



On any given day, across Victoria

2017



516 specialist
homelessness services (SHS)
agencies **were**
supporting nearly
19,300 clients



over **3,000**
of these clients were young
people presenting alone*

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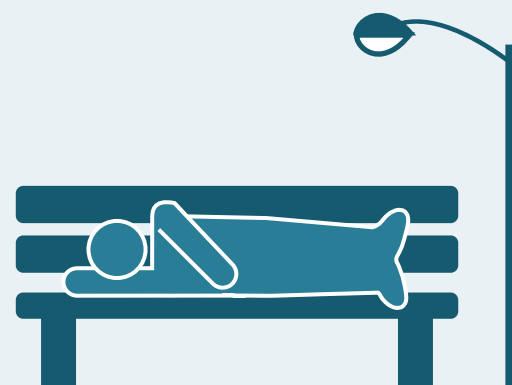
almost **4,800**
were children in families
that were being supported



140 clients
received support for
the first time ever
from a SHS agency**



over **1,300**
clients **spent the night**
sleeping in crisis
accommodation†



almost **2,500**
clients **report having slept**
rough in the last month



99 requests
for assistance were
unable to be met



agencies closed
242 cases
with **69%** having
stable housing outcomes††

* Young people presenting alone are aged 15–24. Children are aged 0–17. In this Infographic these two groups are mutually exclusive.

** Clients who had not previously received SHS support since the collection began in 2011–12.

† Crisis accommodation refers to short-term or emergency accommodation, and may include hotels, motels and caravan parks.

†† Only includes cases where housing status at the end of support was known.