

SAAP National Data Collection

**Annual report
2000–01**

**Australian Capital Territory
supplementary tables**

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SAAP NDCA REPORT SERIES 6

SAAP National Data Collection

**Annual report
2000–01**

**Australian Capital Territory
supplementary tables**

Australian Institute of Health and Welfare
Canberra

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Preface

This publication contains statistical tables and charts in relation to the Australian Capital Territory and is intended to supplement the fifth (2000-01) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996-97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Data Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that all agencies in the Australian Capital Territory provided data in 2000-01 is testimony to their collective commitment to, and confidence in, the collection. Full participation was also recorded in 1999-00. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 81% in 1999-00 to 86% in 2000-01.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this fifth annual report and the release of 2000-01 data are one step towards this goal.

Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Table programming and production were carried out by Colin Farlow, Qasim Shah and Cathy Hotstone. Data entry was managed by Fiona Holland. Without the efforts of Kay Grzadka, Paul Halliday, Gloria Jackson, Neil Angel, Anne Giovanetti, Melinda Hecker, Stirling Lewis, Trent Harlow, Athena Pawlowski, Toni Stepniak and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Data Sub-committee and the Australian Capital Territory Department of Education and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Amanda Nobbs and Ainsley Morrissey in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Commonwealth Department of Family and Community Services and the Australian Capital Territory Department of Education and Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> .
Accompanying child requiring assistance	A child aged under 18 years who requires and/or receives <i>support</i> or <i>supported accommodation</i> from a SAAP agency and whose parent or guardian is a <i>client</i> of the same agency.
Accompanying child support period	<p>An <i>accompanying child requiring assistance</i> may require and/or receive assistance during one or more <i>support period(s)</i> provided to a parent or guardian. Each <i>support period</i> in which the child requires and/or receives assistance is termed an <i>accompanying child support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child requiring assistance</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.
Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none">• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or• is accommodated by a SAAP agency; or• enters into an <i>ongoing support relationship</i> with a SAAP agency.
Closed accompanying child support period	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .
Closed support period	A <i>support period</i> that had finished before the end of the reporting period – 30 June.

English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
English proficiency group 2–4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>
Recurrent allocations	<p>Amounts of money specifically allocated during the reporting period by a State or Territory department either:</p> <ul style="list-style-type: none"> • to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or • for use by each State or Territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

Referral	For the purposes of the National Data Collection, a formal referral process—not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.
Support	Assistance, other than <i>supported accommodation</i> , provided to a <i>client</i> as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i> . For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.
Support period	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> • the <i>client</i> ends the relationship with the <i>agency</i>; or • the <i>agency</i> ends the relationship with the <i>client</i>. <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
Supported accommodation	Accommodation paid for, or provided directly by, a SAAP <i>agency</i> . The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds—at a motel, for example.

1 Introduction

This publication is one of eight State and Territory supplements that accompany the fifth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to the Australian Capital Territory only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the main report. Included in that Appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

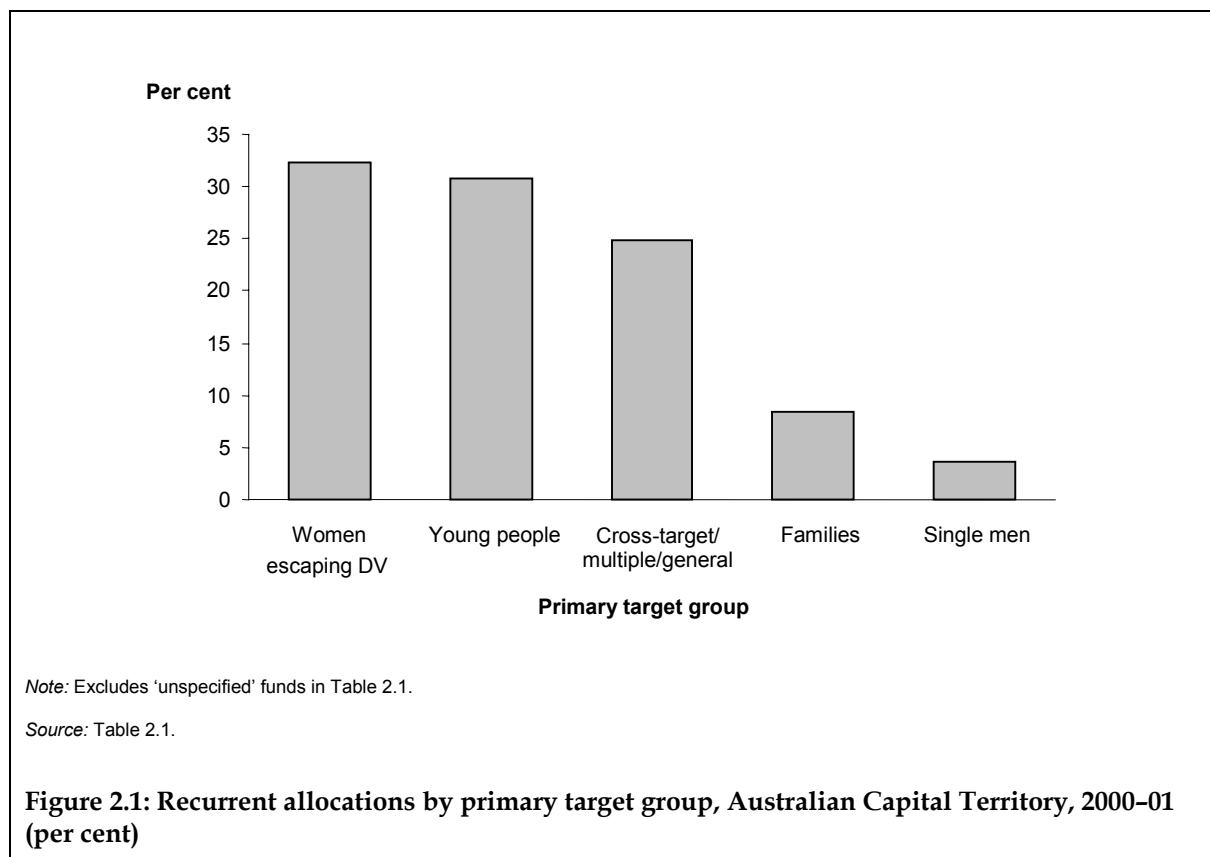
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for the Australian Capital Territory. Appendix 2 contains copies of the client form used to collect data in the Australian Capital Territory in 2000-01.

Data presented here primarily relate to the financial year ending 30 June 2001. However, comprehensive data on services provided to children accompanying clients to SAAP agencies have only been available since January 2001, and consequently tables using this data refer to the 6 month period from this date. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 5 years that the National Data Collection has been conducted (see Chapter 8). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (NDCA@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by primary target group, Australian Capital Territory, 2000-01

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Primary target group					
Young people	12	36.4	2,227,000	25.4	185,600
Single men only	1	3.0	258,000	2.9	257,600
Families	3	9.1	608,000	7.0	202,800
Women escaping domestic violence	10	30.3	2,343,000	26.8	234,300
Cross-target/multiple/general	7	21.2	1,792,000	20.5	256,000
Unspecified ^(a)	1,523,000	17.4	..
Total	33	100.0	8,751,000	100.0	265,200
Recurrent allocations to agencies	33	100.0	8,751,000	90.8	265,200
Other	885,000	9.2	..
Total recurrent funds	9,636,000	100.0	..

(a) An additional \$1,523,000 allocated to the Australian Capital Territory for recurrent payment of award wages could not be allocated across 'primary target group'.

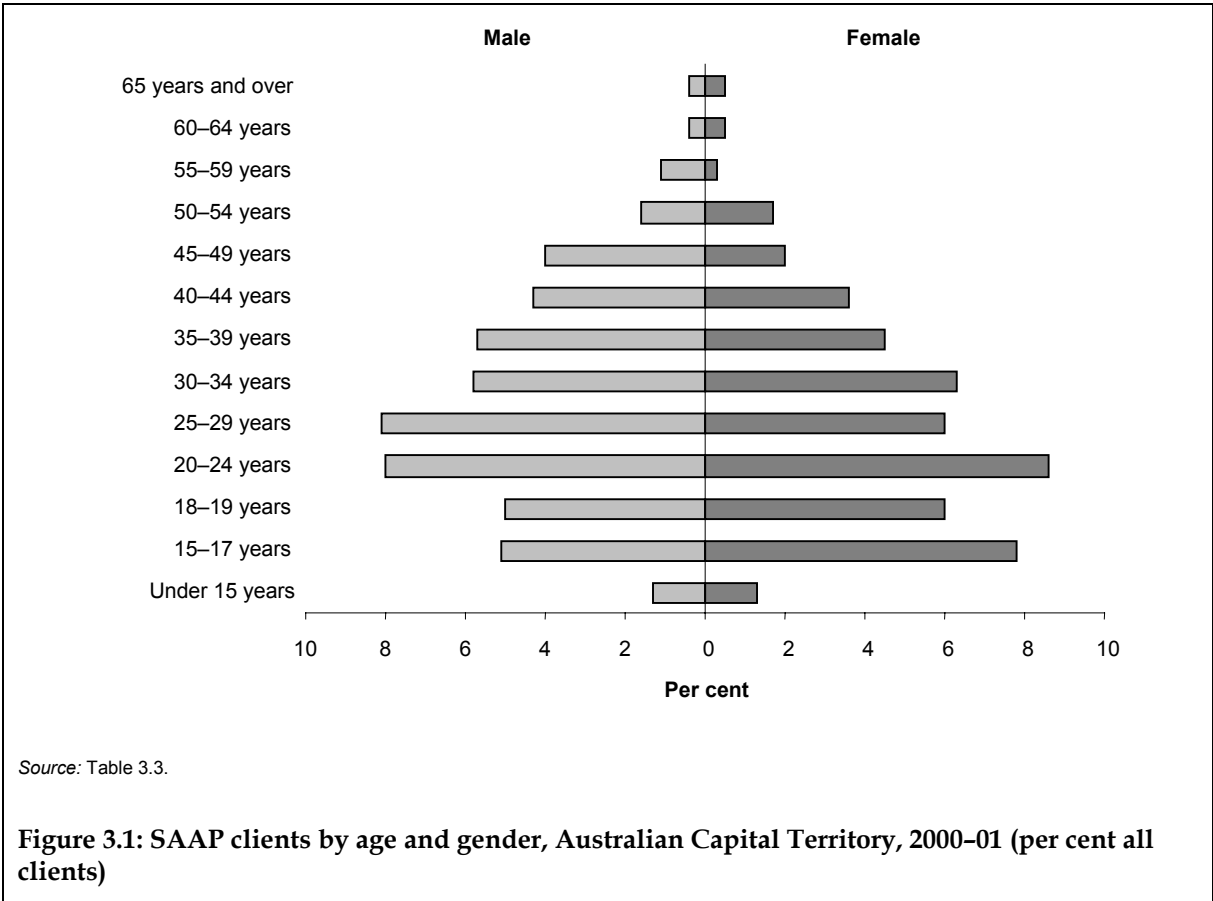
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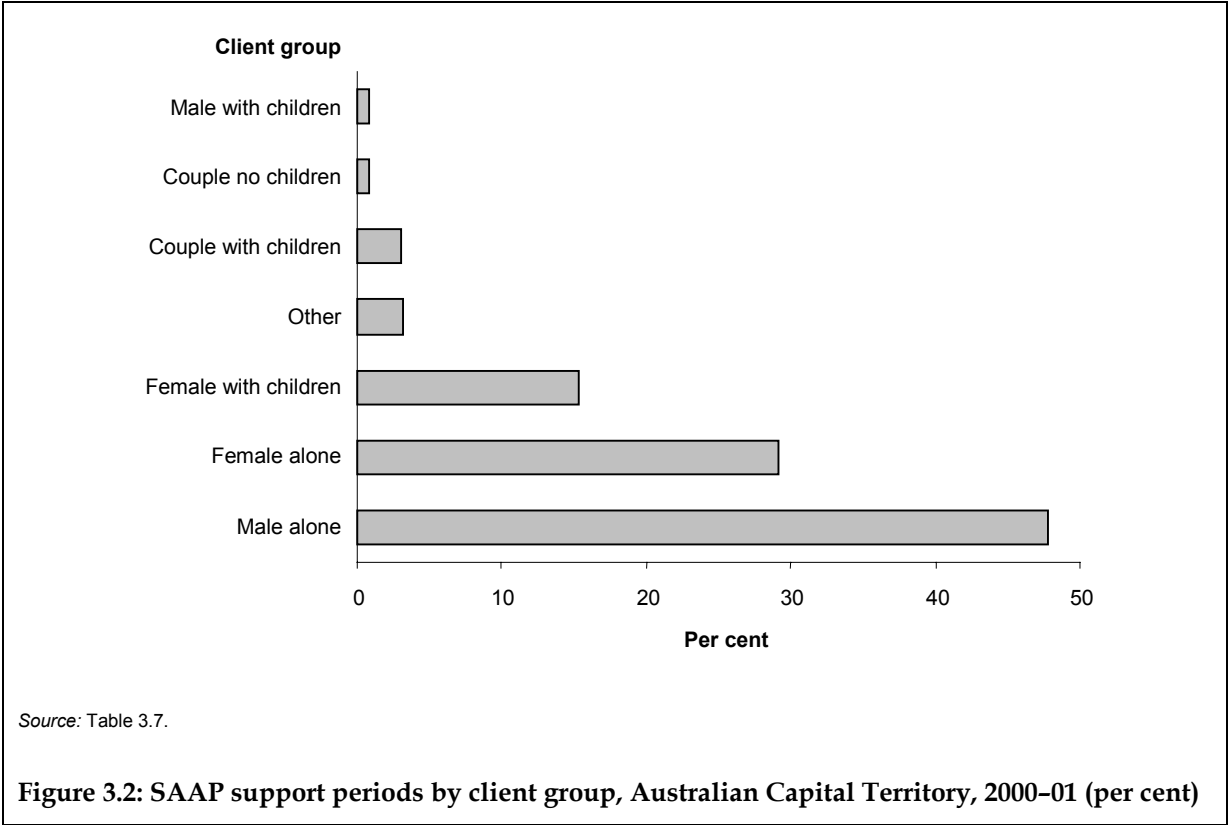
1. 'Recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. All agencies operated throughout the year.

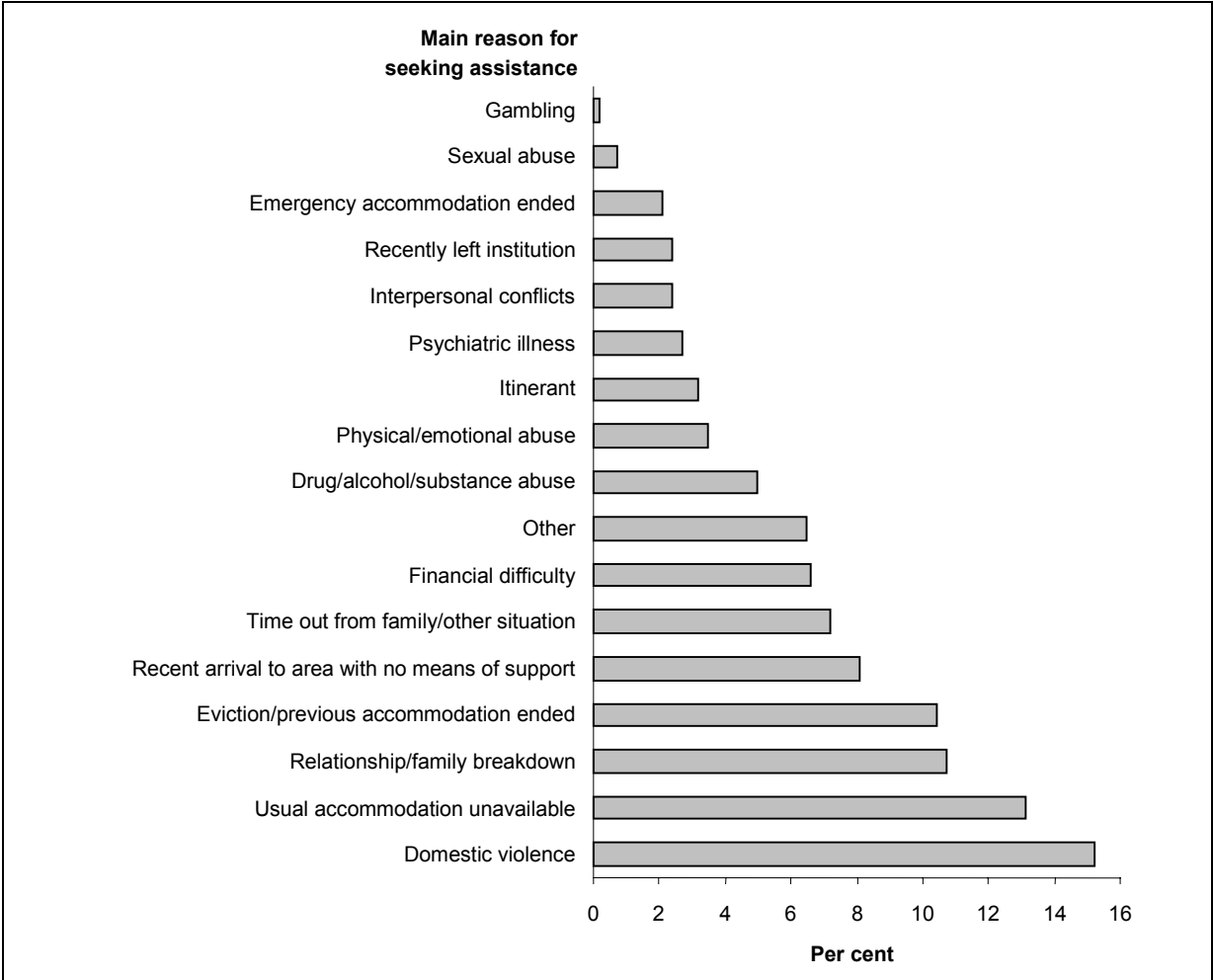
Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key charts







Source: Table 3.8.

Figure 3.3: Main reason for seeking assistance, Australian Capital Territory, 2000-01 (per cent support periods)

3.2 Tables

Table 3.1: SAAP support periods and clients, Australian Capital Territory, 2000–01

Support periods (number)	2,750
Clients (number)	2,000
Mean number of support periods per client	2.17
Clients per 10,000 population 10+	74

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 and over with the estimated resident population aged 10 and over at 30 June 2000 (final estimates).
3. Number of clients in this table relates to clients that *ever* received assistance from a SAAP agency in the Australian Capital Territory.
4. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within the Australian Capital Territory.
5. Client figures have been weighted to adjust for client non-consent.

Sources: SAAP Client Collection; ABS 2001a.

Table 3.2: Number of SAAP support periods active on the 15th of the month, by month, Australian Capital Territory, 2000–01

Date	Total
15 July 2000	330
15 August 2000	330
15 September 2000	330
15 October 2000	310
15 November 2000	320
15 December 2000	300
15 January 2001	310
15 February 2001	350
15 March 2001	350
15 April 2001	350
15 May 2001	360
15 June 2001	370

Note: Number excluded due to errors and omissions: 13.

Source: SAAP Client Collection.

Table 3.3: SAAP clients, by age and gender, Australian Capital Territory, 2000–01

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	1.3	1.3	2.5	2.6	2.5	50
15–17 years	5.1	7.8	10.0	16.0	12.9	250
18–19 years	5.0	6.0	9.8	12.2	11.0	200
20–24 years	8.0	8.6	15.7	17.4	16.6	300
25–29 years	8.1	6.0	15.9	12.2	14.1	300
30–34 years	5.8	6.3	11.4	12.8	12.1	250
35–39 years	5.7	4.5	11.3	9.1	10.2	200
40–44 years	4.3	3.6	8.5	7.3	7.9	150
45–49 years	4.0	2.0	7.8	4.1	6.0	100
50–54 years	1.6	1.7	3.2	3.5	3.3	50
55–59 years	1.1	0.3	2.2	0.6	1.4	50
60–64 years	0.4	0.5	0.8	1.1	1.0	<25
65 years and over	0.4	0.5	0.8	1.1	0.9	<25
<i>Total</i>	<i>50.9</i>	<i>49.1</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	1,000	950	1,000	950	..	1,950
Mean age (years)	30.4	28.4	..	29.4
Median age (years)	28	25	..	27

Notes

1. Number excluded due to errors and omissions (weighted): 31.
2. Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

Table 3.4: SAAP clients: birthplace by gender, Australian Capital Territory, 2000–01

Birthplace	Male	Female	Total	Australian Capital Territory population		
	%	%	%	Number	%	Number
Australia	84.1	82.5	83.3	1,600	76.3	235,350
Oceania (excluding Australia)	3.5	3.8	3.6	50	1.8	5,700
UK, Ireland and associated islands	3.6	2.2	2.9	50	6.7	20,800
Other Europe and the former Soviet Union	4.3	3.7	4.0	100	6.8	21,050
South-East, North-East and Southern Asia	1.5	4.7	3.1	50	5.6	17,200
Other (including the Middle East, Africa, the Americas and Caribbean)	3.0	3.1	3.0	50	2.7	8,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	50.9	49.1	100.0
Total (number)	1,000	950	..	1,950	..	308,250

Notes

1. Number excluded due to errors and omissions (weighted): 42.
2. 'Australian Capital Territory population' refers to the estimated resident population at 30 June 1996.
3. Figures have been weighted to adjust for client non-consent.

Sources: SAAP Client Collection; ABS 1999.

Table 3.5: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Australian Capital Territory, 2000–01

Cultural and linguistic diversity	Male	Female	Total	Australian Capital Territory population		
	%	%	%	Number	%	Number
Clients						
Indigenous Australians	8.1	13.3	10.7	200	1.0	3,050
Australian-born non-Indigenous people	75.9	69.5	72.8	1,400	75.4	232,250
People born overseas, English proficiency group 1	7.1	3.6	5.4	100.0	9.1	28,150
People born overseas, English proficiency groups 2–4	8.9	13.6	11.2	200	14.5	44,750
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	50.9	49.1	100.0
Total (number)	1,000	950	..	1,950	..	308,250
Support periods						
	Mean number per client			Total Number		
Indigenous Australians	2.28	2.06	2.15	300
Australian-born non-Indigenous people	2.50	1.86	2.20	2,000
People born overseas, English proficiency group 1	2.20	1.81	2.07	150
People born overseas, English proficiency groups 2–4	2.29	1.58	1.87	250
<i>Total</i>	<i>2.44</i>	<i>1.85</i>	<i>2.15</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	50.6	49.4	100.0
Total support periods (number)	1,350	1,350	..	2,700

Notes

1. Number excluded due to errors and omissions (weighted): 61 clients.
2. For the full derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section 1.4 of the main report). English proficiency groups are based on country of birth—see Glossary.
3. 'Australian Capital Territory population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for client non-consent.

Sources: SAAP Client Collection; ABS 1999; ABS 1998.

Table 3.6: SAAP clients: number of support periods per client by age and gender of client, Australian Capital Territory, 2000–01 (per cent)

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total		
Male clients								%	Number
1	53.4	63.6	60.4	52.1	57.0	69.9	55.5	550	
2	19.1	17.8	17.6	20.0	16.9	30.1	18.9	200	
3	10.9	6.9	9.5	11.0	5.7	—	9.5	100	
4	9.3	1.2	2.9	5.1	4.9	—	4.8	50	
5	2.8	4.7	2.2	2.7	0.8	—	2.5	50	
6+	4.6	5.9	7.3	9.1	14.8	—	8.7	100	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	
Total (%)	12.5	9.8	15.7	47.1	14.1	0.8	100.0	..	
Total (number)	100	100	150	450	150	<25	..	1,000	
Mean number of support periods	2.09	2.01	2.08	2.54	3.21	1.30	..	2.44	
Per 10,000 population	68	176	110	97	40	7	..	75	
Female clients									
1	52.6	52.8	56.9	58.5	72.0	89.3	58.0	550	
2	19.8	24.7	26.8	22.7	15.1	10.7	22.3	200	
3	11.0	10.5	9.3	8.7	5.8	—	9.1	100	
4	5.8	6.4	0.8	5.2	5.7	—	4.7	50	
5	4.4	2.2	0.8	2.9	1.5	—	2.6	<25	
6+	6.5	3.3	5.5	2.0	—	—	3.4	50	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	
Total (%)	18.5	12.2	17.4	41.4	9.3	1.1	100.0	..	
Total (number)	200	100	150	400	100	<25	..	950	
Mean number of support periods	2.19	1.92	1.79	1.79	1.50	1.11	..	1.84	
Per 10,000 population	103	238	128	79	25	7	..	71	
All clients									
1	52.9	57.7	58.6	55.0	62.8	81.2	56.7	1,100	
2	19.5	21.5	22.3	21.2	16.2	18.8	20.6	400	
3	10.9	8.9	9.4	10.0	5.7	—	9.3	200	
4	7.2	4.0	1.8	5.2	5.2	—	4.8	100	
5	3.7	3.3	1.5	2.8	1.1	—	2.6	50	
6+	5.7	4.5	6.4	5.8	9.0	—	6.1	100	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	
Total (%)	15.5	11.0	16.6	44.3	11.7	0.9	100.0	..	
Total (number)	300	200	300	850	250	<25	..	1,950	
Mean number of support periods	2.15	1.96	1.93	2.19	2.55	1.19	..	2.15	
Per 10,000 population	86	208	120	90	33	7	..	74	

Notes

1. Number excluded due to errors and omissions (weighted): 31.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2000 (final estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
3. Figures have been weighted to adjust for client non-consent.

Sources: SAAP Client Collection; ABS 2001a.

Table 3.7: SAAP support periods: client group, by primary target group of agency, Australian Capital Territory, 2000–01 (per cent)

Client group	Young people	Single men only	Families	Women escaping DV	Cross-target/multiple/general	Total	
						%	Number
Male alone, under 25	41.2	20.8	—	—	15.3	18.7	500
Male alone, 25+	0.2	76.5	—	—	45.7	29.1	800
Female alone, under 25	53.7	0.2	2.0	5.7	11.7	18.0	500
Female alone, 25+	0.2	0.5	0.7	21.5	20.7	11.1	300
Couple, no children	0.2	0.2	2.7	—	1.3	0.8	<25
Couple with children	—	—	36.0	0.3	—	3.0	100
Male with children	0.2	0.6	4.0	—	0.8	0.8	<25
Female with children	3.8	0.3	41.1	69.8	0.6	15.3	400
Other	0.5	0.7	13.5	2.7	4.0	3.2	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	23.5	16.0	8.3	15.3	36.8	100.0	..
Total (number)	650	450	200	400	1,000	..	2,700

Notes

1. Number excluded due to errors and omissions (weighted): 93.
2. To ensure client confidentiality, percentages based on fewer than three support periods (weighted) have been replaced by '—'.
3. Figures have been weighted to adjust for client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 3.8: SAAP support periods: main reason for seeking assistance by client group, Australian Capital Territory, 2000–01 (per cent)

Main reason for seeking assistance	Male	Female		Couple	Couple	Male	Female	Other	Total	
	alone under 25	Male alone 25+	alone under 25	Female alone 25+	no children	with children	with children			with children
Usual accommodation unavailable	20.0	20.6	9.8	9.2	14.2	—	15.2	2.3	2.8	13.1
Time out from family/other situation	12.5	3.5	12.4	7.8	6.4	3.9	—	1.7	9.8	7.2
Relationship/family breakdown	13.7	6.4	19.9	8.1	5.8	—	29.2	8.0	9.4	10.7
Interpersonal conflict	2.6	3.3	3.4	0.9	—	—	7.7	1.0	—	2.4
Physical/emotional abuse	1.6	0.9	6.0	8.3	—	1.3	—	3.9	9.7	3.5
Domestic violence	1.6	0.5	11.6	29.7	12.9	—	—	54.8	23.5	15.2
Sexual abuse	0.2	0.2	2.0	0.9	—	—	—	0.4	2.8	0.7
Financial difficulty	5.2	13.0	0.7	5.5	6.4	13.4	—	3.3	4.8	6.6
Gambling	0.4	0.4	—	—	—	—	—	—	—	0.2
Eviction/previous accommodation ended	14.7	6.0	11.9	2.9	20.6	36.7	7.7	9.8	16.3	10.4
Drug/alcohol/substance abuse	5.9	6.9	4.1	6.8	—	—	7.5	1.3	5.5	5.0
Emergency accommodation ended	2.0	2.4	3.0	2.1	—	1.3	—	1.6	—	2.1
Recently left institution	2.1	3.9	3.0	2.9	—	—	—	—	—	2.4
Psychiatric illness	1.7	6.6	0.3	2.4	7.9	—	—	0.6	—	2.7
Recent arrival to area with no means of support	3.7	14.5	3.4	7.1	12.7	27.9	12.6	3.7	5.2	8.1
Itinerant	2.2	4.7	2.9	1.7	—	7.7	7.7	1.7	4.4	3.2
Other	9.7	6.1	5.5	3.8	13.2	7.8	12.4	5.9	5.8	6.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (%)	18.7	28.7	18.2	11.0	0.7	3.1	0.8	15.5	3.3	100.0
Total (number)	500	750	500	300	<25	100	<25	400	100	2,600

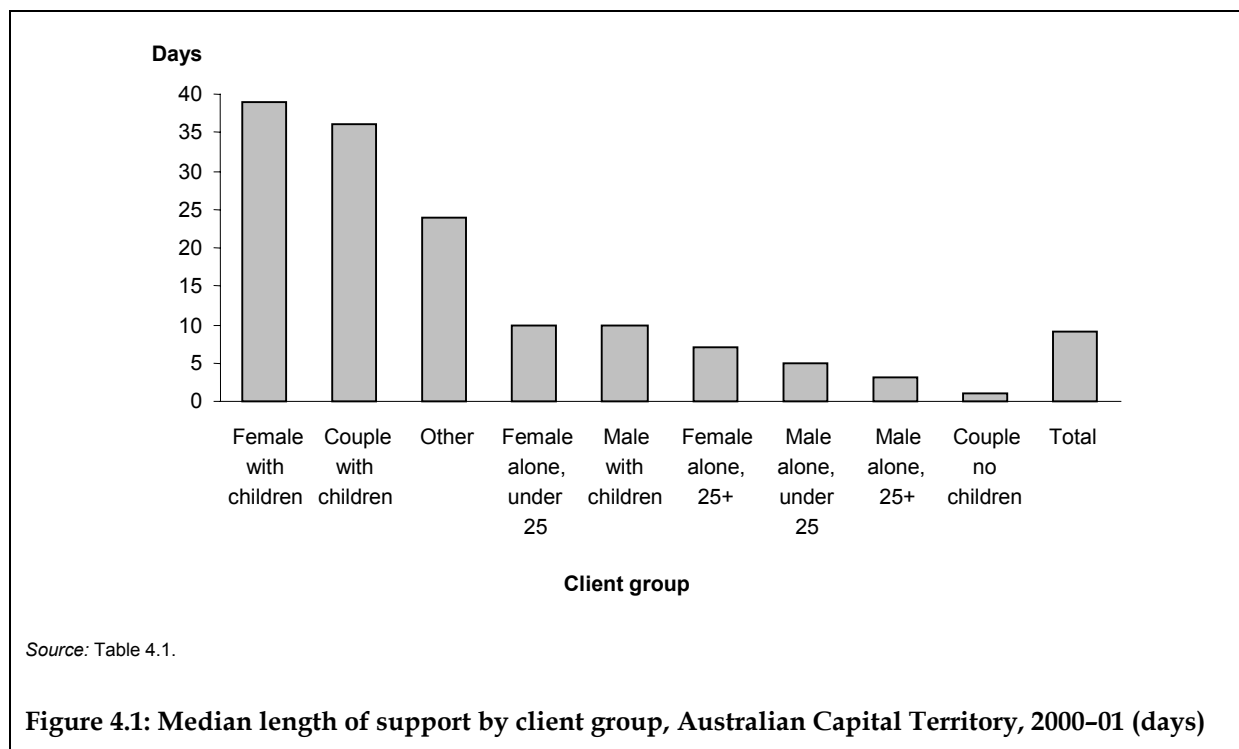
Notes

1. Number excluded due to errors and omissions (weighted): 148.
2. The percentage reporting 'gambling' as their main reason may be an underestimate: this reason was not collected for the first half of the year by agencies using the electronic reporting tool.
3. Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

4 Support provided

4.1 Key chart



4.2 Tables

Table 4.1: SAAP closed support periods: length of support by client group, Australian Capital Territory, 2000-01 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	3.6	3.0	1.4	4.9	—	—	—	—	3.9	2.5	50
1 day	30.8	35.8	16.8	19.4	54.5	—	32.3	4.6	14.8	23.7	550
2 days	5.3	10.6	7.4	6.9	—	—	8.1	4.2	3.3	7.1	150
3 days	6.3	2.8	5.9	6.2	—	—	—	2.3	4.7	4.2	100
4 days	3.5	2.3	6.5	4.9	—	—	—	1.3	3.5	3.3	100
5 days	1.2	2.5	3.3	2.6	6.4	3.9	—	1.8	3.5	2.4	50
6 days	2.9	3.0	3.1	1.0	—	—	—	0.5	1.7	2.2	50
7 days	3.0	2.2	3.1	4.4	—	11.7	—	1.9	—	2.9	50
>1–2 weeks	10.4	14.2	9.3	8.7	11.0	9.6	19.6	9.8	10.8	11.2	250
>2–4 weeks	8.0	10.9	11.1	13.5	—	14.3	8.4	16.2	19.0	11.7	300
>4–13 weeks	10.1	5.0	19.1	17.1	20.6	31.3	16.8	35.1	24.4	15.7	350
>13–26 weeks	5.3	2.1	5.6	6.5	7.5	15.0	8.4	10.8	—	5.5	150
>26–52 weeks	6.9	2.4	3.6	1.7	—	12.6	6.4	7.6	10.3	4.7	100
>52 weeks	2.5	3.1	3.9	2.1	—	1.6	—	4.1	—	3.0	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	18.3	30.8	17.3	11.6	0.8	2.8	0.8	14.5	3.1	100.0	..
Total (number)	450	750	400	250	<25	50	<25	350	50	..	2,350
Mean length (days)	49	63	71	50	27	80	35	82	42	..	62
Median length (days)	5	3	10	7	1	36	10	39	24	..	9

Notes

1. Number excluded due to errors and omissions (weighted): 101.
2. Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Australian Capital Territory, 2000–01 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	35.1	36.9	18.8	21.3	70.4	—	53.9	6.6	19.7	27.3	550
2 days	6.4	11.2	8.2	8.0	—	—	13.5	6.0	4.4	8.4	150
3 days	7.2	3.2	6.3	6.3	—	—	—	3.3	6.3	4.9	100
4 days	3.9	2.3	7.0	5.4	—	—	—	2.8	4.6	3.9	100
5 days	2.0	2.2	3.4	2.8	8.2	—	—	2.0	4.6	2.5	50
6 days	3.1	3.0	3.5	1.1	—	—	—	—	2.3	2.4	50
7 days	3.4	2.3	3.5	4.9	—	—	—	2.7	—	3.0	50
>1–2 weeks	12.2	14.6	10.4	8.9	14.2	—	32.7	11.9	14.3	12.3	250
>2–4 weeks	8.2	11.4	11.8	14.2	—	10.5	—	18.6	17.1	12.1	250
>4–13 weeks	9.1	5.3	18.6	16.1	7.1	10.5	—	30.3	13.2	12.9	250
>13–26 weeks	4.2	2.1	4.7	6.6	—	31.6	—	8.9	9.0	4.7	100
>26–52 weeks	4.5	2.6	2.5	1.9	—	42.1	—	6.3	4.7	3.7	50
>52 weeks	0.9	3.1	1.5	2.3	—	5.3	—	0.5	—	1.9	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	18.8	34.1	18.0	12.3	0.8	1.0	0.6	11.8	2.7	100.0	..
Total (number)	400	700	350	250	<25	<25	<25	250	50	..	2,000
Mean length (days)	32	65	34	51	6	182	4	51	37	..	50
Median length (days)	4	3	7	8	1	151	1	27	12	..	7
Accommodation starting and ending on the same date (number)	<25	50	<25	<25	—	—	—	<25	<25	..	50

Notes

1. Number excluded due to errors and omissions (weighted): 122.
2. Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP closed support periods in which clients were accommodated: total length of accommodation, by type of accommodation provided, Australian Capital Territory, 2000-01 (per cent)

Length of accommodation	Crisis/ short-term accommodation	Medium-/ long-term accommodation	Other SAAP	Unknown	Total	
					%	Number
1 day	30.7	0.9	—	12.5	27.1	550
2 days	9.6	0.4	—	12.5	8.6	200
3 days	5.0	—	—	—	4.5	100
4 days	4.4	—	—	8.3	4.0	100
5 days	3.0	—	—	4.2	2.7	50
6 days	2.8	—	—	12.5	2.6	50
7 days	3.2	—	—	—	2.8	50
>1–2 weeks	14.2	1.7	—	12.5	12.8	250
>2–4 weeks	13.0	4.3	—	12.5	12.0	250
>4–13 weeks	12.1	17.0	—	20.8	12.7	250
>13–26 weeks	1.7	29.6	100.0	4.2	4.9	100
>26–52 weeks	0.2	29.6	—	—	3.4	50
>52 weeks	0.2	16.5	—	—	2.0	50
Total	100.0	100.0	100.0	100.0	100.0	..
Total (%)	87.9	11.0	—	1.1
Total (number)	1,850	250	<25	<25	..	2,100
Mean length (days)	15	323	121	21	..	49
Median length (days)	5	166	121	8	..	7
Total accommodation (nights)	27,450	74,250	100	500	..	102,350
All accommodation starting and ending on the same date (number)	50	<25	—	<25	..	50

Notes

1. Number excluded due to errors and omissions: 40.
2. Clients were able to be accommodated on more than one occasion in each support period, so percentages across types of accommodation provided do not total 100.

Source: SAAP Client Collection.

Table 4.4: SAAP support periods: services provided to clients, by client group, Australian Capital Territory, 2000–01 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	92.4	99.8	91.5	96.8	86.0	86.4	94.1	87.8	94.8	94.1
SAAP/CAP accommodation	89.5	99.8	88.1	96.2	72.0	41.9	55.4	67.6	72.3	87.2
Assistance to obtain/maintain short-term accommodation	15.5	19.3	12.7	26.7	11.7	23.1	20.3	24.7	17.4	19.1
Assistance to obtain/maintain independent housing	15.2	23.3	24.4	29.6	16.9	80.6	56.8	58.9	51.2	31.0
Financial/employment	47.6	34.4	63.3	73.8	28.0	51.2	25.2	60.4	62.5	51.7
Assistance to obtain/maintain government payment	15.3	11.7	19.9	14.5	11.7	22.4	7.7	21.8	21.3	16.3
Employment/training assistance	17.6	11.7	13.5	4.4	4.7	9.0	12.4	5.6	8.2	11.1
Financial assistance/material aid	34.8	21.9	53.5	71.1	28.0	36.8	18.7	51.2	51.1	41.3
Financial counselling	17.5	14.9	17.2	24.2	11.7	40.3	11.0	21.4	14.5	18.5
Counselling	53.0	56.3	71.7	84.8	47.9	86.4	69.9	91.4	71.2	68.4
Incest/sexual assault	0.9	0.8	7.8	12.8	4.7	1.3	—	8.3	7.0	4.8
Domestic violence	2.6	3.0	17.4	44.8	5.9	12.2	—	56.0	33.1	19.5
Family/relationship	21.9	14.1	33.4	35.5	18.7	35.9	34.4	38.0	25.5	26.3
Emotional/other	48.0	53.9	68.3	82.0	42.0	80.6	64.0	89.5	65.5	65.2
Assist. with problem gambling	2.1	6.4	0.5	3.2	—	3.8	—	1.7	1.5	3.1
General support/advocacy	82.4	75.3	90.6	87.9	87.1	96.1	93.5	94.0	90.3	85.0
Living skills/personal development	45.2	24.5	49.9	13.3	4.7	31.4	11.0	15.8	11.8	29.8
Assistance with legal issues/court support	14.3	6.0	14.4	20.8	10.2	16.7	—	21.2	13.9	13.6
Advice/information	69.1	65.6	78.3	84.3	87.1	92.2	86.0	90.9	87.6	76.3
Retrieval/storage/removal of belongings	21.9	14.9	32.3	24.5	9.9	29.5	5.1	22.5	15.8	21.9
Advocacy/liaison on behalf of client	45.5	28.3	62.2	51.8	46.3	67.7	63.4	75.0	58.7	49.9
Brokerage services	2.0	0.3	12.3	2.0	—	27.5	5.1	8.9	8.7	5.4
Specialist services	35.6	39.3	47.6	54.8	36.3	27.6	5.9	43.2	49.8	42.1
Psychological services	5.1	7.9	4.5	4.5	4.7	5.1	—	1.1	1.4	5.0
Psychiatric services	1.7	2.6	2.4	7.7	—	1.3	—	—	4.2	2.6
Pregnancy support	1.0	—	6.6	4.9	21.0	3.9	—	9.6	5.9	3.9
Family planning support	2.0	0.1	3.9	2.0	9.9	2.6	—	2.6	1.4	1.9
Drug/alcohol support/ intervention	26.2	34.5	24.3	20.3	4.7	—	—	10.5	23.8	24.0
Physical disability services	0.4	1.2	0.5	1.6	—	—	—	1.0	—	0.8
Intellectual disability services	0.9	0.5	0.5	—	—	—	—	0.3	—	0.5
Culturally appropriate support	3.3	1.6	8.5	15.6	—	4.5	5.9	21.0	11.8	8.1
Interpreter services	0.9	0.3	0.5	2.8	—	—	—	4.1	3.9	1.4
Assist. with immigration issues	0.9	0.3	0.7	2.0	—	2.6	—	2.1	1.4	1.0
Health/medical services	14.5	14.3	25.5	34.3	17.2	21.2	—	15.4	24.1	19.2
Basic support and services n.e.s.	94.5	99.4	89.3	93.1	79.0	45.2	61.3	74.6	73.6	89.2
Meals	70.2	79.5	55.2	20.4	38.6	36.2	40.5	55.2	15.1	59.1
Laundry/shower facilities	81.2	98.6	77.5	90.7	66.9	31.0	55.4	59.1	61.0	80.8
Recreation	73.8	87.6	63.4	72.9	61.0	18.2	50.3	40.3	52.6	68.1
Transport	53.5	36.9	67.0	61.6	15.4	25.9	13.0	61.7	49.4	51.6
Other	18.4	0.6	22.9	0.8	7.0	7.7	5.9	9.4	6.1	9.7
No services provided	—	—	0.3	—	—	1.9	—	0.3	—	0.2
Total (number)	500	800	500	300	<25	100	<25	400	100	2,650

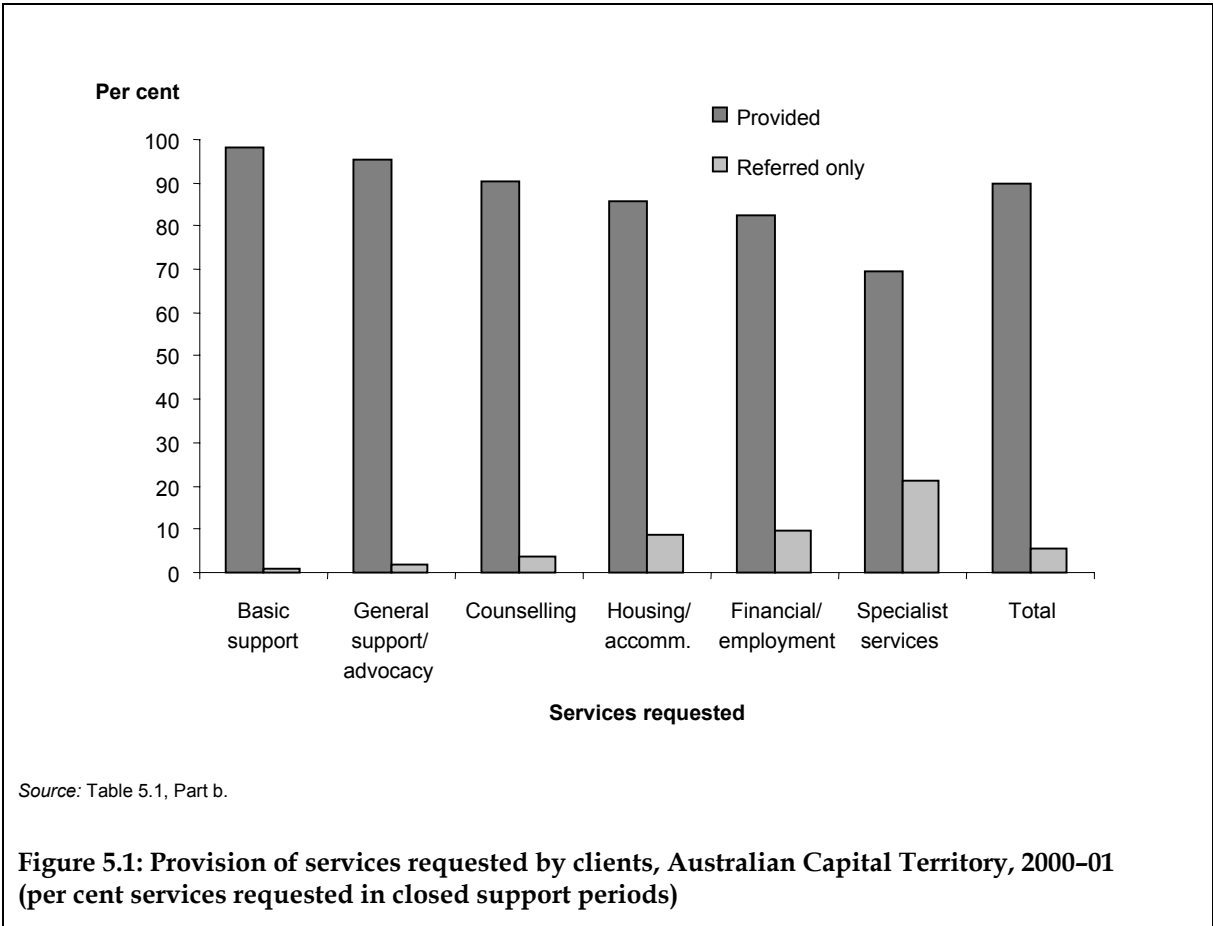
Notes

1. Number excluded due to errors and omissions (weighted): 106 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. The percentages reporting assistance with problem gambling or immigration issues may be underestimates: information on these services was not specifically collected for the first half of the year by agencies using the electronic reporting tool. These services may have been reported under other categories.
4. Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

5 Meeting the needs of clients

5.1 Key chart



5.2 Tables

Table 5.1: SAAP services requested by clients in closed support periods, by provision, Australian Capital Territory, 2000-01

Part a: Individual types of SAAP services requested in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred on	Referred on	Subtotal	Provided only	Provided and referred on	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	2.2	3.4	5.6	91.0	3.3	94.3	100.0	2,350
Assistance to obtain/maintain short-term accommodation	9.2	19.5	28.7	38.5	32.8	71.3	100.0	650
Assistance to obtain/maintain independent housing	11.0	14.5	25.5	36.3	38.2	74.5	100.0	1,000
Financial/employment								
Assistance to obtain/maintain benefit/pension	6.1	15.3	21.4	46.2	32.4	78.6	100.0	450
Employment/training assistance	19.1	18.3	37.4	35.9	26.7	62.6	100.0	400
Financial assistance/material aid	4.1	6.2	10.3	78.3	11.5	89.8	100.0	1,150
Financial counselling	9.4	5.1	14.5	76.5	9.0	85.5	100.0	500
Counselling								
Incest/sexual assault	8.5	18.8	27.3	46.7	26.1	72.8	100.0	150
Domestic violence	7.9	6.1	14.0	62.3	23.8	86.1	100.0	550
Family/relationship	11.6	4.8	16.4	69.3	14.4	83.7	100.0	750
Emotional/other	1.9	0.5	2.4	91.3	6.3	97.6	100.0	1,600
Assistance with problem gambling	18.1	5.7	23.8	46.7	29.5	76.2	100.0	100
General support/advocacy								
Living skills/personal development	5.4	0.5	5.9	88.7	5.3	94.0	100.0	750
Assistance with legal issues/court support	7.7	14.9	22.6	38.5	39.0	77.5	100.0	450
Advice/information	0.8	0.2	1.0	89.9	9.2	99.1	100.0	1,850
Retrieval/storage/removal of belongings	5.6	1.2	6.8	88.5	4.7	93.2	100.0	550
Advocacy/liaison on behalf of client	1.1	0.5	1.6	86.9	11.5	98.4	100.0	1,200
Brokerage services	9.0	2.3	11.3	75.2	13.5	88.7	100.0	150
Specialist services								
Psychological services	11.0	29.7	40.7	37.3	22.0	59.3	100.0	200
Psychiatric services	17.4	56.9	74.3	7.9	17.8	25.7	100.0	250
Pregnancy support	7.8	9.7	17.5	49.5	33.0	82.5	100.0	100
Family planning support	12.5	10.7	23.2	37.5	39.3	76.8	100.0	50
Drug/alcohol support or rehabilitation	8.3	6.6	14.9	50.8	34.4	85.2	100.0	750
Physical disability services	7.1	17.9	25.0	25.0	50.0	75.0	100.0	50
Intellectual disability services	23.5	11.8	35.3	11.8	52.9	64.7	100.0	<25
Culturally appropriate support	3.1	3.5	6.6	74.4	18.9	93.3	100.0	250
Interpreter services	2.8	13.9	16.7	58.3	25.0	83.3	100.0	50
Assistance with immigration issues	10.0	20.0	30.0	33.3	36.7	70.0	100.0	50
Health/medical services	8.8	29.6	38.4	27.9	33.7	61.6	100.0	750
Basic support and services n.e.s.								
Meals	1.9	1.8	3.7	95.2	1.1	96.3	100.0	1,500
Laundry/shower facilities	0.4	0.1	0.5	99.2	0.3	99.5	100.0	2,050
Recreation	1.2	0.3	1.5	97.9	0.6	98.5	100.0	1,700
Transport	1.5	0.7	2.2	96.3	1.5	97.8	100.0	1,300
Other	5.1	1.7	6.8	84.0	9.3	93.3	100.0	250

(continued)

Table 5.1 (continued): SAAP services requested by clients in closed support periods, by provision, Australian Capital Territory, 2000–01

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred on	Referred on	Sub-total	Provided only	Provided and referred on	Sub-total			
	% distinct services requested							Number	Number
Housing/accommodation	5.6	8.9	14.5	68.5	17.0	85.5	100.0	4,000	2,400
Financial/employment	7.9	9.5	17.4	65.4	17.2	82.6	100.0	2,500	1,400
Counselling	6.0	3.6	9.6	77.3	13.1	90.4	100.0	3,200	1,750
General support/advocacy	2.9	1.8	4.7	83.8	11.4	95.2	100.0	4,950	2,100
Specialist services	9.2	21.1	30.3	39.4	30.2	69.6	100.0	2,450	1,300
Basic support and services n.e.s.	1.3	0.7	2.0	96.9	1.1	98.0	100.0	6,750	2,200
Total (%)	4.5	5.7	10.2	77.6	12.2	89.8	100.0
Total (number)	1,050	1,350	2,400	18,550	2,900	21,450	..	23,900	2,450

Notes

1. Number excluded due to errors and omissions: 10 (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. The numbers relating to assistance with problem gambling or immigration issues may be underestimate: information on these services was not specifically collected for the first half of the year by agencies using the electronic reporting tool. These services may have been reported under other categories.

Source: SAAP Client Collection.

Table 5.2: SAAP services requested by clients in closed support periods that were neither provided nor referred on: broad type of service by client group, Australian Capital Territory, 2000-01

	Male alone	Female alone	Couple with children	Female with children	Other	Total	
Broad type of service	% unmet needs					%	Number
Housing/accommodation	20.6	18.5	20.2	25.8	32.6	21.0	200
Financial/employment	16.3	16.8	29.8	20.0	6.5	18.3	200
Counselling	21.9	17.4	12.3	17.4	10.9	17.5	200
General support/advocacy	11.2	12.2	22.8	14.2	15.2	13.5	150
Specialist services	23.2	25.2	6.1	16.1	32.6	21.3	200
Basic support and services n.e.s.	6.9	9.9	8.8	6.5	2.2	8.3	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1,050</i>
Summary totals							
Total unmet needs (%)	22.4	45.7	11.0	14.9	4.4	100.0	..
Total unmet needs (number)	250	500	100	150	50	..	1,050
Total closed support periods with unmet needs (%)	31.1	40.0	6.3	15.0	6.1	100.0	..
Total closed support periods with unmet needs (number)	150	200	50	100	50	..	550
Total closed support periods (%)	47.9	29.9	2.7	15.1	2.9	100.0	..
Total closed support periods (number)	1,150	700	50	350	50	..	2,350

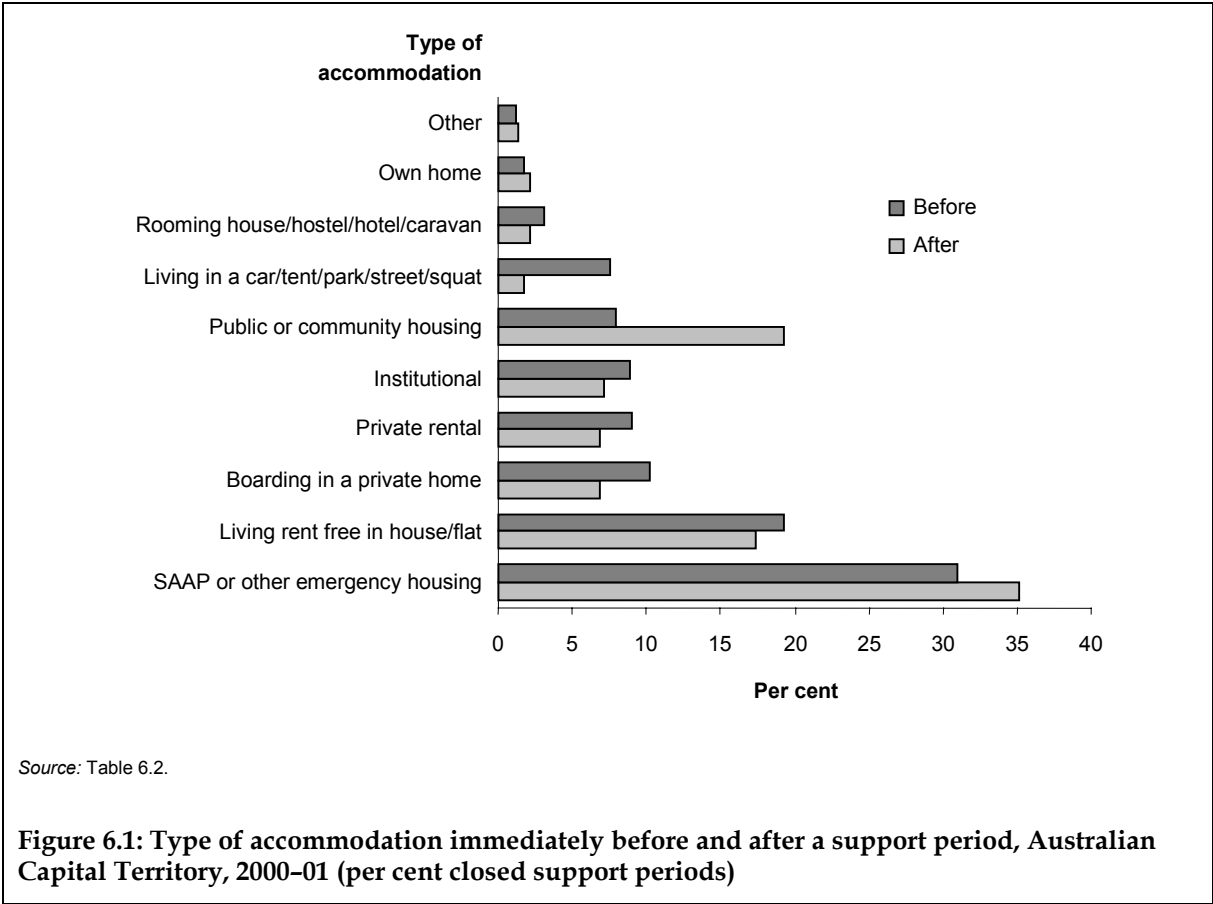
Notes

1. Number excluded due to errors and omissions: 32 identified unmet needs.
2. Number excluded due to errors and omissions: 98 closed support periods (including cases with no information on service requirements or provision).
3. A very small number of closed support periods were for couples with children and males with children. To ensure client confidentiality, these cases are not presented separately but are included in the total.

Source: SAAP Client Collection.

6 Circumstances of clients before and after support

6.1 Key chart



6.2 Tables

Table 6.1: SAAP closed support periods: source of income immediately before and after a support period, Australian Capital Territory, 2000–01 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	20.8	7.8	13.2	9.4
No income, awaiting pension/benefit	3.2	5.1	1.6	1.7
Government pension/benefit	69.7	80.7	78.0	80.3
Other	6.3	6.5	7.3	8.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>450</i>	<i>450</i>	<i>2,400</i>	<i>2,250</i>
Number with missing data	<25	50	50	250
Total (number)	450	450	2,450	2,450

Note: Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Australian Capital Territory, 2000-01 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	31.3	33.7	31.0	35.2
Living rent-free in house/flat	19.3	13.9	19.2	17.4
Private rental	8.4	6.0	9.0	6.9
Public or community housing	7.3	26.8	8.0	19.2
Rooming house/hostel/hotel/caravan	4.0	2.3	3.1	2.1
Boarding in a private home	12.3	7.1	10.2	6.9
Own home	2.2	2.4	1.8	2.1
Living in a car/tent/park/street/squat	6.0	0.7	7.6	1.7
Institutional	8.8	5.6	8.9	7.1
Other	0.4	1.4	1.2	1.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,000</i>	<i>800</i>	<i>2,400</i>	<i>1,600</i>
Number with missing data	<25	250	50	850
Total (number)	1,050	1,050	2,450	2,450

Note: Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP closed support periods: living situation immediately before and after a support period, Australian Capital Territory, 2000–01 (per cent)

Living situation	Before	After
With parent(s)	12.2	9.9
With foster family	0.5	0.5
With relatives/friends short-term	20.7	13.6
With relatives/friends long-term	1.5	3.1
With spouse/partner with/without children	12.9	9.5
Alone with children	4.5	11.2
Alone	17.0	13.8
With other unrelated persons	29.1	36.5
Other	1.6	2.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,400</i>	<i>1,650</i>
Number with missing data	50	800
Total (number)	2,450	2,450

Note: Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP closed support periods: employment status immediately before and after a support period, Australian Capital Territory, 2000–01 (per cent)

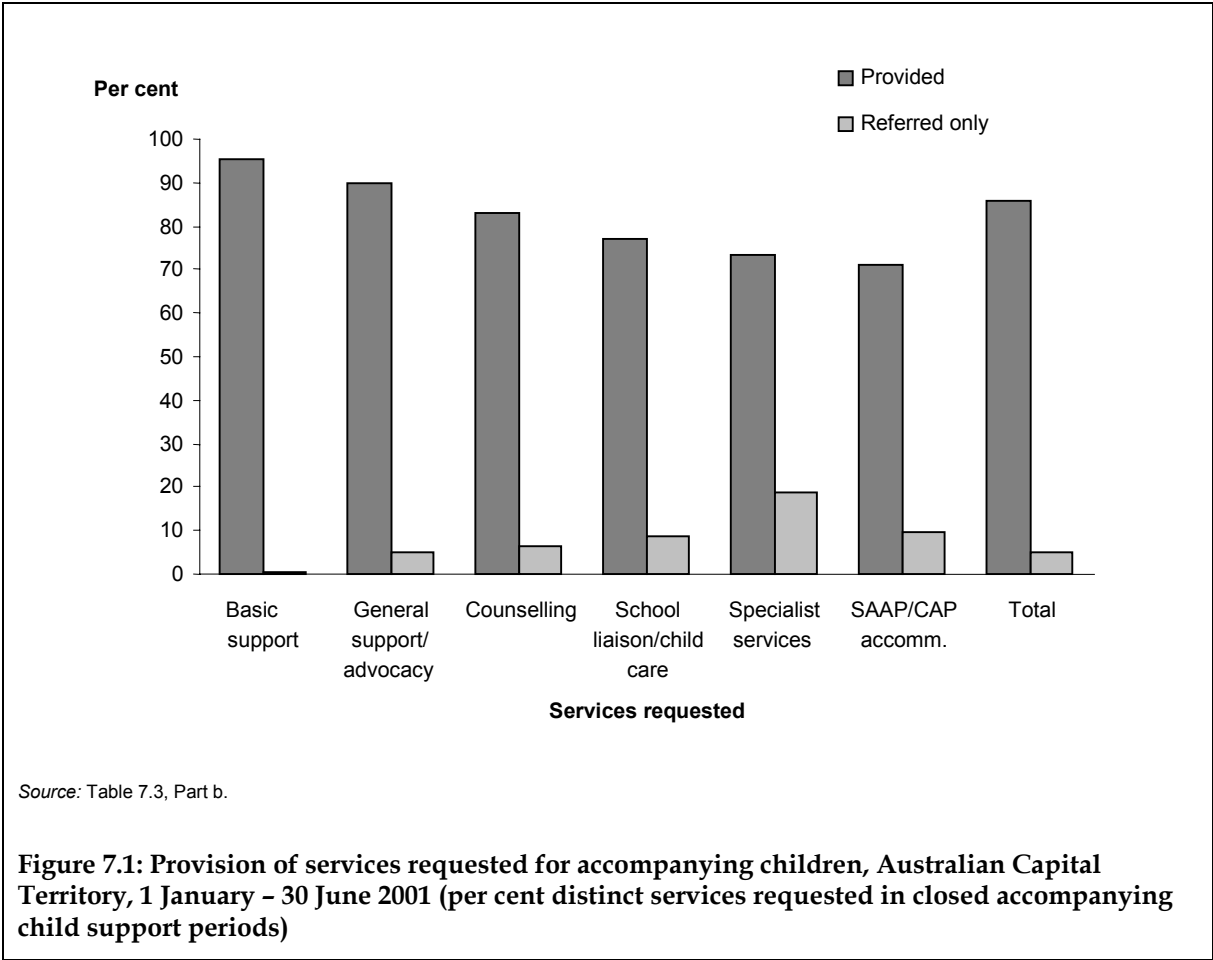
Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	5.7	8.0	3.7	4.5
Employed part-time/casual	4.8	13.7	5.0	6.8
Unemployed (looking for work)	49.2	40.4	38.0	35.0
Not in labour force	40.3	37.9	53.4	53.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>400</i>	<i>350</i>	<i>2,400</i>	<i>2,100</i>
Number with missing data	<25	50	50	350
Total (number)	400	400	2,450	2,450

Note: Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

7 Support to accompanying children

7.1 Key chart



7.2 Tables

Table 7.1: Accompanying child support periods, by age and by gender of child, Australian Capital Territory, support periods active 1 January - 30 June 2001

	Accompanying child support periods	
Age	%	Number
0-4 years	51.9	250
5-12 years	39.5	200
13-15 years	6.7	50
16, 17 years	1.9	<25
Total	100.0	450
Gender		
Male	49.1	150
Female	50.9	150
Total	100.0	350

Notes

1. Number excluded due to errors and omissions in age (unweighted): 6.
2. Number excluded due to errors and omissions in gender (unweighted): 146.

Source: SAAP Client Collection.

Table 7.2: Accompanying child support periods: services provided to accompanying children, by client group, Australian Capital Territory, support periods active 1 January – 30 June 2001

Type of service	Couple with children	Female with children	Total	
Accompanying child support periods		%	%	Number
Accommodation	29.2	66.1	61.5	300
SAAP/CAP accommodation	29.2	66.1	61.5	300
School liaison/child care	10.4	32.0	29.6	150
School liaison	10.4	12.3	12.3	50
Child care	8.3	24.7	22.6	100
Counselling	6.3	40.7	36.4	150
Help with behavioural problems	4.2	11.9	10.9	50
Sexual/physical abuse counselling/support	—	3.4	3.0	<25
Skills education	4.2	5.1	4.9	<25
General counselling/support	2.1	33.9	30.0	150
General support/advocacy	45.8	53.0	52.3	250
Access arrangements	—	5.6	4.9	<25
Advice/information	25.0	31.0	30.4	150
Brokerage services	6.3	9.7	9.6	50
Advocacy	37.5	32.4	33.4	150
Specialist services	6.3	23.2	21.1	100
Culturally sensitive services	—	15.3	13.4	50
Health/medical services	6.3	8.5	8.1	50
Basic support and other services n.e.s.	31.3	62.5	59.4	300
Meals	27.1	51.1	48.9	250
Showers/hygiene	18.8	45.8	42.6	200
Recreation	12.5	39.0	36.0	150
Transport	10.4	50.8	45.7	200
Other	—	4.1	3.6	<25
No services provided directly by agency	41.7	11.9	14.7	50
Total accompanying child support periods (%)	10.2	87.9	100.0	..
Total accompanying child support periods (number)	50	400	..	450
Support periods with accompanying children requiring assistance				
Total support periods (%)	9.7	88.3	100.0	..
Total support periods (number)	50	250	..	250
Mean number of accompanying children requiring assistance	1.92	1.82	..	1.82

Notes

1. Number excluded due to errors and omissions (unweighted): 2 accompanying child support periods.
2. Number excluded due to errors and omissions (unweighted): 2 support periods.
3. 'Accompanying child support periods' includes cases where it was reported that support and/or accommodation were needed by, provided to or referred on for the accompanying child.
4. Accompanying children were able to receive multiple services, so percentages do not total 100.
5. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.
6. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.
7. In a very small number of support periods, children accompanied a male client or clients in 'other' client groups. To ensure confidentiality, these cases are not presented separately but are included in the total.

Source: SAAP Client Collection.

Table 7.3: SAAP services requested for accompanying children in closed support periods, by provision, Australian Capital Territory, support periods active 1 January - 30 June 2001

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred on	Referred on	Subtotal	Provided only	Provided and referred on	Subtotal		
Accommodation								
SAAP/CAP accommodation	19.4	9.6	29.0	68.2	2.8	71.0	100.0	300
School liaison/child care								
School liaison	9.3	3.7	13.0	53.7	33.3	87.0	100.0	50
Child care	16.2	11.1	27.3	56.4	16.2	72.6	100.0	100
Counselling								
Help with behavioural problems	17.6	16.2	33.8	45.6	20.6	66.2	100.0	50
Sexual/physical abuse counselling/support	21.4	7.1	28.5	50.0	21.4	71.4	100.0	<25
Skills education	—	—	—	71.4	28.6	100.0	100.0	<25
General counselling/support	7.6	1.7	9.3	89.1	1.7	90.8	100.0	100
General support/advocacy								
Access arrangements	17.2	20.7	37.9	55.2	6.9	62.1	100.0	50
Advice/information	1.6	4.1	5.7	82.9	11.4	94.3	100.0	100
Brokerage services	15.0	—	15.0	67.5	17.5	85.0	100.0	50
Advocacy	2.4	4.0	6.4	77.4	16.1	93.5	100.0	100
Specialist services								
Culturally sensitive services	—	—	—	100.0	—	100.0	100.0	50
Health/medical services	15.4	36.5	51.9	19.2	28.8	48.0	100.0	50
Basic support and other services n.e.s.								
Meals	1.5	—	1.5	98.5	—	98.5	100.0	200
Showers/hygiene	3.9	—	3.9	96.1	—	96.1	100.0	200
Recreation	8.7	—	8.7	86.7	4.7	91.4	100.0	150
Transport	4.6	—	4.6	94.3	1.1	95.4	100.0	150
Other	14.3	14.3	28.6	57.1	14.3	71.4	100.0	<25
Further other	—	—	—	80.0	20.0	100.0	100.0	<25

(continued)

Table 7.3 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Australian Capital Territory, support periods active 1 January - 30 June 2001

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred on	Referred on	Sub-total	Provided only	Provided and referred on	Sub-total			
	% distinct services requested							Number	Number
Accommodation	19.4	9.6	29.0	68.2	2.8	71.0	100.0	300	300
School liaison/child care	14.0	8.8	22.8	55.6	21.6	77.2	100.0	150	150
Counselling	10.8	6.3	17.1	71.6	11.3	82.9	100.0	200	150
General support/advocacy	5.1	5.1	10.2	76.3	13.6	89.9	100.0	300	200
Specialist services	7.8	18.6	26.4	58.8	14.7	73.5	100.0	100.0	100
Basic support and other services n.e.s.	4.6	0.3	4.9	93.5	1.7	95.2	100.0	700	250
Total (%)	9.1	5.2	14.3	78.1	7.6	85.7	100.0
Total (number)	150	100	250	1,450	150	1,600	..	1,850	350

Notes

1. Number excluded due to errors and omissions (unweighted): 0 closed accompanying child support periods.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.

Source: SAAP Client Collection.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred on: broad type of service, by client group, Australian Capital Territory, 1 January – 30 June 2001

	Couple with children	Female with children	Total	
Broad type of service	% unmet needs		%	Number
Accommodation	28.8	50.0	37.5	50
School liaison/child care	21.3	9.0	14.3	<25
Counselling	13.8	10.3	14.3	<25
General support/advocacy	7.5	11.5	9.5	<25
Specialist services	3.8	6.4	4.8	<25
Basic support and other services n.e.s.	25.0	12.8	19.6	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>150</i>
Summary totals				
Total unmet needs (%)	47.6	46.4	100.0	..
Total unmet needs (number)	100	100	..	150
Total closed accompanying child support periods with unmet needs (%)	30.0	64.0	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	50	..	100
Total closed accompanying child support periods (%)	10.9	86.7	100.0	..
Total closed accompanying child support periods (number)	50	300	..	350
Total closed support periods with accompanying children with unmet needs (%)	21.6	70.6	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	50	..	50
Total closed support periods with accompanying children requiring assistance (%)	9.0	88.4	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	<25	200	..	200

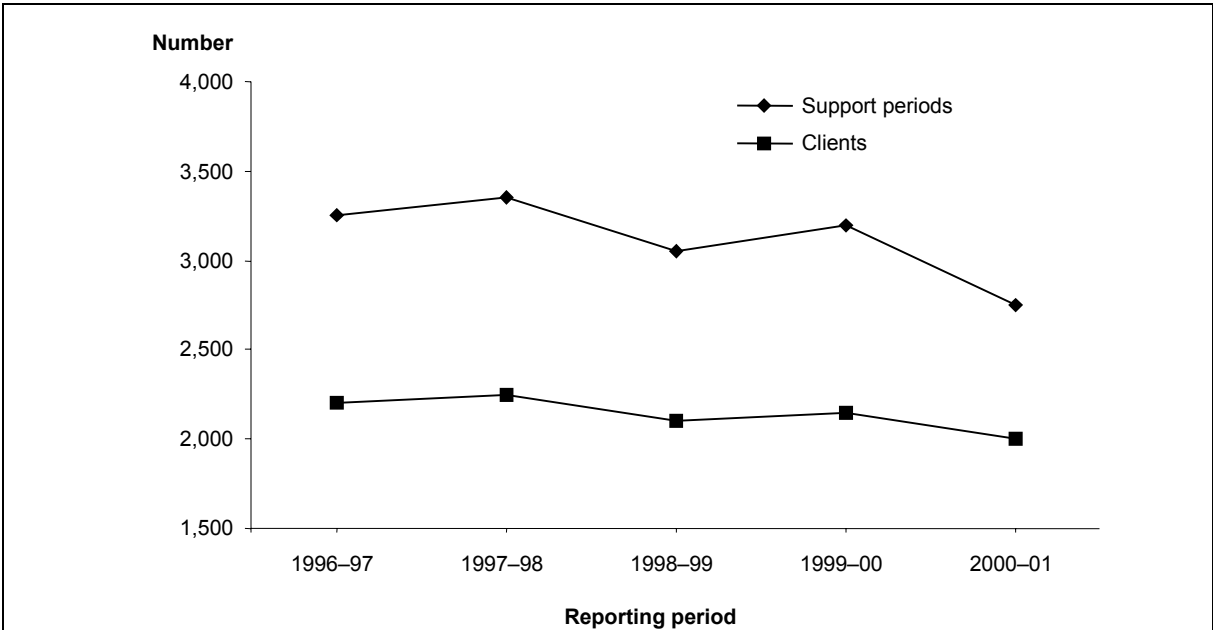
Notes

1. Number excluded due to errors and omissions (unweighted): 0 unmet needs for accompanying children.
2. Number excluded due to omissions (unweighted): 1 closed accompanying child support period.
3. Number excluded due to omissions (unweighted): 1 closed support period with accompanying children requiring assistance.
4. A very small number of closed accompanying child support periods were for children accompanying male clients or clients of 'other' client groups. To ensure client confidentiality, these cases are not presented separately but are included in the total.

Source: SAAP Client Collection.

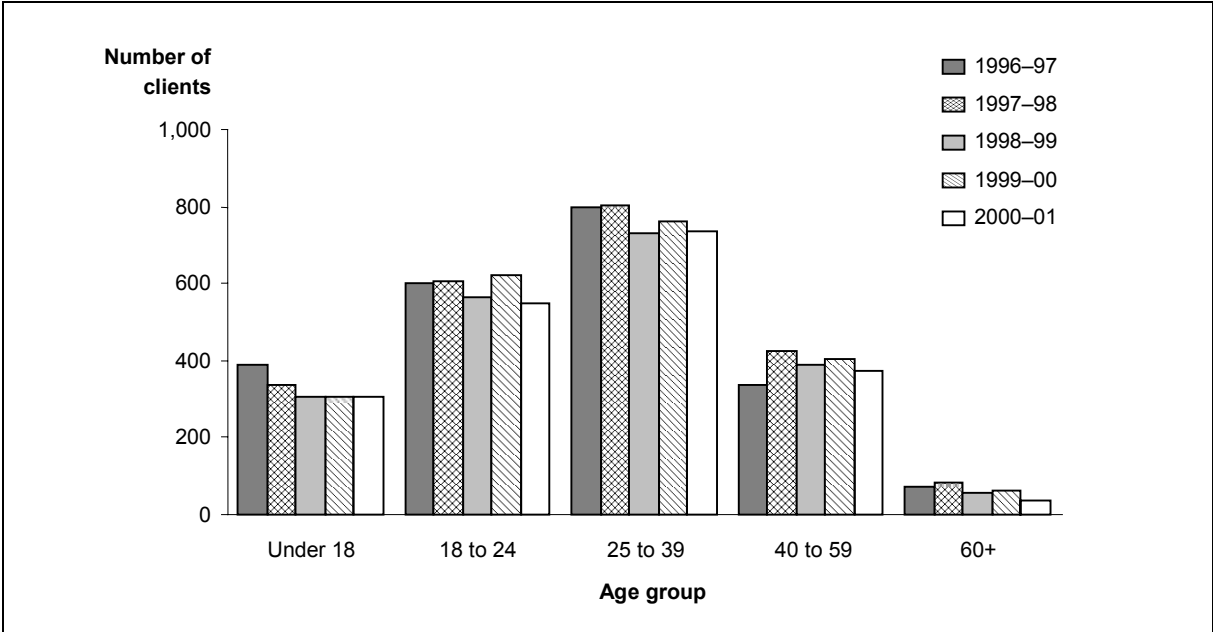
8 Support from 1996–97 to 2000–01

8.1 Key charts



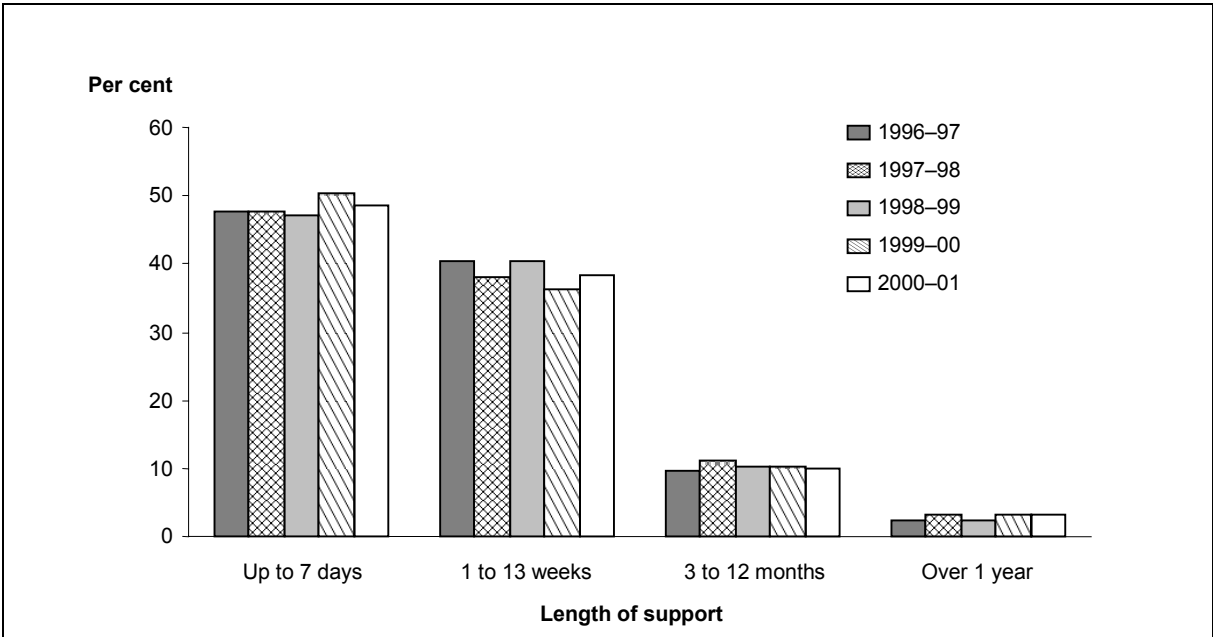
Source: Table 8.2.

Figure 8.1: Number of SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996-97 to 2000-01



Source: Derived from Table 8.3.

Figure 8.2: Number of clients by age group, Australian Capital Territory, 1996-97 to 2000-01



Source: Table 8.5.

Figure 8.3: Length of support, Australian Capital Territory, 1996-97 to 2000-01 (per cent closed support periods)

8.2 Tables

Table 8.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2000–01 dollars, by reporting period, Australian Capital Territory, 1996–97 to 2000–01

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	6,941,000	6,517,000	2,020	2,940
1997–98	7,066,000	6,705,000	2,000	2,960
1998–99	7,070,000	6,705,000	2,210	3,230
1999–00	7,326,000	6,948,000	2,180	3,210
2000–01	9,636,000	8,751,000	3,160	4,400
Constant 2000–01 \$				
1996–97	7,694,000	7,224,000	2,240	3,260
1997–98	7,708,000	7,314,000	2,190	3,230
1998–99	7,560,000	7,170,000	2,360	3,450
1999–00	7,560,000	7,170,000	2,250	3,310
2000–01	9,636,000	8,751,000	3,160	4,400

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. Client figures have been weighted to adjust for client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997; AIHW 1999; AIHW 2000; AIHW 2001; FaCS unpublished data; ABS 2001b.

Table 8.2: SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996–97 to 2000–01

	1996–97	1997–98	1998–99	1999–00	2000–01
Support periods (number)	3,250	3,350	3,050	3,200	2,750
Clients (number)	2,200	2,250	2,100	2,150	2,000
Mean number of support periods per client	2.31	2.39	2.22	2.33	2.17
Clients per 10,000 population 10+	84	86	78	81	74

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Numbers of clients in this table relate to clients that *ever* received assistance from a SAAP agency in the Australian Capital Territory.
3. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within the Australian Capital Territory.
4. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 and over with the estimated resident population aged 10 and over at 30 June just prior to the reporting period.
5. Client figures have been weighted to adjust for client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2001a.

Table 8.3: SAAP clients: age of client by reporting period, Australian Capital Territory, 1996–97 to 2000–01 (per cent)

Age of client	1996–97	1997–98	1998–99	1999–00	2000–01
Under 15 years	2.4	2.1	1.9	2.8	2.5
15–17 years	15.3	12.9	13.1	11.4	12.9
18–19 years	11.5	11.2	11.4	10.4	11.0
20–24 years	15.9	15.8	16.1	18.5	16.5
25–29 years	12.9	12.8	13.8	13.8	14.3
30–34 years	12.0	12.2	11.3	11.8	12.2
35–39 years	11.4	10.6	10.5	9.8	10.3
40–44 years	6.1	8.1	7.7	7.1	7.9
45–49 years	4.0	4.1	6.8	6.7	6.0
50–54 years	3.2	4.1	3.3	3.3	3.3
55–59 years	1.9	2.5	1.2	1.6	1.4
60–64 years	1.3	1.4	1.1	1.2	0.9
65 years and over	2.1	2.2	1.7	1.7	0.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,200	2,250	2,050	2,150	2,000
Mean age (years)	29.4	30.4	29.9	30.0	29.4
Median age (years)	26	27	27	27	27

Notes

1. Number excluded due to errors and omissions (weighted): 15.
2. Figures have been weighted to adjust for client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: existence of a support plan by reporting period, Australian Capital Territory, 1996–97 to 2000–01 (per cent)

Existence of support plan	1996–97	1997–98	1998–99	1999–00	2000–01
<i>Support plan</i>	64.1	63.5	62.2	61.0	63.7
All goals achieved	n.a.	n.a.	n.a.	n.a.	18.3
Most or some goals achieved	n.a.	n.a.	n.a.	n.a.	37.4
No goals achieved	n.a.	n.a.	n.a.	n.a.	2.0
No information given	n.a.	n.a.	n.a.	n.a.	6.0
<i>No support plan</i>	13.0	8.6	10.4	9.9	7.6
<i>Not appropriate</i>	22.9	27.8	27.4	29.1	28.7
<i>Total</i>	100.0	100.0	100.0	100.0	100.0
Total (number)	2,500	2,850	2,500	2,550	2,250

Notes

1. Number excluded due to errors and omissions: 719.
2. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: length of support by reporting period, Australian Capital Territory, 1996–97 to 2000–01 (per cent)

Length of support	1996–97	1997–98	1998–99	1999–00	2000–01
Less than 1 day	6.2	6.4	8.2	6.4	2.7
1 day	20.5	21.2	20.4	24.7	23.5
2 days	5.1	5.3	4.8	5.5	7.3
3 days	4.1	4.0	3.8	3.4	3.9
4 days	3.3	3.0	2.2	3.1	3.5
5 days	2.7	3.0	2.1	2.7	2.5
6 days	3.1	2.6	3.1	2.4	2.4
7 days	2.8	2.2	2.6	2.2	2.8
>1–2 weeks	14.1	12.4	11.3	11.3	11.4
>2–4 weeks	11.0	10.9	13.0	10.3	11.5
>4–13 weeks	15.2	14.7	16.1	14.6	15.5
>13–26 weeks	6.4	6.7	6.0	6.1	5.8
>26–52 weeks	3.2	4.4	4.1	4.1	4.2
>52 weeks	2.4	3.3	2.4	3.1	3.1
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,650	2,850	2,600	2,700	2,450
Mean length (days)	53	64	51	61	61
Median length (days)	8	9	9	7	9

Note: Number excluded due to errors and omissions: 148.

Source: SAAP Client Collection.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the main report. Additional information relevant only to the tables for the Australian Capital Territory follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by primary target group, Australian Capital Territory, 2000–01

Primary target group	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
	Number	%	Number	%	%
Young people	12	100.0	664	89.8	88.1
Single men only	1	100.0	447	98.9	98.4
Families	3	100.0	222	73.9	73.0
Women escaping domestic violence	10	100.0	422	77.7	75.8
Cross target/multiple/general	4	100.0	1,013	83.5	82.4
Total	30	100.0	2,768	85.8	84.6

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 2 SAAP NDCA Client Collection forms

General form

References

ABS (Australian Bureau of Statistics) 1998. Experimental projections, Aboriginal and Torres Strait Islander population, June 1991 – June 2001. ABS cat. no. 3231.0. Canberra: ABS.

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