



Specialist Homelessness Services Collection e-Newsletter for homelessness agencies

1 August 2023



Data cut-off date for 2022-23 annual report

The cut-off date for agencies to load extracts for inclusion in the Annual Statistical Summaries is **Monday 7 August 2023**. To continue the high submission rates achieved in previous reports, please ensure all extracts for the period July 2022 to June 2023 are uploaded and submitted to Validata™ by this deadline.

If you have any queries or require assistance, please contact the SHS Hotline by emailing homelessness@aihw.gov.au or phone 1800 627 191 (opt. 2).



Validata™ is ready to receive July 2023 extracts

If your June 2023 extract has been submitted to Validata™, you can now upload and submit your July 2023 extract. Please remember to submit your extract once it has been validated and contains zero critical errors.



Have you forgotten your password for SHIP?

Anyone in your agency with coordinator access can unblock your account, reset your password and update your details in SHIP. Simply ask your coordinator to login and update any of the above from the Admin/Users tab.

You can also reset your own password by clicking the 'forgot password' link on the login page. To ensure you can use this function you will need to answer the security question in the Admin/Preferences tab – make sure you do this the next time you login!



Child protection orders

When creating a support period for a child, you will be required to provide a response relating to a child protection order.

Child protection order	<input type="text"/>	
Last update	<div style="border: 1px solid black; padding: 5px;"> <p>Yes</p> <p>No</p> <p>Don't know</p> <p>Not applicable</p> </div>	

This question should only be marked "Yes" if a Care and Protection Order has been made under state/territory child protection legislation. These are orders made to protect the welfare and best interests of a child who is deemed to be at risk of significant harm or neglect.

This does **not** include Family Court Orders or other non-child protection related custody orders or arrangements.



SHS webinar training



Register for a webinar now by selecting the registration links in the table below. Webinar invitations will be sent **after** the 'Register by' date.

	Webinar date	Register by	What is covered?	Who should attend?
Basic Register here	21 August 2:00 to 4:00pm AEST*	15 August	Opening a client support period, SHSC concepts and definitions	Staff new to agency, staff requiring refresher training
	26 September 2:00 to 4:00pm AEST	19 September		
Advanced Register here	23 August 2:00 to 4:00pm AEST	15 August	SHIP case management functions	Staff new to agency. Managers or coordinators with basic SHIP experience
	27 September 2:00 to 4:00pm AEST	19 September	Data quality and fixing errors	Managers or coordinators with basic SHIP experience.
Validata™ Webinar Register here	12 September 2:00 to 3:00pm AEST	5 September	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin	All Validata™ users

* Please note this date has been changed from Tuesday 22 August due to unavailability of training resources on this day. Participants who have already registered for 22 August will be contacted.



Links to training resources and reports

SHS concepts and basic data entry e-Learning modules can be found [here](#).

Additional e-Learning modules and resources can be found on the [AIHW website](#).

SHS Annual Report 2021-22 can be found [here](#).

Fact sheets and Infographics for your state or territory can be found [here](#).



Excerpt from Specialist Homelessness Services: monthly data ([Link](#))

Accommodation and financial assistance
Australia,
March 2023

270,708 nights
of short term/emergency
accommodation were provided to

14,861 SHS clients
in March 2023.

3,352 SHS clients
received financial assistance
for short term/emergency
accommodation.

