

SAAP NDCA REPORT SERIES 10

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2004–05**

**Victoria
supplementary tables**

Australian Institute of Health and Welfare
Canberra

AIHW cat. no. HOU 134

Please note that as with all statistical reports there is the potential for minor revisions of data in this report over time. Please refer to the online version at <www.aihw.gov.au>.

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Preface

This publication contains statistical tables and charts in relation to Victoria and is intended to supplement the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 89% of agencies in Victoria provided data in 2004–05 is testimony to their collective commitment to, and confidence in, the collection. A 92% participation rate was recorded in 2003–04. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency decreased from 93% in 2003–04 to 91% 2004–05.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Victorian Department of Human Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accommodation period	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A <i>client</i> may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period.</p> <p>Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the exact length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex. This is joined to the client's reported year of birth and then encrypted to create a unique <i>client indicator</i> , or <i>statistical linkage key</i> . The statistical linkage key allows data forms about the same client to be combined without the actual name of the client being recorded.

Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"> • receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker’s time, either with that client directly or on behalf of that client, on a given day; or • is accommodated by a SAAP agency; or • enters into an ongoing support relationship with a SAAP agency.
Closed accompanying child support period	<p>An <i>accompanying child support period</i> associated with a <i>closed support period</i>.</p>
Closed support period	<p>A <i>support period</i> that had finished on or before the end of the reporting period – 30 June.</p>
English proficiency group 1 countries	<p>Canada, Ireland, New Zealand, South Africa, the United Kingdom and the United States of America.</p>
English proficiency group 2-4 countries	<p>Countries, excluding Australia, that are not included in <i>English proficiency group 1</i>.</p>
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>

Ongoing support relationship

An ongoing support relationship exists between a SAAP *agency* and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:

- a definite appointment has been made with the person to work through particular problems/issues; or
- an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or
- the agency expects the *client* to return for more assistance within a month.

However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new *support period* or to provide assistance at some future time.

Recurrent allocations

Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to SAAP *agencies* to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

Referral

For the purposes of the National Data Collection, a referral involves a formal process, not simply the provision of information. A (formal) referral occurs when a SAAP *agency* contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.

Statistical linkage key (SLK)

A statistical linkage key (SLK) is a derived variable used to link, for statistical purposes, data generated from elements of an individual's personal demographic data. The SAAP SLK comprises the *alpha code* and year of birth.

Support

Assistance, other than *supported accommodation*, provided to a *client* as part of an *ongoing support relationship* between a SAAP *agency* and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than 1 hour on a given day. Support may be provided to the client individually or in group sessions.

Support period

Commences when a *client* begins to receive *support* and/or *supported accommodation* from a SAAP *agency*. The support period is considered to finish when:

- the client ends the relationship with the agency; or
- the agency ends the relationship with the client.

If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of 1 month. In such a case, the date the support period ended is one month after the last contact with the client.

Supported accommodation

Accommodation paid for or provided directly by a SAAP *agency*. The accommodation may be provided at the agency or may be purchased using SAAP funds – at a motel, for example.

Unmet need

An unmet need occurs when a *client* expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their *support period*, and that service is not provided or referred.

1 Introduction

This publication is one of eight state and territory supplements that accompany the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Victoria only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

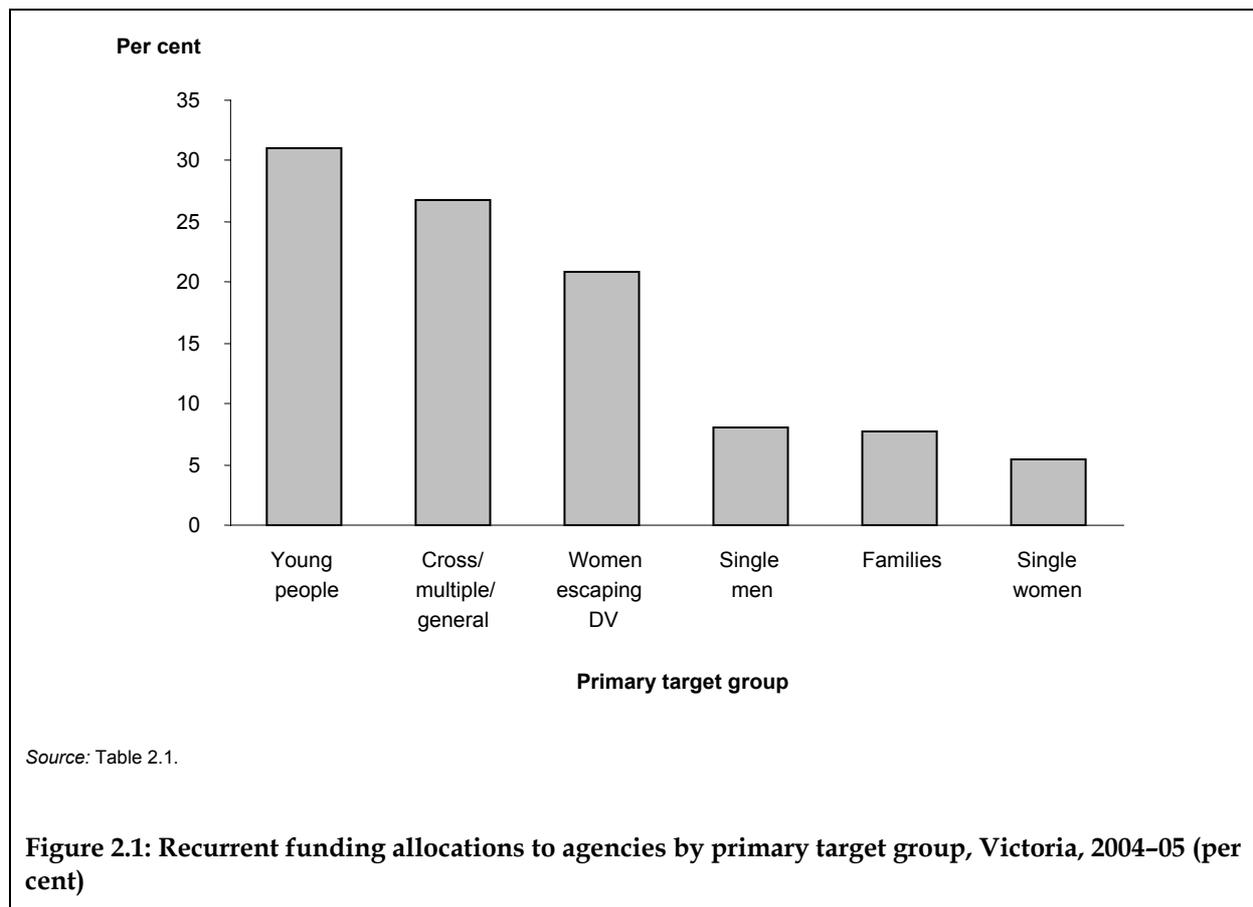
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Victoria. Appendix 2 contains a copy of the client used to collect data in 2004–05.

Data presented here primarily relate to the financial year ending 30 June 2005. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 9 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Victoria, 2004-05

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Eastern Metropolitan	38	10.1	9,207,000	12.2	242,300
North & West Metropolitan	113	30.1	24,590,000	32.6	217,600
Southern Metropolitan	68	18.1	15,362,000	20.4	225,900
Barwon South Western	29	7.7	4,420,000	5.9	152,400
Gippsland	27	7.2	4,101,000	5.4	151,900
Grampians	35	9.3	3,417,000	4.5	97,600
Hume	28	7.5	4,022,000	5.3	143,700
Loddon Mallee	28	7.5	4,416,000	5.9	157,700
Statewide	9	2.4	5,949,000	7.9	660,900
Total	375	100.0	75,484,000	100.0	201,300
Primary target group					
Young people	140	37.3	23,461,000	31.1	167,600
Single men only	15	4.0	6,014,000	8.0	400,900
Single women only	18	4.8	4,183,000	5.5	232,400
Families	39	10.4	5,917,000	7.8	151,700
Women escaping domestic violence	59	15.7	15,666,000	20.8	265,500
Cross-target/multiple/general	104	27.7	20,242,000	26.8	194,600
Total	375	100.0	75,484,000	100.0	201,300
Recurrent allocations to agencies	375	100.0	75,484,000	96.2	201,300
Other	2,990,000	3.8	..
Total	78,474,000	100.0	..

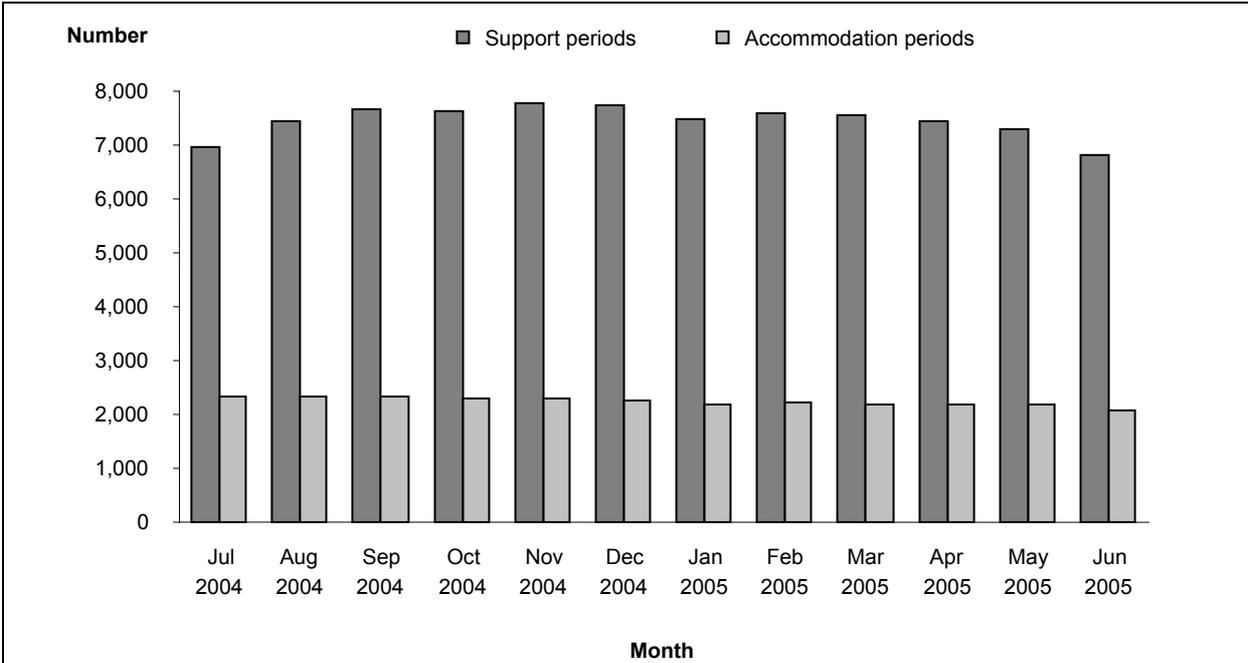
Notes

1. 'Recurrent allocations to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. 'Total recurrent allocations' includes \$16.5m provided by the Victorian funding department which was in addition to the SAAP funding agreement between Victoria and the Australian Government.
3. Not all agencies operated throughout the year. At 30 June 2005, 371 agencies were operating.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Victoria, 2004-05 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Victoria, 2004–05 (number)

Support periods	62,000
Clients	36,100
Mean number of support periods per client	1.72
Clients per 10,000 population 10+	83

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Victoria.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2004 (preliminary estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.2: SAAP accompanying child support periods and accompanying children, Victoria, 2004–05 (number)

Accompanying child support periods	29,700
Accompanying children	20,450
Mean number of accompanying child support periods per accompanying child	1.45
Accompanying children per 10,000 population aged 0–17	177

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in Victoria.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2004 (preliminary estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Victoria, 2004–05

Date	East Metro.	North & West Metro.	South Metro.	Barwon South Western	Gipps-land	Gramp-ians	Hume	Loddon Mallee	State-wide	Total
July 2004	900	1,720	1,610	510	440	350	360	840	230	6,950
August 2004	930	1,760	1,960	540	460	350	360	870	250	7,460
September 2004	950	1,750	2,120	520	450	360	380	870	260	7,660
October 2004	920	1,750	2,200	480	430	350	380	850	250	7,620
November 2004	920	1,780	2,290	490	440	360	370	880	260	7,790
December 2004	930	1,780	2,290	470	460	340	340	850	270	7,730
January 2005	910	1,740	2,220	450	430	330	330	810	280	7,480
February 2005	920	1,720	2,160	460	450	360	360	860	290	7,580
March 2005	880	1,750	2,090	480	430	360	400	890	290	7,570
April 2005	900	1,730	2,040	440	430	340	400	880	290	7,430
May 2005	870	1,770	1,890	450	430	360	390	860	290	7,300
June 2005	860	1,740	1,540	440	400	350	330	870	290	6,820
Support periods: total number of days	331,090	638,100	742,320	174,070	159,570	127,940	133,430	314,350	98,080	2,718,960

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client and Administrative Data Collections.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Victoria, 2004–05

Date	North &		Barwon		Gipps-land	Gramp-ians	Hume	Loddon Mallee	State-wide	Total
	East Metro.	West Metro.	South Metro.	South Western						
July 2004	270	750	600	190	130	90	30	140	120	2,320
August 2004	270	750	600	210	140	90	30	150	120	2,350
September 2004	260	740	600	190	140	100	40	150	120	2,340
October 2004	270	740	590	170	130	90	40	160	110	2,290
November 2004	260	730	590	170	140	80	40	160	110	2,280
December 2004	260	720	580	180	130	80	30	150	120	2,250
January 2005	260	710	570	160	120	70	30	140	120	2,190
February 2005	270	700	580	150	130	80	40	150	120	2,220
March 2005	260	700	570	150	120	80	40	140	120	2,190
April 2005	260	700	580	150	120	80	50	140	120	2,200
May 2005	260	700	560	150	130	80	50	140	120	2,200
June 2005	260	680	520	130	120	80	50	130	110	2,080
Accommodation periods: total number of nights	92,960	253,280	204,230	59,020	45,600	29,360	13,850	51,240	42,130	791,670

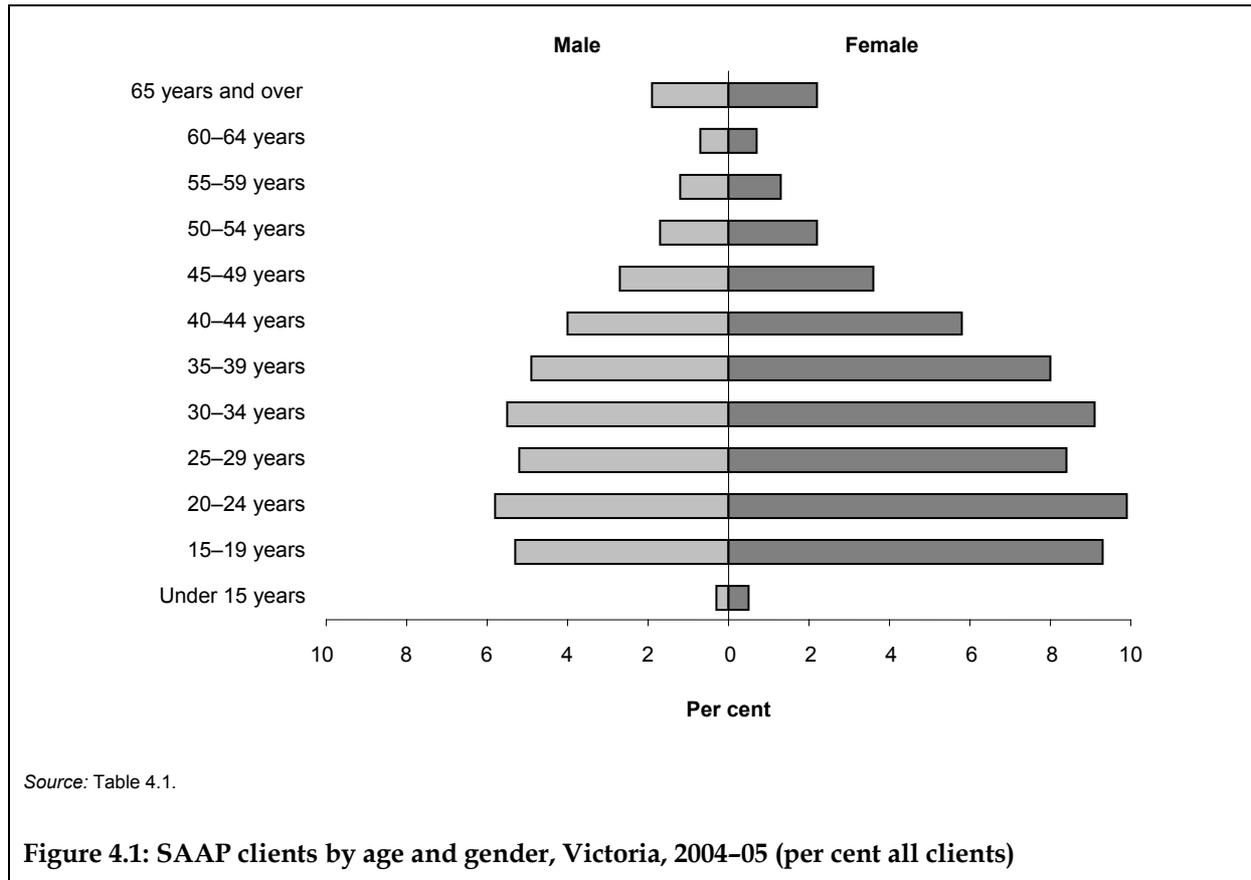
Notes

1. Number excluded due to errors and omissions (unweighted): 1,168.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client and Administrative Data Collections.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, Victoria, 2004–05

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	Number
Under 15 years	0.3	0.5	0.7	0.8	0.8	300
15–17 years	2.4	4.5	6.1	7.3	6.8	2,450
18–19 years	2.9	4.8	7.4	7.8	7.7	2,750
20–24 years	5.8	9.9	14.7	16.2	15.6	5,600
25–29 years	5.2	8.4	13.2	13.8	13.5	4,850
30–34 years	5.5	9.1	14.2	15.0	14.7	5,250
35–39 years	4.9	8.0	12.5	13.1	12.9	4,600
40–44 years	4.0	5.8	10.3	9.5	9.8	3,500
45–49 years	2.7	3.6	6.9	6.0	6.3	2,250
50–54 years	1.7	2.2	4.2	3.6	3.8	1,400
55–59 years	1.2	1.3	3.0	2.2	2.5	900
60–64 years	0.7	0.7	1.9	1.2	1.5	550
65 years and over	1.9	2.2	4.8	3.6	4.1	1,450
<i>Total</i>	<i>39.0</i>	<i>61.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	14,000	21,850	14,000	21,850	..	35,850
Mean age (years)	35.0	33.2	..	33.9
Median age (years)	32	31	..	31

Notes

1. Number excluded due to errors and omissions (weighted): 223.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children, by age and gender of child, Victoria, 2004–05

Accompanying children		
Age	%	Number
0–4 years	41.4	8,350
5–12 years	42.5	8,600
13–15 years	11.6	2,350
16–17 years	4.6	900
Total	100.0	20,200
Gender		
Male	50.6	10,350
Female	49.4	10,100
Total	100.0	20,450

Notes

1. Number excluded due to errors and omissions in age (weighted): 233.
2. Number excluded due to errors and omissions in gender (weighted): 15.
3. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Victoria, 2004–05 (per cent)

Number of support periods	Under 15 years	15–17 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
								%	Number
Male clients									
1	93.3	77.2	74.9	72.0	69.4	72.8	78.4	71.8	10,050
2	4.5	11.8	14.0	15.7	18.5	17.3	18.8	17.0	2,400
3	(*)—	6.5	6.9	5.7	5.7	4.6	1.3	5.4	750
4	—	2.4	1.7	2.8	2.5	1.8	(*)—	2.3	300
5	—	0.9	0.8	1.7	1.2	1.0	(*)—	1.2	150
6+	(*)—	1.2	1.7	2.0	2.6	2.6	0.7	2.3	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	0.7	6.1	7.4	14.7	50.3	16.0	4.8	100.0	..
Total (number)	100	850	1,050	2,050	7,050	2,250	650	..	14,000
Mean number of support periods	1.25	1.57	1.62	1.70	1.81	1.74	1.42	..	1.73
Per 10,000 population	4	85	152	117	96	38	23	..	66
Female clients									
1	88.2	74.7	71.5	71.2	69.9	77.7	74.8	71.9	15,750
2	9.2	14.6	16.6	15.3	16.6	14.3	23.6	16.1	3,500
3	(*)—	5.8	6.6	6.3	5.6	3.5	0.6	5.3	1,150
4	(*)—	2.6	2.1	3.2	3.2	1.9	^(a) 1.0	2.8	600
5	—	1.1	1.4	1.5	1.7	0.9	(*)—	1.4	300
6+	(*)—	1.2	1.8	2.5	3.1	1.8	—	2.4	550
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	0.8	7.3	7.8	16.2	51.3	13.0	3.6	100.0	..
Total (number)	200	1,600	1,700	3,550	11,200	2,850	800	..	21,850
Mean number of support periods	1.31	1.60	1.66	1.73	1.79	1.58	1.41	..	1.71
Per 10,000 population	8	167	261	208	150	47	21	..	99
All clients									
1	90.0	75.6	72.8	71.5	69.7	75.5	76.5	71.9	25,800
2	7.5	13.7	15.6	15.4	17.3	15.6	21.4	16.5	5,900
3	(*)—	6.0	6.7	6.1	5.6	4.0	0.9	5.3	1,900
4	(*)—	2.5	2.0	3.1	3.0	1.8	0.6	2.6	950
5	—	1.0	1.1	1.6	1.5	0.9	0.3	1.3	500
6+	(*)—	1.2	1.8	2.3	2.9	2.1	0.3	2.4	850
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	0.8	6.8	7.7	15.6	50.9	14.1	4.1	100.0	..
Total (number)	300	2,450	2,750	5,600	18,250	5,050	1,450	..	35,850
Mean number of support periods	1.29	1.59	1.64	1.72	1.80	1.65	1.41	..	1.72
Per 10,000 population	6	125	205	162	124	43	22	..	83

(a) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 223.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population of that gender and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated gender and age group as at 30 June 2004 (preliminary estimates). For the age group under 15 years, only those aged 10–14 are included in the calculations.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Victoria, 2004–05 (per cent)

Number of accompanying child support periods	0–4 years	5–12 years	13–15 years	16–17 years	Total	
					%	Number
1	79.3	80.2	80.6	84.5	80.1	16,200
2	13.2	13.0	13.8	10.7	13.1	2,650
3	3.7	3.3	3.1	2.6	3.4	700
4	1.9	1.7	1.2	1.2	1.7	350
5	0.8	0.8	0.7	0.4	0.7	150
6+	1.1	0.9	0.6	0.6	0.9	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	41.4	42.5	11.6	4.6	100.0	..
Total (number)	8,350	8,600	2,350	900	..	20,200
Mean number of accompanying child support periods	1.47	1.45	1.42	1.34	..	1.45
Per 10,000 population of applicable age group	274	165	118	71	..	177

Notes

1. Number excluded due to errors and omissions (weighted): 233.
2. 'Per 10,000 population' shows how many children out of every 10,000 in the general population aged 17 years and under accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 4.5: SAAP clients: birthplace by gender, Victoria, 2004–05

Birthplace	Male	Female	Total	Victorian population 10+		
	%	%	%	Number	%	Number
Australia	87.3	81.0	83.4	29,550	72.3	3,015,150
Oceania (excluding Australia)	2.0	2.6	2.4	850	1.7	72,500
UK, Ireland and associated islands	1.1	1.1	1.1	400	5.7	236,350
Other Europe and the former Soviet Union	3.0	4.1	3.7	1,300	10.0	415,650
South-East, North-East and Southern Asia	2.4	5.1	4.0	1,450	7.0	291,850
Other (including the Middle East, Africa, the Americas and Caribbean)	4.2	6.1	5.4	1,900	3.3	138,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	39.0	61.0	100.0
Total (number)	13,850	21,600	..	35,450	..	4,169,850

Notes

1. Number excluded due to errors and omissions (weighted): 664.
2. 'Victorian population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, Victoria, 2004–05

Birthplace	Accompanying children	
	%	Number
Australia	94.3	18,450
Oceania (excluding Australia)	1.6	300
Europe and the former Soviet Union	0.6	100
South-East, North-East and Southern Asia	0.9	150
Other (including the Middle East, Africa, the Americas and Caribbean)	2.7	550
Total	100.0	19,550

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 885.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Victoria, 2004–05

Cultural and linguistic diversity	Male	Female	Total	Victorian population 10+		
Clients	%	%	%	Number	%	Number
Indigenous Australians	4.0	5.0	4.6	1,650	0.5	20,500
Other Australian-born people	83.2	75.9	78.8	27,650	71.8	2,994,650
People born overseas, English proficiency group 1	2.9	3.0	3.0	1,050	7.8	325,750
People born overseas, English proficiency groups 2–4	9.9	16.0	13.6	4,750	19.9	829,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	39.1	60.9	100.0
Total (number)	13,700	21,350	..	35,050	..	4,169,850
Support periods	Mean number per client			Total number		
Indigenous Australians	1.52	1.70	1.64	2,700
Other Australian-born people	1.76	1.71	1.73	47,900
People born overseas, English proficiency group 1	1.76	1.77	1.77	1,800
People born overseas, English proficiency groups 2–4	1.49	1.68	1.63	7,700
<i>Total</i>	<i>1.73</i>	<i>1.71</i>	<i>1.72</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	39.3	60.7	100.0
Total support periods (number)	23,600	36,500	..	60,150

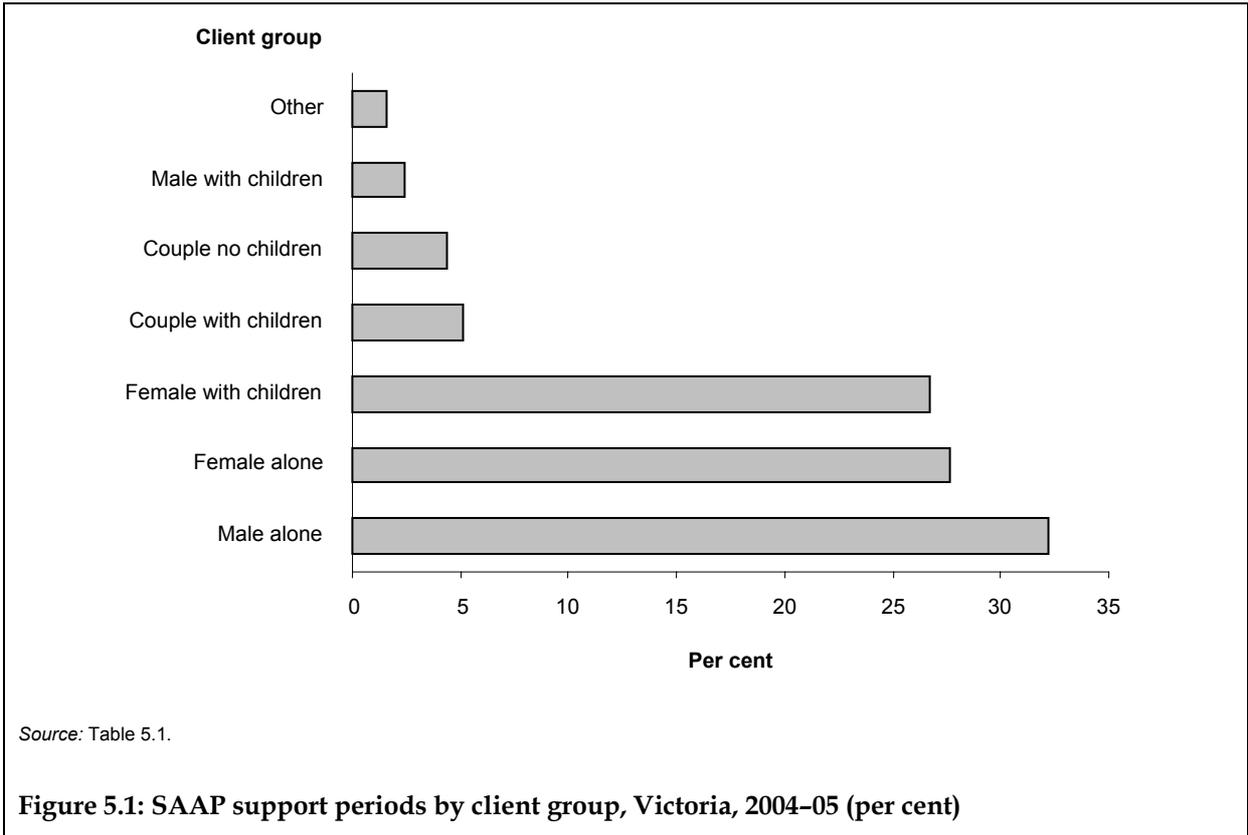
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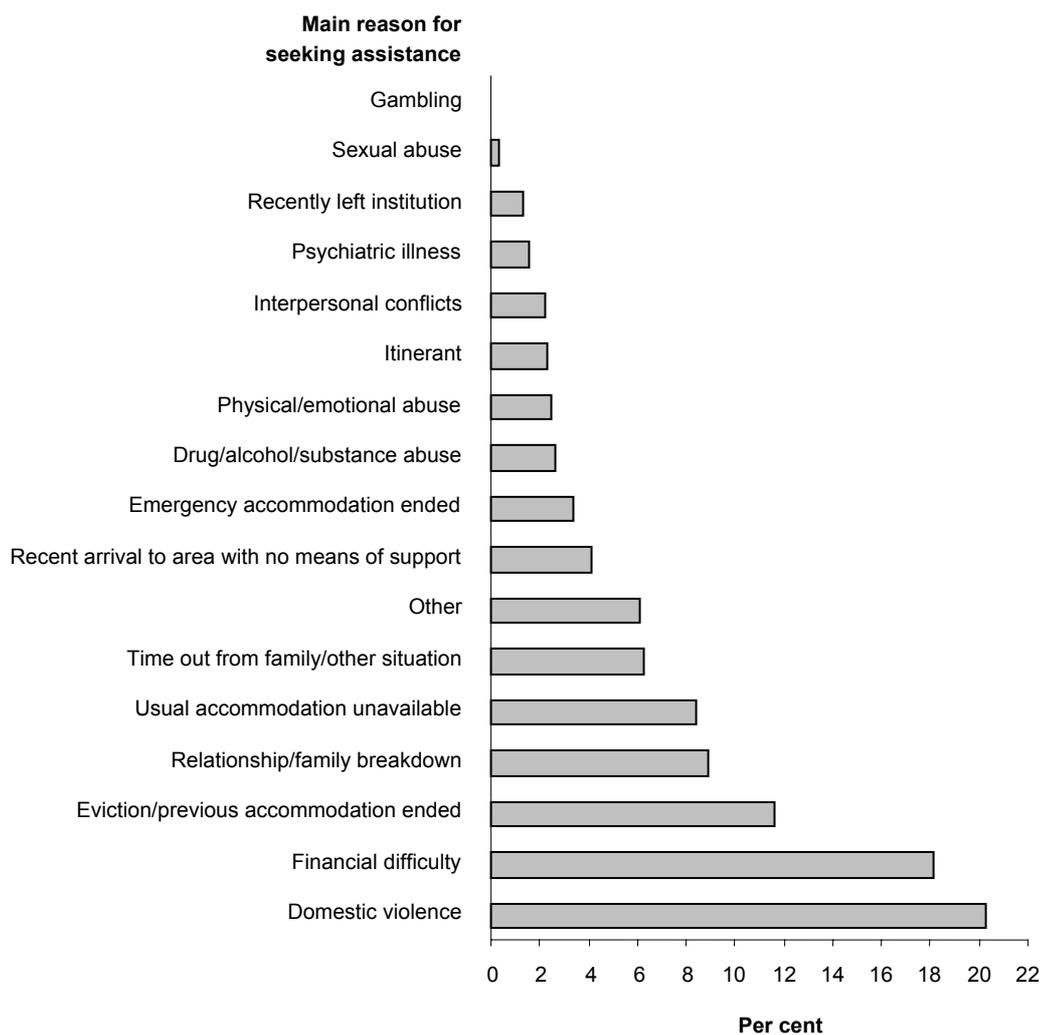
1. Number excluded due to errors and omissions (weighted): 1,024 clients; 1,811 support periods.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Victorian population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004; ABS unpublished data.

5 Client group and reasons for seeking support

5.1 Key charts





Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, Victoria, 2004-05 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, Victoria, 2004–05 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Eastern Metropolitan	26.7	25.3	6.4	7.1	3.3	29.1	1.9	100.0	14.2	7,700
North and West Metropolitan	30.1	27.4	3.2	4.1	2.1	30.7	2.4	100.0	17.1	9,300
Southern Metropolitan	40.7	27.9	4.4	4.9	2.4	18.5	1.1	100.0	41.5	22,500
Barwon South Western	19.8	24.3	4.2	8.6	2.0	39.0	2.1	100.0	4.8	2,600
Gippsland	23.1	29.4	3.8	5.4	3.4	34.3	0.5	100.0	3.4	1,850
Grampians	25.3	27.2	7.1	6.5	2.2	29.9	1.8	100.0	3.7	2,000
Hume	20.7	32.0	4.1	4.1	2.9	34.1	2.0	100.0	3.8	2,050
Loddon Mallee	23.1	28.8	6.1	5.2	2.7	32.3	1.8	100.0	6.5	3,550
Statewide	27.2	29.1	(*)—	(*)—	—	41.4	2.1	100.0	5.0	2,700
Total (%)	32.2	27.6	4.4	5.1	2.4	26.7	1.6	100.0	100.0	..
Total (number)	17,450	15,000	2,400	2,750	1,300	14,500	900	54,300

Notes

1. Number excluded due to errors and omissions (unweighted): 1,138.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Victoria, 2004–05 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	33.1	8.9	—	1.0	0.2	7.0	8.9	5,450
Male alone, 25+	1.2	81.8	—	5.5	0.2	34.2	23.0	14,050
Female alone, under 25	42.8	0.2	8.8	1.7	5.9	6.2	10.7	6,550
Female alone, 25+	1.0	3.8	43.2	4.3	30.4	17.3	17.0	10,400
Couple, no children	5.0	1.1	0.6	4.2	0.4	6.2	4.5	2,750
Couple with children	2.6	0.4	0.6	18.9	0.7	6.3	5.1	3,100
Male with children	0.7	0.5	(*)—	7.6	—	3.4	2.5	1,500
Female with children	10.9	1.1	46.0	54.1	61.5	17.9	26.8	16,400
Other	2.8	2.2	(a)0.9	2.7	0.7	1.4	1.6	950
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	13.6	4.3	3.7	5.7	17.2	55.5	100.0	..
Total (number)	8,300	2,600	2,300	3,500	10,500	33,900	..	61,150

(a) Includes a small proportion of support periods for the client group 'Male with children'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 793.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Victoria, 2004–05 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	13.3	9.2	10.9	6.3	9.6	9.4	11.7	5.7	8.3	8.4
Time out from family/ other situation	6.7	12.6	7.5	5.9	3.5	2.7	2.8	2.0	5.5	6.3
Relationship/ family breakdown	17.8	5.1	22.7	4.1	7.5	5.3	13.0	6.6	14.5	8.9
Interpersonal conflict	4.2	1.9	4.8	1.7	2.3	1.9	2.1	1.2	2.2	2.2
Physical/emotional abuse	1.4	0.5	3.8	3.6	1.2	1.3	1.2	3.9	2.3	2.5
Domestic violence	1.2	0.7	12.1	34.0	2.4	4.6	1.7	45.6	10.1	20.3
Sexual abuse	0.1	0.1	0.8	0.5	0.3	0.2	(*)—	0.3	(*)—	0.3
Financial difficulty	11.2	28.0	8.5	19.4	25.2	21.2	26.0	13.1	14.9	18.1
Gambling	—	0.3	—	0.1	(*)—	0.2	(*)—	—	(*)—	0.1
Eviction/previous accommodation ended	15.9	9.6	11.7	6.9	20.7	27.6	18.4	9.5	14.6	11.6
Drug/alcohol/ substance abuse	3.8	6.5	1.3	1.6	2.1	1.0	1.2	0.6	3.5	2.6
Emergency accommodation ended	5.6	4.5	3.3	2.8	3.3	4.1	4.0	1.8	4.7	3.4
Recently left institution	3.1	2.4	0.9	0.9	1.1	0.8	0.9	0.3	0.6	1.3
Psychiatric illness	1.6	3.3	1.3	2.2	0.7	0.6	0.4	0.3	1.5	1.6
Recent arrival to area with no means of support	5.0	5.7	3.2	3.3	6.2	7.6	4.0	2.2	6.2	4.1
Itinerant	3.3	3.5	2.6	1.6	5.4	2.2	3.0	0.9	2.2	2.3
Other	5.5	6.3	4.7	5.2	^(a) 8.5	9.4	9.6	5.8	8.2	6.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	9.1	22.3	11.0	17.0	4.5	5.0	2.4	27.2	1.5	100.0
Total (number)	5,150	12,600	6,250	9,650	2,550	2,850	1,350	15,400	850	56,600

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure confidentiality.

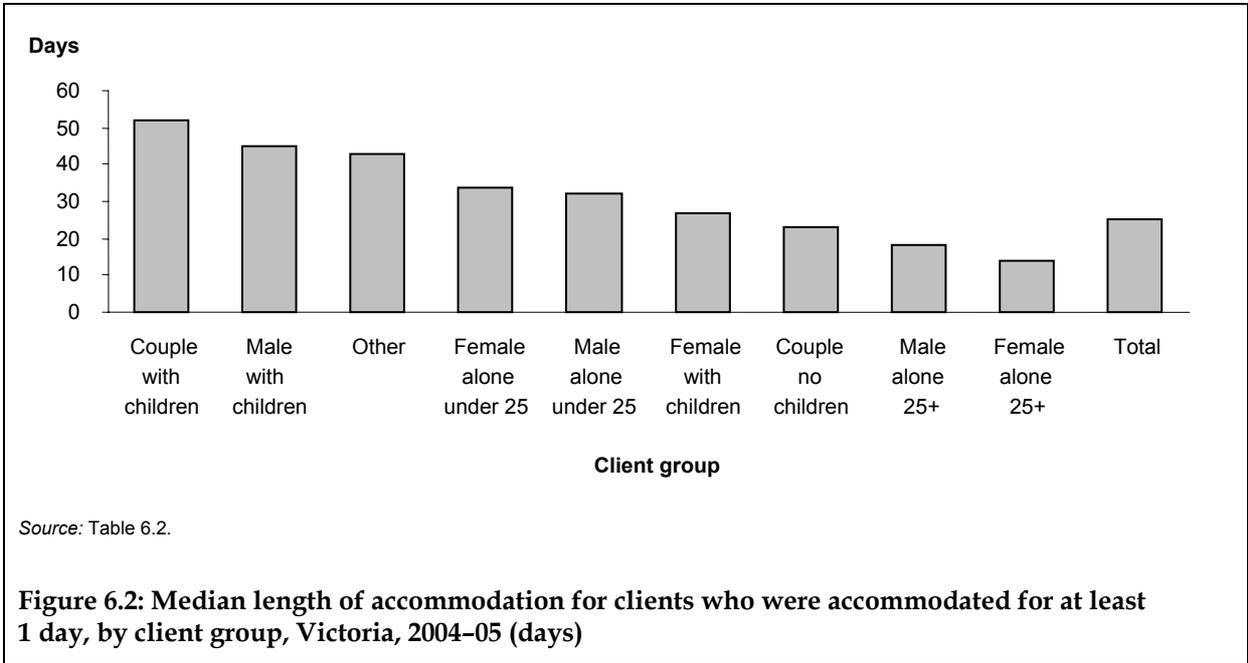
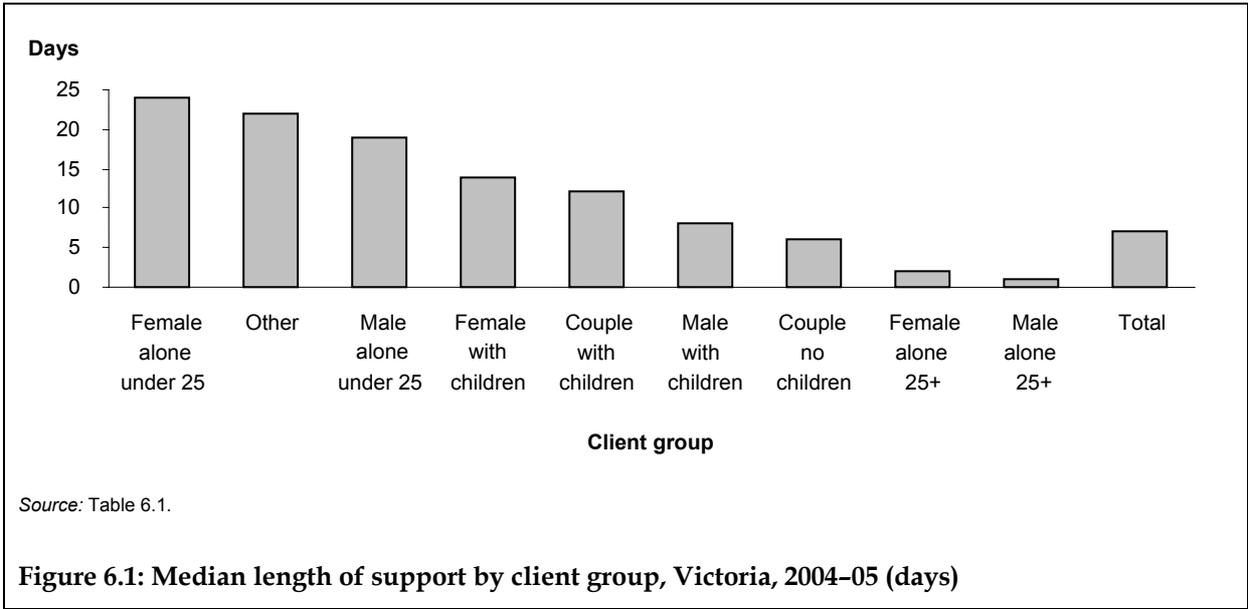
Notes

1. Number excluded due to errors and omissions (weighted): 5,340.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Victoria, 2004–05 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	25.3	49.1	20.9	40.5	37.3	30.5	35.6	26.4	27.4	34.6	19,200
1 day	5.0	3.7	6.1	6.7	5.5	4.7	5.1	7.0	3.8	5.6	3,100
2 days	1.9	1.6	2.4	3.1	2.5	2.1	1.9	2.9	2.2	2.4	1,350
3 days	1.6	1.5	1.9	2.0	1.7	2.5	1.7	2.6	1.2	2.0	1,100
4 days	1.4	1.2	1.5	1.6	1.7	1.1	1.4	1.7	1.8	1.5	800
5 days	1.5	1.0	1.3	1.5	0.7	1.2	1.0	1.3	1.1	1.2	700
6 days	1.4	1.3	1.5	1.2	1.0	1.5	1.1	1.3	0.6	1.3	700
7 days	1.8	1.9	1.5	1.6	2.2	2.3	2.0	1.4	2.4	1.7	950
>1–2 weeks	6.4	7.1	6.5	6.0	7.4	6.4	5.7	5.5	6.0	6.3	3,500
>2–4 weeks	11.3	6.8	9.7	7.0	7.4	7.9	7.7	8.2	6.5	8.0	4,450
>4–13 weeks	24.1	13.8	25.6	16.2	19.1	18.1	17.0	21.1	26.2	18.9	10,500
>13–26 weeks	9.2	5.9	10.9	6.7	8.6	10.4	9.2	10.4	9.9	8.5	4,750
>26–52 weeks	5.8	4.1	6.3	4.3	3.4	7.1	7.9	6.8	4.7	5.4	3,000
>52 weeks	3.3	1.1	3.9	1.6	1.4	4.0	2.8	3.4	6.2	2.5	1,400
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	8.5	24.1	10.2	17.4	4.6	5.0	2.4	26.3	1.5	100.0	..
Total (number)	4,750	13,400	5,650	9,700	2,550	2,750	1,350	14,600	800	..	55,550
Mean length (days)	66	36	70	44	40	65	58	66	89	..	54
Median length (days)	19	1	24	2	6	12	8	14	22	..	7

Notes

1. Number excluded due to errors and omissions (weighted): 671.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Victoria, 2004–05 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	7.3	5.7	11.9	13.9	9.5	5.4	3.7	11.7	4.3	9.5	1,050
2 days	2.0	2.9	3.7	7.2	4.6	2.3	3.7	6.1	5.1	4.4	500
3 days	2.5	2.9	2.5	4.4	1.3	2.8	(^c)—	5.1	(^c)—	3.5	350
4 days	2.0	2.7	2.9	3.3	2.5	(^c)—	2.8	2.7	3.8	2.6	300
5 days	2.2	2.0	1.6	3.2	(^c)—	(^b)2.4	(^c)—	2.1	—	2.1	200
6 days	2.3	3.3	2.5	2.9	(^a)1.9	2.0	—	1.6	(^c)—	2.3	250
7 days	2.8	4.9	1.7	3.0	5.1	3.2	2.8	2.1	3.3	3.1	350
>1–2 weeks	12.0	20.9	9.0	13.1	17.7	10.1	19.6	8.4	11.1	12.9	1,400
>2–4 weeks	14.2	14.6	10.6	11.8	12.1	11.7	10.1	10.8	9.7	12.2	1,300
>4–13 weeks	28.1	25.2	25.3	22.4	22.9	23.2	18.8	20.0	28.9	23.6	2,550
>13–26 weeks	9.9	9.2	10.9	7.1	9.0	18.3	16.9	12.1	11.8	10.6	1,150
>26–52 weeks	9.4	3.0	9.7	4.4	9.8	11.1	12.8	10.9	9.3	7.9	850
>52 weeks	5.4	2.6	7.5	3.5	3.7	7.5	7.5	6.2	10.5	5.2	550
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	13.0	21.2	13.9	13.9	3.4	5.5	1.6	25.8	1.7	100.0	..
Total (number)	1,400	2,300	1,500	1,500	350	600	200	2,800	200	..	10,800
Mean length (days)	94	57	101	76	76	107	104	96	127	..	86
Median length (days)	32	18	34	14	23	52	45	27	43	..	25
Accommodation starting and ending on the same date (number)	100	250	100	250	150	150	50	350	<25	..	1,350
Total accommodation	1,500	2,550	1,600	1,750	500	700	250	3,150	200	..	12,200

(a) Includes a small proportion of closed support periods in which clients were accommodated for 5 days. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of closed support periods in which clients were accommodated for 4 days. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 1,927.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, Victoria, 2004–05 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	58.8	39.7	57.1	38.7	53.5	56.6	47.8	48.2	57.1	47.3
SAAP/CAP accommodation	38.1	22.5	34.3	21.6	24.1	31.7	21.8	26.7	33.3	26.8
Assistance to obtain/maintain short-term accommodation	24.4	22.3	18.9	15.0	25.6	23.7	22.2	16.1	24.4	19.5
Assistance to obtain/maintain independent housing	26.7	24.4	28.8	19.8	31.9	35.5	29.5	27.8	33.4	26.4
Financial/employment	44.5	47.8	38.5	41.0	49.2	47.9	47.0	41.3	43.4	43.6
Assistance to obtain/maintain government payment	12.9	8.3	12.5	6.5	5.4	5.7	4.4	9.0	10.2	8.7
Employment/training assistance	10.8	5.7	7.3	1.5	3.1	2.7	2.0	2.0	5.6	4.2
Financial assistance/material aid	35.5	43.3	29.7	36.3	44.4	44.5	44.3	35.7	37.3	38.0
Financial counselling	9.4	9.0	8.7	5.9	7.3	8.4	6.6	6.9	9.2	7.7
Counselling	37.4	32.9	48.8	52.3	30.7	39.6	37.7	62.2	43.2	46.7
Incest/sexual assault	0.7	0.4	1.9	1.8	0.7	1.1	0.3	1.7	1.0	1.2
Domestic violence	1.6	1.0	10.9	26.9	3.5	3.8	1.0	36.0	9.6	16.3
Family/relationship	12.5	6.5	17.3	9.1	7.3	11.4	12.0	14.8	13.0	11.4
Emotional/other	33.9	31.9	42.5	47.5	29.2	36.7	35.0	55.8	37.2	42.5
Assistance with problem gambling	0.3	0.9	0.1	0.2	0.3	0.2	—	0.2	0.4	0.4
General support/advocacy	75.3	65.7	75.0	73.3	75.6	79.8	74.8	82.0	75.8	74.7
Living skills/personal development	21.9	9.3	19.5	6.1	7.2	7.2	5.4	6.0	10.2	9.8
Assistance with legal issues/court support	7.6	7.9	6.7	11.2	4.4	6.8	8.4	16.8	8.0	10.5
Advice/information	67.6	60.2	68.1	67.7	68.7	73.2	66.4	74.0	66.0	67.9
Retrieval/storage/removal of belongings	13.9	10.4	12.0	8.8	7.8	7.9	6.0	7.5	8.3	9.5
Advocacy/liaison on behalf of client	41.2	34.1	40.9	40.0	42.0	47.6	42.2	51.4	42.1	42.5
Brokerage services	3.9	6.3	3.3	4.4	4.5	6.7	6.6	6.1	3.9	5.3
Specialist services	18.6	18.1	18.9	18.2	12.8	13.1	8.1	17.1	19.1	17.3
Psychological services	2.5	4.5	1.2	1.7	1.0	0.3	0.9	1.1	2.7	2.1
Psychiatric services	3.2	6.4	1.5	2.3	0.6	0.4	1.1	0.6	2.8	2.6
Pregnancy support	0.1	—	3.0	0.7	2.7	2.3	(*)—	1.8	1.9	1.2
Family planning support	0.3	0.1	1.2	0.2	0.9	0.6	0.5	0.8	1.2	0.5
Drug/alcohol support or intervention	8.7	10.6	4.8	4.1	4.4	2.9	2.2	2.3	4.5	5.5
Physical disability services	0.1	0.4	0.1	0.3	0.3	0.3	—	0.2	1.1	0.2
Intellectual disability services	0.2	0.4	0.4	0.2	0.3	0.2	(*)—	0.1	1.2	0.3
Culturally appropriate support	4.4	3.1	5.5	5.6	2.1	3.4	0.7	7.0	7.0	4.9
Interpreter services	1.0	2.4	1.0	2.6	0.4	1.1	0.5	2.7	2.1	2.0
Assistance with immigration issues	0.5	0.4	1.2	1.6	0.3	0.6	(*)—	1.1	1.5	0.9
Health/medical services	10.1	12.0	9.5	9.1	7.1	5.8	4.8	7.0	8.7	9.0
Basic support and services n.e.s.	45.6	44.1	42.9	36.9	32.3	32.9	32.5	37.8	39.3	39.8
Meals	20.8	22.8	18.6	15.2	9.1	6.8	5.8	10.6	12.0	15.6
Laundry/shower facilities	18.0	15.7	16.0	12.5	7.1	3.5	3.4	8.2	10.0	12.0
Recreation	16.2	12.2	12.5	6.7	4.9	4.8	3.5	6.3	10.6	9.2
Transport	27.0	15.4	27.1	16.8	14.5	16.1	12.5	19.8	19.3	19.1
Other	17.7	20.3	15.8	15.9	16.4	17.4	21.2	17.8	20.2	17.9
No services provided directly	3.3	3.7	3.7	2.9	3.1	2.4	2.9	1.8	2.5	2.9
Total (number)	5,300	13,800	6,400	10,200	2,650	3,050	1,450	15,950	900	59,750

Notes

1. Number excluded due to errors and omissions (weighted): 2,193 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Victoria, 2004–05 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Accommodation	52.4	44.9	49.8	72.9	50.0	5,750
SAAP/CAP accommodation	52.4	44.9	49.8	72.9	50.0	5,750
School liaison/child care	17.8	15.8	20.4	22.0	19.9	2,300
School liaison	14.5	13.7	14.8	15.3	14.7	1,700
Child care	4.8	3.6	8.6	6.8	7.9	900
Counselling	11.6	15.4	22.2	16.9	20.7	2,350
Help with behavioural problems	6.4	7.8	8.5	(*)—	8.2	950
Sexual/physical abuse counselling/support	0.9	1.1	2.2	—	2.0	250
Skills education	1.5	1.9	2.1	(*)—	2.0	250
General counselling/support	8.1	10.8	17.2	15.3	15.9	1,800
General support/advocacy	37.2	48.5	47.7	39.0	46.6	5,350
Access arrangements	1.1	5.3	4.3	—	4.0	450
Advice/information	22.4	30.0	29.8	27.1	28.9	3,300
Brokerage services	8.4	7.8	6.3	(*)—	6.6	750
Advocacy	23.4	30.8	28.8	27.1	28.3	3,250
Specialist services	7.9	3.6	11.0	13.6	10.3	1,200
Culturally sensitive services	3.7	1.9	5.2	8.5	4.9	550
Health/medical services	5.0	1.7	7.0	6.8	6.5	750
Basic support and other services n.e.s.	55.4	54.4	52.7	45.8	53.0	6,100
Meals	15.3	17.3	27.3	10.2	25.3	2,900
Showers/hygiene	7.8	8.6	17.4	11.9	15.9	1,800
Recreation	14.8	12.0	19.0	11.9	18.1	2,100
Transport	20.1	21.9	32.3	16.9	30.3	3,500
Other	33.5	31.4	17.9	30.5	20.4	2,350
No services provided directly by agency	5.1	8.6	8.7	—	8.2	950
Total accompanying child support periods (%)	11.1	5.1	83.2	0.6	100.0	..
Total accompanying child support periods (number)	1,300	600	9,550	50	..	11,500

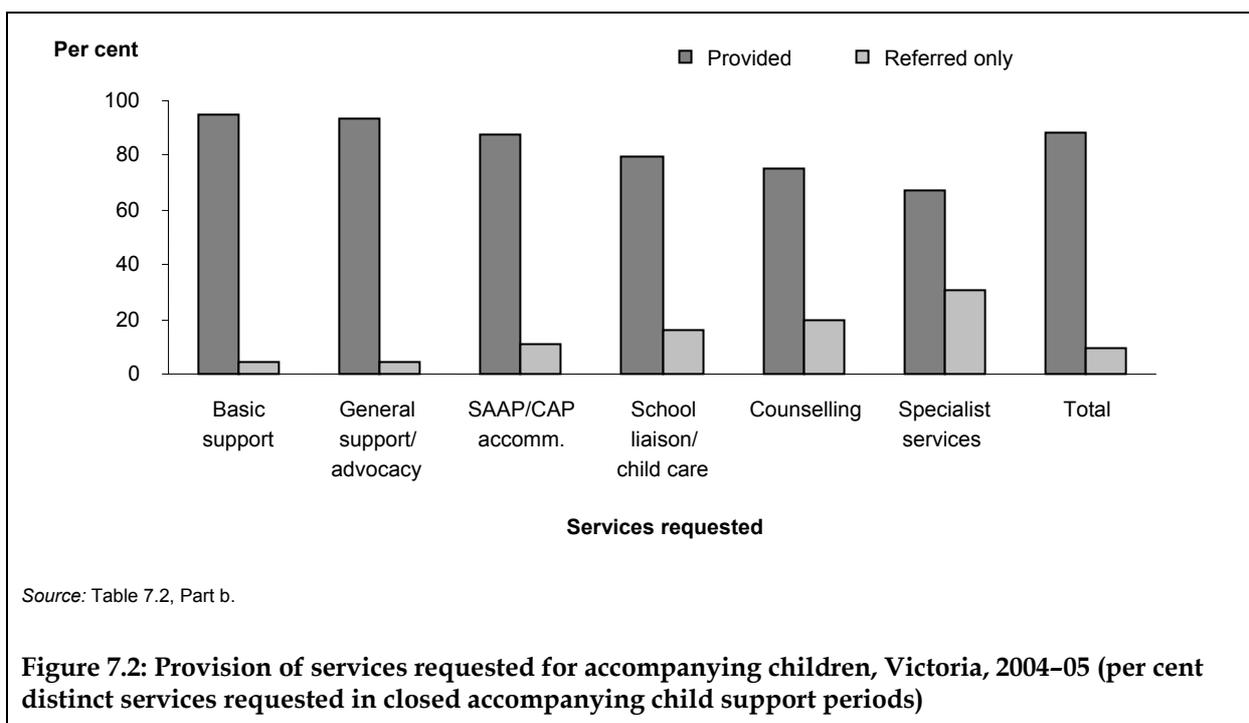
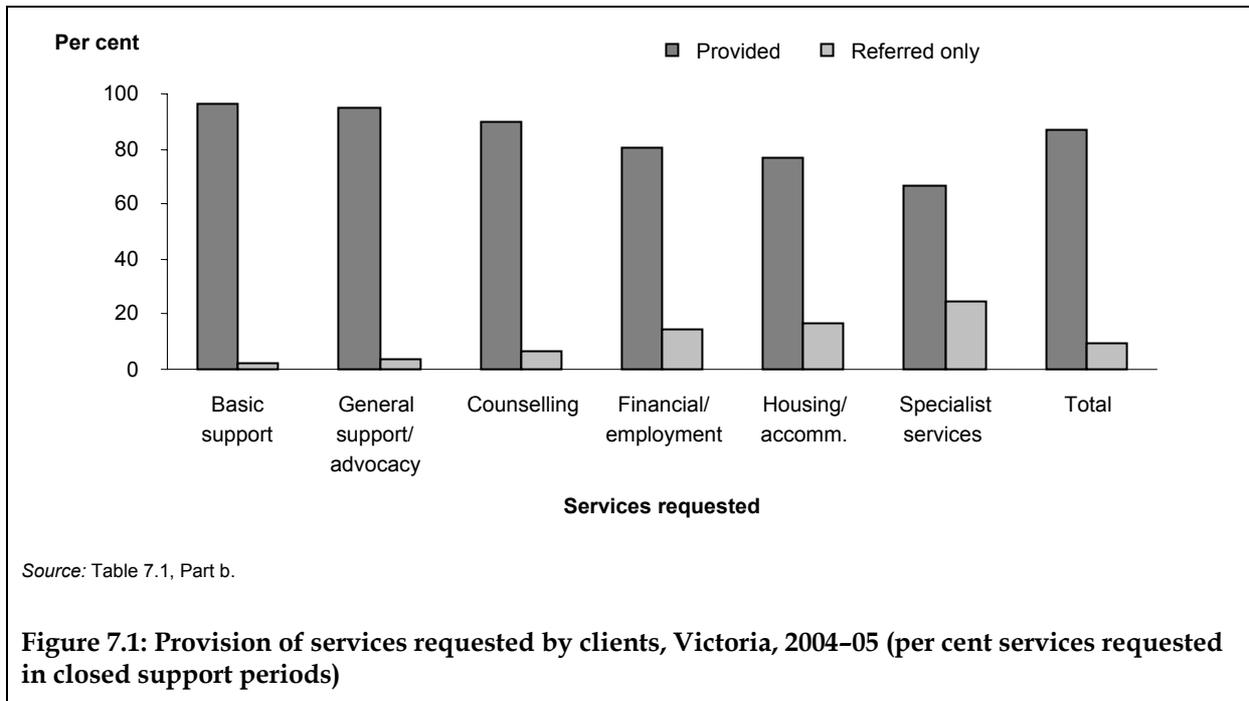
Notes

1. Number excluded due to errors and omissions (weighted): 18,218 accompanying child support periods (including cases with no information on service requirements or provision).
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Victoria, 2004–05

**Part a: Individual types of services requested in closed support periods, by provision
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	6.2	17.9	24.1	59.2	16.6	75.8	100.0	18,100
Assistance to obtain/maintain short-term accommodation	6.8	17.0	23.8	56.6	19.6	76.2	100.0	13,100
Assistance to obtain/maintain independent housing	8.3	14.2	22.5	60.5	17.1	77.6	100.0	16,850
Financial/employment								
Assistance to obtain/maintain government payment	5.7	16.9	22.6	53.4	23.9	77.3	100.0	5,000
Employment/training assistance	14.0	27.7	41.7	36.8	21.5	58.3	100.0	3,150
Financial assistance/material aid	3.1	10.8	13.9	71.5	14.6	86.1	100.0	23,400
Financial counselling	8.3	20.3	28.6	53.8	17.6	71.4	100.0	5,100
Counselling								
Incest/sexual assault	13.9	31.0	44.9	35.4	19.8	55.2	100.0	1,050
Domestic violence	3.7	8.1	11.8	75.3	12.9	88.2	100.0	9,700
Family/relationship	9.7	14.3	24.0	59.4	16.6	76.0	100.0	7,100
Emotional/other	1.7	2.2	3.9	87.6	8.5	96.1	100.0	23,200
Assistance with problem gambling	12.0	21.0	33.0	46.8	20.2	67.0	100.0	250
General support/advocacy								
Living skills/personal development	7.5	5.7	13.2	75.8	11.0	86.8	100.0	5,450
Assistance with legal issues/court support	6.1	18.1	24.2	49.6	26.2	75.8	100.0	6,300
Advice/information	0.6	0.6	1.2	83.1	15.7	98.8	100.0	36,600
Retrieval/storage/removal of belongings	5.7	5.6	11.3	78.9	9.8	88.7	100.0	4,850
Advocacy/liaison on behalf of client	1.4	1.7	3.1	84.7	12.2	96.9	100.0	22,550
Brokerage services	2.1	8.5	10.6	73.4	16.0	89.4	100.0	2,800
Specialist services								
Psychological services	13.4	42.5	55.9	26.0	18.1	44.1	100.0	1,850
Psychiatric services	11.0	34.0	45.0	29.7	25.3	55.0	100.0	1,900
Pregnancy support	10.2	23.7	33.9	44.0	22.1	66.1	100.0	800
Family planning support	12.5	26.5	39.0	41.4	19.6	61.0	100.0	400
Drug/alcohol support or intervention	12.3	22.9	35.2	33.6	31.2	64.8	100.0	4,050
Physical disability services	12.9	35.0	47.9	28.1	24.0	52.1	100.0	250
Intellectual disability services	16.4	32.4	48.8	27.1	24.0	51.1	100.0	250
Culturally appropriate support	2.9	9.1	12.0	75.5	12.5	88.0	100.0	2,450
Interpreter services	1.6	10.6	12.2	77.2	10.6	87.8	100.0	900
Assistance with immigration issues	6.3	17.9	24.2	48.1	27.7	75.8	100.0	500
Health/medical services	6.1	26.5	32.6	42.1	25.2	67.3	100.0	6,400
Basic support and services n.e.s.								
Meals	0.9	1.8	2.7	91.5	5.7	97.2	100.0	8,700
Laundry/shower facilities	0.9	0.4	1.3	94.5	4.3	98.8	100.0	6,400
Recreation	2.4	3.4	5.8	85.1	9.1	94.2	100.0	4,850
Transport	1.9	1.7	3.6	90.7	5.6	96.3	100.0	9,600
Other	0.9	3.4	4.3	87.0	8.8	95.8	100.0	10,000

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Victoria, 2004–05

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
% distinct services requested								Number	Number
Housing/ accommodation	7.1	16.4	23.5	58.9	17.6	76.5	100.0	48,050	30,300
Financial/ employment	5.1	14.4	19.5	63.6	16.9	80.5	100.0	36,650	27,000
Counselling	3.9	6.5	10.4	78.2	11.3	89.5	100.0	41,300	25,950
General support/ advocacy	2.1	3.3	5.4	79.8	14.9	94.7	100.0	78,550	40,600
Specialist services	8.4	24.9	33.3	43.3	23.3	66.6	100.0	19,750	11,650
Basic support and services n.e.s.	1.3	2.2	3.5	89.9	6.7	96.6	100.0	39,550	21,600
Total (%)	4.1	9.2	13.2	72.3	14.5	86.8	100.0
Total (number)	10,750	24,150	34,900	190,750	38,250	229,000	..	263,850	54,300

Notes

1. Number excluded due to errors and omissions (weighted): 1,017 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Victoria, 2004–05

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	1.8	10.9	12.7	73.8	13.5	87.3	100.0	5,100
School liaison/child care								
School liaison	4.3	5.2	9.5	75.8	14.7	90.5	100.0	1,450
Child care	4.4	30.9	35.3	47.0	17.7	64.7	100.0	1,100
Counselling								
Help with behavioural problems	5.3	25.0	30.3	49.8	19.9	69.7	100.0	1,100
Sexual/physical abuse counselling/support	11.7	44.2	55.9	25.6	18.5	44.1	100.0	400
Skills education	2.7	11.5	14.2	76.0	9.8	85.8	100.0	200
General counselling/support	4.2	11.8	16.0	75.0	9.0	84.0	100.0	1,800
General support/advocacy								
Access arrangements	5.3	29.1	34.4	48.6	17.0	65.6	100.0	500
Advice/information	1.3	1.7	3.0	87.8	9.3	97.1	100.0	2,750
Brokerage services	1.6	8.6	10.2	78.4	11.3	89.7	100.0	700
Advocacy	1.2	2.2	3.4	85.9	10.7	96.6	100.0	2,650
Specialist services								
Culturally sensitive services	1.4	7.6	9.0	82.4	8.6	91.0	100.0	500
Health/medical services	3.6	40.8	44.4	36.4	19.1	55.5	100.0	1,050
Basic support and other services n.e.s.								
Meals	0.5	1.0	1.5	93.6	4.8	98.4	100.0	2,650
Showers/hygiene	0.5	0.4	0.9	97.2	1.8	99.0	100.0	1,650
Recreation	1.6	3.5	5.1	89.3	5.6	94.9	100.0	1,800
Transport	0.7	0.8	1.5	95.4	3.1	98.5	100.0	2,900
Other	0.9	14.7	15.6	68.4	15.9	84.3	100.0	2,400

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Victoria, 2004–05

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	1.8	10.9	12.7	73.8	13.5	87.3	100.0	5,100	5,100
School liaison/ child care	4.3	16.3	20.6	63.4	16.0	79.4	100.0	2,550	2,150
Counselling	5.3	19.6	24.9	61.6	13.5	75.1	100.0	3,450	2,500
General support/ advocacy	1.6	4.7	6.3	83.0	10.6	93.6	100.0	6,600	4,550
Specialist services	2.9	30.3	33.2	51.0	15.8	66.8	100.0	1,550	1,400
Basic support and services n.e.s.	0.8	4.2	5.0	88.7	6.4	95.1	100.0	11,400	5,450
Total (%)	2.0	9.5	11.5	77.9	10.6	88.5	100.0
Total (number)	600	2,900	3,500	23,900	3,250	27,150	..	30,700	9,250

Notes

1. Number excluded due to errors and omissions (weighted): 16,056 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services requested by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2004–05

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
% unmet needs									
Housing/accommodation	34.5	29.3	33.3	31.4	42.7	31.1	24.1	31.8	3,350
Financial/employment	19.8	16.6	21.4	20.1	18.2	14.7	16.5	17.5	1,850
Counselling	11.2	16.7	9.4	18.5	16.0	17.3	21.8	15.1	1,600
General support/advocacy	13.6	16.0	13.6	12.0	13.3	17.7	13.5	15.3	1,650
Specialist services	15.6	16.0	17.5	12.9	8.0	15.3	19.5	15.5	1,650
Basic support and services n.e.s.	5.3	5.4	4.8	5.0	1.8	4.0	4.5	4.9	500
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	10,600
Summary totals									
Total unmet needs (%)	29.0	33.2	4.6	4.4	2.4	25.1	1.4	100.0	..
Total unmet needs (number)	3,100	3,550	500	450	250	2,650	150	..	10,600
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	31.5	30.4	4.1	4.8	2.5	25.4	1.3	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	1,550	1,500	200	250	100	1,250	50	..	4,900
Total closed support periods (%)									
Total closed support periods (%)	33.0	27.5	4.5	5.0	2.4	26.1	1.5	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	17,850	14,900	2,400	2,700	1,300	14,150	800	..	54,150

Notes

1. Number excluded due to errors and omissions (weighted): 110 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 54 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,634 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2004–05

	Couple with children	Male with children	Female with children	Total	
				%	Number
Broad type of service	% unmet needs				
Accommodation	18.8	27.3	14.1	14.7	100
School liaison/child care	12.5	18.2	18.3	17.9	100
Counselling	31.3	45.5	28.3	28.8	200
General support/advocacy	6.3	9.1	17.7	16.8	100
Specialist services	3.1	—	7.5	7.1	50
Basic support and services n.e.s.	28.1	—	14.1	14.7	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>600</i>
Summary totals					
Total unmet needs (%)	5.8	2.0	92.2	100.0	..
Total unmet needs (number)	50	<25	550	..	600
Total closed accompanying child support periods with unmet needs (%)	6.8	2.7	90.4	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	<25	350	..	400
Total closed accompanying child support periods (%)	10.9	4.9	83.7	100.0	100
Total closed accompanying child support periods (number)	1,050	450	7,950	..	9,500
Total closed support periods with accompanying children with unmet needs (%)	6.1	3.7	90.2	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	250	..	300
Total closed support periods with accompanying children requiring assistance (%)	10.9	5.6	82.8	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	550	300	4,150	..	5,000

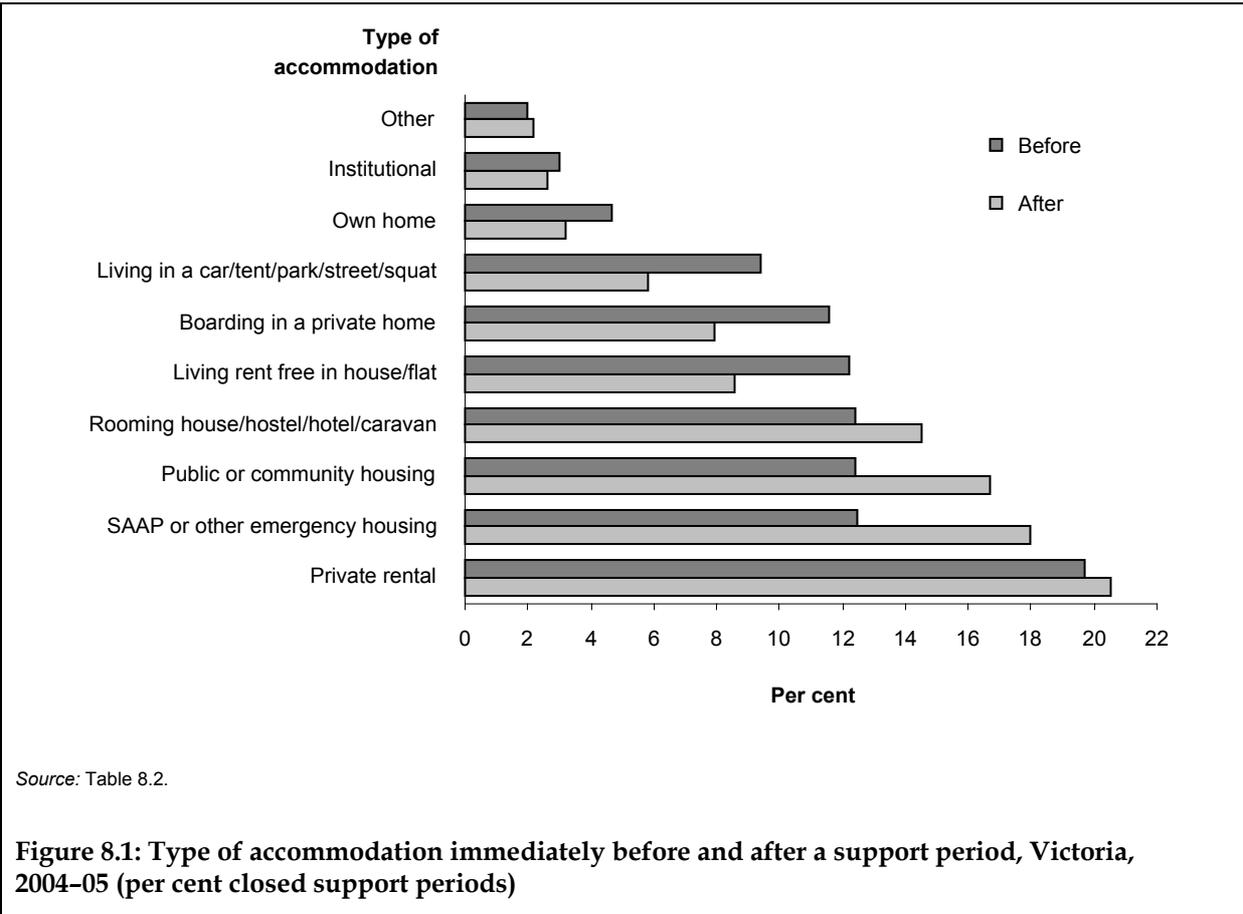
Notes

1. Number excluded due to errors and omissions (weighted): 7 identified unmet need for accompanying children.
2. Number excluded due to errors and omissions (weighted): 2 closed accompanying child support period with unmet needs.
3. Number excluded due to errors and omissions (weighted): 16,070 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support period with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 8 closed support periods with accompanying children requiring assistance.
6. There were no closed support periods for the 'Other with children' client group in which services requested for children were neither provided nor referred. However, there were closed accompanying child support periods and closed support periods with accompanying children requiring assistance for this group. These are not presented separately but are included in the relevant total.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Victoria, 2004-05 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	14.1	5.2	5.4	3.9
No income, awaiting pension/benefit	3.2	2.0	0.8	0.7
Government pension/benefit	74.7	85.1	87.5	89.1
Other	8.0	7.8	6.3	6.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>5,050</i>	<i>4,750</i>	<i>52,200</i>	<i>49,150</i>
Number with missing data	100	450	4,000	7,100
Total (number)	5,200	5,200	56,200	56,200

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Victoria, 2004–05 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	17.5	17.2	12.5	18.0
Living rent-free in house/flat	13.4	7.2	12.2	8.6
Private rental	19.2	26.7	19.7	20.5
Public or community housing	7.8	19.9	12.4	16.7
Rooming house/hostel/hotel/caravan	9.4	10.8	12.4	14.5
Boarding in a private home	17.8	10.6	11.6	7.9
Own home	3.3	1.8	4.7	3.2
Living in a car/tent/park/street/squat	6.9	1.8	9.4	5.8
Institutional	3.2	2.6	3.0	2.6
Other	1.4	1.4	2.0	2.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>16,500</i>	<i>14,600</i>	<i>51,700</i>	<i>46,400</i>
Number with missing data	650	2,600	4,500	9,800
Total (number)	17,200	17,200	56,200	56,200

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Victoria, 2004–05 (per cent)

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	44.7	44.0	30.9	27.7	34.4	38.0	29.6	17.0	13.9	32.5	2,850
Living rent-free in house/flat	9.3	9.1	10.9	11.9	6.9	7.1	5.4	5.5	3.5	7.8	700
Private rental	9.3	10.3	12.2	12.4	15.6	13.2	13.4	18.3	18.5	13.6	1,200
Public or community housing	5.1	6.9	7.9	7.7	11.6	16.8	30.2	42.8	49.9	18.4	1,600
Rooming house/hostel/hotel/caravan	14.2	10.2	17.1	17.6	10.3	6.6	4.8	1.9	(^c)—	9.2	800
Boarding in a private home	9.5	10.3	10.1	10.1	9.1	7.9	8.0	10.4	10.4	9.2	800
Own home	3.3	3.6	2.3	1.5	3.0	1.4	0.6	(^c)—	(^c)—	1.8	150
Living in a car/tent/park/street/squat	1.0	(^c)—	0.8	1.6	0.9	0.4	(^c)—	(^c)—	—	0.6	50
Institutional	2.5	4.1	6.5	7.2	6.9	6.4	5.6	2.8	2.1	5.4	450
Other	1.1	^(a) 1.6	1.3	2.1	1.3	2.1	^(a) 2.4	0.9	1.0	1.6	150
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	8.3	7.2	9.1	11.7	12.2	25.2	11.7	8.8	5.8	100.0	..
Total (number)	750	650	800	1,000	1,050	2,200	1,050	750	500	..	8,750

(a) Includes a small proportion of closed support periods where clients who were accommodated in SAAP/CAP accommodation during their support reported that they were 'living in a car/tent/park/ street/squat' following support. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 3,956 closed support periods (type of accommodation and length of accommodation).
2. Table excludes closed support periods in which clients started and ended their accommodation on the same date.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Victoria, 2004–05 (per cent)

Living situation	Before	After
With parent(s)	7.9	5.3
With foster family	0.2	0.2
With relatives/friends short-term	14.5	8.1
With relatives/friends long-term	2.8	4.3
With spouse/partner with/without children	23.9	16.0
Alone with children	16.4	23.6
Alone	23.8	28.2
With other unrelated persons	9.7	12.3
Other	0.6	2.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>43,350</i>	<i>38,900</i>
Number with missing data	12,850	17,300
Total (number)	56,200	56,200

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Victoria, 2004–05 (per cent)

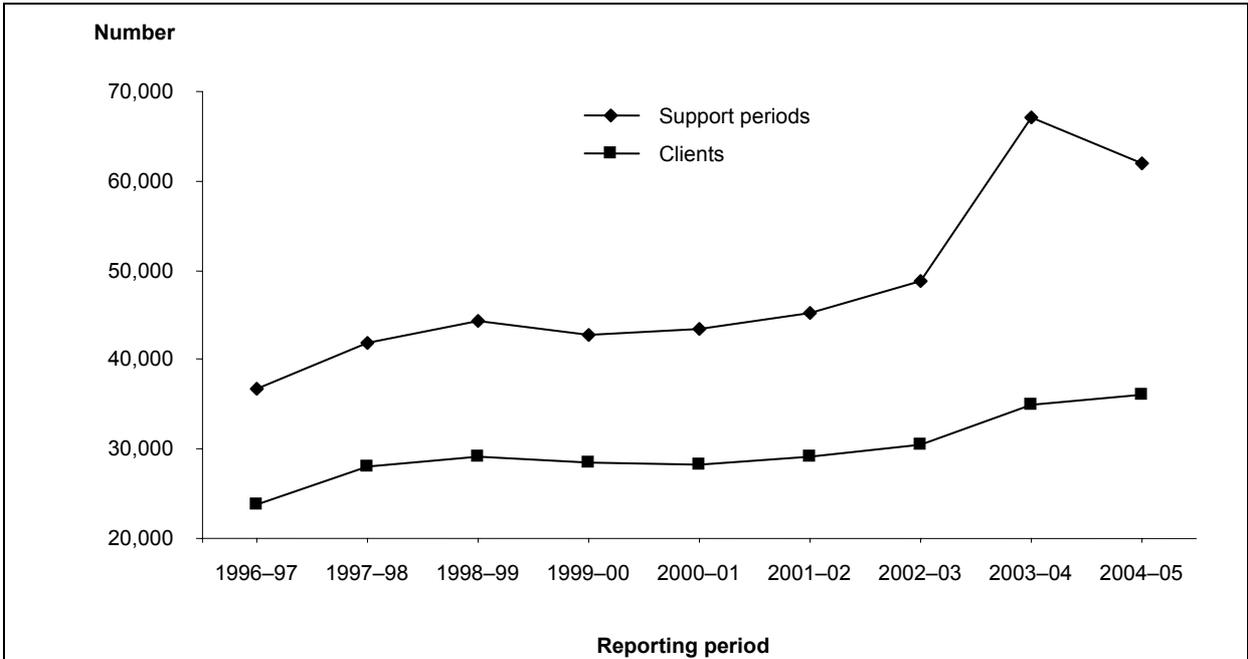
Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time	1.0	4.7	2.5	3.1
Employed part time/casual	6.3	11.4	6.1	7.0
Unemployed (looking for work)	49.7	43.8	24.6	23.4
Not in labour force	43.0	40.1	66.7	66.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>3,150</i>	<i>2,900</i>	<i>42,950</i>	<i>39,700</i>
Number with missing data	50	300	13,250	16,500
Total (number)	3,200	3,200	56,200	56,200

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

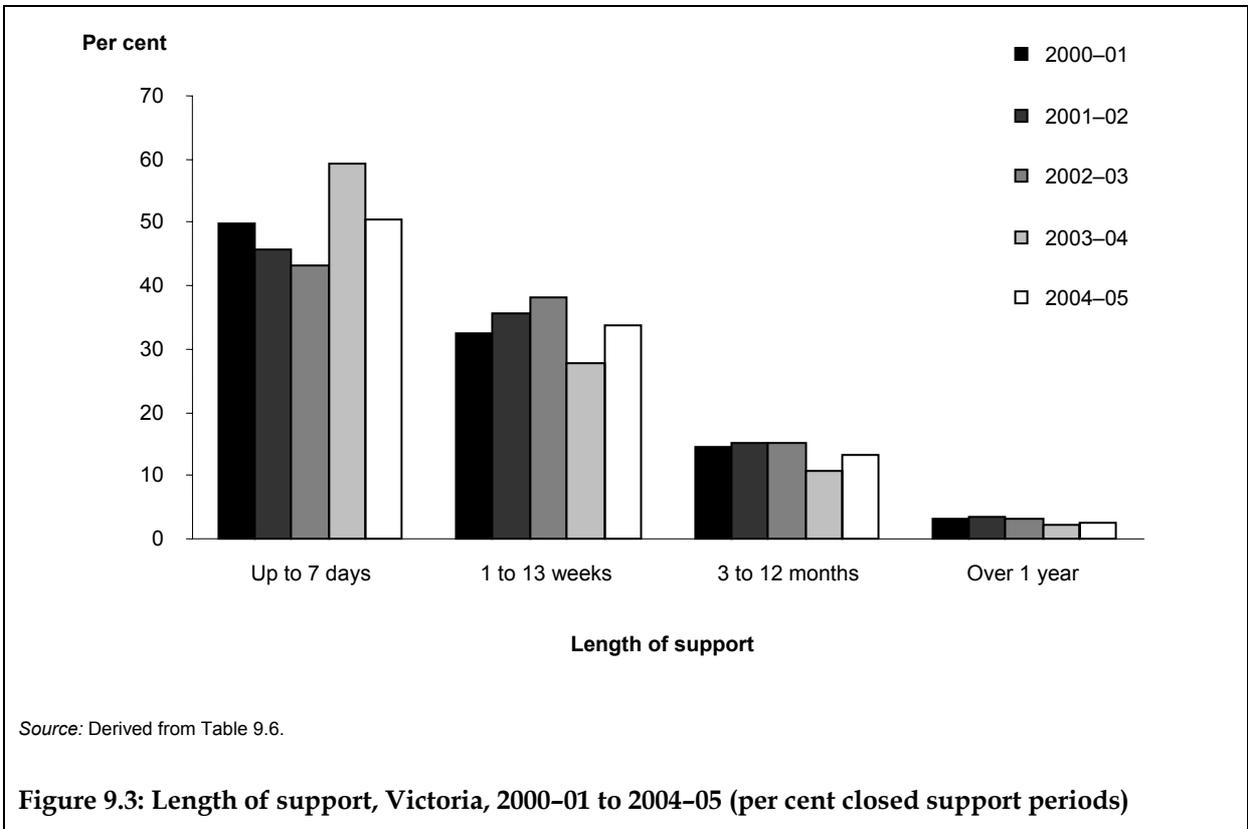
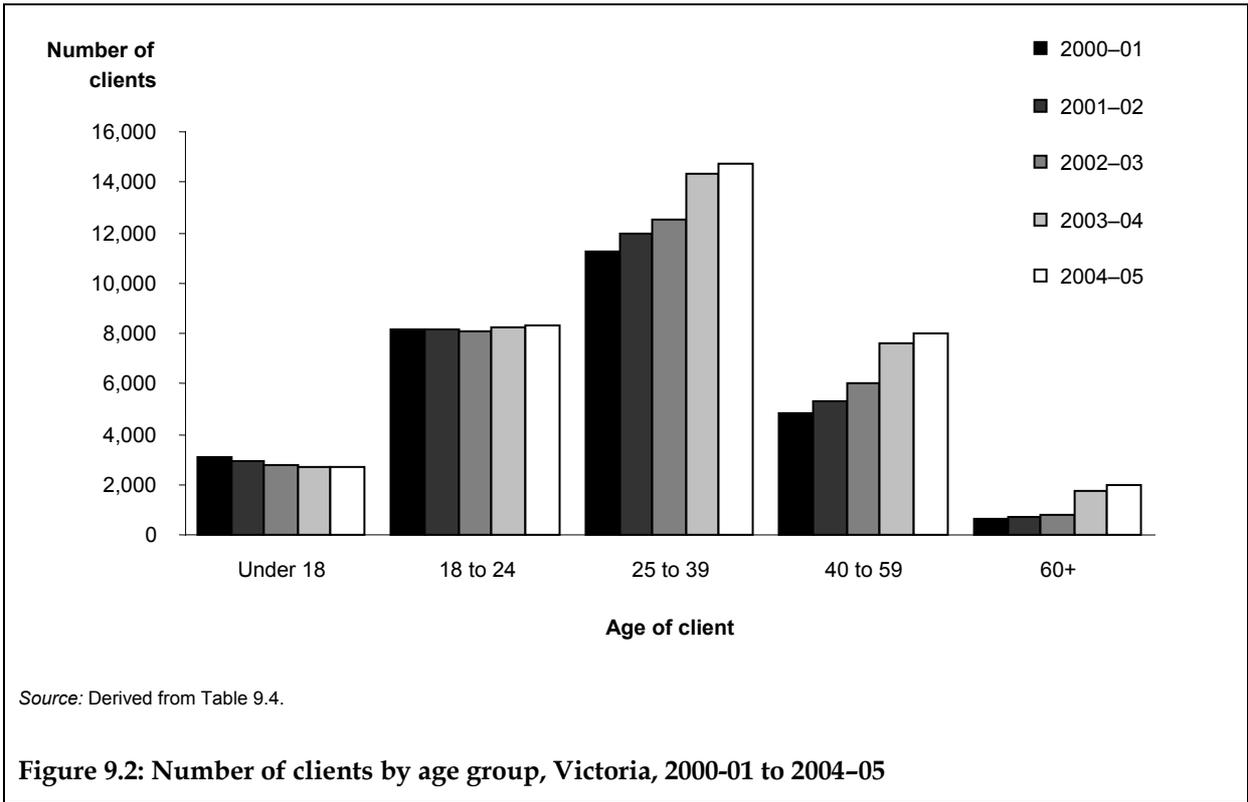
9 Support from 1996–97 to 2004–05

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Victoria, 1996-97 to 2004-05



9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2004–05 dollars, by reporting period, Victoria, 1996–97 to 2004–05

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	48,401,000	44,466,000	1,210	1,870
1997–98	49,265,000	46,237,000	1,110	1,650
1998–99	48,028,000	46,991,000	1,060	1,620
1999–00	51,247,000	46,730,000	1,090	1,640
2000–01	55,970,000	52,964,000	1,220	1,880
2001–02	65,435,000	62,843,000	1,390	2,150
2002–03	72,163,000	67,833,000	1,390	2,220
2003–04	74,398,000	71,847,000	1,070	2,060
2004–05	78,474,000	75,484,000	1,220	2,090
Constant 2004–05 \$				
1996–97	61,270,000	56,288,000	1,530	2,370
1997–98	61,047,000	57,295,000	1,370	2,040
1998–99	60,797,000	59,484,000	1,340	2,040
1999–00	60,795,000	55,436,000	1,300	1,950
2000–01	65,734,000	62,203,000	1,430	2,210
2001–02	73,501,000	70,590,000	1,560	2,420
2002–03	78,635,000	73,918,000	1,510	2,420
2003–04	77,248,000	74,600,000	1,110	2,130
2004–05	78,474,000	75,484,000	1,220	2,090

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00, 2000–01 and 2002–03 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1). Total recurrent funding in 2003–04 and 2004–05 includes funding provided by the Victorian Government which was in addition to the SAAP funding agreement between this government and the Australian Government.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005; ABS 2005b; FaCS unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, Victoria, 1996–97 to 2004–05 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Support periods	36,800	41,850	44,250	42,700	43,350	45,200	48,800	67,200	62,000
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Clients	23,700	28,050	29,100	28,500	28,150	29,200	30,500	34,950	36,100
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.52	1.49	1.53	1.50	1.54	1.54	1.60	1.92	1.72
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	60	71	72	70	68	69	71	81	83
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	1,250	1,900	1,800	1,450	1,450	2,000	2,150	2,250	2,450
<i>Errors and omissions</i>	1,179	1,236	1,917	1,613	977	1,146	1,067	1,783	1,306
Daily average support periods	5,000	5,400	6,250	6,250	6,100	6,850	7,550	7,450	8,350
<i>Errors and omissions</i>	1,576	1,305	55	63	175	281	79	30	—

Notes

1. Numbers of clients in this table relate to clients who ever received assistance from a SAAP agency in Victoria.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Victoria, 2001-02 to 2004-05 (number)

	2001-02	2002-03	2003-04	2004-05
Accompanying child support periods	23,900	25,650	25,700	29,700
<i>Errors and omissions</i>	—	—	—	—
Accompanying children	18,300	19,900	19,650	20,450
<i>Errors and omissions</i>	—	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.30	1.45
<i>Errors and omissions</i>	—	—	—	—
Accompanying children per 10,000 population 0-17	158	172	170	177
<i>Errors and omissions</i>	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,350	1,500	1,450	1,700
<i>Errors and omissions</i>	755	681	874	934
Daily average accompanying child support periods	4,600	5,000	4,850	5,250
<i>Errors and omissions</i>	167	36	25	—

Notes

1. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in Victoria.
2. 'Accompanying children per 10,000 population 0-17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
4. In 2001-02, 2002-03 and 2003-04, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004-05 was the first year that the number of accompanying children could be reported for all agencies.
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.4: SAAP clients: age of client by reporting period, Victoria, 2000–01 to 2004–05 (per cent)

Age of client	2000–01	2001–02	2002–03	2003–04	2004–05
Under 15 years	1.6	1.4	1.3	0.9	0.8
15–17 years	9.3	8.6	8.0	6.9	6.8
18–19 years	9.7	9.6	8.8	7.6	7.7
20–24 years	19.5	18.6	17.9	16.2	15.6
25–29 years	14.8	14.7	14.3	13.8	13.5
30–34 years	14.1	15.1	15.0	15.1	14.7
35–39 years	11.2	11.5	12.2	12.5	12.9
40–44 years	8.0	8.5	9.0	9.7	9.8
45–49 years	4.5	4.9	5.5	6.1	6.3
50–54 years	3.1	3.2	3.5	3.8	3.8
55–59 years	1.7	1.7	1.9	2.4	2.5
60–64 years	1.0	1.0	1.1	1.5	1.5
65 years and over	1.4	1.4	1.4	3.5	4.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	28,050	29,000	30,200	34,700	35,850
Mean age (years)	30.0	30.5	31.1	33.3	33.9
Median age (years)	28	29	29	31	31
<i>Errors and omissions</i>	<i>107</i>	<i>231</i>	<i>290</i>	<i>233</i>	<i>223</i>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Victoria, 2000–01 to 2004–05 (per cent)

Existence of support plan	2000–01	2001–02	2002–03	2003–04	2004–05
<i>Support plan</i>	<i>64.9</i>	<i>59.8</i>	<i>58.0</i>	<i>41.6</i>	<i>47.8</i>
All goals achieved	13.9	16.5	17.3	12.7	14.6
Most or some goals achieved	32.2	35.3	33.4	21.6	22.2
No goals achieved	3.1	2.6	2.6	1.6	2.1
No information given	15.7	5.5	4.7	5.7	8.9
<i>No support plan</i>	<i>10.8</i>	<i>14.2</i>	<i>14.2</i>	<i>40.8</i>	<i>31.1</i>
<i>Not appropriate</i>	<i>24.3</i>	<i>26.0</i>	<i>27.9</i>	<i>17.6</i>	<i>21.1</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	25,500	31,050	35,750	56,400	52,950
<i>Errors and omissions</i>	<i>5,914</i>	<i>3,798</i>	<i>5,095</i>	<i>3,312</i>	<i>2,825</i>

Notes

1. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
2. In 2000–01, 2001–02, 2002–03 and 2003–04, data on support plans were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that data on support plans were collected by all agencies.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.6: SAAP closed support periods: length of support by reporting period, Victoria, 2000–01 to 2004–05 (per cent)

Length of support	2000–01	2001–02	2002–03	2003–04	2004–05
Less than 1 day	35.7	32.9	27.6	47.4	34.7
1 day	5.1	4.7	5.6	4.3	5.7
2 days	2.3	1.8	2.4	1.8	2.4
3 days	1.8	1.7	2.0	1.4	2.0
4 days	1.4	1.2	1.5	1.1	1.5
5 days	1.0	0.9	1.1	0.9	1.2
6 days	1.0	1.1	1.3	1.0	1.3
7 days	1.5	1.5	1.8	1.5	1.7
>1–2 weeks	5.4	5.7	6.7	5.1	6.4
>2–4 weeks	7.7	8.0	8.8	6.5	8.1
>4–13 weeks	19.4	22.0	22.8	16.2	19.1
>13–26 weeks	9.2	9.7	9.7	6.8	8.2
>26–52 weeks	5.3	5.3	5.3	3.9	5.2
>52 weeks	3.3	3.5	3.3	2.1	2.5
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	38,150	39,150	42,500	61,200	55,800
Mean length (days)	61	63	64	43	53
Median length (days)	8	13	15	1	7
<i>Errors and omissions</i>	<i>178</i>	<i>281</i>	<i>80</i>	<i>30</i>	<i>—</i>

Note: Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.7: SAAP clients: number of support periods per client by reporting period, Victoria, 1996–97 to 2004–05 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
1	77.9	81.5	80.3	79.2	78.4	77.4	76.1	69.9	72.0
2	13.5	11.2	11.0	12.9	12.3	13.4	13.8	15.2	16.4
3	5.1	3.7	4.4	4.0	4.4	4.4	4.9	5.8	5.3
4	1.5	1.6	2.0	1.8	2.2	2.0	2.0	3.0	2.6
5	0.8	0.9	1.0	0.7	0.9	1.1	1.2	1.8	1.3
6+	1.2	1.2	1.3	1.3	1.8	1.7	2.0	4.3	2.4
<i>Total</i>	<i>100.0</i>								
Total (number)	23,700	28,050	29,100	28,500	28,150	29,200	30,500	34,950	36,100
Mean number of support periods	1.52	1.49	1.53	1.50	1.54	1.54	1.60	1.92	1.72

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Victoria, 1996–97 to 2004–05

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Agencies (number)	292	322	321	311	310	348	337	349	349
Agency participation rate (%)	96.9	92.9	96.0	93.6	95.2	96.0	94.1	92.3	89.4
Forms returned (number)	34,916	39,630	42,477	39,948	41,280	43,133	45,662	62,172	55,443
Forms returned with consent (%)	66.1	79.9	78.5	83.0	82.4	88.0	88.3	92.6	91.3
Forms returned with valid consent (%)	57.3	74.7	75.4	81.0	80.9	86.5	86.5	91.3	89.2

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Victoria follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Victoria, 2004–05

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Eastern Metropolitan	36	91.7	7,811	93.4	91.8
North and West Metropolitan	105	86.7	9,589	87.6	85.0
Southern Metropolitan	66	89.4	22,805	95.4	92.9
Barwon South Western	26	88.5	2,660	86.8	86.2
Gippsland	24	100.0	1,874	87.2	84.4
Grampians	33	100.0	2,075	93.5	92.3
Hume	27	81.5	2,105	84.1	83.1
Loddon Mallee	25	80.0	3,683	86.2	84.7
Statewide	7	100.0	2,841	81.9	79.5
Total	349	89.4	55,443	91.3	89.2
Primary target group					
Young people	138	85.5	7,625	90.5	88.8
Single men only	14	100.0	2,413	93.0	91.7
Single women only	18	100.0	2,079	91.0	89.1
Families	31	93.5	3,148	86.9	86.4
Women escaping domestic violence	58	89.7	9,565	83.9	81.1
Cross target/multiple/general	90	90.0	30,613	94.1	91.8
Total	349	89.4	55,443	91.3	89.2

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region

Administrative regional classifications developed by the Victorian Department of Human Services are used in the report. The State's administrative regions, which consist of three metropolitan regions, five rural regions and one statewide classification, are as follows:

- Eastern Metropolitan
- North and West Metropolitan
- Southern Metropolitan
- Barwon South Western
- Gippsland
- Grampians
- Hume
- Loddon Mallee
- Statewide.

Appendix 2 SAAP NDCA Client Collection form



CLIENT FORM

JULY 2004 – JUNE 2005

AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>			
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY								
30 June 2005	Yes	<input type="checkbox"/>	1					
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME		LAST LETTER OF SURNAME		M/F FOR MALE OR FEMALE	
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

THE 2004–2005 CLIENT FORM

The 2004–05 Client Collection commences Thursday 1 July 2004.

Important points to remember:

- Either a shaded square  or ellipse  indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed *even without* the *informed consent* of the client.
- You should begin using the new client forms on Thursday 1 July 2004. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July 2004.

Prior to 1 July please read the *Collector's Manual July 2001*.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

- WITH** child(ren)
- person with child(ren) 3
- couple with child(ren) 4
- WITHOUT** child(ren)
- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

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10. Main income source before and after support period

please tick one box only in each column **Before** **After**

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column **Before** **After**

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

overseas 9998

don't know/no information 0

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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column **Before** **After**

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column **Before** **After**

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (*please specify*) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before **After**

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

22. Support to client

	Needed	Provided	Referral Arranged	Not provided or referred
<i>please tick as many circles as apply</i>				
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

no assistance

OR tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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CHILD 4	CHILD 5	CHILD 6	CHILD 7
ALPHA CODE	ALPHA CODE	ALPHA CODE	ALPHA CODE
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>
YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2
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CHILD 4	CHILD 5	CHILD 6	CHILD 7
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Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred
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RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2004 AND 31 DECEMBER 2004

- Twice a year (in the first week of July 2004 and in the first week of January 2005), you should notify the NDCA of clients who are still being supported as at 30 June 2004 and 31 December 2004.
- For clients who are ongoing at 30 June 2004, transfer the information from the old 2003–2004 form to the new 2004–2005 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2004. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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