

6 Outpatient care

This chapter presents information on outpatient services and other non-admitted, non-emergency patient services provided by public hospitals in Australia (detailed information on non-admitted patient emergency department care for Australia's public hospitals is in *Chapter 5* of this report).

What data are reported?

National Public Hospital Establishments Database

Some data on outpatient-related occasions of service and group sessions were sourced from the National Public Hospital Establishments Database (NPHEd) which has almost complete coverage of public hospitals (see *Appendix 2*). Data on non-admitted patient care activity for the NPHEd are collected for 14 non-admitted patient service types. In addition to outpatient services, these service types cover a range of non-admitted patient care services that are not in scope for the National Outpatient Care Database (NOCD).

National Outpatient Care Database

The National Outpatient Care Database (NOCD) is a compilation of summary data for outpatient clinic occasions of service in public hospitals. The data supplied are based on the National Minimum Data Set (NMDS) for Outpatient care, as defined in the *National health data dictionary version 14* (HDSC 2008). These data were provided to the AIHW for 2009–10 as counts of individual occasions of service and group sessions for 24 types of outpatient clinics.

The scope for the Outpatient care NMDS for 2009–10 was for services provided to non-admitted, non-emergency patients registered for care in outpatient clinics of public hospitals that were classified as either peer group A (*Principal referral and specialist women's and children's hospitals*) or B (*Large hospitals*) in *Australian hospital statistics 2008–09* (AIHW 2010a). The public hospital peer group classification was developed for the cost per casemix-adjusted separation analysis based on admitted patient activity (see *Appendix 1*).

For 2009–10, most states and territories were able to provide summary data to the NOCD for all public hospitals in peer groups A and B that managed outpatient clinic services. Tasmania was not able to provide outpatient care data for one *Principal referral hospital*, which reported about 140,000 occasions of service to the NOCD in 2008–09. Some states and territories also provided outpatient care data for public hospitals which were classified to other peer groups:

- New South Wales provided data for 2 *Medium hospitals*
- Victoria provided data for 1 *Medium hospital*
- Western Australia provided data for 5 *Medium hospitals*, 2 *Small remote acute hospitals*, 1 *Small non-acute hospital* and 1 *Rehabilitation hospital*
- South Australia provided data for 1 *Medium hospital*
- Tasmania provided data for 1 *Medium hospital*.

These data have also been included in analyses of NOCD data presented in this chapter.

While the proportion of individual outpatient occasions of service and group sessions for which clinic-level data were available was 95% for peer groups A and B (excluding one

Tasmanian hospital for which data were not available), coverage for all public hospitals was only about 78% for individual occasions of service and 80% for group sessions (see Table S6.1).

Box 6.1: What are the limitations of the data?

When interpreting the data presented, the reader should note the following:

- The data presented are counts of occasions of service, not persons. A person may have multiple occasions of service, at a variety of outpatient clinics or departments reported in a reference year.
- States and territories may differ in the extent to which outpatient services are provided in non-hospital settings (such as community health services) which are beyond the scope of the NPHED and NOCD.
- There is considerable variation among states and territories and between reporting years in the way in which non-admitted patient occasions of service data are collected for the NPHED. Differing admission practices between the states and territories also lead to variation among jurisdictions in the services reported.
- Data from the NOCD should be interpreted with caution as they may not be representative of outpatient clinic activity for hospitals that were not required to provide data for the NOCD. While the proportion of individual outpatient-related occasions of service and group sessions for which clinic-level data were available was 95% for peer groups A (*Principal referral and Specialist women's and children's hospitals*) and B (*Large hospitals*), coverage for all public hospitals was only about 78% for individual occasions of service and 80% for group sessions.
- NOCD data should be interpreted with caution as the comparability of the data may be influenced by variation in admission practices, the type of facility providing these services and in the allocation of outpatient services to the 24 clinic types among the states and territories.
- For Western Australia, counts of outpatient group sessions reported to the NOCD actually reflect the number of individuals who attended group sessions. The data for Western Australian group sessions are therefore not directly comparable to the data provided for group sessions presented for other states and territories.
- Tasmania were not able to provide outpatient care data for one *Principal referral hospital*, which reported about 280,000 occasions of service to the NPHED and about 140,000 occasions of service to the NOCD in 2008–09.

Box 6.2: What methods were used?

- For the purposes of aligning the two data sources, outpatient-related occasions of service sourced from the NPHED refer to occasions of service and group sessions reported with a non-admitted patient service type of *Allied health, Dental, Dialysis, Endoscopy and related procedures* and *Other medical/surgical/obstetric*.
- Other non-admitted patient service types reported to the NPHED analysed in this chapter include the service types of *Alcohol and other drugs, Community health services, District nursing, Mental health, Other outreach services, Pathology, Pharmacy and Radiology and organ imaging*. (continued)

Box 6.2 (continued)

- The number of occasions of service for the non-admitted patient service type *Accident and emergency* are not presented in this chapter. See *Chapter 5* of this report.
- The proportion of outpatient occasions of service for which NOCD clinic-level data was available was calculated as the number of outpatient occasions of service reported to the NOCD divided by the number of outpatient-related occasions of service, as defined above, from the NPHED, as a percentage. Where the number of occasions of service reported to the NOCD was greater than the number of outpatient-related occasions of service reported to the NPHED, the proportion is presented as 100%.

How has activity changed over time?

Table 6.1 shows the number of individual occasions of service for outpatient-related services and other non-admitted patient services reported to the NPHED for public acute hospitals between 2005–06 and 2009–10.

Between 2005–06 and 2009–10, outpatient care delivered in specialist outpatient clinics increased by an average of almost 3% per year with *Dialysis* showing the largest relative increase in number of individual occasions of service (49% per year). Over the same period *Endoscopy and related procedures* increased by about 21% per year; *Dental* services decreased by over 6% per year; and *Community health, Outreach* and *District nursing* decreased by almost 4% per year (Table 6.1).

How much patient activity was there in 2009–10?

Table 6.2 shows the number of individual occasions of service for outpatient-related services and other non-admitted patient services reported to the NPHED for public acute hospitals by state and territory.

In 2009–10, public hospitals provided over 42 million service episodes for non-admitted patients:

- 16.8 million service episodes were delivered in specialist outpatient clinics with the chief contributors being *Medical/surgical/obstetric* and *Allied health*
- *Mental health* and *Alcohol and drug* services delivered 3.2 million services
- *Pharmacy, Pathology* and *Radiology and organ imaging* made up a further 16.8 million services
- 5.3 million occasions were for *Community health, Outreach* and *District nursing* services.

Table 6.1 Number of individual occasions of service^(a) for outpatient and other non-admitted patient services, public acute hospitals, 2005–06 to 2009–10

	2005–06	2006–07	2007–08	2008–09	2009–10 ^(c)	Change (per cent)	
						Ave since 2005–06	Since 2008–09
Individual occasions of service							
Outpatient care							
Allied health	3,681,164	3,659,763	3,715,798	3,751,560	3,848,123	1.1	2.6
Dental	1,134,303	1,084,156	1,034,822	775,382	864,430	–6.6	11.5
Dialysis	10,079	32,798	25,319	25,612	50,045	49.3	95.4
Endoscopy and related procedures	25,991	24,429	46,995	57,885	54,723	20.5	–5.5
Other medical/surgical/obstetric ^(b)	10,073,999	11,031,151	11,545,782	11,905,566	11,972,166	4.4	0.6
<i>Total outpatient occasions of service</i>	<i>14,925,536</i>	<i>15,832,297</i>	<i>16,368,716</i>	<i>16,516,005</i>	<i>16,789,487</i>	<i>3.0</i>	<i>1.7</i>
Pharmacy, Pathology, Radiology and organ imaging	14,462,913	14,909,645	16,212,632	17,065,627	16,814,847	3.8	–1.5
Mental health, Alcohol & drug	3,079,504	3,154,917	3,078,262	3,042,035	3,180,247	0.8	4.5
Community health, Outreach and District nursing	5,953,122	5,502,733	5,594,899	5,365,453	5,296,174	–2.9	–1.3
Total non-admitted patient occasions of service	38,421,075	39,399,592	41,254,509	41,989,120	42,080,755	2.3	0.2

(a) Reporting arrangements have varied significantly across years and across jurisdictions.

(b) *Other medical/surgical/obstetric* includes the outpatient services of *Gynaecology, Obstetrics, Cardiology, Endocrinology, Oncology, Respiratory, Gastroenterology, Medical, General practice primary care, Paediatric, Plastic surgery, Urology, Orthopaedic surgery, Ophthalmology, Ear, nose and throat, Chemotherapy, Paediatric surgery* and *Renal medical*.

(c) For 2009–10, Tasmania was not able to provide occasions of service data for one hospital that reported about 280,000 non-admitted patient occasions of service to the NPHEd in 2008–09.

Note: See boxes 6.1 and 6.2 for notes on data limitations and methods.

Abbreviation: Ave—average.

Source: National Public Hospital Establishments Database.

The proportion of non-admitted patient occasions of service which are related to outpatient care varies across states, from 34% in New South Wales to 70% in South Australia. For all states except Western Australia, the largest contributor to outpatient-related services was *Other medical/surgical/obstetric* followed by *Allied health*, whereas in Western Australia the order was reversed. There was also considerable variation in activity for other non-admitted patient service types across states and territories. For example, *Pharmacy, Pathology* and *Radiology and organ imaging* accounted for 60% of all non-admitted patient occasions of service in the Northern Territory, but only 14% of all non-admitted patient occasions of service in South Australia.

In 2009–10, almost 328,000 non-admitted patient care occasions of service were reported to the NPHEd for group sessions (care provided to more than one patient at a time), with *Mental health, Alcohol and drug* and *Community health* accounting for 32% of the sessions (see Table S6.2).

Table 6.2: Number of individual occasions of service ('000)^(a) for outpatient and other non-admitted patient services, public acute hospitals, states and territories, 2009–10

Type of service	NSW ^(b)	Vic	Qld	WA	SA	Tas ^(c)	ACT	NT ^(d)	Total ^(e)
Outpatient care	('000)								
Allied health	691	1,089	643	1,096	176	111	30	12	3,848
Dental	485	356	..	12	9	<1	864
Dialysis	50	..	<1	50
Endoscopy and related procedures	17	..	11	..	24	<1	3	..	55
Other medical/surgical/obstetric ^(f)	5,207	1,649	2,691	794	928	222	347	135	11,972
<i>Total outpatient occasions of service</i>	<i>6,451</i>	<i>3,094</i>	<i>3,345</i>	<i>1,902</i>	<i>1,136</i>	<i>335</i>	<i>380</i>	<i>147</i>	<i>16,789</i>
Pharmacy ^(g) , Pathology, Radiology and organ imaging	7,262	1,935	5,557	1,189	232	61	122	223	16,815
Mental health, Alcohol and drug	2,103	782	185	80	27	<1	2	..	3,180
Community health, Outreach and District nursing ^(h)	3,158	529	414	927	206	<1	46	..	5,296
Total non-admitted patient occasions of service	18,974	6,341	9,500	4,098	1,602	396	550	370	42,081

(a) Reporting arrangements have varied significantly across years and across jurisdictions.

(b) From 2009–10, the data for the Albury Base Hospital was reported by the Victorian Department of Health as part of the Albury Wodonga Health Service. The Albury Wodonga Health Service was formed by the integration of Wodonga Regional Health Service in Victoria and acute services at the Albury Base Hospital in New South Wales. Data for Albury Base Hospital are therefore now included in statistics for Victoria whereas they were formerly reported by, and included in statistics for New South Wales.

(c) Tasmania was not able to provide data for one hospital that reported about 280,000 occasions of service to the NPHEd in 2008–09.

(d) *Radiology* figures for the Northern Territory are underestimated and *Pathology* figures relate only to three of the five hospitals.

(e) Includes only those states and territories for which data were available.

(f) *Other medical/surgical/obstetric* includes the outpatient services of *Gynaecology, Obstetrics, Cardiology, Endocrinology, Oncology, Respiratory, Gastroenterology, Medical, General practice primary care, Paediatric, Plastic surgery, Urology, Orthopaedic surgery, Ophthalmology, Ear, nose and throat, Chemotherapy, Paediatric surgery* and *Renal medical*.

(g) Justice Health in New South Wales reported a large number of occasions of service for *Pharmacy* which may not be typical for other hospitals

(h) Justice Health in New South Wales reported a large number of occasions of service which may not be typical of *District nursing*.

Note: Also refer to boxes 6.1 and 6.2 for more information on data limitations and methods of analysis. Additional information for states and territories is available in Table S6.2 at the end of this chapter.

Abbreviation: ..—not applicable.

Source: National Public Hospital Establishments Database.

What care was provided?

Clinic-level data were provided to the NOCD for over 13 million occasions of service for individuals and 190,000 group sessions for non-admitted patient outpatient clinic care. The estimated proportion of outpatient-related occasions of service for all hospitals that also reported to the NOCD was about 78% for individual occasions of service, and about 80% for group sessions (see Table S6.1). Clinic-level data were provided for 84 *Principal referral and specialist women's and children's hospitals*, 38 *Large hospitals* and 12 *Other hospitals* (not classified in peer groups A or B). Coverage varied significantly by state and territory, ranging from 67% for the Australian Capital Territory to 95% for the Northern Territory for individual occasions of service, and from 22% for the Australian Capital Territory to 100% for Western Australia and the Northern Territory for group occasions of service.

Individual occasions of service

In 2009–10, just over half of individual outpatient occasions of service reported to the NOCD were provided by *Allied Health, Medical* and *Obstetrics* clinics (Table 6.3).

Table 6.3: Outpatient care individual occasions of service^(a), by outpatient clinic-type, major public hospitals, states and territories, 2009–10

Clinic type	NSW	Vic	Qld	WA	SA	Tas ^(b)	ACT	NT	Total
Allied health	556,971	804,649	525,606	503,695	170,876	77,632	29,709	10,431	2,679,569
Dental	188,712	181,622	0	4,823	8,941	2,500	0	0	386,598
Gynaecology	53,984	44,689	67,365	23,434	36,392	8,091	5,117	6,405	245,477
Obstetrics	873,865	324,950	386,475	112,303	120,295	46,590	59,354	24,872	1,948,704
Cardiology	66,753	22,880	82,462	34,288	24,918	34,019	12,299	2,248	279,867
Endocrinology	168,039	52,057	67,749	31,440	31,343	15,679	12,491	370	379,168
Oncology	317,352	120,695	90,317	64,310	12,097	26,871	15,083	1,750	648,475
Respiratory	160,427	14,114	56,030	18,722	30,289	4,587	5,351	1,403	290,923
Gastroenterology	37,050	23,737	35,312	13,813	19,511	1,689	6,191	1,074	138,377
Medical	1,110,871	225,149	334,238	264,571	115,780	44,009	32,043	20,785	2,147,446
General practice /primary care	203,005	157	28,801	694	0	0	0	0	232,657
Paediatric	105,879	9,843	48,404	10,048	29,473	20,005	7,267	7,099	238,018
Endoscopy	16,635	0	10,981	1	16,459	824	2,602	701	48,203
Plastic surgery	35,504	73,806	32,603	41,687	27,068	5,421	5,792	1,347	223,228
Urology	25,366	44,306	47,273	18,516	13,280	1,928	1,725	414	152,808
Orthopaedic	224,839	202,347	279,768	87,952	63,818	22,513	14,915	13,070	909,222
Ophthalmology	141,342	95,278	78,310	54,567	61,629	6,500	8,050	13,396	459,072
Ear, nose and throat surgery	35,139	39,267	46,653	24,315	21,180	2,192	3,045	3,959	175,750
Pre-admission and pre-anaesthesia	190,314	91,455	149,499	28,724	44,401	12,273	7,554	7,940	532,160
Chemotherapy	81,508	0	2,978	598	21,680	5,647	8,959	1,905	123,275
Dialysis	49,303	0	0	2,427	0	0	0	3,821	55,551
Surgery	95,686	141,311	143,931	48,931	78,003	23,119	8,610	16,205	555,796
Paediatric surgery	9,839	22,389	7,289	285	3,432	0	1,611	0	44,845
Renal medicine	144,261	0	63,017	0	12,751	1,205	6,340	0	227,574
Total	4,892,644	2,534,701	2,585,061	1,390,144	963,616	363,294	254,108	139,195	13,122,763

(a) There were variations among jurisdictions in the reporting of occasions of service because of differences in admission practices and in the types of facilities offering these services.

(b) Tasmania was not able to provide data for one hospital that reported 140,000 occasions of service to the NOCD in 2008–09.

Note: See boxes 6.1 and 6.2 for notes on data limitations and methods.

Source: National Outpatient Care Database.

Group occasions of service

In 2009–10, over 76% of group sessions reported to the NOCD were provided by *Allied Health* clinics (Table 6.4).

Table 6.4: Outpatient care group occasions of service^(a), by outpatient clinic-type, major public hospitals, states and territories, 2009–10

Clinic type	NSW	Vic	Qld	WA	SA	Tas ^(b)	ACT	NT	Total
Allied health	12,765	8,045	6,093	110,571	6,180	833	165	0	144,652
Gynaecology	129	0	15	0	0	0	0	0	144
Obstetrics	3,505	0	2,181	0	1,363	0	110	0	7,159
Cardiology	1,915	0	1,367	0	315	41	0	0	3,638
Endocrinology	1,252	0	322	0	100	100	64	0	1,838
Oncology	608	0	43	7	0	0	1	0	659
Respiratory	2,262	0	8	0	98	0	0	0	2,368
Gastroenterology	123	0	105	0	83	0	0	0	311
Medical	21,091	490	677	406	3,057	2	15	139	25,877
General practice /primary care	195	70	0	32	0	0	0	0	297
Paediatric	540	0	11	0	507	0	0	0	1,058
Plastic surgery	0	0	0	0	402	0	0	0	402
Urology	15	0	0	0	0	0	0	0	15
Orthopaedic	354	0	0	85	9	0	0	0	448
Ophthalmology	2	0	0	3	0	0	0	0	5
Ear, nose and throat surgery	5	0	0	0	0	0	0	0	5
Pre-admission and pre-anaesthesia	129	0	0	0	1	0	0	0	130
Chemotherapy	174	0	0	0	0	0	0	0	174
Dialysis	38	0	0	0	0	0	0	0	38
Surgery	126	0	73	0	96	8	3	0	306
Renal medicine	479	0	0	0	17	0	0	0	496
Total	45,707	8,605	10,895	111,104	12,228	984	358	139	190,020

(a) There were variations among jurisdictions in the reporting of occasions of service because of differences in admission practices and in the types of facilities offering these services. There were no group sessions reported for *Dental*, *Endoscopy* and *Paediatric surgery*.

(b) Tasmania was not able to provide data for one hospital that reported 140,000 occasions of service to the NOCD in 2008–09.

Note: See boxes 6.1 and 6.2 for notes on data limitations and methods.

Source National Outpatient Care Database.

Additional information

Further detailed information on non-admitted patient care by state or territory of hospitalisation and public hospital peer groups is available in the following supplementary tables and in the tables that accompany this report online at <www.aihw.gov.au/hospitals>.

Supplementary tables

The following supplementary tables provide more detailed information on non-admitted patient care by state and territory.

Box 6.3: Notes— Chapter 6 supplementary tables

Table S6.2

- (a) Reporting arrangements have varied significantly across years and across jurisdictions.
- (b) From 2009–10, the data for the Albury Base Hospital was reported by the Victorian Department of Health as part of the Albury Wodonga Health Service. The Albury Wodonga Health Service was formed by the integration of Wodonga Regional Health Service in Victoria and acute services at the Albury Base Hospital in New South Wales. Data for Albury Base Hospital are therefore now included in statistics for Victoria whereas they were formerly reported by, and included in statistics for New South Wales.
- (c) Tasmania was not able to provide data for one hospital that reported about 280,000 occasions of service to the NPHED (and reported 140,000 to the NOCD) in 2008–09.
- (d) *Radiology* figures for the Northern Territory are underestimated and *Pathology* figures relate only to three of the five hospitals.
- (e) Includes only those states and territories for which data are available.
- (f) *Other medical/surgical/obstetric* includes the outpatient services of *Gynaecology; Obstetrics; Cardiology; Endocrinology; Oncology; Respiratory; Gastroenterology; Medical, General practice primary care; Paediatric; Plastic surgery; Urology; Orthopaedic surgery; Ophthalmology; Ear, nose and throat; Chemotherapy; Paediatric surgery* and *Renal medical*.
- (g) Justice Health (formerly known as Corrections Health) in New South Wales reported a large number of occasions of service for *Pharmacy* which may not be typical for other hospitals.
- (h) Justice Health (formerly known as Corrections Health) in New South Wales reported a large number of occasions of service which may not be typical of *District nursing*.
- (i) Includes any group sessions for *Dialysis* and *Endoscopy* and related procedures.

Table S6.1: Outpatient occasions of service, by public hospital peer group, states and territories, 2009–10

Peer group	NSW	Vic	Qld	WA	SA	Tas ^(a)	ACT	NT	Total
Principal referral and specialist women's and children's hospitals									
Hospitals reporting outpatient occasions of service									
Individual occasions of service	30	20	19	6	5	1	1	2	84
Group occasions of service	28	11	16	6	5	0	1	1	68
Occasions of service reported									
Individual occasions of service	4,330,123	1,953,868	2,406,385	1,035,008	829,760	269,787	204,243	139,195	11,168,369
Group occasions of service	39,397	4,794	10,259	59,445	10,628	0	267	139	124,929
Large hospitals									
Hospitals reporting outpatient occasions of service									
Individual occasions of service	12	15	4	3	2	1	1	0	38
Group occasions of service	11	9	4	3	2	1	1	0	31
Occasions of service reported									
Individual occasions of service	562,521	531,561	178,676	94,303	122,033	58,576	49,865	0	1,597,535
Group occasions of service	6,310	3,341	636	25,820	1,462	984	91	0	38,644
Other hospitals									
Hospitals reporting outpatient occasions of service									
Individual occasions of service	..	30,992	..	260,833	11,823	34,931	338,579
Group occasions of service	..	274	..	25,839	138	0	26,251
Total									
Hospitals reporting outpatient occasions of service									
Individual occasions of service	42	36	23	18	8	3	2	2	134
Group occasions of service	39	21	20	17	8	1	2	1	109
Occasions of service reported									
Individual occasions of service	4,892,644	2,516,421	2,585,061	1,390,144	963,616	363,294	254,108	139,195	13,104,483
Group occasions of service	45,707	8,409	10,895	111,104	12,228	984	358	139	189,824
Estimated proportion of occasions of service in NOCD ^(b)									
Individual occasions of service	76	82	77	73	85	n.a.	67	95	78
Group occasions of service	62	35	76	100	93	n.a.	22	100	80

(a) Tasmania was not able to provide data for one hospital that reported 140,000 outpatient-related occasions of service to the NPHEd and the NOCD in 2008–09. The estimated proportion of occasions of service in the NOCD does not include that hospital.

(b) The number of outpatient occasions of service reported to the NOCD divided by the number of outpatient-related occasions of service reported to the NPHEd, as a percentage.

Note: See boxes 6.1 and 6.2 for notes on data limitations and methods.

Table S6.2 Outpatient occasions of service^(a), public acute hospitals, states and territories, 2009–10

Type of non-admitted patient service	NSW ^(b)	Vic	Qld	WA	SA	Tas ^(c)	ACT	NT ^(d)	Total ^(e)
Individual occasions of service									
Outpatient care									
Allied health	691,145	1,088,909	642,720	1,096,022	176,314	111,117	30,130	11,766	3,484,123
Dental	485,184	356,488	..	12,477	8,941	1,340	864,430
Dialysis	50,039	..	6	50,045
Endoscopy and related procedures	16,939	..	11,027	..	23,545	610	2,602	..	54,723
Other medical/surgical/obstetric ^(f)	5,207,285	1,648,687	2,691,152	793,561	927,519	221,879	347,242	134,841	11,972,166
<i>Total outpatient occasions of service</i>	<i>6,450,592</i>	<i>3,094,084</i>	<i>3,344,905</i>	<i>1,902,060</i>	<i>1,136,319</i>	<i>334,946</i>	<i>379,974</i>	<i>146,607</i>	<i>16,789,487</i>
Mental health	694,389	696,065	76,696	79,713	27,414	1,613	1,746	..	1,577,636
Alcohol and drug	1,408,493	86,050	108,068	1,602,611
Pharmacy ^(g)	3,557,467	467,918	625,105	211,565	..	61,004	1,089	40,280	4,964,428
Community health	1,426,457	293,042	146,880	646,697	26,415	..	2,546,899
District nursing ^(h)	1,435,823	230,595	116,217	157,389	1,949,530
Pathology	2,775,401	813,045	3,909,331	515,452	..	201,083	37,036	105,877	8,357,225
Radiology and organ imaging	929,184	654,261	1,022,448	462,057	232,461	31,491	84,157	77,135	3,493,194
Other outreach	276,092	5,580	150,427	122,591	205,579	89	19,365	..	799,745
Total individual occasions of service	18,973,920	6,340,640	9,500,077	4,097,524	1,618,687	630,226	549,782	369,899	42,080,755
Group sessions									
Outpatient care									
Allied health	17,118	21,112	8,497	14,897	6,686	833	501	..	69,644
Dental	18	18
Other medical/surgical/obstetric ^(f)	56,917	2,870	5,779	15	6,503	151	1,138	139	73,512
<i>Total outpatient occasions of service^(j)</i>	<i>74,106</i>	<i>23,982</i>	<i>14,276</i>	<i>14,912</i>	<i>13,189</i>	<i>984</i>	<i>1,639</i>	<i>139</i>	<i>143,227</i>
Mental health	21,845	..	2	4,127	621	..	25	..	26,620
Alcohol and drug	1,178	..	115	1,293
Community health	44,240	29	2,016	32,281	78,566
District nursing	3,693	..	94	1,658	5,445
Other outreach	4,409	..	233	3,115	64,717	..	62	..	72,536
Other	168	n.a.	0	0	..	n.a.	..	n.a.	221
Total group sessions	149,639	24,011	16,736	56,093	78,527	984	1,726	139	327,855

Note: See boxes 6.1 and 6.2 for notes on data limitations and methods. See Box 6.3 for footnotes specific to this table.

Abbreviations: ..—not applicable; n.a.—not available.