



## Specialist Homelessness Services Collection e-Newsletter for homelessness agencies

1 December 2020



### Merry Christmas and Happy New Year

The AIHW would like to acknowledge the fantastic effort of the SHS sector in maintaining 100% data submission rates for the first quarter of 2020-21.

One of the most challenging years in recent history is almost over and we would like to wish you all a safe, peaceful and restful break over the Christmas and New Year period.



SHIP and SHS Collection Support over the Festive Season	
SHIP Support (option 1)	Closed Christmas, Boxing, and New Year days
All other enquiries including Validata™ support (option 2)	Closed from COB Wednesday 23 December 2020, re-opening on Tuesday 5 January 2021



### Validata™ is ready to receive November extracts

If your October extract has been submitted to Validata™, you can now upload and submit your November extracts. Please remember to **submit** your extract once it has been validated and has zero critical errors.

### How to access SHSC Statistical Summary Reports



The AIHW manages the Specialist Homelessness Services Collection (SHSC) and produces reports using this data about specialist homelessness services. In addition to the publicly available reports, agencies are able to access summary reports specific to the individual organisation.

The SHSC Statistical Summary reports include aggregated counts of de-identified client demographics and support period information. Reports are generated quarterly and are available to agencies in Validata™.

The 2019-20 12-month statistical summaries were released in Validata™ on 2 September 2020.

The 2020-21 3-month statistical summaries are scheduled to be released to Validata™ in early **December 2020**.

If you have any queries on the SHSC Statistical Summary reports, please contact the SHS Collection Support hotline on 1800 627 191 (opt.2).





## Updating contact details in Validata™

Please take a moment to check your contact details are current in your Validata™ user account. The SHS Collection Support team use this information to contact agency workers and managers.



## Specialist Homelessness Services 2019-20 annual report - December release

Don't forget to check out the ninth annual Specialist Homelessness Services 2019-20 web report scheduled for release on the AIHW website on 11 December 2020. The report describes the characteristics of clients of specialist homelessness services, the services requested, outcomes achieved, and unmet requests for services during 2019-20.



## SHS webinar training

Register for a webinar now by clicking the registration links in the table below. Webinar invitations will be sent **after** the 'Register by' date.

	Webinar date	Register by	What is covered?	Who should attend?
<b>Validata™ Webinar</b>  Register <a href="#">here</a>	<b>21 January 2 pm AEDT</b>	18 January	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin	All Validata™ users
<b>Basic</b>  Register <a href="#">here</a>	<b>19 January 2 pm AEDT</b>	12 January	Opening a client support period, SHSC concepts and definitions	Staff new to agency, staff not able to attend face to face training, new to CMS
	<b>23 February 2 pm AEDT</b>	16 February		
<b>Advanced</b>  Register <a href="#">here</a>	<b>20 January 2 pm AEDT</b>	12 January	Data quality and fixing errors	Managers or anyone responsible for SHS reporting
	<b>24 February 2 pm AEDT</b>	16 February	SHIP administrative functions	Managers or coordinators with basic SHIP experience

SHS concepts and basic data entry eLearning modules can be found [here](#)

Additional eLearning modules and resources can be found on the [AIHW website](#)

