

# **SAAP National Data Collection**

**Annual report  
2000–01**

**Queensland  
supplementary tables**

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is to improve the health and well-being of Australians by informing community discussion and decision making through national leadership in developing and providing health and welfare statistics and information.

SAAP NDCA REPORT SERIES 6

# **SAAP National Data Collection**

**Annual report  
2000–01**

**Queensland  
supplementary tables**

Australian Institute of Health and Welfare  
Canberra

AIHW cat. no. HOU 64

© Australian Institute of Health and Welfare 2001

This work is copyright. Apart from any use as permitted under the *Copyright Act 1968*, no part may be reproduced without prior written permission from the Australian Institute of Health and Welfare. Requests and enquiries concerning reproduction and rights should be directed to the Head, Media and Publishing Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601.

A complete list of the Institute's publications is available from the Publications Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601, or via the Institute's web site at <http://www.aihw.gov.au>.

ISSN 1445-5048  
ISBN 1 74024 163 0

### **Suggested citation**

Australian Institute of Health and Welfare 2001. SAAP National Data Collection annual report 2000–01 Queensland supplementary tables. AIHW cat. no. HOU 64. Canberra: AIHW (SAAP NDCA report. Series 6).

### **Australian Institute of Health and Welfare**

Board Chair  
Dr Sandra Hacker

Director  
Dr Richard Madden

Any enquiries about or comments on this publication should be directed to:

Manager  
SAAP National Data Collection Agency  
Australian Institute of Health and Welfare  
GPO Box 570  
Canberra ACT 2601  
Phone: (02) 6244 1206

Published by the Australian Institute of Health and Welfare

Printed by Panther Publishing and Printing

# Contents

List of tables.....	vii
List of figures.....	ix
Preface .....	xi
Acknowledgments.....	xii
Abbreviations and symbols.....	xiii
Glossary .....	xiv
<b>1 Introduction .....</b>	<b>1</b>
<b>2 Funding.....</b>	<b>3</b>
2.1 Key chart .....	3
2.2 Table.....	4
<b>3 Level of support .....</b>	<b>5</b>
3.1 Key charts.....	5
3.2 Tables.....	8
<b>4 Support provided.....</b>	<b>17</b>
4.1 Key chart .....	17
4.2 Tables.....	18
<b>5 Meeting the needs of clients.....</b>	<b>23</b>
5.1 Key chart .....	23
5.2 Tables.....	24
<b>6 Circumstances of clients before and after support.....</b>	<b>27</b>
6.1 Key chart .....	27
6.2 Tables.....	28
<b>7 Support to accompanying children .....</b>	<b>31</b>
7.1 Key chart .....	31
7.2 Tables.....	32
<b>8 Support from 1996-97 to 2000-01 .....</b>	<b>37</b>
8.1 Key charts.....	37
8.2 Tables.....	39

<b>Appendix 1 The data .....</b>	<b>43</b>
A1.1 Agency participation.....	43
A1.2 Additional counting rules .....	44
<b>Appendix 2 SAAP NDCA Client Collection forms .....</b>	<b>45</b>
<b>References</b>	

# List of tables

- Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Queensland, 2000-01..... 4
- Table 3.1: SAAP support periods and clients, Queensland, 2000-01 ..... 8
- Table 3.2: Number of SAAP support periods active on the 15th of the month, by month and region, Queensland, 2000-01 ..... 9
- Table 3.3: SAAP clients, by age and gender, Queensland, 2000-01 ..... 10
- Table 3.4: SAAP clients: birthplace by gender, Queensland, 2000-01 ..... 11
- Table 3.5: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Queensland, 2000-01 ..... 12
- Table 3.6: SAAP clients: number of support periods per client, by age and gender of client, Queensland, 2000-01 ..... 13
- Table 3.7: SAAP support periods: region by client group, Queensland, 2000-01 ..... 14
- Table 3.8: SAAP support periods: client group, by primary target group of agency, Queensland, 2000-01 ..... 15
- Table 3.9: SAAP support periods: main reason for seeking assistance by client group, Queensland, 2000-01 ..... 16
- Table 4.1: SAAP closed support periods: length of support by client group, Queensland, 2000-01 ..... 18
- Table 4.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Queensland, 2000-01 ..... 19
- Table 4.3: SAAP closed support periods in which clients were accommodated: total length of accommodation, by type of accommodation provided, Queensland, 2000-01 ..... 20
- Table 4.4: SAAP support periods: services provided to clients, by client group, Queensland, 2000-01 ..... 21
- Table 5.1: SAAP services requested by clients in closed support periods, by provision, Queensland, 2000-01 ..... 24
- Table 5.2: SAAP services requested by clients in closed support periods that were neither provided nor referred on: broad type of service by client group, Queensland, 2000-01 ..... 26
- Table 6.1: SAAP closed support periods: source of income immediately before and after a support period, Queensland, 2000-01 ..... 28
- Table 6.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Queensland, 2000-01 ..... 29
- Table 6.3: SAAP closed support periods: living situation immediately before and after a support period, Queensland, 2000-01 ..... 30
- Table 6.4: SAAP closed support periods: employment status immediately before and after a support period, Queensland, 2000-01 ..... 30

Table 7.1: Accompanying child support periods, by age and by gender of child, Queensland, support periods active 1 January – 30 June 2001.....	32
Table 7.2: Accompanying child support periods: services provided to accompanying children, by client group, Queensland, support periods active 1 January – 30 June 2001.....	33
Table 7.3: SAAP services requested for accompanying children in closed support periods, by provision, Queensland, support periods active 1 January – 30 June 2001.....	34
Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred on: broad type of service, by client group, Queensland, 1 January – 30 June 2001.....	36
Table 8.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2000–01 dollars, by reporting period, Queensland, 1996–97 to 2000–01.....	39
Table 8.2: SAAP support periods and clients, by reporting period, Queensland, 1996–97 to 2000–01.....	39
Table 8.3: SAAP clients: age of client by reporting period, Queensland, 1996–97 to 2000–01.....	40
Table 8.4: SAAP closed support periods: existence of a support plan by reporting period, Queensland, 1996–97 to 2000–01.....	41
Table 8.5: SAAP closed support periods: length of support by reporting period, Queensland, 1996–97 to 2000–01.....	42
Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Queensland, 2000–01.....	43



# List of figures

Figure 2.1: Recurrent allocations by primary target group, Queensland, 2000-01 ..... 3

Figure 3.1: SAAP clients by age and gender, Queensland, 2000-01 ..... 5

Figure 3.2: SAAP support periods by client group, Queensland, 2000-01 ..... 6

Figure 3.3: Main reason for seeking assistance, Queensland, 2000-01 ..... 7

Figure 4.1: Median length of support by client group, Queensland, 2000-01 ..... 17

Figure 5.1: Provision of services requested by clients, Queensland, 2000-01 ..... 23

Figure 6.1: Type of accommodation immediately before and after a support period,  
Queensland, 2000-01 ..... 27

Figure 7.1: Provision of services requested for accompanying children, Queensland,  
1 January - 30 June 2001 ..... 31

Figure 8.1: Number of SAAP support periods and clients, by reporting period,  
Queensland, 1996-97 to 2000-01 ..... 37

Figure 8.2: Number of clients by age group, Queensland, 1996-97 to 2000-01 ..... 38

Figure 8.3: Length of support, Queensland, 1996-97 to 2000-01 ..... 38



# Preface

This publication contains statistical tables and charts in relation to the Queensland and is intended to supplement the fifth (2000-01) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996-97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Data Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 93% of agencies in Queensland provided data in 2000-01 is testimony to their collective commitment to, and confidence in, the collection. A 92% participation rate was recorded in 1999-00. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 78% in 1999-00 to 85% in 2000-01.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this fifth annual report and the release of 2000-01 data are one step towards this goal.

Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

This publication was prepared by staff of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare: Rosemary Karmel, Louise Catanzariti, Joan Reid and Felicity Murdoch. Justin Griffin and Ching Choi provided helpful comments during the preparation of the report.

Table programming and production were carried out by Colin Farlow, Qasim Shah and Cathy Hotstone. Data entry was managed by Fiona Holland. Without the efforts of Kay Grzadka, Paul Halliday, Gloria Jackson, Neil Angel, Anne Giovanetti, Melinda Hecker, Stirling Lewis, Trent Harlow, Athena Pawlowski, Toni Stepniak and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Data Sub-committee and the Queensland Department of Families provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Amanda Nobbs and Ainsley Morrissey in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Commonwealth Department of Family and Community Services and the Queensland Department of Families, which provided administrative data.

# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

# Glossary

<b>Accompanying child</b>	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> .
<b>Accompanying child requiring assistance</b>	A child aged under 18 years who requires and/or receives <i>support</i> or <i>supported accommodation</i> from a SAAP agency and whose parent or guardian is a <i>client</i> of the same agency.
<b>Accompanying child support period</b>	<p>An <i>accompanying child requiring assistance</i> may require and/or receive assistance during one or more <i>support period(s)</i> provided to a parent or guardian. Each <i>support period</i> in which the child requires and/or receives assistance is termed an <i>accompanying child support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child requiring assistance</i>.</p>
<b>Agency</b>	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
<b>Alpha code</b>	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.
<b>Client</b>	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"><li>• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or</li><li>• is accommodated by a SAAP agency; or</li><li>• enters into an <i>ongoing support relationship</i> with a SAAP agency.</li></ul>
<b>Closed accompanying child support period</b>	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .
<b>Closed support period</b>	A <i>support period</i> that had finished before the end of the reporting period – 30 June.

<b>English proficiency group 1 countries</b>	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
<b>English proficiency group 2–4 countries</b>	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
<b>Homeless person</b>	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> <li>• damages, or is likely to damage, their health; or</li> <li>• threatens their safety; or</li> <li>• marginalises them through failing to provide access to: <ul style="list-style-type: none"> <li>- adequate personal amenities, or</li> <li>- the economic and social supports that a home normally affords; or</li> </ul> </li> <li>• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or</li> <li>• has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul> <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
<b>Ongoing support relationship</b>	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>
<b>Recurrent allocations</b>	<p>Amounts of money specifically allocated during the reporting period by a State or Territory department either:</p> <ul style="list-style-type: none"> <li>• to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or</li> <li>• for use by each State or Territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.</li> </ul>

<b>Referral</b>	For the purposes of the National Data Collection, a formal referral process—not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.
<b>Support</b>	Assistance, other than <i>supported accommodation</i> , provided to a <i>client</i> as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i> . For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.
<b>Support period</b>	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> <li>• the <i>client</i> ends the relationship with the <i>agency</i>; or</li> <li>• the <i>agency</i> ends the relationship with the <i>client</i>.</li> </ul> <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
<b>Supported accommodation</b>	Accommodation paid for, or provided directly by, a SAAP <i>agency</i> . The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds—at a motel, for example.



# 1 Introduction

This publication is one of eight State and Territory supplements that accompany the fifth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Queensland only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the main report. Included in that Appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Queensland. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2000-01.

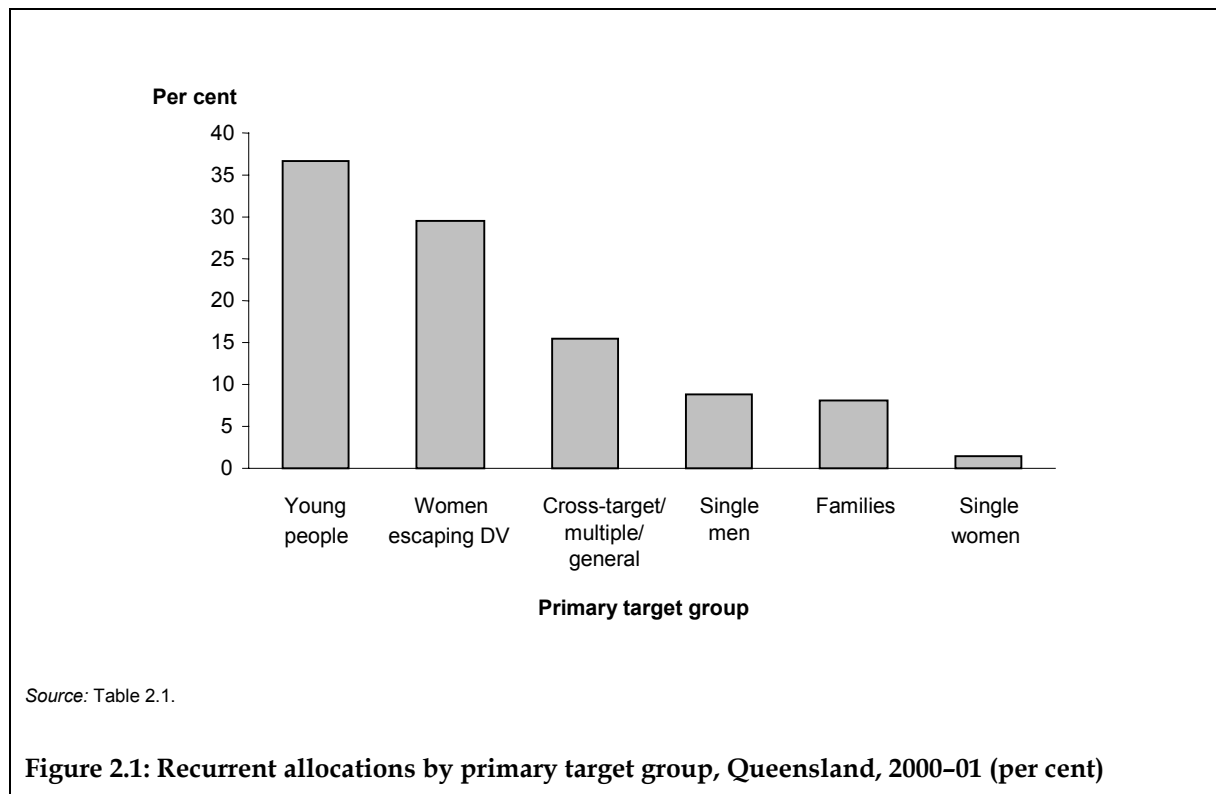
Data presented here primarily relate to the financial year ending 30 June 2001. However, comprehensive data on services provided to children accompanying clients to SAAP agencies have only been available since January 2001, and consequently tables using this data refer to the 6 month period from this date. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 5 years that the National Data Collection has been conducted (see Chapter 8). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare ([www.aihw.gov.au](http://www.aihw.gov.au)). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([NDCA@aihw.gov.au](mailto:NDCA@aihw.gov.au)).



# 2 Funding

## 2.1 Key chart



## 2.2 Table

**Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Queensland, 2000–01**

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
<b>Region</b>					
Remote and North West	15	7.7	3,132,000	7.4	208,800
Cairns and Tablelands	15	7.7	3,741,000	8.9	249,400
Townsville and Hinterland	15	7.7	3,852,000	9.1	256,800
Mackay/Whitsundays	8	4.1	1,495,000	3.5	186,900
Central	21	10.7	3,087,000	7.3	147,000
Wide Bay Burnett	13	6.6	2,608,000	6.2	200,600
Toowoomba and South-West	11	5.6	1,974,000	4.7	179,400
Caboolture and Redcliffe Peninsula	5	2.6	1,169,000	2.8	233,800
Sunshine Coast	10	5.1	2,123,000	5.0	212,300
Brisbane	52	26.5	13,178,000	31.2	253,400
Ipswich/Logan	13	6.6	2,635,000	6.2	202,700
Gold Coast/Redlands	17	8.7	3,201,000	7.6	188,300
Statewide	1	0.5	73,000	0.2	72,600
<b>Total</b>	<b>196</b>	<b>100.0</b>	<b>42,268,000</b>	<b>100.0</b>	<b>215,700</b>
<b>Primary target group</b>					
Young people	70	35.7	15,489,000	36.6	221,300
Single men only	11	5.6	3,754,000	8.9	341,300
Single women only	1	0.5	603,000	1.4	602,800
Families	27	13.8	3,412,000	8.1	126,400
Women escaping domestic violence	51	26.0	12,437,000	29.4	243,900
Cross-target/multiple/general	36	18.4	6,573,000	15.6	182,600
Unspecified <sup>(a)</sup>	..	..	..	..	..
<b>Total</b>	<b>196</b>	<b>100.0</b>	<b>42,268,000</b>	<b>100.0</b>	<b>215,700</b>
Recurrent allocations to agencies	196	100.0	42,268,000	98.4	215,700
Other	..	..	692,000	1.6	..
<b>Total recurrent funds</b>	<b>..</b>	<b>..</b>	<b>42,960,000</b>	<b>100.0</b>	<b>..</b>

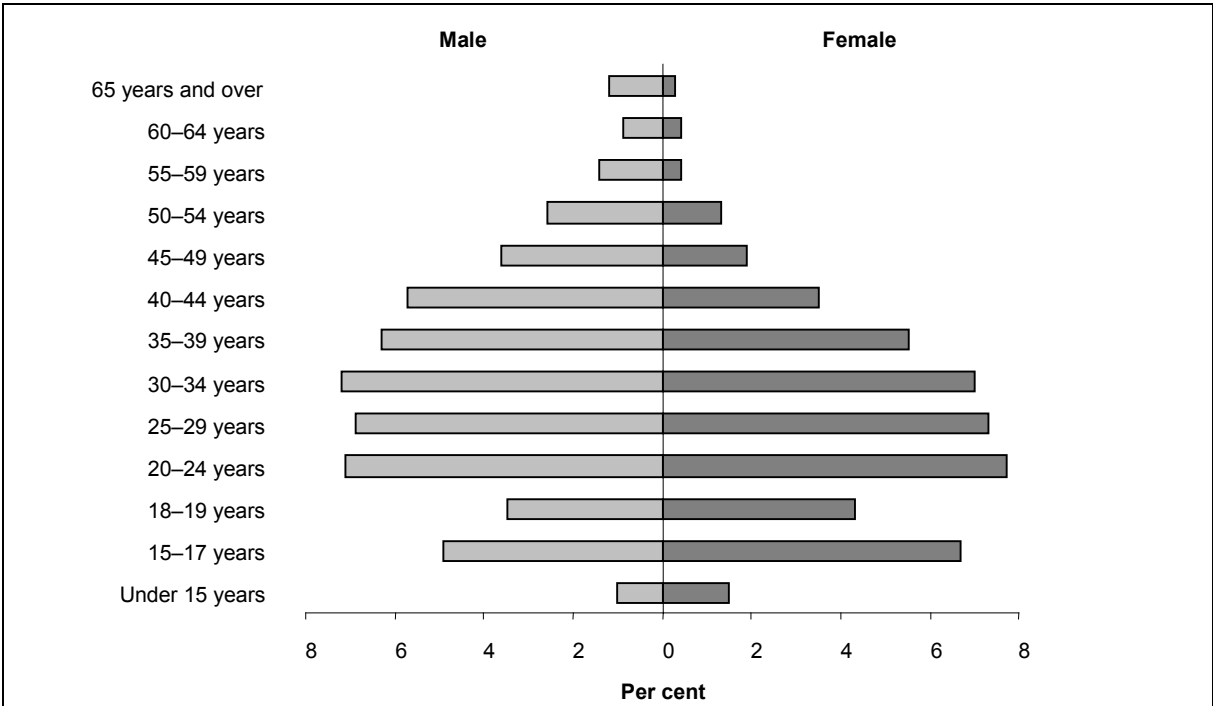
### Notes

1. 'Recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. 'Total recurrent funds' includes \$317,00 provided through the Partnerships Against Domestic Violence Program, all of which was allocated to agencies.
3. Not all agencies operated throughout the year. At 30 June 2001, 195 agencies were operating.

Source: SAAP Administrative Data Collection.

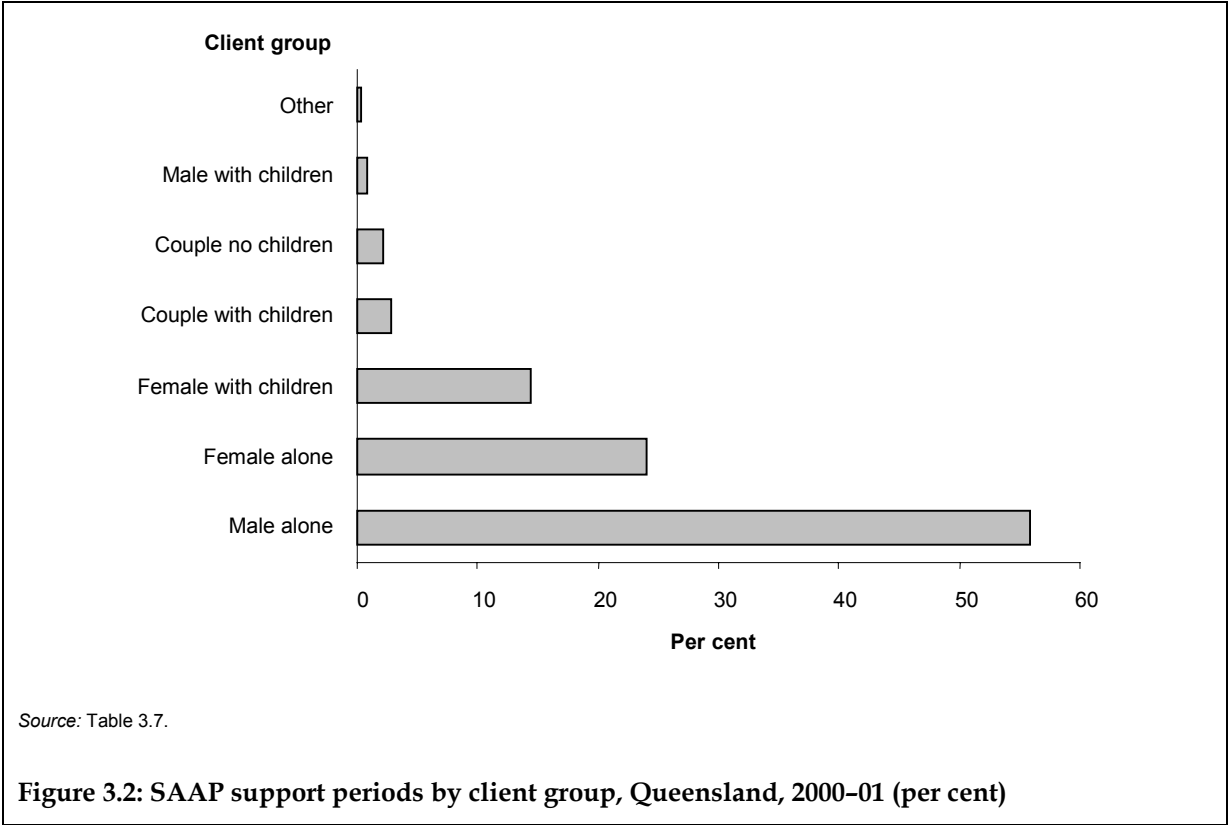
# 3 Level of support

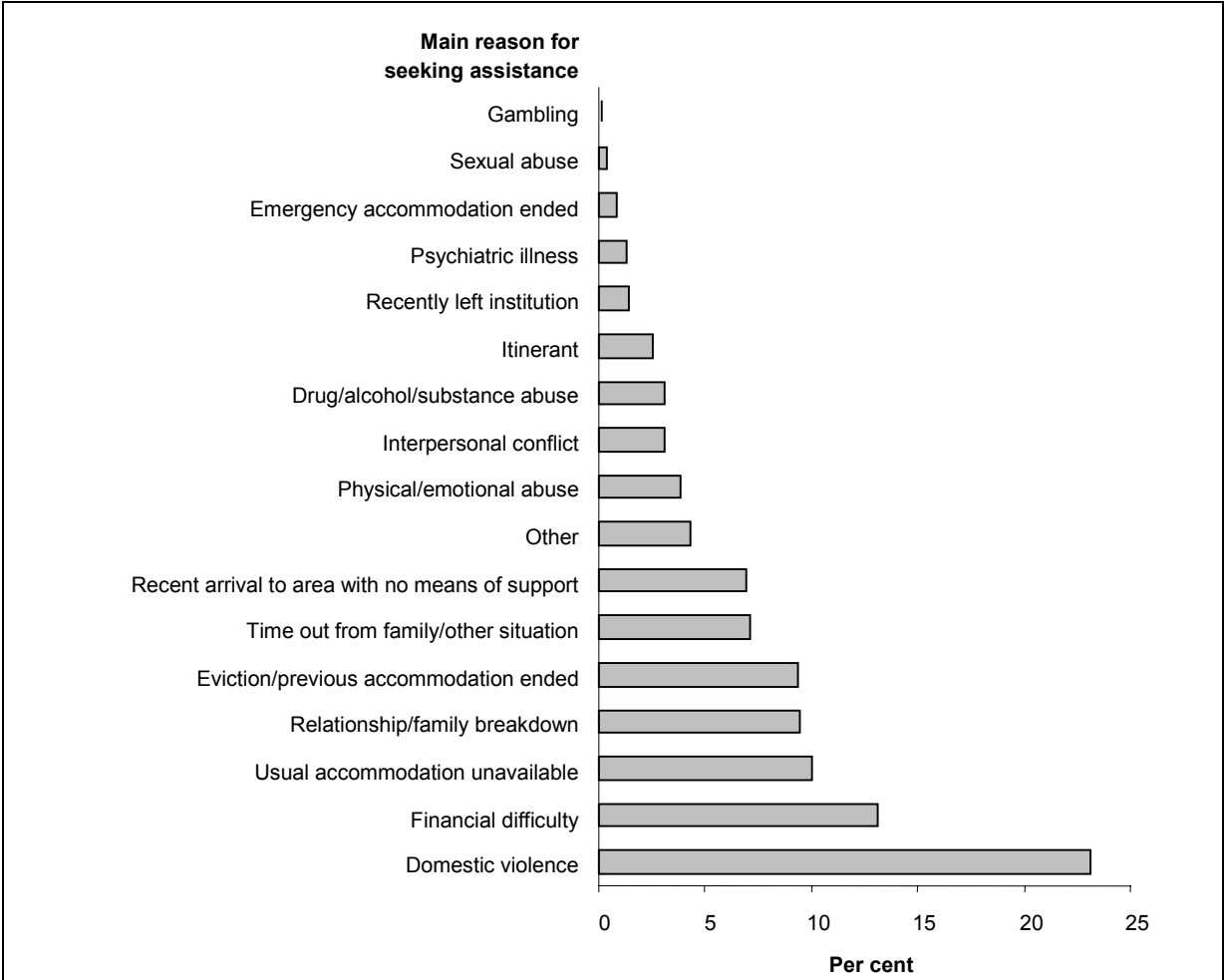
## 3.1 Key charts



Source: Table 3.3.

Figure 3.1: SAAP clients by age and gender, Queensland, 2000-01 (per cent all clients)





Source: Table 3.9.

**Figure 3.3: Main reason for seeking assistance, Queensland, 2000-01 (per cent support periods)**

## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Queensland, 2000–01**

Support periods (number)	38,450
Clients (number)	17,900
Mean number of support periods per client	2.31
Clients per 10,000 population 10+	58

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 and over with the estimated resident population aged 10 and over at 30 June 2000 (final estimates).
3. Number of clients in this table relates to clients that *ever* received assistance from a SAAP agency in Queensland.
4. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within Queensland.
5. Support period figures have been weighted to adjust for agency non-participation.
6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2001a.



**Table 3.2: Number of SAAP support periods active on the 15th of the month, by month and region, Queensland, 2000–01**

<b>Date</b>	<b>Gold Coast</b>	<b>Ipswich &amp; Logan</b>	<b>Brisbane City</b>	<b>Sunshine Coast</b>	<b>Caboollure &amp; Redcliffe Peninsula</b>	<b>Toowoomba &amp; South-West</b>	<b>Total</b>
15 July 2000	250	140	650	170	50	220	2,070
15 August 2000	300	150	720	170	40	240	2,250
15 September 2000	300	160	730	180	50	220	2,220
15 October 2000	290	170	650	150	40	220	2,080
15 November 2000	300	170	680	160	30	220	2,180
15 December 2000	310	120	710	180	40	210	2,180
15 January 2001	270	110	700	160	50	210	2,160
15 February 2001	300	130	680	210	50	240	2,260
15 March 2001	310	120	680	200	50	250	2,320
15 April 2001	320	120	620	190	40	240	2,250
15 May 2001	290	100	610	190	30	240	2,190
15 June 2001	300	100	510	190	40	270	2,090

<b>Date</b>	<b>Wide Bay Burnett</b>	<b>Central</b>	<b>Mackay &amp; Whitsundays</b>	<b>Townsville &amp; Hinterland</b>	<b>Cairns &amp; Tablelands</b>	<b>Remote &amp; North-West</b>	<b>Total</b>
15 July 2000	100	150	80	60	150	60	2,070
15 August 2000	100	150	90	70	170	50	2,250
15 September 2000	80	150	90	80	160	60	2,220
15 October 2000	80	110	90	100	140	60	2,080
15 November 2000	80	100	90	100	190	60	2,180
15 December 2000	70	120	90	90	200	60	2,180
15 January 2001	60	130	80	100	230	60	2,160
15 February 2001	70	140	90	80	210	70	2,260
15 March 2001	70	160	100	110	220	60	2,320
15 April 2001	70	130	80	90	270	60	2,250
15 May 2001	80	140	80	130	230	60	2,190
15 June 2001	70	140	80	130	210	70	2,090

*Notes*

1. Number excluded due to errors and omissions: 708.
2. Figures are unweighted and have not been adjusted for agency non-participation.

Source: SAAP Client Collection.

**Table 3.3: SAAP clients, by age and gender, Queensland, 2000-01**

Age	Percentage of all clients		Percentage of gender group		Total	Number
	Male	Female	Male	Female		
	%	%	%	%	%	
Under 15 years	1.0	1.5	1.9	3.0	2.4	450
15-17 years	4.9	6.7	9.4	14.0	11.6	2,050
18-19 years	3.5	4.3	6.6	9.0	7.7	1,350
20-24 years	7.1	7.7	13.5	16.2	14.8	2,600
25-29 years	6.9	7.3	13.3	15.2	14.2	2,500
30-34 years	7.2	7.0	13.8	14.8	14.2	2,500
35-39 years	6.3	5.5	12.0	11.5	11.8	2,050
40-44 years	5.7	3.5	11.0	7.4	9.3	1,650
45-49 years	3.6	1.9	6.8	3.9	5.4	950
50-54 years	2.6	1.3	5.0	2.7	3.9	700
55-59 years	1.4	0.4	2.8	0.9	1.9	350
60-64 years	0.9	0.4	1.8	0.7	1.3	250
65 years and over	1.2	0.3	2.3	0.7	1.5	250
<i>Total</i>	<i>52.3</i>	<i>47.7</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>9,200</b>	<b>8,400</b>	<b>9,200</b>	<b>8,400</b>	<b>..</b>	<b>17,600</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>33.0</b>	<b>28.7</b>	<b>..</b>	<b>31.0</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>31</b>	<b>27</b>	<b>..</b>	<b>29</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 308.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 3.4: SAAP clients: birthplace by gender, Queensland, 2000-01**

Birthplace	Male	Female	Total		Queensland population	
	%	%	%	Number	%	Number
Australia	89.0	88.7	88.9	15,450	82.3	2,748,000
Oceania (excluding Australia)	4.0	4.3	4.2	700	4.1	135,650
UK, Ireland and associated islands	2.7	1.3	2.0	350	6.0	199,550
Other Europe and the former Soviet Union	2.1	1.7	1.9	350	3.4	114,500
South-East, North-East and Southern Asia	0.9	2.7	1.7	300	2.8	92,700
Other (including the Middle East, Africa, the Americas and Caribbean)	1.3	1.3	1.3	250	1.4	48,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>52.2</b>	<b>47.8</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>9,050</b>	<b>8,300</b>	<b>..</b>	<b>17,350</b>	<b>..</b>	<b>3,338,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 535.
2. 'Queensland population' refers to the estimated resident population at 30 June 1996.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 1999.

**Table 3.5: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Queensland, 2000–01**

Cultural and linguistic diversity	Male	Female	Total	Queensland population		
	%	%	%	Number	%	Number
<b>Clients</b>						
Indigenous Australians	14.6	25.6	19.9	3,400	3.1	104,800
Australian-born non-Indigenous people	74.6	63.3	69.2	11,800	79.2	2,643,200
People born overseas, English proficiency group 1	6.5	4.5	5.5	950	10.0	334,500
People born overseas, English proficiency groups 2–4	4.4	6.6	5.4	950	7.7	256,150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>52.2</b>	<b>47.8</b>	<b>100.0</b>	<b>..</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>8,900</b>	<b>8,150</b>	<b>..</b>	<b>17,100</b>	<b>..</b>	<b>3,338,700</b>
<b>Support periods</b>						
	Mean number per client			Total number		
Indigenous Australians	3.49	2.40	2.81	10,350	..	..
Australian-born non-Indigenous people	2.48	1.60	2.09	23,550	..	..
People born overseas, English proficiency group 1	2.11	1.52	1.88	1,550	..	..
People born overseas, English proficiency groups 2–4	2.45	1.43	1.86	1,500	..	..
<i>Total</i>	<i>2.60</i>	<i>1.79</i>	<i>2.21</i>	<i>..</i>	<i>..</i>	<i>..</i>
<b>Total support periods (%)</b>	<b>57.8</b>	<b>42.2</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>21,350</b>	<b>15,600</b>	<b>..</b>	<b>36,950</b>	<b>..</b>	<b>..</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 812 clients.
2. For the full derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section 1.4 of the main report). English proficiency groups are based on country of birth—see Glossary.
3. 'Queensland population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1999; ABS 1998.

**Table 3.6: SAAP clients: number of support periods per client, by age and gender of client, Queensland, 2000–01 (per cent)**

Total number of support periods	Under 15 years	15–17 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
<b>Male clients</b>									
								%	Number
1	65.8	65.1	65.2	61.3	55.4	58.4	62.4	58.6	5,400
2	16.6	17.1	19.3	18.5	18.8	18.5	15.6	18.5	1,700
3	5.5	7.2	6.1	8.9	9.3	7.6	9.0	8.5	800
4	4.0	3.5	3.8	3.7	5.2	4.2	3.3	4.5	400
5	0.7	2.6	1.7	2.6	2.7	2.4	1.6	2.5	250
6+	7.4	4.4	4.0	5.0	8.5	8.9	8.1	7.4	700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>1.9</b>	<b>9.4</b>	<b>6.6</b>	<b>13.5</b>	<b>50.0</b>	<b>16.4</b>	<b>2.3</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>150</b>	<b>850</b>	<b>600</b>	<b>1,250</b>	<b>4,600</b>	<b>1,500</b>	<b>200</b>	..	<b>9,200</b>
<b>Mean number of support periods</b>	<b>2.15</b>	<b>1.89</b>	<b>1.82</b>	<b>2.11</b>	<b>2.91</b>	<b>2.93</b>	<b>3.09</b>	..	<b>2.63</b>
<b>Per 10,000 population</b>	<b>13</b>	<b>107</b>	<b>113</b>	<b>96</b>	<b>85</b>	<b>37</b>	<b>11</b>	..	<b>60</b>
<b>Female clients</b>									
1	75.4	65.2	67.5	68.9	68.5	71.5	75.0	68.5	5,750
2	14.8	19.5	18.8	17.7	18.2	16.1	12.3	18.0	1,500
3	4.7	7.2	7.6	5.8	7.2	6.1	8.4	6.9	600
4	0.5	3.4	2.7	2.9	2.7	2.0	1.9	2.7	250
5	1.0	2.0	1.2	1.6	1.1	0.9	—	1.3	100
6+	3.6	2.7	2.2	3.0	2.3	3.4	2.3	2.6	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>3.0</b>	<b>14.0</b>	<b>9.0</b>	<b>16.2</b>	<b>48.9</b>	<b>8.2</b>	<b>0.7</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>250</b>	<b>1,150</b>	<b>750</b>	<b>1,350</b>	<b>4,100</b>	<b>700</b>	<b>50</b>	..	<b>8,400</b>
<b>Mean number of support periods</b>	<b>1.55</b>	<b>1.71</b>	<b>1.66</b>	<b>1.87</b>	<b>1.79</b>	<b>2.06</b>	<b>1.67</b>	..	<b>1.80</b>
<b>Per 10,000 population</b>	<b>20</b>	<b>152</b>	<b>149</b>	<b>108</b>	<b>76</b>	<b>17</b>	<b>3</b>	..	<b>54</b>
<b>All clients</b>									
1	71.6	65.1	66.4	65.3	61.6	62.5	65.1	63.3	11,150
2	15.5	18.5	19.0	18.1	18.5	17.7	14.9	18.3	3,200
3	5.0	7.2	6.9	7.3	8.3	7.2	8.9	7.7	1,350
4	1.9	3.5	3.2	3.3	4.0	3.5	3.0	3.6	650
5	0.9	2.3	1.4	2.1	2.0	1.9	1.3	1.9	350
6+	5.1	3.4	3.0	4.0	5.6	7.2	6.9	5.1	900
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>2.4</b>	<b>11.6</b>	<b>7.7</b>	<b>14.8</b>	<b>49.5</b>	<b>12.5</b>	<b>1.5</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>450</b>	<b>2,050</b>	<b>1,350</b>	<b>2,600</b>	<b>8,700</b>	<b>2,200</b>	<b>250</b>	..	<b>17,600</b>
<b>Mean number of support periods</b>	<b>1.79</b>	<b>1.79</b>	<b>1.73</b>	<b>1.98</b>	<b>2.38</b>	<b>2.66</b>	<b>2.79</b>	..	<b>2.23</b>
<b>Per 10,000 population</b>	<b>16</b>	<b>131</b>	<b>131</b>	<b>104</b>	<b>82</b>	<b>28</b>	<b>7</b>	..	<b>58</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 308.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2000 (final estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2001a.

**Table 3.7: SAAP support periods: region by client group, Queensland, 2000–01 (per cent)**

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Gold Coast	47.6	32.6	1.3	2.4	0.7	15.1	0.3	100.0	7.2	2,450
Ipswich & Logan	19.6	35.5	4.4	11.2	1.6	27.0	0.7	100.0	2.3	800
Brisbane City	69.0	17.7	2.0	1.8	0.8	8.3	0.3	100.0	25.2	8,650
Sunshine Coast	34.2	34.6	2.7	4.4	1.7	22.1	0.3	100.0	3.0	1,050
Caboolture & Redcliffe Peninsula	26.4	32.4	1.1	16.8	2.3	21.0	—	100.0	1.0	350
Toowoomba & South-West	57.5	16.6	1.8	4.4	1.0	18.1	0.6	100.0	4.3	1,450
Wide Bay Burnett	47.8	15.9	1.2	5.4	2.6	26.7	0.3	100.0	4.2	1,450
Central	42.2	25.0	2.8	3.2	0.5	25.1	1.2	100.0	4.9	1,700
Mackay & Whitsundays	53.1	13.9	0.4	3.6	0.9	27.2	0.9	100.0	2.3	800
Townsville & Hinterlands	35.8	32.3	1.3	8.2	1.4	21.0	0.1	100.0	7.8	2,700
Cairns & Tablelands	68.1	23.5	2.7	0.4	0.2	5.0	0.1	100.0	32.3	11,100
Remote & North-West	13.7	34.4	0.7	2.8	—	48.3	0.1	100.0	5.6	1,950
<b>Total (%)</b>	<b>55.8</b>	<b>24.0</b>	<b>2.1</b>	<b>2.8</b>	<b>0.8</b>	<b>14.4</b>	<b>0.3</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>19,200</b>	<b>8,250</b>	<b>700</b>	<b>950</b>	<b>250</b>	<b>4,950</b>	<b>100</b>	<b>..</b>	<b>..</b>	<b>34,400</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 1,215.
2. Figures are unweighted and have not been adjusted for agency non-participation.

*Sources:* SAAP Client and Administrative Data Collections.

**Table 3.8: SAAP support periods: client group, by primary target group of agency, Queensland, 2000–01 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	40.4	16.3	—	2.4	—	7.8	13.7	5,150
Male alone, 25+	0.9	81.5	0.6	5.8	0.8	61.3	41.3	15,450
Female alone, under 25	41.5	0.3	12.9	2.4	7.5	4.3	11.0	4,100
Female alone, 25+	1.3	0.8	86.5	6.0	35.1	15.2	13.2	4,950
Couple, no children	2.0	0.4	—	3.1	0.3	3.3	2.1	800
Couple with children	1.4	0.1	—	30.0	1.9	1.7	2.8	1,050
Male with children	0.3	0.6	—	6.4	—	0.6	0.8	300
Female with children	10.5	0.1	—	43.0	54.1	5.5	14.6	5,450
Other	1.6	0.1	—	0.8	0.4	0.2	0.5	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>18.5</b>	<b>16.2</b>	<b>0.6</b>	<b>5.0</b>	<b>14.9</b>	<b>44.8</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>6,900</b>	<b>6,050</b>	<b>200</b>	<b>1,850</b>	<b>5,550</b>	<b>16,800</b>	<b>..</b>	<b>37,400</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,059.
2. To ensure client confidentiality, percentages based on fewer than three support periods (weighted) have been replaced by '—'.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client and Administrative Data Collections.

**Table 3.9: SAAP support periods: main reason for seeking assistance by client group, Queensland, 2000–01 (per cent)**

Main reason for seeking assistance	Male	Female		Couple	Couple	Male	Female	Other	Total	
	alone under 25	alone 25+	alone under 25	alone 25+	no children	with children	with children			
Usual accommodation unavailable	20.1	11.2	10.5	2.9	17.0	11.4	9.7	4.5	18.0	10.0
Time out from family/other situation	11.5	5.2	11.5	4.5	4.4	8.0	7.0	4.1	5.1	7.1
Relationship/family breakdown	14.8	6.0	19.0	3.9	5.4	4.5	22.6	5.9	33.5	9.5
Interpersonal conflict	4.0	2.7	6.4	1.9	2.9	2.3	0.7	1.5	6.9	3.1
Physical/emotional abuse	1.3	1.3	3.4	5.1	1.7	0.3	3.0	8.1	5.1	3.8
Domestic violence	0.8	0.6	10.9	52.1	5.9	9.1	4.1	55.2	11.4	23.1
Sexual abuse	—	—	1.2	0.9	—	—	—	0.3	2.0	0.4
Financial difficulty	9.9	31.8	3.1	11.8	18.2	17.5	21.2	5.3	7.8	13.1
Gambling	—	0.4	—	0.1	—	0.3	0.7	—	—	0.1
Eviction/previous accommodation ended	15.0	3.8	12.7	4.2	16.0	26.4	17.5	6.9	2.0	9.4
Drug/alcohol/substance abuse	2.7	9.4	1.7	1.7	1.2	0.9	—	0.4	6.4	3.1
Emergency accommodation ended	1.6	0.2	1.7	0.4	0.5	0.1	1.1	0.4	—	0.8
Recently left institution	2.7	2.4	1.2	1.1	0.8	0.9	0.7	0.2	—	1.4
Psychiatric illness	0.8	4.2	0.4	0.7	1.7	—	—	0.2	—	1.3
Recent arrival to area with no means of support	6.7	14.1	4.0	4.1	9.3	13.7	7.2	3.1	1.9	6.9
Itinerant	3.2	5.8	1.9	1.3	5.9	1.1	1.0	0.6	—	2.5
Other	4.9	0.8	10.5	3.4	9.4	3.5	3.4	3.2	—	4.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (%)</b>	<b>17.9</b>	<b>20.8</b>	<b>16.1</b>	<b>13.8</b>	<b>1.5</b>	<b>4.7</b>	<b>0.8</b>	<b>24.1</b>	<b>0.4</b>	<b>100.0</b>
<b>Total (number)</b>	<b>3,450</b>	<b>4,000</b>	<b>3,100</b>	<b>2,650</b>	<b>300</b>	<b>900</b>	<b>150</b>	<b>4,650</b>	<b>50</b>	<b>19,350</b>

*Notes*

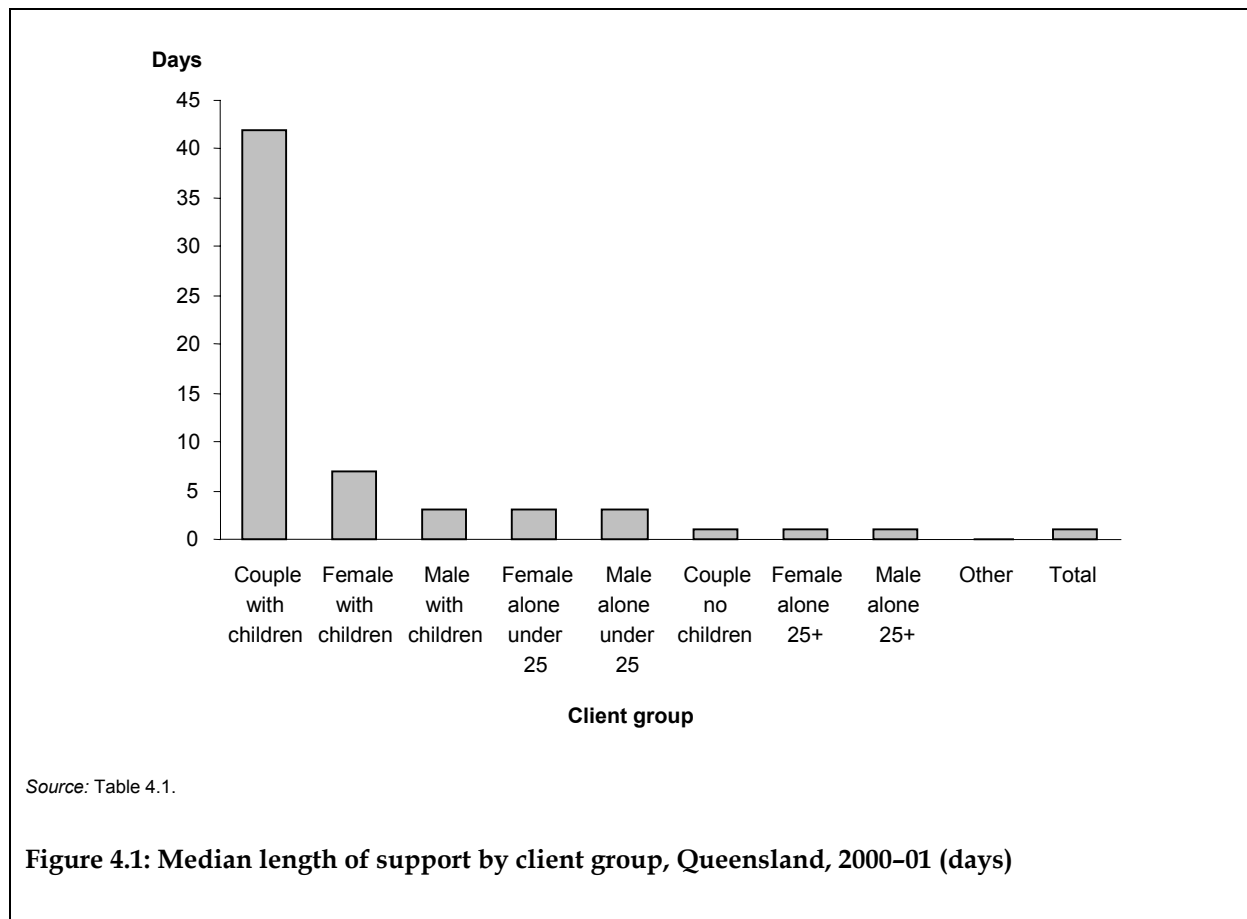
1. Number excluded due to errors and omissions (weighted): 1,128.
2. Excludes high-volume records because not all items were included on the high-volume form.
3. The percentage reporting 'gambling' as their main reason may be an underestimate: this reason was not collected for the first half of the year by agencies using the electronic reporting tool.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



# 4 Support provided

## 4.1 Key chart



## 4.2 Tables

Table 4.1: SAAP closed support periods: length of support by client group, Queensland, 2000-01 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
											%
Less than 1 day	9.8	9.1	17.4	22.8	23.6	22.2	32.0	12.1	53.1	13.3	4,650
1 day	28.7	54.0	26.3	44.3	47.9	10.6	12.3	13.3	11.6	39.2	13,750
2 days	6.7	4.6	5.5	5.1	3.3	3.2	4.0	9.2	2.1	5.6	1,950
3 days	6.2	3.6	3.5	3.6	1.6	1.2	2.7	8.5	2.1	4.5	1,600
4 days	4.0	2.7	2.6	1.4	0.3	0.8	1.1	2.7	0.8	2.6	900
5 days	2.9	1.9	2.4	1.1	0.7	0.2	0.6	2.1	1.4	1.9	700
6 days	2.9	1.9	1.9	1.1	0.8	0.6	1.1	1.9	—	1.9	650
7 days	2.5	1.8	2.6	1.1	1.4	0.4	1.6	2.3	1.7	1.9	700
>1-2 weeks	9.5	7.7	8.7	4.6	1.5	1.8	5.5	7.9	4.0	7.4	2,600
>2-4 weeks	8.5	5.0	9.0	3.8	3.9	2.4	6.0	9.9	7.0	6.4	2,250
>4-13 weeks	11.7	5.9	10.5	7.6	8.3	23.7	16.5	15.9	5.4	9.2	3,250
>13-26 weeks	3.8	1.1	4.8	1.9	2.7	21.6	7.0	7.2	7.3	3.3	1,150
>26-52 weeks	2.0	0.4	3.1	0.9	3.7	8.6	6.5	4.9	2.1	1.9	650
>52 weeks	0.8	0.2	1.6	0.6	0.4	2.7	3.0	2.1	1.3	0.8	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>13.9</b>	<b>43.1</b>	<b>10.7</b>	<b>13.7</b>	<b>2.1</b>	<b>2.0</b>	<b>0.6</b>	<b>13.4</b>	<b>0.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>4,900</b>	<b>15,100</b>	<b>3,750</b>	<b>4,800</b>	<b>700</b>	<b>700</b>	<b>250</b>	<b>4,700</b>	<b>150</b>	<b>..</b>	<b>35,000</b>
<b>Mean length (days)</b>	<b>24</b>	<b>10</b>	<b>32</b>	<b>16</b>	<b>21</b>	<b>83</b>	<b>52</b>	<b>46</b>	<b>27</b>	<b>..</b>	<b>22</b>
<b>Median length (days)</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>42</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>..</b>	<b>1</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,670.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Queensland, 2000–01 (per cent)**

Length of accommodation	Male	Male	Female	Female	Couple	Couple	Male	Female	Other	Total	
	alone under 25	alone 25+	alone under 25	alone 25+	no children	with children	with children	with children		%	Number
1 day	34.3	59.9	39.6	62.8	75.1	13.8	18.0	18.5	23.9	48.8	12,900
2 days	8.2	5.2	8.0	7.3	3.4	3.8	5.7	12.2	6.3	7.0	1,850
3 days	7.3	4.1	5.3	5.3	2.4	1.9	1.1	11.6	6.3	5.7	1,500
4 days	5.2	3.1	3.9	2.0	0.8	1.3	3.0	3.7	2.4	3.3	900
5 days	3.9	2.2	3.4	1.7	0.8	0.5	1.1	2.6	4.2	2.5	650
6 days	3.6	2.3	2.6	1.7	1.7	0.8	1.9	2.8	—	2.4	650
7 days	3.1	2.1	2.5	1.6	0.9	0.9	2.9	2.5	5.0	2.2	600
>1–2 weeks	11.3	9.0	10.7	6.1	1.4	2.6	9.4	9.1	11.6	8.9	2,350
>2–4 weeks	9.4	5.4	9.6	4.8	2.9	4.8	6.9	9.9	22.5	6.8	1,800
>4–13 weeks	10.2	5.1	9.4	5.6	4.4	31.5	26.7	16.3	11.0	8.3	2,200
>13–26 weeks	2.3	1.0	2.7	1.1	3.7	27.7	14.8	6.4	6.8	2.7	700
>26–52 weeks	0.9	0.3	1.6	0.2	2.4	8.8	4.7	3.7	—	1.1	300
>52 weeks	0.4	0.1	0.7	0.1	—	1.6	3.7	0.6	—	0.3	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>14.5</b>	<b>48.3</b>	<b>8.7</b>	<b>11.9</b>	<b>1.6</b>	<b>1.9</b>	<b>0.5</b>	<b>12.3</b>	<b>0.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,850</b>	<b>12,800</b>	<b>2,300</b>	<b>3,150</b>	<b>450</b>	<b>500</b>	<b>150</b>	<b>3,250</b>	<b>50</b>	<b>..</b>	<b>26,500</b>
<b>Mean length (days)</b>	<b>17</b>	<b>10</b>	<b>20</b>	<b>8</b>	<b>17</b>	<b>89</b>	<b>72</b>	<b>34</b>	<b>21</b>	<b>..</b>	<b>16</b>
<b>Median length (days)</b>	<b>4</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>62</b>	<b>34</b>	<b>6</b>	<b>9</b>	<b>..</b>	<b>2</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>50</b>	<b>150</b>	<b>50</b>	<b>100</b>	<b>—</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>100</b>	<b>—</b>	<b>..</b>	<b>450</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 807.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP closed support periods in which clients were accommodated: total length of accommodation, by type of accommodation provided, Queensland, 2000–01 (per cent)**

Length of accommodation	Crisis/ short-term accommodation	Medium-/ long-term accommodation	Other SAAP	Unknown	Total	
					%	Number
1 day	51.2	0.9	99.4	23.0	51.9	14,050
2 days	5.7	0.6	0.1	8.0	5.3	1,450
3 days	4.4	0.6	0.1	1.1	4.1	1,100
4 days	3.7	1.3	—	4.0	3.4	950
5 days	2.7	0.1	—	5.2	2.6	700
6 days	2.6	0.3	—	5.2	2.4	650
7 days	2.4	0.6	0.1	2.3	2.2	600
>1–2 weeks	9.5	4.1	0.1	12.1	9.0	2,450
>2–4 weeks	7.1	6.3	—	14.4	6.8	1,850
>4–13 weeks	8.1	28.9	0.1	17.2	8.3	2,250
>13–26 weeks	2.0	28.4	—	2.3	2.6	700
>26–52 weeks	0.6	20.5	—	4.0	1.1	300
>52 weeks	0.1	7.4	0.2	1.1	0.3	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>92.3</b>	<b>2.7</b>	<b>4.4</b>	<b>0.7</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>24,950</b>	<b>750</b>	<b>1,200</b>	<b>200</b>	<b>..</b>	<b>27,050</b>
<b>Mean length (days)</b>	<b>13</b>	<b>149</b>	<b>2</b>	<b>33</b>	<b>..</b>	<b>16</b>
<b>Median length (days)</b>	<b>1</b>	<b>105</b>	<b>1</b>	<b>8</b>	<b>..</b>	<b>1</b>
<b>Total accommodation (nights)</b>	<b>322,450</b>	<b>108,850</b>	<b>2,700</b>	<b>6,100</b>	<b>..</b>	<b>440,100</b>
<b>All accommodation starting and ending on the same date (number)</b>	<b>450</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>100</b>	<b>..</b>	<b>500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 200.
2. Clients were able to be accommodated on more than one occasion in each support period, so percentages across types of accommodation provided do not total 100.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 4.4: SAAP support periods: services provided to clients, by client group, Queensland, 2000–01 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>85.8</b>	<b>88.1</b>	<b>71.7</b>	<b>73.0</b>	<b>72.6</b>	<b>73.1</b>	<b>67.7</b>	<b>75.8</b>	<b>42.1</b>	<b>81.1</b>
SAAP/CAP accommodation	81.0	86.9	65.2	68.9	60.2	61.4	55.5	70.0	36.6	77.2
Assistance to obtain/maintain short-term accommodation	21.8	44.9	21.2	40.1	50.4	9.0	19.6	9.7	10.3	32.2
Assistance to obtain/maintain independent housing	11.7	3.8	13.0	4.9	10.9	23.1	18.6	19.6	11.1	9.1
<b>Financial/employment</b>	<b>38.5</b>	<b>53.6</b>	<b>41.9</b>	<b>65.2</b>	<b>69.7</b>	<b>50.7</b>	<b>53.5</b>	<b>51.1</b>	<b>23.5</b>	<b>51.5</b>
Assistance to obtain/maintain government payment	17.9	42.4	20.5	39.0	43.6	5.3	16.7	15.8	11.0	31.0
Employment/training assistance	6.3	0.5	4.6	0.5	2.6	2.2	3.1	1.4	2.5	2.0
Financial assistance/material aid	30.0	51.2	33.6	61.8	62.7	38.3	44.4	42.0	22.1	46.1
Financial counselling	7.4	2.7	6.4	3.3	8.9	22.3	15.8	10.4	4.3	5.7
<b>Counselling</b>	<b>45.8</b>	<b>51.5</b>	<b>66.4</b>	<b>79.1</b>	<b>58.5</b>	<b>38.9</b>	<b>46.9</b>	<b>76.2</b>	<b>70.4</b>	<b>59.4</b>
Incest/sexual assault	0.7	0.2	2.6	2.2	0.4	0.5	1.6	2.5	2.5	1.1
Domestic violence	1.0	0.4	8.1	23.2	2.6	3.9	5.1	36.3	6.9	9.8
Family/relationship	21.7	42.9	29.9	42.6	46.7	13.4	24.2	18.7	55.0	34.2
Emotional/other	31.1	10.1	48.1	41.4	15.4	34.3	35.0	69.6	53.9	31.1
Assist. with problem gambling	0.3	0.6	—	0.3	—	0.6	2.2	0.4	0.7	0.4
<b>General support/advocacy</b>	<b>74.1</b>	<b>77.9</b>	<b>74.9</b>	<b>79.4</b>	<b>71.8</b>	<b>68.7</b>	<b>71.0</b>	<b>77.5</b>	<b>84.9</b>	<b>76.8</b>
Living skills/personal development	32.0	7.2	29.3	9.6	8.5	14.2	13.6	16.6	10.0	15.0
Assistance with legal issues/court support	16.2	42.3	17.7	40.8	42.2	4.8	13.9	15.7	8.7	30.6
Advice/information	61.9	67.3	62.8	73.3	67.1	61.4	64.8	69.0	79.8	67.0
Retrieval/storage/removal of belongings	32.3	61.2	26.5	41.2	45.8	6.5	20.7	12.6	4.5	41.3
Advocacy/liaison	23.0	10.3	22.5	17.6	16.2	24.5	34.1	33.5	17.2	18.4
Brokerage services	1.1	0.3	1.3	1.4	0.2	0.6	3.7	1.4	—	0.9
<b>Specialist services</b>	<b>31.1</b>	<b>57.6</b>	<b>34.9</b>	<b>45.6</b>	<b>46.9</b>	<b>7.1</b>	<b>19.6</b>	<b>26.4</b>	<b>14.2</b>	<b>43.3</b>
Psychological services	0.8	0.3	0.7	0.2	—	—	0.9	0.2	1.2	0.4
Psychiatric services	1.7	2.5	0.5	0.5	—	0.2	2.8	0.5	1.2	1.5
Pregnancy support	—	—	7.4	0.7	1.5	1.7	—	3.7	1.5	1.5
Family planning support	0.3	—	2.0	0.2	0.9	0.6	—	1.4	0.8	0.5
Drug/alcohol support/intervention	19.3	46.2	17.1	36.7	42.1	1.5	11.7	2.2	7.0	29.9
Physical disability services	0.1	0.1	0.3	0.2	—	—	—	0.1	—	0.1
Intellectual disability services	0.1	—	—	—	0.2	0.1	—	0.1	—	0.1
Culturally appropriate support	14.4	41.6	14.6	37.4	40.7	2.5	8.0	11.5	4.8	28.5
Interpreter services	0.1	—	0.2	0.6	—	0.2	—	1.4	—	0.3
Assist. with immigration issues	0.1	—	0.1	0.6	—	—	0.6	0.6	—	0.2
Health/medical services	21.0	45.4	23.7	30.6	39.7	2.4	9.6	13.2	2.9	31.3
<b>Basic support &amp; services n.e.s.</b>	<b>77.6</b>	<b>83.7</b>	<b>73.4</b>	<b>77.3</b>	<b>66.1</b>	<b>34.6</b>	<b>46.8</b>	<b>70.4</b>	<b>46.2</b>	<b>76.8</b>
Meals	69.3	82.6	56.2	66.3	54.6	15.7	28.0	44.6	23.8	67.1
Laundry/shower facilities	68.1	81.1	53.9	65.1	51.0	13.6	24.2	39.6	18.9	65.0
Recreation	44.3	22.8	36.8	15.3	4.0	2.7	12.4	34.0	22.5	26.9
Transport	37.3	10.7	44.6	27.4	16.5	18.0	25.8	51.1	24.9	26.6
Other	11.7	2.6	10.5	5.0	3.3	5.3	10.2	22.2	6.1	8.0
<b>No services provided</b>	<b>2.0</b>	<b>1.9</b>	<b>1.6</b>	<b>1.8</b>	<b>4.6</b>	<b>2.1</b>	<b>8.7</b>	<b>1.3</b>	<b>3.8</b>	<b>1.9</b>
<b>Total (number)</b>	<b>5,050</b>	<b>15,250</b>	<b>3,950</b>	<b>4,850</b>	<b>800</b>	<b>1,050</b>	<b>300</b>	<b>5,350</b>	<b>200</b>	<b>36,750</b>

*Notes*

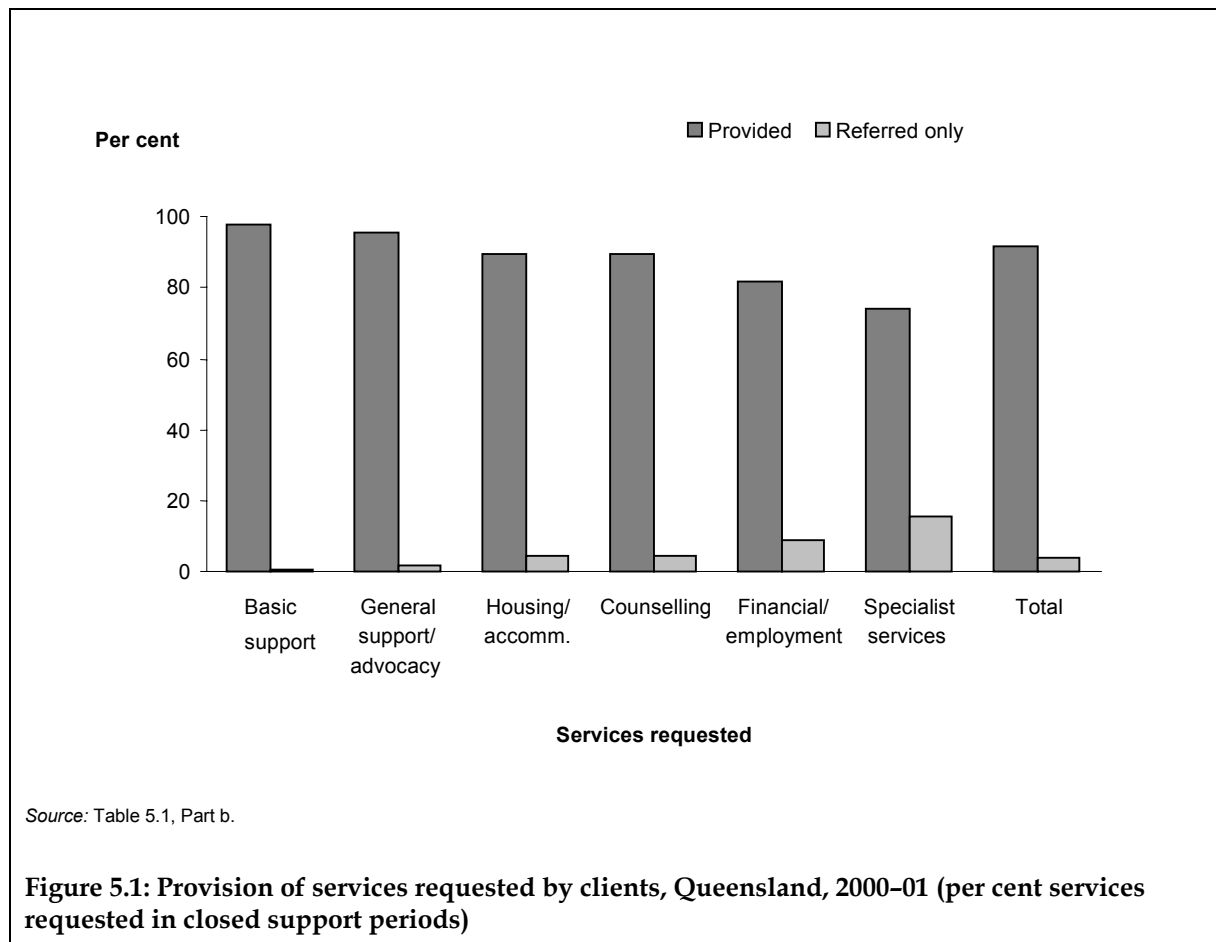
1. Number excluded due to errors and omissions (weighted): 1,740 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. The percentages reporting assistance with problem gambling or immigration issues may be underestimates: information on these services was not specifically collected for the first half of the year by agencies using the electronic reporting tool. These services may have been reported under other categories.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



# 5 Meeting the needs of clients

## 5.1 Key chart



## 5.2 Tables

Table 5.1: SAAP services requested by clients in closed support periods, by provision, Queensland, 2000–01

Part a: Individual types of SAAP services requested in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred on	Referred on	Subtotal	Provided only	Provided and referred on	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	2.6	2.0	4.6	94.3	1.1	95.4	100.0	29,050
Assistance to obtain/maintain short-term accommodation	18.9	14.6	33.5	50.1	16.5	66.6	100.0	3,100
Assistance to obtain/maintain independent housing	18.8	12.8	31.6	51.1	17.3	68.4	100.0	4,300
<b>Financial/employment</b>								
Assistance to obtain/maintain benefit/pension	9.4	13.1	22.5	54.1	23.3	77.4	100.0	2,000
Employment/training assistance	18.2	25.2	43.4	39.3	17.3	56.6	100.0	1,050
Financial assistance/material aid	7.2	6.3	13.5	80.8	5.7	86.5	100.0	7,100
Financial counselling	11.9	5.4	17.3	78.0	4.6	82.6	100.0	1,950
<b>Counselling</b>								
Incest/sexual assault	10.8	19.5	30.3	51.8	18.0	69.8	100.0	500
Domestic violence	6.9	7.6	14.5	75.3	10.2	85.5	100.0	2,900
Family/relationship	9.7	8.4	18.1	73.1	8.7	81.8	100.0	3,050
Emotional/other	3.1	1.1	4.2	92.8	3.0	95.8	100.0	9,000
Assistance with problem gambling	36.0	14.0	50.0	35.6	14.4	50.0	100.0	250
<b>General support/advocacy</b>								
Living skills/personal development	6.6	1.9	8.5	89.1	2.5	91.6	100.0	4,750
Assistance with legal issues/court support	8.3	19.2	27.5	51.7	20.8	72.5	100.0	1,900
Advice/information	1.2	0.2	1.4	95.6	3.0	98.6	100.0	13,200
Retrieval/storage/removal of personal belongings	2.5	0.7	3.2	94.5	2.3	96.8	100.0	4,950
Advocacy/liaison on behalf of client	1.3	0.4	1.7	93.3	5.0	98.3	100.0	5,650
Brokerage services	5.1	4.4	9.5	87.5	2.9	90.4	100.0	300
<b>Specialist services</b>								
Psychological services	23.4	37.3	60.7	17.9	21.4	39.3	100.0	250
Psychiatric services	19.2	28.8	48.0	18.0	34.0	52.0	100.0	900
Pregnancy support	6.1	14.0	20.1	58.8	21.1	79.9	100.0	400
Family planning support	18.2	20.3	38.5	40.6	20.9	61.5	100.0	200
Drug/alcohol support or rehabilitation	21.1	14.3	35.4	40.1	24.6	64.7	100.0	2,200
Physical disability services	24.6	36.1	60.7	27.9	11.5	39.4	100.0	50
Intellectual disability services	40.3	32.3	72.6	16.1	11.3	27.4	100.0	50
Culturally appropriate support	1.6	2.6	4.2	90.8	5.0	95.8	100.0	2,200
Interpreter services	6.8	21.1	27.9	57.1	14.9	72.0	100.0	150
Assistance with immigration issues	4.2	24.2	28.4	35.8	35.8	71.6	100.0	100
Health/medical services	5.8	17.5	23.3	56.1	20.6	76.7	100.0	4,500
<b>Basic support and services n.e.s.</b>								
Meals	1.5	0.5	2.0	96.7	1.4	98.1	100.0	14,500
Laundry/shower facilities	1.1	0.1	1.2	98.0	0.8	98.8	100.0	13,800
Recreation	2.1	0.4	2.5	96.1	1.4	97.5	100.0	8,200
Transport	2.6	0.5	3.1	95.6	1.3	96.9	100.0	9,100
Other	1.7	2.1	3.8	92.4	3.7	96.1	100.0	2,100

(continued)



**Table 5.1 (continued): SAAP services requested by clients in closed support periods, by provision, Queensland, 2000-01**

**Part b: Broad types of SAAP services requested in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred on	Referred on	Sub-total	Provided only	Provided and referred on	Sub-total			
	% distinct services requested							Number	Number
Housing/accommodation	5.9	4.3	10.2	85.5	4.3	89.8	100.0	36,450	30,750
Financial/employment	9.3	9.0	18.3	72.3	9.4	81.7	100.0	12,050	9,050
Counselling	5.9	4.5	10.4	83.4	6.1	89.5	100.0	15,700	10,200
General support/advocacy	2.7	1.8	4.5	91.2	4.3	95.5	100.0	30,700	16,000
Specialist services	10.1	15.6	25.7	54.9	19.4	74.3	100.0	11,150	8,200
Basic support and services n.e.s.	1.7	0.4	2.1	96.5	1.3	97.8	100.0	47,700	16,950
<b>Total (%)</b>	<b>4.5</b>	<b>3.8</b>	<b>8.4</b>	<b>86.6</b>	<b>5.1</b>	<b>91.6</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>7,000</b>	<b>5,850</b>	<b>12,850</b>	<b>133,150</b>	<b>7,750</b>	<b>140,900</b>	..	<b>153,750</b>	<b>35,050</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 731 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. The numbers relating to assistance with problem gambling or immigration issues may be underestimates: information on these services was not specifically collected for the first half of the year by agencies using the electronic reporting tool. These services may have been reported under other categories.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 5.2: SAAP services requested by clients in closed support periods that were neither provided nor referred on: broad type of service by client group, Queensland, 2000-01**

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total		
<b>Broad type of service</b>								<b>% unmet needs</b>	<b>%</b>	<b>Number</b>
Housing/accommodation	19.9	20.7	34.4	63.0	55.8	46.2	51.9	30.9	2,100	
Financial/employment	16.8	16.8	24.0	11.9	12.5	14.9	14.8	16.1	1,100	
Counselling	13.0	17.8	8.2	7.1	10.0	11.7	14.8	13.4	900	
General support/advocacy	12.2	14.6	12.6	6.1	6.7	11.1	3.7	12.0	800	
Specialist services	24.5	14.8	13.7	6.3	7.5	9.2	11.1	16.1	1,100	
Basic support and services n.e.s.	13.6	15.2	7.1	5.7	7.5	6.9	3.7	11.6	800	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>6,800</i>	
<b>Summary totals</b>										
Total unmet needs (%)	34.9	30.1	2.9	10.1	1.9	19.6	0.4	100.0	..	
Total unmet needs (number)	2,350	2,050	200	700	150	1,350	50	..	6,800	
Total closed support periods with unmet needs (%)	38.4	25.5	2.5	9.7	2.3	21.2	0.4	100.0	..	
Total closed support periods with unmet needs (number)	1,350	900	100	350	100	750	<25	..	3,500	
Total closed support periods (%)	56.8	23.9	2.1	2.6	0.7	13.7	0.3	100.0	..	
Total closed support periods (number)	19,800	8,350	700	900	250	4,800	100	..	34,900	

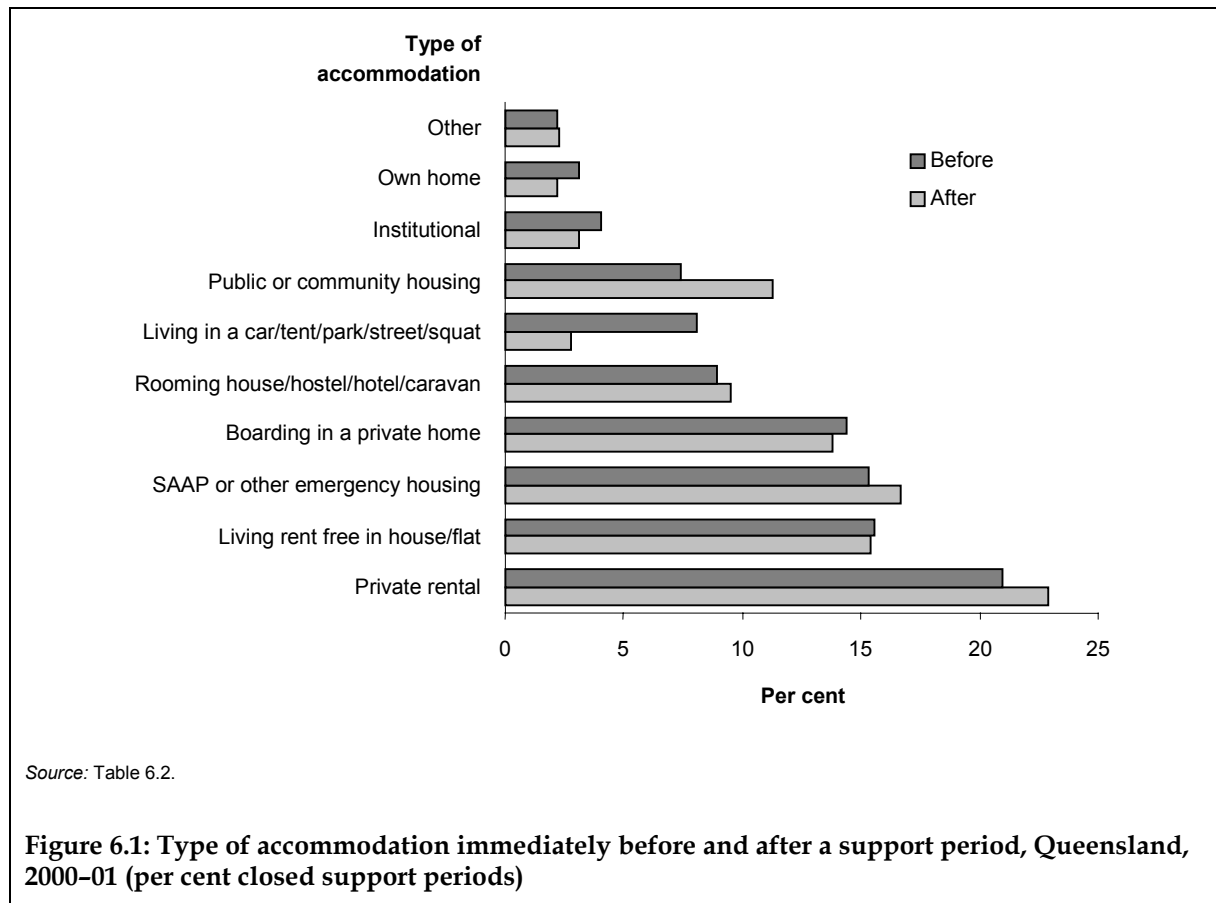
*Notes*

1. Number excluded due to errors and omissions (weighted): 185 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 1,767 closed support periods (including cases with no information on service requirements or provision).
3. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

# 6 Circumstances of clients before and after support

## 6.1 Key chart



## 6.2 Tables

**Table 6.1: SAAP closed support periods: source of income immediately before and after a support period, Queensland, 2000–01 (per cent)**

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	18.8	7.4	11.8	8.9
No income, awaiting pension/benefit	4.0	3.1	1.8	1.5
Government pension/benefit	66.6	84.1	78.4	81.5
Other	10.6	5.3	7.9	8.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,850</i>	<i>1,650</i>	<i>16,050</i>	<i>14,400</i>
Number with missing data	300	450	2,700	4,400
<b>Total (number)</b>	<b>2,100</b>	<b>2,100</b>	<b>18,800</b>	<b>18,800</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Queensland, 2000-01 (per cent)**

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	15.5	12.5	15.3	16.7
Living rent-free in house/flat	18.2	13.8	15.6	15.4
Private rental	19.1	29.3	21.0	22.9
Public or community housing	4.9	17.2	7.4	11.3
Rooming house/hostel/hotel/caravan	8.3	7.5	8.9	9.5
Boarding in a private home	20.8	14.7	14.4	13.8
Own home	3.0	0.7	3.1	2.2
Living in a car/tent/park/street/squat	6.2	0.8	8.1	2.8
Institutional	2.5	1.4	4.0	3.1
Other	1.5	2.2	2.2	2.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,550</i>	<i>2,800</i>	<i>16,400</i>	<i>12,150</i>
Number with missing data	150	900	2,400	6,650
<b>Total (number)</b>	<b>3,700</b>	<b>3,700</b>	<b>18,800</b>	<b>18,800</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP closed support periods: living situation immediately before and after a support period, Queensland, 2000–01 (per cent)**

Living situation	Before	After
With parent(s)	11.3	9.8
With foster family	1.0	0.7
With relatives/friends short-term	18.1	18.9
With relatives/friends long-term	3.3	5.4
With spouse/partner with/without children	27.1	17.0
Alone with children	8.4	16.5
Alone	15.9	16.3
With other unrelated persons	14.1	14.4
Other	0.9	1.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>16,500</i>	<i>12,700</i>
Number with missing data	2,300	6,050
<b>Total (number)</b>	<b>18,800</b>	<b>18,800</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP closed support periods: employment status immediately before and after a support period, Queensland, 2000–01 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	2.6	7.8	2.6	3.4
Employed part-time/casual	7.4	11.6	5.7	5.9
Unemployed (looking for work)	55.7	50.8	33.5	31.0
Not in labour force	34.4	29.7	58.1	59.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,000</i>	<i>800</i>	<i>16,350</i>	<i>14,250</i>
Number with missing data	50	250	2,450	4,500
<b>Total (number)</b>	<b>1,050</b>	<b>1,050</b>	<b>18,800</b>	<b>18,800</b>

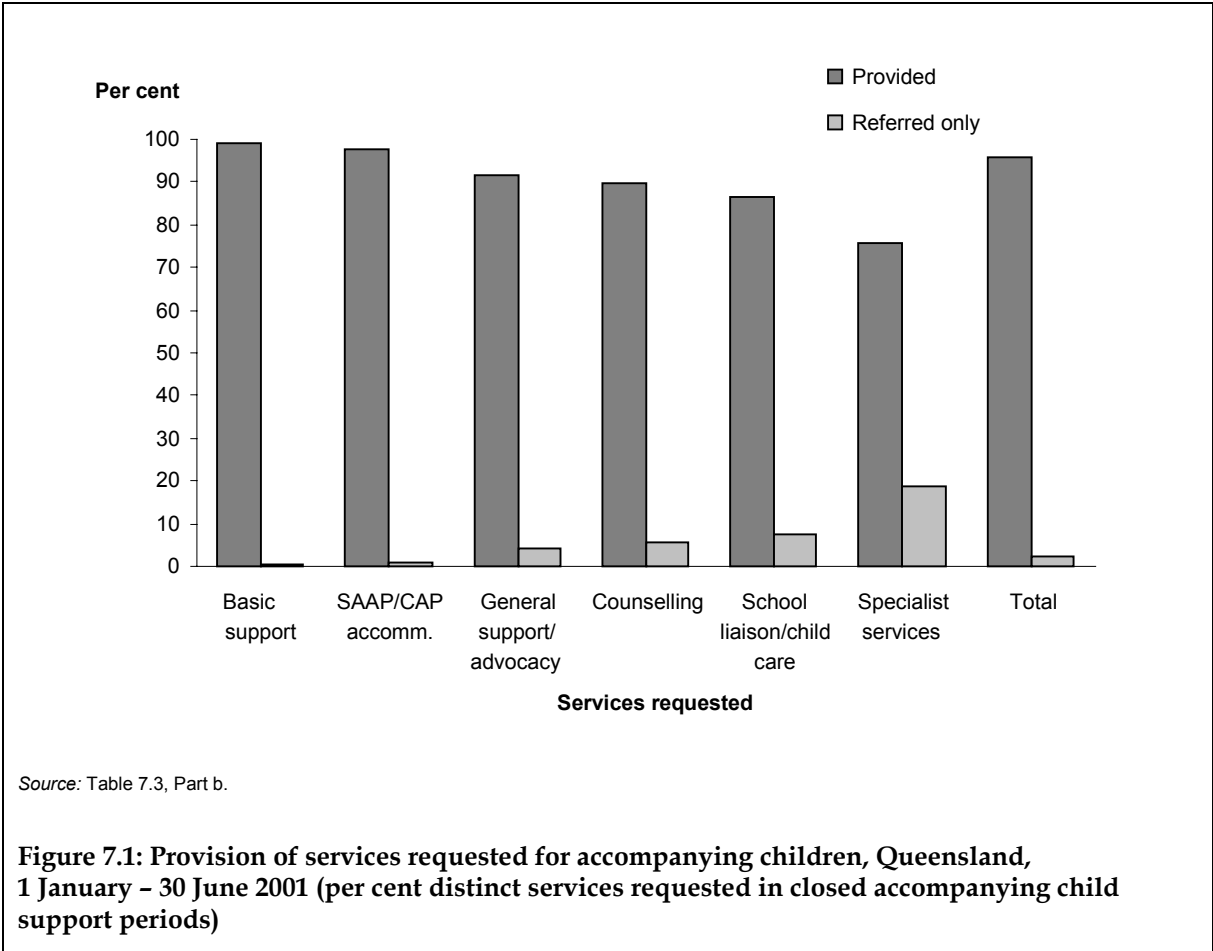
*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 7 Support to accompanying children

## 7.1 Key chart



## 7.2 Tables

**Table 7.1: Accompanying child support periods, by age and by gender of child, Queensland, support periods active 1 January - 30 June 2001**

Age	Accompanying child support periods	
	%	Number
0-4 years	44.8	1,950
5-12 years	46.3	2,000
13-15 years	7.1	300
16, 17 years	1.9	100
<b>Total</b>	<b>100.0</b>	<b>4,300</b>
<b>Gender</b>		
Male	50.1	1,900
Female	49.9	1,900
<b>Total</b>	<b>100.0</b>	<b>3,800</b>

*Notes*

1. Number excluded due to errors and omissions in age (unweighted): 628.
2. Number excluded due to errors and omissions in gender (unweighted): 1,111.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Figures are unweighted and have not been adjusted for agency non-participation.

Source: SAAP Client Collection.



**Table 7.2: Accompanying child support periods: services provided to accompanying children, by client group, Queensland, support periods active 1 January – 30 June 2001**

Type of service	Couple with children	Male with children	Female with children	Total	
<b>Accompanying child support periods</b>		%		%	<b>Number</b>
<b>Accommodation</b>	<b>81.2</b>	<b>81.7</b>	<b>85.5</b>	<b>85.0</b>	<b>4,100</b>
SAAP/CAP accommodation	81.2	81.7	85.5	85.0	4,100
<b>School liaison/child care</b>	<b>5.9</b>	<b>17.1</b>	<b>27.7</b>	<b>25.5</b>	<b>1,250</b>
School liaison	4.2	11.0	10.6	10.0	500
Child care	1.9	12.2	21.9	19.9	950
<b>Counselling</b>	<b>8.0</b>	<b>26.8</b>	<b>35.3</b>	<b>32.7</b>	<b>1,550</b>
Help with behavioural problems	1.6	4.9	19.4	17.6	850
Sexual/physical abuse counselling/support	—	—	1.8	1.6	100
Skills education	0.2	3.7	1.1	1.1	50
General counselling/support	6.8	25.6	20.7	19.5	950
<b>General support/advocacy</b>	<b>8.7</b>	<b>37.8</b>	<b>18.8</b>	<b>18.2</b>	<b>850</b>
Access arrangements	0.5	2.4	1.8	1.7	100
Advice/information	3.5	19.5	13.0	12.2	600
Brokerage services	—	2.4	0.2	0.2	<25
Advocacy	5.4	29.3	8.8	8.9	450
<b>Specialist services</b>	<b>1.4</b>	<b>14.6</b>	<b>8.5</b>	<b>8.0</b>	<b>400</b>
Culturally sensitive services	0.2	3.7	2.8	2.6	100
Health/medical services	1.2	11.0	6.2	5.9	300
<b>Basic support and other services n.e.s.</b>	<b>30.3</b>	<b>25.6</b>	<b>72.2</b>	<b>67.6</b>	<b>3,250</b>
Meals	17.4	14.6	54.9	50.8	2,450
Showers/hygiene	11.5	7.3	42.8	39.3	1,900
Recreation	2.6	9.8	45.4	40.9	1,950
Transport	12.7	17.1	58.9	54.0	2,600
Other	4.9	13.4	12.7	12.0	600
<b>No services provided directly by agency</b>	<b>6.1</b>	<b>3.7</b>	<b>2.6</b>	<b>2.9</b>	<b>150</b>
<b>Total accompanying child support periods (%)</b>	<b>8.9</b>	<b>1.7</b>	<b>89.2</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>450</b>	<b>100</b>	<b>4,300</b>	<b>..</b>	<b>4,800</b>
<b>Support periods with accompanying children requiring assistance</b>					
Total support periods (%)	8.2	2.2	89.4	100.0	..
Total support periods (number)	200	50	2,000	..	2,250
Mean number of accompanying children requiring assistance	2.29	1.67	2.12	..	2.12

*Notes*

1. Number excluded due to errors and omissions (unweighted): 132 accompanying child support periods.
2. Number excluded due to errors and omissions (unweighted): 67 support periods.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. 'Accompanying child support periods' includes cases where it was reported that support and/or accommodation were needed by, provided to or referred on for the accompanying child.
5. Accompanying children were able to receive multiple services, so percentages do not total 100.
6. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.
7. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.
8. In a very small number of support periods, people in the 'other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
9. Figures are unweighted and have not been adjusted for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services requested for accompanying children in closed support periods, by provision, Queensland, support periods active 1 January – 30 June 2001**

**Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred on	Referred on	Subtotal	Provided only	Provided and referred on	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	1.1	1.1	2.2	96.6	1.1	97.7	100.0	3,250
<b>School liaison/child care</b>								
School liaison	8.3	6.5	14.8	76.0	9.3	85.3	100.0	400
Child care	5.0	8.1	13.1	81.0	5.8	86.8	100.0	950
<b>Counselling</b>								
Help with behavioural problems	4.5	3.9	8.4	85.9	5.7	91.6	100.0	800
Sexual/physical abuse counselling/support	12.4	40.7	53.1	31.9	15.0	46.9	100.0	100
Skills education	15.7	5.9	21.6	72.5	5.9	78.4	100.0	50
General counselling/support	2.9	2.1	5.0	91.7	3.2	94.9	100.0	750
<b>General support/advocacy</b>								
Access arrangements	15.5	33.3	48.8	40.5	10.7	51.2	100.0	100
Advice/information	2.2	1.8	4.0	91.6	4.4	96.0	100.0	500
Brokerage services	—	—	—	83.3	16.7	100.0	100.0	<25
Advocacy	3.5	1.2	4.7	91.1	4.3	95.4	100.0	350
<b>Specialist services</b>								
Culturally sensitive services	4.1	1.6	5.7	86.2	8.1	94.3	100.0	100
Health/medical services	6.4	24.5	30.9	44.3	24.8	69.1	100.0	350
<b>Basic support and other services n.e.s.</b>								
Meals	0.3	0.4	0.7	98.6	0.7	99.3	100.0	2,100
Showers/hygiene	0.4	0.1	0.5	98.8	0.7	99.5	100.0	1,650
Recreation	0.7	0.2	0.9	97.8	1.4	99.2	100.0	1,750
Transport	0.8	0.2	1.0	98.3	0.7	99.0	100.0	2,300
Other	0.4	1.1	1.5	89.3	9.2	98.5	100.0	450
Further other	7.8	6.7	14.5	61.1	24.4	85.5	100.0	100

(continued)

**Table 7.3 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Queensland, support periods active 1 January – 30 June 2001**

**Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred on	Referred on	Sub-total	Provided only	Provided and referred on	Sub-total			
	% distinct services requested							Number	Number
Accommodation	1.1	1.1	2.2	96.6	1.1	97.7	100.0	3,250	3,250
School liaison/child care	6.0	7.6	13.6	79.6	6.8	86.4	100.0	1,300	1,150
Counselling	4.7	5.6	10.3	84.5	5.2	89.7	100.0	1,750	1,450
General support/advocacy	3.8	4.4	8.2	86.8	5.0	91.8	100.0	950	750
Specialist services	5.8	18.5	24.3	55.4	20.4	75.8	100.0	450	450
Basic support and other services n.e.s.	0.6	0.3	0.9	97.5	1.5	99.0	100.0	8,350	2,750
<b>Total (%)</b>	<b>1.9</b>	<b>2.4</b>	<b>4.4</b>	<b>92.6</b>	<b>3.0</b>	<b>95.6</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>300</b>	<b>400</b>	<b>700</b>	<b>14,900</b>	<b>500</b>	<b>15,400</b>	..	<b>16,050</b>	<b>3,750</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0 closed accompanying child support periods.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. Figures are unweighted and have not been adjusted for agency non-participation.

Source: SAAP Client Collection.

**Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred on: broad type of service, by client group, Queensland, 1 January – 30 June 2001**

	Couple with children	Male with children	Female with children	Total	
Broad type of service	% unmet needs			%	Number
Accommodation	20.0	—	12.3	11.8	50
School liaison/child care	36.7	32.3	23.5	25.7	100
Counselling	13.3	25.8	27.6	26.0	100
General support/advocacy	23.3	12.9	9.5	11.2	50
Specialist services	—	12.9	9.5	8.9	50
Basic support and other services n.e.s.	6.7	16.1	17.7	16.4	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>300</i>
<b>Summary totals</b>					
Total unmet needs (%)	9.9	10.2	79.9	100.0	..
Total unmet needs (number)	50	50	250	..	300
Total closed accompanying child support periods with unmet needs (%)	10.4	4.7	84.9	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	150	..	200
Total closed accompanying child support periods (%)	7.7	1.5	90.6	100.0	..
Total closed accompanying child support periods (number)	300	50	3,650	..	4,050
Total closed support periods with accompanying children with unmet needs (%)	11.0	4.7	84.3	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	100	..	150
Total closed support periods with accompanying children requiring assistance (%)	7.1	1.8	90.9	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	150	50	1,750	..	1,900

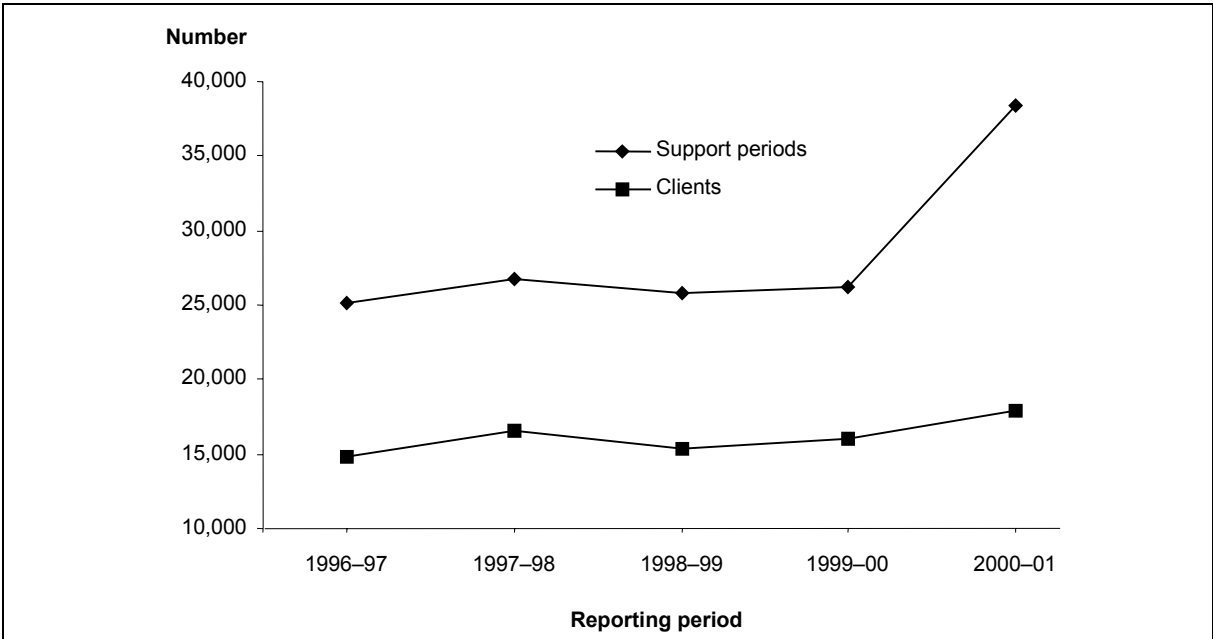
*Notes*

1. Number excluded due to errors and omissions (unweighted): 8 unmet needs for accompanying children.
2. Number excluded due to omissions (unweighted): 61 closed accompanying child support periods.
3. Number excluded due to omissions (unweighted): 33 closed support periods with accompanying children requiring assistance.
4. Table excludes high-volume records because not all items were included on the high-volume form.
5. In a very small number of support periods people in the 'other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
6. Figures have not been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

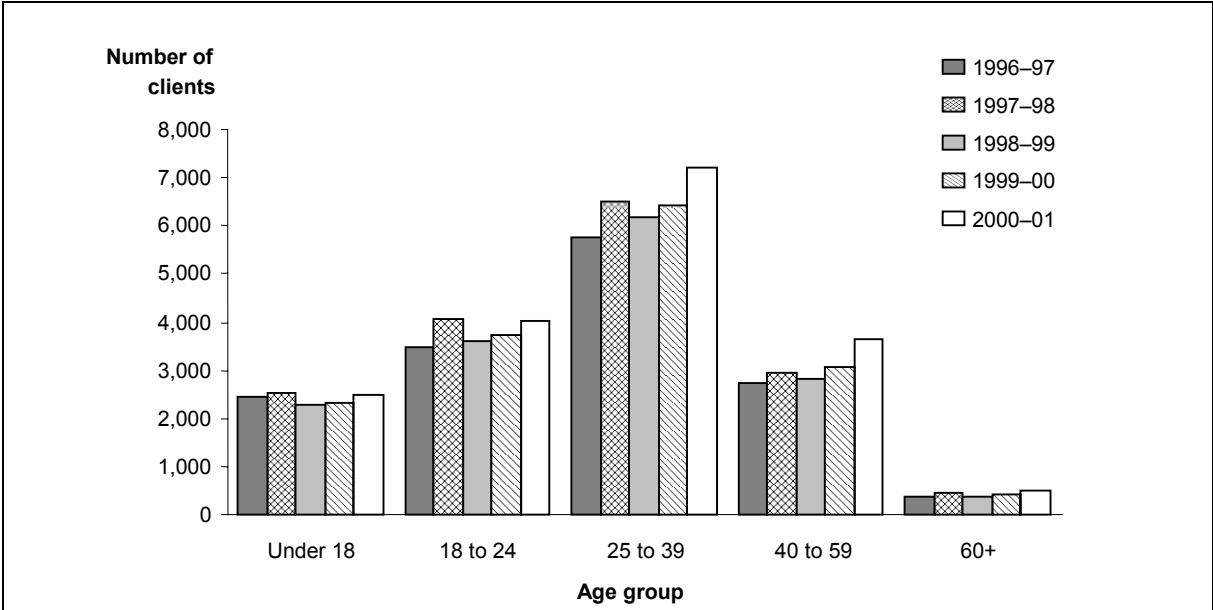
# 8 Support from 1996-97 to 2000-01

## 8.1 Key charts



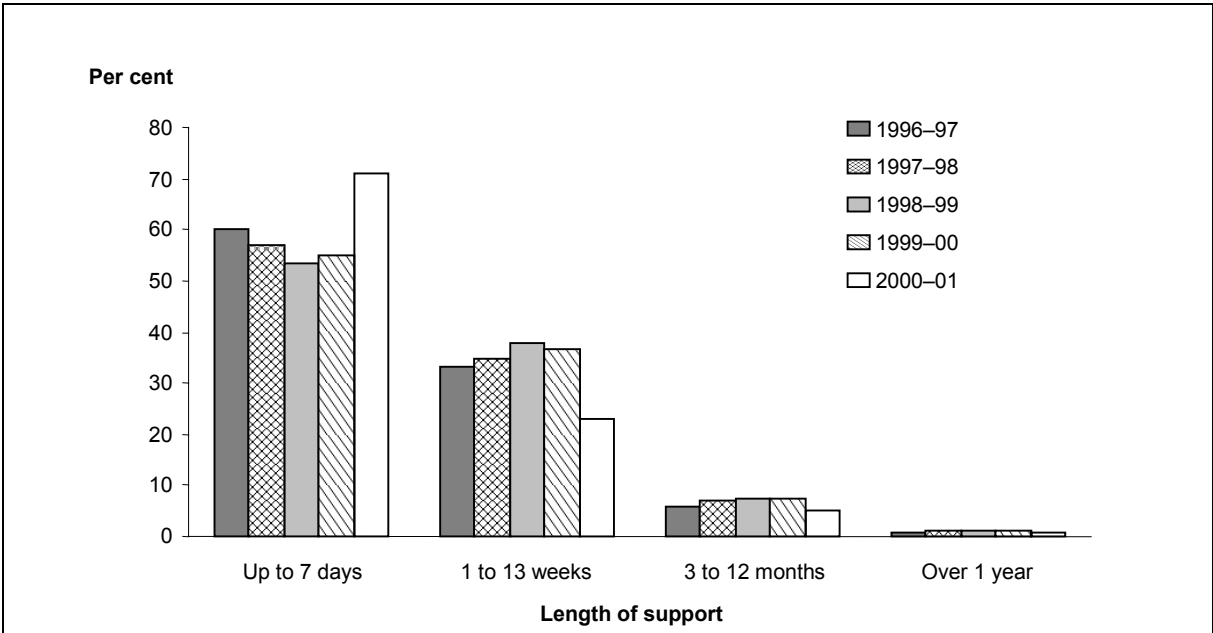
Source: Table 8.2.

Figure 8.1: Number of SAAP support periods and clients, by reporting period, Queensland, 1996-97 to 2000-01



Source: Derived from Table 8.3.

Figure 8.2: Number of clients by age group, Queensland, 1996-97 to 2000-01



Source: Table 8.5.

Figure 8.3: Length of support, Queensland, 1996-97 to 2000-01 (per cent closed support periods)

## 8.2 Tables

**Table 8.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2000–01 dollars, by reporting period, Queensland, 1996–97 to 2000–01**

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
<b>Current \$</b>				
1996–97	31,119,000	28,027,000	1,120	1,890
1997–98	31,681,000	29,468,000	1,100	1,790
1998–99	32,782,000	31,049,000	1,210	2,030
1999–00	39,402,000	38,167,000	1,460	2,380
2000–01	42,960,000	42,268,000	1,100	2,360
<b>Constant 2000–01 \$</b>				
1996–97	34,495,000	31,068,000	1,240	2,090
1997–98	34,561,000	32,147,000	1,200	1,950
1998–99	35,058,000	33,205,000	1,290	2,170
1999–00	40,663,000	39,388,000	1,510	2,450
2000–01	42,960,000	42,268,000	1,100	2,360

### Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. Support period figures have been weighted to adjust for agency non-participation.
3. Client figures have been weighted to adjust for agency non-participation and client non-consent.
4. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (Table 2.1; AIHW 2001: Table 2.1).

Sources: SAAP Administrative Data and Client Collections; AIHW 1997; AIHW 1999; AIHW 2000; AIHW 2001; FaCS unpublished data; ABS 2001b.

**Table 8.2: SAAP support periods and clients, by reporting period, Queensland, 1996–97 to 2000–01**

	1996–97	1997–98	1998–99	1999–00	2000–01
Support periods (number)	25,100	26,800	25,750	26,150	38,450
Clients (number)	14,850	16,500	15,300	16,050	17,900
Mean number of support periods per client	1.94	1.83	1.81	1.85	2.31
Clients per 10,000 population 10+	52	57	52	53	58

### Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Numbers of clients in this table relate to clients that *ever* received assistance from a SAAP agency in Queensland.
3. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within Queensland.
4. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 and over with the estimated resident population aged 10 and over at 30 June just prior to the reporting period.
5. Support period figures have been weighted to adjust for agency non-participation.
6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2001a.

**Table 8.3: SAAP clients: age of client by reporting period, Queensland, 1996–97 to 2000–01 (per cent)**

<b>Age of client</b>	<b>1996–97</b>	<b>1997–98</b>	<b>1998–99</b>	<b>1999–00</b>	<b>2000–01</b>
Under 15 years	2.4	2.4	2.8	2.6	2.4
15–17 years	14.1	13.0	12.2	12.0	11.5
18–19 years	7.3	8.3	8.4	8.1	7.7
20–24 years	16.2	16.2	15.3	15.2	14.8
25–29 years	14.3	15.2	14.9	15.3	14.2
30–34 years	13.5	13.3	13.7	13.1	14.3
35–39 years	11.1	11.0	11.9	11.9	11.8
40–44 years	7.3	7.2	7.6	7.9	9.3
45–49 years	5.3	5.0	5.2	5.2	5.4
50–54 years	3.6	3.3	3.8	3.8	3.9
55–59 years	2.3	2.3	1.9	2.4	1.9
60–64 years	1.1	1.1	1.0	1.2	1.3
65 years and over	1.5	1.6	1.4	1.4	1.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>14,850</b>	<b>16,500</b>	<b>15,300</b>	<b>15,950</b>	<b>17,850</b>
<b>Mean age (years)</b>	<b>30.2</b>	<b>30.2</b>	<b>30.3</b>	<b>30.6</b>	<b>31.0</b>
<b>Median age (years)</b>	<b>28</b>	<b>28</b>	<b>28</b>	<b>29</b>	<b>29</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 150.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



**Table 8.4: SAAP closed support periods: existence of a support plan by reporting period, Queensland, 1996-97 to 2000-01 (per cent)**

<b>Existence of support plan</b>	<b>1996-97</b>	<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>
<i>Support plan</i>	43.6	48.8	50.6	54.0	60.2
All goals achieved	n.a.	n.a.	n.a.	n.a.	6.7
Most or some goals achieved	n.a.	n.a.	n.a.	n.a.	27.3
No goals achieved	n.a.	n.a.	n.a.	n.a.	3.5
No information given	n.a.	n.a.	n.a.	n.a.	22.7
<i>No support plan</i>	21.2	18.5	18.9	24.4	18.3
<i>Not appropriate</i>	35.2	32.7	30.5	21.6	21.5
<i>Total</i>	100.0	100.0	100.0	100.0	100.0
<b>Total (number)</b>	<b>14,150</b>	<b>16,700</b>	<b>16,550</b>	<b>15,750</b>	<b>15,850</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 9,831.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Data on goal achievement were not collected before 2000-01. In addition, the percentage with 'No information given' on goal achievement is high for 2000-01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
4. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 8.5: SAAP closed support periods: length of support by reporting period, Queensland, 1996–97 to 2000–01 (per cent)**

<b>Length of support</b>	<b>1996–97</b>	<b>1997–98</b>	<b>1998–99</b>	<b>1999–00</b>	<b>2000–01</b>
Less than 1 day	21.0	17.2	14.1	15.5	13.1
1 day	15.3	14.6	13.7	14.6	42.0
2 days	6.5	6.5	6.9	6.9	4.2
3 days	4.9	5.3	5.5	5.2	3.3
4 days	3.8	4.1	3.9	3.9	2.6
5 days	2.9	3.3	3.4	3.0	2.0
6 days	3.0	2.9	2.9	3.1	1.9
7 days	2.7	3.1	3.1	2.9	1.9
>1–2 weeks	11.1	11.1	11.9	11.7	7.4
>2–4 weeks	9.1	9.2	10.1	9.5	6.1
>4–13 weeks	12.9	14.6	15.9	15.4	9.6
>13–26 weeks	4.1	4.9	5.2	5.1	3.3
>26–52 weeks	1.8	2.1	2.4	2.3	1.8
>52 weeks	0.9	1.0	1.1	1.1	0.8
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>22,500</b>	<b>24,450</b>	<b>23,850</b>	<b>23,200</b>	<b>35,950</b>
<b>Mean length (days)</b>	<b>27</b>	<b>30</b>	<b>33</b>	<b>32</b>	<b>22</b>
<b>Median length (days)</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>6</b>	<b>1</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,442.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

# Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the main report. Additional information relevant only to the tables for Queensland follows.

## A1.1 Agency participation

**Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Queensland, 2000–01**

Region	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
	Number	%	Number	%	%
Gold Coast	15	100.0	2,522	67.2	66.3
Ipswich/Logan	13	100.0	860	77.6	77.2
Brisbane City	50	98.0	8,878	78.5	76.5
Sunshine Coast	10	100.0	1,092	63.9	62.2
Caboolture and Redcliffe Peninsula	4	100.0	362	92.0	90.3
Toowoomba and South West	11	90.9	1,520	85.9	84.9
Wide Bay Burnett	13	84.6	1,525	84.6	82.6
Central	21	95.2	1,746	73.3	69.6
Mackay/Whitsundays	8	87.5	797	84.9	84.1
Townsville and Hinterland	15	86.7	2,792	83.5	65.6
Cairns and Tablelands	15	100.0	11,556	95.0	93.6
Remote and North West	15	60.0	1,975	96.3	36.2
<b>Total</b>	<b>190</b>	<b>92.6</b>	<b>35,625</b>	<b>84.6</b>	<b>78.4</b>
<b>Primary target group</b>					
Young people	68	97.1	6,711	64.8	62.9
Single men only	11	90.9	5,707	82.9	82.0
Single women only	1	100.0	209	89.5	88.5
Families	27	96.3	1,820	79.8	77.0
Women escaping domestic violence	51	86.3	5,251	78.5	45.8
Cross target/multiple/general	32	90.6	15,927	95.9	94.4
<b>Total</b>	<b>190</b>	<b>92.6</b>	<b>35,625</b>	<b>84.6</b>	<b>78.4</b>

### Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in Glossary).
4. Of the 35,625 forms returned, 16,713 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the main report), high-volume agencies accounted for 18,050 of the 38,450 support periods.

Sources: SAAP Administrative Data and Client Collections.

## A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the main report.

### **Region**

Administrative regional classifications developed by the Queensland Department of Families are used in the report. The State's thirteen administrative regions are as follows:

- Remote and North-West
- Cairns and Tablelands
- Townsville and Hinterland
- Mackay and Whitsundays
- Central
- Wide Bay Burnett
- Toowoomba and South-West
- Caboolture and Redcliffe Peninsula
- Sunshine Coast
- Brisbane City
- Ipswich and Logan
- Gold Coast
- Statewide.

# **Appendix 2 SAAP NDCA Client Collection forms**



General and high volume forms





# References

ABS (Australian Bureau of Statistics) 1998. Experimental projections, Aboriginal and Torres Strait Islander population, June 1991 – June 2001. ABS cat. no. 3231.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 1999. Migration, Australia 1997–98. ABS cat. no. 3412.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 2001a. Australian demographic statistics. ABS cat. no. 3101.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 2001b. National income, expenditure and product: Australian national accounts, June quarter 2000. ABS cat. no. 5206.0. Canberra: ABS.

AIHW (Australian Institute of Health and Welfare) 1997. SAAP National Data Collection annual report 1996–97 Queensland. AIHW cat. no. HOU 13. Canberra: AIHW (SAAP NDCA report. Series 2).

AIHW (Australian Institute of Health and Welfare) 1999. SAAP National Data Collection annual report 1997–98 Queensland. AIHW cat. no. HOU 27. Canberra: AIHW (SAAP NDCA report. Series 3).

AIHW (Australian Institute of Health and Welfare) 2000. SAAP National Data Collection annual report 1998–99 Queensland. AIHW cat. no. HOU 40. Canberra: AIHW (SAAP NDCA report. Series 4).

AIHW (Australian Institute of Health and Welfare) 2001. SAAP National Data Collection annual report 1999–2000 Queensland. AIHW Cat. No. HOU 53. Canberra: AIHW (SAAP NDCA report. Series 5).