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**Australian Institute of
Health and Welfare**

*Authoritative information and statistics
to promote better health and wellbeing*

Government-funded specialist homelessness services

**SAAP National Data Collection
annual report
2010–11**

Northern Territory

Australian Institute of Health and Welfare

Canberra

Cat. no. 259

The Australian Institute of Health and Welfare is a major national agency which provides reliable, regular and relevant information and statistics on Australia's health and welfare. The Institute's mission is *authoritative information and statistics to promote better health and wellbeing.*

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Summary

This publication is one of eight state and territory supplements that accompany the 2010–11 annual report on the use of government-funded specialist homelessness services in Australia (AIHW 2011a). Information to aid readers in interpreting the data is presented in the national report and appendixes (AIHW 2011i).

In line with the national picture, service users in the Northern Territory:

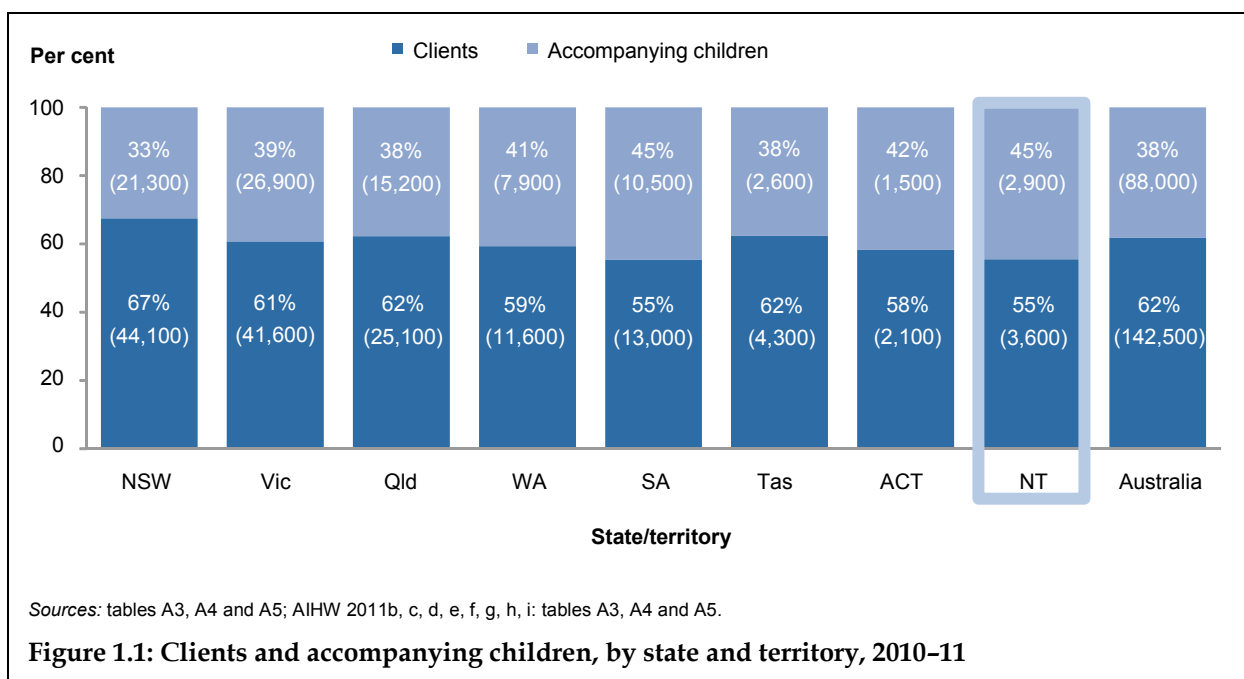
- were mostly female
- were often relatively young
- included an over-representation of Aboriginal and Torres Strait Islander people relative to their population size
- commonly sought support because of issues in their interpersonal relationships, particularly domestic or family violence
- immediately on exit from support, were most often living in a house or flat; were not employed; and had a government pension or benefit as their main source of income.

Some other points of interest in the Northern Territory were:

- the rate of use of specialist homelessness services was the highest nationally and was far higher than in other jurisdictions
- there was a higher proportion of female clients than in other jurisdictions
- the proportion of Aboriginal and Torres Strait Islander clients was the highest nationally and was far higher than in other jurisdictions
- the proportion of support periods that included a period of specialist homelessness accommodation was the highest nationally
- clients were supported and accommodated for relatively short periods, with the length of accommodation, in particular, being the shortest nationally
- seeking support primarily because of domestic or family violence was more frequently reported than in other jurisdictions.

1 How many people were supported?

In 2010–11, an estimated 6,500 people received support from a government-funded specialist homelessness agency in the Northern Territory. Of these, 3,600 (55%) were clients and 2,900 (45%) were children accompanying clients (Figure 1.1).



This was equivalent to 1 in 36 people in the Northern Territory using services – by far the highest rate of use nationally (Table 1.1).

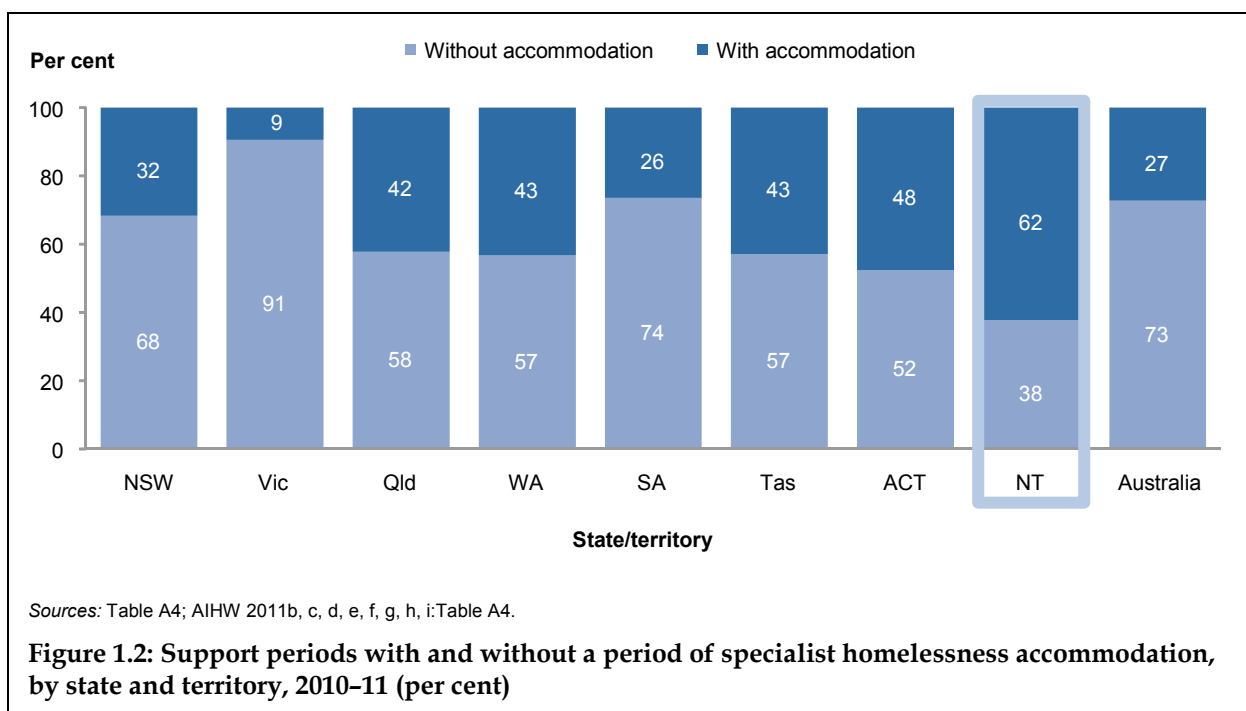
Table 1.1: Rate of service use, by state and territory, 2010–11 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Ratio	1:111	1:81	1:112	1:117	1:70	1:74	1:101	1:36	1:97

Sources: Table A3; AIHW 2011b, c, d, e, f, g, h, i: Table A3.

Most clients and accompanying children had one period of support within the year (tables A3, A4 and A5).

Going against the national trend, the majority of services delivered in the Northern Territory included a period of specialist homelessness accommodation (62%) (Figure 1.2). The remaining 38% were for support services only. The proportion of support periods in the Northern Territory that included a period of specialist homelessness accommodation was the highest nationally.



2 Who was supported?

Service users in the Northern Territory were:

- mostly female – 64% of all service users and 75% of clients (Table 2.1)
- relatively young – the average (mean) age of service users was 21 years overall, 33 years for clients, and 6 years for accompanying children (Table 2.2); and the highest rate of use of services was people aged under 19 – an equivalent of 1 in 18 people in the Northern Territory aged under 15 and 1 in 27 aged 15–19 used services (derived from Table A7)
- mostly Indigenous (71%) (Figure 2.1). The Northern Territory had by far the highest proportion of Aboriginal and Torres Strait Islander service users nationally. Aboriginal and Torres Strait Islander people were also over-represented relative to their population size – compared with 30% of the estimated resident population of the Northern Territory (ABS 2009)
- mostly Australian-born (96%) (Table 2.4). The next most common countries of birth were New Zealand and Indonesia (Table A15).

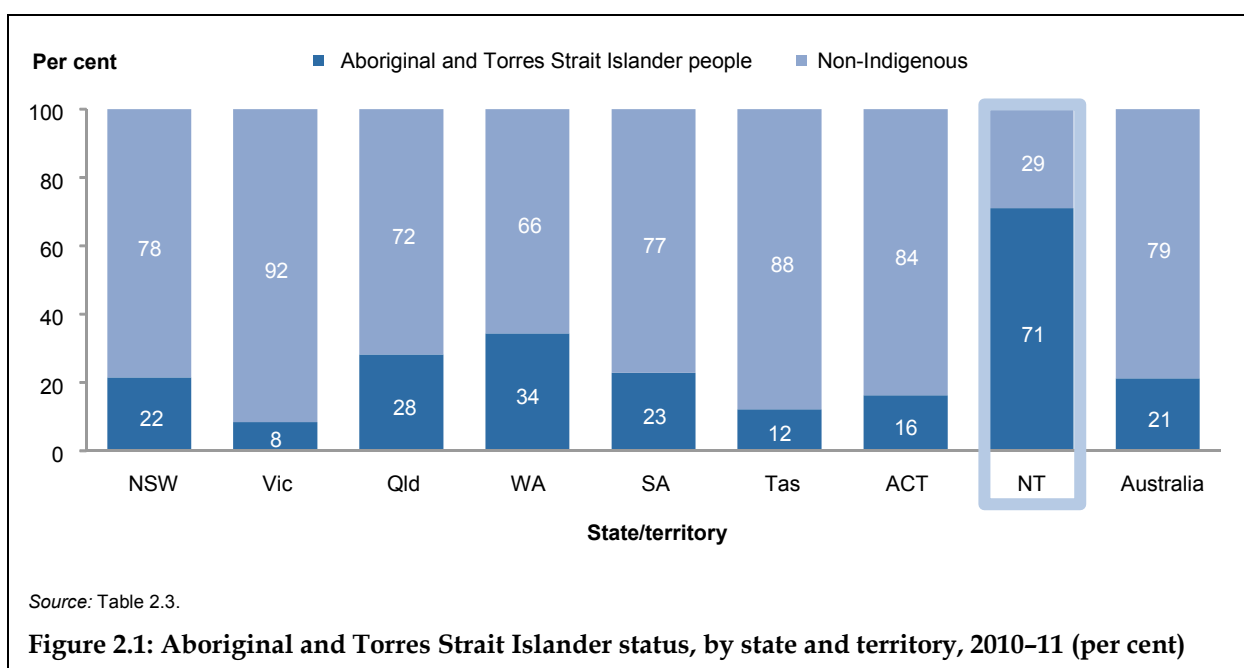


Table 2.1: Sex, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Male	40.9	34.1	43.8	36.4	33.3	44.1	41.7	25.1	37.8
Female	59.1	65.9	56.2	63.6	66.7	55.9	58.3	74.9	62.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Male	50.5	50.6	49.9	49.8	49.8	49.4	51.6	48.9	50.2
Female	49.5	49.4	50.1	50.2	50.2	50.6	48.4	51.1	49.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Male	44.0	40.6	46.1	41.9	40.7	46.1	45.8	35.7	42.5
Female	56.0	59.4	53.9	58.1	59.3	53.9	54.2	64.3	57.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.2: Mean and median age, by state and territory, 2010–11 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Mean	32.5	33.5	32.6	33.5	31.9	31.2	30.7	32.6	32.8
Median	31	32	31	32	30	29	28	31	31
Accompanying children									
Mean	6.4	6.7	6.4	6.0	6.5	6.2	6.0	6.1	6.5
Median	5	6	6	5	6	5	5	5	6
Total									
Mean	24.0	23.0	22.7	22.4	20.5	21.8	20.4	20.8	22.7
Median	21	20	20	20	17	19	18	17	20

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.3: Aboriginal and Torres Strait Islander status, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Aboriginal and Torres Strait Islander people	18.2	7.9	24.7	30.1	21.3	10.8	14.1	66.9	18.6
Non-Indigenous	81.8	92.1	75.3	69.9	78.7	89.2	85.9	33.1	81.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Aboriginal and Torres Strait Islander people	28.2	9.3	34.2	40.6	24.7	14.3	19.2	76.3	25.5
Non-Indigenous	71.8	90.7	65.8	59.4	75.3	85.7	80.8	23.7	74.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Aboriginal and Torres Strait Islander people	21.5	8.4	28.3	34.4	22.8	12.1	16.3	71.0	21.2
Non-Indigenous	78.5	91.6	71.7	65.6	77.2	87.9	83.7	29.0	78.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A12, A13, A14; AIHW 2011b, c, d, e, f, g, h, i: tables A12, A13, A14.

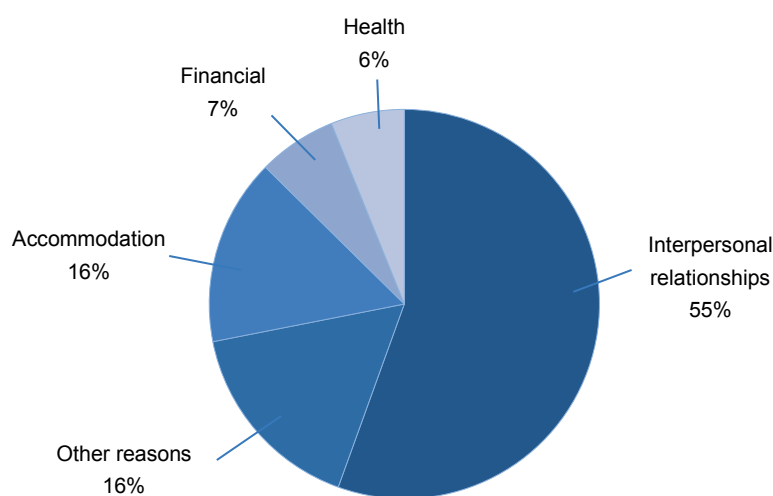
Table 2.4: Country of birth, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Australian-born	83.0	81.7	86.5	78.0	88.4	93.2	79.8	94.1	83.8
Born overseas	17.0	18.3	13.5	22.0	11.6	6.8	20.2	5.9	16.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Australian-born	95.0	94.2	94.9	87.9	95.8	97.6	91.2	97.7	94.3
Born overseas	5.0	5.8	5.1	12.1	4.2	2.4	8.8	2.3	5.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Australian-born	87.0	86.4	89.7	82.0	91.7	94.9	84.6	95.7	87.7
Born overseas	13.0	13.6	10.3	18.0	8.3	5.1	15.4	4.3	12.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A15, A16, A17; AIHW 2011b, c, d, e, f, g, h, i: tables A15, A16, A17.

3 Why do people seek support?

The most common reason why people sought support in the Northern Territory was because of interpersonal relationship issues (55% of support periods) – such as domestic or family violence (36%) and time out from a family or other situation (8%) (Figure 3.1 and Table A19). Seeking support because of interpersonal relationship issues was higher in the Northern Territory than in the other jurisdictions (AIHW 2011b, c, d, e, f, g, h, i:Table A19). This was primarily because of the high proportion seeking support because of domestic or family violence – compared with 22% nationally.



Source: Table 3.1.

Figure 3.1: Main reason for seeking assistance (broad groups), 2010–11 (per cent)

Table 3.1: Support periods: main reason for seeking assistance (broad groups), by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA ^(a)	SA	Tas	ACT ^(b)	NT ^(c)	Australia
Interpersonal relationships	40.9	42.6	31.3	46.7	53.5	42.6	46.1	55.5	42.0
Financial	19.2	19.9	25.3	14.4	6.3	10.4	7.3	6.5	18.2
Accommodation	15.1	22.6	23.0	12.6	22.2	26.7	17.9	15.5	19.7
Health	11.1	5.0	6.6	6.5	4.2	6.7	9.8	6.1	7.1
Other	13.7	9.9	13.8	19.9	13.9	13.6	19.0	16.4	13.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) The data on reasons for seeking assistance in Western Australia may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

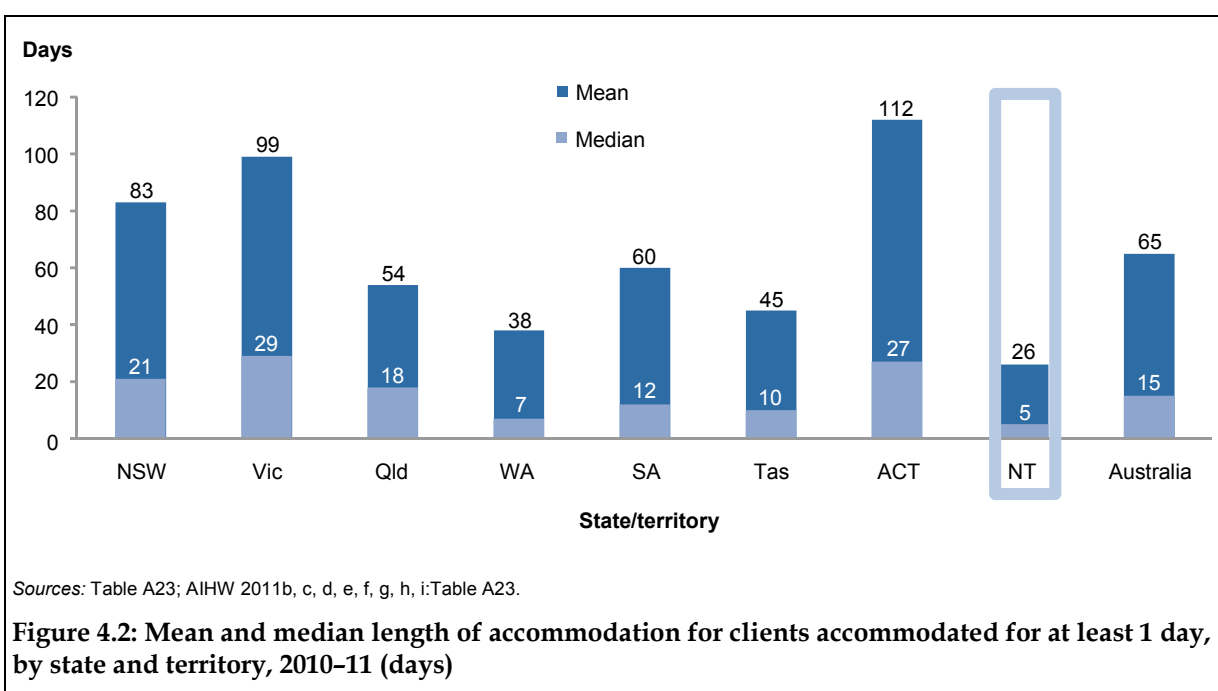
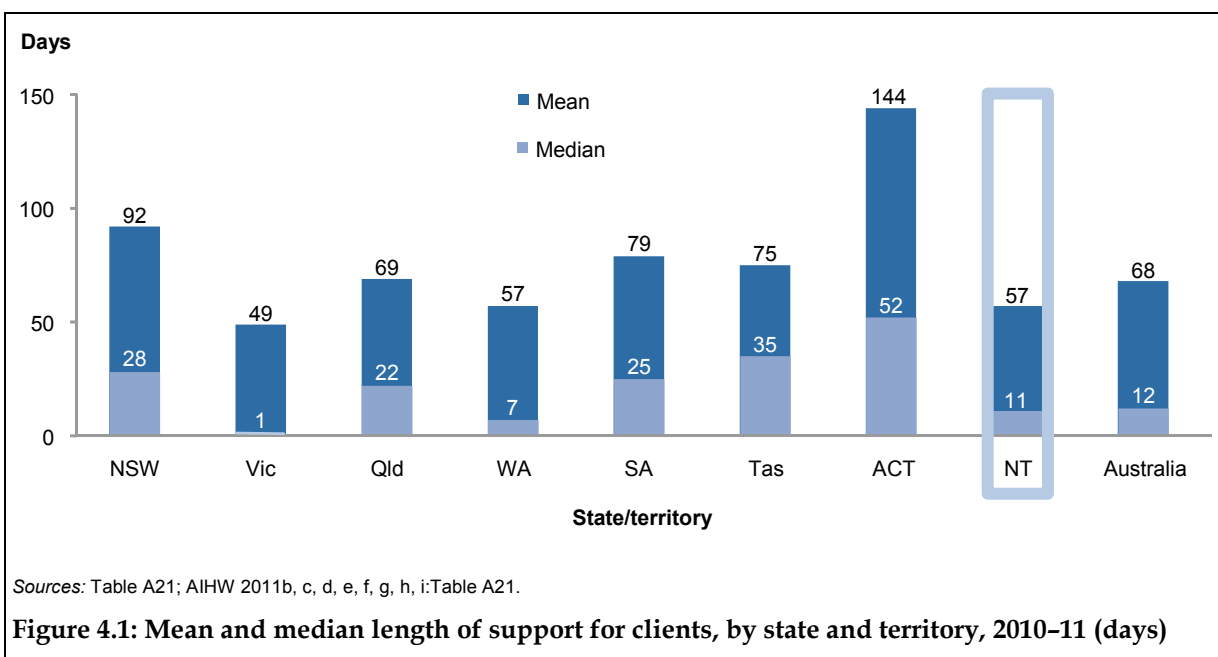
(b) The data on reasons for seeking assistance in the Australian Capital Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, problematic drug, alcohol or substance use and mental health issues in the Australian Capital Territory may be under-reported because of the reporting of reasons such as 'dual diagnosis' (in which a person has a co-occurring substance use and mental health disorder) as an 'other' reason for seeking assistance.

(c) The data on reasons for seeking assistance in the Northern Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

Sources: Table A19; AIHW 2011b, c, d, e, f, g, h, i: Table A19.

4 For how long were people supported?

Clients in the Northern Territory were supported and accommodated for relatively short periods of time compared with other jurisdictions, with the length of accommodation in particular being the shortest nationally (figures 4.1 and 4.2). They had a median length of support of 11 days and, when accommodated, a median length of accommodation of 5 days.



5 Were support needs met?

The support needs of service users in the Northern Territory were generally able to be met:

- the overall needs of clients were met in 99% of cases (Figure 5.1)
- the overall needs of accompanying children were met in close to 100% of cases (Figure 5.2).

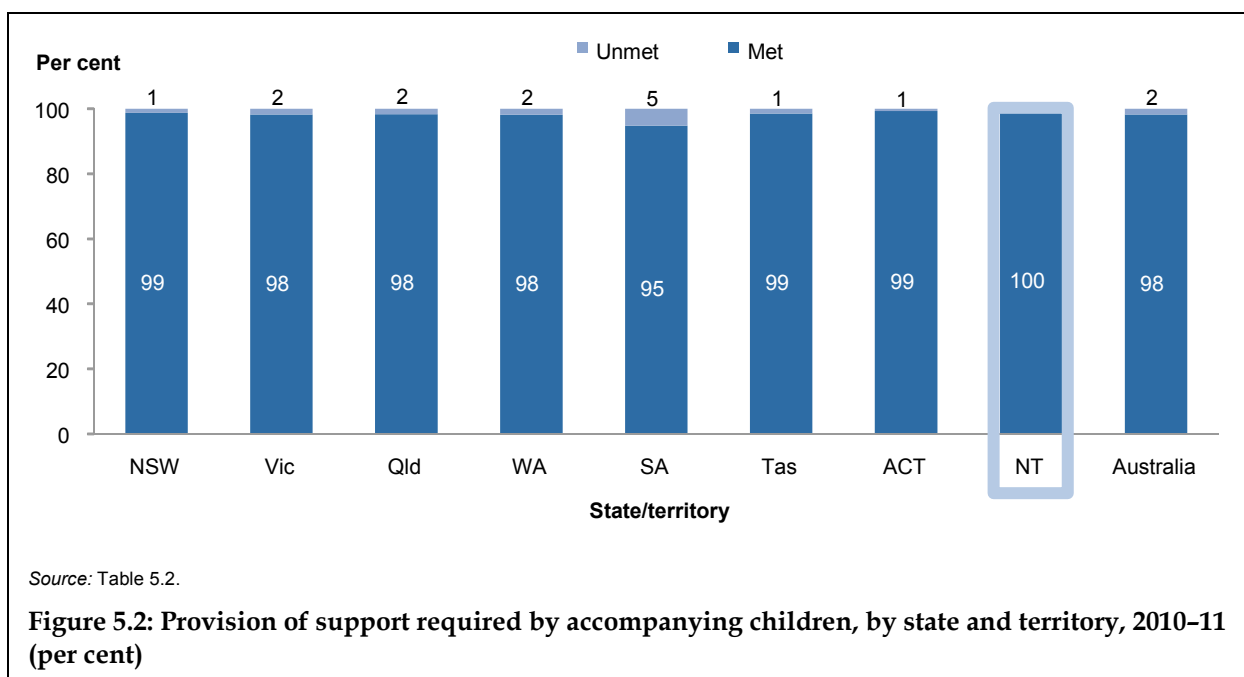
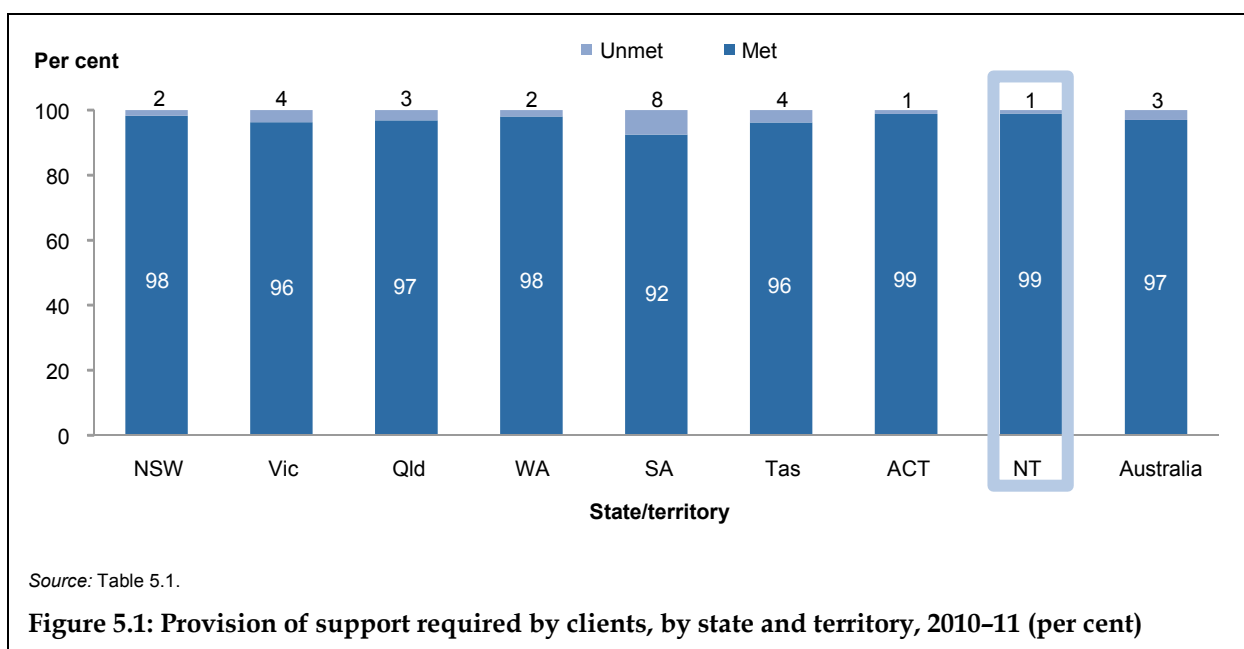


Table 5.1: Provision of support required by clients, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Housing/accommodation									
Met	96.3	92.1	93.5	96.6	84.9	95.1	97.7	96.8	93.4
Unmet	3.7	7.9	6.5	3.4	15.1	4.9	2.3	3.2	6.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Financial/employment									
Met	97.6	96.5	95.9	96.4	84.9	94.3	98.0	98.9	96.0
Unmet	2.4	3.5	4.1	3.6	15.1	5.7	2.0	1.1	4.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Personal support									
Met	99.1	97.5	97.7	98.2	95.3	96.6	99.4	99.5	97.9
Unmet	0.9	2.5	2.3	1.8	4.7	3.4	0.6	0.5	2.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
General support/advocacy									
Met	99.2	98.2	98.8	98.7	97.0	98.0	99.4	99.4	98.6
Unmet	0.8	1.8	1.2	1.3	3.0	2.0	0.6	0.6	1.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Specialist services									
Met	95.4	90.0	92.9	96.2	90.1	79.8	97.6	95.3	93.3
Unmet	4.6	10.0	7.1	3.8	9.9	20.2	2.4	4.7	6.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Basic support/other n.e.s.									
Met	98.9	97.7	98.9	99.5	97.6	98.5	99.7	99.6	98.8
Unmet	1.1	2.3	1.1	0.5	2.4	1.5	0.3	0.4	1.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Met	98.2	96.3	96.9	98.0	92.4	96.2	98.8	98.9	97.0
Unmet	1.8	3.7	3.1	2.0	7.6	3.8	1.2	1.1	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A27; AIHW 2011b, c, d, e, f, g, h, i:Table A27.

Table 5.2: Provision of support required by accompanying children, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Accommodation									
Met	96.9	98.5	99.1	98.3	79.8	97.3	99.6	98.9	95.8
Unmet	3.1	1.5	0.9	1.7	20.2	2.7	0.4	1.1	4.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
School liaison/child care									
Met	98.1	95.3	97.0	92.1	97.1	98.2	96.9	100.0	96.9
Unmet	1.9	4.7	3.0	7.9	2.9	1.8	3.1	—	3.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Personal support									
Met	98.8	93.4	96.3	91.9	97.7	96.5	98.5	98.9	97.4
Unmet	1.2	6.6	3.7	8.1	2.3	3.5	1.5	1.1	2.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
General support/advocacy									
Met	99.3	99.0	98.8	98.3	99.4	99.3	99.6	100.0	99.1
Unmet	0.7	1.0	1.2	1.7	0.6	0.7	0.4	—	0.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Specialist services									
Met	97.3	95.3	93.7	97.8	97.9	94.5	98.3	99.9	97.0
Unmet	2.7	4.7	6.3	2.2	2.1	5.5	1.7	0.1	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Basic support/other n.e.s.									
Met	99.3	98.9	98.9	99.5	99.0	99.3	99.9	99.9	99.3
Unmet	0.7	1.1	1.1	0.5	1.0	0.7	0.1	0.1	0.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Met	98.7	98.2	98.3	98.1	94.8	98.5	99.3	99.7	98.2
Unmet	1.3	1.8	1.7	1.9	5.2	1.5	0.7	0.3	1.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

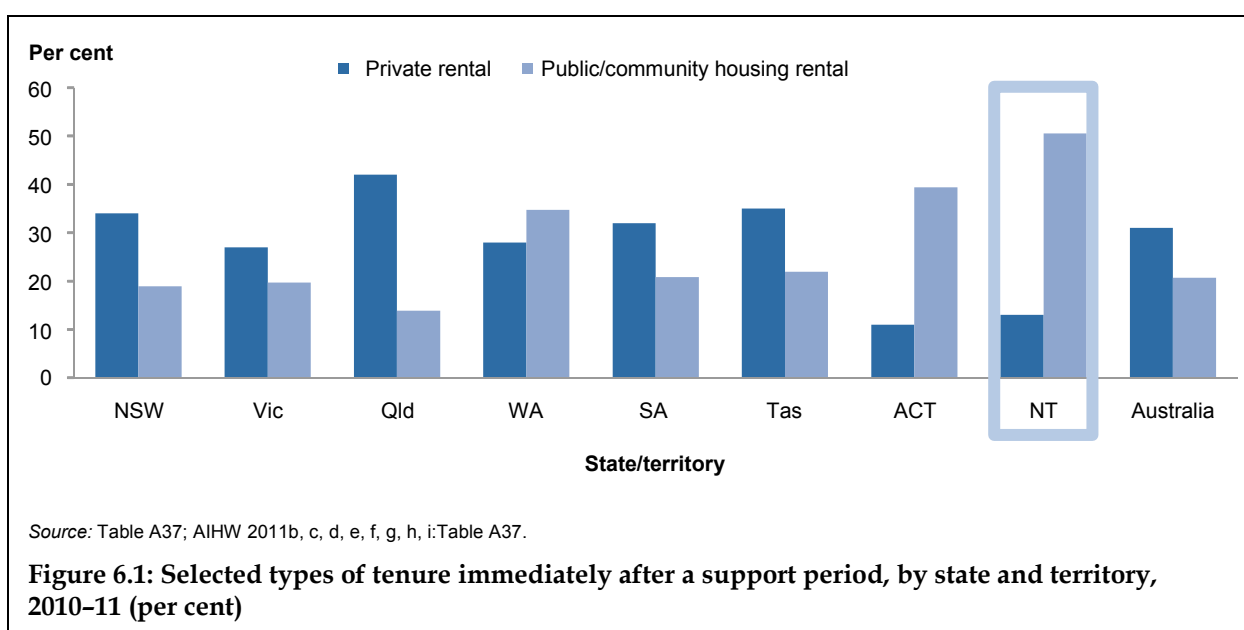
Sources: Table A30; AIHW 2011b, c, d, e, f, g, h, i: Table A30.

6 What happened after support?

Generally, client circumstances had improved by the completion of a period of support, particularly for those who specifically required assistance with income, employment and housing; and for those supported for longer periods (tables 6.1–6.4 and A32–A41).

Immediately following support, most clients: were unemployed or not in the labour force (89%); were receiving a government pension or benefit as their main source of income (86%); and were living in a house or other dwelling (91%) with some form of tenure (86%) (tables 6.1–6.4).

Exiting support to public or community housing was much higher in the Northern Territory than it was in the other jurisdictions (Figure 6.1) and was an increase from that reported before support (Table A37).



When compared with the other states and territory, the Northern Territory had a higher proportion not in the labour force both on entry to and exit from support and there was little change from before to after support (Figure 6.2 and Table 6.2).



Source: Table 6.2.

Figure 6.2: Employment status immediately after a support period, by state and territory, 2010-11 (per cent)

Table 6.1: Closed support periods: main source of income immediately before and after a support period, by state and territory, 2010-11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
No income	9.4	6.8	9.6	7.1	7.0	8.3	10.2	6.4	8.0
Government payments	82.1	84.9	84.8	83.0	82.2	88.1	80.7	85.8	83.9
Other	8.5	8.2	5.5	9.9	10.8	3.6	9.1	7.9	8.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
No income	6.9	5.2	7.3	4.5	4.5	6.2	4.5	5.5	5.9
Government payments	83.4	86.6	86.4	85.2	84.3	89.4	84.6	85.6	85.5
Other	9.7	8.3	6.3	10.2	11.2	4.4	11.0	8.8	8.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A32; AIHW 2011b, c, d, e, f, g, h, i:Table A32.

Table 6.2: Closed support periods: employment status in the week before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
Employed full/part time	9.7	9.6	7.6	10.2	10.6	7.4	14.9	10.0	9.4
Unemployed (looking for work)	19.2	32.6	28.8	26.5	22.6	21.6	19.0	14.1	26.5
Not in labour force	71.1	57.8	63.7	63.3	66.8	71.0	66.0	75.9	64.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
Employed full/part time	12.3	10.2	9.4	12.5	12.3	8.6	19.6	11.5	11.0
Unemployed (looking for work)	18.7	33.0	27.4	25.1	22.5	20.7	15.6	13.0	26.2
Not in labour force	69.0	56.8	63.1	62.4	65.1	70.7	64.7	75.6	62.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A34; AIHW 2011b, c, d, e, f, g, h, i:Table A34.

Table 6.3: Closed support periods: type of house/dwelling immediately before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
Improvised dwelling/sleeping rough	12.2	11.3	13.2	10.5	8.7	11.7	13.9	11.9	11.6
House/dwelling	81.8	85.6	82.7	86.7	86.3	83.5	75.3	84.7	84.2
Institutional setting	6.0	3.1	4.1	2.8	5.0	4.8	10.8	3.4	4.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
Improvised dwelling/sleeping rough	7.9	6.9	5.9	6.0	2.0	4.7	1.9	4.7	6.3
House/dwelling	86.5	90.9	91.6	90.8	95.1	90.7	92.7	91.4	90.4
Institutional setting	5.6	2.2	2.5	3.2	2.8	4.7	5.4	3.9	3.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A36; AIHW 2011b, c, d, e, f, g, h, i:Table A36.

Table 6.4: Closed support periods: type of tenure immediately after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
SAAP/CAP funded accommodation	12.8	9.1	13.4	7.0	10.2	11.5	18.4	5.0	10.7
No tenure	18.2	17.0	17.6	13.9	15.2	15.4	24.4	14.9	17.0
Tenure	69.0	73.9	69.0	79.1	74.6	73.1	57.2	80.1	72.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
SAAP/CAP funded accommodation	12.7	14.1	16.6	7.5	15.0	11.0	22.9	7.4	13.6
No tenure	12.6	11.6	8.5	9.9	4.9	7.5	6.6	7.0	10.4
Tenure	74.8	74.3	74.9	82.6	80.0	81.5	70.5	85.7	76.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Notes

1. Although the SAAP Agreement and Crisis Accommodation Program have ceased, for continuity in reporting data from the SAAP NDC the terminology and labels of data produced under that agreement have been retained. 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.
2. Accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A37; AIHW 2011b, c, d, e, f, g, h, i:Table A37.

7 Changes over time

In recent years, there have been some changes in the use of specialist homelessness services in the Northern Territory. Between 2006–07 and 2010–11 there has been:

- an increase in the use of specialist homelessness services – from 1 in every 40 people in the Territory to 1 in 36 (or from 5,300 people to 6,500 people) (Table A3)
- an increase in the overall length of support – from an average (mean) of 38 days to 57 days and from a median of 6 days to 11 days (Table A21)
- a decrease in seeking support primarily because of financial reasons – from 13% to 7% of support periods (Table A19). This was possibly attributable to the misreporting of reasons as ‘other’ rather than as ‘other financial difficulties’ (see Table 3.1). This assumption is supported by the increased need by clients for financial assistance and material aid over the same period – from 39% to 51% of closed support periods (Table A25).

Appendix—NT additional tables

Table A1: Funding to agencies, by reporting period, 2006–07 to 2010–11

Reporting period	Funded agencies (number)	Agreement funding (\$'000)	Additional state/territory funding (\$'000)	Total allocation (\$'000)	Mean funding per agency (\$'000)
2006–07	37	7,842	—	7,842	212
2007–08	39	8,609	—	8,609	221
2008–09	46	9,616	577	10,192	222
2009–10	51	14,400	1,428	15,827	310
2010–11	51	12,213	2,847	15,059	295

Notes

1. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
2. Not all funded agencies are required to participate in data collection (see Table A2).
3. Funding to agencies excludes funds not allocated directly to agencies, such as funds allocated for administration and training.
4. 'Agreement funding' refers to funding provided jointly by the Australian Government and the state and territory governments under the following agreements: from 1 July 2006 to 31 December 2008, 'agreement funding' refers to funding provided under the SAAP V Agreement; from 1 January 2009 to 30 June 2009, 'agreement funding' refers to funding provided under the NAHA from 1 July 2009 to 30 June 2010, 'agreement funding' refers to funding provided under the NAHA, NPAH and other national partnership agreements; from 1 July 2010 to 30 June 2011, 'agreement funding' refers to funding provided under the under the NAHA and NPAH.
5. 'Additional state/territory funding' refers to funding provided by the states and territories over and above the amounts determined in the above agreements.
6. Agencies may also receive funding from other sources. This is not included.
7. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Source: Administrative Data Collection.

Table A2: Agency participation rates and records returned with informed consent and valid consent, by reporting period, 2006–07 to 2010–11

Reporting period	Participating agencies ^(a) (number)	Agency participation rate ^(b) (%)	Records returned (number)	Records returned with consent (%)	Records returned with valid consent ^(c) (%)
2006–07	32	93.8	4,474	95.6	90.3
2007–08	34	100.0	4,115	93.8	89.6
2008–09	40	90.0	4,381	92.9	88.7
2009–10	43	93.0	4,878	92.9	90.2
2010–11	45	88.9	4,883	94.0	91.5

(a) 'Participating agencies' refers to the number of agencies that should have been participating in the reference period. Refer to AIHW 2011i:Appendix 5. Not all funded agencies are required to participate in the Client Collection (see Table A1). Consequently, some funded agencies are not included in this table.

(b) 'Agency participation rate' = the number of participating agencies which returned data during the reference period ÷ the total number of participating agencies x 100.

(c) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2011i:Appendix 5).

Notes

1. Table based on records returned from participating agencies during the reference period.
2. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

Table A3: Total support for clients and accompanying children, by reporting period, 2006–07 to 2010–11 (number)

Reporting period	Periods of support	People supported (service users)	Service users per 10,000 population	Rate of service use	Average number of periods of support
2006–07	7,400	5,300	250	1:40	1.40
2007–08	6,700	5,400	249	1:40	1.25
2008–09	7,900	5,600	252	1:40	1.42
2009–10	8,500	6,100	269	1:37	1.40
2010–11	9,300	6,500	281	1:36	1.43

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population used government-funded specialist homelessness services. The rate is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Period of support figures have been weighted to adjust for agency non-participation.
5. Person figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A4: Support periods and clients, by reporting period, 2006–07 to 2010–11

	2006–07	2007–08	2008–09	2009–10	2010–11
Support periods (number)	4,800	4,100	4,900	5,200	5,500
With accommodation (per cent)	62.8	60.1	62.5	63.8	62.2
Without accommodation (per cent)	37.2	39.9	37.5	36.2	37.8
Daily average support periods (number)	500	600	800	900	900
Nightly average support periods with accommodation (number)	200	200	200	200	300
Clients (number)	3,200	3,100	3,300	3,500	3,600
Per 10,000 population aged 10+ years ^(a) (number)	182	172	172	181	180
Clients with only one period of support (per cent)	75.2	77.0	77.3	75.2	75.1
Mean number of support periods per client	1.49	1.34	1.51	1.49	1.53

- (a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the population became a client. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 support periods and clients; 200 nightly support periods with accommodation in 2006–07, <50 in 2007–08, <50 in 2008–09, <50 in 2009–10, <50 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A5: Accompanying child support periods and accompanying children, by reporting period, 2006–07 to 2010–11

	2006–07	2007–08	2008–09	2009–10	2010–11
Accompanying child support periods (number)	2,600	2,600	3,000	3,300	3,800
With accommodation ^(a) (per cent)	59.6	56.6	58.0	52.4	51.0
Without accommodation (per cent)	40.4	43.4	42.0	47.6	49.0
Daily average accompanying child support periods (number)	300	400	500	500	800
Nightly average accompanying child support periods with accommodation (number)	100	100	100	100	200
Accompanying children (number)	2,000	2,200	2,300	2,600	2,900
Per 10,000 population aged 0–17 years ^(b) (number)	332	362	369	406	456
Accompanying children with only one period of support (per cent)	85.2	84.4	82.7	83.9	82.2
Mean number of accompanying child support periods per accompanying child	1.31	1.20	1.39	1.30	1.36

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the population accompanied a client. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 accompanying child support periods and children; <50 nightly accompanying child support periods with accommodation in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A6: Service users: age by sex, 2010–11 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	22.1	22.9	61.7	35.6	45.0	2,900
15–19 years	2.9	6.7	8.2	10.4	9.6	600
20–24 years	1.1	6.3	3.1	9.9	7.5	500
25–29 years	1.0	6.6	2.8	10.3	7.6	500
30–34 years	1.4	5.6	3.9	8.7	7.0	500
35–39 years	1.4	5.4	4.0	8.4	6.8	400
40–44 years	1.6	4.2	4.5	6.5	5.8	400
45–49 years	1.2	2.7	3.3	4.2	3.9	300
50–54 years	1.3	1.8	3.6	2.9	3.1	200
55–59 years	0.9	0.9	2.5	1.4	1.8	100
60–64 years	0.4	0.6	1.0	0.9	0.9	100
65 years and over	0.5	0.5	1.4	0.8	1.0	100
<i>Total</i>	<i>35.7</i>	<i>64.3</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	2,300	4,200	2,300	4,200	..	6,500
Mean age (years)	17.2	22.8	..	20.8
Median age (years)	10	21	..	17

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A7: Service users: rate per 10,000 population by age and sex and mean and median age by sex, by reporting period, 2006–07 to 2010–11

Reporting period	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
Male									
2006–07	373	304	108	101	69	55	173	18.4	13
2007–08	411	236	94	127	85	54	187	19.2	13
2008–09	429	241	92	116	95	44	189	19.3	13
2009–10	461	172	72	125	120	61	198	20.4	12
2010–11	522	216	70	91	87	46	194	17.2	10
Female									
2006–07	413	666	547	333	107	23	332	22.2	21
2007–08	452	600	464	311	87	21	316	21.2	20
2008–09	452	520	427	339	112	22	321	22.3	22
2009–10	518	539	444	346	134	35	346	22.3	21
2010–11	574	535	471	377	157	58	375	22.8	21
Total									
2006–07	393	476	321	215	87	40	250	20.8	18
2007–08	431	410	273	217	86	39	249	20.4	18
2008–09	440	375	251	226	103	34	252	21.2	18
2009–10	489	348	246	233	126	49	269	21.6	18
2010–11	547	369	254	232	120	52	281	20.8	17

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A8: Clients: age by sex, 2010–11 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	2.5	2.9	9.9	3.8	5.3	200
15–19 years	3.3	9.5	13.2	12.7	12.9	500
20–24 years	2.0	11.4	8.0	15.3	13.4	500
25–29 years	1.8	11.9	7.2	15.9	13.7	500
30–34 years	2.5	10.1	10.0	13.4	12.6	500
35–39 years	2.6	9.7	10.2	12.9	12.2	400
40–44 years	2.9	7.6	11.4	10.1	10.5	400
45–49 years	2.2	4.9	8.6	6.5	7.0	300
50–54 years	2.3	3.3	9.2	4.4	5.6	200
55–59 years	1.6	1.6	6.3	2.2	3.2	100
60–64 years	0.7	1.0	2.6	1.4	1.7	100
65 years and over	0.9	1.0	3.5	1.3	1.8	100
<i>Total</i>	<i>25.1</i>	<i>74.9</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	900	2,700	900	2,700	..	3,600
Mean age (years)	35.0	31.8	..	32.6
Median age (years)	35	30	..	31

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Clients aged 0–17 years: 400 (200 males, 300 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A9: Clients: rate per 10,000 population aged 10 years and over by age and sex and mean and median age of all clients by sex, by reporting period, 2006–07 to 2010–11

Reporting period	Clients aged 10+ years							All clients	
	10–14 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
Male									
2006–07	26	251	108	101	69	55	97	32.9	32
2007–08	26	188	94	127	85	54	104	34.9	35
2008–09	23	178	92	116	95	44	101	34.6	35
2009–10	33	130	72	125	120	61	106	37.0	38
2010–11	45	135	70	91	87	46	85	35.0	35
Female									
2006–07	44	594	547	333	107	23	274	29.5	28
2007–08	50	530	464	311	87	21	246	29.4	28
2008–09	35	429	427	339	112	22	250	30.8	30
2009–10	51	436	444	346	134	35	262	31.0	30
2010–11	61	423	471	377	157	58	283	31.8	30
Total									
2006–07	35	415	321	215	87	40	182	30.5	29
2007–08	38	352	273	217	86	39	172	31.1	30
2008–09	29	299	251	226	103	34	172	32.0	31
2009–10	41	277	246	233	126	49	181	32.9	32
2010–11	53	273	254	232	120	52	180	32.6	31

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A10: Accompanying children: age, by sex, 2010–11 (per cent)

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	22.0	21.8	45.0	42.7	43.8	1,300
5–9 years	15.7	14.7	32.1	28.9	30.4	900
10–14 years	8.8	11.4	17.9	22.2	20.1	600
15–17 years	2.5	3.2	5.0	6.2	5.6	200
<i>Total</i>	<i>48.9</i>	<i>51.1</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	1,400	1,500	1,400	1,500	..	2,900
Mean age (years)	5.9	6.3	..	6.1
Median age (years)	5	6	..	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A11: Accompanying children: rate per 10,000 population aged 0–17 years by age and mean and median age, by reporting period, 2006–07 to 2010–11

Reporting period	0–4 years	5–9 years	10–14 years	15–17 years	Total	Mean age (years)	Median age (years)
2006–07	578	335	202	99	332	5.5	4
2007–08	615	373	241	94	362	5.5	5
2008–09	597	373	264	126	369	5.8	5
2009–10	628	424	311	121	406	6.0	5
2010–11	671	499	345	162	456	6.1	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A12: Service users: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Male					
Aboriginal and Torres Strait Islander people	59.2	55.6	55.3	57.8	59.4
Non-Indigenous	40.8	44.4	44.7	42.2	40.6
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	1,800	2,100	2,100	2,200	2,200
Female					
Aboriginal and Torres Strait Islander people	77.8	76.6	76.4	78.2	77.4
Non-Indigenous	22.2	23.4	23.6	21.8	22.6
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,300	3,200	3,300	3,700	4,100
Total					
Aboriginal and Torres Strait Islander people	71.1	68.4	68.3	70.4	71.0
Non-Indigenous	28.9	31.6	31.7	29.6	29.0
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	5,100	5,200	5,400	5,900	6,300

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 100 in 2007–08; 200 in 2008–09; 200 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A13: Clients: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Male					
Aboriginal and Torres Strait Islander people	37.8	33.3	33.7	34.7	37.0
Non-Indigenous	62.2	66.7	66.3	65.3	63.0
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	900	1,000	1,000	1,100	900
Female					
Aboriginal and Torres Strait Islander people	76.9	76.6	75.2	76.9	76.9
Non-Indigenous	23.1	23.4	24.8	23.1	23.1
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,300	2,100	2,200	2,400	2,600
Total					
Aboriginal and Torres Strait Islander people	65.9	62.8	62.3	63.8	66.9
Non-Indigenous	34.1	37.2	37.7	36.2	33.1
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,200	3,100	3,200	3,500	3,500

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 100 in 2007–08; 100 in 2008–09; <50 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A14: Accompanying children: Aboriginal and Torres Strait Islander status, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Aboriginal and Torres Strait Islander people	79.4	76.3	77.3	80.0	76.3
Non-Indigenous	20.6	23.7	22.7	20.0	23.7
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,000	2,200	2,200	2,400	2,800

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A15: Service users: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10 ^(d)	2010–11
Australia (including external territories)	96.6	96.1	95.7	96.0	95.7
New Zealand	0.5	0.6	0.6	0.6	0.6
Indonesia	0.2	0.4	0.3	0.2	0.4
Philippines	0.1	0.1	0.1	0.1	0.2
Congo	—	—	—	0.2	0.2
Other	2.7	2.8	3.2	3.0	2.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	5,200	5,300	5,500	5,900	6,300

(a) In 2006–07 the 5 most common countries of birth were Australia, New Zealand, Sudan, England and Vietnam.

(b) In 2007–08 the 5 most common countries of birth were Australia, New Zealand, Indonesia, England and Vietnam.

(c) In 2008–09 the 5 most common countries of birth were Australia, New Zealand, England, Indonesia and Sudan.

(d) In 2009–10 the 5 most common countries of birth were Australia, New Zealand, Sudan, Thailand and Germany.

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 100 in 2007–08; 100 in 2008–09; 100 in 2009–10; 200 in 2010–11.

2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A16: Clients: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10 ^(d)	2010–11
Australia (including external territories)	95.0	94.1	93.7	93.9	94.1
New Zealand	0.8	0.9	1.1	1.0	0.9
Indonesia	0.3	0.6	0.3	0.2	0.4
Philippines	0.1	0.2	0.2	0.2	0.4
England	0.4	0.5	0.6	0.3	0.3
Other	3.4	3.7	4.0	4.4	3.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,200	3,100	3,200	3,500	3,500

(a) In 2006–07 the 5 most common countries of birth were Australia, New Zealand, England, Sudan and Indonesia.

(b) In 2007–08 the 5 most common countries of birth were Australia, New Zealand, Indonesia, England and Vietnam.

(c) In 2008–09 the 5 most common countries of birth were Australia, New Zealand, England, Indonesia and Sudan.

(d) In 2009–10 the 5 most common countries of birth were Australia, New Zealand, Sudan, Germany and Papua New Guinea.

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; <50 in 2007–08; <50 in 2008–09; <50 in 2009–10; 100 in 2010–11.

2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A17: Accompanying children: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10 ^(d)	2010–11
Australia (including external territories)	99.1	98.7	98.5	99.0	97.7
Indonesia	—	0.1	0.2	0.1	0.3
Sudan	0.3	—	0.1	—	0.2
China	0.1	0.1	—	—	0.2
East Timor	—	0.2	0.1	—	0.2
Other	0.5	0.9	1.1	0.9	1.4
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,000	2,200	2,200	2,500	2,800

(a) In 2006–07 the 5 most common countries of birth were Australia, Sudan, Vietnam, Sri Lanka and Kenya.

(b) In 2007–08 the 5 most common countries of birth were Australia, Sri Lanka, New Zealand, East Timor and Indonesia.

(c) In 2008–09 the 5 most common countries of birth were Australia, Central African Republic, Indonesia, Eastern Europe (not further defined) and Liberia.

(d) In 2009–10 the 5 most common countries of birth were Australia, New Zealand, Thailand, Ethiopia and Congo.

Notes

1. Number excluded due to errors and omissions (weighted): <50 in 2006–07; <50 in 2007–08; 100 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A18: Support periods: client group, by reporting period, 2006–07 to 2010–11 (per cent)

Client group	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	8.1	7.8	7.3	5.0	4.6
Male alone, 25+	13.3	17.2	16.1	16.5	11.8
Female alone, under 25	17.4	15.2	11.5	11.8	10.4
Female alone, 25+	26.8	22.5	26.5	28.1	31.2
Couple no children	2.3	2.3	2.7	2.9	2.5
Couple with children	2.9	3.8	3.5	4.8	5.0
Male with children	1.1	1.5	1.2	1.3	1.3
Female with children	28.1	29.6	29.5	27.9	30.4
Other	—	0.1	1.7	1.8	2.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	4,600	4,100	4,800	5,200	5,400

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; 100 in 2007–08; 100 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A19: Support periods: main reason for seeking assistance, by reporting period, 2006–07 to 2010–11 (per cent)

Main reason for seeking assistance	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Interpersonal relationships</i>	57.2	52.0	56.1	52.5	55.5
Time out from family/other situation	9.5	9.1	10.1	8.3	8.2
Relationship/family breakdown	7.5	7.8	6.6	5.4	6.4
Interpersonal conflict	2.7	3.2	2.7	2.6	1.9
Sexual abuse	0.7	0.7	0.9	0.5	0.5
Domestic/family violence	34.5	29.3	33.9	32.8	36.3
Physical/emotional abuse	2.3	1.9	1.9	2.8	2.1
<i>Financial</i>	12.5	15.4	10.8	9.3	6.5
Gambling	0.2	0.2	0.2	0.2	0.1
Budgeting problems	3.1	5.2	3.7	4.6	4.1
Rent too high	1.3	1.9	2.7	1.1	0.6
Other financial difficulty	7.9	8.3	4.3	3.5	1.7
<i>Accommodation</i>	11.9	13.5	12.6	13.9	15.5
Overcrowding issues	3.6	4.4	3.6	3.7	4.4
Eviction/asked to leave	2.1	1.9	1.9	3.2	3.0
Emergency accommodation ended	1.1	0.9	0.8	0.7	0.7
Previous accommodation ended	5.1	6.3	6.3	6.4	7.4
<i>Health</i>	5.0	5.3	6.3	8.1	6.1
Mental health issues	0.8	0.6	1.6	1.8	1.3
Problematic drug/alcohol/substance use	2.6	3.2	2.9	3.6	2.1
Psychiatric illness	0.2	0.2	0.4	0.5	0.2
Other health issues	1.3	1.2	1.3	2.2	2.5
<i>Other reasons</i>	13.4	13.8	14.3	16.2	16.4
Gay/lesbian/transgender issues	—	0.1	0.1	—	—
Recently left institution	0.8	0.8	0.7	0.8	0.5
Recent arrival to area with no means of support	4.3	4.9	4.2	3.7	3.1
Itinerant	3.6	2.6	2.9	2.6	3.3
Other	4.7	5.4	6.4	9.1	9.4
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	4,700	4,100	4,600	5,000	5,300

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 100 in 2007–08; 300 in 2008–09; 200 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A20: Support periods: main reason for seeking assistance, by client group, 2010–11 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Interpersonal relationships</i>	49.0	11.3	65.6	65.1	21.5	31.2	22.3	65.7	84.9
Time out from family/ other situation	21.4	4.4	14.0	7.3	3.7	4.2	5.5	8.2	1.7
Relationship/family breakdown	20.7	4.4	14.7	2.8	9.1	9.1	12.7	4.1	16.5
Interpersonal conflict	3.9	1.5	3.9	0.7	2.7	7.2	—	1.2	5.7
Sexual abuse	—	—	0.5	0.6	0.9	1.3	—	0.5	0.9
Domestic/family violence	2.5	0.6	28.7	50.8	4.4	9.4	4.1	49.4	59.2
Physical/emotional abuse	0.5	0.4	3.9	3.0	0.9	—	—	2.3	0.9
<i>Financial</i>	9.9	13.1	5.8	3.8	14.3	15.0	10.9	4.8	—
Gambling	—	0.4	—	0.1	—	—	—	—	—
Budgeting problems	5.9	5.0	4.8	3.1	7.9	12.2	5.5	3.1	—
Rent too high	—	2.0	—	—	2.7	0.9	3.6	0.7	—
Other financial difficulty	3.9	5.7	1.1	0.7	3.6	1.9	1.8	1.0	—
<i>Accommodation</i>	28.3	40.2	18.9	6.0	30.0	27.5	25.7	10.5	0.8
Overcrowding issues	4.1	2.8	5.1	1.5	10.1	14.2	9.3	5.8	—
Eviction/asked to leave	6.0	4.7	6.7	1.5	5.4	6.3	5.3	1.5	0.8
Emergency accommodation ended	3.5	2.0	0.9	—	—	0.9	1.8	0.5	—
Previous accommodation ended	14.7	30.7	6.2	3.0	14.6	6.1	9.4	2.7	—
<i>Health</i>	4.0	14.0	2.7	9.0	8.2	5.4	3.5	1.8	4.4
Mental health issues	1.5	3.3	0.9	1.8	0.9	2.2	—	0.3	—
Problematic drug/ alcohol/substance use	2.0	6.3	1.1	2.2	3.6	1.3	1.8	0.5	4.4
Psychiatric illness	0.5	1.0	—	0.1	—	—	—	—	—
Other health issues	—	3.5	0.7	4.9	3.7	1.9	1.8	0.9	—
<i>Other reasons</i>	8.8	21.3	7.0	16.1	26.0	20.9	37.5	17.3	9.9
Gay/lesbian/ transgender issues	—	—	—	—	—	—	—	—	—
Recently left institution	1.0	1.4	—	0.7	1.8	—	3.8	0.1	—
Recent arrival to area with no means of support	1.5	9.3	2.9	3.4	6.3	2.3	5.5	0.9	—
Itinerant	2.0	3.1	0.7	7.2	1.8	1.4	1.8	1.1	1.3
Other	4.3	7.6	3.4	4.8	16.2	17.3	26.4	15.1	8.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	200	600	500	1,700	100	300	100	1,600	100

Notes

1. Number excluded due to errors and omissions (weighted): 200.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A21: Closed support periods: length of support, by reporting period, 2006–07 to 2010–11 (per cent)

Length of support	2006–07	2007–08	2008–09	2009–10	2010–11
1 week or less	53.6	46.7	41.7	42.6	43.7
>1 week–1 month	19.7	19.8	22.3	20.4	21.8
>1–3 months	16.5	21.1	20.7	23.1	17.5
>3–6 months	6.1	7.8	6.9	7.2	7.5
>6 months	4.1	4.6	8.3	6.7	9.5
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	4,300	3,600	4,200	4,400	4,900
Mean length (days)	38	40	79	54	57
Median length (days)	6	9	13	13	11

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A22: Closed support periods: mean and median length of support by client group, by reporting period, 2006–07 to 2010–11 (days)

Client group	Mean					Median				
	2006–07	2007–08	2008–09	2009–10	2010–11	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	51	55	72	65	63	30	36	31	38	27
Male alone, 25+	55	77	129	119	66	14	49	41	39	38
Female alone, under 25	37	39	48	49	52	12	10	11	17	11
Female alone, 25+	15	13	25	21	25	3	3	5	4	4
Couple no children	61	60	98	75	130	28	30	40	33	74
Couple with children	95	47	144	105	154	49	27	61	57	87
Male with children	74	116	186	64	193	30	35	40	41	63
Female with children	43	38	91	43	55	6	7	13	9	10
Other	7	13	104	190	249	7	13	81	98	175

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; <50 in 2007–08; <50 in 2008–09; <50 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A23: Closed support periods in which clients were accommodated: total length of accommodation, by reporting period, 2006–07 to 2010–11 (per cent)

Length of accommodation	2006–07	2007–08	2008–09	2009–10	2010–11
1 day to 1 week	64.2	62.0	59.9	59.6	59.6
>1 week–1 month	19.5	20.6	20.3	20.7	21.4
>1–3 months	10.2	10.9	14.2	14.3	11.9
>3–6 months	2.9	3.7	2.7	3.0	4.0
>6 months	3.2	2.8	2.9	2.5	3.1
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,400	2,100	2,500	2,800	3,000
Mean length (days)	26	24	25	25	26
Median length (days)	4	4	5	5	5
Accommodation starting and ending on the same date (number)	200	200	300	200	200
Total closed support periods with accommodation (number)	2,600	2,300	2,800	3,000	3,100

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; <50 in 2007–08; <50 in 2008–09; <50 in 2009–10; <50 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A24: Closed support periods in which clients were accommodated: mean and median length of accommodation by client group, by reporting period, 2006–07 to 2010–11 (days)

Client group	Mean					Median				
	2006–07	2007–08	2008–09	2009–10	2010–11	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	37	39	42	37	42	16	21	18	20	18
Male alone, 25+	71	49	53	69	49	13	16	26	29	25
Female alone, under 25	21	22	24	25	28	3	3	4	5	5
Female alone, 25+	12	8	11	8	8	3	3	3	3	3
Couple no children	38	37	20	15	53	10	8	4	3	21
Couple with children	147	61	107	117	190	126	9	53	88	169
Male with children	95	68	137	83	132	56	10	86	23	42
Female with children	22	21	24	20	25	4	4	5	4	4
Other	7	13	4	53	51	7	13	2	51	24

Notes

1. Number excluded due to errors and omissions (weighted): 300 in 2006–07; <50 in 2007–08; 100 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Table excludes accommodation that started and ended on the same date.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A25: Closed support periods: type of support required by clients, by reporting period, 2006–07 to 2010–11 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Housing/accommodation</i>	76.8	78.0	80.0	78.8	77.6
SAAP/CAP accommodation ^(a)	70.4	69.3	72.4	72.7	70.7
Assistance to obtain/maintain short-term accommodation	4.6	6.9	5.7	4.2	3.8
Assistance to obtain/maintain medium-term accommodation	4.6	7.4	6.4	5.7	4.8
Assistance to obtain/maintain independent housing	16.3	13.0	14.2	10.7	13.2
<i>Financial/employment</i>	45.6	53.7	59.0	56.4	57.8
Assistance to obtain/maintain government allowance	10.6	9.3	17.6	9.0	10.0
Employment and training assistance	3.1	2.9	4.3	2.2	2.4
Financial assistance/material aid	38.6	44.6	43.3	50.3	50.8
Financial counselling and support	14.8	13.1	10.1	12.2	13.2
<i>Personal support</i>	68.0	64.5	68.1	67.1	64.6
Incest/sexual assault	1.0	1.4	0.7	0.4	0.5
Domestic/family violence	29.0	25.9	25.3	29.1	31.4
Family/relationship	16.2	14.9	13.5	10.9	11.9
Emotional support	61.7	58.3	63.2	61.4	59.1
Assistance with problem gambling	—	0.1	0.2	0.2	0.2
<i>General support/advocacy</i>	70.1	68.6	66.4	71.6	78.5
Living skills/personal development	20.9	17.8	21.9	24.6	31.0
Assistance with legal issues/court support	16.8	5.9	6.3	5.7	6.5
Advice/information	62.5	61.3	58.6	59.6	63.4
Retrieval/storage/removal of belongings	19.3	23.2	24.0	27.4	24.7
Advocacy/liaison on behalf of client	36.1	39.9	40.3	44.2	49.1
<i>Specialist services</i>	36.4	27.4	24.8	20.7	25.7
Psychological services	10.9	8.6	8.0	5.2	4.4
Specialist counselling services	2.4	3.1	3.5	4.2	6.4
Psychiatric services	0.7	1.0	1.2	0.9	0.6
Pregnancy support	0.6	1.4	1.1	1.2	1.1
Family planning support	0.6	1.0	1.0	0.3	0.3
Drug/alcohol support or intervention	5.9	4.2	4.4	2.9	2.5
Physical disability services	0.1	0.1	0.3	0.3	0.1
Intellectual disability services	0.2	0.1	0.2	0.1	0.1
Culturally specific services	18.1	6.1	4.2	2.1	6.0
Interpreter services	0.5	0.1	0.2	0.4	0.4
Assistance with immigration services	0.1	0.1	0.2	0.2	0.1
Health/medical services	15.8	12.5	11.3	10.3	11.7
<i>Basic support/other n.e.s.</i>	75.9	68.6	71.5	68.1	71.3
Meals	57.0	58.3	62.8	62.2	64.1
Laundry/shower facilities	58.0	58.9	62.2	61.7	63.2
Recreation	40.1	43.6	49.3	49.5	46.1
Transport	49.4	47.7	48.6	50.2	49.2
Other	33.1	24.9	23.5	24.9	26.6
<i>No needs recorded</i>	0.1	0.5	0.1	0.8	1.2
Total (number)	4,100	3,400	4,100	4,300	4,600

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 100 in 2006–07; 200 in 2007–08; 100 in 2008–09; 100 in 2009–10; 300 in 2010–11.
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. A client may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A26: Closed support periods: type of support required by clients, by client group, 2010–11 (per cent)

Type of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Housing/accommodation</i>	82.6	86.1	81.8	86.1	62.3	37.8	47.9	76.2	17.6
SAAP/CAP accommodation ^(a)	78.0	80.2	75.2	80.9	35.8	22.3	30.7	69.3	17.6
Assistance to obtain/maintain short-term accommodation	5.3	5.8	5.2	2.3	8.5	6.4	2.5	3.1	—
Assistance to obtain/maintain medium-term accommodation	11.9	3.1	14.7	2.0	10.8	3.5	2.5	4.4	5.0
Assistance to obtain/maintain independent housing	14.8	3.1	15.6	9.9	33.1	18.5	24.5	14.8	7.5
<i>Financial/employment</i>	36.0	51.1	51.2	59.5	51.4	53.2	59.1	71.0	7.0
Assistance to obtain/maintain government allowance	15.4	4.6	21.5	10.5	7.6	2.9	—	9.8	3.8
Employment and training assistance	14.8	3.2	7.6	0.8	4.4	1.1	—	1.0	1.3
Financial assistance/material aid	25.4	44.5	35.3	52.5	43.9	47.4	54.1	66.0	4.5
Financial counselling and support	9.4	11.0	8.4	6.3	29.8	38.8	41.9	20.4	—
<i>Personal support</i>	69.5	50.4	69.0	77.8	43.2	24.4	12.2	68.8	45.7
Incest/sexual assault	—	—	0.8	0.4	—	1.2	—	0.5	—
Domestic/family violence	—	0.7	22.1	41.2	5.2	12.0	—	49.9	10.9
Family/relationship	10.0	1.3	12.9	8.7	6.4	9.8	2.4	17.3	32.9
Emotional support	66.5	50.0	65.8	74.3	42.2	18.6	9.8	62.3	17.3
Assistance with problem gambling	—	0.2	—	0.2	—	0.6	—	0.1	—
<i>General support/advocacy</i>	75.4	77.5	76.9	81.1	77.2	66.0	66.8	86.4	19.1
Living skills/personal development	58.8	13.1	36.2	30.9	34.1	41.2	41.8	34.0	12.5
Assistance with legal issues/court support	2.4	1.1	5.1	6.0	5.3	8.0	2.5	11.1	1.3
Advice/information	30.1	40.0	52.8	71.4	60.0	48.1	56.6	80.0	12.5
Retrieval/storage/removal of belongings	9.3	16.2	21.2	32.0	8.6	5.2	2.9	34.1	6.3
Advocacy/liaison on behalf of client	20.3	48.1	33.1	49.1	52.8	44.8	46.8	64.5	16.5
<i>Specialist services</i>	22.3	19.8	21.6	31.2	18.0	20.7	13.1	20.9	78.7
Psychological services	8.6	6.9	2.1	0.9	9.4	12.0	8.2	1.7	48.7
Specialist counselling services	3.6	1.8	9.2	7.1	—	2.8	—	7.1	17.4
Psychiatric services	1.8	3.4	—	0.3	—	—	—	0.1	—
Pregnancy support	—	—	1.3	0.3	2.2	—	—	1.7	12.7
Family planning support	—	—	0.5	0.2	1.1	1.2	2.4	0.3	1.3
Drug/alcohol support or intervention	5.9	4.6	2.6	2.1	2.1	2.9	—	1.1	1.3
Physical disability services	—	0.4	—	0.1	1.1	—	—	—	—
Intellectual disability services	1.2	—	—	—	—	—	—	—	—
Culturally specific services	2.4	0.4	4.7	13.8	—	1.2	—	1.9	9.8
Interpreter services	—	—	—	0.1	—	—	—	0.8	3.8
Assistance with immigration services	0.6	—	—	—	—	—	—	0.3	—
Health/medical services	3.0	7.1	10.1	15.1	4.4	3.5	2.5	14.1	10.0
<i>Basic support/other n.e.s.</i>	74.4	77.7	74.9	88.4	38.1	11.1	15.5	66.7	34.8
Meals	67.9	75.5	63.8	79.5	21.8	2.9	15.5	61.0	16.4
Laundry/shower facilities	66.1	67.7	67.5	79.2	22.9	7.0	15.5	60.8	13.9
Recreation	63.5	52.7	49.5	59.8	19.6	2.3	7.7	43.9	11.9
Transport	58.2	24.5	56.3	64.4	22.6	5.2	4.8	54.1	30.0
Other	3.0	0.5	19.1	38.5	2.2	1.8	2.5	43.0	16.0
<i>No needs recorded</i>	1.2	0.7	1.0	0.2	6.2	8.5	—	0.9	2.0
Total (number)	200	500	500	1,500	100	200	<50	1,400	100

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 400 (including those with no information on support requirements or provision).
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A27: Type of support required by clients in closed support periods, by provision, 2010–11

Part a: Individual types of support (percentage of closed support periods)

Type of support	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total		
Housing/accommodation								
SAAP/CAP accommodation ^(a)	1.6	0.7	2.3	97.0	0.7	97.7	100.0	3,200
Assistance to obtain/maintain short-term accommodation	3.9	5.8	9.7	71.0	19.4	90.4	100.0	200
Assistance to obtain/maintain medium-term accommodation	5.6	6.2	11.8	67.7	20.5	88.2	100.0	200
Assistance to obtain/maintain independent housing	11.2	4.3	15.5	55.3	29.2	84.5	100.0	600
Financial/employment								
Assistance to obtain/maintain government allowance	2.2	6.4	8.6	55.7	35.7	91.4	100.0	500
Employment and training assistance	7.1	9.2	16.3	54.1	29.6	83.7	100.0	100
Financial assistance/material aid	0.4	1.4	1.8	96.1	2.0	98.1	100.0	2,300
Financial counselling and support	1.7	2.6	4.3	91.7	4.1	95.8	100.0	600
Personal support								
Incest/sexual assault	5.0	—	5.0	60.0	35.0	95.0	100.0	<50
Domestic/family violence	0.2	0.9	1.1	97.1	1.7	98.8	100.0	1,400
Family/relationship	1.7	2.9	4.6	88.4	7.0	95.4	100.0	500
Emotional support	0.4	0.3	0.7	98.5	0.8	99.3	100.0	2,700
Assistance with problem gambling	14.3	14.3	28.6	28.6	42.9	71.5	100.0	<50
General support/advocacy								
Living skills/personal development	0.7	0.2	0.9	98.7	0.4	99.1	100.0	1,400
Assistance with legal issues/court support	2.7	10.6	13.3	33.5	53.2	86.7	100.0	300
Advice/information	0.5	—	0.5	98.9	0.6	99.5	100.0	2,900
Retrieval/storage/removal of belongings	0.5	0.5	1.0	98.3	0.7	99.0	100.0	1,100
Advocacy/liaison on behalf of client	0.6	1.1	1.7	96.2	2.1	98.3	100.0	2,200
Specialist services								
Psychological services	7.2	3.9	11.1	83.9	5.0	88.9	100.0	200
Specialist counselling services	5.4	13.9	19.3	52.5	28.2	80.7	100.0	300
Psychiatric services	7.7	53.8	61.5	30.8	7.7	38.5	100.0	<50
Pregnancy support	—	11.6	11.6	60.5	27.9	88.4	100.0	<50
Family planning support	—	—	—	71.4	28.6	100.0	100.0	<50
Drug/alcohol support or intervention	5.9	7.9	13.8	66.3	19.8	86.1	100.0	100
Physical disability services	—	40.0	40.0	40.0	20.0	60.0	100.0	<50
Intellectual disability services	—	—	—	33.3	66.7	100.0	100.0	<50
Culturally specific services	1.6	7.0	8.6	88.1	3.3	91.4	100.0	300
Interpreter services	—	6.3	6.3	87.5	6.3	93.8	100.0	<50
Assistance with immigration issues	—	—	—	50.0	50.0	100.0	100.0	<50
Health/medical services	5.5	19.5	25.0	31.3	43.7	75.0	100.0	500
Basic support/other n.e.s.								
Meals	0.2	—	0.2	99.7	0.1	99.8	100.0	2,900
Laundry/shower facilities	0.2	—	0.2	99.8	—	99.8	100.0	2,900
Recreation	0.7	0.2	0.9	98.5	0.6	99.1	100.0	2,100
Transport	0.4	0.5	0.9	97.7	1.4	99.1	100.0	2,300
Other	0.4	0.5	0.9	97.1	2.0	99.1	100.0	1,200

(continued)

Table A27 (continued): Type of support required by clients in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	3.2	1.7	4.9	88.5	6.6	95.1	100.0	4,200	3,600
Financial/ employment	1.1	2.5	3.6	88.8	7.6	96.4	100.0	3,500	2,700
Personal support	0.5	0.8	1.3	96.6	2.0	98.6	100.0	4,700	3,000
General support/ advocacy	0.6	0.8	1.4	95.6	3.0	98.6	100.0	8,000	3,600
Specialist services	4.7	13.4	18.1	56.9	25.0	81.9	100.0	1,500	1,200
Basic support/ other n.e.s.	0.4	0.2	0.6	98.8	0.6	99.4	100.0	11,400	3,300
Total (%)	1.1	1.5	2.6	93.4	4.0	97.4	100.0
Total (number)	400	500	900	31,200	1,300	32,500	..	33,400	4,500

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A27 and A28

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 100 in 2009–10; 300 in 2010–11.
2. In broad groups of support types, a client may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A28: Broad types of support required in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	1.5	3.1	4.6	88.2	7.2	95.4	100.0	4,000	3,400
Financial/ employment	0.7	1.9	2.6	89.2	8.3	97.5	100.0	3,200	2,400
Personal support	1.4	0.3	1.7	96.2	2.1	98.3	100.0	4,400	2,900
General support/ advocacy	0.6	0.9	1.5	95.4	3.1	98.5	100.0	7,000	3,100
Specialist services	9.0	15.1	24.1	46.6	29.2	75.8	100.0	1,200	900
Basic support/ other n.e.s.	0.2	0.1	0.3	99.1	0.6	99.7	100.0	10,800	3,000
Total (%)	1.0	1.5	2.5	93.3	4.2	97.5	100.0
Total (number)	300	500	800	28,600	1,300	29,900	..	30,600	4,300

Table A29: Closed accompanying child support periods: type of support required by accompanying children, by reporting period, 2006–07 to 2010–11 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Accommodation</i>	74.5	90.8	90.7	85.5	85.2
SAAP/CAP accommodation ^(a)	74.5	90.8	90.7	85.5	85.2
<i>School liaison/child care</i>	26.7	15.1	9.7	6.8	5.8
School liaison	6.6	6.7	6.9	5.1	4.6
Child care	22.2	9.1	3.6	2.0	1.5
<i>Personal support</i>	9.2	8.7	6.1	5.9	8.9
Help with behavioural problems	2.8	3.3	3.2	3.0	3.0
Sexual/physical abuse support	0.8	1.8	1.0	0.8	0.1
Skills education	1.6	1.1	0.2	1.6	1.2
Structured play/skill development	6.5	5.1	3.5	3.2	5.8
<i>General support/advocacy</i>	30.3	19.6	8.6	9.0	13.2
Access arrangements	2.7	1.2	1.0	2.2	1.1
Advice/information	10.7	12.9	6.0	2.9	4.6
Advocacy	26.2	11.5	3.2	5.3	10.8
<i>Specialist services</i>	25.0	36.3	36.3	39.5	41.4
Specialist counselling	1.3	1.4	1.3	2.1	3.6
Culturally specific services	9.9	5.7	4.6	5.6	3.6
Health/medical services	16.3	31.2	32.1	36.3	38.7
<i>Basic support/other n.e.s.</i>	78.9	80.4	77.7	84.8	83.5
Meals	55.1	71.0	71.2	77.6	75.8
Showers/hygiene	53.8	71.1	68.2	73.6	74.6
Recreation	33.2	46.9	43.9	55.0	59.1
Transport	41.0	57.0	56.6	56.8	58.2
Other	37.2	28.3	28.5	28.5	33.0
<i>No needs recorded</i>	0.1	—	0.1	2.2	3.0
Total (number)	1,800	1,400	1,700	1,700	2,000

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 600 in 2006–07; 800 in 2007–08; 1,000 in 2008–09; 1,100 in 2009–10; 1,300 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple types of support, so the percentages do not add to 100.
3. An accompanying child may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A30: Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part a: Individual types of support (percentage of closed accompanying child support periods)

Type of support	Not provided			Provided			Total	Closed accom-panying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation ^(a)	1.1	0.3	1.4	98.4	0.3	98.7	100.0	1,700
School liaison/child care								
School liaison	—	4.9	4.9	84.0	11.1	95.1	100.0	100
Child care	—	34.6	34.6	30.8	34.6	65.4	100.0	<50
Personal support								
Help with behavioural problems	3.8	9.6	13.4	75.0	11.5	86.5	100.0	100
Sexual/physical abuse support	—	—	—	50.0	50.0	100.0	100.0	<50
Skills education	—	13.6	13.6	86.4	—	86.4	100.0	<50
Structured play/skill development	—	—	—	96.1	3.9	100.0	100.0	100
General support/advocacy								
Access arrangements	—	—	—	47.4	52.6	100.0	100.0	<50
Advice/information	—	1.2	1.2	98.8	—	98.8	100.0	100
Advocacy	—	—	—	98.9	1.1	100.0	100.0	200
Specialist services								
Specialist counselling	—	7.8	7.8	65.6	26.6	92.2	100.0	100
Culturally specific services	—	6.3	6.3	93.7	—	93.7	100.0	100
Health/medical services	0.1	2.2	2.3	84.2	13.5	97.7	100.0	800
Basic support/other n.e.s.								
Meals	—	—	—	100.0	—	100.0	100.0	1,500
Showers/hygiene	—	—	—	99.9	0.1	100.0	100.0	1,500
Recreation	0.1	0.1	0.2	99.2	0.6	99.8	100.0	1,200
Transport	—	0.1	0.1	98.6	1.3	99.9	100.0	1,200
Other	0.9	0.2	1.1	96.4	2.6	99.0	100.0	700

(continued)

Table A30 (continued): Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support period (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.1	0.3	1.4	98.4	0.3	98.7	100.0	1,700	1,700
School liaison/ child care	—	12.1	12.1	71.0	16.8	87.8	100.0	100	100
Personal support	1.1	4.5	5.6	88.2	6.2	94.4	100.0	200	200
General support/ advocacy	—	0.3	0.3	95.5	4.1	99.6	100.0	300	300
Specialist services	0.1	3.0	3.1	83.4	13.5	96.9	100.0	900	800
Basic support/ other n.e.s.	0.1	0.1	0.2	99.2	0.7	99.9	100.0	6,000	1,700
Total (%)	0.3	0.6	1.0	96.7	2.3	99.0	100.0
Total (number)	<50	100	100	8,900	200	9,100	..	9,200	1,900

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A30 and A31

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 1,100 in 2009–10; 1,300 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. In broad groups of support types, an accompanying child may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to accompanying child support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A31: Broad types of support required by accompanying children in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	0.2	—	0.2	99.3	0.4	99.7	100.0	1,400	1,400
School liaison/ child care	1.8	6.3	8.1	68.8	23.2	92.0	100.0	100.0	100.0
Personal support	2.9	3.7	6.6	86.8	6.6	93.4	100.0	100.0	100.0
General support/ advocacy	0.6	0.6	1.2	91.5	7.3	98.8	100.0	200	200
Specialist services	—	3.6	3.6	78.8	17.6	96.4	100.0	700	700
Basic support/ other n.e.s.	0.1	0.1	0.2	98.7	1.2	99.9	100.0	4,900	1,400
Total (%)	0.2	0.6	0.8	96.0	3.2	99.2	100.0
Total (number)	<50	<50	<50	7,300	200	7,500	..	7,600	1,700

Table A32: Closed support periods: main source of income immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
2009–10				
No income	17.6	10.8	7.8	5.8
Government payments	70.8	79.3	84.6	85.5
Other	11.7	9.9	7.6	8.7
Total	100.0	100.0	100.0	100.0
Total (number)	400	400	4,200	4,000
2010–11				
No income	12.9	5.9	6.4	5.5
Government payments	76.2	82.1	85.8	85.6
Other	10.9	12.0	7.9	8.8
Total	100.0	100.0	100.0	100.0
Total (number)	500	400	4,600	4,100

Notes

1. Number excluded due to errors and omissions (weighted): 200 before support (including 'Don't know'), 400 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 300 before support (including 'Don't know'), 800 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A33: Closed support periods: main source of income immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
No income	3.3	4.1	9.8	7.3	11.7	5.8	200
Government payments	91.8	89.6	77.8	75.9	70.1	85.5	3,400
Other	4.9	6.3	12.4	16.8	18.2	8.7	300
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,700	800	900	300	300	..	4,000
2010–11							
No income	3.3	4.3	5.8	9.1	14.2	5.5	200
Government payments	93.0	88.8	81.7	72.5	66.5	85.6	3,500
Other	3.7	7.0	12.5	18.4	19.3	8.8	400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,700	900	800	300	400	..	4,100

Notes

1. Number excluded due to errors and omissions (weighted): 400 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 800 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A34: Closed support periods: employment status in the week before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
2009–10				
Employed full/part time	12.0	26.3	9.8	11.0
Unemployed (looking for work)	51.9	38.3	18.9	17.2
Not in labour force	36.1	35.5	71.3	71.8
Total	100.0	100.0	100.0	100.0
Total (number)	100	100	4,200	4,000
2010–11				
Employed full/part time	21.6	32.0	10.0	11.5
Unemployed (looking for work)	26.4	22.3	14.1	13.0
Not in labour force	52.0	45.7	75.9	75.6
Total	100.0	100.0	100.0	100.0
Total (number)	100	100	4,600	4,100

Notes

1. Number excluded due to errors and omissions (weighted): 200 before support (including 'Don't know'), 400 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 300 before support (including 'Don't know'), 800 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A35: Closed support periods: employment status in the week after a support period, by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week– 1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
Employed full/part time	7.9	8.5	13.4	20.2	22.1	11.0	400
Unemployed (looking for work)	16.6	15.0	18.4	18.8	22.9	17.2	700
Not in labour force	75.5	76.5	68.2	61.0	55.0	71.8	2,900
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,700	800	900	300	200	..	4,000
2010–11							
Employed full/part time	5.5	9.8	16.0	21.4	23.0	11.5	500
Unemployed (looking for work)	11.7	15.3	15.7	11.1	8.5	13.0	500
Not in labour force	82.8	74.8	68.3	67.5	68.4	75.6	3,100
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,600	900	800	300	400	..	4,100

Notes

1. Number excluded due to errors and omissions (weighted): 400 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 800 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A36: Closed support periods: type of house/dwelling immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2009–10				
<i>Improvised dwelling/sleeping rough</i>	8.8	4.4	12.8	6.2
Improvised dwelling/car/tent/squat	6.0	3.8	5.1	2.2
Street/park/in the open	2.8	0.6	7.7	4.0
<i>House/dwelling</i>	89.6	94.6	83.4	90.8
House/flat	69.9	80.6	73.6	78.9
Caravan	2.4	2.4	1.6	1.4
Boarding/rooming house	10.1	5.8	4.0	4.9
Hostel/hotel/motel	7.2	5.7	4.2	5.6
<i>Institutional setting</i>	1.7	1.0	3.8	3.0
Hospital	0.3	0.3	2.1	1.1
Psychiatric institution	0.3	—	0.2	0.2
Prison/youth training centre	—	—	0.6	0.2
Other institutional setting	1.1	0.6	0.9	1.5
Total	100.0	100.0	100.0	100.0
Total (number)	400	400	4,100	3,200
2010–11				
<i>Improvised dwelling/sleeping rough</i>	9.2	2.1	11.9	4.7
Improvised dwelling/car/tent/squat	4.8	1.6	5.4	2.1
Street/park/in the open	4.4	0.5	6.5	2.7
<i>House/dwelling</i>	88.1	96.6	84.7	91.4
House/flat	77.2	83.2	74.9	80.1
Caravan	2.6	2.0	1.5	1.0
Boarding/rooming house	6.3	7.1	4.2	4.9
Hostel/hotel/motel	2.0	4.2	4.2	5.4
<i>Institutional setting</i>	2.7	1.3	3.4	3.9
Hospital	0.7	—	1.3	0.8
Psychiatric institution	0.2	—	0.2	0.2
Prison/youth training centre	0.4	—	0.7	0.3
Other institutional setting	1.3	1.3	1.2	2.6
Total	100.0	100.0	100.0	100.0
Total (number)	500	500	4,200	3,200

Notes

1. Number excluded due to errors and omissions (weighted): 300 before support (including 'Don't know'), 1,200 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 700 before support (including 'Don't know'), 1,700 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A37: Closed support periods: type of tenure immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2009–10				
<i>SAAP/CAP funded accommodation^(a)</i>	9.9	10.5	3.4	5.5
SAAP/CAP crisis/short-term accommodation	6.0	3.0	1.6	1.7
SAAP/CAP medium/long-term accommodation	2.7	6.9	1.0	2.4
Other SAAP/CAP funded accommodation	1.2	0.7	0.8	1.4
<i>No tenure</i>	6.9	2.0	15.4	7.8
Institutional setting	1.2	0.3	3.2	2.2
Improvised dwelling/sleeping rough	5.4	1.7	11.6	5.1
Other	0.3	—	0.7	0.5
<i>Tenure</i>	83.2	87.5	81.2	86.7
Purchasing/purchased own home	0.9	0.7	1.2	1.0
Private rental	12.0	12.6	11.4	10.9
Public housing rental	12.6	29.2	26.3	30.2
Community housing rental	3.8	2.4	21.2	22.6
Rent-free accommodation	14.8	9.2	7.4	6.7
Boarding	39.1	33.5	13.7	15.3
Total	100.0	100.0	100.0	100.0
Total (number)	400	400	3,800	3,000
2010–11				
<i>SAAP/CAP funded accommodation^(a)</i>	7.4	7.2	5.0	7.4
SAAP/CAP crisis/short-term accommodation	5.3	2.0	2.9	2.2
SAAP/CAP medium/long-term accommodation	2.0	3.9	1.3	2.7
Other SAAP/CAP funded accommodation	—	1.4	0.9	2.4
<i>No tenure</i>	9.8	2.5	14.9	7.0
Institutional setting	0.4	0.3	1.9	2.0
Improvised dwelling/sleeping rough	8.9	2.2	10.7	4.2
Other	0.5	—	2.3	0.7
<i>Tenure</i>	82.8	90.3	80.1	85.7
Purchasing/purchased own home	0.9	—	1.3	1.1
Private rental	14.2	15.9	12.1	12.6
Public housing rental	22.7	38.2	30.8	37.7
Community housing rental	3.0	3.8	13.8	12.8
Rent-free accommodation	9.0	5.5	6.6	5.7
Boarding	33.1	26.8	15.5	15.8
Total	100.0	100.0	100.0	100.0
Total (number)	500	400	3,900	3,000

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 600 before support (including 'Don't know'), 1,400 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,000 before support (including 'Don't know'), 1,900 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A38: Closed support periods: type of house/dwelling occupied immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week– 1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
Improvised dwelling/sleeping rough	6.8	6.2	5.8	3.9	6.3	6.2	200
House/dwelling	91.1	91.4	89.8	91.6	90.2	90.8	2,900
Institutional setting	2.1	2.4	4.4	4.5	3.5	3.0	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,300	700	800	200	200	..	3,200
2010–11							
Improvised dwelling/sleeping rough	8.5	3.2	3.1	2.6	—	4.7	200
House/dwelling	87.5	92.1	92.2	95.2	97.8	91.4	3,000
Institutional setting	3.9	4.6	4.7	2.1	2.2	3.9	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,200	700	700	300	400	..	3,200

Notes

1. Number excluded due to errors and omissions (weighted): 1,200 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,700 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A39: Closed support periods: type of tenure immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week– 1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
SAAP/CAP funded accommodation ^(a)	1.5	6.0	10.9	6.1	7.7	5.5	200
No tenure	8.6	6.4	8.2	5.8	8.0	7.8	200
Tenure	89.9	87.6	80.9	88.1	84.3	86.7	2,600
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,200	700	700	200	200	..	3,000
2010–11							
SAAP/CAP funded accommodation ^(a)	4.6	6.8	9.7	15.2	7.2	7.4	200
No tenure	10.1	5.3	7.5	3.8	1.8	7.0	200
Tenure	85.3	87.9	82.7	81.0	91.0	85.7	2,600
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,100	700	600	300	400	..	3,000

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 1,400 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,900 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A40: Closed support periods: living situation immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Living situation	Before	After
2009–10		
With both parents	1.7	1.6
With one parent and parent's spouse/partner	2.0	1.2
With one parent	3.0	3.0
With foster family	0.1	—
With relatives/friends temporary	19.7	20.4
With relatives/friends long-term	17.6	16.5
With spouse/partner	8.7	6.2
With spouse/partner and child(ren)	13.6	10.4
Alone	16.7	17.8
Alone with child(ren)	10.1	15.1
With other unrelated persons	6.5	7.6
Other	0.3	0.3
Total	100.0	100.0
Total (number)	4,200	3,200
2010–11		
With both parents	1.8	1.7
With one parent and parent's spouse/partner	2.1	1.2
With one parent	3.6	3.5
With foster family	0.1	0.2
With relatives/friends temporary	19.6	18.2
With relatives/friends long-term	11.0	12.1
With spouse/partner	10.6	6.7
With spouse/partner and child(ren)	14.3	11.6
Alone	16.6	16.5
Alone with child(ren)	11.8	18.9
With other unrelated persons	7.9	8.9
Other	0.7	0.6
Total	100.0	100.0
Total (number)	4,200	3,300

Notes

1. Number excluded due to errors and omissions (weighted): 200 before support (including 'Don't know'), 1,200 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 700 before support (including 'Don't know'), 1,600 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A41: Closed support periods: student status immediately before and after a support period, by age, by reporting period, 2009–10 to 2010–11 (per cent)

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
2009–10						
Not a student	51.5	51.9	97.7	97.3	93.1	92.9
Primary/secondary student	38.8	39.1	0.3	0.4	4.1	4.2
Post-secondary student/employment training	9.7	9.0	2.0	2.3	2.8	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	400	400	3,800	3,600	4,200	4,000
2010–11						
Not a student	46.0	44.8	98.0	98.0	93.1	93.0
Primary/secondary student	49.0	49.0	0.7	0.6	5.2	5.2
Post-secondary student/employment training	5.0	6.1	1.3	1.4	1.7	1.8
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	400	400	4,100	3,600	4,500	4,000

Notes

1. Number excluded due to errors and omissions (weighted): 200 before support (including 'Don't know'), 400 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 400 before support (including 'Don't know'), 900 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Table excludes closed support periods for clients aged 4 years and under.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A42: Closed support periods: existence of a case management plan by the end of a support period, by reporting period, 2006–07 to 2010–11 (per cent)

Case management plan	2006–07	2007–08	2008–09	2009–10	2010–11
Yes	66.3	60.1	69.8	66.5	67.9
No, client did not agree to one	7.5	8.3	5.9	12.0	8.8
No, support period too short	26.1	31.3	24.0	20.8	21.4
No, other reason	0.1	0.2	0.3	0.7	1.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,900	3,300	4,100	4,300	4,000

Notes

1. Number excluded due to errors and omissions (weighted): 300 in 2006–07; 200 in 2007–08; 100 in 2008–09; 100 in 2009–10; 900 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A43: Closed support periods where a case management plan was in place by the end of a support period: achievement of goals, by reporting period, 2006–07 to 2010–11 (per cent)

Achievement of goals	2006–07	2007–08	2008–09	2009–10	2010–11
All goals achieved	45.9	38.4	42.7	34.2	30.0
Most or some goals achieved	50.3	54.3	52.9	61.2	64.8
No goals achieved	3.8	7.3	4.3	4.6	5.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,600	2,000	2,800	2,800	2,700

Notes

1. Number excluded due to errors and omissions (weighted): 0 in 2006–07; <50 in 2007–08; <50 in 2008–09; <50 in 2009–10; <50 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

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