

# **Homeless people in SAAP**

**SAAP National Data Collection  
annual report  
2006–07**

**Australian Capital Territory  
supplementary tables**

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SAAP NDCA REPORT SERIES 12

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supplementary tables**

**July 2008**

Australian Institute of Health and Welfare  
Canberra

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# Preface

This publication contains statistical tables and charts in relation to Australian Capital Territory and is intended to supplement the Series 12 (2006–07) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2008). The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Penny Allbon

Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

This report was prepared by Felicity Murdoch and Joseph Hogan of the SAAP National Data Collection Agency (NDCA) at the Australian Institute of Health and Welfare (AIHW). All staff at the NDCA have contributed to this report – without the efforts of Simon Edwards, Anne Aisbett, Richard Tuttle, Stirling Lewis, Michael Navaratnam, Neil Angel, Lynda Carney, Phil Denman, Anne Giovanetti, Melita Kunstelj, Claire Lahiff, Dianne Oglesby, Joan Reid, Toni Stepniak, Tom Watson and Katrina Williams this report would not have been possible.

Justin Griffin, Heather Logie and the SAAP Information Subcommittee provided helpful comments on the draft report. Cecilia Burke and Peter Nolan provided assistance in preparing the report for publication.

Finally, the vital role played by data providers is acknowledged. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and the Australian Capital Territory Department of Disability, Housing and Community Services, which provided administrative data.



# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	domestic violence
FaCSIA	Department of Families, Community Services and Indigenous Affairs
FaHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs (formerly known as FaCSIA)
I & I	Innovation and Investment Fund
NDCA	National Data Collection Agency
No.	number
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	not applicable
—	nil or rounded to zero (including null cells)
n.a.	not available
n.e.s.	not elsewhere specified



# 1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 12 (2006–07) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2008). The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to the Australian Capital Territory only. Information to aid readers in interpreting the tables is given in Appendix 2 of the national report (AIHW 2008). Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules and glossary terms used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

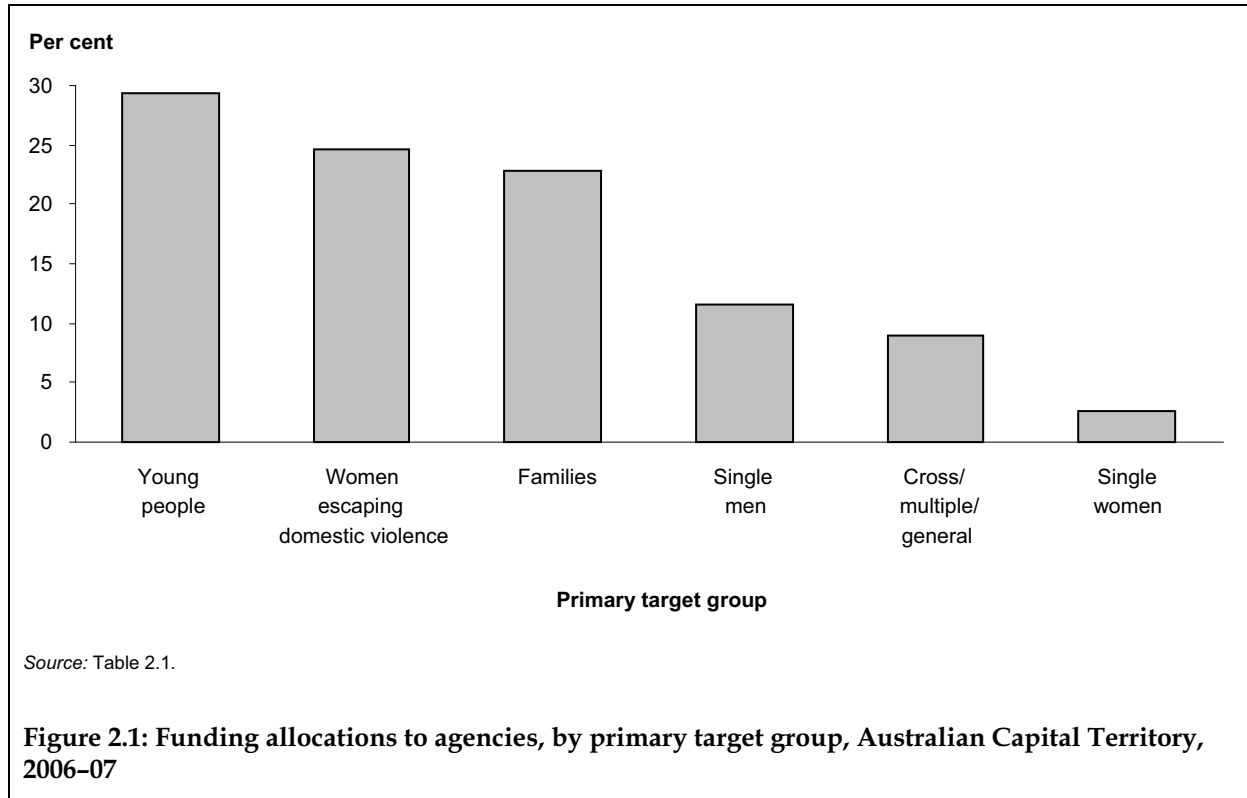
Appendix 2 to this supplementary report provides additional information relevant only to the interpretation of tables for the Australian Capital Territory. Appendix 3 contains a copy of the client form used to collect data in 2006–07.

Data presented here primarily relate to the financial year ending 30 June 2007. In addition, a number of tables contain data for the 11 years that the National Data Collection has been conducted (refer to Chapter 9). Note that the number of support periods in the Australian Capital Territory decreased in 2006–07. The main reason for this was a key agency partially participating and not submitting a full year's worth of data for the 2006–07 reporting period. If this agency had submitted all its data, it is likely that support periods in the Australian Capital Territory would have increased slightly from 2005–06 to 2006–07. The Australian Capital Territory data for 2006–07 were also affected by extensive agency re-structuring. A number of agencies were consolidated and operated for only part of the year and/or did not return data. The principle for inclusion or exclusion of reporting agencies assumes that all agencies operate for a full 12 months. This assumption has a more significant impact on smaller jurisdictions. It affects the participation rate and weighting.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare <[www.aihw.gov.au](http://www.aihw.gov.au)>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).

## 2 Funding

### 2.1 Key chart



## 2.2 Tables

**Table 2.1: SAAP agencies: funding allocations to agencies and mean funding per agency, by primary target group, Australian Capital Territory, 2006–07**

	Agencies (number)	Agencies (%)	Funding allocation (\$) <sup>(a)</sup>	Funding allocation (%) <sup>(a)</sup>	Mean funding per agency (\$)
<b>Primary target group</b>					
Young people	20	35.7	4,100,000	29.4	205,000
Single men only	6	10.7	1,610,000	11.6	268,400
Single women only	1	1.8	359,000	2.6	359,000
Families	9	16.1	3,180,000	22.8	353,300
Women escaping domestic violence	9	16.1	3,442,000	24.7	382,500
Cross-target/multiple/general	11	19.6	1,240,000	8.9	112,700
<b>Total</b>	<b>56</b>	<b>100.0</b>	<b>13,931,000</b>	<b>100.0</b>	<b>248,800</b>
Funding allocations to agencies <sup>(a)</sup>	56	100.0	13,931,000	94.8	248,800
Other funding allocations	..	..	758,000	5.2	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>14,689,000</b>	<b>100.0</b>	<b>..</b>

(a) 'Funding allocation' includes Innovation and Investment Fund allocations (refer to Appendix 1 and AIHW 2008). 'Funding allocation' by primary target group and 'Funding allocations to agencies' exclude funds not allocated to agencies, e.g. funds allocated for administration, training, research and evaluation (these are shown in 'Other funding allocations').

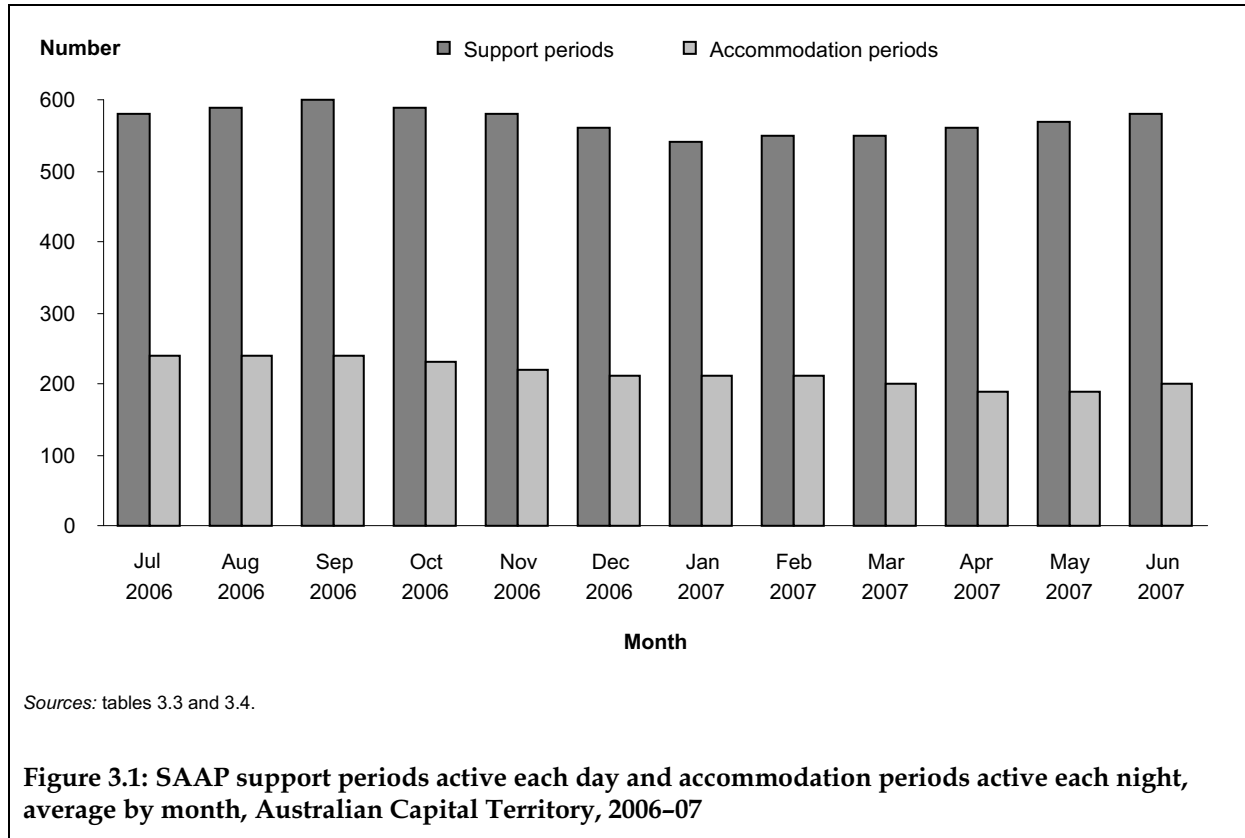
### Notes

1. At 30 June 2007, 45 agencies were funded.
2. Total funding allocations include \$2.7m provided by the Australian Capital Territory funding department in addition to the SAAP funding agreement between the Australian Capital Territory and the Australian Government.
3. Not all funded agencies are required to participate in the Client Collection (refer to Table A2.1 and AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data Collection; FaHCSIA unpublished data.

# 3 Level of support

## 3.1 Key chart



## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Australian Capital Territory, 2006–07**

Support periods	2,550
With accommodation	1,450
Without accommodation	1,150
Clients	1,850
Mean number of support periods per client	1.37
Clients per 10,000 population aged 10+ years <sup>(a)</sup>	63

(a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in the Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Australian Capital Territory, 2006–07**

Accompanying child support periods	1,550
With accommodation <sup>(a)</sup>	850
Without accommodation <sup>(a)</sup>	750
Accompanying children	1,250
Mean number of accompanying child support periods per accompanying child	1.21
Accompanying children per 10,000 population aged 0–17 years <sup>(b)</sup>	166

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in the Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007a.

**Table 3.3: SAAP support periods: number of support periods active each day, average by month, Australian Capital Territory, 2006-07**

<b>Date</b>	<b>Total</b>
July 2006	580
August 2006	590
September 2006	600
October 2006	590
November 2006	580
December 2006	560
January 2007	540
February 2007	550
March 2007	550
April 2007	560
May 2007	570
June 2007	580
<b>Support periods: total number of days</b>	<b>208,440</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. Refer to AIHW 2008:Appendix 2 for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Client Collection.



**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month, Australian Capital Territory, 2006–07**

<b>Date</b>	<b>Total</b>
July 2006	240
August 2006	240
September 2006	240
October 2006	230
November 2006	220
December 2006	210
January 2007	210
February 2007	210
March 2007	200
April 2007	190
May 2007	190
June 2007	200
<b>Accommodation periods: total number of nights</b>	<b>76,350</b>

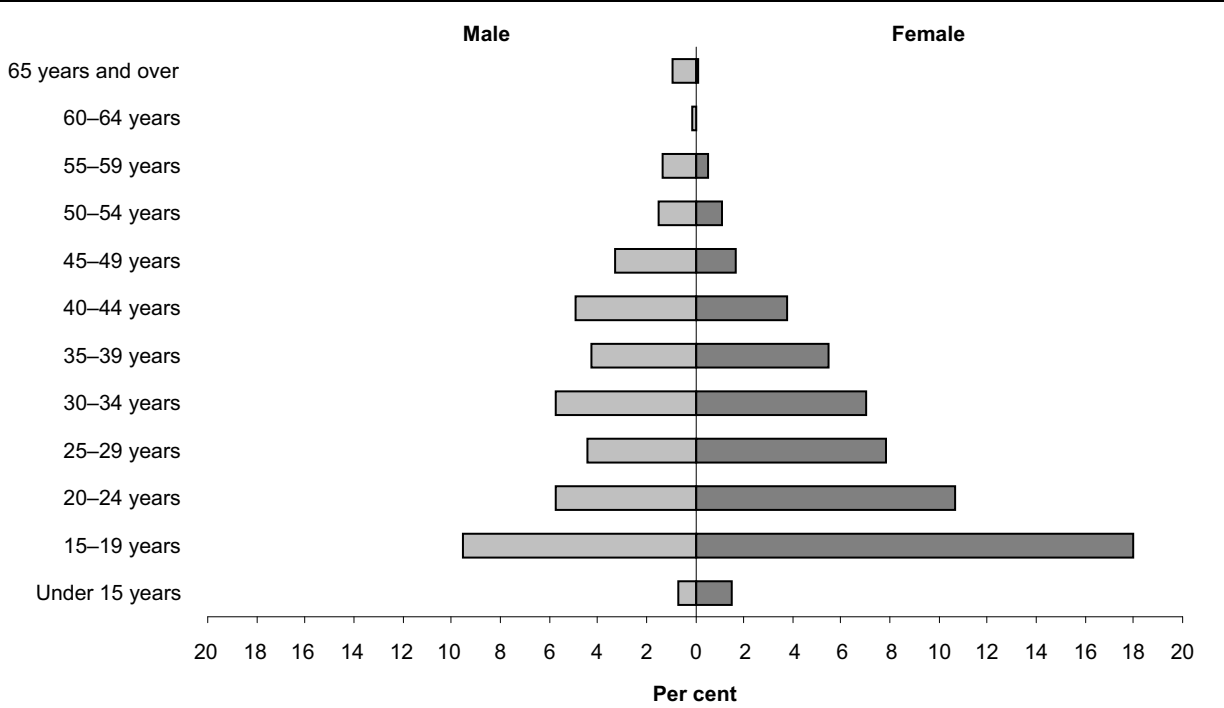
*Notes*

1. Number excluded due to errors and omissions (unweighted): 13.
2. Refer to AIHW 2008:Appendix 2 for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Client Collection.

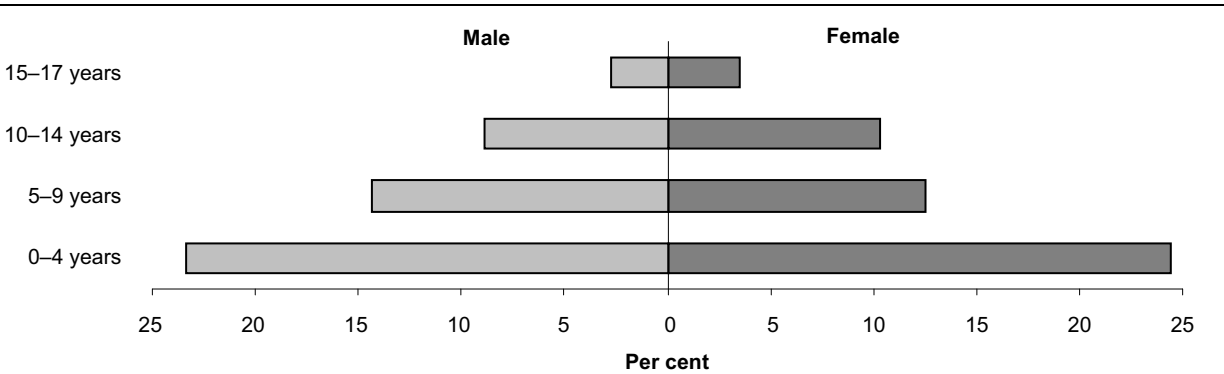
# 4 Age, sex, country of birth and cultural and linguistic diversity

## 4.1 Key charts



Source: Table 4.1.

**Figure 4.1: SAAP clients, by age and sex, Australian Capital Territory, 2006-07 (per cent of all clients)**



Source: Table 4.2.

**Figure 4.2: SAAP accompanying children, by age and sex, Australian Capital Territory, 2006-07 (per cent of all accompanying children)**

## 4.2 Tables

Table 4.1: SAAP clients: age, by sex, Australian Capital Territory, 2006–07

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	0.7	1.5	1.7	2.6	2.2	50
15–19 years	9.5	18.0	22.4	31.2	27.5	500
20–24 years	5.7	10.7	13.5	18.6	16.4	300
25–29 years	4.4	7.8	10.5	13.5	12.2	250
30–34 years	5.7	7.0	13.5	12.0	12.7	250
35–39 years	4.3	5.5	10.1	9.6	9.8	200
40–44 years	4.9	3.8	11.5	6.5	8.6	150
45–49 years	3.3	1.7	7.9	3.0	5.1	100
50–54 years	1.5	1.1	3.6	1.9	2.6	50
55–59 years	1.3	0.5	3.0	0.8	1.7	50
60–64 years	0.1	—	0.3	—	0.1	<25
65 years and over	0.9	0.1	2.1	0.2	1.0	<25
<i>Total</i>	<i>42.3</i>	<i>57.7</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>800</b>	<b>1,050</b>	<b>800</b>	<b>1,050</b>	<b>..</b>	<b>1,850</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>31.6</b>	<b>26.3</b>	<b>..</b>	<b>28.6</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>30</b>	<b>24</b>	<b>..</b>	<b>26</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in the Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Clients aged 0–17 years: 350 (100 males, 200 females).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.2: SAAP accompanying children: age, by sex, Australian Capital Territory, 2006–07**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	23.4	24.4	47.4	48.1	47.7	600
5–9 years	14.3	12.5	29.0	24.7	26.8	350
10–14 years	8.9	10.3	18.0	20.3	19.2	250
15–17 years	2.7	3.5	5.5	6.9	6.3	100
<i>Total</i>	49.3	50.7	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>600</b>	<b>650</b>	<b>600</b>	<b>650</b>	..	<b>1,250</b>
<b>Mean age (years)</b>	..	..	<b>5.8</b>	<b>5.9</b>	..	<b>5.8</b>
<b>Median age (years)</b>	..	..	<b>5</b>	<b>5</b>	..	<b>5</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this relates to the first visit for that child in the Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client, by age and sex, Australian Capital Territory, 2006–07 (per cent)**

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	100.0	78.6	85.8	80.0	82.1	92.9	81.4	650
2	—	14.2	13.0	15.4	16.8	—	14.4	100
3+	—	7.2	1.1	4.5	1.0	7.1	4.1	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>1.7</b>	<b>22.4</b>	<b>13.5</b>	<b>45.6</b>	<b>14.7</b>	<b>2.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>&lt;25</b>	<b>200</b>	<b>100</b>	<b>350</b>	<b>100</b>	<b>&lt;25</b>	<b>..</b>	<b>800</b>
<b>Mean number of support periods</b>	<b>1.03</b>	<b>1.36</b>	<b>1.19</b>	<b>1.30</b>	<b>1.27</b>	<b>1.19</b>	<b>..</b>	<b>1.29</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>7</b>	<b>139</b>	<b>69</b>	<b>69</b>	<b>29</b>	<b>12</b>	<b>..</b>	<b>54</b>
<b>Female clients</b>								
1	66.0	73.0	76.0	81.5	82.1	100.0	77.5	850
2	25.6	15.9	15.4	11.7	13.9	—	14.2	150
3+	8.4	11.1	8.7	6.8	4.0	—	8.3	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>2.6</b>	<b>31.2</b>	<b>18.6</b>	<b>41.6</b>	<b>5.7</b>	<b>0.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>50</b>	<b>350</b>	<b>200</b>	<b>450</b>	<b>50</b>	<b>&lt;25</b>	<b>..</b>	<b>1,050</b>
<b>Mean number of support periods</b>	<b>1.73</b>	<b>1.54</b>	<b>1.42</b>	<b>1.34</b>	<b>1.30</b>	<b>1.07</b>	<b>..</b>	<b>1.43</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>19</b>	<b>282</b>	<b>138</b>	<b>85</b>	<b>15</b>	<b>1</b>	<b>..</b>	<b>72</b>
<b>All clients</b>								
1	76.9	74.9	79.4	80.8	82.1	93.8	79.2	1,450
2	17.4	15.3	14.6	13.4	15.8	—	14.3	250
3+	5.7	9.7	6.0	5.8	2.1	6.2	6.6	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>2.2</b>	<b>27.5</b>	<b>16.4</b>	<b>43.3</b>	<b>9.5</b>	<b>1.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>50</b>	<b>500</b>	<b>300</b>	<b>800</b>	<b>200</b>	<b>&lt;25</b>	<b>..</b>	<b>1,850</b>
<b>Mean number of support periods</b>	<b>1.51</b>	<b>1.48</b>	<b>1.34</b>	<b>1.32</b>	<b>1.28</b>	<b>1.17</b>	<b>..</b>	<b>1.37</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>13</b>	<b>208</b>	<b>103</b>	<b>77</b>	<b>22</b>	<b>6</b>	<b>..</b>	<b>63</b>

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2006 (preliminary estimates). For the age group 'Under 15 years', only those aged 10–14 are included in the calculations.

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in the Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age, Australian Capital Territory, 2006–07 (per cent)**

Number of accompanying child support periods	0–4 years	5–9 years	10–14 years	15–17 years	Total	
					%	Number
1	87.3	86.5	88.6	88.2	87.4	1,100
2	11.2	10.7	10.2	9.8	10.8	150
3+	1.5	2.8	1.2	2.0	1.8	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>47.7</b>	<b>26.8</b>	<b>19.2</b>	<b>6.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>600</b>	<b>350</b>	<b>250</b>	<b>100</b>	<b>..</b>	<b>1,250</b>
<b>Mean number of accompanying child support periods</b>	<b>1.22</b>	<b>1.22</b>	<b>1.18</b>	<b>1.19</b>	<b>..</b>	<b>1.21</b>
<b>Per 10,000 population of applicable age group<sup>(a)</sup></b>	<b>295</b>	<b>165</b>	<b>113</b>	<b>57</b>	<b>..</b>	<b>166</b>

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in the Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007a.

**Table 4.5: SAAP clients: country of birth, by sex, Australian Capital Territory, 2006–07 (per cent)**

Country of birth	Male	Female	Total	
			%	Number
Australia (including external territories)	84.9	83.5	84.1	1,550
Oceania and Antarctica (excluding Australia)	1.7	1.5	1.6	50
Europe	4.6	2.5	3.4	50
North Africa and the Middle East	3.1	3.5	3.3	50
Asia	3.0	5.6	4.5	100
Americas	1.0	1.2	1.1	<25
Sub-Saharan Africa	1.8	2.2	2.0	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>42.3</b>	<b>57.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>750</b>	<b>1,050</b>	<b>..</b>	<b>1,850</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 30.
2. The number of clients in this table relates to the first visit for that client in the Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.6: SAAP accompanying children: country of birth, Australian Capital Territory, 2006–07**

<b>Country of birth</b>	<b>Per cent</b>	<b>Number</b>
Australia (including external territories)	90.3	1,100
Oceania and Antarctica (excluding Australia)	1.4	<25
Europe	0.1	<25
North Africa and the Middle East	5.4	50
Asia	1.0	<25
Americas	0.3	<25
Sub-Saharan Africa	1.5	<25
<b>Total</b>	<b>100.0</b>	<b>1,200</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 50.
2. The number of accompanying children in this table relates to the first visit for that child in the Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.7: SAAP clients and support periods per client: cultural and linguistic diversity, by sex, Australian Capital Territory, 2006–07**

Cultural and linguistic diversity	Male	Female	Total	
	Per cent	Per cent	Per cent	Number
<b>Clients</b>				
Aboriginal and Torres Strait Islander peoples	11.3	14.5	13.1	250
Other Australian-born people	74.1	68.8	71.0	1,300
People born overseas, English proficiency group 1	3.8	2.3	2.9	50
People born overseas, English proficiency groups 2–4	10.7	14.4	12.9	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>42.6</b>	<b>57.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>750</b>	<b>1,050</b>	<b>..</b>	<b>1,800</b>
Support periods	Mean number per client			Total number
Aboriginal and Torres Strait Islander peoples	1.23	1.39	1.33	300
Other Australian-born people	1.31	1.45	1.39	1,750
People born overseas, English proficiency group 1	1.32	1.30	1.31	50
People born overseas, English proficiency groups 2–4	1.17	1.37	1.30	300
<i>Total</i>	<i>1.29</i>	<i>1.42</i>	<i>1.37</i>	<i>..</i>
<b>Total support periods (%)</b>	<b>39.9</b>	<b>60.1</b>	<b>100.0</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>1,000</b>	<b>1,500</b>	<b>..</b>	<b>2,450</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 56 clients; 82 support periods.
2. The number of clients in this table relates to the first visit for that client in the Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.8: SAAP accompanying children: cultural and linguistic diversity, Australian Capital Territory, 2006–07**

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	17.1	200
Other Australian-born children	72.4	850
Children born overseas, English proficiency group 1	1.3	<25
Children born overseas, English proficiency groups 2–4	9.2	100
<b>Total</b>	<b>100.0</b>	<b>1,200</b>

*Notes*

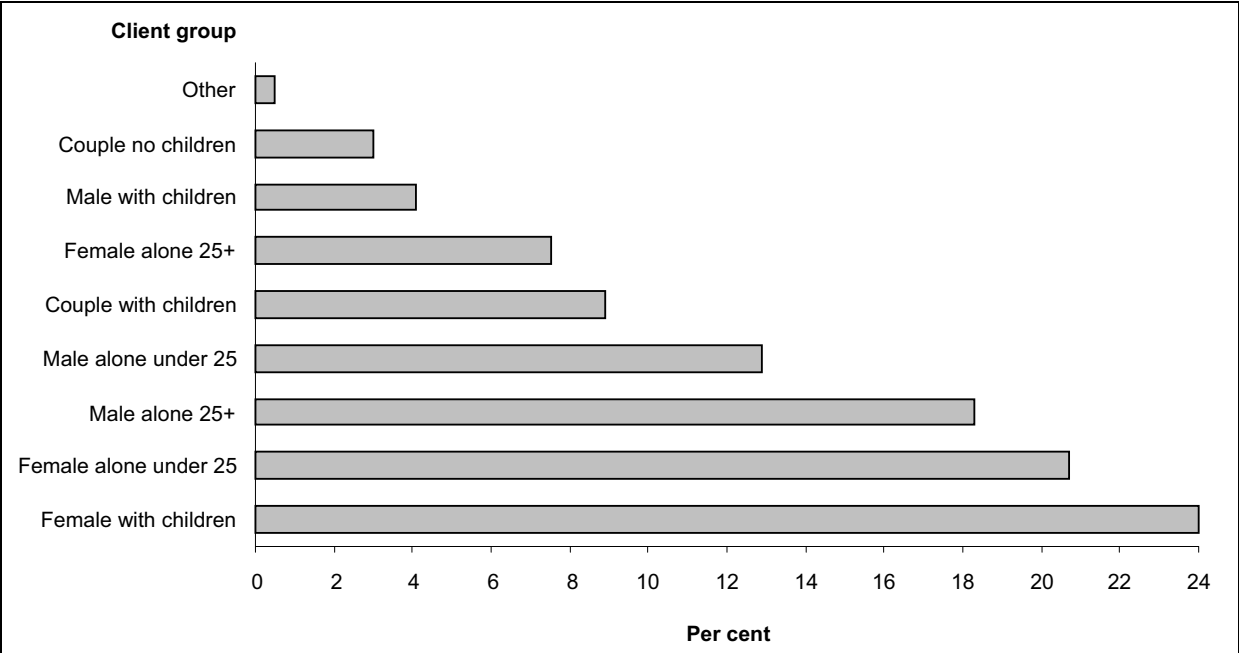
1. Number excluded due to errors and omissions (weighted): 64.
2. The number of accompanying children in this table relates to the first visit for that child in the Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



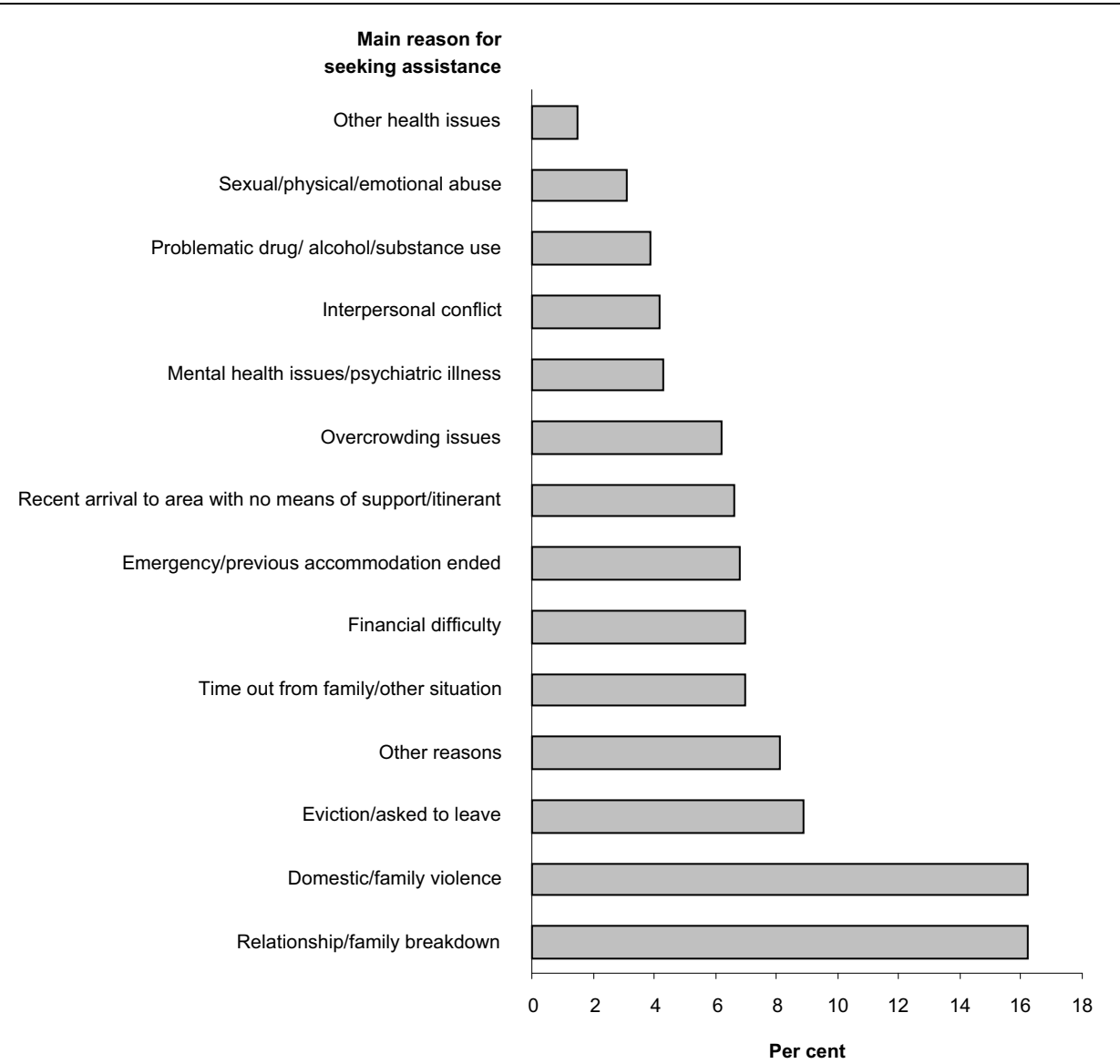
# 5 Client groups and reasons for seeking assistance

## 5.1 Key charts



Source: Table 5.2.

Figure 5.1: SAAP support periods, by client group, Australian Capital Territory, 2006-07 (per cent)



Source: Table 5.2.

**Figure 5.2: Main reason for seeking assistance, Australian Capital Territory, 2006-07 (per cent support periods)**

## 5.2 Tables

Table 5.1: SAAP support periods: client group, by primary target group of agency, Australian Capital Territory, 2006–07 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	31.9	15.2	—	1.8	1.5	3.4	12.9	300
Male alone, 25+	—	82.9	—	2.8	—	33.5	18.3	450
Female alone, under 25	56.5	—	25.6	7.4	7.9	—	20.7	500
Female alone, 25+	—	1.2	70.2	2.8	21.5	12.2	7.5	200
Couple no children	2.4	—	—	2.4	1.4	13.3	3.0	50
Couple with children	1.5	—	—	25.7	0.4	15.8	8.9	200
Male with children	0.3	—	—	14.6	—	—	4.1	100
Female with children	7.3	—	—	41.4	67.3	16.9	24.0	600
Other	—	—	—	1.1	—	2.3	0.5	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>29.1</b>	<b>17.2</b>	<b>3.5</b>	<b>26.7</b>	<b>13.5</b>	<b>10.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>700</b>	<b>400</b>	<b>100.0</b>	<b>650</b>	<b>350</b>	<b>250</b>	<b>..</b>	<b>2,450</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 64.
2. To ensure confidentiality, some cells in this table have been removed. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client and Administrative Data Collections.

**Table 5.2: SAAP support periods: main reason for seeking assistance, by client group, Australian Capital Territory, 2006–07 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Time out from family/ other situation	7.9	8.1	14.9	3.4	*	3.8	*	2.7	—	7.0
Relationship/ family breakdown	20.6	16.4	24.7	11.0	*	6.7	31.3	8.8	*	16.2
Interpersonal conflict	7.5	2.5	6.0	2.7	—	2.9	6.4	3.0	—	4.2
Sexual/ physical/emotional abuse	2.3	3.3	3.7	*	—	*	—	3.1	—	3.1
Domestic/family violence	3.7	1.3	9.9	39.7	21.4	3.3	*	39.4	*	16.2
Financial difficulty <sup>(a)</sup>	4.4	6.7	3.1	4.0	9.3	21.0	10.3	6.9	—	7.0
Overcrowding issues	3.6	2.9	4.3	*	*	23.5	8.8	6.1	32.9	6.2
Eviction/asked to leave	9.5	4.0	10.5	2.7	5.3	13.1	14.8	10.3	—	8.9
Emergency/previous accommodation ended	9.3	6.1	10.1	7.2	10.0	2.8	5.9	4.2	—	6.8
Mental health issues/psychiatric illness	2.6	11.7	1.7	6.9	*	4.5	*	1.7	—	4.3
Problematic drug/ alcohol/substance use	4.1	8.5	1.9	2.9	*	3.4	—	3.0	*	3.9
Other health issues	—	4.2	*	*	*	*	—	1.7	—	1.5
Recent arrival to area with no means of support/itinerant	6.3	9.1	4.2	5.0	5.1	7.7	10.0	6.6	—	6.6
Other reasons <sup>(b)</sup>	18.2	15.3	4.6	4.9	15.6	4.0	5.0	2.5	—	8.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (row %)</b>	<b>12.9</b>	<b>18.6</b>	<b>20.9</b>	<b>7.3</b>	<b>3.0</b>	<b>8.9</b>	<b>4.0</b>	<b>23.9</b>	<b>0.5</b>	<b>100.0</b>
<b>Total (number)</b>	<b>300</b>	<b>450</b>	<b>500</b>	<b>200</b>	<b>50</b>	<b>200</b>	<b>100</b>	<b>600</b>	<b>&lt;25</b>	<b>2,400</b>

(a) 'Financial difficulty' includes the categories of 'Gambling', 'Budgeting problems', 'Rent too high' and 'Other financial difficulty'.

(b) 'Other reasons' includes the categories of 'Gay/lesbian/transgender issues', 'Recently left institution' and 'Other'.

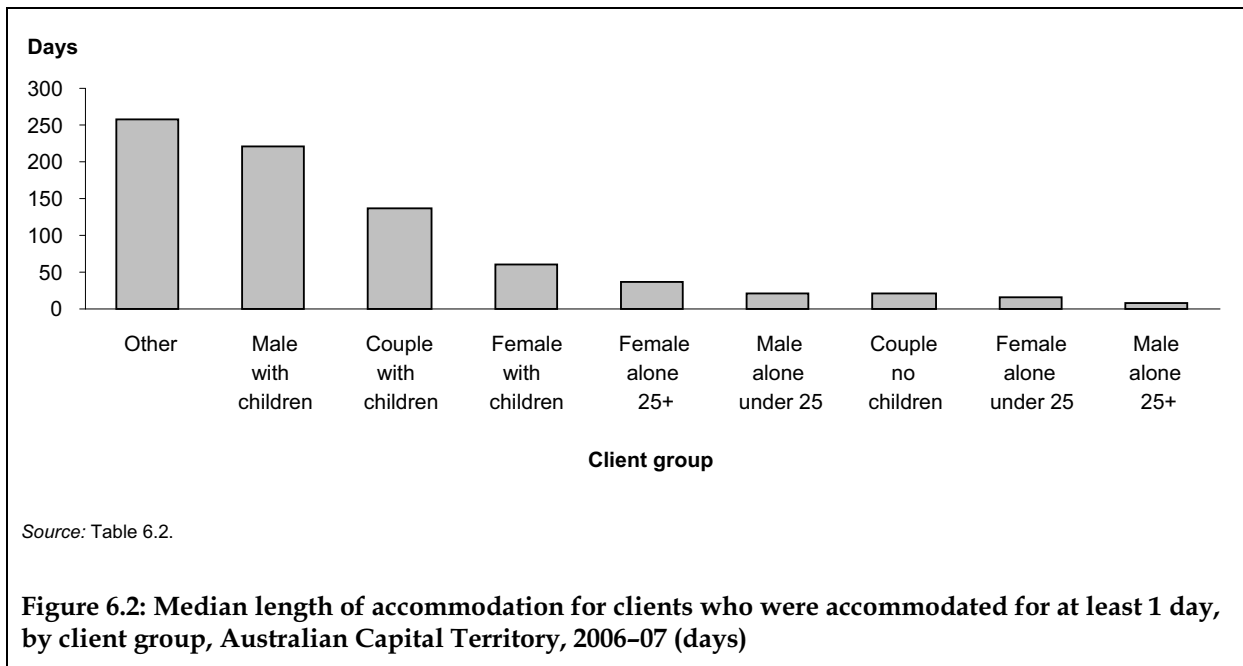
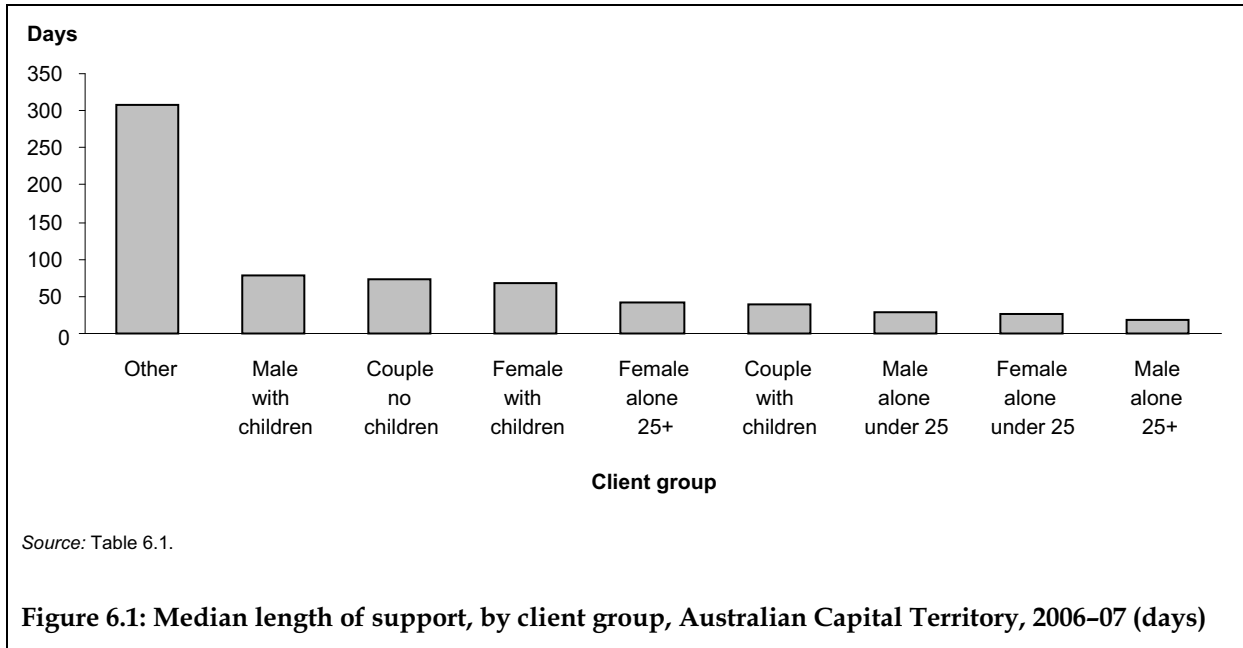
*Notes*

1. Number excluded due to errors and omissions (weighted): 125.
2. In order to ensure confidentiality, some main reason categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Australian Capital Territory level). Other cases have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

# 6 Support provided

## 6.1 Key charts



## 6.2 Tables

**Table 6.1: SAAP closed support periods: length of support, by client group, Australian Capital Territory, 2006–07 (per cent)**

Length of support	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
1 week or less	19.3	32.6	27.3	13.5	10.4	26.3	6.6	17.1	45.2	22.6	450
>1–13 weeks	51.8	44.3	47.0	59.1	51.4	37.9	55.2	42.2	—	46.6	900
>13–26 weeks	11.8	12.0	10.4	17.4	18.8	13.4	17.2	15.6	—	13.3	250
>26 weeks	17.1	11.1	15.3	9.9	19.4	22.3	21.0	25.2	54.8	17.5	350
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>13.4</b>	<b>19.9</b>	<b>22.0</b>	<b>7.5</b>	<b>2.8</b>	<b>6.9</b>	<b>4.0</b>	<b>23.2</b>	<b>0.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>250</b>	<b>400</b>	<b>450</b>	<b>150</b>	<b>50</b>	<b>150</b>	<b>100</b>	<b>450</b>	<b>&lt;25</b>	<b>..</b>	<b>1,950</b>
<b>Mean length (days)</b>	<b>134</b>	<b>64</b>	<b>99</b>	<b>80</b>	<b>130</b>	<b>122</b>	<b>131</b>	<b>145</b>	<b>185</b>	<b>..</b>	<b>110</b>
<b>Median length (days)</b>	<b>30</b>	<b>19</b>	<b>27</b>	<b>41</b>	<b>73</b>	<b>39</b>	<b>78</b>	<b>69</b>	<b>307</b>	<b>..</b>	<b>39</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 41.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation, by client group, Australian Capital Territory, 2006–07 (per cent)**

Length of accommodation	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
1 week or less <sup>(a)</sup>	23.3	46.2	32.3	14.1	9.2	7.6	6.7	15.3	29.2	27.0	300
>1–13 weeks	62.5	50.7	51.9	63.9	68.5	31.2	6.7	46.5	—	51.6	600
>13–26 weeks	8.3	2.6	5.8	14.4	18.0	26.6	33.3	11.2	—	8.8	100
>26 weeks	5.9	0.5	9.9	7.6	4.3	34.6	53.3	27.0	70.8	12.6	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>17.0</b>	<b>20.8</b>	<b>26.8</b>	<b>5.8</b>	<b>2.4</b>	<b>4.6</b>	<b>1.4</b>	<b>20.9</b>	<b>0.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>200</b>	<b>250</b>	<b>300</b>	<b>50</b>	<b>50</b>	<b>50</b>	<b>&lt;25</b>	<b>250</b>	<b>&lt;25</b>	<b>..</b>	<b>1,150</b>
<b>Mean length (days)</b>	<b>58</b>	<b>20</b>	<b>68</b>	<b>73</b>	<b>58</b>	<b>164</b>	<b>250</b>	<b>124</b>	<b>203</b>	<b>..</b>	<b>76</b>
<b>Median length (days)</b>	<b>21</b>	<b>8</b>	<b>16</b>	<b>36</b>	<b>21</b>	<b>136</b>	<b>222</b>	<b>61</b>	<b>258</b>	<b>..</b>	<b>21</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>—</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>—</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>—</b>	<b>..</b>	<b>&lt;25</b>
<b>Total closed support periods with accommodation</b>	<b>200</b>	<b>250</b>	<b>300</b>	<b>50</b>	<b>50</b>	<b>50</b>	<b>&lt;25</b>	<b>250</b>	<b>&lt;25</b>	<b>..</b>	<b>1,150</b>

(a) Excludes accommodation starting and ending on the same date.

*Notes*

1. Number excluded due to errors and omissions (weighted): 27.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Australian Capital Territory, 2006–07 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>89.2</b>	<b>88.2</b>	<b>86.4</b>	<b>84.3</b>	<b>83.0</b>	<b>82.0</b>	<b>62.3</b>	<b>83.0</b>	<b>100.0</b>	<b>84.7</b>
SAAP/CAP accommodation	74.0	54.4	70.0	43.7	46.2	46.0	35.6	56.9	65.3	58.4
Assistance to obtain/maintain short-term accommodation	5.6	2.8	20.5	30.7	18.4	22.3	6.3	21.5	44.1	16.0
Assistance to obtain/maintain medium-term accommodation	12.3	6.2	22.0	20.4	24.9	28.9	7.4	25.6	41.9	18.8
Assistance to obtain/maintain independent housing	53.1	66.9	39.4	34.6	29.7	61.3	45.0	54.6	60.8	51.5
<b>Financial/employment</b>	<b>65.9</b>	<b>39.9</b>	<b>66.8</b>	<b>39.3</b>	<b>35.3</b>	<b>58.6</b>	<b>32.1</b>	<b>53.5</b>	<b>9.5</b>	<b>53.2</b>
Assistance to obtain/maintain government allowance	19.1	2.4	23.0	10.1	11.8	13.7	9.7	16.6	—	14.4
Employment/training assistance	16.8	5.1	16.9	8.1	*	17.5	*	12.9	—	12.3
Financial assistance/material aid	56.1	32.7	58.8	27.3	28.5	47.9	27.1	43.7	—	44.3
Financial counselling and support	8.5	3.9	7.2	13.2	5.2	37.2	5.0	22.4	—	13.3
<b>Personal support</b>	<b>65.1</b>	<b>70.4</b>	<b>73.0</b>	<b>70.8</b>	<b>47.1</b>	<b>71.7</b>	<b>60.4</b>	<b>74.6</b>	<b>63.0</b>	<b>70.3</b>
Incest/sexual assault	—	*	4.6	4.0	—	*	*	4.6	—	2.6
Domestic/family violence	3.4	*	19.3	36.3	10.2	24.0	11.5	35.9	*	18.8
Family/relationship	17.6	3.9	29.0	26.1	19.0	46.8	35.7	41.7	—	27.2
Emotional support	63.2	69.8	69.5	68.1	45.5	67.3	48.7	72.5	63.0	67.6
Assistance with problem gambling	*	*	—	—	—	*	—	—	—	0.2
<b>General support/advocacy</b>	<b>85.0</b>	<b>68.8</b>	<b>91.2</b>	<b>79.9</b>	<b>50.6</b>	<b>80.8</b>	<b>83.1</b>	<b>77.1</b>	<b>72.5</b>	<b>79.5</b>
Living skills/personal development	67.7	35.5	60.1	28.0	12.0	34.4	*	32.8	*	41.5
Assistance with legal issues/court support	10.0	5.9	8.9	19.6	4.9	7.9	6.2	18.5	—	11.3
Advice/information	75.7	65.1	78.9	67.1	45.5	77.9	81.9	71.3	72.5	72.2
Retrieval/storage/removal of personal belongings	30.4	4.6	41.5	32.0	14.8	12.0	*	24.7	*	23.5
Advocacy/liaison on behalf of client	49.5	39.6	53.9	45.4	33.3	59.5	49.5	57.4	60.8	50.6
<b>Specialist services</b>	<b>31.9</b>	<b>18.9</b>	<b>49.6</b>	<b>42.2</b>	<b>32.9</b>	<b>33.3</b>	<b>11.2</b>	<b>32.2</b>	<b>18.9</b>	<b>33.3</b>
Psychological/psychiatric services	12.3	3.1	11.5	2.6	*	—	*	2.2	—	5.4
Specialist counselling	6.6	6.3	5.8	8.7	*	4.9	*	5.9	—	5.9
Pregnancy/family planning support	*	*	17.2	9.6	26.2	23.7	*	19.8	—	12.1
Drug/alcohol support or intervention	4.1	4.2	14.0	13.0	—	6.0	5.0	7.9	—	7.8
Physical/intellectual disability services	*	—	—	*	—	*	—	1.4	—	0.6
Culturally specific services	*	—	8.5	4.4	7.1	8.1	*	7.6	—	4.9
Interpreter services/assistance with immigration issues	*	*	1.0	4.0	—	5.6	*	2.4	*	1.9
Health/medical services	17.4	10.0	27.7	28.9	16.3	23.2	—	20.8	—	19.6
<b>Basic support/other services n.e.s.</b>	<b>79.2</b>	<b>69.1</b>	<b>76.6</b>	<b>49.8</b>	<b>28.7</b>	<b>50.9</b>	<b>43.9</b>	<b>52.6</b>	<b>28.4</b>	<b>62.6</b>
Meals	67.2	57.1	63.8	25.5	10.5	17.7	28.9	22.9	—	43.1
Laundry/shower facilities	66.7	53.7	62.2	34.8	13.2	25.9	23.7	32.8	—	45.8
Recreation	61.0	52.2	49.8	21.3	6.9	32.2	11.1	30.0	—	40.3
Transport	46.1	30.9	60.7	39.7	22.3	41.5	30.2	41.2	—	42.9
Other	2.8	2.1	4.3	*	—	*	*	0.4	—	2.2
<b>No services provided directly</b>	<b>0.8</b>	<b>3.9</b>	<b>1.2</b>	<b>4.8</b>	<b>1.6</b>	<b>1.3</b>	<b>5.4</b>	<b>0.9</b>	<b>—</b>	<b>2.0</b>
<b>Total (number)</b>	<b>300</b>	<b>450</b>	<b>500</b>	<b>200</b>	<b>50</b>	<b>200</b>	<b>100</b>	<b>600</b>	<b>&lt;25</b>	<b>2,400</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 142 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Australian Capital Territory level). Other cases have been removed or replaced with “\*”. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Australian Capital Territory, 2006–07 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
<b>Accommodation</b>	<b>60.5</b>	<b>72.1</b>	<b>74.8</b>	—	<b>72.4</b>
SAAP/CAP accommodation	60.5	72.1	74.8	—	72.4
<b>School liaison/child care</b>	<b>25.9</b>	<b>7.4</b>	<b>25.1</b>	—	<b>23.9</b>
School liaison/child care	25.9	7.4	25.1	—	23.9
<b>Personal support</b>	<b>34.7</b>	<b>13.2</b>	<b>36.1</b>	—	<b>34.3</b>
Help with behavioural problems	*	*	13.0	—	13.6
Sexual/physical abuse support	*	*	3.2	—	2.8
Skills education/structured play/skill development	34.0	10.3	33.2	—	31.7
<b>General support/advocacy</b>	<b>61.2</b>	<b>55.9</b>	<b>48.6</b>	—	<b>51.1</b>
Access arrangements	11.6	8.8	7.6	—	8.3
Advice/information	50.3	29.4	32.5	—	35.1
Advocacy	51.7	23.5	36.6	—	38.0
<b>Specialist services</b>	<b>36.7</b>	<b>2.9</b>	<b>16.9</b>	—	<b>19.0</b>
Specialist counselling	*	—	*	—	1.4
Culturally specific services	10.2	—	4.2	—	4.8
Health/medical services	32.0	—	13.9	—	15.9
<b>Basic support/other services n.e.s.</b>	<b>56.5</b>	<b>64.7</b>	<b>59.8</b>	—	<b>59.7</b>
Meals	27.2	35.3	24.9	—	26.0
Showers/hygiene	19.0	25.0	39.5	—	35.2
Recreation	32.0	29.4	36.6	—	35.3
Transport	33.3	42.6	37.4	—	37.1
Other	24.5	20.6	23.4	—	23.4
<b>No services provided directly by agency</b>	<b>2.0</b>	—	<b>2.5</b>	—	<b>2.2</b>
<b>Total (number)</b>	<b>150</b>	<b>50</b>	<b>750</b>	—	<b>1,000</b>

*Notes*

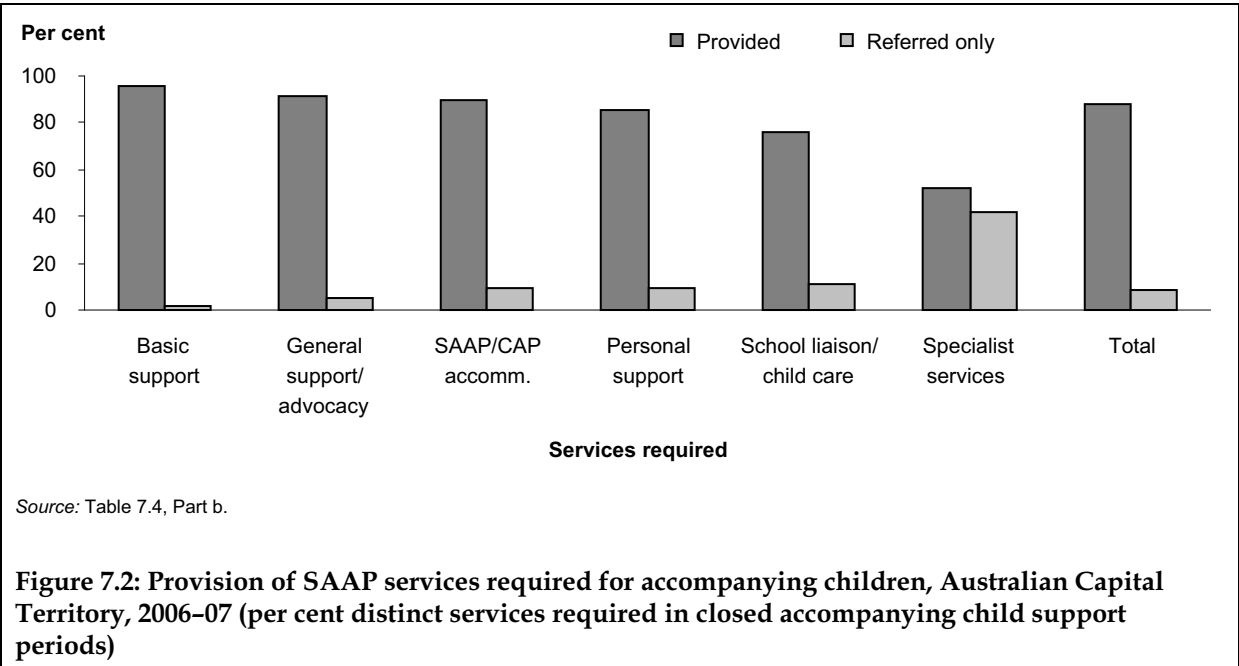
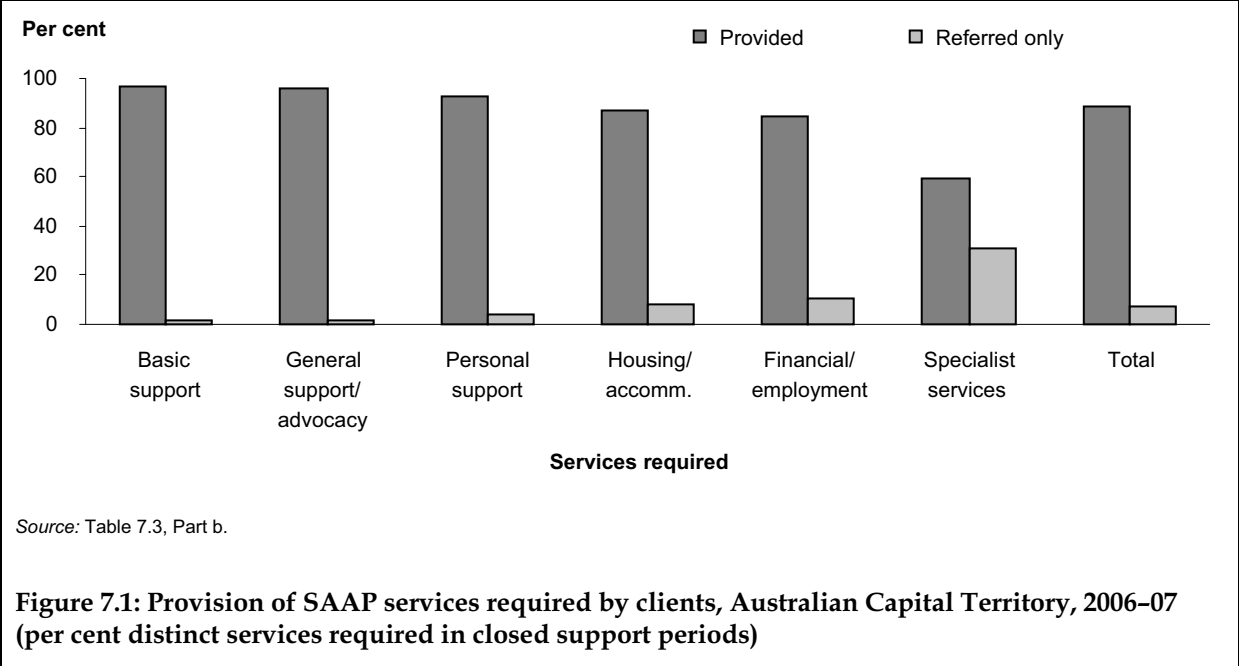
1. Number excluded due to errors and omissions (weighted): 588 (including accompanying child support periods with no information on service requirements or provision). In 566 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Australian Capital Territory level). Other cases have been removed or replaced with "\*\*". While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 7 Meeting the needs of clients and accompanying children

## 7.1 Key charts



## 7.2 Tables

Table 7.1: SAAP closed support periods: services required by clients, by client group, Australian Capital Territory, 2006–07 (per cent closed support periods)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>90.6</b>	<b>93.8</b>	<b>92.4</b>	<b>91.5</b>	<b>88.9</b>	<b>85.6</b>	<b>67.8</b>	<b>87.0</b>	<b>100.0</b>	<b>89.7</b>
SAAP/CAP accommodation	77.5	64.6	79.2	53.9	61.8	62.1	30.4	70.7	77.4	68.7
Assistance to obtain/maintain short-term accommodation	5.9	3.3	23.8	35.0	14.9	24.6	10.2	21.7	—	17.0
Assistance to obtain/maintain medium-term accommodation	19.3	6.0	31.3	22.6	21.1	36.7	11.8	27.4	—	22.4
Assistance to obtain/maintain independent housing	60.0	70.0	51.5	41.7	34.3	60.5	48.7	59.8	—	57.5
<b>Financial/employment</b>	<b>70.4</b>	<b>43.3</b>	<b>72.9</b>	<b>44.1</b>	<b>32.4</b>	<b>50.6</b>	<b>29.5</b>	<b>54.7</b>	<b>36.6</b>	<b>55.9</b>
Assistance to obtain/maintain government allowance	23.7	1.5	32.3	11.4	8.5	15.7	9.6	15.4	—	16.8
Employment and training assistance	24.8	4.4	24.1	11.0	8.6	23.8	6.2	15.8	—	16.2
Financial assistance/material aid	57.2	38.2	61.2	31.2	28.1	43.0	28.0	45.2	—	46.6
Financial counselling and support	7.8	2.9	10.1	13.9	*	26.5	*	24.7	*	12.8
<b>Personal support</b>	<b>68.7</b>	<b>74.4</b>	<b>78.7</b>	<b>78.5</b>	<b>48.2</b>	<b>67.1</b>	<b>62.0</b>	<b>73.3</b>	<b>59.1</b>	<b>72.9</b>
Incest/sexual assault	*	2.2	6.6	5.1	*	—	*	4.3	—	3.5
Domestic/family violence	4.2	*	26.7	39.5	13.2	22.2	15.3	43.8	*	22.4
Family/relationship	20.3	5.4	38.3	28.5	18.0	35.1	34.4	41.3	—	28.3
Emotional support	66.0	72.9	73.2	75.0	46.1	61.9	50.0	70.8	59.1	69.3
Assistance with problem gambling	*	*	—	—	—	*	—	*	—	0.3
<b>General support/advocacy</b>	<b>86.5</b>	<b>72.7</b>	<b>92.5</b>	<b>86.3</b>	<b>50.4</b>	<b>77.6</b>	<b>86.0</b>	<b>75.7</b>	<b>77.4</b>	<b>80.9</b>
Living skills/personal development	69.2	38.4	67.1	29.8	10.9	25.5	6.5	32.2	—	43.9
Assistance with legal issues/court support	11.9	7.4	11.7	26.7	6.5	13.2	8.2	19.9	—	13.7
Advice/information	75.4	67.3	78.3	70.9	43.5	73.8	84.5	68.9	—	71.9
Retrieval/storage/removal of belongings	30.6	4.8	44.3	33.8	15.0	14.6	—	22.9	—	24.4
Advocacy/liaison on behalf of client	49.1	42.4	58.2	47.9	27.5	58.1	53.2	55.4	—	51.3
<b>Specialist services</b>	<b>55.3</b>	<b>47.2</b>	<b>58.1</b>	<b>57.1</b>	<b>38.7</b>	<b>46.0</b>	<b>18.3</b>	<b>43.1</b>	<b>54.8</b>	<b>49.1</b>
Psychological/psychiatric services	17.0	8.8	18.0	8.4	*	7.4	5.1	10.4	*	11.9
Specialist counselling	13.7	10.6	13.8	14.2	9.0	12.8	*	11.9	*	12.2
Pregnancy/family planning support	*	*	18.0	9.5	29.9	21.7	*	17.8	—	11.4
Drug/alcohol support or intervention	12.3	8.5	20.9	14.3	—	6.5	8.2	12.1	—	12.7
Physical/intellectual disability services	*	*	*	3.8	—	*	—	2.2	*	1.2
Culturally specific services	5.4	1.9	8.0	3.8	6.9	13.9	—	9.2	—	6.5
Interpreter services/assistance with immigration issues	1.8	1.2	1.2	4.2	—	6.5	—	2.9	—	2.2
Health/medical services	35.1	39.4	36.1	41.4	18.4	42.1	*	32.8	*	35.0
<b>Basic support/other services n.e.s.</b>	<b>83.9</b>	<b>75.1</b>	<b>78.8</b>	<b>51.3</b>	<b>23.9</b>	<b>42.3</b>	<b>36.2</b>	<b>55.1</b>	<b>—</b>	<b>65.5</b>
Meals	74.1	66.2	67.9	29.9	8.4	18.3	24.2	24.1	—	48.6
Laundry/shower facilities	70.8	63.4	66.6	39.2	12.9	20.5	15.8	35.3	—	50.6
Recreation	67.5	62.2	55.3	22.3	*	28.9	11.4	29.8	*	44.9
Transport	45.4	31.0	60.7	41.8	17.5	29.8	19.1	42.2	—	42.1
Other	2.9	2.5	4.8	*	—	*	*	*	—	2.6
<b>No needs recorded</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>1.8</b>	<b>—</b>	<b>—</b>	<b>0.1</b>
<b>Total (number)</b>	<b>250</b>	<b>350</b>	<b>400</b>	<b>150</b>	<b>50</b>	<b>150</b>	<b>50</b>	<b>450</b>	<b>&lt;25</b>	<b>1,900</b>

### Notes

- Number excluded due to errors and omissions (weighted): 91 (including closed support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- A client may require more than one type of service within a broad type of assistance.
- In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Australian Capital Territory level). Other cases have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 7.2: SAAP closed accompanying child support periods: services required for accompanying children, by client group, Australian Capital Territory, 2006–07 (per cent closed accompanying child support periods)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
<b>Accommodation</b>	<b>64.0</b>	<b>73.9</b>	<b>81.9</b>	—	<b>79.3</b>
SAAP/CAP accommodation	64.0	73.9	81.9	—	79.3
<b>School liaison/child care</b>	<b>28.0</b>	<b>6.5</b>	<b>28.3</b>	—	<b>26.7</b>
School liaison/child care	28.0	6.5	28.3	—	26.7
<b>Personal support</b>	<b>46.7</b>	<b>15.2</b>	<b>38.4</b>	—	<b>37.7</b>
Help with behavioural problems	29.3	—	13.2	—	14.3
Sexual/physical abuse support	*	*	4.8	—	4.6
Skills education/ structured play/skill development	44.0	13.0	34.1	—	33.7
<b>General support/advocacy</b>	<b>72.0</b>	<b>56.5</b>	<b>47.1</b>	—	<b>50.6</b>
Access arrangements	13.3	13.0	12.8	—	12.9
Advice/information	65.3	19.6	31.7	—	34.7
Advocacy	56.0	32.6	32.6	—	35.3
<b>Specialist services</b>	<b>58.7</b>	<b>10.9</b>	<b>27.9</b>	—	<b>30.2</b>
Specialist counselling	13.3	—	5.2	—	5.8
Culturally specific services	14.7	—	6.1	—	6.7
Health/medical services	56.0	10.9	22.0	—	25.1
<b>Basic support/other services n.e.s.</b>	<b>62.7</b>	<b>63.0</b>	<b>60.5</b>	—	<b>60.9</b>
Meals	33.3	43.5	25.1	—	27.4
Showers/hygiene	25.3	30.4	38.4	—	36.3
Recreation	38.7	32.6	37.1	—	36.9
Transport	33.3	39.1	35.0	—	35.1
Other	29.3	15.2	22.7	—	22.9
<b>No needs recorded</b>	—	—	—	—	<b>0.3</b>
<b>Total (number)</b>	<b>100</b>	<b>50</b>	<b>550</b>	—	<b>700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 455 (closed accompanying child support with no information on service requirements or provision). In 442 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. An accompanying child may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Australian Capital Territory level). Other cases have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2006–07**

**Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	2.1	7.4	9.5	82.4	8.1	90.5	100.0	1,300
Assistance to obtain/maintain short-term accommodation	2.3	10.3	12.6	50.8	36.5	87.3	100.0	300
Assistance to obtain/maintain medium-term accommodation	10.3	11.9	22.2	45.7	32.0	77.7	100.0	400
Assistance to obtain/maintain independent housing	6.4	7.5	13.9	60.3	25.8	86.1	100.0	1,050
<b>Financial/employment</b>								
Assistance to obtain/maintain government allowance	7.3	11.1	18.4	46.0	35.5	81.5	100.0	300
Employment and training assistance	7.9	23.1	31.0	38.6	30.3	68.9	100.0	300
Financial assistance/material aid	2.1	4.7	6.8	78.1	15.1	93.2	100.0	850
Financial counselling and support	7.9	16.4	24.3	40.7	35.0	75.7	100.0	250
<b>Personal support</b>								
Incest/sexual assault	6.2	26.2	32.4	33.8	33.8	67.6	100.0	50
Domestic/family violence	6.3	9.7	16.0	52.5	31.5	84.0	100.0	400
Family/relationship	6.4	6.4	12.8	60.4	26.7	87.1	100.0	500
Emotional support	0.9	0.3	1.2	87.5	11.3	98.8	100.0	1,300
Assistance with problem gambling	—	20.0	20.0	40.0	40.0	80.0	100.0	<25
<b>General support/advocacy</b>								
Living skills/personal development	3.7	1.7	5.4	82.5	12.2	94.7	100.0	800
Assistance with legal issues/court support	2.9	16.0	18.9	43.2	37.9	81.1	100.0	250
Advice/information	0.6	0.2	0.8	82.7	16.5	99.2	100.0	1,350
Retrieval/storage/removal of belongings	1.4	2.6	4.0	85.8	10.2	96.0	100.0	450
Advocacy/liaison on behalf of client	2.0	0.6	2.6	78.9	18.5	97.4	100.0	950
<b>Specialist services</b>								
Psychological/psychiatric services	12.7	39.2	51.9	36.3	11.8	48.1	100.0	200
Specialist counselling	19.0	27.1	46.1	21.9	31.9	53.8	100.0	200
Pregnancy/family planning support	4.4	7.4	11.8	30.4	57.8	88.2	100.0	200
Drug/alcohol support or intervention	13.1	22.4	35.5	41.1	23.4	64.5	100.0	250
Physical/intellectual disability services	28.0	28.0	56.0	16.0	28.0	44.0	100.0	50
Culturally specific services	9.2	24.8	34.0	40.4	25.7	66.1	100.0	100
Interpreter services/assistance with immigration issues	—	31.6	31.6	26.3	42.1	68.4	100.0	50
Health/medical services	5.1	42.1	47.2	19.9	32.9	52.8	100.0	650
<b>Basic support/other services n.e.s.</b>								
Meals	1.2	0.9	2.1	94.7	3.2	97.9	100.0	900
Laundry/shower facilities	1.0	0.8	1.8	97.5	0.8	98.3	100.0	950
Recreation	2.4	1.5	3.9	92.5	3.6	96.1	100.0	850
Transport	2.7	2.0	4.7	94.2	1.1	95.3	100.0	800
Other	2.2	6.7	8.9	73.3	17.8	91.1	100.0	50

(continued)

**Table 7.3 (continued): SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2006–07**

**Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	4.6	8.3	12.9	66.9	20.1	87.0	100.0	3,050	1,700
Financial/ employment	4.8	10.6	15.4	60.4	24.1	84.5	100.0	1,650	1,000
Personal support	3.3	4.2	7.5	73.4	19.1	92.5	100.0	2,300	1,350
General support/ advocacy	1.9	2.0	3.9	79.4	16.8	96.2	100.0	3,800	1,500
Specialist services	9.9	31.1	41.0	27.8	31.3	59.1	100.0	1,800	900
Basic support/ other services n.e.s.	1.8	1.3	3.1	94.5	2.4	96.9	100.0	3,550	1,200
<b>Total (%)</b>	<b>3.8</b>	<b>7.5</b>	<b>11.3</b>	<b>71.7</b>	<b>17.0</b>	<b>88.7</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>600</b>	<b>1,200</b>	<b>1,800</b>	<b>11,600</b>	<b>2,750</b>	<b>14,350</b>	..	<b>16,200</b>	<b>1,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 80 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2006–07

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	1.0	9.4	10.4	87.2	2.5	89.7	100.0	550
<b>School liaison/child care</b>								
School liaison/child care	9.7	10.8	20.5	56.3	23.3	79.6	100.0	200
<b>Personal support</b>								
Help with behavioural problems	7.4	11.7	19.1	25.5	55.3	80.8	100.0	100
Sexual/physical abuse counselling/support	6.7	30.0	36.7	10.0	53.3	63.3	100.0	50
Skills education/structured play/skill development	5.4	5.0	10.4	62.2	27.5	89.7	100.0	250
<b>General support/advocacy</b>								
Access arrangements	8.2	25.9	34.1	24.7	41.2	65.9	100.0	100
Advice/information	3.1	2.2	5.3	57.9	36.8	94.7	100.0	250
Advocacy	1.3	0.4	1.7	65.9	32.3	98.2	100.0	250
<b>Specialist services</b>								
Specialist counselling	15.8	57.9	73.7	7.9	18.4	26.3	100.0	50
Culturally specific services	6.8	29.5	36.3	40.9	22.7	63.6	100.0	50
Health/medical services	3.0	41.8	44.8	13.3	41.8	55.1	100.0	150
<b>Basic support/other services n.e.s.</b>								
Meals	2.8	0.6	3.4	87.2	9.4	96.6	100.0	200
Showers/hygiene	1.3	0.8	2.1	95.4	2.5	97.9	100.0	250
Recreation	2.5	2.1	4.6	85.2	10.3	95.5	100.0	250
Transport	1.7	2.2	3.9	90.5	5.6	96.1	100.0	250
Other	2.6	4.0	6.6	64.9	28.5	93.4	100.0	150

(continued)

**Table 7.4 (continued): SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2006–07**

**Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompany -ing child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.0	9.4	10.4	87.2	2.5	89.7	100.0	550	550
School liaison/ child care	12.5	11.5	24.0	54.2	21.9	76.1	100.0	200	200
Personal support	5.2	9.3	14.5	45.8	39.7	85.5	100.0	450	250
General support/ advocacy	3.1	5.1	8.2	56.1	35.6	91.7	100.0	550	350
Specialist services	5.7	42.1	47.8	17.4	34.8	52.2	100.0	250	200
Basic support/ other services n.e.s.	2.1	1.8	3.9	86.1	10.0	96.1	100.0	1,100	400
<b>Total (%)</b>	<b>3.5</b>	<b>8.8</b>	<b>12.3</b>	<b>67.3</b>	<b>20.4</b>	<b>87.7</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>100</b>	<b>250</b>	<b>350</b>	<b>2,100</b>	<b>650</b>	<b>2,750</b>	..	<b>3,100</b>	<b>700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 455 (closed accompanying child support periods with no information on service requirements or provision). In 442 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.5: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service, by client group, Australian Capital Territory, 2006–07**

Broad type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
	% unmet needs									%	Number
Housing/ accommodation	27.9	15.5	23.3	17.0	16.8	37.5	68.2	17.5	—	22.6	150
Financial/ employment	24.8	5.0	16.8	11.6	—	2.9	—	11.1	—	13.5	100
Personal support	7.5	3.3	14.0	13.9	34.5	2.9	—	11.0	—	11.6	50
General support/ advocacy	9.4	6.5	15.5	13.1	8.6	2.9	17.0	12.5	—	12.4	100
Specialist services	26.7	47.5	27.6	40.4	33.0	33.2	14.8	24.8	—	29.0	200
Basic support/ other services n.e.s.	3.7	22.2	2.8	3.9	7.1	20.5	—	23.1	—	10.9	50
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>650</b>
<b>Summary totals</b>											
Total unmet needs (%)	9.6	5.3	40.1	6.8	2.4	6.8	1.2	27.8	—	100.0	..
Total unmet needs (number)	50	50	250	50	<25	50	<25	200	—	..	650
Total closed support periods with unmet needs (%)	13.2	9.9	36.6	5.9	1.9	8.4	2.9	21.2	—	100.0	..
Total closed support periods with unmet needs (number)	50	50	100	<25	<25	<25	<25	50	—	..	250
Total closed support periods (%)	13.3	19.9	22.3	7.5	2.9	6.7	3.8	23.4	0.3	100.0	..
Total closed support periods (number)	250	350	400	150	50	150	50	450	<25	..	1,900

*Notes*

1. Number excluded due to errors and omissions (weighted): 1 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 1 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 91 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 7.6: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service, by client group, Australian Capital Territory, 2006–07**

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Broad type of service</b>			<b>% unmet needs</b>			
Accommodation	—	—	5.4	—	4.8	<25
School liaison/child care	18.2	—	23.7	—	23.1	50
Personal support	9.1	—	22.6	—	21.2	<25
General support/advocacy	9.1	—	17.2	—	16.3	<25
Specialist services	27.3	—	11.8	—	13.5	<25
Basic support/other services n.e.s.	36.4	—	19.4	—	21.2	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100</i>
<b>Summary totals</b>						
Total unmet needs (%)	10.6	—	89.4	—	100.0	..
Total unmet needs (number)	<25	—	100	—	..	100
Total closed accompanying child support periods with unmet needs (%)	14.0	—	86.0	—	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	—	50	—	..	50
Total closed accompanying child support periods (%)	11.4	7.0	81.6	—	100.0	..
Total closed accompanying child support periods (number)	100	50	550	—	..	700
Total closed support periods with accompanying children with unmet needs (%)	9.7	—	90.3	—	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	—	50	—	..	50
Total closed support periods with accompanying children requiring assistance (%)	12.1	6.5	81.5	—	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	50	<25	300	—	..	350

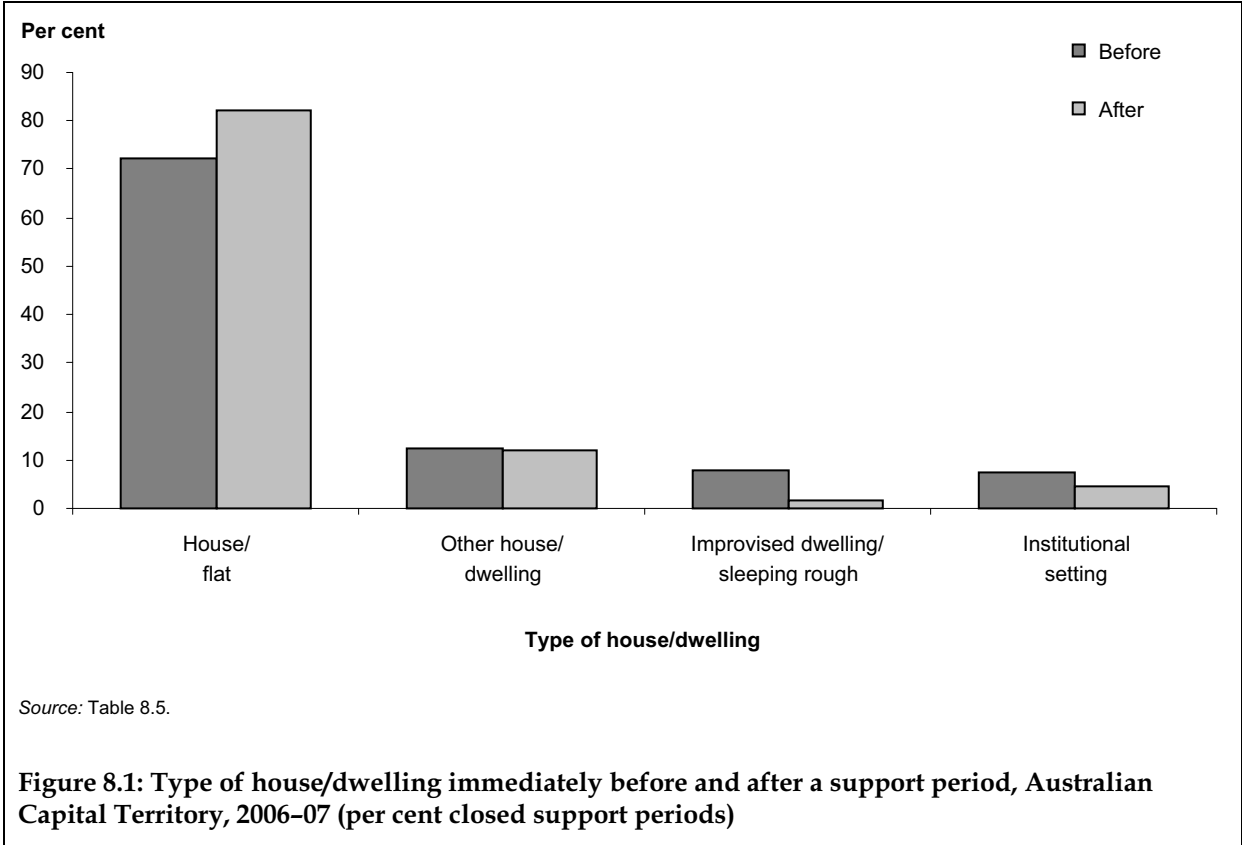
*Notes*

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 455 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, Australian Capital Territory, 2006–07 (per cent)**

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	32.2	19.3	13.0	9.8
Government payments	56.8	71.3	75.6	77.1
Other	11.0	9.5	11.3	13.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>300</i>	<i>300</i>	<i>1,900</i>	<i>1,700</i>
Number with 'Client left without providing any information'	..	<25	..	150
Number with 'Don't know'	<25	<25	100	50
Number with missing data	<25	<25	<25	50
<b>Total (number)</b>	<b>300</b>	<b>300</b>	<b>2,000</b>	<b>2,000</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, Australian Capital Territory, 2006–07 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time/part time	16.4	29.3	17.1	21.5
Unemployed (looking for work)	27.5	17.7	21.9	19.3
Not in labour force	56.0	53.0	61.1	59.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>300</i>	<i>300</i>	<i>1,850</i>	<i>1,650</i>
Number with 'Client left without providing any information'	..	<25	..	200
Number with 'Don't know'	<25	<25	100	100
Number with missing data	<25	<25	<25	50
<b>Total (number)</b>	<b>300</b>	<b>300</b>	<b>2,000</b>	<b>2,000</b>

*Notes*

1. In order to ensure confidentiality, some employment status categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods: main source of income and employment status after support, by length of support, Australian Capital Territory, 2006–07 (per cent)**

After support	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>Main source of income</b>						
No income	18.5	10.3	6.0	1.5	9.8	150
Government payments	69.6	77.7	78.6	82.8	77.1	1,300
Other	11.9	12.0	15.4	15.7	13.1	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>20.9</b>	<b>48.1</b>	<b>13.1</b>	<b>18.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>350</b>	<b>800</b>	<b>200</b>	<b>300</b>	<b>..</b>	<b>1,700</b>
<b>Employment status</b>						
Employed full time/part time	15.9	21.4	23.6	26.6	21.5	350
Unemployed (looking for work)	25.7	20.0	15.9	12.6	19.3	300
Not in labour force	58.4	58.6	60.5	60.8	59.2	950
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>20.0</b>	<b>48.9</b>	<b>13.4</b>	<b>17.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>350</b>	<b>800</b>	<b>200</b>	<b>300</b>	<b>..</b>	<b>1,650</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 273 (main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 351 (employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, Australian Capital Territory, 2006–07 (per cent)**

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	49.5	55.1	90.5	88.9	81.3	80.9
Primary/secondary student	47.1	41.5	3.5	2.5	13.2	11.7
Post-secondary student/employment training	3.4	3.4	6.0	8.6	5.4	7.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>400</i>	<i>400</i>	<i>1,400</i>	<i>1,250</i>	<i>1,850</i>	<i>1,600</i>
Number with 'Client left without providing any information'	..	<25	..	150	..	200
Number with 'Don't know'	<25	<25	100	100	100	100
Number with missing data	<25	<25	50	50	50	50
<b>Total (number)</b>	<b>400</b>	<b>400</b>	<b>1,550</b>	<b>1,550</b>	<b>1,950</b>	<b>1,950</b>

*Notes*

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, Australian Capital Territory, 2006-07 (per cent)**

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
Improvised dwelling/sleeping rough <sup>(a)</sup>	7.3	2.3	7.7	1.7
House/flat	71.2	82.0	72.4	82.0
Other house/dwelling <sup>(b)</sup>	14.5	11.7	12.5	11.8
Institutional setting <sup>(c)</sup>	6.9	4.0	7.4	4.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,100</i>	<i>900</i>	<i>1,850</i>	<i>1,500</i>
Number with 'Client left without providing any information'	..	100	..	250
Number with 'Don't know'	<25	100	100	200
Number with missing data	<25	<25	<25	<25
<b>Total (number)</b>	<b>1,100</b>	<b>1,100</b>	<b>2,000</b>	<b>2,000</b>

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

*Notes*

1. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, Australian Capital Territory, 2006–07 (per cent)**

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP/CAP crisis/short-term accommodation	14.7	7.7	14.4	9.5
SAAP/CAP medium/long-term accommodation	4.0	9.2	4.8	10.4
Other SAAP/CAP funded accommodation	2.1	2.0	1.8	1.9
Institutional setting	6.1	2.8	6.3	3.4
Improvised dwelling/sleeping rough	7.2	1.9	7.3	1.6
Other, no tenure	0.4	0.3	0.5	0.2
Purchasing/purchased own home	1.2	0.5	2.2	1.5
Private rental	17.0	10.6	16.7	11.9
Public housing rental	14.9	36.8	16.3	33.2
Community housing rental	3.3	8.8	2.2	6.3
Rent-free accommodation	12.7	8.7	14.5	10.8
Boarding	16.3	10.8	13.0	9.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,050</i>	<i>900</i>	<i>1,750</i>	<i>1,450</i>
Number with 'Client left without providing any information'	..	100	..	300
Number with 'Don't know'	50	100	200	200
Number with missing data	<25	<25	50	50
<b>Total (number)</b>	<b>1,100</b>	<b>1,100</b>	<b>2,000</b>	<b>2,000</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support, by length of support, Australian Capital Territory, 2006–07 (per cent)**

Type of house/dwelling	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>All closed support periods</b>						
Improvised dwelling/sleeping rough <sup>(a)</sup>	3.8	1.8	—	1.0	1.7	50
House/flat	72.8	79.2	90.5	91.2	82.0	1,250
Other house/dwelling <sup>(b)</sup>	14.8	14.1	8.5	5.9	11.8	200
Institutional setting <sup>(c)</sup>	8.6	4.9	1.0	2.0	4.5	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>18.2</b>	<b>47.5</b>	<b>14.6</b>	<b>19.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>700</b>	<b>200</b>	<b>300</b>	<b>..</b>	<b>1,500</b>
<b>Closed support periods in which clients were accommodated</b>						
Improvised dwelling/sleeping rough <sup>(a)</sup>	4.5	1.1	—	—	1.5	<25
House/flat	67.3	72.8	91.3	96.4	77.6	700
Other house/dwelling <sup>(b)</sup>	16.4	19.5	7.4	2.9	14.6	150
Institutional setting <sup>(c)</sup>	11.9	6.6	1.3	0.7	6.2	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>22.7</b>	<b>49.5</b>	<b>9.8</b>	<b>18.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>200</b>	<b>450</b>	<b>100.0</b>	<b>150</b>	<b>..</b>	<b>900</b>

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 469 closed support periods (including 'Don't know' and 'Client left without providing any information'); 304 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.8: SAAP closed support periods: type of tenure after support, by length of support, Australian Capital Territory, 2006–07 (per cent)**

Type of tenure	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>All closed support periods</b>						
SAAP/CAP crisis/short-term accommodation	19.8	11.4	3.4	0.4	9.5	150
SAAP/CAP medium/long-term accommodation	6.2	13.8	11.7	5.2	10.4	150
Other SAAP/CAP funded accommodation	3.4	2.3	0.6	0.4	1.9	50
Institutional setting	8.1	3.7	—	1.2	3.4	50
Improvised dwelling/sleeping rough	3.5	2.0	—	0.4	1.6	<25
Other, no tenure	0.5	—	—	0.8	0.2	<25
Purchasing/purchased own home	2.8	1.0	2.7	0.8	1.5	<25
Private rental	12.4	11.7	13.3	11.1	11.9	150
Public housing rental	12.6	25.9	43.2	61.3	33.2	500
Community housing rental	2.8	8.2	7.4	3.8	6.3	100
Rent-free accommodation	16.8	10.4	8.7	8.2	10.8	150
Boarding	11.0	9.6	9.1	6.4	9.1	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>17.6</b>	<b>47.5</b>	<b>15.0</b>	<b>20.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>250</b>	<b>700</b>	<b>200</b>	<b>300</b>	<b>..</b>	<b>1,450</b>
<b>Closed support periods in which clients were accommodated</b>						
SAAP/CAP crisis/short-term accommodation	21.9	15.0	1.3	0.7	12.4	100
SAAP/CAP medium/long-term accommodation	7.0	15.6	13.9	3.7	11.3	100
Other SAAP/CAP funded accommodation	3.2	2.4	—	—	1.9	<25
Institutional setting	10.5	5.2	—	0.7	5.0	50
Improvised dwelling/sleeping rough	4.8	0.9	—	—	1.5	<25
Other, no tenure	—	—	—	1.4	0.3	<25
Purchasing/purchased own home	3.9	—	3.9	0.7	1.4	<25
Private rental	11.3	9.7	14.1	12.0	10.9	100
Public housing rental	7.9	18.2	36.1	64.3	26.3	200
Community housing rental	2.4	11.3	3.5	2.2	6.9	50
Rent-free accommodation	21.1	12.4	13.2	8.4	13.6	100
Boarding	6.0	9.3	14.1	5.8	8.4	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>21.9</b>	<b>49.2</b>	<b>10.3</b>	<b>18.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>200</b>	<b>400</b>	<b>100.0</b>	<b>150</b>	<b>..</b>	<b>850</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 529 closed support periods (including 'Don't know' and 'Client left without providing any information'); 344 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



**Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, Australian Capital Territory, 2006–07 (per cent)**

<b>Living situation</b>	<b>Before</b>	<b>After</b>
With parent(s)	12.8	9.0
With relatives/friends temporary	17.6	11.1
With relatives/friends long-term	2.5	3.7
With spouse/partner	7.9	5.9
With spouse/partner and child(ren)	8.5	8.4
Alone	15.8	20.9
Alone with child(ren)	9.1	17.2
With other unrelated persons	24.1	21.6
Other <sup>(a)</sup>	1.6	2.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,900</i>	<i>1,550</i>
Number with 'Client left without providing any information'	..	250
Number with 'Don't know'	100	150
Number with missing data	<25	<25
<b>Total (number)</b>	<b>2,000</b>	<b>2,000</b>

(a) 'Other' includes the category of 'With foster family'.

*Notes*

1. In order to ensure confidentiality, some living situation categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.10: SAAP closed support periods: existence of a case management plan, Australian Capital Territory, 2006-07 (per cent)**

<b>Case management plan</b>	<b>Per cent</b>	<b>Number</b>
Yes	68.2	1,250
No, client did not agree to one	8.4	150
No, support period too short	22.6	400
No, other reason	0.9	<25
<b>Total</b>	<b>100.0</b>	<b>1,850</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 154.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, Australian Capital Territory, 2006-07 (per cent)**

<b>Achievement of goals</b>	<b>Per cent</b>	<b>Number</b>
All goals achieved	24.6	300
Most or some goals achieved	69.3	850
No goals achieved	6.1	100
<b>Total</b>	<b>100.0</b>	<b>1,250</b>

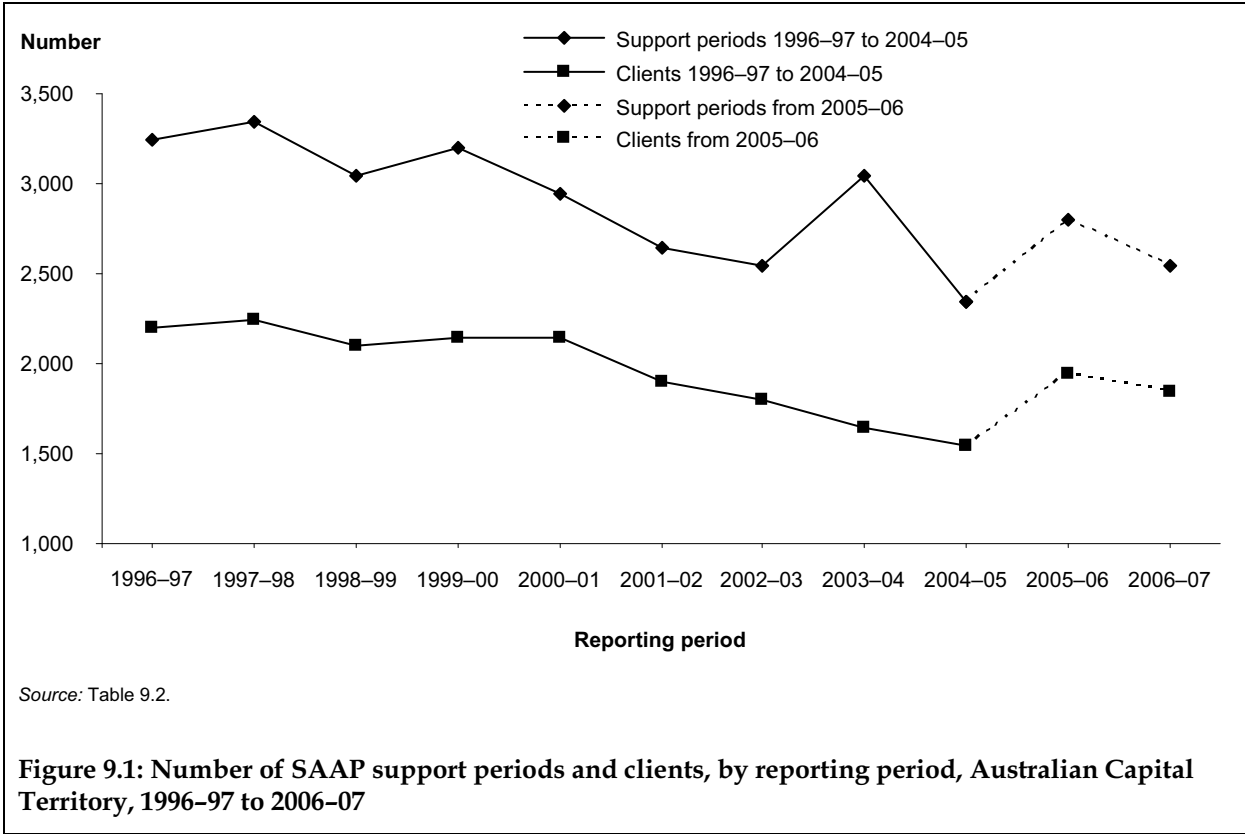
*Notes*

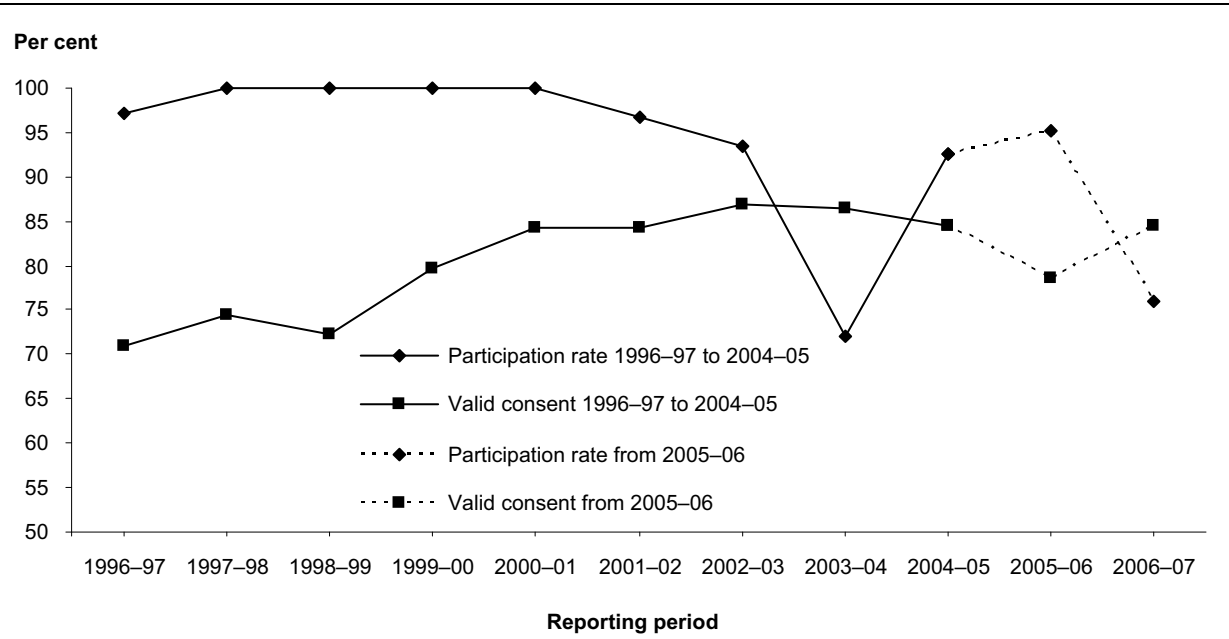
1. Number excluded due to errors and omissions (weighted): 13.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

# 9 Support from 1996–97 to 2006–07

## 9.1 Key charts





Source: Table 9.4.

**Figure 9.2: Agency participation rate and valid consent, by reporting period, Australian Capital Territory, 1996-97 to 2006-07**

## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2006–07 dollars, by reporting period, Australian Capital Territory, 1996–97 to 2006–07**

Reporting period	Total funding <sup>(a)(b)</sup>	Funding to agencies <sup>(a)(b)</sup>	Funding per support period <sup>(b)(c)</sup>	Funding per client <sup>(b)(c)</sup>
<b>Current \$</b>				
1996–97	6,941,000	6,517,000	2,020	2,940
1997–98	7,066,000	6,705,000	2,000	2,960
1998–99	7,070,000	6,705,000	2,210	3,230
1999–00	7,326,000	6,948,000	2,180	3,210
2000–01	9,636,000	8,751,000	2,980	4,120
2001–02	9,916,000	7,942,000	2,980	4,130
2002–03	10,230,000	9,835,000	3,900	5,530
2003–04	12,825,000	12,600,000	4,140	7,570
2004–05	14,561,000	14,349,000	6,150	9,150
2005–06	14,928,000	14,556,000	5,160	7,450
2006–07 <sup>(d)</sup>	14,689,000	13,931,000	5,430	7,500
<b>Constant 2006–07 \$</b>				
1996–97	9,773,000	9,176,000	2,840	4,140
1997–98	9,879,000	9,374,000	2,800	4,140
1998–99	10,097,000	9,576,000	3,160	4,610
1999–00	9,683,000	9,183,000	2,880	4,250
2000–01	12,384,000	11,247,000	3,830	5,290
2001–02	12,668,000	10,146,000	3,800	5,280
2002–03	11,811,000	11,354,000	4,500	6,390
2003–04	14,342,000	14,090,000	4,630	8,460
2004–05	15,812,000	15,583,000	6,680	9,930
2005–06	16,109,000	15,708,000	5,560	8,040
2006–07 <sup>(d)</sup>	14,689,000	13,931,000	5,430	7,500

(a) 'Total funding' and 'Funding to agencies' for 2003–04, 2004–05, 2005–06 and 2006–07 include territory allocations in addition to the SAAP agreement between this government and the Australian Government (Table 2.1; AIHW 2005:Table 2.1, 2006a:Table 2.1, 2007:Table 2.1).

(b) SAAP agencies may receive funding from sources other than SAAP. This is not included.

(c) 'Funding per support period' and 'Funding per client' are based on funding allocations to agencies.

(d) Funding for 2006–07 includes Innovation and Investment Fund allocations. Refer to Appendix 1 and AIHW 2008.

### Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Refer to AIHW 2008:Chapter 9 for further information.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2007b; FaHCSIA unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996-97 to 2006-07 (number)**

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07
Support periods	3,250	3,350	3,050	3,200	2,950	2,650	2,550	3,050	2,350	2,800	2,550
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—
Clients	2,200	2,250	2,100	2,150	2,150	1,900	1,800	1,650	1,550	1,950	1,850
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	150	350	300	250	300	200	200	250	200	200	200
<i>Errors and omissions</i>	49	52	138	186	58	40	60	57	54	30	14
Daily average support periods	450	500	450	450	500	400	450	550	500	550	600
<i>Errors and omissions</i>	54	63	15	2	13	13	3	1	—	—	—

*Notes*

1. In 2005-06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. The number of clients in this table relates to the first visit for that client in the Australian Capital Territory. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Refer to AIHW 2008:Chapter 9 for further information.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Australian Capital Territory, 2001–02 to 2006–07 (number)**

	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Accompanying child support periods	950	1,000	1,150	950	1,550	1,550
<i>Errors and omissions</i>	—	—	—	—	—	—
Accompanying children	800	850	750	800	1,000	1,250
<i>Errors and omissions</i>	—	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	100	100	150	150	200	200
<i>Errors and omissions</i>	15	42	43	12	16	11
Daily average accompanying child support periods	250	250	350	300	450	450
<i>Errors and omissions</i>	3	3	1	—	—	—

*Notes*

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. The number of accompanying children in this table relates to the first visit for that child in the Australian Capital Territory. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
4. Refer to AIHW 2008:Chapter 9 for further information.
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 9.4: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, Australian Capital Territory, 1996–97 to 2006–07**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Agencies <sup>(a)</sup> (number)	34	31	30	30	30	31	31	43	40	41	50
Agency participation rate (%)	97.1	100.0	100.0	100.0	100.0	96.8	93.5	72.1	92.5	95.1	76.0 <sup>(b)</sup>
Records returned (number)	3,050	3,178	3,028	3,188	2,934	2,583	2,361	2,194	2,103	2,685	2,442
Records returned with consent (%)	72.4	76.7	73.6	80.9	85.3	86.4	87.3	87.4	86.1	82.1	89.8
Records returned with valid consent <sup>(c)</sup> (%)	70.9	74.5	72.2	79.7	84.2	84.3	86.8	86.5	84.5	78.6	84.4

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2008:Appendix 2.

(b) The 2006–07 participation rate for the Australian Capital Territory was affected by extensive agency re-structuring. A number of agencies were consolidated and operated for only part of the year and/or did not return data. The principle for inclusion or exclusion of reporting agencies assumes that all agencies operate for a full twelve months (refer to AIHW 2008:Appendix 2).

(c) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2 and AIHW 2006b:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data from that point on are therefore not comparable to previous years.

*Notes*

1. Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
2. Refer to AIHW 2008:Chapter 9 and Appendix 2 for further information.

Sources: SAAP Administrative Data and Client Collections.



# **Appendix 1 Innovation and Investment Fund Pilot Projects: additional tables**

There were no funded Innovation and Investment Fund (I & I) Pilot Project agencies that supplied data in the Australian Capital Territory in 2006–07. Refer to Chapter 2 and Appendix 1 of the national report (AIHW 2008) for details of the Innovation and Investment Fund.

## Appendix 2 The data

General information to help readers interpret the tables presented in this report is given in Appendix 2 of the national report (AIHW 2008). Additional information relevant only to the tables for the Australian Capital Territory follows.

### A2.1 Agency participation

**Table A2.1: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent for clients, by state and territory and primary target group, Australian Capital Territory, 2006–07**

	Agencies <sup>(a)</sup>		Records returned		
	Total	Participation rate	Total	Consent	Valid consent <sup>(b)</sup>
Primary target group	Number	Per cent	Number	Per cent	Per cent
Young people	20	70.0	698	93.1	89.0
Single men only	6	83.3	419	97.9	84.5
Single women only	1	100.0	86	91.9	87.2
Families	9	77.8	645	89.3	85.9
Women escaping domestic violence	9	100.0	329	81.2	79.0
Cross-target/multiple/general	5	40.0	265	79.2	74.3
<b>Total</b>	<b>50</b>	<b>76.0</b>	<b>2,442</b>	<b>89.8</b>	<b>84.4</b>

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2008:Appendix 2.

(b) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2).

#### Notes

- Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
- The participation rate for the Australian Capital Territory was affected by extensive agency re-structuring. A number of agencies were consolidated and operated for only part of the year and/or did not return data. The principle for inclusion or exclusion of reporting agencies assumes that all agencies operate for a full 12 months (refer to AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

**Table A2.2: SAAP Client Collection: records returned with informed consent and valid consent for accompanying children, by state and territory and primary target group, Australian Capital Territory, 2006–07**

	Records returned		
	Total	Consent	Valid consent <sup>(a)</sup>
Primary target group	Number	Per cent	Per cent
Young people	59	96.6	55.9
Single men only	—	—	—
Single women only	1	100.0	—
Families	852	90.6	71.4
Women escaping domestic violence	437	90.6	70.0
Cross-target/multiple/general	147	82.3	51.0
<b>Total</b>	<b>1,496</b>	<b>90.0</b>	<b>68.3</b>

(a) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

## A2.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 2 of the national report (AIHW 2008).

Note that the number of support periods in the Australian Capital Territory decreased in 2006–07. The main reason for this was a key agency partially participating and not submitting a full year's worth of data for the 2006–07 reporting period. If this agency had submitted all its data, it is likely that support periods in the Australian Capital Territory would have increased slightly from 2005–06 to 2006–07. The Australian Capital Territory data for 2006–07 were also affected by extensive agency re-structuring. A number of agencies were consolidated and operated for only part of the year and/or did not return data. The principle for inclusion or exclusion of reporting agencies assumes that all agencies operate for a full 12 months. This assumption has a more significant impact on smaller jurisdictions. It affects the participation rate and weighting.

### **Rounding**

Note that numbers of support periods and clients are generally rounded to the nearest 50 in the state and territory supplementary tables and to the nearest 100 in the national report.

# Appendix 3 SAAP NDCA Client Collection form



## CLIENT FORM

JULY 2006 – JUNE 2007

\* indicates questions that require the informed consent of the client.

AGENCY ID

--	--	--	--	--	--

SUPPORT PERIOD

	D	D	M	M	Y	Y	Y	Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

SUPPORT PERIOD ONGOING AT 30 JUNE 2007 Yes  1

CONSENT OBTAINED Yes  1 No  2

- Where a name is not long enough please fill in any remaining squares with a 2.  
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.  
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

\* ALPHA CODE

Letters of first name

1st	2nd	3rd	4th	5th	6th

Letters of last name

--	--	--	--	--	--

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

\* DATE OF BIRTH OF CLIENT

	D	D	M	M	Y	Y	Y	Y
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>			
	day unknown		month unknown		estimated year			

### 1 Sex of client

female  1  
male  2

### 2 Person(s) receiving assistance

*please tick one box only*

**WITH** child(ren)

person with child(ren)  3  
couple with child(ren)  4

**WITHOUT** child(ren)

person alone or with unrelated person(s)  1  
couple without child(ren)  2

**OTHER**

please specify \_\_\_\_\_  999

### 3 Source of referral/information

*please tick one box only*

self  13  
family/friends  16  
school/other education institution  2  
community services department  3  
police/legal unit/correction institution  17  
health services  18  
psychiatric unit  7  
telephone/crisis referral agency  8  
SAAP agency/worker  9  
other government department  10  
other non-government organisation  11  
other (please specify) \_\_\_\_\_  999  
don't know/no information  0

**IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15**

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**\* 4 Country of birth of client**

Australia  1  
 other (please specify) \_\_\_\_\_

**\* 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no  1  
 yes, Aboriginal  2  
 yes, Torres Strait Islander  3  
 yes, both  4

**\* 6 Presenting reasons for seeking assistance**

*please tick as many circles as apply*

**Interpersonal relationships**

time out from family/other situation  2  
 relationship/family breakdown  3  
 interpersonal conflict  4  
 sexual abuse  7  
 domestic/family violence  6  
 physical/emotional abuse  5

**Financial**

gambling  20  
 budgeting problems  23  
 rent too high  24  
 other financial difficulty  21

**Accommodation**

overcrowding issues  27  
 eviction/asked to leave  25  
 emergency accommodation ended  11  
 previous accommodation ended  26

**Health**

mental health issues  28  
 problematic drug/alcohol/substance use  10  
 psychiatric illness  13  
 other health issues  29

**Other reasons**

gay/lesbian/transgender issues  30  
 recently left institution  12  
 recent arrival to area with no means of support  14  
 itinerant  15  
 other (please specify) \_\_\_\_\_  999  
 don't know/no information  0

**\* 7 Main presenting reason for seeking assistance**

*please write only ONE code number from Question 6*

eg

**\* 8 Main income source before and after support**

*please tick one box only in each column*

**Before** **After**

**No income**

no income  1   
 registered/awaiting benefit  2

**Government payments**

newstart  4   
 youth allowance  33   
 community development employment project (CDEP)  8   
 ABSTUDY  31   
 Austudy payment for students aged 25 years and over  28   
 disability support pension  12   
 age pension  13   
 parenting payment  34   
 DVA payment (pension or support)  35   
 other type of allowance or benefit  36

**Other income**

workcover/compensation  19   
 maintenance/child support  20   
 wages/salary/own business  21   
 spouse/partner's income  22   
 other (please specify) \_\_\_\_\_  999   
 client left without providing any information 98   
 don't know  99

**\* 9 Labour force status before and after support**

*please tick one box only in each column*

**Before** **After**

employed full time (35 hours per week or more)  1   
 employed part time (less than 35 hours per week)  2   
 unemployed (looking for work)  4   
 not in labour force (see manual)  5   
 client left without providing any information 98   
 don't know  99

**\* 10 Student status before and after support**

*please tick one box only in each column*

**Before** **After**

not a student  1   
 primary/secondary school student  2   
 post-secondary student/employment training  3   
 client left without providing any information 98   
 don't know  99

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**\* 11 Type of house/dwelling immediately before and after this support period**

*please tick one box only in each column* **Before** **After**

**Improvised dwelling/sleeping rough**

- improvised dwelling/car/tent/squat  1   
 street/park/in the open  2

**House/dwelling**

- house/flat  3   
 caravan  4   
 boarding/rooming house  5   
 hostel/hotel/motel  6

**Institutional setting**

- hospital  7   
 psychiatric institution  8   
 prison/youth training centre  9   
 other institutional setting  10

- client left without providing any information 98   
 don't know  99

**\* 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

*please tick one box only in each column* **Before** **After**

**SAAP/CAP funded accommodation**

- SAAP/CAP crisis/short term accommodation (including THM crisis)  1   
 SAAP/CAP medium/long term accommodation  2   
 other SAAP/CAP funded accommodation (eg hostel, motel etc)  3

**No tenure**

- institutional setting  4   
 improvised dwelling/sleeping rough  5   
 other (no tenure) (please specify)  6

**Tenure**

- purchasing/purchased own home  7   
 private rental  8   
 public housing rental  9   
 community housing rental (including THM transitional)  10   
 rent-free accommodation  11   
 boarding  12   
 client left without providing any information 98   
 don't know  99

**\* 13 Who was the client living with immediately before and after this support period?**

*please tick one box only in each column* **Before** **After**

- alone  10   
 with both parents  1   
 with one parent and parent's spouse/partner  2   
 with one parent  3   
 with foster family  4   
 with relatives/friends temporary  16   
 with relatives/friends long-term  17   
 with spouse/partner  7   
 with spouse/partner and child(ren)  8   
 alone with child(ren)  9   
 living with other unrelated persons  13   
 other (please specify) \_\_\_\_\_  999   
 client left without providing any information 98   
 don't know  99

**\* 14 Location of client's last home**

- suburb/town   
 state   
 postcode   
 overseas  9998  
 don't know/no information  0

**15 Was a case management plan agreed to by the end of the support period?**

*please tick one box only*

- yes  1 ► **Go to question 16**  
 no, client did not agree to one  4 ► **Go to question 17**  
 no, support period too short  5 ► **Go to question 17**  
 no, other (please specify) \_\_\_\_\_  6 ► **Go to question 17**

**16 To what extent were the client's case management goals achieved by the end of the support period?**

*please tick one box only*

- not at all  1  
 some  2  
 most  3  
 all  4

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

## 17 Support to client

*please tick as many circles as apply*

	Needs identified by worker	Provided	Referral arranged	
<b>Housing/accommodation</b>				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
<b>Financial/employment</b>				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
<b>Personal support</b>				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
<b>General support/advocacy</b>				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liason on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
<b>Specialist services</b>				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
<b>Basic support</b>				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

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**18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details**

**Note:** If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

**1 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

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other SAAP  9

**7 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**2 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**8 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**3 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**9 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**4 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**10 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**5 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

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other SAAP  9

**11 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

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other SAAP  9

**6 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**12 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

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other SAAP  9

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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

<p><b>* 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)</b></p> <ul style="list-style-type: none"> <li>• For short names fill in with 2's.</li> <li>• For missing names fill in with 9's.</li> </ul> <p><b>* DATE OF BIRTH OF CHILD(REN)</b></p> <ul style="list-style-type: none"> <li>• Complete date as best you can.</li> <li>• If day unknown, tick box "day unknown".</li> <li>• If month unknown, tick box "month unknown".</li> <li>• If year unknown, provide best estimate and tick box "estimated year".</li> </ul>	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																																																																																																																																				
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<p><b>* 21 Country of birth of the child(ren)</b></p>	<p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) _____ <input type="checkbox"/></p>	<p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) _____ <input type="checkbox"/></p>																																																																																																																																																																
<p><b>* 22 Is the child of Aboriginal or Torres Strait Islander origin?</b></p>	<p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p>	<p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p>																																																																																																																																																																
<p><b>23 Support to child(ren)</b></p> <p>no assistance <input type="checkbox"/> 1</p> <p><i>Indicate above if no assistance was given or tick as many circles below as apply</i></p> <p><b>Accommodation</b> SAAP/CAP accommodation (including THMs and other SAAP managed properties)</p> <p><b>School liaison/child care</b> school liaison child care</p> <p><b>Personal support</b> help with behavioural problems sexual/physical abuse support skills education structured play/skill development</p> <p><b>General support/advocacy</b> access arrangements advice/information advocacy</p> <p><b>Specialist services</b> specialist counselling culturally specific services health/medical services</p> <p><b>Basic support</b> meals showers/hygiene recreation transport</p> <p>other (please specify) _____</p> <p>other (please specify) _____</p>	<table border="1"> <thead> <tr> <th>Needs identified by worker</th> <th>Provided</th> <th>Referral arranged</th> <th></th> </tr> </thead> <tbody> <tr><td><input 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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**Note:** If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

### RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

### 30 JUNE 2006 AND 31 DECEMBER 2006

- In the first week of July 2006 and in the first week of January 2007, you should notify the NDCA of clients who are still being supported as at 30 June 2006 and 31 December 2006.
- For clients who are ongoing at 30 June 2006, transfer the information from the old 2005–2006 form to the new 2006–2007 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December—use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2006. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

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