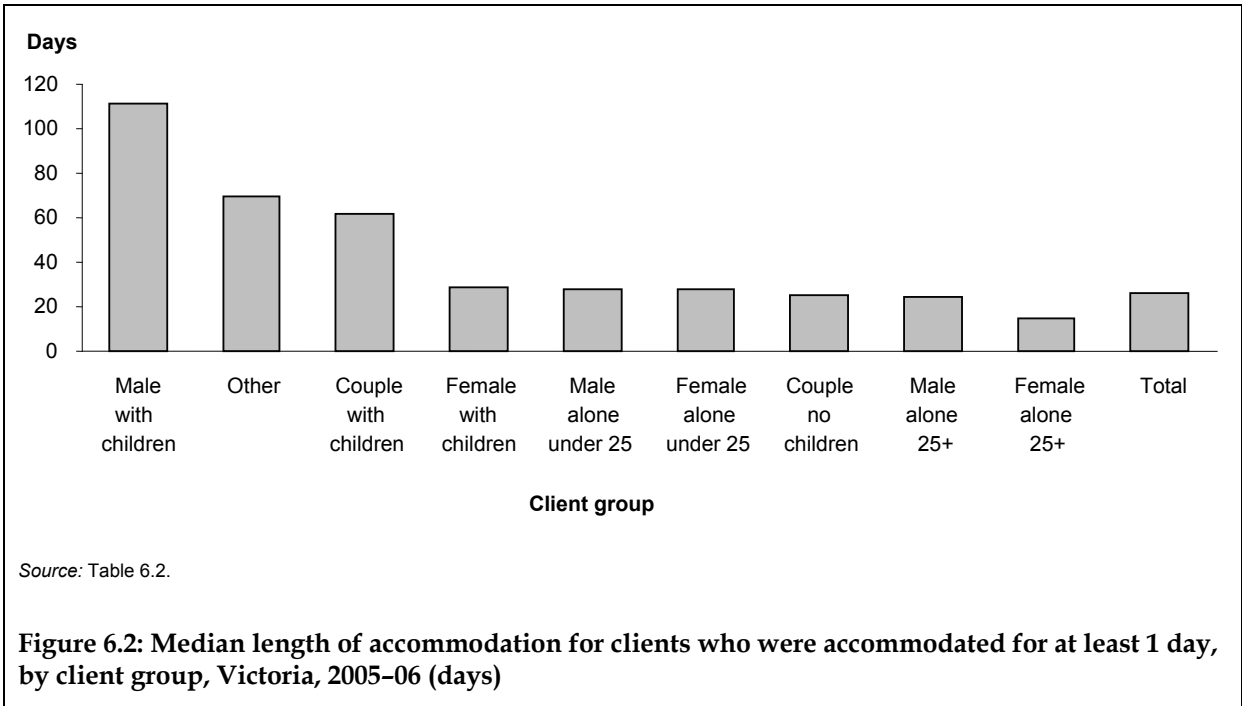
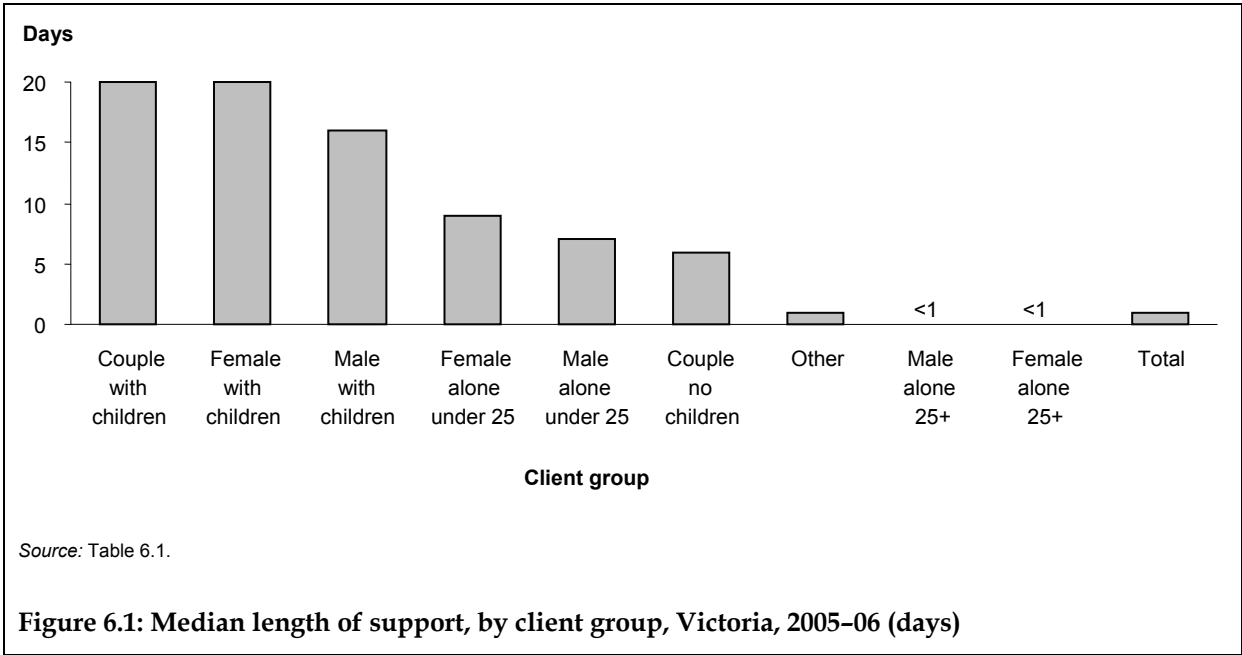


# 6 Support provided

## 6.1 Key charts



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Victoria, 2005–06 (per cent)

Length of support	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
<b>1 week or less</b>	<b>51.3</b>	<b>78.0</b>	<b>48.0</b>	<b>73.1</b>	<b>54.0</b>	<b>38.6</b>	<b>40.0</b>	<b>40.2</b>	<b>58.9</b>	<b>60.9</b>	<b>38,650</b>
Less than 1 day	39.2	70.6	33.7	61.8	31.8	23.3	24.2	20.3	49.7	48.0	30,500
1 day	4.3	1.9	5.6	4.4	7.8	5.2	6.7	7.9	2.0	4.7	3,000
2 days	1.7	1.0	2.3	1.6	3.3	1.2	1.7	3.0	2.5	1.8	1,150
3 days	1.4	1.1	1.5	1.5	2.7	2.4	( <sup>(1)</sup> )—	2.9	( <sup>(1)</sup> )—	1.7	1,100
4 days	1.1	0.7	1.4	1.0	2.1	1.3	1.5	1.8	1.6	1.2	750
5 days	0.8	0.8	1.1	0.7	1.7	0.9	1.6	1.3	—	0.9	600
6 days	1.2	0.9	1.0	0.7	1.2	1.9	( <sup>(1)</sup> )—	1.2	( <sup>(1)</sup> )—	1.0	650
7 days	1.7	1.1	1.4	1.4	3.3	2.2	1.3	1.7	2.1	1.5	950
<b>&gt;1 week–1 month</b>	<b>14.3</b>	<b>8.8</b>	<b>14.4</b>	<b>9.6</b>	<b>17.9</b>	<b>17.3</b>	<b>18.3</b>	<b>14.6</b>	<b>9.3</b>	<b>12.0</b>	<b>7,600</b>
>1–2 weeks	6.0	4.2	5.7	4.0	8.5	7.7	8.4	6.5	4.7	5.3	3,350
>2–3 weeks	4.5	2.7	4.7	2.5	5.9	5.6	5.1	4.4	3.2	3.6	2,300
>3–4 weeks	3.8	1.9	4.0	3.0	3.5	3.9	4.9	3.7	1.4	3.1	1,950
<b>&gt;1 month–3 months</b>	<b>20.9</b>	<b>8.4</b>	<b>23.4</b>	<b>11.2</b>	<b>17.5</b>	<b>20.7</b>	<b>17.9</b>	<b>23.6</b>	<b>12.5</b>	<b>15.7</b>	<b>9,950</b>
>4–5 weeks	4.7	1.9	5.6	2.4	3.7	4.3	3.4	4.5	2.8	3.4	2,150
>5–9 weeks	10.6	4.1	11.8	5.6	9.7	9.0	9.3	11.9	4.7	7.8	4,950
>9–13 weeks	5.6	2.5	6.0	3.2	4.2	7.3	5.2	7.2	5.0	4.5	2,850
<b>&gt;3 months–6 months</b>	<b>7.3</b>	<b>2.6</b>	<b>7.4</b>	<b>3.7</b>	<b>5.7</b>	<b>11.0</b>	<b>12.4</b>	<b>11.0</b>	<b>6.7</b>	<b>6.0</b>	<b>3,800</b>
>13–16 weeks	2.7	0.9	2.8	1.4	2.1	3.1	3.8	4.1	3.4	2.2	1,400
>16–19 weeks	1.8	0.7	1.8	0.9	1.1	2.4	3.6	2.7	2.0	1.5	950
>19–22 weeks	1.2	0.5	1.7	0.7	1.4	2.8	( <sup>(1)</sup> )—	2.2	( <sup>(1)</sup> )—	1.2	750
>22–26 weeks	1.5	0.5	1.2	0.6	1.0	2.8	( <sup>(1)</sup> )—	2.0	( <sup>(1)</sup> )—	1.1	700
<b>&gt;6 months</b>	<b>6.2</b>	<b>2.2</b>	<b>6.8</b>	<b>2.4</b>	<b>4.9</b>	<b>12.4</b>	<b>11.4</b>	<b>10.7</b>	<b>12.7</b>	<b>5.4</b>	<b>3,450</b>
>26–39 weeks	2.4	0.9	3.0	0.9	2.0	5.0	3.3	4.4	6.8	2.2	1,400
>39–52 weeks	1.1	0.5	1.3	0.6	1.3	2.7	3.8	2.3	1.8	1.2	750
>52 weeks	2.7	0.8	2.5	0.9	1.6	4.6	4.3	4.0	4.0	2.1	1,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>8.8</b>	<b>28.1</b>	<b>11.1</b>	<b>23.2</b>	<b>3.6</b>	<b>3.7</b>	<b>1.5</b>	<b>19.3</b>	<b>0.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,600</b>	<b>17,850</b>	<b>7,050</b>	<b>14,750</b>	<b>2,300</b>	<b>2,350</b>	<b>950</b>	<b>12,250</b>	<b>400</b>	<b>..</b>	<b>63,550</b>
<b>Mean length (days)</b>	<b>52</b>	<b>19</b>	<b>49</b>	<b>23</b>	<b>38</b>	<b>74</b>	<b>71</b>	<b>71</b>	<b>63</b>	<b>..</b>	<b>40</b>
<b>Median length (days)</b>	<b>7</b>	<b>&lt;1</b>	<b>9</b>	<b>&lt;1</b>	<b>6</b>	<b>20</b>	<b>16</b>	<b>20</b>	<b>1</b>	<b>..</b>	<b>1</b>

### Notes

1. Number excluded due to errors and omissions (weighted): 1,618.
2. To ensure confidentiality some cells in this table have been replaced with '(<sup>(1)</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Victoria, 2005–06 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
<b>1 week or less</b>	<b>22.1</b>	<b>21.4</b>	<b>27.3</b>	<b>37.0</b>	<b>20.6</b>	<b>11.7</b>	<b>10.5</b>	<b>30.5</b>	<b>9.9</b>	<b>26.1</b>	<b>2,600</b>
1 day	5.9	3.2	10.3	13.1	2.8	1.6	(*)—	11.9	(*)—	8.2	800
2–3 days	6.3	6.0	8.7	11.7	5.5	3.9	(*)—	8.9	(*)—	7.8	750
4–5 days	4.4	6.1	4.6	6.5	4.4	2.1	(*)—	5.3	(*)—	5.1	500
6–7 days	5.5	6.1	3.8	5.8	7.9	4.0	(*)—	4.3	(*)—	5.0	500
<b>&gt;1 week–1 month</b>	<b>28.5</b>	<b>32.8</b>	<b>23.4</b>	<b>26.5</b>	<b>32.6</b>	<b>25.4</b>	(*)—	<b>19.2</b>	(*)—	<b>25.6</b>	<b>2,550</b>
>1–2 weeks	12.1	16.0	10.2	13.0	21.4	14.5	11.2	9.0	7.4	12.3	1,200
>2–3 weeks	9.4	9.8	6.8	7.3	5.4	6.2	3.8	5.7	7.4	7.4	750
>3–4 weeks	7.0	7.0	6.5	6.2	5.8	4.6	(*)—	4.6	(*)—	5.9	600
<b>&gt;1 month–3 months</b>	<b>28.7</b>	<b>29.2</b>	<b>27.0</b>	<b>20.8</b>	<b>24.4</b>	<b>23.5</b>	(*)—	<b>19.8</b>	(*)—	<b>24.4</b>	<b>2,400</b>
>4–5 weeks	5.8	4.9	5.1	4.3	4.5	2.8	(*)—	3.6	(*)—	4.5	450
>5–9 weeks	15.5	15.3	14.3	9.5	14.5	10.6	7.7	10.2	12.3	12.6	1,250
>9–13 weeks	7.4	9.0	7.6	7.0	5.4	10.1	7.5	5.9	7.2	7.4	750
<b>&gt;3 months–6 months</b>	<b>9.5</b>	<b>8.8</b>	<b>8.9</b>	<b>8.3</b>	<b>9.2</b>	<b>19.0</b>	<b>17.7</b>	<b>12.9</b>	<b>15.9</b>	<b>10.7</b>	<b>1,050</b>
>13–16 weeks	2.5	4.0	3.1	3.7	3.3	4.4	6.1	4.3	10.7	3.8	400
>16–19 weeks	2.1	2.3	2.1	2.5	(*)—	5.2	3.1	3.1	(*)—	2.7	250
>19–22 weeks	2.2	1.4	1.8	1.1	(*)—	4.4	5.4	2.4	(*)—	2.0	200
>22–26 weeks	2.7	1.1	1.9	1.0	(*)—	5.0	3.1	3.1	(*)—	2.2	200
<b>&gt;6 months</b>	<b>11.2</b>	<b>7.8</b>	<b>13.3</b>	<b>7.4</b>	<b>13.3</b>	<b>20.5</b>	<b>37.1</b>	<b>17.6</b>	<b>29.0</b>	<b>13.1</b>	<b>1,300</b>
>26–39 weeks	4.1	2.2	5.7	2.4	8.7	6.8	10.8	6.4	12.8	4.8	450
>39–52 weeks	2.6	2.1	2.5	1.6	1.6	6.1	11.6	3.9	5.3	3.0	300
>52 weeks	4.5	3.6	5.2	3.3	2.9	7.6	14.7	7.3	11.0	5.3	550
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>13.2</b>	<b>20.8</b>	<b>14.2</b>	<b>13.9</b>	<b>3.0</b>	<b>5.5</b>	<b>1.7</b>	<b>27.0</b>	<b>0.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,300</b>	<b>2,050</b>	<b>1,400</b>	<b>1,400</b>	<b>300</b>	<b>550</b>	<b>150</b>	<b>2,700</b>	<b>50</b>	<b>..</b>	<b>9,900</b>
<b>Mean length (days)</b>	<b>78</b>	<b>73</b>	<b>79</b>	<b>65</b>	<b>79</b>	<b>118</b>	<b>174</b>	<b>102</b>	<b>143</b>	<b>..</b>	<b>86</b>
<b>Median length (days)</b>	<b>28</b>	<b>24</b>	<b>28</b>	<b>15</b>	<b>25</b>	<b>62</b>	<b>111</b>	<b>29</b>	<b>70</b>	<b>..</b>	<b>26</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>50</b>	<b>50</b>	<b>&lt;25</b>	<b>200</b>	<b>&lt;25</b>	<b>..</b>	<b>650</b>
<b>Total accommodation</b>	<b>1,400</b>	<b>2,150</b>	<b>1,500</b>	<b>1,500</b>	<b>350</b>	<b>600</b>	<b>200</b>	<b>2,850</b>	<b>50</b>	<b>..</b>	<b>10,550</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,526.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Victoria, 2005–06 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>52.8</b>	<b>31.9</b>	<b>48.5</b>	<b>27.5</b>	<b>58.6</b>	<b>64.3</b>	<b>61.5</b>	<b>50.7</b>	<b>45.5</b>	<b>41.4</b>
SAAP/CAP accommodation	29.6	14.4	26.0	12.7	18.5	34.0	26.6	28.0	24.3	20.7
Assistance to obtain/maintain short-term accommodation	15.7	12.9	10.2	9.0	18.8	14.5	13.9	9.4	13.0	11.5
Assistance to obtain/maintain medium-term accommodation	13.7	8.2	11.8	4.1	14.0	14.7	11.7	8.7	9.8	8.8
Assistance to obtain/maintain independent housing	19.4	14.0	21.1	12.1	32.9	39.3	35.1	27.9	33.4	19.9
<b>Financial/employment</b>	<b>41.6</b>	<b>47.6</b>	<b>38.3</b>	<b>41.7</b>	<b>48.9</b>	<b>51.0</b>	<b>46.5</b>	<b>41.1</b>	<b>45.0</b>	<b>43.5</b>
Assistance to obtain/maintain government allowance	8.9	4.1	8.4	3.1	4.4	4.7	4.9	7.5	9.2	5.6
Employment/training assistance	8.9	1.8	6.8	1.1	2.6	4.5	2.2	2.3	6.7	3.2
Financial assistance/material aid	32.9	43.9	28.9	38.2	43.6	46.7	42.4	36.1	38.8	38.3
Financial counselling and support	8.1	5.2	8.6	5.0	11.0	11.3	8.9	7.5	10.0	6.8
<b>Personal support</b>	<b>35.1</b>	<b>29.3</b>	<b>48.2</b>	<b>46.4</b>	<b>40.5</b>	<b>46.4</b>	<b>44.0</b>	<b>71.2</b>	<b>43.5</b>	<b>45.9</b>
Incest/sexual assault	0.2	0.2	1.6	1.0	0.5	2.2	2.1	2.3	—	1.1
Domestic/family violence	1.9	0.8	12.7	22.2	3.5	6.2	2.2	46.1	8.0	16.8
Family/relationship	10.9	3.7	16.3	7.3	9.0	15.4	14.8	16.7	14.4	10.2
Emotional	30.8	28.3	41.4	41.2	38.4	43.5	41.0	64.6	41.7	41.7
Assistance with problem gambling	0.2	0.4	0.2	0.2	( <sup>1</sup> )—	—	( <sup>1</sup> )—	0.2	0.5	0.2
<b>General support/advocacy</b>	<b>73.7</b>	<b>66.2</b>	<b>74.8</b>	<b>72.6</b>	<b>76.4</b>	<b>75.6</b>	<b>76.2</b>	<b>82.2</b>	<b>77.7</b>	<b>73.6</b>
Living skills/personal development	19.6	7.9	18.9	5.9	10.6	10.6	8.0	7.4	14.4	9.9
Assistance with legal issues/court support	5.0	4.1	5.6	7.7	4.5	6.6	7.3	17.6	7.6	8.1
Advice/information	63.6	58.4	66.7	65.0	71.4	70.4	69.7	76.4	70.9	66.2
Retrieval/storage/removal of personal belongings	10.8	7.0	9.8	6.0	9.5	10.1	7.3	8.6	11.3	8.0
Advocacy/liaison on behalf of client	42.9	34.5	41.9	39.9	46.2	52.3	48.4	54.4	45.8	42.8
<b>Specialist services</b>	<b>15.8</b>	<b>15.7</b>	<b>15.3</b>	<b>13.4</b>	<b>13.8</b>	<b>16.2</b>	<b>11.9</b>	<b>19.6</b>	<b>16.5</b>	<b>15.8</b>
Psychological services	3.6	6.8	2.1	3.5	4.6	4.0	3.2	3.8	3.1	4.3
Specialist counselling	1.7	1.4	2.1	1.1	0.8	1.7	1.6	2.6	1.2	1.7
Psychiatric services	2.5	4.3	1.1	1.7	1.3	0.5	( <sup>1</sup> )—	0.4	( <sup>1</sup> )—	2.0
Pregnancy support	0.1	( <sup>1</sup> )—	2.2	0.2	1.8	2.6	( <sup>1</sup> )—	1.6	3.5	0.8
Family planning support	0.3	0.1	1.0	0.1	0.7	2.6	( <sup>1</sup> )—	0.8	( <sup>1</sup> )—	0.5
Drug/alcohol support or intervention	6.5	6.6	3.2	2.2	3.1	3.3	3.2	1.9	1.4	3.9
Physical disability services	—	0.2	0.1	0.2	( <sup>1</sup> )—	( <sup>1</sup> )—	( <sup>1</sup> )—	0.1	0.9	0.2
Intellectual disability services	0.2	0.2	0.1	0.1	0.3	0.1	—	0.1	—	0.1
Culturally specific support	2.8	0.6	3.2	3.3	2.0	2.3	1.9	7.4	7.4	3.3
Interpreter services	0.4	0.2	0.7	1.6	0.4	1.7	0.6	2.7	1.8	1.2
Assistance with immigration issues	0.5	0.2	0.9	1.2	0.3	1.1	( <sup>1</sup> )—	1.3	( <sup>1</sup> )—	0.8
Health/medical services	8.0	8.8	6.4	5.0	6.6	7.6	5.6	5.6	7.0	6.7
<b>Basic support</b>	<b>36.2</b>	<b>30.9</b>	<b>33.9</b>	<b>25.0</b>	<b>34.7</b>	<b>32.7</b>	<b>27.0</b>	<b>39.2</b>	<b>44.9</b>	<b>32.3</b>
Meals	17.6	12.3	14.4	8.7	10.2	8.4	6.4	11.7	11.7	11.7
Laundry/shower facilities	14.2	11.8	11.6	8.0	8.4	5.4	3.9	8.8	8.1	10.0
Recreation	12.9	9.8	10.0	5.2	7.4	6.0	5.0	6.9	10.9	8.2
Transport	22.0	10.5	22.0	10.3	15.4	18.2	12.9	19.5	22.8	15.3
Other	9.6	15.0	9.8	11.8	18.4	15.3	14.7	18.7	20.6	14.1
<b>No services provided directly</b>	<b>4.0</b>	<b>3.7</b>	<b>4.0</b>	<b>3.9</b>	<b>3.3</b>	<b>3.4</b>	<b>3.2</b>	<b>2.6</b>	<b>7.0</b>	<b>3.5</b>
<b>Total (number)</b>	<b>6,100</b>	<b>18,050</b>	<b>7,800</b>	<b>15,300</b>	<b>2,450</b>	<b>2,700</b>	<b>1,050</b>	<b>13,950</b>	<b>450</b>	<b>67,900</b>

**Notes**

1. Number excluded due to errors and omissions (weighted): 3,864 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been removed or replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Victoria, 2005-06 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Accommodation</b>	<b>56.1</b>	<b>44.1</b>	<b>49.3</b>	<b>33.3</b>	<b>49.8</b>	<b>6,200</b>
SAAP/CAP accommodation	56.1	44.1	49.3	33.3	49.8	6,200
<b>School liaison/child care</b>	<b>14.6</b>	<b>18.6</b>	<b>21.3</b>	<b>—</b>	<b>20.4</b>	<b>2,550</b>
School liaison	11.9	16.5	14.1	—	14.0	1,750
Child care	3.0	2.7	8.6	—	7.7	950
<b>Personal support</b>	<b>10.1</b>	<b>11.9</b>	<b>13.3</b>	<b>5.6</b>	<b>12.9</b>	<b>1,600</b>
Help with behavioural problems	5.9	(*)—	8.0	(*)—	7.8	950
Sexual/physical abuse support	1.7	0.8	1.6	—	1.6	200
Skills education	1.8	2.3	3.0	—	2.8	350
Structured play/skill development	4.8	(*)—	6.2	(*)—	6.0	750
<b>General support/advocacy</b>	<b>35.0</b>	<b>40.5</b>	<b>49.1</b>	<b>61.1</b>	<b>47.1</b>	<b>5,900</b>
Access arrangements	(*)—	6.1	4.8	(*)—	4.5	550
Advice/information	19.2	26.7	30.4	38.9	29.0	3,600
Advocacy	26.0	26.5	33.9	27.8	32.7	4,050
<b>Specialist services</b>	<b>7.1</b>	<b>5.1</b>	<b>11.8</b>	<b>—</b>	<b>10.9</b>	<b>1,350</b>
Specialist counselling	0.6	1.7	2.4	—	2.2	250
Culturally specific services	2.6	1.9	5.8	—	5.3	650
Health/medical services	4.2	2.7	5.5	—	5.2	650
<b>Basic support</b>	<b>40.1</b>	<b>45.3</b>	<b>47.8</b>	<b>50.0</b>	<b>46.8</b>	<b>5,850</b>
Meals	10.7	13.4	24.6	—	22.5	2,800
Showers/hygiene	5.9	7.6	17.1	—	15.4	1,900
Recreation	12.4	15.7	18.2	—	17.4	2,150
Transport	17.3	17.0	30.6	22.2	28.4	3,550
Other	20.1	24.1	13.1	33.3	14.4	1,800
<b>No services provided directly by agency</b>	<b>8.9</b>	<b>8.5</b>	<b>8.7</b>	<b>—</b>	<b>8.7</b>	<b>1,100</b>
<b>Total accompanying child support periods (row %)</b>	<b>11.2</b>	<b>4.7</b>	<b>83.9</b>	<b>0.2</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>1,400</b>	<b>600</b>	<b>10,450</b>	<b>&lt;25</b>	<b>..</b>	<b>12,450</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 16,935 (including accompanying child support periods with no information on service requirements or provision). In 15,615 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been removed or replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

