

2025 APS Employee Census

5 May - 6 June

Highlights Report

AIHW

Responses:

580 of 655

Response rate:

89%



Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These tend to be the low results, which are notably below comparisons.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

Employee Engagement: Say, Stay, Strive



Employee Engagement

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.

Your Employee Engagement Index score		82	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Say	Overall, I am satisfied with my job	87	10	87%	+1	+10 ↑	+9 ↑	+11 ↑
	I am proud to work in my agency	91	8	91%	-1	+10 ↑	+6 ↑	+9 ↑
	I would recommend my agency as a good place to work	93		93%	-1	+17 ↑	+17 ↑	+19 ↑
	I believe strongly in the purpose and objectives of my agency	95		95%	+2	+7 ↑	+5 ↑	+5 ↑
Stay	I feel a strong personal attachment to my agency	81	13	81%	+4	+16 ↑	+14 ↑	+16 ↑
	I feel committed to my agency's goals	92		92%	0	+5 ↑	+4	+4
Strive	I suggest ideas to improve our way of doing things	92		92%	-1	+6 ↑	+3	+3
	I am happy to go the 'extra mile' at work when required	94		94%	+2	+3	+3	+3
	I work beyond what is required in my job to help my agency achieve its objectives	77	19	77%	0	-1	-1	-1
	My agency really inspires me to do my best work every day	84	12	84%	+6 ↑	+18 ↑	+16 ↑	+17 ↑

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate Supervisor Index assesses how employees view the leadership behaviours of their immediate supervisor in line with the *APS Leadership Capability Framework*.

Your Immediate Supervisor Index score		80	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies	
Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	81	13	81%	+1	+1	0	+1	
	My supervisor can deliver difficult advice whilst maintaining relationships	82	12	82%	+4	+2	+2	+3	
	My supervisor invites a range of views, including those different to their own	87	8	87%	+3	+5	+3	+4	
	My supervisor encourages my team to regularly review and improve our work	85	10	85%	+2	+2	+3	+3	
	My supervisor is invested in my development	81	12	81%	0	+3	+3	+3	
	My supervisor ensures that my workgroup delivers on what we are responsible for	91		91%	+1	+2	+2	+2	
Other similar questions									
	My supervisor provides me with helpful feedback to improve my performance	80	13	7	80%	+2	+1	+2	+2
	My immediate supervisor encourages me	80	15	80%	0	+2	+1	+2	
	My supervisor actively ensures that everyone can be included in workplace activities	87	10	87%	-1	+2	+2	+3	
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	83	11	83%	+1	+2	+2	+2	
Key		At least 5 percentage points greater than comparator		At least 5 percentage points less than comparator		Positive Neutral Negative			

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the *APS Leadership Capability Framework*.

Your SES Manager Index score	78	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies

SES Manager	My SES manager clearly articulates the direction and priorities for our area	81	13	81%	+7	+10	+10	+10
	My SES manager presents convincing arguments and persuades others towards an outcome	75	20	75%	+3	+12	+9	+10
	My SES manager promotes cooperation within and between agencies	81	17	81%	+5	+12	+10	+10
	My SES manager encourages innovation and creativity	80	16	80%	+6	+12	+11	+11
	My SES manager creates an environment that enables us to deliver our best	77	17	77%	+3	+10	+9	+9
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	89	10	89%	+5	+13	+11	+11

Other similar questions

In my agency, the SES work as a team	65	25	10	65%	-1	+7	+9	+10
In my agency, the SES clearly articulate the direction and priorities for our agency	78	18	78%	+3	+11	+13	+12	
My SES manager routinely promotes the use of data and evidence to deliver outcomes	88	10	88%	+4	+19	+17	+18	

Key	At least 5 percentage points greater than comparator	At least 5 percentage points less than comparator	Positive	Neutral	Negative

Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Your Communication Index score	76	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
				+1	+6	+6	+7

Communication	My supervisor communicates effectively	83	10 7	83%	+1	+2	+2	+3
	My SES manager communicates effectively	82	13	82%	+6	+10	+10	+10
	Internal communication within my agency is effective	80	14	80%	+2	+18	+21	+22

Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	76	17 7	76%	-4	+8	+7	+9
	Staff are consulted about change at work	66	29	66%	+1	+14	+16	+16
	Change is managed well in my agency	61	28 11	61%	-6	+13	+17	+17

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative

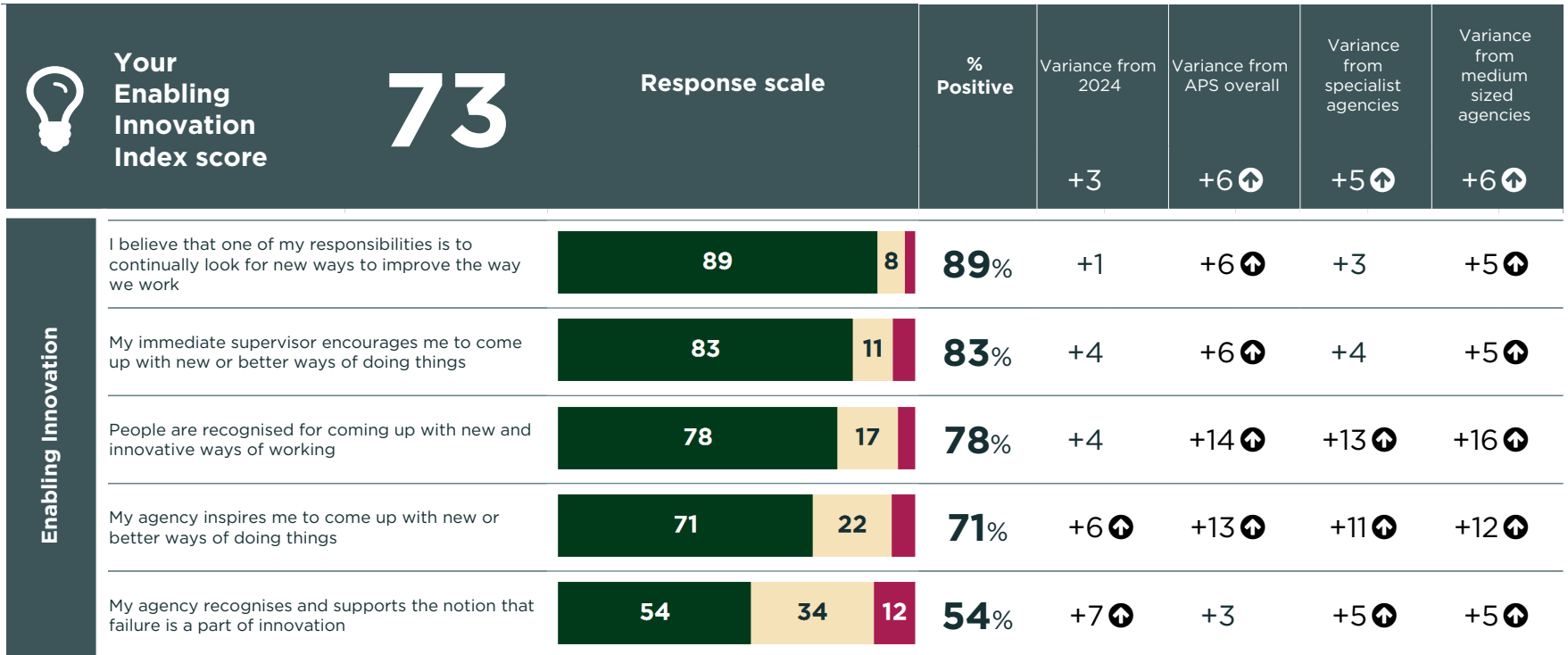


Enabling Innovation



Enabling Innovation

The Enabling Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be so.



Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Wellbeing Policies and Support



Wellbeing

The Wellbeing Policies and Support Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

Your Wellbeing Policies and Support Index score		81	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
					+1	+10 ↑	+8 ↑	+9 ↑

Wellbeing Policies and Support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing		87	8	87%	+2	+15 ↑	+13 ↑	+15 ↑
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing		85	11	85%	+1	+15 ↑	+12 ↑	+15 ↑
	My agency does a good job of promoting health and wellbeing		89	9	89%	+2	+18 ↑	+16 ↑	+18 ↑
	I think my agency cares about my health and wellbeing		86	10	86%	0	+18 ↑	+14 ↑	+16 ↑
	I believe my immediate supervisor cares about my health and wellbeing		91		91%	+2	+4	+2	+3

Other similar questions

Wellbeing	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor		79	12	9	79%	-1	+3	+2	+3
	I receive the respect I deserve from my colleagues at work		88	10		88%	+1	+7 ↑	+6 ↑	+7 ↑
	My agency supports and actively promotes an inclusive workplace culture		94			94%	0	+10 ↑	+11 ↑	+12 ↑

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
In general, would you say that your health is:						
Excellent		17%	+1	+5	+4	+5
Very good		39%	0	+4	+2	+2
Good		33%	0	-4	-2	-3
Fair		8%	-2	-4	-3	-4
Poor		2%	0	-1	-1	-1
What best describes your current workload?						
Well above capacity - too much work		13%	-3	-3	-5	-6
Slightly above capacity - lots of work to do		43%	+4	+4	+3	+4
At capacity - about the right amount of work to do		37%	-1	0	+3	+4
Slightly below capacity - available for more work		6%	-1	0	0	-1
Well below capacity - not enough work		1%	0	0	0	-1

Key


















At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
How often do you find your work stressful?						
Always		3%	0	-2	-1	-1
Often		17%	+1	-6 ↓	-5 ↓	-5 ↓
Sometimes		51%	0	+1	+1	+1
Rarely		26%	-2	+7 ↑	+5 ↑	+5 ↑
Never		3%	+1	+1	+1	0
To what extent is your work emotionally demanding?						
To a very large extent		4%	+1	-3	-2	-2
To a large extent		11%	-2	-9 ↓	-6 ↓	-8 ↓
Somewhat		34%	+1	-5 ↓	-4	-5 ↓
To a small extent		35%	-1	+10 ↑	+8 ↑	+8 ↑
To a very small extent		17%	+1	+8 ↑	+6 ↑	+6 ↑
I feel burned out by my work						
Strongly agree		6%	0	-2	-1	-2
Agree		15%	-1	-6 ↓	-4	-5 ↓
Neither agree nor disagree		27%	+2	-5 ↓	-3	-3
Disagree		39%	0	+8 ↑	+6 ↑	+7 ↑
Strongly disagree		12%	-1	+5 ↑	+3	+3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Flexible work



	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am confident that if I request a flexible work arrangement, my request would be given reasonable consideration	95	95%	+1	+9 ↑	+7 ↑	+7 ↑
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		26%	+1	+13 ↑	+13 ↑	+14 ↑
Flexible hours of work		46%	+3	+15 ↑	+9 ↑	+13 ↑
Compressed work week		4%	+1	-1	0	-1
Job sharing		1%	-1	0	0	0
Working away from the office/working from home		82%	+2	+14 ↑	+8 ↑	+10 ↑
None of the above		8%	-1	-12 ↓	-8 ↓	-10 ↓
Working away from the office						
All of the time		18%	+2	+11 ↑	+11 ↑	+8 ↑
Some of the time as a regular arrangement		56%	-1	+4	+2	+5 ↑
Only on an irregular basis		8%	+1	-1	-5 ↓	-3
None of the time		18%	-2	-14 ↓	-8 ↓	-10 ↓
Did not disclose their arrangement		0%	0	0	0	0

The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.

Key



At least 5 percentage points greater than comparator


































At least 5 percentage points less than comparator

Positive Neutral Negative



Working in the APS

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am supported to use my expertise to provide frank and fearless advice		77%	+3	+7 	+7 	+8 
The people in my workgroup demonstrate stewardship		83%	-1	+6 	+3	+5 
The culture in my agency supports people to act with integrity		94%	+3	+12 	+11 	+13 
I believe strongly in the purpose and objectives of the APS		90%	+1	+1	+2	+2
I feel a strong personal attachment to the APS		65%	+5 	-4	+1	0
My workgroup considers the people and businesses affected by what we do		92%	+1	+8 	+5 	+6 
The people in my workgroup value others' individual skills and talents		91%	-	+7 	+5 	+6 
People in my workgroup are comfortable checking with each other if they have questions about the right way to do something		93%	-	+5 	+3	+4
The people in my workgroup are able to bring up problems and tough issues		86%	0	+6 	+4	+5 
If you make a mistake in my workgroup, it tends to be held against you (reverse scored : positive scores represent those who disagreed, or strongly disagreed with this statement)		79%	-	+12 	+6 	+8 

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Job satisfaction

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am satisfied with the recognition I receive for doing a good job	83	83%	+1	+14 ↑	+11 ↑	+14 ↑
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	80	80%	+4	+14 ↑	+14 ↑	+12 ↑
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	94	94%	+1	+9 ↑	+8 ↑	+9 ↑
I am satisfied with the stability and security of my job	91	91%	+3	+5 ↑	+8 ↑	+9 ↑

Clarity and autonomy

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	94	94%	0	+1	+1	+1
I am clear what my duties and responsibilities are	89	89%	+5 ↑	+5 ↑	+6 ↑	+7 ↑
I have a choice in deciding how I do my work	84	84%	+2	+16 ↑	+9 ↑	+11 ↑
Where appropriate, I am able to take part in decisions that affect my job	85	85%	+1	+13 ↑	+11 ↑	+12 ↑

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Performance

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent		28%	-7⬇️	+3	+2	+1
Very good		57%	+5⬆️	0	0	+1
Average		14%	+3	-2	-1	-1
Below average		1%	-1	-1	-1	-1
Well below average		0%	0	0	0	0

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well		88%	+1	+9⬆️	+7⬆️	+8⬆️
My workgroup has the tools and resources we need to perform well		65%	-3	+5⬆️	+9⬆️	+10⬆️
The people in my workgroup use time and resources efficiently		83%	+1	+8⬆️	+5⬆️	+7⬆️
My job gives me opportunities to utilise my skills		88%	+1	+9⬆️	+7⬆️	+9⬆️
During the last 12 months, the formal learning I have accessed has improved my performance		69%	0	+10⬆️	+13⬆️	+11⬆️

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Which of the following statements best reflects your thoughts about working in your current position?						
I want to leave my position as soon as possible		6%	+2	-3	-1	-2
I want to leave my position within the next 12 months		21%	-3	-1	+1	0
I want to stay working in my position for the next one to two years		44%	-1	+5	+1	+3
I want to stay working in my position for at least the next three years		30%	+2	-2	-1	0
What best describes your plans involved with leaving your current position?						
I am planning to retire		7%	+3	+2	+3	+3
I am pursuing another position within my agency		48%	+3	+2	+20	+21
I am pursuing a position in another agency		17%	-4	-8	-19	-21
I am pursuing work outside the APS		12%	+2	+3	-2	+1
It is the end of my non-ongoing, casual or contracted employment		7%	-1	+4	+2	0
Other		10%	-3	-4	-4	-5

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Retention



Employees who indicated that they were pursuing another position within their agency, another agency, or outside the APS were asked for the primary reason behind their desire to leave. They could select one response from a list of 18 items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall, therefore those comparisons are not included.

Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):					
I wish to pursue a promotion opportunity	27%	-	-	-	-
My immediate supervisor's leadership is of a poor quality	12%	-	-	-	-
I want to try a different type of work or I'm seeking a career change	9%	-	-	-	-
I am not satisfied with the work	8%	-	-	-	-
I am looking to further my skills in another area	8%	-	-	-	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked where the discrimination came from and if they reported it.

Discrimination	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months, and in connection with your work, have you experienced discrimination on the basis of your background or a personal characteristic?						
Yes		6%	+1	-2	0	-1
No		94%	-1	+2	0	+1
Did this discrimination occur in your current agency?						
Yes		91%	-5 ⬇	-3	-2	-3
No		9%	+5 ⬆	+3	+2	+3
The discrimination came from: [Multiple Response]						
Within my agency		91%	-	-1	-3	0
Another agency		9%	-	+5 ⬆	+4	+4
A customer, stakeholder or member of the public		3%	-	-5 ⬇	-3	-5 ⬇
Other		3%	-	-1	+1	-1
Did you report the discrimination?						
I reported the discrimination in accordance with my agency's policies and procedures		17%	-	-2	-1	-1
It was reported by someone else		9%	-	+4	+5 ⬆	+5 ⬆
I did not report the discrimination		74%	-	-3	-4	-4

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



In 2025, the survey used an expanded definition of harassment. Comparing results to 2024 should take this change in definition in context.

Employees who perceived bullying or harassment in the last 12 months were asked what type of bullying or harassment they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Bullying and harassment	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months, have you been subjected to bullying or harassment in your current workplace?						
Yes		7%	+1	-3	-1	-3
No		91%	0	+5	+3	+5
Not sure		3%	-1	-2	-2	-2
Types of bullying or harassment experienced (3 highest responses):						
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		46%	-	-	-	-
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		43%	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)		24%	-	-	-	-
Did you report the bullying or harassment?						
I reported the behaviour in accordance with my agency's policies and procedures		35%	-6	-2	+1	0
It was reported by someone else		19%	+15	+11	+10	+11
I did not report the behaviour		46%	-10	-9	-11	-11

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



In 2025, the survey used an updated definition of corruption to align with the *National Anti-Corruption Commission Act 2022* and the Commonwealth Fraud and Corruption Control Framework.

Comparing results to 2024 should take this change in definition in context.

Corruption	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months, excluding behaviour reported to you as part of your duties, have you observed a public official engaging in conduct in your agency that you would consider to be corruption?						
Yes		1%	-1	-1	-2	-2
No		96%	0	+4	+4	+4
Not sure		2%	+1	-2	-1	-1
Prefer not to answer		1%	0	-1	-1	-1

Which of the following reflects the conduct you witnessed? [Multiple Response]

Abuse of office	<i>The data for this question has been hidden to preserve privacy.</i>
Misuse of information or documents	<i>The data for this question has been hidden to preserve privacy.</i>
A breach of public trust	<i>The data for this question has been hidden to preserve privacy.</i>
Adversely affecting the honesty or impartiality of a public official	<i>The data for this question has been hidden to preserve privacy.</i>

Did you report the conduct?

I reported the behaviour in accordance with my agency's policies and procedures	<i>The data for this question has been hidden to preserve privacy.</i>
It was reported by someone else	<i>The data for this question has been hidden to preserve privacy.</i>
I did not report the behaviour	<i>The data for this question has been hidden to preserve privacy.</i>

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Demographics

How do you describe your gender?	Responses
Man or male	32%
Woman or female	65%
Non-binary	1%
I use a different term	1%
Prefer not to say	2%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	2%
No	98%

Do you have an ongoing disability?	Responses
Yes	13%
No	87%

Do you have carer responsibilities?	Responses
Yes	46%
No	54%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	14%
No	86%

Do you identify as culturally or linguistically diverse?	Responses
Yes	29%
No	71%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	71%
Australian Aboriginal and/or Torres Strait Islander	2%
New Zealander (excluding Maori)	2%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	0%
Anglo-European	16%
North-West European (excluding Anglo-European)	4%
Southern and Eastern European	6%
South-East Asian	15%
North-East Asian	6%
Southern and Central Asian	6%
North American	2%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	1%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	16%
No	65%
Maybe	15%
I am unsure what neurodivergent means	3%

Agency position



Agency position

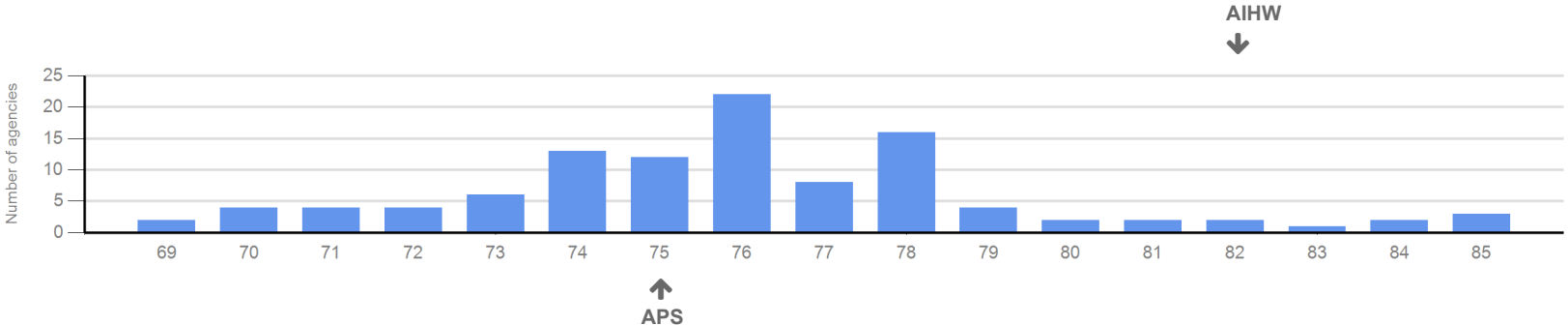
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.

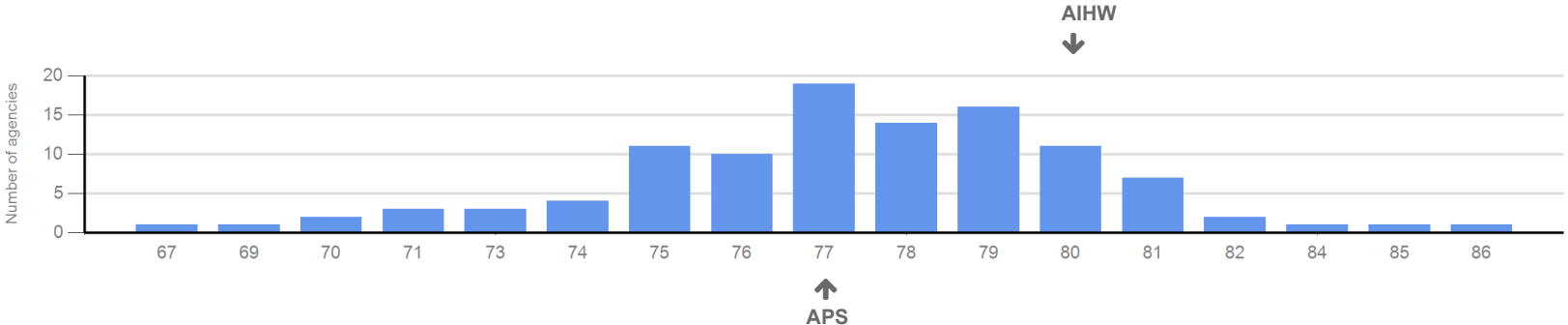
Employee Engagement Index

Ranking : 7th of 107



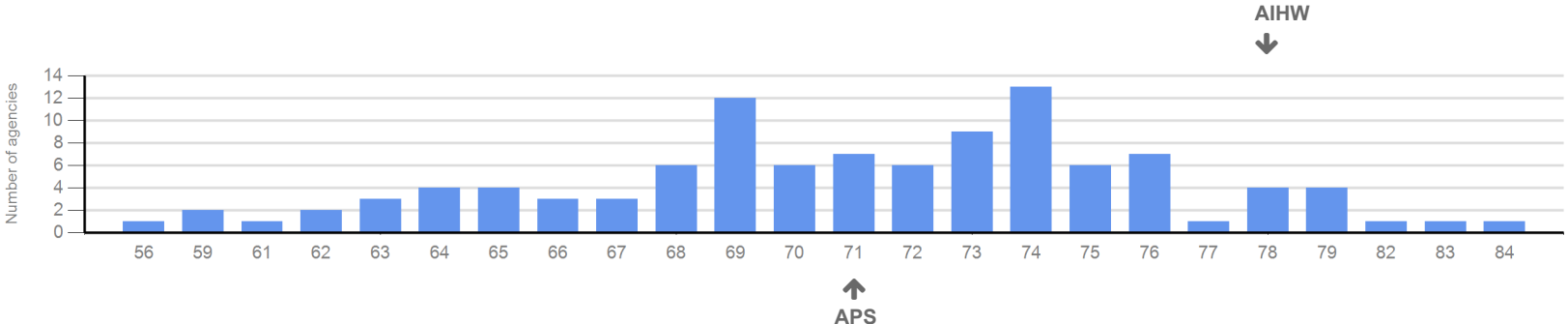
Immediate Supervisor Index

Ranking : 19th of 107



SES Manager Index

Ranking : 10th of 107



Agency position



Agency position

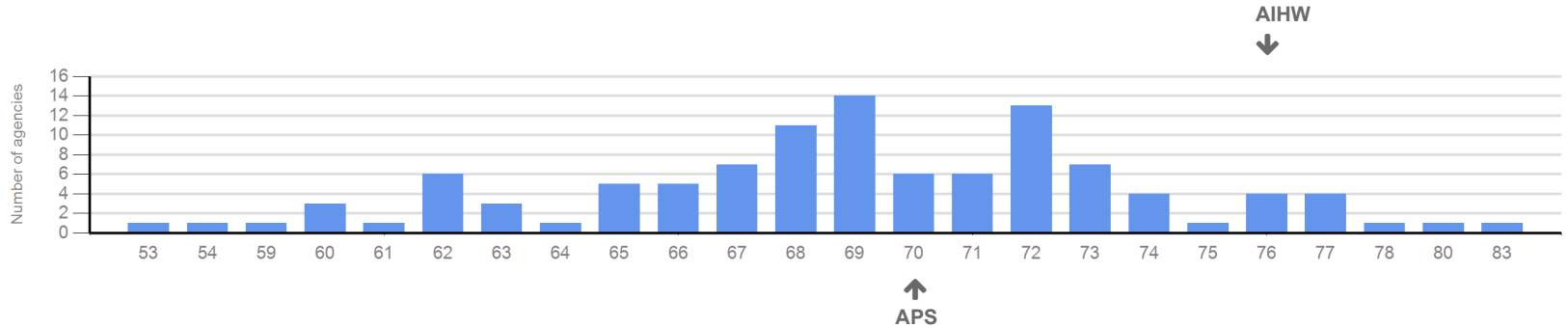
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.

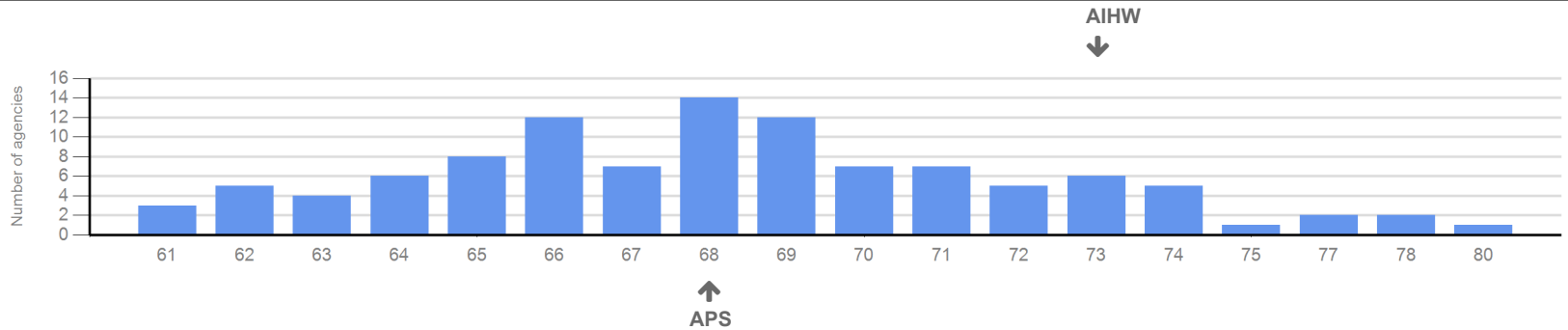
Communication Index

Ranking : 8th of 107



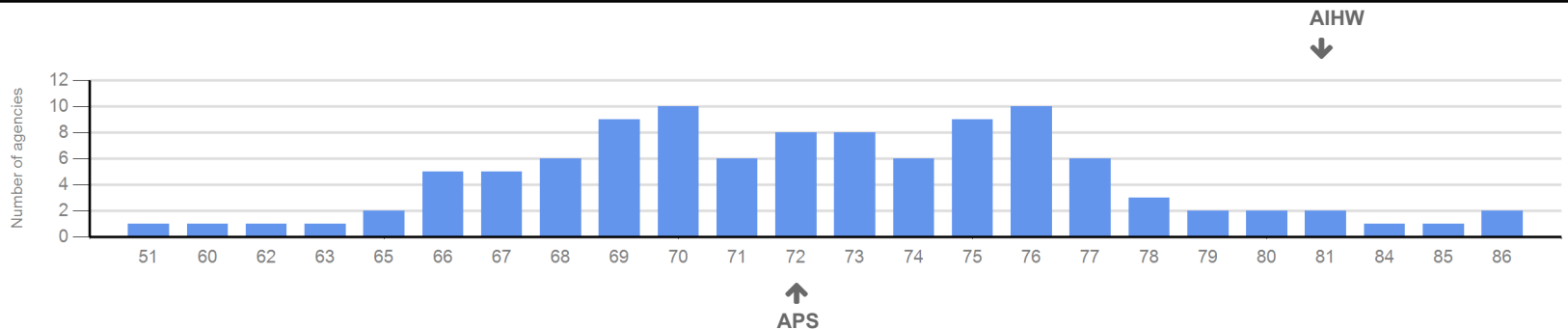
Enabling Innovation Index

Ranking : 12th of 107



Wellbeing Policies and Support Index

Ranking : 5th of 107



Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

%
Positive

Variance from 2024

Variance from APS overall

Variance from specialist agencies

Variance from medium sized agencies

		% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
.1	I am supported to use my expertise to provide frank and fearless advice	77%	+3	+7↑	+7↑	+8↑
.2	My agency inspires me to come up with new or better ways of doing things	71%	+6↑	+13↑	+11↑	+12↑
.3	Where appropriate, I am able to take part in decisions that affect my job	85%	+1	+13↑	+11↑	+12↑
.4	I think my agency cares about my health and wellbeing	86%	0	+18↑	+14↑	+16↑
.5	The culture in my agency supports people to act with integrity	94%	+3	+12↑	+11↑	+13↑
.6	My agency supports and actively promotes an inclusive workplace culture	94%	0	+10↑	+11↑	+12↑

AIHW specific questions

	Response scale	% Positive	Variance from 2024
The CEO provides effective leadership and communicates the vision and directions for the future	86	86%	+16
The CEO and Group Heads present as a cohesive and collaborative leadership group	69	69%	0
Groups across the institute collaborate well with each other	59	59%	-
I am satisfied with the amount of communication/information I receive from my Unit Head in relation to what is happening across the institute, and how it affects the work of my unit/group	83	83%	+1
I am satisfied with the amount of communication/information I receive from my Group Head in relation to what is happening across the institute, and how it affects the work of my unit/group	81	81%	+5
I believe that my immediate supervisor has the skills to support me if I experienced challenges with my mental health	76	76%	-1
My Group Head supports flexible working arrangements in line with the AIHW's EA and policy	94	94%	+4
My Unit Head supports flexible working arrangements in line with the AIHW's EA and policy	95	95%	+1
I believe that the AIHW is managing its remote workforce well (i.e., staff who do not work in an AIHW office on a regular basis)	79	79%	-1
I understand how my work contributes to the AIHW's strategic goals	95	95%	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



AIHW specific questions

	Response scale			% Positive	Variance from 2024
The AIHW's program of 16 strategic initiatives covers those areas that most need improving to help us achieve our goals	73	24		73%	-
Projects are managed well within the AIHW	65	24	11	65%	-
Our ICT processes and technologies meet the needs of the AIHW	38	27	35	38%	-

Key



At least 5 percentage points greater than comparator




At least 5 percentage points less than comparator

Positive Neutral Negative



Time to take action


Celebrate


What things do we do well?

Think about how we can build on our strengths and learn from what we are good at.


Investigate further
with our teams

Are there any other opportunities coming out of the results that we want to explore further?

How could we investigate? Through looking at the data in more detail or through discussions with staff?


Opportunities

Areas we need to focus on and turn into action plans:

What are the key things we need to improve to make working here better?



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

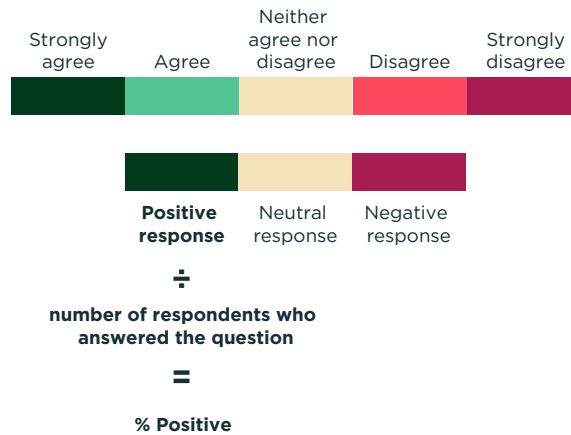
Prioritise 3 areas to take forward

	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

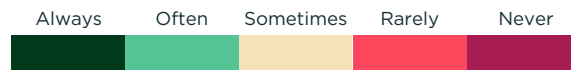
Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).



Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report.

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

