Housing Program as Indigenous households access accommodation through the General Rental Program and housing managed by the Aboriginal Housing Program.
	S5	There is no centralised waiting list for community housing agencies.
	S15–S21	The sum of dwellings by geographic qualification is greater than total number of dwellings at 30 June 2002 as postcode details for Cercs properties are reported at 30 June 2001.
	S22	Large decrease since 2000–01 is due to exclusion of 100 Joint Venture Properties which are outside the scope of this collection.
	S23d	Under the Transitional Housing Program which manages 2,538 properties over 600 properties are designated for youth. It is estimated that 1 188 youth households were assisted during 2001–02.
	S30b, S30c	Rooming houses provide both a combination of rooms with shared facilities and self contained units. Unable to distinguish between the counts of rooms and units.
	S24, S25, S27, S28	Some households may have been counted in more than one target group category.
Qld	S13, S14	Data was not collected in Qld survey.
	S23k	Targeted providers include: 4 Australian South Sea Islanders; 1 rural and regional households; 18 with more than 1 explicit target group.
	S30a	Defined buildings as 'A building containing multiple boarding house bedrooms and/or boarding house units'. Includes group homes where one or more tenants share facilities. The number of bedrooms plus the number of self-contained units equals the available tenancy units within each building.

S30b	Defined units as 'Self contained units within a boarding, lodging or rooming house building'.
S30c	Defined rooms as 'bedrooms within a boarding house building that are not self contained (absence of cooking, bathroom and/or toilet facilities)'.
WA S1 & S2	Includes households assisted in crisis accommodation program that provide short-term housing and are outside the scope of this collection. This inclusion has influenced the large variation in results reported in 1999–2000.
S6,	
S15–S21	Includes 394 CAP dwellings.
S15–S21	Changes in results reported this year are due to errors in 2000–01 data.
S23a–S23l	Includes CAP providers.
S23k	Includes families and single persons target groups.
S26–S28	All community housing properties are approved to provide housing to nominated target groups only.
SA S1	May include households that transferred between community housing properties.
S4	Proxy for greatest needs is the number of Category 1 households currently on the waiting list. Applicants may apply to more than one provider at a time, so an applicant may be counted more than once. Applicants in other categories of the waiting list who meet the greatest need definition are excluded from the count.
S5	Figure is an underestimate as waiting list information was received from 78 providers.
S23k	Target groups include: student; gender; single parents.
S24a	Excludes 2 Indigenous households counted in S24f and 2 Indigenous households counted S24d.
S24b	Excludes 148 households with disabilities counted in S24f.
S24c	Excludes 89 NESB households counted in S24f.
S24d	Excludes 42 households where the head tenant is aged 24 or under counted in S24f.
S24e	Excludes 102 households where the head tenant is aged 65 or more counted in S24f.
S24f	Includes: 2 Indigenous households with a disability; 30 NESB households aged 65 or more; 67 households aged 65 or more with a disability; 2 Indigenous households aged 24 or under; 29 households aged 24 or under with a disability; 9 NESB households aged 24 or under; 43 NESB households with a disability; 2 NESB households aged 24 or under with a disability; 5 NESB households aged 65 or more with a disability.
S27a	Excludes 2 Indigenous households counted in S27f.
S27b	Excludes 20 households with disabilities counted in S27f.
S27c	Excludes 9 NESB households counted in S27f.
S27d	Excludes 9 households where the head tenant is aged 24 or under counted in S24f.
S27e	Excludes 17 households where the head tenant is aged 65 or more counted in S27f.
S27f	Includes: 2 Indigenous households with a disability; 4 NESB households aged 65 or more; 13 households aged 65 or more with a disability; 4 NESB households aged 24 or under; 1 NESB household aged 24 or under with a disability.
S24g, S27g	Target groups include: students; gender; single parents.
S25	Excludes 103 vacant properties.

S28	Excludes 42 vacant properties.
Tas S22	Variation from last year is due to some non-CSHA funded providers being included in the 2000–01 collection. These providers were not included in the 2001–02 collection.
ACT S4, S5	ACT Housing allocates tenants to 86 properties managed by a community housing provider. No waiting list details are available for these properties.
S7	13 properties are currently being re-furnished.
S15	Includes the following properties funded under: Community Housing Program (43); CORHAP properties used for community housing (36); Havelock House (98); Abbeyfield Society (2); properties transferred to CHC (209); properties head-leased from the private market (80).
S23j	Target groups include: youth and homeless.
S23k	Target groups include: students.
S24f	Target groups include: Indigenous; disability; youth; and homeless.
S24g	Target groups include: students.
S24, S25, S27, S28	Some households where target group category was not known may have been excluded.
S30a–S30c	Includes shared dwellings and number of rooms within these dwellings.
NT S6, S7	Estimates only.
S16–S22	The figure for last year is incorrect. This has influenced the significant change in result since 2000–01.
S23c	Refugees are the proxy for people of Non-English speaking background.
S23j	Target groups include: people with a disability (renal patients); Indigenous Australians; families; pregnancy care.
S23k	Target groups includes: women; low income earners.

Notes – P2 Affordability

All	General	AF3 uses State and Territory CRA averages for equivalent households. In 2000–01 an estimate of actual CRA for a household was calculated.
Vic	AF1, AF3, AF4	Survey data is incomplete. Administrative data is incomplete due to non-receipt of rental reports.
	AF2	Represents stock concentrated in the inner suburbs of Melbourne.
Qld	AF1–AF4	Only includes figures for the 103 organisations that responded to all four data items and may not be representative of the community housing sector.
WA	AF1–AF4	Survey data is not reported as it was unreliable. Providers experienced difficulty calculating CRA and Market Rent due to changes in AF3 methodology.

Notes – P4 Low income

All	General	Households paying a rent less than the market rent value of the dwelling is the proxy for identifying low income households.
SA	LI1	Ceiling rent is the proxy for market rent and it is usually less than market rent. For properties up to \$94,000 value, annual ceiling rent is 7.53% of the capital value of the property; properties valued between \$94,001 and \$101,500, ceiling rent is fixed at \$136.20 per week; properties worth more than \$101,500, the annual ceiling rent is 7% of capital value.
	LI2	This figure includes: 5 Indigenous households; 104 other households with disabilities; 52 aged households; 26 youth households.
	LI3	27 dwellings are excluded as it is not known if the tenant is paying ceiling rent or not (see LI4).
	LI4	Properties with known tenancy details is the proxy for households.

Notes – P5 Special needs

ACT	SN1	Data is unreliable as some organisations provided incorrect data about special needs allocations.
Qld, SA, ACT	SN2	Variation from last year is due to reporting about 74% (Qld), 100% (SA) and 32% (ACT) of new allocations in 2000–01 compared to 95% (Qld), 85% (SA), and 96% (ACT) of new allocations in 2001–02.

Notes – P8 Direct cost per unit

All	General	2000–01 financial year data is reported to provide additional time to collate financial data. P8 has been disaggregated into provider (DC1) and administrator (DC2) direct costs.
NSW	DC1	Provider costs are taken from the annual income and expenditure returns provided by housing associations in the Community Housing Leasehold Program. Returns may be cash based or accrual based. Provider costs include: [a] bad debts written off; [b] property management costs including salaries and on costs, other operating costs such as telephone, postage, equipment, training, insurance, travel and office rent; [c] for leasehold properties—leasehold maintenance, provisions e.g. bonds, cleaning, debt collection, water usage; [d] for capital properties—capital maintenance, water and council rates, insurance, provisions for future repairs and maintenance, cleaning, debt collection, corporate fees, water usage.
	DC2	Provider costs are partly funded from Office of Community Housing (OCH) grants. Total grant for 2000/01 property management was \$3,802,470. Grants to subsidise market rents are not included as market rents are excluded from provider costs. Excludes market rents paid by providers to landlords for private rental properties.
	DC4	Administrator costs are estimated by dividing salaries and operating costs between the administration of CSHA properties and other properties based on included categories of activities.
	DC1, DC2	Excludes \$554,400 provided to the NSW Federation of Housing Associations to provide training and development services.
	DC1, DC2, DC3, DC4	This is a subset of the 9180 properties reported by providers responding to the Data Collection. Includes GST This analysis of costs is based on capital and leasehold properties managed by housing associations on behalf of the Office of Community Housing under the Community Housing Leasing Program. These properties constitute the majority, but not all, of the properties that fall within the scope of this report.

P8c	This figure differs substantially from that reported in 1999–2000 because it is based on actual administration and operating expenses incurred by community housing associations. The 1999–2000 figure was based on the grants paid to housing associations to offset their net expenses and as such, represented the cost to Government of these activities.
Vic	DC1 Incomplete information. Some agencies consolidate operating and administrative expenses for both government and non government programs in audited financial statements. DC2 Direct costs borne by the administrator in Victoria include maintenance, rates and charges and, in some cases, utility expenses. DC4 2001 number revised to exclude Joint venture properties.
Qld	DC1, DC3, DC4 Based on 60% survey response rate.
DC2	Administrator costs reduced pro rata in line with the response rate to the survey. The full administrative cost is \$1,542,500.
P8a, P8b, P8c	See DC1–DC4 comments.
WA	DC1 Survey information totalled \$9,490,699 representing 92 of 239 providers (38%). Estimate for 100% of providers is \$24,975,523.
DC4	Includes 373 CAP dwellings.
SA	DC1 Grant funding of \$0.400m was provided to Large CHOs during 2000–01 to assist with the administrative costs associated with managing increases in housing stock.
DC2	Includes funding to the Community Housing Council of SA (peak body) of \$0.279m during 2000–01
Tas	DC2 Includes Grant Funds to the value of \$282,337
ACT	DC2 Not available due to small size of section, and spread of functions across the Department, therefore need to calculate pro-rata expenses for staff.
NT	DC4 Figure reported for Total number of dwellings at 30 June 2001 (DC2) in 2000–01 was incorrect and the correct figure is reported this year.

Notes – P9 Occupancy rates

NSW	OR2 Different data sources are used for reporting DC4 and OR2. DC4 reports about the number of CHLP properties as direct costs data is only available for these properties. OR2 reports about dwelling numbers across all CH programs. The increase in dwelling numbers is not due to an actual increase in dwelling numbers between financial years.
Vic, NT	OR1, P9 Estimates only.
ACT	OR2 Includes the following properties funded under: Community Housing Program (43); CORHAP properties used for community housing (36); Havelock House (98); Abbeyfield Society (2); properties transferred to CHC (209); properties head-leased from the private rental market (80).

Notes – P10 Turnaround time

NSW	TT2 Providers reported on the number of dwellings occupied at 30 June 2002 which were vacant during the year.
SA	TT2 Represents the number of times properties were let to new tenants during the year.

Notes – P11 Rent arrears

All General 2000–01 financial year data is reported to provide additional time to collate financial data.

WA RA1, RA2 Only 120 providers responded to these questions.

National totals

P2 AF1	Excludes NSW figure as they were not able to provide a complete set for P2. Including NSW in the calculation would record a national total of 1466.3.
P2 AF2	Excludes Vic figure as they were not able to provide a complete set for P2. Including Vic in the calculation would record a national total of 2141.0.
P2 AF4	Excludes NSW figure as they were not able to provide a complete set for P2. Including NSW in the calculation would record a national total of 5220.3.
P3 HS2	Excludes Vic figure as they were not able to provide a complete set for P3. Including Vic in the calculation would record a national total of 27,822.
P8 DC1	Excludes ACT figures as they were not able to provide a complete set for P8. Including ACT in the calculation would record a national total of 67,681.2.
P8 DC2	Excludes Vic and Tas figures as they were not able to provide a complete set for P8. Including Vic and Tas in the calculation would record a national total of 26,238.9.
P8 DC4	Excludes Vic, Tas, ACT and NT figures as they were not able to provide a complete set for P8. Including Vic, Tas, ACT and NT in the calculation would record a national total of 26,145.
P10 TT2	Excludes SA figure as they were not able to provide a complete set for P10. Including SA in the calculation would record a national total of 8,994.

National averages

P2a	National average excludes NSW (AF1), Vic (AF2) figures as they were not able to provide a complete set for P2a.
P2b	National average excludes Vic (AF2) figures as they were not able to provide a complete set for P2b.
P3	National average excludes Vic (HS2) figures as they were not able to provide a complete set for P3.
P8a	National average excludes Vic (DC4), Tas (DC4) and NT (DC4) as they were not able to provide a complete set for P8a.
P8b	National average excludes ACT (DC4) and NT (DC4) as they were not able to provide a complete set for P8b.
P8c	National average excludes Vic (DC4), Tas (DC4), ACT (DC4) and NT (DC4) as they were not able to provide a complete set for P8c.
P10	National average excludes SA (TT2) as they were not able to provide a complete set for P10.

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