



Specialist Homelessness Services Collection e-Newsletter for homelessness agencies

1 October 2019



Validata™ is ready to receive September extracts!

If your July and August extracts have been submitted to Validata™, you can now upload and submit your September extracts.



Data cut-off date for the Specialist Homelessness Services reports – 2019-20 3 month

The cut-off date for agencies to submit extracts for inclusion in the 2019-20 3 month Statistical Summaries is 6 November 2019. Please ensure all extracts for July to September 2019 are uploaded as soon as possible. NOTE: In Validata™ when an extract has been validated and does not have any critical errors, the extract must be submitted to be included in SHS reporting.

0	Validated	Actions
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Not submitted (requires action)

0	Submitted	Actions
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Successfully submitted



2018-19 12 month Statistical Summary Reports – now available!

The Statistical Summary reports for the 12 month period 1 July 2018 to 30 June 2019, are now available to view on Validata™ by agencies and legal entities. Validata™ users with 'Reports' access can view their SHS agency Statistical Summary reports by selecting the 'Reports' tab in Validata™. For any queries, please contact the SHS collection support hotline on 1800 627 191 (option 2). Alternatively, please refer to Chapter 6 in the [SHS Validata™ Manual](#) for information on how to access your reports.



Attention SHIP, CIMS and SRS agencies only

Are your clients missing out on free mobile credit?

Telstra Top up provides a complimentary \$30 recharge to those who are experiencing or at risk of homelessness and/or family violence, who use a pre-paid mobile phone on the Telstra network.

All SHS agencies using SHIP, CIMS and SRS are eligible for Telstra top ups. Co-ordinators for SHS agencies, who have not already registered, can register for Telstra Top up [here](#) (please complete one registration form for each SHS agency).

More information about the program can be found on the [IX website](#).

If you have any questions in relation to Telstra Top up please contact Infoxchange via apps@infxchange.org or phone 1300 366 516.





Services Provided for Family and Domestic Violence

As part of the new data items introduced on 1 July 2019, a new tab was added to the 'Notes' section in SHIP. This new tab, titled 'FDV', is where support for Family and Domestic Violence can be recorded. This tab replaces the option 'Assistance for family/domestic violence', which was previously listed under the general tab.

The 'FDV' tab has two options - 'Assistance for family/domestic violence - victim support services', and 'Assistance for family/domestic violence - perpetrator support services'. Specific definitions for these services can be found in the [Collection Manual](#) and in the [Summary of the New Data Items](#). An e-learning module covering the new FDV items can be found [here](#).



SHS webinars

Register for a webinar now by clicking the registration links in the table below.

	Webinar date	Register by	What is covered?	Who should attend?
Validata™ Webinars Register here	17 October 2019 2:30 pm AEDT	11 October 2019	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin.	All Validata™ users
	21 November 2019 2:00 pm AEDT	15 November 2019		
Basic Register here	8 October 2019 2:00 pm AEDT	1 October 2019	Opening a client support period, SHSC concepts and definitions.	Staff new to agency, staff not able to attend face to face training, new to CMS
	25 November 2019 2:00 pm AEDT	18 November 2019		
Advanced Register here	9 October 2019 2:00 pm AEDT	1 October 2019	SHIP reports, lists and case management functions.	Managers or anyone responsible for SHS reporting
	26 November 2019 2:00 pm AEDT	18 November 2019	SHIP administrative and case management functions.	Managers or coordinators with basic SHIP experience

SHS concepts and basic data entry eLearning modules can be found [here](#)

Additional eLearning modules and resources can be found on the [AIHW website](#)

