



Installing Software for remote access on a MAC OS X Device

The Axon and Salt remote access solution provides AIHW staff the ability to work remotely using personal laptops and desktop computers.

Key Terms

- **RSA SecurID Software Token:** Used for two factor authentication for use of work remotely. Your **SecurID** is your **Custom PIN** followed by your 6 digit **Token Code**.
- **AIHW's Axon:** VPN used to form an authorized encrypted secure tunnel between the client devices to AIHW.
- **VMWare Horizon:** Creates a temporary virtual desktop similar to AIHW's internal desktop experience.

The **install** process is only required the first time you use remote access.

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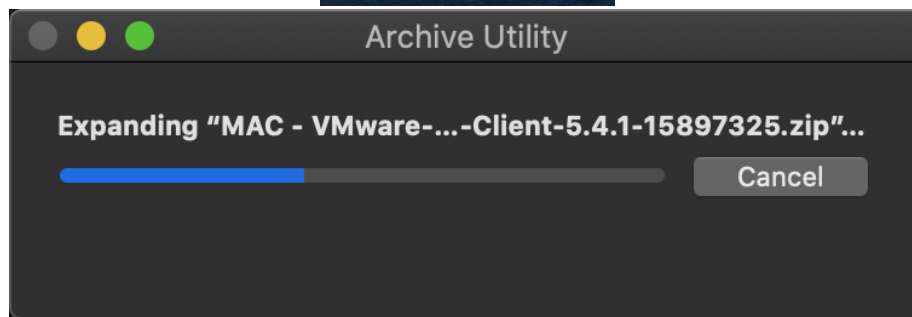
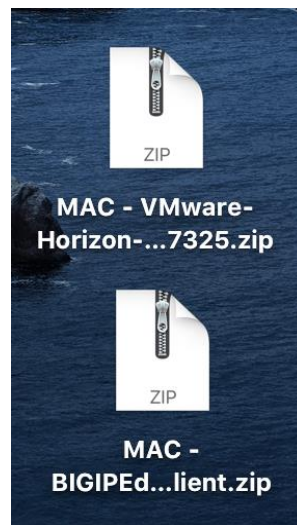
Download software

Guides and software for Remote Access are stored on <https://www.aihw.gov.au/remote>

Download the *Big-IP Edge Client* and the *VMWare Horizon Client* located under the MAC heading to your computer.

After downloading the software. **Double click** both .zip files (by default, in your Downloads folder) to automatically extract them – this will provide you with the files:

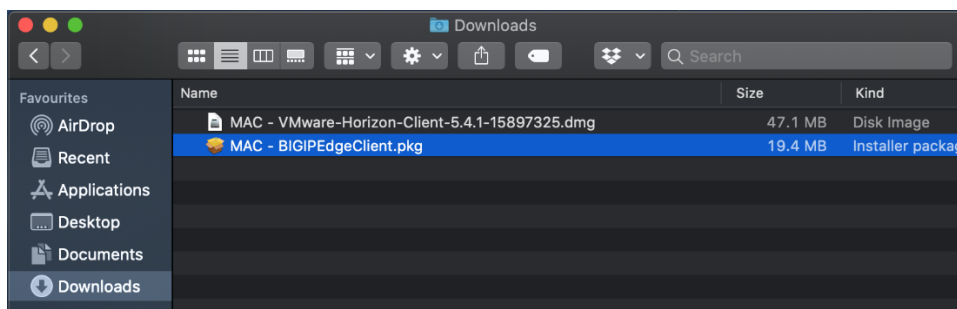
- VMWare-Horizon.dmg
- MAC – BIGIPEdgeClient.pkg



Installing the F5 BIG-IP Edge Client

Step 1

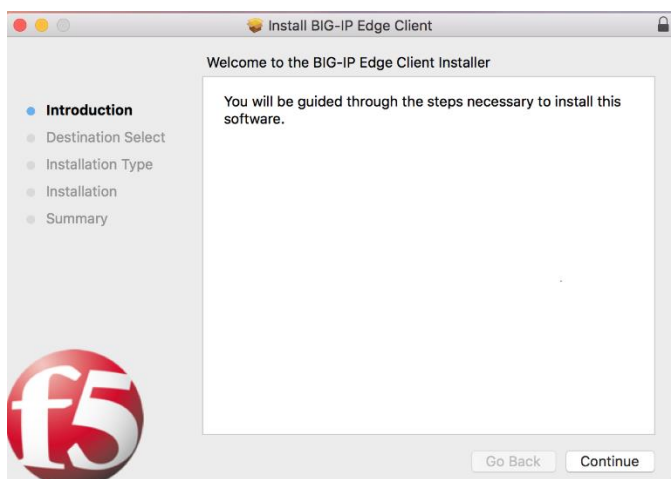
Open the location you downloaded the **MAC – BIGIPEdgeClient.pkg** to (by default, this will be in your Finder > Downloads folder) double click the file to launch installation.



Note: The application names for *BIGIPEdgeClient* and *VMWare Horizon* may differ depending on the version you have.

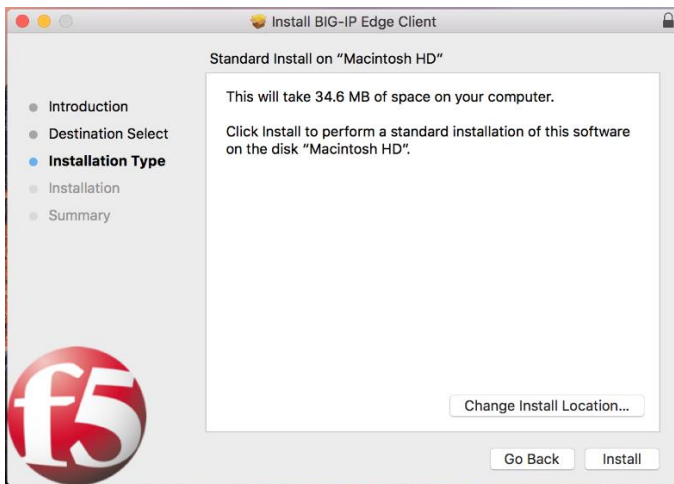
Step 2

Click **Continue** in the *Install BIG-IP Edge Client Setup Wizard* window to proceed.



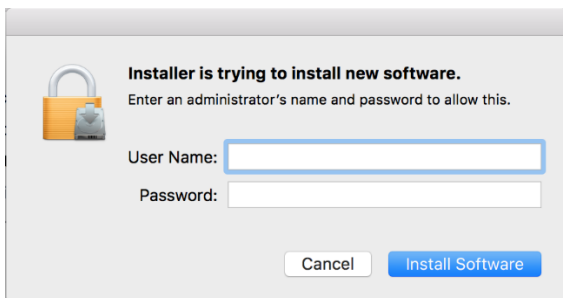
Step 3

Select **Install**

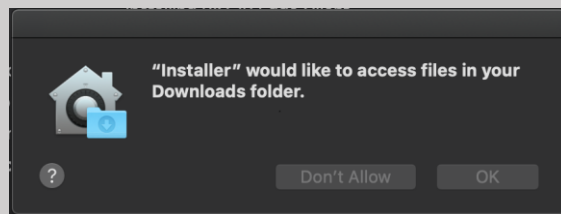


Step 4

If you receive a prompt, requesting you for an administrator username and password. Enter in your **local MAC** username and password;

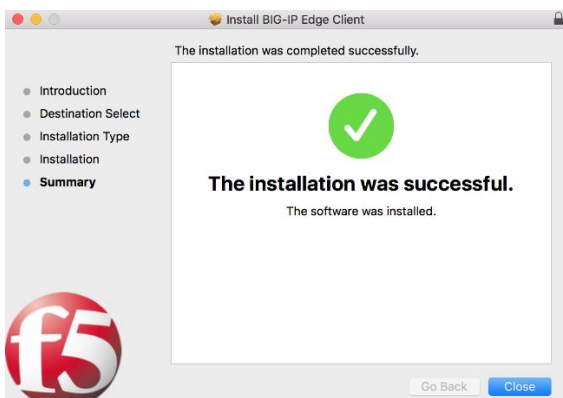


You may also receive: **“Installer” would like to access files in your Downloads folder.** Select OK



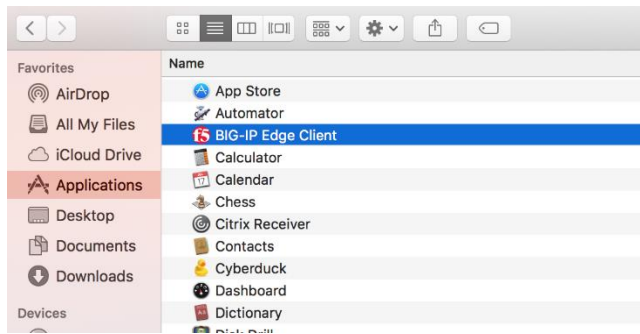
Step 5

The installation shouldn't take too long, you'll receive a confirmation once complete:



Step 6

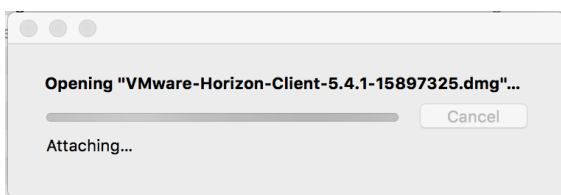
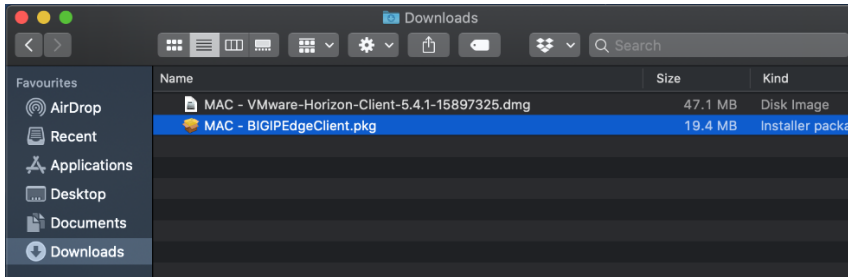
Check your Applications list. You should now see BIG-IP Edge Client as a listed Application.



Installing VMWare Horizon

Step 1

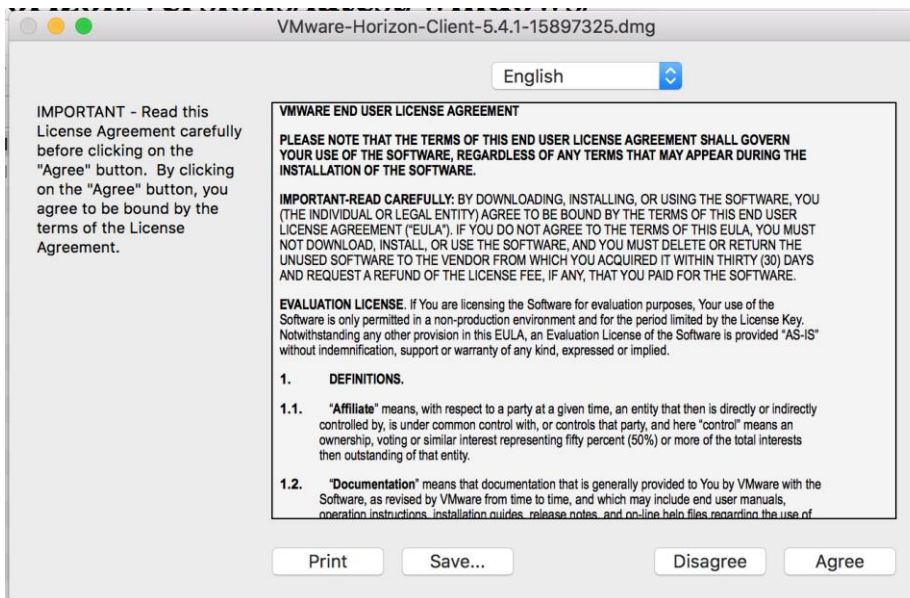
Open the location you downloaded the **MAC – VMWare-Horizon-Client** to (by default, this will be in your Finder > Downloads folder) double click the file to launch installation.



Note: The application names for *BIGIPEdgeClient* and *VMWare Horizon* may differ depending on the version you have.

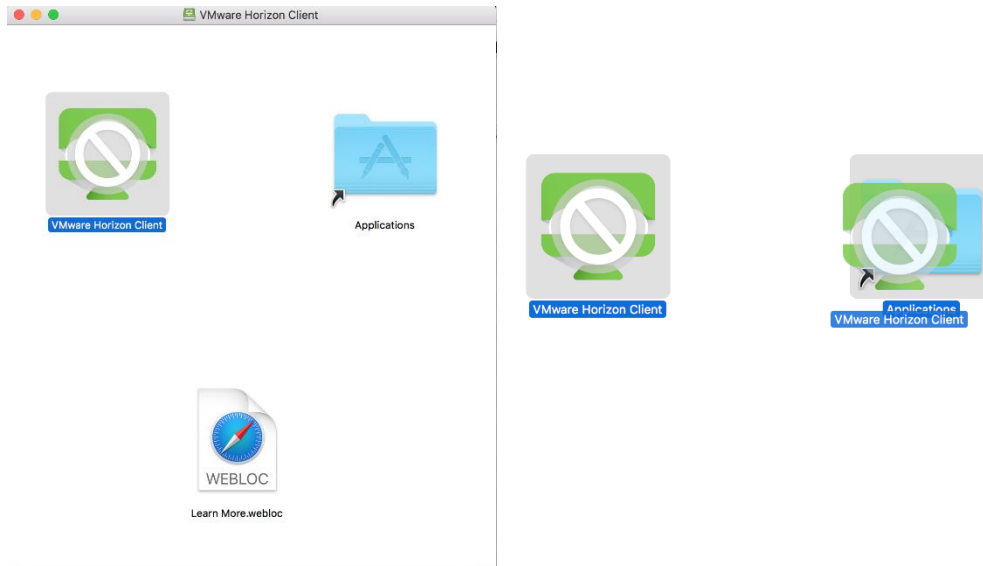
Step 2

Click **Agree** to the terms and conditions – If your language shows as incorrect, switch this to English at the top



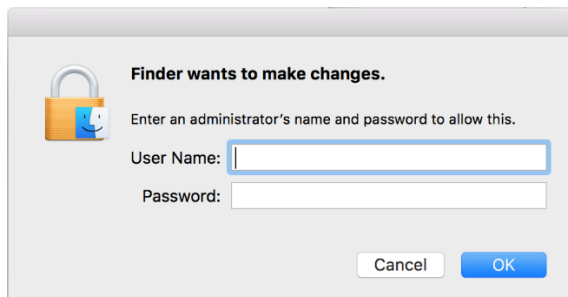
Step 3

A screen will appear with VMWare Horizon Client and Applications folder. Drag the VMWare to the Applications folder:

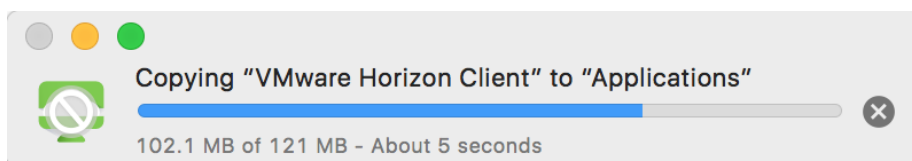


Step 4

If you receive a prompt, requesting you for an administrator username and password. Enter in your **local** desktop MAC username and password;

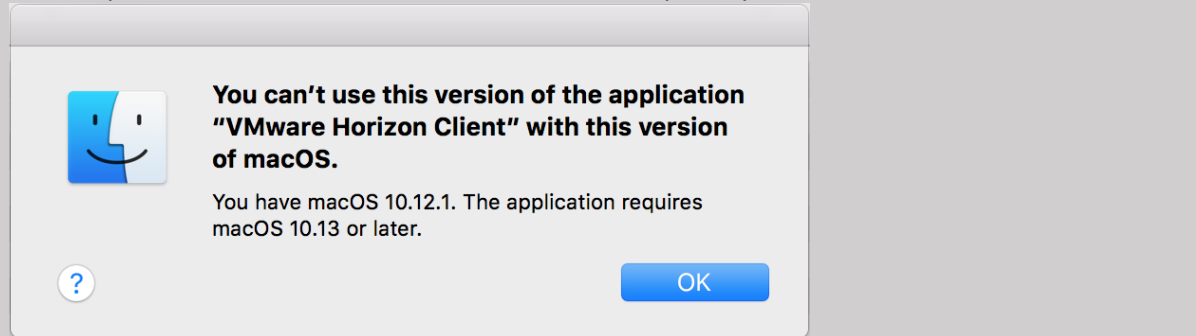


You will see the application begin copying after selecting **OK**.



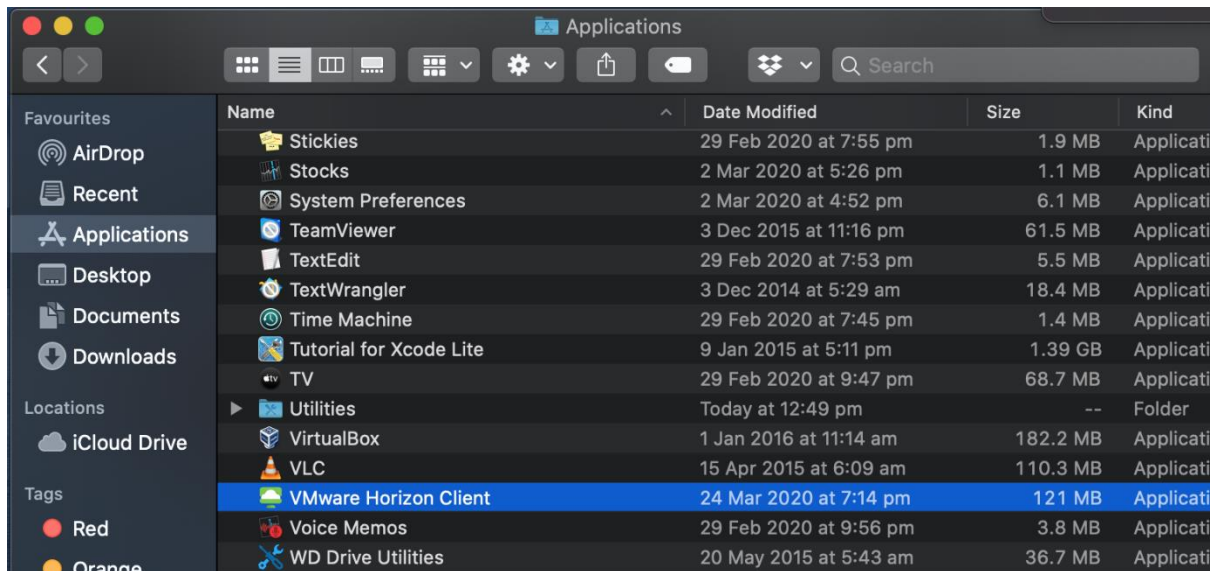
Close the VMWare Horizon Client window once the progress bar completes.

Note: If you receive the below error. You will need to update your MACOS Software



Step 5

You should now be able to locate the VMWare Horizon Client in your Applications list.



Please continue with the two guides on how to use the remote access system.

- [RSA SecurID Token Mobile Setup Guide](#)
- [Getting Started with remote access for MAC OS X Devices](#)

Guides and Software are located: aihw.gov.au/remote