



Specialist Homelessness Services Collection e-Newsletter for homelessness agencies

1 March 2021



6 month SHS Statistical Summary Reports available

The 2020-21 6-month snapshot has been successfully taken. For the 6 month period the submission rate was 100% for July to October and 99.9% in November and December 2020. This is a fantastic result!

The Statistical Summaries are scheduled to be released to Validata™ on **4 March 2021**.

Validata™ users with 'Reports' access can view their agency's SHS Statistical Summary reports by selecting the 'Reports' tab. The Validata™ e-learning module: *How to navigate through Validata™* provides information about the 'Reports' tab and can be accessed [here](#).



Validata™ is ready to receive February extracts

If your December and January extracts have been uploaded to Validata™, you can now upload your February 2021 extract. Please remember to **submit** your extract once it has been validated and has 0 critical errors.



Recording SHS services for assistance for family/domestic violence

Family and domestic violence support services are reported in the SHS Collection by recording which of the following services were needed, provided and/or referred:

- Assistance for family/domestic violence — **victim support services**
- Assistance for family/domestic violence — **perpetrator support services**

Analysis of these services in 2019-2020 showed that there were a significant number of cases where a client was recorded as receiving both these services. Follow-up with agencies identified that it was uncommon that a person would actually receive both services in the same support period.

Please be aware of the distinction between these services when recording family and domestic violence services for clients.

You may download your latest SHS Statistical Summary from Validata™ and refer to report 4.3 to review the data about the client support needed, provided and referred at your agency.

Further information about both these services is detailed in the [SHS Collection Manual](#) (pg. 78).





SHS webinar training

Register for a webinar now by clicking the registration links in the table below. Webinar invitations will be sent **after** the 'Register by' date.

	Webinar date	Register by	What is covered?	Who should attend?
Validata™ Webinar Register here	16 March 2:00 to 3:00pm AEDT	9 March	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin.	All Validata™ users
Basic Register here	23 March 2:00 to 4:00pm AEDT	16 March	Opening a client support period, SHSC concepts and definitions.	Staff new to agency, staff not able to attend face to face training, new to CMS
	27 April 2:00 to 4:00pm AEST	20 April		
Advanced Register here	24 March 2:00 to 4:00pm AEDT	16 March	SHIP case management functions	Managers or coordinators with basic SHIP experience
	28 April 2:00 to 4:00pm AEST	20 April	SHIP Reports	Managers or anyone responsible for SHS reporting.

SHS concepts and basic data entry e-Learning modules can be found [here](#)

Additional eLearning modules and resources can be found on the [AIHW website](#)

