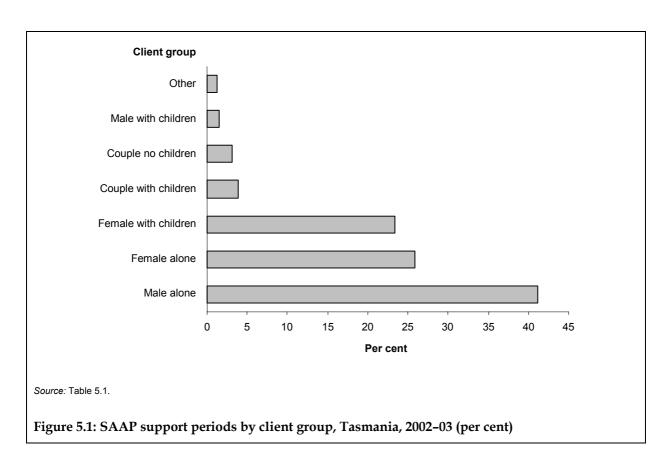
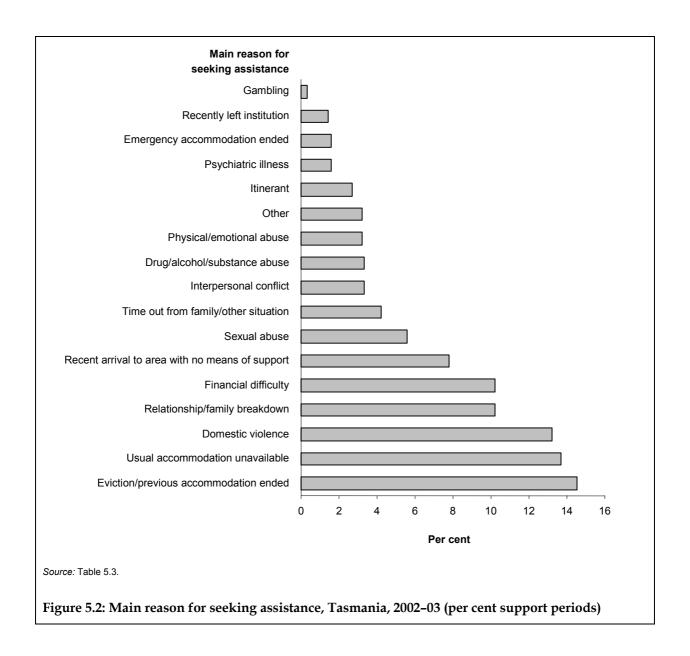
# 5 Client group and reasons for seeking support

## 5.1 Key charts





## 5.2 Tables

Table 5.1: SAAP support periods: region by client group, Tasmania, 2002-03 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	To	otal
- rogion	4.0.10	4.0.1.0	- Cimaron	- Cimaron	- Cimaron	- Cimaron		70147	%	Number
South	39.4	24.8	2.3	3.8	1.5	27.0	1.2	100.0	49.1	2,950
North	45.0	27.1	3.7	3.3	1.4	18.6	1.1	100.0	32.8	1,950
North-West	38.9	26.8	4.1	4.8	2.0	22.1	1.3	100.0	18.2	1,100
Total (%)	41.1	25.9	3.1	3.8	1.5	23.4	1.2	100.0	100.0	
Total (number)	2,450	1,550	200	250	100	1,400	50			6,000

#### Notes

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Tasmania, 2002-03 (per cent)

	Young	Single men	Single women		Women escaping	Cross-target/ multiple/		
Client group	people	only	only	Families	DV	general	Total	
							%	Number
Male alone, under 25	60.2	20.2	_	_	(*)	8.1	14.9	950
Male alone, 25+	(*)	79.0	_	_	(*)	22.0	27.0	1,750
Female alone, under 25	37.4	(*)	_	_	5.8	13.2	13.8	900
Female alone, 25+	0.8	(*)	_	_	25.4	15.1	11.9	750
Couple, no children	(*)	(*)	_	_	(*)	4.3	3.2	200
Couple with children	_	_	_	_	3.9	4.5	3.4	200
Male with children	_	_	_	_	(*)	1.8	1.4	100
Female with children	_	_	_	_	59.2	29.8	23.3	1,500
Other	1.0	_	_	_	(*)	1.2	1.0	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	10.1	13.5	_	_	2.0	74.4	100.0	
Total (number)	650	850	_	_	150	4,750		6,400

## Notes

Sources: SAAP Client and Administrative Data Collections.

<sup>1.</sup> Number excluded due to errors and omissions (unweighted): 396.

<sup>2.</sup> Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 204.

<sup>2.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.

<sup>3.</sup> Figures have been weighted to adjust for client non-consent and agency non-participation.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Tasmania, 2002–03 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	20.9	12.7	15.5	8.8	10.6	19.8	18.3	10.6	17.3	13.7
Time out from family/ other situation	7.5	3.7	7.9	2.5	_	(*)	(*)	2.2	7.2	4.2
Relationship/ family breakdown	14.8	8.9	18.6	6.1	5.7	(*)	17.5	7.3	(*)	10.2
Interpersonal conflict	4.7	4.5	3.4	1.8	3.0	5.1	(*)	1.6	(*)	3.3
Physical/ emotional abuse	1.0	0.7	3.3	5.8	2.8	2.9	(*)	6.5	_	3.2
Domestic violence	0.7	0.8	6.4	26.0	(*)	4.2	(*)	37.8	(*)	13.2
Sexual abuse	(*)	_	10.5	16.9	3.0	8.9	_	7.2	(*)	5.6
Financial difficulty	9.2	14.3	7.2	8.1	22.4	11.6	17.0	6.8	8.7	10.2
Gambling	(*)	1.0	_	_	_	_	_	_	_	0.3
Eviction/previous accommodation ended	19.0	13.4	14.9	11.4	22.6	18.7	22.8	11.4	26.2	14.5
Drug/alcohol/ substance abuse	4.2	8.7	0.9	1.0	_	_	_	0.3	_	3.3
Emergency accommodation ended	1.9	2.2	1.5	0.7	(*)	(*)	_	1.4	(*)	1.6
Recently left institution	1.5	2.9	0.7	1.6	(*)	_	(*)	0.5	_	1.4
Psychiatric illness	1.3	4.8	_	1.1	_	_	_	_	_	1.6
Recent arrival to area with no means of support	5.7	14.7	4.1	3.6	17.0	18.0	8.7	2.5	(*)	7.8
Itinerant	3.9	2.5	3.0	1.4	7.4	3.4	(*)	1.4	15.3	2.7
Other	3.4	4.1	2.1	3.3	3.5	5.1	(*)	2.4	(*)	3.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	15.3	26.9	13.9	11.8	3.3	3.5	1.4	23.0	1.0	100.0
Total (number)	900	1,600	850	700	200	200	100	1,350	50	5,950

<sup>(</sup>a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Psychiatric illness'. These cells have been merged to ensure client confidentiality.

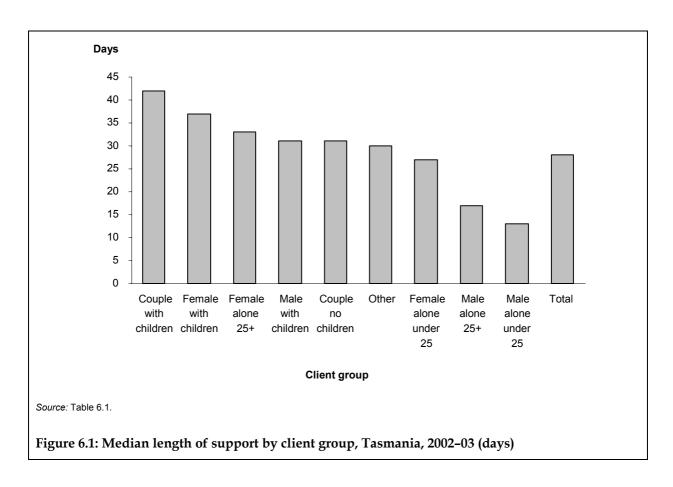
<sup>1.</sup> Number excluded due to errors and omissions (weighted): 615.

<sup>2.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.

<sup>3.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

# 6 Support provided

## 6.1 Key chart



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Tasmania, 2002-03 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	То	tal
										%	Number
Less than 1 day	5.7	4.4	7.5	6.3	10.6	4.7	6.0	4.9	_	5.5	300
1 day	12.6	9.6	8.0	4.5	3.0	(*)	11.3	3.7	8.1	7.5	400
2 days	4.4	5.2	5.2	2.6	3.6	(*)	_	3.3	_	4.0	200
3 days	6.1	4.0	4.4	3.2	4.0	(*)	_	1.9	(*)	3.7	200
4 days	4.3	3.7	2.8	3.0	3.2	(*)	(*)	1.7	_	3.0	150
5 days	2.1	2.4	3.0	1.1	_	(*)	_	1.2	(*)	1.8	100
6 days	2.8	2.6	1.1	1.4	(*)	(*)	_	1.6	(*)	1.9	100
7 days	2.7	2.2	2.2	2.1	4.8	(*)	(*)	1.6	9.5	2.3	150
>1-2 weeks	11.5	13.3	7.3	7.2	7.3	11.2	9.5	9.4	8.3	10.2	550
>2-4 weeks	10.0	11.3	9.5	11.2	5.9	10.5	10.5	10.6	9.0	10.4	550
>4-13 weeks	29.0	29.1	32.1	34.5	42.3	45.6	31.1	37.6	46.2	33.2	1,850
>13-26 weeks	5.3	7.9	7.4	9.6	8.5	6.0	13.7	10.6	(*)	8.2	450
>26-52 weeks	2.5	2.6	7.4	10.8	5.1	11.4	5.7	8.0	(*)	5.8	300
>52 weeks	1.1	1.6	2.1	2.7	(*)	4.3	(*)	3.9	(*)	2.4	150
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	15.6	27.9	13.8	11.4	3.3	3.3	1.3	22.3	1.1	100.0	
Total (number)	850	1,550	750	650	200	200	50	1,250	50		5,500
Mean length (days)	36	47	58	76	51	88	70	77	69		59
Median length (days)	13	17	27	33	31	42	31	37	30		28

#### Notes

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 190.

<sup>2.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.

<sup>3.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Tasmania, 2002–03 (per cent)

Length of	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male with	Female with			
accommodation	under 25		under 25	25+				children	Other	То	tal
										%	Number
1 day	23.1	19.9	15.6	18.6	(*)	(*)	(*)	8.3	32.1	17.5	400
2 days	5.9	10.1	10.6	8.6	14.5	(*)	_	5.1	(*)	8.2	200
3 days	9.5	6.1	9.2	8.7	(*)	(*)	(*)	4.2	(*)	7.2	150
4 days	6.7	5.3	6.2	5.9	(*)	_	_	4.0	_	5.4	100
5 days	3.6	5.3	5.3	2.9	(*)	_	_	3.5	_	4.2	100
6 days	4.0	5.4	2.5	2.9	_	(*)	_	3.0	_	3.8	100
7 days	4.4	3.6	3.4	3.0	24.3	(*)	_	2.5	24.1	3.9	100
>1-2 weeks	17.6	19.0	11.5	17.8	14.3	17.8	_	14.3	(*)	16.3	350
>2-4 weeks	10.7	10.5	10.8	12.1	_	(*)	(*)	13.7	(*)	11.2	250
>4-13 weeks	12.4	10.6	20.6	15.8	14.3	39.2	(*)	30.5	_	17.2	400
>13-26 weeks	1.7	1.5	3.1	(*)	_	_	(*)	6.7	_	2.9	50
>26-52 weeks	(*)	1.4	1.3	(*)	(*)	(*)	_	2.3	_	1.4	50
>52 weeks	(*)	1.2	_	_	_	_	_	2.0		0.9	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	22.4	31.1	15.1	8.1	1.4	1.4	0.5	19.2	0.8	100.0	
Total (number)	500	700	350	200	50	50	<25	450	<25		2,300
Mean length (days)	16	28	21	20	22	37	45	45	7		27
Median length (days)	6	6	7	7	7	19	22	21	3		7
Accommodation starting and ending on the same date (number)	<25	<25	<25	<25	<25	<25	<25	<25	_		100

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 102.

<sup>2.</sup> Clients were able to be accommodated on more than one occasion in a support period.

<sup>3.</sup> To ensure confidentiality some cells in this table have been replaced with '(\*\*)—'. While these cases are not presented separately, they are included in the total.

<sup>4.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.3: SAAP support periods: services provided to clients, by client group, Tasmania, 2002-03 (per cent)

	Male alone	Male alone	Female alone	Female alone	Couple no	Couple with	Male with	Female with		
Type of service	under 25	25+	under 25	25+	children	children	children	children	Other	Total
Housing/accommodation	83.6	73.7	68.6	54.8	66.6	61.4	73.4	61.8	64.0	68.7
SAAP/CAP accommodation	66.2	49.2	49.7	30.6	24.9	22.9	28.4	36.7	35.7	44.7
Assistance to obtain/maintain sho term accommodation	rt- 16.9	13.3	8.7	13.4	38.6	27.0	27.3	12.4	10.9	14.3
Assistance to obtain/maintain										
independent housing	26.2	25.9	27.2	29.0	36.3	39.9	36.5	37.9	32.0	30.3
Financial/employment	36.7	47.5	23.3	30.8	35.3	33.5	42.5	49.1	26.6	39.9
Assistance to obtain/maintain									(.)	
government payment	6.9	4.5	9.1	7.2	8.3		6.9	12.9	(*)	8.0
Employment/training assistance	5.1	0.9	8.0	8.0	(*)	(*)	_	0.9	(*)	1.5
Financial assistance/material aid	25.9	42.2	13.4	24.5	25.5	27.0	34.1	38.5	22.6	31.6
Financial counselling	5.2	6.4	5.7	5.2	3.7	7.6	11.3	9.4	(*)	6.7
Counselling	47.2	49.9	57.7	74.2	54.3		59.8		60.4	58.8
Incest/sexual assault	0.6	0.3	10.8	18.3	3.4	10.2	(*)	8.6	(*)	6.3
Domestic violence	0.5	0.5	7.0	28.2	(*)	5.9	(*)	29.6	(*)	11.8
Family/relationship	9.2	4.0	11.2	14.2	3.0	8.0	19.3	17.7	8.8	10.5
Emotional/other	44.1	48.2	50.7	66.1	51.7	49.0	58.4	62.3	57.9	53.7
Assistance with problem gambling		0.6	(*)	(*)	_	_	_	0.3	_	0.3
General support/advocacy	73.1	73.4	63.6	77.0	84.6				74.4	73.5
Living skills/personal developmen	t 18.6	3.2	15.4	7.1	6.3	8.2	5.0	9.9	11.5	9.6
Assistance with legal issues/court					(*)				(*)	
support	4.6	2.2	4.1	7.9		6.1	4.5	14.9		6.6
Advice/information	64.6	62.1	54.8	65.4	76.1	72.9	68.4	64.7	66.1	63.3
Retrieval/storage/removal of belongings	9.8	14.7	8.5	8.1	4.2	6.4	(*)	10.8	(*)	10.6
Advocacy/liaison on behalf of clier		28.5	34.6	38.1	49.1	49.3	43.7	41.0	43.1	34.6
Brokerage services	13.8	27.5	13.0	25.1	52.7	33.4	39.0	26.2	35.2	24.0
Specialist services	13.8 11.2	9.1	9.2	12.3	8.3		8.3		4.9	11.5
Psychological services	(*)	0.4	(*)	(*)	(*)		-	0.5	<b>4.3</b>	0.4
Psychiatric services	0.7	1.2	(*)	(*)	_	_	_	0.3	_	0.4
Pregnancy support	— —	-	2.1	(*)	(*)	(*)	_	1.8	_	0.8
Family planning support	(*)	_	0.7	(*)	_	_	_	0.4	_	0.0
Drug/alcohol support or intervention		4.9	2.0	5.3	(*)	(*)	(*)	2.4	_	3.7
Physical disability services	JII 4.5	0.3	2.0	(*)	(*)	_	_	(*)		0.2
Intellectual disability services	(*)	(*)	_	0.7	_	(*)	_	_	_	0.2
Culturally appropriate support	0.6	0.4	0.9	1.4	_	_	_	3.0	(*)	1.2
Interpreter services	(*)	0.4	0.9	(*)	(*)	_	_	0.5	_	0.3
Assistance with immigration issue		(*)	_	(*)			_	0.3	_	0.2
Health/medical services	5.4	2.7	4.8	5.9	3.2	2.6	5.0	12.4	(*)	6.1
Basic support and services n.e.s.		67.1	54.6	42.6	39.5		34.5		49.1	57.4
Meals	59.2	43.6	41.1	18.6	10.2	5.6	3 <b>4.5</b> 4.7		13.3	33.7
Laundry/shower facilities	59.2	41.1	38.8	19.1	3.3		(*) <u> </u>		10.9	32.8
Recreation	20.1	26.6	16.3	6.2	(*)	_	(*)	7.7	(*)	15.2
	20.1	20.0 18.8	35.2	30.5					28.4	
Transport Other	13.6			13.6	23.3		24.6	37.1		27.7
No services provided directly	13.6 <b>2.0</b>	32.8 <b>2.9</b>	13.4 <b>3.4</b>	13.6 <b>1.3</b>	14.2 <b>1.7</b>		8.3 <b>5.3</b>	23.4 <b>3.7</b>	14.1	21.1 <b>2.8</b>
Total (number)	900	1,650	800	700	150	200	100	3.7 1,400	 50	5,950

Number excluded due to errors and omissions (weighted): 630 (including cases with no information on service requirements or provision). 1.

<sup>2.</sup> 

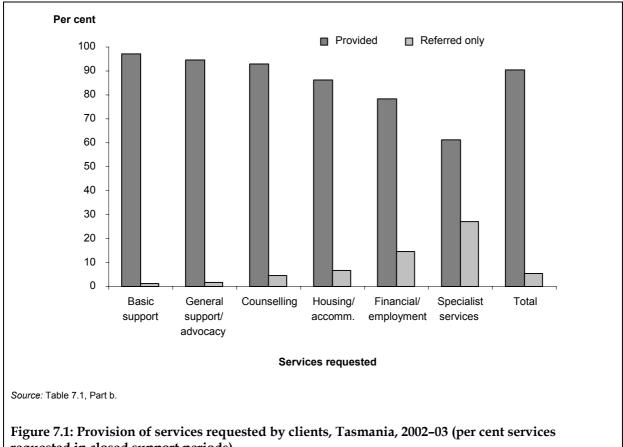
Clients were able to receive multiple services, so percentages do not total 100.

To ensure confidentiality some cells in this table have been replaced with "(\*)—'. While these cases are not presented separately, they are

Figures have been weighted to adjust for agency non-participation and client non-consent.

# Meeting the needs of clients

## 7.1 Key chart



requested in closed support periods)

## 7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Tasmania, 2002–03

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

	Not	provided			Provided			Closed
	Neither provided nor			Provided	Provided and			suppor periods
Type of service	referred	Referred	Subtotal	only	referred	Subtotal	Total	(number
Housing/accommodation								
SAAP/CAP accommodation	1.2	2.8	4.0	94.0	2.0	96.0	100.0	2,550
Assistance to obtain/maintain short-term accommodation	8.6	8.0	16.6	74.0	9.4	83.4	100.0	750
Assistance to obtain/maintain independent housing	14.4	11.8	26.2	63.5	10.3	73.8	100.0	1,800
Financial/employment								1,00
Assistance to obtain/maintain								
government payment	3.4	35.4	38.8	50.7	10.5	61.2	100.0	650
Employment/training assistance	26.0	29.9	55.9	32.5	11.7	44.2	100.0	150
Financial assistance/material aid	5.9	5.1	11.0	80.9	8.1	89.0	100.0	1,700
Financial counselling	12.1	16.1	28.2	67.5	4.2	71.7	100.0	350
Counselling								
Incest/sexual assault	2.8	6.3	9.1	87.1	3.8	90.9	100.0	450
Domestic violence	4.5	10.5	15.0	80.2	4.8	85.0	100.0	700
Family/relationship	5.0	8.7	13.7	80.4	6.0	86.4	100.0	650
Emotional/other	1.5	1.2	2.7	95.0	2.3	97.3	100.0	2,650
Assistance with problem gambling	11.5	34.6	46.1	(a)45.9	(a)8.0	53.9	100.0	5(
General support/advocacy	11.5	34.0	40.1	40.0	0.0	55.9	100.0	30
Living skills/personal development	9.9	2.0	11.9	86.7	1.4	88.1	100.0	500
• • •	9.9	2.0	11.9	00.7	1.4	00.1	100.0	500
Assistance with legal issues/court support	7.4	12.2	19.6	68.1	12.2	80.3	100.0	400
Advice/information	1.0		1.0	98.0	0.9	98.9	100.0	3,000
Retrieval/storage/removal of	1.0		7.0	00.0	0.0	00.0	100.0	0,000
belongings	4.7	3.6	8.3	89.8	2.0	91.8	100.0	550
Advocacy/liaison on behalf of client	<sup>(a)</sup> 1.9	(a)0.3	2.2	96.2	1.5	97.7	100.0	1,600
Brokerage services	9.0	3.2	12.2	81.3	6.5	87.8	100.0	1,150
Specialist services	0.0	0.2		00	0.0	00		.,
Psychological services	25.0	40.4	65.4	26.9	7.7	34.6	100.0	50
Psychiatric services	15.4	53.8	69.2	26.4	4.4	30.8	100.0	100
Pregnancy support	12.7	23.6	36.3	52.7	10.9	63.6	100.0	50
Family planning support	(*)	(+)	67.9	(+)	(*)	32.2	100.0	50
Drug/alcohol support or intervention		22.9	40.7	47.5	11.8	59.3	100.0	300
Physical disability services	20.0	45.0	65.0	35.0	- 11.0	35.0	100.0	<25
Intellectual disability services	20.0	45.0	65.0	(a)19.0	<sup>(a)</sup> 16.0	35.0	100.0	<25
Culturally appropriate support	(*) <u> </u>	(*) (+) <u> </u>	12.3	(+)	(*)	87.7	100.0	50
Interpreter services	(*)	(*)	30.0	(+)	(*)	70.0	100.0	<25
•	· · <del>-</del>		30.0	(+)	(*)			
Assistance with immigration issues			_			100.0	100.0	<25
Health/medical services	5.7	22.6	28.3	58.8	12.9	71.7	100.0	400
Basic support and services n.e.s.	4.5	2.2	- 1	A 4 =	2.2	040	400.0	4.0=4
Meals	1.2	3.9	5.1	94.7	0.2	94.9	100.0	1,950
Laundry/shower facilities	1.1	0.5	1.6	98.1	0.3	98.4	100.0	1,850
Recreation	2.4	_	2.4	<sup>(a)</sup> 97.1	<sup>(a)</sup> 0.5	97.6	100.0	800
Transport Other	4.0 (a)0.4	0.3 <sup>(a)</sup> 0.4	4.3 0.8	94.5 98.0	1.2 1.2	95.7 99.2	100.0 100.0	1,350 1,050

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Tasmania, 2002–03

Part b: Broad types of SAAP services requested in closed support periods, by provision

	Not	provided		P	rovided				Assoc.
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services requested	closed support periods
		%	distinct se	rvices reque	sted			Number	Number
Housing/ accommodation	6.9	6.7	13.6	80.3	6.0	86.3	100.0	5,100	3,650
Financial/ employment	7.3	14.5	21.8	69.9	8.3	78.2	100.0	2,850	2,200
Counselling	2.7	4.4	7.1	89.5	3.4	92.9	100.0	4,450	3,000
General support/ advocacy	3.8	1.7	5.5	91.8	2.7	94.5	100.0	7,300	3,550
Specialist services	11.8	27.0	38.8	51.0	10.2	61.2	100.0	1,100	850
Basic support and services n.e.s.	1.7	1.4	3.1	96.3	0.6	96.9	100.0	6,950	2,950
Total (%)	4.3	5.3	9.6	86.6	3.8	90.4	100.0		
Total (number)	1,200	1,450	2,650	24,050	1,050	25,100		27,750	4,900

<sup>(</sup>a) Indicates an adjusted cell. These cells have been adjusted slightly to ensure client confidentiality. *Notes* 

- 1. Number excluded due to errors and omissions (weighted): 668 closed support periods (including cases with no information on service requirements or provision).
- In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
- 3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total. A '(\*)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
- 4. Figures have been weighted to adjust for agency non-participation.

Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Tasmania, 2002–03

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	To	otal
Broad type of service			% ι	ınmet need:	s			%	Number
Housing/accommodation	31.2	27.1	55.0	50.0	38.5	24.5	50.0	29.5	350
Financial/employment	15.2	17.5	20.0	18.2	_	22.5	10.0	17.4	200
Counselling	6.9	9.0	10.0	4.5	15.4	17.4	10.0	10.0	100
General support/ advocacy	23.1	23.8	5.0	22.7	23.1	22.9	20.0	22.9	250
Specialist services	14.6	8.5	5.0	4.5	15.4	6.7	10.0	10.6	150
Basic support and services n.e.s.	9.1	14.0	5.0	_	7.7	5.9	_	9.6	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	1,200
Summary totals									
Total unmet needs (%)	41.3	31.4	1.7	1.9	1.1	21.7	0.9	100.0	
Total unmet needs (number)	500	400	<25	<25	<25	250	<25		1,200
Total closed support periods with unmet needs (%)	41.7	30.4	2.2	2.4	1.0	21.3	1.1	100.0	
Total closed support periods with unmet needs (number)	250	200	<25	<25	<25	150	<25		650
Total closed support periods (%)	42.9	25.8	2.7	3.3	1.4	22.8	1.1	100.0	
Total closed support periods (number)	2,150	1,300	150	150	50	1,150	50		5,000

<sup>1.</sup> Number excluded due to errors and omissions (weighted): 8 identified unmet needs.

<sup>2.</sup> Number excluded due to errors and omissions (weighted): 7 closed support periods with identified unmet needs.

<sup>3.</sup> Number excluded due to errors and omissions (weighted): 752 closed support periods (including cases with no information on service requirements or provision).

<sup>4.</sup> Figures have been weighted to adjust for agency non-participation and client non-consent.