

Homeless people in SAAP

**SAAP NDC
Annual report
2001–02**

**Queensland
supplementary tables**

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is to improve the health and well-being of Australians by informing community discussion and decision making through national leadership in developing and providing health and welfare statistics and information.

SAAP NDCA REPORT SERIES 7

Homeless people in SAAP

**SAAP NDC
Annual report
2001–02**

**Queensland
supplementary tables**

Australian Institute of Health and Welfare
Canberra

AIHW cat. no. HOU 75

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Preface

This publication contains statistical tables and charts in relation to Queensland and is intended to supplement the sixth (2001–02) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee (formerly the SAAP Data Sub-committee), comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 93% of agencies in Queensland provided data in 2001–02 is testimony to their collective commitment to, and confidence in, the collection. A 93% participation rate was also recorded in 2000–01. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 85% in 2000–01 to 90% in 2001–02.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this sixth annual report and the release of 2001–02 data are one step towards this goal.

Dr Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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The SAAP Information Sub-committee (formerly the SAAP Data Sub-committee) and the Commonwealth Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Amanda Nobbs and Lauren Di Salvia in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Commonwealth Department of Family and Community Services and the Queensland Department of Families, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP <i>agency</i> as a result of their parent or guardian being a client of the same <i>agency</i> . An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.
Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none">• receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or• is accommodated by a SAAP <i>agency</i>; or• enters into an <i>ongoing support relationship</i> with a SAAP <i>agency</i>.
Closed accompanying child support period	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

Closed support period	<i>A support period</i> that had finished before the end of the reporting period – 30 June.
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> – adequate personal amenities, or – the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

Recurrent allocations	<p>Amounts of money specifically allocated during the reporting period by a State or Territory department either:</p> <ul style="list-style-type: none"> • to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or • for use by each State or Territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.
Referral	<p>For the purposes of the National Data Collection, a formal referral process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
Support	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
Support period	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> • the <i>client</i> ends the relationship with the <i>agency</i>; or • the <i>agency</i> ends the relationship with the <i>client</i>. <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
Supported accommodation	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>

1 Introduction

This publication is one of eight State and Territory supplements that accompany the sixth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Queensland only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

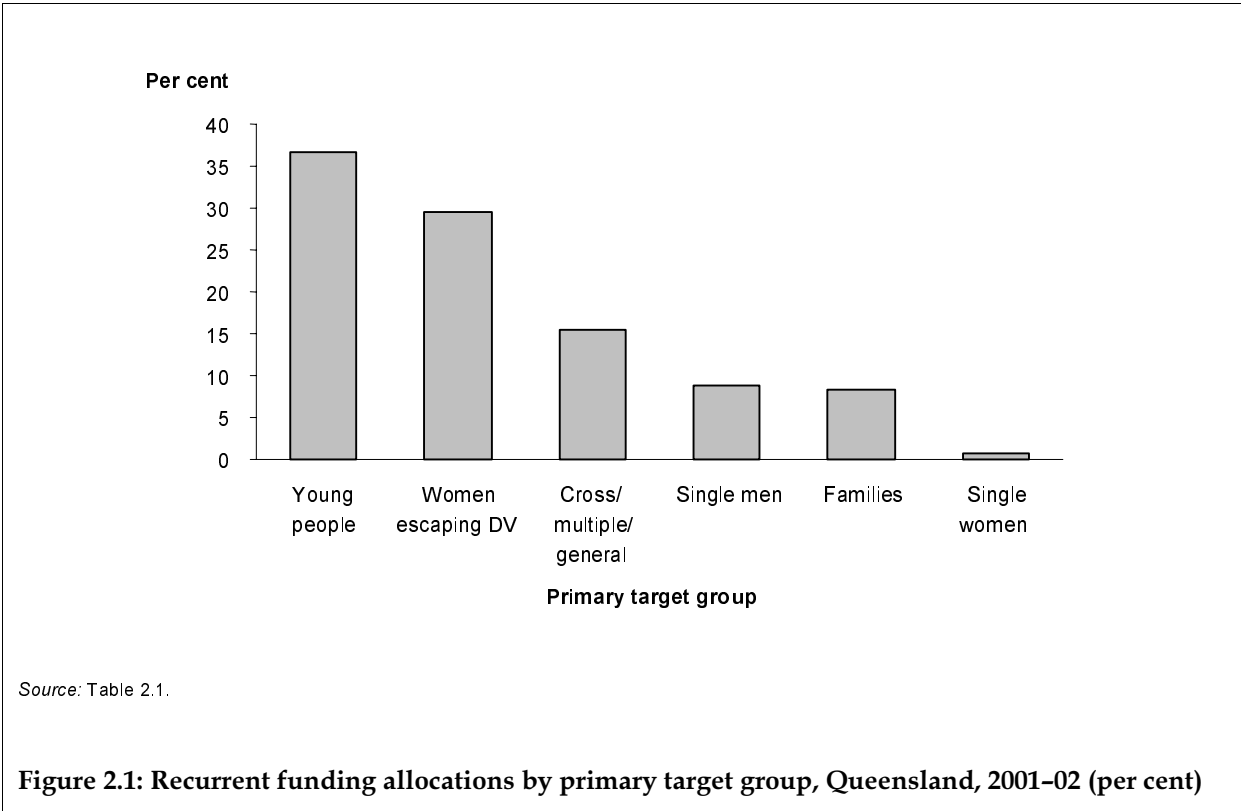
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Queensland. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2000-01.

Data presented here primarily relate to the financial year ending 30 June 2002. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 6 years that the National Data Collection has been conducted (see Chapter 10). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (NDCA@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Queensland, 2001-02

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Remote and North West	15	7.7	3,206,000	7.5	213,700
Cairns and Tablelands	15	7.7	3,854,000	9.0	256,900
Townsville and Hinterland	15	7.7	3,859,000	9.0	257,300
Mackay/Whitsundays	8	4.1	1,528,000	3.6	190,900
Central	20	10.3	3,148,000	7.3	157,400
Wide Bay Burnett	13	6.7	2,585,000	6.0	198,900
Toowoomba and South-West	11	5.6	2,014,000	4.7	183,100
Caboolture and Redcliffe Peninsula	5	2.6	1,191,000	2.8	238,100
Sunshine Coast	10	5.1	2,243,000	5.2	224,300
Brisbane	52	26.7	13,221,000	30.8	254,300
Ipswich/Logan	13	6.7	2,686,000	6.3	206,600
Gold Coast/Redlands	17	8.7	3,364,000	7.8	197,900
Statewide	1	0.5	74,000	0.2	73,700
Total	195	100.0	42,972,000	100.0	220,400
Primary target group					
Young people	70	35.9	15,917,000	37.0	227,400
Single men only	11	5.6	3,826,000	8.9	347,800
Single women only	1	0.5	360,000	0.8	359,900
Families	27	13.8	3,631,000	8.4	134,500
Women escaping domestic violence	51	26.2	12,630,000	29.4	247,700
Cross-target/multiple/general	35	17.9	6,608,000	15.4	188,800
Total	195	100.0	42,972,000	100.0	220,400
Recurrent allocations to agencies	195	100.0	42,972,000	96.4	220,400
Other	1,615,000	3.6	..
Total	44,587,000	100.0	..

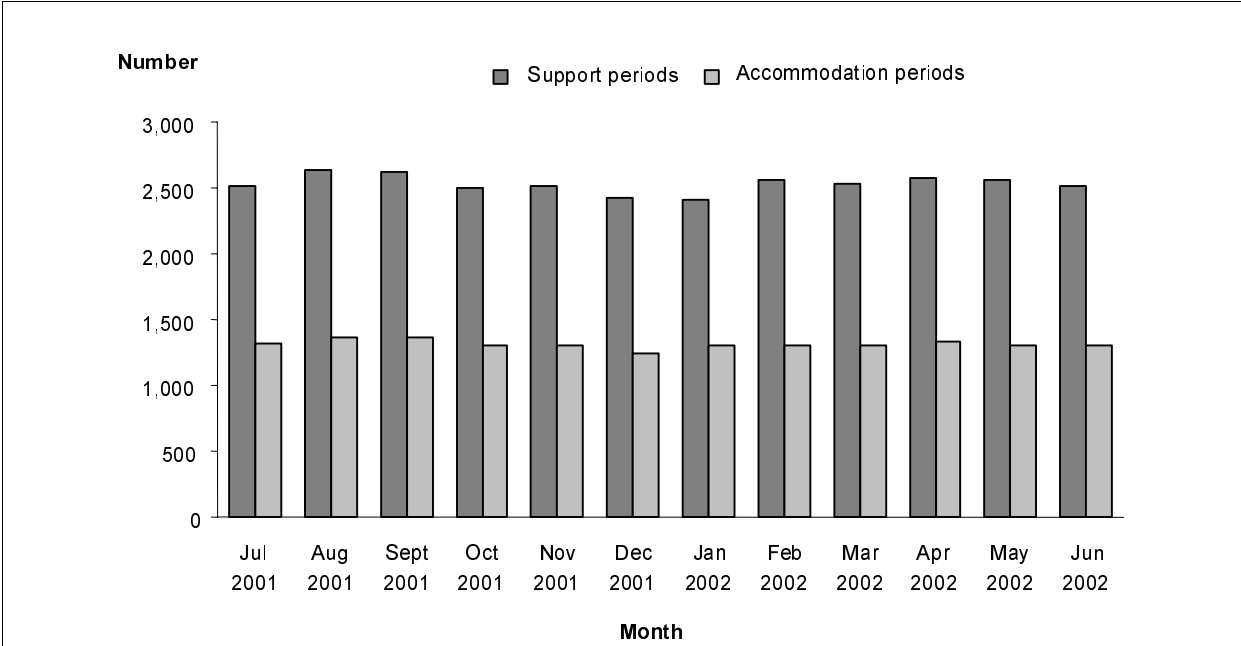
Notes

1. 'Recurrent allocation' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. All agencies operated throughout the year.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Source: Tables 3.2 and 3.3.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Queensland, 2001-02 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Queensland, 2001–02

Support periods (number)	41,350
Clients (number)	18,350
Mean number of support periods per client	2.44
Clients per 10,000 population 10+	58

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Queensland.
3. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within Queensland.
4. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2001 (preliminary estimates). Age-standardised estimates have been derived to allow for different age distributions in the various jurisdictions. The Australian estimated resident population at 30 June 2001 has been used as the reference population.
5. Support period figures have been weighted to adjust for agency non-participation.
6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 2001.

Table 3.2: SAAP support periods: number of support periods active each day, average by month and region, Queensland, 2001–02

Date	Gold Coast	Ipswich & Logan	Brisbane City	Sunshine Coast	Caboolture & Redcliffe Peninsula	Toowoomba & South-West	Total
July 2001	300	140	820	180	50	110	2,520
August 2001	290	150	860	200	50	120	2,640
September 2001	290	150	850	210	50	120	2,620
October 2001	260	130	860	190	50	110	2,500
November 2001	260	150	850	180	50	110	2,520
December 2001	260	160	810	170	50	90	2,430
January 2002	290	140	810	200	40	90	2,410
February 2002	310	130	850	200	40	100	2,560
March 2002	300	130	860	200	40	100	2,530
April 2002	300	140	880	180	40	110	2,580
May 2002	310	140	870	190	50	110	2,560
June 2002	310	140	830	200	50	110	2,520
Support periods: total number of days	105,510	51,880	308,460	69,900	17,490	38,730	924,140

Date	Wide Bay Burnett	Central	Mackay & Whitsundays	Townsville & Hinterland	Cairns & Tablelands	Remote & North-West	Total
July 2001	130	160	70	160	280	130	2,520
August 2001	130	150	80	200	270	140	2,640
September 2001	120	150	80	210	260	130	2,620
October 2001	90	140	90	220	230	140	2,500
November 2001	80	140	100	210	250	150	2,520
December 2001	70	140	90	200	240	150	2,430
January 2002	100	170	60	160	260	90	2,410
February 2002	110	180	70	170	300	100	2,560
March 2002	110	150	70	160	290	100	2,530
April 2002	130	160	80	160	290	120	2,580
May 2002	130	160	80	150	280	120	2,560
June 2002	130	140	70	130	280	120	2,520
Support periods: total number of days	40,140	56,050	28,640	63,750	98,700	44,900	924,140

Notes

1. Number excluded due to errors and omissions (weighted): 232.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

Table 3.3: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Queensland, 2001–02

Date	Gold Coast	Ipswich & Logan	Brisbane City	Sunshine Coast	Caboolture & Redcliffe Peninsula	Toowoomba & South-West	Total
July 2001	140	80	420	100	50	70	1,320
August 2001	140	90	450	100	50	70	1,360
September 2001	140	90	440	100	50	70	1,360
October 2001	140	80	440	90	50	70	1,310
November 2001	140	80	440	90	50	70	1,300
December 2001	140	80	410	80	40	60	1,240
January 2002	130	80	450	80	40	60	1,300
February 2002	140	70	470	90	40	70	1,310
March 2002	130	70	450	90	50	70	1,300
April 2002	140	70	460	90	50	70	1,330
May 2002	140	80	460	90	50	70	1,310
June 2002	140	70	450	100	50	60	1,310
Accommodation periods: total number of nights	49,030	28,020	157,170	32,740	16,750	23,690	463,570

Date	Wide Bay Burnett	Central	Mackay & Whitsundays	Townsville & Hinterland	Cairns & Tablelands	Remote & North-West	Total
July 2001	70	70	40	110	120	50	1,320
August 2001	60	70	40	120	130	50	1,360
September 2001	50	70	60	130	130	40	1,360
October 2001	50	70	60	120	110	40	1,310
November 2001	50	70	50	110	100	40	1,300
December 2001	50	70	60	100	90	50	1,240
January 2002	50	80	40	120	130	30	1,300
February 2002	50	80	40	110	130	40	1,310
March 2002	50	70	40	110	130	30	1,300
April 2002	50	70	50	110	120	40	1,330
May 2002	60	60	50	110	120	40	1,310
June 2002	60	70	40	100	120	40	1,310
Accommodation periods: total number of nights	19,290	25,220	16,420	39,520	41,490	14,230	463,570

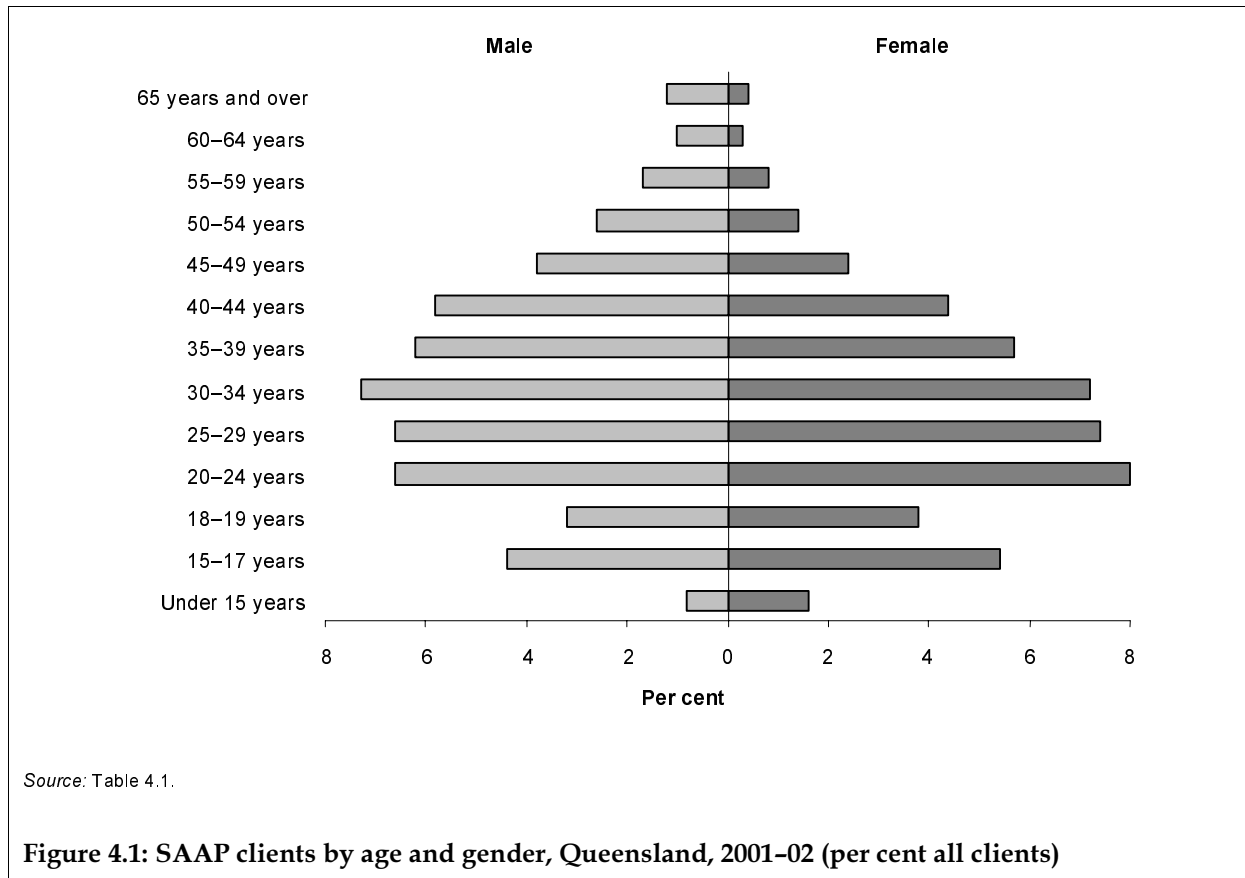
Notes

1. Number excluded due to errors and omissions (weighted): 194.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, Queensland, 2001–02

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%		
Under 15 years	0.8	1.6	1.6	3.2	2.4	450
15–17 years	4.4	5.4	8.7	11.0	9.8	1,800
18–19 years	3.2	3.8	6.2	7.9	7.0	1,300
20–24 years	6.6	8.0	12.8	16.3	14.5	2,650
25–29 years	6.6	7.4	12.9	15.1	14.0	2,550
30–34 years	7.3	7.2	14.2	14.9	14.5	2,650
35–39 years	6.2	5.7	12.0	11.7	11.9	2,150
40–44 years	5.8	4.4	11.4	9.1	10.3	1,900
45–49 years	3.8	2.4	7.4	4.9	6.2	1,150
50–54 years	2.6	1.4	5.1	2.9	4.0	750
55–59 years	1.7	0.8	3.4	1.6	2.5	450
60–64 years	1.0	0.3	1.9	0.7	1.3	250
65 years and over	1.2	0.4	2.4	0.7	1.6	300
<i>Total</i>	<i>51.2</i>	<i>48.8</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	9,350	8,900	9,350	8,900	..	18,300
Mean age (years)	33.7	29.8	..	31.8
Median age (years)	32	28	..	30

Notes

1. Number excluded due to errors and omissions (weighted): 85.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP clients: number of support periods per client by age and gender of client, Queensland, 2001-02 (per cent)

Number of support periods	Under 15 years	15-17 years	18-19 years	20-24 years	25-44 years	45-64 years	65+ years	Total		
								Male clients	%	Number
1	68.4	62.9	65.7	63.3	58.0	58.2	65.6	60.0	5,600	
2	15.1	20.0	16.9	18.4	16.6	17.3	13.6	17.2	1,600	
3	7.8	6.5	8.7	8.1	9.0	7.4	10.3	8.4	800	
4	7.2	3.5	4.0	3.3	4.8	4.1	3.5	4.3	400	
5	—	2.6	1.7	1.7	2.9	2.5	1.0	2.5	250	
6+	1.4	4.4	3.0	5.3	8.8	10.4	5.9	7.7	700	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	
Total (%)	1.6	8.7	6.2	12.8	50.6	17.7	2.4	100.0	..	
Total (number)	150	800	600	1,200	4,750	1,650	200	..	9,350	
Mean number of support periods	1.60	1.89	1.92	2.38	3.04	3.26	2.44	..	2.79	
Per 10,000 population	11	100	108	97	89	39	12	..	61	
								Female clients		
1	73.5	63.3	71.8	69.9	68.1	74.2	71.7	69.0	6,150	
2	14.5	19.9	15.9	17.0	18.5	14.7	5.2	17.6	1,550	
3	5.5	7.4	6.6	6.2	6.5	3.1	10.8	6.2	550	
4	3.0	4.0	2.2	2.5	2.1	2.8	3.6	2.5	200	
5	0.4	1.3	0.9	1.4	1.4	0.6	—	1.2	100	
6+	3.0	4.1	2.7	2.9	3.4	4.6	8.8	3.5	300	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	
Total (%)	3.2	11.0	7.9	16.3	50.7	10.1	0.7	100.0	..	
Total (number)	300	1,000	700	1,450	4,500	900	50	..	8,900	
Mean number of support periods	1.54	1.93	1.69	1.88	2.13	2.81	3.44	..	2.09	
Per 10,000 population	21	128	134	118	82	21	3	..	56	
								All clients		
1	71.7	63.2	69.0	66.9	63.0	63.8	67.0	64.4	11,750	
2	14.7	19.9	16.4	17.6	17.5	16.4	11.7	17.4	3,200	
3	6.3	7.0	7.5	7.0	7.8	5.9	10.4	7.3	1,350	
4	4.5	3.8	3.0	2.9	3.5	3.7	3.5	3.4	650	
5	0.3	1.9	1.3	1.5	2.1	1.8	0.8	1.8	350	
6+	2.4	4.2	2.8	4.0	6.1	8.4	6.6	5.6	1,050	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	
Total (%)	2.4	9.8	7.0	14.5	50.7	14.0	1.6	100.0	..	
Total (number)	450	1,800	1,300	2,650	9,250	2,550	300	..	18,300	
Mean number of support periods	1.56	1.91	1.79	2.10	2.60	3.10	2.67	..	2.45	
Per 10,000 population	16	114	121	107	86	30	7	..	58	

Notes

1. Number excluded due to errors and omissions (weighted): 85.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2001 (preliminary estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 2001.

Table 4.3: SAAP clients: birthplace by gender, Queensland, 2001-02

Birthplace	Male	Female	Total	Queensland population		
	%	%	%	Number	%	Number
Australia	89.9	88.3	89.1	16,000	82.3	2,748,000
Oceania (excluding Australia)	3.5	4.4	3.9	700	4.1	135,650
UK, Ireland and associated islands	2.4	1.6	2.0	350	6.0	199,550
Other Europe and the former Soviet Union	1.9	1.5	1.7	300	3.4	114,500
South-East, North-East and Southern Asia	1.0	2.7	1.8	350	2.8	92,700
Other (including the Middle East, Africa, the Americas and Caribbean)	1.4	1.5	1.5	250	1.4	48,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	50.8	49.2	100.0
Total (number)	9,150	8,850	..	18,000	..	3,338,700

Notes

1. Number excluded due to errors and omissions (weighted): 385.
2. 'Queensland population' refers to the estimated resident population aged 10 years and over at 30 June 1996.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 1999.

Table 4.4: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Queensland, 2001–02

Cultural and linguistic diversity	Male	Female	Total	Queensland population		
Clients	%	%	%	Number	%	Number
Indigenous Australians	18.5	29.0	23.7	4,200	3.1	104,800
Australian-born non-Indigenous people	71.5	59.5	65.6	11,650	79.2	2,643,200
People born overseas, English proficiency group 1	5.5	4.9	5.2	950	10.0	334,500
People born overseas, English proficiency groups 2–4	4.5	6.6	5.5	1,000	7.7	256,150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	<i>100.0</i>	..
Total (%)	50.7	49.3	100.0
Total (number)	9,000	8,750	..	17,800	..	3,338,700
Support periods	Mean number per client			Total number		
Indigenous Australians	4.97	3.34	3.99	16,300
Australian-born non-Indigenous people	2.35	1.64	2.03	21,250
People born overseas, English proficiency group 1	2.29	1.42	1.88	1,400
People born overseas, English proficiency groups 2–4	1.89	1.35	1.57	1,400
<i>Total</i>	<i>2.81</i>	<i>2.10</i>	<i>2.46</i>
Total support periods (%)	56.0	44.0	100.0
Total support periods (number)	22,600	17,750	..	40,300

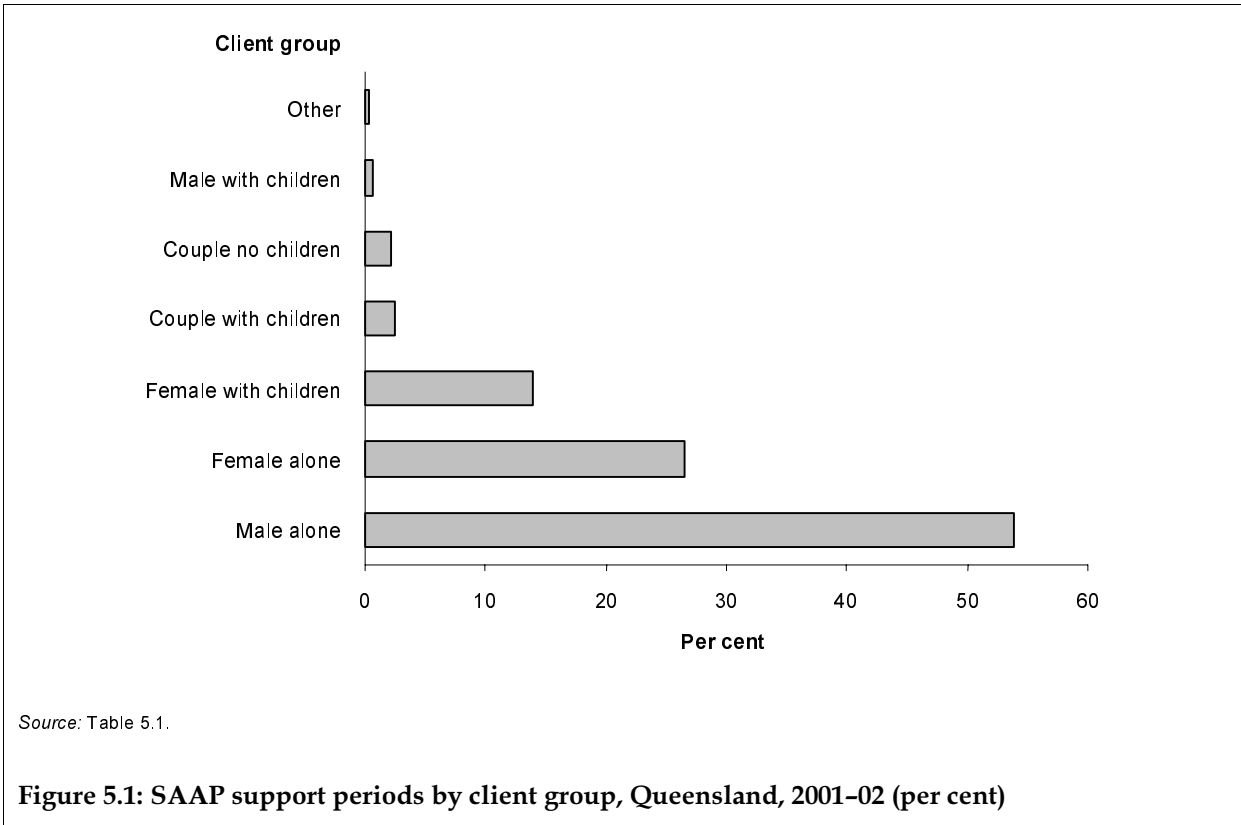
Notes

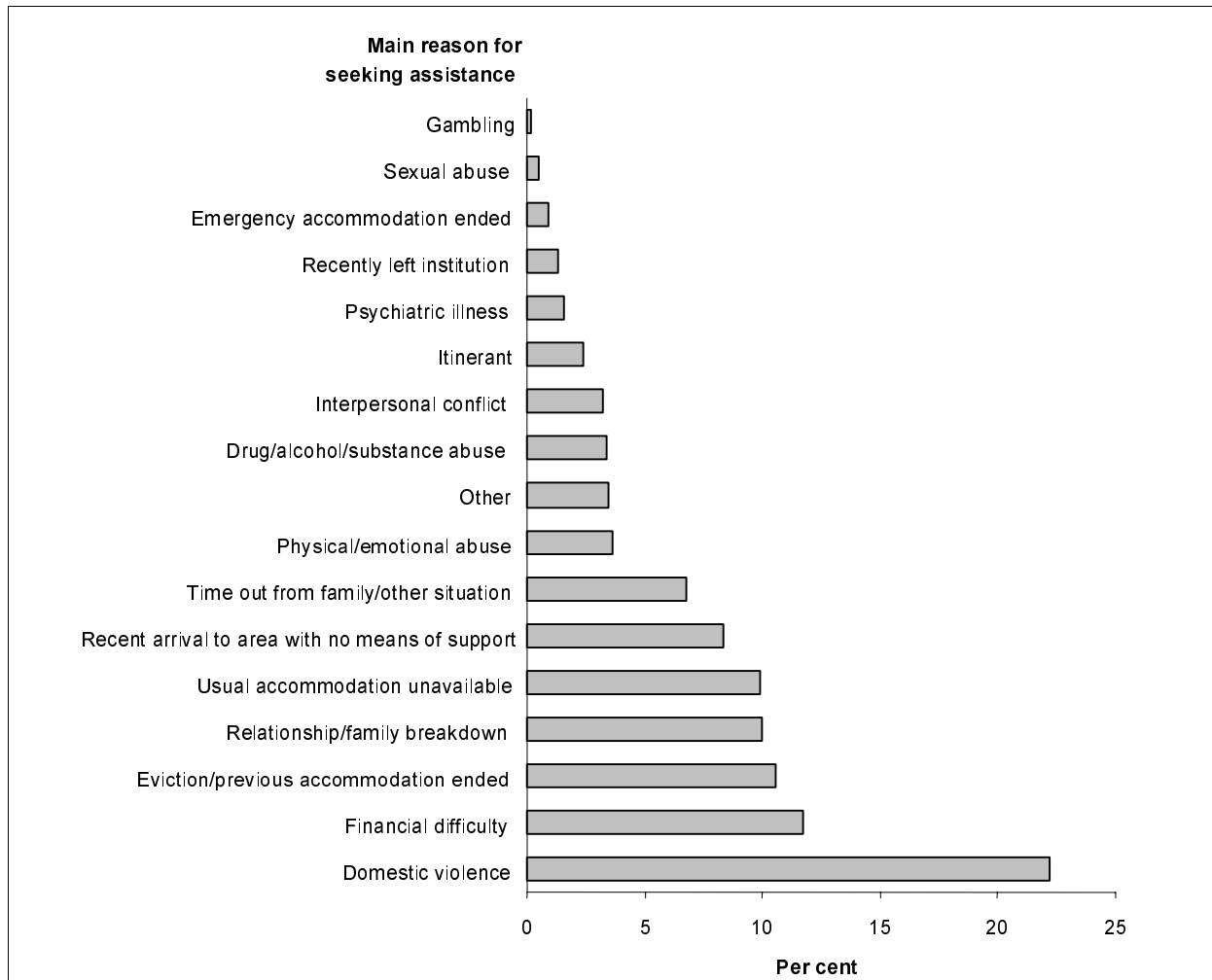
1. Number excluded due to errors and omissions (weighted): 586 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Queensland population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 1998, 1999.

5 Client group and reasons for seeking support

5.1 Key charts





Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, Queensland, 2001-02 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, Queensland, 2001-02 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Remote & North West	10.6	42.0	0.2	0.9	—	46.1	0.2	100.0	5.6	2,150
Cairns and Tablelands	64.3	28.5	2.8	0.1	0.1	4.1	0.1	100.0	38.9	14,700
Townsville and Hinterland	38.0	27.1	1.2	8.8	2.5	22.3	0.3	100.0	7.0	2,650
Mackay/Whitsundays	57.8	14.2	0.5	5.2	1.1	20.8	0.5	100.0	1.7	650
Central	34.1	33.2	2.0	5.0	1.3	23.7	0.6	100.0	5.5	2,100
Wide Bay Burnett	55.2	19.1	1.4	2.1	1.1	19.6	1.6	100.0	3.6	1,350
Toowoomba and South-West	60.9	11.4	1.4	5.4	0.6	19.6	0.8	100.0	3.3	1,250
Caboolture and Redcliffe Peninsula	29.0	29.3	1.1	14.5	3.2	23.0	—	100.0	0.7	300
Sunshine Coast	26.8	34.3	1.6	4.4	1.2	30.3	1.4	100.0	2.7	1,050
Brisbane	65.3	18.8	1.9	2.1	0.8	10.7	0.5	100.0	22.8	8,600
Ipswich/Logan	17.5	23.2	4.7	14.4	2.9	36.4	0.9	100.0	2.0	750
Gold Coast/Redlands	43.1	34.4	1.8	2.8	0.9	16.7	0.3	100.0	6.1	2,300
Total (%)	53.9	26.5	2.1	2.5	0.7	13.9	0.4	100.0	100.0	..
Total (number)	20,350	10,000	800	950	250	5,250	150	37,750

Notes

1. Number excluded due to errors and omissions (weighted): 581.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Source: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Queensland, 2001-02 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	37.5	15.1	—	1.0	—	8.0	12.1	4,950
Male alone, 25+	0.6	83.0	—	4.1	0.9	58.6	41.2	16,850
Female alone, under 25	44.4	0.2	22.8	1.9	7.9	3.3	10.1	4,150
Female alone, 25+	1.7	0.6	77.2	6.3	38.0	20.1	16.7	6,800
Couple, no children	1.4	0.3	—	3.4	0.1	3.3	2.0	800
Couple with children	1.8	0.1	—	28.7	0.5	1.7	2.5	1,050
Male with children	0.4	0.4	—	7.5	0.1	0.5	0.7	300
Female with children	11.3	0	—	46.4	52.3	4.3	14.3	5,850
Other	1.0	0.2	—	0.7	0.3	0.3	0.4	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	15.9	15.0	0.4	4.7	15.7	48.3	100.0	..
Total (number)	6,500	6,100	200	1,900	6,450	19,800	..	40,950

Notes

1. Number excluded due to errors and omissions (weighted): 476.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

Source: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Queensland, 2001–02 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	15.2	12.7	9.0	4.4	17.7	15.3	14.0	5.4	12.5	9.9
Time out from family/other situation	10.8	5.1	11.8	3.9	6.9	8.7	5.3	4.1	6.4	6.8
Relationship/family breakdown	16.0	5.6	19.6	6.5	8.0	3.7	19.2	7.0	16.0	10.0
Interpersonal conflict	4.7	2.4	6.2	3.2	3.5	1.5	2.1	1.5	2.0	3.2
Physical/emotional abuse	1.6	0.5	3.8	8.2	0.5	0.4	0.5	6.3	2.0	3.6
Domestic violence	0.7	1.1	15.2	48.5	3.4	2.4	3.1	53.3	15.9	22.2
Sexual abuse	0.2	—	1.4	0.9	—	0.1	—	0.4	—	0.5
Financial difficulty	9.0	26.5	3.9	5.4	14.4	20.5	18.8	5.5	3.0	11.7
Gambling	0.1	0.6	—	0.1	—	—	0.5	0.1	—	0.2
Eviction/previous accommodation ended	19.2	5.7	13.2	4.5	23.4	25.2	15.1	7.3	14.4	10.6
Drug/alcohol/substance abuse	3.0	9.2	1.8	1.7	0.5	1.7	1.3	0.6	5.7	3.4
Emergency accommodation ended	2.4	0.3	2.0	0.1	—	0.1	—	0.3	—	0.9
Recently left institution	2.4	2.3	1.0	0.8	0.5	0.4	1.1	0.2	—	1.3
Psychiatric illness	0.9	5.3	0.5	0.9	—	0.3	1.1	0.1	—	1.6
Recent arrival to area with no means of support	7.8	15.5	3.4	5.4	11.1	14.4	14.6	4.1	15.2	8.3
Itinerant	2.8	5.9	2.4	0.6	4.0	0.9	—	0.3	4.0	2.4
Other	3.3	1.3	4.9	5.2	6.2	4.3	3.4	3.5	3.0	3.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (%)	16.3	23.3	14.6	13.5	1.3	5.0	1.3	24.0	0.7	100.0
Total (number)	3,000	4,250	2,650	2,450	250	900	250	4,400	150	18,300

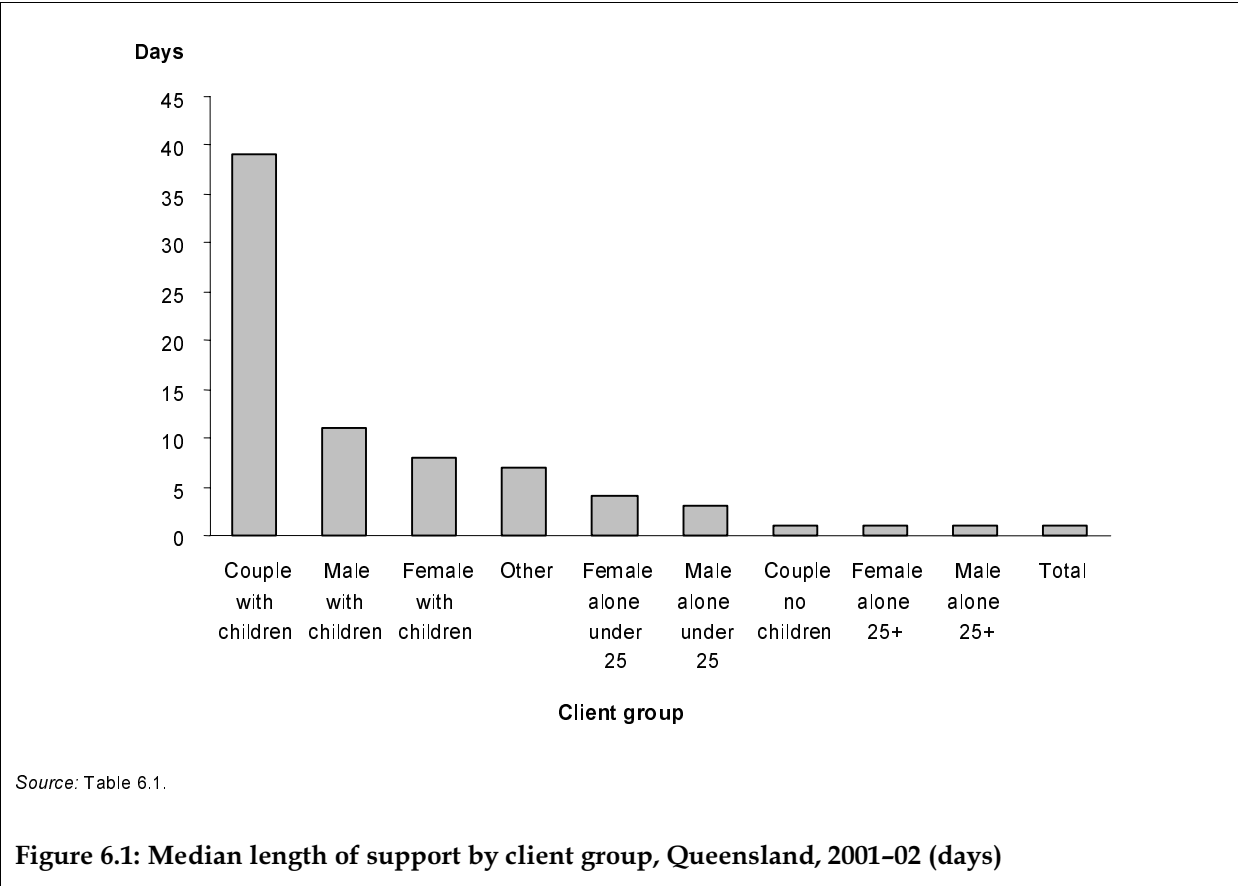
Notes

1. Number excluded due to errors and omissions (weighted): 2,418.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key chart



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Queensland, 2001–02 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	8.8	6.7	16.0	11.3	19.4	15.3	24.5	9.8	24.3	9.7	3,750
1 day	33.3	57.8	23.1	62.2	56.4	3.8	10.8	23.5	10.0	45.8	17,700
2 days	6.4	3.9	6.1	2.0	0.5	2.5	3.7	4.0	5.5	4.0	1,550
3 days	5.5	3.1	3.8	1.5	1.0	0.5	1.0	3.1	3.7	3.1	1,200
4 days	3.7	2.0	3.0	1.4	0.5	1.2	1.3	2.6	3.0	2.2	850
5 days	2.8	1.9	1.7	0.9	0.8	0.7	1.9	2.2	—	1.8	700
6 days	2.7	1.9	1.7	0.7	0.8	1.9	0.5	1.9	1.8	1.8	700
7 days	2.7	1.8	2.3	0.9	0.3	2.3	—	2.6	2.3	1.9	750
>1–2 weeks	9.8	7.4	9.1	3.3	2.9	5.9	9.6	8.8	7.0	7.3	2,800
>2–4 weeks	7.7	4.6	14.1	3.5	4.5	10.4	11.3	10.3	9.7	6.7	2,600
>4–13 weeks	10.7	7.1	11.1	8.0	7.9	22.6	18.1	17.0	23.3	9.9	3,850
>13–26 weeks	2.6	1.2	4.2	2.1	3.1	19.8	11.6	7.3	4.4	3.2	1,200
>26–52 weeks	1.9	0.4	1.8	1.2	1.2	9.6	4.2	4.2	2.4	1.6	650
>52 weeks	1.3	0.3	1.9	1.0	0.7	3.6	1.6	2.8	2.6	1.1	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	12.1	42.2	10.0	17.0	2.0	2.2	0.7	13.4	0.4	100.0	..
Total (number)	4,700	16,350	3,900	6,550	800	850	250	5,200	150	..	38,700
Mean length (days)	25	11	37	17	16	89	46	51	42	..	24
Median length (days)	3	1	4	1	1	39	11	8	7	..	1

Notes

1. Number excluded due to errors and omissions (weighted): 678.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Queensland, 2001-02 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	39.6	63.3	38.3	78.8	81.3	5.0	20.5	33.7	15.5	56.9	17,550
2 days	7.6	4.4	8.2	2.5	0.5	3.5	4.4	5.1	8.0	4.8	1,450
3 days	6.5	3.3	4.9	1.8	1.1	—	2.9	3.7	7.0	3.5	1,100
4 days	4.2	2.2	3.8	1.5	0.9	1.1	1.0	3.4	2.5	2.6	800
5 days	3.1	2.3	2.7	0.9	1.2	—	2.1	3.0	—	2.2	700
6 days	3.3	2.2	2.7	0.7	1.1	0.8	1.0	2.3	2.9	2.1	650
7 days	3.1	2.0	2.8	1.0	0.6	—	—	2.6	3.6	2.0	600
>1-2 weeks	11.5	8.5	9.6	3.8	2.2	3.2	6.8	9.8	8.7	8.1	2,500
>2-4 weeks	8.8	5.0	9.5	3.5	1.9	8.5	8.8	9.0	15.0	6.1	1,850
>4-13 weeks	9.2	5.4	12.3	3.9	5.7	35.4	27.3	16.6	26.6	8.0	2,450
>13-26 weeks	1.7	0.9	2.8	0.7	2.6	27.0	19.1	6.8	2.5	2.2	700
>26-52 weeks	0.8	0.3	1.4	0.3	0.9	13.0	4.1	2.9	3.7	1.0	300
>52 weeks	0.5	0.2	1.1	0.5	—	2.4	2.0	1.4	4.0	0.5	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	12.7	48.2	7.2	16.6	1.7	1.4	0.4	11.4	0.3	100.0	..
Total (number)	3,900	14,900	2,250	5,150	550	450	100	3,500	100	..	30,850
Mean length (days)	17	10	25	9	10	106	63	38	53	..	16
Median length (days)	3	1	3	1	1	77	35	6	18	..	1
Accommodation starting and ending on the same date (number)	100	150	50	50	<25	<25	<25	100	—	..	500

Notes

1. Number excluded due to errors and omissions (weighted): 429.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, Queensland, 2001–02 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	91.0	93.1	71.1	81.6	79.4	69.4	65.7	78.8	73.0	85.6
SAAP/CAP accommodation	86.1	92.1	61.1	78.6	69.4	57.5	52.6	71.5	66.2	81.4
Assistance to obtain/maintain short-term accommodation	30.2	51.6	24.0	51.1	59.0	12.2	17.9	11.0	16.5	39.2
Assistance to obtain/maintain independent housing	12.2	4.8	15.2	5.7	11.9	26.8	15.7	20.9	26.3	10.0
Financial/employment	44.9	58.2	42.3	65.1	74.3	55.9	57.1	44.6	48.4	54.4
Assistance to obtain/maintain government payment	27.6	49.2	22.4	50.8	59.8	8.0	14.4	14.6	25.0	38.1
Employment/training assistance	7.0	0.6	8.4	1.2	1.0	4.5	3.5	1.6	9.7	2.6
Financial assistance/material aid	22.3	23.9	22.4	28.8	27.9	45.6	45.8	36.2	33.7	26.9
Financial counselling	7.8	2.0	9.8	3.1	5.3	23.3	16.3	11.1	7.5	5.7
Counselling	47.0	55.6	73.6	77.4	68.2	45.2	48.0	66.6	53.7	61.5
Incest/sexual assault	0.4	0	3.0	1.9	0.1	1.3	0.4	3.4	1.3	1.2
Domestic violence	1.1	0.4	10.8	17.3	2.1	5.0	3.4	32.7	17.0	9.1
Family/relationship	13.1	16.9	30.5	21.9	13.9	15.0	14.5	26.9	26.8	19.9
Emotional/other	39.9	39.2	66.6	62.1	58.4	39.4	44.8	61.8	47.7	49.5
Assistance with problem gambling	0.3	0.3	—	0.2	—	0.8	—	0.3	—	0.3
General support/advocacy	78.3	82.2	81.6	78.2	76.3	69.6	74.4	69.4	71.3	78.7
Living skills/personal development	28.3	7.6	43.6	9.1	8.8	12.9	17.3	14.8	28.4	15.3
Assistance with legal issues/court support	10.1	15.7	12.0	21.8	10.3	5.3	7.1	18.1	7.7	15.5
Advice/information	68.0	73.5	70.3	73.1	72.4	63.9	62.3	62.3	63.3	70.5
Retrieval/storage/removal of belongings	41.7	67.8	27.8	53.0	58.8	8.8	20.2	13.7	25.2	48.4
Advocacy/liaison on behalf of client	22.7	8.1	25.8	13.5	13.7	34.2	30.2	31.7	32.7	16.9
Brokerage services	0.9	0.2	1.7	1.1	1.2	3.9	2.7	2.5	2.6	1.0
Specialist services	38.7	65.8	36.0	67.2	58.3	11.3	16.1	36.8	34.2	53.7
Psychological services	1.0	0.4	0.7	0.6	0.2	0.4	—	0.4	3.6	0.6
Psychiatric services	1.5	2.1	0.4	0.5	—	0.3	1.2	0.4	—	1.3
Pregnancy support	—	—	4.7	0.6	1.2	3.2	—	3.7	4.0	1.2
Family planning support	0.1	—	3.7	0.2	1.2	1.6	—	1.4	1.6	0.7
Drug/alcohol support or intervention	26.3	53.9	18.3	49.0	54.6	4.0	10.2	2.8	15.4	37.3
Physical disability services	0.2	—	—	0.3	—	0.1	—	0.1	0.9	0.1
Intellectual disability services	0.3	—	0.1	0.2	0.1	—	—	0.1	—	0.1
Culturally appropriate support	21.6	49.8	16.5	60.4	53.5	2.1	7.7	22.8	9.2	39.4
Interpreter services	0.2	0.1	0.2	0.8	—	0.4	0.5	1.4	0.8	0.4
Assistance with immigration issues	0.1	—	0.2	1.0	—	0.3	0.4	0.7	0.8	0.3
Health/medical services	32.2	61.3	21.5	51.0	56.1	3.7	11.6	10.8	17.6	42.9
Basic support and services n.e.s.	83.0	85.4	78.4	83.6	71.9	29.1	41.5	70.9	59.4	80.0
Meals	78.0	84.2	64.0	75.0	64.6	10.2	24.2	47.3	42.9	71.8
Laundry/shower facilities	76.3	83.3	51.9	73.9	61.6	7.2	20.2	41.8	42.1	68.9
Recreation	59.3	56.3	52.3	43.4	49.7	3.5	14.6	26.4	34.5	48.1
Transport	36.6	11.1	42.7	28.5	13.4	22.1	20.6	54.8	35.5	26.9
Other	11.6	1.9	9.1	5.8	1.0	2.6	6.5	16.0	15.0	6.5
No services provided directly	1.2	1.4	0.9	1.1	4.0	2.0	2.0	0.5	2.2	1.2
Total (number)	4,900	16,800	4,050	6,750	800	1,000	300	5,700	150	40,500

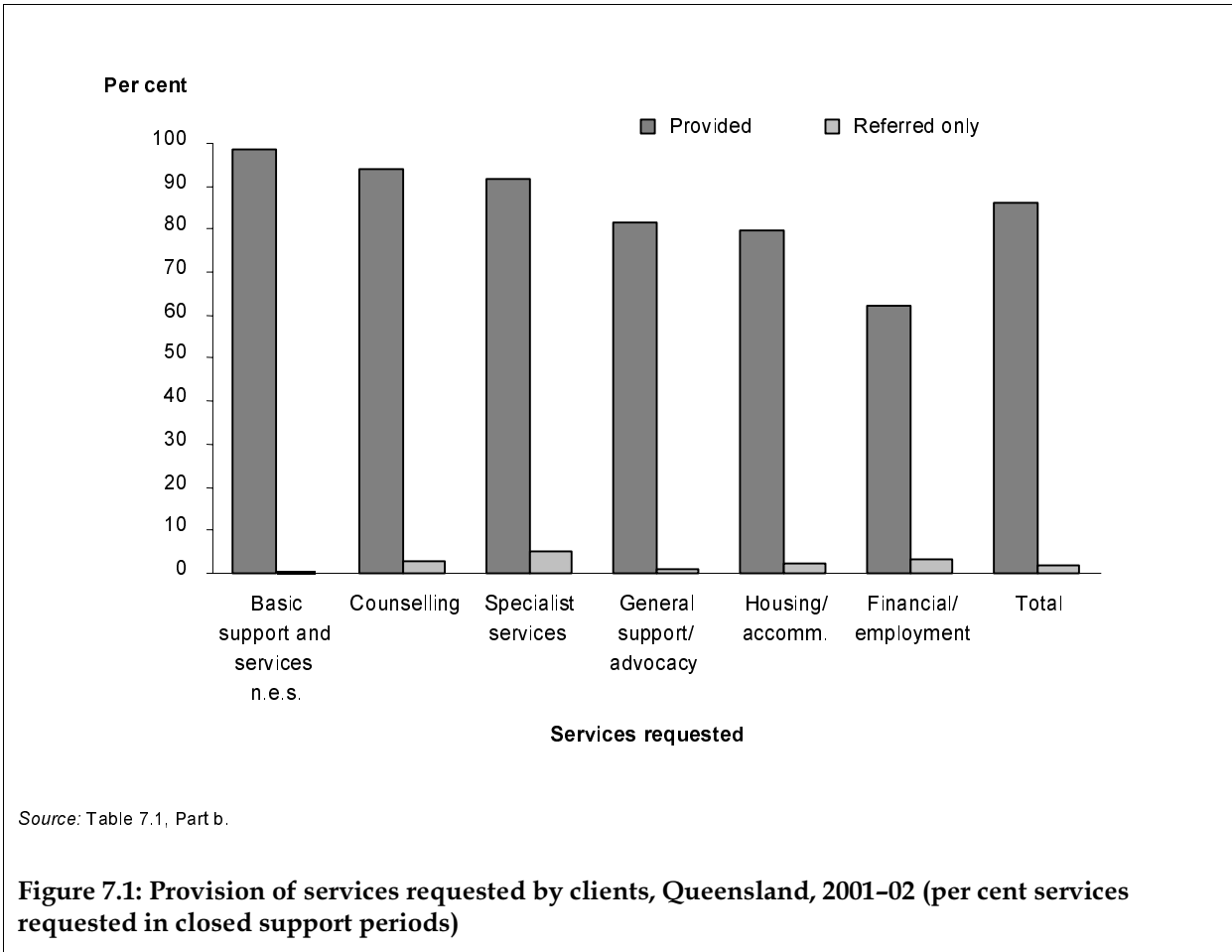
Notes

1. Number excluded due to errors and omissions (weighted): 368 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. The substantial increase in service requirement and provision figures compared to 2000–01 is due to an improved response rate by several large agencies for these data items.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key chart



7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Queensland, 2001–02

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/accommodation									
SAAP/CAP accommodation	1.9	1.2	3.1	96.0	0.9	96.9	100.0	32,700	
Assistance to obtain/maintain short-term accommodation	2.8	3.1	5.9	90.2	3.9	94.1	100.0	12,750	
Assistance to obtain/maintain independent housing	72.0	4.9	76.9	16.7	6.5	23.2	100.0	13,350	
Financial/employment									
Assistance to obtain/maintain government payment	1.9	2.4	4.3	89.5	6.2	95.7	100.0	10,050	
Employment/training assistance	89.9	3.0	92.9	4.9	2.2	7.1	100.0	10,400	
Financial assistance/material aid	5.6	4.9	10.5	82.4	7.1	89.5	100.0	7,250	
Financial counselling	9.2	5.5	14.7	78.4	6.9	85.3	100.0	1,900	
Counselling									
Incest/sexual assault	11.4	17.0	28.4	49.7	21.8	71.5	100.0	650	
Domestic violence	5.6	4.6	10.2	78.9	10.9	89.8	100.0	3,350	
Family/relationship	6.1	7.1	13.2	75.9	10.9	86.8	100.0	4,050	
Emotional/other	1.7	0.7	2.4	94.9	2.7	97.6	100.0	16,450	
Assistance with problem gambling	22.3	17.6	39.9	37.8	22.3	60.1	100.0	150	
General support/advocacy									
Living skills/personal development	66.7	1.0	67.7	31.3	1.0	32.3	100.0	14,250	
Assistance with legal issues/court support	6.0	13.5	19.5	57.2	23.2	80.4	100.0	2,600	
Advice/information	0.6	0.1	0.7	97.7	1.7	99.4	100.0	20,950	
Retrieval/storage/removal of belongings	0.7	0.3	1.0	98.3	0.7	99.0	100.0	13,250	
Advocacy/liaison on behalf of client	1.3	0.5	1.8	93.0	5.2	98.2	100.0	5,800	
Brokerage services	4.0	8.2	12.2	85.8	2.0	87.8	100.0	400	
Specialist services									
Psychological services	18.9	34.3	53.2	21.3	25.4	46.7	100.0	350	
Psychiatric services	19.6	24.6	44.2	11.6	44.2	55.8	100.0	900	
Pregnancy support	6.3	10.1	16.4	60.9	22.7	83.6	100.0	400	
Family planning support	14.5	16.5	31.0	43.9	25.1	69.0	100.0	300	
Drug/alcohol support or intervention	3.6	3.3	6.9	87.2	5.9	93.1	100.0	10,000	
Physical disability services	29.8	27.4	57.2	34.5	8.3	42.8	100.0	100	
Intellectual disability services	33.0	36.3	69.3	18.7	12.1	30.8	100.0	100	
Culturally appropriate support	0.5	0.6	1.1	98.3	0.7	99.0	100.0	10,100	
Interpreter services	10.2	10.8	21.0	61.8	17.2	79.0	100.0	150	
Assistance with immigration issues	6.7	21.6	28.3	36.6	35.1	71.7	100.0	150	
Health/medical services	2.1	6.9	9.0	81.5	9.5	91.0	100.0	12,550	
Basic support and services n.e.s.									
Meals	0.6	0.2	0.8	98.5	0.7	99.2	100.0	24,100	
Laundry/shower facilities	0.6	0.1	0.7	99.1	0.2	99.3	100.0	23,350	
Recreation	1.1	0.1	1.2	98.4	0.3	98.7	100.0	16,100	
Transport	2.4	0.6	3.0	96.0	0.9	96.9	100.0	9,500	
Other	2.0	1.2	3.2	94.8	2.1	96.9	100.0	2,350	

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Queensland, 2001–02

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/accommodation	18.0	2.4	20.4	76.7	2.8	79.5	100.0	58,800	34,350
Financial/employment	34.2	3.4	37.6	57.3	5.1	62.4	100.0	29,600	18,500
Counselling	3.3	2.8	6.1	88.1	5.8	93.9	100.0	24,600	17,700
General support/advocacy	17.4	1.1	18.5	78.9	2.6	81.5	100.0	57,300	25,600
Specialist services	3.0	5.1	8.1	84.4	7.4	91.8	100.0	35,050	16,400
Basic support and services n.e.s.	1.0	0.2	1.2	98.2	0.5	98.7	100.0	75,450	26,850
Total (%)	11.9	2.0	13.9	82.9	3.2	86.1	100.0
Total (number)	33,350	5,700	39,050	232,650	9,050	241,700	..	280,750	38,450

Notes

1. Number excluded due to errors and omissions (weighted): 477 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. The substantial increase in service requirement and provision figures compared to 2000–01 is due to an improved response rate by several large agencies for these data items.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Queensland, 2001-02

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total		
Broad type of service								% unmet needs	%	Number
Housing/accommodation	31.3	30.2	34.2	58.5	52.3	39.4	16.7	31.8	10,550	
Financial/employment	32.0	30.1	32.1	13.3	15.7	12.5	26.4	30.4	10,100	
Counselling	1.0	3.4	0.9	7.2	5.9	17.4	13.9	2.4	800	
General support/ advocacy	31.7	29.7	31.3	5.9	19.0	12.4	15.3	30.0	9,950	
Specialist services	2.3	3.7	1.2	10.5	5.2	11.5	16.7	3.2	1,050	
Basic support and services n.e.s.	1.6	3.0	0.3	4.6	2.0	6.8	11.1	2.2	750	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>33,200</i>	
Summary totals										
Total unmet needs (%)	62.0	28.7	3.6	1.3	0.5	3.7	0.2	100.0	..	
Total unmet needs (number)	20,550	9,500	1,200	400	150	1,250	100	..	33,200	
Total closed support periods with unmet needs (%)										
Total closed support periods with unmet needs (%)	60.3	27.6	3.6	2.1	0.7	5.6	0.2	100.0	..	
Total closed support periods with unmet needs (number)										
Total closed support periods (number)	7,550	3,450	450	250	100	700	<25	..	12,550	
Total closed support periods (%)										
Total closed support periods (%)	55.2	26.5	2.1	2.1	0.7	13.1	0.4	100.0	..	
Total closed support periods (number)										
Total closed support periods (number)	21,200	10,150	800	800	250	5,000	150	..	38,350	

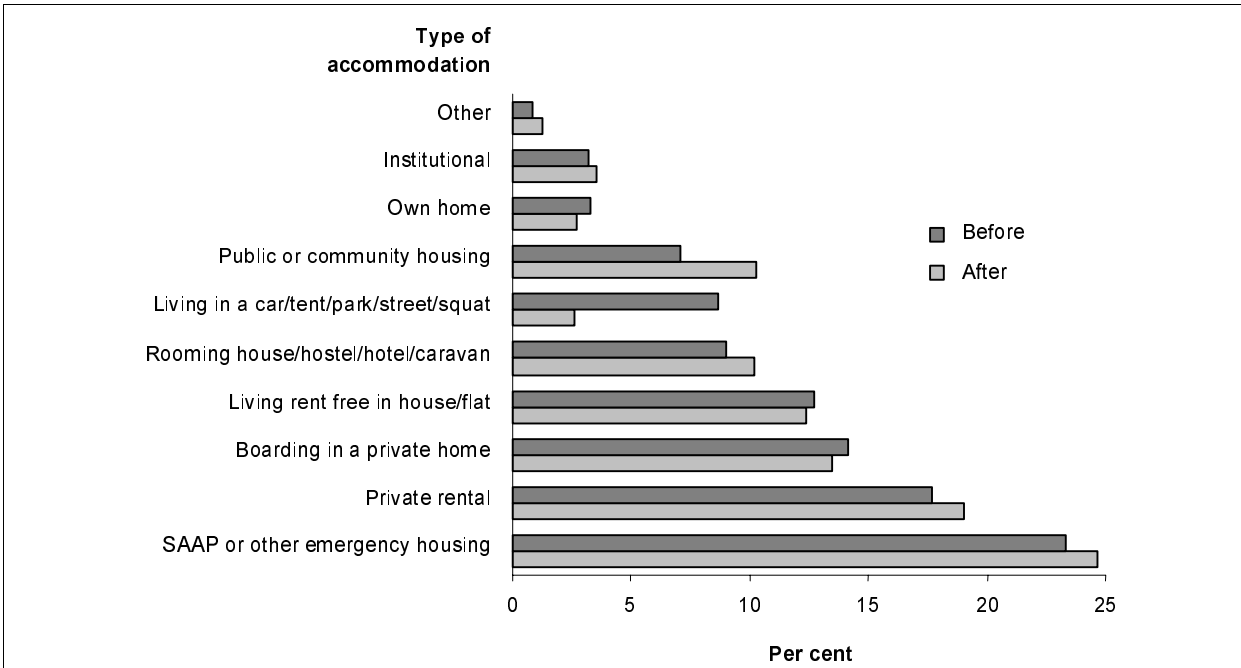
Notes

1. Number excluded due to errors and omissions (weighted): 140 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 54 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 792 closed support periods (including cases with no information on service requirements or provision).
4. The substantial increase in service requirement and provision figures compared to 2000-01 is due to an improved response rate by several large agencies for these data items.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



Source: Table 8.2.

Figure 8.1: Type of accommodation immediately before and after a support period, Queensland, 2001-02 (per cent closed support periods)

8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Queensland, 2001–02 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	16.4	6.2	9.5	7.3
No income, awaiting pension/benefit	3.2	3.2	1.1	1.0
Government pension/benefit	71.6	84.6	81.2	83.6
Other	8.7	6.0	8.2	8.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,250</i>	<i>2,150</i>	<i>16,750</i>	<i>15,350</i>
Number with missing data	150	200	2,150	3,550
Total (number)	2,400	2,400	18,900	18,900

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Queensland, 2001–02 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	16.3	12.8	23.3	24.7
Living rent-free in house/flat	13.8	10.4	12.7	12.4
Private rental	20.0	27.6	17.7	19.0
Public or community housing	5.7	17.3	7.1	10.3
Rooming house/hostel/hotel/caravan	8.8	9.6	9.0	10.2
Boarding in a private home	21.9	15.8	14.1	13.5
Own home	2.9	1.1	3.3	2.7
Living in a car/tent/park/street/squat	6.8	1.9	8.7	2.6
Institutional	2.6	1.7	3.2	3.5
Other	1.2	2.0	0.8	1.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,400</i>	<i>2,800</i>	<i>16,600</i>	<i>12,900</i>
Number with missing data	200	800	2,300	6,050
Total (number)	3,600	3,600	18,900	18,900

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods: living situation immediately before and after a support period, Queensland, 2001–02 (per cent)

Living situation	Before	After
With parent(s)	10.6	9.8
With foster family	0.7	0.7
With relatives/friends short-term	18.8	17.6
With relatives/friends long-term	3.3	5.4
With spouse/partner with/without children	25.4	16.3
Alone with children	9.4	17.0
Alone	17.1	18.0
With other unrelated persons	14.1	14.7
Other	0.5	0.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>15,150</i>	<i>11,750</i>
Number with missing data	3,800	7,150
Total (number)	18,900	18,900

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: employment status immediately before and after a support period, Queensland, 2001–02 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	1.0	3.4	3.0	3.4
Employed part-time/casual	8.3	17.3	5.8	6.7
Unemployed (looking for work)	58.5	48.5	38.5	37.8
Not in labour force	32.3	30.7	52.8	52.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>1,250</i>	<i>1,100</i>	<i>16,900</i>	<i>15,200</i>
Number with missing data	50	150	2,000	3,750
Total (number)	1,250	1,250	18,900	18,900

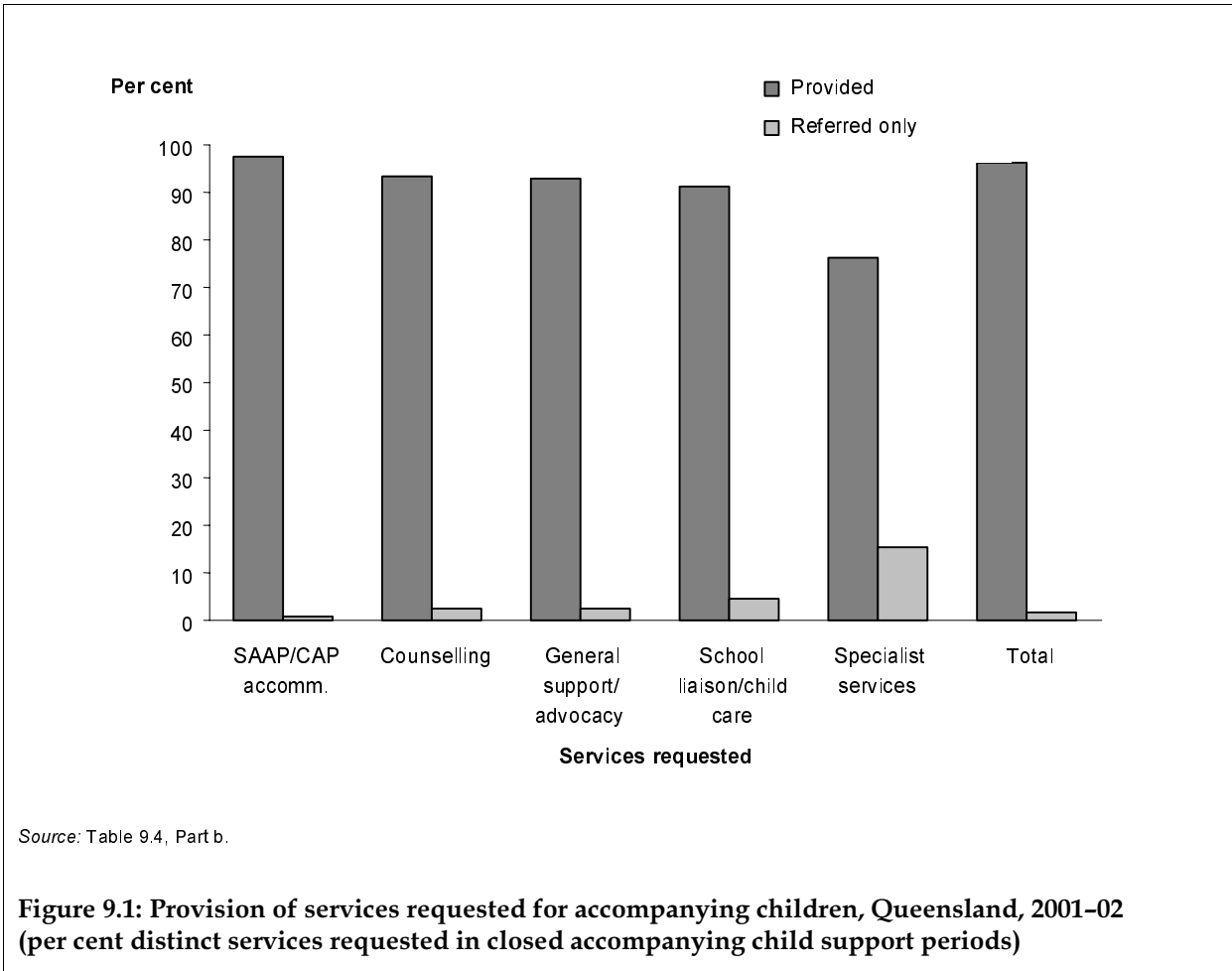
Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

9 Support to accompanying children

9.1 Key chart



9.2 Tables

Table 9.1: Accompanying children and accompanying child support periods, by age and gender of child, Queensland, 2001-02

Age	Accompanying children		Accompanying child support periods	
	%	Number	%	Number
0-4 years	46.4	3,800	45.8	5,550
5-12 years	45.0	3,700	44.0	5,300
13-15 years	7.6	600	8.1	1,000
16-17 years	1.1	100	2.1	250
Total	100.0	8,200	100.0	12,100
Gender				
Male	49.7	4,050	48.7	5,900
Female	50.3	4,100	51.3	6,200
Total	100.0	8,150	100.0	12,150

Notes

1. Number excluded due to errors and omissions in age (weighted): 4 accompanying children.
2. Number excluded due to errors and omissions in gender (weighted): 19 accompanying children.
3. Number excluded due to errors and omissions in age (weighted): 249 accompanying child support periods.
4. Number excluded due to errors and omissions in gender (weighted): 202 accompanying child support periods.
5. Table excludes high-volume records because not all items were included on the high-volume form.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.
7. Accompanying child support period figures have been weighted to adjust for agency non-participation

Source: SAAP Client Collection.

Table 9.2: Accompanying children, birthplace of child, Queensland, 2001-02

Birthplace	Per cent	Number
Australia	96.6	7,550
Oceania (excluding Australia)	1.5	100
Europe and the former Soviet Union	0.4	50
South-East, North-East and Southern Asia	0.5	50
Other (including the Middle East, Africa, the Americas and Caribbean)	0.9	50
Total	100.0	7,850

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 351 children.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: Accompanying child support periods: services provided to accompanying children, by client group, Queensland, 2001–02

Type of service	Couple with children	Male with children	Female with children	Total	
Accompanying child support periods		(%)		%	Number
Accommodation	80.6	81.4	86.9	86.4	8,200
SAAP/CAP accommodation	80.6	81.4	86.9	86.4	8,200
School liaison/child care	9.0	7.3	29.8	27.9	2,650
School liaison	6.7	4.0	12.5	11.9	1,150
Child care	3.1	4.0	23.4	21.6	2,050
Counselling	8.0	15.8	42.8	39.7	3,800
Help with behavioural problems	2.3	3.4	26.8	24.5	2,350
Sexual/physical abuse counselling/support	0.8	1.1	2.4	2.3	200
Skills education	0.8	1.7	1.9	1.8	150
General counselling/support	5.3	11.9	19.3	18.2	1,750
General support/advocacy	12.2	23.7	17.7	17.5	1,650
Access arrangements	1.0	3.4	2.5	2.5	250
Advice/information	8.7	16.9	12.1	12.0	1,150
Brokerage services	0.3	1.1	0.3	0.3	50
Advocacy	5.7	10.7	8.0	7.9	750
Specialist services	2.1	1.7	10.0	9.3	900
Culturally sensitive services	0.8	1.7	5.3	4.9	450
Health/medical services	1.3	0.6	5.3	4.9	450
Basic support and other services n.e.s.	25.6	28.2	77.5	72.9	6,950
Meals	10.0	13.6	58.3	54.0	5,150
Showers/hygiene	6.1	8.5	50.1	46.1	4,400
Recreation	3.0	8.5	49.7	45.6	4,350
Transport	14.9	16.4	62.0	57.8	5,500
Other	6.4	11.9	12.1	11.7	1,100
No services provided directly by agency	5.3	9.0	2.3	2.7	250
Total accompanying child support periods (%)	6.9	2.0	90.7	100.0	..
Total accompanying child support periods (number)	650	200	8,650	..	9,500
Support periods for SAAP clients with accompanying children requiring assistance					
Total support periods (%)	6.6	2.5	90.4	100.0	..
Total support periods (number)	300	100	3,900	..	4,300
Mean number of accompanying child support periods in which accompanying children required assistance	2.29	1.79	2.21	..	2.20

Notes

1. Number excluded due to errors and omissions (weighted): 2,820 accompanying child support periods (including cases with no information on service requirements or provision).
2. Number excluded due to errors and omissions (weighted): 70 support periods.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Accompanying children were able to receive multiple services, so percentages do not total 100.
5. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.
6. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.
7. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.4: SAAP services requested for accompanying children in closed support periods, by provision, Queensland, 2001–02

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompany-ing child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	1.5	0.7	2.2	96.9	0.8	97.7	100.0	7,000
School liaison/child care								
School liaison	5.7	4.5	10.2	83.7	6.1	89.8	100.0	1,000
Child care	3.5	4.5	8.0	88.0	4.0	92.0	100.0	2,000
Counselling								
Help with behavioural problems	3.0	2.4	5.4	92.2	2.4	94.6	100.0	2,300
Sexual/physical abuse counselling/support	17.1	12.6	29.7	58.6	11.7	70.3	100.0	250
Skills education	12.6	6.0	18.6	78.8	2.6	81.4	100.0	150
General counselling/support	2.8	1.2	4.0	93.1	2.9	96.0	100.0	1,550
General support/advocacy								
Access arrangements	15.5	11.5	27.0	63.7	9.3	73.0	100.0	250
Advice/information	3.2	0.2	3.4	92.6	4.0	96.6	100.0	1,000
Brokerage services	3.7	18.5	22.2	77.8	—	77.8	100.0	50
Advocacy	2.8	1.4	4.2	88.8	7.0	95.8	100.0	600
Specialist services								
Culturally sensitive services	4.8	5.0	9.8	88.7	1.5	90.2	100.0	500
Health/medical services	11.7	23.8	35.5	47.1	17.3	64.4	100.0	600
Basic support and other services n.e.s.								
Meals	0.9	0.2	1.1	98.1	0.8	98.9	100.0	4,550
Showers/hygiene	0.9	0	0.9	98.5	0.6	99.1	100.0	4,000
Recreation	1.0	0.1	1.1	98.1	0.8	98.9	100.0	4,000
Transport	0.5	0.1	0.6	98.7	0.7	99.4	100.0	5,000
Other	0.9	1.3	2.2	92.7	5.2	97.9	100.0	850
Further other	6.3	8.0	14.3	72.4	13.2	85.6	100.0	200

(continued)

Table 9.4 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Queensland, 2001–02

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	1.5	0.7	2.2	96.9	0.8	97.7	100.0	7,000	7,000
School liaison/ child care	4.2	4.5	8.7	86.6	4.7	91.3	100.0	3,000	2,500
Counselling	4.1	2.7	6.8	90.2	3.1	93.3	100.0	4,300	3,600
General support/ advocacy	4.7	2.4	7.1	87.4	5.6	93.0	100.0	1,900	1,450
Specialist services	8.6	15.3	23.9	65.9	10.2	76.1	100.0	1,100	1,000
Basic support and services n.e.s.	0.9	0.2	1.1	97.8	1.0	98.8	100.0	18,550	6,050
Total (%)	2.1	1.6	3.7	94.3	2.1	96.3	100.0
Total (number)	750	550	1,300	33,800	750	34,550	..	35,850	7,900

Notes

1. Number excluded due to errors and omissions (weighted): 2,875 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.5: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Queensland, 2001-02

	Couple with children	Male with children	Female with children	Total	
Broad type of service	% unmet needs			%	Number
Accommodation	27.8	40.0	11.8	14.3	100
School liaison/child care	20.4	13.3	16.9	16.9	150
Counselling	16.7	13.3	23.7	23.0	150
General support/advocacy	5.6	10.0	12.4	11.7	100
Specialist services	13.0	6.7	12.9	12.6	100
Basic support and services n.e.s.	16.7	16.7	22.2	21.4	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>750</i>
Summary totals					
Total unmet needs (%)	7.8	4.3	87.3	100.0	..
Total unmet needs (number)	50	50	650	..	750
Total closed accompanying child support periods with unmet needs (%)	10.0	4.5	85.3	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	<25	350	..	450
Total closed accompanying child support periods (%)	5.7	1.7	92.2	100.0	..
Total closed accompanying child support periods (number)	500	150	7,700	..	8,350
Total closed support periods with accompanying children with unmet needs (%)	7.9	4.6	87.1	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	250	..	300
Total closed support periods with accompanying children requiring assistance (%)	5.7	2.2	91.5	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	200	100	3,500	..	3,800

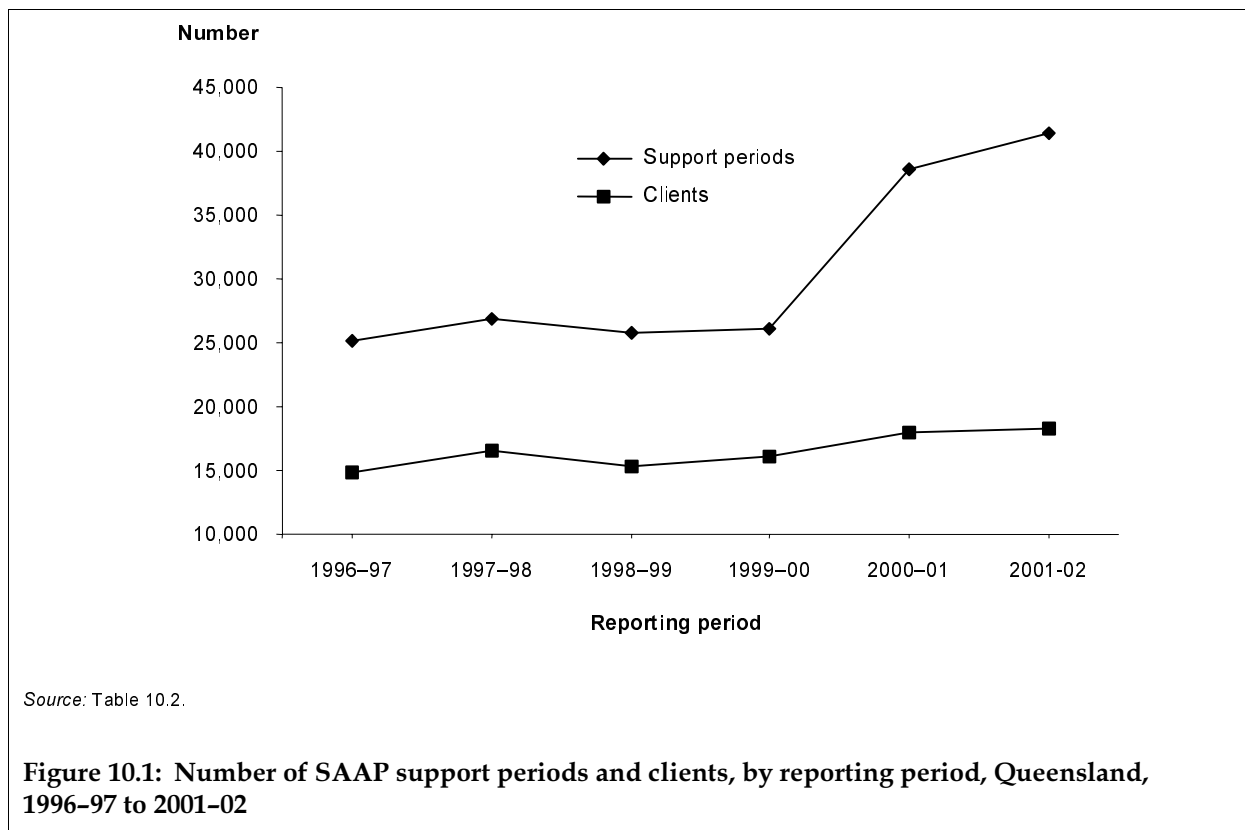
Notes

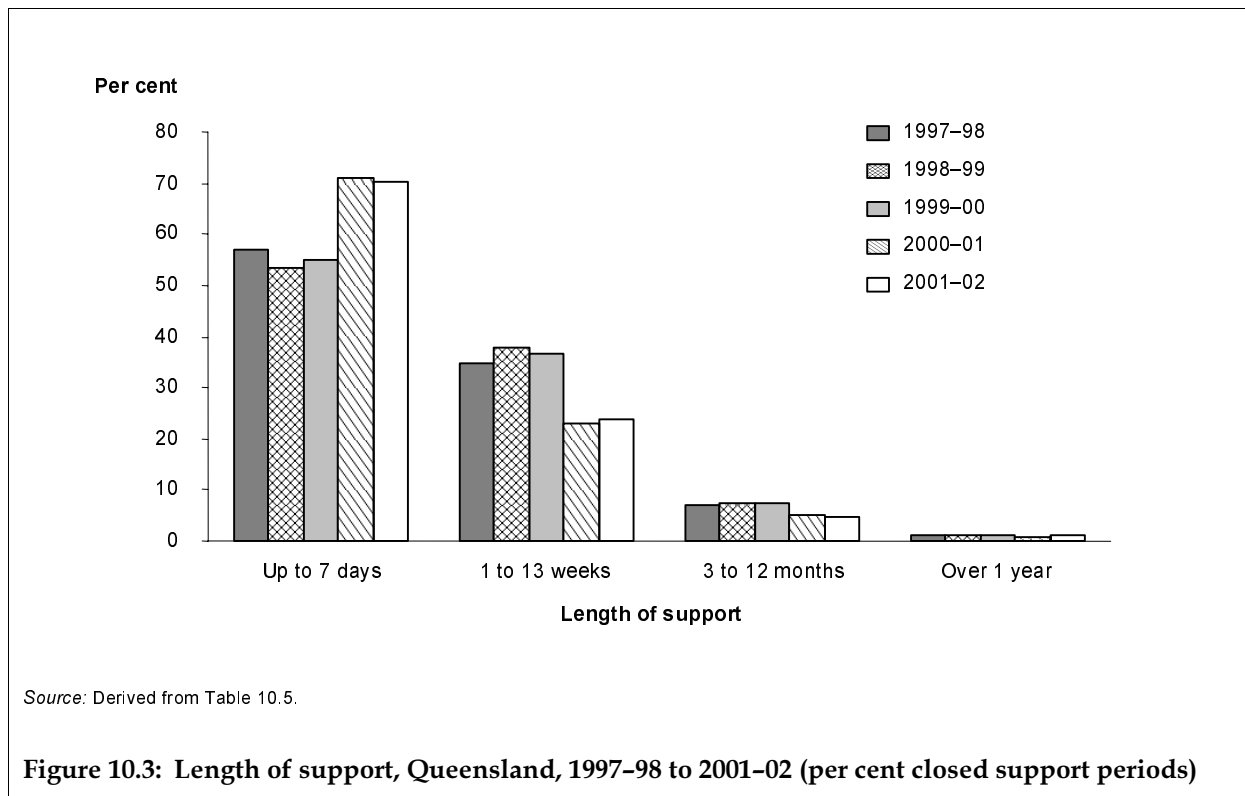
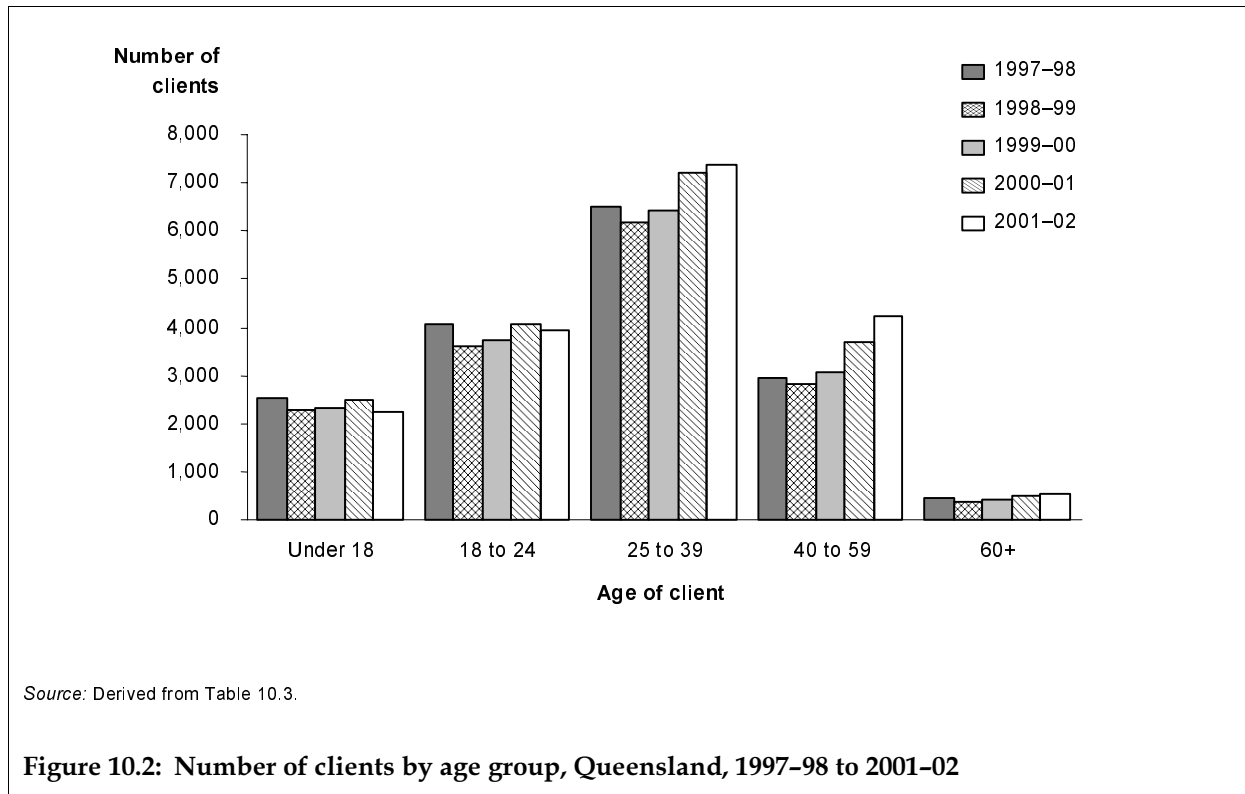
1. Number excluded due to errors and omissions (weighted): 4 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 4 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,403 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 3 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 35 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

10 Support from 1996–97 to 2001–02

10.1 Key charts





10.2 Tables

Table 10.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2001-02 dollars, by reporting period, Queensland, 1996-97 to 2001-02

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996-97	31,119,000	28,027,000	1,120	1,890
1997-98	31,681,000	29,468,000	1,100	1,790
1998-99	32,782,000	31,049,000	1,210	2,030
1999-00	39,402,000	38,167,000	1,460	2,380
2000-01	42,960,000	42,268,000	1,090	2,350
2001-02	44,587,000	42,972,000	1,040	2,340
Constant 2001-02 \$				
1996-97	35,624,000	32,084,000	1,280	2,160
1997-98	35,671,000	33,180,000	1,240	2,010
1998-99	36,198,000	34,284,000	1,330	2,240
1999-00	41,974,000	40,659,000	1,560	2,530
2000-01	44,163,000	43,451,000	1,120	2,420
2001-02	44,587,000	42,972,000	1,040	2,340

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. Support period figures have been weighted to adjust for agency non-participation.
3. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b; ABS 2002; FaCS unpublished data.

Table 10.2: SAAP support periods and clients, by reporting period, Queensland, 1996–97 to 2001–02 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02
Support periods (number)	25,100	26,800	25,750	26,150	38,650	41,350
Clients (number)	14,850	16,500	15,300	16,050	18,000	18,350
Mean number of support periods per client	1.94	1.83	1.81	1.85	2.31	2.44
Clients per 10,000 population 10+	52	57	52	53	59	58
Nightly average support periods with accommodation	850	1,150	1,100	1,250	1,250	1,350
Daily average support periods	1,700	2,050	2,250	2,850	2,500	2,750

Notes

1. Number excluded due to errors and omissions (weighted): 0 client and support periods.
2. Number excluded due to errors and omissions (weighted): 2,814 nightly average support periods with accommodation.
3. Number excluded due to errors and omissions (weighted): 2,698 daily average support periods.
4. The sharp increase in the number of support periods in 2000–01 compared to 1999–00 is due to the participation of a large high-volume agency that had not previously participated in the Client Collection.
5. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in Queensland.
6. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided with Queensland.
7. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
8. Support period figures have been weighted to adjust for agency non-participation.
9. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Administrative Data and Client Collections.

Table 10.3: SAAP clients: age of client by reporting period, Queensland, 1997-98 to 2001-02 (per cent)

Age of client	1997-98	1998-99	1999-00	2000-01	2001-02
Under 15 years	2.4	2.8	2.6	2.4	2.4
15-17 years	13.0	12.2	12.0	11.5	9.8
18-19 years	8.3	8.4	8.1	7.7	7.0
20-24 years	16.2	15.3	15.2	14.9	14.5
25-29 years	15.2	14.9	15.3	14.2	14.0
30-34 years	13.3	13.7	13.1	14.2	14.6
35-39 years	11.0	11.9	11.9	11.7	11.8
40-44 years	7.2	7.6	7.9	9.3	10.3
45-49 years	5.0	5.2	5.2	5.4	6.2
50-54 years	3.3	3.8	3.8	3.9	4.0
55-59 years	2.3	1.9	2.4	1.9	2.5
60-64 years	1.1	1.0	1.2	1.3	1.3
65 years and over	1.6	1.4	1.4	1.5	1.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	16,500	15,300	15,950	17,950	18,300
Mean age (years)	30.2	30.3	30.6	31.0	31.8
Median age (years)	28	28	29	29	30

Notes

1. Number excluded due to errors and omissions (weighted): 227.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 10.4: SAAP closed support periods: existence of a support plan by reporting period, Queensland, 1997–98 to 2001–02 (per cent)

Existence of support plan	1997–98	1998–99	1999–00	2000–01	2001–02
<i>Support plan</i>	48.8	50.6	54.0	60.2	61.1
All goals achieved	n.a.	n.a.	n.a.	6.7	10.6
Most or some goals achieved	n.a.	n.a.	n.a.	27.3	35.1
No goals achieved	n.a.	n.a.	n.a.	3.5	3.9
No information given	n.a.	n.a.	n.a.	22.7	11.5
<i>No support plan</i>	18.5	18.9	24.4	18.3	17.1
<i>Not appropriate</i>	32.7	30.5	21.6	21.5	21.8
<i>Total</i>	100.0	100.0	100.0	100.0	100.0
Total (number)	16,700	16,550	15,750	15,855	16,850

Notes

1. Number excluded due to errors and omissions (weighted): 9,649.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 10.5: SAAP closed support periods: length of support by reporting period, Queensland, 1997–98 to 2001–02 (per cent)

Length of support	1997–98	1998–99	1999–00	2000–01	2001–02
Less than 1 day	17.2	14.1	15.5	13.1	9.8
1 day	14.6	13.7	14.6	42.0	46.0
2 days	6.5	6.9	6.9	4.2	4.0
3 days	5.3	5.5	5.2	3.3	3.0
4 days	4.1	3.9	3.9	2.6	2.2
5 days	3.3	3.4	3.0	2.0	1.8
6 days	2.9	2.9	3.1	1.9	1.8
7 days	3.1	3.1	2.9	1.9	1.8
>1–2 weeks	11.1	11.9	11.7	7.4	7.2
>2–4 weeks	9.2	10.1	9.5	6.1	6.4
>4–13 weeks	14.6	15.9	15.4	9.6	10.2
>13–26 weeks	4.9	5.2	5.1	3.3	3.1
>26–52 weeks	2.1	2.4	2.3	1.8	1.6
>52 weeks	1.0	1.1	1.1	0.8	1.0
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	24,450	23,850	23,200	35,950	38,900
Mean length (days)	30	33	32	22	23
Median length (days)	5	6	6	1	1

Notes

1. Number excluded due to errors and omissions (weighted): 1,682.
2. The sharp increase in the number of closed support periods in 2000–01 compared to 1999–00 is due to the participation of a large high-volume agency that had not previously participated in the Client Collection.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Queensland follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Queensland, 2001-02

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Remote and North West	15	80.0	2,187	96.5	94.2
Cairns and Tablelands	15	100.0	14,787	97.1	96.3
Townsville and Hinterland	15	93.3	2,704	93.3	80.1
Mackay/Whitsundays	8	87.5	654	96.3	95.0
Central	20	95.0	2,122	83.9	82.5
Wide Bay Burnett	13	100.0	1,387	97.2	95.7
Toowoomba and South-West	11	81.8	1,259	91.3	90.6
Caboolture and Redcliffe Peninsula	5	80.0	289	94.8	94.1
Sunshine Coast	10	90.0	1,067	76.7	71.7
Brisbane	51	94.1	8,803	82.5	78.0
Ipswich/Logan	13	92.3	770	81.6	80.3
Gold Coast/Redlands	15	100.0	2,325	72.9	71.8
Total	191	92.7	38,354	90.1	87.3
Primary target group					
Young people	69	91.3	6,176	75.8	71.3
Single men only	11	90.9	5,758	89.6	88.7
Single women only	1	100.0	182	86.8	86.3
Families	27	92.6	1,808	84.5	83.1
Women escaping domestic violence	51	94.1	6,029	82.1	74.2
Cross target/multiple/general	32	93.8	18,401	98.4	97.0
Total	191	92.7	38,354	90.1	87.3

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).
4. Of the 38,354 forms returned, 19,159 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the national report), high-volume agencies accounted for 20,650 of the 41,350 support periods.

Source: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region Administrative regional classifications developed by the Queensland Department of Families are used in the report. The State's thirteen administrative regions are as follows:

- Remote and North-West
- Cairns and Tablelands
- Townsville and Hinterland
- Mackay and Whitsundays
- Central
- Wide Bay Burnett
- Toowoomba and South-West
- Caboolture and Redcliffe Peninsula
- Sunshine Coast
- Brisbane City
- Ipswich and Logan
- Gold Coast
- Statewide.

Appendix 2 SAAP NDCA Client Collection forms



CLIENT FORM

JULY 2001 – JUNE 2002



AGENCY NUMBER		<input type="text"/>				OFFICE USE ONLY					
SUPPORT PERIOD		D	D	M	M		Y	Y	Y	Y	
Date commenced		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Date finished		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
SUPPORT PERIOD NOT ENDED BY											
30 June 2002		Yes	<input type="checkbox"/>	1							
CONSENT OBTAINED		Yes	<input type="checkbox"/>	1	No		<input type="checkbox"/>	2			
ALPHA CODE		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>			
		2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME			LAST LETTER OF SURNAME		M/F FOR MALE OR FEMALE		
YEAR OF BIRTH OF CLIENT		<input type="text"/>									

CHANGES TO THE CLIENT FORM

The 2001 – 2002 Client Collection commences on 1 July 2001. A number of changes have been made to the new Client Form and a new Collectors Manual has been prepared.

- Changes to the form are explained fully in the *Collectors Manual July 2001*.
- Part B—Accompanying and/or Assisted Children section includes all questions related to children accompanying clients to your agency.
- Either a shaded square ■ or ellipse ● defines question numbers. The ellipse denotes questions that require the informed consent of the client to be completed. The square denotes questions that should be completed even without the informed consent of the client.
- When transferring information from the old form to the new form in July 2001 for clients who are ongoing at 30 June 2001, check the *Collectors Manual July 2001* for instructions about answering questions that have been changed.

Prior to 1 July please read the *Collectors Manual July 2001* and quick reference information card carefully and ensure that your agency members are aware of the changes to the form and procedures to complete it. It is important that all workers at your agency are aware of these changes.

You should begin using the revised client forms on Sunday 1 July 2001. The new forms should be used for any client who begins a support period on or after 1 July and existing clients who are receiving support from your agency on 1 July.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

- WITH** child(ren)
- person with child(ren) 3
- couple with child(ren) 4
- WITHOUT** child(ren)
- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

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10. Main income source before and after support period

please tick one box only in each column Before After

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment program (CDEP) 8
- ABSTUDY 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column Before After

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

overseas 9998

don't know/no information 0

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16. Type of housing/accommodation *immediately* before and after this support period

please tick one box only in each column **Before** **After**

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with *immediately* before and after this support period?

please tick one box only in each column **Before** **After**

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (*please specify*) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before **After**

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

22. Support to client

please tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>
---	---	---

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

no assistance

OR tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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CHILD 4	CHILD 5	CHILD 6	CHILD 7
ALPHA CODE	ALPHA CODE	ALPHA CODE	ALPHA CODE
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>
<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>	<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>	<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>	<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>
<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>
YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>
0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4
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CHILD 4	CHILD 5	CHILD 6	CHILD 7																
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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2001 AND 31 DECEMBER 2001

- Twice a year (in the first week of July 2001 and in the first week of January 2002), you should notify the NDCA of clients who are still being supported as at 30 June 2001 and 31 December 2001.
- For clients who are ongoing at 30 June 2001, transfer the information from the old 2000–2001 form to the new 2001–2002 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2001. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA addressed:

REPLY PAID
SAAP National Data Collection Agency
Australian Institute of Health and Welfare
Locked Bag 8900
Canberra ACT 2601

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6. Country of birth of client

- Australia 1
 other (please specify) _____ 2

7. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
 yes, Aboriginal person 2
 yes, Torres Strait Islander person 3
 yes, both 4

8. Cultural identity of the client

other (please specify) _____

9. Type of housing/accommodation immediately before this support period

please tick one box only

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
 medium/long term accommodation 2
 hostel 3
 motel/hotel 4
 community placement 5
 other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
 living rent-free in house or flat 8
 renting independently in the private rental market 9
 renting a public housing dwelling 10
 renting community housing 11
 renting a caravan 12
 rooming house/hostel/hotel 13
 boarding in a private home 14
 purchasing or living in own home 15
 living in a car/tent/park/street/squat 16
 other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
 prison/youth training centre 19
 other government residential arrangement 20
 detoxification unit/rehabilitation centre 21
 other institutional setting 22
 don't know/no information 0

10. Support to client

<i>please tick as many circles as apply</i>	Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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