



**Australian Government**

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# **Government-funded specialist homelessness services**

**SAAP National Data Collection  
annual report  
2009–10**

**Western Australia**

**June 2011**

Australian Institute of Health and Welfare  
Canberra

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# Summary

This publication is one of eight state and territory supplements that accompany the 2009–10 national annual report on the use of government-funded specialist homelessness services (AIHW 2011a). Information to aid readers in interpreting the data is presented in the national report and appendixes (AIHW 2011i).

In line with the national picture, in Western Australia:

- the majority of clients were female
- the average age of clients was in their early thirties
- Aboriginal and Torres Strait Islander people were over-represented relative to their population size
- clients commonly sought support because of issues in their interpersonal relationships, such as domestic or family violence
- immediately following support, most clients were living in a house or flat, they were not employed, and their main source of income was a government pension or benefit.

Some other points of interest in Western Australia were:

- the rate of use of specialist homelessness services was lower than the national average
- seeking support primarily because of domestic violence was relatively high
- clients were supported for relatively short periods, with the lengths of support and accommodation being shorter than the national averages
- there was a much higher proportion of Aboriginal and Torres Strait Islander clients and accompanying children compared with the national average (second after the Northern Territory)
- there has been a decrease in recent years in the proportion of Aboriginal and Torres Strait Islander clients and accompanying children
- the proportion of Australian born clients and accompanying children was the lowest of all the states and territories
- there has been a decrease in recent years in the proportion of Australian-born clients and accompanying children and an increase in those born overseas
- clients were employed both before and after support in levels higher than the national average.

# 1 How many people were supported?

In 2009–10, an estimated 1 in 114 Western Australians used government-funded specialist homelessness services (Table 1.1). This rate of use was lower than the national figure of 1 in 100 people.

**Table 1.1: Rate of service use, by state and territory, 2009–10 (number)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Ratio	1:116	1:84	1:117	1:114	1:70	1:75	1:98	1:37	1:100

Sources: Table A3; AIHW 2011a, b, c, d, e, f, g, h:Table A3.

More specifically, agencies supported an estimated 19,800 people, of whom 11,400 (58%) were clients and 8,400 (42%) were children accompanying clients (tables A3, A4 and A5).

Most clients and accompanying children had one period of support within the year (tables A3, A4 and A5).

Forty-five per cent of support periods in Western Australia included a period of specialist homelessness accommodation (Table 1.2). The remaining 55% were for support services only. The proportion of support periods in Western Australia that included a period of specialist homelessness accommodation was relatively high, second after the Northern Territory (64%).

**Table 1.2: Support periods with and without a period of specialist homelessness accommodation, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
With accommodation	33.6	10.2	44.9	45.3	24.8	44.2	43.5	63.8	28.8
Without accommodation	66.4	89.8	55.1	54.7	75.2	55.8	56.5	36.2	71.2
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Note: accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A4; AIHW 2011a, b, c, d, e, f, g, h:Table A4.

## 2 Who was supported?

The majority of clients in Western Australia were female (65%) (Table 2.1). This was slightly higher than the 62% reported nationally.

**Table 2.1: Sex of clients, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Male	41.6	33.8	43.9	35.2	34.7	46.6	38.4	30.9	38.0
Female	58.4	66.2	56.1	64.8	65.3	53.4	61.6	69.1	62.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A6; AIHW 2011a, b, c, d, e, f, g, h:Table A6.

The average (mean) age of clients was 33 years (Table 2.2). Female clients were on average slightly younger than male clients (32 years compared with 35 years) (Table A6). This was consistent with that reported nationally.

**Table 2.2: Mean and median age of clients, by state and territory, 2009–10 (number)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	32.0	33.2	32.5	32.8	31.3	31.3	29.1	32.9	32.3
Median	30	32	31	32	30	29	27	32	31

Sources: Table A6; AIHW 2011a, b, c, d, e, f, g, h:Table A6.

The highest rate of use was by clients aged 15–19 years, particularly females – 1 in 96 Western Australians aged 15–19 years and 1 in 70 Western Australian females aged 15–19 years became a client (derived from Table A7). Children also had a high rate of use, with 1 in every 63 children aged 0–17 years and 1 in every 40 children aged 0–4 years accompanying a client (derived from Table A9).

Thirty-one per cent of clients and 41% of children accompanying clients in Western Australia identified as Aboriginal or Torres Strait Islander (tables 2.3 and 2.4). Indigenous people were over-represented relative to their population size, with 3% of Western Australians aged 10 years and over and 6% of Western Australian children aged 0–17 years being Indigenous (ABS 2009).

The majority of Western Australian clients and accompanying children were Australian-born (78% and 87%, respectively) (tables 2.5 and 2.6). The next most common countries of birth were Sudan and New Zealand (tables A12 and A13). The proportions of Australian-born clients and accompanying children were lower than the national averages and were the lowest of all the states and territories – nationally 84% of clients and 94% of accompanying children were Australian-born.

**Table 2.3: Aboriginal and Torres Strait Islander status of clients, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Aboriginal and Torres Strait Islander people	18.0	6.6	23.2	30.8	20.8	10.7	15.4	63.8	18.0
Non-Indigenous	82.0	93.4	76.8	69.2	79.2	89.3	84.6	36.2	82.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A10; AIHW 2011a, b, c, d, e, f, g, h:Table A10.

**Table 2.4: Aboriginal and Torres Strait Islander status of accompanying children, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Aboriginal and Torres Strait Islander people	29.6	8.7	33.3	40.6	23.6	17.1	20.1	80.0	25.6
Non-Indigenous	70.4	91.3	66.7	59.4	76.4	82.9	79.9	20.0	74.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A11; AIHW 2011a, b, c, d, e, f, g, h:Table A11.

**Table 2.5: Country of birth of clients, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Australian-born	82.8	80.9	86.5	78.1	89.1	93.3	78.9	93.9	83.6
Born overseas	17.2	19.1	13.5	21.9	10.9	6.7	21.1	6.1	16.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A12; AIHW 2011a, b, c, d, e, f, g, h:Table A12.

**Table 2.6: Country of birth of accompanying children, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Australian-born	94.9	92.9	95.1	86.9	97.0	98.8	89.0	99.0	93.9
Born overseas	5.1	7.1	4.9	13.1	3.0	1.2	11.0	1.0	6.1
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A13; AIHW 2011a, b, c, d, e, f, g, h:Table A13.

### 3 Why do people seek support?

The predominant broad main reason why people sought support in Western Australia was interpersonal relationships issues (50%) – such as domestic or family violence (Table 3.1). Seeking assistance primarily because of domestic or family violence was relatively high in Western Australia (30% compared with 22% nationally) (Table A15; AIHW 2011a:Table A15). Western Australia had a high proportion of agencies that primarily delivered services to women and children escaping domestic violence (34% of agencies that were required to participate in data collection in this jurisdiction were domestic violence agencies, compared with a national average of 24%) (AIHW unpublished data).

**Table 3.1: Broad main reason for seeking support, by state and territory, 2009–10 (per cent support periods)**

	NSW	Vic	Qld	WA <sup>(a)</sup>	SA	Tas	ACT <sup>(b)</sup>	NT <sup>(c)</sup>	Australia
Interpersonal relationships	44.1	43.6	33.7	49.5	51.7	40.2	43.8	52.5	43.7
Financial	14.6	19.4	21.9	11.3	6.8	10.2	7.9	9.3	15.9
Accommodation	14.7	21.5	23.1	11.4	22.2	29.6	18.4	13.9	19.0
Health	13.6	5.1	7.1	4.6	4.9	6.4	9.6	8.1	7.9
Other	13.0	10.5	14.2	23.2	14.5	13.6	20.3	16.2	13.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

- (a) The data on reasons for seeking assistance in Western Australia may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.
- (b) The data on reasons for seeking assistance in the Australian Capital Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, problematic drug, alcohol or substance use and mental health issues in the Australian Capital Territory may be under-reported because of the reporting of reasons such as 'dual diagnosis' (in which a person has a co-occurring substance use and mental health disorder) as an 'other' reason for seeking assistance.
- (c) The data on reasons for seeking assistance in the Northern Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

Sources: Table A15; AIHW 2011a, b, c, d, e, f, g, h:Table A15.



## 4 For how long were people supported?

The average (mean) length of support for clients in Western Australia was 55 days (Table 4.1). For clients who were accommodated, the average (mean) length of accommodation was 34 days (Table 4.2).

The lengths of support and accommodation in Western Australia were shorter than the national averages.

**Table 4.1: Mean and median length of support for clients, by state and territory, 2009–10 (days)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	80	44	60	55	87	76	180	54	64
Median	22	1	21	7	21	39	61	13	11

Sources: Table A17; AIHW 2011a, b, c, d, e, f, g, h:Table A17.

**Table 4.2: Mean and median length of accommodation for clients, by state and territory, 2009–10 (days)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	75	86	50	34	66	46	133	25	60
Median	18	29	17	6	12	9	32	5	14

Note: accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A19; AIHW 2011a, b, c, d, e, f, g, h:Table A19.

## 5 Were support needs met?

Overall, agencies were able to meet the needs of clients and their accompanying children in the majority of cases:

- the needs of clients were met in 97% of cases (of which 94% were provided directly and 3% were referred on) (tables 5.1 and A23). The need for basic support (99%), general support or advocacy (98%), and personal support (98%) were met the most often
- the needs of accompanying children were met in 98% of cases (of which 96% were provided directly and 3% were referred on) (tables 5.2 and A26). The need for basic support and for specialist homelessness accommodation were met the most often (both 99%).

**Table 5.1: Provision of support for clients, by state and territory, 2009–10 (per cent distinct types of support required in closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Met	98.2	95.7	96.5	97.4	89.8	96.7	98.4	99.0	96.5
Unmet	1.8	4.3	3.5	2.6	10.2	3.3	1.6	1.0	3.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: derived from Table A23; AIHW 2011a, b, c, d, e, f, g, h:Table A23.

**Table 5.2: Provision of support for accompanying children, by state and territory, 2009–10 (per cent distinct types of support required in closed accompanying child support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Met	98.7	96.6	97.9	98.3	91.4	98.6	98.9	99.8	97.5
Unmet	1.3	3.4	2.1	1.7	8.6	1.4	1.1	0.2	2.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: derived from Table A26; AIHW 2011a, b, c, d, e, f, g, h:Table A26.

Required support remained unmet in 3% of cases for clients and 2% of cases for children accompanying clients:

- for clients, specialist services and housing or accommodation services were the broad type of support that most often remained unmet at the completion of support (both 5%)
- for accompanying children, school liaison and child care services (7%) and personal support services (5%) were the broad types of support that most often remained unmet.

## 6 What happened after support?

Generally, client circumstances had improved by the completion of support, particularly for those who specifically required assistance with income, employment and housing; and for those supported for longer periods (tables A28–A35).

Immediately following support, most clients: were unemployed or not in the labour force (87%); were receiving a government pension or benefit as their main source of income (84%); and were living in a house or other dwelling (91%) with some form of tenure (82%) (tables 6.1–6.4).

Western Australian clients were employed following support in relatively high levels (in 13% of closed support periods compared with a national average of 11%) (Table 6.2). They also had a high level of clients with some form of tenure after support (82% compared with a national average of 75%) (Table 6.4).

**Table 6.1: Main source of income immediately after a support period, by state and territory, 2009–10 (per cent closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
No income	6.7	5.4	8.1	4.8	4.7	5.7	5.9	5.8	6.1
Government payments	83.5	86.5	85.1	83.8	86.1	89.0	79.0	85.5	85.2
Other	9.8	8.1	6.8	11.4	9.1	5.3	15.1	8.7	8.7
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A28; AIHW 2011a, b, c, d, e, f, g, h:Table A28.

**Table 6.2: Employment status in the week after a support period, by state and territory, 2009–10 (per cent closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Employed full/part time	12.5	10.0	10.3	12.8	10.5	9.8	20.3	11.0	11.1
Unemployed (looking for work)	19.2	32.1	25.0	24.7	22.0	21.3	14.8	17.2	25.4
Not in labour force	68.3	57.9	64.7	62.5	67.4	68.9	64.9	71.8	63.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A30; AIHW 2011a, b, c, d, e, f, g, h:Table A30.

**Table 6.3: Type of house/dwelling immediately after a support period, by state and territory, 2009–10 (per cent closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Improvised dwelling/sleeping rough	9.2	7.5	6.5	5.5	3.2	5.4	1.9	6.2	7.1
House/dwelling	84.9	90.1	90.4	91.4	94.0	91.1	93.1	90.8	89.4
Institutional setting	5.9	2.3	3.1	3.1	2.8	3.5	5.0	3.0	3.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A32; AIHW 2011a, b, c, d, e, f, g, h:Table A32.

**Table 6.4: Type of tenure immediately after a support period, by state and territory, 2009–10 (per cent closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
SAAP/CAP funded accommodation	13.3	15.5	15.4	9.3	14.5	11.1	18.9	5.5	14.0
No tenure	13.9	10.9	10.1	8.7	6.7	7.4	5.3	7.8	10.7
Tenure	72.8	73.5	74.6	82.0	78.9	81.4	75.8	86.7	75.2
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

*Notes*

1. Although the SAAP Agreement and Crisis Accommodation Program have ceased, for continuity in reporting data from the SAAP NDC the terminology and labels of data produced under that agreement have been retained. 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.
2. Accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A33; AIHW 2011a, b, c, d, e, f, g, h:Table A33.

## 7 Changes over time

There have been some changes in Western Australia in recent years. Between 2006–07 and 2009–10 there has been:

- a slight increase in use of specialist homelessness services – from 1 in every 118 West Australians in 2006–07 to 1 in 114 in 2009–10 (or 17,500 people to 19,800 people) (Table A3)
- a decrease in the proportion of support periods that included a period of specialist homelessness accommodation – from 60% in 2006–07 to 45% in 2009–10 (Table A4)
- a decrease in the proportion of Australian-born clients and accompanying children and an increase in those born overseas – clients from 85% Australian-born in 2006–07 to 78% in 2009–10; and accompanying children from 92% Australian-born to 87% (tables A12 and A13)
- a decrease in the proportion of Aboriginal and Torres Strait Islander clients and accompanying children – clients from 34% in 2006–07 to 31% in 2009–10 and accompanying children from 63% to 41% (tables A10 and A11).

# Appendix Additional tables

**Table A1: Funding to agencies, by reporting period, 2006–07 to 2009–10**

Reporting period	Funded agencies (number)	Agreement funding (\$'000)	Additional state/territory funding (\$'000)	Total allocation (\$'000)	Mean funding per agency (\$'000)
2006–07	148	31,487	2,025	33,512	226
2007–08	158	35,982	827	36,809	233
2008–09	156	39,083	—	39,083	251
2009–10	149	40,200	—	40,200	270

*Notes*

1. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
2. Not all funded agencies are required to participate in data collection (see Table A2).
3. Funding to agencies excludes funds not allocated directly to agencies, such as funds allocated for administration and training.
4. 'Agreement funding' refers to funding provided jointly by the Australian Government and the state and territory governments under the following agreements: from 1 July 2006 to 31 December 2008, 'agreement funding' refers to funding provided under the SAAP V Agreement; from 1 January 2009 to 30 June 2009, 'agreement funding' refers to funding provided under the NAHA; from 1 July 2009 to 30 June 2010, 'agreement funding' refers to funding provided under the NAHA.
5. 'Additional state/territory funding' refers to funding provided by the states and territories over and above the amounts determined in the above agreements.
6. Agencies may also receive funding from other sources. This is not included.
7. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

**Table A2: Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, 2006–07 to 2009–10**

Reporting period	Participating agencies <sup>(a)</sup> (number)	Agency participation rate (%)	Records returned (number)	Records returned with consent (%)	Records returned with valid consent <sup>(b)</sup> (%)
2006–07	133	90.2	15,104	93.8	89.6
2007–08	141	92.9	16,799	89.6	83.1
2008–09	142	93.7	16,159	95.2	84.9
2009–10	143	86.0	16,185	92.9	89.6

(a) 'Agencies' refers to the number of agencies that should have been participating in the reference period. Refer to AIHW 2011a:Appendix 5. Not all funded agencies are required to participate in the Client Collection (see Table A1). Consequently, some funded agencies are not included in this table.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2011a:Appendix 5).

*Notes*

1. Table based on records returned from participating agencies during the reference period.
2. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

**Table A3: Total support for clients and accompanying children, by reporting period, 2006–07 to 2009–10**

Reporting period	Total periods of support	Total people supported	People per 10,000 population	Average periods of support per person
2006–07	26,000	17,500	85	1.49
2007–08	29,800	19,200	91	1.55
2008–09	28,600	19,300	89	1.48
2009–10	31,800	19,800	88	1.61

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population used government-funded specialist homelessness services. The rate is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Period of support figures have been weighted to adjust for agency non-participation.
5. Person figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2010.

**Table A4: Support periods and clients, by reporting period, 2006–07 to 2009–10**

	2006–07	2007–08	2008–09	2009–10
Support periods (number)	16,500	18,100	17,200	18,800
With accommodation (per cent)	59.5	50.1	43.9	45.3
Without accommodation (per cent)	40.5	49.9	56.1	54.7
Daily average support periods (number)	3,700	2,700	3,400	2,800
Nightly average support periods with accommodation (number)	700	700	700	800
Clients (number)	11,100	10,900	11,100	11,400
Per 10,000 population aged 10+ years <sup>(a)</sup> (number)	62	59	58	57
Clients with one period of support (per cent)	76.7	70.7	75.3	73.6
Mean number of support periods per client	1.48	1.65	1.56	1.66

- (a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the population became a client. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

*Notes*

1. Number excluded due to errors and omissions (weighted): 0 support periods and clients; 84 nightly support periods with accommodation in 2006–07, 62 in 2007–08, 34 in 2008–09, 90 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2010.

**Table A5: Accompanying child support periods and accompanying children, by reporting period, 2006–07 to 2009–10**

	2006–07	2007–08	2008–09	2009–10
Accompanying child support periods (number)	9,600	11,700	11,300	12,900
With accommodation <sup>(a)</sup> (per cent)	66.8	55.1	44.8	43.9
Without accommodation (per cent)	33.2	44.9	55.2	56.1
Daily average accompanying child support periods (number)	1,200	1,800	2,200	2,500
Nightly average accompanying child support periods with accommodation (number)	500	600	600	800
Accompanying children (number)	6,300	8,300	8,200	8,400
Per 10,000 population aged 0–17 years <sup>(b)</sup> (number)	127	163	158	158
Accompanying children with one period of support (per cent)	75.0	83.5	83.0	69.9
Mean number of accompanying child support periods per accompanying child	1.49	1.40	1.38	1.51

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the population accompanied a client. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

*Notes*

1. Number excluded due to errors and omissions (weighted): 0 accompanying child support periods and children; 43 nightly accompanying child support periods with accommodation in 2006–07, 8 in 2007–08, 20 in 2008–09, 35 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2010.



**Table A6: Clients: age by sex, 2009–10 (per cent)**

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	1.0	1.3	2.8	2.0	2.3	300
15–19 years	4.8	9.4	13.6	14.5	14.2	1,600
20–24 years	4.0	10.2	11.3	15.7	14.2	1,600
25–29 years	3.9	9.5	11.1	14.6	13.3	1,500
30–34 years	4.1	9.3	11.8	14.4	13.5	1,500
35–39 years	4.7	8.8	13.3	13.6	13.5	1,500
40–44 years	4.2	6.5	12.0	10.1	10.7	1,200
45–49 years	3.2	4.4	9.1	6.8	7.6	900
50–54 years	2.4	2.6	6.8	4.0	5.0	600
55–59 years	1.3	1.4	3.7	2.2	2.7	300
60–64 years	0.9	0.6	2.5	1.0	1.5	200
65 years and over	0.7	0.7	2.0	1.1	1.4	200
<i>Total</i>	35.2	64.8	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>4,000</b>	<b>7,400</b>	<b>4,000</b>	<b>7,400</b>	..	<b>11,400</b>
<b>Mean age (years)</b>	..	..	<b>34.6</b>	<b>31.8</b>	..	<b>32.8</b>
<b>Median age (years)</b>	..	..	<b>34</b>	<b>31</b>	..	<b>32</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Clients aged 0–17 years: 1,200 (400 males, 800 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A7: Clients: rate per 10,000 population aged 10 years and over by age and sex and mean and median age of all clients by sex, by reporting period, 2006–07 to 2009–10**

Reporting period	Clients aged 10+ years							All clients	
	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
<b>Male clients</b>									
2006–07	1	71	71	71	34	10	47	34.7	33
2007–08	4	65	54	57	27	8	38	34.2	33
2008–09	4	63	53	55	30	7	38	34.6	34
2009–10	6	68	51	58	31	6	40	34.6	34
<b>Female clients</b>									
2006–07	7	152	147	125	36	7	77	31.6	30
2007–08	7	144	149	134	36	7	79	31.7	31
2008–09	8	154	146	127	35	7	77	31.5	30
2009–10	9	142	144	123	37	6	76	31.8	31
<b>All clients</b>									
2006–07	4	110	107	97	35	8	62	32.8	31
2007–08	6	104	100	95	31	7	59	32.5	31
2008–09	6	107	97	90	32	7	58	32.5	31
2009–10	7	104	96	89	34	6	57	32.8	32

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2010.

**Table A8: Accompanying children: age, by sex, 2009–10**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	21.8	22.7	44.5	44.6	44.5	3,700
5–9 years	15.2	14.2	31.0	27.9	29.4	2,500
10–14 years	9.1	10.8	18.6	21.3	20.0	1,700
15–17 years	2.9	3.2	5.9	6.2	6.1	500
<i>Total</i>	<i>49.0</i>	<i>51.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>4,100</b>	<b>4,300</b>	<b>4,100</b>	<b>4,300</b>	<b>..</b>	<b>8,400</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>6.1</b>	<b>6.2</b>	<b>..</b>	<b>6.2</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>5</b>	<b>5</b>	<b>..</b>	<b>5</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection.

**Table A9: Accompanying children: rate per 10,000 population aged 0–17 years by age and mean and median age, by reporting period, 2006–07 to 2009–10**

Reporting period	0–4 years	5–9 years	10–14 years	15–17 years	Total	Mean age (years)	Median age (years)
2006–07	233	141	78	30	127	5.7	5
2007–08	275	182	110	52	163	6.0	5
2008–09	259	172	111	53	158	6.1	5
2009–10	250	175	113	55	158	6.2	5

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection; ABS 2010.

**Table A10: Clients: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2009–10 (per cent)**

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10
<b>Male clients</b>				
Aboriginal and Torres Strait Islander people	12.9	14.6	16.5	16.0
Non-Indigenous	87.1	85.4	83.5	84.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>3,800</b>	<b>3,400</b>	<b>3,600</b>	<b>3,800</b>
<b>Female clients</b>				
Aboriginal and Torres Strait Islander people	46.5	42.9	38.5	38.7
Non-Indigenous	53.5	57.1	61.5	61.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>6,600</b>	<b>7,000</b>	<b>7,100</b>	<b>7,000</b>
<b>All clients</b>				
Aboriginal and Torres Strait Islander people	34.1	33.7	31.2	30.8
Non-Indigenous	65.9	66.3	68.8	69.2
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>10,400</b>	<b>10,400</b>	<b>10,600</b>	<b>10,800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 708 in 2006–07; 516 in 2007–08; 460 in 2008–09; 557 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection.

**Table A11: Accompanying children: Aboriginal and Torres Strait Islander status, by reporting period, 2006–07 to 2009–10 (per cent)**

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10
Aboriginal and Torres Strait Islander people	62.9	46.5	41.5	40.6
Non-Indigenous	37.1	53.5	58.5	59.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>6,100</b>	<b>8,000</b>	<b>7,900</b>	<b>8,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 212 in 2006–07; 228 in 2007–08; 328 in 2008–09; 258 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection.

**Table A12: Clients: top 5 countries of birth in 2009–10, by reporting period, 2006–07 to 2009–10 (per cent)**

Country of birth	2006–07 <sup>(a)</sup>	2007–08 <sup>(b)</sup>	2008–09 <sup>(c)</sup>	2009–10
Australia (including external territories)	85.1	79.8	77.4	78.1
New Zealand	1.9	2.2	2.3	2.7
Sudan	0.8	2.1	2.6	1.9
England	1.6	1.6	1.8	1.7
Somalia	0.4	0.7	1.1	1.0
Other	10.2	13.6	14.7	14.7
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>10,500</b>	<b>10,500</b>	<b>10,700</b>	<b>10,800</b>

(a) In 2006–07 the top 5 countries of birth were Australia 85.1%; New Zealand 1.9%; England 1.6%; Sudan 0.8%; and Vietnam 0.7%.

(b) In 2007–08 the top 5 countries of birth were Australia 79.8%; New Zealand 2.2%; Sudan 2.1%; England 1.6%; and Vietnam 1.0%.

(c) In 2008–09 the top 5 countries of birth were Australia 77.4%; Sudan 2.6%; New Zealand 2.3%; England 1.8%; and Somalia 1.1%.

*Notes*

1. Number excluded due to errors and omissions (weighted): 686 in 2006–07; 411 in 2007–08; 350 in 2008–09; 566 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A13: Accompanying children: top 5 countries of birth in 2009–10, by reporting period, 2006–07 to 2009–10 (per cent)**

Country of birth	2006–07 <sup>(a)</sup>	2007–08 <sup>(b)</sup>	2008–09 <sup>(c)</sup>	2009–10
Australia (including external territories)	91.8	83.7	83.6	86.9
Sudan	1.6	4.9	3.9	1.6
New Zealand	0.8	1.2	1.4	1.5
Somalia	0.5	1.1	1.4	1.0
Kenya	0.5	0.4	0.9	0.8
Other	4.8	8.7	8.9	8.1
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>6,200</b>	<b>8,100</b>	<b>8,000</b>	<b>8,200</b>

(a) In 2006–07 the top 5 countries of birth were Australia 91.8%; Sudan 1.6%; New Zealand 0.8%; Congo 0.5%; and Somalia 0.5%.

(b) In 2007–08 the top 5 countries of birth were Australia 83.7%; Sudan 4.9%; New Zealand 1.2%; Somalia 1.1%; and Ethiopia 1.0%.

(c) In 2008–09 the top 5 countries of birth were Australia 83.6%; Sudan 3.9%; Somalia 1.4%; New Zealand 1.4%; and Kenya 0.9%.

*Notes*

1. Number excluded due to errors and omissions (weighted): 132 in 2006–07; 135 in 2007–08; 233 in 2008–09; 208 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A14: Support periods: client group, by reporting period, 2006–07 to 2009–10 (per cent)**

<b>Client group</b>	<b>2006–07</b>	<b>2007–08</b>	<b>2008–09</b>	<b>2009–10</b>
Male alone, under 25	9.4	7.9	8.1	8.1
Male alone, 25+	24.5	21.4	22.6	23.2
Female alone, under 25	11.5	10.7	10.5	10.6
Female alone, 25+	22.8	23.9	20.5	20.2
Couple no children	1.9	2.4	3.0	2.7
Couple with children	3.0	4.1	4.8	4.9
Male with children	0.6	0.7	0.9	1.1
Female with children	25.9	28.2	28.3	28.0
Other	0.3	0.6	1.2	1.2
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>16,300</b>	<b>17,800</b>	<b>16,900</b>	<b>18,400</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 195 in 2006–07; 289 in 2007–08; 368 in 2008–09; 529 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection.

**Table A15: Support periods: main reason for seeking assistance, by reporting period, 2006–07 to 2009–10 (per cent)**

Main reason for seeking assistance	2006–07	2007–08	2008–09	2009–10
<i>Interpersonal relationships</i>	49.3	48.8	47.1	49.5
Time out from family/other situation	6.8	7.1	6.2	7.2
Relationship/family breakdown	8.4	7.7	7.9	7.9
Interpersonal conflict	2.3	2.1	2.2	2.0
Sexual abuse	0.5	0.4	0.5	0.4
Domestic/family violence	29.6	28.8	28.6	30.5
Physical/emotional abuse	1.7	2.6	1.7	1.5
<i>Financial</i>	11.2	13.2	11.0	11.3
Gambling	0.1	0.1	0.1	0.1
Budgeting problems	4.7	3.1	2.2	2.4
Rent too high	0.5	1.4	1.6	1.3
Other financial difficulty	5.9	8.6	7.1	7.5
<i>Accommodation</i>	13.1	13.9	15.1	11.4
Overcrowding issues	2.0	2.3	3.2	2.2
Eviction/asked to leave	4.6	5.2	5.0	4.5
Emergency accommodation ended	1.7	1.6	1.5	1.0
Previous accommodation ended	4.8	4.7	5.4	3.8
<i>Health</i>	6.4	5.2	4.9	4.6
Mental health issues	1.3	1.2	1.1	1.3
Problematic drug/alcohol/substance use	3.8	2.8	2.6	2.4
Psychiatric illness	0.5	0.3	0.3	0.2
Other health issues	0.8	0.9	0.9	0.7
<i>Other reasons</i>	19.8	19.0	21.9	23.2
Gay/lesbian/transgender issues	0.1	—	—	—
Recently left institution	1.1	0.8	0.8	0.6
Recent arrival to area with no means of support	3.8	2.8	2.6	1.7
Itinerant	2.2	1.9	2.0	1.5
Other	12.6	13.5	16.5	19.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>16,100</b>	<b>17,600</b>	<b>16,900</b>	<b>18,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 382 in 2006–07; 480 in 2007–08; 409 in 2008–09; 458 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A16: Support periods: main reason for seeking assistance, by client group, 2009–10 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Interpersonal relationships</i>	44.3	17.8	64.7	59.7	16.7	10.6	22.3	73.3	70.5
Time out from family/ other situation	12.1	2.6	11.6	8.5	1.6	2.3	1.9	7.7	11.8
Relationship/ family breakdown	20.6	5.4	20.6	4.2	5.2	2.8	11.5	5.0	12.7
Interpersonal conflict	3.3	2.1	2.9	2.0	2.0	1.4	1.5	1.1	3.7
Sexual abuse	0.3	—	1.4	0.8	0.5	0.5	—	0.1	0.7
Domestic/family violence	7.3	7.5	26.3	41.8	7.1	3.4	6.7	57.0	38.5
Physical/emotional abuse	0.7	0.3	2.0	2.3	0.3	0.3	0.6	2.4	3.2
<i>Financial</i>	6.0	11.6	4.3	7.4	26.5	39.4	37.1	10.9	4.9
Gambling	0.1	0.2	—	—	—	—	—	—	—
Budgeting problems	2.1	3.2	1.1	1.7	3.4	7.0	5.1	1.7	1.8
Rent too high	0.6	1.2	0.7	0.6	3.3	6.1	2.7	1.3	1.9
Other financial difficulty	3.1	7.0	2.6	5.2	19.7	26.2	29.3	8.0	1.2
<i>Accommodation</i>	24.3	12.9	12.7	3.9	16.2	27.1	21.0	8.3	4.3
Overcrowding issues	2.0	0.9	2.7	0.5	2.7	8.2	4.0	3.3	—
Eviction/asked to leave	10.5	3.7	5.3	1.8	6.4	13.1	11.1	3.1	3.1
Emergency accommodation ended	3.3	1.4	1.4	0.4	1.1	1.0	—	0.4	0.6
Previous accommodation ended	8.6	7.0	3.3	1.1	6.0	4.7	5.8	1.6	0.6
<i>Health</i>	6.4	8.9	5.7	4.0	3.1	2.3	3.6	1.3	5.7
Mental health issues	2.6	1.5	4.4	0.7	—	0.6	—	0.1	1.8
Problematic drug/ alcohol/substance use	3.4	5.6	0.6	2.4	2.3	0.6	3.0	0.6	3.3
Psychiatric illness	0.3	0.8	0.1	0.1	—	—	—	—	—
Other health issues	0.1	1.0	0.6	0.7	0.8	1.1	0.6	0.6	0.6
<i>Other reasons</i>	19.0	48.8	12.5	25.1	37.6	20.6	16.0	6.2	14.7
Gay/lesbian/ transgender issues	—	—	0.2	—	—	0.1	—	—	—
Recently left institution	3.2	0.8	0.6	0.1	—	0.3	—	0.1	0.6
Recent arrival to area with no means of support	2.3	3.2	1.4	1.0	1.6	3.8	2.6	0.7	4.6
Itinerant	2.2	1.2	3.1	1.6	1.1	0.4	2.1	1.0	—
Other	11.2	43.6	7.1	22.4	34.9	15.9	11.3	4.5	9.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>1,500</b>	<b>4,200</b>	<b>1,900</b>	<b>3,700</b>	<b>500</b>	<b>900</b>	<b>200</b>	<b>5,100</b>	<b>200</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 832.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.



**Table A17: Closed support periods: length of support, by reporting period, 2006–07 to 2009–10 (per cent)**

Length of support	2006–07	2007–08	2008–09	2009–10
1 week or less	51.7	52.8	49.0	50.5
>1 week–1 month	22.4	18.1	19.4	17.6
>1–3 months	15.1	15.0	18.2	18.4
>3–6 months	5.3	6.7	6.4	6.9
>6 months	5.6	7.4	6.9	6.6
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>12,500</b>	<b>15,500</b>	<b>13,600</b>	<b>15,900</b>
<b>Mean length (days)</b>	<b>44</b>	<b>54</b>	<b>51</b>	<b>55</b>
<b>Median length (days)</b>	<b>7</b>	<b>6</b>	<b>8</b>	<b>7</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A18: Closed support periods: mean and median length of support by client group, by reporting period, 2006–07 to 2009–10 (days)**

Client group	Mean				Median			
	2006–07	2007–08	2008–09	2009–10	2006–07	2007–08	2008–09	2009–10
Male alone, under 25	40	62	50	74	9	13	14	13
Male alone, 25+	38	75	36	39	7	6	4	1
Female alone, under 25	54	54	71	65	8	7	13	9
Female alone, 25+	29	40	40	33	4	2	4	3
Couple no children	58	88	48	51	16	20	15	18
Couple with children	109	100	90	97	24	41	30	41
Male with children	75	88	53	53	21	36	23	28
Female with children	45	47	57	65	7	9	16	15
Other	147	143	93	226	21	56	28	114

*Notes*

1. Number excluded due to errors and omissions (weighted): 119 in 2006–07; 233 in 2007–08; 290 in 2008–09; 425 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A19: Closed support periods in which clients were accommodated: total length of accommodation, by reporting period, 2006–07 to 2009–10 (per cent)**

Length of accommodation	2006–07	2007–08	2008–09	2009–10
1 day to 1 week	61.1	57.3	54.8	55.4
>1 week–1 month	22.0	22.6	22.3	22.3
>1–3 months	10.9	12.1	14.4	14.4
>3–6 months	2.7	4.1	3.9	4.3
>6 months	3.2	3.9	4.6	3.6
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>8,500</b>	<b>7,600</b>	<b>6,300</b>	<b>6,900</b>
<b>Mean length (days)</b>	<b>27</b>	<b>31</b>	<b>37</b>	<b>34</b>
<b>Median length (days)</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>6</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>400</b>	<b>600</b>	<b>400</b>	<b>600</b>
<b>Total closed support periods with accommodation (number)</b>	<b>8,900</b>	<b>8,200</b>	<b>6,700</b>	<b>7,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 78 in 2006–07; 60 in 2007–08; 22 in 2008–09; 58 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A20: Closed support periods in which clients were accommodated: mean and median length of accommodation by client group, by reporting period, 2006–07 to 2009–10 (days)**

Client group	Mean				Median			
	2006–07	2007–08	2008–09	2009–10	2006–07	2007–08	2008–09	2009–10
Male alone, under 25	26	37	37	35	7	12	13	14
Male alone, 25+	33	39	40	49	7	11	12	14
Female alone, under 25	26	36	48	35	4	6	7	6
Female alone, 25+	11	16	20	13	3	3	3	3
Couple no children	54	55	50	49	14	11	11	6
Couple with children	165	164	205	122	99	51	39	49
Male with children	113	138	65	63	32	66	7	4
Female with children	26	26	34	35	4	4	5	4
Other	151	34	14	32	12	14	5	7

*Notes*

1. Number excluded due to errors and omissions (weighted): 137 in 2006–07; 125 in 2007–08; 92 in 2008–09; 311 in 2009–10.
2. Table excludes accommodation that started and ended on the same date.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A21: Closed support periods: type of support required by clients, by reporting period, 2006–07 to 2009–10 (per cent)**

Type of support	2006–07	2007–08	2008–09	2009–10
<i>Housing/accommodation</i>	82.9	69.3	65.1	60.8
SAAP/CAP accommodation <sup>(a)</sup>	74.3	56.3	53.4	50.5
Assistance to obtain/maintain short-term accommodation	7.7	7.7	9.2	6.9
Assistance to obtain/maintain medium-term accommodation	5.5	5.1	6.8	6.4
Assistance to obtain/maintain independent housing	15.0	16.2	17.6	18.7
<i>Financial/employment</i>	34.9	33.8	35.6	37.7
Assistance to obtain/maintain government allowance	11.0	7.7	9.4	9.2
Employment and training assistance	5.1	4.8	5.6	5.3
Financial assistance/material aid	27.6	27.2	27.5	29.4
Financial counselling and support	6.5	7.1	8.5	7.8
<i>Personal support</i>	55.7	50.0	52.1	58.0
Incest/sexual assault	1.5	1.0	1.0	1.1
Domestic/family violence	22.4	22.8	24.9	25.5
Family/relationship	11.0	13.0	13.7	14.9
Emotional support	48.3	43.3	44.2	50.1
Assistance with problem gambling	0.2	0.1	0.1	0.1
<i>General support/advocacy</i>	65.0	59.3	62.7	67.0
Living skills/personal development	12.5	12.7	13.3	13.9
Assistance with legal issues/court support	8.6	8.2	8.7	9.0
Advice/information	56.9	50.1	53.4	58.8
Retrieval/storage/removal of belongings	14.0	10.0	11.2	9.8
Advocacy/liaison on behalf of client	26.3	24.5	31.2	32.5
<i>Specialist services</i>	35.8	36.9	34.7	32.0
Psychological services	3.0	3.0	4.8	4.0
Specialist counselling services	4.1	4.5	5.3	5.6
Psychiatric services	1.8	1.3	1.0	0.8
Pregnancy support	1.2	1.2	1.2	0.9
Family planning support	0.7	0.6	0.8	0.6
Drug/alcohol support or intervention	8.5	7.4	9.2	9.0
Physical disability services	0.1	0.2	0.2	0.2
Intellectual disability services	0.2	0.2	0.2	0.1
Culturally specific services	16.3	20.3	13.9	12.0
Interpreter services	1.2	1.1	1.2	1.1
Assistance with immigration services	1.1	1.1	1.3	1.2
Health/medical services	11.6	9.3	9.6	9.6
<i>Basic support/other n.e.s.</i>	73.5	69.8	64.7	63.1
Meals	54.3	41.9	36.3	36.2
Laundry/shower facilities	60.2	44.7	39.6	40.1
Recreation	29.4	22.3	20.6	20.8
Transport	32.1	24.6	23.9	23.0
Other	17.4	26.4	25.6	30.1
<i>No needs recorded</i>	0.2	0.2	0.2	0.1
<b>Total (number)</b>	<b>12,300</b>	<b>15,000</b>	<b>13,300</b>	<b>15,700</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

*Notes*

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 146 in 2006–07; 449 in 2007–08; 302 in 2008–09; 280 in 2009–10.
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. A client may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A22: Closed support periods: type of support required by clients, by client group, 2009–10 (per cent)**

Type of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Housing/accommodation</i>	80.8	49.2	74.9	54.9	46.6	44.3	47.5	64.8	46.9
SAAP/CAP accommodation <sup>(a)</sup>	71.1	39.2	65.0	49.4	30.6	18.6	23.8	55.4	31.0
Assistance to obtain/maintain short-term accommodation	15.7	4.6	15.2	5.6	2.8	4.8	4.2	4.6	5.6
Assistance to obtain/maintain medium-term accommodation	17.3	6.2	12.0	3.4	2.5	5.3	6.0	3.9	5.4
Assistance to obtain/maintain independent housing	28.9	22.8	20.9	7.5	28.3	27.4	23.3	18.8	18.6
<i>Financial/employment</i>	45.1	27.0	39.9	32.6	49.1	69.6	64.5	48.2	36.0
Assistance to obtain/maintain government allowance	19.4	9.3	12.6	4.3	6.4	5.0	7.8	11.1	9.8
Employment and training assistance	20.1	2.4	13.1	1.5	12.7	5.8	2.6	3.1	21.0
Financial assistance/material aid	24.5	18.1	26.6	29.3	33.7	60.5	59.0	42.9	9.9
Financial counselling and support	16.9	6.3	11.2	3.4	14.8	14.9	9.3	7.0	10.5
<i>Personal support</i>	54.6	44.5	60.1	61.5	48.5	47.1	55.8	75.2	54.8
Incest/sexual assault	0.3	0.1	2.8	1.9	0.3	0.4	—	1.2	3.5
Domestic/family violence	6.9	5.8	22.4	35.8	7.0	3.2	4.5	47.7	18.4
Family/relationship	21.3	1.4	21.6	14.7	11.2	8.9	13.7	23.3	21.4
Emotional support	47.1	39.1	52.3	51.6	45.1	44.5	52.0	65.4	45.7
Assistance with problem gambling	0.3	0.2	0.1	0.2	0.3	0.2	—	0.1	—
<i>General support/advocacy</i>	72.3	47.9	69.1	63.1	70.1	89.2	86.0	81.6	51.1
Living skills/personal development	42.1	11.9	30.9	5.5	13.1	10.0	4.2	9.6	26.5
Assistance with legal issues/court support	6.3	1.4	7.9	11.8	2.2	2.8	3.4	17.3	7.8
Advice/information	52.3	42.7	54.2	57.0	63.0	86.3	81.7	74.5	40.5
Retrieval/storage/removal of belongings	26.7	10.3	17.6	6.1	11.9	2.7	4.7	5.9	15.0
Advocacy/liaison on behalf of client	30.9	23.3	30.4	25.1	45.4	60.4	63.1	44.0	20.8
<i>Specialist services</i>	39.0	26.7	36.9	31.6	24.7	18.9	27.1	38.7	32.0
Psychological services	8.8	5.1	9.3	3.4	8.7	0.2	0.9	1.4	6.2
Specialist counselling services	5.8	1.7	6.5	5.3	4.9	2.0	4.3	9.7	10.1
Psychiatric services	0.9	0.7	1.6	1.2	—	0.2	0.8	0.5	—
Pregnancy support	0.1	—	2.2	0.6	1.0	2.0	—	1.4	3.3
Family planning support	0.5	0.1	2.0	0.1	1.0	0.6	0.9	0.7	2.1
Drug/alcohol support or intervention	21.9	17.4	9.7	4.8	7.0	2.5	6.7	2.4	2.2
Physical disability services	0.1	0.1	0.3	0.2	—	0.2	—	0.1	—
Intellectual disability services	0.5	—	0.3	0.1	0.3	0.2	—	0.1	—
Culturally specific services	2.6	1.6	8.7	16.0	8.3	11.1	13.5	23.0	9.1
Interpreter services	0.1	—	0.6	1.6	0.3	1.7	—	2.4	—
Assistance with immigration services	0.2	0.1	1.5	2.1	0.6	0.4	0.9	2.1	—
Health/medical services	17.1	9.6	13.5	6.6	2.8	2.4	3.5	10.3	10.1
<i>Basic support/other n.e.s.</i>	75.5	70.7	69.2	65.2	58.5	25.8	39.1	57.2	68.9
Meals	52.4	24.6	54.7	41.2	16.2	5.5	11.9	38.7	26.5
Laundry/shower facilities	61.0	29.2	56.4	43.6	22.0	4.2	10.2	43.0	22.6
Recreation	41.2	19.7	27.3	18.0	14.0	1.2	5.6	18.7	40.0
Transport	34.4	3.8	41.1	26.0	6.6	8.7	9.4	33.1	27.1
Other	22.3	52.5	18.1	30.8	36.0	16.1	26.8	22.0	21.4
<i>No needs recorded</i>	—	0.1	0.1	—	0.3	0.2	—	0.1	9.6
<b>Total (number)</b>	<b>1,200</b>	<b>3,700</b>	<b>1,500</b>	<b>3,300</b>	<b>400</b>	<b>600</b>	<b>100</b>	<b>4,200</b>	<b>100</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 663 (including those with no information on support requirements or provision).
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A23: Type of support required by clients in closed support periods, by provision, 2009–10**

**Part a: Individual types of support required in closed support periods, by provision (percentage of closed support periods)**

Type of support	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total		
<i>Housing/accommodation</i>								
SAAP/CAP accommodation <sup>(a)</sup>	3.0	1.9	4.9	92.4	2.7	95.1	100.0	7,900
Assistance to obtain/maintain short-term accommodation	7.5	9.6	17.1	72.9	10.0	82.9	100.0	1,100
Assistance to obtain/maintain medium-term accommodation	12.4	9.5	21.9	65.7	12.4	78.1	100.0	1,000
Assistance to obtain/maintain independent housing	7.4	7.0	14.4	65.4	20.2	85.6	100.0	2,900
<i>Financial/employment</i>								
Assistance to obtain/maintain government allowance	4.9	8.8	13.7	74.0	12.3	86.3	100.0	1,400
Employment and training assistance	9.7	11.3	21.0	57.3	21.7	79.0	100.0	800
Financial assistance/material aid	1.4	3.2	4.6	89.5	5.9	95.4	100.0	4,600
Financial counselling and support	5.8	13.8	19.6	67.0	13.4	80.4	100.0	1,200
<i>Personal support</i>								
Incest/sexual assault	10.0	20.0	30.0	44.0	26.0	70.0	100.0	200
Domestic/family violence	2.3	1.8	4.1	92.6	3.3	95.9	100.0	4,000
Family/relationship	3.5	2.5	6.0	90.2	3.7	93.9	100.0	2,300
Emotional support	1.0	0.2	1.2	97.5	1.3	98.8	100.0	7,900
Assistance with problem gambling	11.1	11.1	22.2	61.1	16.7	77.8	100.0	<50
<i>General support/advocacy</i>								
Living skills/personal development	3.6	1.2	4.8	90.6	4.6	95.2	100.0	2,200
Assistance with legal issues/court support	3.1	11.7	14.8	65.9	19.3	85.2	100.0	1,400
Advice/information	0.6	0.2	0.8	97.4	1.8	99.2	100.0	9,200
Retrieval/storage/removal of belongings	3.8	1.7	5.5	90.7	3.9	94.6	100.0	1,500
Advocacy/liaison on behalf of client	1.3	0.6	1.9	93.4	4.6	98.0	100.0	5,100
<i>Specialist services</i>								
Psychological services	5.5	10.1	15.6	75.0	9.4	84.4	100.0	600
Specialist counselling services	8.0	39.0	47.0	33.4	19.7	53.1	100.0	900
Psychiatric services	11.9	40.4	52.3	22.9	24.8	47.7	100.0	100
Pregnancy support	13.3	11.7	25.0	58.3	16.7	75.0	100.0	100
Family planning support	18.4	19.7	38.1	50.0	11.8	61.8	100.0	100
Drug/alcohol support or intervention	5.6	7.9	13.5	79.7	6.8	86.5	100.0	1,400
Physical disability services	33.3	29.2	62.5	12.5	25.0	37.5	100.0	<50
Intellectual disability services	20.0	25.0	45.0	30.0	25.0	55.0	100.0	<50
Culturally specific services	1.7	2.0	3.7	93.7	2.5	96.2	100.0	1,900
Interpreter services	2.7	12.8	15.5	74.5	10.1	84.6	100.0	200
Assistance with immigration issues	3.7	10.5	14.2	61.7	24.1	85.8	100.0	200
Health/medical services	5.0	17.1	22.1	59.0	18.9	77.9	100.0	1,500
<i>Basic support/other n.e.s.</i>								
Meals	1.1	0.3	1.4	97.7	0.9	98.6	100.0	5,700
Laundry/shower facilities	0.6	0.2	0.8	98.5	0.7	99.2	100.0	6,300
Recreation	1.5	0.6	2.1	96.5	1.5	98.0	100.0	3,300
Transport	2.4	0.8	3.2	95.5	1.3	96.8	100.0	3,600
Other	1.4	0.4	1.8	95.9	2.3	98.2	100.0	4,700

(continued)

**Table A23 (continued): Type of support required by clients in closed support periods, by provision, 2009–10**

**Part b: Broad types of support required in closed support periods, by provision (percentage of distinct types of support required)**

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	5.1	4.3	9.4	82.6	8.0	90.6	100.0	12,900	9,500
Financial/ employment	3.5	6.6	10.1	80.0	9.8	89.8	100.0	8,100	5,900
Personal support	1.9	1.3	3.2	94.3	2.6	96.9	100.0	14,400	9,100
General support/ advocacy	1.6	1.4	3.0	92.8	4.3	97.1	100.0	19,400	10,500
Specialist services	5.2	13.5	18.7	70.0	11.3	81.3	100.0	7,100	5,000
Basic support/ other n.e.s.	1.3	0.4	1.7	97.1	1.3	98.4	100.0	23,500	9,900
<b>Total (%)</b>	<b>2.6</b>	<b>3.0</b>	<b>5.6</b>	<b>89.6</b>	<b>4.8</b>	<b>94.4</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>2,200</b>	<b>2,600</b>	<b>4,800</b>	<b>76,500</b>	<b>4,100</b>	<b>80,600</b>	..	<b>85,400</b>	<b>15,600</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A23 and A24

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 302 in 2008–09; 280 in 2009–10.
2. In broad groups of support types, a client may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A24: Broad types of support required in closed support periods, by provision, 2008–09 (percentage of distinct types of support required)**

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	4.6	5.1	9.7	82.0	8.3	90.3	100.0	11,600	8,600
Financial/ employment	3.9	6.9	10.8	78.0	11.2	89.2	100.0	6,800	4,700
Personal support	2.6	1.8	4.4	92.3	3.3	95.6	100.0	11,200	6,900
General support/ advocacy	2.0	1.9	3.9	91.1	5.0	96.1	100.0	15,700	8,300
Specialist services	5.1	13.7	18.8	69.7	11.6	81.3	100.0	6,500	4,600
Basic support/ other n.e.s.	1.6	0.8	2.4	96.5	1.1	97.6	100.0	19,400	8,600
<b>Total (%)</b>	<b>2.9</b>	<b>3.7</b>	<b>6.5</b>	<b>88.1</b>	<b>5.4</b>	<b>93.5</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>2,000</b>	<b>2,600</b>	<b>4,600</b>	<b>62,600</b>	<b>3,800</b>	<b>66,400</b>	..	<b>71,000</b>	<b>13,300</b>

**Table A25: Closed accompanying child support periods: type of support required for accompanying children, by reporting period, 2006–07 to 2009–10 (per cent)**

Type of support	2006–07	2007–08	2008–09	2009–10
<i>Accommodation</i>	87.6	80.8	73.8	67.7
SAAP/CAP accommodation <sup>(a)</sup>	87.6	80.8	73.8	67.7
<i>School liaison/child care</i>	27.2	21.5	22.1	16.8
School liaison	9.1	6.8	7.8	5.6
Child care	21.2	17.5	16.5	12.6
<i>Personal support</i>	26.3	18.8	15.6	15.0
Help with behavioural problems	5.2	4.9	4.9	4.0
Sexual/physical abuse support	1.6	1.0	1.2	1.2
Skills education	5.2	3.6	3.7	3.4
Structured play/skill development	21.7	14.7	10.7	11.5
<i>General support/advocacy</i>	11.0	21.0	25.2	32.7
Access arrangements	1.7	1.3	1.8	1.6
Advice/information	7.3	13.5	14.8	28.1
Advocacy	5.2	8.9	13.0	15.6
<i>Specialist services</i>	25.4	26.8	24.6	28.6
Specialist counselling	4.6	4.3	5.7	7.7
Culturally specific services	17.4	18.4	14.9	18.0
Health/medical services	5.9	6.1	5.8	6.2
<i>Basic support/other n.e.s.</i>	82.6	72.7	66.4	71.4
Meals	68.6	60.1	50.7	49.4
Showers/hygiene	68.2	62.3	52.3	53.1
Recreation	40.9	31.0	25.7	26.1
Transport	49.0	39.1	34.8	35.5
Other	9.2	13.0	15.7	21.1
<i>No needs recorded</i>	0.7	0.5	0.6	0.1
<b>Total (number)</b>	<b>6,100</b>	<b>6,900</b>	<b>6,000</b>	<b>6,700</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

*Notes*

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 2,353 in 2006–07; 3,168 in 2007–08; 3,280 in 2008–09; 3,856 in 2009–10. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple types of support, so the percentages do not add to 100.
3. An accompanying child may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A26: Type of support required for accompanying children in closed support periods, by provision, 2009–10**

**Part a: Individual types of support required for accompanying children in closed support periods, by provision (percentage of closed accompanying child support periods)**

Type of support	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<i>Accommodation</i>								
SAAP/CAP accommodation <sup>(a)</sup>	1.5	1.0	2.5	95.5	2.0	97.5	100.0	4,500
<i>School liaison/child care</i>								
School liaison	4.7	7.8	12.5	69.7	17.8	87.5	100.0	400
Child care	7.7	5.8	13.5	83.4	3.0	86.4	100.0	800
<i>Personal support</i>								
Help with behavioural problems	5.2	2.2	7.4	70.3	22.3	92.6	100.0	300
Sexual/physical abuse support	4.4	13.2	17.6	64.7	17.6	82.3	100.0	100
Skills education	13.8	2.6	16.4	81.0	2.6	83.6	100.0	200
Structured play/skill development	3.0	1.1	4.1	93.9	2.0	95.9	100.0	800
<i>General support/advocacy</i>								
Access arrangements	6.6	15.4	22.0	61.5	16.5	78.0	100.0	100
Advice/information	1.1	—	1.1	98.3	0.6	98.9	100.0	1,900
Advocacy	1.9	4.6	6.5	84.8	8.7	93.5	100.0	1,000
<i>Specialist services</i>								
Specialist counselling	2.0	55.8	57.8	22.3	19.9	42.2	100.0	500
Culturally specific services	1.5	0.2	1.7	96.7	1.7	98.4	100.0	1,200
Health/medical services	2.2	17.9	20.1	59.4	20.4	79.8	100.0	400
<i>Basic support/other n.e.s.</i>								
Meals	1.2	—	1.2	97.7	1.0	98.7	100.0	3,300
Showers/hygiene	0.8	—	0.8	98.0	1.2	99.2	100.0	3,500
Recreation	1.1	0.8	1.9	97.8	0.3	98.1	100.0	1,700
Transport	1.2	0.1	1.3	98.1	0.5	98.6	100.0	2,400
Other	0.3	1.8	2.1	95.2	2.6	97.8	100.0	1,400

(continued)



**Table A26 (continued): Type of support required for accompanying children in closed support periods, by provision, 2009–10**

**Part b: Broad types of support required for accompanying children in closed support periods, by provision (percentage of distinct types of support required)**

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.5	1.0	2.5	95.5	2.0	97.5	100.0	4,500	4,500
School liaison/ child care	6.8	6.4	13.2	79.2	7.6	86.8	100.0	1,200	1,100
Personal support	5.4	2.3	7.7	85.3	7.0	92.3	100.0	1,300	1,000
General support/ advocacy	1.6	2.1	3.7	92.3	4.0	96.3	100.0	3,000	2,200
Specialist services	1.7	17.1	18.8	71.4	9.7	81.1	100.0	2,100	1,900
Basic support/ other n.e.s.	1.0	0.3	1.3	97.6	1.1	98.7	100.0	12,300	4,800
<b>Total (%)</b>	<b>1.7</b>	<b>2.5</b>	<b>4.3</b>	<b>92.7</b>	<b>3.0</b>	<b>95.7</b>	<b>100.0</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>400</b>	<b>600</b>	<b>1,000</b>	<b>22,700</b>	<b>700</b>	<b>23,400</b>	<b>..</b>	<b>24,500</b>	<b>6,600</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A26 and A27

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 3,280 in 2008–09; 3,856 in 2009–10. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. In broad groups of support types, an accompanying child may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to accompanying child support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A27: Broad types of support required for accompanying children in closed support periods, by provision, 2008–09 (percentage of distinct types of support required)**

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	2.2	0.6	2.8	96.4	0.7	97.1	100.0	4,400	4,400
School liaison/ child care	4.4	8.9	13.3	80.3	6.4	86.7	100.0	1,500	1,300
Personal support	4.9	5.4	10.3	82.8	6.9	89.7	100.0	1,200	900
General support/ advocacy	3.7	2.7	6.4	91.2	2.3	93.5	100.0	1,800	1,500
Specialist services	3.4	17.0	20.4	71.4	8.2	79.6	100.0	1,600	1,500
Basic support/ other n.e.s.	1.1	0.5	1.6	97.2	1.2	98.4	100.0	10,800	4,000
<b>Total (%)</b>	<b>2.2</b>	<b>2.8</b>	<b>5.0</b>	<b>92.6</b>	<b>2.4</b>	<b>95.0</b>	<b>100.0</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>500</b>	<b>600</b>	<b>1,100</b>	<b>19,700</b>	<b>500</b>	<b>20,200</b>	<b>..</b>	<b>21,300</b>	<b>6,000</b>

**Table A28: Closed support periods: main source of income immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)**

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
<b>2008–09</b>				
No income	20.3	9.2	7.7	5.2
Government payments	69.0	78.1	80.7	82.2
Other	10.7	12.7	11.6	12.6
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>1,300</b>	<b>1,200</b>	<b>13,200</b>	<b>12,500</b>
<b>2009–10</b>				
No income	20.1	8.6	7.6	4.8
Government payments	72.0	83.1	81.7	83.8
Other	7.9	8.3	10.7	11.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>1,500</b>	<b>1,400</b>	<b>14,600</b>	<b>13,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 910 before support (including 'Don't know'), 1,673 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 1,353 before support (including 'Don't know'), 2,197 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A29: Closed support periods: main source of income immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)**

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
<b>2008–09</b>							
No income	4.9	6.9	4.5	3.8	4.8	5.2	600
Government payments	87.7	82.2	77.1	70.4	69.6	82.2	10,300
Other	7.3	10.9	18.3	25.7	25.6	12.6	1,600
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,800</b>	<b>2,600</b>	<b>2,400</b>	<b>800</b>	<b>800</b>	<b>..</b>	<b>12,500</b>
<b>2009–10</b>							
No income	4.7	6.3	4.1	4.4	4.1	4.8	700
Government payments	87.0	80.5	82.5	77.7	77.0	83.8	11,500
Other	8.2	13.2	13.4	17.9	18.9	11.4	1,600
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>6,900</b>	<b>2,500</b>	<b>2,700</b>	<b>900</b>	<b>800</b>	<b>..</b>	<b>13,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,673 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 2,197 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A30: Closed support periods: employment status in the week before and after a support period, 2008–09 to 2009–10 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
<b>2008–09</b>				
Employed full/part time	14.3	27.7	13.1	15.8
Unemployed (looking for work)	32.8	26.0	25.0	23.2
Not in labour force	52.9	46.3	61.9	61.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>800</b>	<b>700</b>	<b>13,200</b>	<b>12,200</b>
<b>2009–10</b>				
Employed full/part time	8.5	21.0	10.7	12.8
Unemployed (looking for work)	33.9	26.8	26.0	24.7
Not in labour force	57.6	52.2	63.3	62.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>800</b>	<b>800</b>	<b>14,500</b>	<b>13,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 943 before support (including 'Don't know'), 1,964 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 1,446 before support (including 'Don't know'), 2,437 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A31: Closed support periods: employment status in the week after a support period, by length of support, 2008–09 to 2009–10 (per cent)**

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
<b>2008–09</b>							
Employed full/part time	9.2	13.5	23.7	28.6	33.7	15.8	1,900
Unemployed (looking for work)	27.6	23.4	18.0	16.4	12.9	23.2	2,800
Not in labour force	63.2	63.1	58.3	54.9	53.4	61.0	7,400
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,700</b>	<b>2,500</b>	<b>2,300</b>	<b>800</b>	<b>800</b>	<b>..</b>	<b>12,200</b>
<b>2009–10</b>							
Employed full/part time	7.5	15.6	18.1	20.8	23.4	12.8	1,700
Unemployed (looking for work)	26.9	25.7	22.2	18.5	17.8	24.7	3,300
Not in labour force	65.6	58.7	59.6	60.7	58.8	62.5	8,400
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>6,800</b>	<b>2,500</b>	<b>2,600</b>	<b>800</b>	<b>800</b>	<b>..</b>	<b>13,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,964 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 2,437 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A32: Closed support periods: type of house/dwelling immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)**

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<b>2008–09</b>				
<i>Improvised dwelling/sleeping rough</i>	10.7	3.2	9.2	4.9
Improvised dwelling/car/tent/squat	7.6	2.4	6.1	3.5
Street/park/in the open	3.1	0.8	3.1	1.3
<i>House/dwelling</i>	84.9	93.4	87.7	92.0
House/flat	67.5	77.8	73.5	76.9
Caravan	2.2	1.2	1.6	1.3
Boarding/rooming house	6.5	7.8	6.6	7.6
Hostel/hotel/motel	8.7	6.6	6.0	6.3
<i>Institutional setting</i>	4.5	3.4	3.1	3.1
Hospital	1.6	1.1	0.9	0.6
Psychiatric institution	0.3	0.2	0.3	0.2
Prison/youth training centre	0.8	0.6	0.7	0.3
Other institutional setting	1.7	1.4	1.2	2.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>2,400</b>	<b>1,900</b>	<b>13,300</b>	<b>11,200</b>
<b>2009–10</b>				
<i>Improvised dwelling/sleeping rough</i>	10.5	2.8	9.2	5.5
Improvised dwelling/car/tent/squat	6.4	2.0	5.5	3.2
Street/park/in the open	4.1	0.9	3.7	2.3
<i>House/dwelling</i>	84.6	93.1	88.0	91.4
House/flat	68.7	77.1	75.4	76.9
Caravan	1.7	1.6	1.2	1.2
Boarding/rooming house	6.2	8.5	6.8	8.2
Hostel/hotel/motel	8.1	5.9	4.7	5.1
<i>Institutional setting</i>	4.9	4.1	2.8	3.1
Hospital	1.1	0.9	0.6	0.5
Psychiatric institution	0.5	0.2	0.3	0.3
Prison/youth training centre	1.2	1.4	0.7	0.5
Other institutional setting	2.1	1.5	1.1	1.8
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>2,900</b>	<b>2,200</b>	<b>14,700</b>	<b>12,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 884 before support (including 'Don't know'), 2,986 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 1,220 before support (including 'Don't know'), 3,253 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A33: Closed support periods: type of tenure immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)**

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<b>2008–09</b>				
<i>SAAP/CAP funded accommodation<sup>(a)</sup></i>	12.0	11.0	9.4	10.6
SAAP/CAP crisis/short-term accommodation	9.2	6.0	7.3	7.2
SAAP/CAP medium/long-term accommodation	1.7	3.9	1.4	2.7
Other SAAP/CAP funded accommodation	1.1	1.1	0.7	0.7
<i>No tenure</i>	14.7	6.1	11.7	7.7
Institutional setting	2.4	1.5	2.0	2.0
Improvised dwelling/sleeping rough	9.3	2.4	8.4	4.6
Other	3.0	2.2	1.3	1.1
<i>Tenure</i>	73.4	82.9	78.9	81.7
Purchasing/purchased own home	3.2	2.0	5.1	4.8
Private rental	40.2	45.1	28.8	29.8
Public housing rental	8.8	16.6	21.2	23.3
Community housing rental	1.5	3.1	6.8	7.8
Rent-free accommodation	6.5	3.4	4.0	2.7
Boarding	13.2	12.8	13.0	13.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>2,300</b>	<b>1,800</b>	<b>12,300</b>	<b>10,400</b>
<b>2009–10</b>				
<i>SAAP/CAP funded accommodation<sup>(a)</sup></i>	13.3	9.7	8.2	9.3
SAAP/CAP crisis/short-term accommodation	9.2	5.1	5.6	5.9
SAAP/CAP medium/long-term accommodation	2.6	3.6	1.8	2.8
Other SAAP/CAP funded accommodation	1.5	1.0	0.8	0.6
<i>No tenure</i>	13.7	7.8	11.5	8.7
Institutional setting	2.4	2.5	1.7	2.2
Improvised dwelling/sleeping rough	8.3	2.2	8.5	5.3
Other	3.0	3.0	1.3	1.2
<i>Tenure</i>	73.0	82.6	80.2	82.0
Purchasing/purchased own home	2.6	2.1	5.3	5.0
Private rental	37.1	42.9	27.2	27.6
Public housing rental	11.4	13.3	21.7	22.9
Community housing rental	1.0	4.9	8.3	9.8
Rent-free accommodation	6.1	4.3	3.7	2.9
Boarding	14.7	15.0	14.0	13.7
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>2,700</b>	<b>2,100</b>	<b>13,600</b>	<b>11,700</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,841 before support (including 'Don't know'), 3,776 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 2,367 before support (including 'Don't know'), 4,195 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A34: Closed support periods: type of house/dwelling occupied immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)**

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
<b>2008–09</b>							
Improvised dwelling/sleeping rough	8.4	2.3	2.2	1.2	0.3	4.9	500
House/dwelling	88.7	92.0	95.8	97.3	97.5	92.0	10,300
Institutional setting	2.8	5.7	2.1	1.5	2.2	3.1	300
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,100</b>	<b>2,300</b>	<b>2,200</b>	<b>800</b>	<b>800</b>	<b>..</b>	<b>11,200</b>
<b>2009–10</b>							
Improvised dwelling/sleeping rough	8.6	2.7	2.2	1.5	3.7	5.5	700
House/dwelling	88.4	93.3	95.4	95.2	93.5	91.4	11,600
Institutional setting	3.0	4.0	2.4	3.3	2.7	3.1	400
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>6,300</b>	<b>2,300</b>	<b>2,500</b>	<b>800</b>	<b>800</b>	<b>..</b>	<b>12,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,986 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 3,253 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A35: Closed support periods: type of tenure immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)**

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
<b>2008–09</b>							
SAAP/CAP funded accommodation <sup>(a)</sup>	12.6	8.1	11.0	8.1	6.5	10.6	1,100
No tenure	11.0	7.6	4.0	3.3	1.7	7.7	800
Tenure	76.4	84.3	85.0	88.6	91.8	81.7	8,500
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>4,800</b>	<b>2,000</b>	<b>2,100</b>	<b>800</b>	<b>700</b>	<b>..</b>	<b>10,400</b>
<b>2009–10</b>							
SAAP/CAP funded accommodation <sup>(a)</sup>	10.3	8.5	7.9	8.3	9.3	9.3	1,100
No tenure	11.6	7.1	4.6	5.2	6.5	8.7	1,000
Tenure	78.0	84.4	87.5	86.4	84.2	82.0	9,600
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,900</b>	<b>2,000</b>	<b>2,300</b>	<b>800</b>	<b>700</b>	<b>..</b>	<b>11,700</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 3776 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 4,195 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A36: Closed support periods: living situation immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)**

Living situation	Before	After
	<b>2008–09</b>	
With both parents	1.7	1.4
With one parent and parent's spouse/partner	1.6	1.0
With one parent	2.7	2.3
With foster family	0.2	0.1
With relatives/friends temporary	14.4	13.7
With relatives/friends long-term	4.9	5.6
With spouse/partner	11.0	7.6
With spouse/partner and child(ren)	17.3	13.9
Alone	19.3	20.5
Alone with child(ren)	11.3	16.1
With other unrelated persons	14.4	16.3
Other	1.3	1.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>13,300</b>	<b>11,300</b>
	<b>2009–10</b>	
With both parents	2.0	1.5
With one parent and parent's spouse/partner	1.7	1.0
With one parent	3.1	2.7
With foster family	0.2	0.1
With relatives/friends temporary	13.4	11.8
With relatives/friends long-term	6.3	7.8
With spouse/partner	10.5	8.0
With spouse/partner and child(ren)	17.3	14.1
Alone	20.0	21.0
Alone with child(ren)	11.3	16.2
With other unrelated persons	12.8	14.5
Other	1.3	1.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>14,700</b>	<b>12,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 827 before support (including 'Don't know'), 2,841 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 1,223 before support (including 'Don't know'), 3,264 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection.

**Table A37: Closed support periods: student status immediately before and after a support period, by age, 2008–09 to 2009–10 (per cent)**

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
<b>2008–09</b>						
Not a student	64.3	66.8	95.8	95.4	93.6	93.5
Primary/secondary student	25.2	20.4	0.6	0.5	2.3	1.8
Post-secondary student/employment training	10.5	12.8	3.7	4.1	4.1	4.7
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>900</b>	<b>800</b>	<b>12,100</b>	<b>11,300</b>	<b>13,000</b>	<b>12,100</b>
<b>2009–10</b>						
Not a student	56.7	61.0	95.8	95.3	92.7	92.9
Primary/secondary student	35.6	29.9	0.7	0.7	3.5	2.7
Post-secondary student/employment training	7.8	9.1	3.5	4.0	3.8	4.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>1,100</b>	<b>900</b>	<b>13,200</b>	<b>12,400</b>	<b>14,300</b>	<b>13,300</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,004 before support (including 'Don't know'), 1,935 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 1,502 before support (including 'Don't know'), 2,523 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Table excludes closed support periods for clients aged 4 years and under.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.



**Table A38: Closed support periods: existence of a case management plan by the end of a support period, by reporting period, 2006–07 to 2009–10 (per cent)**

Case management plan	2006–07	2007–08	2008–09	2009–10
Yes	49.9	47.6	55.6	52.8
No, client did not agree to one	16.5	13.9	9.7	12.1
No, support period too short	32.5	37.9	34.2	34.5
No, other reason	1.1	0.5	0.6	0.6
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>10,800</b>	<b>12,500</b>	<b>10,800</b>	<b>12,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,632 in 2006–07; 3,042 in 2007–08; 2,782 in 2008–09; 3,415 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

*Source:* Client Collection.

**Table A39: Closed support periods where a case management plan was in place by the end of a support period: achievement of goals, by reporting period, 2006–07 to 2009–10 (per cent)**

Achievement of goals	2006–07	2007–08	2008–09	2009–10
All goals achieved	20.9	22.6	25.7	28.6
Most or some goals achieved	68.0	66.4	65.8	64.7
No goals achieved	11.1	11.0	8.5	6.8
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>5,400</b>	<b>5,900</b>	<b>6,000</b>	<b>6,600</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 23 in 2006–07; 20 in 2007–08; 14 in 2008–09; 7 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

*Source:* Client Collection.

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