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**Australian Institute of
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*Better information and statistics
for better health and wellbeing*

Government-funded specialist homelessness services

**SAAP National Data Collection
annual report
2009–10**

South Australia

June 2011

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Australian Institute of Health and Welfare

Board Chair

Hon. Peter Collins, AM, QC

Director

David Kalisch

Any enquiries about or comments on this publication should be directed to:

Communications, Media and Marketing Unit

Australian Institute of Health and Welfare

GPO Box 570

Canberra ACT 2601

Phone: (02) 6244 1032

Email: info@aihw.gov.au

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Summary

This publication is one of eight state and territory supplements that accompany the 2009–10 national annual report on the use of government-funded specialist homelessness services (AIHW 2011a). Information to aid readers in interpreting the data is presented in Box 1 and in the national report and appendixes (AIHW 2011i).

Box 1: Models of service delivery vary by jurisdiction

The approaches to delivering homelessness services vary between jurisdictions (see AIHW 2011a:Box 1.1). This variation needs to be considered when analysing national results and comparing the states and territories.

Accommodation data for South Australia is affected by the model of homelessness service delivery used in this state. A large number of South Australian agencies do not provide accommodation, they provide support services only, with accommodation being provided through other sources.

In line with the national picture, in South Australia:

- the majority of clients were female
- the average age of clients was in their early thirties
- Aboriginal and Torres Strait Islander people were over-represented relative to their population size
- clients commonly sought support because of issues in their interpersonal relationships, such as domestic or family violence, or because of accommodation related issues
- immediately following support, most clients were living in a house or flat, they were not employed, and their main source of income was a government pension or benefit.

Some other points of interest in South Australia were:

- the rate of use of specialist homelessness services was higher than the national average
- seeking support primarily because of domestic violence was relatively high
- the lengths of support and accommodation were longer than the national averages.

1 How many people were supported?

In 2009–10, an estimated 1 in 70 South Australians used government-funded specialist homelessness services (Table 1.1). This rate of use was higher than the national figure of 1 in 100 people.

Table 1.1: Rate of service use, by state and territory, 2009–10 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Ratio	1:116	1:84	1:117	1:114	1:70	1:75	1:98	1:37	1:100

Sources: Table A3; AIHW 2011a, b, c, d, e, f, g, h:Table A3.

More specifically, agencies supported an estimated 23,200 people, of whom 13,100 (57%) were clients and 10,100 (43%) were children accompanying clients (tables A3, A4 and A5).

Most clients and accompanying children had one period of support within the year (tables A3, A4 and A5).

A quarter (25%) of support periods in South Australia included a period of specialist homelessness accommodation (Table 1.2). The remaining 75% were for support services only. The proportion of support periods in South Australia that included a period of specialist homelessness accommodation was relatively low, second after Victoria (10%). This is largely a result of the model of homelessness service delivery used in South Australia (see Box 1).

Table 1.2: Support periods with and without a period of specialist homelessness accommodation, by state and territory, 2009–10 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
With accommodation	33.6	10.2	44.9	45.3	24.8	44.2	43.5	63.8	28.8
Without accommodation	66.4	89.8	55.1	54.7	75.2	55.8	56.5	36.2	71.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Note: accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A4; AIHW 2011a, b, c, d, e, f, g, h:Table A4.

2 Who was supported?

The majority of South Australian clients were female (65%) (Table 2.1). This was slightly higher than the 62% reported nationally.

Table 2.1: Sex of clients, by state and territory, 2009–10 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Male	41.6	33.8	43.9	35.2	34.7	46.6	38.4	30.9	38.0
Female	58.4	66.2	56.1	64.8	65.3	53.4	61.6	69.1	62.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A6; AIHW 2011a, b, c, d, e, f, g, h:Table A6.

The average (mean) age of South Australian clients was 31 years (Table 2.2). Female clients were on average slightly younger than male clients (31 years compared with 33 years) (Table A6). This was consistent with that reported nationally.

Table 2.2: Mean and median age of clients, by state and territory, 2009–10 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	32.0	33.2	32.5	32.8	31.3	31.3	29.1	32.9	32.3
Median	30	32	31	32	30	29	27	32	31

Sources: Table A6; AIHW 2011a, b, c, d, e, f, g, h:Table A6.

The highest rate of use was by clients aged 15–19 years, particularly females – 1 in 45 South Australians aged 15–19 years and 1 in 34 young women aged 15–19 years became a client (derived from Table A7). Children also had a high rate of use, with 1 in every 35 South Australian children aged 0–17 years and 1 in every 21 South Australian children aged 0–4 years accompanying a client of a specialist homelessness agency (derived from Table A9).

Twenty-one per cent of clients and 24% of children accompanying clients identified as Aboriginal or Torres Strait Islander (tables 2.3 and 2.4). Indigenous people were over-represented relative to their population size – 2% of the South Australian population aged 10 years and over and 4% of children aged 0–17 years identified as Indigenous (ABS 2009).

The majority of clients and accompanying children in South Australia were Australian-born (89% and 97%, respectively) (tables 2.5 and 2.6). The next most common countries of birth were Sudan, New Zealand and England (tables A12 and A13).

Table 2.3: Aboriginal and Torres Strait Islander status of clients, by state and territory, 2009–10 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Aboriginal and Torres Strait Islander people	18.0	6.6	23.2	30.8	20.8	10.7	15.4	63.8	18.0
Non-Indigenous	82.0	93.4	76.8	69.2	79.2	89.3	84.6	36.2	82.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A10; AIHW 2011a, b, c, d, e, f, g, h:Table A10.

Table 2.4: Aboriginal and Torres Strait Islander status of accompanying children, by state and territory, 2009–10 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Aboriginal and Torres Strait Islander people	29.6	8.7	33.3	40.6	23.6	17.1	20.1	80.0	25.6
Non-Indigenous	70.4	91.3	66.7	59.4	76.4	82.9	79.9	20.0	74.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A11; AIHW 2011a, b, c, d, e, f, g, h:Table A11.

Table 2.5: Country of birth of clients, by state and territory, 2009–10 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Australian-born	82.8	80.9	86.5	78.1	89.1	93.3	78.9	93.9	83.6
Born overseas	17.2	19.1	13.5	21.9	10.9	6.7	21.1	6.1	16.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A12; AIHW 2011a, b, c, d, e, f, g, h:Table A12.

Table 2.6: Country of birth of accompanying children, by state and territory, 2009–10 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Australian-born	94.9	92.9	95.1	86.9	97.0	98.8	89.0	99.0	93.9
Born overseas	5.1	7.1	4.9	13.1	3.0	1.2	11.0	1.0	6.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A13; AIHW 2011a, b, c, d, e, f, g, h:Table A13.

3 Why do people seek support?

The most common broad main reasons why people sought support in South Australia were:

- interpersonal relationships issues (52%) – such as domestic or family violence (30%) and the breakdown of a relationship with a family member, spouse or partner (11%) (tables 3.1 and A15). Seeking support because of interpersonal relationship issues was relatively high in South Australia compared with nationally (44%). This was primarily because of the high proportion seeking support for domestic or family violence (compared with 22% nationally).
- accommodation related issues (22%) – such as being evicted or otherwise made to leave existing accommodation.

Table 3.1: Broad main reason for seeking support, by state and territory, 2009–10 (per cent support periods)

	NSW	Vic	Qld	WA ^(a)	SA	Tas	ACT ^(b)	NT ^(c)	Australia
Interpersonal relationships	44.1	43.6	33.7	49.5	51.7	40.2	43.8	52.5	43.7
Financial	14.6	19.4	21.9	11.3	6.8	10.2	7.9	9.3	15.9
Accommodation	14.7	21.5	23.1	11.4	22.2	29.6	18.4	13.9	19.0
Health	13.6	5.1	7.1	4.6	4.9	6.4	9.6	8.1	7.9
Other	13.0	10.5	14.2	23.2	14.5	13.6	20.3	16.2	13.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) The data on reasons for seeking assistance in Western Australia may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

(b) The data on reasons for seeking assistance in the Australian Capital Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, problematic drug, alcohol or substance use and mental health issues in the Australian Capital Territory may be underreported because of the reporting of reasons such as 'dual diagnosis' (in which a person has a co-occurring substance use and mental health disorder) as an 'other' reason for seeking assistance.

(c) The data on reasons for seeking assistance in the Northern Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

Sources: Table A15; AIHW 2011a, b, c, d, e, f, g, h: Table A15.

4 For how long were people supported?

Clients in South Australia were supported for an average (mean) of 87 days (Table 4.1). For those clients who were accommodated, the average (mean) length of accommodation was 66 days (Table 4.2).

The lengths of support and accommodation in South Australia were longer than the national averages.

Table 4.1: Mean and median length of support for clients, by state and territory, 2009–10 (days)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	80	44	60	55	87	76	180	54	64
Median	22	1	21	7	21	39	61	13	11

Sources: Table A17; AIHW 2011a, b, c, d, e, f, g, h:Table A17.

Table 4.2: Mean and median length of accommodation for clients, by state and territory, 2009–10 (days)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	75	86	50	34	66	46	133	25	60
Median	18	29	17	6	12	9	32	5	14

Note: accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A19; AIHW 2011a, b, c, d, e, f, g, h:Table A19.

5 Were support needs met?

Overall, agencies were able to meet the needs of clients and their accompanying children in the majority of cases:

- the needs of clients were met in 90% of cases (of which 84% were provided directly and 6% were referred on) (tables 5.1 and A23). The need for general support or advocacy services was the most often met (96%), followed by basic support (96%)
- the needs of accompanying children were met in 91% of cases (of which 82% were provided directly and 9% were referred on) (tables 5.2 and A26). The need for general support or advocacy services was the most often met (99%), followed by the need for basic support (99%).

Table 5.1: Provision of support for clients, by state and territory, 2009–10 (per cent distinct types of support required in closed support periods)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Met	98.2	95.7	96.5	97.4	89.8	96.7	98.4	99.0	96.5
Unmet	1.8	4.3	3.5	2.6	10.2	3.3	1.6	1.0	3.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: derived from Table A23; AIHW 2011a, b, c, d, e, f, g, h:Table A23.

Table 5.2: Provision of support for accompanying children, by state and territory, 2009–10 (per cent distinct types of support required in closed accompanying child support periods)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Met	98.7	96.6	97.9	98.3	91.4	98.6	98.9	99.8	97.5
Unmet	1.3	3.4	2.1	1.7	8.6	1.4	1.1	0.2	2.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: derived from Table A26; AIHW 2011a, b, c, d, e, f, g, h:Table A26.

Required support remained unmet in 10% of cases for clients and 9% of cases for children accompanying clients:

- for clients, housing or accommodation services was the most common broad type of support to remain unmet at the completion of support (23%). This was far higher than the national average (7%). The next most common broad type of support to remain unmet was financial and employment services (18%), also much higher than the national average (5%)
- for accompanying children, housing or accommodation services (37%) was the type of support that most often remained unmet. This was far higher than the national average (7%).

The support required by clients and accompanying children in South Australia was met in a lower proportion of cases overall than in other jurisdictions. This was primarily because of the low provision of accommodation related support in this state. This is likely partly a result of the model of service delivery in South Australia, in which a large number of agencies do not provide accommodation, they provide support services only (see Box 1).

6 What happened after support?

Generally, client circumstances had improved by the completion of support, particularly for those who specifically required assistance with income, employment and housing; and for those supported for longer periods (tables A28–A35).

Immediately following support, most South Australian clients: were unemployed or not in the labour force (89%); were receiving a government pension or benefit as their main source of income (86%); and were living in a house or other dwelling (94%) with some form of tenure (79%) (tables 6.1–6.4).

Table 6.1: Main source of income immediately after a support period, by state and territory, 2009–10 (per cent closed support periods)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
No income	6.7	5.4	8.1	4.8	4.7	5.7	5.9	5.8	6.1
Government payments	83.5	86.5	85.1	83.8	86.1	89.0	79.0	85.5	85.2
Other	9.8	8.1	6.8	11.4	9.1	5.3	15.1	8.7	8.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A28; AIHW 2011a, b, c, d, e, f, g, h:Table A28.

Table 6.2: Employment status in the week after a support period, by state and territory, 2009–10 (per cent closed support periods)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Employed full/part time	12.5	10.0	10.3	12.8	10.5	9.8	20.3	11.0	11.1
Unemployed (looking for work)	19.2	32.1	25.0	24.7	22.0	21.3	14.8	17.2	25.4
Not in labour force	68.3	57.9	64.7	62.5	67.4	68.9	64.9	71.8	63.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A30; AIHW 2011a, b, c, d, e, f, g, h:Table A30.

Table 6.3: Type of house/dwelling immediately after a support period, by state and territory, 2009–10 (per cent closed support periods)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Improvised dwelling/sleeping rough	9.2	7.5	6.5	5.5	3.2	5.4	1.9	6.2	7.1
House/dwelling	84.9	90.1	90.4	91.4	94.0	91.1	93.1	90.8	89.4
Institutional setting	5.9	2.3	3.1	3.1	2.8	3.5	5.0	3.0	3.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A32; AIHW 2011a, b, c, d, e, f, g, h:Table A32.

**Table 6.4: Type of tenure immediately after a support period, by state and territory, 2009–10
(per cent closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
SAAP/CAP funded accommodation	13.3	15.5	15.4	9.3	14.5	11.1	18.9	5.5	14.0
No tenure	13.9	10.9	10.1	8.7	6.7	7.4	5.3	7.8	10.7
Tenure	72.8	73.5	74.6	82.0	78.9	81.4	75.8	86.7	75.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Notes

1. Although the SAAP Agreement and Crisis Accommodation Program have ceased, for continuity in reporting data from the SAAP NDC the terminology and labels of data produced under that agreement have been retained. 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.
2. Accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A33; AIHW 2011a, b, c, d, e, f, g, h:Table A33.

7 Changes over time

Both the periods of support and the number of people supported in South Australia have increased in recent years – periods of support from 33,700 in 2006–07 to 37,300 in 2009–10; and people from 21,600 to 23,200 (Table A3). While there has also been a small overall increase in the rate of use of specialist homelessness services in South Australia, this has fluctuated – increasing from 1 in 73 South Australians in 2006–07 to peak at 1 in 66 in 2008–09 before dropping back to 1 in 70 in 2009–10.

The proportion of support periods that include a period of specialist homelessness accommodation has decreased over recent years – from 36% in 2006–07 to 25% in 2009–10 (Table A4). In percentage terms, this amounted to a decrease of 24% between 2006–07 and 2009–10, compared with decreases of between 2% and 16% in the other states and territories (excluding Victoria).

The overall length of support and accommodation in South Australia has increased in recent years (tables A17 and A19). The length of support ranged from an average (mean) of 60 days in 2006–07 to 87 days in 2009–10. The length of accommodation increased from an average (mean) of 46 days in 2006–07 to 66 in 2009–10.

There have been some small changes in South Australia in recent years in the main reasons why people seek support (Table A15):

- a decrease in people seeking assistance because of interpersonal relationship issues – from 59% of support periods in 2006–07 to 52% in 2009–10
- an increase in people seeking assistance because of accommodation related reasons – from 18% in 2006–07 to 22% in 2009–10
- an increase in people seeking assistance because of financial related reasons, such as insufficient money to pay for accommodation, food, bills or other essentials – from 4% in 2006–07 to 7% in 2009–10.

There have also been some changes in the types of support clients needed (Table A21):

- a decrease in the need for domestic or family violence support – from 32% of closed support periods in 2006–07 to 29% in 2009–10
- a decrease in the need for specialist counselling services – from 18% in 2006–07 to 14% in 2009–10
- an increase in the need for assistance to obtain or maintain medium-term accommodation – from 11% in 2006–07 to 24% in 2009–10
- an increase in the need for assistance to obtain or maintain independent accommodation – from 17% in 2006–07 to 23% in 2009–10
- an increase in the need for financial and employment services, particularly financial assistance and material aid – from 25% in 2006–07 to 30% in 2009–10
- an increase in the need for advocacy or liaison on behalf of the client to ensure he or she has proper representation and access to services – from 41% in 2006–07 to 50% in 2009–10.

Appendix Additional tables

Table A1: Funding to agencies, by reporting period, 2006–07 to 2009–10

Reporting period	Funded agencies (number)	Agreement funding (\$'000)	Additional state/territory funding (\$'000)	Total allocation (\$'000)	Mean funding per agency (\$'000)
2006–07	117	30,655	1,062	31,718	271
2007–08	127	33,403	49	33,452	263
2008–09	121	34,493	289	34,782	287
2009–10	116	36,664	—	36,664	316

Notes

1. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
2. Not all funded agencies are required to participate in data collection (see Table A2).
3. Funding to agencies excludes funds not allocated directly to agencies, such as funds allocated for administration and training.
4. 'Agreement funding' refers to funding provided jointly by the Australian Government and the state and territory governments under the following agreements: from 1 July 2006 to 31 December 2008, 'agreement funding' refers to funding provided under the SAAP V Agreement; from 1 January 2009 to 30 June 2009, 'agreement funding' refers to funding provided under the NAHA; from 1 July 2009 to 30 June 2010, 'agreement funding' refers to funding provided under the NAHA, NPAH and other national partnership agreements.
5. 'Additional state/territory funding' refers to funding provided by the states and territories over and above the amounts determined in the above agreements.
6. Agencies may also receive funding from other sources. This is not included.
7. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

Table A2: Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, 2006–07 to 2009–10

Reporting period	Participating agencies ^(a) (number)	Agency participation rate (%)	Records returned (number)	Records returned with consent (%)	Records returned with valid consent ^(b) (%)
2006–07	96	95.8	19,228	87.2	81.0
2007–08	118	90.7	19,827	87.0	81.7
2008–09	111	98.2	20,810	88.5	83.2
2009–10	102	97.1	21,458	83.4	78.1

(a) 'Agencies' refers to the number of agencies that should have been participating in the reference period. Refer to AIHW 2011a:Appendix 5. Not all funded agencies are required to participate in the Client Collection (see Table A1). Consequently, some funded agencies are not included in this table.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2011a:Appendix 5).

Notes

1. Table based on records returned from participating agencies during the reference period.
2. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

Table A3: Total support for clients and accompanying children, by reporting period, 2006–07 to 2009–10

Reporting period	Total periods of support	Total people supported	People per 10,000 population	Average periods of support per person
2006–07	33,700	21,600	138	1.56
2007–08	36,000	22,800	144	1.57
2008–09	36,400	24,200	151	1.50
2009–10	37,300	23,200	143	1.61

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population used government-funded specialist homelessness services. The rate is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Period of support figures have been weighted to adjust for agency non-participation.
5. Person figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2010.

Table A4: Support periods and clients, by reporting period, 2006–07 to 2009–10

	2006–07	2007–08	2008–09	2009–10
Support periods (number)	20,000	21,900	21,200	22,100
With accommodation (per cent)	36.0	29.2	26.4	24.8
Without accommodation (per cent)	64.0	70.8	73.6	75.2
Daily average support periods (number)	3,400	4,200	4,300	4,600
Nightly average support periods with accommodation (number)	900	900	800	900
Clients (number)	12,200	13,000	13,600	13,100
Per 10,000 population aged 10+ years ^(a) (number)	87	91	94	90
Clients with one period of support (per cent)	72.0	72.6	73.4	70.5
Mean number of support periods per client	1.64	1.69	1.56	1.68

- (a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the population became a client. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 support periods and clients; 84 nightly support periods with accommodation in 2006–07, 52 in 2007–08, 54 in 2008–09, 117 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2010.

Table A5: Accompanying child support periods and accompanying children, by reporting period, 2006–07 to 2009–10

	2006–07	2007–08	2008–09	2009–10
Accompanying child support periods (number)	13,700	14,100	15,200	15,200
With accommodation ^(a) (per cent)	23.4	21.7	19.3	16.1
Without accommodation (per cent)	76.6	78.3	80.7	83.9
Daily average accompanying child support periods (number)	2,600	3,100	3,400	3,400
Nightly average accompanying child support periods with accommodation (number)	700	800	700	700
Accompanying children (number)	9,400	9,900	10,700	10,100
Per 10,000 population aged 0–17 years ^(b) (number)	269	281	302	284
Accompanying children with one period of support (per cent)	72.9	77.1	75.6	73.7
Mean number of accompanying child support periods per accompanying child	1.46	1.43	1.42	1.50

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the population accompanied a client. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 accompanying child support periods and children; 63 nightly accompanying child support periods with accommodation in 2006–07, 57 in 2007–08, 35 in 2008–09, 81 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2010.

Table A6: Clients: age by sex, 2009–10 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	1.2	1.8	3.5	2.8	3.0	400
15–19 years	6.5	11.8	18.8	18.0	18.3	2,400
20–24 years	4.9	10.7	14.2	16.4	15.6	2,100
25–29 years	3.2	9.4	9.3	14.4	12.7	1,700
30–34 years	3.8	8.4	11.1	12.9	12.3	1,600
35–39 years	4.0	7.7	11.5	11.8	11.7	1,500
40–44 years	3.6	6.8	10.5	10.4	10.4	1,400
45–49 years	3.1	3.9	9.0	5.9	7.0	900
50–54 years	1.9	2.4	5.4	3.6	4.2	600
55–59 years	1.1	1.2	3.0	1.8	2.3	300
60–64 years	0.6	0.7	1.6	1.0	1.2	200
65 years and over	0.7	0.6	2.0	0.9	1.3	200
<i>Total</i>	<i>34.7</i>	<i>65.3</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	4,600	8,600	4,600	8,600	..	13,100
Mean age (years)	32.5	30.6	..	31.3
Median age (years)	31	29	..	30

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Clients aged 0–17 years: 1,700 (600 males, 1,100 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A7: Clients: rate per 10,000 population aged 10 years and over by age and sex and mean and median age of all clients by sex, by reporting period, 2006–07 to 2009–10

Reporting period	Clients aged 10+ years							All clients	
	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
Male clients									
2006–07	22	140	101	92	33	6	61	31.7	31
2007–08	18	141	112	102	39	9	66	32.6	32
2008–09	15	144	116	97	40	9	65	32.7	32
2009–10	17	155	111	89	41	8	64	32.5	31
Female clients									
2006–07	31	274	245	194	43	5	112	30.2	29
2007–08	23	288	259	195	46	6	115	30.5	29
2008–09	25	301	270	208	52	5	122	30.5	29
2009–10	27	293	253	198	49	6	116	30.6	29
All clients									
2006–07	27	205	171	143	38	5	87	30.7	30
2007–08	20	212	184	148	42	7	91	31.2	30
2008–09	20	220	192	152	46	7	94	31.3	30
2009–10	22	222	180	143	45	7	90	31.3	30

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2010.

Table A8: Accompanying children: age, by sex, 2009–10

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	23.4	22.4	46.4	45.3	45.9	4,600
5–9 years	13.7	13.8	27.1	27.9	27.5	2,800
10–14 years	9.5	9.5	18.9	19.2	19.0	1,900
15–17 years	3.8	3.8	7.6	7.6	7.6	800
<i>Total</i>	<i>50.5</i>	<i>49.5</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	5,100	5,000	5,100	5,000	..	10,100
Mean age (years)	6.1	6.2	..	6.2
Median age (years)	5	5	..	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
 2. Figures have been weighted to adjust for agency non-participation and client non-consent.
- Source:* Client Collection.

Table A9: Accompanying children: rate per 10,000 population aged 0–17 years by age and mean and median age, by reporting period, 2006–07 to 2009–10

Reporting period	0–4 years	5–9 years	10–14 years	15–17 years	Total	Mean age (years)	Median age (years)
2006–07	468	276	189	103	269	6.3	5
2007–08	476	292	198	116	281	6.3	5
2008–09	516	311	207	123	302	6.2	5
2009–10	482	294	190	121	284	6.2	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
 2. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
 3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
 4. Figures have been weighted to adjust for agency non-participation and client non-consent.
- Source:* Client Collection; ABS 2010.

Table A10: Clients: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2009–10 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10
Male clients				
Aboriginal and Torres Strait Islander people	15.2	14.7	15.6	16.5
Non-Indigenous	84.8	85.3	84.4	83.5
Total	100.0	100.0	100.0	100.0
Total (number)	4,000	4,500	4,400	4,300
Female clients				
Aboriginal and Torres Strait Islander people	22.4	22.1	23.0	23.1
Non-Indigenous	77.6	77.9	77.0	76.9
Total	100.0	100.0	100.0	100.0
Total (number)	7,700	8,000	8,500	8,200
All clients				
Aboriginal and Torres Strait Islander people	19.9	19.4	20.5	20.8
Non-Indigenous	80.1	80.6	79.5	79.2
Total	100.0	100.0	100.0	100.0
Total (number)	11,700	12,500	13,000	12,500

Notes

1. Number excluded due to errors and omissions (weighted): 491 in 2006–07; 477 in 2007–08; 595 in 2008–09; 649 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A11: Accompanying children: Aboriginal and Torres Strait Islander status, by reporting period, 2006–07 to 2009–10 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10
Aboriginal and Torres Strait Islander people	23.0	23.5	24.2	23.6
Non-Indigenous	77.0	76.5	75.8	76.4
Total	100.0	100.0	100.0	100.0
Total (number)	9,000	9,500	10,000	9,400

Notes

1. Number excluded due to errors and omissions (weighted): 459 in 2006–07; 437 in 2007–08; 633 in 2008–09; 648 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A12: Clients: top 5 countries of birth in 2009–10, by reporting period, 2006–07 to 2009–10 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10
Australia (including external territories)	89.5	88.9	89.0	89.1
England	1.1	1.1	0.9	1.0
Sudan	0.7	0.7	0.8	0.8
New Zealand	1.0	1.0	0.9	0.8
Vietnam	0.6	0.6	0.7	0.6
Other	7.0	7.6	7.7	7.6
Total	100.0	100.0	100.0	100.0
Total (number)	11,900	12,600	13,200	12,800

(a) In 2006–07 the top 5 countries of birth were Australia 89.5%; England 1.1%; New Zealand 1.0%; Sudan 0.7%; and Vietnam 0.6%.

(b) In 2007–08 the top 5 countries of birth were Australia 88.9%; England 1.1%; New Zealand 1.0%; Sudan 0.7%; and Vietnam 0.6%.

(c) In 2008–09 the top 5 countries of birth were Australia 89.0%; New Zealand 0.9%; England 0.9%; Sudan 0.8%; and Vietnam 0.7%.

Notes

1. Number excluded due to errors and omissions (weighted): 350 in 2006–07; 327 in 2007–08; 372 in 2008–09; 380 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A13: Accompanying children: top 5 countries of birth in 2009–10, by reporting period, 2006–07 to 2009–10 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10
Australia (including external territories)	96.8	96.6	95.8	97.0
Sudan	0.6	0.5	0.6	0.3
New Zealand	0.3	0.2	0.1	0.2
Vietnam	0.2	0.1	0.2	0.2
Congo	—	—	0.2	0.2
Other	2.1	2.6	3.2	2.2
Total	100.0	100.0	100.0	100.0
Total (number)	9,200	9,600	10,300	9,600

(a) In 2006–07 the top 5 countries of birth were Australia 96.8%; Sudan 0.6%; New Zealand 0.3%; Kenya 0.2%; and Somalia 0.2%.

(b) In 2007–08 the top 5 countries of birth were Australia 96.6%; Sudan 0.5%; Afghanistan 0.2%; New Zealand 0.2%; and Iraq 0.2%.

(c) In 2008–09 the top 5 countries of birth were Australia 95.8%; Sudan 0.6%; Burundi 0.3%; Tanzania 0.2%; and Kenya 0.2%.

Notes

1. Number excluded due to errors and omissions (weighted): 233 in 2006–07; 290 in 2007–08; 390 in 2008–09; 425 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A14: Support periods: client group, by reporting period, 2006–07 to 2009–10 (per cent)

Client group	2006–07	2007–08	2008–09	2009–10
Male alone, under 25	10.5	10.4	9.0	9.7
Male alone, 25+	17.6	18.1	16.3	18.2
Female alone, under 25	12.4	12.5	12.3	12.5
Female alone, 25+	17.1	15.6	16.5	15.6
Couple no children	2.9	3.3	3.6	3.0
Couple with children	4.1	6.2	6.8	6.8
Male with children	1.9	1.8	2.0	1.9
Female with children	32.2	30.8	32.4	31.3
Other	1.2	1.2	1.1	1.0
Total	100.0	100.0	100.0	100.0
Total (number)	19,550	21,400	20,700	21,500

Notes

1. Number excluded due to errors and omissions (weighted): 434 in 2006–07; 453 in 2007–08; 483 in 2008–09; 579 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A15: Support periods: main reason for seeking assistance, by reporting period, 2006–07 to 2009–10 (per cent)

Main reason for seeking assistance	2006–07	2007–08	2008–09	2009–10
<i>Interpersonal relationships</i>	58.7	51.2	51.3	51.7
Time out from family/other situation	9.2	5.2	4.6	5.2
Relationship/family breakdown	11.6	11.0	10.6	10.8
Interpersonal conflict	3.1	3.3	2.9	2.8
Sexual abuse	1.1	0.9	1.3	1.3
Domestic/family violence	31.8	29.2	30.5	30.3
Physical/emotional abuse	1.9	1.5	1.3	1.3
<i>Financial</i>	3.8	4.4	5.8	6.8
Gambling	0.2	0.2	0.2	0.2
Budgeting problems	1.1	1.2	2.0	1.6
Rent too high	0.5	0.5	0.6	0.5
Other financial difficulty	2.0	2.5	3.0	4.5
<i>Accommodation</i>	18.2	23.8	23.7	22.2
Overcrowding issues	2.4	3.6	4.3	3.9
Eviction/asked to leave	7.9	8.8	8.2	8.1
Emergency accommodation ended	1.4	1.7	1.1	1.2
Previous accommodation ended	6.5	9.7	10.1	8.9
<i>Health</i>	5.0	5.8	4.6	4.9
Mental health issues	1.5	1.7	1.2	1.4
Problematic drug/alcohol/substance use	2.4	2.8	2.1	2.3
Psychiatric illness	0.3	0.2	0.2	0.2
Other health issues	0.8	1.1	1.0	1.0
<i>Other reasons</i>	14.4	14.9	14.6	14.5
Gay/lesbian/transgender issues	—	—	—	—
Recently left institution	1.8	2.5	1.5	1.5
Recent arrival to area with no means of support	4.8	3.8	2.9	2.9
Itinerant	3.6	2.8	3.1	3.2
Other	4.2	5.7	7.1	6.8
Total	100.0	100.0	100.0	100.0
Total (number)	19,300	21,200	20,400	21,100

Notes

1. Number excluded due to errors and omissions (weighted): 648 in 2006–07; 674 in 2007–08; 854 in 2008–09; 954 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A16: Support periods: main reason for seeking assistance, by client group, 2009–10 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Interpersonal relationships</i>	45.0	17.6	68.7	69.3	38.0	18.0	33.6	67.0	56.3
Time out from family/ other situation	8.6	3.9	8.0	2.2	13.1	4.7	2.9	4.1	3.5
Relationship/ family breakdown	25.8	6.6	23.8	4.6	9.7	4.5	19.2	7.5	5.1
Interpersonal conflict	5.4	4.0	4.8	2.3	3.7	1.0	1.3	1.3	3.8
Sexual abuse	1.1	0.1	6.9	0.7	1.3	0.2	0.4	0.5	—
Domestic/family violence	3.0	2.1	22.9	57.4	9.1	7.3	9.9	52.6	42.5
Physical/emotional abuse	1.1	0.9	2.3	2.1	1.1	0.2	—	1.1	1.4
<i>Financial</i>	4.8	16.9	2.4	6.2	9.1	7.0	8.2	3.3	—
Gambling	0.1	0.8	0.1	0.1	—	—	0.4	—	—
Budgeting problems	1.1	2.1	0.5	1.5	4.3	2.1	1.0	1.6	—
Rent too high	0.4	0.6	0.2	0.3	0.6	1.4	1.0	0.5	—
Other financial difficulty	3.3	13.4	1.6	4.2	4.1	3.5	5.7	1.2	—
<i>Accommodation</i>	28.8	21.4	14.5	7.9	27.8	61.4	47.6	20.7	36.1
Overcrowding issues	3.6	1.0	3.2	0.9	7.7	14.0	9.9	5.0	0.6
Eviction/asked to leave	13.1	7.8	5.8	2.9	8.7	19.1	14.9	7.4	16.3
Emergency accommodation ended	2.9	1.7	1.1	0.6	1.9	1.8	1.5	0.5	—
Previous accommodation ended	9.2	10.9	4.4	3.4	9.5	26.5	21.3	7.8	19.2
<i>Health</i>	3.6	12.3	2.5	6.0	3.7	1.8	1.6	2.1	1.2
Mental health issues	1.1	2.9	0.8	1.7	1.4	0.6	—	0.6	—
Problematic drug/ alcohol/substance use	2.2	7.1	1.0	2.9	1.0	0.3	0.9	0.4	—
Psychiatric illness	0.1	0.7	0.2	0.4	—	—	—	—	—
Other health issues	0.1	1.7	0.5	1.0	1.3	0.9	0.7	1.1	1.2
<i>Other reasons</i>	17.8	31.9	11.9	10.6	21.5	11.8	9.1	6.9	6.5
Gay/lesbian/ transgender issues	—	0.1	—	0.1	—	—	—	—	—
Recently left institution	2.8	4.3	0.7	1.4	0.7	0.2	0.8	0.3	—
Recent arrival to area with no means of support	3.8	9.1	1.4	1.3	3.7	2.4	1.4	0.7	—
Itinerant	5.5	7.6	3.2	1.3	4.6	1.8	1.6	1.2	1.1
Other	5.8	10.7	6.7	6.4	12.5	7.5	5.3	4.7	5.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	2,000	3,800	2,600	3,300	600	1,400	400	6,500	200

Notes

1. Number excluded due to errors and omissions (weighted): 1,327.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A17: Closed support periods: length of support, by reporting period, 2006–07 to 2009–10 (per cent)

Length of support	2006–07	2007–08	2008–09	2009–10
1 week or less	43.9	36.6	33.7	36.1
>1 week–1 month	20.8	19.0	19.6	19.0
>1–3 months	17.8	22.0	23.8	21.0
>3–6 months	9.0	11.0	11.2	11.3
>6 months	8.5	11.4	11.8	12.6
Total	100.0	100.0	100.0	100.0
Total (number)	16,300	17,800	16,900	17,900
Mean length (days)	60	76	81	87
Median length (days)	12	20	24	21

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A18: Closed support periods: mean and median length of support by client group, by reporting period, 2006–07 to 2009–10 (days)

Client group	Mean				Median			
	2006–07	2007–08	2008–09	2009–10	2006–07	2007–08	2008–09	2009–10
Male alone, under 25	70	79	96	89	12	22	30	22
Male alone, 25+	56	71	86	79	8	12	12	7
Female alone, under 25	77	77	96	98	15	24	30	36
Female alone, 25+	42	57	49	64	7	7	7	11
Couple no children	80	97	79	110	28	37	35	55
Couple with children	112	117	110	100	48	63	59	51
Male with children	101	119	138	72	51	67	57	28
Female with children	60	79	87	105	13	28	36	32
Other	85	126	94	70	48	60	60	24

Notes

1. Number excluded due to errors and omissions (weighted): 297 in 2006–07; 294 in 2007–08; 312 in 2008–09; 415 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A19: Closed support periods in which clients were accommodated: total length of accommodation, by reporting period, 2006–07 to 2009–10 (per cent)

Length of accommodation	2006–07	2007–08	2008–09	2009–10
1 day to 1 week	43.9	43.1	39.1	40.0
>1 week–1 month	32.1	27.9	29.6	28.1
>1–3 months	11.0	11.8	14.5	13.6
>3–6 months	5.4	7.4	6.6	8.1
>6 months	7.6	9.8	10.3	10.3
Total	100.0	100.0	100.0	100.0
Total (number)	5,900	5,000	4,400	4,200
Mean length (days)	46	58	60	66
Median length (days)	10	10	12	12
Accommodation starting and ending on the same date (number)	100	100	100	100
Total closed support periods with accommodation (number)	6,000	5,200	4,500	4,200

Notes

1. Number excluded due to errors and omissions (weighted): 67 in 2006–07; 50 in 2007–08; 35 in 2008–09; 96 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A20: Closed support periods in which clients were accommodated: mean and median length of accommodation by client group, by reporting period, 2006–07 to 2009–10 (days)

Client group	Mean				Median			
	2006–07	2007–08	2008–09	2009–10	2006–07	2007–08	2008–09	2009–10
Male alone, under 25	39	48	49	45	6	7	9	8
Male alone, 25+	25	25	27	25	7	6	6	6
Female alone, under 25	61	70	67	91	11	12	18	22
Female alone, 25+	36	46	29	54	14	12	13	18
Couple no children	53	132	53	119	14	43	10	27
Couple with children	145	187	180	216	38	146	106	156
Male with children	200	197	181	197	150	119	110	115
Female with children	82	110	120	155	24	44	56	74
Other	80	72	56	45	43	73	10	14

Notes

1. Number excluded due to errors and omissions (weighted): 222 in 2006–07; 143 in 2007–08; 90 in 2008–09; 147 in 2009–10.
2. Table excludes accommodation that started and ended on the same date.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A21: Closed support periods: type of support required by clients, by reporting period, 2006–07 to 2009–10 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10
<i>Housing/accommodation</i>	67.9	71.5	69.8	69.1
SAAP/CAP accommodation ^(a)	49.4	47.8	45.9	47.0
Assistance to obtain/maintain short-term accommodation	17.4	16.5	14.8	20.4
Assistance to obtain/maintain medium-term accommodation	10.5	23.6	22.2	23.7
Assistance to obtain/maintain independent housing	17.2	21.4	23.4	23.4
<i>Financial/employment</i>	25.1	28.4	31.3	30.4
Assistance to obtain/maintain government allowance	8.2	8.2	9.6	10.6
Employment and training assistance	3.8	4.8	5.5	6.0
Financial assistance/material aid	19.4	20.3	23.1	23.0
Financial counselling and support	7.6	9.1	9.0	8.4
<i>Personal support</i>	70.6	70.9	69.6	70.2
Incest/sexual assault	2.9	2.1	1.9	1.9
Domestic/family violence	31.9	27.0	26.6	28.6
Family/relationship	14.0	13.8	13.2	13.6
Emotional support	55.9	59.2	59.8	60.1
Assistance with problem gambling	0.4	0.5	0.4	0.4
<i>General support/advocacy</i>	85.7	87.3	90.0	85.8
Living skills/personal development	15.2	16.3	15.9	15.4
Assistance with legal issues/court support	10.8	12.1	12.1	11.1
Advice/information	77.6	81.2	82.4	76.9
Retrieval/storage/removal of belongings	20.6	17.7	16.1	15.4
Advocacy/liaison on behalf of client	40.8	43.2	49.1	50.4
<i>Specialist services</i>	33.7	32.2	34.3	32.2
Psychological services	4.1	3.3	3.1	3.8
Specialist counselling services	17.8	15.0	15.0	14.0
Psychiatric services	2.1	2.1	1.8	1.9
Pregnancy support	1.2	1.5	1.3	1.3
Family planning support	1.4	1.5	1.1	1.0
Drug/alcohol support or intervention	5.6	6.7	5.7	5.8
Physical disability services	0.2	0.2	0.3	0.3
Intellectual disability services	0.3	0.4	0.5	0.5
Culturally specific services	4.1	5.1	8.5	7.4
Interpreter services	0.8	0.4	0.8	0.9
Assistance with immigration services	0.4	0.5	0.3	0.3
Health/medical services	10.4	10.0	9.6	8.9
<i>Basic support/other n.e.s.</i>	47.9	40.7	40.2	39.5
Meals	35.0	28.2	26.3	23.6
Laundry/shower facilities	33.5	26.5	24.5	22.4
Recreation	10.1	9.4	9.3	9.9
Transport	18.6	16.5	17.9	17.6
Other	6.7	6.7	6.6	7.8
<i>No needs recorded</i>	0.2	0.2	0.5	1.5
Total (number)	16,000	17,100	16,000	16,600

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 364 in 2006–07; 713 in 2007–08; 844 in 2008–09; 1,273 in 2009–10.
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. A client may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A22: Closed support periods: type of support required by clients, by client group, 2009–10 (per cent)

Type of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Housing/accommodation</i>	87.9	77.1	69.9	48.6	72.7	82.5	84.3	64.5	70.4
SAAP/CAP accommodation ^(a)	65.4	51.1	44.9	31.1	32.6	56.0	52.9	45.1	55.1
Assistance to obtain/maintain short-term accommodation	32.9	14.0	26.4	10.1	18.9	11.5	25.5	13.9	8.9
Assistance to obtain/maintain medium-term accommodation	38.8	51.5	20.2	9.1	17.8	12.8	15.0	10.5	19.0
Assistance to obtain/maintain independent housing	28.5	16.5	32.8	16.5	47.0	28.3	29.2	23.7	10.8
<i>Financial/employment</i>	44.8	33.2	39.9	31.7	40.4	23.0	25.4	28.3	16.2
Assistance to obtain/maintain government allowance	23.5	3.0	20.5	12.3	11.4	4.8	3.5	8.1	7.2
Employment and training assistance	15.5	2.3	13.2	4.1	9.7	4.5	1.9	3.7	—
Financial assistance/material aid	32.6	29.5	25.9	25.7	30.2	17.3	19.3	22.5	14.0
Financial counselling and support	8.1	9.9	7.0	7.7	10.5	10.1	7.2	8.5	1.5
<i>Personal support</i>	65.1	69.7	64.7	72.5	42.8	71.2	58.4	83.2	79.4
Incest/sexual assault	3.7	0.5	7.2	1.1	2.3	0.3	—	0.9	0.8
Domestic/family violence	4.8	2.2	22.3	44.3	13.3	7.6	6.7	53.5	35.4
Family/relationship	16.0	13.8	19.5	14.5	12.0	12.6	11.6	15.5	21.5
Emotional support	62.6	66.8	58.4	57.3	36.5	64.5	53.3	66.7	70.6
Assistance with problem gambling	0.2	1.1	0.1	0.3	—	0.2	—	0.1	—
<i>General support/advocacy</i>	89.0	84.1	88.1	89.3	73.1	84.0	89.3	89.0	90.0
Living skills/personal development	33.4	11.3	29.3	14.8	10.2	9.0	5.1	10.6	12.8
Assistance with legal issues/court support	7.7	3.2	11.9	20.7	6.4	2.9	4.7	10.2	3.1
Advice/information	82.4	79.4	76.5	78.1	67.6	71.7	84.8	83.3	75.3
Retrieval/storage/removal of belongings	34.1	42.6	7.3	7.7	3.9	2.3	3.0	4.1	4.7
Advocacy/liaison on behalf of client	53.6	31.3	57.6	58.1	47.1	52.3	53.6	55.8	60.1
<i>Specialist services</i>	29.4	29.5	37.5	43.9	21.3	8.6	19.7	38.9	38.4
Psychological services	6.4	1.2	5.8	3.8	3.0	1.1	0.8	3.8	0.8
Specialist counselling services	5.2	4.3	12.0	23.2	4.0	1.5	7.9	24.7	25.8
Psychiatric services	1.1	2.4	0.3	1.3	1.7	0.4	1.0	0.8	—
Pregnancy support	0.1	—	3.9	0.5	3.5	1.6	—	1.8	4.6
Family planning support	0.4	—	1.6	0.2	0.9	0.5	—	2.1	1.5
Drug/alcohol support or intervention	10.5	10.0	4.3	6.6	5.2	1.2	2.5	2.4	0.8
Physical disability services	0.1	0.4	0.2	0.4	0.3	0.4	—	0.4	0.8
Intellectual disability services	1.6	0.3	0.5	0.4	0.3	0.3	0.5	0.3	0.8
Culturally specific services	10.5	13.6	8.6	9.0	6.9	1.8	8.9	7.2	5.3
Interpreter services	1.6	0.2	1.3	1.1	—	0.4	4.0	0.9	1.5
Assistance with immigration services	0.4	0.1	0.4	0.9	—	—	—	0.3	—
Health/medical services	11.5	8.1	14.5	11.0	8.3	4.0	1.6	6.1	7.4
<i>Basic support/other n.e.s.</i>	59.4	60.1	42.2	34.5	39.8	19.1	16.1	31.0	34.5
Meals	41.4	49.4	22.9	20.0	15.7	5.7	6.6	11.4	14.6
Laundry/shower facilities	40.3	48.6	21.9	17.8	9.4	2.7	1.9	10.5	13.2
Recreation	23.1	2.0	17.5	12.4	1.6	1.1	2.4	7.5	10.3
Transport	29.9	8.9	26.9	15.9	13.9	7.9	4.4	18.5	24.1
Other	9.9	3.7	11.3	7.3	19.8	7.8	9.4	9.9	17.0
<i>No needs recorded</i>	1.0	2.0	0.4	0.9	3.9	3.7	2.1	1.4	—
Total (number)	1,600	3,200	2,000	2,900	400	900	300	5,100	200

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 1,368 (including those with no information on support requirements or provision).
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A23: Type of support required by clients in closed support periods, by provision, 2009–10

Part a: Individual types of support required in closed support periods, by provision (percentage of closed support periods)

Type of support	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total		
<i>Housing/accommodation</i>								
SAAP/CAP accommodation ^(a)	23.5	21.1	44.6	52.9	2.5	55.4	100.0	7,800
Assistance to obtain/maintain short-term accommodation	25.5	10.4	35.9	53.2	10.9	64.1	100.0	3,400
Assistance to obtain/maintain medium-term accommodation	20.5	10.7	31.2	27.3	41.6	68.9	100.0	3,900
Assistance to obtain/maintain independent housing	23.3	11.2	34.5	51.2	14.4	65.6	100.0	3,900
<i>Financial/employment</i>								
Assistance to obtain/maintain government allowance	14.9	6.4	21.3	56.4	22.4	78.8	100.0	1,800
Employment and training assistance	37.8	11.9	49.7	38.9	11.4	50.3	100.0	1,000
Financial assistance/material aid	9.8	6.0	15.8	73.7	10.5	84.2	100.0	3,800
Financial counselling and support	28.5	16.0	44.5	44.3	11.1	55.4	100.0	1,400
<i>Personal support</i>								
Incest/sexual assault	8.6	6.6	15.2	72.8	12.0	84.8	100.0	300
Domestic/family violence	4.6	2.5	7.1	88.3	4.6	92.9	100.0	4,800
Family/relationship	20.0	2.6	22.6	71.4	6.0	77.4	100.0	2,300
Emotional support	4.3	0.2	4.5	93.9	1.6	95.5	100.0	10,000
Assistance with problem gambling	32.2	11.9	44.1	47.5	8.5	56.0	100.0	100
<i>General support/advocacy</i>								
Living skills/personal development	15.4	2.2	17.6	78.6	3.9	82.5	100.0	2,600
Assistance with legal issues/court support	7.3	8.0	15.3	69.3	15.4	84.7	100.0	1,900
Advice/information	1.6	0.3	1.9	95.1	3.0	98.1	100.0	12,800
Retrieval/storage/removal of belongings	2.0	1.3	3.3	95.2	1.6	96.8	100.0	2,600
Advocacy/liaison on behalf of client	3.4	3.2	6.6	86.3	7.0	93.3	100.0	8,400
<i>Specialist services</i>								
Psychological services	20.0	17.4	37.4	53.1	9.5	62.6	100.0	600
Specialist counselling services	6.5	10.6	17.1	77.4	5.5	82.9	100.0	2,300
Psychiatric services	44.0	31.3	75.3	16.9	7.8	24.7	100.0	300
Pregnancy support	18.6	10.0	28.6	57.6	13.8	71.4	100.0	200
Family planning support	14.2	9.3	23.5	62.3	14.2	76.5	100.0	200
Drug/alcohol support or intervention	20.1	13.7	33.8	49.0	17.2	66.2	100.0	1,000
Physical disability services	52.0	12.0	64.0	18.0	18.0	36.0	100.0	100
Intellectual disability services	39.5	21.0	60.5	19.8	19.8	39.6	100.0	100
Culturally specific services	6.9	6.2	13.1	84.1	2.8	86.9	100.0	1,200
Interpreter services	8.5	16.9	25.4	69.0	5.6	74.6	100.0	100
Assistance with immigration issues	9.1	25.5	34.6	36.4	29.1	65.5	100.0	100
Health/medical services	13.3	16.9	30.2	49.1	20.7	69.8	100.0	1,500
<i>Basic support/other n.e.s.</i>								
Meals	2.6	3.4	6.0	89.0	4.9	93.9	100.0	3,900
Laundry/shower facilities	2.1	0.4	2.5	94.8	2.7	97.5	100.0	3,700
Recreation	3.7	0.9	4.6	93.7	1.7	95.4	100.0	1,600
Transport	8.0	8.8	16.8	81.0	2.2	83.2	100.0	2,900
Other	3.8	3.4	7.2	81.3	11.5	92.8	100.0	1,300

(continued)

Table A23 (continued): Type of support required by clients in closed support periods, by provision, 2009–10

Part b: Broad types of support required in closed support periods, by provision (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	23.2	15.0	38.2	47.3	14.5	61.8	100.0	19,100	11,500
Financial/ employment	17.7	8.6	26.3	60.4	13.4	73.8	100.0	8,000	5,100
Personal support	6.6	1.3	7.9	88.9	3.2	92.1	100.0	17,400	11,700
General support/ advocacy	3.8	2.0	5.8	89.3	4.9	94.2	100.0	28,200	14,300
Specialist services	13.5	13.2	26.7	62.6	10.7	73.3	100.0	7,700	5,400
Basic support/ other n.e.s.	3.9	3.5	7.4	88.7	4.0	92.7	100.0	13,600	6,600
Total (%)	10.2	6.2	16.4	76.0	7.6	83.6	100.0
Total (number)	9,600	5,800	15,400	71,300	7,100	78,400	..	93,900	16,400

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A23 and A24

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 844 in 2008–09; 1,273 in 2009–10.
2. In broad groups of support types, a client may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A24: Broad types of support required in closed support periods, by provision, 2008–09 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	16.1	15.9	32.0	52.5	15.6	68.1	100.0	17,100	11,200
Financial/ employment	13.9	10.9	24.8	61.2	14.0	75.2	100.0	7,600	5,000
Personal support	3.6	1.3	4.9	92.4	2.7	95.1	100.0	16,400	11,200
General support/ advocacy	3.6	3.3	6.9	88.1	5.0	93.1	100.0	28,200	14,400
Specialist services	8.6	12.8	21.4	66.2	12.3	78.5	100.0	7,700	5,500
Basic support/ other n.e.s.	1.8	3.1	4.9	93.4	1.7	95.1	100.0	13,600	6,500
Total (%)	7.0	6.7	13.7	78.8	7.5	86.3	100.0
Total (number)	6,300	6,100	12,400	71,300	6,700	78,000	..	90,500	16,000

Table A25: Closed accompanying child support periods: type of support required for accompanying children, by reporting period, 2006–07 to 2009–10 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10
<i>Accommodation</i>	54.9	60.5	59.0	53.0
SAAP/CAP accommodation ^(a)	54.9	60.5	59.0	53.0
<i>School liaison/child care</i>	11.5	9.3	7.2	10.1
School liaison	4.1	3.6	2.9	2.6
Child care	8.4	6.1	4.6	7.7
<i>Personal support</i>	11.1	8.7	7.5	11.4
Help with behavioural problems	5.1	4.7	4.6	4.0
Sexual/physical abuse support	1.6	1.0	1.1	0.5
Skills education	2.5	2.7	2.3	6.8
Structured play/skill development	6.9	4.8	3.3	8.3
<i>General support/advocacy</i>	71.0	76.9	78.4	75.4
Access arrangements	3.0	2.3	2.4	2.1
Advice/information	59.1	67.0	66.7	68.3
Advocacy	32.7	31.8	40.7	34.9
<i>Specialist services</i>	9.4	8.3	10.4	6.6
Specialist counselling	3.4	2.5	2.0	1.6
Culturally specific services	2.8	3.7	6.1	3.3
Health/medical services	4.7	3.2	3.9	3.0
<i>Basic support/other n.e.s.</i>	37.4	29.7	29.1	28.9
Meals	21.0	16.9	15.7	12.7
Showers/hygiene	19.2	15.2	15.8	11.4
Recreation	12.2	10.4	9.9	13.0
Transport	18.5	13.5	12.8	9.9
Other	7.7	6.7	7.4	8.0
<i>No needs recorded</i>	0.2	0.4	0.2	0.1
Total (number)	6,500	7,200	7,500	7,800

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 4,516 in 2006–07; 4,171 in 2007–08; 4,581 in 2008–09; 4,850 in 2009–10. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple types of support, so the percentages do not add to 100.
3. An accompanying child may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A26: Type of support required for accompanying children in closed support periods, by provision, 2009–10

Part a: Individual types of support required for accompanying children in closed support periods, by provision (percentage of closed accompanying child support periods)

Type of support	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<i>Accommodation</i>								
SAAP/CAP accommodation ^(a)	37.3	29.6	66.9	31.4	1.7	33.1	100.0	4,100
<i>School liaison/child care</i>								
School liaison	3.0	10.7	13.7	69.5	16.8	86.3	100.0	200
Child care	1.5	5.3	6.8	83.4	9.8	93.2	100.0	600
<i>Personal support</i>								
Help with behavioural problems	2.3	8.5	10.8	64.1	25.2	89.3	100.0	300
Sexual/physical abuse support	5.1	15.4	20.5	38.5	41.0	79.5	100.0	<50
Skills education	1.0	1.0	2.0	95.1	2.9	98.0	100.0	500
Structured play/skill development	1.3	3.0	4.3	91.3	4.4	95.7	100.0	600
<i>General support/advocacy</i>								
Access arrangements	3.8	12.8	16.6	44.2	39.1	83.3	100.0	200
Advice/information	0.4	0.2	0.6	98.5	0.9	99.4	100.0	5,300
Advocacy	0.6	0.9	1.5	95.9	2.6	98.5	100.0	2,700
<i>Specialist services</i>								
Specialist counselling	3.3	37.5	40.8	25.0	34.2	59.2	100.0	100
Culturally specific services	0.4	18.7	19.1	79.7	1.2	80.9	100.0	300
Health/medical services	2.7	9.3	12.0	43.6	44.4	88.0	100.0	200
<i>Basic support/other n.e.s.</i>								
Meals	0.6	8.9	9.5	82.2	8.2	90.4	100.0	1,000
Showers/hygiene	0.7	0.3	1.0	98.5	0.5	99.0	100.0	900
Recreation	0.6	0.6	1.2	97.5	1.3	98.8	100.0	1,000
Transport	2.5	28.6	31.1	67.2	1.6	68.8	100.0	800
Other	0.3	6.7	7.0	80.8	12.1	92.9	100.0	600

(continued)

Table A26 (continued): Type of support required for accompanying children in closed support periods, by provision, 2009–10

Part b: Broad types of support required for accompanying children in closed support periods, by provision (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	37.3	29.6	66.9	31.4	1.7	33.1	100.0	4,100	4,100
School liaison/ child care	1.9	6.7	8.6	79.9	11.5	91.4	100.0	800	800
Personal support	1.5	3.8	5.3	85.6	9.1	94.7	100.0	1,500	900
General support/ advocacy	0.6	0.7	1.3	96.6	2.2	98.8	100.0	8,200	5,900
Specialist services	1.8	19.0	20.8	55.0	24.2	79.2	100.0	600	500
Basic support/ other n.e.s.	0.9	8.4	9.3	86.3	4.4	90.7	100.0	4,300	2,300
Total (%)	8.6	9.5	18.1	77.7	4.2	81.9	100.0
Total (number)	1,700	1,900	3,600	15,200	800	16,000	..	19,600	7,800

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A26 and A27

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 4,581 in 2008–09; 4,850 in 2009–10. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. In broad groups of support types, an accompanying child may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to accompanying child support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A27: Broad types of support required for accompanying children in closed support periods, by provision, 2008–09 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	40.9	21.1	62.0	36.0	2.0	38.0	100.0	4,400	4,400
School liaison/ child care	3.2	15.0	18.2	64.5	17.3	81.8	100.0	600	500
Personal support	2.6	6.5	9.1	72.2	18.7	90.9	100.0	900	600
General support/ advocacy	0.7	10.9	11.6	85.0	3.4	88.4	100.0	8,300	5,900
Specialist services	1.4	16.1	17.5	58.9	23.6	82.5	100.0	900	800
Basic support/ other n.e.s.	0.2	8.1	8.3	89.5	2.2	91.7	100.0	4,600	2,200
Total (%)	9.9	12.7	22.6	72.6	4.8	77.4	100.0
Total (number)	1,900	2,500	4,400	14,300	900	15,200	..	19,600	7,500

Table A28: Closed support periods: main source of income immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
2008–09				
No income	16.3	7.7	7.5	5.5
Government payments	74.3	82.9	84.0	85.4
Other	9.4	9.5	8.5	9.1
Total	100.0	100.0	100.0	100.0
Total (number)	1,500	1,400	16,000	14,000
2009–10				
No income	15.7	4.4	7.4	4.7
Government payments	71.9	84.5	83.5	86.1
Other	12.3	11.1	9.1	9.1
Total	100.0	100.0	100.0	100.0
Total (number)	1,700	1,500	17,000	15,100

Notes

1. Number excluded due to errors and omissions (weighted): 872 before support (including 'Don't know'), 2,910 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 967 before support (including 'Don't know'), 2,847 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A29: Closed support periods: main source of income immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2008–09							
No income	6.1	5.0	4.8	6.5	5.2	5.5	800
Government payments	84.5	88.2	85.8	84.0	84.0	85.4	11,900
Other	9.4	6.8	9.4	9.5	10.8	9.1	1,300
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	4,900	2,700	3,200	1,600	1,700	..	14,000
2009–10							
No income	5.0	3.7	3.8	6.1	5.8	4.7	700
Government payments	87.7	88.7	85.2	82.6	82.6	86.1	13,000
Other	7.3	7.6	11.0	11.3	11.6	9.1	1,400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	5,600	2,800	3,000	1,700	1,900	..	15,100

Notes

1. Number excluded due to errors and omissions (weighted): 2,910 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 2,847 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A30: Closed support periods: employment status in the week before and after a support period, 2008–09 to 2009–10 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
2008–09				
Employed full/part time	6.9	13.1	9.3	11.2
Unemployed (looking for work)	27.5	28.1	20.8	19.9
Not in labour force	65.6	58.8	69.9	68.9
Total	100.0	100.0	100.0	100.0
Total (number)	800	600	15,900	13,800
2009–10				
Employed full/part time	5.8	13.0	9.0	10.5
Unemployed (looking for work)	41.8	35.2	22.6	22.0
Not in labour force	52.4	51.8	68.3	67.4
Total	100.0	100.0	100.0	100.0
Total (number)	1,000	800	16,800	14,900

Notes

1. Number excluded due to errors and omissions (weighted): 918 before support (including 'Don't know'), 3,096 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 1,089 before support (including 'Don't know'), 2,979 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A31: Closed support periods: employment status in the week after a support period, by length of support, 2008–09 to 2009–10 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2008–09							
Employed full/part time	10.0	9.1	11.1	15.2	14.8	11.2	1,500
Unemployed (looking for work)	24.4	26.5	15.1	12.5	11.9	19.9	2,700
Not in labour force	65.6	64.4	73.9	72.3	73.3	68.9	9,500
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	4,800	2,700	3,100	1,500	1,600	..	13,800
2009–10							
Employed full/part time	7.1	8.1	12.9	15.5	15.8	10.5	1,600
Unemployed (looking for work)	30.1	23.9	15.7	13.5	13.4	22.0	3,300
Not in labour force	62.8	67.9	71.4	71.0	70.8	67.4	10,100
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	5,600	2,800	3,000	1,700	1,900	..	14,900

Notes

1. Number excluded due to errors and omissions (weighted): 3,096 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 2,979 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A32: Closed support periods: type of house/dwelling immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2008–09				
<i>Improvised dwelling/sleeping rough</i>	10.2	1.4	9.9	2.6
Improvised dwelling/car/tent/squat	7.0	0.9	6.4	1.7
Street/park/in the open	3.2	0.5	3.5	0.9
<i>House/dwelling</i>	86.7	96.2	85.9	94.6
House/flat	73.6	87.6	70.9	82.9
Caravan	2.9	2.0	1.8	1.1
Boarding/rooming house	5.3	4.3	5.4	7.3
Hostel/hotel/motel	4.9	2.2	7.8	3.3
<i>Institutional setting</i>	3.1	2.4	4.1	2.9
Hospital	0.5	0.2	1.0	0.6
Psychiatric institution	0.2	0.2	0.3	0.1
Prison/youth training centre	1.1	0.8	1.4	0.8
Other institutional setting	1.3	1.2	1.4	1.3
Total	100.0	100.0	100.0	100.0
Total (number)	3,700	2,800	16,300	11,500
2009–10				
<i>Improvised dwelling/sleeping rough</i>	10.8	2.9	10.4	3.2
Improvised dwelling/car/tent/squat	7.6	2.0	6.4	1.7
Street/park/in the open	3.2	0.9	4.0	1.5
<i>House/dwelling</i>	85.2	94.9	85.1	94.0
House/flat	70.0	80.6	68.2	80.3
Caravan	2.3	1.7	1.9	1.6
Boarding/rooming house	7.6	6.8	6.5	7.3
Hostel/hotel/motel	5.4	5.8	8.5	4.8
<i>Institutional setting</i>	4.0	2.2	4.5	2.8
Hospital	0.4	0.1	1.1	0.5
Psychiatric institution	0.1	—	0.2	0.1
Prison/youth training centre	1.8	1.3	1.6	0.9
Other institutional setting	1.6	0.8	1.6	1.3
Total	100.0	100.0	100.0	100.0
Total (number)	3,800	3,100	17,200	12,900

Notes

1. Number excluded due to errors and omissions (weighted): 562 before support (including 'Don't know'), 5,340 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 746 before support (including 'Don't know'), 5,055 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A33: Closed support periods: type of tenure immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2008–09				
<i>SAAP/CAP funded accommodation^(a)</i>	9.7	9.7	10.4	14.5
SAAP/CAP crisis/short-term accommodation	5.6	2.5	5.5	6.2
SAAP/CAP medium/long-term accommodation	2.3	6.6	1.5	7.2
Other SAAP/CAP funded accommodation	1.9	0.6	3.5	1.1
<i>No tenure</i>	14.2	3.1	15.0	5.6
Institutional setting	2.2	1.2	3.1	1.9
Improvised dwelling/sleeping rough	9.3	1.0	9.1	2.3
Other	2.7	0.8	2.8	1.4
<i>Tenure</i>	76.1	87.2	74.5	80.0
Purchasing/purchased own home	3.4	1.9	4.9	4.9
Private rental	25.5	41.8	21.1	27.9
Public housing rental	11.8	21.0	10.4	14.8
Community housing rental	2.3	4.8	7.7	11.4
Rent-free accommodation	9.2	4.2	10.5	7.1
Boarding	24.0	13.5	20.1	13.8
Total	100.0	100.0	100.0	100.0
Total (number)	3,400	2,700	15,400	10,900
2009–10				
<i>SAAP/CAP funded accommodation^(a)</i>	9.0	9.5	11.0	14.5
SAAP/CAP crisis/short-term accommodation	5.9	3.3	4.4	6.2
SAAP/CAP medium/long-term accommodation	1.5	3.6	1.4	6.0
Other SAAP/CAP funded accommodation	1.6	2.7	5.2	2.3
<i>No tenure</i>	15.8	6.5	16.0	6.7
Institutional setting	3.0	1.7	3.8	1.9
Improvised dwelling/sleeping rough	10.5	2.7	9.9	3.0
Other	2.3	2.2	2.3	1.8
<i>Tenure</i>	75.1	83.9	73.0	78.9
Purchasing/purchased own home	2.3	1.6	4.7	4.5
Private rental	22.9	33.0	20.4	26.0
Public housing rental	12.1	22.1	10.4	15.8
Community housing rental	1.8	4.2	5.7	8.2
Rent-free accommodation	11.0	6.3	10.6	8.1
Boarding	24.9	16.8	21.1	16.2
Total	100.0	100.0	100.0	100.0
Total (number)	3,600	2,900	16,500	12,300

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 1,474 before support (including 'Don't know'), 6,002 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 1,473 before support (including 'Don't know'), 5,641 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A34: Closed support periods: type of house/dwelling occupied immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2008–09							
Improvised dwelling/sleeping rough	2.9	3.9	2.5	1.5	1.2	2.6	300
House/dwelling	94.4	92.1	95.1	96.2	96.0	94.6	10,800
Institutional setting	2.7	4.0	2.4	2.4	2.8	2.9	300
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	3,700	2,200	2,600	1,400	1,600	..	11,500
2009–10							
Improvised dwelling/sleeping rough	6.0	2.3	2.2	1.4	0.9	3.2	400
House/dwelling	91.0	93.7	96.1	95.8	96.7	94.0	12,100
Institutional setting	3.0	4.0	1.7	2.8	2.4	2.8	400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	4,400	2,300	2,800	1,600	1,800	..	12,900

Notes

1. Number excluded due to errors and omissions (weighted): 5,400 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 5,055 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A35: Closed support periods: type of tenure immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2008–09							
SAAP/CAP funded accommodation ^(a)	18.6	20.3	11.3	8.4	7.4	14.5	1,600
No tenure	6.3	7.8	4.8	3.7	3.7	5.6	600
Tenure	75.1	71.9	84.0	87.8	88.9	80.0	8,700
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	3,500	2,000	2,500	1,300	1,500	..	10,900
2009–10							
SAAP/CAP funded accommodation	15.3	23.6	15.6	8.3	5.2	14.5	1,800
No tenure	10.4	6.3	4.4	4.7	3.8	6.7	800
Tenure	74.3	70.2	80.0	87.1	90.9	78.9	9,700
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	4,100	2,200	2,700	1,500	1,800	..	12,300

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 6,002 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 5,641 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A36: Closed support periods: living situation immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)

Living situation	Before	After
		2008–09
With both parents	2.2	1.5
With one parent and parent's spouse/partner	1.5	1.0
With one parent	4.2	3.4
With foster family	0.2	0.2
With relatives/friends temporary	19.9	12.0
With relatives/friends long-term	4.4	5.2
With spouse/partner	9.8	8.3
With spouse/partner and child(ren)	12.7	12.1
Alone	17.1	21.2
Alone with child(ren)	15.9	25.4
With other unrelated persons	11.2	8.7
Other	0.7	0.9
Total	100.0	100.0
Total (number)	16,400	11,600
		2009–10
With both parents	2.1	1.7
With one parent and parent's spouse/partner	1.3	1.1
With one parent	3.8	3.4
With foster family	0.1	0.1
With relatives/friends temporary	20.0	13.3
With relatives/friends long-term	4.9	6.9
With spouse/partner	7.9	6.4
With spouse/partner and child(ren)	11.9	9.6
Alone	19.2	21.4
Alone with child(ren)	16.4	25.9
With other unrelated persons	11.7	9.4
Other	0.7	0.9
Total	100.0	100.0
Total (number)	17,100	12,800

Notes

1. Number excluded due to errors and omissions (weighted): 501 before support (including 'Don't know'), 5,299 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 786 before support (including 'Don't know'), 5,096 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A37: Closed support periods: student status immediately before and after a support period, by age, 2008–09 to 2009–10 (per cent)

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
2008–09						
Not a student	49.5	47.8	95.7	95.0	90.8	90.5
Primary/secondary student	44.6	46.0	1.2	1.2	5.8	5.4
Post-secondary student/employment training	5.9	6.2	3.1	3.9	3.4	4.1
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	1,700	1,300	14,100	12,400	15,800	13,700
2009–10						
Not a student	46.8	44.1	95.3	94.7	90.6	90.5
Primary/secondary student	47.0	46.6	1.3	1.1	5.8	5.0
Post-secondary student/employment training	6.1	9.3	3.4	4.1	3.7	4.6
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	1,600	1,300	15,000	13,600	16,600	14,800

Notes

1. Number excluded due to errors and omissions (weighted): 986 before support (including 'Don't know'), 3,031 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 1,150 before support (including 'Don't know'), 2,951 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Table excludes closed support periods for clients aged 4 years and under.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A38: Closed support periods: existence of a case management plan by the end of a support period, by reporting period, 2006–07 to 2009–10 (per cent)

Case management plan	2006–07	2007–08	2008–09	2009–10
Yes	64.7	69.7	67.4	66.6
No, client did not agree to one	9.4	6.0	7.6	7.9
No, support period too short	25.4	23.4	24.3	19.1
No, other reason	0.5	1.0	0.8	6.5
Total	100.0	100.0	100.0	100.0
Total (number)	13,100	15,000	15,400	17,200

Notes

1. Number excluded due to errors and omissions (weighted): 3,219 in 2006–07; 2,861 in 2007–08; 1,504 in 2008–09; 687 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A39: Closed support periods where a case management plan was in place by the end of a support period: achievement of goals, by reporting period, 2006–07 to 2009–10 (per cent)

Achievement of goals	2006–07	2007–08	2008–09	2009–10
All goals achieved	38.9	37.1	39.8	41.7
Most or some goals achieved	54.8	57.6	53.6	52.3
No goals achieved	6.2	5.4	6.5	6.0
Total	100.0	100.0	100.0	100.0
Total (number)	8,400	10,400	10,300	11,500

Notes

1. Number excluded due to errors and omissions (weighted): 73 in 2006–07; 63 in 2007–08; 36 in 2008–09; 19 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

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