



Specialist Homelessness Services collection e-Newsletter for homelessness agencies

2 March 2020



Changes to Centrelink payments

Please be aware that commencing 20 March 2020, Centrelink is making changes to their payments. These changes include:

- Introduction of a new payment – **JobSeeker Payment**. This will be the new working age payment.
- **Newstart Allowance** will cease. Existing recipients will be automatically transferred to the new JobSeeker Payment.
- **Sickness Allowance** will be closed to new entrants. Existing recipients will continue to receive the payment until their current medical certificate expires.
- **Bereavement Allowance, Wife Pension and Widow B Pension** will all cease.

People who are receiving any of the payments that cease will be automatically transferred to the new JobSeeker Payment or Age Pension depending upon their circumstances. More information about these changes can be accessed from [here](#).

Actions required to record 'Client's main source of income' in the SHS Collection

- From 20 March 2020, if a client reports they are receiving 'JobSeeker Payment', record it under the existing 'Newstart allowance' category.
- All other payments should be recorded following current practices. SHS collection data definitions for 'Client's main source of income' can be found [here](#).



Validata™ is ready to receive February extracts

If your December and January extracts have been submitted to Validata™, you can now upload and submit your February extract. Please remember to **submit** your extract once it has been validated and has zero critical errors.



6 month Statistical Summary Reports available early March

The 2019-20 6 month quarterly snapshot has been successfully taken with submission rates averaging 98.9% nationally. The data from this snapshot will be reflected in 2019-20 6 month SHS Statistical Summary reports, which are scheduled to be available in Validata™ early March.

Validata™ users with 'Reports' access can view their agency's SHS Statistical Summary reports by selecting the 'Reports' tab. Validata™ e-learning module: *How to navigate through Validata™* provides information about the 'Reports' tab and can be accessed [here](#).





Data quality follow-ups in March!

AIHW would like to remind agencies that all extracts must be uploaded, validated and submitted to Validata™ in sequential order. For example, January extracts must be uploaded and submitted prior to February extracts to avoid load sequence issues. If agencies need to resubmit extracts for previous months, they must also re-upload and re-submit extracts for all subsequent months upto the current month.

The AIHW SHS Collection support team will contact agencies with load sequence issues in Validata™ in March 2020.



SHS webinar training

Register for a webinar now by clicking the registration links in the table below.

Webinar invitations will be sent after the 'Register by' date.

Topic	Webinar date	Register by	What is covered?	Who should attend?
Validata™ Webinars Register here	24 March 2 pm AEDT	17 March 2020	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin.	All Validata™ users
	23 April 11 am AEST	16 April 2020		
Basic Register here	10 March 2 pm AEDT	5 March 2020	Opening a client support period, SHSC concepts and definitions.	Staff new to agency, staff not able to attend face to face training, new to CMS
	1 April 2 pm AEDT	25 March 2020		
Advanced Register here	11 March 2 pm AEDT	5 March 2020	SHIP administrative and case management functions.	Managers or coordinators with basic SHIP experience
	2 April 2 pm AEDT	25 March 2020	SHIP reports and lists.	

SHS concepts and basic data entry eLearning modules can be found [here](#)

Additional eLearning modules and resources can be found on the [AIHW website](#)

